



NEW KAPPORET

(Registered Charity No. 1188055)

Annual Report for 1st April 2022 to 31st March 2023

Registered address: Manor Cottage
Manor Road
Caunton
Nottinghamshire
NG23 6AD

Trustees: Trevor Ogden (Chairman and Treasurer)
Timothy Harding (Director)
Barbara Harding (Secretary)
Joanna Semmelroth
James Semmelroth
Lois Hickman
Roger Reynolds (From 21st November 2022)

CHARITABLE PURPOSE

New Kapporet was registered as a Charitable Incorporated Organisation (CIO) with the Charity Commission in February 2020, with the following charitable purpose:

To enable persons in the United Kingdom and elsewhere, who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential, Christian-based emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide.

Our aim is to provide a Freephone and confidential Christian Helpline, which offers listening and prayer support to anyone who needs it.

DIRECTOR'S REPORT

In May 2022, we celebrated the second anniversary of the launch of our Christian Helpline. Our growth in that time has been truly amazing. In our first year we received just over 4000 calls and were able to answer around 50% of them. In our second year we received over 27000 calls and were able to answer nearly 11,000 (just over 40%). By the end of March 2023, we had received nearly 63,000 calls in total and answered 20,000.

Towards the end of 2022, we experienced a sudden and dramatic increase in the number of calls we receive. The primary reason for this seems to have been a reduction in the opening times of one of our sister Christian helplines, Premier Lifeline, which forms part of Premier Radio. In November 2022, Premier began closing each day at 5pm and at weekends. Callers immediately began transferring to New Kapporet in the evenings, often on the recommendation of Premier listeners themselves. Through November and December, the number of calls we received each month increased from around 3000 to nearly 5000 per month, and this level of calls has continued ever since. The number of new callers (defined as those who haven't called us over the past 6 months) also increased from around 50 to nearly 100.

We launched the helpline with 10 listening volunteers, opening from 6pm to midnight, and are now blessed with over 60 listeners, opening from 3pm to midnight every day, and we have launched an email service for those reluctant to speak on the phone. We are also blessed with a further 30 volunteers, involved as prayer partners or in various other roles, such as trustee or administrator.

In all this growth and activity, we have tried to remain true to the vision and mission given to us by the Lord. We know that we are only gatekeepers (John 10: 3), making it possible for the Lord to summon each caller by name into his presence. When the caller rings the helpline, it isn't our listening that is important but the caller's opportunity to interact directly with God. Our role is simply to encourage them into His presence, so that they might converse with Him in prayer. Our experience has taught us that callers need no mediator to offer prayers on their behalf. They sometimes don't have the words or the confidence to speak to God directly but, with a little virtual handholding, they may begin. And, having started, they tend to pour out their hearts to the Lord and receive all the blessings of His compassion and love.

The greatest challenge we have experienced this past year is the recruitment and retention of

listening volunteers. Listening without judgement, without offering advice and without evangelising is no easy task. However, we are increasingly blessed with a group of committed Christians from a wide range of backgrounds and denominations, who have grasped the simplicity and privilege of the work we are commissioned to do.

Towards the end of last year, we began an important new phase in the development of the organisation. We successfully transitioned to a more structured organisation, based on the key principles of servant leadership, where different volunteers take on responsibility for different parts of the organisation under the overall direction of the Lord, and where the role of Director changes from general manager to helper and overall co-ordinator of those bearing leadership responsibilities. The Lord has been most generous in blessing the Ministry with a group of people who have the right skills and experience to take on these new roles. Those who have stepped up to take on these responsibilities have levels of enthusiasm, commitment and energy that we could never have imagined let alone planned for.

We believe that the next important milestone in developing a long-term and sustainable organisation is to establish processes for the timely transition of leadership. In most comparable organisations, a director is in post for around three years. Establishing processes for transition is important because no organisation, especially a Ministry led by the Lord, can or should be identified with a single individual. So, we have begun the process of seeking the next director. We have encouraged our prayer partner team to surround the whole process in prayer, and we have appointed a selection committee, who will seek the prayerful opinions of our listeners, and it is this committee, who will seek to determine the Lord's leading. In New Kapporet, we acknowledge no founder but the Lord Himself. Only He can determine who should be at the helm and for how long; so we know that any transition needs to be undertaken with great care and rooted in prayer.

