

UK VETERANS HEARING FOUNDATION

England & Wales · Charity number 1188611

Details

Other names UK VETERANS HEARING HELP

Status Registered

Legal form CIO

Registered 2020-03-18

Register [View on the Charity Commission register](#)

Contact

Address 6
New Buildings
Hinckley
Hinckley

Phone 01455248900

Email info@veteranshearing.org.uk

Website www.veteranshearing.org.uk

Activities

Objects: TO PROMOTE AND PROTECT THE PHYSICAL AND MENTAL HEALTH OF VETERANS OF THE ARMED FORCES, AND IN PARTICULAR THOSE SUFFERING WITH HEARING IMPAIRMENT OR HEARING LOSS AS A RESULT OF THEIR SERVICE, PRIMARILY (BUT NOT EXCLUSIVELY) BY: A) FACILITATING AND FUNDING ACCESS TO ANY NECESSARY HEARING ASSESSMENTS, EQUIPMENT AND SUPPORT. B) RAISING AWARENESS OF THE MENTAL ISSUES RESULTING FROM HEARING IMPAIRMENT AND HEARING LOSS, AND SIGNPOSTING TO RELEVANT ORGANISATIONS PROVIDING MENTAL HEALTH SUPPORT.

Activities: Furthering the objects of the charity

Classification

- **How:** Makes Grants To Individuals, Provides Services, Provides Advocacy/advice/information, Sponsors Or Undertakes Research
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, Disability
- **Who:** Elderly/old People, People With Disabilities, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- Scotland
- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2025-04-06	£69,598	£85,659	-	-
2024-04-06	£76,583	£96,755	-	-
2023-04-06	£88,961	£64,750	-	-
2022-04-06	£66,904	£56,467	-	-
2021-04-06	£98,361	£53,225	-	-

Trustees

Name	Role	Appointed
Paul Bennett	Chair	2020-03-16
Andrew Kittsen		2021-07-26
Elin Mair Tattersall		2022-08-01
John Wilson		2025-09-04
Nicholas Mercer		2021-08-25
Steven Birdsall		2020-03-16
Tyler Woolman		2022-11-03

UK VETERANS HEARING FOUNDATION

England & Wales - Charity number 1188611

Accounts



UK VETERANS HEARING FOUNDATION (UKVHF) REPORT

CRN-1188611 - 18.03.2020

April 2024- April 2025

Head Office: 6 New Buildings Hinckley LE10 1HW

Charity Board:

Chairman- Mr Paul Bennett

Founder- Mrs Samantha Bennett (Founder has stepped down, but is still actively supporting the charity)

Mr. Paul Bennett and Mrs. Samantha Bennett, the founders of the charity and the successful business owners of Hear4U & Healthscreen Ltd (BHHC), not only contribute their professional knowledge but also support the Foundation by offering office space, utilities, IT services, and marketing assistance. Additionally, they actively participate in our fundraising efforts.

Trustees:

- Mrs Tyler Woolman-Trustee
- Mr Steve Birdsall-Trustee
- Mr Andy Kittsen- Trustee
- Mr Nick Mercer-Trustee (Stepping down in September 2025)

Mr. Mercer will be stepping down as a Trustee in September 2025. He will remain involved with the charity as a Trustee Emeritus. We extend our sincere thanks to Nick for his dedicated service and longstanding commitment.

- Mrs Elin Tattersall has unfortunately suffered a stroke and is currently not acting as a Trustee. Her future involvement with the charity remains uncertain, and we send her our best wishes for recovery.

Three of our trustees, including our chairman, have a unique bond as they are all ex-soldiers who served together in the same sub-unit. With diverse post-military backgrounds, they bring valuable knowledge and experience to the board. In an effort to promote diversity, we have successfully added members with non-military backgrounds and female representation.

The board holds quarterly meetings to discuss, review, and plan actions, as well as to celebrate achievements.

In 2025-2026, the UKVHF will actively be looking for more Trustees to join our board with a range of skill sets to participate in the growth of the charity.

Chief Executive:

Mrs Chloe Knott

Chloe has run the charity since 2020, demonstrating remarkable passion and determination in her position, increasingly using her initiative whilst still receiving continuous support from the chairman, team and trustees; and from Autumn 2022 an external fundraising consultant.

Chloe's responsibilities encompass a wide range of tasks, from basic administration to representing the charity to donors and managing grant applications, oversees the day-to-day running of the charity. She has invested significant effort in launching and operating our online shop also.

"It's been a challenging time for the charity, particularly given the limited support available for this specific need-it's disheartening. As we enter our fifth year, we remain

determined to move forward and continue striving to secure the substantial funding needed to support all the veterans still waiting,” says Chloe Knott.

From November 2024- August 2025” Chloe went on Maternity Leave

In addition, two part-time staff members have been working closely with Chloe, contributing their efforts to advance our charitable goals.

The beginning of the UKVHF Charity

The UK Veterans Hearing Foundation (UKVHF) originated as a not-for-profit community interest company known as the UK Veterans Hearing Help. The organisation previously provided support to over 500 veterans. Our foundation stands out for its innovative approach, being the **only** charity dedicated to fulfilling the specific needs we address. This distinction is particularly remarkable given the high demand for our services.

The need for our services became even more apparent when the Royal British Legion Hearing Fund opened in 2016, resulting in a surge of applications for hearing aid funding. Unfortunately, that fund closed in 2019, leaving many veterans without expected assistance. As a result, they have turned to us in desperate need of hearing support.

We have been devoted to providing them with top-quality hearing assessments, equipment, and support services. In collaboration with tinnitus specialists, we aim to improve the quality of life for veterans as they transition into civilian life post-service. Our efforts extend to addressing issues related to hearing damage, such as isolation, loneliness, mental wellbeing, and the maintenance of healthy relationships. We recognise the importance of these aspects for veterans, whether during retirement, for the well-being of their families, or to access employment and compete with individuals without hearing disabilities.

Supporting Veterans in Accessing High-Quality Hearing Equipment and Clinical Care

1. Supporting veterans to get funding for appropriate hearing equipment and clinical treatments remains the top priority for our Foundation.
2. Financial Support:
 - Year 1: £98,361.00
 - Year 2: £66,904.00
 - Year 3: £88,960.00
 - Year 4: £76,583.00
 - Year 5: £69,598.00

Total: £400,406

2025- Financial Year:

Our dedicated Foundation Manager has successfully continued to raised funds to sustain our operations. The majority of these funds have been allocated to serving our patients on the waiting list. Consequently, we have been able to provide hearing equipment and essential clinical support to veterans. During Chloe's maternity leave, we have continued to prioritise sourcing grant funding throughout 2024/25. As Chloe plays a vital role in the charity, particularly in fundraising, her absence during maternity leave is understandably reflected in the end-of-year accounts. However, despite challenges, including staff absence, we successfully secured 18 grants during the 2024–2025 financial year and we continue consolidating new relationships.

3. Sustainable Equipment Practices:

Through our close commercial relationship with equipment manufacturers, we have established a pre-loved hearing pathway in 2023. This innovative approach allows us to refurbish, reprogram, and reuse used equipment for our waiting veteran patients. This new pathway has enabled our charity to support more veterans this year than in previous years, twice the numbers in fact! This pathway has continued to be successful, and as a result, the number of our beneficiaries is steadily increasing.

Advocating for Mental Health Support for Deaf Veterans

At our foundation, we hold a deep conviction in providing services that are currently unavailable through the NHS. We have honed our expertise in guiding our patients towards additional sources of assistance for various challenges, including:

- Tinnitus
- Isolation
- Mental health issues (including the amplification of PTSD due to hearing-induced isolation)

Furthermore, we are aware of the employment implications of hearing loss and have successfully aided numerous veterans in regaining or maintaining employment. These consequences stemming from impaired hearing are significant concerns for us, and we strive to address them, as they appear to receive limited attention from other military charities.

Overview of Year 5 -April 2024-April 2025

1. The charity continues to work to and with a 5-year strategy that considers the strengths and weaknesses of the organisation to foster continuous growth.
2. Ongoing efforts are being made to conduct updated and relevant research on hearing loss for veterans. At the beginning of 2024 we launched our very own survey to collect data to form our own research to support our charitable aims and objectives.
3. The charity has made fundraising improvements in this past year, from outdoor market stalls to coffee mornings, supermarket collections and we have provisions for fundraising events throughout 2024 and upcoming future events.
4. With the support of our Fundraising Consultant we have been successful in securing grants to support the numerous veterans in our waiting system, as well as to further our charitable aims, research, and core costs. Focusing on targeted research and acquiring regular or larger donations the UKVHF have raised over £50,000 in grants. We provide comprehensive reports on grant outcomes, including end-of-grant fund reports that are submitted to donors, showcasing the impact achieved through each grant. This approach has led to repeat grants. We continue to apply for grants.
5. We have been actively raising our profile within the local community to garner support and donations from local charitable groups and funds.
6. To better serve our existing patients on the waiting list, we have analysed the profiles in our database. This analysis enables us to gain a deeper understanding of the distribution of our patient cohort based on factors such as location, service, regiment or branch, employment group, age, type of hearing injury, whether they use NHS equipment, and whether they have claimed compensation under the various Armed Forces Compensation Schemes. This allows us to target donations specific to the veteran's home location and/or profession or trade.

7. We continue to highlight where NHS' provision has fallen short and advise veterans on what the NHS **should** be providing for them.

Online Shop

1. The online shop has maintained steady performance despite challenging conditions throughout 2024. We have secured funding for the fourth consecutive year since the shop's launch; however, the current funding remains insufficient to fully support our operations.
2. The UKVHF has been delighted to welcome new volunteers who have contributed to the running of the online shop throughout 2024. These volunteers have taken on responsibilities such as contacting suppliers, establishing partnerships, and maintaining an adequate stock inventory to support increased sales.
3. Throughout 2024 we have made updates to our website, including new hosting, updates, and plugins to enhance its performance. These improvements ensure a better user experience for visitors to our online shop.
4. Moving forward, we are setting realistic targets and making informed decisions for the shop's operation to guide our efforts and support continued growth.

Achievements

1. Since 2020, the UK Veterans Hearing Foundation has provided support and funding to over 100 veterans, assisting them in accessing vital hearing services.
2. We have successfully applied for grants for which we are eligible, and successfully received several awards, enabling us to further our mission and expand our reach.
3. Our efforts have yielded positive results in improving the mental health of veterans who have received our support.

4. We have been fortunate to receive generous donations of top-of-the-range hearing equipment and free services from manufacturers, enhancing our ability to provide the best possible care to our beneficiaries. The substantial increase in hearing aid donations in 2024-2025 has had a profoundly positive impact, significantly improving the quality of life for individuals with hearing impairments by providing greater access to essential auditory assistance.
5. The online charity shop has generated a modest income to support the Foundation's activities and initiatives.
6. We have continued to make significant strides in raising awareness about the prevalence of hearing injuries among veterans and shedding light on the plight of our over 1,000 waiting patients who were left unfunded when the Royal British Legion Hearing Fund closed in 2019.

Reserves Policy and Sustainability

The Foundation benefits from the generous support of our chairman, who provides in-kind assistance by covering the majority of our office-related expenses, utilities, and business support. This support greatly contributes to our sustainability as an organisation.

Our trustees are actively working towards maintaining a reserve fund equivalent to approximately six months of running costs. This reserve fund is essential to cover wages and necessary direct debits required for the smooth functioning of the Foundation.

Looking ahead, grants from Trusts and Foundations will have to play a significant role in the UKVHF. Currently, we are on a steady path, and such grants represent 90% of our annual income for the period 2024-2025.

Our Challenge- Continues

Our greatest challenge is that the veterans hearing loss community is large, whereas NHS provision is patchy. The creation of the RBL Hearing fund exposed a backlog of patients being inadequately supported or not supported at all and unfortunately the Fund closed having used up all funds without meeting all the demand and leaving thousands of veterans expecting help. The main military charities which receive 85% of military charity donations each year, realised even they cannot support hearing cases and have to rely on the NHS. They regard our services as 'private healthcare,' which it is COBSEO policy not to fund lest it trigger claims for various medical needs such as hips, knees, cataracts, and others, and they would be overwhelmed by the demand.

To treat our existing waiting veterans alone would require £8 million, while the estimated 300,000 hearing-impaired veterans (according to the 2014 RBL Lost Voices report) might a staggering £1,050 million to treat.

The RBL's Poppy Appeal is the largest fundraiser in the military charity sector, generating only £70-90 million annually. So, the sector is unable to fund the substantial demand to fully support this area.

