



You Asked We Responded

(YAWR) Services

Annual Report

2022-23

Background

YAWR have continued to deliver the SPS Advocacy and Befriending contracts this year. In addition we were contacted by VAR to deliver a pilot Reablement programme to support patients who were “bed blocking”.

Other initiatives that we delivered included the central governments Multiply project that is looking at developing maths skills for the so called “hard to reach” adults.

Additional projects that included Rotherham’s “Anything Possible”, SPS Green, Men’s mental health and the “drop in sessions where advice and support is provided to individuals in assisting with a range of benefits. The above projects will be summarised in this report.

Accounts

The accounts for the year ending 31st March 2023 show that the income for the charity for this period was very similar to the previous accounts and that a small surplus was recorded.

The bank account shows a total of £100,671.53 with reserves of £99,688.06 include restricted funds received in advance to deliver several projects. The reserve policy considers that these funds would be utilised if the SPS contracts were not renewed that funding will be available for one year to continue this work and safeguarding YAWR staff whilst additional funding is secured. We did recruit a development manager as detailed in last year’s report, however due to the new “Reablement” pilot the member of staff was moved across to manage and develop the pilot. Our aim is to recruit a full time manager to develop YAWR services.

You Ask We Responded (YAWR) Services

Detailed Statement of Financial Activities
for the Year Ended 31 March 2023

£

INCOME AND ENDOWMENTS

Donations and legacies

Donations 133,365

Total incoming resources **133,365**

EXPENDITURE

Charitable activities

Wages 90,321

Consultancy fee 24,144

114,465

Support costs

Management

Telephone 2,643

Postage and stationery 1,706

Sundries 826

Rent 4,411

Repairs and renewals 1,748

11,334

Finance

Bank charges 71

Governance costs

Accountancy and legal fees 800

Total resources expended **126,670**

Net income **6,695**

Staffing

YAWR currently employs a number of part time staff due to the nature of our work and availability of staff. Total number of staff increased from 9 part time to 11 and 1 full time member of staff was appointed. The activities backed up by specialist freelance consultants that are brought in as and when required to work on specific projects.

Activities

YAWR core activities have been augmented by additional projects from the NHS along with short term projects that have been delivered through this period.

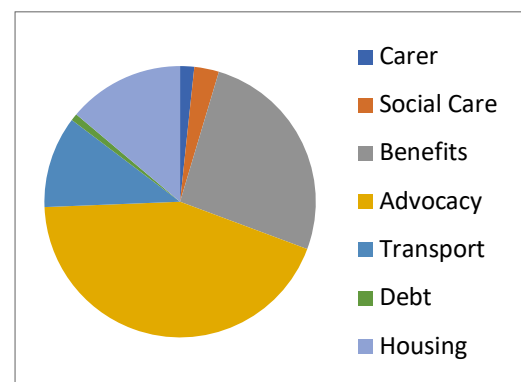
Core Activities

Core activities for YAWR include SPS Advocacy and Befriending that is funded by VAR. We have SLA's with VAR that are renewed annually based on performance. The other core activity is "Direct Payments". These are funded through the RMBC, third party providers and individual clients. Whilst the SPS made a small loss, this was overcome with the surplus made through the direct payment activities.

The following pie charts are a summary of support provided and outcomes attained.

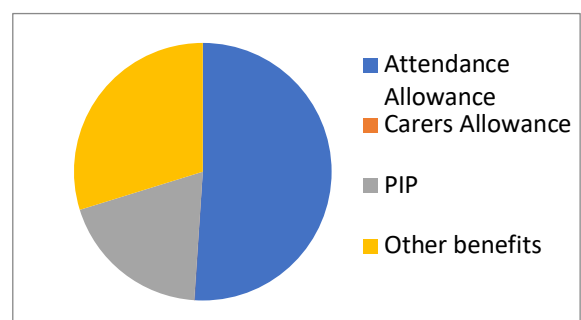
Total support provided as some clients had multiple support.

Carer	4	2%
Social Care	7	3%
Benefits	62	26%
Advocacy	104	44%
Transport	26	11%
Debt	2	1%
Housing	33	14%
	238	100%



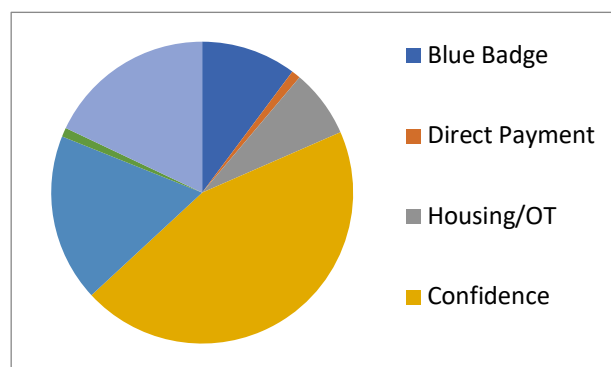
Benefits Outcome

Attendance Allowance	24	51%
Carers Allowance	0	0%
PIP	9	19%
Other benefits	14	30%
	47	100%



