

SAFER OFF THE STREETS

England & Wales · Charity number 1195680

Details

Status Registered

Legal form CIO

Registered 2021-09-01

Register [View on the Charity Commission register](#)

Contact

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Axiom House
Cottesmore Close
Peterborough
PE3 9TP

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Activities

Objects: TO PROMOTE FOR THE PUBLIC BENEFIT THE RELIEF OF THOSE IN NEED DUE TO THEIR EXPERIENCE OF OR RISK OF HOMELESSNESS IN PETERBOROUGH, IN PARTICULAR BUT NOT EXCLUSIVELY THROUGH PROVIDING INFORMATION ON HOW AND WHERE TO ACCESS SERVICES, SUPPORTING ENGAGEMENT WITH SERVICE PROVIDERS, ENABLING SERVICE PROVIDERS TO BETTER MEET NEED AND RAISING AWARENESS.

Activities: The group exists to allow the voluntary/faith sector, Peterborough City Council and other partners to work together to co-ordinate the wide-ranging work in tackling rough sleeping in Peterborough. All partners work collectively towards a shared goal of ending rough sleeping in the City.

Classification

- **How:** Makes Grants To Individuals, Makes Grants To Organisations, Provides Advocacy/advice/information, Sponsors Or Undertakes Research, Acts As An Umbrella Or Resource Body
- **What:** General Charitable Purposes, Disability, The Prevention Or Relief Of Poverty
- **Who:** Other Charities Or Voluntary Bodies, Other Defined Groups

Geography

- Peterborough City

Finances

Period end	Income	Expenditure	Assets	Employees
2025-06-30	£5,245	£6,383	-	-
2024-06-30	£4,480	£9,514	-	-
2023-06-30	£4,258	£668	-	-
2022-06-30	£1,368	£1	-	-

Trustees

Name	Role	Appointed
Anna Maria Lee		2023-02-21
Emily Louise Moone		2025-04-11
Gerard Thomas Dempsey		2025-12-17
Hannah Louise Bowers		2024-01-18
Jack Lund		2025-12-09
Joy Ifeoma Nwandu		2024-01-18
Kiran Kaur-Sohi		2026-02-02

SAFER OFF THE STREETS

England & Wales - Charity number 1195680

Accounts



Charity number: 1195680

Registered by the Charity Commission for England & Wales

Safer off the Streets

Annual Report and Financial Statement

For the year ended 30.6.25.

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Introduction

Our Charitable Objective

Our charity constitution 3.1 states:

“The purpose of Safer off the Streets is to promote for the public benefit the relief of those in need due to their experience of, or risk of homelessness in Peterborough, in particular but not exclusively through providing information on how and where to access services, supporting engagement with service providers, enabling service providers to better meet need and raising awareness.”

Chair’s 2024/2025 Reflection

The many challenges of recent years have continued to provide hardship for many, some ending up sleeping rough and many experiencing some form of homelessness. There has been no respite and hence the work of Safer off the Streets remains as important as ever.

Our organisation primarily exists to support the work and needs of our partnership network across Peterborough as they work tirelessly to directly support the needs of those who sleep rough and/or are homeless.

Over the past year, our partnership network has continued to grow, with over **35** partner organisations now engaging with us. Our quarterly, in-person only partnership meetings are now attracting even higher numbers, **45-50** partner representatives regularly.

At the start of our reporting period, the summer of 24, our Trustee team decided it was time to refresh our guiding documents. We consulted with key partners and by the spring of 25, we finalised and agreed our new Vision, Mission, Values and Strategic Ambitions. They can now be viewed on our website.

Our major achievement of 2025 has been to launch our new website. It aims to be a great resource for those at risk of, or who are experiencing homelessness, anyone directly supporting someone experiencing homelessness, along with information for the public and local corporates as to how they can support this community. It has been well received by our partners.

I wish to thank our partners for engaging with us during and between quarterly meetings and for getting involved in our activities. Our momentum is continuing to build.

Ultimately, we will only be successful, if our work enables our partners to provide improved support to their clients. Whilst this is hard to judge, we will remain close to our partners and drive activity in areas that can make a real difference.

Anna Lee
Chair of Trustee Board

Activities & Achievements

Our Vision, Mission, Values and Strategic Ambition Refresh

Following consultation with our partners, our trustees agreed the following exciting strategic direction:



Our Vision, Mission and Values



2025 and beyond.....

Our Vision.....

- Peterborough is a city where homelessness is rare, brief and unrepeatable.
- An active partnership supporting inter-agency work, intent on delivering exceptional services for all people who are experiencing homelessness.

Our Mission....

- To strengthen partner relationships and collaboration.
- To build skills, knowledge and understanding, breaking down stigma.
- To engage partners in strategic improvement.
- To promote adoption of best practice.
- To promote awareness of help & support.

Our Values....

Integrity - Neutrality - Collaboration - Innovation



Our Strategic Ambitions



2025 and beyond.....

We want to support our Partners to deliver enhanced services. We will do this by:

- Supporting the understanding & implementation of trauma informed working, the trusted person approach & co-production.
- Actively continuing our learning opportunities & assisting partners to recruit & retain staff & volunteers.
- Identifying gaps, promoting best use of resources & enhancing provision.
- Monitoring & reporting homelessness related metrics to reflect trends and progress.
- Putting a key focus on improvements for the hidden homeless, such as women.

We want to influence Strategy, Policy & Practice. We will do this by:

- Making a significant contribution to Peterborough's homelessness strategy. Support and scrutinize via our partnership network.
- Building understanding of local & national funding and encouraging the best & most equitable use.
- Facilitating the assessment of documented best practice to continually develop policy and practice.

We want to Connect & Communicate. We will do this by:

- Providing regular opportunities for partners to meet, network and strengthen joint working & debate current issues.
- Promoting carefully considered, impactful communications to break stigma and drive beneficial support.
- Providing great resources to guide & support those needing help for themselves or for others.
- Sharing partner needs & successes and recognising great work.

Version 1 - 19.2.25.

Outputs & Outcomes

We are still pivoting to focus on each element of our strategic ambitions in support of our partner's work. Outlined below are the areas where we are making some headway.

