



Trustees' Annual Report for the period

From April 2023 to March 2024

Charity name: Telford After Care Team (TACT) CIO

Charity registration number: 1194205

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	The objects of the CIO are, for the public benefit, to relieve sickness and need amongst people suffering severe and multiple disadvantage including but not limited to the rehabilitation and recovery of people suffering from drug and alcohol addiction; poor mental health and victims of domestic violence and abuse.
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts	Para 1.17 and 1.19	a) The provision of peer group and one to one support and providing a network of trained volunteers who are able to offer support to individuals, to assist in their recovery and rehabilitation as considered necessary and appropriate b) Providing services in collaboration with local community and partner organisations who are concerned with the rehabilitation and recovery of those suffering from addiction and poor mental health c) Raising awareness to the public on the effects of drug and alcohol addiction d) Providing or facilitating in the provision of opportunities for work, vocational training and recreation e) Providing a signposting service to support mental health wellbeing f) Educating and raising awareness of the public on all areas relating to domestic abuse and violence. These services are provided through our core strands, the "pillars" of TACT: • Drop-in service • Outreach Service • Listening Service • Night Service

		• Strickland Housing • TACT Training TACT was founded in order to provide support for those in recovery from addiction and substance mis-use. It was recognised that most cases of addiction, if not all, stem from childhood trauma leading to mental ill-health. In 2017 the Clinical Commissioning Team tendered for a Mental Health hub to provide support for service-users seeking help for short-term conditions, such as grief and loss, or waiting for Clinical Counselling services (3-6 month waiting list at that time). TACT won the tender and the resulting services were commissioned under the banner of 'Branches'. Hence services under TACT cover addiction and dual-diagnosis, whereas others under Branches cover mental ill-health.
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	Trustees have all read the guidance and this is used in all of their discussions and decision making.

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
Policy on grant making	Para 1.38	Small grants are available to service users as per the TACT Grant Making policy.
Policy on social investment including program related investment	Para 1.38	Not applicable
Contribution made by volunteers	Para 1.38	The annual number of hours contributed by Service User volunteers was 5,340. Based on the National Minimum Wage (£10.42 per hour from April 2023) this equates to a value of £55,642.80. Service Users are encouraged to volunteer as part of their Recovery journey. Volunteers work in many parts of the service; their support is vital to service delivery and equally the experience that many gain is demonstrably enabling them to move on into paid work either within TACT or with other employers. Trustees are also volunteers and there have been 8 Trustees working during the year. On average they work 8 hours per month (768 hours per year) Based on the graduate median salary of £26,000 (Graduate labour market statistics, Calendar year 2023 - Explore education statistics - GOV.UK (explore-education-statistics.service.gov.uk)) this equates to £9,600.

Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	See below

NEW SERVICE USERS

The statistics in this following section contains data that covers the period of April 2023 to March 2024. There were 388 new service users accessing TACT services and the split by service accessed was as follows:

TACT(Substance Mis-use) - 63

Branches(Mental Health) – 165

Listening Service – 115

Night Service – 44

Outreach (Dual Diagnosis)- 160

There were 168 direct referrals into TACT and Branches,

There were 220 Other referrals in mainly by word of mouth, response to website and social media.

SERVICE USER DEMOGRAPHICS

The following data refers to the [direct referrals](#) received by TACT and Branches only.

1. Gender of new service users

Male 59.4%

Female 40.6%

2. Ethnicity of new service users

Black 2.9%

Asian 5.9%

White 91.2%

3. Age group of new service users

20s 20.9%

30s 20.1%

40s 32.5%he

50s 9%

60 plus 12%

- a) Those with mental health issues dominated the presentations at 46.1% followed by alcohol at 26.5%. That is a decrease of 4.5% for mental health only, and decrease of 4.5% for alcohol with more presentations for cannabis(15.6%) cocaine(up 1.9% to 5.9%)and heroin (up 4.9% to 5.9%).
- b) 34.4% reported they were alcohol only, 33.4% cannabis only, 10.1 % heroin only and 5.5% cocaine only.
- c) 10.8% reported they were polydrug users, with those using alcohol and cocaine to those using alcohol and heroin in the ratio of 24:9

SERVICE DELIVERY

The number of Service Users actively engaged during the year was 420*. The number of attendances (which includes Service Users and visitors, was 8,016.

