The Queen's Award for Voluntary Service

Church Stretton Good Neighbours Care Group

2024 Trustees Report 16 October 2025

2024 was a normal period for Church Stretton Neighbours Care Group (CSGN). As with most years several of our volunteers retired with your thanks for their contribution and we managed to recruit several new faces.

The Treasurer reported on the healthy state of our finances and as a result we were able to provide a contribution to the local food bank.

Our constant search for volunteers continues and we have a gentle trickle of new and welcome faces to deliver our services.

We have transitioned our telephone journey booking system from analogue to digital and this has been well received by coordinators and clients alike and is working well.

During 2024 our three core activities of driving clients to medical appointments throughout the West Midlands, delivering Mayfair Meals and providing a Friday Lunch Club have continued to function effectively.

Driving: Our volunteers undertook over 500 journeys to and from medical appointments
Mayfair Meals: We delivered over 6,500 meals

At the 2024 AGM The new Chairman, Andrew Middleton was appointed and later in the year the Trustees appointed Pauline Lupton as our new Secretary.

The review of CSGN policies and procedures has continued through 2024.

Now in our 56th year CSGN remains a vital asset in support of the Stretton community.

**Church Stretton Good Neighbours Care Group**

**Statement of accounts for the year ending December 31st, 2024**

**£**

**HSBC Bank Balance 01/01/2024** **3066.62**

| **Income** | | **Expenditure** | |
|---|---|---|---|
| Mayfair deliveries | 823.80 | Bank charges | 60.80 |
| Donations/Bequests | 1116.25 | BT Line Rental/other phone costs | 929.84 |
| Ring & Ride fares | 434.00 | DBS/SPIC | 64.16 |
| Gift Aid | 146.75 | Parish Centre room hire | 88.00 |
| Gift contributions | 124.00 | Website costs | 93.59 |
| Interest on investments | 376.03 | Insurance | 219.69 |
| | | Transport mileage reimbursement | 58.00 |
| **Total Income** | **3020.83** | Ring & Ride transport hire | 287.50 |
| | | Postage & Admin | 2.70 |
| | | Stationery (including Publicity) | 20.00 |
| | | Catering | 488.85 |
| | | Donations/Gifts | 1588.25 |
| | | **Total Expenditure** | **3901.38** |

**Excess of Expenditure over Income** **880.55**

**Transferred from deposit account** **4500.00**

**HSBC Bank Balance 31/12/2024** **6686.07**

**United Trust Bank deposit account balance** **5500.00**

**Total assets 31/12/2024** **12186.07**

**Notes**

1. Good Neighbours donated £1500 to the Church Stretton Foodbank in 2024. Further donations are planned for 2025.
2. £5500 was invested with United Trust Bank on August 2nd, 2024.

Examined and approved..... A.J. OVERS .....

Date..... 21st June 2025 .....

Treasurer.....