Yet while the 'big 5' military charities refuse to treat deafness as an urgent issue, the NHS lacks the capacity and manpower to adequately address it. As a result, the Veterans Hearing Foundation remains the sole charity dedicated to addressing the needs of military service-induced hearing loss, placing us under increased scrutiny and highlighting the importance of our work, where the NHS falls short. We highlight the needs and where we are able to receive funding, we fill the gaps in equipment and clinical provision.

Outcome of Financial Year

The financial year has shown a decrease in Year 5 compared to Year 4, and the reasons behind this rise have been thoroughly explained within this report.

While we are eager to resume accepting patients onto our database, it is essential that we have a realistic prospect of securing funding to provide them with the necessary help. We are committed to ensuring that our resources are utilised effectively to support the waiting patients who rely on us.

Throughout 2024, we have made significant progress, driven by a strengthened board and our dedicated fundraising team. We are confident that the various initiatives we have undertaken will not only raise our profile but also generate funds to assist our waiting patients. Unfortunately, we lack confidence that the necessary resources and training will be allocated to the NHS to address this urgent need swiftly.

As we strive to secure additional resources, it is disheartening to acknowledge that over 1,000 patients from 2019 continue to wait in silence, now entering their sixth year of waiting.

2024-2025 Aims for the UKVHF

The UK Veterans Hearing Foundation has developed a comprehensive five-year strategy 2023-2027 with the aim of becoming the leading voice for veterans' hearing loss. This strategy is based on the valuable data and insights we have gathered over the past three years.

Our primary focus is to continue seeking grants to support the veterans currently awaiting assistance within our system, as well as pursuing our other charitable objectives and advancing new research initiatives. We are committed to producing relevant and contemporary research on veterans' hearing loss, which will enable us to create an updated report similar to the impactful "Lost Voices" publication. This report will showcase the connections between hearing loss, tinnitus, and mental health, providing crucial facts and statistics specific to veterans and their hearing-related challenges. Utilising this report, we will strengthen our grant applications and inspire increased donations.

To enhance our visibility and reach, we have devised strategies to expand our profile within both local communities and on a national scale. This involves establishing partnerships with other charities and actively networking within the business community. We are also engaging in dialogue with defense suppliers, advocating for their support and financial contribution to our cause.

In addition, we are committed to increasing our presence on various marketing platforms and exploring opportunities to collaborate with fundraising consultants and volunteers. Their expertise and dedication will play a pivotal role in the growth of our online shop and the overall success of the Foundation.

Our ultimate aspiration is to be recognised by COBSEO as the authoritative voice on military service-related hearing issues. As a charity, we strive to be the beacon of support for veterans facing hearing loss, serving as their primary resource in times of need.



Section A

Independent Examiner's Report

**Report to the trustees/
members of**

UK Veterans Hearing Foundation

**On accounts for the year
ended**

6th April 2025

**Charity no
(if any)**

1188611

Set out on pages

3-4

(insert details to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 06/04/2025.

**Responsibilities and
basis of report**

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent
examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect,:

- the accounting records were not kept in accordance with section 130 of the Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached

Signed:

Date:

02/06/2025

Name:

Stephen Foster

**Relevant professional
qualification(s) or body
(if any):**

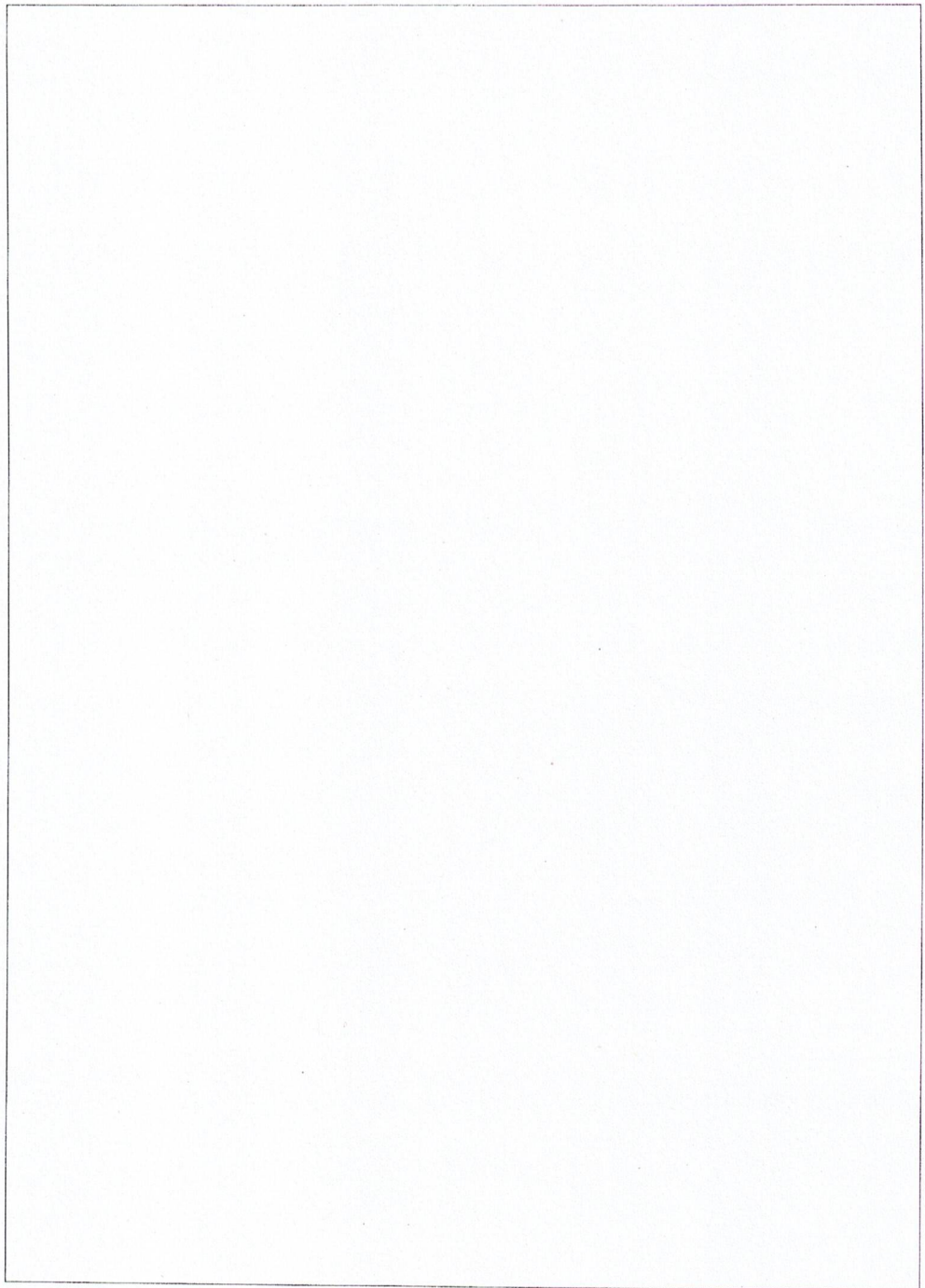
ACA

Address:

S11 The Atkins Building, Lower Bond Street, Hinckley, Leicester, LE10 1QU

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here details of any items that the examiner wishes to disclose.





Receipts and payments accounts

CC16a

For the period from	6th April 2024	To	5th April 2025
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Grants	58,954	-	-	58,954	64,000
Donations	4,201	-	-	4,201	6,810
Shop	6,443	-	-	6,443	5,773
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	69,598	-	-	69,598	76,583
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	69,598	-	-	69,598	76,583
A3 Payments					
Advertising	4,075	-	-	4,075	4,915
Cost of sales	11,458	-	-	11,458	28,846
Rent	4,800	-	-	4,800	-
Subcontractors	13,200	-	-	13,200	16,700
Donation	-	-	-	-	-
Staff Entertainment	40	-	-	40	-
Post & stationary	3,240	-	-	3,240	1,417
Sundry	35	-	-	35	120
Wages	46,758	-	-	46,758	43,229
Accountancy	1,200	-	-	1,200	600
Computer software	194	-	-	194	528
Insurance	516	-	-	516	400
Bank charges	-	-	-	-	-
Travel	142	-	-	142	-
	-	-	-	-	-
	-	-	-	-	-
Sub total	85,659	-	-	85,659	96,755
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	85,659	-	-	85,659	96,755
Net of receipts/(payments)	- 16,060	-	-	- 16,060	- 20,172
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	59,611	-	-	59,611	79,784
Cash funds this year end	43,551	-	-	43,551	59,611

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Current account	43,009	-	-
	Paypal account	542	-	-
	H4U		-	-
	Total cash funds	43,551	-	-

(agree balances with receipts and payments account(s))

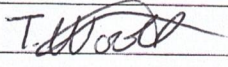
	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	T. Woodman	14/6/25



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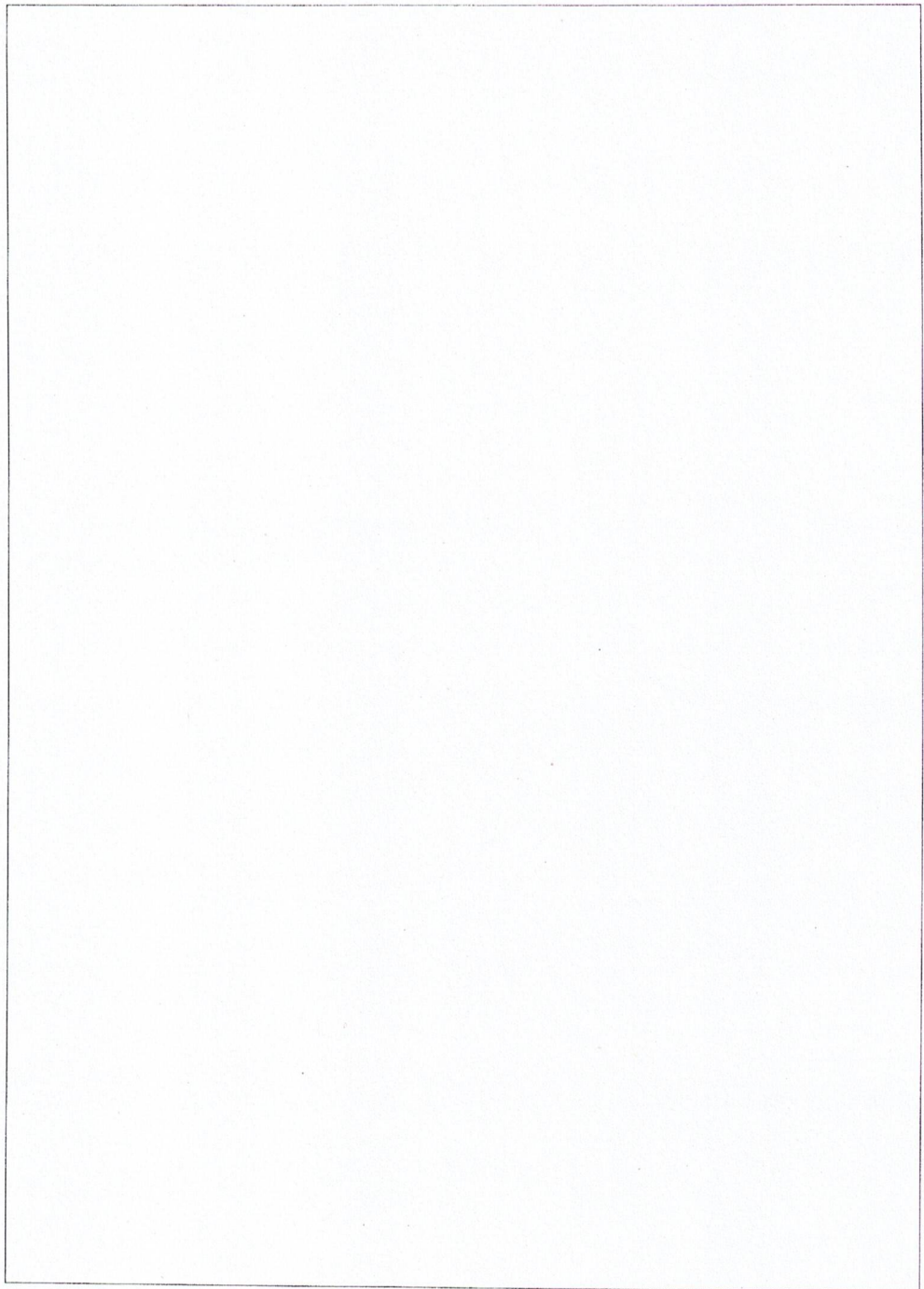
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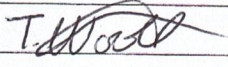
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B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

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	T. Woodman	14/6/25

UK VETERANS HEARING FOUNDATION

England & Wales - Charity number 1188611

Accounts

Charity Registration Number:

1188611 - 18.03.2020



UK Veterans Hearing Foundation Trustees Annual Report

April 2023- April 2024

Charity Location:

6 New Buildings

Hinckley

Leicestershire

LE10 1HW

Chairman- Mr Paul Bennett

Founder- Mrs Samantha Bennett (Founder has stepped down, but is still actively supporting the charity)

Mr. Paul Bennett and Mrs. Samantha Bennett, the founders of the charity and the successful business owners of Hear4U & Healthscreen Ltd (BHHC), not only contribute their professional knowledge but also support the Foundation by offering office space, utilities, IT services, and marketing assistance. Additionally, they actively participate in our fundraising efforts.

