



# Annual Report and Accounts

1st April 2024 to 31st March 2025



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# Our Vision and Mission



## Our Vision

*A local community where we all share more and reduce waste.*



## Our Mission

*We provide the opportunities and inspiration to our communities that make it simple to share and repair, to move away from buying new or throwing things away.*



# April 2024-March 2025

## Activities and Achievements



At Share and Repair we focus on practical ways to reduce our environmental impact as a community. Our watchwords are "borrow don't buy" and "mend it don't end it". Through our work we not only reduce the carbon footprint of our community, we save people money and space and help them to gain the skills they need to repair things themselves.

Share and Repair is not part of a national group, although we work closely with others offering Libraries of Things and Repair Cafes across the UK. We were the first in England to test the concept of a High Street shop thanks to Bath and North East Somerset (B&NES) Council and we pride ourselves on being open to new ideas and projects to further our charitable goals.

Share and Repair carries out a range of activities in furtherance of its charitable objectives. Where possible we have attempted to quantify the number of direct beneficiaries and we also believe the community-building aspects of these activities provide benefit to the wider public both in the areas where we work and beyond. The Trustees (who are also the members of the charity) present their Annual Report together with the financial statements of Share and Repair (a Charitable Incorporated Organisation (CIO)) for the year ended 31 March 2025. The Trustees confirm that the Annual Report and Accounts comply with the current statutory requirements of the Charity Commission's regulations for small organisations with an income less than £250,000.

## Why we exist

We all live in a throwaway economy. It can be tough to find options for repair locally, and our possessions can be needlessly hard to fix. As a result we're losing repair skills in our communities, throwing more away, and buying more new. It's building a mountain of waste whilst using ever more of our planet's limited resources.

As an organisation we have signed the UK Repair and Reuse Declaration and are proud to be working to reduce the impact the UK has on global waste. Manufacturing new items fuels biodiversity loss, the exploitation of vulnerable workers and natural ecosystems, and grows greenhouse gas emissions.



By encouraging sharing and reuse, Libraries of Things and Repair Cafes prevent tonnes of waste and carbon emissions that would result from manufacturing and disposing of rarely-used items.

By owning less products and using them for longer and of course repairing them when they break, we can all slow this process down and reduce our impact on the planet.

## How we aim to help

We run five different types of activity at Share and Repair



In 2017 we launched our first Repair Cafe and we currently support 10 across Bath and North East Somerset and Wiltshire, plus offer regular repair sessions from our shop in central Bath and pop up Repair Cafes at the University of Bath and Bath Spa University.



In 2019 we launched our Library of Things and this year we offered 890 items for our community to borrow instead of buy.



We run a programme of How To Workshops where local people can learn how to do things themselves, such as to confidently use power tools, do repairs using their sewing machine, or maintain their bike.



We rehome small electrical items to people on low incomes by working with local partner organisations through HomeKIT.



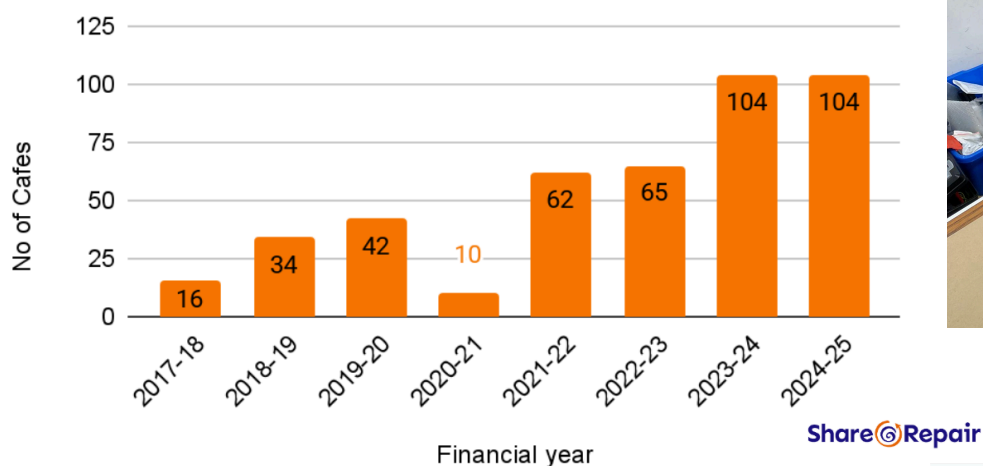
Our school programme teaches Year 5 and Year 6 students about the benefits of circular living and how to do repairs in their home.

# Repairs

## Monthly Repair Cafes

*Volunteer-led repairs at pop up monthly events*

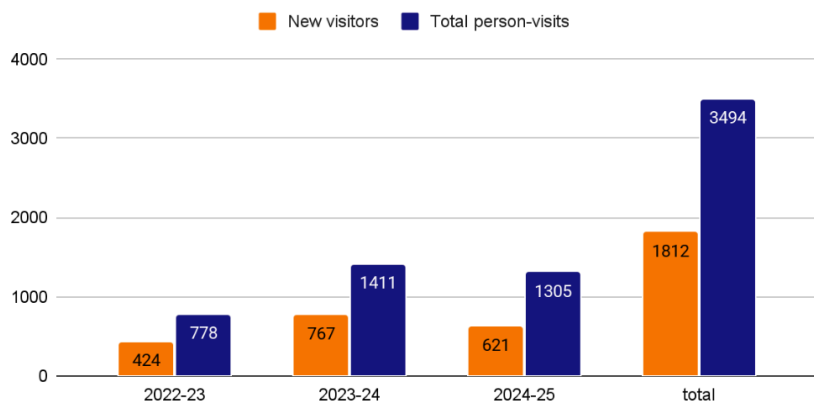
No of Repair Cafes by Financial Year



New and Total visitors

(excluding University of Bath)

52% of visitors are new



Share@Repair

Our monthly Repair Cafes are run by teams of local volunteers in their communities. They pop up each month and repair items in return for a “pay what you can afford” donation. Customers work alongside our expert repairers to fix their items. Even if you have nothing to be repaired, these events are welcoming spaces where you can share a cup of tea with your neighbours. There

are over 2,500 Repair Cafes worldwide according to [Repair Cafe International](#) and we are proud to be part of this movement.