67 Service Users were supported with Training, with 54 separate training sessions provided.

30 Service Users were engaged on the Volunteer Programme in the year (broken down to a minimum of 20 engaged within TACT and 20 engaged within Branches. At the end of the year there were 19 active volunteers.

The table below shows the number of hours worked by staff TACT and Branches over the year.

Quarter	Paid Staff	Volunteers	TOTAL
1	5,810	1,229	7,039
2	5,599	1,533	7,132
3	5,244.5	1,223.5	6,468
4	6,244	1,355	7,599
Total	0	0	0

No of Outreach Sessions Carried Out	410	Call's/emails on behalf of SU not included.
No of Individuals Engaged through Outreach Sessions	178	
% of Service Users Seen within 5 Working Days of Referral into Service	100%	
Number of 1-2-1 Sessions Provided	2,914	Tact/Branches 1,664 Outreach 410

		Night Service 439 Listening Service 369
Number of Did Not Answer (DNA's) for 1-2-1 Sessions booked	148	Listening Service
Number of Other Support Provided by the service (Direct Support)	5,197	Advice 714 Phone calls 615 Signposting 124 General support/Listening 722 Addiction/Recovery support 591 Crisis/ mental health support 926* Other support 355 Referrals out 82
<i>*Of which 32 individuals were in Crisis. 30 of the individual crisis contacts were successfully deescalated and given follow up support. 2 were passed onto the Crisis Team. The remit for being in crisis is defined as "someone who has suicidal thoughts or a plan to end their life".</i>		
Number of people supported via the Safe Place	58	TACT/Branches
Number of people on the waiting list for services at year end.	5 7	Outreach Listening Service

ADDITIONAL SUPPORT

Number of Mutual Aid Groups and Support Provided over the Year	27 different groups across the year	See Below
Addiction/Recovery - Alcohol Relapse Group run by Stars - Alcoholics Anonymous (AA) sessions x 3 per week (Wednesday, Friday evening and Saturday) - Addiction Recovery Chat (ARC) x 2 (Monday and Thursday evening) Mental Health - Anxiety & Depression x 3 Mutual Aid - Gardening Group - Arts Group x 2 per week - Men's Group - Transgender support group - Women's Group - Sewing group Other - Serenity Group x 3 (now also at Oakengates on Saturday) - Basic English and Maths - Creative Writing group - Reiki x 2 - Cooking group/lessons x 2 - Service User Forum		
Service Plans in Place for all Service Users		Individual bespoke plans
Provision of Recreational Projects		Yearly BBQ

Mental Health and Physical Health Support Provision		Referral to MH services, GPs, access to Hep C testing
Provision of Life Skills Training		See above groups
Details of Other Initiatives and Projects Provided		See below.

Night Service

The service was operating 7 nights per week from Strickland House from 6pm to 2am until January end. From 1st Feb the service has reverted back to the original operating hours of 4 nights from 6 am to 2 am. Below is the number of individuals referred into the Night Service over the reporting year.

Q1	11
Q2	13
Q3	9
Q4	11
TOTAL	44

Referrals were from:

Community Mental Health Team	10
DD Calm Café	2
Internal	23
Police	3
ABT	1
Social Services	2
SP	1

Breakdown of support given

- Mental health support calls 364
- Other 280

Breakdown:

Other support

- Referred on to TACT/Branches and Calm Café
- Addiction/recovery support
- Grief Support
- Isolation/general support
- Signposting

Outcomes:

- Of the 44 referrals all engaged with support.
- The referral numbers have remained consistent with last year's 48.
- Current number of clients receiving calls at the year-end are 11.
- 5 also receive support from other services at Strickland House.

(In all client cases the referrers are updated regularly and informed of any significant changes in circumstances with clients along with any referrals made by staff to other organisations).

