

deafconnexions

Charitable Incorporated Organisation

Registered Charity Number 1188715

ANNUAL REPORT AND ACCOUNTS

1st April 2021 to 31st March 2022



 **Deaf
Advocacy**

**Deaf Community
Centre**



BSL



Trustee Annual Report from 1st April 2021 to 31st March 2022

Our trustees, partners and staff as at 31st March 2022

Trustees

Robin Amos	Chairperson
Verity Gibson	Vice Chair
Howard Jones	Treasurer
Tony Sutton	Committee
Claire Parker	Committee
Mary Bradley	Committee
Robin Amos	Committee
Laura Hawksworth	Committee

Social Services Representative

Paul Bowerbank

Rotary House Representative

Andy De'Ath & Mark Templeman

Staff

Sue Moore	Chief Executive
Teresa Howard	Deaf Advocacy Worker
Heather Harries	Bookings Coordinator

Language Aides

Ann Marsh



Charity Information

Bank Charities Aid Foundation CAF Bank Limited.

Independent Examiner

Andrew Parker, FCCA, Andrew Parker Associates Ltd, Unti 7, Beech Avenue Taverham, Norwich, NR8 6HW

Formation

On 23rd March 2020 a new charity was incorporated: “Deaf Connexions Charitable Incorporated Organisation (CIO)” Charity number 1188715. Since 1 April 2020 the working name “Deaf Connexions” has referred to the work of the new organisation.

At midnight on 31 March 2020 all of the business, contracts, staff, assets, liabilities, and trading name were transferred from Deaf Connexions (Communications and Information Service) Charity number 1077229 to the new CIO. Deaf Connexions (Communications and Information Service) was closed and removed from the Charity Commission register on 7th April 2020,

The process outlined above ensured that the experience of, and quality of provision to service users was not affected by the change.

Governance

Trustees are recruited through the organisation’s close links with the deaf community and links with other organisations dedicated to improving the lives of Deaf people. Trustees are appointed for terms of 3 years in accordance with the charity’s constitution.

For decisions which can only be made by members of Deaf Connexions, all trustees are members and vice versa. All Trustees are on the Management Committee which provides oversight and direction to the organisation. From time to time the trustees will delegate specific functions to a sub-group, and from time-to-time non-voting representatives of partner organisations will be invited to Management Committee meetings to provide knowledge and support.

Management and activities

Deaf Connexions is managed on a day- to-day basis by its Chief Executive, guided by decisions made by the Trustees.



The charity provides the following services to the deaf community under contracts or framework agreements with third party organisations:

- Open Door and Advocacy
- Rotary House for the Deaf management and tenant support
- Operation and management of the Deaf Centre, Norwich
- Language aide.

Until 30 June 2022 Deaf Connexions provided a sign language Communication Service for deaf people, primarily through the INTRAN framework agreement.

Subject to grant funding, Deaf Connexions delivers specific projects such as BSL training, and more recently, work relating to the long-term impact of the pandemic on the deaf community

Risks and opportunities

The main risks facing the charity relate to its income being reliant on a small number of major contracts. The Trustees have considered this risk and consider that due to the nature of the service, the proven ability to meet commitments and renew contracts and the on-going impact of the Equality Act, the charity continues to look forward to a successful future.

However, the environment has been subject to change, an example being the withdrawal of parts of the health service from INTRAN in 2020 which resulted in a permanent reduction in income. As a result of this and other factors, Deaf Connexions has closed its communications service, sadly requiring a reduction in the number of staff and some redundancies. On the positive side, the organisation no longer has the risks of underwriting the costs associated with a large but marginally profitable contract.

Deaf Connexions continues to manage Rotary House for the Deaf, the Norwich Deaf Centre, and the Specialist Information Advice & Advocacy contract has been renewed in 2022, so despite the loss of the Communications service Deaf Connexions has ensured its long-term future supporting the deaf community.

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Deaf Connexions uses volunteers to assist with its administrative and other functions. It is grateful for their efforts.



