

2022 – 2023



Annual Report & Accounts



Prepared and prepared by
Lynnette Pryke



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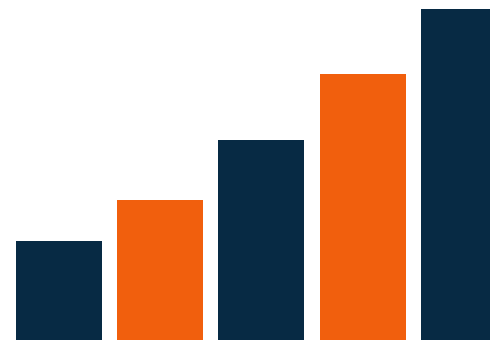
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Alford Hub

Registered Charity Number: 1193992

Alford Hub is a registered charity which was set up on 15th March 2020.

Registered Office: 1st Floor, 5 South Market Place, Alford, Lincolnshire, LN13 9AF

Telephone: 01507 464901 **Email:** alfordhub@alfordhub.co.uk

Website: www.alfordhub.co.uk

Facebook: www.facebook.com/groups/alfordhub

Trustees and named Officers:

Dr Lynnette Pryke - Chair of the board

Mrs Janice Parrott - Treasurer

Mrs Allison Moore - Secretary

Mr Martin Warmesley

Trustees who have left in the past 12 months:

Mr Paul Solari

Miss Lucy Downs

Mr Daniel Turner



"I am so proud to be part of the Befriending team. It is amazing how a quick chat over the phone can make someone's day!" PM

Services offered.



OUTREACH AND WELLBEING

COORDINATOR: SHANEY FRETWELL

The Outreach and Wellbeing team are at the heart of every service that Alford Hub offers. Over the past year there has been an increase in the demand for the Outreach and Wellbeing team and their skilled support and referrals to statutory bodies, DWP, NHS mental health teams, EDAN Lincs, Wellbeing Lincs other voluntary organisations.

The team can be accessed daily within the Alford Hub office between 9am - 12 noon and can offer a drop in service and arranged appointments.

Due to the demand for this service, it has been necessary to open a second office within the building.

The majority of the issues are related to the cost of living and the impact it has on their mental health and general wellbeing.

There has been an increase in referrals from the GP surgeries, Community connectors and Social Prescribers across Lincolnshire as we guarantee a same day response either via the phone, email or in person.

This team is also able to signpost to many statutory and voluntary organisation including but not limited to the Department of Work and Pensions. They are also the Council access point for both East Lindsey District Council and Lincolnshire County Council.

The Outreach and Wellbeing Team have completed the following courses this year as part of their continued personal development and the development of Alford Hub:

Mental Health First Aider Qualifications.

NHS Wellbeing Coaching

Peer to Peer Support Connector training.

Safeguarding Training.



BEFRIENDING

COORDINATOR: PAT MOWBREY

There has been an increase in requests for Befriending from Males aged 55+ Who live alone and are experiencing isolation. Many have started to identify as housebound, not necessarily through ill - health but through financial limitations due to the cost of living crisis and the energy crisis.

The Befriending team have received an increase in referrals from Wellbeing Lincs, AgeUK and the NHS. Many referrals are requesting daily check in calls alongside a longer weekly telephone call.

The Befriending Team have completed the following courses this year as part of their continued personal development and the development of Alford Hub:

Safety in Befriending.

Boundaries and Safeguarding.

Developing a Befriending Team to meet a growing demand.

Alford Hub has been a member of the Befriending Network since 2021 and all courses are through them as they are the leading Befriending organisation in the UK. The Befriending team is dedicated to life long learning in order to support their clients in combatting loneliness.



Services offered.



UNIFORM AND BABY BANK

COORDINATOR: JAN PARROTT

Over the past year it was becoming apparent that the Uniform and Baby bank was outgrowing the premises in which they operated.



The cost of living has seen a rise in children living and being born into poverty.

Alford Hub Uniform and Baby bank has been working with all the schools in the area and the Children's centres. We have also seen a rise in referrals for support for victims of domestic abuse when they move into a Safe house and then again when they move into more permanent accommodation.

Every item of clothing that comes into the Uniform and Baby bank is laundered and packaged in a way that the item does not look like a pre-loved item. The view is that we want to break down the barriers that have historically been associated with bullying within schools due to the child wearing pre-loved clothing.

The team have worked hard to promote the use of the Uniform and Baby bank within the schools from the environmental angle of putting less items into landfill.

All the items are donated to the hub freely and the hub passes them to anyone who needs them freely. This has had a positive impact on the community by promoting a sense of belonging. Everyone feels that "they can do their bit!"

The Uniform and Baby bank had given out over 35,000 free items on 15th March 2023, which was the Alford Hub's third anniversary.

The Uniform and Baby Bank Team have completed the following courses this year as part of their continued personal development and the development of Alford Hub:

Safeguarding Training.

ASPIRATIONS TEAM

LEAD: PAUL SIMPSON

The Aspiration Team have hosted two successful Job and Career Fayres at John Spendluffe Technology College. This showcased employers from across the county.

This team is also able to signpost to level 2 and 3 fully funded courses and offers CV writings, help with Job search, interview techniques and referrals to the Uniform and Baby bank for adult interview and work appropriate clothing.



Services offered.



CITIZEN INFORMATION POINT & SIGNPOSTING.

COORDINATOR: LYNNETTE PRYKE

The Community Information Point is an asset map of all the local organisations, groups and activities. A member of the public is able to phone or come into the office with a question and the team will either have the answer or find out the answer for them.

Over the past three years and the progressive development of Apps and the internet, people are becoming less interacting with their peers and community. This is having a detrimental impact on their mental and physical health.

The service is used frequently by Community Connectors and Social Prescribers as it saves them time and they may not have the local knowledge. Simply Googling the question is not always the answer as many of the contact information for groups and hobby and interest groups has not been kept up to date. Alford Hub offers a boots on the approach as we are in the heart of communities and share many announcements from groups on our social media. Therefore the asset map is always being constantly updated.