Listening Service

The Listening Service is primarily aimed at supporting individuals experiencing situational Anxiety, Depression and/or Anguish in structured sessions. The service performance is evidenced by the GAD-7 and PHQ-9 outcomes, done on the first and last session.

There have been three student Counsellor placements over the course of the year and two part time paid members of staff delivering this support intervention.

At year end there is 7 clients on the waiting list, and 22 clients currently receiving sessions. There was a total of 115 referrals made into the service over the course of the year. They were as follows:

Referrer	Number of Clients
TACT/Branches	12
GP	1
IAPT	5
MPFT	5
CMHT	1
Wellbeing team	2
Word of Mouth	5

Outcomes:

Yearly	1	2	3	4	TOTAL
Number of sessions offered	71	80	56*	162*	369
Number DNA/missed appointments	7	36	47	35	125
Sessions Attended				102	see below
Number of referrals	22	32	30	31	115

*The number of sessions offered dropped due to staff absence in Q3.

* The number of sessions increased in Q4 because of overtime and an additional student joining the team. This was a purposeful decision to keep the waiting list as low as possible.

This data has not been kept in previous quarters, the exception being q4. This will be rectified going forwards.

PHQ/GAD Random Sample

Client	Pre Support	Post Support
Male 72yrs	15/8	9/5
Female 20yrs	12/6	3/1
Male 65yrs	9/9	5/6
Male 30yrs	8/9	8/9
Female 62yrs	26/21	23/19
Female 40yrs	25/19	23/16
Male 57yrs	22/13	15/9

The Listening Service continues to have consistent positive results evidenced by the GAD-7 and PHQ-9 outcomes. The introduction of text message appointment reminders will hopefully bring down the number of missed appointments.

Strickland Housing

After a rocky start to the year with extensive works being carried out on two of the properties, we are now close to becoming a registered provider. We have ended the year with 6 properties and 18 residents.

We have been successful in recruiting to the Housing Manager post and the successful candidate has some 10 years' experience working within the sector in Telford and has already become an integral part of the team here at TACT.

The Recovery Programme offer has been improved with more structure added, and we end the year with five successful completions and Move-On's. With the exception of the Housing Manager the three paid support staff have all have lived experience and were volunteers prior to gaining this employment.

Training and Education

This year has seen an expansion on the normal training we offer. This was imperative due to course duplication in Telford. The delivery of our new Basics in Computing proved to be successful and very much needed. Training offered has also included Basic Maths & English, Level 2 Mentoring, Level 2 Food Safety, Safeguarding, Boundaries and the Level 2 in Counselling. We are also hopeful that we will be successful in certifying the Addiction Recovery Training with our provider to get this up and running again. Sadly, Learn Telford have stopped delivering this.

Outreach/Calm Café

This is the provision of Calm Cafes at both TACT and ABT which are facilitated by staff from both organisations, Mind, and Telford and Wrekin Council. Access is via a referral basis only for individuals who are having difficulties with their mental health but also have a dual diagnosis and find it harder to engage with services via the usual route. The Outreach service provides a up to 5 sessions or home visits to those unable to leave their homes due to either mobility, anxiety, or poor mental health/addiction issues with the view to encouragement to access other services for support.

This year's Outreach has seen:

56 - referrals in

305 - home visits/1 to 1s conducted

174*- other/additional support given (other support includes text, email, accompanying to groups, social service appointments, CAB, probation, hospital, food parcel collection/drop off.

*This figure only includes two quarters as data has not been kept consistently across all four quarter.

This will be rectified going forwards.

Stars Post Treatment Support

The Post Treatment support provides ongoing recovery support calls to individuals who have been discharged from treatment by Stars for up to a period of 5 years.

In the fourth quarter there has been a key change to this provision. TACT's engagement lead is now attending the last appointment alongside the stars worker where agreed. There are 4 individuals still engaging with support.