Supporting our Partners to Deliver Enhanced Services

We continue to plan, schedule and facilitate Learning Opportunities, working with topic experts. We conducted a partner survey to identify learning needs, this provided guidance as to ideal topics. In July 24 we started our focus on the hidden homeless, women, with a powerful and insightful two hour webinar supported by local specialist agencies. This was followed by a full day in person session on mental ill health and homelessness. In 2025 we opened up with a presentation by the PCC Housing Needs team on the Streets to Home and General Homelessness pathway. In June local DCI Sloan shared a very information introduction session to Serious Organised Crime with particular focus on modern slavery, exploitation and human trafficking. The learning materials can be found on our website > Learning Opportunities.

We are keen to identify gaps in service to enhance provision. Starting out in Oct 24, together with our partners we started to explore the concept of 'Street Storage', learning from the fantastic Rachel Woolf, found of Street Storage in Kings Cross. Many of our partners strongly support the concept, this has also been confirmed by consulting those with lived experience of homelessness. We are now working with a partner and the local authority to see if we can turn this into a reality for Peterborough.

As a small charity we have limited funds, however, we do make small grants to partners where the grant can enhance their service provision, meeting key needs. During 24/25, we have supported Peterborough Homeless Helpers with key essentials for their clients and funded YMCA Trinity to purchase a robust defibrillator, fitted in an area accessible to their clients but also the general public in Bretton.

Influencing Strategy, Policy and Practice

Our focus so far in 2025 on the city's homelessness strategy, has been to utilise our in person partnership meetings to start to gain valuable partner input to the forthcoming PCC Homelessness Strategy refresh, due to be published in 2026. This work is ongoing, but we are pleased to see our partners working collaboratively to gain lived experience input.

We spent time over 24/25 reviewing documented best practice, in support of the output from our 23/24 project assessing the additional support needed by those living in temporary accommodation. Whilst we wish to work with our partners to develop tangible improvements in this area going forward, we have made a start by initiating the development of a 'Development Support' area within our website to help partners and their clients navigate to local support offerings. Going forward we will entitle this work 'Move on and tenancy sustainment'. It is so vital that having experienced homelessness, that clients can sustain good housing and not return to the devastating impacts of homelessness, hence our charities name 'Safer off the Streets'.

Connecting and Communicating

As previously mentioned, our quarterly partnership meetings have gone from strength to strength during 24/25. The main purpose of these are to ensure all partners get to know each other, so they can strengthen relationships in support of great collaborative working. We received wonderful support from local corporate British Sugar, providing their brilliant meeting facilities for our Oct 24 AGM and partnership meeting. We are now booking larger meeting rooms to aid workshop elements of the meeting and allow our partners to move freely to talk to each other. We are always on the look out for more local corporates to provide us with suitable meeting facilities.

Above all, our partners appear to enjoy our partnership meetings, as evidenced by the growing attendance. There is always a great vibe and sense of everyone pulling together to support those at risk of or experiencing homelessness.

Lastly under this strategic objective, we have put significant effort into designing and launching our new website: <https://saferoffthestreets.co.uk>

Safer OFF THE Streets PETERBOROUGH

ABOUT US OUR PARTNERS FIND SUPPORT NEWS PARTNER LEARNING DEVELOPMENT SUPPORT **DONATE**

MAKING PETERBOROUGH A CITY WHERE HOMELESSNESS IS RARE, BRIEF AND UNREPEATED

Safer off the Streets are intent on supporting our city wide partners to deliver exceptional services for all people who are experiencing homelessness.

- I'M HOMELESS OR AT RISK OF HOMELESSNESS**
Find information and get support today.
GET SUPPORT
- I WANT TO HELP SOMEONE WHO IS HOMELESS**
Find information about how to best help.
HOW TO HELP
- I/WE WANT TO SUPPORT THOSE EXPERIENCING HOMELESSNESS**
Discover how you or your organisation can support our cause.
HELP OR DONATE

We have included key guidance for three categories of individuals:

- Those at risk of or experiencing homelessness
- Those supporting someone experiencing homelessness
- Members of the public and local corporates who wish to support those experiencing homelessness.

Our 'Find Support' page, lists all of the specialist services offered by each of our partners under multiple categories; accommodations support, addiction, advice & financial, clothing & personal items, day time drop in, ex-offender support, food supplies, haircuts, health, help for pets, home essentials, homelessness prevention, hot meals, multiple disadvantage

support, phone & internet, refugee support, showers, toiletries, women’s support, work and training and young people’s support, e.g.

FIND SUPPORT

Available day time drop in support services

Use the filter to select any category of support you, or those you are assisting may need. This will show our partners who are able to provide support, along with locations, contact details and opening times.

Filter by: Day Time Drop In

The screenshot displays four partner cards, each with a list of support services. The services are represented by icons and text in rounded rectangular buttons. The services listed are:

- CENTRE 33:** Food Supplies, Young People's Support, Day Time Drop In.
- LIGHT PROJECT PETERBOROUGH:** Day Time Drop In, Showers, Accommodation Support, Health, Hot Meals, Clothing & Personal Items.
- OUTSIDE LINKS:** Day Time Drop In, Showers, Women's Support, Health, Ex-Offender Support, Accommodation Support, Haircuts, Hot Meals, Phone & Internet.
- PETERBOROUGH CITADEL SALVATION ARMY:** Day Time Drop In, Showers, Clothing And Personal Items.

We plan to continue to develop our website to be a great resource for the city. It has initially been well received by our partners.

Roles & Contributions of Volunteers

We have a small group of volunteers, some offering time and assistance for a brief period, some more longer term. We would like to thank them for their valuable contribution, in particular to helping us develop our website over the past year.

Not forgetting the time and efforts of our trustee team, who are all volunteers themselves. Thank you all for your commitment to such a worthwhile cause. As a small charity we have no staff positions.

The Benefits to those Experiencing Homelessness

As our main focus is to provide support for our partners, enabling them to improve and enhance their work directly with those at risk of homelessness or those that are homeless, it is hard to state the direct benefits felt by our ultimate clients.

Networking/improved collaboration among partners during our partnership meetings and learning opportunities will likely have led to enhanced provision and an increase in skills and knowledge.

Our small partner grants are also an effective way of enhancing key service provision across the city.