Trustees:

Mr Nick Mercer, Mrs Tyler Woolman, Mr Steve Birdsall, Mr Andy Kittsen, Mrs Elin Tattersall

Three of our trustees, including our chairman, have a unique bond as they are all ex-soldiers who served together in the same sub-unit. With diverse post-military backgrounds, they bring valuable knowledge and experience to the board. In an effort to promote diversity, we have successfully added members with non-military backgrounds and female representation.

The board holds quarterly meetings to discuss, review, and plan actions, as well as to celebrate achievements.

In 2024, the UKVHF will actively be looking for more Trustees to join our board with a range of skill sets to participate in the growth of the charity.

Manager:

Mrs Chloe Knott

Chloe has run the charity since 2020, demonstrating remarkable passion and determination in her position, increasingly using her initiative whilst still receiving continuous support from the chairman, team and trustees; and from Autumn 2022 an external fundraising consultant.

Chloe's responsibilities encompass a wide range of tasks, from basic administration to representing the charity to donors and managing grant applications. She has invested significant effort in launching and operating our online shop, which specialises in selling donated evening and formal wear. This initiative not only raises our profile within the UK but also generates a steady income for our charitable activities.

"It has been a challenging time for the charity, considering the lack of support available for this specific need, which is disheartening. As we enter our fifth year as a charity, we remain committed to pushing forward, as we strive to secure the substantial funding required to assist all the waiting veterans," says Chloe Knott

Additionally, we have recently welcomed 2 part time staff members, to our team working alongside Chloe. Which means the UKVHF currently has 1 full time and 2 part time staff supporting our charitable objectives.

The beginning of the UKVHF Charity

The UK Veterans Hearing Foundation (UKVHF) originated as a not-for-profit community interest company known as the UK Veterans Hearing Help. The organisation previously provided support to over 500 veterans. Our foundation stands out for its innovative approach, being the **only** charity dedicated to fulfilling the specific needs we address. This distinction is particularly remarkable given the high demand for our services.

The need for our services became even more apparent when the Royal British Legion Hearing Fund opened in 2016, resulting in a surge of applications for hearing aid funding. Unfortunately, that fund closed in 2019, leaving many veterans without expected assistance. As a result, they have turned to us in desperate need of hearing support.

We have been devoted to providing them with top-quality hearing assessments, equipment, and support services. In collaboration with tinnitus specialists, we aim to improve the quality of life for veterans as they transition into civilian life post-service. Our efforts extend to addressing issues related to hearing damage, such as isolation, loneliness, mental wellbeing, and the maintenance of healthy relationships. We recognise the importance of

these aspects for veterans, whether during retirement, for the well-being of their families, or to access employment and compete with individuals without hearing disabilities.

Supporting Veterans in Accessing High-Quality Hearing Equipment and Clinical Care

1. Supporting veterans to get funding for appropriate hearing equipment and clinical treatments remains the top priority for our Foundation.

2. Financial Support:

- Year 1: £98,361.00
- Year 2: £66,904.00
- Year 3: £88,960.00
- Year 4: £76,583.00

Total: £330,808

Our dedicated Foundation Manager has successfully raised funds to sustain our operations. The majority of these funds have been allocated to serving our patients on the waiting list. Consequently, we have been able to provide hearing equipment and essential clinical support to veterans. We have dedicated much of our effort in 2023/24 to widening our sources of support to make us less dependent on a few large donors. This succeeded throughout 2023 **with 27 donors**. However, of small amounts causing a decrease in our annual return this year. We continue consolidating new relationships.

3. Sustainable Equipment Practices:

Through our close commercial relationship with equipment manufacturers, we have established a pre-loved hearing pathway in 2023. This innovative approach allows us to refurbish, reprogram, and reuse used equipment for our waiting veteran patients. This new pathway has enabled our charity to support more veterans this year than in previous years, twice the numbers in fact!

Advocating for Mental Health Support for Deaf Veterans

At our foundation, we hold a deep conviction in providing services that are currently unavailable through the NHS. We have honed our expertise in guiding our patients towards additional sources of assistance for various challenges, including:

- Tinnitus
- Isolation
- Mental health issues (including the amplification of PTSD due to hearing-induced isolation)

Furthermore, we are aware of the employment implications of hearing loss and have successfully aided numerous veterans in regaining or maintaining employment. These consequences stemming from impaired hearing are significant concerns for us, and we strive to address them, as they appear to receive limited attention from other military charities.

Overview of Year 4 -April 2023-April 2024

1. The charity continues to work to and with a 5-year strategy that considers the strengths and weaknesses of the organisation to foster continuous growth.
2. Ongoing efforts are being made to conduct updated and relevant research on hearing loss for veterans. At the beginning of 2024 we launched our very own survey to collect data to form our own research to support our charitable aims and objectives.

3. The charity has made fundraising improvements in this past year, from outdoor market stalls to coffee mornings, supermarket collections and we have provisions for fundraising events throughout 2024 and upcoming future events.
4. With the support of our Fundraising Consultant we have been successful in securing grants to support the numerous veterans in our waiting system, as well as to further our charitable aims, research, and core costs. Focusing on targeted research and acquiring regular or larger donations the UKVHF have raised over £60,000 in grants. We provide comprehensive reports on grant outcomes, including end-of-grant fund reports that are submitted to donors, showcasing the impact achieved through each grant. This approach has led to repeat grants. We continue to apply for grants.
5. We have been actively raising our profile within the local community to garner support and donations from local charitable groups and funds.
6. To better serve our existing patients on the waiting list, we have analysed the profiles in our database. This analysis enables us to gain a deeper understanding of the distribution of our patient cohort based on factors such as location, service, regiment or branch, employment group, age, type of hearing injury, whether they use NHS equipment, and whether they have claimed compensation under the various Armed Forces Compensation Schemes. This allows us to target donations specific to the veteran's home location and/or profession or trade.
7. We continue to highlight where NHS' provision has fallen short and advise veterans on what the NHS **should** be providing for them.

Online Shop

1. The online shop has traded well in difficult conditions and maintains its revenue level. We continue to evaluate its growth by comparing annual data. We have successfully secured funds for the third year since the launch of the shop.

2. The UKVHF are delighted to continue welcoming new volunteers who will contribute to the smooth running of the online shop. Our volunteer will be responsible for contacting suppliers, establishing partnerships, and ensuring an adequate stock inventory to support increased sales.
3. Moving forward, we are setting realistic targets for the next year of the shop's operation to guide our efforts and help us achieve continued growth.
4. We have made updates to our website, including new hosting, updates, and plugins to enhance its performance. These improvements ensure a better user experience for visitors to our online shop.

Achievements

1. Since 2020, the UK Veterans Hearing Foundation has provided support and funding to over 100 veterans, assisting them in accessing vital hearing services.
2. We have successfully applied for grants for which we are eligible, and successfully received several awards, enabling us to further our mission and expand our reach.
3. Our efforts have yielded positive results in improving the mental health of veterans who have received our support.
4. We have been fortunate to receive generous donations of top-of-the-range hearing equipment and free services from manufacturers, enhancing our ability to provide the best possible care to our beneficiaries.
5. The online charity shop has been a resounding success, generating income to support the Foundation's activities and initiatives.
6. We have continued to make significant strides in raising awareness about the prevalence of hearing injuries among veterans and shedding light on the plight of our

over 1,500 waiting patients who were left unfunded when the Royal British Legion Hearing Fund closed in 2019.

Reserves Policy and Sustainability

The Foundation benefits from the generous support of our chairman, who provides in-kind assistance by covering the majority of our office-related expenses, utilities, and business support. This support greatly contributes to our sustainability as an organisation.

Our trustees are actively working towards maintaining a reserve fund equivalent to approximately six months of running costs. This reserve fund is essential to cover wages and necessary direct debits required for the smooth functioning of the Foundation.

Looking ahead, grants from Trusts and Foundations will have to play a significant role in the UKVHF. Currently, we are on the right path and such grants represent 90% of our annual income for the period 2023-2024.

Our Challenge

Our greatest challenge is that the veterans hearing loss community is large, whereas NHS provision is patchy. The creation of the RBL Hearing fund exposed a backlog of patients being inadequately supported or not supported at all and unfortunately the Fund closed having used up all funds without meeting all the demand and leaving thousands of veterans expecting help. The main military charities which receive 85% of military charity donations each year, realised even they cannot support hearing cases and have to rely on the NHS. They regard our services as 'private healthcare,' which it is COBSEO policy not to fund lest it

trigger claims for various medical needs such as hips, knees, cataracts, and others, and they would be overwhelmed by the demand.

To treat our existing waiting veterans alone would require £8 million, while the estimated 300,000 hearing-impaired veterans (according to the 2014 RBL Lost Voices report) might a staggering £1,050 million to treat.

The RBL's Poppy Appeal is the largest fundraiser in the military charity sector, generating only £70-90 million annually. So, the sector is unable to fund the substantial demand to fully support this area.

Yet while the 'big 5' military charities refuse to treat deafness as an urgent issue, the NHS lacks the capacity and manpower to adequately address it. As a result, the Veterans Hearing Foundation remains the sole charity dedicated to addressing the needs of military service-induced hearing loss, placing us under increased scrutiny and highlighting the importance of our work, where the NHS falls short. We highlight the needs and where we are able to receive funding, we fill the gaps in equipment and clinical provision.

Outcome of Financial Year

The financial year has shown a decrease in Year 4 compared to Year 3, and the reasons behind this rise have been thoroughly explained within this report.

While we are eager to resume accepting patients onto our database, it is essential that we have a realistic prospect of securing funding to provide them with the necessary help. We are committed to ensuring that our resources are utilised effectively to support the waiting patients who rely on us.

Throughout 2023, we have made significant progress, driven by a strengthened board and our dedicated fundraising team. We are confident that the various initiatives we have undertaken will not only raise our profile but also generate funds to assist our waiting patients. Unfortunately, we lack confidence that the necessary resources and training will be allocated to the NHS to address this urgent need swiftly.

As we strive to secure additional resources, it is disheartening to acknowledge that over 1,500 patients from 2019 continue to wait in silence, now entering their sixth year of waiting.

2024-2025 Aims for the UKVHF

The UK Veterans Hearing Foundation has developed a comprehensive five-year strategy 2023-2027 with the aim of becoming the leading voice for veterans' hearing loss. This strategy is based on the valuable data and insights we have gathered over the past three years.

Our primary focus is to continue seeking grants to support the veterans currently awaiting assistance within our system, as well as pursuing our other charitable objectives and advancing new research initiatives. We are committed to producing relevant and contemporary research on veterans' hearing loss, which will enable us to create an updated report similar to the impactful "Lost Voices" publication. This report will showcase the connections between hearing loss, tinnitus, and mental health, providing crucial facts and statistics specific to veterans and their hearing-related challenges. Utilising this report, we will strengthen our grant applications and inspire increased donations.

To enhance our visibility and reach, we have devised strategies to expand our profile within both local communities and on a national scale. This involves establishing partnerships with

other charities and actively networking within the business community. We are also engaging in dialogue with defense suppliers, advocating for their support and financial contribution to our cause.

In addition, we are committed to increasing our presence on various marketing platforms and exploring opportunities to collaborate with fundraising consultants and volunteers.

Their expertise and dedication will play a pivotal role in the growth of our online shop and the overall success of the Foundation.

Our ultimate aspiration is to be recognised by COBSEO as the authoritative voice on military service-related hearing issues. As a charity, we strive to be the beacon of support for veterans facing hearing loss, serving as their primary resource in times of need.



