

Report of the Trustees and  
Unaudited Financial Statements  
for the Year Ended 31 March 2024  
for  
Communication Unlimited

**Communication Unlimited**

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**for the Year Ended 31 March 2024**

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**Communication Unlimited**

**Reference and Administrative Details**  
**for the Year Ended 31 March 2024**

<b>TRUSTEES</b>	R Bastikar J Lenton K Adams S Shaw M Simpson D Leader T Broskom M Chapman (resigned 25.8.2023) R Foulkes (appointed 13.9.2023) H Shaikh (appointed 13.9.2023)
<b>PRINCIPAL ADDRESS</b>	Flat 1, Perth House Athlone Close Derby Derbyshire DE21 4BP
<b>REGISTERED CHARITY NUMBER</b>	1188251
<b>INDEPENDENT EXAMINER</b>	Bates Weston LLP Chartered Accountants The Mills Canal Street Derby DE1 2RJ
<b>BANKERS</b>	Unity trust Bank Plc Nine Brindley Place Oozells Square Birmingham B1 2HB

## Communication Unlimited

### Report of the Trustees for the Year Ended 31 March 2024

The trustees present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

#### **OBJECTIVES AND ACTIVITIES**

##### **Our Mission Statement**

To provide high quality, deaf communication services to empower individuals and groups to actively participate in society, primarily in the county of Derbyshire.

##### **Our Vision**

To constantly strive for improving effective communication for the diverse needs of deaf people.

##### **Our Values**

- Bespoke communication services
- Confidentiality and integrity
- Going above and beyond duty
- Hands on approach

##### **Public benefit**

The main aim of Communication Unlimited is to provide quality communication services for people who are Deaf, hard of hearing or deafblind in Derby and Derbyshire.

The charitable activities focus on working in partnership with individuals and groups to overcome communication barriers therefore allowing Deaf people's access and full participation in society.

#### **ACHIEVEMENT AND PERFORMANCE**

##### **Summary of the year**

We have maintained a strong presence delivering British Sign Language Interpreting services in Derbyshire which has included working mainly in the Health sector under various contracts for example, University Hospitals of Derby and Burton and Derby & Derbyshire ICB. We worked together to ensure that Deaf people were able to access their appointments and to be able to speak to their health professional effectively. Many GP services continued to see their patients remotely and this also meant that we had to interpret remotely too, in a 3 way conversation.

We have continued to provide both face to face and remote interpreting services matching the demands and requests.

During the year we welcomed Maria Bradley and sadly lost Stacey Fox and Winston Denerley who have moved on.

We had the honour of interpreting at the King Coronation Commemorative service at Derby Cathedral. Many other ad hoc assignments have been undertaken working with companies in Derby and the Derbyshire area. We have also delivered Deaf Awareness sessions to health professionals and other organisations.

Our Interpreters have worked very hard to deliver many difficult assignments. This has included a lot of evenings and weekend work. Without the dedication of our interpreters we would have had difficulties meeting these demands.

We have continued to develop strong relationships with freelance interpreters who have helped us to deliver on many medical appointments so the deaf community are able to understand information at their appointments.

The GP Extra Support contract continues, which has enabled us to support many clients to obtain appointments with their GP or community Health services. We liaise with the surgeries to organise repeat prescriptions, something which was vital this year as many surgeries moved to a telephone-based service and also organise their referrals to alternative services via the 'Choose and book' system.

## Communication Unlimited

### Report of the Trustees for the Year Ended 31 March 2024

#### **ACHIEVEMENT AND PERFORMANCE**

##### **Summary of the year (continued)**

We received a grant from Erewash Voluntary Action to support our mental health work where we focused on wellbeing and ran activities to bring together the Deaf community. Among the activities we had a trip to the British Deaf History museum in Manchester and a Christmas party.

We worked with Derby College to recruit deaf people to join their course Level 3 Education and training course as we need to generate more BSL tutors especially with the new GCSE BSL and the current interpreter shortage.

