



Trustees' Annual Report for the period

From April 2024 to March 2025

Charity name: Telford After Care Team (TACT) CIO

Charity registration number: 1194205

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	The objects of the CIO are, for the public benefit, to relieve sickness and need amongst people suffering severe and multiple disadvantage including but not limited to the rehabilitation and recovery of people suffering from drug and alcohol addiction; poor mental health and victims of domestic violence and abuse.
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts	Para 1.17 and 1.19	a) The provision of peer led support groups and one to one support, providing a network of trained staff and volunteers who are able to offer support to individuals, to assist in their recovery and rehabilitation as considered necessary and appropriate. b) Providing services in collaboration with local community and partner organisations who are concerned with the rehabilitation and recovery of those suffering from addiction and poor mental health. c) Raising awareness to the public on the effects of drug and alcohol addiction and mental illness. d) Providing or facilitating in the provision of opportunities for work, vocational training and recreation. e) Providing a signposting service to support mental health wellbeing and where appropriate signposting to alcohol and drug treatment services. f) Educating and raising awareness of the public on all areas relating to domestic abuse and violence.

		These services are provided through our core strands, the "pillars" of TACT: • Drop-in service (no appointment or formal diagnosis needed) • Outreach Service • Listening Service • Night Service • Strickland Housing • TACT Training 2025 has also seen the launch of the 111 Branches Listening Coaches and our collaboration with MPFT. Initial data is confirming the target of reducing calls abandoned and call wait times to 111 option 2 are reducing. TACT was initially founded to provide support for those in recovery from addiction and substance misuse. It was recognised that a high proportion of cases of addiction, stem from childhood trauma and neurodiversity leading to mental ill-health. In 2017 the Clinical Commissioning Team tendered for a Mental Health hub to provide support for local people seeking help and support for their mental and emotional wellbeing. TACT won the tender, and the central TACT principle of experts by experience was applied to mental health. The resulting services were commissioned under the banner of 'Branches'. Hence services under TACT cover addiction recovery and others under Branches cover situational anguish, crisis and mental ill-health, with dual-diagnosis spanning both.
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	Trustees have all read the guidance and this is used in all their discussions and decision making.

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
Policy on grant making	Para 1.38	Small grants are available to service users as per the TACT Grant Making policy.
Policy on social investment including program related investment	Para 1.38	Not applicable
Contribution made by volunteers	Para 1.38	The annual number of hours contributed by Service User volunteers was 7,699. This was an increase of 2,359 on our previous financial year. Based on the National Minimum Wage (£11.44 per hour from April 2024) this equates to a minimum value of £88,076.56. Adding 20% employer costs the actual saving would be around £105,691.87. Service Users are encouraged to volunteer as part of their recovery journey. Volunteers work across the service; their support is vital to service delivery and equally the experience that many gain is demonstrably enabling them to move on into paid work either within TACT or with other employers. Trustees are also volunteers and there have been 8 Trustees working during the year. On average they work 8 hours per month (768 hours per year) Based on the graduate median salary of £26,500 (Graduate labour market statistics, Calendar year 2023 - Explore education statistics - GOV.UK (explore-education-statistics.service.gov.uk) this equates to £10,100.

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	See below

SERVICE USERS

The statistics in this following section contains data that covers the period of April 2024 to March 2025. There were 484 individual service users actively accessing 1 to 1 support from TACT and Branches, please note that some service users access multiple service areas across TACT and Branches. This figure also excludes those who only attend support groups, training and general well-being groups. The minimum service user yearly attendance at Strickland House was 10,392.

There were a total of 630 referrals into our services. Some of these referrals were for individuals already known to service.

SERVICE USER DEMOGRAPHICS

1. Gender of service users

Male 57.6%
 Female 40.74%
 Non-binary 1.66%

2. Ethnicity of service users

Black 2.04%
 Asian 1.08%
 White 48.88%
 Mixed 2.58%
 Not recorded 45.60%

3. Age group of service users

18 to 29 18.54%
 30s 22.30%
 40s 21.48%
 50s 16.93%
 60's+ 9.77%

Those with mental health issues dominated the presentations at 46.1% followed by alcohol at 29%,

- The highest reported primary substance used is alcohol at 29%, followed by Cocaine at 19%, Cannabis at 18%, Heroin at 17%, Crack at 16% and synthetics at 1%.
- 10.8% reported they were polydrug users.
- There were 87 people in crisis supported. 85 were successfully de-escalated and 2 were referred to the Crisis Team. This was an increase of 32 people compared to the same time frame of the previous year.
- Of the mental health presentations Depression, Anxiety and situational anguish remain the most prevalent.

SERVICE DELIVERY

The number of Service Users actively engaged in 1 to 1 support during the year was 484*.
The number of attendances was 10,392

121 Service Users were supported with Training, with 134 separate training sessions provided. Training sessions included Basics in Computing, Mentoring L2, Food Safety L2, Counselling L2, Safeguarding, Boundaries, Addiction Recovery Support L2, Basic English and Basic Maths.

The table below shows the number of hours worked by staff TACT and Branches over the year. This shows an increase of 3,408 on the previous figure of 28,238

Quarter	Paid Staff	Volunteers	TOTAL
1	5,566	1,383	6,949
2	6,306	2,075	8,381
3	6,675	2,217	8,892
4	5,400	2,024	7,424
			31,646

No of Outreach Sessions Carried Out	569	
No of Individuals Engaged through Outreach Sessions	36	
% of Service Users Seen within 5 Working Days of Referral into Service	100%	
Number of 1-2-1 Sessions Provided	3,837	Tact/Branches 2,585 Outreach 571 Night Service 314 Listening Service 367
Number of Did Not Answer (DNA's) for 1-2-1 Sessions booked	158	Listening Service
Number of Other Support Provided by the service (Direct Support)	5,197	Advice 666 General support/Listening 635 Addiction/Recovery support 691 Mental health support 1,113 Crisis support *105 Other support 2,000
*Of which 87 individuals were in mental health crisis. The comparable figure for last year was 32.		