Additional Outcomes

Blue Badge	21	10%
Direct Payment	2	1%
Housing/OT	15	7%
Confidence	92	45%
Independent	37	18%
Social Inclusion	2	1%
Improved Finances	37	18%
	206	100%



Financial Benefits

We only had one enquiry for carers allowance but no claims this year.		
Attendance Allowance – 5 @ standard rate	£61.85 pw x 5 x 52	£16,081
Attendance Allowance - 20 @ higher rate	£92.40 pw x 20 x 52	£ 96,096
PIP daily living – 4 @ Standard rate	£68.10 pw x 4 x 52	£ 14,164.80
PIP mobility – 2 @ Standard rate	£26.90 x 2 x 52	£2797.60
PIP daily living – 4 @ higher rate	£101.75 pw x 4 x 52	£21,164
PIP mobility – 4 @ higher rate	£71.00 pw x 4 x 52	£14,164
Total benefits		£164,467.40

Additional benefits accrued by clients

These are based on their personal circumstances it is difficult to ascertain the total amounts of benefits accrued.

Pension Credit	4
Housing Benefit	1
Council Tax	4
Universal Credit	1
State Pension	1
Private Pension)	1 (Husbands)
Direct Payment	2

Self Funded and Rother Fed

YAWR services delivered the a “drop in” programme along with a social café to provide support for the community by addressing social exclusion. In addition, the drop in sessions proved invaluable as the community was supported in accessing additional financial benefits. realised that there was a gap in the services provided to Rotherham’s communities. As these sessions have proved beneficial, the aim is to seek additional funding so that these activities can continue post April 2023.

Community Renewal Fund Rotherham’s Anything Possible)

YAWR Services in collaboration with similar organisations were part of a consortium across Rotherham that submitted a proposal to the SYMCA. The project was completed in September. As part of the programme YAWR delivered “digital literacy”. Mentoring and provided two feasibility studies that were circulated to all partners.

Multiply

This is a central government initiative to enhance maths skills for adults who have not acquired a level 2 in maths. YAWR successfully delivered the pilot and are looking to continue this work in April 2023.

VAR Mental Health Grant

This aim of this proposal was to engage men from especially the Pakistani background to have a better understanding of support available if they are being affected by health and wellbeing issues. The project was successful and additional funding has been secured to continue post April 2023.

SYCF Green Social Prescribing

The aim of this proposal was to engage our service users in green and blue initiatives. As part of this project they got involved in developing their gardening skills and also embarked on a barge trip and visited the peak district. The project was a success and additional funding has been secured to deliver post April 2023.

BAME Mental Health

The Rotherfed wellbeing project has been replaced by this proposal. The aim is to continue delivering the drop in sessions, social café and develop digital literacy to our service users. Funding has been secured to deliver this post April 2023.

NHS Reablement Pilot

YAWR services were approached by VAR and NHS to deliver a pilot for patients who were “bed blocking”. The aim is to engage with patients and support them to return to their homes. This includes liaising with hospital staff, patients and their families to ensure that on return to their homes they are in a safe and conducive environment. The pilot commenced in March 2023 and will continue until 30th June 2023 where it will be reviewed.

Future Developments

YAWR Services find themselves in a good position with the build up of reserves and their reputation in the services that are delivered.

The aim for post April 2023, is to recruit a development manager that can continue to enhance services that are being delivered along with implementation of the operational plan that was developed in collaboration with Ubele Foundation under their “Power to Change” programme. An additional proposal has been delivered to Ubele Foundation to digitise our processes and procedures. If funding is secured we will be able to save time and effort and develop our staffs ability to embrace digital technology.

YAWR believe in the partnership approach and our aim is to continue to build relationship with key organisations and share expertise with the aim of expanding across South Yorkshire as we have realised that there is demand for the services that we provide.

REGISTERED CHARITY NUMBER: 1192406

Report of the Trustees and
Financial Statements for the Year Ended 31 March 2023
for
You Ask We Responded (YAWR) Services

Eccounting UK
Thornbank
38 Moorgate Road
Rotherham
South Yorkshire
S60 2AG

Contents of the Financial Statements
for the Year Ended 31 March 2023

	Page
Report of the Trustees	1
Independent Examiner's Report	2
Statement of Financial Activities	3
Balance Sheet	4
Notes to the Financial Statements	5 to 6
Detailed Statement of Financial Activities	7

You Ask We Responded (YAWR) Services

Report of the Trustees
for the Year Ended 31 March 2023

The trustees present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document and constitutes a charitable incorporated organisation (CIO).