Communication Unlimited were represented at many events including running a session at the GoingPro conference 2023, University of Derby Diversity and Inclusion event. The CEO Alison Jones was invited to join the British Deaf Association event at the House of Commons and ended with an impromptu tour of the Parliament with Amanda Solloway.

#### **FINANCIAL REVIEW**

##### **Going concern**

After making appropriate enquiries, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. For this reason they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the Accounting policies.

Total incoming resources for the year ended 31 March 2024 was £477,460 (2023: £478,631).

Unrestricted funds amounted to £206,626 including £200,971 allocated as designated funds.

It is the policy of the trustees to always designate 50% of the remaining undesignated unrestricted reserves to cover any unexpected events. This Contingency reserve is intended to cover any unforeseen redundancy payments, and also provide reserves for six months running costs, should funding be late or withheld. This designated fund is therefore not available for use in the general running of the organisation.

After accounting for all the above designated funds the free general reserves of the charity at 31 March 2024 amounted to £5,655.

#### **INVESTMENT POWERS, POLICY AND PERFORMANCE**

The trustee's investment powers are governed by the constitution, which permits the charity's funds to be invested in, or on such investments, securities or property as may be thought fit.

##### **Risk management**

The trustees have assessed the major risks to which the charity is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

#### **STRUCTURE, GOVERNANCE AND MANAGEMENT**

##### **Governing document**

The charity is controlled by its governing document, a deed of trust and constitutes a charitable incorporated organisation.

##### **Charity constitution**

The Charity was constituted in 2020, at which point all assets were transferred from the Charity with registered number 1006643, and is registered with the Charity Commissioners under charity number 1188251. The charity is also known as CU.

The trustees who served during the period can be found on the reference and administrative details of the charity page.

Communication Unlimited

Report of the Trustees  
for the Year Ended 31 March 2024

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Recruitment and appointment of new trustees**

The selection procedure begins prior to the AGM. Notification and information is sent to all full members and trustees, giving names of people who have served on the board in the past year and outlining who is to retire at the forthcoming AGM. A nomination form is also sent inviting nominees for the vacant positions. These are returned to the office, the results collated, which are then presented to the AGM. Nominations are proposed, seconded and approved by the members at the meeting. If more nominations are received than places available then a voting process takes place at the AGM by the members.

Approved by order of the board of trustees on 13 November 2024 and signed on its behalf by:

R Bastikar - Trustee

**Independent Examiner's Report to the Trustees of  
Communication Unlimited**

**Independent examiner's report to the trustees of Communication Unlimited**

I report to the charity trustees on my examination of the accounts of Communication Unlimited (the Trust) for the year ended 31 March 2024.

**Responsibilities and basis of report**

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under Section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under Section 145(5)(b) of the Act.

**Independent examiner's statement**

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by Section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Sean Douglass FCA  
The Institute of Chartered Accountants in England and Wales

Bates Weston LLP  
Chartered Accountants  
The Mills  
Canal Street  
Derby  
DE1 2RJ

11 December 2024

**Communication Unlimited**

**Statement of Financial Activities**  
**for the Year Ended 31 March 2024**

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
<b>Charitable activities</b>	3				
Communication services		448,100	26,137	474,237	477,162
Investment income	2	3,223	-	3,223	1,469
<b>Total</b>		<u>451,323</u>	<u>26,137</u>	<u>477,460</u>	<u>478,631</u>
 <b>EXPENDITURE ON</b>					
<b>Charitable activities</b>	4				
Communication services		<u>463,397</u>	<u>28,677</u>	<u>492,074</u>	<u>486,225</u>
 <b>NET INCOME/(EXPENDITURE)</b>		(12,074)	(2,540)	(14,614)	(7,594)
 <b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		218,700	2,540	221,240	228,834
 <b>TOTAL FUNDS CARRIED FORWARD</b>		<u><u>206,626</u></u>	<u><u>-</u></u>	<u><u>206,626</u></u>	<u><u>221,240</u></u>

