

# LOLA'S HOMELESS LADDER

England & Wales · Charity number 1195851

## Details

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**Status** Registered

**Legal form** CIO

**Registered** 2021-09-20

**Register** [View on the Charity Commission register](#)

## Contact

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**Address** 5th Floor  
14-16 Dowgate Hill  
London  
EC4R 2SU

**Phone** 07950355241

**Email** [lolashomelessladder@gmail.com](mailto:lolashomelessladder@gmail.com)

**Website** [www.lolashomeless.org.uk](http://www.lolashomeless.org.uk)

## Activities

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**Objects:** FOR THE PUBLIC BENEFIT, THE RELIEF AND ASSISTANCE OF PEOPLE IN THE LONDON BOROUGH OF NEWHAM AND ADJACENT BOROUGHES WHO ARE IN NEED BY REASON OF HOMELESSNESS OR BEING AT RISK OF HOMELESSNESS, INCLUDING THROUGH INSECURE ACCOMMODATION, AND THOSE WHO ARE IN NEED DUE TO FINANCIAL HARDSHIP, IN PARTICULAR BUT NOT EXCLUSIVELY BY PROVIDING ITEMS, SERVICES AND ADVICE.

**Activities:** For the public benefit, the relief and assistance of people in The London Borough of Newham and adjacent boroughs who are in need by reason of homelessness or being at risk of homelessness, including through insecure accommodation, and those who are in need due to financial hardship, in particular but not exclusively by providing items, services and advice.

## Classification

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- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, The Prevention Or Relief Of Poverty
- **Who:** The General Public/mankind

## Geography

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- Barking And Dagenham
- Hackney
- Newham
- Redbridge
- Tower Hamlets
- Waltham Forest

## Finances

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Period end	Income	Expenditure	Assets	Employees
2025-02-28	-	-	-	-
2024-02-29	£36,513	£14,850	-	-
2023-02-28	£15,977	£0	-	-

## Trustees

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Name	Role	Appointed
<b>HIMANSHU JAIN</b>	Chair	2021-09-01
Maureen Elizabeth Wood		2021-09-01
Stella Jane Wybron		2021-09-01

**LOLA'S HOMELESS LADDER**

England & Wales - Charity number 1195851

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# Accounts

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**Trustees' Annual Report – Lola's Homeless Ladder CIO  
For the Year Ended 28<sup>th</sup> Feb 2024**

**Objectives and Activities**

The mission of Lola's Homeless Ladder CIO is to provide essential support and resources to vulnerable individuals and families in our community. Through a network of dedicated volunteers and trustees, we aim to offer practical assistance to those in need, promoting dignity, well-being, and resilience.

**Achievements and Performance**

**Supporting Families and Individuals**

- **Furniture Donations:** Three new homes were furnished with donated items:
  - A 50+ year-old mother.
  - A 25+ year-old woman with three children.
  - A single male.Deliveries were managed in Newham, Dagenham, and Leyton by trustees and volunteers, including Maureen, Stella, Lorraine, and Cheryl.
- **Support for a Sick Individual:** Clothing was purchased and delivered to a seriously ill male patient at Newham General Hospital to assist with his recovery.
- **Support for Rebuilding Life:** A mother, Joanne, was supported in rebuilding her life. Her flat was fully furnished with essentials, from a toothbrush to a washing machine. Joanne publicly thanked Lola's Homeless Ladder in a social media post.
- **Support for an Elderly Lady:** Essential mobility items, including a walker and commode, were donated to an elderly lady in Plaistow.

**Clothing, Emergency, and Seasonal Support**

- **Domestic Violence Survivors:** Emergency clothing, including underwear, socks, and knickers, was purchased for a domestic violence survivor in urgent need.
- **Summer Essentials:** Distributed much-needed summer essentials, including sun cream, water, face caps, and wet wipes, to vulnerable individuals.
- **Winter Emergency Packs:** Fifty rucksacks filled with winter essentials were distributed in January to vulnerable individuals.