- 30 referrals
- 11 were no longer engaging

15 no longer required the support

Other Support Groups Provided and Numbers Attended

[illegible]

	Grps	Atten	Grps	Atten	Grps	Atten	Grps	Atten	Grps	Atte n
AA (Tue)	12	141	13	212	12	234	13	268	50	855
AA (Fri evening)			8	87	7	59	12	238	27	384
AA Polish (Sat)	8	34	8	30	10	35	9	25	35	124
Addiction Recovery Group (Mon)			7	48	11	104	11	105	29	257
Addiction Recovery Group (Thu evening)							8	24	8	24
Anxiety & Depression (Fri)	11	33	12	84	12	88	10	32	45	237
Anxiety & Depression (Mon)	11	72	11	72	12	84	12	76	46	304
Arts Group (Tues)	12	91	12	91	3	24	7	25	34	231
Arts Group (Thurs)	10	82	10	82	4	21	12	6	36	191
Basic English (Tues)	11	42	11	42	4	14	6	6	32	104
Basic Maths (Thurs)	10	18	10	18	1	1	6	6	27	43
Cooking Group (Friday)					2	6	10	23	12	29
Men's Group	11	62	11	62	10	97	12	78	44	299
Reiki (Tues)					4	10			4	10
Reiki (Thurs evening)	13	50	12	50	10	42	8	20	43	162
Reiki (Wed)	13	77	12	77	13	71	2	10	40	235
Serenity Group (Sat Oakengates)	9	60	9	30			10	54	28	144
Serenity Group (Thurs)	9	126	13	126	11	123	11	83	44	458
Sewing Group (Friday)	4	4	4	4	1	1	2	9	11	18
Smart Recovery Group (evening)	8	11	8	11	6	2	6	13	28	37
Transgender support group (Wed evening)	12	78	12	78	9	41	10	68	43	265
Women's Group	12	74	12	74	13	80	13	108	50	336
Sub Totals	176	1055	195	1278	155	1137	190	1277	0	0

OUTCOMES

Performance Indicator	Year Activity
Number of Service Users Who Successfully Completed Recovery Support and No Longer Require Ongoing Support	N/A
Number Of Service Users Supported Into Employment	3
Number of Service Users Supported into Stable Housing	15
Number of people subject to MHA Assessment following intervention at the Safe Place	0
Number of people admitted to general hospital following intervention at Safe Place	0
Number of people who engaged with day services following intervention at the night service.	10

Other Activities

Number of Events hosted/organised by TACT & Branches	2	Recovery Conference & Suicide Awareness Day
Number of People Who Attended the Service User Group Meetings	18	

Sample Service User Feedback

"TACT gave me something to do, a place to come and a purpose. They helped me a lot with the talking therapies and activities that they provide. I would recommend anybody who needs help to use them" JD 11/10/23 (day service)

"A great service, no complaints. Great people. Everyone does amazing work, keep it up" anonymous 16/05/23 (day service)

"It made feel like someone cares" 09/12/23 (listening Service)

"I would highly recommend this service to anyone with anxiety" anonymous 12/03/24 (group attendee)

"I feel safe and have made friends with my house mates. Thank God you took me in because I don't know where I would be" AB 25/03/24 (Housing resident)

The Future

In the coming year we will continue to focus on our service and group delivery alongside ensuring that Lived experience is represented at strategic levels and service visibility continues to increase. We will also be prioritising bid applications for our training room build and hopefully we will be successful in attracting external funding to allow our mental health outreach to begin again. We will be completing registered provider status and looking to increase our housing stock.

All our services, support provided, and advice given is delivered by people recovering from addictions & mental health issues or with personal knowledge of them. At TACT and Branches we aim to improve the lives of others through mutual aid, compassion, and empathy and offer people a recovery route which is

obtainable and achievable.
(Throughout the development of these services & support client satisfaction and feedback is included in the monitoring and evaluation of the services we provide)

Additional information (optional)

Achievements against objectives set		Para 1.41	Not Applicable
Performance of fundraising activities against objectives set		Para 1.41	Not applicable
Investment performance against objectives		Para 1.41	Not applicable
Other			Not applicable

Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	The charity had income of £xxxx during the period, and expenditure of £xxxx
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	The charity holds reserves in order to sustain its charitable objectives on an ongoing basis
Amount of reserves held	Para 1.22	At the end of the financial period, the charity held reserves of £xxxxx
Reasons for holding zero reserves	Para 1.22	Not applicable
Details of fund materially in deficit	Para 1.24	No funds were in deficit at the end of the financial period
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	Not applicable