ADDITIONAL SUPPORT

Number of Mutual Aid Groups and Support Provided over the Year	26 different groups across the year	See Below
Addiction/Recovery - Alcohol Relapse Group run by Stars - Alcoholics Anonymous (AA) sessions x 3 per week (Wednesday, Friday evening and Saturday) - Addiction Recovery Chat (ARC) Mental Health - Anxiety & Depression x 3 Mutual Aid		

Other	• Gardening Group • Arts Group x 2 per week • Men's Group • Transgender support group • Women's Group • Sewing group • Serenity Group x 3 (now also at Oakengates on Saturday) • Basic English and Maths • Creative Writing group • Reiki x 2 • Cooking group/lessons x 2 • Service User Forum • Creative writing	
Service Plans in Place for all Service Users		Individual bespoke plans
Provision of Recreational Projects		Yearly BBQ Sponsored Walk Recovery UK Walk
Mental Health and Physical Health Support Provision		Referral to MH services, GPs, access to Hep C testing
Details of Other Initiatives and Projects Provided		See below.

[Drop in](#)

Tact and Branches drop in continues to offer an open door to those who need support. This provides immediate support and is at the core of all we do. Over the course of the year Drop in staff have provided crisis de-escalation on 87 occasions. Of the 87 only 3 were referred on to the Access Team and Crisis. Drop-in also offer open ended ongoing support whenever a person needs it and this has enabled staff and volunteers to create good and more importantly trusted working relationships with individuals who have often felt alone and isolated. The drop-in offers a relaxed and welcoming environment where many service users socialise after 1 to 1's and prior to/after attending groups and/or activities, this encourages individuals to build positive and supportive social networks. Drop-in also provides a welcoming space to those who are homeless and in need of support. Support often includes phoning other agencies and the practical provision of phone charging and a free drink and light bite.

[Case Study](#)

Male 64 years old

Advised to access TACT via the Probation Service.

First assessment September 2024.

Presented as very angry and isolated– had court date set at 13/01/2025. Recently housed by Housing 21 having been homeless and at one time sleeping in his car. This gentleman was waiting for an operation on his spine (3 damaged vertebrae) and prescribed significant pain relief. He had no contact with family or friends, felt depressed and had shut himself off completely, spending most of his time in his flat other than occasionally going food shopping. At the time of referral, he had stopped corresponding with his solicitor or barrister and felt that there was no need for 'his being here'. He did not plan to come out of prison alive.

After some general conversation he began to speak about the circumstances of his court case and his feeling of injustice as he had willingly left the family house. He had also agreed to his wife selling his possessions to ensure she could obtain money but had stipulated that items of sentimental value that had belonged to his mother should not be sold and felt that this had been reneged on. His wife had accused him of sexual assault.

During the 1-2-1 he revealed to me that he had suffered sexual abuse as a child, the perpetrator being a

family member. He had not up to this point felt that he could talk about this to anyone and felt a massive sense of shame. We spoke about how this had impacted on his life, and I advised him of services that were available to him when he was ready.

Over time he started to stay after his sessions for a coffee and then began to mingle with other service users.

He eventually agreed to contact his solicitor and work with them again and he also got back in touch with his brother.

He told me that he was dyslexic, and we helped to arrange storage for his possessions.

We spoke before his sentencing, and he mentioned to me that he would explore the possibility of accessing therapy through the prison service.

This gentleman had been very closed off and resistant to support but due to the time afforded to the drop in we were able to persevere and over time this made a real difference. He began to plan for his future.

Night Service

This service now operates 5 nights a week from 6pm to 12:00. The aim is to de-escalate those in crisis, prevent escalation and support them whilst day services are closed.

Referrals are open to TACT/Branches, Crisis Team, CMHT and Mind Calm Cafes.

Number of referrals: 56

Number of individuals seen: 38

Q1	12
Q2	13
Q3	15
Q4	16
TOTAL	56

LISTENING SERVICE

The Listening Service is primarily aimed at supporting individuals experiencing situational Anxiety, Depression and/or Anguish in structured, solution focused 1 to 1 session. There are a total of three to five sessions are offered and clients can be re-referred after three months.

We have had six student counsellor placements over the course of the year and two part time paid members of staff delivering this support intervention.

At year end there is 5 individuals on the waiting list at the year end. There was a total of 106 referrals into service and 367 sessions offered.

Referrer	Number of Clients
TACT & Branches	22
NHS/GP's	24
IAPT	3
MPFT	17
CMHT	1
Self	32
Social Prescriber	1
Strengthening Families	3
Police	1
Housing Provider	1
Social Care	1

The service performance is evidenced by the GAD-7 and PHA-9 outcomes, done on the first and last sessions.

Chart 1

Bar chart showing average PHQ9 scores for listening service clients

The PHQ-9 questionnaire is the depression module of the PRIME-MD diagnostic instrument for common mental disorders. Higher scores on the PHQ-9 reflect higher levels of depression, while lower scores reflect lower levels of depression. Chart 1 shows that the average PHQ-9 scores for listening service clients of all genders and ages were lower after ending sessions than when they began, with the exception of males aged 18-30 that showed on average no change to their scores. Females aged 18-30 displayed a mean decrease of 4 (8 in the first questionnaire and 4 in the last), aged 30-50 displayed a mean decrease of 8.02 (16.42 in the first questionnaire and 8.4 in the last) and aged 50+ displayed a mean decrease of 8 (16 in the first questionnaire and 8 in the last). Males aged 18-30 displayed no change in their scores (10 in the first questionnaire and 10 in the last), aged 30-50 displayed a mean decrease of 8.5 (15 in the first questionnaire and 6.5 in the last) and 50+ displayed a mean decrease of 7 (27 in the first questionnaire and 20 in the last).

