

NEWQUAY REFUGEE SUPPORT GROUP

England & Wales · Charity number 1195438

Details

Status Registered

Legal form CIO

Registered 2021-08-09

Register [View on the Charity Commission register](#)

Contact

Address 207 Henvy Road
Newquay
Cornwall
TR7 3EL

Phone 07931970289

Email newquayrefugee@gmail.com

Activities

Objects: THE PROMOTION OF SOCIAL INCLUSION FOR THE PUBLIC BENEFIT AMONG PEOPLE WHO ARE REFUGEES AND ASYLUM SEEKERS WHO ARE SOCIALLY EXCLUDED ON THE GROUNDS OF THEIR SOCIAL AND ECONOMIC POSITION, BY PROVIDING OR ASSISTING IN THE PROVISION OF:• ADVICE AND SUPPORT;• EDUCATION AND TRAINING IN THE ENGLISH LANGUAGE;• SOCIAL AND RECREATIONAL FACILITIES AND EVENTS INVOLVING THE LOCAL COMMUNITY; AND• FINANCIAL SUPPORT TO COVER ESSENTIAL LIVING COSTS FOR THOSE WHO DO NOT HAVE ACCESS TO EMPLOYMENT, STATE BENEFITS OR OTHER INCOME.

Activities: A Community Sponsorship group that offers support to refugees and asylum seekers in Newquay and the surrounding local area.

Classification

- **How:** Makes Grants To Individuals, Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, Economic/community Development/employment, Human Rights/religious Or Racial Harmony/equality Or Diversity
- **Who:** Other Defined Groups

Geography

- Cornwall

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31		£0	£1,954	-
2024-03-31	£4,157	£5,191	-	-
2023-03-31	£7,598	£1,850	-	-
2022-03-31	£3,550	£0	-	-

Trustees

Name	Role	Appointed
Lindsay Gemma Hanscomb	Chair	2020-12-01
Eleanor Ann Page		2023-01-21
Susannah Tooley		2020-12-01
Valerie Joyce Ward		2020-12-01

NEWQUAY REFUGEE SUPPORT GROUP

England & Wales - Charity number 1195438

Accounts

Trustees' Annual Report for the period

From: 01.04.2024 **To:** 31.03.2025

Charity name: Newquay Refugee Support Group

Charity registration number: 1195438

Objectives and Activities:

The promotion of social inclusion for the public benefit among people who are refugees and asylum seekers who are socially excluded on the grounds of their social and economic position, by providing or assisting in the provision of:

- advice and support;
- education and training in the English language;
- social and recreational facilities and events involving the local community; and
- financial support to cover essential living costs for those who do not have access to employment, state benefits or other income.

Achievements and Performance:

Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.

NRSG continued to run regular English Language practice sessions in Nansledan for refugees, and trialled a weekly session in Newquay Town Centre. Participants were able to practice their English with volunteers through activities, games and conversation.

Attendees to the language café included newly arrived refugee families, parents and children, as well as unaccompanied refugees and asylum seekers.

Sessions were adapted to meet interest, need and level of English. The language café also provided a springboard for additional befriending and practical support.

NRSG also distributed free SIM cards and bikes to refugees and asylum seekers in Cornwall.

The provision of the language café and the additional support made a positive difference to the lives of the refugees and asylum seekers who took part.

The language cafe provided valuable learning for the group to identify the best model of support in the future. Due to the support needs we have found that due to the diverse needs of individual learners, 1:1 lessons are more effective in most cases.

Financial Review

The income for the 23/24 financial year was £0.00

No fundraising activities or grant applications were made during this period.

Expenses for the 23/24 financial year were £1953.86 All this was accounted for and receipts filed.

All monies were paid into the bank account.

Reference and Administrative details

Charity name: Newquay Refugee Support Group

Registered number: 1195438

Charity's principal address: 207 Henvy Road, Newquay, TR7 3EL

Names of the charity trustees who manage the charity

Lindsay Hanscomb, Chair

Eleanor Page, Secretary

Ruth James, Treasurer

Susi Tooley

Valerie Ward

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)

Eleanor Page

Full name(s)

Eleanor Page

Position (eg Secretary, Chair, etc)