Citizen Signposting

All the office team are trained in signposting and are Trading Standards Friends Against Scams Champions. This allows them to spot potential scams and report them. It also allows Alford Hub to receive the latest information from organisations such as Trading Standards and Crime Stoppers which is then shared in a physical form across both sites and on the Alford Hub Facebook page.

The Office Team have completed the following training in the past year.

Safeguarding Training.

Data Protection and GDPR.

Trading Standards Friends Against Scams Organisation and individual Champions.

Peer to Peer Support Connector.

HOSPITAL DISCHARGE TEAM

LEAD: MARK HUDSON

The Hospital discharge team spring into action when a member of the ULHT or NHS informs Alford Hub that a local resident is leaving hospital. We are able to meet hospital beds and equipment, move furniture, ensure that there is electricity and food in the premises and also arrange the delivery of any prescriptions or dressings. This is all done with the signed consent of the patient or their power of attorney.



Services offered.



SOCIAL MEDIA TEAM

COORDINATOR: ALLISON MOORE

The Social Media Team

This team acts as a virtual customer service desk. It is manned by volunteers between 9am - 12 noon and answers questions that members may have. It also use to publish Statutory service and Health announcements along with peer support groups to support loneliness and isolation. The Facebook group at www.facebook.com/groups/alfordhub currently has over 3400 members. 74% identify as women, 27% identify as men and 1% identify as other. Alford Hub Facebook page is accessed by ages from 13- 65+ With the largest number being in the between the ages of 35 and 65 years of age.



PROJECT DEVELOPMENT TEAM

COORDINATOR: MARK WHITE

The Project Team is responsible for putting together short projects which help elevate loneliness and isolation. In 2022 -2023 Project team have helped with the Ukrainian Crisis Response where they coordinated the collection of donations



LOGISTICS TEAM

COORDINATOR: KEV PRYKE

The Logistics Team are responsible for Prescription delivery to the housebound, practical support and isolation support. Over 4,000 prescriptions have been delivered to date.



DIGITAL INCLUSION TEAM

COORDINATOR: KEV PRYKE

The Digital inclusion team are able to offer one to one set up and training of using the internet safely, The team is very proud to have been given 10 laptops by Platform Housing so that the clients can learn skills to help them feel included in the modern world.



Referral Pathways

Self Referral

NHS

LCVS

Wellbeing Lincs

Schools

Framework

**East Lindsey District
Council**

GP Surgeries

Police

**Lincolnshire County
Council**

Family Hubs

**Town & Parish
Councils**

**Other voluntary
organisations**

Faith Organisations

Probation Service

Communities

In the past 12 months Alford Hub has received referrals from the organisations above and self referrals.

To date Alford Hub has completed over 85,000 help requests across all of the services.



Awards and Accolades

Since the launch.

Receiving an award can be a wonderful experience that celebrates the hard work, dedication, and achievements of the volunteers. It can be a validation of their efforts and a recognition of the talent and skills they give freely to support their communities.

Receiving an award is not just about the recognition and celebration. It is also an opportunity to reflect on the Alford Hub journey, acknowledge the volunteers and organisations who have supported us along the way, and express gratitude for their contributions. It is a chance to inspire others and share the Alford Hub story, including the struggles, and the successes.

Moreover, receiving an award can also come with a sense of responsibility. It inspires the team to continue to pursue excellence, to give back to the communities across Lincolnshire, and to be a role model for others. It can motivate members of the community to join us and use their talents and skills for the greater good, to make a positive impact in the world, and to leave a legacy that they can be proud of.

In conclusion, when Alford Hub or any of the Trustees, Coordinators or team win an award is a momentous occasion that can bring joy, pride, reflection, and responsibility to us all. It is a reminder of the power of hard work, the gift of community, dedication, and perseverance, and an inspiration to continue to strive for excellence and make a difference in the world.

- 2020: Chamber of Commerce; Community Champion. - Alford Hub
- 2022: High Sheriff Award for Outstanding Community Service - Lynnette Pryke
- 2022: BBC/Coop/ Neighbourhood Watch National Neighbour of the Year award: Lynnette Pryke
- 2022: Her Majesty Queen Elizabeth II Platinum Jubilee Award: For Exemplary Voluntary service. Lynnette Pryke

2022 - 2023

- **2023 High Sheriff Award for Outstanding Community Service: Allison Moore, Jan Parrott, Lynnette Pryke, Denise Johnson, Paul Solari and Paul Simpson**
- **2023 Platform Housing: Winner: Digital Inclusion Award**
- **2023 BBC Make A Difference Award: Highly Commended Community Section.**
- **HM King Charles III Coronation: Invitation to the Royal Garden Party in recognition for outstanding community voluntary service. For 30 years of Strategic Community Voluntary Service.**
- **2023 Shaney Fretwell - Volunteer Commendation for saving a life in her volunteering with Alford Hub.**



Vision And Mission

Vision

THE RELIEF OF CHARITABLE NEED FOR THE PUBLIC BENEFIT IN THE COMMUNITY OF ALFORD AND THE COUNTY OF LINCOLNSHIRE.

1: PROVIDING A LINK FOR THE COMMUNITY WITH LOCAL AND NATIONAL GOVERNMENTAL BODIES, HEALTH AND SOCIAL AUTHORITIES AND THIRD SECTOR ORGANISATIONS.

2: SUPPORTING MEMBERS OF THE COMMUNITY WHO REQUIRE ASSISTANCE AS A RESULT OF ILL HEALTH, INFIRMITY OR DISABILITY WHETHER ARISING FROM A PHYSICAL OR MENTAL CAUSE, AGE, ISOLATION, FINANCIAL HARDSHIP OR OTHER DISADVANTAGE.

3: ASSISTING TO DEVELOP THE CAPACITY AND SKILLS OF MEMBERS OF THE COMMUNITY SO AS TO MAKE THEM BETTER ABLE TO IDENTIFY AND MEET THEIR NEEDS THEMSELVES AND SO PARTICIPATE MORE FULLY IN SOCIETY.

4: PROVIDING A RESOURCE TO RECEIVE AND DISSEMINATE INFORMATION IN FURTHERANCE OF THESE OBJECTS;

5: AND SUCH OTHER SERVICES AS MAY BE REQUIRED IN PURSUANCE OF THESE OBJECTS AS SHALL BE DEEMED TO BE FOR CHARITABLE PURPOSES.