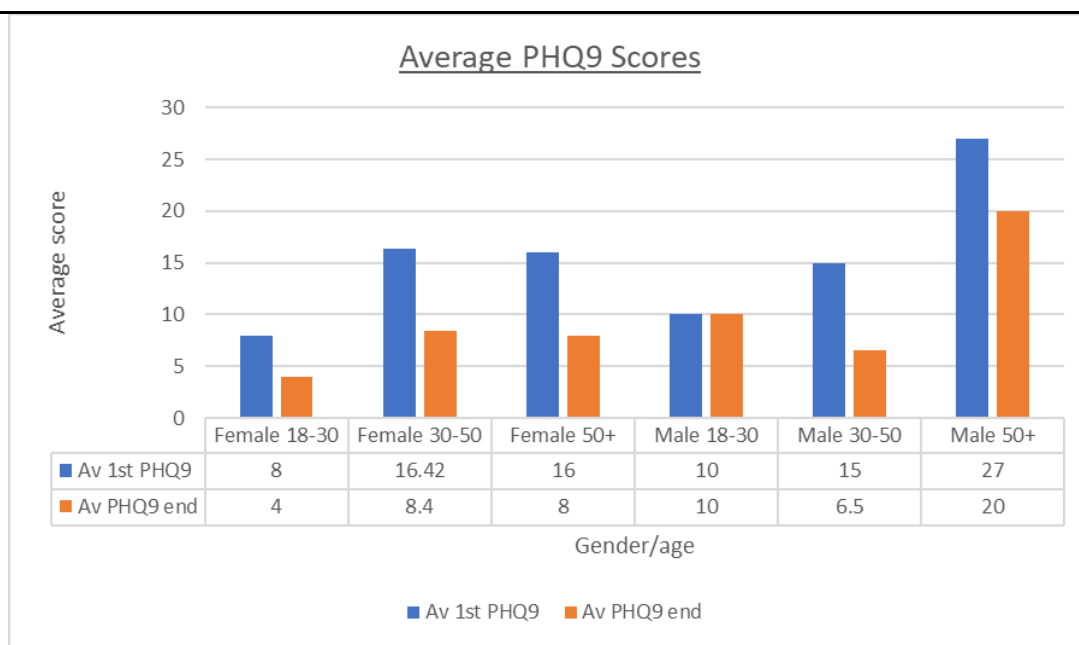
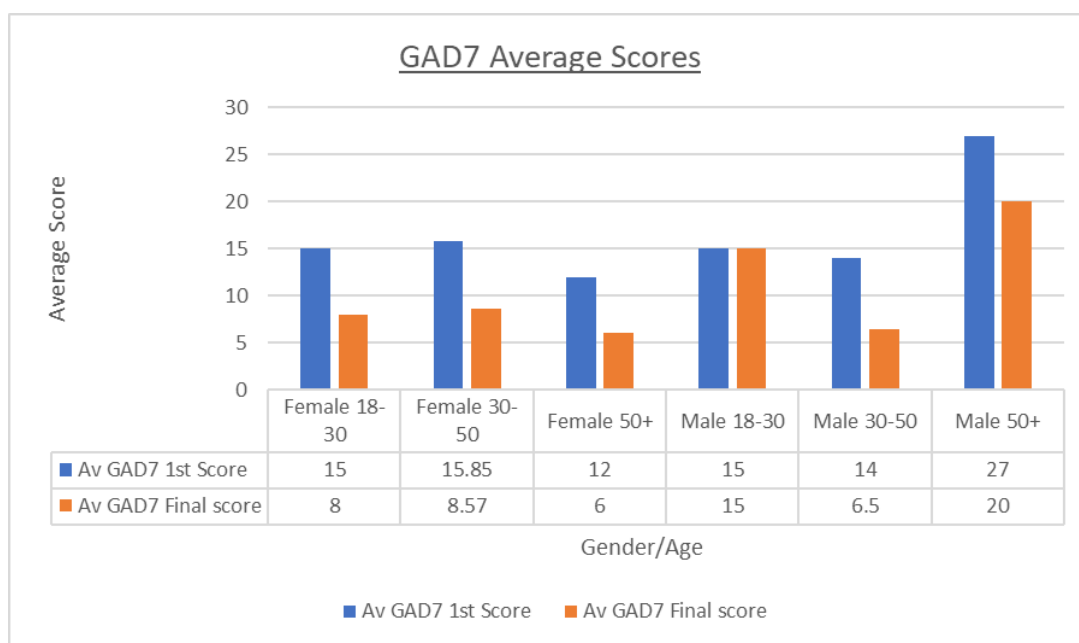


Chart 2

Bar chart showing average GAD7 scores for listening service clients



The GAD-7 questionnaire is a screening tool and severity measure for generalised anxiety disorder (GAD). Higher scores on the GAD-7 reflect higher levels of anxiety, while lower scores reflect lower levels of anxiety. Chart 2 shows that the average GAD-7 scores for listening service clients of all genders and ages were lower after ending sessions than when they began, with the exception of males aged 18-30 that showed on average no change to their scores. Females aged 18-30 displayed a mean decrease of 7 (15 in the first questionnaire and 8 in the last), aged 30-50 displayed a mean decrease of 7.28 (15.85 in the first questionnaire and 8.57 in the last) and aged 50+ displayed a mean decrease of 6 (12 in the first questionnaire and 6 in the last). Males ages 18-30 displayed no change in their scores (15 in the first questionnaire and 15 in the last), aged 30-50 displayed a mean decrease of 7.5 (14 in the first questionnaire and 6.5 in the last) and aged 50+ displayed a mean decrease of 7 (27 in the first questionnaire and 20 in the last).

Case Study

Female 32 years old.

Initial PHQ9/GAD7 score – 13/16

Referred self due to relationship issues and feeling very stressed.

Began looking into the relationship with a new partner and issues within it as daughter is rebelling against the new partner and not wanting to be at home with them, therefore causing issues at school.

Spoke about how they had had a good childhood and feels guilty her daughter isn't having a good one especially when she hears her crying. Talking about how she tried to push her partner down the stairs and how guilty she feels about this as she was in an abusive relationship before- this led to her admitting she needed help, suffering from anxiety, and she doesn't like herself.

As sessions went on, she stated things were beginning to "click", things becoming better in the family, she is being more open with her partner and talking to him. Finding grounding techniques helpful. Started looking into previous abusive relationship and how it has affected her, still feeling useless, alone and worthless. Looked into her history of drug use and how this affected her relationship with her mum, her dad helped her which created a breakthrough.

Reported to feeling ok, having more family time but is feeling anxious about talking about her relationship, but is willing to try, she began to recognise she wants more out of the relationship and is getting better at communicating, feels the sessions are helping.

Her communication skills are continuing to improve, she begins to visit family more and is now waking up feeling happier and stronger, she stated she feels more like her authentic self.

As mood was improving, she decided she wanted to visit her anger and what she wants and needs when angry.

We did work on her trauma response. She said she was willing to begin to think about how she always puts others first.

Midway PHQ9/GAD7 score – 5/3

She now is beginning to look at her negative thoughts and replacing them with positive ones. She reports feeling positive, and has managed to secure a job, she is feeling like she is a better mum and partner and is setting boundaries within these relationships. She states she is feeling more compassion for herself.