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Employees are consulted on issues of concern to them by means of open day-to-day management, and regular staff meetings. The COVID pandemic has meant staff have been working from home. There have been regular virtual meetings to keep in touch and informed.

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Chairman's Report

It has been good to finally see some lifting of the COVID restrictions and especially the Deaf Centre opening up again and the Groups returning.

However it has been another difficult year for everyone one with regard to Coronavirus and the rules and regulations that we have all be facing and the knock on effect, but I am please to say that we have still been able provide our services throughout the Pandemic and I would like to thank all our staff for enabling us to do this and still support our Deaf Community.

There are still difficulties for our Deaf Community in access services and we are working very hard to try and improve this.

Due to changes in the NHS Primary Care contract the Trustees have had to make some very difficult decisions this year which resulted in us not applying for the INTRAN tender and the closing of the Interpreting Service in June 2022.

It was with very deep regret that we had to make redundancies and close this service after providing for over twenty four years. I want to thank all those that worked for us and were involved in providing such a highly professional and well respected service to our Deaf Community, we know it will be greatly missed.

I would like to thank all our funders, staff and Volunteers for all their support.

Robín Amos

Chairman



Report on Services and Projects

Communication Service

In this year we provided interpretation services for 953 bookings for INTRAN. The majority of these are for health with 628 bookings for the 3 main hospitals and 78 for other health care services. This was more than the previous year's total of 712 INTRAN bookings when COVID – 19 Pandemic had a significant effect due to the cancellation and reduction of Interpreter bookings.

We provided 125 non INTRAN bookings

Language Aide

Our Language Aide service has been limited, this year we worked with only one Family and have provided 26 sessions of work, some of this was done virtually during lockdowns.

Open Door and Advocacy

This year we had a total of 1,245 enquiries slightly more than last year's 1,166 good to see more people able to use our service despite there still being some restrictions due to the COVID pandemic. We provided a lot more support for people accessing health appointments, this is due to online access only which has made it so much harder for those digitally excluded.

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Tenants are supported Monday to Thursday with set "Open Door Times" where they can come to see us face to face, outside that there is a 24/7 mobile phone support during the day and for emergency outside office hours. Once the COVID lock down was lifted tenants we able to socialise more. The Garden project has again blossomed producing, potatoes, strawberries, tomatoes and runner beans.

Due to the COVID impact and lack of building materials our building work has been delayed slightly, but we are continuing with plans to make Rotary House as accessible as we can.

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It has been lovely we welcome everyone back in aster the lock down. All Groups are back and we have lots of activities planned.



Summary of financial results

- **Introduction**

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- **Income and expenditure**

The financial year to 31 March 2022 was defined to a large extent by the Covid-19 pandemic, 2020-21 was more typical with a small general fund loss of £6k. The Advocacy and information service was the only service to show a surplus in year with sufficient income to cover management and overheads. However, the Rotary House contract also shows a small surplus if the generous donation in kind equivalent to office rental cost (over £7,500) is taken into account.

Non-trading income was significantly lower than the previous year due to furlough support and a generous legacy received in 2020-21.

Overall, the general fund loss over the year was £6,123, resulting in general reserves carried forward of £109,727.

- **Reserves**

Taking over the trade and assets of the predecessor Deaf Connexions charity enabled the CIO to start off with a healthy initial reserve on 1 April 2020. This was vital when the pandemic struck, and enabled the services to continue despite the various physical restrictions.

As noted above general reserves at 31 March were £109,727. Even after adjusting necessary redundancy costs paid after the year end in June 2022 this is within the trustee's target of between 25% and 50% of forecast annual income. This target is designed to manage debtor cash-flows, as well as providing a buffer as services are re-defined and re-tendered.

