SERV SUFFOLK & CAMBRIDGESHIRE

England & Wales · Charity number 1189346

Details

Status	Registered
Legal form	CIO
Registered	2020-05-04
Register	View on the Charity Commission register

Contact

Address	Chiltern 3 Funthams Lane Whittlesey Peterborough
Phone	07766077746
Email	info@servsc.org.uk
Website	www.servsc.org.uk

Activities

Objects: THE RELIEF OF SICKNESS AND PROTECTION OF HEALTH THROUGH THE PROVISION OF A TRANSPORTATION SERVICE TO TRANSPORT BLOOD, VACCINES, HUMAN MILK, SAMPLES AND OTHER ITEMS USED FOR THE MEDICAL OR SURGICAL TREATMENT OF PATIENTS FOR DOCTORS, HOSPITALS AND LABORATORIES.

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Classification

- **How:** Provides Services
- **What:** The Advancement Of Health Or Saving Of Lives
- **Who:** The General Public/mankind

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Geography

- Cambridgeshire
- Suffolk

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£82,408	£66,403	-	-
2024-03-31	£104,921	£64,472	-	-
2023-03-31	£88,579	£63,962	-	-
2022-03-31	£50,466	£50,922	-	-
2021-03-31	£96,912	£42,148	-	-

Trustees

Name	Role	Appointed
CINDY KAREN DICKERSON	Chair	2020-04-28
Caroline Stanger		2020-04-28
Frances Virginia Larke		2023-05-31
John Albert Millard		2020-04-28
John Logan Montgomery Crawford		2026-02-28
Leslie Hylton		2020-04-28
Lisa Marie Foyster		2024-07-13
Maria Jane Cook		2020-04-28
Peter Smith		2022-03-12
Phillip Andrew Smith		2026-01-10
Timothy Forman		2022-03-12

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SERV SUFFOLK & CAMBRIDGESHIRE

England & Wales - Charity number 1189346

Accounts

SERV
Suffolk & Cambridgeshire
Registered Charity Number 1189346

The Queen's Award for Voluntary Service

SERV Suffolk & Cambridgeshire

Financial Report

Year Ended

31 March 2025

Registered address:
SERV Suffolk and Cambridgeshire,
Chiltern, Building 3, Funthams Lane, Whittlesey, Peterborough, PE7 2PB
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SERV
Suffolk & Cambridgeshire

Registered Charity Number 1189346

The Queen's Award for Voluntary Service

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Trustees' Report
For the Year Ended 31 March 2025

Objectives and activities

The charity's objectives are the relief of sickness and protection of health through the provision of a transportation service to transport blood, vaccines, human milk, samples and other items used for the medical or surgical treatment of patients for doctors, hospitals and laboratories.

To achieve this we have a rota of volunteers who are ready to respond to requests for help from hospitals, hospices and health centres who need urgent items transported. These items include blood and blood products from our local NHS Blood Transfusion service, blood samples to go to laboratories for analysis, donated human milk from the donors to the two milk banks in our area and from the milk banks to the neonatal units, and blood to the two air ambulances in our area and prescription drugs to patients at home who are unable to collect them. Most recently we have started to support a 'Virtual Ward' concept at one of our hospitals which involves our volunteers transport blood samples collected at the weekends.

The main hospitals we work with are Peterborough City, Hinchingbrooke, West Suffolk, Ipswich, Addenbrookes, Royal Papworth and the Rosie Maternity Hospital. We also assist a number of hospices and health centres, the East Anglian Air Ambulance and the MAGPAS Air Ambulance.

Our service is available 24 hours a day 365 days a year.

To support our work we raise funds via collections at local supermarkets, display stands at fairs, bike rallies and exhibitions, and talks to local community groups.

Achievements and performance

The trustees have adopted the Chairman's Report for 2024/25, prepared by Mrs Cindy Dickerson, as the Achievements and Performance section of this Annual Report. The full text of the Chairman's Report is reproduced below.

Chairman's Report 2024/25

Our group is now approaching its 15th year and our achievements over that time have made the charity almost completely unrecognisable from where it began back in late 2010.

Operationally, we have settled into completing well over 2,000 tasks per year and have recently completed our 20,000th task delivering urgently required blood, blood products, donated human milk and medicines free for our local NHS hospitals, air ambulance services, human-donated milk banks and hospices.

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Trustees' Report (continued)
For the Year Ended 31 March 2025

We have increased the number of volunteers on duty during the day to accommodate a significant increase in tasks we receive, and we are continuing to recruit as we take on more daytime delivery commitments including in the rapidly developing area of Virtual Ward tasks.

We increased our controller team as the workload became a busy balancing act between answering the all-important calls from our hospitals, delivering and collecting daily to our air ambulances and organising scheduled deliveries for human milk, medicines and more recently, blood samples for our Virtual Ward hubs.

Having started with less than 30 volunteers 15 years ago, our team of around 160 volunteers covered over 166,000 miles during 2024. They have given over 6,000 hours, which excludes the time they have offered in addition to making deliveries such as attending events, doing administrative work, controller duty, talks and presentations. It is so important to acknowledge that dedication by everyone involved.

Tasks completed

Recommencement of deliveries to MAGPAS began early in 2024 and in September, as the trial ended, the decision to continue supplying them was made due to its success. This has meant that the drop in medicine deliveries has now been replaced by air ambulance tasks and we are regularly hitting over 220 tasks per month. Last year our average number of calls per day was eight; this year it has increased to nine per day.

Year on year our task profiles have changed little. Blood and platelets continue to dominate what we carry, closely followed by blood samples and donated human milk. Blood which we supply to the East Anglian Air Ambulance and MAGPAS Air Ambulance has been used almost 100 times on scene so far this year.

All our service level agreements have been signed up for the next five years, a first for the charity, showing the NHS's commitment to our service.

Our events, fundraising and donations

We remain in a strong position financially with a reputation for professionalism and reliability. During 2024, we continued to receive some incredibly generous donations. This has meant that we have been able to add to our fleet of liveried vehicles, introduce a new look website and update some of our outdated events merchandise. We are so grateful for any financial support, whatever the amount, to cover our vehicle running costs, volunteer equipment, operational and training costs.

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Trustees' Report (continued)

For the Year Ended 31 March 2025

We have many different streams of income including regular payments, talks, shopping online and pay as you earn. During the last 12 months we have joined JustGiving to add to the fundraising options which our supporters can now use to donate including tap and pay, QR codes and text donate.

We also have a regular income from collecting and selling mobile phones and asking people to recycle used printer cartridges.

Whilst we are aware other charity groups around us are struggling for funding, we cannot thank our regular supporters enough for their contributions and we certainly cannot be complacent about the funds we raise ourselves.

Our liveried fleet of vehicles

The trustees were made aware that the BMW RT1250 model was going to become obsolete by the end of 2024. We decided to invest in two new bikes instead of the usual one being replaced each year. This was to take advantage of the discounts available and to put ourselves ahead of the position we were in previously where no suitable bike was available for some time. We decided to keep the older Yamaha FJRs as they are still reliable and relatively low in mileage, which means the bike fleet has now increased to eight. The vans and car are all still low mileage and will remain in the fleet.

Our operational procedures & policies

Our operations team has been strengthened, we have reviewed, renewed and updated where necessary our policies, insurances and operational risk log together with introducing an updated DBS process, meaning this can now all be completed online.

In summary, 2024/25 has been another very successful year for the charity.

We have an incredible team of trustees who work well together, respect each other and are always there for guidance and support. Our volunteers, responders, controllers and fundraisers are reliable, trustworthy and always willing to act quickly when needed.

With the help of our loyal and generous supporters, we do what we can without complaint, often with a bit of banter and always proud to represent SERV Suffolk & Cambridgeshire.

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Trustees' Report (continued)
For the Year Ended 31 March 2025

Financial review

The charity reported total income of £82,408 in the year ended 31 March 2025 (2024: £104,921). Expenditure for the year increased to £66,403 (2024: £64,472), reflecting the costs of maintaining and expanding our fleet. Despite the reduction in income compared to the prior year, the charity achieved a surplus of £16,005 (2024: £40,449), demonstrating continued financial resilience.

We were fortunate to benefit from the generous support of funders and donors during the year. A grant of £18,046 was received from the Mark Benevolent Fund to purchase a new fleet motorbike, and Precon Products kindly donated £2,500 towards the maintenance of another bike. These contributions enabled us to strengthen our operational capacity through the purchase of two new motorbikes during the year.

The charity also invested in a new website, capitalised as an intangible asset with a net book value of £2,898 at year end, which will support both fundraising and operational effectiveness in future years.

At 31 March 2025, total funds stood at £265,710 (2024: £249,705), of which £51,433 (2024: £39,731) were restricted. Unrestricted reserves increased to £214,277 (2024: £209,974). Cash at bank and in hand remained strong at £158,354 (2024: £155,783), providing a robust financial base to support the charity's work.

Reserves policy

The trustees aim to maintain reserves equivalent to approximately two years of running costs in order to safeguard the charity's ability to meet its obligations and to continue operations in the event of unforeseen circumstances or fluctuations in income. Current levels of unrestricted reserves meet this policy and place the charity in a secure financial position.

Post year-end developments

Following the year end, the charity was awarded a grant of £30,000 from the People's Postcode Trust. This has been used to purchase a new van to support both operational activities and events, further strengthening our service capacity.

The trustees are satisfied that the charity remains in a healthy financial position with adequate reserves to meet its ongoing commitments. There are no material uncertainties that cast doubt on the charity's ability to continue as a going concern.

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Trustees' Report (continued)
For the Year Ended 31 March 2025

Structure, governance and management

The charity is a Charitable Incorporated Organisation (CIO), association model, registered with the Charity Commission for England and Wales (charity number: 1189346). It was established under a constitution adopted on 4 May 2020.
The charity's trustees are appointed by the members at the Annual General Meeting. Trustees may also be co-opted by the Board during the year, subject to confirmation at the next Annual General Meeting. New trustees receive an induction on the charity's activities and their responsibilities under charity law.

The trustees are responsible for the overall governance of the charity and meet regularly to review operations, finances and strategy. The charity has no paid staff; all activities are carried out by volunteers under the direction of the trustees.

The Board of Trustees is supported by a number of co-opted advisors who do not vote but contribute their expertise to the Board.

Reference and administrative details

Trustees

The trustees who served during the year were:

R L Clough
M J Cook
C K Dickerson
T Forman
L M Foyster (appointed 13 July 2024)
P A Gale (resigned 1 March 2025)
L Hylton
F V Larke
J A Millard
K S Nightingale
P R Skinner (resigned 13 July 2024)
P Smith
C Stanger
K M L Thurman

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Trustees' Report (continued)
For the Year Ended 31 March 2025

Advisers

Independent Examiner:
Philip Neil Hockett, Chartered Management Accountant

Bankers:
CAF Bank Ltd, 25 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JQ
Shawbrook Bank Ltd, Lutea House, Warley Hill Business Park, The Drive, Great Warley, Brentwood, Essex CM13 3BE

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Mrs Cindy Dickerson
Chairman for SERV Suffolk & Cambridgeshire

Date:

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Independent Examiner's Report

To the Members of SERV Suffolk & Cambridgeshire

I report to the Trustees on my examination of the accounts of SERV Suffolk and Cambridgeshire (the Trust) for the year ending on 31st March 2025 as contained in the Xero Accounting software and associated working papers and summarised in the attached Statement of Financial Activities and Balance Sheet produced in the Charities Commission format.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("The Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

I have also reviewed the Chairman's Report and the forecasts prepared for the next 12 months ending in March 2026.

Independent Examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. The accounts do not accord to these records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Philip Neil Hockett
Chartered Management Accountant
3 Turnberry Drive, Fornham St Martin
Bury St Edmunds, Suffolk
IP28 6TP
philhockett@aol.com

Signed P.N. HOCKETT **Date** 25/11/25

Statement of Financial Activities
For the Year Ended 31 March 2025

	Year ended 31 March 2025			Year ended 31 March 2024 (as restated, see note 12)
	Unrestricted funds	Restricted income funds	Total funds	Total funds
	£	£	£	£
Incoming resources (Note 3)				
Income and endowments from:				
Donations and legacies	58,599	2,500	61,099	96,985
Charitable activities	-	18,046	18,046	2,075
Other income	1,481	-	1,481	3,842
Investments	1,782	-	1,782	2,019
Total	61,862	20,546	82,408	104,921
Resources expended (Note 4)				
Expenditure on:				
Raising funds	23,792	2,472	26,264	26,274
Charitable activities	33,767	6,372	40,139	38,198
Total	57,559	8,844	66,403	64,472
Net income/(expenditure)	4,303	11,702	16,005	40,449
Transfers between funds	-	-	-	-
Other recognised gains/(losses):				
Gains and losses on revaluation of fixed assets for the charity's own use	-	-	-	-
Other gains/(losses)	-	-	-	-
Net movement in funds	4,303	11,702	16,005	40,449
Reconciliation of funds:				
Total funds brought forward	209,974	39,731	249,705	209,256
Total funds carried forward	214,277	51,433	265,710	249,705

The notes on pages 10 to 22 form part of these financial statements.

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Balance Sheet

For the Year Ended 31 March 2025

	Unrestricted funds	Restricted income funds	2025 Total	2024 Total
	£	£	£	£
Fixed assets				
Intangible assets (Note 5)	2,898	-	2,898	-
Tangible assets (Note 6)	52,846	42,966	95,812	81,030
Total fixed assets	55,744	42,966	98,710	81,030
Current assets				
Stocks (Note 7)	1,989	-	1,989	2,491
Debtors (Note 8)	11,282	-	11,282	17,517
Cash at bank and in hand (Note 9)	149,887	8,467	158,354	155,783
Total current assets	163,158	8,467	171,625	175,791
Creditors: amounts falling due within one year (Note 10)	(4,625)	-	(4,625)	(7,116)
Net current assets	158,533	8,467	167,000	168,675
Total net assets	214,277	51,433	265,710	249,705
Funds of the Charity				
Restricted income funds (Note 11)	-	51,433	51,433	39,731
Unrestricted funds	214,277	-	214,277	209,974
Total funds	214,277	51,433	265,710	249,705

The financial statements were approved and authorised for issue by the charity's trustees and were signed on their behalf by

R Clough

Mrs Rachel Clough
Treasurer for SERV Suffolk & Cambridgeshire

Date: 24 November 2025

The notes on pages 10 to 22 form part of these financial statements.