She begins to focus on her relationships and how she feels blamed and punished for things, reports feeling "unheard" and says she is struggling to explain how she is feeling.

During the following sessions she begins to find she can do things on her own and decides she wants to "make things up with mum" but recognises she needs to set boundaries. Her relationship with her daughter is improving, she is feeling more able to let her past experiences go when they crop up, she is learning that she can't change what her mum says, but is able to change her reactions, she says she is feeling stronger.

Things are going well so ending the sessions is brought up, she said things are going well, she is feeling good and calm and feels able to manage things, she said she feels in control of her feelings.

The final session it is reported that she is feeling positive, she feels "normal" she acknowledges she has gained so much and feels great about it. She now feels she has many tools to cope in the future and feels at peace, she feels so different and is happy within her life.

Final PHQ9/GAD7 score – 0/2

Strickland Recovery Housing Programme

Our Housing Recovery Programme offers those in recovery from addiction and/or low-level mental illness a two year, structured and supported programme. This includes weekly 1 to 1 support which includes mental well-being, physical well-being and tenant ready help and guidance, group support, regular testing, free education and volunteering opportunities.

We currently have five properties and an 18-bed capacity.

We are an active participant in the T&W homelessness task force and have achieved Approved Housing Provider status.

Case Study

J was referred to TACT housing 6 months ago after experiencing a period of homelessness following relationship breakdown. He has a history of alcohol addiction, a drink-driving charge, and was consuming a significant amount of cannabis prior to his entry into the program.

Progress and Outcomes:

J successfully reduced his cannabis consumption over the first six weeks, achieving a clean substance test. While he did experience two single-day relapses with cannabis during emotionally challenging periods (personal anniversaries), he accessed support immediately to process these relapses. These moments were seen as opportunities for learning, and J worked closely with his support team to develop a "hypothetical toolbox" of strategies for managing high-stress situations moving forward.

The reduction in cannabis use has been complemented by J's decision to stay sober from alcohol, as he continues to focus on his recovery journey. His substance test results have been clear for several

weeks, demonstrating sustained progress.

Mental Health and Emotional Regulation:

J has made significant strides in managing his mental health, with the support of listening service and emotional regulation strategies learned through his one-to-one support, and recovery groups. His ability to confront personal anniversaries and other stressors has improved, and he has developed a more grounded approach to managing emotions. This is reflected in his growing resilience and improved coping mechanisms during difficult times.

He reports feeling less anxious, more focused, and increasingly confident in handling life's challenges.

Family Reconnection:

Through the support of social services, J has successfully regained contact with his children. While ongoing efforts are required to rebuild trust and strengthen these relationships, J is actively engaged in this process and is determined to be a more reliable and present father.

Volunteering and Peer Support:

One of the most notable outcomes for J has been his involvement in TACT's volunteer program. J has been actively participating in maintaining the grounds of Strickland House and Housing, contributing to the upkeep of the property and engaging with other residents.

J's commitment to recovery and his growing sense of purpose have led him to take on a peer support role within the program. He has been "mentoring" newer clients, offering support, encouragement, and guidance based on his lived experiences. This role as a mentor has not only reinforced his own recovery but also allowed him to create a sense of community for others who are facing similar challenges.

J's ability to "mentor" others demonstrate a significant shift in his outlook and his growing belief in the power of lived experience. His peers have expressed appreciation for his support and understanding.

Challenges:

J's two single-day cannabis relapses were emotionally triggered by personal anniversaries; a reminder of the ongoing work needed in emotional regulation. However, each relapse was followed by prompt action: J accessed support through therapy, recovery groups, and peers, and engaged in reflective work to understand the emotions and circumstances that led to the relapse.

The team has worked with J to help him develop his "toolbox" of strategies, which includes grounding exercises, reaching out to peers for support, and engaging in productive activities, such as volunteering or attending recovery groups. This proactive approach to relapse management has fostered a sense of agency and control for J, who now feels more equipped to handle future emotional triggers.

Key Strengths:

Resilience: J has shown remarkable resilience in facing his challenges. Despite the occasional setbacks, he continues to move forward in his recovery journey.

Engagement in Recovery: J has consistently engaged with the TACT recovery program, attending groups and educational sessions, and is taking an active role in his own healing.

Peer Support: J's growth into a mentor for others reflects his increasing sense of purpose and the value he places on supporting others in similar circumstances.

Commitment to Family: J's ongoing efforts to rebuild his relationship with his children demonstrate his commitment to creating a healthier and more stable family life.

Conclusion:

Over the past six months, J has made impressive progress in his recovery. His commitment to the TACT Housing Recovery Program has enabled him to address multiple aspects of his life, including substance use, mental health, family relationships, and community involvement. While challenges remain, particularly around emotional regulation and potential triggers, J's active participation in his recovery and his role as a peer mentor have been key highlights. His journey reflects both the challenges of addiction recovery and the powerful transformation that can take place with the right support system and commitment.

Training & Education

Over the past year courses offered include Level 2 Counselling, Level 2 Addiction Recovery Coaching, Safeguarding, Boundaries, Level 2 Mentoring, Level 2 Food Safety, Basics in Computing and our

weekly Basic English and Maths Groups.
Out of 142 enrolments there were 121 completion.

Case Study

Male aged 35 who will be referred to as Joe throughout to maintain confidentiality.

Joe first came into TACT for support in December of 2019. Joe reported increasing isolation from family due to a recent marital break up. Joe struggles to regulate emotions due to a traumatic brain injury and reported feeling depressed.

Due to covid restrictions the following year and Joe's declining mental health he wasn't seen again in service until 2022 when a referral into Outreach was received.

Outreach workers began supporting Joe in his own home. Due to a complete fear of leaving his property Joe was isolated with no support network. Joe had begun to drink alcohol as a means of coping with depression and loneliness, and this was having a negative impact on his declining mental health. Joe also had court appearances looming due to fighting for visitation rights to see his child and regular consultant visits for his brain injury. Joe reported feeling overwhelmed, missing some appointments, being depressed and on increasingly frequent occasions he had thought about ending his life. After several visits outreach managed to support Joe in attending some appointments and with encouragement to reduce his drinking, with a view to stop completely. With this support Joe also began attending TACT again and over several weeks this slowly increased. Joe began making friends and attended some of the support groups. Joe was now able to attend and stay without direct staff support.