Our Partners and Supporters

More partners have come on board during this period, they already included drop in centres/hubs, clinical providers, temporary accommodation providers, addiction support, food and provision providers, PCC teams, women's, young people and refugee support organisations. Over 24/25 we have also attracted more organisations supporting those exiting criminal justice and homelessness prevention.

Thank you to our partners for engaging with our charity and coming along to our quarterly partnership meetings.

Thank you to our supporters who have helped to fund our charity over this last period of operation. The 'Help & Support' page on our website, lists how the public can donate money, items, or volunteer their time across our partnership. It also explains how corporates can engage with our partners for corporate and social responsibility (CSR) initiatives.

Looking Ahead

Our strategic ambitions will continue to guide our trustee and volunteer recruitment, ensuring that we can expand our activity. We do lack certain skills, knowledge and above all volunteer time to work to enact all our ambitions, long term recruitment will be a key area for us during 25/26.

So, what is on our mind as we enter our 25/26 operational year?

- Ensuring our learning opportunities will continue to be tailored towards partner interests and needs.
- Widening the breadth of our communications and advocacy seeking to reduce the stigma that homeless individuals are often subjected to.
- Continuing to promote and expand our website resource.
- Supporting the expansion of trauma informed working and the trusted person approach.
- Identifying gaps in service and promoting the need to enhance provision in these areas.
- And lots, lots more!

Structure, Governance and Management

Type of Governing Document

Our governing document is our “Constitution as a Charitable Incorporated Organisation” dated 23rd August 2021, revised on 19th October 2023

Statutory Declaration

The Trustees confirm that they have paid due regard to the guidance issued by the Charity Commission on public benefit in deciding what activities the charity should undertake.

Trustee Board & Selection Methods

All trustees contribute operational time and expertise to the charity’s activity. These are volunteer positions. The charity trustees are appointed for a period of two years and may be reappointed up to three times, before there must be a break of a minimum of one year.

During the 24/25 operational year, Sean Evans, Fay Hirel, Simon Kinsey and Esinam Gbekte all stood down from their trustee roles. Our thanks to them all for their contributions, especially to Fay, for her support and treasurer role over a full six year term.

Anna Lee, Hannah Bowers and Joy Nwandu have continued in role. Emily Moone has joined as a new trustee. Joy Nwandu is now our Treasurer

Quarterly Trustee Board meetings take place to govern our activity.

In 25/26 we will be seeking additions trustees. We will firstly identifying the skills, knowledge and experience that would be advantageous to add to our Board.

Trustee Development

New trustees are encouraged to complete Charity Commission and other online trustee training. One to one Chair and trustee reviews take place to discuss and agree how each trustee contributes to our work and to identify additional training needs.

Charity Commission Submission

Our last AGM was held on 18th October 2024. Our next AGM will be held on 17th October 2025, where our Annual Report and Financial Reports will be formally approved by our members (partners). We will be submitting the required documentation to the Charity Commission during November 2025, in line with requirements.

Financial Review & Report

Financial Position - The year in summary

	2024/2025
Total income	£ 5,245.92
Total expenditure	£ 6,383.40
Total funds in bank as at 30.6.25.	£9,735.51
Grants provided to partners	2
Quarterly Partnership meetings held	4 in person

Full statement of financial activities

For the year 1st July 2024 - 30th June 2025

Opening Balance	£ 10,872.99
Charities Aid Foundation Donations	£ 3,189.92
Cash Donations	£ 0
Corporate Donation – PayData	£ 2,056.00
Total Income	£ 5,245.92
Bank Charges	£ 60.00
Liability Insurance	£ 198.14
Website Development & fees	£ 3,032.65
Grants to Partners	£ 1,922.00
Charity Comms Annual Membership	£ 132.00
Room hire/refreshments for meetings	£ 740.50
Microsoft 365 charges	£ 93.52
Best Practice research visit	£ 204.59
Expenditure	£ 6,383.40
Closing Balance	£ 9,735.51

Principle Sources of Funding

During the period of this report, our fund raising has been via regular donor monthly donations, ad hoc donations via our website and one corporate donation from a local company, Pay Data, who choose us as their charity of the year. Our Donation point on Bridge Street has not worked all year, despite action to reactivate it. This will soon be taken out of service.

Use of Funds

We have made grants to two of our partners activities via Grant Applications, this has included funding a new defibrillator at one of our temporary accommodation partner sites, along with funding of key items required by those living on the streets that are not typically donated.

We have had invoices for room hire for partnership meetings and learning events, our insurance policy, along with some ad hoc charges.

Our biggest expense of the year was to pay a web developer to develop and host our new website. We would like to thank Joseph Lavington for his guidance and work developing our new site.

Administrative Details

Charity Name & Registration

Charity Name Safer off the Streets
Charity Number 1195680

Charity's Principle Address

Registered office Amplius Housing
Axiom House
Cottesmore Close
Peterborough
PE3 9TP

Trustees Who Manage the Charity

Trustees who served for the full year, or part of the year ended 30.6.25.

Fay Hirel	Part year (Stepped down 5.2.25.)
Kevin Dawson	Full year
Sean Evans	Part year (Stepped down 15.8.24.)
Anna Lee	Full year
Simon Kinsey	Part year (Stepped down 5.2.25.)
Esinam Gbekte	Part year (Stepped down 1.3.25.)
Joy Nwandu	Full year
Hannah Bowers	Full year
Emily Moone	New - Part year (Ratified by partners 18.4.25.)

Bank

Bankers HSBC, Cathedral Square, Peterborough, PE1 1XL



Charity number: 1195680

Registered by the Charity Commission for England & Wales

Annual General Meeting of Safer Off the Streets Peterborough

Date: 17th October 2025

Location: 1 Samson Place, London Rd, Hampton, Peterborough PE7 8QJ

Attendees:

- 56 attendees
- 21 apologies received
- 6 did not attend

Agenda items and discussions:

1. Trustee updates:

- Partners were provided with an update on Trustee changes that occurred during the year. No objections were raised to the updates during the meeting.

2. Annual report & financial statement:

- The highlights from the annual report and financial statement were presented and discussed. These documents had been circulated to Partners ahead of the meeting for review.
- The annual report was accepted by our Partners, with no issues raised or objections noted.

4. Trustee openings:

- The current openings for Trustees were advertised during the AGM, and Partners were encouraged to apply for these vacancies.