Mission

Helping people to become self reliant rather than State reliant.

When people are self-reliant, they feel a sense of pride and independence that cannot be replicated by relying on external sources for support.

It is important to build strong communities that foster this sense of self-sufficiency, as it allows individuals to fully embrace their potential and live their life to the fullest.

By working together to support one another, we can create a world in which everyone has the opportunity to thrive and reach their goals. This is the true power of community, and it is something that we should all strive to cultivate in our daily lives.

Alford Hub will see everyone respected individuals. They will be treated with compassion, understanding and in confidence. Alford Hub will assist the person through support, service and signposting to live the life they wish to live.

Multiply

Maths is an important Life skill

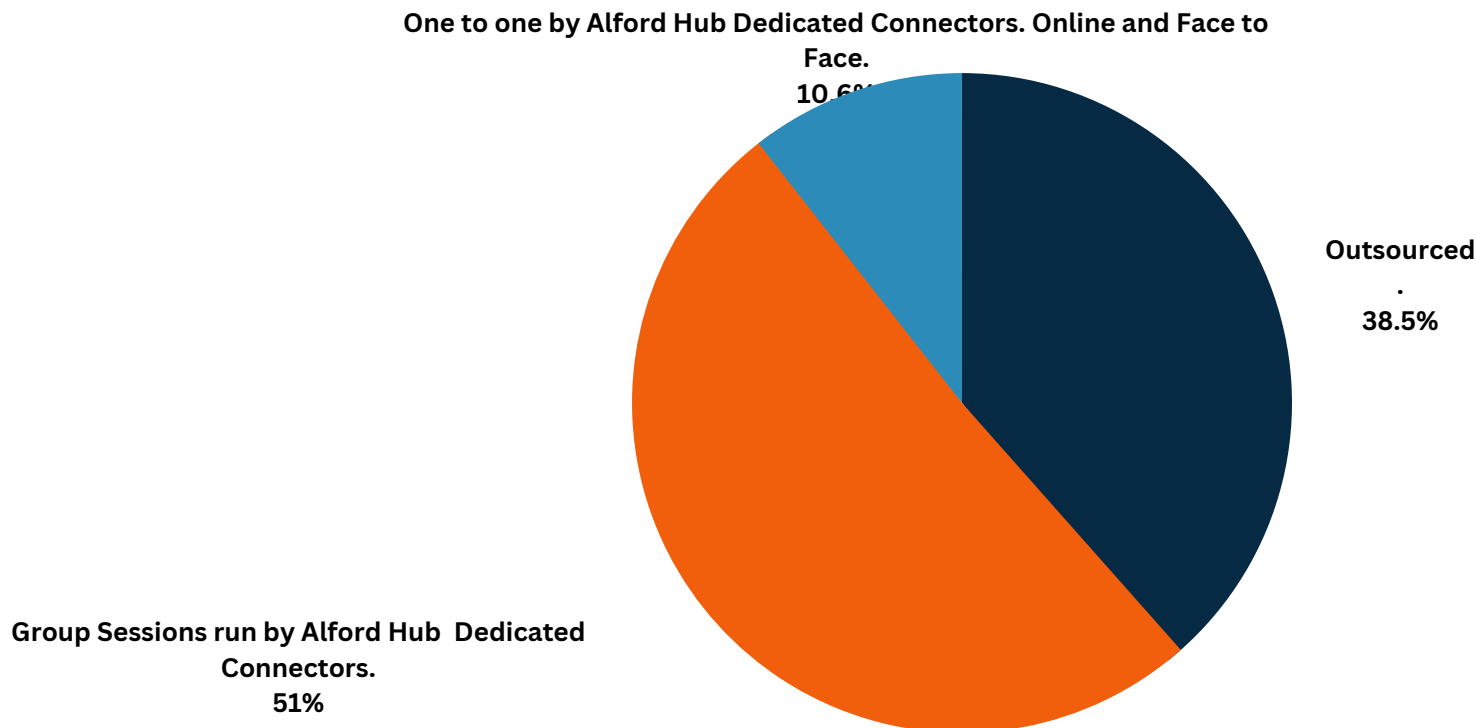
Maths is a subject that is essential for understanding our world and making informed decisions. It helps us to develop problem-solving skills and to think logically. Whether we are calculating the cost of groceries, managing a budget, or analyzing data, maths is a crucial part of our daily lives. Additionally, the study of maths opens up a wide range of career options, from finance and engineering to computer science and research. By mastering this subject, we can gain a deeper appreciation for the world around us and become more confident and capable individuals. Alford Hub believes that if you want to succeed in life, maths is definitely a skill worth developing.

Alford Hub is delighted to be a Multiply Organisation with 9 Multiply Connectors funded by Lincolnshire County Council.

The Multiply project was delivered throughout 2023 at various locations in East Lindsey.



Multiply Delivery.



Based on 104 total attendees.

Key Quotes from Students.

“I have always faced a brick wall with Maths. I was told I was useless at the subject in school and I sort of believed the Teacher!”

“Sarah is the most amazing Teacher! If I had been taught by her at school, I would have sailed through.”

“I found the budgeting course really helpful and it was great to get a free Kettle!”

NOISE Analysis of the Multiply project.

Strengths

Marketing
Adaptability.
Multiple learning styles.
Empowering the student.
Wrap around support.
Incentive to attend.
Identified early that an organic approach to the delivery style was needed.

We gave free Kettles to people who attended.

We empowered students.

We offered multiply learning styles from Month 2

Needs

Better understanding of Maths topics of concern.
Smaller groups.
Age related topics.
Change the name from “Champions” to
“Connectors.”
To alleviate the element of superiority.
Using an outside company to deliver the courses,
caused issues as their course admission was not in
line with Alford Hubs.

We changed the name to Connectors in week one.

Exceptions

We gave talks about the Multiply project.

Organise Focus groups and invite
clients of other organisations to
attend, to ascertain the Maths topics
which should be taught.

Purchase items as an incentive.
Develop the agreements to support
the Baby Bank Alliance, Toiletries
Bank and Framework with the
Multiply project. This will allow us to
reach different Cohorts.