After a few months Joe expressed a desire to begin volunteering in the café. Joe's confidence was increasing and with initial encouragement and support in 2024 Joe undertook his first training course in Food Safety. This was a huge step for Joe who hadn't been in any form of education since leaving school. This increased Joe's self-belief and reaffirmed he had the ability to continue learning.

To date Joe has completed the following training; Safeguarding and Boundaries, Mentoring level 2, Counselling Level 2, Addiction Recovery and most recently Naloxone training. Joe has become an integral part of the team here at TACT. He is reliable, trustworthy and hospitable to all who walk through the doors. Joe's increased confidence now allows him to mentor others who express an interest and start volunteering in the café.

When Joe was asked what he enjoyed about learning and volunteering he replied "The training has helped me understand myself and others more. I know I do a good job in the café and If I didn't volunteer, I would be locked away on my own inside the house. Helping others gives me sense of purpose, I have a place here".

This case study illustrates the importance of training within the context of lived experience and how it can break down barriers and enhance understanding of diverse perspectives. The increased self-belief that Joe expresses has had a life changing impact on him with a ripple effect being felt by the people he interacts with throughout the day. These interactions seemed impossible just a few years ago.

Outreach/DD Calm Café

This service is a working partnership and facilitated by staff from TACT, Telfor Mind, ABT and T & W Council. The DD Outreach underpins the provision of Dual Diagnosis Calm Cafes at both TACT and ABT on a Friday evening and Saturday afternoon. Access is via a referral basis only for individuals who are having difficulties with their mental health and alcohol/drug use. The Outreach provides around five structured sessions or home visits to those unable to leave their homes due to either mobility, poor mental health and/or addiction issues with the view to encouraging them to access other services for support.

This year Outreach have seen and provided the following:

- 36 individuals supported

- 569 Home visits/sessions conducted

Our Outreach workers also attend the DD Calm Café sessions on Friday evenings and Saturday afternoons and provide support to attendees when required.

Case Study

Client Overview Sue, a 59-year-old female, was referred to the TACT Outreach service by a worker from Midlands Partnership NHS Foundation Trust (MPFT). The referral was received on 22 January 2025 and included the following summary: "Sue has been engaged with IAPT and Inclusion services, which are either concluding or have already ended. She has made significant changes to her alcohol use and is currently abstinent. Previously, she was drinking daily (non-dependent use) but has since reduced her intake to achieve abstinence. Sue experiences ongoing anxiety and reports difficulty attending group sessions, hence the request for community-based support. She also struggles with social interactions and meeting new people. Additionally, Sue has a history of domestic abuse and is currently working with a domestic abuse practitioner." Engagement with TACT Outreach Sue has received four outreach home visits, beginning on 27 March 2025. She has also been supported to attend the TACT Women's Group on four occasions. Short Warwick-Edinburgh Mental Wellbeing Scale (SWEMWBS)

- Start score on 27/02/2025: 23
- Mid score on 21/04/2025: 24 (For scoring methodology, see: SWEMWBS Scoring Guide)

Background and Presenting Issues At the time of initial contact, Sue had been discharged from other services. She was born with a genetic cleft palate, accompanied by partial hearing loss, and she speaks with a mild speech impediment. This has been a longstanding source of self-consciousness, contributing to significant social anxiety. While she described her parents as supportive, her school years were marked by bullying and distress, particularly related to being asked to speak in class. Sue is a mother of two. Her 22-year-old son lives with his partner, and her 15-year-old daughter, recently diagnosed as autistic, resides with her. Throughout her marriage, Sue was subjected to coercive control, psychological abuse, and physical violence. Although her son ceased contact with his father some time ago, her daughter only recently decided to end contact in early 2025, following repeated harassment by her father under the guise of child contact. While Sue initially reported to other services that she was abstinent from alcohol, she later confided that this was not entirely accurate. She felt unable to disclose this to her IAPT practitioner for fear of judgment but felt comfortable doing so with a lived experience worker. Sue does not drink daily but reports binge drinking wine approximately once a week when emotionally overwhelmed. This has reduced from around twice a week at the time of initial outreach engagement in March. Support Provided Sue has spoken positively about the counselling she received through IAPT, reporting increased confidence and the ability to set clearer personal boundaries. However, she continues to experience emotional isolation and struggles with forming new relationships due to her speech concerns. In response, support has focused on:

- Teaching relaxation and self-soothing techniques
- Encouraging social engagement through the TACT Women's Group Sue attended her first session on 16 April 2025. Initially, she remained silent, then at her second session, she disclosed her speech difficulties to the group. By her third session, she participated more freely and shared openly. At her fourth session, Sue demonstrated increased independence, and the high level of support she has received to enable her to attend the group will now be reduced over the coming weeks. Additional Support Activities To facilitate her group attendance, I have:
 - Provided transportation to and from sessions
 - Offered emotional and practical support during sessions
 - Used travel time to reinforce coping strategies and alcohol reduction techniques

Conclusion

This case study highlights the complexity of Sue's needs, which span trauma history, mental health, social anxiety, and substance use. Her progress, including reduced alcohol use and increased social engagement, underscores the importance of offering extended, personalized outreach interventions. The case clearly supports the need for longer-term engagement to achieve sustainable outcomes for clients with multifaceted needs referred to TACT Outreach

Sample Service User Feedback

"TACT gave me something to do, a place to come and a purpose. They helped me a lot with the talking therapies and activities that they provide. I would recommend anybody who needs help to use them" JD 11/10/23 (day service)

"A great service, no complaints. Great people. Everyone does amazing work, keep it up" anonymous 16/05/23 (day service)

"It made feel like someone cares" 09/12/23 (listening Service)

"I would highly recommend this service to anyone with anxiety" anonymous 12/03/24 (group attendee)

"I feel safe and have made friends with my house mates. Thank God you took me in because I don't know where I would be" AB 25/03/24 (Housing resident)

Additional information (optional)

Achievements against objectives set	Para 1.41	Not Applicable
Performance of fundraising activities against objectives set	Para 1.41	Not applicable
Investment performance against objectives	Para 1.41	Not applicable
Other		Not applicable

Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	The charity had income of £560,118 during the period, and expenditure of £563,655.
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	The charity holds reserves in order to sustain its charitable objectives on an ongoing basis
Amount of reserves held	Para 1.22	At the end of the financial period, the charity held reserves of £194,968
Reasons for holding zero reserves	Para 1.22	Not applicable
Details of fund materially in deficit	Para 1.24	No funds were in deficit at the end of the financial period
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	Not applicable

Additional information (optional)

You may choose to include further statements where relevant about:

The charity's principal sources of funds (including any fundraising)	Para 1.47	Local Authority Grants, Big Lottery Funding (TACT Training project), income from Strickland Housing, donations.
Investment policy and objectives including any social investment policy adopted	Para 1.46	Not applicable
A description of the principal risks facing the charity	Para 1.46	Potential reduction of Local Authority grant. Gradual expansion of Strickland Housing to generate increased revenue should mitigate this risk.

