

KINGSBRIDGE AREA FOODBANK

England & Wales · Charity number 1189068

Details

Status Registered

Legal form CIO

Registered 2020-04-15

Register [View on the Charity Commission register](#)

Contact

Address Kingsbridge Area FoodBank
The Avon Centre
Wallingford Road
Kingsbridge
TQ7 1ND

Phone 07759 683567

Email info@kingsbridgefoodbank.org.uk

Website www.kingsbridgefoodbank.org.uk

Activities

Objects: THE OBJECT OF THE KINGSBRIDGE AREA FOODBANK IS THE PREVENTION AND/OR RELIEF OF POVERTY IN KINGSBRIDGE AND SURROUNDING VILLAGES PRIMARILY THROUGH THE PROVISION OF FOOD, HYGIENE AND HOUSEHOLD PRODUCTS, BUT ALSO RELATED ADDITIONAL SERVICES, ASSISTANCE AND SUPPORT FOR THOSE IN NEED.

Activities: The relief of food poverty

Classification

- **How:** Provides Services
- **What:** The Prevention Or Relief Of Poverty
- **Who:** Children/young People, Elderly/old People

Geography

- **Area of benefit:** LOCAL
- Devon

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£229,866	£274,874	-	-
2024-03-31	£258,355	£285,283	-	-
2023-03-31	£331,685	£258,468	-	-
2022-03-31	£187,117	£234,149	-	-
2021-03-31	£243,360	£211,128	-	-

Trustees

Name	Role	Appointed
Jackie Visser	Chair	2020-09-28
Adam Gordon Taylor		2022-09-30
Andrea Scott		2020-01-14
Colin Francis GEORGE		2025-09-01
Gerrie Messer		2020-01-14
Graeme Bruce Lennox		2022-09-30
Kayleigh Michelle Morton		2022-09-30
Paula Sina Foale		2020-09-28

Accounts

AGM: KingsbridgeArea Foodbank

Tuesday 30 September 2025

Welcome and thanks to South Hams Christian Fellowship for use of this space

1 Attending: Please sign the list at the door before you leave

2 Apologies for absence

3 Minutes of Sept 2024 AGM

4 Matters arising

5 Annual Reports

 a) Chairman's report: Jackie Visser

 b) Client report: Paula Foale

 c) Volunteer report: Jackie Visser

6 Finance

 a) Annual accounts and Treasurer's Report: Debbie Lowe

 b) Fund raising team: Alan Denbigh

7 8 Activities throughout the year: Gerrie Messer

9 Trustees

10 A new home – looking forward

11 AOB

 Provisional Date for 2026 AGM

Minutes of Kingsbridge Area Food Bank (KFB) AGM 2024

Held: Tuesday 24th September 2024 at South Hams Christian Fellowship, Kingsbridge 6pm

Attendees: Jackie Visser (JV), Lindsey Wibberley (LW), Paula Foale (PF), Adam Taylor (AT), Graeme Lennox (GL), Katy Lennox (KL), Debbie Lowe (DL), Gerrie Messer (GM), Andrea Scott (AS), Denise O'Callaghan (DOC), Keith Simcox (KS), Paul Davies (PD), Graham Collyer (GC), Frances Gifford (FG)

Intro: JV welcomed everyone to the meeting and thanked South Hams Christian Fellowship for providing the venue for the meeting.

Apologies for absence: Tony Adams, Linda Christian, Jon Dixon, Dulcie Dixon, Richard Cole, Ira Young, Graham Clack, John O'Connell, Jackie Waltster, Alan Denbigh, Nigel Greening

Minutes of 2023/24 AGM: approved as a true account of the previous AGM, held 26th February 2024.

Annual Reports:

Chairman's Report (JV): Chairman's report was circulated to all attendees. JV drew attention to a few highlights from the report. JV outlined that there are a lot of varied reasons that people require the foodbank and the need for a referral. She pointed out that there is an extra importance to the drivers' role as they provide feedback on the welfare of the clients. We are fortunate to have generosity in the area that we operate, both in food donations and cash. Pointed out that we are part of the Independent Food Aid Network rather than Trussell Trust. JV also highlighted the incredible kindness of PF and the incredibly hard working and knowledgeable GM.

Client Report (PF): Client report was circulated to all attendees. PF made reference to the document that was circulated showing how many clients we have and where their referrals have originated from. The tables circulated show the figures from April 2023 to March 2024. The current number is: 187 households, comprising 263 adults and 192 children, a total of 455 people. KS asked how the numbers compare between summer and winter. PF stated that the number remain pretty steady. PF explained that she is currently in the process of sending out letters requiring clients to set out their income and expenditure to determine whether they still require the services of KFB. The responses are coming back and there was some expectation that some clients would drop off the list, but they are mainly coming back still requiring assistance.

Reference was made to South Dartmoor Community Energy, which assists people to seek help with paying their utilities bills. This includes helping them apply to the welfare funds of the utility companies.

GL explained that KFB differs from the Trussell Trust in that we provide assistance in many other ways other than simply provision of food. AT referred to this as being a Multibank rather than a foodbank but GL put forward that this terminology describes our activity but is less useful from a fundraising perspective as it may be unclear to the donor what it is, whereas a foodbank brings a very clear image into people's minds that they would wish to support if possible.

PF also highlighted that attention has been paid to our safeguarding work. Of 187 households we have 129 safeguarding clients. GM provided a calculation that we are saving DCC in the region of £225,000 per annum in labour hours by conducting safeguarding checks. It was pointed out that this is a very conservative estimate as those labour hours would cost any organisation significantly more due to costs of employees to organisations. AT thought the cost to be likely to be double this number.

Volunteer Report (JV): Volunteers Report was circulated to all attendees. JV highlighted that there has been an increase in volunteer numbers. Currently approximately 50 regular volunteer drivers and 60 inhouse volunteers. There are also the trustees and the fundraising team who do an amazing job with an extremely high success rate for applying for grants and being awarded them. JV also made reference to the assistance of students looking to obtain their Duke of Edinburgh bronze award and those seeking work experience from KCC. Notable mentions of Roger, Tom and Jason who collect and deliver furniture to clients.

Activities throughout the year (GM): Activities Report was circulated to all attendees. GM explained the functionality of a smartphone app called Bank the Food. GM encouraged the attendees to download the app and encourage others to do so as it contains a wealth of useful information regarding when the user is near a donation point, what particular foods are currently sought, how to donate cash and also how to volunteer. This is a national app that is available on IOS and Android phones. GM also described the relationships we have with the local supermarkets and their community liaison staff and also referred to the national food collection that Tesco does during the summer holidays when needs of clients are high.

Finance Report (DL): Finance Report was circulated to all attendees. DL thanked everyone for the welcome and assistance given on her arrival in the role as treasurer. She explained that she has provided the accounts in such a way that gives the fullest picture possible of profit and loss and the current situation with regard to KFB finances. DL highlighted that income is down 22% on last year. This is due to grants being lower and people are donating less, possibly due to the cost of food being higher. Total outgoings have also decreased, due to good and efficient buying power. DL observed that we didn't get a National Lottery grant in 2024, and also that we have now paid our debt to EDF which had been outstanding due to EDF billing incorrectly and it taking some time to ascertain the correct amount to pay. DL explained that there is money in the reserves and that there has been discussion around

making this money work harder through investment, but this is difficult because it mustn't be unavailable for use.

The accounts have been audited by Peter Coates and these will be sent to the Charities Commission within the deadline.

AOB: JV brought up the topic of the current situation around the location of KFB and that we will be required to vacate the premises in approximately 8-12 months. Updates to be forthcoming with regard to any possible move, but there is one premises that KFB has its eye on. KS asked what size of premises is needed, GL stated that we currently operate from 4500 square feet. GL also stated that if we had to downsize then we won't be able to continue assisting clients with furniture and kitchen appliances. GL made it clear that the buyers are very supportive of KFB and will assist with our move in any way possible, including possibly cash and moving support. GM explained that it is important that if any of the attendees are asked about our move that we are positive and it is clear that we're not being kicked out as we have been able to be there far longer than expected (four years) and that we are supportive of the new owners and the previous owner.

JV reiterated her thanks to South Hams Christian Fellowship for having us, and set a provisional date for the next meeting – 23rd September 2025.

Meeting closed 19.02 hours.