Approved by the Trustees via email on 2nd February 2022

Chairman Robin Amos



Independent Examiner's Report for the year ended 31 March 2022

To the Trustees of Deaf Connexions

I report on the financial statements of the charity for the year ended 31 March 2022

Respective responsibilities of Trustees and Independent Examiner

The charity's trustees are responsible for the preparation of the financial statements. The charity's trustees consider that an audit is not requirement for this year under section 144(2) of the Charities Act 2011 (the 2011 Act), and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of Independent Examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the financial statements presented with those records. It also includes consideration of any unusual items or disclosures in the financial statements, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the financial statements present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent Examiner's statement

In connection with my examination no matter has come to my attention:

1. which gives me reasonable cause to believe that in any material respect the trustees have not met the requirements to ensure that:
 - proper accounting records are kept in accordance with section 130 of the 2011 Act; and
 - financial statements are prepared which agree with the accounting records and comply with the accounting requirements of the 2011 Act; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the financial statements to be reached.

Andrew Parker, F.C.C.A
Andrew Parker Associates Ltd
Chartered Certified Accountants
Unit 7, Beech Avenue
Taverham
Norwich
NR8 6HW

AM Parker

Date: 28 / 10 / 22

Deaf Connexions Accounts Year to 31 March 2022

Balance sheet

	31-Mar-2022 £	31-Mar-2021 £
Current assets		
Debtors		
Debtors control account	11,007	37,294
Prepayments	0	0
Accrued Income	0	0
	<u>11,007</u>	<u>37,294</u>
Cash at bank and in hand	<u>111,494</u>	<u>87,382</u>
Total current assets	122,501	124,676
Short term creditors		
Accruals	<u>4,822</u>	<u>7,316</u>
	4,822	7,316
Net assets	<u>117,678</u>	<u>117,360</u>
Unrestricted income funds		
Restricted funds	7,951	1,500
General reserve	109,727	115,860
	<u>117,678</u>	<u>117,360</u>

Deaf Connexions

Accounts Year to 31 March 2022

Statement of financial activities - including income and expenditure account

	31-Mar-2022			31-Mar-2021
	Unrestricted Funds	Restricted Funds	Total Funds	
Incoming resources	£		£	£
Income from charitable trading				
Communication service	162,930		162,930	147,659
Deaf Centre	15,890		15,890	20,427
Rotary House	23,533		23,533	22,542
Language Aide	1,266		1,266	684
Advocacy and Open Door	42,052		42,052	41,471
Other projects	2,065	8,950	11,015	7,691
	247,734	8,950	256,684	240,473
Interest received	5		5	12
Other incoming resources	8,891		8,891	27,497
Total incoming resources	256,630	8,950	265,580	267,982
Expenditure				
Charitable expenditure				
Communication service	165,196		165,196	147,950
Deaf Centre	20,202		20,202	19,960
Rotary House	29,306		29,306	29,478
Language Aide	2,121		2,121	2,136
Advocacy and Open Door	40,156		40,156	38,970
Other projects	3,081	2,499	5,580	6,392
	260,062	2,499	262,561	244,884
Governance costs	2,700		2,700	2,717
Total expenditure	262,762	2,499	265,261	247,601
Net movement in funds	-6,132	6,451	319	20,381
Funds balance brought forward (2021 from predecessor organisation)	115,860	1,500	117,360	96,979
Funds balance carried forward	109,727	7,951	117,678	117,360

Note: due to rounding, there may be minor arithmetical inconsistencies (of no more than £1) in the accounts as presented.



Notes forming part of the financial statements for the year ended 31.03.2022

Statement of Compliance

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

The charity has opted to adopt Bulletin 1 published on 2 February 2016 and have therefore not included a cash flow statement in these financial statements.

Apart from a small number of additional disclosures, no changes have been made to the content or format of these accounts, and no prior year adjustments have been made.

Basis of preparation

Deaf Connexions meets the definition of a public benefit entity under FRS 102.

The general fund is an unrestricted fund which is available for use at the discretion of the trustees in furtherance of the general objectives of the charity.



1. Accounting policies

- Fund accounting

The general fund is an unrestricted fund which is available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Designated funds comprise unrestricted funds that have been set aside by Trustees for particular purposes funds and restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors. There are no such funds at present.