Receipts and payments accounts

CC16a

For the period from	6th April 2023	To	5th April 2024
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Grants	64,000	-	-	64,000	65,000
Donations	6,810	-	-	6,810	12,950
Shop	5,773	-	-	5,773	11,011
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	76,583	-	-	76,583	88,960
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	76,583	-	-	76,583	88,960
A3 Payments					
Advertising	4,915	-	-	4,915	4,393
Cost of sales	28,846	-	-	28,846	22,618
Subcontractors	16,700	-	-	16,700	8,252
Donation	-	-	-	-	-
Gift	-	-	-	-	-
Post & stationary	1,417	-	-	1,417	1,395
Sundry	120	-	-	120	99
Wages	43,229	-	-	43,229	26,415
Accountancy	600	-	-	600	600
Computer software	528	-	-	528	548
Insurance	400	-	-	400	390
Bank charges	-	-	-	-	40
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total	96,755	-	-	96,755	64,750
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	96,755	-	-	96,755	64,750
Net of receipts/(payments)	- 20,172	-	-	- 20,172	24,210
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	79,784	-	-	79,784	55,573
Cash funds this year end	59,611	-	-	59,611	79,784

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Current account	59,504	-	-
	Paypal account	107	-	-
	H4U		-	-
	Total cash funds	59,611	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

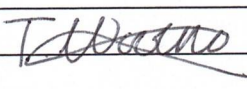
Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	TYLER WOODMAN	



Section A Independent Examiner's Report

Report to the trustees/ members of

UK Veterans Hearing Foundation

On accounts for the year ended

6th April 2024

Charity no (if any)

1188611

Set out on pages

3-4

Remember to include the page numbers of additional sheets

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 06/04/2024.

Responsibilities and basis of report

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect,;

- the accounting records were not kept in accordance with section 130 of the Act; or
• the accounts did not accord with the accounting records; or
• the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached

Signed:

[Signature]

Date:

02/05/2024

Name:

Stephen Foster

Relevant professional qualification(s) or body (if any):

ACA

Address:

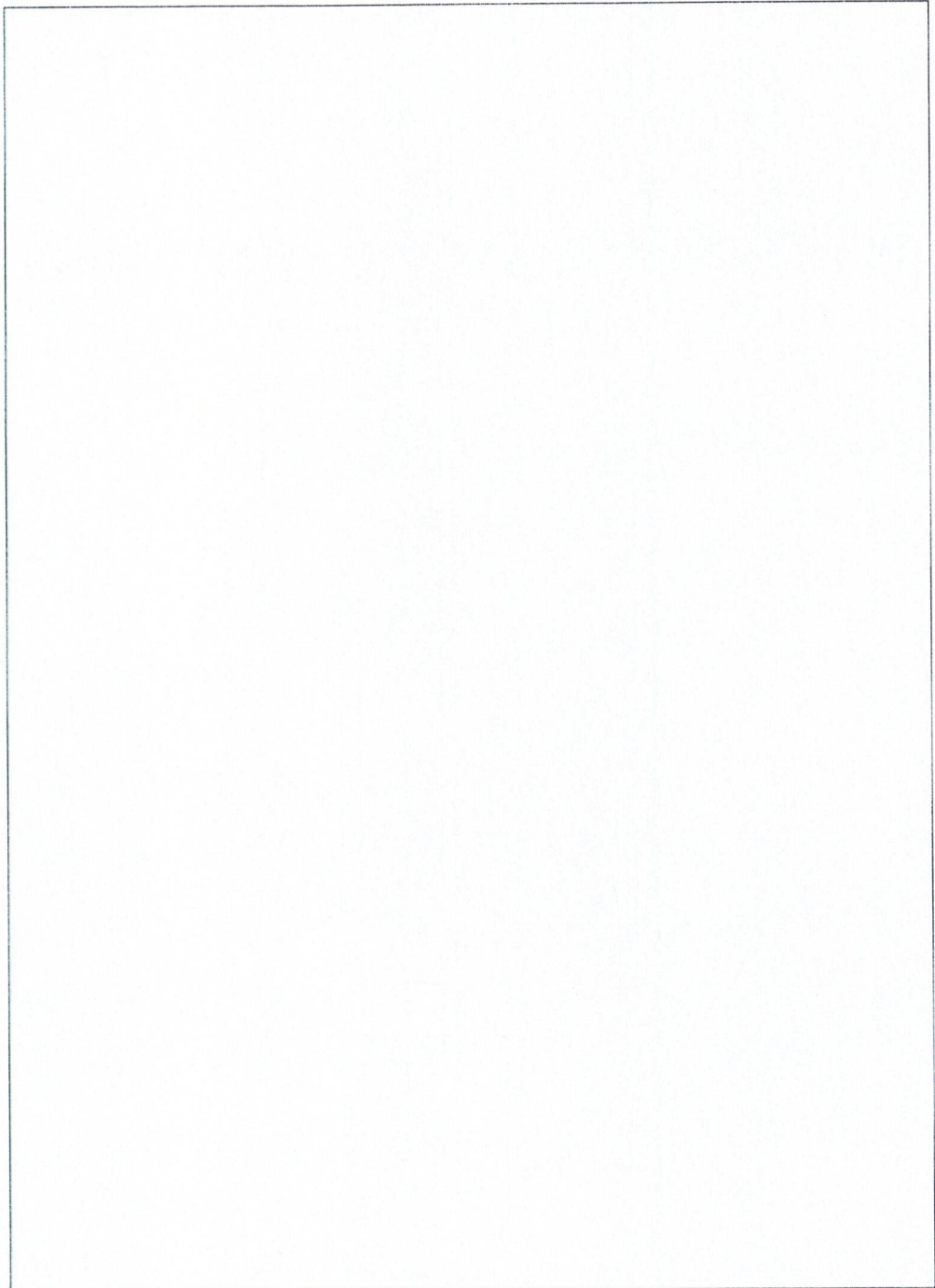
S11 The Atkins Building, Lower Bond Street, Hinckley, Leicester, LE10 1QU

Section B

Disclosure

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here details of any items that the examiner wishes to disclose.





Section A Independent Examiner's Report

**Report to the trustees/
members of**

Charity Name
UK Veterans Hearing Foundation

**On accounts for the year
ended**

6 th April 2024	Charity no (if any)	1188611
----------------------------	--------------------------------	---------

Set out on pages

3-4
(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 06/04/2024.

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I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached

Signed: 

Date: 02/05/2024

Name: Stephen Foster

**Relevant professional
qualification(s) or body
(if any):**

ACA

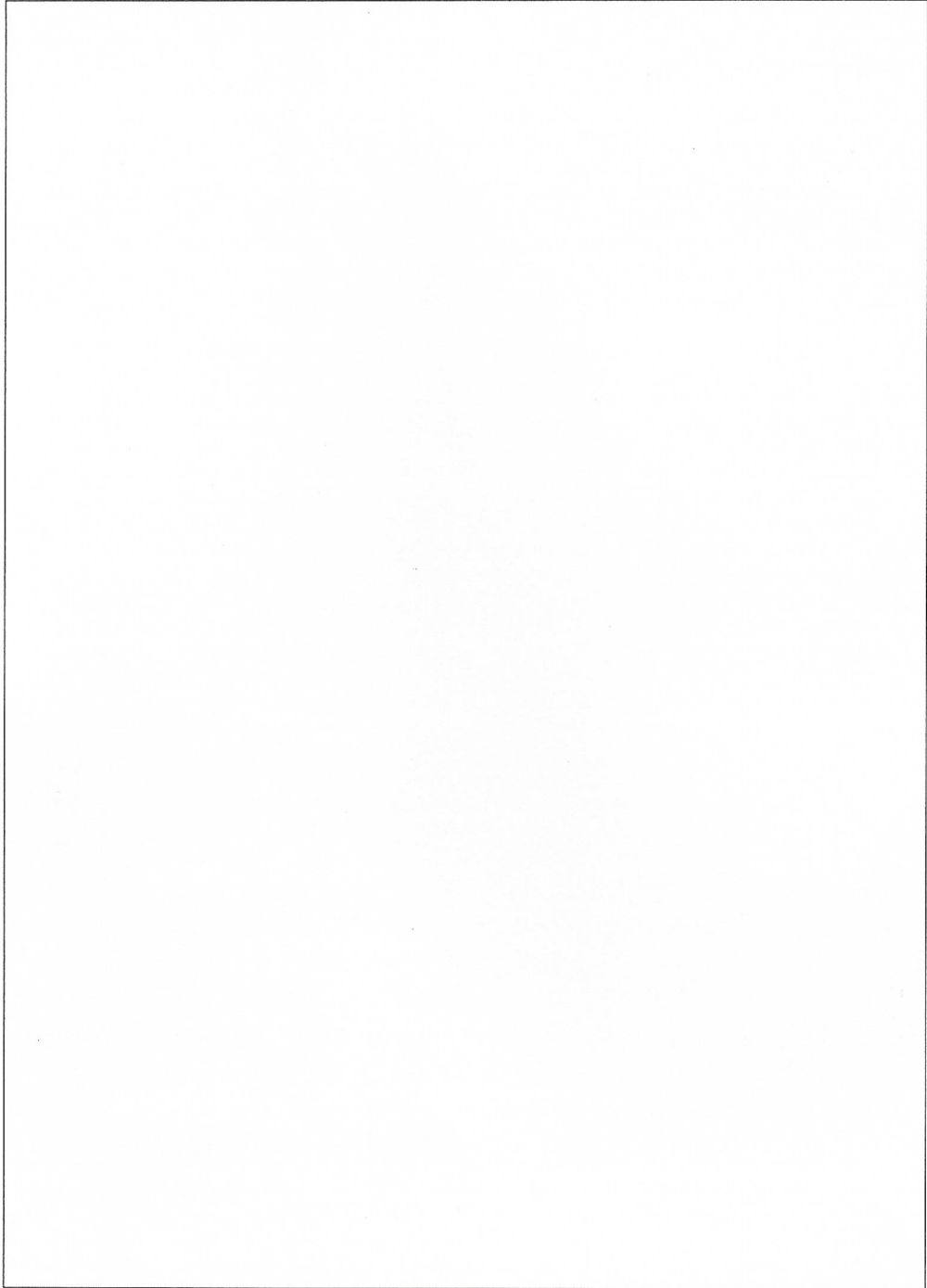
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UK VETERANS HEARING FOUNDATION

England & Wales - Charity number 1188611

Accounts

Charity Registration Number:

1188611 - 18.03.2020



UK Veterans Hearing Foundation Trustees Annual Report

April 2022- April 2023

Charity Location:

6 New Buildings

Hinckley

Leicestershire

LE10 1HW

Chairman- Mr Paul Bennett

Founder- Mrs Samantha Bennett (Founder has stepped down, but is still actively supporting the charity)

Mr. Paul Bennett and Mrs. Samantha Bennett, the founders of the charity and the successful business owners of Hear4U & Healthscreen Ltd (BHHC), generously provide medical expertise as qualified audiology clinicians. They not only contribute their professional knowledge but also support the Foundation by offering office space, utilities, IT services, and marketing assistance. Additionally, they actively participate in our fundraising efforts.

Trustees:

Mr Nick Mercer, Mrs Tyler Woolman, Mr Steve Birdsall, Mr Andy Kittsen, Mrs Elin Tattersall

The board of trustees has recently expanded from 2 to 5 members. Our trustees, including our chairman, have a unique bond as they are all ex-soldiers who served together in the same sub-unit. With diverse post-military backgrounds, they bring valuable knowledge and experience to the board. In an effort to promote diversity, we have successfully added members with non-military backgrounds and female representation.

The board holds quarterly meetings to discuss, review, and plan actions, as well as to celebrate achievements.

Manager:

Miss Chloe Johnston

Chloe Johnston has run the charity since 2020, Chloe demonstrating remarkable passion and determination in her position, increasingly suing her initiative whilst still receiving continuous support from the chairman and trustees; and from Autumn 2022 an external fundraising consultant.

Chloe's responsibilities encompass a wide range of tasks, from basic administration to representing the charity to donors and managing grant applications. She has invested significant effort in launching and operating our online shop, which specialises in selling donated evening and formal wear. This initiative not only raises our profile within the UK but also generates a steady income for our charitable activities.

"It has been a challenging time for the charity, considering the lack of support available for this specific need, which is disheartening. As we enter our fourth year as a charity, we remain committed to pushing forward, as we strive to secure the substantial funding required to assist all the waiting veterans," says Chloe Johnston.

Additionally, we have recently welcomed Brandon Jackson, a digital marketer, to our team. Brandon has successfully completed his apprenticeship with the UKVHF and will now be employed full-time by the charity, working alongside Chloe.

The beginning of the UKVHF Charity

The UK Veterans Hearing Foundation (UKVHF) originated as a not-for-profit community interest company known as the UK Veterans Hearing Help. The organisation previously provided support to over 500 veterans. Our foundation stands out for its innovative approach, being the **only** charity dedicated to fulfilling the specific needs we address. This distinction is particularly remarkable given the high demand for our services.

The need for our services became even more apparent when the Royal British Legion Hearing Fund opened in 2016, resulting in a surge of applications for hearing aid funding. Unfortunately, that fund closed in 2019, leaving many veterans without expected assistance. As a result, they have turned to us in desperate need of hearing support.