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Notes to the Financial Statements
For the Year Ended 31 March 2025

1. Basis of preparation

1.1. Basis of accounting

These accounts have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

The accounts have been prepared in accordance with

- the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014
- and with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102)
- and with the Charities Act 2011.

The charity constitutes a public benefit entity as defined by FRS 102.

1.2. Going concern

There are no material uncertainties related to events or conditions that cast significant doubt on the charity's ability to continue as a going concern.

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Notes to the Financial Statements
For the Year Ended 31 March 2025

2. Accounting policies

2.1. Income

Recognition of income
These are included in the Statement of Financial Activities (SoFA) when:

- the charity becomes entitled to the resources;
- it is more likely than not that the trustees will receive the resources; and
- the monetary value can be measured with sufficient reliability.

Offsetting
There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by the FRS 102 SORP or FRS 102.

Tax reclaims on donations and gifts
Gift Aid receivable is included in income when there is a valid declaration from the donor. Any Gift Aid amount recovered on a donation is considered to be part of that gift and is treated as an addition to the same fund as the initial donation unless the donor or the terms of the appeal have specified otherwise.

Donated goods
Donated goods are measured at fair value (the amount for which the asset could be exchanged) unless impractical to do so.

Goods donated for on-going use by the charity are recognised as tangible fixed assets and included in the SoFA as incoming resources when receivable.

Gifts in kind for use by the charity are included in the SoFA as income from donations when receivable.

Donated services and facilities
Donated services and facilities are included in the SoFA when received at the value of the gift to the charity provided the value of the gift can be measured reliably.

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Notes to the Financial Statements (continued)

For the Year Ended 31 March 2025

2.1. Income (continued)

Volunteer help
The value of any voluntary help received is not included in the accounts but is described in the trustees' annual report.

Income from interest, royalties and dividends
This is included in the accounts when receipt is probable and the amount receivable can be measured reliably.

2.2. Expenditure and liabilities

Liability recognition
Liabilities are recognised where it is more likely than not that there is a legal or constructive obligation committing the charity to pay out resources and the amount of the obligation can be measured with reasonable certainty.

Governance and support costs
Support costs have been allocated between governance costs and other support. Governance costs comprise all costs involving public accountability of the charity and its compliance with regulation and good practice.

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, e.g. allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Creditors
The charity has creditors which are measured at settlement amounts less any trade discounts.

Provisions for liabilities
A liability is measured on recognition at its historical cost and then subsequently measured at the best estimate of the amount required to settle the obligation at the reporting date.

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Notes to the Financial Statements (continued)

For the Year Ended 31 March 2025

2.3. Assets

Intangible assets
The charity has intangible fixed assets, that is, non-monetary assets that do not have physical substance but are identifiable and are controlled by the charity through custody or legal rights. The amortisation rates and methods used are disclosed in note 5.2.

They are valued at cost.

Tangible fixed assets for use by charity
These are capitalised if they can be used for more than one year, and cost at least £100.

They are valued at cost.

The depreciation rates and methods used are disclosed in note 6.2.

Stocks
Stocks held for sale as part of non-charitable trade are measured at the lower of cost or net realisable value.

Debtors
Debtors (including trade debtors and loans receivable) are measured on initial recognition at settlement amount after any trade discounts or amount advanced by the charity. Subsequently, they are measured at the cash or other consideration expected to be received.

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2025

3. Analysis of income

		Year ended 31 March 2025			Year ended 31 March 2024 (as restated)
		Unrestricted funds	Restricted income funds	Total funds	Total funds
		£	£	£	£
Donations and legacies:	Donations and gifts	38,134	2,500	40,634	33,866
	Event fundraising	14,652	-	14,652	23,903
	Sale of donated phones	3,086	-	3,086	4,261
	Gift Aid	352	-	352	460
	Gift Aid Small Donations Scheme	2,000	-	2,000	1,995
	General grants provided by government/other charities	375	-	375	32,500
	Total	58,599	2,500	61,099	96,985
Charitable activities:	Specific grants provided by other charities and organisations	-	18,046	18,046	2,075
	Total	-	18,046	18,046	2,075
Other income:	Teamwear sales	726	-	726	1,400
	Other	755	-	755	2,442
	Total	1,481	-	1,481	3,842
Income from investments:	Interest income	1,782	-	1,782	2,019
	Total	1,782	-	1,782	2,019
Total income		61,862	20,546	82,408	104,921

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2025

4. Analysis of expenditure

	Year ended 31 March 2025			Year ended 31 March 2024		
	Unrestricted funds	Restricted income funds	Total funds	Unrestricted funds	Restricted income funds	Total funds
Expenditure on raising funds:	£	£	£	£	£	£
Incurred seeking donations	484	72	556	985	50	1,035
Staging fundraising events	5,372	-	5,372	3,848	-	3,848
Vehicle running costs	6,704	1,341	8,045	4,188	931	5,119
Vehicle depreciation	5,382	1,059	6,441	5,131	973	6,104
Advertising, marketing, direct mail and publicity	1,881	-	1,881	6,297	-	6,297
Other fundraising support costs	3,969	-	3,969	3,871	-	3,871
Total expenditure on raising funds	23,792	2,472	26,264	24,320	1,954	26,274
Expenditure on charitable activities:						
Vehicle running costs	15,642	3,129	18,771	9,771	2,172	11,943
Vehicle depreciation	12,558	2,470	15,028	11,973	2,271	14,244
Volunteer mileage claims	885	-	885	380	-	380
Advanced qualification fees	533	773	1,306	873	852	1,725
DBS checks	320	-	320	180	-	180
Volunteer clothing and badges	734	-	734	7,265	-	7,265
Insurance	1,539	-	1,539	1,440	-	1,440
Telephone costs	1,160	-	1,160	911	-	911
Room hire	396	-	396	110	-	110
Total expenditure on charitable activities	33,767	6,372	40,139	32,903	5,295	38,198
Total expenditure	57,559	8,844	66,403	57,223	7,249	64,472

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2025

4. Analysis of expenditure (continued)

Other information:

Analysis of expenditure on charitable activities

Activity or programme	Activities under-taken directly £	Grant funding of activities £	Year ended 31 March 2025 Total £	Activities under-taken directly £	Grant funding of activities £	Year ended 31 March 2024 Total £
Transportation of blood and medical products	40,139	-	40,139	38,198	-	38,198
Total	40,139	-	40,139	38,198	-	38,198

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2025

5. Intangible fixed assets

5.1. Cost

	Website	Total
	£	£
At the beginning of the year	-	-
Additions	3,050	3,050
Disposals	-	-
At end of the year	3,050	3,050

5.2. Depreciation

Basis	Straight line	
Rate	20%	
At beginning of the year	-	-
Depreciation	152	152
Depreciation on disposal	-	-
At end of the year	152	152

5.3. Net book value

Net book value at the beginning of the year	-	-
Net book value at the end of the year	2,898	2,898

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Registered with FUNDRAISING REGULATOR

Notes to the Financial Statements (continued)
For the Year Ended 31 March 2025

6. Tangible fixed assets

6.1. Cost

	Plant, machinery and motor vehicles	Fixtures, fittings and equipment	Total
	£	£	£
At the beginning of the year	141,891	9,161	151,052
Additions	35,411	3,027	38,438
Disposals	-	-	-
At end of the year	177,302	12,188	189,490

6.2. Depreciation

Basis	Reducing balance	Straight line	
Rate	25%	20%	
At beginning of the year	65,108	4,914	70,022
Depreciation	21,470	2,186	23,656
Depreciation on disposal	-	-	-
At end of the year	86,578	7,100	93,678

6.3. Net book value

Net book value at the beginning of the year	76,783	4,247	81,030
Net book value at the end of the year	90,724	5,088	95,812

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2025

7. Stocks

	For distribution £	For resale £
Other income:		
At the beginning of the year	-	2,491
Added in period	-	729
Expensed in period	-	(1,231)
At end of the year	-	1,989
Total this year	-	1,989
Total previous year	-	2,491

8. Debtors and prepayments

	2025 £	2024 £
Trade debtors	139	280
Prepayments and accrued income	11,143	17,237
Total	11,282	17,517

9. Cash at bank and in hand

	2025 £	2024 £
Short term cash investments (less than 3 months maturity date)	60,474	60,053
Short term deposits	30,000	-
Cash at bank and on hand	67,880	95,730
Total	158,354	155,783

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2025

10. Creditors and accruals

	Amounts falling due within one year	
	2025	2024
	£	£
Trade creditors	921	3,282
Accruals and deferred income	84	274
Other creditors	3,620	3,560
Total	4,625	7,116

11. Charity funds

			2025			
Fund names	Type	Purpose and Restrictions	Fund balances brought forward	Income	Expend-iture	Fund balances carried forward
			£	£	£	£
Vehicles purchased	Restricted income fund	Vehicles purchased with restricted funds	28,679	17,543	(3,529)	42,693
Other assets purchased	Restricted income fund	Other assets purchased with restricted funds	347	-	(73)	274
Advanced qualification fees	Restricted income fund	Grant to cover cost of volunteer advanced qualification fees	773	-	(773)	-
Projector purchases	Restricted income fund	Grants received to cover the cost of purchasing new projectors	53	-	-	53
Vehicle purchases	Restricted income fund	Grants and donations received to cover the cost of purchasing new vehicles	7,745	18,046	(17,543)	8,248
Vehicle maintenance	Restricted income fund	Donation to cover the cost of maintaining one fleet motorcycle	2,134	2,500	(4,469)	165
Total Funds			39,731	38,089	(26,387)	51,433

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2025

11. Charity funds (continued)

			2024			
Fund names	Type	Purpose and Restrictions	Fund balances brought forward	Income	Expend-iture	Fund balances carried forward
			£	£	£	£
Vehicles purchased	Restricted income fund	Vehicles purchased with restricted funds	31,924	-	(3,245)	28,679
Other assets purchased	Restricted income fund	Other assets purchased with restricted funds	-	397	(50)	347
Advanced qualification fees	Restricted income fund	Grant to cover cost of volunteer advanced qualification fees	-	1,625	(852)	773
Projector purchases	Restricted income fund	Grants received to cover the cost of purchasing new projectors	-	293	(240)	53
Vehicle purchases	Restricted income fund	Grants and donations received to cover the cost of purchasing new vehicles	7,745	-	-	7,745
Vehicle maintenance	Restricted income fund	Donation to cover the cost of maintaining one fleet motorcycle	2,236	3,000	(3,102)	2,134
Total Funds			41,905	5,315	(7,489)	39,731

12. Prior year comparatives

The prior year comparatives have been reclassified to better reflect the nature of income under the Charities SORP headings. This reclassification has no effect on the total income, expenditure, or funds carried forward.

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Notes to the Financial Statements (continued)

For the Year Ended 31 March 2025

13. Transactions with trustees and related parties

None of the trustees have been paid any remuneration or received any other benefits from an employment with their charity or a related entity in the current or prior years.

During the year trustees and other related parties made donations to the charity totalling £65 (2024: £38). In addition, trustees purchased teamwear at cost of £18 (2024: £7).

The charity reimbursed trustees £496 (2024: £413) in respect of a garage rental used for the storage of charity equipment. This arrangement has since been transferred to a direct payment to the landlord.

The charity also reimbursed advanced qualification fees for trustees amounting to £70 (2024: £127).

Other minor reimbursements of £13 (2024: £nil) were also made.

The charity reimburses trustees and volunteers for expenses incurred wholly and exclusively on behalf of the charity. Such reimbursements are not considered related party transactions and are therefore not included in the disclosures above.

14. Post balance sheet events

Subsequent to the year end, the charity was awarded a grant of £30,000 from the People's Postcode Trust. These funds have been used to purchase a new van to support the charity's operational activities and fundraising events. This is a non-adjusting event after the reporting date and does not affect the financial statements for the year ended 31 March 2025.

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SERV SUFFOLK & CAMBRIDGESHIRE

England & Wales - Charity number 1189346

Accounts

The Queen's Award for Voluntary Service

SERV Suffolk & Cambridgeshire

Financial Report

Year Ended

31 March 2024

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SERV
Suffolk & Cambridgeshire

Registered Charity Number 1189346

The Queen's Award for Voluntary Service

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Trustees' Report
For the Year Ended 31 March 2024

For me, as Chairman of SERVSC, the last year can only be described as mixed emotions.... such huge highs, but also some deep sadness as we were forced to say a premature and somewhat unsatisfactory goodbye to one of our volunteers, Duncan Lougee. A truly memorable man, friend and colleague to those who knew him.

However, that leads me to one of my greatest highs of the year which was dedicating our newest liveried bike in Duncan's memory, paid for with the surprise donation received from players of the People's Postcode Lottery (PPL). Each year, we budget to replace a vehicle, and we work hard to ensure that we raise enough funds to cover that cost and the everyday running costs involved in paying for insurances, communications, safety equipment and training. The funding received from the People's Postcode Lottery was a donation above our planned funding applications, coming completely out of the blue, without anyone prompting and it means we are now the envy of most, if not all, blood bike groups in the country.

This donation allowed us to renew and update some of our equipment, merchandise and stock of safety equipment, still allowing for the purchase and two year's running costs of the new bike without having to touch what we had already budgeted for.

Aside from this significant funding, we cannot thank our regular supporters enough for their contributions and we certainly cannot be complacent about the funds we raise ourselves. However, the mere fact that we are in such a strong financial position allows our Trustees the benefit of making decisions without having to count the pennies.....a very enviable position to be in, ask any charity board of trustees!