Incoming resources are included in the Statement of Financial Activities (SOFA) when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

Our Core income relates to our Contract Agreements with Norfolk County Council: “Deaf Community Centre”, “Language Aide” and “Open Door& Advocacy. Until 30 June 2022 Deaf Connexions provided the “INTRAN” sign language communication service.

In addition Deaf Connexions services a management contract for the management of Rotary House for the Deaf.

- Resources expended

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category.

Staff costs and other costs which cannot be attributed to a particular heading have been allocated based on an analysis of the proportion of time spent by each staff member.

- Tangible fixed assets

Tangible fixed assets costing more than £2,500 and not funded directly through contract or grant are capitalised and included at cost including any incidental expense of acquisition. The charity currently has no tangible fixed assets. When it does, depreciation will be provided.

- Pension costs

The charity contributes to a pension scheme which is available to all staff and provides a 3% contribution to The People’s Pension.



2. Income

Incoming resources – Income from charitable trading

Communication Service Breakdown

	2022	2021
INTRAN contract income	135,872	£123,713
Invoiced and other earned income	27,057	£23,945
Total Communication Service income	162,929	£147,658

Note: INTRAN incorporates service agreements with a number of public sector organisations including Norfolk County Council and the Health Service excluding primary care and covers Sign Language interpreting, Lipspeaking and other interpreting related services. Deaf Connexions provided services through INTRAN until 30 June 2022.

3. Trustee remuneration

£385.31 remuneration has been paid to any trustee, either in their capacity as a trustee, or otherwise.

Certain trustees may benefit indirectly through availability of Communication support on the same basis as any service user.

4. Staff costs

As at 31 March 2022 employees totaled 3 full - time and 3 part-time. No member of staff received a salary of more than £60,000 in the year to 31st March 2022. All staff have been enrolled in an approved auto-enrolment pension scheme.

	2021/22 £	2020/21 £
Wages/salaries	159,326	160,851
Social security costs	13,804	13,384
Pensions	4,757	4,860
Total	177,887	179,095



5. Financial commitments

At 31st March 2022, the charity had no long term commitments.

6. Analysis of movement on reserves

	1-Apr-2021			31-Mar-2022
	£	£	£	£
	b'fwd	Income	Expenditure	c'fwd
Restricted funds				
Norfolk Community Foundation	1,500		1,500	-
National Lottery	0	8,950	999	7,951
	1,500	8,950	2,499	7,951
Designated funds	0			0
	0	0	0	0
General fund	115,860	256,630	262,762	109,728
Total funds	117,360	265,580	265,261	117,679

The Norfolk Community Foundation grant was used to used for Covid Support, for example Covid advice sheets and BSL videos.

The National Lottery funding is to help deaf people out of lockdown, to help build confidence, and help service users get out and about together.

7. Support Costs

	2021/22 £	2020/21 £
Payroll	1,488	2,038
Travel (allocated to services when recharged)	318	-
Stationary	-	272
Postage	755	68
Equipment	732	523
Membership	723	498
Training	2,040	588
Photocopier	7,674	2,197
Rent/Rates	2,754	7,564
Telephone	2,498	2,697
Insurance	-	2,420
Utilities (included in Rent)	2,008	-
AGM/Charity inc independent examination	672	2,284
Office exp inc web maintenance		532
	21,663	21,683

Support costs have been allocated across services on the basis of staff costs for each service

8. Analysis of resources expended by expenditure type

	Staff Costs 2022 £	Freelance and travel costs 2022 £	Other Costs 2022 £	Total 2022 £	Total 2021 £
Communication service	109,613	42,235	13,348	165,196	147,950
Deaf Centre	16,713	1,454	2,035	20,202	19,960
Rotary House management	26,125	0	3,181	29,306	29,478
Language Aide	1,140	843	139	2,121	2,136
Advocacy and Open Door	17,584	20,430	2,141	40,156	38,970
Other projects	4,306	750	524	5,580	6,392
Governance costs	2,407	0	293	2,700	2,717
	177,887	65,711	21,663	265,261	247,601



9. Events after the balance sheet date

On 30 June 2022 Deaf Connexions closed its Communications Service, including sign language interpretation and Intran services. An unfortunate outcome was a small number of posts made redundant and one-off costs of approximately £20,000. These have been funded by general reserves which have been set aside partly for this type of event. Deaf Connexions will continue to signpost users to alternative providers, as well as monitoring the effectiveness of replacement services.