**KINGSBRIDGE AREA FOODBANK
ANNUAL GENERAL MEETING
Tuesday 24 September 2024**

To consider that 'poverty is a result of the moral failures of poor people', is an interesting suggestion. It is also the result of a moral failure of those in power, and those who have the capacity to recognise that there will always be people who fall, and that if we care at all about others, we can so easily make their lives a little bit easier. (source unknown)

REPORT FROM THE CHAIR

This is much the same as last year: Kingsbridge Area Foodbank has had another busy year! There have been changes in some aspects, such as cost of foodstuffs and the client demographic, but the level of effort being put in by all the volunteers continues to be huge.

When visitors, new volunteers and members of the public, talk to us about the Kingsbridge Area Foodbank they are amazed at the complexity of our operations, often taken aback at the wide gaps in the community around us, and inevitably impressed at the geographic area we support. You will find a 'Q&A sheet' which we produced last year covering some of the questions we are regularly asked; this was initially for volunteers on 'street collections' but has since taken a wider use!

At the foodbank our first response to someone asking for help is to make sure that they have at least an emergency food parcel. We don't judge anyone, and as the on-going financial crisis continues to erode people's ability to support themselves independently, our client base evolves to reflect that. More and more clients are being referred to us by other agencies active in society, and equally overwhelmed. You will see in the Client report, how we are increasingly having to push back on referrers, asking them to tell us what other support they have directed their client to, besides the foodbank, and requiring Clients to sign a contract that indicates their willingness to engage with all the support offered to them if they are to receive food.

We continue to deliver, with each client household receiving food for about three days, brought to them by the driver volunteers. Volunteers continue to pack bags daily, ready for delivery. We make particular note of special needs including eating disorders, health issues, capacity. We distribute food to not only people living in Kingsbridge and its immediate area, but cover an area from South Brent to Modbury, Salcombe, Prawle, Stoke Fleming, Blackawton, East Allington, and many places in between; many people cannot afford the fuel, bus fare (even if there is a bus service), or manage the distance with shopping bags.

CLIENTS

Our clients don't come to the foodbank because 'they are scroungers'. It's very easy to say 'they should do better'. Some may indeed be 'incompetent', or have managed their lives 'badly' (who are we to judge what that means?), but far more are victims of circumstances that overwhelm them, and leave them feeling unable to manage. Lack of income, lack of support from those who are supposed, (or are paid) to care, employment or health crises that mean they have lost income and mobility. (See *attached Perception v Reality info sheet*).

All clients **will** need a referral at some point. Some people **do** self-refer – and asking for help is one of the most difficult things to do – but after two food parcels they **will** need to find a referral from one of our partner agencies. Members of the public sometimes tell us about a friend or neighbour that they are concerned about, asking how that person can get a referral. Paula continues to be the 'Client Oracle', to whom we all refer for information about clients when shopping, packing bags or bringing feedback after deliveries.

Client Report attached.

VOLUNTEERS

In my time at the foodbank I have met people whose capacity for caring has completely blown me away. I'll happily tell you that my inclination to make everything work well is the reason I'm at the foodbank: I enjoy managing and engaging with our 100+ volunteers, making sure there are always the people needed to keep the wheels turning and the clients supported.

NONE of our Volunteers or Trustees is paid and **none** of our drivers claim their fuel expenses. Our administrative costs are minimal - apart from electricity, telephones, stationery, keeping our van on the road and small office costs - **all** donations are used for client support. Our very generous landlord covers some of our costs for which we, and our clients, must be extremely grateful.

Volunteer Report attached.

FINANCE

Over the summer there has been a wave of fundraising events that have brought our funds into much better shape than they were for the first few months of the year. As a result of these efforts we've been able to put extras in family bags during the holidays, supporting families with children who would normally have free school meals. If you know any of the those who've made these things happen, do please thank them on our behalf, and encourage them to 'do it again'!

Finance Report attached

Fundraising group

Our fundraisers have a direct link to Trustees to ensure they are always working with the most up-to-date information when making bids. Their work is challenging and time consuming and we're extremely grateful to them for all their efforts on behalf of foodbank. The team has had its problems this year, so anyone interested in helping Alan with this important role, do please let us know!

ACTIVITIES THROUGHOUT THE PAST YEAR

There's more, *so much more, to the foodbank.*

Of all of us involved in the work of the foodbank, Gerrie, who I refer to as the Kingsbridge 4th Emergency Service, will go above and beyond food issues and will fight your corner until she wins! If she doesn't immediately know the answer to a problem, she does know how to find it, will get it for you and as far as is in her capacity she will move your life on.

Food Sources

Purchases:

Paula places regular orders to Morrison's warehouse for basic staples. Jackie shops regularly for those fresh items required for clients who have special dietary needs and for

baby goods (which are very expensive), and Gerrie places daily orders with Total Produce and Caterfood for fresh fruit and veg, bread, milk, eggs, cheese etc.

Donations:

Tesco and Morrisons Community Liaison staff, Cathy and Amanda, put foodstuffs and other items that we need into the bags, which their customers are then able to purchase and donate. At **Harvest** time local schools and churches donate considerable quantities of food. This year the apple harvest has been massive! So many people have brought boxes and boxes of apples, sweet and cookers, and we've been putting stewed apple recipes in bags. At Christmas the **Tesco Fare Share** initiative takes place at the end of November; last year this provided 80 crates of foodstuffs for Christmas Hampers, which were distributed to every household. In the tradition of our foodbank Christmas deliveries, we have made it a focus to give gifts of warm clothing and blankets, much of this purchased through the generosity of **individual donors**. We also sometimes collect from **Lidl** and **M&S**.

The **Bank the food** app is the latest addition to our financial (donations) armoury. A search for this on Google will take you to a national website where you tell them where your local foodbank is and it will come up with the latest list of items that we most urgently need (available on iOS and android).

In addition, every week we continue to receive 150 loaves of bread donated to us by **Warburtons** bakers; **Salcombe Bakehouse** also donate surplus breads; many **village shops** have collection points, and someone from the village brings us those donations weekly.

ANEWHOME

The Avon Centre has been our home since September 2020, a situation in which we have been incredibly fortunate. Inevitably, this is coming to an end as purchasers have plans for the site. Consequently the foodbank has been in the search for a new home for about two years now. It's always been a puzzle to me that there simply isn't a community building in Kingsbridge that could be regularly available to support community activities, not just a foodbank.

TRUSTEES

Our Trustees meet approximately eight times a year and are vital to confirm that we're generally on the right track. Our Trustees come from a variety of backgrounds, bringing a dynamic range of ideas, skills, and challenges to our work. However we have a couple of empty seats, and are always open to offers of newcomers who can support and bring something new to our thinking.

Jackie Visser
Chair of Trustees
September 2025

Client Co-ordinator Report 2025

This report is accompanied by a two-sided sheet, which shows the first six months (on side one) and then up to date (using the Calendar year) on the second side.

Client numbers have fluctuated at the expected times of this year. School holidays, Easter, Summer Break, etc.

Due to the number of people and the depth of the problems they're struggling with, we have reinstated the pre-covid requirement of client contracts. They are nothing arduous, but there is a requirement to show all volunteers respect and treat them with dignity. It also states that all bags, boxes, plastic tubs etc are expected to be returned to the driver the following week. Clients must also engage with us and one or more of our partner services – either housing, rehab, schools etc. Failure to do so, will result in the withdrawal of our support. Our client numbers have seen a small decline since the introduction of the new contracts – a few clients have suggested that they would be ok without our ongoing support and so don't need to sign the contracts.

(all attendees will also have been provided with the referral process update letter and a copy of the new client contract).

Clients' needs have increased strikingly this year. The ongoing increases to the price of food is affecting more people and sadly retailers still insist on selling less healthy food – cheaper – than healthier alternatives. For people with special dietary needs due to allergy or other medical conditions, this is increased on a significant scale. I've given you some comparisons so you can see just how expensive alternative replacements for basic food supplies are.

Look at the "people" graphic which shows the perceptions vs reality of current food bank users. Many clients are overwhelmed by the initial injection of support, which often feels like a weight being lifted or a rush of relief!

The toughest job for me, and other volunteers, when finding out the clients' needs is remembering to keep an open mind and not cast any judgment.