Access further training for the
Connectors.

Offer further advanced training.

Offer a Job search package.

We changed to deliver in house in Month 3

Continue to develop Hybrid learning.
Offer a range of course topics.
Deliver in house rather than using an external
company, so that the learning is open to all.
Offer age related courses.
Take the courses on tour.

Opportunities

Improvements

Ukraine

Support for Refugees.

Alford Hub has been a strong advocator of helping the Ukrainian refugees who have been forced to flee their homes due to conflict or persecution.

We have played an active role in providing emergency shelter when host relationships have broken down, food, clothing, baby equipment, toys, sim cards, bedding and mobility aids to those in need. In fact, Alford Hub was one of the first organisations to open its doors to refugee support in Lincolnshire and was involved in the initial community response meeting with Lincolnshire County Council.

Alford Hub has been making continuous efforts to ensure that the Refugees are given the support they need to rebuild their lives.

Phase 1 Ukraine overseas help.

East Lindsey Coordination of the collection of items to be included in the official support convoy to Ukraine. We became the collection point for items from other Councils and organisations. The items were then sorted and packed according to the requirements of Customs and Excise. Alford Hub was able to fill four lorries and two coaches with items to be sent to the Ukraine.

Phase 2 Refugee and host support in this country.

Host Support

Free Carbon Monoxide Detectors

Beds

Bedding

Toiletries

Refugee Support

Clothes

Toys

Mobility Aids

Cots

Travel Systems

Baby Equipment

Books

ESL Classes

Visa help

Transport

Emergency Accommodation

Free Sim Cards

Phase 3 Refugee Safety.

The Chair of Alford Hub attended a seminar on Domestic Abuse amongst the Eastern European communities in Lincolnshire. The seminar was part of a research programme by Lincoln University. During the seminar the Chair of Alford Hub asked the question if the same barriers to reporting crimes, would be experienced by the Ukrainian refugees; as many of the barriers related to cultural beliefs of statutory services and the Police.

It was felt that this would be the case and so the Chair contacted Lincolnshire Police and asked if mobile phones registered in the Ukraine, would be able to be traced in the UK, if a victim of Domestic Abuse made a 999 call. To her horror, the Police informed that only UK registered mobiles could be traced. This concerned the Chair and also it raised the issue that many of the Ukrainian refugees may not know their hosts address.

The Chair arranged a meeting with Vodaphone head office and asked if they would supply Alford Hub with free sim cards, which our Ukrainian support team would register on behalf of the Ukrainian refugee, with their full Ukrainian name but the address of the host.

Vodaphone agreed to supply 2,000 Free sims with unlimited calls to the UK and Ukraine, unlimited Texts and 40gb of data Free for 6 months.

In return Alford Hub was asked to be the main contact for the Ukrainian refugees to obtain the sim cards form for the whole of the UK and this was publicised on the Vodaphone website.



Phase 4 Integration and avoiding Monocultural communities.

In today's globalised society, monocultural communities are becoming increasingly common. Lincolnshire already has a strong Eastern European community in Boston and within the city of Lincoln. These are communities where the vast majority of individuals share the same cultural background, ethnicity, and beliefs. While this can create a sense of unity and belonging among community members, it can also lead to a lack of diversity and understanding of other cultures. Working alongside the Refugees that we have supported at Alford Hub, it was becoming apparent that Lincolnshire was in danger of producing further pockets of Monocultural communities.

In addition, Alford Hub was witnessing that the Ukrainian refugees were steering and almost favoured a monocultural community. From early support the Refugees were exhibiting a tendency towards exclusivity and resistance to change. The Uniform and Baby Bank witnessed this the most, with Refugees expecting new clothes rather than Pre-loved. This was especially true with Children's school uniforms. Parents resisted the standard Black school shoes being offered preferring them in "other colours." And persisting to protest, even when school uniform rules were explained in detail. The volunteers were witnessing a resistance and lack of openness by the Ukrainian Refugees towards new ideas and perspectives, as well as a reluctance to engage with individuals from different backgrounds.

One of the main signs of a monocultural community forming is a lack of representation and visibility of individuals from diverse backgrounds. This can manifest in different ways, such as a lack of cultural events, services, or businesses catering to diverse populations. Early signs of resentment within the host community was also starting to form and comments such as "They are getting everything handed on a plate!" and "What about helping our own first." Where being heard and the volunteers in the Alford Hub Office were dealing with abuse from members of the public for supporting the Refugees, It was becoming apparent that the enthusiasm for the Ukrainian support was in decline.

Alford Hub took the stance that in addition to practical support, Alford Hub's main focus would be on integration and education. This work would strive to create a more inclusive and diverse community.

This involved promoting cultural exchange through Meet and Greet events, providing opportunities for cross-cultural learning and understanding, and encouraging individuals from diverse backgrounds to participate in community activities. By doing so, we hoped to create more vibrant and welcoming communities across Lincolnshire that embrace diversity and celebrate differences.

However, it was essential that Alford hub did not take an Ethnocentric approach to integration. To avoid this Alford Hub appointed a volunteer Ukrainian Coordinator, who was a dual speaking Ukrainian Refugee. Polina asked the Ukrainian Refugees to organise a meet and greet event in the form of a Ukrainian Ball. This was a celebration of the Ukrainian culture with Ukrainian music, dancing and food. It was open to Refugees, Hosts and members of the local community.

Meet and Greet coffee mornings were also a success. Refugees were given the opportunity to discuss areas of concern and this was fed up to East Lindsey District Council to address.

Funding for the meet and greet events was provided through Lincolnshire Community Foundation.

Phase 4 The Children.

One of the key areas that Alford Hub felt they needed to engage with was the integration of the Children. Through our own research schools were reporting that the Ukrainian Refugee children were preferring to stick together, rather than integrate within the wider school community.

Alford Hub also witnessed first hand that the local English children were demonstrating signs of an Ethnocentrism belief that their own cultural and ethnic groups was superior. It is a dangerous mindset that can result in a number of negative consequences. One of the biggest pitfalls of ethnocentrism is that it can lead to a lack of understanding and empathy for other cultures. When someone is convinced that their own culture is the best, they may be unwilling or unable to see things from another perspective. This can lead to misunderstandings, bullying, conflict, and even violence.