SAFER OFF THE STREETS

England & Wales - Charity number 1195680

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Safer off the Streets

Annual Report and Financial Statement

For the year ended 30.6.24.

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Introduction

Our Charitable Objective

Our charity constitution 3.1 states:

“The purpose of Safer off the Streets is to promote for the public benefit the relief of those in need due to their experience of, or risk of homelessness in Peterborough, in particular but not exclusively through providing information on how and where to access services, supporting engagement with service providers, enabling service providers to better meet need and raising awareness.”

Chair’s 2023/2024 Reflection

The many challenges of recent years have continued to provide hardship for many, some ending up sleeping rough and many experiencing some form of homelessness. There has been no respite and hence the work of Safer off the Streets remains as important as ever.

Our organisation primarily exists to support the work and needs of our partnership network across Peterborough as they work tirelessly to directly support the needs of those who sleep rough and/or are homeless.

Over the past year, our partnership network has grown, and our quarterly, in-person only partnership (& networking) meetings are now attracting higher numbers, 30-35 regularly.

In quarter 2, 2023 we carried out consultation with our partners, asking what they really needed from Safer off the Streets. This has guided our activity over the past year. During 23/24, we have started to review best practices, completed deep dive research into the needs of those in temporary accommodation, delivered multiple learning opportunities and have also started work to rebuild our website.

I wish to thank our partners for engaging with us during and between quarterly meetings and for getting involved in our activities. Our momentum is building. We have solid plans to focus more on wider communication going forward, as well as continuing to support and scrutinise Peterborough City Council’s Homelessness and Rough Sleeper Strategy.

Ultimately, we will only be successful, if our work enables our partners to provide improved support to their clients. Whilst this is hard to judge, we will remain close to our partners and drive activity in areas that can make a real difference.

Anna Lee
Chair of Trustee Board

Activities & Achievements

Partner Consultation

During March – June 2023, consultation took place with our partners to seek feedback, asking them what they really need from our charity in terms of support and how they believe we can add the most value to rough sleepers and the homeless across the city of Peterborough. Very worthwhile feedback was contributed, that enabled us to develop our 2023-2025 Strategic Workstreams, as follows:



We have used this as our guide during the 23/24 period. Making good progress in some workstreams.

Outputs & Outcomes

PCC Strategy & Scrutiny

We have attended both the PCC Strategic Steering and Delivery group meetings, throughout this period, actively contributing ideas and contributions. We have taken full ownership of objectives 5.5 and 5.8., to be explained in later workstreams. We would like to see these meeting formats to develop further.

Best Practice Forum

Our aim is to take high quality national research, by respected bodies such as St. Mungos, Shelter, Crisis and Homeless Link, as well as academic institutions, on homelessness topics relevant to our partnership group and examine them in detail and share with our partnership in helpful ways.

The topic initiated in 2024 has been 'Principles of Best Practice Outreach'. We have held a workshop with partners, reaching consensus on our strengths and weaknesses across Peterborough. Potential improvements are being discussed and developed.

Gaps & Ineligibility

Not much to report on this workstream at this point, ideas are evolving, watch this space as we move forward.

Temporary Accommodation Support

Aside from the clinical and housing services available to those residing in temporary accommodation, we have set out to understand what else is required for individuals to move on positively with their lives. We secured a social work student from Anglia Ruskin University (ARU) Dec – Apr 24 on a work placement. Meeting with partners connected to temporary accommodation provision and with those who utilise it, our student wrote a report concluding on six key areas that would be meaningful.

1. The importance of consistent key/support work to aid independence
2. The need for key life skill support – according to where people are on their path
3. Life skill step 1 - Literacy/language skills
4. The value of community
5. Help with benefits and digital skills
6. Help to access employment

This work has been complemented by a parallel report researched and written by one of our partners, The Light Project Peterborough (LPP), along with a second activity with the ARU. In June, along with PCC Housing and LPP, we commissioned a group of post graduates to assess the work completed year to date and to produce a report outlining solutions and funding. This work is now ready to be examined and acted upon.

Needs of Partners

One need of our partners is for top up funding. During the year we made two grants, one to Outside Links to install male and female showers into their new facility and one to the Salvation Army to buy and install new laundry equipment to support their regular homeless drop-in on a Monday, along with their three new night shelters, being run in conjunction with LPP.

The second need was to facilitate learning opportunities for our partners.

Objective 5.8 of the PCC Homeless Strategy states:

“Develop a systems wide partnership to training by utilising skills within partner organisations and Housing Needs to deliver a robust training programme”

We have taken ownership of this objective.

In Q4 2023, we conducted a learning needs survey. This provided us with priority topics. From January 2024, working with specialist organisations or partners, we have facilitated several online learning opportunities, on topics such as; Stop Suicide, Priority Homeless Needs, Introduction to Trauma and Women Experiencing Homelessness. We have shared sessions from other providers on Serious Organised Crime, Modern Slavery & Human Trafficking, Personality Disorders and Strength Based Training. Attendance numbers have been good, and feedback has been positive. We plan to continue this work.

Coordinated Response

As an umbrella charity, supporting partners who directly deliver services to the homeless, we are always keen to strengthen relationships and communication between partners along with promoting collaboration. We also believe in constructive discussion and debate on key topics, across our partnership. We therefore facilitate quarterly in person only partnership meetings. These have been growing in popularity.

Objective 5.5 of the Homeless Strategy states:

“Create and produce an online directory of local services for further enhance our holistic partnership approach”

We have taken ownership of this objective.

Whilst still a work in progress, work has commenced to overhaul our existing website, to incorporate a helpful online directory. This will be launched before the end of 2024.

Communication, Awareness, Promotion, Campaigns

On World Homelessness Day in Oct 23, we held an awareness event in Bridge Street. We have started work compiling homelessness awareness for young people, that we hope to share in schools and colleges. We will ensure this work is an important part of our focus during the next year, particularly engaging the wider public more beneficially.

Looking forward we are now fortunate to have a new Communications Lead, Pauline Smith. Pauline runs her own communications agency, however, she will be helping up to put more focus on our communications in the community on a volunteer basis. Pauline has already established a new Linked In page, the signs are positive for our next reporting period.