Deaf Connexions

Rotary House

King Street Norwich NR1 2BL

Text phone 01603 661113

www.deafconnexions.org.uk

mail@deafconnexions.org.uk

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Chairman Robin Amos



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Chartered Certified Accountants
Unit 7, Beech Avenue
Taverham
Norwich
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Date:



Deaf Connexions Accounts Year to 31 March 2022

Balance sheet

	31-Mar-2022 £	31-Mar-2021 £
Current assets		
Debtors		
Debtors control account	11,007	37,294
Prepayments	0	0
Accrued Income	0	0
	<u>11,007</u>	<u>37,294</u>
Cash at bank and in hand	<u>111,494</u>	<u>87,382</u>
Total current assets	122,501	124,676
Short term creditors		
Accruals	<u>4,822</u>	<u>7,316</u>
	4,822	7,316
Net assets	<u>117,678</u>	<u>117,360</u>
Unrestricted income funds		
Restricted funds	7,951	1,500
General reserve	109,727	115,860
	<u>117,678</u>	<u>117,360</u>

Deaf Connexions

Accounts Year to 31 March 2022

Statement of financial activities - including income and expenditure account

	31-Mar-2022			31-Mar-2021
	Unrestricted Funds	Restricted Funds	Total Funds	
Incoming resources	£		£	£
Income from charitable trading				
Communication service	162,930		162,930	147,659
Deaf Centre	15,890		15,890	20,427
Rotary House	23,533		23,533	22,542
Language Aide	1,266		1,266	684
Advocacy and Open Door	42,052		42,052	41,471
Other projects	2,065	8,950	11,015	7,691
	247,734	8,950	256,684	240,473
Interest received	5		5	12
Other incoming resources	8,891		8,891	27,497
Total incoming resources	256,630	8,950	265,580	267,982
Expenditure				
Charitable expenditure				
Communication service	165,196		165,196	147,950
Deaf Centre	20,202		20,202	19,960
Rotary House	29,306		29,306	29,478
Language Aide	2,121		2,121	2,136
Advocacy and Open Door	40,156		40,156	38,970
Other projects	3,081	2,499	5,580	6,392
	260,062	2,499	262,561	244,884
Governance costs	2,700		2,700	2,717
Total expenditure	262,762	2,499	265,261	247,601
Net movement in funds	-6,132	6,451	319	20,381
Funds balance brought forward (2021 from predecessor organisation)	115,860	1,500	117,360	96,979
Funds balance carried forward	109,727	7,951	117,678	117,360

Note: due to rounding, there may be minor arithmetical inconsistencies (of no more than £1) in the accounts as presented.



Notes forming part of the financial statements for the year ended 31.03.2022

Statement of Compliance

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

The charity has opted to adopt Bulletin 1 published on 2 February 2016 and have therefore not included a cash flow statement in these financial statements.

Apart from a small number of additional disclosures, no changes have been made to the content or format of these accounts, and no prior year adjustments have been made.

Basis of preparation

Deaf Connexions meets the definition of a public benefit entity under FRS 102.

The general fund is an unrestricted fund which is available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

1. Accounting policies

- Fund accounting

The general fund is an unrestricted fund which is available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Designated funds comprise unrestricted funds that have been set aside by Trustees for particular purposes funds and restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors. There are no such funds at present.

Incoming resources are included in the Statement of Financial Activities (SOFA) when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

Our Core income relates to our Contract Agreements with Norfolk County Council: “Deaf Community Centre”, “Language Aide” and “Open Door& Advocacy. Until 30 June 2022 Deaf Connexions provided the “INTRAN” sign language communication service.

In addition Deaf Connexions services a management contract for the management of Rotary House for the Deaf.

- Resources expended

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category.