The notes form part of these financial statements



**Communication Unlimited**

**Balance Sheet**  
**31 March 2024**

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
<b>FIXED ASSETS</b>					
Tangible assets	9	3,844	-	3,844	6,973
<b>CURRENT ASSETS</b>					
Debtors	10	60,879	-	60,879	43,303
Cash at bank		150,518	-	150,518	174,584
		<u>211,397</u>	<u>-</u>	<u>211,397</u>	<u>217,887</u>
<b>CREDITORS</b>					
Amounts falling due within one year	11	(8,615)	-	(8,615)	(3,620)
		<u>202,782</u>	<u>-</u>	<u>202,782</u>	<u>214,267</u>
<b>NET CURRENT ASSETS</b>					
		<u>202,782</u>	<u>-</u>	<u>202,782</u>	<u>214,267</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>					
		<u>206,626</u>	<u>-</u>	<u>206,626</u>	<u>221,240</u>
<b>NET ASSETS</b>					
		<u>206,626</u>	<u>-</u>	<u>206,626</u>	<u>221,240</u>
<b>FUNDS</b>	12				
Unrestricted funds				206,626	218,700
Restricted funds				-	2,540
<b>TOTAL FUNDS</b>				<u>206,626</u>	<u>221,240</u>

The financial statements were approved by the Board of Trustees and authorised for issue on 13 November 2024 and were signed on its behalf by:

R Bastikar - Trustee

K Adams - Trustee

## Communication Unlimited

### Notes to the Financial Statements for the Year Ended 31 March 2024

#### 1. ACCOUNTING POLICIES

##### **Basis of preparing the financial statements**

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

##### **Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

##### **Expenditure**

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure is reported as part of the expenditure to which it relates:

- Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to these activities and costs that are of an indirect nature necessary to support them.
- Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the independent examination fees and costs linked to the strategic management of the charity.
- All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis e.g. floor areas, per capital or estimated usage.

##### **Tangible fixed assets**

All assets costing more than £500 are capitalised.

Tangible fixed assets are carried at cost, net of depreciation and any provision for impairment. Depreciation is provided at rates calculated to write off the cost of fixed assets over their expected useful lives on the following bases:

- |                       |                     |
|-----------------------|---------------------|
| Fixtures and fittings | - 15% straight line |
| Computer equipment    | - 25% straight line |

##### **Taxation**

The charity is exempt from tax on its charitable activities.

##### **Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

##### **Pension costs and other post-retirement benefits**

The charity operates a defined contribution pension scheme. Contributions payable to the charity's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

**Communication Unlimited**

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2024**

**1. ACCOUNTING POLICIES - continued**

**Going concern**

At the balance sheet date the charity had a significant cash balance and a strong net current asset position. At the time of signing these accounts, the trustees have considered the effect of the current global conditions and other similar political factors on the going concern position, and consider that this does indicate that the charity will continue to operate for a period of at least 12 months from the date of signing these accounts.

**2. INVESTMENT INCOME**

	2024	2023
	£	£
Interest income	3,223	1,469
	<u>          </u>	<u>          </u>

**3. INCOME FROM CHARITABLE ACTIVITIES**

		2024	2023
	Activity	£	£
Translation fees	Communication services	448,100	427,110
Grant income	Communication services	26,137	50,052
		<u>          </u>	<u>          </u>
		474,237	477,162
		<u>          </u>	<u>          </u>

**4. CHARITABLE ACTIVITIES COSTS**

	Direct Costs (see note 5)	Support costs (see note 6)	Totals
	£	£	£
Communication services	455,593	36,481	492,074
	<u>          </u>	<u>          </u>	<u>          </u>

**5. DIRECT COSTS OF CHARITABLE ACTIVITIES**

	2024	2023
	£	£
Staff costs	325,560	348,249
Freelance interpreters	85,323	46,560
Travel costs	12,959	19,338
IT costs	22,418	19,492
Postage and stationery	1,745	1,200
Note taker fees	1,144	1,396
Sundries	3,315	8,327
Depreciation	3,129	3,129
	<u>          </u>	<u>          </u>
	455,593	447,691
	<u>          </u>	<u>          </u>