Roles & Contributions of Volunteers

We have a small but dedicated group of volunteers who support with administration and scheduling activities and more recently have started to engage on our website update. We would like to thank them for their valuable contributions. We intend to seek further volunteers next year to enable more activity across all focus areas.

Not forgetting the time and efforts of our trustee team, who are all volunteers themselves. Thank you all for your commitment to such a worthwhile cause. As a charity we have no staff positions.

The Benefits to those Experiencing Homelessness

As our main focus is to provide support for our partners, enabling them to improve upon their work directly with those at risk of homelessness or those that are homeless, it is hard to state the direct benefits felt by our ultimate clients. As we ramp up our activity, during the 23/24 period, the main physical benefits would have been the provision of male and female showers at Outside Links and improved laundry facilities at the Salvation Army. Networking/improved collaboration among partners will likely have been experienced as a consequence of our learning opportunities, allowing our partners staff and volunteers and deepen their knowledge and consideration of key topics.

Our partners and supporters

Thank you to our partners for engaging with our charity and coming along to our quarterly partnership meetings. More partners have come on board during this period, they now include, drop in centres/hubs, clinical providers, temporary accommodation providers, addiction support, food and provision providers, PCC teams, and refugee support organisations.

Thank you to our supporters who have helped to fund our charity over this last period of our operation. Going forward we intend to promote other ways that supporters can help our partners and our ultimate clients via volunteering opportunities and how to donate physical goods and services, as well as funds.

Looking Ahead

Prime new areas will be around workstream 7, Communication, Promotion, Awareness and Campaigns, led by a new Communications Lead volunteer.

Work will continue on all other strategic workstreams as set out earlier in this report.

Additional volunteers will be recruited to enable us to complete more comprehensive and timely activity.

None of our existing trustees were involved with setting up the original charter for our organisation, not originally a charity, in 2018. Much has happened nationally and internationally since then. In September 2024, the trustees will begin a review of our original charter and charitable objective to consider whether it is still relevant and serving our partners and end clients as effectively as it should.

Structure, Governance and Management

Type of Governing Document

Our governing document is our “Constitution as a Charitable Incorporated Organisation” dated 23rd August 2021, revised on 19th October 2023

Statutory Declaration

The Trustees confirm that they have paid due regard to the guidance issued by the Charity Commission on public benefit in deciding what activities the charity should undertake.

Trustee Selection Methods

All trustees contribute operational time and expertise to the charity’s activity. These are volunteer positions. The charity trustees are appointed for a period of two years and may be reappointed up to three times, before there must be a break of a minimum of one year. Kevin Dawson stood down in October 2023 and was re-elected for a third term, whilst Fay Hirel, Sean Evans and Anna Lee continued their terms.

At the end of 2023 we started the recruitment of additional trustees. Hannah Bowers, Esinam Gbekte, Joy Nwandu and Simon Kinsey have joined us.

Quarterly Trustee Board meetings commenced from August 23 to govern our activity.

Trustee Development

New trustees are encouraged to complete charity commission and other online trustee training. This has not been an area of focus during this period, more development activity needs to take place. One to one Chair and trustee reviews will be carried out going forward.

Charity Commission Submission

Our last AGM was held on 19th October 2023. Our next AGM will be held on 18th October 2024, where our Annual Report and Financial Reports will be formally approved by our members (partners). We will be submitting the required documentation to the Charity Commission during November 2024, in line with requirements.

Financial Review & Report

Financial Position

The year in summary

	2023/2024
Total income	£ 4,480.46
Total expenditure	£ 9,513.93
Total funds in bank as at 30.6.24.	£10,873.18
Grants provided to partners	3
Quarterly Partnership meetings held	4 in person

Full statement of financial activities

For the year 1st July 2023 - 30th June 2024

Opening Balance	£	15,906.65
Charities Aid Foundation Donations	£	3019.88
Cash Donations	£	674.77
Anglian Ruskin Student Placement	£	360.00
Good Box	£	425.81
Total Income	£	4480.46
Bank Charges	£	62.15
Liability Insurance	£	181.10
Website Fees	£	230.21
Grant Applications	£	7653.92
SOS T Shirts	£	132.11
Leaflets	£	868.64
Roller Banner	£	168.60
A1 Posters	£	120.00
Room Hirel	£	97.20
Expenditure	£	9513.93
Closing Balance	£	10,873.18

Principle Sources of Funding

During the period of this report, our fund raising has been via regular doners, our donation point on Bridge Street and income from hosting a student placement.

Use of Funds

We have made grants to three of our partners activities via Grant Applications, this has included showers in a Drop-in Centre for people sleeping rough. We have made the grant application process easier which has encouraged partner agencies to apply for funds to benefit their work and those who they support.

We have had invoices for room hire for partnership meetings, our insurance policy, leaflets to distribute to people sleeping rough and partner agencies who support them. Work has been undertaken to promote our Charity, we have purchased T Shirts and a Roller Banner to assist when promoting our work at events.

Grant Making Criteria

Our grant making criteria was amended in August 2023 to the following:

“The funds raised will be given to grants to partner organisations for projects that enhance existing provision and/or create new ways to support rough sleepers and the homeless.

Grants will not be made to fund existing work.”

Administrative Details

Charity Name & Registration

Charity Name Safer off the Streets
Charity Number 1195680

Charity's Principle Address

Registered office Longhurst Housing
Axiom House
Cottesmore Close
Peterborough
PE3 9TP

Trustees Who Manage the Charity

Trustees who served for the full year, or part of the year ended 30.6.24.

Fay Hirel	Full year
Kevin Dawson	Full year (Re-appointed for 3 rd term 18.10.23.)
Sean Evans	Full year
Anna Lee	Full year
Simon Kinsey	Appointed 2.1.24. (Ratified 18.1.24.)
Esinam Gbekte	Appointed 2.1.24. (Ratified 18.1.24.)
Joy Nwandu	Appointed 2.1.24. (Ratified 18.1.24.)
Hannah Bowers	Appointed 2.1.24. (Ratified 18.1.24.)

Bank

Bankers HSBC, Cathedral Square, Peterborough, PE1 1XL

SAFER OFF THE STREETS

England & Wales - Charity number 1195680

Accounts



Charity number: 1195680

Registered by the Charity Commission for England & Wales

Safer off the Streets

Report and financial statements

For the year ended 30.6.23.