Additional information (optional)

You may choose to include further statements where relevant about:

The charity's principal sources of funds (including any fundraising)	Para 1.47	Local Authority Grants, Big Lottery Funding (TACT Training project), income from Strickland Housing, donations. There was a successful bid for funds from Lloyds Bank which has enabled an Engagement Manager to be employed for 3 years. The post holder will concentrate on reaching those misusing substances, including functioning addicts. Lloyds have also provided a bespoke database and training for Trustees. A Fundraising Bid Writer has been employed for a fixed term and is primarily seeking capital funding to replace buildings used for training covered by temporary planning permission until 2025 only.
Investment policy and objectives including any social investment policy adopted	Para 1.46	Not applicable

Structure, Governance and Management

Description of charity's trusts:		
Type of governing document	Para 1.25	Telford After Care Team is a charitable company governed by its Articles of Association (presented as a Constitution) dated 30th March 2021. It is also registered as a charity with the Charity Commission. In the event of winding up, the members of the CIO have no liability to contribute to its assets and no personal responsibility for settling its debts and liabilities.
How is the charity constituted?	Para 1.25	CIO
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	Apart from the first charity trustees, every trustee must be appointed by a resolution passed at a properly convened meeting of the charity trustees, giving the duration of the appointment. In selecting individuals for appointment as charity trustees, the charity trustees must have regard to the skills, knowledge and experience needed for the effective administration of the CIO.

Additional information (optional)

You may choose to include further statements where relevant about:

Policies and procedures adopted for the induction and training of trustees	Para 1.51	The charity trustees will make available to each new charity trustee, on or before his or her first appointment: (a) a copy of the current version of the constitution; and (b) a copy of the CIO's latest Trustees' Annual Report and statement of accounts.
The charity's organisational structure and any wider network with which the charity works	Para 1.51	The trustees meet monthly through the year and ad-hoc as events dictate. They receive financial reports as well as regular updates on the charity's activities and fundraising. They are responsible for the overall legal, financial and strategic direction and development of the charity. Day-to-day management, including finance, HR and operations, is the responsibility of the Operations Manager. She is supported by other members of the management team, who meet weekly, and who take responsibility for the assets of the charity, the supported housing and fundraising.
Relationship with any related parties	Para 1.51	Not applicable
Other		Not applicable

Reference and Administrative details

Charity name	Telford After Care Team (TACT) CIO
Other name the charity uses	TACT (CIO)
Registered charity number	1194205
Charity's principal address	Strickland House The Lawns, Wellington Telford Shropshire TF1 3BX

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)	
1	Thomas Currie	Chair	Chair as of April 2023		
2	Robert Leo Gillis	Trustee			
3	Joan Ruth Jones	Trustee			
4	Mark Hemming	Trustee			
5	Paul Naylor	Trustee			
6	Sam Evers	Trustee			
7	Alfie Evers	Trustee	From June 2023		
8	Charity King	Trustee	From April 2023 to March 2024		
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					

Corporate trustees - names of the directors at the date the report was approved

[illegible]

Name of trustees holding title to property belonging to the charity

[illegible]

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	Not applicable
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	Not applicable
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	Not applicable

Additional information (optional)

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address
Financial	Chris Moore	Tax Assist, 58 Hight Street, Madeley, Telford, TF7 5AT

Name of chief executive or names of senior staff members (Optional information)

Exemptions from disclosure

Reason for non-disclosure of key personnel details

Not applicable

Other optional information

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)

Full name(s) Thomas Currie

Position Chair, Board of Trustees

Date

REGISTERED CHARITY NUMBER: 1194205

REPORT OF THE TRUSTEES AND UNAUDITED
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31
MARCH 2024 FOR
TELFORD AFTER CARE TEAM (TACT) CIO

TELFORD AFTER CARE TEAM (TACT) CIO

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STATEMENTS**

FOR THE YEAR ENDED 31 MARCH 2024

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Independent Examiner's Report to the Trustees of Telford After Care Team (TACT) CIO

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31 March 2024 which are set out on pages 4 to 10.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the Act. I confirm that I am qualified to undertake the examination because I am a member of The Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the charity as required by section 130 of the Act;
or
2. The accounts do not accord with those records; or
3. The accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be

drawn in this report in order to enable a proper understanding of the accounts to be reached.