Staff costs and other costs which cannot be attributed to a particular heading have been allocated based on an analysis of the proportion of time spent by each staff member.

- Tangible fixed assets

Tangible fixed assets costing more than £2,500 and not funded directly through contract or grant are capitalised and included at cost including any incidental expense of acquisition. The charity currently has no tangible fixed assets. When it does, depreciation will be provided.

- Pension costs

The charity contributes to a pension scheme which is available to all staff and provides a 3% contribution to The People’s Pension.



2. Income

Incoming resources – Income from charitable trading

Communication Service Breakdown

	2022	2021
INTRAN contract income	135,872	£123,713
Invoiced and other earned income	27,057	£23,945
Total Communication Service income	162,929	£147,658

Note: INTRAN incorporates service agreements with a number of public sector organisations including Norfolk County Council and the Health Service excluding primary care and covers Sign Language interpreting, Lipspeaking and other interpreting related services. Deaf Connexions provided services through INTRAN until 30 June 2022.

3. Trustee remuneration

£385.31 remuneration has been paid to any trustee, either in their capacity as a trustee, or otherwise.

Certain trustees may benefit indirectly through availability of Communication support on the same basis as any service user.

4. Staff costs

As at 31 March 2022 employees totaled 3 full - time and 3 part-time. No member of staff received a salary of more than £60,000 in the year to 31st March 2022. All staff have been enrolled in an approved auto-enrolment pension scheme.

	2021/22 £	2020/21 £
Wages/salaries	159,326	160,851
Social security costs	13,804	13,384
Pensions	4,757	4,860
Total	177,887	179,095

5. Financial commitments

At 31st March 2022, the charity had no long term commitments.

6. Analysis of movement on reserves

	1-Apr-2021			31-Mar-2022
	£	£	£	£
	b'fwd	Income	Expenditure	c'fwd
Restricted funds				
Norfolk Community Foundation	1,500		1,500	-
National Lottery	0	8,950	999	7,951
	1,500	8,950	2,499	7,951
Designated funds	0			0
	0	0	0	0
General fund	115,860	256,630	262,762	109,728
Total funds	117,360	265,580	265,261	117,679

The Norfolk Community Foundation grant was used to used for Covid Support, for example Covid advice sheets and BSL videos.

The National Lottery funding is to help deaf people out of lockdown, to help build confidence, and help service users get out and about together.

7. Support Costs

	2021/22 £	2020/21 £
Payroll	1,488	2,038
Travel (allocated to services when recharged)	318	-
Stationary	-	272
Postage	755	68
Equipment	732	523
Membership	723	498
Training	2,040	588
Photocopier	7,674	2,197
Rent/Rates	2,754	7,564
Telephone	2,498	2,697
Insurance	-	2,420
Utilities (included in Rent)	2,008	-
AGM/Charity inc independent examination	672	2,284
Office exp inc web maintenance		532
	21,663	21,683

Support costs have been allocated across services on the basis of staff costs for each service

8. Analysis of resources expended by expenditure type

	Staff Costs 2022 £	Freelance and travel costs 2022 £	Other Costs 2022 £	Total 2022 £	Total 2021 £
Communication service	109,613	42,235	13,348	165,196	147,950
Deaf Centre	16,713	1,454	2,035	20,202	19,960
Rotary House management	26,125	0	3,181	29,306	29,478
Language Aide	1,140	843	139	2,121	2,136
Advocacy and Open Door	17,584	20,430	2,141	40,156	38,970
Other projects	4,306	750	524	5,580	6,392
Governance costs	2,407	0	293	2,700	2,717
	177,887	65,711	21,663	265,261	247,601



9. Events after the balance sheet date

On 30 June 2022 Deaf Connexions closed its Communications Service, including sign language interpretation and Intran services. An unfortunate outcome was a small number of posts made redundant and one-off costs of approximately £20,000. These have been funded by general reserves which have been set aside partly for this type of event. Deaf Connexions will continue to signpost users to alternative providers, as well as monitoring the effectiveness of replacement services.

Deaf Connexions

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deafconnexions