We have been devoted to providing them with top-quality hearing assessments, equipment, and support services. In collaboration with tinnitus specialists, we aim to improve the quality of life for veterans as they transition into civilian life post-service. Our efforts extend to addressing issues related to hearing damage, such as isolation, loneliness, mental wellbeing, and the maintenance of healthy relationships. We recognise the importance of these aspects for veterans, whether during retirement, for the well-being of their families, or to access employment and compete with individuals without hearing disabilities.

Supporting Veterans in Accessing High-Quality Hearing Equipment and

Clinical Care

1. Supporting veterans to get funding for appropriate hearing equipment and clinical treatments remains the top priority for our Foundation.
2. Financial Support:
 - Year 1: £98,361.00
 - Year 2: £66,904.00
 - Year 3: £88,960.00

Our dedicated Foundation Manager has successfully raised funds to sustain our operations. The majority of these funds have been allocated to serving our patients on the waiting list. Consequently, we have been able to provide hearing equipment and essential clinical support to veterans. We have dedicated much of our effort in 2022/23 to widening our sources of support to make us less dependent on a few large donors. This succeeded in 2023 with 15 new donors and a total of nearly £89,000. We are now consolidating those new relationships.

3. Sustainable Equipment Practices:

Through our close commercial relationship with equipment manufacturers, we have established a pre-loved hearing pathway. This innovative approach allows us to refurbish, reprogram, and reuse used equipment for our waiting veteran patients. This new pathway has enabled our charity to support more veterans this year than in previous years.

Advocating for Mental Health Support for Deaf Veterans

At our foundation, we hold a deep conviction in providing services that are currently unavailable through the NHS. We have honed our expertise in guiding our patients towards additional sources of assistance for various challenges, including:

- Tinnitus
- Isolation
- Mental health issues (including the amplification of PTSD due to hearing-induced isolation)

Furthermore, we are aware of the employment implications of hearing loss and have successfully aided numerous veterans in regaining or maintaining employment. These consequences stemming from impaired hearing are significant concerns for us, and we strive to address them, as they appear to receive limited attention from other military charities.

Overview of Year 3 -April 2022-April 2023

1. The charity has been implementing a 5-year strategy that considers the strengths and weaknesses of the organisation to foster continuous growth.
2. Ongoing efforts are being made to conduct updated and relevant research on hearing loss for veterans. This research initiative is still in progress.
3. The charity has made provisions for fundraising events throughout 2022 and upcoming future events.

4. We have been successful in securing grants to support the numerous veterans in our waiting system, as well as to further our charitable aims, research, and core costs. We continue to apply for grants.
5. A Fundraising Consultant has been brought on board to work alongside the manager, focusing on targeted research and acquiring regular or larger donations. 15 new donors have been secured, raising over £50,000. We provide comprehensive reports on grant outcomes, including end-of-grant fund reports that are submitted to donors, showcasing the impact achieved through each grant. This approach has led to repeat grants.
6. We have been actively raising our profile within the local community to garner support and donations from local charitable groups and funds.
7. To better serve our existing patients on the waiting list, we have analysed the profiles in our database. This analysis enables us to gain a deeper understanding of the distribution of our patient cohort based on factors such as location, service, regiment or branch, employment group, age, type of hearing injury, whether they use NHS equipment, and whether they have claimed compensation under the various Armed Forces Compensation Schemes. This allows us to target donations specific to the veteran's home location and/or profession or trade.
8. We continue to highlight where NHS' provision has fallen short and advise veterans on what the NHS **should** be providing for them.

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2. We were delighted to welcome a new volunteer who will contribute to the smooth running of the online shop. This volunteer will be responsible for contacting suppliers, establishing partnerships, and ensuring an adequate stock inventory to support increased sales.
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2. We have successfully applied for grants for which we are eligible, and successfully received several awards, enabling us to further our mission and expand our reach.
3. Our efforts have yielded positive results in improving the mental health of veterans who have received our support.

4. We have been fortunate to receive generous donations of top-of-the-range hearing equipment from manufacturers, enhancing our ability to provide the best possible care to our beneficiaries.
5. The online charity shop has been a resounding success, generating income to support the Foundation's activities and initiatives.
6. We have made significant strides in raising awareness about the prevalence of hearing injuries among veterans and shedding light on the plight of our over 2,000 waiting patients who were left unfunded when the Royal British Legion Hearing Fund closed in 2019.

Reserves Policy and Sustainability

The Foundation benefits from the generous support of our chairman, who provides in-kind assistance by covering all office-related expenses, utilities, and business support. This support greatly contributes to our sustainability as an organisation.

Our trustees are actively working towards maintaining a reserve fund equivalent to approximately six months of running costs. This reserve fund is essential to cover wages and necessary direct debits required for the smooth functioning of the Foundation.

Looking ahead, grants from Trusts and Foundations will have to play a significant role in the UKVHF. Currently, we are on the right path and such grants represent 60% of our annual income for the period 2022-2023.

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Our greatest challenge is that the veterans hearing loss community is large, whereas NHS provision is patchy. The creation of the RBL Hearing fund exposed a backlog of patients being inadequately supported or not supported at all and unfortunately the Fund closed having used up all funds without meeting all the demand and leaving thousands of veterans expecting help. The main military charities which receive 85% of military charity donations each year, realised even they cannot support hearing cases and have to rely on the NHS. They regard our services as 'private healthcare,' which it is COBSEO policy not to fund lest it trigger claims for various medical needs such as hips, knees, cataracts, and others, and they would be overwhelmed by the demand.

To treat our existing waiting veterans alone would require £8 million, while the estimated 300,000 hearing-impaired veterans (according to the 2014 RBL Lost Voices report) might cost a staggering £1,050 million to treat.

The RBL's Poppy Appeal is the largest fundraiser in the military charity sector, generating only £70-90 million annually. So, the sector is unable to fund the substantial demand to fully support this area.

Yet while the 'big 5' military charities refuse to treat deafness as an urgent issue, the NHS lacks the capacity and manpower to adequately address it. As a result, the Veterans Hearing Foundation remains the sole charity dedicated to addressing the needs of military service-induced hearing loss, placing us under increased scrutiny and highlighting the importance of our work, where the NHS falls short. We highlight the needs and where we are able to receive funding, we fill the gaps in equipment and clinical provision.

Outcome of Financial Year

The financial year has shown a noticeable increase in Year 3 compared to Year 2, and the reasons behind this rise have been thoroughly explained within this report.

While we are eager to resume accepting patients onto our database, it is essential that we have a realistic prospect of securing funding to provide them with the necessary help. We are committed to ensuring that our resources are utilised effectively to support the waiting patients who rely on us.

Throughout 2022, we have made significant progress, driven by a strengthened board and our dedicated fundraising team. We are confident that the various initiatives we have undertaken will not only raise our profile but also generate funds to assist our waiting patients. Unfortunately, we lack confidence that the necessary resources and training will be allocated to the NHS to address this urgent need swiftly.

As we strive to secure additional resources, it is disheartening to acknowledge that over 2,000 patients from 2019 continue to wait in silence, now entering their fifth year of waiting.

2023-2024 Aims for the UKVHF

The UK Veterans Hearing Foundation has developed a comprehensive five-year strategy with the aim of becoming the leading voice for veterans' hearing loss. This strategy is based on the valuable data and insights we have gathered over the past three years.

Our primary focus is to continue seeking grants to support the veterans currently awaiting assistance within our system, as well as pursuing our other charitable objectives and

advancing new research initiatives. We are committed to producing relevant and contemporary research on veterans' hearing loss, which will enable us to create an updated report similar to the impactful "Lost Voices" publication. This report will showcase the connections between hearing loss, tinnitus, and mental health, providing crucial facts and statistics specific to veterans and their hearing-related challenges. Utilising this report, we will strengthen our grant applications and inspire increased donations.

To enhance our visibility and reach, we have devised strategies to expand our profile within both local communities and on a national scale. This involves establishing partnerships with other charities and actively networking within the business community. We are also engaging in dialogue with defense suppliers, advocating for their support and financial contribution to our cause.

In addition, we are committed to increasing our presence on various marketing platforms and exploring opportunities to collaborate with fundraising consultants and volunteers. Their expertise and dedication will play a pivotal role in the growth of our online shop and the overall success of the Foundation.

Our ultimate aspiration is to be recognised by COBSEO as the authoritative voice on military service-related hearing issues. As a charity, we strive to be the beacon of support for veterans facing hearing loss, serving as their primary resource in times of need.



Section A

Independent Examiner's Report

Report to the trustees/ members of

Charity Name: UK Veterans Hearing Foundation

On accounts for the year ended

6th April 2023

Charity no (if any)

1188611

Set out on pages

3-4

Remember to include the page numbers of additional sheets.

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 06/04/2023.

Responsibilities and basis of report

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect,:

- the accounting records were not kept in accordance with section 130 of the Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached

Signed:

[Signature]

Date:

25/05/2023

Name:

Stephen Foster

Relevant professional qualification(s) or body (if any):

ACA

Address:

S11 The Atkins Building, Lower Bond Street, Hinckley, Leicester, LE10 1QU



Receipts and payments accounts

For the period from	7th April 2022	To	6th April 2023
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Grants	65,000	-	-	65,000	62,000
Donations	12,950	-	-	12,950	2,741
Shop	11,011	-	-	11,011	2,163
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	88,960	-	-	88,960	66,904
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	88,960	-	-	88,960	66,904
A3 Payments					
Advertising	4,393	-	-	4,393	10,690
Cost of sales	22,618	-	-	22,618	11,940
Subcontractors	8,252	-	-	8,252	14,524
Donation	-	-	-	-	-
Gift	-	-	-	-	-
Post & stationary	1,395	-	-	1,395	1,182
Sundry	99	-	-	99	239
Wages	26,415	-	-	26,415	16,699
Accountancy	600	-	-	600	600
Computer software	548	-	-	548	207
Insurance	390	-	-	390	385
Bank charges	40	-	-	40	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total	64,750	-	-	64,750	56,467
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	64,750	-	-	64,750	56,467
Net of receipts/(payments)	24,210	-	-	24,210	10,436
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	55,573	-	-	55,573	45,137
Cash funds this year end	79,784	-	-	79,784	55,573

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Current account	79,074	-	-
	Paypal account	709	-	-
	H4U		-	-
	Total cash funds	79,784	-	-

(agree balances with receipts and payments account(s))

<input type="checkbox"/> OK	<input type="checkbox"/> OK	<input type="checkbox"/> OK
Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £

B2 Other monetary assets

Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
	-	-	-
	-	-	-
	-	-	-
	-	-	-
	-	-	-
	-	-	-

B3 Investment assets

Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
		-	-
		-	-
		-	-
		-	-
		-	-

B4 Assets retained for the charity's own use

Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-

B5 Liabilities

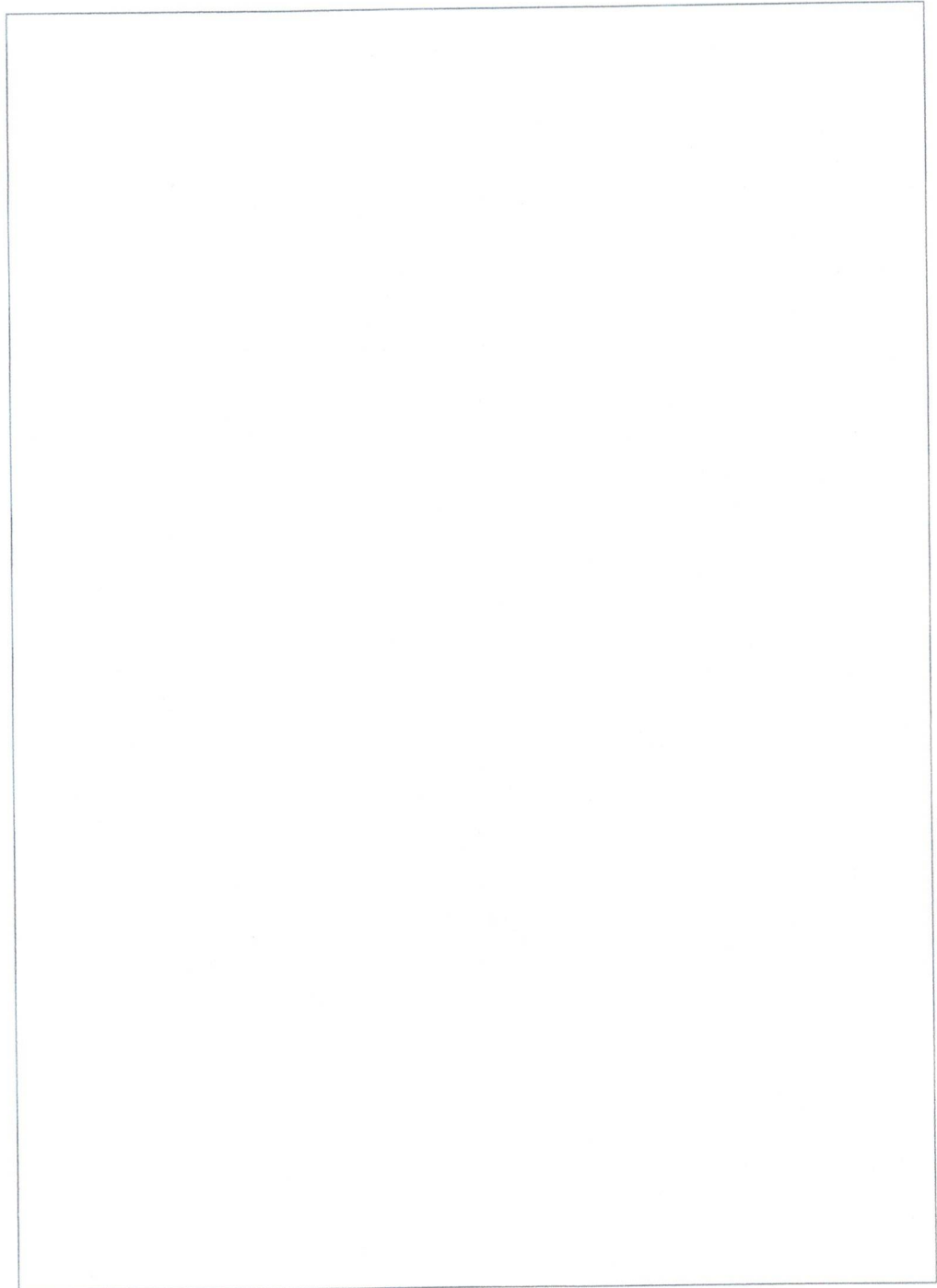
Details	Fund to which liability relates	Amount due (optional)	When due (optional)
		-	
		-	
		-	
		-	
		-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	N M MORRIS	05/06/23