**Food and Household Essentials**

- **Christmas Event 2023:** This was a highlight of the year. The event, which supported 216 individuals, including children, mums, homeless individuals, and families, involved:
  - Over £3,000 spent, raised through appeals on Lola's platform.
  - Each individual or family receiving at least two full carrier bags filled with hot food, warm clothing, treats, gifts, and shopping vouchers.
  - Leftover items donated to the Elf Cap Disability Centre, Crisis at Christmas, and Haven House.
- **Food Distribution:** Food donations from Manor Road School, Stratford, and Salisbury School were distributed via Helping Hands to those in need.
- **Household Appliances:** Essential large items such as fridges, freezers, washing machines, cookers, sofas, and armchairs were donated to families. Delivery costs were covered by the charity, including van hire and petrol expenses.

**Community Partnerships and Donations**

- **Schools' Contributions:**

- Manor Road School organised a Christmas collection of food, toiletries, and cash donations.
- Salisbury School donated their Harvest Festival goods.
- Number Eight donated £300, and Manor School contributed an additional £235.
- **Asian Clothing for Children:** Over 100 brand-new Asian dresses for children were donated and distributed by Stella.

#### **Other Contributions and Activities**

- Large items such as dining tables and chairs were distributed to families.
- Tents for two families were donated and delivered by Helen Page.
- Surplus items from garage clear-outs were sent to the Courtney Hotel to aid displaced families from war-affected areas.

#### **Volunteers and Community Impact**

Our dedicated volunteers, including Lorraine, Maureen, Stella, Cheryl, and Lilly, played a crucial role in delivering items across Newham and surrounding areas. Their efforts ensured that resources reached the most vulnerable, including individuals in hostels, domestic violence survivors, and families in crisis.

#### **Financial Overview**

- **Income:** £36,513.20
- **Expenditure:** £14,849.53
- **Closing Balance:** £37,641.06

The charity remains financially stable, allowing us to continue supporting individuals and families in need.

#### **Plans for the Future**

In the coming year, we aim to:

1. Expand our outreach to support more individuals and families across Newham and neighbouring areas.
2. Strengthen partnerships with schools, local organisations, and donors to increase our impact.
3. Develop more sustainable processes for managing donations and deliveries.

#### **Acknowledgements**

The trustees extend their heartfelt thanks to all volunteers, donors, and partners who have contributed to the success of our activities this year. Your support has made a tangible difference in the lives of countless individuals.

**Approved by the trustees and signed on their behalf,**

**Himanshu Jain, DL  
Chair of Trustees  
29 December 2024**



CHARITY COMMISSION  
FOR ENGLAND AND WALES

Lola's Homeless Ladder CIO 1195851

## Receipts and payments accounts

CC16a

For the period from	01-Mar-23	To	29-Feb-24
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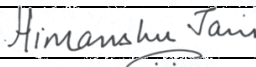
### Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
<b>A1 Receipts</b>					
Donations	16,513	-	-	16,513	15,977
Grants	20,000	-	-	20,000	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
<b>Sub total (Gross income for AR)</b>	<b>36,513</b>	<b>-</b>	<b>-</b>	<b>36,513</b>	<b>15,977</b>
<b>A2 Asset and investment sales, (see table).</b>					
	-	-	-	-	-
	-	-	-	-	-
<b>Sub total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Total receipts</b>	<b>36,513</b>	<b>-</b>	<b>-</b>	<b>36,513</b>	<b>15,977</b>
<b>A3 Payments</b>					
Admin	473	-	-	473	-
Events	79	-	-	79	-
Operations	3,541	-	-	3,541	-
Volunteer	1,729	-	-	1,729	-
Transportation	928	-	-	928	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
<b>Sub total</b>	<b>6,749</b>	<b>-</b>	<b>-</b>	<b>6,749</b>	<b>-</b>
<b>A4 Asset and investment purchases, (see table)</b>					
Car Purchase	8,100	-	-	8,100	-
	-	-	-	-	-
<b>Sub total</b>	<b>8,100</b>	<b>-</b>	<b>-</b>	<b>8,100</b>	<b>-</b>
<b>Total payments</b>	<b>14,849</b>	<b>-</b>	<b>-</b>	<b>14,849</b>	<b>-</b>
<b>Net of receipts/(payments)</b>	<b>21,664</b>	<b>-</b>	<b>-</b>	<b>21,664</b>	<b>15,977</b>
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	-	-	-	-	-
<b>Cash funds this year end</b>	<b>21,664</b>	<b>-</b>	<b>-</b>	<b>21,664</b>	<b>15,977</b>

## Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
<b>B1 Cash funds</b>	Cash in Bank	21,664	-	-
		-	-	-
		-	-	-
	<b>Total cash funds</b>	<b>21,664</b>	<b>-</b>	<b>-</b>
	(agree balances with receipts and payments account(s))	OK	OK	OK

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	Himanshu Jain	29/12/2024



**Section A**

**Independent Examiner's Report**

**Report to the trustees**

Charity Name  
Lola's Homeless Ladder CIO

**On accounts for the year ended**

29 Feb 2024

**Charity no (if any)**

1195851

**Set out on pages**

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended **29 / 02 / 2024**.

**Responsibilities and basis of report**

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent examiner's statement**

The charity's gross income did not exceed £250,000.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below \*) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

\* Please delete the words in the brackets if they do not apply.

**Signed:** Dipankar Sarker

**Date:** 29/12/2024

**Name:** Dipankar Sarker

**Relevant professional qualification(s) or body (if any):**

FCPA

<b>Address:</b>	29A, Station Parade,
	Barking – IG11 8EB

**Section B****Disclosure**

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

**Give here brief details of any items that the examiner wishes to disclose.**

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**LOLA'S HOMELESS LADDER**

England & Wales - Charity number 1195851

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# Accounts

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## Report for Lola's homeless ladder September 2021 to September 2022

Lola's Homeless Ladder is a charity organisation set up for the public benefit, the relief and assistance of people in The London Borough of Newham and adjacent boroughs who are in need by reason of homelessness or being at risk of homelessness, including those in insecure accommodation, and those who are in need due to financial hardship, in particular, but not exclusively by providing items, services, and advice.

We help those in need on the streets, in hostels, in temporary and insecure accommodation, and those in financial hardship, both individuals and families.

Having supported over four hundred homeless clients placed in hostels and hotels during the COVID-19 lockdown, most of whom we had regularly provided with toiletries, PPE, cleaning materials, and food bags throughout the course of the epidemic, in December 2021, with the lockdown finally lifted, we were able to provide a Christmas lunch, treats, and gifts for many of them. We also provided bags including small gifts and treats for those unable to attend and for street homeless, some of whom had left the accommodation provided or chosen not to accept the offer to be taken off the streets. These were delivered to Brother Julian's at Helping Hands in Plaistow, the Memorial Church in Barking Rd, the Renewal programme, the Courtney Hotel, the Joy Foundation, the City View Hotel, St Fidelis Friary, and the Neville Hotel. We also provided children's Christmas gifts for eight refugee families living in hostels. For several nights, in the run-up to Christmas, volunteers, dressed as Santa and his elves, did drive-by deliveries of Christmas gifts for the children of families in need, and to Sunndale Court, a home for the elderly, providing much jollity and entertainment in the process.

During the lockdown, we had shopped in bulk wherever possible, clocking up many miles to find available bargains, and as a result, our own food bank was able to provide hundreds of bags of shopping for families in need and individuals, including disabled people who seemed to have fallen through the net provided by the local council. We have continued to provide bags of shopping for families and individuals in need throughout the year.

In February we moved our base which required the work and dedication of our volunteers, without whom it would not have been possible, and we thank them for all they have done.

We gave support to three young people who were leaving care and setting up in homes of their own by providing basic equipment that they would need to help them move towards independent living. We also provided them with new clothing which had been donated.

We furnished a two-bedroom flat for a family with children newly housed after living in one room. This was almost entirely achieved by donations of goods and equipment made in response to requests on our Facebook page. We simply have the best supporters.

We offered support to three previously homeless clients who were finally moved into permanent accommodation, providing them with basic necessities and equipment for their homes, as well as starter packs of toiletries, cleaning materials, and basic foodstuff.

Lorraine Tabone organised a street party in June 2022 for the Queen's Platinum Jubilee, to which were invited Lola's volunteers and their families, ten families in need and their children, ex-homeless clients who live nearby, local people and residents of a nearby Retirement home. We provided party

food and non-alcoholic drinks as well as fun, music, and games. A wonderful day was had by all. Thank you to all our donors and to our volunteers who made it possible.