Trustee

Date of Bank transaction	Company	Source	Income	Expense	Details	Method
31/03/2025	NANSLEDAN COMMUNIT	2025-12-	ESOL Hub	-80	Venue Hire 10 Hours	Direct Payment
06/03/2025	NEWQUAY METHODIST	NRSRG FEE	ESOL Hub	-20	Venue Hire 10 Hours	Direct Payment
24/02/2025	NANSLEDAN COMMUNIT	2025-12	ESOL Hub	-15	Venue Hire 10 Hours	Direct Payment
05/02/2025	NEWQUAY METHODIST	NRSRG JAN	ESOL Hub	-22.5	Venue Hire 10 Hours	Direct Payment
09/01/2025	NEWQUAY METHODIST	83 NRSRG I	ESOL Hub	-15	Venue Hire 10 Hours	Direct Payment
09/12/2024	NEWQUAY METHODIST	73 NRSRG I	ESOL Hub	-10	Venue Hire 10 Hours	Direct Payment
06/11/2024	NEWQUAY METHODIST	NRSRG HUI	ESOL Hub	-7.5	Venue Hire 10 Hours	Direct Payment
08/10/2024	THE SALVATION ARMY	INV 504221	ESOL Hub	-120	Venue Hire 10 Hours	Direct Payment
11/09/2024	GABRIELLE NOVICK	INV4 NRSRG F	ESOL Hub	-80	Childcare support for ESOL hub	Direct Payment
19/08/2024	GABRIELLE NOVICK	INV3 NRSRG F	ESOL Hub	-100	Childcare support for ESOL hub	Direct Payment
01/08/2024	GABRIELLE NOVICK	INV2 NRSRG F	ESOL Hub	-100	Childcare support for ESOL hub	Direct Payment
29/07/2024	THE SALVATION ARMY	INV 504091	ESOL Hub	-540	Venue Hire 10 Hours	Direct Payment
05/04/2024	NEWQUAY METHODIST	NRSRG HUI	ESOL Hub	-20	Venue Hire 10 Hours	Direct Payment
20/06/2024	BARRY AND ANN HARR	NOV23-JU	ESOL Hub	-324	Volunteer Travel Expenses	Reimbursement to Ann Harris
12/07/2024	CAROLINE BROWN	PRINTING ESC	ESOL Hub	-6.8	Printing costs	Reimbursement to Caroline Brown
25/04/2024	CAROLINE BROWN	PRINTING ESC	ESOL Hub	-47.64	Printing costs	Reimbursement to Caroline Brown
18/09/2024	ELEANOR PAGE	HOTEL BUS DBS I	ESOL Hub	-185.38	Emergency Accommodation & Tra	Reimbursement to Eleanor Page
17/06/2024	ELEANOR PAGE	ESOL CAFE RESO	ESOL Hub	-34.34	Printing and materials costs	Reimbursement to Eleanor Page
25/04/2024	ELEANOR PAGE	ECCTIS CERTIFIC	ESOL Hub	-73.2	Service user education costs	Reimbursement to Eleanor Page
18/04/2024	ELEANOR PAGE	ARGOS BIKE HEL	Sports	-152.5	Bike helmets for donated bikes	Reimbursement to Eleanor Page
Total			£0.00	-£1,953.86		

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- social and recreational facilities and events involving the local community; and
- financial support to cover essential living costs for those who do not have access to employment, state benefits or other income.

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Achievements and Performance:

Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.

NRSG set up and oversaw a regular English language café in Nansledan where participants were able to practice their English with native speakers through conversation, games and activities.

Attendees to the language café included newly arrived refugee families, parents and children, as well as unaccompanied refugees and asylum seekers.

Sessions were adapted to meet interest, need and level of English. The language café also provided a springboard for additional befriending and practical support. Practical support provided to the attendees of the language café included donated clothing and the provision of bicycles. NRSG also donated free SIM cards to a number of refugees and asylum seekers in Cornwall.

Both the provision of the language café and the additional support such as clothing, bicycles and SIM cards made a positive difference to the lives of the refugees and asylum seekers – particularly when it came to a sense of independence and broadening of opportunities regarding involvement in their new local community.

NRSG organised and ran a successful awareness and fundraising day 'Global Kitchen' where members of different communities came together to share their country and/or cultures food. Originally it had been planned to include the asylum seekers who were previously supported at the Beresford Hotel, however shortly before the event the group were relocated to another hotel in London. 'Global Kitchen' brought together a large number of people and NRSG were able to publicise their work, raise funds and awareness of the support needed by so many asylum seekers and refugees.

Financial Review

The income for the 23/24 financial year was £4157.06

This was obtained through individual donations, local fundraising events and grants.

Expenses for the 23/24 financial year were £5191.39 All this was accounted for and receipts filed.

All monies were paid into the bank account.

Structure, Governance and Management

How is the charity constituted? As a CIO

Reference and Administrative details

Charity name: Newquay Refugee Support Group

Registered number: 1195438

Charity's principal address: 16 Pendeen Close, Threemilestone, Truro, TR3 6DX

Names of the charity trustees who manage the charity

Lindsay Hanscomb, Chair

Eleanor Page, Secretary

Ruth James, Treasurer

Susi O'Tooley

Valerie Ward

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)	L.Hanscomb
Full name(s)	Lindsay Gemma Hanscomb
Position (eg Secretary, Chair, etc)	Chair

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Achievements and Performance:

Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.