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here details of any items that the examiner wishes to disclose.





Section A

Independent Examiner's Report

**Report to the trustees/
members of**

Charity Name
UK Veterans Hearing Foundation

**On accounts for the year
ended**

6th April 2023

**Charity no
(if any)**

1188611

Set out on pages

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(remember to include the page numbers of additional sheets)

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Date:

25/05/2023

Name:

Stephen Foster

**Relevant professional
qualification(s) or body
(if any):**

ACA

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S11 The Atkins Building, Lower Bond Street, Hinckley, Leicester, LE10 1QU

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For the period
from

7th April 2022

To

6th April 2023

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	(agree balances with receipts and payments account(s))	OK	OK	OK

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval

UK VETERANS HEARING FOUNDATION

England & Wales - Charity number 1188611

Accounts

UK Veterans Hearing Foundation Trustees Report March 2021-March2022.

Charity Registration Number: 1188611- 18.03.2020

Address:

6 New Buildings
Hinckley
Leicestershire
LE10 1HW



Chairman

Mr Paul Bennett

Medical expertise is provided by the founders of the charity who are both qualified audiology clinicians.

Trustees:

Mr Nick Mercer

Mr Steve Birdsall

Mr Andy Kittsen

Mr Gary Cooper

The board of trustees has expanded by 2 to 4. All contribute as they can, but only one of them is not working full time and the chairman has a large business to run as well; but we have made progress. All our trustees and our chairman are ex-soldiers who served together in the same sub-unit. They have various post military backgrounds which contribute knowledge and experience to the board. We are conscious to diversify the board with non-military backgrounds; some females and perhaps some from a different racial background. This is in process.

Manager:

Miss Chloe Johnston

In 2020, our founder had to take time out due to stress; and Chloe Johnston stepped up to fill the void as Manager. She has acted with great passion and determination in an unfamiliar role. She has been ably supported by Ben Bennett the chairman of the charity. His businesses, Hear4U and wellness business provides for the Foundation's needs in office space, utilities, IT, and marketing. But it is still a very busy job for one person. As the battle for money has got more intense; the Foundation Manager needs more help.

Chloe has a wide range of responsibilities, from basic administration; to representing the charity with donors and making all our grant applications. She's become very good at grant applications, but that part is a specialised job and could be a full-time role. As well as the above Chloe has put major effort into getting our online shop launched and working, which sells donated evening and formal wear. It raises our profile within the UK and provides steady income. But it takes her away from management.

"It has been a challenging time for the charity, the lack of support out there for this particular need is so disheartening. The UKVHF are fighting for our veterans, but this is proving difficult we require

a large amount of funding, but it continues to be a disappointment to veterans waiting for our support that we are unable to help." *Chloe Johnston*

How and why the charity came about:

The UK Veterans Hearing Foundation was previously a not-for-profit community interest company called the UK Veterans Hearing Help, which came into being to help applicants to the British Legion Hearing Fund, but that closed in April 2019. We have carried on as a charity supporting the Armed Forces community to access first class hearing assessments, equipment, and support services; working with tinnitus and mental health support to improve their quality of life in post service civilian life. Whether that be during retirement, for the benefit of their family, or to access work and to compete with individuals in work without such a disability. UKVHF also works with veterans to improve the additional issues associated with hearing damage: to address isolation and loneliness, improve mental well-being, and maintain healthy relationships.

Supporting Veterans to Access First Class Hearing Equipment and Clinical Care

1. Supporting veterans to get funding for appropriate hearing equipment and clinical treatments remains the top priority for our Foundation. Raising the money to fund it is merely the means to our end. If the NHS was to embrace the need and adequately resource it, we would not need to exist. In the absence of any prospect of that, we carry on!
2. Despite a cold start on fundraising in 2021, our Foundation Manager has again managed to raise funds to keep us active; £66,163 this year. The majority of this has been dedicated to servicing waiting patients. As a result, X veteran have been fitted with hearing equipment and given necessary clinical support.
3. We are developing a close relationship with the Veteran's Foundation hopefully for ongoing funding.
4. Our close commercial relationship with the equipment manufacturers has also enabled us to recycle equipment that has been superseded by newer models; or was no longer required by former patients, sadly, often by their death. That used equipment is refurbished, reprogrammed, and reused for our waiting veteran patients.

Championing Mental Health issues for Deaf Veterans

5. We feel very strongly about this as the NHS does not address it well. We have developed skill in directing our patients to additional sources of help for:
 - Tinnitus.
 - Isolation.
 - Mental health issues (Including the amplification of PTSD because of hearing induced isolation).

6. We are also knowledgeable about the employment consequences of hearing loss and have helped many veterans to regain or stay in employment.
7. These consequences from impaired hearing are major issues for us; upon which no one else seems to focus.

Year 2- Foundation

1. Quarterly board meetings to discuss, review and plan actions to be made, and achievements occurred.
2. A lobbying campaign of letters to our MPs and our friends and supporters MPs to make them aware and support the charity's objectives. This has been highly successful
3. Contacting military partners/ personnel to work alongside the charity and talk on behalf of the charity for support.
4. Completing grant applications where we qualify, to source funding for our charitable actives.
5. Our finances are reviewed regularly to analyse, what, money has come from where and how effectively it has been spent.
6. Reporting on grant outcomes by End of grant funds reports and submitted to donors demonstrating the outcome for each grant. This has led to repeat grants.
7. We continue to appeal for volunteers who would like to support our armed forces charity.
8. Administrative work to support UK veterans worldwide with hearing, tinnitus, and mental health continues
9. We continue to grow our network of audiologists worldwide.
10. Social media outreach, posts, blogs, stories, raffles.

Online Shop

1. The launch- Year 1 of the Veterans Hearing Online Shop.
2. Marketing the online shop for awareness and growth on our social media platforms, Facebook, Instagram.
3. Sales, enquiries over the phone and email.
4. Photography and photoshop- pictures, editing.
5. Descriptions and categorising for each item listed on the shop.
6. Picking and packaging, sending out orders.

Achievements

1. 50 veterans supported/ funded by the UK Veterans Hearing Foundation since 2020.
2. Results in improving mental health.
3. We have been given free top of the range hearing equipment from manufacturers.
4. The successful launch of the online charity shop to support the charity with income and awareness.

5. We have made substantial progress in raising awareness both about hearing injury amongst veterans; and the plight of our 2500 waiting patients, who were left unfunded when the Royal British Legion Hearing Fund closed in 2019.

Challenges, some ongoing!

- We have lobbied the MOD's Veterans Assistance and Personnel Committees (VAPC) both nationally, for Leicestershire where we are based and the South of England where one of our trustees' lives. We await a response!
- We have undertaken a lobbying campaign of the major military charities and their membership network COBSEO Unfortunately, they have universally declined to support us or address the issues of hearing loss themselves.
- They treat deafness as a healthcare issue which should be provided for by the NHS. This is despite the evidence which we have given them, that:
- NHS support is inadequate, and the NHS is not dealing with veteran patients adequately. There are unacceptable waits for people to be assessed by NHS audiology.
- That most of our patients have tried NHS equipment and found it inadequate to their level of hearing loss.
- That NHS audiology services do not treat patients holistically and in a sustained manner for the related issues of tinnitus, isolation, and amplified PTSD. Our Foundation does treat those consequent issues.

So, the main military charities still refuse to help us. They classify our services as 'private healthcare' and it is COBSEO policy not to fund any kind of private healthcare. They state that this would open the floodgates to all sorts of claims, for: hips, knees, cataracts, etcetera. And the experience of the RBL Hearing Fund is that they would be swamped by the demand. Our waiting 2500 patients need £8 million alone to treat them.

If there are 300,000 hearing impaired veterans yet to come forward as the 2014 RBL Lost Voices report estimated, treating them may cost £1050 million. The largest fundraiser in the military charity sector is the RBL's Poppy Appeal; that only generates £70-90 million per year. The 'big 5' generate 85% of the annual income of all military charities. The sector cannot fund this level of demand!

The big 5 refuse to accept that deafness is an urgent need which the NHS has neither the capacity nor the willingness to treat appropriately. This leaves the Veterans Hearing Foundation as the only charity focusing on military Service Induced hearing Loss (SIHL).

So, we have come a bit more under the spotlight. In December, The British Forces Broadcasting Service (BFBS) filmed some of our patients who have been funded and we have fitted with modern, programmable, digital hearing aids; and one of our trustees to speak about demand and the work of the Foundation. BFBS ran it in their news channels for several days in December 2021. Sadly, this was not picked up by the national media, although we have had some follow-on successes:

- TV personality Jim Davidson has agreed to run a film for us on his YouTube channel promoting the work of our charity to publicise it more and perhaps attract a philanthropic donation.
- The Veteran's Foundation have also asked to make a film to highlight and explain our joint work, as they have funded several our waiting patients.

We contacted the Defence Medical Services (DMS) as they have a hearing initiative for serving troops called the Hearwell/Rapier Project; which aims to provide better and more rapid capture of hearing injuries and remote diagnostics; then treatment within specialised regional NHS Hearing Centres . That has put us in communication with the lead ENT consultant for hearing In the RAMC at the military wing of the Queen Elizabeth Hospital in Birmingham.

We hope to develop that partnership, particularly on research, in raising awareness and publicising service induced hearing loss (SIHL). This could be with a Symposium on service induced hearing loss, which we are trying to produce at The Royal Armouries in Leeds with Key speakers from:

- The DMS.
- Hearing equipment manufacturers and other clinicians.
- The Armed Forces Compensation Tribunals.
- Law firms who specialise in hearing injury claims. (against the MOD!)

We are carrying out a parliamentary lobbying campaign with the Secretary of State for Veterans Affairs (Min OVA). Firstly, to Johnny Mercer in April 2021, through the Foundation's constituency MP Dr Luke Evans. Mr Mercer resigned, so we continue to lobby his replacement Leo Docherty MP.

- Sadly, Mr Mercer's office did not understand the issues which we raised, and he directed us back to the military charities, whom we had already explained will not help. But Mr Mercer asked to be briefed on any 'impacts' on veterans disadvantaged by the closure of the RBL Fund.
- So, we have presented evidence on that to Mr Docherty. Our MP tried again, and we wrote directly to Mr Docherty, asking for a meeting with him in early November 2021 but still await a reply.
- In November we also made the same written submissions to the All-Party Parliamentary Groups for Defence and Deafness, explaining the plight of our 2500 patients left without funding when the RBL Hearing Fund closed. They replied positively and also raised these issues with The Minister.
- We asked Mr Docherty's private office for a response in January 2022, two months on from our written submission! They have yet to answer adequately. But they have passed our paper to the Department for Health. We are similarly pursuing that department for a material answer.
- We are pressing both ministries for more detail about how veteran hearing loss will be treated under the 2021-Armed Forces Act: and the OVA's 'Strategic Action Plan for Veterans'. Headlines for those two initiatives have been published, but so far, no details. Apparently secondary legislation is being tabled and the Duty under the Act is not in force until later in 2022. They 'hope' to provide the necessary detail 'before the duty comes into effect!
- We also carried out a lobbying campaign by our supporters individually asking their own constituency MPs to raise this issue with the Minister for OVA. That has produced some interesting answers; many of which were superficial fobbing off. We have encouraged our helpers to press their MPs for properly detailed answers from the ministry. We await developments.
- This bore fruit in April 2022 and we have just learned in April 2022 that £18 million additional funding will be applied to veterans' health issues by the Dept of Health in 2022/3. We will

see if we can bid for any of this to address the woeful story of inadequate healthcare provision and the Office for Veterans Affairs wholesale ignoring of the hearing issues which we have presented to them repeatedly for the last three years! We will monitor the delivery of this closely.