We did a Bottled water appeal for those on the street during the very hot weather, which we were able to have delivered to points of access across the borough of Newham.

We have supported women with young children in a women's refuge, providing them with kitchen equipment and clothing, as well as baby equipment.

Throughout the year we have continued to supply bags of shopping including toiletries and cleaning products to those in hardship. We also provide Tesco vouchers to families to enable people to make their own shopping choices. We continue to support the work of Care for Calais, and The Magpie project, whenever we can provide needed goods and equipment.

We thank our Trustees, our supporters, and regular donors without whom our work would not be possible.

As well as all this, our CEO Lorraine Tabone, has offered friendship and advice to those in despair, helping them access services, and supporting the work of several agencies and outreach workers in Newham.

She has spent many hours on the phone directly supporting clients, providing them with information about how they can get helped, where they can go for support, and encouraging them to take the help offered. She deals with social services, other support agencies, safeguarding teams, and sometimes the police, in her tireless efforts to get help for those in dire need. Without her, there would be no Lola's Homeless Ladder.

Maureen Wood LHL secretary.

Accounts Sep 2021 to Feb 2023

**Donation Received**

<b>Date</b>	<b>Bank reference</b>	<b>Customer reference</b>	<b>Money In</b>
10/10/2022	2210052374CF	CAF2210052374CF	40.00
14/10/2022	CP15352	CHARITIES TRUST	19.50
19/10/2022	CP15352	CHARITIES TRUST	25.00
24/10/2022	2210192187CF	CAF2210192187CF	700.00
30/11/2022	CP15352	CHARITIES TRUST	229.25
23/12/2022	CP15352	CHARITIES TRUST	29.25
20/01/2023	CP15352	CHARITIES TRUST	19.50
15/08/2022	PAYPAL CODE 3834	PAYPAL CODE 3834	0.01
30/08/2022	LOVEANDLIGHT	AFZAL Z U F	20.00
30/08/2022	CHASE	WILLIAM SOUTHGATE	20.00
01/09/2022	Monthly donation	MAUREEN WOOD	30.00
02/09/2022	ZSOKA	SZABO Z	20.00
05/09/2022	Hope it helps	Muhammad Ismail	5.00
09/09/2022	LOLAS	SNEE C	100.00
20/09/2022	Davison	PETER DAVISON	40.00
20/09/2022	MONTHLY DD	HEATH K	400.00
23/09/2022	CHASE	WILLIAM SOUTHGATE	20.00
27/09/2022	PPWDL55MJ222228RZ4	PAYPAL	1,017.87
28/09/2022	P THURMAN	P THURMAN	25.00
30/09/2022	Charity	MARGARET HANLEY	10.00
30/09/2022	KAREN	CLARK K P CP	20.00
30/09/2022	CHARITY DONATION	FIELD CONTRA	1,000.00
03/10/2022	Gift	Saskia Huizinga	10.00
03/10/2022	Monthly donation	MAUREEN WOOD	30.00
04/10/2022	Hope it helps	Muhammad Ismail	5.00
10/10/2022	LOLAS	SNEE C	100.00
20/10/2022	Davison	PETER DAVISON	40.00
20/10/2022	MONTHLY DD	HEATH K	400.00
21/10/2022	CHASE	WILLIAM SOUTHGATE	50.00
28/10/2022	Charity	MARGARET HANLEY	10.00
28/10/2022	P THURMAN	P THURMAN	25.00
31/10/2022	KAREN	CLARK K P CP	20.00
31/10/2022	Kids party h4w	Neil Taylor	100.00
31/10/2022	ONJALI RAUF N-BUS	O Rauf	2,800.00
01/11/2022	Raffle tickets	FIELD PH & DE	25.00
01/11/2022	Monthly donation	MAUREEN WOOD	30.00
02/11/2022		S Johnson	2.50
02/11/2022	40 71 72 and 73	BRIGHT G	10.00
02/11/2022	DONATION	P B WATSON	100.00
04/11/2022	Hope it helps	Muhammad Ismail	5.00
09/11/2022	LOLAS	SNEE C	100.00
10/11/2022	BLITHE YOGA	LE CREATIVE	100.00
14/11/2022	CHASE	WILLIAM SOUTHGATE	50.00
18/11/2022	RAFFLE	P B WATSON	10.00