Contents

For the year ended 30th June 2023

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Administrative Details

Charity number 1195680

Registered office Longhurst Housing
Axiom House
Cottesmore Close
Peterborough
PE3 9TP

Trustees Trustees who served for the full year, or part of the year ended 30.6.23.

Christine Graham Resigned 31.10.22.

Fay Hirel Full year

Kevin Dawson Full year

Sean Evans Full year

Anna Lee Appointed 21.2.23. To be ratified 19.10.23.

Bankers HSBC

Chair's Foreword

The many challenges of recent years has continued to provide hardship for many, some ending up sleeping rough and ensuring homelessness. There has been no respite and hence the work of Safer off the Streets remains as important as ever at this time.

Since opting to become a registered charity in 2021, the organisation has been very quiet in terms of its direct action with and in support of our partners. Our partners are the many organisations across the city of Peterborough, statutory, voluntary, charitable and faith based, who work directly to support the needs of those who sleep rough and/or are homeless.

This has started to change in 2023. My first activity as Chair has been to reach out to and seek feedback from our partners, asking them what they really need from our organisation in terms of support and how they believe we can add the most value to rough sleepers and the homeless across the city of Peterborough. The very helpful feedback provided has helped us enormously with our strategic planning. An outline will be provided later in this document. Work has already commenced on some of our strategic workstreams, the future looks exciting and very promising.

I wish to thank our partners for providing their feedback and for starting to engage in our activities. Our work is primarily to support our partners, enabling improved collaboration, funding, training and communication whilst contributing to the delivery of the city council's Homelessness and Rough Sleeper Strategy. Ultimately, this should help our partners assist all those who sleep rough on our streets and those who are homeless.

Anna Lee

Chair of Trustee Board

Trustees' Annual Report

The trustees present their report and financial statement for the year ended 30th June 2023.

The year in summary

	2022/2023
Total income	£ 4,258.17
Total expenditure	£ 668.92
Total funds in bank as at 30.6.23.	£15,942.86
Grants provided to partners	0
Quarterly Partnership meetings held	3 virtual/1 in person

Structure and governance

The charity trustees are appointed for a period of two years and may be reappointed up to three times, before there must be a break of a minimum of one year. All trustees stood down at the last AGM in October 2022. Christine Graham, Chair, took the opportunity to resign from the board, while Fay Hirel, Kevin Dawson and Sean Evans were all reappointed. Anna Lee was appointed as a trustee and new Chair, in February 2023, replacing Christine Graham. All trustees contribute operational time and expertise to the charity's activity and there are no staff positions.

Quarterly Partnership meetings are held in January, April, July and October each year. We invite our partners to join us for information sharing, learning opportunities, discussion, collaboration and problem solving. From April 2023 the decision was taken to hold these 'in person' only, to ensure a strong focus to be placed on strengthening relationships between partners.

From August 2023 we will be holding separate quarterly Trustee Board meetings in addition to our Partnership meetings.

From October 2023 we will be seeking to recruit two further trustees to strengthen our board and help share activity leadership.

Our purpose and our public benefit

The purpose of Safer off the Streets is to promote for the public benefit the relief of those in need due to their experience of or risk of homelessness in Peterborough, in particular but not exclusively through providing information on how and where to access services, supporting engagement with service providers (our Partners), enabling them to better meet need and raising awareness.

Strategic Planning

During March – June 2023, consultation took place with our partners to seek feedback, asking them what they really need from our organisation in terms of support and how they believe we can add the most value to rough sleepers and the homeless across the city of Peterborough. Very worthwhile feedback was contributed, that enabled us to develop our 2023-2025 Strategic Workstreams, as follows:



In our next annual report, we will report on our progress. We are keen to commence activity

on our strategic workstreams. We will be seeking volunteers locally, plus from the Peterborough educational institutions to do so.

Financial sustainability

During the period of this report, our only fund raising has been via a few regular donors, sending money to us via the CAF (Charities Aid Foundation) system and our donation point on Bridge Street. Unfortunately, our donation point was out of action for many months. A new donation unit was purchased in May 23 and installed. Therefore, very little new money was donated during the period of this report and no fund raising campaigning took place.

Going forward, our fund raising efforts will be increased so that our partners can apply for grants, to enable them to enhance the services they offer to those in need. Donated money may also be spent on partner training, where this will add value to our partners.

Thank you to our partners and supporters

Thank you to our partners for starting to re-engage with our charity and we look forward to learning more about other potential partners and welcoming them to our Partnership meetings.

Thank you to our supporters who have helped to fund our charity over this last quiet period of our operation.

Charity Commission submissions

Our last AGM was held on Monday 18th July 2022. Our next AGM will be held on 19th October 2023, where our accounts and Annual Report will be formally approved by our members (partners). Given the length of time since our last AGM, we will be submitting the required documentation to the Charity Commission during September 2023.

Anna Lee

Chair of Trustee Board

Full statement of financial activities

For the year 1st July 2022 - 30th June 2023

Opening Balance	£	12,353.71
Charities Aid Foundation Donations	£	2,951.98
Easy Fundraising Donations	£	39.62
Cash Donations	£	979.81
All Saints Church Donation	£	250.00
Good Box	£	36.66
Total Income	£	4,258.07
Bank Charges	£	64.32
Liability Insurance	£	172.60
Good Box Invoice	£	432.00
Expenditure	£	668.92
Closing Balance	£	15,942.86

Safer off The Streets Peterborough - Financial Report for Partners

2023

Opening Balance £ 15,076.43

	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date
Income													
CAF Payments - Direct Debit, PayPal	£180.18	£159.90	£208.10	£221.84	£290.24	£135.24	£135.25	£207.54	£183.44				£1,721.73
Cash							£36.20						£36.20
Other Donation	£250.00												£250.00
Easy Fundraising		£18.87											£18.87
Bridge Street Donation Point	£0.00	£0.00	£0.00	£8.46	£28.20	£0.00	£19.74	£14.10	£31.02	£0.00	£0.00	£0.00	£101.52
SUB TOTAL	£430.18	£178.77	£208.10	£230.30	£318.44	£135.24	£191.19	£221.64	£214.46	£0.00	£0.00	£0.00	£2,128.32
Expenditure													
Bank Charges	£ 5.00	£ 5.00	£ 5.00	£ 5.00	£ 5.00	£ 5.00	£ 5.00	£ 5.00	£ 5.00				
Public Liability Insurance			£ 172.60										
Faulty donation point replacement			£ 432.00										
SUB TOTAL	£ 5.00	£ 5.00	£ 609.60	£ 5.00	£ 5.00	£ 5.00	£ 5.00	£ 5.00	£ 5.00	£ -	£ -	£ -	£ 649.60
											Closing Balance £ 16,555.15		