Communication Unlimited

Notes to the Financial Statements - continued  
for the Year Ended 31 March 2024

**6. SUPPORT COSTS**

	Finance £	Other £	Governance costs £	Totals £
Communication services	293	22,471	13,717	36,481
	<u>293</u>	<u>22,471</u>	<u>13,717</u>	<u>36,481</u>

**7. TRUSTEES' REMUNERATION AND BENEFITS**

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

**8. STAFF COSTS**

	2024 £	2023 £
Wages and salaries	288,565	312,840
Social security costs	22,478	20,034
Other pension costs	14,517	15,375
	<u>325,560</u>	<u>348,249</u>

The average monthly number of employees during the year was as follows:

	2024	2023
Employees	10	12
	<u>10</u>	<u>12</u>

No employees received emoluments in excess of £60,000.

**9. TANGIBLE FIXED ASSETS**

	Fixtures and fittings £	Computer equipment £	Totals £
<b>COST</b>			
At 1 April 2023 and 31 March 2024	1,390	11,681	13,071
	<u>1,390</u>	<u>11,681</u>	<u>13,071</u>
<b>DEPRECIATION</b>			
At 1 April 2023	539	5,559	6,098
Charge for year	208	2,921	3,129
	<u>747</u>	<u>8,480</u>	<u>9,227</u>
At 31 March 2024	747	8,480	9,227
	<u>747</u>	<u>8,480</u>	<u>9,227</u>
<b>NET BOOK VALUE</b>			
At 31 March 2024	643	3,201	3,844
	<u>643</u>	<u>3,201</u>	<u>3,844</u>
At 31 March 2023	851	6,122	6,973
	<u>851</u>	<u>6,122</u>	<u>6,973</u>

**Communication Unlimited**

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2024**

**10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2024	2023
	£	£
Trade debtors	60,879	43,303
	<u>60,879</u>	<u>43,303</u>

**11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2024	2023
	£	£
Social security and other taxes	4,365	-
Other creditors	200	200
Accrued expenses	4,050	3,420
	<u>8,615</u>	<u>3,620</u>

**12. MOVEMENT IN FUNDS**

	At 1.4.23	Net movement in funds	At
	£	£	31.3.24
			£
<b>Unrestricted funds</b>			
General fund	17,729	(12,074)	5,655
Training reserve	12,000	-	12,000
Building reserve	47,000	-	47,000
Contingency reserve	141,971	-	141,971
	<u>218,700</u>	<u>(12,074)</u>	<u>206,626</u>
<b>Restricted funds</b>			
Erewash Voluntary Action	2,540	(2,540)	-
	<u>221,240</u>	<u>(14,614)</u>	<u>206,626</u>
<b>TOTAL FUNDS</b>			
	<u>221,240</u>	<u>(14,614)</u>	<u>206,626</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
<b>Unrestricted funds</b>			
General fund	451,323	(463,397)	(12,074)
<b>Restricted funds</b>			
GP Extra Support Contract	26,137	(26,137)	-
Erewash Voluntary Action	-	(2,540)	(2,540)
	<u>26,137</u>	<u>(28,677)</u>	<u>(2,540)</u>
<b>TOTAL FUNDS</b>	<u>477,460</u>	<u>(492,074)</u>	<u>(14,614)</u>

**Communication Unlimited**

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2024**

**12. MOVEMENT IN FUNDS - continued**

**Comparatives for movement in funds**

	At 1.4.22 £	Net movement in funds £	At 31.3.23 £
<b>Unrestricted funds</b>			
General fund	27,863	(10,134)	17,729
Training reserve	12,000	-	12,000
Building reserve	47,000	-	47,000
Contingency reserve	141,971	-	141,971
	<hr/> 228,834	<hr/> (10,134)	<hr/> 218,700
<b>Restricted funds</b>			
Erewash Voluntary Action	-	2,540	2,540
	<hr/> 228,834	<hr/> (7,594)	<hr/> 221,240
<b>TOTAL FUNDS</b>	<hr/> <hr/> 228,834	<hr/> <hr/> (7,594)	<hr/> <hr/> 221,240