18/11/2022	Raffle tickets	FIELD PH & DE	20.00
21/11/2022	Davison	PETER DAVISON	40.00
21/11/2022	MONTHLY DD	HEATH K	400.00
25/11/2022	Charity	MARGARET HANLEY	10.00
28/11/2022	P THURMAN	P THURMAN	25.00
28/11/2022	PREMIER	A Dovedi	50.00
29/11/2022	PREMIER	A Dovedi	500.00
30/11/2022	KAREN	CLARK K P CP	20.00
30/11/2022	PREMIER	A Dovedi	500.00
01/12/2022	Monthly donation	MAUREEN WOOD	30.00
05/12/2022	Hope it helps	Muhammad Ismail	5.00
05/12/2022	Keep it up	Andrew Moorcroft	50.00
05/12/2022	Irons Foodbank	J Ratomski	150.00
06/12/2022	Thurman	P Thurman	50.00
07/12/2022	Hammers4work	Neil Taylor	100.00
09/12/2022	JIM AND MARGARETT	BUSH LK	100.00
09/12/2022	LOLAS	SNEE C	100.00
16/12/2022	Raffle tickets	FIELD PH & DE	30.00
19/12/2022	STREET KIDZ TERRI	STREET KIDZ	2,000.00
20/12/2022	Davison	PETER DAVISON	40.00
20/12/2022	CHASE	WILLIAM SOUTHGATE	50.00
20/12/2022	MONTHLY DD	HEATH K	400.00
22/12/2022	FOREST GATE CAROLS	BOUX VA	90.00
23/12/2022	raffle	JULIE WALKER	10.00
23/12/2022	Charity	MARGARET HANLEY	10.00
28/12/2022	Donation	Dion Power	20.00
28/12/2022	P THURMAN	P THURMAN	25.00
03/01/2023	XMAS DONATION	SMITH-HUGHES S97	10.00
03/01/2023	KAREN	CLARK K P CP	20.00
03/01/2023	Monthly donation	MAUREEN WOOD	30.00
03/01/2023	PPWDL55MJ22222EABG	PAYPAL	125.00
04/01/2023	Hope it helps	Muhammad Ismail	5.00
06/01/2023	Donation	WILLIAMS MAUREEN	220.00
09/01/2023	LOLAS	SNEE C	100.00
16/01/2023	DONATION	BEGUM K	20.00
20/01/2023	Charity	MARGARET HANLEY	10.00
20/01/2023	Davison	PETER DAVISON	40.00
20/01/2023	MONTHLY DD	HEATH K	400.00
23/01/2023	Hammers4work	Neil Taylor	40.00
24/01/2023		Rebecca Dooley	10.00
24/01/2023	CHASE	WILLIAM SOUTHGATE	50.00
25/01/2023	Hammers4work	Neil Taylor	100.00
30/01/2023	P THURMAN	P THURMAN	25.00
30/01/2023	CART	THE DEPRESSED BAKE	350.00
31/01/2023	KAREN	CLARK K P CP	20.00
01/02/2023	PPWDL55MJ22222KJD8	PAYPAL	14.51
01/02/2023	Monthly donation	MAUREEN WOOD	30.00
06/02/2023	Hope it helps	Muhammad Ismail	5.00

09/02/2023	LOLAS	SNEE C	100.00
13/02/2023	Hammers4work	Neil Taylor	100.00
15/02/2023	BLITHE YOGA	LE CREATIVE	100.00
17/02/2023	Charity	MARGARET HANLEY	10.00
20/02/2023	Davison	PETER DAVISON	40.00
20/02/2023	MONTHLY DD	HEATH K	400.00
23/02/2023	CHASE	WILLIAM SOUTHGATE	50.00
24/02/2023		Rebecca Dooley	10.00
27/02/2023	CART	THE DEPRESSED BAKE	500.00
28/02/2023	KAREN	CLARK K P CP	20.00
28/02/2023	P THURMAN	P THURMAN	25.00
28/12/2022	carol singing	FOREST VOICES	350.00
30/11/2022	000000 INTERN 9270	TFR 92490404439200	10.00
		Total	15,977.39

Expenses

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**Closing Balance**

**15,977.39**

**Cash at Bank**

**15,977.39**