Our Repair Cafes have grown in number to 10 plus university pop ups. Our local volunteer teams are supported by our experience and resources. Our number of Cafe sessions have stayed static this year after expanding the number of locations in previous years.

We know from our feedback forms that women and older adults are the main users of our Repair Cafes. In 2024-5 we saw 1,720 items for repair. That's 6,775 items our volunteers have seen for repair since we started in 2017.

The majority of items brought to the Repair Cafes were electrical devices (55%). Sewing items were the next most common (25%). Smaller numbers of mechanical items, furniture and other items were also received. We see on average 16 items per cafe session.

3,049 volunteer hours were given by our community to run our Repair Cafes over the last year. Invaluable skills are being passed on, items are being kept in use for longer and for every Repair Cafe repair we estimate that 12kgCO<sub>2</sub>e is saved.

Sewing repairs, mechanical repairs and sharpening are the most successful categories of repair. At our Repair Cafes our sewing repairs have a 96% success rate, whilst our electrical repairs are the most common type of repair, but also the most challenging with a repair rate of 65%. This represents 2 in 3 electrical items being put back into use and we encourage customers with items which are beyond repair to responsibly recycle them.

We track the number of new people visiting our Repair Cafes and are pleased to see that 52% of our visitors are new.

We aim to have customers present throughout the attempt to repair their item to provide both helpful insights to aid the repair and valuable social interaction for some members of the community. Our feedback forms show the majority of attendees feel inspired to try more repairs at home after visiting a Repair Cafe.

In addition to our monthly Repair Cafes we also ran pop up sessions at both the University of Bath and Bath Spa University in partnership with the students. These events are very popular, especially for sewing repairs. We usually need 4 sewing repairers at the University of Bath events to cope with the demand.

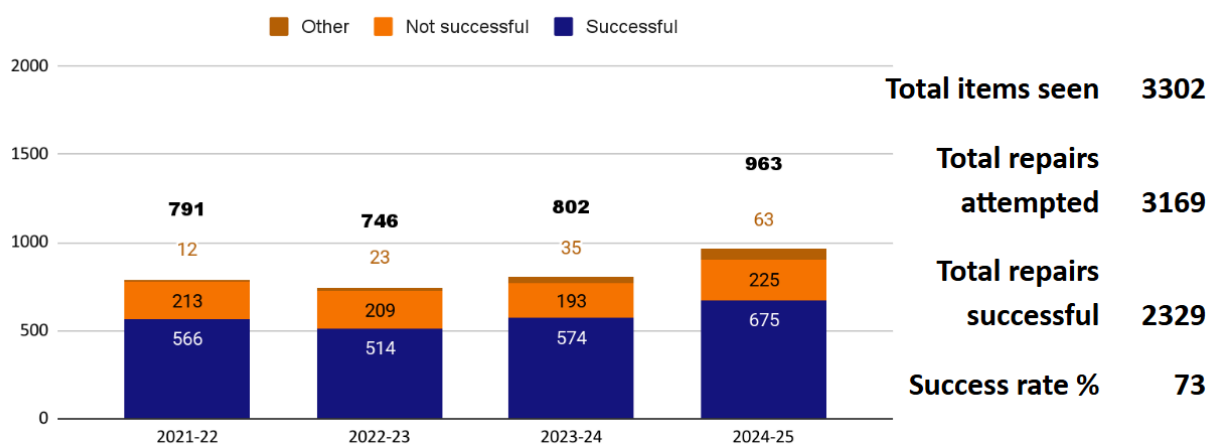
## Repair Sessions at our Shop

*Volunteer-led repairs at bookable slots*



### Shop repairs by year and status

(Total no. items seen in bold)





We offered repair sessions 5 days a week with our volunteer repairers from our shop in George Street, Bath. These were in return for a “pay what you can afford” donation. Unlike Repair Cafes, customers book in advance. This financial year our shop repair volunteers supported us with 2,816 hours and saw 963 items. 675 of those were successfully repaired (70%).

We ask our repair session customers how likely they are to try a repair at home and more than half our customers left feeling confident enough to repair at home themselves. This is excellent feedback as we aim to build skills as well as to fix items.

The mix of items that are brought for repair is broadly the same as in Repair Cafes with electrical being the most common type. Electronic items were much more frequently repaired in the Shop due to the fact that at the shop volunteers have more time to take a look at broken items and a broader range of tools. We also offer knife sharpening every Tuesday.

We are fortunate to be supported by a large group of volunteers across the week, which is essential as our number of repairs seen has been increasing year on year.

We are able to summarise the feedback we have from customers about our shop repairs into three different themes.

## Theme 1: Service Quality & Experience

### **Positive Environment:**

Customers frequently mentioned the "very nice environment," the "warm welcome," and the "lovely community" feeling of the space.

### **Efficiency & Speed:**

Comments highlighted "prompt and friendly attention," "friendly, fast and efficient" service, and quick repairs (e.g., "...mended in less than 10 mins. MAGIC").

### **High Recommendation:**

The service is described as "fantastic," "brilliant," "excellent," and users stated they "will be back" and "definitely recommend."

### **Concept & Value:**

The enterprise itself is praised as a "great concept," "genius concept," and a "wonderful service" that is "highly personal and effective."

We are always looking for areas for improvement. We have implemented physical repair boards this year in an attempt to ensure the customer journey is supported from arrival to departure.

## Theme 2: Volunteer and Staff Expertise & Attitude

### **Exceptional Skill & Knowledge:**

Our volunteers are described by customers as "skillful," "knowledgeable," "competent," and "patient." Specific individuals were frequently named and praised for their excellent work.

### **Helpful & Friendly Demeanour:**

The team is consistently described as "friendly," "helpful," "lovely people," and "wonderful."

### **Dedication & Effort:**

Users appreciated the "very diligent approach and attitude" and the time and efforts taken, even when items could not be fixed.

### **Communication & Education:**

Volunteers excelled at explaining the process, with users saying they "talked me through their thinking and the repairs," and provided "brilliant advice." Many users mentioned learning new skills or gaining a better understanding of how their items work.