Parents of Refugee children, were contacting Alford Hub asking how they could change their children's schools. The Alford Hub Office volunteers explained that all the schools in Lincolnshire have Pastoral teams who would be able to intervene with any bullying issues and that transferring schools may lead to other issues, such as transport problems.

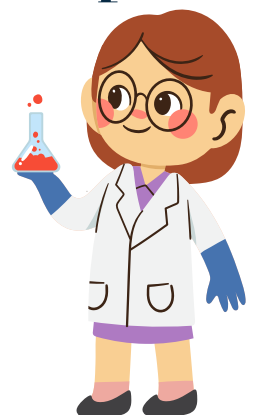
Alford Hub was aware that ethnocentrism is that it can lead to a lack of diversity. When people are convinced that their own culture is the best, they may be less likely to appreciate and embrace other cultures. This can result in a homogenous society that is less creative, less innovative, and less interesting. To prevent this Alford Hub developed a series of Children's Science workshops to integrate the children through the common language of.....Slime!

Integration Science workshops have been delivered in: Alford, Spalding, Boston, Lincoln and Louth. If further funding can be sourced, Alford Hub will be taking the Science workshop on Tour across the whole of Lincolnshire.

The Science workshops are delivered by a qualified Science Teacher who has written and devised the workshops for Alford Hub.

“We are loving it! So interactive and fun!”

EM Eguavoen Mother of a child attending the workshop.



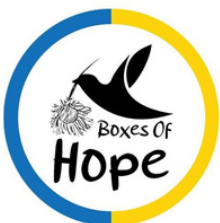


Alford Hub was proud to launch Lincs2Ukraine a network for other charities in Lincolnshire who support the Ukrainian refugees.

Collaborative working has seen Alford Hub volunteers go and help medical equipment for a convoy for the Ukrainian government through the Boxes of Hope organisation.

It has also provided an insight into issues that the refugees are facing county wide which has been reported back to statutory bodies by the Alford Hub Trustees.

Alford hub offers Satellite services to the organisations in the Lincs2Ukraine forum via online, over the telephone and face to face. This has allowed the organisations on the panel to maximise grants and not duplicate the services offered.



Ladies Lounge

The Ladies Lounge originated through a joint project with the Children's Links charity. The original name was called "Woman to Woman." And promoted a scheduled programme of sessions for peer to peer support.

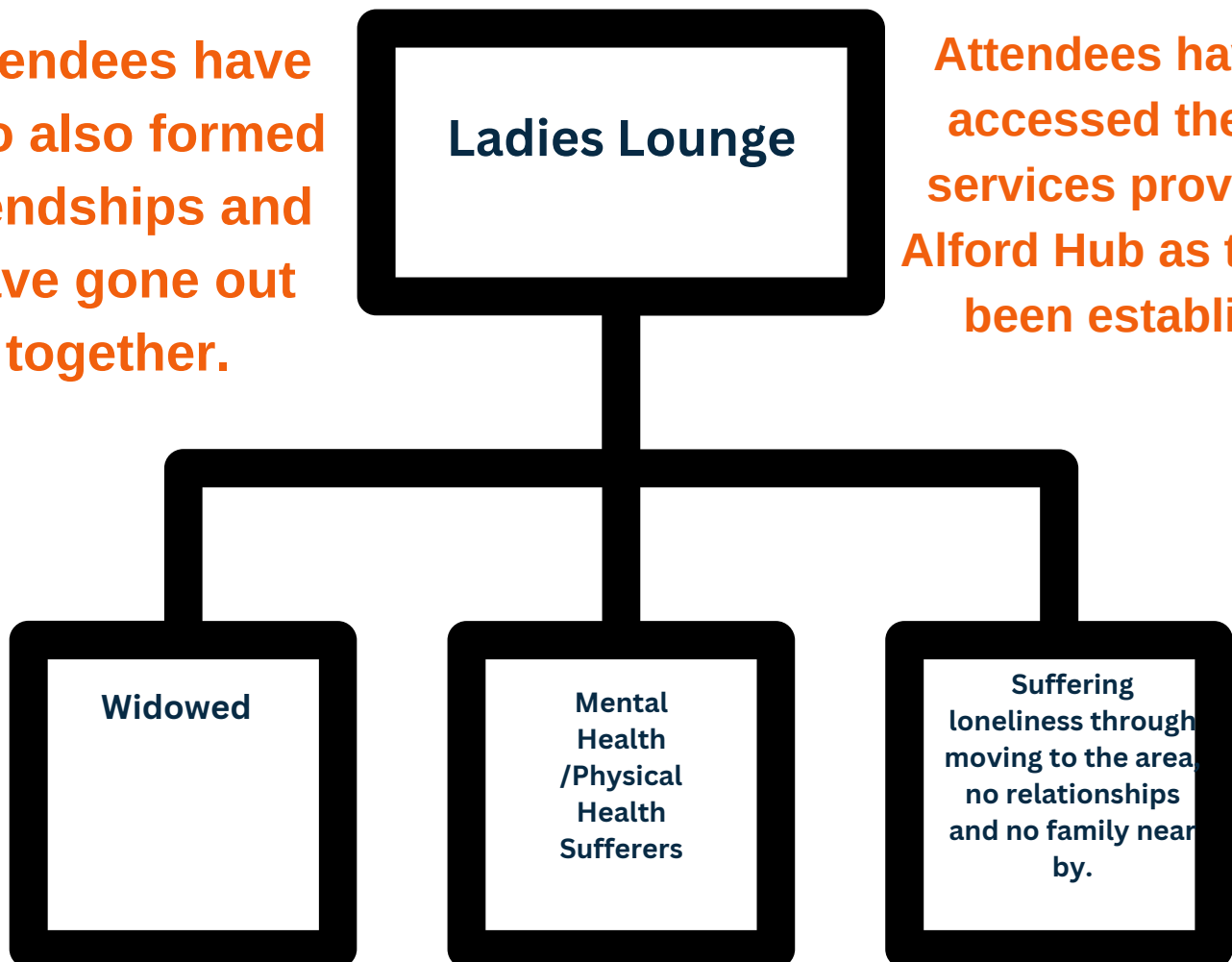
At the end of the project funding, Children's Links were unable to continue, so discussions were held with the attendees of how they would like their group to continue.