Tasks Completed

Operationally, we have settled into completing well over 2,000 tasks per year and having completed our 18,000th task, we are looking towards the horizon of accomplishing the 20,000th which, with all things being equal, we will achieve some time during 2025.

We increased the number of volunteers on duty during the day to accommodate a significant increase in tasks. This also meant we needed to increase our Controller Team as the workload became a busy balancing act between answering the all-important calls from our hospitals, delivering and collecting daily to our air ambulances and organising scheduled deliveries for human milk and medicines.

We continue to run with around 160 volunteers which includes a team of 13 Trustees, 18 duty controllers and a fantastic team of people supporting the charity with fundraising, administrative duties and care of our vehicles. Our volunteers will have driven or ridden over 160,000 miles by the end of this year and Caroline Stanger became the first of our controllers to receive her 1,800th call.

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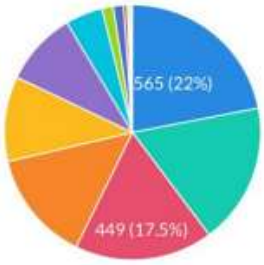
Trustees' Report (continued)

For the Year Ended 31 March 2024

Year on year, what we are tasked to transport is pretty similar. Although, the drop in medicine deliveries has now been replaced by air ambulance tasks. We saw a drop in monthly tasks during the second half of 2023 however they have now increased and once again we are regularly hitting between 180 and 200 tasks per month.

Blood and platelets continue to dominate what we carry, closely followed by blood samples and donated human milk. Blood which we supply to the East Anglian Air Ambulance daily has been used over 60 times on scene this year and we now act as standby for the Nuffield Hospitals in Suffolk and Ely as they take on more NHS elective surgeries.

Platelets	567	Other	33	Milk	279
Samples	461	Reagent	12	Prescription/Meds	242
Blood	449	Fecal Matter	7	Controlled Drugs Register	121
AA Fresh box	362			Fresh frozen plasma	37
Cryo	3				
Media	1				



Our Events, Fundraising and Donations

The events we attended in 2023 raised just over £20,000. However, we received further donations as a result of attending those events of £14,960. The amount donated directly as a result of talks and presentations was just under £5,000 excluding the money Derek made on selling the donated mobile phones received from those talks.

So far our events in 2024 have raised £2,360 plus further donations of £8,550. Talks and presentations to date have raised £2,600 excluding mobile phone sales.

Many thanks to the events managers Maria and Frances who work hard to ensure SERVSC are seen at the important events of the year, to the teams that support them and all those that give up their time to promote SERVSC doing talks, presentations and publicity events.

I also need to thank our key third party supporters, specifically, Copdock Motorcycle Club, Royston Motorcycle Club and Precon Products as well as all those who support us in so many ways both financially and as suppliers to the charity.

Due to the PPL donation and an article they wanted to write to follow up on that, we decided to increase our liveried bikes from 5 to 6. BB9 is by far our busiest bike and is due to be replaced by the end of this year. We are also looking to purchase a 4x4 type vehicle which will help in the colder, bad weather months and will enable us to increase our box delivery capacity easily should we need it.

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Trustees' Report (continued)

For the Year Ended 31 March 2024

Our Operational Procedures & Policies

From an Operational perspective, commencement of deliveries to MAGPAS were pushed back whilst they moved into their new premises, but since it started it's amazing how quickly that has become part of everyday SERVSC life with most of the initial teething issues now ironed out.

Our biggest challenge by far has been keeping up with the Highways Commission's taste for making it up as they go along....or so it seems! Having decided to ditch the RV at the Black Cat on the A14 as it was proving more and more difficult to get to it, let alone find anyone at it, we also had to engage with some of our hospitals' new parking authorities who seem to take tackling the task of illegal parking to the detriment of those who are actually quite entitled to park. However, we are used to rules changing and we rise to their challenges without giving them the satisfaction of receiving a ticket or hearing the dreaded words, "You can't park there!"

We continue to increase the number of Service Level Agreements we have thanks to our Operations Manager's firm commitment to holding regular meetings with those we collect from and deliver to.

One significant decision the Trustees made this year was to withdraw our membership from the Nationwide Association of Blood Bikes (NABB).

Having attended several meetings where the agenda was becoming worryingly different to our own constitution, we were not alone in expressing our concerns. Following our decision to leave, others followed suit and despite NABB's efforts to reassure everyone that everything was going to be fine, we are now looking at NABB being pretty much ineffective and defunct having had three Chairmen and committees resign in 12 months and the organisation remaining silent and rudderless.

Meanwhile, we continue without any impact from our decision to leave and we have great relations with those we work with closely. I have regular meetings with groups both in and out of the NABB organisation to ensure we continue to keep abreast of issues, concerns and developments. For the preservation of our constitution and my sanity, I have no regrets in leaving but do hope that one day a representative organisation can be born out of the embers of what was successful in the past.

So, to end my report where I started, it's been a year of highs and lows. However, despite all the emotions, the charity of SERV Suffolk and Cambridgeshire continues to evolve, morph and adapt to what challenges are put to us.

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Trustees' Report (continued)

For the Year Ended 31 March 2024

I want to thank our incredible team of Trustees and the team who support the charity who work hard and continuously behind the scenes to keep SERV Suffolk and Cambridgeshire professional, strong financially and ready for anything asked of us as that's what we do, 24 hours a day, every day, thanks to you all.

Trustees

The trustees who served during the year were:

R L Clough
M J Cook
C K Dickerson
T Forman
L M Foyster (appointed 13 July 2024)
P A Gale
L Hylton
F V Larke (appointed 31 May 2023)
J A Millard
K S Nightingale
P R Skinner (resigned 13 July 2024)
P Smith
C Stanger
K M L Thurman

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Mrs Cindy Dickerson
Chairman for SERV Suffolk & Cambridgeshire

Date: 6 January 2025

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Independent Examiner's Report

To the Members of SERV Suffolk & Cambridgeshire

I report to the Trustees on my examination of the accounts of SERV Suffolk and Cambridgeshire (the Trust) for the year ending on 31st March 2024 as contained in the Xero Accounting software and associated working papers and summarised in the attached Statement of Financial Activities and Balance Sheet produced in the Charities Commission format.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("The Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

I have also reviewed the Chairman's Report and the forecasts prepared for the next 12 months ending in March 2025.

Independent Examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. The accounts do not accord to these records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Philip Neil Hockett
Chartered Management Accountant
3 Turnberry Drive, Fornham St Martin
Bury St Edmunds, Suffolk
IP28 6TP
philhockett@aol.com

Signed P.N. HOCKETT **Date** 3rd January 2025

SERV
Suffolk & Cambridgeshire

Registered Charity Number 1189346

The Queen's Award for Voluntary Service

Statement of Financial Activities
For the Year Ended 31 March 2024

	Year ended 31 March 2024			Year ended 31 March 2023
	Unrestricted funds	Restricted income funds	Total funds	Total funds
	£	£	£	£
Incoming resources (Note 3)				
Income and endowments from:				
Donations and legacies	63,982	3,000	66,982	61,866
Charitable activities	-	2,075	2,075	-
Other trading activities	33,845	-	33,845	26,393
Investments	2,019	-	2,019	320
Total	99,846	5,075	104,921	88,579
Resources expended (Note 4)				
Expenditure on:				
Raising funds	24,320	1,954	26,274	23,402
Charitable activities	32,903	5,295	38,198	40,560
Total	57,223	7,249	64,472	63,962
Net income/(expenditure)	42,623	(2,174)	40,449	24,617
Transfers between funds	-	-	-	-
Other recognised gains/(losses):				
Gains and losses on revaluation of fixed assets for the charity's own use	-	-	-	-
Other gains/(losses)	-	-	-	-
Net movement in funds	42,623	(2,174)	40,449	24,617
Reconciliation of funds:				
Total funds brought forward	167,351	41,905	209,256	184,639
Total funds carried forward	209,974	39,731	249,705	209,256

The notes on pages 8 to 18 form part of these financial statements.

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Balance Sheet

For the Year Ended 31 March 2024

	Unrestricted funds	Restricted income funds	2024 Total	2023 Total
	£	£	£	£
Fixed assets				
Tangible assets (Note 5)	52,005	29,025	81,030	90,156
Total fixed assets	52,005	29,025	81,030	90,156
Current assets				
Stocks (Note 6)	2,491	-	2,491	2,220
Debtors (Note 7)	17,517	-	17,517	10,635
Cash at bank and in hand (Note 8)	145,077	10,706	155,783	111,774
Total current assets	165,085	10,706	175,791	124,629
Creditors: amounts falling due within one year (Note 9)	(7,116)	-	(7,116)	(5,529)
Net current assets	157,969	10,706	168,675	119,100
Total net assets	209,974	39,731	249,705	209,256
Funds of the Charity				
Restricted income funds (Note 10)	-	39,731	39,731	41,905
Unrestricted funds	209,974	-	209,974	167,351
Total funds	209,974	39,731	249,705	209,256

The financial statements were approved and authorised for issue by the charity's trustees and were signed on their behalf by

R Clough

Mrs Rachel Clough
Treasurer for SERV Suffolk & Cambridgeshire

Date: 6 January 2025

The notes on pages 8 to 18 form part of these financial statements.

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Notes to the Financial Statements
For the Year Ended 31 March 2024

1. Basis of preparation

1.1. Basis of accounting

These accounts have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

The accounts have been prepared in accordance with

- the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014
- and with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102)
- and with the Charities Act 2011.

The charity constitutes a public benefit entity as defined by FRS 102.

1.2. Going concern

There are no material uncertainties related to events or conditions that cast significant doubt on the charity's ability to continue as a going concern.

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Notes to the Financial Statements
For the Year Ended 31 March 2024

2. Accounting policies

2.1. Income

Recognition of income
These are included in the Statement of Financial Activities (SoFA) when:

- the charity becomes entitled to the resources;
- it is more likely than not that the trustees will receive the resources; and
- the monetary value can be measured with sufficient reliability.

Offsetting
There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by the FRS 102 SORP or FRS 102.

Tax reclaims on donations and gifts
Gift Aid receivable is included in income when there is a valid declaration from the donor. Any Gift Aid amount recovered on a donation is considered to be part of that gift and is treated as an addition to the same fund as the initial donation unless the donor or the terms of the appeal have specified otherwise.

Donated goods
Donated goods are measured at fair value (the amount for which the asset could be exchanged) unless impractical to do so.

Goods donated for on-going use by the charity are recognised as tangible fixed assets and included in the SoFA as incoming resources when receivable.

Gifts in kind for use by the charity are included in the SoFA as income from donations when receivable.

Donated services and facilities
Donated services and facilities are included in the SOFA when received at the value of the gift to the charity provided the value of the gift can be measured reliably.

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Notes to the Financial Statements (continued)

For the Year Ended 31 March 2024

2.1. Income (continued)

Volunteer help
The value of any voluntary help received is not included in the accounts but is described in the trustees' annual report.

Income from interest, royalties and dividends
This is included in the accounts when receipt is probable and the amount receivable can be measured reliably.

2.2. Expenditure and liabilities

Liability recognition
Liabilities are recognised where it is more likely than not that there is a legal or constructive obligation committing the charity to pay out resources and the amount of the obligation can be measured with reasonable certainty.

Governance and support costs
Support costs have been allocated between governance costs and other support. Governance costs comprise all costs involving public accountability of the charity and its compliance with regulation and good practice.

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, e.g. allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Creditors
The charity has creditors which are measured at settlement amounts less any trade discounts.

Provisions for liabilities
A liability is measured on recognition at its historical cost and then subsequently measured at the best estimate of the amount required to settle the obligation at the reporting date.

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Notes to the Financial Statements (continued)

For the Year Ended 31 March 2024

2.3. Assets

Tangible fixed assets for use by charity
These are capitalised if they can be used for more than one year, and cost at least £100.

They are valued at cost.

The depreciation rates and methods used are disclosed in note 5.2.

Stocks
Stocks held for sale as part of non-charitable trade are measured at the lower of cost or net realisable value.

Debtors
Debtors (including trade debtors and loans receivable) are measured on initial recognition at settlement amount after any trade discounts or amount advanced by the charity. Subsequently, they are measured at the cash or other consideration expected to be received.