Paula

September 2025



The Avon Centre, Wallingford Road, Kingsbridge, Devon, TQ7 1ND
Tel: 01548 714924 or 07593 881633

www.kingsbridgefoodbank.org.uk
info@kingsbridgefoodbank.org.uk

Registered Charity Number: 1189068

Opening times: Monday to Friday, 10 am until 2 pm

2025

Dear

Update to our referral process:

If you require support from Kingsbridge FoodBank, you will need to contact one of the professional organisations you are engaged with while struggling financially. We have granted several organisations access to our referral process (they are listed on the final page); however, a referral does not guarantee that help will be offered. You will need to prove that you need assistance due to **financial reasons**. This will mean you completing detailed income/expenditure forms. Our referrals usually cover 12 weeks of food deliveries.

During Covid-19 many organisations relied on the FoodBank to help **their** clients/patients because we could provide a quicker response. Unfortunately, due to **increased** demand and **decreased** financial support for charities like ours, we do not accept referrals for "convenience". Where services **should** be provided by Adult or Children's Social Care Teams, referrals will be **rejected**. Devon County has paid staff to provide services, including help with organising shopping deliveries, money management, and individual care packages.

If you need help outside of our normal working hours, the mobile telephone number at the top of this letter is a 24-hour helpline – please call and we will try our best to accommodate. **We are an unpaid volunteer team, so our response may not be immediate, but we will respond as quickly as we can. Please make sure you leave your name, contact number and a few details.**

All food parcels are delivered. Clients are **not allowed** to visit the FoodBank premises in person unless requested to do so. This is to ensure there are no GDPR data breaches **and** to protect our volunteers. You **will** be turned away at the door if you don't have an appointment.

If someone in your household has any special dietary requirements, please inform us of this by email or by highlighting it on the **lilac form** (received in your first delivery). Our

email address and all contact details are at the top of this letter. We try our best to cater for individual preferences, but we can only work with the donations we receive. **IF** there is a medical condition that affects someone's dietary needs, please send this information in a separate email to ensure the correct information is recorded.

Several of our clients are isolated, some for medical reasons and others by their location. Please let us know on your **lilac form** (received in your first delivery), if either of these issues needs consideration. We deliver so that clients don't have to waste money/fuel on collecting. We can also collect prescriptions and other necessary items for these people, with a minimum of 24-hour's notice, which will then be delivered on your nominated delivery day.

If any contagious disease, such as Covid-19 **is** or is **suspected** to be in your household, whether isolating or not, **you must inform** the office, either by telephone or email. We can still send out normal supplies, but we wouldn't expect you to come to the door, or return your bags from the previous delivery until the illness has passed.

If we accept a referral, you will have been sent forms to complete, with your first delivery. If you have any issues completing forms, please ask your referrer to help or you can contact the office, and a volunteer will help complete them over the telephone. Failure to return the personal details form (lilac form) may interrupt deliveries until such time as the form is returned. All clients are expected to continue working with their referring agency to address the reasons that additional support is needed. Disengagement will also terminate support from the FoodBank.

We have some amazing success stories of clients who have turned themselves around and improved their circumstances, moved on, moved away, gone back to work, started their businesses, or paid off debts whilst using the support of the FoodBank. We're happy to assist and refer to partnered services for even more support, but **all** clients are required to stay engaged and communicate all changes as soon as they happen.

Periodically, clients will be asked to check in with their referrer and ask them to confirm they **still** need support **and** that they are still engaged with them. This can be in the form an email. We will not accept referrals from someone who no longer provides regular support to **you**. You will need to seek a new referral from another organisation/agency.

Regards



Gerrie Messer
Designated Safeguarding Lead
On behalf of the Board of Trustees

Client Contract with Kingsbridge Area FoodBank

Terms and conditions

Please read carefully, sign, and return one copy of this agreement **with your driver** when your bags are collected on your second delivery.

- All clients are expected to be at home at the time of their delivery. The same driver will call on the same day, each week, and generally around the same time. Occasionally, due to illness/holidays, another driver may cover a different route, which means the time may alter slightly. During the summer months, when the roads are busier or in the case of an accident, this may make drivers slightly later than normal. We will do our best to avoid this, but sometimes this may be beyond our control.
- All bags that your deliveries come in **must** be returned the following week, when your next delivery arrives. If you fail to return your bags food deliveries could be stopped. Please also return egg boxes as we reuse them.
- All clients are expected to accept these Terms and Conditions of assistance from Kingsbridge Area FoodBank. **You** put your deliveries at risk of stopping by not following these conditions.
- Kingsbridge Area FoodBank has a **Zero Tolerance Policy** regarding **any** swearing, threats or acts of violence against our volunteers and Trustees. Anyone giving verbal or physical abuse to our volunteers will have their support **terminated** immediately.

I / We understand that this agreement forms a contract between me / us _____ and Kingsbridge Area FoodBank. By signing and returning **one copy of this page** you agree to follow our requirements. These requirements protect you (client household) and Kingsbridge Area FoodBank, and enable us to continue delivering the level of service we endeavour to provide.

 signed on behalf of Kingsbridge Area FoodBank
by Mrs Gerrie Messer, Operations Manager. Dated: **2025**

_____ signed on behalf of Client household,

(print) _____

Dated: _____

Price Comparrison of Basic Essentials - September 2025

Item	Tesco Price	Price Per Slice	Morrisons Price	Price Per Slice	More Expensive by:
White Bread	£0.74	£0.04	£0.74	£0.04	
Gluten Free Bread	£1.95	£0.18	£1.90	£0.18	350%

Item	Tesco Price	Price Per Pint	Morrisons Price	Price Per Pint	More Expensive by:
Cow's Milk - 2ltr	£1.65	£0.41	£1.65	£0.41	
Goat's Milk - 1ltr	£2.15	£1.08	£2.15	£1.08	163%
Oat Milk - 1ltr	£2.15	£1.08	£2.10	£1.05	163%
Soya Milk - 1ltr	£2.10	£1.05	£2.00	£1.00	156%
Lactose Free Milk 1ltr	£1.95	£0.98	£1.35	£0.68	139%

Item	Tesco Price	Price Per KG	Morrisons Price	Price Per KG	More Expensive by:
Cheese (cow's milk)	£2.79	£6.98	£2.79	£6.98	
Lactose Free Cheese	£2.50	£12.50	£2.50	£12.50	79%
Coconut Cheese	£2.75	£11.25	£2.75	£11.25	61%

Perception vs Reality

Disengaged

"entitled"

Debts

Out-of-work

Scrounger

Substance Misuse

Not wanting to work

Disinterested in solving problems

Unstable Housing

Unable to cover basic bills

Homeless

NEW Mental Health Issues

Poorly

Working one or more jobs

Unsecure employment

Terminal Illness

Childcare Issues

Special Dietary Needs

Lack of paid care support

Lack of family support

Actively working with partner agencies

Starting own businesses when unable to find suitable work

Wk Ending	Total Drops	Adults	Children	Mouths we Fed		Families	Couples	Singles	Total
5.1.25	178	236	189	425		75	36	67	178
12.1.25	175	238	174	412		70	36	69	175
19.1.25	170	222	176	398		66	38	66	170
26.1.25	178+10	240	195	435		73	37	68	178
2.2.25	168 + 5	221	171	392		64	38	66	168
9.2.25	171	225	184	409		68	38	65	171
16.2.25	172	225	179	404		66	35	71	172
23.2.25	171 + 5	232	190	422		66	37	68	171
2.3.25	167 + 6	219	180	399		66	35	66	167
9.3.25	173 + 5	230	185	415		69	34	68	173
16.3.25	172 + 4	233	188	421		70	35	67	172
23.3.25	178 + 3	238	186	424		69	39	70	178
30.3.25	174 + 3	231	190	421		69	35	70	174
6.4.25	165 + 6	218	181	399		66	35	64	165
13.4.25	169 + 6	225	177	402		68	32	69	169
20.4.25	169 + 5	228	181	409		66	36	67	169
27.4.25	173 + 4	235	174	409		67	34	72	173
4.5.25	168 + 4	227	176	403		67	32	69	168
11.5.25	172 + 4	229	181	410		69	34	69	172
18.5.25	176 + 8	214	167	381		61	33	72	166
25.5.25	174 + 3	227	178	405		66	33	75	174
1.6.25	167 + 10	218	167	385		64	33	70	167
8.6.25	169 + 6	225	175	400		64	34	71	169
15.6.25	169 + 5	223	173	396		63	34	72	169
22.6.25	176	236	181	417		68	34	74	176
29.6.25	166 + 4	225	170	395		64	31	71	166

5920

4668

4450

[illegible]

VOLUNTEERS REPORT

Foodbank is like a grand machine, every job linked to the next. We have over 100 volunteers, all giving their time freely. *At the present time the foodbank has:*

- Delivery drivers: 50+ regularly active volunteers, some have a 'regular run' and are the vital link between many of the clients and the foodbank, and some who are casual 'back-up' drivers, grabbing a chance from their busy lives to stand in, often at short notice.
- In-house: another 60 in-house volunteers doing the myriad tasks generated daily.
- Trustees and fund-raising team, another 12 volunteers.
- Students working towards their Duke of Edinburgh Bronze, Silver or Gold Award – 1 hour a week for 13 or 26 weeks, after school and during school holidays. As the end of the day is usually dark and damp, and most interesting jobs have been done earlier, we try to make life a bit more interesting for them by inviting them to do a few daytime hours during school holidays, help with Christmas fair and other fund-raising activities, packing Christmas present, etc.
- Others who have stepped up to help, with any number of jobs: collection and delivery of furniture items for distribution to struggling clients, fixing the leaking roof, Saturday morning cover and regular volunteers who bring their visiting family and friends for a 'day at the foodbank'!