During this year we have trained key members of our Front of House Team as "Shift Leaders" to ensure we track the progress of a repair more closely as occasionally customers were leaving without giving us feedback, or being asked for a donation.

## Theme 3: Repair Outcome & Impact

### Successful Repairs:

Our volunteer repairers repair around 75% of items and customer comments include "completely delighted with the repair," "repaired to a high standard," and described as "wonderful....all fixed."

### Emotional & Sentimental Value:

Comments highlighted "prompt and friendly attention," "friendly, fast and efficient" service, and quick repairs (e.g., "...mended in less than 10 mins. MAGIC").

### Financial & Environmental Benefit:

Customers noted the significant impact of the service, including "saved me a lot of money buying a new one" and the broader benefit of reducing waste: "reduces landfill" and items being "saved from the dump" or "scrapheap." (e.g., A £250 clothes steamer saved from the dump).

We are keen to track the social as well as the environmental impact of our repairs and this is a project we will be focusing on in the coming months.

## Reuse Shop, Keynsham



Registered charity number: 1189015

Working in partnership  
with B&NES Council.

**Bath & North East  
Somerset Council**

Visit us at Second Floor, Redbridge House, Lower Bristol Road, Bath, BA2 3EW Improving People's Lives

<p><b>Library Of Things</b></p> <p>Over 800 items for your home, garden, or next big event.</p> <p><b>Join today!</b></p> <p><a href="https://bathlibraryofthings.org.uk/">https://bathlibraryofthings.org.uk/</a></p>	 
<p><b>HOW TO Workshops</b></p> <p>Join a workshop to sew, use power tools, or maintain bikes.</p> <p><b>Book today!</b></p> <p><a href="https://shareandrepair.org.uk/how-to-workshops/">https://shareandrepair.org.uk/how-to-workshops/</a></p>	 
<p><b>Repair sessions &amp; cafes</b></p> <p>Drop into our Repair Cafés or book a repair session here.</p> <p><b>Book today!</b></p> <p><a href="https://shareandrepair.org.uk/repairs/">https://shareandrepair.org.uk/repairs/</a></p>	 
<p><b>HomeKIT Donations</b></p> <p>We rehome small appliances to low-income families.</p> <p><b>View more!</b></p> <p><a href="https://shareandrepair.org.uk/homekit/">https://shareandrepair.org.uk/homekit/</a></p>	 

*Helping local people save money and the planet through*  
**Reduce, Repair and Reuse.**

Find out more - visit [shareandrepair.org.uk](https://shareandrepair.org.uk) or call 07486 518197 • Follow us on social media at [in](#) [@](#) [@shareandrepair](#)



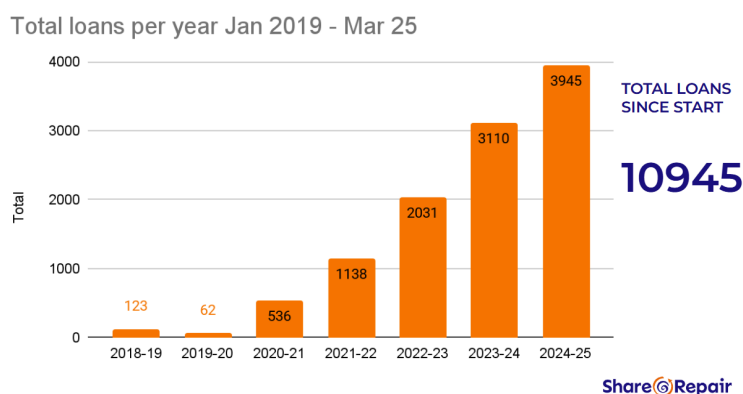
We work closely with B&NES Council and have a team of volunteer PAT testers who visit the Council's Reuse Shop initially fortnightly during this period to test small electrical items which can then be sold. This has been so successful that we increased sessions from fortnightly to weekly in January 2025.

In return for testing the items we receive a share of the profit made when they are sold. Between April 2024 and March 2025 842 items were sold as a result of our team PAT testing them.

In January 2025 we also started to eBay some more valuable items on behalf of the Reuse Shop. This has been taken on as an additional role by our existing eBay volunteer. He has been eBaying to raise valuable income for our charity since 2022 and in this financial year sold 91 items on our behalf. This generates essential unrestricted income for Share and Repair.

Both the PAT testing and the eBay sales provide essential unrestricted income for our charity.

## Library of Things



Our Library of Things is a community-based service that lends out a wide range of physical items such as tools, kitchen appliances and gardening equipment in a similar way to how a traditional library lends books. Our primary purpose is to promote a local sharing economy, to reduce waste and save our community money and space at home by allowing them to borrow items they only need occasionally instead of buying them.



Our membership has grown consistently and at the end of this year we had 3,633 people join us as Library of Things members since we launched in 2019.

Since Share and Repair began our Library of Things to the end of March 2025 we made 10,945 loans with 3,945 being in the financial year covered by this report. From cake tins to pressure washers we are helping our community to borrow, not buy.

Our ten most popular items have remained pretty consistent and the majority of items we have in our library have been donated. We also look after items belonging to our community where people retain ownership, but allow us to lend them out when they are not required.



The image above shows our 10 most popular Library of Things items. The size of the image denotes the frequency it was borrowed compared to the other items.

In addition to removing the need to buy items that are only used occasionally we also provide the opportunity to ‘try before you buy’ on items such as air fryers to avoid costly mistakes.

During this financial year our inventory reduced from 930 to 890 items as we started to analyse which items our community needs most and sought to make room for duplicates of our most popular items. The summer is the most popular time for loans with people getting out into their gardens, doing DIY and camping.

We use “The Flying Satsuma”, our cargo bike, to make borrowing even more accessible. We deliver within 3 miles of our base and are supported by a small

team of volunteer riders who are very creative at packing their panniers. In 2024/5 they made 745 journeys.



## How To Workshops



At Share and Repair our most frequent workshop topics have been on how to use your sewing machine, how to use power and hand tools and bicycle maintenance. During the year 2024-5 we also held energy saving workshops and sessions on how to use a thermal imaging camera. We were pleased to receive

support from Retrofit West, a local organisation promoting home energy efficiency upgrades, to purchase an additional camera and to run these energy-saving sessions.