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Charity number

1192406

Principal address

Unity Centre
St. Leonards Road
Rotherham
S65 1PD

Trustees

Mohammed Irshad Akbar
Shukria Begum Khan
Azib Afzal

Independent Examiner

Eccouting UK
Thornbank
38 Moorgate Road
Rotherham
South Yorkshire
S60 2AG

Approved by order of the board of trustees on 17 November 2023 and signed on its behalf by:



Mohammed Irshad Akbar - Trustee

Independent Examiner's Report to the Trustees of
You Ask We Responded (YAWR) Services

Independent examiner's report to the trustees of You Ask We Responded (YAWR) Services

I report to the charity trustees on my examination of the accounts of You Ask We Responded (YAWR) Services (the CIO) for the year ended 31 March 2023.

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under Section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under Section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by Section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Shoakat Zaman
IFA (Institute of Financial Accountants)
Eccouting UK
Thornbank
38 Moorgate Road
Rotherham
South Yorkshire
S60 2AG

17 November 2023

You Ask We Responded (YAWR) Services

Statement of Financial Activities
for the Year Ended 31 March 2023

	Notes	Unrestricted fund £
INCOME AND ENDOWMENTS FROM		
Donations and legacies		<u>133,365</u>
EXPENDITURE ON		
Charitable activities		
Charitable activities		114,465
Other expenses		<u>12,205</u>
Total		<u>126,670</u>
NET INCOME		6,695
RECONCILIATION OF FUNDS		
Total funds brought forward		<u>91,546</u>
TOTAL FUNDS CARRIED FORWARD		<u>98,241</u>

The notes form part of these financial statements

You Ask We Responded (YAWR) Services

Balance Sheet
31 March 2023

	Notes	Unrestricted fund £
CURRENT ASSETS		
Cash at bank and in hand		111,285
CREDITORS		
Amounts falling due within one year	4	(13,044)
NET CURRENT ASSETS		<u>98,241</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>98,241</u>
NET ASSETS		<u>98,241</u>
FUNDS	5	
Unrestricted funds		<u>98,241</u>
TOTAL FUNDS		<u>98,241</u>

The financial statements were approved by the Board of Trustees and authorised for issue on 17 November 2023 and were signed on its behalf by:



Mohammed Irshad Akbar - Trustee

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. SUPPORT COSTS

	Management	Finance	Governance costs	Totals
	£	£	£	£
Other resources expended	<u>11,334</u>	<u>71</u>	<u>800</u>	<u>12,205</u>

3. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2023.

You Ask We Responded (YAWR) Services

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

4. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

Salary and wages £10,067.38
Accountancy fee £400.00
Consultancy fee £1724.92
Telephone £295.20
Rent £120.00
Sundry £435.75

5. MOVEMENT IN FUNDS

	At 1.4.22 £	Net movement in funds £	At 31.3.23 £
Unrestricted funds			
General fund	91,546	6,695	98,241
TOTAL FUNDS	<u>91,546</u>	<u>6,695</u>	<u>98,241</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	133,365	(126,670)	6,695
TOTAL FUNDS	<u>133,365</u>	<u>(126,670)</u>	<u>6,695</u>

6. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2023.

You Ask We Responded (YAWR) Services

Detailed Statement of Financial Activities
for the Year Ended 31 March 2023

£

INCOME AND ENDOWMENTS

Donations and legacies

Donations 133,365

Total incoming resources 133,365

EXPENDITURE

Charitable activities

Wages 90,321

Consultancy fee 24,144

114,465

Support costs

Management

Telephone 2,643

Postage and stationery 1,706

Sundries 826

Rent 4,411

Repairs and renewals 1,748

11,334

Finance

Bank charges 71

Governance costs

Accountancy and legal fees 800

Total resources expended 126,670

Net income 6,695

This page does not form part of the statutory financial statements

Independent Examiner's Report to the Trustees of
You Ask We Responded (YAWR) Services

Independent examiner's report to the trustees of You Ask We Responded (YAWR) Services

I report to the charity trustees on my examination of the accounts of You Ask We Responded (YAWR) Services (the CIO) for the year ended 31 March 2023.

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under Section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under Section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by Section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Shoakat Zaman
IFA (Institute of Financial Accountants)
Eccouting UK
Thornbank
38 Moorgate Road
Rotherham
South Yorkshire
S60 2AG

17 November 2023