The ages, attitudes, abilities of volunteers cover a wide range. Volunteering at the bank provides a social environment which many volunteers value as support in their own lives. Foodbank is a microcosm, and much the same circumstances arise for volunteers as in the wider community: hob pick up, family members need support, grandchildren, elderly parents, poorly family, personal health issues, and so on.

We are always happy to have new volunteers come on board: there's a role for everyone!

On the reverse of this report is a copy of the letter which I give to all new volunteers, which shows the types of tasks that volunteers may be asked to undertake.

Jackie Visser
Volunteer Co-ordinator

KINGSBRIDGE AREA FOODBANK

GENERAL INFORMATION for new volunteers

Food is packed and delivered every day; few clients come to the bank in person.

***In-house jobs** involve, as well as packing bags, stacking shelves, breaking bulk (bacon, sausages, cheese, sugar, rice, etc etc), making coffee, emptying bins, and so on. Most volunteers stay for a few hours, maybe 0930 till 1200, maybe 1300 - 1600, some work longer shifts, say 1000 to 1430. There are always jobs to do, many of them unglamorous!*

***Deliveries** go out at the same day/time each week so that clients know when to expect delivery. Regular drivers take the same run/s every week, some doing a single run, others two or even three runs. Each run consists of between 4 and 6 households - you can imagine how much room a car needs for at least three bags for each household! Households can be single, couples, families and family plus - maybe 7 children in a combined household. I also have a list of '**stand in**' drivers who take on deliveries when the regular drivers are absent. The number of clients which we support has grown over the last three years, due to Covid, and the current economic climate, which is pushing more people to ask for help - we now have over 175 households, (420+ individuals) on our books.*

In-between roles:

*One is **shopping**! Every day requires some specific shopping to be done, which is usually best done between 0830 and 1030, before shops get busy, or during the afternoon. This can require specific 'deli' items and items for those with special dietary needs: lactose free, gluten free, diabetic, vegan/vegetarian.*

*Another is our **supermarket sweep** which has to be done a few times a week collecting the donations from Morrisons and Tesco.*

*And another is general **tidying up** as we tend to take in white goods and basic furniture for needy clients, and the warehouse can get a bit overwhelmed.*

***Confidentiality** in all roles is essential as we encounter genuine poverty, sadness, desperation, loss, fear, mental health issues, as well as those who've lost employment and are waiting for benefits assessments to come through. Some clients have been on the books for a very long time, others may only be with us for a few weeks until things get sorted out. The bottom line is that we exist to provide food, and it's not our place to question how come people need us. We do ask for new clients to get a referral from a formal outside agency, which might be GP, social services, Citizens Advice, who are expected to explain the reasons for referrals. But we never turn anyone away while they're getting the referral. Some clients are referred to us as safeguarding concerns, vulnerability, financial crisis.*

If you'd like to come in for a chat and to look around, please let me know when would suit you. Our address is the former Avon Farmers Centre, Wallingford Road, Kingsbridge, TQ7 1ND

Best wishes

Jackie

Volunteer Co-ordinator

Email: kfbvolunteering@gmail.com mob: 07976 589070

Kingsbridge Area Foodbank Charity Reference 1189068
Financial Report for the year ended 31 March 2025

Income	2024/2025	2023/2024	+ / -
	£	£	
Donations from Public	98,065	116,135	-£ 18,069.86
Legacy Receipt	5,000		£ 5,000.00
Fundraising	150	9,779	-£ 9,628.64
Grants	92,000	102,505	-£ 10,505.00
Organisation Donations	33,245	29,150	£ 4,094.42
Uniform Income	1,406	785	£ 620.29
Total Income	229,866	258,355	-£ 28,488.79
Less Cost of Activities			£ -
Client Support - Animal	1,071	3,813	-£ 2,742.58
Client Support - Elec & Gas Topups	1,957	4,591	-£ 2,634.59
Client Support - Food and Goods	235,863	249,838	-£ 13,975.44
Client Support - Gifts	2,819	750	£ 2,069.40
Client Support - Medical	49	16	£ 33.66
Client Support - Other	9,232	6,384	£ 2,848.37
Client Support - Transport	100	-500	£ 600.00
Client Support - Uniform	710	0	£ 710.22
Total Cost of Activities	251,802	264,893	-£ 13,090.96
Loss	-21,936	-6,538	£ 15,397.83
Plus Other Income			£ -
Interest	280	146	£ 134.15
Total Other Income	280	146	£ 134.15
Less Operating Expenses			£ -
Accountancy Fees	309	985	-£ 676.00
Advertising & Marketing	228	265	-£ 37.92
Bank Fees	0	100	-£ 100.00
Cleaning	110	59	£ 50.98
Electricity Supply Avon Centre Liability Unpaid EDF **	6,778	3,604	£ 3,174.18
Equipment	48	127	-£ 78.99
Fuel (Vehicle)	558	848	-£ 289.90
Insurance	1,003	879	£ 124.11
IT Software and Consumables	285	78	£ 206.73
Light, Power, Heating	9,848	13,556	-£ 3,708.31
Packaging	25	452	-£ 427.29
Postage, Freight & Courier	25	0	£ 25.29
Printing & Stationery	1,030	993	£ 37.59
Repairs & Maintenance	464	46	£ 418.36
Subscriptions	568	634	-£ 66.90
Sum Up Fees	20	0	£ 20.33
Telephone & Internet	521	514	£ 6.71
Training	24	0	£ 24.00
Vehicle Costs (not fuel)	911	506	£ 405.11
Volunteer Meals	319	349	-£ 29.73
Total Operating Expenses	23,072	23,994	-£ 921.65
Net Loss	-44,729	-30,387	£ 14,342.03
Electricity Supply Avon Centre Liability Unpaid EDF **	(6,777.83)	(3,603.65)	-£ 3,174.18
Closing Reserve A/C	9,800	51,153	-£ 41,353.11
Closing Treasurer A/C	5,772	6,328	-£ 556.00
Closing Petty Cash	653	299	£ 353.89
	9,448	54,177	-£ 44,729.40

Accounts were approved by the Board of Trustees and signed on

Signed

Independent Examiner

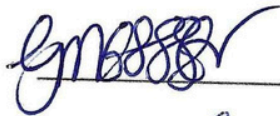
[Handwritten Signature] FCA

Trustee

7
GERRIE MESSER

Chair

JACKIE VISSER

_____

_____



CHARITY COMMISSION
FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A

Independent Examiner's Report

Report to the trustees

Kingsbridge Area Foodbank

On accounts for the year
ended

31 March 2025

Charity no
(if any)

1189068

Set out on pages

Two

Responsibilities and
basis of report

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31 March 2025.

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

[The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of The Institute of Chartered Accountants in England and Wales.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below *) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

* Please delete the words in the brackets if they do not apply.

Signed:

Date:

28.1.2026

Name:

D J Cotton

Relevant professional
qualification(s) or body

FCA

(if any):

--

Address:

c/o Morgan Accountants, Duke Court, Bridge Street, Kingsbridge, Devon,
TQ7 1HX

Section B

Disclosure

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

--

Accounts

**KINGSBRIDGE AREA FOODBANK
ANNUAL GENERAL MEETING
Tuesday 24 September 2024**

REPORT FROM THE CHAIR

Foodbank activities have continued without any break since the Covid Pandemic triggered a huge growth in the number of households coming to us for support. Client numbers have continued to grow, as the cost of living crisis has struck at so many people's lives. The reasons for people coming to us are many and varied.