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2024

3. Analysis of income

		Year ended 31 March 2024			Year ended 31 March 2023
		Unrestricted funds	Restricted income funds	Total funds	Total funds
		£	£	£	£
Donations and legacies:	Donations and gifts	30,866	3,000	33,866	61,019
	Gift Aid	460	-	460	608
	Gift Aid Small Donations Scheme	156	-	156	239
	General grants provided by government/other charities	32,500	-	32,500	-
	Total	63,982	3,000	66,982	61,866
Charitable activities:	Specific grants provided by other charities and organisations	-	2,075	2,075	-
	Total	-	2,075	2,075	-
Other trading activities:	Event fundraising	23,903	-	23,903	16,720
	Teamwear sales	1,400	-	1,400	2,313
	Sale of donated phones	4,261	-	4,261	2,707
	Sale of donated paintings	-	-	-	55
	Gift Aid Small Donations Scheme	1,839	-	1,839	1,535
	Other	2,442	-	2,442	3,063
	Total	33,845	-	33,845	26,393
Income from investments:	Interest income	2,019	-	2,019	320
	Total	2,019	-	2,019	320
Total income		99,846	5,075	104,921	88,579

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2024

4. Analysis of expenditure

	Year ended 31 March 2024			Year ended 31 March 2023		
	Unrestricted funds	Restricted income funds	Total funds	Unrestricted funds	Restricted income funds	Total funds
Expenditure on raising funds:	£	£	£	£	£	£
Incurred seeking donations	985	50	1,035	775	-	775
Staging fundraising events	3,848	-	3,848	3,345	-	3,345
Vehicle running costs	4,188	931	5,119	4,750	1,496	6,246
Vehicle depreciation	5,131	973	6,104	5,987	1,157	7,144
Advertising, marketing, direct mail and publicity	6,297	-	6,297	2,208	-	2,208
Other trading activities	3,871	-	3,871	3,684	-	3,684
Total expenditure on raising funds	24,320	1,954	26,274	20,749	2,653	23,402
Expenditure on charitable activities:						
Vehicle running costs	9,771	2,172	11,943	11,082	3,489	14,571
Vehicle depreciation	11,973	2,271	14,244	13,970	2,700	16,670
Volunteer mileage claims	380	-	380	2,440	-	2,440
Advanced qualification fees	873	852	1,725	185	976	1,161
DBS checks	180	-	180	1,601	-	1,601
Volunteer clothing and badges	7,265	-	7,265	2,140	-	2,140
Insurance	1,440	-	1,440	930	-	930
Telephone costs	911	-	911	957	-	957
Room hire	110	-	110	90	-	90
Total expenditure on charitable activities	32,903	5,295	38,198	33,395	7,165	40,560
Total expenditure	57,223	7,249	64,472	54,144	9,818	63,962

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2024

4. Analysis of expenditure (continued)

Other information:

Analysis of expenditure on charitable activities

Activity or programme	Activities under-taken directly	Grant funding of activities	Year ended 31 March 2024 Total	Activities under-taken directly	Grant funding of activities	Year ended 31 March 2023 Total
	£	£	£	£	£	£
Transportation of blood and medical products	38,198	-	38,198	40,560	-	40,560
Total	38,198	-	38,198	40,560	-	40,560

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2024

5. Tangible fixed assets

5.1. Cost

	Plant, machinery and motor vehicles	Fixtures, fittings and equipment	Total
	£	£	£
At the beginning of the year	135,352	8,400	143,752
Additions	17,539	761	18,300
Disposals	(11,000)	-	(11,000)
At end of the year	141,891	9,161	151,052

5.2. Depreciation

Basis	Reducing balance	Straight line	
Rate	25%	20%	
At beginning of the year	50,459	3,137	53,596
Depreciation	20,348	1,777	22,125
Depreciation on disposal	(5,699)	-	(5,699)
At end of the year	65,108	4,914	70,022

5.3. Net book value

Net book value at the beginning of the year	84,893	5,263	90,156
Net book value at the end of the year	76,783	4,247	81,030

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2024

6. Stocks

	For distribution	For resale
	£	£
Other trading activities:		
At the beginning of the year	-	2,220
Added in period	-	2,142
Expensed in period	-	(1,871)
At end of the year	-	2,491
Total this year	-	2,491
Total previous year	-	2,220

7. Debtors and prepayments

	2024	2023
	£	£
Trade debtors	280	68
Prepayments and accrued income	17,237	10,567
Total	17,517	10,635

8. Cash at bank and in hand

	2024	2023
	£	£
Short term cash investments (less than 3 months maturity date)	60,053	29,776
Short term deposits	-	41,076
Cash at bank and on hand	95,730	40,922
Total	155,783	111,774

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2024

9. Creditors and accruals

	Amounts falling due within one year	
	2024	2023
	£	£
Trade creditors	3,282	2,124
Accruals and deferred income	274	25
Other creditors	3,560	3,380
Total	7,116	5,529

10. Charity funds

			2024			
Fund names	Type	Purpose and Restrictions	Fund balances brought forward	Income	Expend-iture	Fund balances carried forward
			£	£	£	£
Vehicles purchased	Restricted income fund	Vehicles purchased with restricted funds	31,924	-	(3,245)	28,679
Other assets purchased	Restricted income fund	Other assets purchased with restricted funds	-	397	(50)	347
Advanced qualification fees	Restricted income fund	Grant to cover cost of volunteer advanced qualification fees	-	1,625	(852)	773
Projector purchases	Restricted income fund	Grants received to cover the cost of purchasing new projectors	-	293	(240)	53
Vehicle purchases	Restricted income fund	Grants and donations received to cover the cost of purchasing new vehicles	7,745	-	-	7,745
Vehicle maintenance	Restricted income fund	Donation to cover the cost of maintaining one fleet motorcycle	2,236	3,000	(3,102)	2,134
Total Funds			41,905	5,315	(7,489)	39,731

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2024

10. Charity funds (continued)

			2023			
Fund names	Type	Purpose and Restrictions	Fund balances brought forward	Income	Expend-iture	Fund balances carried forward
			£	£	£	£
Vehicles purchased	Restricted income fund	Vehicles purchased with restricted funds	-	35,781	(3,857)	31,924
Advanced qualification fees	Restricted income fund	Grant to cover cost of volunteer advanced qualification fees	976	-	(976)	-
Vehicle purchases	Restricted income fund	Grants and donations received to cover the cost of purchasing new vehicles	22,162	21,585	(36,002)	7,745
Vehicle maintenance	Restricted income fund	Donation to cover the cost of maintaining one fleet motorcycle	2,000	5,000	(4,764)	2,236
Total Funds			25,138	62,366	(45,599)	41,905

11. Transactions with trustees and related parties

None of the trustees have been paid any remuneration or received any other benefits from an employment with their charity or a related entity in the current or prior years.

No trustee expenses have been incurred.

There have been no related party transactions in the current or prior periods.

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SERV SUFFOLK & CAMBRIDGESHIRE

England & Wales - Charity number 1189346

Accounts

SERV
Suffolk & Cambridgeshire
Registered Charity Number 1189346

The Queen's Award for Voluntary Service

SERV Suffolk & Cambridgeshire

Financial Report

Year Ended

31 March 2023

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Registered Charity Number 1189346

The Queen's Award for Voluntary Service

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The Queen's Award for Voluntary Service

Trustees' Report
For the Year Ended 31 March 2023

What another extraordinary year it has been for us all. For the third consecutive year our volunteers completed over 2,000 tasks as 2022 became our busiest year yet with 2,466 runs. This milestone was quickly followed by us completing our 15,000th task. To put that into perspective, it took us 8 years to get to 8,000 tasks; 4 years later we have almost doubled that figure.

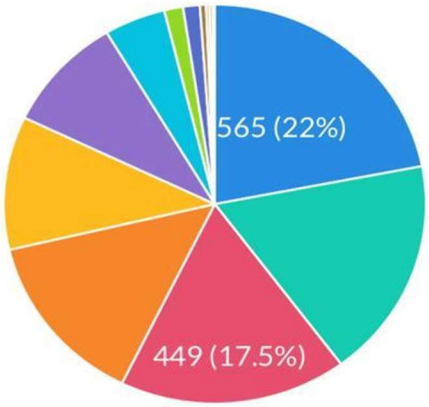
We have approximately 154 active volunteers including riders, drivers, controllers and fundraisers, 13 of whom are also Trustees. Colin Mitchell became the first of our volunteers to complete 500 tasks, closely followed by Mick Thurman and then John Millard. Caroline Stanger became the first of our controllers to receive her 1,500th call. Our volunteers completed 170,000 miles in 2022, the equivalent of 7 times round the globe.

Since our last AGM, the number of donated human milk collection and delivery tasks we do has increased significantly and is now on a par with the number of medicine deliveries. The most frequently requested task has now become delivering Platelets, although, if you add the blood and air ambulance deliveries together, blood is still the main product we deliver. Two thirds of our tasks are now carried out during the day. This doesn't mean we do less at night, these calls have remained at a similar level to that prior to our increase in hours to 24/7. However, we do notice that hospitals no longer wait for the clock to turn to the witching hour of 7pm as they will now often call us once the NHSBT service has finished after 5pm which means our volunteers can complete tasks a little earlier and in safer daylight hours.

We have provisionally agreed to take on a new scheduled and regular delivery to MAGPAS and we continue to look at ways we can ensure our activities are resourced effectively. Despite a significant drop in the number of medicine deliveries, we still complete around 180 - 200 tasks per month and we are on track once again to complete over 2,000 tasks.

Platelets	567
Samples	461
Blood	449
AA Fresh box	362
Milk	279
Prescription/Meds	242
Controlled Drugs Register	121
Fresh frozen plasma	37

Other	33
Reagent	12
Fecal Matter	7
Cryo	3
Media	1



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Trustees' Report (continued)

For the Year Ended 31 March 2023

Our Events, Fundraising and Donations

With our events diaries filling rapidly, we decided to expand our events management team and have welcomed Frances Larke onto the Board of Trustees. This has allowed us to focus in areas we have not been so prevalent and, in turn, it has led to more opportunities to spread the SERVSC word.

The events we attended in 2022 raised £18,500. So far, our events in 2023 have raised £7,000 which excludes any additional donations we may receive after attending an event.

Funds from donations, events and third-party fundraisers have remained strong despite the financial difficulties many are experiencing due to the pandemic, fuel shortages and now, soaring cost of living.

Our Liveried Fleet of Vehicles

During 2022, we were in a fortunate position to be donated a used van by Chassis Cab which has gone into service to support the new events area and is also being used for deliveries whenever possible. And, due to some incredible donations, we replaced two of our livered Yamaha motorcycles with BMW 1250 RT's and increased our number of liveried motorcycles from 4 to 5 with an additional BMW 1250 RT. These generous donations have also given us the funds to cover the running costs of all vehicles.

Earlier this year, we were shocked to discover our charity Toyota Auris had its catalytic converter stolen from outside a volunteer's house. Following this news being shared we received some incredible support both in donations to cover the cost and in coverage by press, radio, Yahoo and even BBC TV!

With all this incredible help, it meant we could use the donations we received to get catalytic convertor protectors fitted to all our vehicles to help prevent this ever occurring again.

Our Operational Procedures & Policies

From an Operational perspective, we spent a lot of time reviewing our processes and policies to ensure they were relevant, risk efficient and refreshed. I'd like to thank all our Trustees who were involved in ensuring SERVSC continues to be the group others aspire to be. All our volunteers are now DBS checked, we have reviewed our insurances and increased cover where needed as well as reviewed, shared and asked all our volunteers to acknowledge the information we give them with regards to weight loading and their own vehicle insurance cover.

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Trustees' Report (continued)

For the Year Ended 31 March 2023

The feedback we continue to receive from our hospitals and milk banks is fantastic and the charity was nominated for a further two awards.

East Anglian Air Ambulance - Recipient of Most Inspiration Lifesaver Award

Peterborough Telegraph Big Thank You Award – Highly Commended

Hadleigh Show – Recipient of 2nd prize for Best Stand

And don't think we would forget this surprising but coveted accolade.....!

Newmarket Soapbox Derby Winner 2022!!!!!!

In summary, this has been another extremely successful year for the Charity. I take this opportunity of saying a huge thank you to our incredible team of Trustees who work hard and continuously behind the scenes to enable SERV Suffolk and Cambridgeshire to be the professional, highly regarded organisation it is today.

I am absolutely delighted to report that in its 12th year, SERV Suffolk & Cambridgeshire continues to thrive.

Trustees

The trustees who served during the year were:

R L Clough (née Tricker)
M J Cook
C K Dickerson
T Forman
P A Gale
L Hylton
F V Larke (appointed 31 May 2023)
J A Millard
K S Nightingale
P R Skinner
P Smith
C Stanger
K M L Thurman

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Trustees' Report (continued)

For the Year Ended 31 March 2023

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Mrs Cindy Dickerson
Chairman for SERV Suffolk & Cambridgeshire

Date: 20 December 2023

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Independent Examiner's Report

To the Members of SERV Suffolk & Cambridgeshire

I report to the Trustees on my examination of the accounts of SERV Suffolk and Cambridgeshire (the Trust) for the year ending on 31st March 2023 as contained in the Xero Accounting software and associated working papers and summarised in the attached Statement of Financial Activities and Balance Sheet produced in the Charities Commission format.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("The Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

I have also reviewed the Chairman's Report and the forecasts prepared for the next 12 months ending in March 2024.

Independent Examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. The accounts do not accord to these records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Philip Neil Hockett
Chartered Management Accountant
3 Turnberry Drive, Fornham St Martin
Bury St Edmunds, Suffolk
IP28 6TP
philhockett@aol.com

Signed P.N. HOCKETT **Date** 20TH DECEMBER 2023

Statement of Financial Activities
For the Year Ended 31 March 2023

	Year ended 31 March 2023			Year ended 31 March 2022
	Unrestricted funds	Restricted income funds	Total funds	Total funds
	£	£	£	£
Incoming resources (Note 3)				
Income and endowments from:				
Donations and legacies	35,281	26,585	61,866	24,845
Charitable activities	-	-	-	3,098
Other trading activities	26,393	-	26,393	22,186
Investments	320	-	320	337
Total	61,994	26,585	88,579	50,466
Resources expended (Note 4)				
Expenditure on:				
Raising funds	20,749	2,653	23,402	12,221
Charitable activities	33,395	7,165	40,560	38,701
Total	54,144	9,818	63,962	50,922
Net income/(expenditure)	7,850	16,767	24,617	(456)
Transfers between funds	-	-	-	-
Other recognised gains/(losses):				
Gains and losses on revaluation of fixed assets for the charity's own use	-	-	-	-
Other gains/(losses)	-	-	-	-
Net movement in funds	7,850	16,767	24,617	(456)
Reconciliation of funds:				
Total funds brought forward	159,501	25,138	184,639	185,095
Total funds carried forward	167,351	41,905	209,256	184,639

The notes on pages 8 to 18 form part of these financial statements.

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Balance Sheet

For the Year Ended 31 March 2023

	Unrestricted funds	Restricted income funds	2023 Total	2022 Total
	£	£	£	£
Fixed assets				
Tangible assets (Note 5)	58,233	31,923	90,156	64,793
Total fixed assets	58,233	31,923	90,156	64,793
Current assets				
Stocks (Note 6)	2,220	-	2,220	2,470
Debtors (Note 7)	10,635	-	10,635	10,027
Cash at bank and in hand (Note 8)	101,792	9,982	111,774	112,112
Total current assets	114,647	9,982	124,629	124,609
Creditors: amounts falling due within one year (Note 9)	(5,529)	-	(5,529)	(4,763)
Net current assets	109,118	9,982	119,100	119,846
Total net assets	167,351	41,905	209,256	184,639
Funds of the Charity				
Restricted income funds (Note 10)	-	41,905	41,905	25,138
Unrestricted funds	167,351	-	167,351	159,501
Total funds	167,351	41,905	209,256	184,639

The financial statements were approved and authorised for issue by the charity's trustees and were signed on their behalf by

R Clough

Mrs Rachel Clough
Treasurer for SERV Suffolk & Cambridgeshire

Date: 20 December 2023

The notes on pages 8 to 18 form part of these financial statements.