Year 3- Foundation

1. Putting into place and working to a 5 year strategy overlooking the 2 years of the charity's strengths and weaknesses for continued growth. (Strategy included)
2. To produce more up to date relevant research into hearing loss for veterans.
3. Acquire Event equipment for fundraising events throughout 2022.
4. Continue to apply for grants to support the many veterans waiting within our system, charitable aims, research, core costs.
5. To engage a fundraising consultant both to help the manager with her applications; and to focus our research and targeting of more regular or larger donations.
6. To help to raise our profile locally for both supporters and donations from local charitable groups and funds.
7. To recruit a fund-raising volunteer to assist the Manager.

To help our existing, waiting patients better, we need to analyse the profiles in our waiting database, so that we can better understand the distribution of our cohort of patients by: Location, Service, Regiment or branch and employment group, Age, Type of hearing injury, Whether they use NHS equipment, if they have claimed compensation under the various Armed Forces Compensation Schemes.

Online Shop

1. Evaluating growth, comparing 2021 to 2022.
2. To now work with a set of figures from 2021 to meet targets for year 2
3. Continuous website work, hosting, updates, and plugins.
4. To recruit another volunteer to help with the shop, contacting suppliers, creating partnerships, rising stock for the increase of sales.

Reserves Policy and Sustainability

Because the Foundation is supported in kind for all its offices, utilities, and business support, it is highly sustainable. But we have lacked funds to raise our profile; and to fund raise more income. So, we were in danger of atrophying. Our priority had to become raising funds and to raise our profile to support that. An ex-military friend of the Foundation who has a son serving in the army, has made a donation specifically for fundraising. That is being matched by The Veteran's Foundation and gives us enough for a vigorous six-month project to raise donation income into a sustainable stream. That project begins on 1st of April 2022.

Trustees are working towards maintaining a reserve of approximately equivalent to six months of running costs to pay wages, and any direct debits that are required to function. We anticipate that grants from Trusts and Foundations will be an important source of income for UKVHF moving forwards, and currently this represents a significant element of the annual income in 2021- 2022.

Annual Accounts 2022-

Grants income amount: £62,000

- The Veterans' Foundation- £50,000
- Grocers' Charity £5,000
- Individual supporters £7,000

Donations income amount: £2,741

- PayPal just giving fund
- Charity tins

Veterans Hearing Online Shop: £2,163

- Online orders

Outcome of financial year:

It is shown there has been a drop in year 2 compared to year 1, the reasons have s been explained within this report.

We would like to resume accepting patients onto our database. But we can only do so when we have a realistic prospect of funding help to them. Failure to capture inquiries results in poor data about the growth of patient' demand and the hearing loss picture from recent conflicts. We need more staff to take this on.

We have moved far in 2021 and continue at pace, with a strengthened board and soon to be expanded fundraising team. We are confident the various initiatives we have under way will raise our profile and raise funds to help our waiting patients; or get the Minister for OVA and the NHS to care properly for veterans; with the appropriate equipment and holistic, clinical support that they deserve and need. But we are NOT confident the necessary resources and training will be given to the NHS to do this quickly.

In the meantime, our 2500 patients from 2019, continue to wait in silence for a 4th year.



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On accounts for the year
ended

6th April 2022

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**Independent
examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect,:

- the accounting records were not kept in accordance with section 130 of the Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached

Signed:

Stephen Foster

Date:

29/04/2022

Name:

Stephen Foster

Relevant professional
qualification(s) or body
(if any):

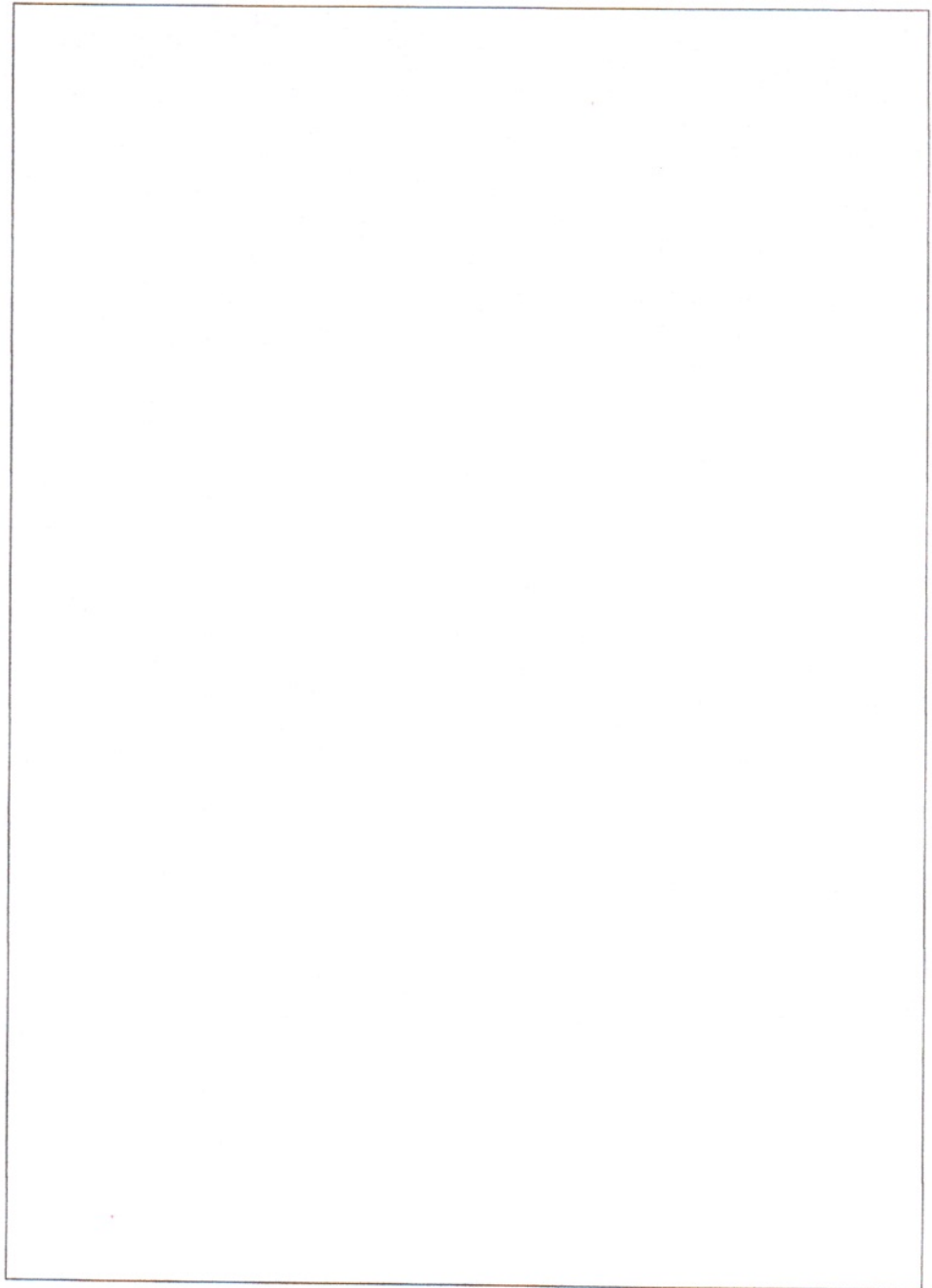
ACA

Address:

S10 The Atkins Building, Lower Bond Street, Hinckley, Leicester, LE10 1QU

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here details of any items that the examiner wishes to disclose.





Receipts and payments accounts

CC16a

For the period
from

7th April 2021

To

6th April 2022

Section A Receipts and payments

	Unrestricted funds	Restricted funds	Endowment funds	Total funds	Last year
	to the nearest £	to the nearest £	to the nearest £	to the nearest £	to the nearest £
A1 Receipts					
Grants	62,000	-	-	62,000	87,500
Donations	2,741	-	-	2,741	10,861
Shop	2,163	-	-	2,163	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	66,904	-	-	66,904	98,361
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	66,904	-	-	66,904	98,361
A3 Payments					
Advertising	10,690	-	-	10,690	201
Cost of sales	11,940	-	-	11,940	35,727
Subcontractors	14,524	-	-	14,524	16,075
Donation	-	-	-	-	128
Gift	-	-	-	-	504
Post & stationary	1,182	-	-	1,182	119
Sundry	239	-	-	239	470
Wages	16,699	-	-	16,699	-
Accountancy	600	-	-	600	-
Computer software	207	-	-	207	-
Insurance	385	-	-	385	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total	56,467	-	-	56,467	53,225
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	56,467	-	-	56,467	53,225
Net of receipts/(payments)	10,436	-	-	10,436	45,137
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	45,137	-	-	45,137	-
Cash funds this year end	55,573	-	-	55,573	45,137

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Current account	55,500	-	-
	Paypal account	74	-	-
	H4U		-	-
	Total cash funds	55,573	-	-

(agree balances with receipts and payments account(s))

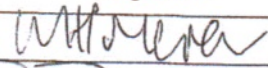
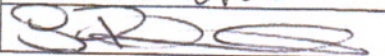
Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	N.M. MERCER	04/05/22
	S. P. BIRDSALL	11/05/22



Section A Independent Examiner's Report

**Report to the trustees/
members of**

Charity Name
UK Veterans Hearing Foundation

**On accounts for the year
ended**

6th April 2022

**Charity no
(if any)**

1188611

Set out on pages

3-4

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 06/04/2022.

**Responsibilities and
basis of report**

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent
examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect,:

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I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached

Signed:

Stephen Foster

Date:

29/04/2022

Name:

Stephen Foster

**Relevant professional
qualification(s) or body
(if any):**

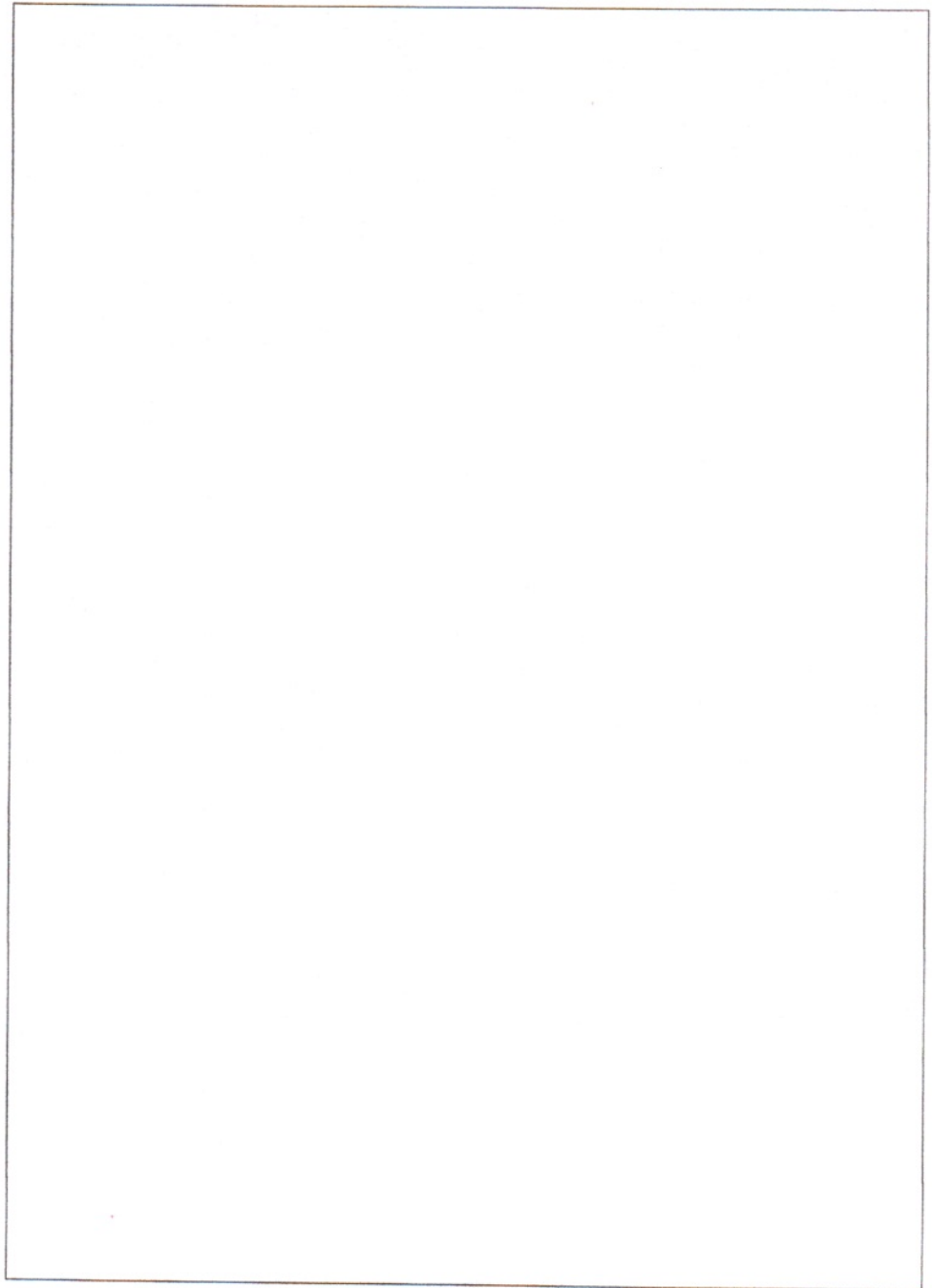
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Give here details of any items that the examiner wishes to disclose.