At the foodbank our first response to someone asking for help is to make sure that they have at least an emergency food parcel. We don't judge anyone, and as the on-going financial crisis continues to erode people's ability to support themselves independently, our client base evolves to reflect that. More and more clients are being referred to us by other agencies active in society, and equally overwhelmed.

When I see anything written in the media about 'foodbanks' I'm struck by the huge variety of set-ups that exist in different parts of the country, each reflecting the needs of its own community. Kingsbridge Foodbank is a member of IFAN – the Independent Food Aid Network. We do not come under the auspices of the Trussell Trust, which is the foodbank with the highest profile in the media. When members of the public talk to us about the Kingsbridge Area Foodbank they are amazed at the complexity of our operations, often taken aback at the wide gaps in the community around us, and inevitably impressed at the geographic area we support.

Clients still don't come to the foodbank to collect their food as there are simply too many households. Volunteers continue to pack bags daily, ready for delivery. Volunteer drivers take food not only to people living in Kingsbridge and its immediate area, but cover an area from South Brent to Modbury, Salcombe, Portlemouth, Stoke Fleming, Blackawton, East Allington, and many places in between; many people cannot afford the fuel, bus fare, or manage the distance with shopping bags.

Increasingly the conversation seems to revolve around how to access foodbanks, and a general expectation that 'the foodbank will help'. This should not be how the modern world works.

In my time at the foodbank I have met people whose capacity for caring has completely blown me away. I'll happily tell you that my inclination to make everything work well is the reason I'm at the foodbank: I enjoy organising the volunteers, making sure there are always the people needed to keep the wheels turning and the clients supported.

CLIENTS

Our clients don't come to the foodbank because they are scroungers. It's very easy to say 'they should do better'. Some may indeed be incompetent, or have managed their lives 'badly' (who are we to judge what that means?), but far more are victims of circumstances beyond their control. Lack of income, lack of support from those who are supposed, (or are paid) to care, health crises that mean they have lost income and mobility.

To consider that 'poverty is a result of the moral failures of poor people', is an interesting suggestion. It is also the result of a moral failure of those in power, and those who have the capacity to recognise that there will always be people who fall,

and that if we care at all about others, we can so easily make their lives a little bit easier.
(source unknown)

All clients **will** need a referral at some point. Some people **do** self-refer – and asking for help is one of the most difficult things to do – but after two food parcels they **will** need to find a referral from one of our partner agencies. Members of the public sometimes tell me about a friend or neighbour that they are concerned about, asking how that person can get a referral.

Paula is, I think, the kindest person you will ever meet. Listening to her on the phone sometimes, or greeting a client at the door, is amazing. There seems to be no limit to her wish to help them, making many of them feel like members of the family, giving them a chance to relax knowing that their immediate problems about food, and many other issues are now in the hands of people who care.

CLIENT COORDINATOR

The current numbers we support are 187 households, comprising 263 adults and 192 children, a total of 455 people. The numbers remain pretty stable throughout the different seasons. PF explained that she is currently in the process of sending out letters requiring clients to set out their income and expenditure to determine whether they still require the services of KFB. The responses are coming back and there was some expectation that some clients would drop off the list, but they are mainly coming back still requiring assistance.

Reference was made to South Dartmoor Community Energy, which assists people to seek help with paying their utilities bills. This includes helping them apply to the welfare funds of the utility companies.

VOLUNTEERS

NONE of our volunteers or Trustees are paid and **none** of our drivers claim their fuel expenses. Our administrative costs are minimal - apart from electricity, telephones, stationery, keeping van on the road and small office costs - **all** donations are used for client support.

VOLUNTEER COORDINATOR

Foodbank is like a grand machine, every job linked to the next. We have over 100 volunteers, all giving their time freely. *At the present time the foodbank has:*

- Delivery drivers: 50+ regularly active volunteers, some have a 'regular run' and are the vital link between many of the clients and the foodbank, and some who are casual 'back-up' drivers, grabbing a chance from their busy lives to stand in, often at short notice.
- In-house: another 60 in-house volunteers doing the myriad tasks generated daily.
- Trustees and fund-raising team, another 12 volunteers.
- 14 year old students working towards their Duke of Edinburgh Bronze Award – 1 hour a week for 13 weeks, after school. As the end of the day is usually dark and damp, and most interesting jobs have been done earlier, we try to make life a bit more interesting for them by inviting them to help with Saturday morning bulk deliveries from Morrisons, doing a few hours during school holidays, help with Christmas fair and other fund-raising activities, packing Christmas presents etc.

Kingsbridge Area Foodbank - AGM Sept

- Another group is the 17/18 year old students undertaking an hour a week, 'Enrichment programme', or students on 'Work Experience', who spend a full week with us in July, giving them a chance to participate in, and understand much of the key functions of, the foodbank.
- Others who have stepped up to help, with any number of jobs: **Roger, Tom and Jason**, key team on collection and delivery of furniture items for distribution to struggling clients, **Savage Scaffolding, Tom** the pig farmer, and **Annette**, local bus driver, who is always ready to step in and help driving and delivering when she's not in work! And regular volunteers who bring their visiting family and friends for a 'day at the foodbank'!

The ages, attitudes, abilities of volunteers cover a wide range. Volunteering at the bank provides a social environment which many volunteers value as support in their own lives.

GENERAL INFORMATION for new volunteers

Food is packed and delivered every day; few clients come to the bank in person.

***In-house jobs** involve, as well as packing bags, stacking shelves, breaking bulk (bacon, sausages, cheese, sugar, rice, etc etc), making coffee, emptying bins, and so on. Most volunteers stay for a few hours, maybe 0930 till 1200, maybe 1300 - 1600, some work longer shifts, say 1000 to 1430. There are always jobs to do, many of them unglamorous!*

***Deliveries** go out at the same day/time each week so that clients know when to expect delivery. Regular drivers take the same run/s every week, some doing a single run, others two or even three runs. Each run consists of between 4 and 6 households - you can imagine how much room a car needs for at least three bags for each household! Households can be single, couples, families and family plus - maybe 7 children in a combined household. I also have a list of **'stand in' drivers** who take on deliveries when the regular drivers are absent. The number of clients which we support has grown over the last three years, due to Covid, and the current economic climate, which is pushing more people to ask for help - we now have over 175 households, (420+ individuals) on our books.*

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ACTIVITIES THROUGHOUT THE YEAR

Food Sources

Purchases:

Paula places regular orders to Morrison's warehouse for basic staples. Jackie shops regularly for those fresh items required for clients who have special dietary needs, and Gerrie places daily orders with Total Produce and Caterfood for fresh fruit and veg, bread, milk, eggs, cheese etc. We have also been able to purchase Parsley Box ready meals which keep for months and can be stored without fridge or freezer.

Donations:

Tesco and Morrisons Community Liaison staff, Cathy and Amanda, put foodstuffs and other items that we need into the bags, which their customers are then able to purchase and donate. At **Harvest** time local schools and churches donated considerable quantities of food. At Christmas the **Tesco Fare Share** initiative last year provided 80 crates of foodstuffs for Christmas Hampers, which were distributed to every household. In the tradition of our foodbank Christmas deliveries, we have made it a focus to give gifts of warm clothing and blankets, much of this purchased through the generosity of **individual donors**. We also sometimes collect from **Lidl** and **M&S**.

The **Bank the food** app is the latest addition to our financial (donations) armoury. A search for this on Google will take you to a national website where you tell them where your local foodbank is and it will come up with the latest list of items most required by us; (available on iOS and android).

In addition, every week we continue to receive 150 loaves of bread donated to us by **Warburtons** bakers; **Salcombe Bakehouse** also donate surplus breads; many **village shops** have collection points, and someone from the village brings us those donations weekly. At the moment we are receiving the freshest, surplus eggs, fruit and veg grown by members of the public produced in gardens and allotments.

Catering size quantities of food supplies are passed on to **Peter and Heather** who prepare 'home-cooked' meals, desserts and soups. Under Natasha's Law, all food that we send out has to have full details of ingredients, an additional task and cost for our admin.