During this year we ran 23 workshops. Our workshops are led by our expert volunteers and regularly receive excellent feedback. The majority of participants felt that their instructor was very clear and the feedback forms also show that participants felt no improvement was required after they had attended a workshop. Despite this we continue to develop these formats and plan to grow the range of topics we can offer in coming years.

## HomeKIT

Our HomeKIT volunteers collect small electrical items such as kettles, irons, toasters, radios, heaters, lamps and TV's and distribute them, once certified safe to use, via our partner organisations to local residents on low incomes. In 2024-5 we dispatched 276 items to disadvantaged households via our key partners who include DHI, Julian House, Bath Welcomes Refugees and Southside Family Project.

In February 2025 we surveyed our partners and although the responses were overwhelmingly positive we picked up an issue with their capacity to collect items from us. We now offer more regular cargo bike deliveries to help items be distributed more quickly.

Some of the comments we received were:

**“Thank you very much for the opportunity to get help with HomeKit items. I am a pensioner and refugee from Ukraine, just moved to my flat. I had nothing at all, but in the Council office on Manvers Street I was offered help with electrical items for my kitchen. Only in a week I got almost new kettle, blender and iron. I am grateful for everyone who was doing that for me.”**

**“Hello, I am a single senior person, living in a shared house. We have a kitchen for more than 10 rooms, and I had no opportunity to cook properly. I got a rice cooker from HomeKit, and it made my life much better. I can now have not only quick sandwiches, but proper meals. I am happy and grateful to Council advisers who let me know I had an option to have electrical items from Share and Repair. Thank you.”**

**“Thank you so much for all the kitchen bits and for dropping off a TV, the kids are made up, thank you”.**

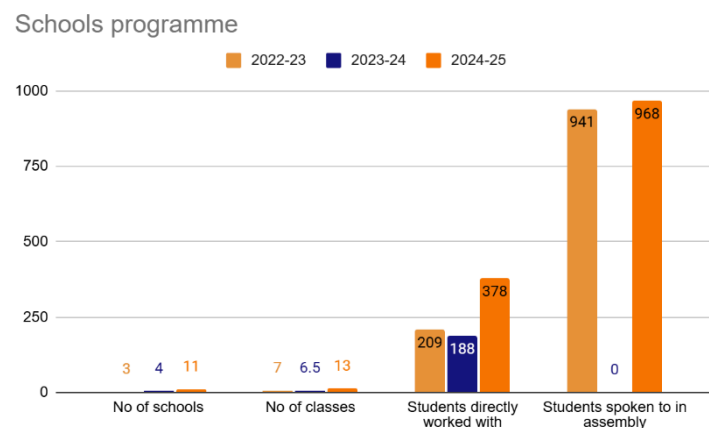
**“It’s a great support for our client base, some of whom were previously rough sleeping, and moving to either supported housing or independent living with support, make their home more comforting/ homely and liveable.”**



## “How to reduce waste” school workshops

In the year 2024-5 our school volunteers worked directly with 378 students across 11 local primary schools. This was our biggest programme of workshops to date. The students learnt practical skills through repairing torches and unblocking a vacuum cleaner, alongside learning about the circular economy and the benefits of borrowing instead of buying new.

### Schools' Programme



Working with younger people is an essential part of what we do. Our workshops teach the students to see their possessions in a new light. They understand the benefit of repairing instead of replacing and of borrowing instead of buying new through practical activities. We aim to inspire the next generation of repairers.

# Our Impact in 2024/5

## Environmental

### Emissions avoided (net)



**2024-25**  
**106 tonnes CO<sub>2</sub>e**

**Cumulative from**  
**start to Mar 2025**  
**317 tonnes CO<sub>2</sub>e**

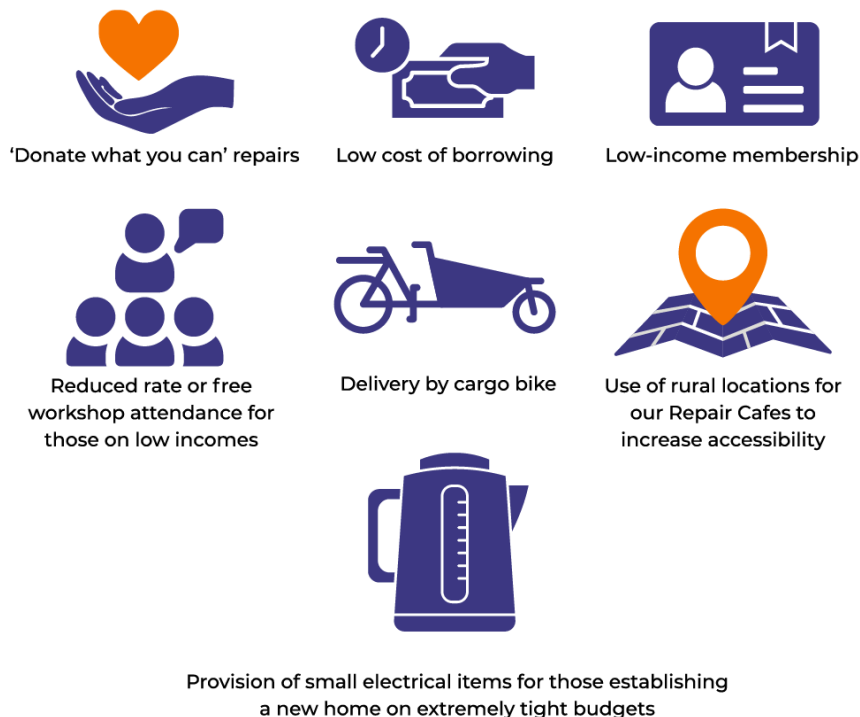
In 2024-5 our impact equated to avoiding 476 car trips from Land's End to John O'Groats , or 35 economy return flights to Hong Kong on a Boeing 777. Our carbon savings were 12.5% up on the previous year.

Since we started in 2017 to March 2025 we have saved the equivalent of 1433 similar car trips or 106 economy flights. These calculations are based on our [carbon impact report](#) which assessed the carbon savings of all our different streams of work. We are grateful to Susan Johnson and Ayesha Abdulla for their work on this for us.