Structure, Governance and Management

Description of charity's trusts:		
Type of governing document i.e. T.	Para 1.25	Telford After Care Team is a charitable company governed by its Articles of Association (presented as a Constitution) dated 30th March 2021. It is also registered as a charity with the Charity Commission. In the event of winding up, the members of the CIO have no liability to contribute to its assets and no personal responsibility for settling its debts and liabilities.
How is the charity constituted?	Para 1.25	CIO
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	Apart from the first charity trustees, every trustee must be appointed by a resolution passed at a properly convened meeting of the charity trustees, giving the duration of the appointment. In selecting individuals for appointment as charity trustees, the charity trustees must have regard to the skills, knowledge and experience needed for the effective administration of the CIO.

Additional information (optional)

You may choose to include further statements where relevant about:

Policies and procedures adopted for the induction and training of trustees	Para 1.51	The charity trustees will make available to each new charity trustee, on or before his or her first appointment: (a) a copy of the current version of the constitution; and (b) a copy of the CIO's latest Trustees' Annual Report and statement of accounts.
The charity's organisational structure and any wider network with which the charity works	Para 1.51	The trustees meet monthly through the year and ad-hoc as events dictate. They receive financial reports as well as regular updates on the charity's activities and fundraising. They are responsible for the overall legal, financial and strategic direction and development of the charity. Day-to-day management, including finance, HR and operations, is the responsibility of the Operations Manager. She is supported by other members of the management team, who meet weekly, and who take responsibility for the assets of the charity, the supported housing and fundraising.
Relationship with any related parties	Para 1.51	Not applicable
Other		Not applicable

Reference and Administrative details

Charity name	Telford After Care Team (TACT) CIO
Other name the charity uses	TACT (CIO)
Registered charity number	1194205
Charity's principal address	Strickland House The Lawns, Wellington Telford Shropshire TF1 3BX

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or bddy) entitled to appoint trustee (if ahv)	
1	Thomas Currie	Chair	Chair as of April 2023		
2	Robert Leo Gillis	Trustee			
3	Joan Ruth Jones	Trustee			
4	Alan Bowyers	Trustee			
5	Paul Naylor	Trustee			
6	Ruth	Trustee			
7	Catherine	Trustee			
8	Tina Jones	Trustee			
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					

Corporate trustees - names of the directors at the date the report was approved

Director name		

Name of trustees holding title to property belonging to the charity

Trustee name	Dates acted if not for whole year	

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	Not applicable
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	Not applicable
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	Not applicable

Additional information (optional)**Names and addresses of advisers (Optional information)**

Type of adviser	Name	Address
Financial	David Leddington	ChadStone Accountancy & Tax, The Hangar, Hadley Park East, Telford, TF1 6QJ

Name of chief executive or names of senior staff members (Optional information)**Exemptions from disclosure**

Reason for non-disclosure of key personnel details

Not applicable

Other optional information

Not applicable

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)

Full name(s) Thomas Currie

Position Chair, Board of Trustees

Date



**TELFORD AFTER CARE TEAM (TACT) CIO
TRUSTEES' REPORT AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

Telford After Care Team (Tact) Cio Contents

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Telford After Care Team (Tact) Cio
Company No. CE025276
Trustees' Report For The Year Ended 31 March 2025

The trustees present their report and the financial statements for the year ended 31 March 2025.

Reference and Administrative Details

Trustees

Thomas Currie - Chair
Ruth Banks (appointed 03/11/2025)
Tina Jones (appointed 01/12/2024)
Alan Bowyer (appointed 01/06/2024)
Catherine Ballinger (appointed 01/04/2024)
Robert Gillis
Joan Jones
Paul Naylor

Charity Number

1194205

Company Number

CE025276

Registered Office

Strickland House
The Lawns
Wellington
TF1 3BX

Independent Examiner

David Leddington
ChadStone Accountancy & Tax Ltd
Association of Chartered Certified Accountants
The Hangar
Hadley Park East
Telford
Shropshire
TF1 6QJ

**Telford After Care Team (Tact) Cio
Trustees' Report (continued)
For The Year Ended 31 March 2025**

Small Company Rules

This report has been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

The trustees' report was approved by the board of trustees and signed on its behalf by:

Thomas Currie

Trustee
21/01/2026

Joan Jones

Trustee

Telford After Care Team (Tact) Cio
Independent Examiner's Report to the Trustees of Telford After Care Team (Tact) Cio
For The Year Ended 31 March 2025

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2025.

Responsibilities and Basis of Report

As the charity trustees of the Company (and also its directors for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent Examiner's Statement

Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of The Association of Chartered Certified Accountants, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

David Leddington
21/01/2026
The Hangar
Hadley Park East
Telford
Shropshire
TF1 6QJ

Telford After Care Team (Tact) Cio
Statement of Financial Activities (including Income and Expenditure Account)
For The Year Ended 31 March 2025

		2025	2024
		Restricted funds	Restricted funds
	Notes	£	£
INCOME AND ENDOWMENTS FROM:			
Donations and legacies	3	323,309	362,259
Other trading activities	4	236,427	160,838
Investments	5	382	-
		<u>560,118</u>	<u>523,097</u>
EXPENDITURE ON:			
Raising funds	7	(563,655)	(651,818)
NET EXPENDITURE		<u>(3,537)</u>	<u>(128,721)</u>
NET MOVEMENT IN FUNDS		<u>(3,537)</u>	<u>(128,721)</u>
RECONCILIATION OF FUNDS:			
Total funds brought forward		198,505	327,226
TOTAL FUNDS CARRIED FORWARD	15	<u><u>194,968</u></u>	<u><u>198,505</u></u>

The notes on pages 7 to 12 form part of these financial statements.