Chris Moore
ICAEW
58 High Street
Madeley
Telford
Shropshire
TF7 5AT

15 July 2024

TELFORD AFTER CARE TEAM (TACT) CIO

STATEMENT OF FINANCIAL ACTIVITIES

	Notes	£	2024 Restricted Funds £	2023 Restricted Funds £
INCOMING RESOURCES				
Income resources from generated funds				
Voluntary income	2		359,083	402,970
Activities for generating funds	3		164,014	205,631
Total incoming resources			523,097	608,601
RESOURCES EXPENDED				
Cost of generating funds				
Wages	5		389,444	337,437
Projects			7,802	6,731
Support costs			229,788	173,716
Governance costs			24,784	5,633
Total resources expended			651,818	523,517
Net (outgoing) / incoming Resources			(128,721)	85,084
Reconciliation of funds				
Total funds as at 1 st April 2023			<u>327,226</u>	<u>242,142</u>
Total Funds Carried Forward			<u>198,505</u>	<u>327,226</u>

TELFORD AFTER CARE TEAM (TACT) CIO

STATEMENT OF FINANCIAL ACTIVITIES

Balance Sheet
At 31 March 2024

	2024 Restricted Funds £	2023 Restricted Funds £
FIXED ASSETS		
TANGIBLE ASSETS	280,655	289,370
CURRENT ASSETS		
Debtors	-	12,000
Cash at bank and in hand	<u>107,360</u>	<u>189,491</u>
	107,360	201,491
Creditors: Amounts falling due within one year	<u>(57,510)</u>	<u>(13,996)</u>
NET CURRENT ASSETS	49,850	187,495
Total assets less current liabilities	330,505	476,865
Creditors: Amounts falling due after more than one year	<u>(132,000)</u>	<u>(149,639)</u>
NET ASSETS	<u>198,505</u>	<u>327,226</u>
FUNDS	<u>198,505</u>	<u>327,226</u>

The financial statements were approved by the board of trustees and were signed on its behalf by

Tom Currie Trustee
Joan Jones Trustee

15th July, 2024

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDING 31 MARCH 2024

1. **ACCOUNTING POLICIES**

Accounting Convention

The financial statements have been prepared under the historical cost convention, and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008), the Charities Act 2011 and the requirements of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Incoming Resources

All incoming resources are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

Resources expended

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings, they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life:

Land and property	2% straight line
Plant and machinery	20% reducing balance
Motor vehicles	25% reducing balance
Fixtures and fittings	20% straight line
Computer equipment	33% straight line

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. **VOLUNTARY INCOME**

		2024 £	2023 £
Grants		359,083 359,083	402,970 402,970
Grants received included in the above are as follows:		2024 £	2023 £
Telford & Wrekin Council	250,341	250,341	182,864
The National Lottery	35,337	35,337	35,602
National Health Service	48,405	48,405	184,504
Lloyds Bank	<u>25,000</u>	<u>25,000</u>	<u>-</u>
		359,083	402,970

TELFORD AFTER CARE TEAM (TACT) CIO

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDING 31 MARCH 2024

3. ACTIVITIES FOR GENERATING FUNDS

	2024	2023
	£	£
Donations	3,175	6,135
Fees for services	7,642	5,380
Other income – FRHP	<u>153,197</u>	<u>194,116</u>
	<u>164,014</u>	<u>205,631</u>

4. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2024.

5. STAFF COSTS

	2024	2023
	£	£
Wages and salaries	350,961	312,970
Employer's National Insurance	24,991	21,803
Employer's pension – defined contribution scheme	<u>13,492</u>	<u>2,664</u>
	<u>389,444</u>	<u>337,437</u>

	2024	2023
The average monthly number of employees during the year was as follows:	23	21

No employees received emoluments in excess of £60,000.