May God continue to bless us all!

FINANCE REPORT

When a ministry is dependent upon volunteers and individual financial support, it is always a challenge to have faith that God will provide the funds to cover the cost, much of which is related to the provision of our Freephone service. The marked increase in calls being answered has put pressure on our costs of that service. Nevertheless, God continues His faithful promises to us and we have continued to receive more in donations than we spend, although the gap was tighter than I reported for last year. Despite appeals our giving base has not yet increased and support from churches is lower than last year. But we continue to prove that when funds have been needed, God, through His people, has provided. There have been two very successful fund-raising events including a first marathon from a very young supporter. We are conscious of the challenge to fund an ever-expanding service and continue to explore all opportunities to encourage fellow Christians to support this vital ministry as its costs increase.

NEW KAPPORET

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FOR THE YEAR ENDED 31 MARCH 2023

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NEW KAPPORET

LEGAL AND ADMINISTRATIVE INFORMATION
FOR THE YEAR ENDED 31 MARCH 2023

TRUSTEES:	T J Ogden - Chairman T J Harding Mrs B H Harding J R Semmelroth Mrs J L Semmelroth Mrs L Hickman R Reynolds
CHARITY NUMBER:	1188055
ADDRESS:	Manor Cottage Manor Road Caunton Newark Nottinghamshire NG23 6AD
ACCOUNTANTS:	Darrington & Co Limited 71 High Street Gt Barford Bedford Bedfordshire MK44 3LF
BANKERS:	CAF Bank 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ

NEW KAPPORET

INDEPENDENT EXAMINER'S REPORT **FOR THE YEAR ENDED 31 MARCH 2023**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is needed.

It is our responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to our attention.

Our examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view, and the report is limited to those matters set out in the statement below.

In connection with our examination, no material matters have come to our attention which gives us cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Charities Act or
- the accounts do not accord with the accounting records

We have come across no matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Darrington & Co Limited
71 High Street
Gt Barford
BEDFORD
MK44 3LF

Dated: 24th April 2023

NEW KAPPORET

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2023

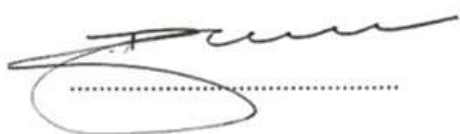
	31.3.23		31.3.22	
	£	£	£	£
Income				
Gift Aid donations and tax recoverable	11,864		14,238	
Other donations	8,336		4,506	
Donations from Churches	2,206		4,560	
Bank interest	<u>11</u>		<u>-</u>	
		22,417		23,304
Expenditure				
Insurance	380		481	
Postage	344		159	
Telephone and virtual call centre	13,170		11,353	
Stationery	318		324	
Advertising	1,582		3,285	
Travelling	717		24	
Conference expenses	-		525	
Website costs	2,743		1,643	
Sundry expenses	35		34	
DBS - uchecks	260		715	
Accountancy	408		384	
Licences and subscriptions	<u>546</u>		<u>-</u>	
		20,503		18,927
		1,914		4,377
Finance costs				
Bank and Just Giving charges		<u>240</u>		<u>97</u>
EXCESS OF INCOME OVER EXPENDITURE		<u>1,674</u>		<u>4,280</u>

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BALANCE SHEET
31 MARCH 2023

	31.3.23		31.3.22	
	£	£	£	£
CURRENT ASSETS				
Gift Aid recoverable	724		805	
Prepayments	1,357		1,103	
Bank account	<u>9,762</u>		<u>8,996</u>	
	11,843		10,904	
CURRENT LIABILITIES				
Accrued expenses	<u>1,298</u>		<u>2,033</u>	
		<u>10,545</u>		<u>8,871</u>
NET ASSETS		<u>10,545</u>		<u>8,871</u>
FINANCED BY				
ACCUMULATED FUNDS				
Brought forward	8,871		4,591	
Add				
Excess of income over expenditure	<u>1,674</u>		<u>4,280</u>	
		<u>10,545</u>		<u>8,871</u>
		<u>10,545</u>		<u>8,871</u>

Approved by the Trustees on 24th April 2023



T J Ogden, Chairman



T J Harding, Director