Telford After Care Team (Tact) Cio
Statement of Financial Position
As At 31 March 2025

		Unrestricted funds	Restricted funds	2025 Total funds	2024 Total funds
	Notes	£	£	£	£
FIXED ASSETS					
Tangible Assets	11	-	279,759	279,759	280,655
		-	279,759	279,759	280,655
CURRENT ASSETS					
Debtors	12	-	1,554	1,554	-
Cash at bank and in hand		-	106,258	106,258	107,360
		-	107,812	107,812	107,360
Creditors: Amounts Falling Due Within One Year	13	-	(60,603)	(60,603)	(57,510)
NET CURRENT ASSETS (LIABILITIES)		-	47,209	47,209	49,850
TOTAL ASSETS LESS CURRENT LIABILITIES		-	326,968	326,968	330,505
Creditors: Amounts Falling Due After More Than One Year	14	-	(132,000)	(132,000)	(132,000)
NET ASSETS		-	194,968	194,968	198,505
FUNDS OF THE CHARITY					
Restricted Funds				194,968	198,505
TOTAL FUNDS	15			194,968	198,505

For the year ending 31 March 2025 the charitable company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the charitable company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the board

Thomas Currie
Trustee
21/01/2026

Joan Jones
Trustee

The notes on pages 7 to 12 form part of these financial statements.

**Telford After Care Team (Tact) Cio
Statement of Cash Flows
For The Year Ended 31 March 2025**

	Notes	2025 £	2024 £
Cash flows from operating activities			
Net cash used in operations	1	(1,206)	(73,496)
Net cash used in operating activities		(1,206)	(73,496)
Cash flows from investing activities			
Purchase of tangible assets		(278)	-
Grants received		-	143,000
Interest received		382	-
Net cash generated from investing activities		104	143,000
(Decrease)/increase in cash and cash equivalents		(1,102)	69,504
Cash and cash equivalents at beginning of year	2	107,360	-
Cash and cash equivalents at end of year	2	106,258	69,504

Telford After Care Team (Tact) Cio
Notes to the Statement of Cash Flows
For The Year Ended 31 March 2025

1. Reconciliation of expenditure to cash used in operations

	2025	2024
	£	£
Net expenditure	(3,537)	(128,721)
<i>Adjustments for:</i>		
Interest income	(382)	-
Depreciation of tangible assets	1,174	8,715
<i>Movements in working capital:</i>		
Increase in trade and other debtors	(1,554)	-
Increase in trade and other creditors	3,093	46,510
Net cash used in operations	<u>(1,206)</u>	<u>(73,496)</u>

2. Cash and cash equivalents

Cash and cash equivalents, as stated in the Statement of Cash Flows, relates to the following items in the Balance Sheet:

	2025	2024
	£	£
Cash at bank and in hand	<u>106,258</u>	<u>107,360</u>

3. Analysis of changes in net funds

	As at 1 April 2024	Cash flows	As at 31 March 2025
	£	£	£
Cash at bank and in hand	<u>107,360</u>	<u>(1,102)</u>	<u>106,258</u>

Telford After Care Team (Tact) Cio Notes to the Financial Statements For The Year Ended 31 March 2025

1. General Information

Telford After Care Team (Tact) Cio is a company limited by guarantee, incorporated in England & Wales, registered number CE025276 and registered charity number 1194205. The registered office is Strickland House, The Lawns, Wellington, TF1 3BX.

2. Accounting Policies

2.1. Basis of Preparation of Financial Statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)", Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Companies Act 2006.

The charitable company is a Public Benefit Entity as defined by FRS 102.

2.2. Incoming Resources

Voluntary Income - Including Grants and Donations

Activities for generating funds - Including Housing income and other trading activities

2.3. Tangible Fixed Assets and Depreciation

Tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. Depreciation is provided at rates calculated to write off the cost of the fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Freehold	Nil Depreciation
Plant & Machinery	20% Reducing Balance
Motor Vehicles	25% Reducing Balance
Fixtures & Fittings	20% Straight Line
Computer Equipment	33% Straight Line

2.4. Cash and Cash Equivalents

Cash and cash equivalents are basic financial assets and include cash in hand and deposits held at call with banks, other short-term highly liquid investments that mature in no more than three months from the date of acquisition and are readily convertible to a known amount of cash with insignificant risk of change in value, and bank overdrafts.

2.5. Taxation

The charity is exempt from tax as all its income is charitable and applied for charitable purposes.

3. Income from Donations and Legacies

	2025	2024
	Restricted	Restricted
	funds	funds
	£	£
Donations and gifts	3,365	3,176
Grants	319,944	359,083
	<u>323,309</u>	<u>362,259</u>

The following grants are included within the total income from donations and legacies above:

Telford After Care Team (Tact) Cio
Notes to the Financial Statements (continued)
For The Year Ended 31 March 2025

	2025	2024
	Restricted funds	Restricted funds
	£	£
Telford & Wrekin Council	144,304	250,341
The National Lottery	17,936	35,337
National Health Service	122,704	48,405
Lloyds Bank	25,000	25,000
The Community Foundation For Shropshire	10,000	-
	<u>319,944</u>	<u>359,083</u>

4. Income from Other Trading Activities

	2025	2024
	Restricted funds	Restricted funds
	£	£
Income from other trading activities	10,191	7,641
Housing	226,236	153,197
	<u>236,427</u>	<u>160,838</u>

5. Investment Income

	2025	2024
	Restricted funds	Restricted funds
	£	£
Bank interest receivable	382	-
	<u>382</u>	<u>-</u>

6. Net Income/(Expenditure)

The net expenditure is stated after charging/(crediting):

	2025	2024
	£	£
Depreciation of tangible fixed assets - owned	1,174	8,715
	<u>1,174</u>	<u>8,715</u>

7. Analysis of Expenditure

		2025
	Activities undertaken directly	Support costs (see note 8)
	£	£
Raising funds	3,187	560,468
	<u>3,187</u>	<u>560,468</u>
		Total
		£
		563,655
		<u>563,655</u>
		2024
	Activities undertaken directly	Support costs (see note 8)
	£	£
Raising funds	4,108	647,710
	<u>4,108</u>	<u>647,710</u>
		Total
		£
		651,818
		<u>651,818</u>

Telford After Care Team (Tact) Cio
Notes to the Financial Statements (continued)
For The Year Ended 31 March 2025

8. Support Costs

	2025
	Raising funds
	£
Employee costs	363,134
Premises expenses	114,496
General administration	81,664
Depreciation	1,174
	<u>560,468</u>
	2024
	Raising funds
	£
Employee costs	406,360
Premises expenses	127,608
General administration	105,027
Depreciation	8,715
	<u>647,710</u>

9. Staff Costs

Staff costs were as follows:

	2025	2024
	£	£
Wages and salaries	342,960	375,952
Other pension costs	9,965	13,492
	<u>352,925</u>	<u>389,444</u>

No employees received employee benefits (excluding employer pension costs) for the reporting period of more than £60,000.