The group made it clear that it did not like the structured approach of the "Woman to Woman" sessions and would prefer a more relaxed session, focusing on friendship and Peer to Peer support. Alford Hub felt that this was something that the organisation could offer and so rebranded, designed a new logo for the group sessions after consultations with the attendees, provided the venue, refreshments and mountains of biscuits!

Demographics of the attendees.

Attendees have also formed friendships and have gone out together.

Attendees have also accessed the other services provided by Alford Hub as trust has been established.



Moving to new Premises

March 2023 saw the move of the Alford Hub Uniform and Baby Bank to larger premises. The new site was directly opposite the Alford Hub office, which made it easier for both the clients we support and for the volunteers.

It also made the safeguarding of the volunteers easier as an alarm system was installed, so both the Office and the Uniform and Baby Bank could ring for immediate assistance.

The new premises also give the hub the opportunity to expand to meet the needs of the public we are serving.

The new premises were open to the public on Alford Hub's third Birthday.

The Disability Event

People with disabilities face unique challenges in their daily lives, but with the right support and resources, they can still live a full and fulfilling life. There are many ways to help people with disabilities, including providing access to education, employment opportunities, and healthcare services. Additionally, creating a more inclusive society by advocating for equal rights and opportunities can also make a significant impact. By working together and promoting awareness and understanding, we can ensure that everyone, regardless of ability, has the chance to live their best life.

The Disability event provided an opportunity for partner organisations of Alford Hub to come together through a day of workshops, stalls and community engagement, to share information on the help and support available to people living and working in Lincolnshire.



Your Voice Matters



Disability Event

Find out what help is there for you!

Thursday 2nd March 2023

9.30am - 1.30pm

The Windmill Hotel, Market Place, Alford
Guest Speakers, Stalls and Refreshments.



**Free
EVENT**

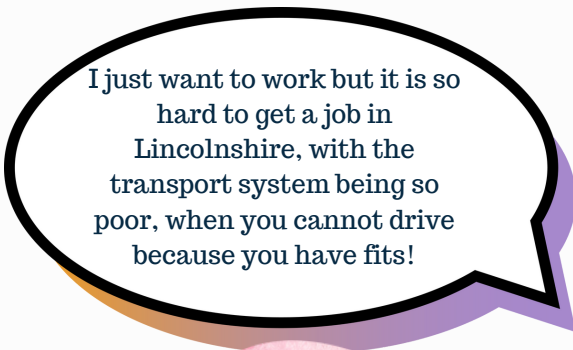
From the data gathered throughout 2022/2023 from research working in partnership with the University of Lincoln and from the Disability event, Alford Hub launched the Disability forum to tackle the day to day issues raised by Disabled people.

The Disability Forum

Giving disabled people a voice

Disabled people have been marginalised and their voices have often been ignored or silenced. Alford Hub felt it was imperative that a safe space was created where people could share their experiences, opinions, and insights.

Communities need to value and recognise the contributions of disabled people to society and make sure that they are included in decision-making processes that affect their lives. With this in mind, Alford Hub asked Alford Town Council and Merton Lodge surgery to work alongside them to help address the issues raised at the monthly forum.



I just want to work but it is so hard to get a job in Lincolnshire, with the transport system being so poor, when you cannot drive because you have fits!



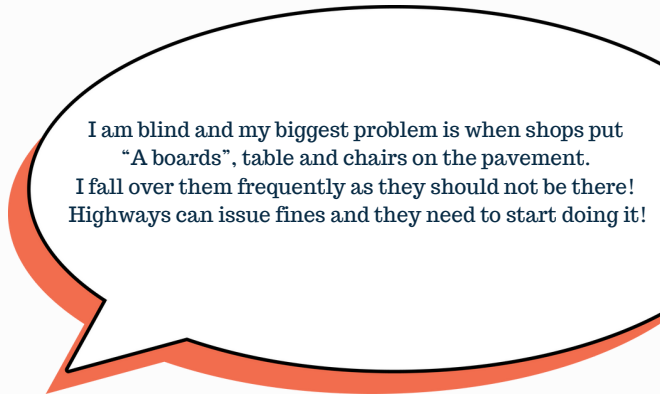
Why cant people cut back their hedgerows. Some are so overgrown on the pavements that you have to walk on the road as you cannot get past. I have seen parents pushing buggies having to walk on the road to go around a hedge!

Mobility Scooter user.



People parking on pavements and over drop kerbs prevents me from going out and about on my own!

Wheelchair users in Louth, Alford, Skegness and Boston.



I am blind and my biggest problem is when shops put "A boards", table and chairs on the pavement. I fall over them frequently as they should not be there! Highways can issue fines and they need to start doing it!

By giving disabled people a voice, we can not only empower them but also create a more diverse and inclusive society that benefits everyone.

It is time for us to listen and take action to ensure that we are not leaving anyone behind.

Through the Disability Forum, Alford Hub raised issues with East Lindsey District Council and Platform Housing regarding their telephone system, which does not give the caller the option to "speak" the option required and asks them to press the number. This excludes people with blindness and impaired sight.

Community Engagement

Alford Hub values community engagement and places it at the very heart of everything we do. Community engagement helps to build relationships between people, organizations, and businesses. It creates a sense of belonging and a shared purpose, which can lead to more effective collaboration and problem-solving. Alford Hub believes that when communities come together, they can work towards common goals and make a positive impact on their surroundings.