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Notes to the Financial Statements
For the Year Ended 31 March 2023

1. Basis of preparation

1.1. Basis of accounting

These accounts have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

The accounts have been prepared in accordance with

- the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014
- and with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102)
- and with the Charities Act 2011.

The charity constitutes a public benefit entity as defined by FRS 102.

1.2. Going concern

There are no material uncertainties related to events or conditions that cast significant doubt on the charity's ability to continue as a going concern.

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Notes to the Financial Statements
For the Year Ended 31 March 2023

2. Accounting policies

2.1. Income

Recognition of income
These are included in the Statement of Financial Activities (SoFA) when:

- the charity becomes entitled to the resources;
- it is more likely than not that the trustees will receive the resources; and
- the monetary value can be measured with sufficient reliability.

Offsetting
There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by the FRS 102 SORP or FRS 102.

Tax reclaims on donations and gifts
Gift Aid receivable is included in income when there is a valid declaration from the donor. Any Gift Aid amount recovered on a donation is considered to be part of that gift and is treated as an addition to the same fund as the initial donation unless the donor or the terms of the appeal have specified otherwise.

Donated goods
Donated goods are measured at fair value (the amount for which the asset could be exchanged) unless impractical to do so.

Goods donated for on-going use by the charity are recognised as tangible fixed assets and included in the SoFA as incoming resources when receivable.

Gifts in kind for use by the charity are included in the SoFA as income from donations when receivable.

Donated services and facilities
Donated services and facilities are included in the SOFA when received at the value of the gift to the charity provided the value of the gift can be measured reliably.

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Notes to the Financial Statements (continued)

For the Year Ended 31 March 2023

2.1. Income (continued)

Volunteer help
The value of any voluntary help received is not included in the accounts but is described in the trustees' annual report.

Income from interest, royalties and dividends
This is included in the accounts when receipt is probable and the amount receivable can be measured reliably.

2.2. Expenditure and liabilities

Liability recognition
Liabilities are recognised where it is more likely than not that there is a legal or constructive obligation committing the charity to pay out resources and the amount of the obligation can be measured with reasonable certainty.

Governance and support costs
Support costs have been allocated between governance costs and other support. Governance costs comprise all costs involving public accountability of the charity and its compliance with regulation and good practice.

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, e.g. allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Creditors
The charity has creditors which are measured at settlement amounts less any trade discounts.

Provisions for liabilities
A liability is measured on recognition at its historical cost and then subsequently measured at the best estimate of the amount required to settle the obligation at the reporting date.

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Notes to the Financial Statements (continued)

For the Year Ended 31 March 2023

2.3. Assets

Tangible fixed assets for use by charity
These are capitalised if they can be used for more than one year, and cost at least £100.

They are valued at cost.

The depreciation rates and methods used are disclosed in note 5.2.

Stocks
Stocks held for sale as part of non-charitable trade are measured at the lower of cost or net realisable value.

Debtors
Debtors (including trade debtors and loans receivable) are measured on initial recognition at settlement amount after any trade discounts or amount advanced by the charity. Subsequently, they are measured at the cash or other consideration expected to be received.

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2023

3. Analysis of income

		Year ended 31 March 2023			Year ended 31 March 2022
		Unrestricted funds	Restricted income funds	Total funds	Total funds
		£	£	£	£
Donations and legacies:	Donations and gifts	34,434	26,585	61,019	20,737
	Gift Aid	608	-	608	2,658
	Gift Aid Small Donations Scheme	239	-	239	
	General grants provided by government/other charities	-	-	-	1,450
	Total	35,281	26,585	61,866	24,845
Charitable activities:	Specific grants provided by other charities and organisations	-	-	-	3,098
	Total	-	-	-	3,098
Other trading activities:	Event fundraising	16,720	-	16,720	15,938
	Teamwear sales	2,313	-	2,313	1,484
	Sale of donated phones	2,707	-	2,707	1,265
	Sale of donated paintings	55	-	55	385
	Gift Aid Small Donations Scheme	1,535	-	1,535	2,802
	Other	3,063	-	3,063	312
	Total	26,393	-	26,393	22,186
Income from investments:	Interest income	320	-	320	337
	Total	320	-	320	337
Total income		61,994	26,585	88,579	50,466

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2023

4. Analysis of expenditure

	Year ended 31 March 2023			Year ended 31 March 2022		
	Unrestricted funds	Restricted income funds	Total funds	Unrestricted funds	Restricted income funds	Total funds
Expenditure on raising funds:	£	£	£	£	£	£
Incurred seeking donations	775	-	775	447	-	447
Staging fundraising events	3,345	-	3,345	2,850	-	2,850
Vehicle running costs	4,750	1,496	6,246	3,907	600	4,507
Vehicle depreciation	5,987	1,157	7,144	-	-	-
Advertising, marketing, direct mail and publicity	2,208	-	2,208	799	-	799
Other trading activities	3,684	-	3,684	3,618	-	3,618
Total expenditure on raising funds	20,749	2,653	23,402	11,621	600	12,221
Expenditure on charitable activities:						
Vehicle running costs	11,082	3,489	14,571	9,116	1,400	10,516
Vehicle depreciation	13,970	2,700	16,670	19,578	-	19,578
Volunteer mileage claims	2,440	-	2,440	2,936	-	2,936
Advanced qualification fees	185	976	1,161	-	1,166	1,166
DBS checks	1,601	-	1,601	-	-	-
Volunteer clothing and badges	2,140	-	2,140	2,784	-	2,784
Insurance	930	-	930	887	-	887
Telephone costs	957	-	957	699	-	699
Room hire	90	-	90	135	-	135
Total expenditure on charitable activities	33,395	7,165	40,560	36,135	2,566	38,701
Total expenditure	54,144	9,818	63,962	47,756	3,166	50,922

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2023

4. Analysis of expenditure (continued)

Other information:

Analysis of expenditure on charitable activities

Activity or programme	Activities under-taken directly £	Grant funding of activities £	Year ended 31 March 2023 Total £	Activities under-taken directly £	Grant funding of activities £	Year ended 31 March 2022 Total £
Transportation of blood and medical products	40,560	-	40,560	38,701	-	38,701
Total	40,560	-	40,560	38,701	-	38,701

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2023

5. Tangible fixed assets

5.1. Cost

	Plant, machinery and motor vehicles	Fixtures, fittings and equipment	Total
	£	£	£
At the beginning of the year	89,500	7,561	97,061
Additions	55,852	839	56,691
Disposals	(10,000)	-	(10,000)
At end of the year	135,352	8,400	143,752

5.2. Depreciation

Basis	Reducing balance	Straight line	
Rate	25%	20%	
At beginning of the year	30,766	1,502	32,268
Depreciation	23,814	1,635	25,449
Depreciation on disposal	(4,121)	-	(4,121)
At end of the year	50,459	3,137	53,596

5.3. Net book value

Net book value at the beginning of the year	58,734	6,059	64,793
Net book value at the end of the year	84,893	5,263	90,156

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2023

6. Stocks

	For distribution £	For resale £
Other trading activities:		
At the beginning of the year	-	2,470
Added in period		3,619
Expensed in period		(3,869)
At end of the year		2,220
Total this year	-	2,220
Total previous year	-	2,470

7. Debtors and prepayments

	2023 £	2022 £
Trade debtors	68	3,197
Prepayments and accrued income	10,567	6,830
Total	10,635	10,027

8. Cash at bank and in hand

	2023 £	2022 £
Short term cash investments (less than 3 months maturity date)	29,776	29,606
Short term deposits	41,076	55,027
Cash at bank and on hand	40,922	27,479
Total	111,774	112,112

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2023

9. Creditors and accruals

	Amounts falling due within one year	
	2023	2022
	£	£
Trade creditors	2,124	1,146
Accruals and deferred income	25	595
Other creditors	3,380	3,022
Total	5,529	4,763

10. Charity funds

			2023			
Fund names	Type	Purpose and Restrictions	Fund balances brought forward	Income	Expend-iture	Fund balances carried forward
			£	£	£	£
Vehicles purchased	Restricted income fund	Vehicles purchased with restricted funds	-	35,781	(3,857)	31,924
Advanced qualification fees	Restricted income fund	Grant to cover cost of volunteer advanced qualification fees	976	-	(976)	-
Vehicle purchases	Restricted income fund	Grants and donations received to cover the cost of purchasing new vehicles	22,162	21,585	(36,002)	7,745
Vehicle maintenance	Restricted income fund	Donation to cover the cost of maintaining one fleet motorcycle	2,000	5,000	(4,764)	2,236
Total Funds			25,138	62,366	(45,599)	41,905

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2023

10. Charity funds (continued)

			2022			
Fund names	Type	Purpose and Restrictions	Fund balances brought forward	Income	Expend-iture	Fund balances carried forward
			£	£	£	£
Advanced qualification fees	Restricted income fund	Grant to cover cost of volunteer advanced qualification fees	2,142	-	(1,166)	976
Vehicle purchases	Restricted income fund	Grants and donations received to cover the cost of purchasing new vehicles	14,064	8,098	-	22,162
Vehicle maintenance	Restricted income fund	Donation to cover the cost of maintaining one fleet motorcycle	2,000	2,000	(2,000)	2,000
Total Funds			18,206	10,098	(3,166)	25,138

11. Transactions with trustees and related parties

None of the trustees have been paid any remuneration or received any other benefits from an employment with their charity or a related entity in the current or prior years.

No trustee expenses have been incurred.

There have been no related party transactions in the current or prior periods.

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SERV SUFFOLK & CAMBRIDGESHIRE

England & Wales - Charity number 1189346

Accounts

SERV
Suffolk & Cambridgeshire
Registered Charity Number 1189346

The Queen's Award for Voluntary Service

SERV Suffolk & Cambridgeshire

Financial Report

Year Ended

31 March 2022

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Trustees' Report
For the Year Ended 31 March 2022

What another extraordinary year it has been for us all. For the second year in a row, our volunteers completed over 2000 tasks in 2021 and broke all records with 2111 runs giving the total completed since the charity began to be over 13000.

We consolidated our daytime services, keeping the number of volunteers we have to around 150. We were delighted to be asked to reintroduce daily deliveries to EAAA as part of their decision to permanently carry blood on board, helping to save lives whilst at the site of the incidents they attend. The number of donated human milk collection and delivery tasks we now do are on a par with blood, platelets and medicine. Blood Samples remains our most frequent request and two thirds of our tasks are now carried out during the day. This doesn't mean we do less at night, these calls have remained at a similar level to that prior to our increase in hours to 24/7.

We currently have 12 Trustees. Two of our experienced Trustees stepped down after many years service to the charity between them. Fortunately, we were able to recruit three more Trustees to an already strong team. The skills and experience they have added have given the charity a fresh look, introduced new ways of working and will enable the charity to flourish.

We reviewed our legislation and policies, introduced a new fuel reimbursement policy that was more in line with the increased hours and tasks we now provide. Our safeguarding guidelines were refreshed and we introduced the need for all our volunteers to have a DBS assessment.

With our events teams filling their diaries rapidly, we decided to expand our events management team, allowing us to focus on areas we have not been so prevalent in previously. This has given us more opportunities to spread the word about what we do.

During 2022, we were in a fortunate position to be donated a used van which has gone into service to support the new events area and is also being used for deliveries when possible. Due to some incredible third party donations, we have replaced two of our livered vehicles with BMW 1250 RT's. These generous donations have also given us the funds to cover the running costs of both vehicles. A further significant donation has allowed us to increase our number of liveried motorcycles from 4 to 5 with a further BMW 1250 RT shortly to be added to the fleet.

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Trustees' Report (continued)

For the Year Ended 31 March 2022

Funds from donations, events and third party fundraisers have remained strong despite the financial difficulties many are experiencing due to the pandemic, fuel shortages and now soaring cost of living.

The feedback we continue to receive from our hospitals and milk banks is fantastic and the charity was nominated for a further two awards.

East Anglian Air Ambulance - Recipient of Most Inspiration Lifesaver Award

Peterborough Telegraph Big Thank You Award – Highly Commended

Looking forward to 2023, despite a significant drop in the number of medicine deliveries, we are still on track to once again complete over 2000 tasks. We will complete the DBS assessments of all our existing volunteers, we have provisionally agreed to take on a new scheduled and regular delivery to MAGPAS and we continue to look at ways we can ensure our day time activities are resourced sufficiently.

I am absolutely delighted to report that thanks to its incredible volunteers and the support the charity receives, SERV Suffolk & Cambridgeshire continues to thrive.

Trustees

The trustees who served during the year were:

M J Cook
C K Dickerson
M Ferguson (resigned 12 March 2022)
T Forman (appointed 12 March 2022)
P A Gale
S J Gibson (resigned 12 September 2021)
L Hylton
J A Millard
K S Nightingale
M P Skinner (resigned 24 June 2021)
P R Skinner
P Smith (appointed 12 March 2022)
C Stanger
K M L Thurman
R L Tricker (appointed 13 September 2021)

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Trustees' Report (continued)
For the Year Ended 31 March 2022

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Mrs Cindy Dickerson
Chairman for SERV Suffolk & Cambridgeshire

Date: 25 January 2023

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Independent Examiner's Report

To the Members of SERV Suffolk & Cambridgeshire

I report to the Trustees on my examination of the accounts of SERV Suffolk and Cambridgeshire (the Trust) for the year ending on 31st March 2022 as contained in the Xero Accounting software and associated working papers and summarised in the attached Statement of Financial Activities and Balance Sheet produced in the Charities Commission format.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("The Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

I have also reviewed the Chairman's Report and the forecasts prepared for the next 12 months ending in March 2023.