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	428,579	(438,713)	(10,134)
<b>Restricted funds</b>			
Derbyshire County Council	19,375	(19,375)	-
GP Extra Support Contract	26,137	(26,137)	-
Foundation Derbyshire	2,000	(2,000)	-
Erewash Voluntary Action	2,540	-	2,540
	<hr/> 50,052	<hr/> (47,512)	<hr/> 2,540
<b>TOTAL FUNDS</b>	<hr/> <hr/> 478,631	<hr/> <hr/> (486,225)	<hr/> <hr/> (7,594)

Training reserve - this covers the course costs for trainee interpreters to become qualified interpreters and to cover course costs for staff development.

Building reserve - in the near future larger premises will be required as services develop thus this reserve will help fund this.

Contingency reserve - this covers any potential difficulties in the future and is a requirement to have at least 6 months running costs in reserve.

**Communication Unlimited**

**Notes to the Financial Statements - continued**  
**for the Year Ended 31 March 2024**

**13. RELATED PARTY DISCLOSURES**

The remuneration of key management personnel who comprise of certain members of the senior management team is as follows.

	2024 £	2023 £
Aggregate remuneration	<u>32,615</u>	<u>30,938</u>

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.



# Annual Report

2023 - 2024



## **Our Mission Statement**

To provide high quality, deaf communication services to empower individuals and groups to actively participate in society equally, primarily in the county of Derbyshire

## **Our Vision**

To constantly strive for improving effective communication for all the diverse needs of deaf people

## **Our Values**

- Bespoke Communication Services
- Confidentiality and Integrity
- Going above and beyond duty
- Hands on approach

# Message from the Chair



I am pleased to be here once again to present the 34<sup>th</sup> Annual Report for Communication Unlimited, showing our work for 2023-2024

During our 34<sup>th</sup> year we have worked hard to continue to provide a high quality interpreting service in Derbyshire. We have delivered approx 5,000 interpreting assignments which reflects the hard work done by the interpreters.

We were sad to say goodbye to Winston Denerley and Stacey Fox who left for their own reasons and welcomed Maria Bradley-Nicholson to our team.

We continue to experience the challenge of the interpreter shortage which is affecting the whole of the UK and it has also impacted Communication Unlimited with our recruitment. We have held different discussions with different people including NRCPD, BSL Advisory board.

I would like to say a big thank you to all the staff at Communication Unlimited and the freelance interpreters who have worked with CU doing the health jobs for their continued dedication to provide a quality communication service for Deaf people.

Please take a look at the following pages of the annual report which shows all the different work we do during the year.

I thank you all for continuing to use our services and your support towards the staff and the charity.

Your feedback on our services is very important to us and helps us to improve service delivery.

I look forward to seeing you all sometime at our events during the 35<sup>th</sup> anniversary year.