## Social

As well as reducing the environmental impact of our community, Share and Repair is addressing social issues. These include cost of living challenges, mental health issues and social isolation. Engagement in our activities brings local volunteers and customers together and provides social and supportive surroundings for many.

We aim to be as accessible as possible through offering the following:



As a result of the above opportunities we are saving households money and space and building stronger communities as well as improving our impact on the environment.

We have a broad range of volunteers, from retirees to students. We regularly support young people with Duke of Edinburgh placements or work experience opportunities.

One of our student volunteers recently gave us this feedback-

*"The skills and experience that Share and Repair have given me are a badge of honour on my CV, and they always come up in interviews for the experience and skills they've afforded me."*

When we asked our volunteers for words to sum up how they felt about volunteering with us this is what they said:

helpful community something  
 helping valued knackered  
 rare sustainability positive  
 good fun reduce tangible  
 part **friendly** fixed inspired  
 content hope invigorated  
 tea active future contented  
 waste engaged happy  
 useful stimulated busy  
 proud satisfaction repairing  
 run-off-my-feet  
 fulfilling optimistic  
 friendship

Created with Wooclap

## Building Awareness



It was another very successful year for raising awareness both of the issues we aim to address and our charity as a whole.

We attended two pop up events in Bathampton and a pop up event in Keynsham. Our presence at the University of Bath Fresher's Fair helped to spread the word to the newest cohort of students of the services we offer.



Our support from the Enterprise Development Programme in the previous year meant we launched a new website in late March 2024 and we updated our branding. This has helped our visibility during 2024-5. Social Media continues to be a key medium for us to spread information and attract engagement.

We are active members of the B&NES Climate and Nature Group and exhibited in partnership with Bath and West Community Energy at the Climate Hub this year.

## Volunteers

We continue to be hugely grateful to our wonderful team of over 230 volunteers. With a small team of 4 staff and 3 freelancers we would not be able to achieve any of what we do without their hard work and commitment.

This year we held our first in person meeting for our Cafe Leads in November 2024, which gave an opportunity to share experiences and tips on running a successful Repair Cafe.

Our winter social in November 2024, supported by Newark Works, was a great opportunity for volunteers across the organisation to come together and mix more informally.

In March we held our first Volunteer Development Day. This was an opportunity to bring around 60 volunteers together to share skills and experiences from across our five areas of work.

We are grateful to Roseberry Road Studios for hosting us and to Phoebe Brown from Repair Cafe Wales and Clare Bradley, winner of series 6 of the Sewing Bee, for attending and sharing their wisdom.

Many of our volunteers gave their time to run sessions to share their skills, including on topics such as repairing coffee machines, PAT testing and Dysons. We are also grateful to Wagamama and Coombe Castle International for supporting us with providing our volunteer lunch.

It was at this event we said a more formal thank you to Lorna Montgomery, who founded Share and Repair, and stepped back from day to day operations in January 2025. She remained hands-on at Share and repair in a voluntary capacity until our new CEO, Ruth Lambert, was on board and she could then step back into a more ambassadorial role. We are incredibly grateful for her vision and drive and the support she has given since 2017.



## Staff



Our small staff team work hard to achieve our charitable goals. We are extremely grateful for the time and energy they put into their roles. Our Head of Business development, Eleanor Household and our Head of Operations, Jo Lord sadly moved on in 2024. However, after being successfully awarded a grant from the National Lottery Community Fund in November 2024, Ruth Lambert joined as our first full time CEO, amalgamating both those roles. This was a big step change for our small charity. She joined a small team of staff comprised at the end of 2024-5 of our full time Shop Manager, George Burton, our part time Community Engagement Manager, Hila Horosov and our part time Volunteer Manager, Jessie Watts.

## Partnerships

This year we were pleased to continue to be forging strong partnerships within our local community. We are very grateful to our key funders throughout the year, without whom our work would not be possible. These included The National Lottery Community Fund, The Raby Family trust, The Restart project, Retrofit West, National Grid, Bath and West Community Energy, Wessex water and The Quartet Community Foundation.

Bath-based commercial property company HPH Limited continued to sponsor our cargo bike helping us to cover the cost of its operation and maintenance throughout the year.

We continue to work closely with both local Universities through pop up Repair Cafes and our HomeKIT charity partners.

Local businesses Nine Feet Tall and Storm kindly provided us with some excellent pro bono support to continue to develop our systems and our marketing as we grew.

We are grateful to B&NES Council for their ongoing support and willingness to work with us to support our local climate goals; including generously allowing us to be based in one of their properties at that time. We were also supported by Corsham and Bradford on Avon Area Boards to allow us to purchase new PAT testing equipment for our Repair Cafes.

Our HomeKIT partner charities are essential to the distribution of donated items to those most in need. 3SG have provided excellent support and networking opportunities with other local charities.

During 2024-5 we expanded our relationship with local housing association Curo enabling us, with their support, to launch our first Library of Things lockers at their Hub in Mulberry Park in late 2025. We were pleased to attend Curo's Family Day in September 2024.

## Key Events Since 2024-5

Inevitably we are writing this report some time after the 2024-5 year has concluded. Since that point we have seen some notable achievements we feel are worth noting at this point.

In June 2025 we launched a new Repair Cafe in Bathford.

Due to circumstances beyond our control, we needed to find new premises for our George Street base. In September 2025 we moved to the Second Floor, Redbridge House, Lower Bristol Road, Bath, BA2 3EW. This move was successfully completed after a great deal of work from our staff and Trustees.

In November December 2025 we launched the first lending lockers for a Library of Things in the South West at Mulberry Park Hub in Combe Down.

We are grateful to everyone who has supported us in the last year and look forward to working together in the future to continue to provide opportunities to borrow instead of buy and to repair rather than replace; enabling us to have a softer impact on our environment and to save money and space for those who live locally.

## Structure, Governance, Management and Legal Status

Share and Repair is a Charitable Incorporated Organisation (CIO), registered with the Charity Commission for England and Wales (Registration Number 1189015).

The charity was established on 22nd April 2017, and converted to a CIO on April 14th, 2020. The governing document is the Constitution.