THERE'S MORE - *so much more to the foodbank.*

Of all of us involved in the work of the foodbank, Gerrie, who I refer to as the Kingsbridge 4th emergency service, will go above and beyond food issues. If she seems to spend a lot of time in her office, or talking to people, she is invariably adding to the store of valuable information that she keeps in her head. If she doesn't immediately know the answer to a problem, she does know how to find it, will get it for you and as far as is in her capacity she will move your life on.

FINANCE

Fundraising group

In October 2023 foodbank gained the services of a dynamic, skilled group of experienced fundraisers, Alan, Harriet, Sarah and Sofia, whose first task was to identify what was needed for them to be as productive as possible. They have a direct link to Trustees to ensure they are always working with the most up-to-date information when making bids. Their work is challenging and time consuming and we're extremely grateful to them for all their efforts on behalf of foodbank.

Throughout the year trustees have been kept informed of the income and expenditure of the Charity with regular monthly meetings.

I took over as Treasurer in February this year and would like to thank Kayleigh the previous Treasurer for keeping the accounts up to date. There was a slight delay in my takeover as it took a while to get the necessary permissions from the bank to do payments. My report for this year is based on the actual figures.

The organisation has gone from a surplus of £46k to a deficit of £30k, a difference of £76k. Income has fallen from 332k to 258k which is down by 22% (£74K).

Expenditure – cost of activities has decreased in line with the reduction of turnover. The Foodbank have also found ways to reduce costs by buying more efficiently.

This year we have had EDF electricity debt to pay off which has been done.

Reserves:

As at the year end the Reserves account stood at £51,153.42. Throughout the year the Trustees have explored options of holding these monies in a higher interest account, however this has not possible to achieve. With donations being lower we have had to use some funds from this account to cover the running costs.

A NEW HOME

The Avon Centre has been our home since September 2020, a situation in which we have been incredibly fortunate. Inevitably, this is now coming to an end and the foodbank has begun the search for a new home. Gerrie and a team of significant folk have been in initial conversations about where we go next.



CHARITY COMMISSION
FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A

Independent Examiner's Report

Report to the trustees

KINGSBRIDGE AREA FOODBANK

On accounts for the year
ended

31/03/2024

Charity no
(if any)

1189068

Set out on pages

TWO

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended

Responsibilities and
basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

[The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body]]. Delete [] if not applicable.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below *) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

* Please delete the words in the brackets if they do not apply.

Signed:

P Coates

Date:

Nov 27th 2024

Name:

DETER COATES

Relevant professional
qualification(s) or body
(if any):

FCIA

Address:

Piani, 3 Wingfield, Tharlestree, KingsGrids.
Devon TQ1 3TE

Section B

Disclosure

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

Financial Report
Kingsbridge Area Foodbank Charity Ref 1189068
1 April 2023 to 31 March 2024

Income	2023/2024	2022/2023
Donations from Public	116,135.17	163,637.76
Fund Raising	9,778.64	2,301.09
Grants	102,505.00	149,304.50
Organisation Donations	29,150.47	12,150.00
Uniform Income	785.29	4,291.41
Total Income	£258,354.57	£331,684.76
Less Cost of Activities		
Christmas Hampers & Gifts	0.00	151.06
Client Support - Accommodation	0	
Client Support - Animal	3,813.46	5,721.12
Client Support - Elec & Gas Topups	4,591.27	8,210.37
Client Support - Food and Goods	249,838.44	223,890.26
Client Support - Gifts	750.00	
Client Support - Medical	15.63	304.76
Client Support - Other	6,383.98	5,389.32
Client Support - Transport	(500.00)	411.45
Client Support - Uniform	0.00	14,389.22
Holiday Activities and Food (HAF)		
Total Cost of Activities	£264,892.78	£258,467.56
Gross Profit / -Loss	-£6,538.21	£73,217.20
Plus Other Income		
Interest	145.57	£25.19
Total Other Income	£145.57	£25.19
Less Operating Expenses		
Accountancy Fees	984.50	706.25
Advertising & Marketing	265.44	222.00
Bank Fees	100.00	(81.61)
Business Mileage	0.00	2.40
Cleaning	59.08	225.17
Electricity Supply Avon Centre Liability Unpaid EDF **	3,603.65	7,300.61
Client Support - Gifts		5,455.34
Fundraising		
Equipment	126.67	2,717.65
Fuel (Vehicle)	848.28	2,417.25
Insurance	878.50	552.72
IT Software and Consumables	78.27	372.15
Light, Power, Heating	13,555.87	304.82
Packaging	451.99	943.27
Postage, Freight & Courier	0.00	92.94
Printing & Stationery	992.57	2,759.51
Rent		
Repairs & Maintenance	45.88	358.96
Subscriptions	634.40	285.99
Telephone & Internet	514.36	430.00
Vehicle Costs (not fuel)	505.58	2,147.63
Volunteer Meals	349.03	199.60
Total Operating Expenses	£23,994.07	£27,412.65
Net Loss	-£30,386.71	£45,829.74
Electricity Supply Avon Centre Liability Unpaid EDF **	-£3,603.65	-£7,300.61
Closing Reserve A/C	£51,153.42	£14,825.19
Closing Treasurer A/C	£6,327.97	£69,804.41
Closing Petty Cash	£299.24	£446.56
	£54,176.98	£77,775.55

Signed

Treasurer

DL one

Date

27/11/24

Debbie Lowe

Independent Examiner

PSC coates

Peter Coates

Chairman

AC Visser

Jackie Visser

Accounts

Kingsbridge Area Foodbank
Annual General Meeting 18th July 2022
Annual Report

The Foodbank has continued to operate for the past year at the Avon Centre, Wallingford Road, without any guarantee as to how long the premises will still be available. Under the direction chiefly of Gerrie, Paula and Jackie, volunteer teams have worked energetically through each week to prepare and deliver packages of regular food supplies to the clients, along with essential non-food items.

Client numbers have continued at a high level, with new applicants adding to the list while others have no longer needed the foodbank's help.

Client Numbers									
Oct-Jul Weekly Drops	No of Drops	No of Adults	No of Children	Mouths we Fed		No of Families	No of Couples	Singles	Total
Average/wk	152	218	179	398		58	47	50	154
Total	6069	8718	7157	15902		2324	1868	1982	6174

A substantial number of volunteers have worked with real commitment at the various tasks involved in providing for people in our locality. Appropriate COVID safety precautions and testing were in place to protect the volunteers and the clients to whom they delivered.

Volunteers

Delivery drivers*: 46 active volunteers, another 14 not active/reserve

In-house**: 43 active, another 16 not active/reserve

Other volunteers include:

14 year old students working towards their Duke of Edinburgh Bronze Award – 1 hour a week for 13 weeks, after school.

17/18 year old students undertaking a week's 'Work Experience', who spend a full week with us in July, which gives them a chance to participate in, and understand much of the key functions of the foodbank.

'Community Service' volunteers (small group), undertaking the volunteering as part of their sentence. The agencies contact Gerrie, who checks their 'credentials' in terms of appropriateness.

All volunteers sign confidentiality agreements and some jobs are restricted.

*** Delivery drivers** - Deliveries go out at the same day/time each week so that clients know when to expect delivery. Regular drivers take the same run/s every week, some doing a single run, others two or even three runs. Each run consists of between 4 and 6 households

****In-house jobs** involve, as well as packing bags, stacking shelves, tidying up (we tend to take in white goods and basic furniture for needy clients), breaking bulk (bacon, sausages, cheese, sugar, rice, etc etc), making coffee, emptying bins, and so on.

Extra initiatives beyond the regular weekly provision include the special Christmas hampers and acting as local facilitator for the government conceived and funded HAF programme (Holiday Activities and Food), though for the forthcoming school holiday the funding, via DCC, has been

denied, despite protests. The positive visit from our MP in February has not had any effect on this situation.

Supplies of items for food distribution have continued as a mixture of donations from the public, mainly as prepared small packages in the supermarkets; random deliveries as excess items from local food sales outlets; and bulk purchases from major suppliers.

Likewise, financial support has ranged from relatively small, but often regular, donations from individuals and local groups, to major grants from various funding sources. The efforts of those who have been labouring with many grant applications, not always successful, is very much appreciated. Other fundraising initiatives include events around Christmas time, and the recently formed Friends of Kingsbridge Foodbank.

Friends of Kingsbridge Foodbank

The idea is that small groups in our villages and towns around Kingsbridge take on fundraising in whatever way they prefer- coffee mornings, pub quiz, car boot or tabletop sale for example.