*Rachell*

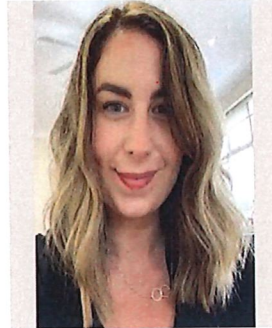
## Management Committee 2023 - 2024



Rachell  
Bastikar  
Chair



John Lenton  
Vice Chair



Siobhan  
Shaw  
Secretary



Karen Adams  
Treasurer



Mhairi  
Simpson



Tammy  
Broskom



Mark  
Chapman  
Resigned Sept 2023



David  
Leader



Robert Foulkes



Hamza Shaikh

## Communication Unlimited Staff

### Sign Language Interpreters



Helen  
Blunden



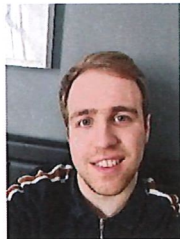
Emma  
Walker



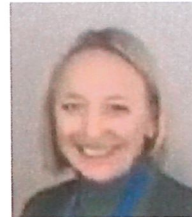
Jacinta  
Bowen-Byrne



Jess  
Squire



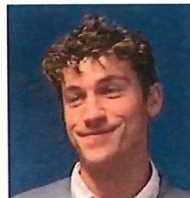
Fraser Holmes



Sam  
Waters



Stacey Fox  
Left May 2023



Winston Denerley  
Left April 2023



Maria Bradley-  
Nicholson



Lynn Patton  
Business  
Coordinator



Cheryl Herbert  
Admin Assistant



Alison Jones  
CEO

### Case study 1

We were contacted by a family member to say that their deaf sister was in hospital and was very confused. One of our interpreters went in to interpret in the Emergency department and helped communication go smoothly. The sister stayed in hospital for a week, we provided an interpreter to go in every day to interpret between the deaf sister and the hospital staff. We also interpreted the consultations between the various consultants and doctors with the deaf patient.

Outcome – the Deaf sister understood what was happening and was able to participate in the discussions and decisions about his treatment options.

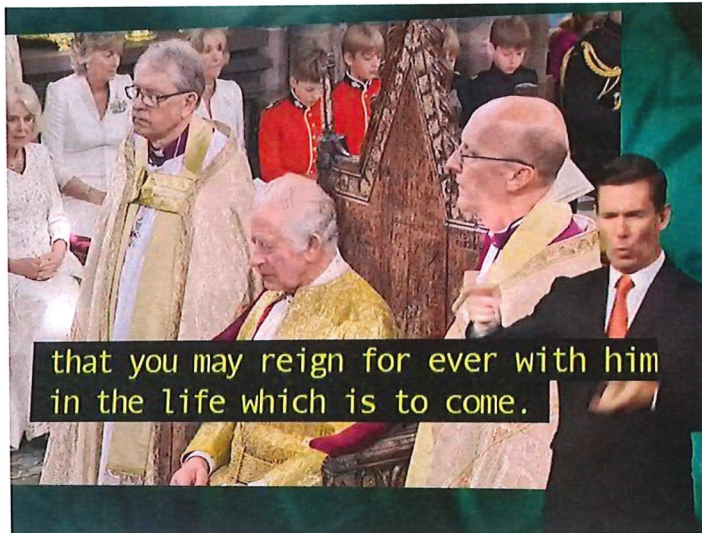
### Case study 2

A deaf family had moved here from overseas and wanted support to understand how things worked in UK. The family wanted to know where the deaf support, services and organisations were in Derbyshire.

Referrals were made to different services and translation support from written English to BSL was given as the family had very little understanding of English.