Independent Examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. The accounts do not accord to these records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Philip Neil Hockett
Chartered Management Accountant
3 Turnberry Drive, Fornham St Martin
Bury St Edmunds, Suffolk
IP28 6TP
philhockett@aol.com

Signed P.N.HOCKETT **24th January 2023**

Statement of Financial Activities
For the Year Ended 31 March 2022

	Year ended 31 March 2022			6 months ended 31 March 2021
	Unrestricted funds	Restricted income funds	Total funds	Total funds (as restated)
	£	£	£	£
Incoming resources (Note 3)				
Income and endowments from:				
Donations and legacies	22,845	2,000	24,845	52,471
Charitable activities	-	3,098	3,098	-
Other trading activities	17,186	5,000	22,186	2,047
Investments	337	-	337	303
Total	40,368	10,098	50,466	54,821
Resources expended (Note 4)				
Expenditure on:				
Raising funds	11,621	600	12,221	2,015
Charitable activities	36,135	2,566	38,701	15,831
Total	47,756	3,166	50,922	17,846
Net income/(expenditure)	(7,388)	6,932	(456)	36,975
Extraordinary items (Note 5)	-	-	-	148,120
Transfers between funds	-	-	-	-
Other recognised gains/(losses):				
Gains and losses on revaluation of fixed assets for the charity's own use	-	-	-	-
Other gains/(losses)	-	-	-	-
Net movement in funds	(7,388)	6,932	(456)	185,095
Reconciliation of funds:				
Total funds brought forward	166,889	18,206	185,095	-
Total funds carried forward	159,501	25,138	184,639	185,095

The notes on pages 7 to 17 form part of these financial statements.

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Balance Sheet

For the Year Ended 31 March 2022

	Unrestricted funds £	Restricted income funds £	2022 Total £	2021 Total (as restated) £
Fixed assets				
Tangible assets (Note 6)	64,793	-	64,793	79,806
Total fixed assets	64,793	-	64,793	79,806
Current assets				
Stocks (Note 7)	2,470	-	2,470	914
Debtors (Note 8)	10,027	-	10,027	2,729
Cash at bank and in hand (Note 9)	86,974	25,138	112,112	104,175
Total current assets	99,471	25,138	124,609	107,818
Creditors: amounts falling due within one year (Note 10)	(4,763)	-	(4,763)	(2,529)
Net current assets	94,708	25,138	119,846	105,289
Total net assets	159,501	25,138	184,639	185,095
Funds of the Charity				
Restricted income funds (Note 11)	-	25,138	25,138	18,206
Unrestricted funds	159,501	-	159,501	166,889
Total funds	159,501	25,138	184,639	185,095

The financial statements were approved and authorised for issue by the charity's trustees and were signed on their behalf by

Rachael Tricker

Ms Rachel Tricker
Treasurer for SERV Suffolk & Cambridgeshire

Date: 25 January 2023

The notes on pages 7 to 17 form part of these financial statements.

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Notes to the Financial Statements
For the Year Ended 31 March 2022

1. Basis of preparation

1.1. Basis of accounting

These accounts have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

The accounts have been prepared in accordance with

- the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014
- and with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102)
- and with the Charities Act 2011.

The charity constitutes a public benefit entity as defined by FRS 102.

1.2. Going concern

There are no material uncertainties related to events or conditions that cast significant doubt on the charity's ability to continue as a going concern.

1.3. Prior period restatement

These financial statements are prepared on an accruals basis. The previous period's financial statements were prepared on a cash basis, therefore the corresponding figures in these financial statements have been restated to be on an accruals basis for comparison.

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2. Accounting policies

2.1. Income

Recognition of income
These are included in the Statement of Financial Activities (SoFA) when:

- the charity becomes entitled to the resources;
- it is more likely than not that the trustees will receive the resources; and
- the monetary value can be measured with sufficient reliability.

Offsetting
There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by the FRS 102 SORP or FRS 102.

Tax reclaims on donations and gifts
Gift Aid receivable is included in income when there is a valid declaration from the donor. Any Gift Aid amount recovered on a donation is considered to be part of that gift and is treated as an addition to the same fund as the initial donation unless the donor or the terms of the appeal have specified otherwise.

Donated goods
Donated goods are measured at fair value (the amount for which the asset could be exchanged) unless impractical to do so.

Goods donated for on-going use by the charity are recognised as tangible fixed assets and included in the SoFA as incoming resources when receivable.

Gifts in kind for use by the charity are included in the SoFA as income from donations when receivable.

Donated services and facilities
Donated services and facilities are included in the SOFA when received at the value of the gift to the charity provided the value of the gift can be measured reliably.

Volunteer help
The value of any voluntary help received is not included in the accounts but is described in the trustees' annual report.

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Notes to the Financial Statements (continued)

For the Year Ended 31 March 2022

1.1. Income (continued)

Income from interest, royalties and dividends
This is included in the accounts when receipt is probable and the amount receivable can be measured reliably.

1.2. Expenditure and liabilities

Liability recognition
Liabilities are recognised where it is more likely than not that there is a legal or constructive obligation committing the charity to pay out resources and the amount of the obligation can be measured with reasonable certainty.

Governance and support costs
Support costs have been allocated between governance costs and other support. Governance costs comprise all costs involving public accountability of the charity and its compliance with regulation and good practice.

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, e.g. allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Creditors
The charity has creditors which are measured at settlement amounts less any trade discounts.

Provisions for liabilities
A liability is measured on recognition at its historical cost and then subsequently measured at the best estimate of the amount required to settle the obligation at the reporting date.

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Notes to the Financial Statements (continued)

For the Year Ended 31 March 2022

1.3. Assets

Tangible fixed assets for use by charity
These are capitalised if they can be used for more than one year, and cost at least £100.

They are valued at cost.

The depreciation rates and methods used are disclosed in note 9.2.

Stocks
Stocks held for sale as part of non-charitable trade are measured at the lower of cost or net realisable value.

Debtors
Debtors (including trade debtors and loans receivable) are measured on initial recognition at settlement amount after any trade discounts or amount advanced by the charity. Subsequently, they are measured at the cash or other consideration expected to be received.

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2022

2. Analysis of income

		Year ended 31 March 2022			6 months ended 31 March 2021
		Unrestricted funds	Restricted income funds	Total funds	Total funds (as restated)
		£	£	£	£
Donations and legacies:	Donations and gifts	18,737	2,000	20,737	33,451
	Gift Aid	2,658	-	2,658	979
	General grants provided by government/other charities	1,450	-	1,450	18,041
	Total	22,845	2,000	24,845	52,471
Charitable activities:	Specific grants provided by other charities and organisations	-	3,098	3,098	-
	Total	-	3,098	3,098	-
Other trading activities:	Event fundraising	10,938	5,000	15,938	1,171
	Teamwear sales	1,484	-	1,484	191
	Sale of donated phones	1,265	-	1,265	488
	Sale of donated paintings	385	-	385	80
	Gift Aid Small Donations Scheme	2,802	-	2,802	-
	Other	312	-	312	117
	Total	17,186	5,000	22,186	2,047
Income from investments:	Interest income	337	-	337	303
	Total	337	-	337	303
Total income		40,368	10,098	50,466	54,821

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2022

3. Analysis of expenditure

	Year ended 31 March 2022			6 months ended 31 March 2021		
	Unrestricted funds	Restricted income funds	Total funds	Unrestricted funds	Restricted income funds	Total funds
Expenditure on raising funds:	£	£	£	£	£	£
Incurred seeking donations	447	-	447	235	-	235
Staging fundraising events	2,850	-	2,850	136	-	136
Vehicle running costs	3,907	600	4,507	-	-	-
Advertising, marketing, direct mail and publicity	799	-	799	355	-	355
Other trading activities	3,618	-	3,618	1,289	-	1,289
Total expenditure on raising funds	11,621	600	12,221	2,015	-	2,015
Expenditure on charitable activities:						
Vehicle running costs	9,116	1,400	10,516	3,962	-	3,962
Vehicle depreciation	19,578	-	19,578	11,188	-	11,188
Volunteer mileage claims	2,936	-	2,936	75	-	75
Advanced qualification fees	-	1,166	1,166	238	49	287
Volunteer clothing and badges	2,784	-	2,784	-	-	-
Insurance	887	-	887	-	-	-
Telephone costs	699	-	699	319	-	319
Room hire	135	-	135	-	-	-
Total expenditure on charitable activities	36,135	2,566	38,701	15,782	49	15,831
Total expenditure	47,756	3,166	50,922	17,797	49	17,846

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2022

4. Analysis of expenditure (continued)

Other information:

Analysis of expenditure on charitable activities

Activity or programme	Activities under-taken directly	Grant funding of activities	Year Ended 31 March 2022 Total	Activities under-taken directly	Grant funding of activities	6 months ended 31 March 2021 Total (as restated)
	£	£	£	£	£	£
Transportation of blood and medical products	38,700	-	38,700	15,832	-	15,832
Total	38,700	-	38,700	15,832	-	15,832

5. Extraordinary items

The extraordinary item in the prior period of £148,120 relates to the transfer of assets from Charity Number 1148000 when the charity changed its status from a Charitable trust to a Charitable Incorporated Organisation.

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2022

6. Tangible fixed assets

6.1. Cost

	Plant, machinery and motor vehicles	Fixtures, fittings and equipment	Total
	£	£	£
At the beginning of the year (as restated)	89,500	1,630	91,130
Additions	-	5,931	5,931
At end of the year	89,500	7,561	97,061

6.2. Depreciation

Basis	Reducing balance	Straight line	
Rate	25%	20%	
At beginning of the year (as restated)	11,188	136	11,324
Depreciation	19,578	1,366	20,944
At end of the year	30,766	1,502	32,268

6.3. Net book value

Net book value at the beginning of the year (as restated)	78,312	1,494	79,806
Net book value at the end of the year	58,734	6,059	64,793

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2022

7. Stocks

	For distribution £	For resale £
Other trading activities:		
At the beginning of the year (as restated)	-	914
Added in period	-	3,220
Expensed in period	-	(1,664)
At end of the year	-	2,470
Total this year	-	2,470
Total previous year (as restated)	-	914

8. Debtors and prepayments

	2022 £	2021 (as restated) £
Trade debtors	3,197	280
Prepayments and accrued income	6,830	2,449
Total	10,027	2,729

9. Cash at bank and in hand

	2022 £	2021 (as restated) £
Short term cash investments (less than 3 months maturity date)	29,606	39,513
Short term deposits	55,027	54,788
Cash at bank and on hand	27,479	9,874
Total	112,112	104,175

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2022

10. Creditors and accruals

	Amounts falling due within one year	
	2022	2021 (as restated)
	£	£
Trade creditors	1,146	9
Accruals and deferred income	595	-
Other creditors	3,022	2,520
Total	4,763	2,529

11. Charity funds

			2022			
Fund names	Type	Purpose and Restrictions	Fund balances brought forward	Income	Expend-iture	Fund balances carried forward
			£	£	£	£
Advanced qualification fees	Restricted income fund	Grant to cover cost of volunteer advanced qualification fees	2,142	-	(1,166)	976
Vehicle purchases	Restricted income fund	Grants and donations received to cover the cost of purchasing new vehicles	14,064	8,098	-	22,162
Vehicle maintenance	Restricted income fund	Donation to cover the cost of maintaining one fleet motorcycle	2,000	2,000	(2,000)	2,000
Total Funds			18,206	10,098	(3,166)	25,138

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Notes to the Financial Statements (continued)
For the Year Ended 31 March 2022

11. Charity funds (continued)

			2021 (as restated)			
Fund names	Type	Purpose and Restrictions	Fund balances brought forward	Income	Expend-iture	Fund balances carried forward
			£	£	£	£
Advanced qualification fees	Restricted income fund	Grant to cover cost of volunteer advanced qualification fees	-	2,191	(49)	2,142
Vehicle purchases	Restricted income fund	Grants and donations received to cover the cost of purchasing new vehicles	-	14,064	-	14,064
Vehicle maintenance	Restricted income fund	Donation to cover the cost of maintaining one fleet motorcycle	-	2,000	-	2,000
Total Funds			-	18,255	(49)	18,206

12. Transactions with trustees and related parties

None of the trustees have been paid any remuneration or received any other benefits from an employment with their charity or a related entity in the current or prior years.

No trustee expenses have been incurred.

There have been no related party transactions in the current or prior periods.

Registered address:
SERV Suffolk and Cambridgeshire,
Chiltern, Building 3, Funthams Lane, Whittlesey, Peterborough, PE7 2PB
www.servsc.org.uk

Registered with FUNDRAISING REGULATOR

SERV SUFFOLK & CAMBRIDGESHIRE

England & Wales - Charity number 1189346

Accounts

SERV Suffolk & Cambridgeshire Trustee's Report 2020/2021

What an extraordinary year SERV Suffolk & Cambridgeshire has had which this time last year, no one could have predicted. Incredibly we completed over 2000 tasks during that time and reached the landmark of 10,000 tasks since the charity began in May 2011. Many charities struggled this year as a direct impact of the pandemic, some sadly did not survive. I am absolutely delighted to say that thanks to its incredible volunteers and the support the charity receives, SERV Suffolk & Cambridgeshire undoubtedly thrived!

At last year's AGM we voted to change our status as a charity to that of Charity Incorporated Organsiation. The decision was made to do this as it meant the management of the charity could be taken on by a Board of Trustees with equal responsibility. The Trustees of the new charity opted to adopt the foundation model which met the requirements of a modern and growing charity such as SERVSC. It affords protection against personal liability for the Trustees and as it is deemed to be a separate legal entity which enables it to contract in its own name through those Trustees appointed to attend to the daily running of its affairs.