In May, Julia & Margaret set up at the back of their cars (with the addition of a gazebo ready for any showers!) at the May Fair Car Boot Sale in Modbury. This being our first venture we certainly learnt a lot! It was interesting to see what sold-and what didn't. The following Saturday we had a market stall, again part of the May Fair.

We had an indoor double table stall at Malborough School Fun Day ably assisted by Sian & Mary, again a successful day, and on this lovely sunny day our most popular line was the water pistols!

Suzie has sold some items, at the Quay car boot sale and Lyndsay had a highly successful Tabletop sale held in Kingsbridge Fore Street well supported by her own church congregation. These are fabulous opportunities to convert saleable donated items of toys, baby/children's clothes, books, beauty products & kitchen equipment- all very gratefully received but not edible, into cash to buy food.

Our next 'pilot' event was the Big Breakfast, Held on a beautiful sunny June Saturday at the Recreation Ground in Modbury. Chef Julia and her kitchen team were amazing considering the limited facilities and space available. Over 70 turned up and we raised a fabulous £660! Other events are planned including a pub quiz and coffee morning, and we hope to have a stall at this year's Kingsbridge Show

Other donations include second hand white goods and items of furniture to make available to clients in need. Clothing has also been donated, including school uniforms. More of the latter has also been purchased from a dedicated local grant.

There have been some changes among the trustees, some standing down and others co-opted to take their place. The retirees deserve our deep thanks for their years of service, and the newcomers deserve all the support possible for their new responsibilities.

Issues before the trustees during the year included establishing and/or renewing Policies and Procedures, including Financial Control and Internal Audit procedure. A concern has been the growing cost of bulk purchases as against the variable nature of grants and donations. The team at Avon Centre has been at pains to monitor and where appropriate limit the items in the packages sent out to clients. And efforts have been made to ensure that applicants have their referrals renewed as their circumstances of need may have eased.



As an indicator of how the foodbank tries to respond to wider needs and situations, when other agencies have not always kept up during the pandemic, we note and congratulate Gerrie in completing online training to be qualified as Safety Officer regarding Children and Vulnerable Adults. Situations have cropped up during the year, via a referral or application for help with food, that reveal the urgent need for urgent mental health or domestic risk intervention.

Finally, as the foodbank is well into another year with no let up, and to state the obvious, the trustees and the volunteers are well aware that with a serious present and near future cost of living crisis, many more in our locality are justifiably very worried about how they are going to cope, and will turn to the foodbank. More support will be needed – financially, materially, and hands on!

Those who have worked so hard and long and effectively on behalf of our needy neighbours, for no personal gain, deserve immense thanks and recognition!

R. Tyler

Roger Tyler
Chair of the Trustees
18th July 2022

Kingsbridge Area Food Bank Registered Charity Ref 1189068

Treasurer's Report y/e 31/03/2022.

Throughout the year trustees have been kept informed weekly of the income and expenditure of the Charity.

I am satisfied that all expenditure has been in line with the charity's aims and objectives.

Compared with the y/e 31/03/21 income is 27% less, with actual expenditure almost the same as the previous year reflecting the numbers of clients remaining at high levels.

Public donations were less than 2020/21. Given the expected rise in living costs trustees are aware that this could be a double threat to 2022/23 with potentially more clients, but also whether regular donations will continue at around £8,000 per month

Excluding the electricity element, expenditure year on year was similar at £18,000 per month average.

Reserves: At the Trustees Meeting on 17th March 2022 the reserve account stood at £14,400, £10,000 for 17 months of accrued electricity usage at EDF's July 2021 quote of 15.8p per unit, plus £4,400 for other emergency purposes. Apart from sporadic invoices for minor daily charges (which were paid) no invoice had been received from EDF for usage since the supply was connected in October 2020. It was proposed by the Chair and passed, to release £4,400, leaving £10,000 covering emergencies, electricity or otherwise. The Secretary had recent assurance from our MP for his assistance in dealing with any demand for payment by EDF. Following a visit in May 2022 to the Avon Centre by EDF contractors, an invoice was received for £23,092.70 (Unit costs of around 25p rising to 50p on 28/01/22). While this remains unpaid and unresolved the potential liability up to 31/03/22 has been calculated as £20,240.75, which has been entered into the Financial Report. Efforts to mitigate this are ongoing.

The year ended with £11,000 free funds. However grants of £19,000 confirmed for April boosted the forecast considerably. Each month trustees discuss the next three months forecast to see what actions are needed.

I would like to thank the three managing trustees for the immense amount of work put in during the year, but also raise my concern that maintaining the high level of service in the long term will become more difficult. Add to this, that the Avon Centre is not a permanent home, but free of rent and other operating costs.

Finally, thank you to Peter Coates for the Independent Examination, and welcome to Kayleigh Morton the new treasurer – we have been meeting regularly for the past few weeks and most tasks have now been transferred.



Steve Arblaster
Outgoing Treasurer
8th July 2022.

Financial Report
Kingsbridge Area Foodbank Charity Reg 1189068
1 April 2021 to 31 March 2022

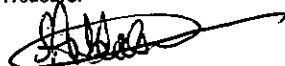
	2021/2022	% Variance on last year	2020/2021	2019/2020
Income				
Donations from Public	£106,595.50		£191,195.53	
Grants	£69,250.00		£65,045.00	
Organisation Donations	£11,271.16		Incl in Public Donations	
Total Income	£187,116.66	-26.98%	£256,240.53	£23,792.97
Less Cost of Activities				
Christmas Hampers & Gifts	£3,935.57		£3,535.05	
Client Support - Accommodation	£625.14		£445.00	
Client Support - Animal	£8,054.94		Incl in Food & Goods	
Client Support - Elec & Gas Topups	£9,240.63		£8,309.65	
Client Support - Food and Goods	£171,011.76		£180,241.65	
Client Support - Medical	£1,830.98		Incl in Food & Goods	
Client Support - Other	£2,718.56		£9,289.84	
Client Support - Transport	£1,748.95		£1,033.00	
Client Support - Uniform	£1,424.53		£1,079.78	
Holiday Activities and Food (HAF)	£3,122.79		Incl in Food & Goods	
Total Cost of Activities	£203,713.85	-0.11%	£203,933.97	£9,492.07
Gross Loss	-£16,597.19		£52,306.56	Gross Gain
Plus Other Income				
Interest	£0.82		£0.00	£0.00
Total Other Income	£0.82		£0.00	£0.00
Less Operating Expenses				
Accountancy Fees	£93.75		£0.00	
Advertising & Marketing	£216.00		£251.95	
Bank Fees	£39.95		£0.00	
Cleaning	£40.00		£22.50	
Electricity Supply Avon Centre Liability Unpaid EDF **	£20,240.75		£0.00	
Equipment	£1,222.01		£423.50	
Fuel (Vehicle)	£2,842.95		Incl in vehicle costs	
Insurance	£964.92		£408.21	
IT Software and Consumables	£131.29		£3.99	
Light, Power, Heating	£77.20		£0.00	
Packaging	£64.75		£0.00	
Postage, Freight & Courier	£367.54		£38.52	
Printing & Stationery	£2,190.75		£1,768.89	
Rent	£0.00		£2,619.00	
Repairs & Maintenance	£549.60		£447.20	
Subscriptions	£7.99		£828.00	
Telephone & Internet	£196.07		£55.00	
Vehicle Costs (not fuel)	£994.37		£1,393.72	
Volunteer Meals	£195.40		£313.37	
Total Operating Expenses	£30,435.29	254.98%	£8,573.85	
Net Loss	-£47,031.66	-207.54%	£43,732.71	Net Gain £14,300.90
Closing Reserve A/C	£10,000.10		£0.00	
Closing Treasurer A/C	£21,840.93		£58,505.92	
Closing Petty Cash	£104.88		£230.88	
	£31,945.91		£58,736.80	
Electricity Supply Avon Centre Liability Unpaid EDF **	-£20,240.75			
Free Cash	£11,705.16			

** Calculated from EDF bill 08/09/20 to 23/05/22, removing value of supply for 01/04/22 to 23/05/22.

Signed

Date

Treasurer



8/7/22

Steve Arblaster

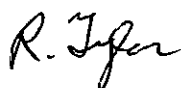
Independent Examiner



8/7/22

Peter Coates

Chairman



8/7/22

Roger Tyler

Independent examiner's report on the accounts

Section A

Independent Examiner's Report

**Report to the
trustees/ members of**

Charity Name
Kingsbridge Area Foodbank

**On accounts for the
year ended**

31/03/2022

**Charity
no (if
any)**

1189068

Set out on page

Three

(remember to include the page numbers on additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/03/2022