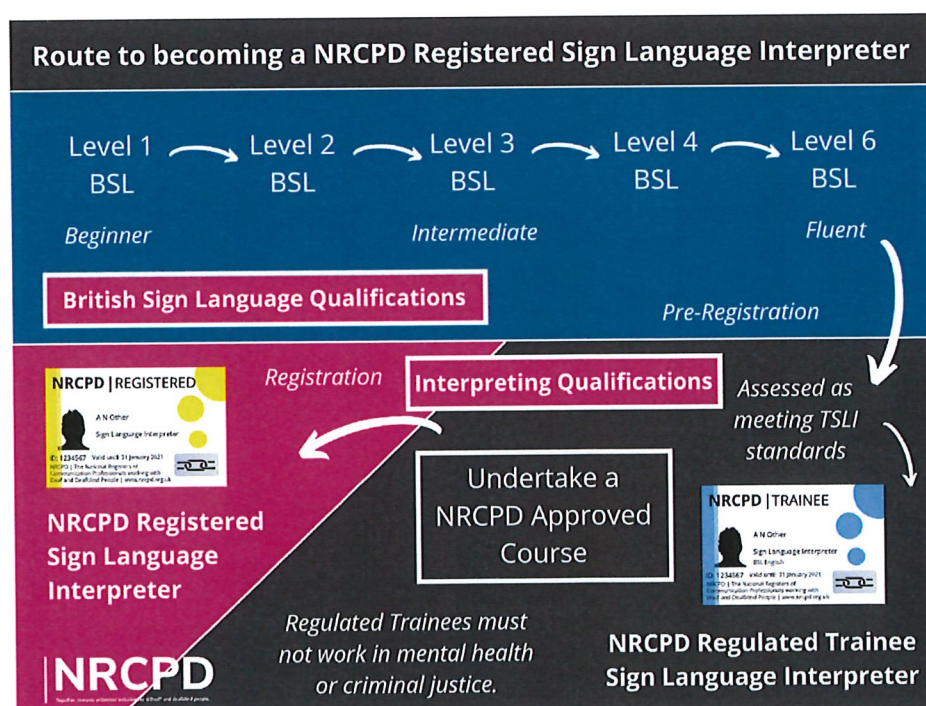
Outcome – The Deaf family have settled down in Derbyshire and now active participants in the deaf community as well as working, children are settled in school and learning English





Did you know that Eddie Moriarty worked for Communication Unlimited in the early 1990s ?

Eddie is a BBC interpreter and has interpreted recent important events including the King Charles Coronation



## Activities during 2023 – 2024

Funded by Mental Health (Erewash Voluntary Action)



Trip to British Deaf History Museum in Manchester



Christmas activities







We received 50 tickets from Circus Starr which we were able to distribute to deaf children and their families



We interpreted at many events in Derbyshire

Examples include

Jacinta interpreted at the Derby Cathedral for the King Coronation Commemorative service



Interpreting at an Employee activity week where there was a deaf participant



## Out and about in the community



### University of Derby Diversity and Inclusion event

### Deafinitely Women International Women day

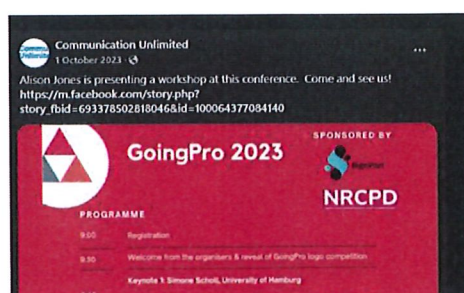
### CEO with Yvonne Cobb from Morning Live programme (BBC)



### Stall at Derbyshire Cricket Ground

### England Deaf v India Deaf cricket match

### Presented to new interpreters at the ASLI Going Pro event in Sheffield



In 2023-2024 Communication Unlimited was funded (grants and contracts) as follows



## Derby and Derbyshire ICB

### GP Extra Support

The provision of GP Extra support has continued enabling deaf people to get the most of their GP appointments. It has given Deaf people extra access to health information and NHS choices. This has enabled us to make appointments on behalf of Deaf people



We handle the BSL bookings for University hospitals of Derby and Burton, we handle an average of 100 bookings a month. We have delivered several Deaf Awareness training sessions to various sections of the hospitals.



Mental Health funding from Erewash Voluntary Action enabled us to provide many wellbeing activities during the year of 2023. It helped us to work to improve mental wellbeing for many Deaf people

We work with a wide range of organisations and settings including schools, personal bookings, legal, workplaces, councils, etc

Would you accept an unregistered and unqualified doctor for your healthcare appointments? No.

Would you allow an unregistered and unqualified nurse to monitor your health and administer medication? No.

Would you see an unregistered and unqualified dentist for your dental needs? No.

So, why would you provide the public with an unregistered and unqualified language service professional for their appointments?

Together, towards unlimited inclusion  
for d/Deaf\* and deafblind people.

**NRCPD**  
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