## Trustee body

Trustees who served during the period of this report were:

- Lorna Montgomery (Chair - resigned as Chair and Trustee January 2025)
- Nick James (Chair - elected January 2025)
- Steve Brown (Treasurer - resigned March 2025)
- Emily Perkin (Secretary)
- Clare Taylor (March 2024- resigned June 2024)
- Sarah Kendall
- Ian Souter
- Sarah Hargreaves
- Barnaby Collins

Current Trustees who have joined since Financial year 2024-5:

- Chris Rose (joined June 2025)
- Colin Puxley (Treasurer - joined June 2025, resigned September 2025)
- Oscar Reeve (Treasurer - joined November 2025)

The Board wishes to express its sincere gratitude to Lorna Montgomery, our Founder, who stepped down as a Trustee in January 2025 to transition into a valued ambassadorial role for the charity. Her drive, passion, and commitment were instrumental in establishing the organisation.

We also thank Steve Brown for his dedicated service as Treasurer for over two years, resigning at the year-end. His expertise helpfully improved our internal financial systems and reporting.

Following the year-end, the Board managed a period of transition in the Treasurer role. Colin Puxley was appointed in Summer 2025 before stepping down shortly thereafter due to health grounds. We are pleased to report that Oscar Reeve subsequently joined the Board as a Trustee and Treasurer in November 2025.

Trustees are recruited either by open advertisement in line with the Equal Opportunities Policy or co-opted for specific skills (e.g. environmental, finance, marketing). New Trustees receive a comprehensive induction and ongoing training is encouraged. Our Trustees are appointed for a three-year term to ensure stable leadership, with the option to stand for reappointment for up to three consecutive terms.

Public benefit: The Trustees confirm that they have complied with their duty under Section 17(5) of the Charities Act 2011 to have due regard to the Charity Commission's general guidance on public benefit.

## **Governance and Management structure**

The Board of Trustees is the charity's key decision-making body, meeting at least four times a year. Trustees utilise working groups for specific focus areas (e.g. Finance, Marketing). External third-sector organisations provide essential advice on HR and legal matters.

The Trustees have formally delegated the day-to-day operations and management of the charity to the CEO, Ruth Lambert. The CEO manages our employed staff and freelancers, and reports directly to the Chair of Trustees.

The Trustees recognise and maintain a clear distinction between the Governance role (Trustees) and the Operational Management role (CEO), holding responsibility for the recruitment, appointment, monitoring, and annual appraisal of the CEO.

The Trustees maintain a Risk Register that details the strategic, business and operational risks the charity faces and identifies ways to monitor and mitigate them. The register is reviewed regularly at board meetings.

The Board of Trustees is responsible for setting the remuneration of the CEO and key employees. Our approach is designed to ensure the charity can attract and retain high-quality talent while maintaining financial prudence and acting as responsible stewards of charitable funds.

Remuneration is reviewed annually by the Trustees, who take account of external benchmarking data from comparable charities to ensure the pay level is fair and proportionate to the roles' responsibilities and the size of our organisation. No individual is permitted to set their own remuneration.

# Financial review

## Reserves

The Trustees define Free Reserves as unrestricted funds not already designated for specific purposes or tied up in fixed assets.

Our policy is to maintain financial stability and ensure the continuation of core activities should income be unexpectedly reduced.

The Trustees aim to hold Free Reserves equivalent to between three and six months of average core unrestricted operating expenditure.

This target, currently between £21,885 and £43,770, provides cover for essential costs like staff salaries and overheads for a short-term crisis.

Reserves, which were shown as unrestricted funds at the year end, fell slightly from £34,000 to £28,288, but remained within the target range at 3.9 months. This was a similar level of cover to the previous accounts.

The Trustees were pleased to see our reserves remain within our target range and believe that increased activity and associated core staff costs means the charity will need to track and forecast this closely in the coming years to ensure reserves remain at appropriate levels.

The reserve level is reviewed at least annually. Reserves are held in easily accessible accounts. Any deviation from the target will result in a formal plan by the Trustees to either restore the balance or utilise the surplus to advance the charity's mission.

## Responsibilities of the trustees in relation to the financial statements

The Trustees are responsible for preparing the Trustees' Annual Report and Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (FRS 102/Charity SORP). They are required to ensure the

financial statements give a true and fair view of the charity's affairs and its financial performance.

The Trustees are also responsible for maintaining proper accounting records, for implementing appropriate internal control systems designed to provide assurance against material misstatement or loss, and for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees have overall responsibility for ensuring that the charity has appropriate systems of internal control across the entire organisation. The systems of internal control are designed to provide reasonable but not absolute assurance against material misstatement or loss. The trustees are responsible for the maintenance and integrity of the charity and financial information included on the charities website in accordance with legislation In the United Kingdom governing the preparation and dissemination of financial statements.

This report was approved by the Board of Trustees on 14th January 2026.



Nick James- Chair of Trustees.

## **Reference and administrative details**

### **Trustees**

At time of publication:

- Barnaby Collins
- Sarah Hargreaves
- Nick James (Chair)
- Sarah Kendall
- Emily Perkin (Secretary)
- Oscar Reeve (Treasurer)
- Chris Rose
- Ian Souter

## Key Management

Ruth Lambert CEO

**Charity Number** 1189015

### **Registered Office**

Second Floor Redbridge House Lower Bristol Road Bath BA2 3EW

(For the period covered by this report the charity was based at 3 York Buildings, George Street, Bath, BA1 2EB.)

## Charitable Objectives

**Activities this year have been to further the public benefit achieved by our charitable objectives, which are as follows:**

To protect and safeguard the environment for the public benefit through in particular, but not exclusively, the promotion of share, repair and re-use of products as a means of preventing and minimising waste disposal; and the advancement of the education of the public regarding the protection of the environment through sharing, repairing and re-use products.



## **Independent Examiner**

Mike Bowles,  
MJIB Accounting Ltd.  
22 Laurel Drive,  
Penperlleni,  
NP4 0BY

## **Report of the independent examiner**

I report on the financial statements of Share and Repair for the year ended 31 March 2025 as set out on pages 33-39.

### **Responsibilities and basis of the report**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2022 ("the Charities Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act), and
- to state whether particular matters have come to my attention.

### **Basis of independent examiner's statement**

My examination was carried out in accordance with general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters.