Receipts and payments accounts

CC16a

For the period
from

7th April 2021

To

6th April 2022

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
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Grants	62,000	-	-	62,000	87,500
Donations	2,741	-	-	2,741	10,861
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	-	-	-	-	-
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	-	-	-	-	-
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Wages	16,699	-	-	16,699	-
Accountancy	600	-	-	600	-
Computer software	207	-	-	207	-
Insurance	385	-	-	385	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total	56,467	-	-	56,467	53,225
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	56,467	-	-	56,467	53,225
Net of receipts/(payments)	10,436	-	-	10,436	45,137
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	45,137	-	-	45,137	-
Cash funds this year end	55,573	-	-	55,573	45,137

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
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	Paypal account	74	-	-
	H4U		-	-
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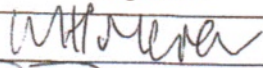
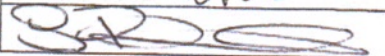
Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	N.M. MERCER	04/05/22
	S. P. BIRDSALL	11/05/22

UK VETERANS HEARING FOUNDATION

England & Wales - Charity number 1188611

Accounts

UK Veterans Hearing Foundation Trustees Report.



Charity Registration Number: 1188611

Date we became a Charity: 18.03.2020- April 2021.

Address:

6 New Buildings
Hinckley
Leicestershire
LE10 1HW

Charity Report: March 2020 to April 2021

Our Trustees, Mr Steve Birdsall and Mr Gary Cooper are both Ex-serviceman, they have the heart for what the charity aims to do and they drive the charity to achieve its objects.

The Objects of the UK Veterans Hearing Foundation Charity.

- 1.**The objects for the Charity is to raise awareness within the civilian and armed forces community of hearing damage caused to veterans during their service in the Armed Forces.
- 2.**To support Veterans from all branches of the Armed Forces in accessing first class hearing assessments, equipment and service.
- 3.**To improve their quality of life in a civilian environment whether it be during retirement, for the benefit of their family, or to access work and to compete with individuals in work without this disability.
- 4.**To educate the public of the link between hearing loss and poor mental health and arrange mental health education for the veteran with courses, literature and mental health support from professionals and other charitable bodies.
- 5.**With long standing mental health issues due to hearing loss which may have damaged the veterans quality of life, to offer respite to the veteran and family in support of the desire to improve their life.
- 6.**To utilize a tinnitus pathway in supporting Veterans to manage their tinnitus for a better future going forward.

How the charity is managed:

Year 1

1. Administrative work supporting veterans worldwide with hearing issues. Inputting of personal data and making sure each veterans journey is taken through at its highest standard.
2. Ordering of hearing systems from manufacturers.
3. Liaison with audiologists nationwide arranging appointments. Booking tinnitus courses, etc.
4. Running an online shop, answering enquiries. Putting clothes coming in onto the shop and doing a brief on what they are to market it to the public.
5. Shipping of clothes and items to respond to orders.
6. Marketing role with photography, working on the website.
7. Contacting organisations for more clothes, and donations.
8. Building a network of volunteers from the Armed Forces.
9. Social media support. Creating/having created posts for Instagram and twitter, and Facebook.
10. Grant applications filled out and submitted for funding.
11. Finances managed to each piece of funding, making sure criteria has been met for use of the funding.

Year 2

1. While continuing with tasks set out in year one we will be reviewing our administrative procedures for weaknesses and strengthen and correct.
2. Review data captured and review with organisations that could administer changes should anything become obvious.
3. Increase marketing exposure with leaflets/brochures detailing any relevant evidence found with research.
4. Set up educational days at breakfast mornings and drop in centres, aswell as a newtwork of voluteers to become apart of a buddy scheme.
5. Increase funding to fit more veterans and to increase speed of fit if possible.
6. Run and build the online charity shop, becoming fully functioning with a regular income.

Reserves Policy-

Trustees are working towards maintaining a reserve of approximately equivalent to six months of running costs to pay wages, rent, rates, and utilities, and any direct debits that are required to function. We anticipate that grants from Trusts and Foundations will be an important source of income for UKVHF moving forwards, and currently this represents a significant element of the projected income budget in 2020-21.

December 2020 we now sit with a reserve at £16,000 to allow us to push the Charity in growing.

Annual Accounts-

February 2020- CIC

March 2020- Charity

UKVHF	January	February	March	April
2020				
		SSAFA pathway £3485.84 as a CIC		
Annual Report		1x Veteran Fitted		
		COMPLETED		
Total For month		0 £3.485.84	0	0

May	June	July	August	September	October	November	December	TOTAL to year
£30,000 Veterans Foundation/Veterans Lottery £2000 Veteran insurance £3,052.16 CIC	£3500 Hugh James Sponsor a Veteran pathway	£3500 Phonak Sponsor a Veteran Pathway £123.83 from other sources	£5,000 Evered Foundation £100 Donations from other sources	£10,000 The National Lottery Community Fund. Coronavirus Community Support Fund.	£500 Maud Elkington Charitable Trust £60 Mac Stephenson Gutter Cleaning Service £90.00 Donations from other sources	Donations £506.98 from other sources	PayPal Just Giving Fund £521.10	
	1x Veteran Fitted	1x Veteran Fitted/Core costs	1x Facebook Portol and buddy scheme set up	Buddy Scheme, 1x Veteran fitted	Core Costs-Advertising			
1 Veteran Partical Funding Help for Heroes£1,300 TRNBT£700 UK Veterans Hearing Foundation£1,203.79	COMPLETED	COMPLETED	COMPLETED	COMPLETED	COMPLETED	COMPLETED	COMPLETED	£62,157.86
2X Tinnitus Funding COMPLETED								
£38,255.95	£3,500	£3,623.83	£5,100	£10,000	£650	£506.98	£521.10	Additional donations throughout the year from payal-website : £660.39

Total for month	£30,438.60	£75.65	£5,028.50	
	Online charity shop 1Xveteran fitted so far	COMPLETED Core costs		
Annual Report				
February 2020 - April 2021 £101,711.43 April 2020 to April 2021 Charity Total- to date since becoming the charity £98,361.00				

Achievements:

1. A number Veterans fully funded with top of the range hearing technology and they have been taken through their journey with the UK Veterans Hearing Foundation, with ongoing support.
2. More Veterans successfully taken through the tinnitus pathway.

3. Supported many Veterans with their mental health by fitting them with top of the range hearing technology.
4. Our sponsor a Veteran pathway has been a success with 2 more Veterans supported fully funded- along with a further 3 Veterans we supported with gifted hearing aids from manufacturers, which then we utilised funding to support their fitting and aftercare service.
5. Our website has had a lot of updated work done to it, adding on lots of areas of support for our Veterans.
6. Starting up our Veterans Hearing Foundation online events wear shop to support an income of funding on a regular basis.
7. Working with other Charities and organisations such as SSAFA, Help for Heroes and The Royal Navy Benevolent Trust and many more to get the Veterans the help and support they need and deserve.
8. We have raffled off our first hamper, which included and Facebook Portal to support mental health.
9. Started up our buddy scheme to support mental health.
10. The charity has had a great first year and supported many veterans, since becoming a charity in March 2020.
11. 12.05.2021 added onto the Veterans Gateway as an Information Organisation

Ongoing and Charity aims:

1. We are sharing our successes with newspapers/magazines from all over to get the word out what our Charity is achieving and the ongoing support we need.
2. Our social media is worked upon each week to get exposure, and to share our success, and reaching out for funding support.
3. Our new Veterans Hearing Foundation Shop FB page (new and being worked on) is now expanding and an online shop is being built to support the Charity in the upcoming future. Going Live April 2021!
4. 2x Veterans who we supported both in 2018 are supporting the Charity. Mr Stephenson has a gutter cleaning business who is donating a percentage each month from this service. Mr Mason in 2021 is driving a taxi from London to Norway to raise money for 3 chosen charities, which we are one of them.
5. Ongoing small donations coming in from our website and other sources which we will utilize in growing the Charity to support our Veterans.
6. Working with other charities in providing Veterans with Facebook portals which will support with their mental health and isolation.
7. Continuing to apply for funding applications the Charity is eligible for, for us to continue our support on.
8. We continue to build a buddy's scheme as the charity grows and more funding becomes available for this, this will involve a network of volunteers.

Trustees:

Mr Steve Birdsall, Mr Gary Cooper



Receipts and payments accounts

CC16a

For the period from	18th March 2020	To	6th April 2021
---------------------	-----------------	----	----------------

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Grants	87,500	-	-	87,500	-
Donations	10,861	-	-	10,861	-
Shop	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	98,361	-	-	98,361	-
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	98,361	-	-	98,361	-
A3 Payments					
Advertising	201	-	-	201	-
Cost of sales	35,727	-	-	35,727	-
Subcontractors	16,075	-	-	16,075	-
Donation	128	-	-	128	-
Gift	504	-	-	504	-
Post & stationary	119	-	-	119	-
Sundry	470	-	-	470	-
	-	-	-	-	-
	-	-	-	-	-
Sub total	53,225	-	-	53,225	-
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	53,225	-	-	53,225	-
Net of receipts/(payments)	45,137	-	-	45,137	-
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	-	-	-	-	-
Cash funds this year end	45,137	-	-	45,137	-

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Current account	45,078	-	-
	Paypal account	59	-	-
	CCXX R1 accounts (SS)	1	-	-
				15/04/2021

Total cash funds	45,137	-	-
<small>(agree balances with receipts and payments account(s))</small>			

Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
	-	-	-
	-	-	-
	-	-	-
	-	-	-
	-	-	-
	-	-	-

B2 Other monetary assets

Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
		-	-
		-	-
		-	-
		-	-
		-	-

B3 Investment assets

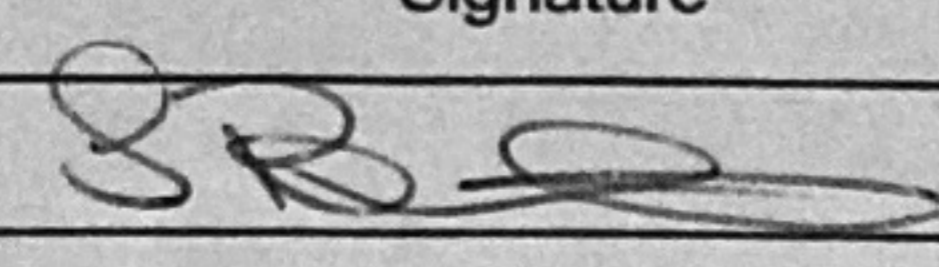
Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-

B4 Assets retained for the charity's own use

Details	Fund to which liability relates	Amount due (optional)	When due (optional)
		-	
		-	
		-	
		-	
		-	

B5 Liabilities

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	S.P. BIRDSALL.	15 04 21



Section A

Independent Examiner's Report

**Report to the trustees/
members of**

Charity Name
UK Veterans Hearing Foundation

**On accounts for the year
ended**

6th April 2021

**Charity no
(if any)**

1188611

Set out on pages

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(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 06/04/2021.

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Signed:

Date:

08/04/2021

Name:

Stephen Foster

**Relevant professional
qualification(s) or body
(if any):**

ICAEW

Address:

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