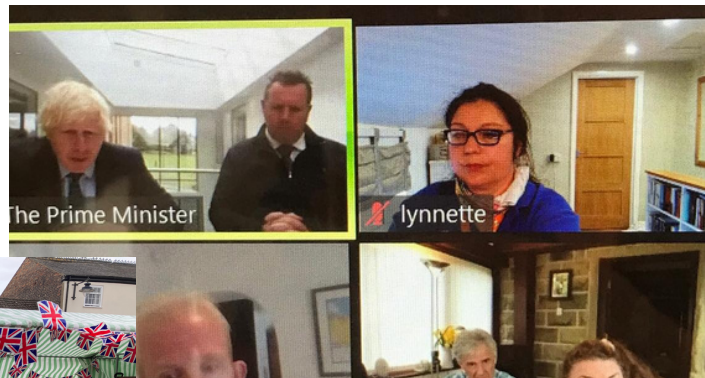
Alford Hub Community Engagement has taken many forms over the past year, from volunteer Marshalling at local events to giving after dinner speeches, university lectures, contributing to select panels and participating in online discussions. By getting involved and sharing our experiences of supporting communities post pandemic and during a cost of living crisis, people can learn more about the issues that affect their community and have a voice in decision-making. This can lead to better outcomes for everyone involved, as well as a stronger sense of connection and shared responsibility.

By supporting local initiatives and projects, Alford hub has build goodwill and establish ourselves as responsible and trustworthy members of the community within Lincolnshire. This has lead to increased supporter loyalty, brand recognition, and overall success.

Alford Hub has also had fundraising stalls at local country fayres and family fun days, so that people can learn about the work we do, and we can also raise much needed funds.

Overall, community engagement is a vital part of volunteering with Alford Hub and every volunteer is helping to build strong, healthy, and vibrant communities.

Everyone has a role to play in creating the kind of community they want to see and community engagement is a perfect way to share information on what support is available.



Partnership Hot Desks

The Hot desks within the Alford Hub Office and Uniform and Baby Bank has been used free of charge by organisations for private appointments with their clients and for their own community engagement.

Alford Hub does not charge for the use of the Hot desk as it is a benefit to the community for other organisations who may not have a premises in the area to be able to connect with the public face to face.

Organisations who have used the Hot desk this year include.



**Loneliness does not discriminate by age,
gender, ability, race or sexual orientation.**



Christmas Day Telephone calls.

***Alford Hub Outreach and Wellbeing Team Volunteers make
calls to the lonely and isolated in the community on
Christmas Day.***

Do you know someone who needs a call?



**To book a Christmas Day phone call, please ask them to
telephone the Alford Hub office on
01507 464901 9am -12 noon or visit the Alford Hub Office
above the Library or Alford Hub Uniform & Baby bank.
The office is open Mon, Tues & Thurs, and the Alford Hub
Uniform and Baby bank across from Saywell's Butchers is
open Wed and Fri 9am- 12 noon.**

Registered Charity: 1193992

The Christmas Poster 2022

**Christmas day telephone calls to the lonely and isolated by
the Alford Hub Befriending Team.**

Supporting people at their most vulnerable.



Fundraising

July 2022 - Willoughby Fayre

July 2022 - Skegness Children's Fayre

August 2022 - Alford 1940's weekend

December 2022 - Alford Hub's Jingle Jumble Sale

Public engagement and talks

January - Dec 2022 WI talks

July 2022 - Skegness TEC

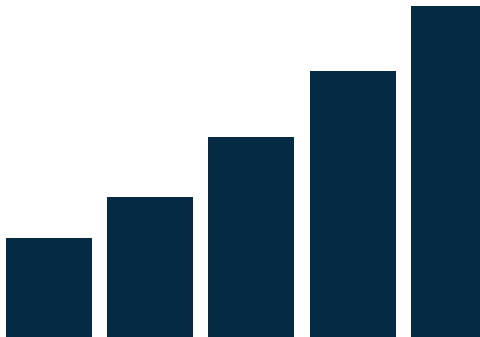
August 2022 - Lincoln Uni

December 2022 - Alford Woman's Guild

January 2023 - Alford Methodist Church

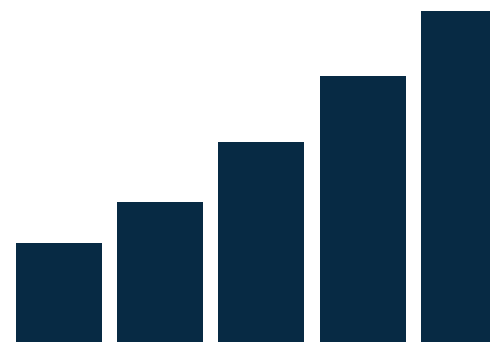
January 2023 - East Lindsey LGBTQ+ Support group

March 2023 - Royal British Legion.





Accounts **2022/2023**





CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name
ALFORD HUB

No (if any)
1193992

Receipts and payments accounts

CC16a

For the period from	Period start date	To	Period end date
	01-Apr-22		31-Mar-23

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Grants	51,421	-	-	51,421	11,828
Refunds	1,443	-	-	1,443	146
Donations	3,276	-	-	3,276	5,082
Fundraising	4,375	-	-	4,375	1,792
Bank Interest	62	-	-	62	0
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	60,577	-	-	60,577	18,848
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	60,577	-	-	60,577	18,848

A3 Payments					
Befriending Costs	-	-	-	-	-
- Mobile Phones and credit	114	-	-	114	976
-Wages	683	-	-	683	6,300
-Cards & Gifts	282	-	-	282	425
-Warm packs	4,705	-	-	4,705	-
Uniform Bank	-	-	-	-	-
-PPE	-	-	-	-	68
-Uniform & Baby Equipment	49	-	-	49	118
-Bags and Boxes	2,982	-	-	2,982	997
Premises Costs					
-Office Rent	-	-	-	-	-
-Shop rent	7,118	-	-	7,118	5,720
-Electricity	1,053	-	-	1,053	340
-Insurance	707	-	-	707	551
-Storage Unit Rent	3,540	-	-	3,540	-
Computer Equipment	4,464	-	-	4,464	-
Repairs & Renewals	2,032	-	-	2,032	4,025
Postage, stationery, copying, phone, internet & web	5,055	-	-	5,055	2,623
Car and Travel (fuel)	319	-	-	319	997
Courses, membership and DBS fees	324	-	-	324	3,692
Donations	3,190	-	-	3,190	-
Sundries	213	-	-	213	53
Sub total	36,830	-	-	36,830	26,883

A4 Asset and investment purchases. (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	36,830	-	-	36,830	26,883

Net of receipts/(payments)	23,746	-	-	23,746	- 8,035
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	4,164	-	-	4,164	12,199
Cash funds this year end	27,910	-	-	27,910	4,164

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Current Account	4,904	-	-
	Deposit Account	22,200	-	-
	Cash in Hand	806	-	-
	Total cash funds	27,910	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
B2 Other monetary assets	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees		Signature	Print Name	Date of approval
		JA. Parrott. L Pryke.	JANICE PARROTT LYNNETTE PRYKE	21.06.23 21.06.23



Section A

Independent Examiner's Report

Report to the trustees/
members of

Charity Name
ALFORD HUB

On accounts for the year
ended

31 March 2023

Charity no
(if any)

1193992

Set out on pages

1 of 1

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/03/2023.