TELFORD AFTER CARE TEAM (TACT) CIO

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDING 31 MARCH 2024

6. TANGIBLE FIXED ASSETS

	Land & Property			
	Freehold	Plant & Machinery	Motor Vehicles	Fixtures & Fittings
	£	£	£	£
Cost				
As at 1 April 2023 and 31 March 2024	321,944	9,871	3,250	24,018
As at 31 March 2024	321,944	9,871	3,250	24,018
Depreciation				
As at 1 April 2023	37,973	7,063	2,816	22,902
Provided during the period	6,439	562	108	1,017
As at 31 March 2024	44,412	7,625	2,924	23,919
Net Book Value				
As at 31 March 2024	277,532	2,246	326	99
As at 31 March 2023	283,971	2,808	434	1,116
			Computer Equipment	Total
			£	£
Cost				
As at 1 April 2023 and 31 March 2024			14,276	373,359
As at 31 March 2024			14,276	373,359
Depreciation				
As at 1 April 2023			13,235	83,989
Provided during the period			589	8,715
As at 31 March 2024			13,824	92,704
Net Book Value				
As at 31st March 2024			452	280,655
As at 31 st March 2023			1,041	289,370

7. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024 £	2023 £
Other creditors	1,428	1,421
Accruals and deferred income	45,082	1,575
Capital grants	<u>11,000</u>	<u>11,000</u>
	57,510	13,996

8. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

Capital Grants	132,000	149,639
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9. MOVEMENT IN FUNDS

	At 01/04/23 £	Net movement In funds £	At 31/03/24 £
Restricted funds			
General fund	327,226	(128,721)	198,505
TOTAL FUNDS			
Net movement in funds, included in the above are as follows:	242,142	85,084	327,226
	Income Resources £	Resources Expended £	Movement in Funds £
Restricted funds			
General fund	523,097	(651,818)	(128,721)

TELFORD AFTER CARE TEAM (TACT) CIO

DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDING 31 MARCH 2024

	2024 £	2023 £
INCOMING RESOURCES		
Voluntary Income		
Grants	359,083	402,970
	359,083	402,970
Activities for generating funds		
Fees for services	7,641	5,380
Donations	3,176	6,135
Other income – FRHP	<u>153,197</u>	<u>194,116</u>
Incoming Resources	523,097	608,601
RESOURCES EXPENDED		
Governance		
Accountancy fees	2,670	3,159
Legal and professional fees	22,114	2,474
Project		
Project costs	7,802	6,731
Support		
Waste disposal	4,108	2,469
Staff training	2,616	660
Staff welfare	6,653	6,021
Travel and subsistence expenses	5,002	5,201
Canteen	2,645	1,766
Rent	60,440	51,886
Rates	7,588	8,582
Light and heat	46,236	34,930
Repairs and maintenance	12,308	5,669
Cleaning	1,036	1,130
Premises insurance	11,084	11,697
Vehicle running costs	120	1,324
Computer software, consumables and maintenance	23,710	6,266
Printing, postage and stationery	7,640	3,853
Advertising and marketing costs	581	416
Telecommunications	4,537	4,858
Service user costs	14,862	11,204
Subscriptions	1,157	342
Bank charges	12	112
Sundry expenses	8,738	4,692
Depreciation	8,715	10,638
Wages		
Wages and salaries	375,952	334,773
Employers and pensions – defined contributions scheme	13,492	<u>2,664</u>
TOTAL RESOURCES EXPENDED	<u>651,818</u>	<u>523,517</u>
NET (EXPENDITURE) / INCOME	(128,721)	85,084

Independent Examiner's Report to the Trustees of Telford After Care Team (TACT) CIO

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31 March 2024 which are set out on pages 4 to 10.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the Act. I confirm that I am qualified to undertake the examination because I am a member of The Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. The accounts do not accord with those records; or
3. The accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Chris Moore

ICAEW

58 High Street

Madeley

Telford

Shropshire

TF7 5AT

15 July 2024