The benefits of the CIO Foundation model allows the Board of Trustees, who have a broad level of skills, to make the necessary constitutional changes as they are required without having to obtain the permission of the wider membership.

Following a meeting by the old charity Trustees, all assets from there were transferred to the new charity on 1st September 2020 and the old was charity closed. The Trustees of the new charity agreed an indemnity for the old Trustees in respect of any liabilities that may exist or may come from the old charity.

The transfer to CIO went very smoothly, the new constitution was accepted and there has been little effect on our volunteers or the services SERV Suffolk and Cambridgeshire provides.

With a new Board of Trustees, an organisational structure was agreed which highlighted the need for a Trustee responsible for Health & Safety. This position was advertised and duly appointed.

We currently have 13 Trustees although one of those has said they will be stepping down at our AGM in July for personal reasons.

Fundraising and Income

One of the first tasks as Trustees was to secure the future of the charity as the effects of a global pandemic took hold.

This time last year we knew we had enough funds to cover our everyday running costs for at least one year which had been put aside in reserve should the situation occur that we could not raise funds by attending events, which is our usual and preferred method.

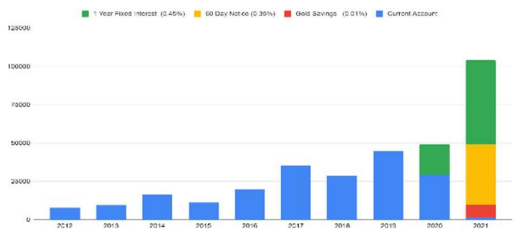
We had also committed and signed the paperwork to replace one of our vehicles which was going to use up some of the reserve funds which we were anticipating would be replaced as the fundraising year and donations progressed. Our income and expenses forecast showed we were in a strong financial position and we were confident our service would not be affected

As the weeks became months, the biggest effect on the charity was the complete and total cancellation of events we rely on to raise funds. Two big supporters/donors were unable to continue with the support they had hoped to deliver and this left us with the task of having to seek funds elsewhere or we would have entered into 2021 with all our reserves depleted.

We began approaching the councils of the communities we serve, requesting support for funds to help with our running costs as well as seeking to expand the relationships we had with local companies. For many companies this was a difficult period so were unable to help, for others, they were only too willing to show their support. The local community councils had coronovirus community funds available and these too were offered in support.

By far our biggest success for funding applications was from the Coronavirus Community Support Fund, distributed by The National Lottery Community Fund, securing £10,000 towards the cost of our replacement vehicle which meant our precious reserve funds did not have to be used for this purchase.

As a result of this change in our approach to funding, we have achieved our best financial year to date and although we appreciate coronovirus funds will not be available going forward, we aim to continue exploring other grants and funds to help reduce the number of events our volunteers attend.



Operations

The Covid pandemic meant that we have had to review our procedures and processes initially to adhere to government safety and social distancing guidelines but as the services we offered started to widen, we have had to introduce many new ways of working, adapt existing processes and stop some entirely.

This included advising about what PPE our volunteers should be using, suggesting social distancing measures when collecting and delivering to keep everyone safe and introducing a new daytime rota that was flexible for our volunteers whilst enabling our controllers to plan the tasks we were being requested to complete.

Initially it proved difficult to find the right people and departments to approach within the NHS to offer our services which was frustrating. We had volunteers willing to give up more of their time due to being furloughed and it was a relief when suddenly, all that work paid off as hospitals, hospital departments, hospices and other organisations began to want our help.

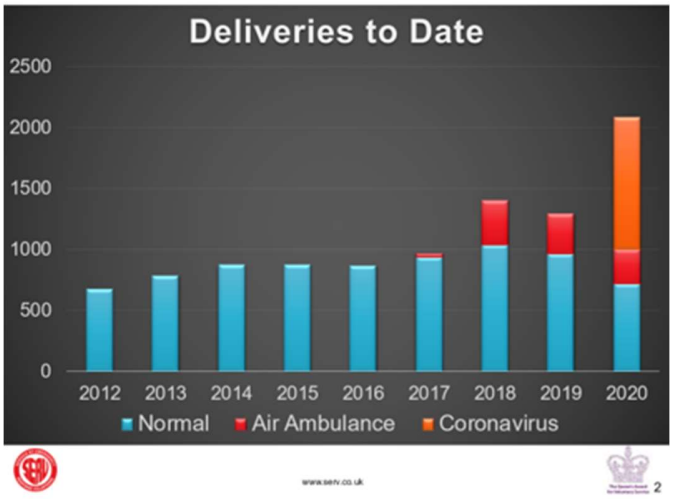
Through relationships we had developed with Local Resilience Forums, Red Cross, the Clinical Commissioning Group and Peterborough & Cambridgeshire Covid Hub we were asked to help deliver Personal Protective Equipment (PPE) to local NHS establishments and prescription medication to vulnerable patients who were sheltering and isolating. It was quickly apparent that these deliveries could not be done in our usual hours of 7pm –6am so the Trustees made the decision that we would seek the support of our volunteers to increase our availability to 24 hours a day. This was greeted warmly by all those who could help and we began, what was to become 740 deliveries of over 5000 boxes of PPE and up to 60 deliveries daily of prescription medicines throughout Cambridgeshire alongside our normal night time deliveries.

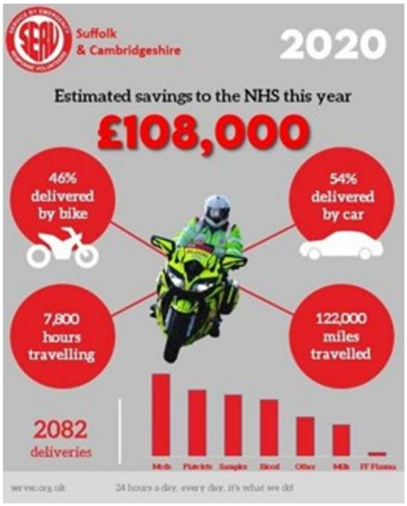
After nearly 3 months of delivering PPE, we handed this task back to the NHS logistics to be included in their daily business as usual however, we continued to deliver prescription medicines. Our normal demands were working well alongside the daytime rota so in August 2020 the Trustees agreed to make the increase in our availability of 24 hours a day permanent.

During the year we continued to take part in the RePhill trial making daily deliveries to the East Anglian Air Ambulance and MAGPAS Air Ambulance although there was an initial short pause during the first lockdown. We also took on additional weekend deliveries for MAGPAS as they introduced an additional road vehicle service.

Training & Recruitment was paused for 6 months however the waitlist grew significantly in number during this time. Due to the advanced rider training being suspended during lockdowns, the time for all rider volunteers to pass this has been extended to 31 May 2021.

We experienced a significant increase in requests to transport donated human breast milk to the Rosie Milk Bank from donor mothers and significantly, we completed the first ever delivery by air. A sample was transferred from Salisbury District Hospital by Wessex Bloodbikes to Thruxton Airfield, where it was transferred to a private plane supplied and piloted by Civil Air Support. The sample was then flown to Duxford Airfield where it was met by one of our volunteers who then delivered the sample to Addenbrookes Hospital. The whole process door-to-door took less than 2 hours. Since then, there have been more deliveries made and we now have a formal service level agreement with CAS.





As our operational procedures and processes have changed during this time, we have undertaken a complete review of our Health & Safety procedures, reviewed our insurances and Business Impact Analysis Plan, updated our controller guides and IT systems enabling us to reduce the need for receipt books and give us better management information.

As an independent charity we have operated for ten years outside the Nationwide Association of Bloodbikes. Our reason for not joining was that we wanted to maintain our autonomy whilst delivering a high standard of service in line with NABB's goals and aspirations. NABB respected that; the contact we maintained was always welcomed and we have never felt isolated or excluded. That inclusion has meant that we have recently benefitted from grants, discounts and offers procured by NABB so, assured that the autonomy we sought would not be compromised, we felt we should become affiliated to the group that has demonstrated it can successfully represent all its member groups in sharing standards, support and best practices as one organisation and we were delighted to be accepted as a member.

Summary

The charity is in a strong position both financially and operationally.

We have reserve funds that will carry us for up to 3 years should fundraising be an issue.

We now have 14 service level agreements in place compared to the 5 we held previously. We are regularly completing 50% more tasks than we were this time last year. Our pool of volunteers both trained and on the waitlist is the strongest it has ever been enabling us to cover 24 hours a day with ease.

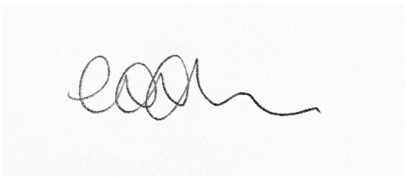
We are so grateful and appreciate the support we have from our communities. Their donations, funding, encouragement and feedback continues to prove we are well thought of both by those we continue to serve and the new relationships we have created.

This year we celebrate 10 years as a charity. At the time of its inception, there were just 7 groups compared to over 40 now. In the first year SERV Suffolk and Cambridgeshire completed less than 50 tasks, mainly to Ipswich Hospital. We now have over 130 volunteers completing over 150 tasks per month across a wide range of medical services.

As Trustees we believe, to the best of our knowledge, we have sufficient assets and funds to meet the liabilities as they occur during the next 12 months and our priorities will be to maintain the safety of our volunteers, re-introduce our attendance at public events and plan for a successful 2022.

For and on behalf of the Trustees for SERV Suffolk & Cambridgeshire

Signed



Mrs Cindy Dickerson
Chairman for SERV Suffolk and Cambridgeshire
Email: Chairman@servsc.org.uk
Tel: 07900 167940

SERV Suffolk & Cambridgeshire Financial Report 2020/2021

During this financial year, 1 April 2020 to 31 March 2021, this charity changed its status from a Charitable Trust (No 1148000) to a Charitable Incorporated Organisation (No 1189346).

On the 30 September 2020 Charity No 1148000 was closed and all assets transferred to Charity No 1189346.

For completeness and transparency this financial report comprises 2 parts:

Part 1: 1 April to 30 September 2020

- Independent Examiner's Report
- Schedule 1 – Income and Expenditure
- Schedule 2 – Assets and Liabilities
- Schedule 3 – Assets Owned

Part 2: 1 October 2020 to 31 March 2021

- Independent Examiner's Report
- Schedule 1 – Income and Expenditure
- Schedule 2 – Assets and Liabilities
- Schedule 3 – Assets Owned

S J Gibson MBE
Trustee & Treasurer
30 April 2021

Registered address:
SERV Suffolk & Cambridgeshire.
Chilterns, Building 3, Funthams Lane, Whittlesey, Peterborough. PE7 2P

The Queen's Award for Voluntary Service

Part 1:

Charity No 1148000

1 April to 30 September 2020

Independent Examiner's Report

Schedule 1 – Income and Expenditure

Schedule 2 – Assets and Liabilities

Schedule 3 – Assets Owned

Independent Examiners Report
To the members of SERV Suffolk and Cambridgeshire
Registered Charity number 1148000

I report on the accounts for the period starting on 1st April 2020 and ending on 30th September 2020 as contained in the Cash Book and associated working papers and summarised in the attached Profit and Loss account as Schedule 1 and attached Statement of Assets and Liabilities as Schedule 2. These accounts have been prepared to allow the transfer of all the assets and liabilities of the Charity to the new Charity registration number for SERV Suffolk and Cambridgeshire of 1189346 as at the end of September 2020.

Respective responsibilities of trustees and examiner
The charity's trustees consider that an audit is not required for this period under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to

- examine the accounts under section 145 of the 2011 Act;
- follow the procedure laid down in the General Directions given by the Charity Commissioners section 145(5)(b) of the 2011 Act; and state whether particular matters have come to my attention.

Basis of this report
My examination was carried out in accordance with the General Directions given by the Charities Commission. An examination includes a review of the accounting records kept by the charity and a comparison to the accounts presented with these records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from the management committee concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in a full audit, and consequently I do not express an audit opinion on the accounts.

Independent Examiner's statement
In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that in any material respect the requirements to keep accounting records in accordance with s.130 of the 2011 Act; or to prepare accounts which accord with these accounting records have not been met; or

2. to which in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

3. The Charity writes off the full value of all fixed assets purchased to the profit and loss at the date of purchase so no values are held in the balance sheet. The Trustees wish to show the value of these assets in the reports and this is itemised in Schedule 3 with an estimated value of £90,600

4. The Charity has £20,000 on a one year fixed deposit account with Shawbrook Bank Limited which matures on 2nd December 2020. This balance was last verified in writing on 24th April 2020.