Responsibilities and
basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

L Croft

Date:

21/06/2023

Name:

Mrs Linda Croft

Relevant professional
qualification(s) or body
(if any):

Responsible Finance Officer
Alford Town Council

Address:

5 South Market Place

Alford

LN13 9AF



Contact Us



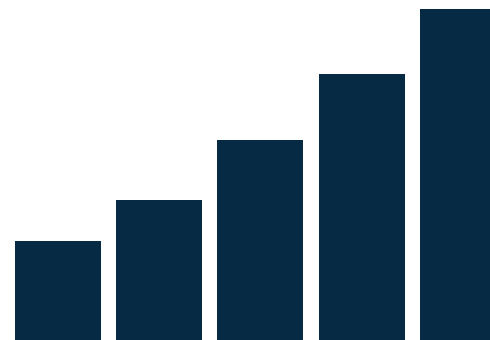
01507 464901



alfordhub@alfordhub.co.uk



www.alfordhub.co.uk



Section B Statement of assets and liabilities at the end of the period

Categories

B1 Cash funds

Current Account	4,904
Deposit Account	22,200
Cash in Hand	806

Total cash funds

Unrestricted funds	27,910
Restricted funds	-
Endowment funds	-

(agree balances with receipts and payments account(s))

B2 Other monetary assets

Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
	-	-	-
	-	-	-
	-	-	-
	-	-	-
	-	-	-
	-	-	-
	-	-	-

B3 Investment assets

Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-

B4 Assets retained for the charity's own use

Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-

B5 Liabilities

Signed by one or two trustees on behalf of all the trustees

Details	Fund to which liability relates	Amount due (optional)	When due (optional)
		-	
		-	
		-	
		-	
		-	
		-	
		-	

Signature

Print Name

Date of approval



Section A
Independent Examiner's Report

Report to the trustees/ members of		ALFORD HUB Charity Name	
On accounts for the year ended		31 March 2023	Charity no (if any) 1193992

Set out on pages	1 of 1
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(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/03/2023.

Responsibilities and basis of report
As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

Independent examiner's statement
I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.
I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:
• accounting records were not kept in accordance with section 130 of the Act or
• the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:		Date:	21/06/2023
Name:	Mrs Linda Croft		
Relevant professional qualification(s) or body (if any):	Responsible Finance Officer Alford Town Council		
Address:	5 South Market Place Alford LN13 9AF		



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name
ALFORD HUB

No (if any)
1193992

Receipts and payments accounts

For the period
from

Period start date
01-Apr-22

To

Period end date
31-Mar-23

CC16a

Section A Receipts and payments

Unrestricted funds to the nearest £ Restricted funds to the nearest £ Endowment funds to the nearest £ Total funds to the nearest £ Last year to the nearest £

A1 Receipts

Grants	51,421	-	-	-	-	-	51,421	-	-	-	-	-	-	-	-	-	11,828	146	5,082	1,792	0	18,848
Refunds	1,443	-	-	-	-	-	1,443	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Donations	3,276	-	-	-	-	-	3,276	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Fundraising	4,375	-	-	-	-	-	4,375	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Bank Interest	62	-	-	-	-	-	62	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Sub total (Gross income for AR)	60,577	-	-	-	-	-	60,577	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

A2 Asset and investment sales, (see table).

Sub total	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	18,848
Total receipts	60,577																					18,848

A3 Payments

Befriending Costs	-	114	683	282	4,705	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
- Mobile Phones and credit																						
- Vages																						
- Cards & Gifts																						
- Warm packs																						
-Uniform Bank																						
-PPE																						
-Uniform & Baby Equipment																						
-Bags and Boxes																						
Premises Costs																						
-Office Rent																						
-Shop rent																						
-Electricity																						
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Computer Equipment																						
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Car and Travel (fuel)																						
Courses, membership and DBS fees																						
Donations																						
Sundries																						
Sub total	36,830																					26,883

A4 Asset and investment purchases. (see table)

Sub total	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total payments	36,830																					26,883
Net of receipts/(payments)	23,746																					8,035
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B1 Cash funds

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Cash in Hand	806

Total cash funds

Unrestricted funds	27,910
Restricted funds	-
Endowment funds	-

(agree balances with receipts and payments account(s))

OK

OK

OK

B2 Other monetary assets

Details

Unrestricted funds to nearest £

Restricted funds to nearest £

Endowment funds to nearest £

B3 Investment assets

Details

Fund to which asset belongs

Cost (optional)

Current value (optional)

B4 Assets retained for the charity's own use

Details

Fund to which asset belongs

Cost (optional)

Current value (optional)

B5 Liabilities

Details

Fund to which liability relates

Amount due (optional)

When due (optional)

Signed by one or two trustees on behalf of all the trustees

Signature

JA. Pount
LC. Pount

Print Name

JANICE POUNT
LYNETTE POUNT

Date of approval

21-06-23
21-06-23



CHARITY COMMISSION
FOR ENGLAND AND WALES

Independent examiner's
report on the accounts

Section A
Independent Examiner's Report

Report to the trustees/
members of

Charity Name
ALFORD HUB

On accounts for the year
ended

31 March 2023

Charity no
(if any)

1193992

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1 of 1

(remember to include the page numbers of additional sheets)

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Signed:

Date:

21/06/2023

Name:

Mrs Linda Croft

Relevant professional
qualification(s) or body
(if any):

Responsible Finance Officer
Alford Town Council

Address:

5 South Market Place

Alford

LN13 9AF