SAFER OFF THE STREETS

England & Wales - Charity number 1195680

Accounts



Minutes of meeting held on Monday 18th July 2022 on Microsoft Teams

PRESENT

Christine Graham (Trustee)	Independent Chair
Ged Dempsey	3 Pillars
Keith Jones	CAB
Steven Pettican	Light Project Peterborough
Sarah Scase	Peterborough City Council
Sean Evans (Trustee)	Peterborough City Council
Emma Rogers	Peterborough City Council
Kevin Dawson (Trustee)	Peterborough Soup Kitchen

APOLOGIES

Ali Manji	Cross Keys Homes
Rachel Patterson	Hope Into Action
Sharon Keogh	Kingsgate
Fay Hirel (Trustee)	Longhurst Group
Clair George	Peterborough City Council
Laura Kelsey	Peterborough City Council
Adrian Chapman	Peterborough City Council
Jade Statt	Street Vet

1 Welcome and introductions

Christine welcomed everyone to the meeting and explained that the first part of the meeting will cover the AGM matters.

AGM MATTERS

2 Election of Trustees

Christine explained that, in line with our constitution, this being our first AGM, all four trustees must stand down. All are willing to stand for a further year. (Trustees may serve three terms in total)

- Christine Graham
- Fay Hirel
- Kevin Dawson
- Sean Evans

Christine asked the meeting to indicate their support for these nominations. The meeting unanimously accepted the nominations.

Christine explained that the Trustees have divided the responsibilities as follows:

- Christine – Chair, point of contact, monitoring emails, oversight of action plan
- Kevin – social media
- Fay – Finance
- Sean – Website

Christine explained that, as this is the AGM, the statement of accounts should be presented. However, due to the problems with CAF that have been explained before, and are now, thankfully resolved, it has not been possible to do this. These will be circulated at a later date.

GENERAL MEETING MATTERS

3 Review of membership

Christine advised that, in line with the action plan, the trustees have reviewed the membership of the partnership. We had previously agreed that it is important that all those appearing on the website as members must be active. The following organisations have been offered more than one opportunity to submit their organisation form and have not responded, therefore they have been removed from the membership:

- Children of Adam
- Salvation Army
- Veterans for the Homeless
- YMCA

Kevin asked about what the process would be if these organisations felt that they would like to rejoin. Christine suggested that if this were the case they would be very if they were able to provide assurance of engagement with the partnership. The meeting agreed that this was an appropriate approach.

Sean is now organising for the website to be updated accordingly. Sean said that he has taken over the responsibility for the website from PCC and is just waiting for details for the Wordpress account and he will then be able to make alterations.

Action: Sean Evans

Ged said that a new manager has been appointed at Outside Links. It was agreed that he would provide the contact details and Christine would get in touch.

Action: Christine Graham

4 Finance report

On Fay's behalf, Christine gave Fay's apologies that, due to teething problems with accessing the different accounts, a finance report is not available for the meeting. This will be circulated.

Action: Fay Hirel and Christine Graham

5 Review of Social Media Policy

Kevin thanked PCC for having pulled this together in the first instance. He felt that having reviewed it, there was not much to be altered. The main issue is that the partners were asked to provide content. All agreed that this had been a great aspiration but had not worked in practice, therefore it would be removed, and the policy would be reworded to encourage partners to share posts.

Action: Emma

The revised policy would be circulated.

Action: Christine

Kevin explained that he has started following more and more organisations, particularly SOS members and is commenting a lot more. He is hopeful that this will pick up more material.

Emma was asked if she had any other suggestions. She agreed that sharing content from other organisations was a good conduit.

Sean explained that there is frequent activity from rough sleeper outreach team, but this does not go through the PCC channel as often as it could go through SOS. It was agreed that Sarah would ask Kelly to provide Kevin with regular information for him to post.

Action: Kelly and Kevin

6 **Review of Donations Policy**

Christine reminded the meeting of the current donations policy and explained that, when the policy was agreed, we agreed that we would actively discourage the public from donating to members of the public as there was an offer available to all. Christine explained that, in light of recent changes, it would be helpful to revisit this and consider if we are still happy to accept this stance.

Christine began by asking Sarah about whether the number of those with no access to support had changed. Sarah explained that more than ever the Council had been able to provide support to the cohort with restricted eligibility – such as help to get employment, EUSS application, immigration advice. She explained that, Kelly can, if concerned about someone eg health or mental health provide temporary accommodation for a short time whilst they engage agencies to improve their status.

Keith explained that the situation for CAB is not good at present. Due to reductions in funding, CAB no longer have premises and the only service that they provide is a telephone service. They had been receiving calls from 1000 unique callers a month (of which they were able to answer a third) but last three months this has increased to 1500 a month and they have no more capacity. He explained that they had lost most of the specialist staff so are no longer able to take on casework. As those living on streets usually accessed the open door service they are being excluded and are not accessing support.

Steven said that there is a challenge between not encouraging them to stay on the streets and supporting them if they are destitute. He gave the example of one person who can't work, can't claim benefits and can't return to their country of origin. He also said that others are getting offers and won't accept these. He made the point that we have to balance between now giving out suncream, that is much needed and not returning to the situation of mass sleeping bags at Christmas.

Sean made the point that Brexit was impactful as a number of people went home but we are left with those who are entrenched rough sleeping and possibly street drinking. The challenge is how we support them with accommodation. He made the point that Brexit has brought clarity about who is eligible or who is not.

He explained that PCC has been successful in the latest round of RSI 5 funding with securing 3 year's funding for a number of initiatives. One of these will be providing ad hoc accommodation to those not eligible for support but this will be dependent on supporting them to a position

that they are eligible. He made the point that there is still a small cohort for whom this is a million miles away.