10. Average Number of Employees

Average number of employees during the year was: 25 (2024: 23)

11. Tangible Assets

	Land & Property	Plant & Machinery	Motor Vehicles	Fixtures & Fittings
	Freehold			
	£	£	£	£
Cost				
As at 1 April 2024	321,944	9,871	3,250	24,018
Additions	-	-	-	-
As at 31 March 2025	<u>321,944</u>	<u>9,871</u>	<u>3,250</u>	<u>24,018</u>

...CONTINUED

Telford After Care Team (Tact) Cio
Notes to the Financial Statements (continued)
For The Year Ended 31 March 2025

Depreciation

As at 1 April 2024	44,412	7,625	2,924	23,919
Provided during the period	-	449	82	99
As at 31 March 2025	44,412	8,074	3,006	24,018

Net Book Value

As at 31 March 2025	277,532	1,797	244	-
As at 1 April 2024	277,532	2,246	326	99

	Computer Equipment	Total
	£	£
Cost		
As at 1 April 2024	14,276	373,359
Additions	278	278
As at 31 March 2025	14,554	373,637
Depreciation		
As at 1 April 2024	13,824	92,704
Provided during the period	544	1,174
As at 31 March 2025	14,368	93,878
Net Book Value		
As at 31 March 2025	186	279,759
As at 1 April 2024	452	280,655

12. Debtors

	2025	2024
	£	£
Due within one year		
Trade debtors	1,554	-

13. Creditors: Amounts Falling Due Within One Year

	2025	2024
	£	£
Trade creditors	657	-
Other creditors	11,497	12,428
Taxation and social security	13,499	-
Accruals and deferred income	34,950	45,082
	60,603	57,510

14. Creditors: Amounts Falling Due After More Than One Year

	2025	2024
	£	£
Other creditors	132,000	132,000

Telford After Care Team (Tact) Cio
Notes to the Financial Statements (continued)
For The Year Ended 31 March 2025

15. Movement in Funds

	As at 1 April 2024	Income	Expenditure	As at 31 March 2025
	£	£	£	£
Restricted funds				
General restricted fund	198,505	560,118	(563,655)	194,968
Total funds	<u>198,505</u>	<u>560,118</u>	<u>(563,655)</u>	<u>194,968</u>
	As at 1 April 2023	Income	Expenditure	As at 31 March 2024
	£	£	£	£
Restricted funds				
General restricted fund	327,226	523,097	(651,818)	198,505
Total funds	<u>327,226</u>	<u>523,097</u>	<u>(651,818)</u>	<u>198,505</u>

16. Transactions with Trustees

None of the trustees received any remuneration or any other benefits from an employment with the charity or a related entity during the current or previous year.

No trustee expenses have been incurred.

17. Related Party Disclosures

There have been no related party transactions in the reporting period that require disclosure.

18. Company limited by guarantee

The company is limited by guarantee and has no share capital.

Every member of the company undertakes to contribute to the assets of the company, in the event of a winding up, such an amount as may be required not exceeding £1.

Telford After Care Team (Tact) Cio
Detailed Statement of Financial Activities (including Income and Expenditure Account)
For The Year Ended 31 March 2025

	2025	2024
	Total	Total
	funds	funds
	£	£
INCOME AND ENDOWMENTS FROM:		
Donations and legacies		
Donations and gifts	3,365	3,176
Grants	319,944	359,083
	<u>323,309</u>	<u>362,259</u>
Other trading activities		
Income from other trading activities	10,191	7,641
Housing	226,236	153,197
	<u>236,427</u>	<u>160,838</u>
Investments		
Bank interest receivable	382	-
	<u>382</u>	<u>-</u>
	<u>560,118</u>	<u>523,097</u>
EXPENDITURE ON:		
Raising funds		
Waste disposal	(3,187)	(4,108)
Wages and salaries	(342,960)	(375,952)
Employers pensions - defined contributions scheme	(9,965)	(13,492)
Recruitment costs	(633)	-
Staff training	(4,215)	(2,616)
Staff welfare	(1,858)	(6,653)
Travel and subsistence expenses	(3,503)	(5,002)
Tips and gratuities	-	(2,645)
Rent	(62,783)	(60,440)
Rates	(17,127)	(7,588)
Light and heat	(28,735)	(46,236)
Repairs and maintenance	(5,626)	(12,308)
Cleaning	(225)	(1,036)
Hire and leasing of plant and machinery	-	(7,802)
Vehicle running costs	(620)	(120)
Computer software, consumables and maintenance	(19,349)	(23,710)
Insurance	(14,469)	(11,084)
Printing, postage and stationery	(7,634)	(7,640)
Advertising and marketing costs	(439)	(581)
Telecommunications	(13,332)	(4,537)
Accountancy fees	(1,413)	(2,670)
Legal fees	(2,850)	(22,114)
Other services	(8,242)	(14,862)
Subscriptions	(2,327)	(1,157)

...CONTINUED

Telford After Care Team (Tact) Cio
Detailed Statement of Financial Activities (including Income and Expenditure Account)
(continued)
For The Year Ended 31 March 2025

Bank charges	-	(12)
Sundry expenses	(10,989)	(8,738)
Depreciation	(1,174)	(8,715)
	<u>(563,655)</u>	<u>(651,818)</u>
	(563,655)	(651,818)
NET EXPENDITURE	<u>(3,537)</u>	<u>(128,721)</u>

Telford After Care Team (Tact) Cio
Independent Examiner's Report to the Trustees of Telford After Care Team (Tact) Cio
For The Year Ended 31 March 2025

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2025.

Responsibilities and Basis of Report

As the charity trustees of the Company (and also its directors for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent Examiner's Statement

Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of The Association of Chartered Certified Accountants, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



David Leddington
21/01/2026
The Hangar
Hadley Park East
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