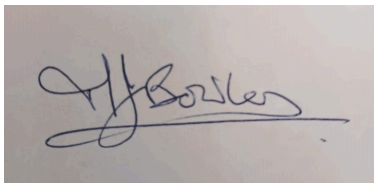
The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

## Independent Examiner's Statement

In connection with my examination, no material matters have come to my attention which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a "true and fair" view which is not a matter considered as part of an independent examination.

I have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

A handwritten signature in blue ink, appearing to read 'J. J. Boulton', with a horizontal line underneath.

**Share and Repair**  
**Statement of Financial Activities**  
for the year ended 31 March 2025

		2025	2025	2025	2024
		Unrestricted	Restricted	Total	Total
	Notes	Funds	Funds	Funds	Funds
		£	£	£	£
<b>Income</b>					
Voluntary income		72,443	54,929	127,372	94,129
Income from charitable activities		36,264	-	36,264	25,760
Investment & other income		302	-	302	-
<b>Total income</b>	2	109,008	54,929	163,937	119,889
<b>Expenditure</b>					
Fundraising		495	-	495	180
Charitable activities		116,891	39,733	156,623	130,600
<b>Total expenditure</b>	3	117,386	39,733	157,118	130,780
<b>Net income / (expenditure)</b>		(8,378)	15,196	6,818	(10,891)
<b>Transfers between funds</b>		6,272	(6,272)	-	-
<b>Net movement in funds</b>		(2,106)	8,924	6,818	(10,891)
<b>Reconciliation of funds</b>					
Total funds brought forward		33,882	15,788	49,670	60,561
<b>Total funds carried forward</b>	7	31,776	24,712	56,488	49,670

**Share and Repair**  
**Balance Sheet**  
as at 31 March 2025

	Notes	2025 £	2024 £
<b>Fixed Assets</b>			
Tangible fixed assets	4	3,489	4,267
		<u>3,489</u>	<u>4,267</u>
<b>Current assets</b>			
Debtors and prepayments	5	1,670	1,238
Cash at bank and in hand		57,929	47,180
		<u>59,599</u>	<u>48,418</u>
<b>Creditors: amounts falling due within one year</b>	6	(6,600)	(3,015)
<b>Net current assets</b>		<u>52,999</u>	<u>45,403</u>
<b>Net assets</b>		<u>56,488</u>	<u>49,670</u>
<b>Funds</b>			
Unrestricted funds		31,776	33,882
Restricted funds	7	24,712	15,788
<b>Total funds</b>		<u>56,488</u>	<u>49,670</u>

Approved by the Board on 14 January 2026 and signed on their behalf by

Nick James  
Chair of Trustees

## Notes to the accounts for the year ended 31 March 2025

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### 1 Principal accounting policies

The principal accounting policies adopted in the preparation of the financial statements are set out below;

#### (a) Basis of accounting

These financial statements have been prepared under the historical cost convention in accordance with the Statement of Recommended Practice 'Accounting and Reporting by Charities' effective January 2019 (the Charities SORP (FRS 102)), UK accounting standards, including 'Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland' (FRS 102). The charity is a public benefit entity and has therefore applied the relevant public benefit requirements of FRS 102.

The financial statements are prepared in Sterling which is the functional currency of the charity.

#### (b) Fund accounting

- (i) Unrestricted funds comprise those funds which the trustees are free to use for any purpose in furtherance of the charitable objects, which include designated funds where the trustees, at their discretion, have created a fund for a specific purpose.
- (ii) Restricted funds are funds which are to be used in accordance with specific restrictions imposed by the donor or trust deed.

#### (c) Income

Income is included in the statement of financial activities when the charity is entitled to it and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income.

- (i) Grants and donations are included in full in the Statement of Financial Activities when receivable. Grants, where entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant.
- (ii) Incoming resources from grants, where related to performance and specific deliverables, are accounted for as the charity earns the right to consideration by its performance.
- (iii) Donated services and facilities are included at the value to the charity where this can be measured reliably; a corresponding amount is then recognised in expenditure in the same period.
- (iv) The value of services provided by volunteers has not been included in these accounts.
- (v) Investment income is included when receivable on an accruals basis.

#### (d) Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred, and includes any VAT which cannot be fully recovered.

- (i) Fundraising costs comprise the costs associated with attracting voluntary income and the costs of trading for fundraising purposes.
- (ii) Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
- (iii) Support costs relate to those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel and governance costs. These costs have been allocated to fund raising and specific areas of charitable activity on a basis consistent with the use of resources.

#### (e) Tangible fixed assets and depreciation

Tangible fixed assets costing over £100 (including any incidental expenses of acquisition) are capitalized. Depreciation is provided at rates calculated to write off the cost on a straight line basis over their expected useful economic life. The rate of depreciation is 33.33% per annum for all assets.



## 2 Income

	Unrestricted funds £	Restricted funds £	Total 2025 £	Total 2024 £
<b>Voluntary income</b>				
<b>Grants</b>				
Community Matters ( National Grid school programme)		4,082	4,082	24,000
Raby Family Trust	8,000		8,000	6,000
BWCE / Quartet Community Foundation		8,300	8,300	8,666
National Lottery Community Fund		40,000	40,000	
Grants below £5k	2,029	2,547	4,576	6,215
<b>Total Grants</b>	<b>10,029</b>	<b>54,929</b>	<b>64,958</b>	<b>44,881</b>
<b>Donations</b>				
BANES	22,000	-	22,000	22,000
Repair shop and café	14,321	-	14,321	14,309
Green Match	8,522	-	8,522	
Other	17,571	-	17,571	12,939
<b>Total Donations</b>	<b>62,413</b>	<b>-</b>	<b>62,413</b>	<b>49,248</b>
<b>Total voluntary income</b>	<b>72,443</b>	<b>54,929</b>	<b>127,372</b>	<b>94,129</b>
<b>Income from charitable activities</b>				
Library of Things	28,628	-	28,628	22,863
Other	7,636	-	7,636	2,897
<b>Total income from charitable activities</b>	<b>36,264</b>	<b>-</b>	<b>36,264</b>	<b>25,760</b>
<b>Investment Income</b>	<b>302</b>		<b>302</b>	
<b>Total income</b>	<b>109,008</b>	<b>54,929</b>	<b>163,937</b>	<b>119,889</b>

During the year the charity received in-kind support recognised in these accounts for rent-free premises valued at £22,000.