**Responsibilities and
basis of report**

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent
examiner's
statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below *) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed:

PJ Coates

Date:

8/7/2022

Name:

Peter Coates

**Relevant professional
qualification(s) or
body (if any):**

FCA

Address: Diani, 3 Wingfield, Thurlestone, Kingsbridge, Devon. TQ7 3EJ

Section B

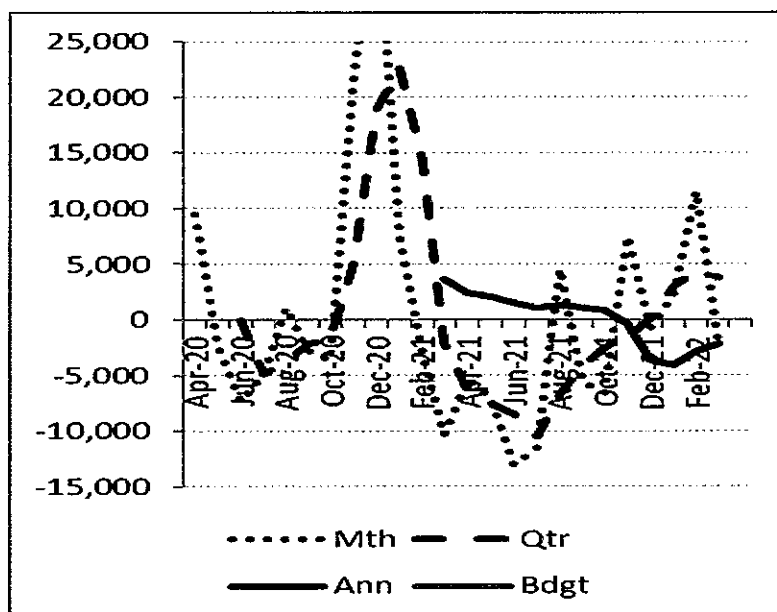
Disclosure

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

- Long term sustainability is a concern
- No budget for 2022/23
- Surplus fallen from £43.7K in year to March 31st 2021 to a deficit of £47.0K for the year to 31st March 2022
- Main changes are donations which have fallen from £191K to £106K a reduction of £85K and operating expenses have increased by £21.9K
- Grants - a grant of £20K in February was very important
- Cash balance fell from £58.7K to £31.9K of which only £11.6K is uncommitted
- Monthly costs £19K Monthly income before one off donations £10K – underlying deficit £9K
- Net Profit has shown a consistent decline see graph below

NET PROFIT - £



- Charity has 1 month's reserve

Accounts

KINGSBRIDGE AREA FOODBANK

ANNUAL GENERAL MEETING 4TH OCTOBER 2021

CHAIRMAN'S ANNUAL REPORT

For the whole past year we have continued to operate from the Avon Centre, Wallingford Road. Our very dedicated team of front-line officers and volunteers, efficiently and energetically led by Gerrie, Paula and Jackie, have worked wonders, regularly and reliably preparing and sending out packages of food and other items to a host of clients around the district. The team at the Avon Centre work with amazing dedication, thoroughness and attention to detail – sorting, storing, dividing items into small packs, labelling – all necessary before assembling the final packages. And we should note the recent enhanced use of leftovers for cooked and packaged meals.

Client numbers have increased and remained high. Last week, 151 foodparcels were delivered, providing for more than 400 individuals. While some have ceased to need our help, others have come on to the list as their circumstances have worsened. With the recent reduction in benefits in Universal Credit and the end of covid furlough, we anticipate increasing demand in the near future.

All this has required a significant number of volunteer drivers to deliver the items to clients' homes, as this continues to be the only way we now get goods to clients – while there is still the danger of infection with covid, clients do not yet come to us to collect their packages. We recognize the drivers' dedication, and are immensely grateful for their very significant efforts.

We are very grateful for the continued practical support of shoppers at Tesco and Morrisons, of churches and other groups, and of local shops and businesses. In the year, arrangements were made for major deliveries of items from Morrisons and local bulk suppliers, delivery being possible at The Avon Centre. The foodbank has had to purchase these items, at large overall cost, hence the need for significant financial donations and grants.

In addition to the regular weekly package supply, the usual special effort was made at Christmas to provide extra, seasonal items. Over 200 normal packages were delivered along with special Christmas present hampers. Also, clients and others were made aware of available help in the school holidays when free school lunches were not supplied.

There is still no definite news as to when we will have to vacate the Avon Centre as plans are finalised and approved for rebuilding and developments there. Our hope – and need – is for a new, purpose built centre which can be used as some sort of community base. Various local and district councillors have visited, seen the scale of our operations, and have taken this need back to council meetings. We await further responses from them.

We have continued to be involved in offering non-food items and events. There are donated white goods and items of furniture at the centre, ready for clients with relevant needs. We have become involved in obtaining and offering school uniforms - new, as well as second hand clothing. In the summer we cooperated with and helped implement DCC's HAF programme (Holiday Activities and Food). Typically, clients have a mix of interrelating needs, as can be seen from sample client profiles.

Various social issues and critical needs of clients have come to the fore, into which we (principally Gerrie) have been drawn in trying to meet – issues which other groups and agencies have not been dealing with adequately (perhaps because of lockdown problems). Please see these examples. We are seeking through the local Caring Alliance to discuss this situation with other voluntary groups. There was an attempt by the CAB to offer remote contact at the Avon Centre when our volunteers were present, but little came of that. We also had some funding for counselling support for clients in need of such.

A new venture has been the purchase of much needed vehicle (car) for regular and frequent use on foodbank business, including small scale transport of relevant goods.

Our website has been improved and updated – please see what it looks like.

Overall, it has been a demanding year, not without its worries - not least concerning premises and the necessary means to keep going – and all those who have worked so hard and borne most of the burden deserve immense thanks and congratulations. It won't get any easier in the coming year. We must keep at it, support one another to the hilt, and seek to care effectively for our neighbours in need.

Roger Tyler
Chair of the Trustees
Kingsbridge Area Foodbank
4th October 2021

Income and Expenditure
Kingsbridge Area Foodbank Charity No 1189068
15 April 2020 to 31 March 2021

Income	
Donations from Public	£179,310.21
Grants	£64,050.00
Total Income	£243,360.21

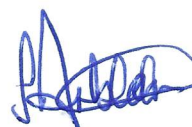
Less Cost of Sales	
Christmas Hampers & Gifts	£3,535.05
Client Support - Accommodation	£445.00
Client Support - Elec & Gas Topups	£8,309.65
Client Support - Food and Goods	£179,341.65
Client Support - Other	£9,289.84
Client Support - Transport	£1,033.00
Client Support - Uniform	£599.78
Total Cost of Sales	£202,553.97

Gain	£40,806.24
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Less Operating Expenses	
Advertising & Marketing	£251.95
Business Mileage/Travel Expenses	£285.65
Cleaning	£22.50
Equipment	£423.50
Fuel (Vehicle)	£1,108.07
Insurance	£408.21
IT Software and Consumables	£3.99
Postage, Freight & Courier	£38.52
Printing & Stationery	£1,768.89
Rent	£2,619.00
Repairs & Maintenance	£447.20
Subscriptions	£828.00
Telephone & Internet	£55.00
Volunteer Meals	£313.37
Total Operating Expenses	£8,573.85

Net Gain	£32,232.39
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Treasurer

 S. ARBLASTER 9/8/21

Examiner

PJ Coates PJ COATES 12/8/21

Chair of Trustees

R. Tyler 4/10/21



CHARITY COMMISSION FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A

Independent Examiner's Report

Report to the trustees/
members of

Charity Name
Kingsbridge Area Foodbank

On accounts for the year
ended

31st March 2021

Charity no
(if any)

1189068

Set out on pages

3

(remember to include the page numbers of additional sheets)

Responsibilities and
basis of report

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/03/2021 (Commencing 15/04/2020)

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed:

X P J Coates

Date:

X 12/8/21

Name:

Peter Coates

Relevant professional
qualification(s) or body
(if any):

Chartered Accountant Retired

Address:

Orchard View, 1 Huish Cottages, South Huish, Kingsbridge, Devon, TQ73EJ