Philip Neil Hockett
Chartered Management Accountant
3 Turnberry Drive
Fornham St Martin
Bury St Edmunds
Suffolk
IP28 6TP
philhockett@aol.com

Signed **15th September 2020**



15th September 2020

Schedule 1

SERV Suffolk and Cambridgeshire
Charity Number 1148000
CLOSING ACCOUNT
From 1 April to 30 September 2020

Income and Expenditure

Income

Donations		16,097
Grants		5,000
Vehicle Sales		9,450
Vat Refund		3,611
Fundraising Events		480
Presentations		200
Other		2,687
Interest (Savings Account)		5
	Total Income	**37,530**

Expenses

Equipment Purchases		19491
Vehicle - Running Costs		7,063
Promotional		682
Adminstration		1,319
Other		3,870
	Total Expenses	**32,425**

Net Surplus/(Deficit)	**5,105**
Transferred to SERV Suffolk & Cambridgeshire Reg No 1189346	**54,516**
Opening Balance 1st April 2020	**49,411**

Schedule 2

SERV Suffolk and Cambridgeshire
Charity Number 1148000
CLOSING ACCOUNT
From 1 April to 30 September 2020

Assets and Liabilities as at 30 September 2020

Fixed Assets (fully expensed in the accounts)		0
Balance per CAF Bank Account 00022438	1,011	
Balance per CAF Bank Gold Account 100085	33,505	
Shawbrooke Savings Account		20,000
Cash in Hand		0
Receivables		0
Payables (accrued costs)		
Sub Total		54,516
Transferred to SERV Suffolk & Cambridgeshire Reg No 1189346		**54,516**
Total Net Assets		**0**

Schedule 3

SERV Suffolk and Cambridgeshire
Charity Number 1148000
CLOSING ACCOUNT
From 1 April to 30 September 2020

Assets Owned with Purchase price as at 30 September 2020
Including VAT
(Fully expensed in the accounts)

		Value
Toyota Proace Van AF69EUL	Cost	15000
Toyota Proace Van EO70XCE	19,745	18000
Toyota Auris Hybrid Estate 1.8CVT AK18ZXV	19,491	10000
Yamaha FJR1300 KV20CCU	17,430	13500
Yamaha FJR1300 LG67 DDN	15,930	10000
Yamaha FJR1300 LG68 GJE	14,340	11000
Yamaha FJR1300 KV19 JHK	15,180	12000
	15,420	
Trailer		100
Lynton Exhibition Trailer and fittings	650	1000
Laptop,printers, projectors, coin counters	4,160	0
Gazebos and banners	1,077	0
Total Purchase price/Value of assets	1,379	
During the period we sold the Honda PanEuropean and theFord Connect Van for £7,750 and £1,700	**124,802**	**90,600**

Part 2

Charity No 1189346

1 October 2020 to 31 March 2021

Independent Examiner's Report

Schedule 1 – Income and Expenditure

Schedule 2 – Assets and Liabilities

Schedule 3 – Assets Owned

Independent Examiners Report
To the Trustees of SERV Suffolk and Cambridgeshire
Registered Charity number 1189346

I report to the Trustees on my examination of the accounts of SERV Suffolk and Cambridgeshire (the Trust) for the period starting on 1st October 2020 and ending on 31st March 2021 as contained in the Cash Book and associated working papers and summarised in the attached Profit and Loss account as Schedule 1 and attached Statement of Assets and Liabilities as Schedule 2.

Responsibilities and basis of report
As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("The Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

I have also reviewed the Chairman's Report and the forecasts prepared for the next 12 months ending in March 2022.

Independent Examiner's statement
I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. The accounts do not accord to these records.
3. The Charity writes off the full value of all fixed assets purchased to the profit and loss at the date of purchase so no values are held in the balance sheet. The Trustees wish to show the value of these assets in the annual reports and this itemised in Schedule 3 with an estimated current value of £86,600.
4. I have previously examined the accounts of charity 1148000 as at 30th September 2020 and issued an unqualified report on these accounts. This charity was closed at that date and its assets, liabilities and operations were transferred into the new charity 1189346, and I confirm the balance of £54,516 transferred.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Philip Neil Hockett
Chartered Management Accountant
3 Turnberry Drive
Fornham St Martin
Bury St Edmunds
Suffolk
IP28 6TP
philhockett@aol.com

Signed  **26th April 2021**

Schedule 1

SERV Suffolk and Cambridgeshire
Charity Number 1189346
ANNUAL ACCOUNT
From 1 October 20 to 31 March 2021

Income and Expenditure

Income		
Transfer in from Charity Number 1148000		54,516
Donations		33,893
Grants		16,810
Vat Refund		4,960
Fundraising Events		1,171
Presentations		1,070
Other		1,175
Interest from Saving Accounts		303
	Total Income	**113,898**
Expenses		
Equipment Purchases		643
Vehicle - Running Costs		6,724
Promotional		415
Administration		1,496
Other		444
	Total Expenses	**9,723**
Net Surplus/(Deficit)		**104,175**
Opening Balance 1 October 2020		**0**
Closing Balance 31 March 2021		**104,175**

Schedule 2

SERV Suffolk and Cambridgeshire
Charity Number 1189346
ANNUAL ACCOUNT
From 1 October 20 to 31 March 2021

Assets and Liabilities as at 31 March 2021

Fixed Assets (fully expensed in the accounts)		0
Balance per CAF Bank Account 00022438		1,367
Balance per CAF Bank Gold Account 100085		8,507
Balance per Shawbrook 60 Day Notice Account		39,513
Balance per Shawbrook 1 Year Fixed Rate Account		54,788
Cash in Hand		0
Receivables		0
Payables (accrued costs)		0
	Sub Total	104,175
Total Net Assets		**104,175**

Schedule 3

SERV Suffolk and Cambridgeshire
Charity Number 1189346
ANNUAL ACCOUNT
From 1 October 20 to 31 March 2021

Assets Owned with Purchase price as at 31 March 2021
Including VAT
(Fully expensed in the accounts)

	Cost	Value
Toyota Proace Van AF69EUL	19,745	14500
Toyota Proace Van EO70XCE	19,491	17500
Toyota Auris Hybrid Estate 1.8CVT AK18ZXV	17,430	9000
Yamaha FJR1300 KV20CCU	15,930	13000
Yamaha FJR1300 LG67 DDN	14,340	9500
Yamaha FJR1300 LG68 GJE	15,180	10500
Yamaha FJR1300 KV19 JHK	15,420	11500
Trailer	650	100
Lynton Exhibition Trailer and fittings	4,160	1000
Laptop, printers, projectors, coin counters	1,077	0
Gazebos and banners		0
Total Purchase price/Value of assets	1,379	
	124,802	**86,600**

SERV Suffolk & Cambridgeshire Financial Report 2020/2021

During this financial year, 1 April 2020 to 31 March 2021, this charity changed its status from a Charitable Trust (No 1148000) to a Charitable Incorporated Organisation (No 1189346).

On the 30 September 2020 Charity No 1148000 was closed and all assets transferred to Charity No 1189346.

For completeness and transparency this financial report comprises 2 parts:

Part 1: 1 April to 30 September 2020

- Independent Examiner's Report
- Schedule 1 – Income and Expenditure
- Schedule 2 – Assets and Liabilities
- Schedule 3 – Assets Owned

Part 2: 1 October 2020 to 31 March 2021

- Independent Examiner's Report
- Schedule 1 – Income and Expenditure
- Schedule 2 – Assets and Liabilities
- Schedule 3 – Assets Owned

S J Gibson MBE
Trustee & Treasurer
30 April 2021

Registered address:
SERV Suffolk & Cambridgeshire.
Chilterns, Building 3, Funthams Lane, Whittlesey, Peterborough. PE7 2P

The Queen's Award for Voluntary Service

Part 1:

Charity No 1148000

1 April to 30 September 2020

Independent Examiner's Report

Schedule 1 – Income and Expenditure

Schedule 2 – Assets and Liabilities

Schedule 3 – Assets Owned

Independent Examiners Report
To the members of SERV Suffolk and Cambridgeshire
Registered Charity number 1148000

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Respective responsibilities of trustees and examiner
The charity's trustees consider that an audit is not required for this period under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to

- examine the accounts under section 145 of the 2011 Act;
- follow the procedure laid down in the General Directions given by the Charity Commissioners section 145(5)(b) of the 2011 Act; and state whether particular matters have come to my attention.

Basis of this report
My examination was carried out in accordance with the General Directions given by the Charities Commission. An examination includes a review of the accounting records kept by the charity and a comparison to the accounts presented with these records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from the management committee concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in a full audit, and consequently I do not express an audit opinion on the accounts.

Independent Examiner's statement
In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that in any material respect the requirements to keep accounting records in accordance with s.130 of the 2011 Act; or to prepare accounts which accord with these accounting records have not been met; or

2. to which in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

3. The Charity writes off the full value of all fixed assets purchased to the profit and loss at the date of purchase so no values are held in the balance sheet. The Trustees wish to show the value of these assets in the reports and this is itemised in Schedule 3 with an estimated value of £90,600

4. The Charity has £20,000 on a one year fixed deposit account with Shawbrook Bank Limited which matures on 2nd December 2020. This balance was last verified in writing on 24th April 2020.

Philip Neil Hockett
Chartered Management Accountant
3 Turnberry Drive
Fornham St Martin
Bury St Edmunds
Suffolk
IP28 6TP
philhockett@aol.com

Signed **15th September 2020**



15th September 2020

Schedule 1

SERV Suffolk and Cambridgeshire
Charity Number 1148000
CLOSING ACCOUNT
From 1 April to 30 September 2020

Income and Expenditure

Income

Donations		16,097
Grants		5,000
Vehicle Sales		9,450
Vat Refund		3,611
Fundraising Events		480
Presentations		200
Other		2,687
Interest (Savings Account)		5
	Total Income	**37,530**

Expenses

Equipment Purchases		19491
Vehicle - Running Costs		7,063
Promotional		682
Adminstration		1,319
Other		3,870
	Total Expenses	**32,425**

Net Surplus/(Deficit)	**5,105**
Transferred to SERV Suffolk & Cambridgeshire Reg No 1189346	**54,516**
Opening Balance 1st April 2020	**49,411**

Schedule 2

SERV Suffolk and Cambridgeshire
Charity Number 1148000
CLOSING ACCOUNT
From 1 April to 30 September 2020

Assets and Liabilities as at 30 September 2020

Fixed Assets (fully expensed in the accounts)		0
Balance per CAF Bank Account 00022438	1,011	
Balance per CAF Bank Gold Account 100085	33,505	
Shawbrooke Savings Account		20,000
Cash in Hand		0
Receivables		0
Payables (accrued costs)		
Sub Total		54,516
Transferred to SERV Suffolk & Cambridgeshire Reg No 1189346		**54,516**
Total Net Assets		**0**

Schedule 3

SERV Suffolk and Cambridgeshire
Charity Number 1148000
CLOSING ACCOUNT
From 1 April to 30 September 2020

Assets Owned with Purchase price as at 30 September 2020
Including VAT
(Fully expensed in the accounts)

		Value
Toyota Proace Van AF69EUL	Cost	15000
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Yamaha FJR1300 KV19 JHK	15,180	12000
	15,420	
Trailer		100
Lynton Exhibition Trailer and fittings	650	1000
Laptop,printers, projectors, coin counters	4,160	0
Gazebos and banners	1,077	0
Total Purchase price/Value of assets	1,379	
During the period we sold the Honda PanEuropean and theFord Connect Van for £7,750 and £1,700	**124,802**	**90,600**

Part 2

Charity No 1189346

1 October 2020 to 31 March 2021

Independent Examiner's Report

Schedule 1 – Income and Expenditure

Schedule 2 – Assets and Liabilities

Schedule 3 – Assets Owned

Independent Examiners Report
To the Trustees of SERV Suffolk and Cambridgeshire
Registered Charity number 1189346

I report to the Trustees on my examination of the accounts of SERV Suffolk and Cambridgeshire (the Trust) for the period starting on 1st October 2020 and ending on 31st March 2021 as contained in the Cash Book and associated working papers and summarised in the attached Profit and Loss account as Schedule 1 and attached Statement of Assets and Liabilities as Schedule 2.

Responsibilities and basis of report
As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("The Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

I have also reviewed the Chairman's Report and the forecasts prepared for the next 12 months ending in March 2022.

Independent Examiner's statement
I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. The accounts do not accord to these records.
3. The Charity writes off the full value of all fixed assets purchased to the profit and loss at the date of purchase so no values are held in the balance sheet. The Trustees wish to show the value of these assets in the annual reports and this itemised in Schedule 3 with an estimated current value of £86,600.
4. I have previously examined the accounts of charity 1148000 as at 30th September 2020 and issued an unqualified report on these accounts. This charity was closed at that date and its assets, liabilities and operations were transferred into the new charity 1189346, and I confirm the balance of £54,516 transferred.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Philip Neil Hockett
Chartered Management Accountant
3 Turnberry Drive
Fornham St Martin
Bury St Edmunds
Suffolk
IP28 6TP
philhockett@aol.com

Signed  **26th April 2021**

Schedule 1

SERV Suffolk and Cambridgeshire
Charity Number 1189346
ANNUAL ACCOUNT
From 1 October 20 to 31 March 2021

Income and Expenditure

Income		
Transfer in from Charity Number 1148000		54,516
Donations		33,893
Grants		16,810
Vat Refund		4,960
Fundraising Events		1,171
Presentations		1,070
Other		1,175
Interest from Saving Accounts		303
	Total Income	**113,898**
Expenses		
Equipment Purchases		643
Vehicle - Running Costs		6,724
Promotional		415
Administration		1,496
Other		444
	Total Expenses	**9,723**
Net Surplus/(Deficit)		**104,175**
Opening Balance 1 October 2020		**0**
Closing Balance 31 March 2021		**104,175**

Schedule 2

SERV Suffolk and Cambridgeshire
Charity Number 1189346
ANNUAL ACCOUNT
From 1 October 20 to 31 March 2021

Assets and Liabilities as at 31 March 2021

Fixed Assets (fully expensed in the accounts)		0
Balance per CAF Bank Account 00022438		1,367
Balance per CAF Bank Gold Account 100085		8,507
Balance per Shawbrook 60 Day Notice Account		39,513
Balance per Shawbrook 1 Year Fixed Rate Account		54,788
Cash in Hand		0
Receivables		0
Payables (accrued costs)		0
	Sub Total	104,175
Total Net Assets		**104,175**

Schedule 3

SERV Suffolk and Cambridgeshire
Charity Number 1189346
ANNUAL ACCOUNT
From 1 October 20 to 31 March 2021

Assets Owned with Purchase price as at 31 March 2021
Including VAT
(Fully expensed in the accounts)

	Cost	Value
Toyota Proace Van AF69EUL	19,745	14500
Toyota Proace Van EO70XCE	19,491	17500
Toyota Auris Hybrid Estate 1.8CVT AK18ZXV	17,430	9000
Yamaha FJR1300 KV20CCU	15,930	13000
Yamaha FJR1300 LG67 DDN	14,340	9500
Yamaha FJR1300 LG68 GJE	15,180	10500
Yamaha FJR1300 KV19 JHK	15,420	11500
Trailer	650	100
Lynton Exhibition Trailer and fittings	4,160	1000
Laptop, printers, projectors, coin counters	1,077	0
Gazebos and banners		0
Total Purchase price/Value of assets	1,379	
	124,802	**86,600**