## 3 Expenditure

	Unrestricted funds £	Restricted funds £	Total 2025 £	Total 2024 £
<b>Charitable activities</b>				
Salaried staff	53,324	35,957	89,280	76,303
Freelance staff	11,487	-	11,487	8,969
Library of Things	6,182	-	6,182	5,546
Repair Shop	24,789	225	25,014	25,347
Repair Cafes	1,789	1,597	3,386	2,624
HomeKit expenses	21	-	21	155
Other direct charitable costs	-	-	-	2,388
Support costs	19,299	1,954	21,253	9,268
<b>Total charitable activities</b>	<b>116,891</b>	<b>39,733</b>	<b>156,623</b>	<b>130,600</b>
<b>Costs of generating funds</b>				
Local Giving subscription	495	-	495	180
<b>Total costs of generating funds</b>	<b>495</b>	<b>-</b>	<b>495</b>	<b>180</b>
<b>Total expenditure</b>	<b>117,386</b>	<b>39,733</b>	<b>157,118</b>	<b>130,780</b>
<b>Support costs</b>				
	<b>Governance function £</b>	<b>General support £</b>	<b>Total 2025 £</b>	<b>Total 2024 £</b>
Marketing & promotion	-	6,059	6,059	3,105
IT & Office	-	7,861	7,861	2,418
Volunteers	-	3,073	3,073	2,314
Other	-	4,260	4,260	1,431
<b>Total support costs</b>	<b>-</b>	<b>21,253</b>	<b>21,253</b>	<b>9,268</b>

#### 4 Fixed Assets

	Shop & office equipment £	Library of things £	Total £
<b>Cost</b>			
At 1 April 2024	5,205	10,933	16,138
Additions in year	573	2,326	2,899
Disposals in year	-	-	-
<b>At 31 March 2025</b>	<b>5,778</b>	<b>13,259</b>	<b>19,037</b>
<b>Depreciation</b>			
At 1 April 2024	3,784	8,087	11,871
Charge for the period	1,212	2,465	3,677
Disposals in year	-	-	-
<b>At 31 March 2025</b>	<b>4,996</b>	<b>10,552</b>	<b>15,548</b>
<b>Net Book Value</b>			
<b>At 31 March 2025</b>	<b>782</b>	<b>2,707</b>	<b>3,489</b>
<i>At 31 March 2024</i>	<i>1,421</i>	<i>2,846</i>	<i>4,267</i>

#### 5 Debtors: amounts falling due within one year

	2025 £	2024 £
Trade Receivables	821	-
Gift Aid debtor	-	500
Prepayments	849	738
<b>Total</b>	<b>1,670</b>	<b>1,238</b>

#### 6 Creditors: amounts falling due within one year

	2025 £	2024 £
Taxation & social security	6,443	2,543
Other	157	472
<b>Total</b>	<b>6,600</b>	<b>3,015</b>

## 7 Movements in funds

	Balance at 1-Apr-24 £	Incoming £	Outgoing £	Transfers in / (out) £	Balance at 31-Mar-25 £
<b>Restricted Funds</b>					
BWCE / Quartet Community Foundation	10,671	8,300	(8,666)	(2,005)	8,300
National Lottery	-	40,000	(23,588)	-	16,412
Community Matters	-	4,082	(4,082)	-	-
Retrofit	850	1,700	(2,550)	-	-
Other	-	847	(847)	-	-
Fixed Assets	4,267	-	-	(4,267)	-
	<u>15,788</u>	<u>54,929</u>	<u>(39,733)</u>	<u>(6,272)</u>	<u>24,712</u>
<b>Unrestricted funds</b>					
General funds	33,882	106,109	(113,709)	2,005	28,288
Fixed Assets	-	2,899	(3,677)	4,267	3,488
	<u>33,882</u>	<u>109,008</u>	<u>(117,386)</u>	<u>6,272</u>	<u>31,776</u>
<b>Total funds</b>	<b>49,670</b>	<b>163,937</b>	<b>(157,118)</b>	<b>-</b>	<b>56,488</b>

BWCE / Quartet Community Foundation	Funding for energy saving events, staff costs, thermal imaging camera workshops and purchase of 2 thermal imaging cameras.
Retrofit West	Support for our Energy Saving Workshops and training in Thermal Imaging Camera, encouraging more people to take steps to insulate their homes.
Community Matters ( National Grid school programme)	Support for school workshops
National Lottery Community Fund	First payment for a 3 year programme to support new CEO role and systems upgrade.

## 8 Staff costs and numbers

	2025 £	2024 £
Gross wages and salaries	88,136	70,922
Pension	1,144	1,491
	<u>89,280</u>	<u>72,413</u>
The average FTE number of staff employed during the period was	2.7	2.8
<b>Staff costs have been analysed as:</b>	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Direct charitable expenditure	89,280	72,413
	<u>89,280</u>	<u>72,413</u>

No member of staff received emoluments of more than £60,000 during the year (2024: none).

The key management personnel of the charity comprise the trustees and the CEO. The total employee benefits of the key management personnel were £17,331.

## 9 Trustees' remuneration and expenses

The charity did not pay to its trustees any remuneration during the year (2024, £nil) and did not reimburse any trustee expenses (2024, £nil).

During the year one trustee temporarily stepped down as a trustee, so as to avoid a conflict of interest, and took up shortterm paid freelance work with the charity, which concluded before the end of the reporting period.

## 10 Analysis of net assets between funds

	<i>General Funds</i>	<i>Restricted funds</i>	<i>Total funds</i>
	£	£	£
Fixed assets	3,489	-	3,489
Current assets	34,887	24,712	59,599
Current liabilities	(6,600)	-	(6,600)
<b>Net assets at 31 March 2025</b>	<b>31,776</b>	<b>24,712</b>	<b>56,488</b>

## 11 Pensions

The charity operates an auto-enrolment stakeholder pension scheme with NEST. All employees are eligible, and the charity pays contributions on a qualifying earnings basis. Pension costs stated in note 8 and charged in the statement of Financial Activities represent the total contributions payable by the charity in the year.