Much of the 22/23 financial year saw NRSG's intense involvement with a group of 120+ asylum seekers who were housed by the UK Government in a Newquay hotel from November 2022 until April 2023.

Over a very short period of time NRSG extensively built their support network and volunteer group to help support the recently arrived asylum seekers.

Support included:

- Setting up regular admin support evenings where we signposted asylum seekers to services who could assist with their asylum claim.
- Running regular English language classes run by volunteer English teachers recruited (vetted and DBS checked) by NRSG.
- Collection of clothing, toiletries and other essential items from within the local community and then delivering to those who needed them most.
- Organisation of recreational activities – from gym membership to setting up walk and chess groups to surf lessons.
- Liaising closely with other local stakeholders regarding the welfare and needs of the asylum seekers – from the local health service to the police to Cornwall council.
- Liaising with the local press concerning the presence of the asylum seekers and countering some of the negative press published regarding the asylum seekers.
- Issuing of SIM cards to the asylum seekers that were provided to us by Vodafone.

Financial Review

The income for the 22/23 financial year was £7598.47

This was obtained through individual donations, local fundraising events and grants.

Expenses for the 22/23 financial year were £1850.42. All this was accounted for and receipts filed.

All monies were paid into the bank account.

Structure, Governance and Management

How is the charity constituted? As a CIO

Reference and Administrative details

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Eleanor Page, Secretary

Ruth James, Treasurer

Susi O'Tooley

Valerie Ward

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)	L.Hanscomb
Full name(s)	Lindsay Gemma Hanscomb
Position (eg Secretary, Chair, etc)	Chair
08.05.24	08.05.2024

Date of Bank transacti	company
13/04/2022	E Page
22/04/2022	Charities Aid Foundat
28/04/2022	Gastropod
04/05/2022	JustGiving
10/05/2022	SumUp
08/06/2022	Linzi Hanscomb
04/10/2022	SumUp
10/11/2022	Kerstin Finke
21/11/2022	JustGiving
28/11/2022	JustGiving
06/12/2022	JustGiving
13/12/2022	SumUp Card Paymen
06/03/2023	Jess Harrington
06/03/2023	Eleanor Page
27/03/2023	Ruth James
27/03/2023	Susi Tooley
28/03/2023	Newquay Activity Cen
10/03/2023	Newquay Town Coun
13/03/2023	Cornwall Council
Total	

Source	Income	Expense
Sprout Fundraising event (cash received and paid in b	130	
Grant	1000	
Proceeds from fundraising dinner	47.55	
Donations	38.64	
Proceeds from fundraising event	118	
Donations	200	
Proceeds from fundraising event	4.92	
Donations	30	
Donations	214.6	
Donations	91.79	
Donations	156.4	
Christmas Craft Fayre	166.6	
Christmas Craft Fayre		180
Clothes for Beresford Hotel Residents		350
Clothes for Beresford Hotel Residents		399.49
Gardening equipment for Beresford Hotel Residents		20.93
Sports		900
global kitchen	500	
Sports	4900	
	7598.5	1850.42

Details	Method
E Page Sprout Event BGC	Direct Payment
CAF22041910686CF 22041910686CF BGC	Direct Payment
PAYPAL INC. THE GASTROPOD BGC	Direct Payment
JUSTGIVING 2525558 NEWQUAY RE BG	Direct Payment
SumUp Payments Acc PID150135-SUMUP BG	Direct Payment
MS LG HANSCOMB T/A 31.05.22 donation BG	Direct Payment
SumUp Payments Acc PID191190-SUMUP BG	Direct Payment
Finke Kerstin DONATION 4 CLOTHES BG	Direct Payment
JUSTGIVING 2901821 NEWQUAY RE BG	Direct Payment
JUSTGIVING 2906376 NEWQUAY RE BG	Direct Payment
JUSTGIVING 2914596 NEWQUAY RE BG	Direct Payment
SumUp Payments Acc PID220183-SUMUP BG	Direct Payment
RUTH JAMES purchase of CHRISTMAS CARD	Reimbursement to Ruth
ELEANOR PAGE HOTEL CLOTHES COMP BE	Reimbursement to Ellie
RUTH JAMES SPORTS DIRECT SHOE BB	Reimbursement to Ruth
S TOOLEY GARDENING GLOVES BBP	Reimbursement to Susi
NEWQUAY ACTIVITY C NEWQUAY REFUGEE	Direct Payment
Newquay Town Council funding for global Kitcher	Direct Payment
Active Cornwall funding for sports activities	Direct Payment