Christine asked about the size of the cohort with no access to support and Sarah confirmed that this has not increased in size. Sean said that this is because the team are effective at capturing people before they get to hard core entrenched.

Ged made the point that we need to provide food to vulnerable people, along with sleeping bags as the alternative is that we abandon them.

Sean said that, this is important but that we do not want people to randomly issue items, but that this must be done in a co-ordinated way and we should be encouraging the public to donate to SOS.

Ged said that this was a good policy if there is a planned route to people being supported off the streets but, in his experience, there is no clear route, and it seems that there are so many hoops to jump through and that this entrenched group of people are not the easiest to support. He made the point that when they control when they are giving out sleeping bags and tents and do, on occasion, refuse.

It was agreed that Kelly and Sarah would speak to Ged outside the meeting to identify the areas where Ged feels the system is not working.

Action: Ged, Kelly and Sarah

ACTION PLAN

7 Involving those with lived experience

Steven spoke to a report that had been circulated in advance. He reiterated the point that we need to be careful that, in giving them lived experience work, they are not able to go into work. He said that one person who has worked with them is now in work so consideration needs to be given to the times of meetings.

Sean supported developing this work and said that he had worked with the group from LPP and this had been very useful.

It was agreed that the Trustees would revisit the policy for allocating SOS funds with a view to paying expenses of those EbE.

Action: Trustees

It was agreed that Christine would speak to Steven about how this could be done.

Action: Christine and Steven

8 Those with no recourse to public funds (NRPF)

Christine explained that, as set out in the action plan, there had been a meeting earlier in the year that involved a number of agencies from the voluntary, community and faith sector.

Christine asked, in light of the discussion earlier in the meeting 'what are the gaps we are trying fill?'

Steven explained that the Safe Sleeping Spaces (SSS) works well for those who are some struggling with ID and EU settled status, or struggling with RPF status as this gives a window for

the PCC team to work at getting those things in place. He explained that these people's needs are being met by the church, city council and LPP.

Sean said that the SSS are excellent for people who have history of rough sleeping but are not ready to come into accommodation as it provides a stop gap to ready them to have a roof over their heads. It also provides accommodation for those not eligible for assistance, to get them to a point that they are eligible. It was acknowledged that the difficulty comes with drug and alcohol issues when the progress they make in SSS is minimal, if at all. The point was made that once the SSS is occupied by someone not able to move on then the resource is lost in the system.

Steven said they have some grant funding from PCC, but it is not full cost recovery. He said that LPP is looking at costing going forwards over the years, but they are always looking for funding and are happy to work with partners.

Steven made the point that, if the city wants to embrace the project, then it needs to fund it. He explained that churches are already giving a lot as they are paying for utilities and supporting people 24/7.

In response to a question, Steven said that a unit costs £10 per night excluding utilities and staff.

Christine suggested that we focus upon funding these SSS as part of our winter campaign. Emma said that, regards a campaign, this would be very popular with the public and would help in messaging about not donating clothes etc.

Sarah cautioned that we must bear in mind that housing is not always is the solution. She said that during COVID everyone was housed, and services were brought to them in the hotels -jobs, help with ID, drug and alcohol services but some people did not take up on the offers.

She also said that if, as a collective we are offering enhanced support to those who not eligible we need to consider the consequences if we are offering more than surrounding areas as we do not want people to come here because there is more help.

Steven responded by saying that whilst we do invest a lot with people from local services, there will be people who slip through the gaps. He said that if we recognise that people did not engage, we need to ask 'is it them? Or is it us?' He said we need to ask why are we stuck? Why is there so much resource into people with apparently little effect? What can we do differently? He said that we need to bring those who are falling through the gaps to the partners so that we can try and resolve the issues.

Sean said that we need to acknowledge that for some individuals attempts to bring them into accommodation will not work and that there will be people who go through the system without making progress. He balanced this by saying that we cannot give up on people because they don't progress.

Christine asked how do we learn from the case studies that are being shared.

Sean said that the Task and Targeting meeting is already happening and many of the people who we have mentioned will be discussed at that meeting. He said that there is value in SOS having a voice at that meeting which it does through its members.

Christine made the point that this is offering a tactical approach, but the same issues must keep coming up and where is the strategic approach to tackling the gaps in the system and where is the challenge to the system. Sean said that the Homelessness Strategy Steering Group provides this.

Christine asked the question – if there is a meeting for tactical and strategic issues, what is SOS adding to this issue? What is the space that we occupy? Where can we challenge? Christine said that she was unclear on the connectivity between the groups and where does SOS go if it wishes to challenge?

Ged agreed that SOS needs to work in a strategic way with a route mapped out for those who fall off the programme. He said that SOS should not just be a talking shop but where the status quo can be challenged.

It was agreed that initially Sean would provide a flowchart that sets out the connectivity and where SOS sits.

Action: Sean

Sean said that he thought that SOS is a collective space for organisations to come together – to share our work and provide an opportunity to make people aware of what people are doing – as well as overcome problems that we are facing.

He said that, in terms of driving them forward, SOS is essential as most of the work that has happened in improving our response to rough sleeping has been driven by partners.

Emma –said that she thought that the purpose is to make sure we are working as one city to end rough sleeping and make sure we are not all pulling in different directions and are not wasting our efforts.

Christine brought the meeting to a close by saying that she thought that this was the beginning of a conversation and encouraged all members (both those who were present and were not present) to feed in their views to her.

SOS Financial Report

Date Range Jan 22 - Sept 22

	January	February	March	April	May	June	July
Online donations							
Direct Debits	£39.20	£39.20	£39.20	£36.20	£170.50	£112.70	£112.70
CAF Donate							
Paypal				£48.20			£96.40
Card payments	£53.88		£4.82	£48.20	£69.41		
Easy Fundraising		£48.39				£54.11	
SUB TOTAL	£93.08	£87.59	£44.02	£132.60	£239.91	£166.81	£209.10
Contactless Payments							
Bridge Street	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
GRAND TOTAL							

Balance at bank on 30th September 2022 is £12,963.26

August	September	October	November	December	Year to Date
£161.70	£161.70				£873.10
					£0.00
£72.30					£216.90
					£176.31
					£102.50
£234.00	£161.70	£0.00	£0.00	£0.00	£1,368.81
£0.00	£0.00				
					£1,368.81