

NEW KAPPORET

England & Wales · Charity number 1188055

Details

Status Registered

Legal form CIO

Registered 2020-02-19

Register [View on the Charity Commission register](#)

Contact

Address New Kapporet Office
PO Box 11113
Newark
NG24 9QX

Phone 01636385915

Email info@newkapporet.org

Website www.newkapporet.org

Activities

Objects: FOR THE PUBLIC BENEFIT, TO FURTHER THE FOLLOWING PURPOSE WITHIN A CHRISTIAN ETHOS: TO ENABLE PERSONS IN THE UNITED KINGDOM AND ELSEWHERE, WHO ARE EXPERIENCING FEELINGS OF DISTRESS OR DESPAIR, INCLUDING THOSE WHO MAY BE AT RISK OF SUICIDE, TO RECEIVE CONFIDENTIAL, CHRISTIAN-BASED EMOTIONAL SUPPORT AT ANY TIME OF THE DAY OR NIGHT IN ORDER TO IMPROVE THEIR EMOTIONAL HEALTH AND TO REDUCE THE INCIDENCE OF SUICIDE.

Activities: New Kapporet is a Christian listening service, providing confidential, Christian-based emotional support to persons in UK and elsewhere, who are experiencing feelings of distress or despair, including those who may be at risk of suicide. Initially, the organisation will focus on calls from landlines and mobiles, extending the service to email, SMS and instant messaging as listener numbers grow.

Classification

- **How:** Provides Services
- **What:** General Charitable Purposes, The Advancement Of Health Or Saving Of Lives, Disability, Religious Activities, Human Rights/religious Or Racial Harmony/equality Or Diversity, Other Charitable Purposes
- **Who:** Children/young People, Elderly/old People, People With Disabilities, The General Public/mankind

Geography

- Northern Ireland
- Scotland
- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£26,910	£22,949	-	-
2024-03-31	£24,896	£21,748	-	-
2023-03-31	£22,417	£20,503	-	-
2022-03-31	£23,304	£18,927	-	-
2021-03-31	£18,721	£14,130	-	-

Trustees

Name	Role	Appointed
Barbara Helen Harding		2019-10-08
Hilda Maureen Sydney		2025-08-13
JAMES ROBERT SEMMELROTH		2019-10-08
Janet Rose Rich		2025-08-13
Lois Hickman		2021-06-07
Mingqi Yin		2026-01-05
Rev Anthony Tamburello		2026-06-05
Rev Terence Hepworth		2025-08-13
Roger Reynolds		2022-08-22
TIMOTHY JAMES HARDING		2019-10-08

NEW KAPPORET

England & Wales - Charity number 1188055

Accounts



NEW KAPPORET

(Registered Charity No. 1188055)

Annual Report for 1st April 2024 to 31st March 2025

Registered address: Manor Cottage
Manor Road
Caunton
Nottinghamshire
NG23 6AD

Trustees: Trevor Ogden (Chair and Treasurer)
Barbara Harding (Secretary)
Fionnaigh Reid
James Semmelroth
Lois Hickman
Roger Reynolds
Timothy Harding

CHARITABLE PURPOSE

New Kapporet was registered as a Charitable Incorporated Organisation (CIO) with the Charity Commission in February 2020, with the following charitable purpose:

To enable persons in the United Kingdom and elsewhere, who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential, Christian-based emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide.

Our aim is to provide a Freephone and confidential Christian Helpline and email service, which offers listening and prayer support to anyone who needs it.

BOARD REPORT

The year 2024-25 was a year of continuing growth for the Ministry in all areas, promoted in some measure by a change in our helpline number. In July 2024, we were fortunate enough, through the good graces of Call Handling, our Virtual Call Centre supplier, to secure a new number incorporating what is often conceived as 'God's telephone number' – 333. This refers to Jeremiah 33: 3 –

“Call to me and I will answer you and tell you great and unsearchable things you do not know.”

We needed to amend our websites and much of our publicity material, but this seemed a small price to pay to for such a memorable and God-given number, and the switch-over was facilitated by our wonderful Christian printers, Kingdom Print, who do all our printing at cost. Most of our callers find us online through our websites, but our new car stickers also make a contribution.

In 2024-25, we received around 80,000 calls, averaging towards the end of the year over 7000 calls a month. Unfortunately, we were able to answer only around 13,500 of these, around 17%. We continue to struggle to recruit, train and retain sufficient Listeners to staff every 2-hour watch adequately. However, we have a strong training team and our Listener Preparation Programmes are well received and produce a steady stream of dedicated and compassionate Listeners.

One of our more difficult challenges is the number of callers who call us more than once each day. However, a new voice message encouraging callers to call us only once each day except in emergencies has helped to bring down the number of repeat callers. Over the year we ministered to over 2000 callers, of which around 100 each month are new callers. The length of each call averages around 15 minutes, but the range is significant. Some calls are very short, with just a request for prayer, others may be over an hour, where callers find themselves in especially difficult situations.

Our email ministry also continues to flourish, with over 1200 emails received and answered during the year, involving correspondence with nearly 300 individual emailers. A significant change in 2024-25 has been the growing number of emails from outside UK. As a result, we are now looking to expand our email ministry to a fully international offering, with an appropriate email address appealing to Christians around the world, who need listening and prayer support.

Altogether, a challenging year – but one yielding great reward for our volunteers and our Ministry. As ever, we thank the Lord for his grace and mercy in watching over and encouraging our efforts on His behalf.

FINANCE REPORT

Income has again increased this year – up 8.6% upon 2023-24 – with expenditure rising by 5%. Reserves have therefore increased. This is an encouraging position for a small charity that is only five years old. However, the underlying concern is that only 17% of incoming calls to our helpline are being answered because our Listener base is still small. As we look to increase the number of Listeners, the number of answered calls will increase, but so will the cost of those calls. We are, therefore, looking to encourage more donors to support this important work by regular donations and by sponsored events and church giving.

That being said, we shall start 2025-26 with a very strong belief that our reserves, plus our current level of regular giving, will provide sufficient income to more than cover expenditure. We enter next year with confidence but continue to be conscious of the challenge to fund an ever-expanding service.

UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

FOR

NEW KAPPORET

NEW KAPPORET

CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

	Page
Legal and Administrative Information	1
Independent Examiner's Report	2
Statement of Financial Activities	3
Balance Sheet	4

NEW KAPPORET

LEGAL AND ADMINISTRATIVE INFORMATION
FOR THE YEAR ENDED 31 MARCH 2025

TRUSTEES: Trevor Ogden (Chair and Treasurer)
Barbara Harding (Secretary)
Fionnaigh Reid
James Semmelroth
Lois Hickman
Roger Reynolds
Timothy Harding

CHARITY NUMBER: 1188055

ADDRESS: New Kapporet Office
PO BOX 11113
Newark
Nottinghamshire
NG24 9QX

ACCOUNTANTS: Darrington & Co Limited
71 High Street
Gt Barford
Bedford
Bedfordshire
MK44 3LF

BANKERS: CAF Bank
25 Kings Hill Avenue
Kings Hill
West Malling
Kent
ME19 4JQ

NEW KAPPORET

INDEPENDENT EXAMINER'S REPORT **FOR THE YEAR ENDED 31 MARCH 2025**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is needed.

It is our responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to our attention.

Our examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view, and the report is limited to those matters set out in the statement below.

In connection with our examination, no material matters have come to our attention which gives us cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Charities Act or
- the accounts do not accord with the accounting records

We have come across no matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Darrington & Co Limited
71 High Street
Gt Barford
BEDFORD
MK44 3LF

Dated: 28th April 2025

NEW KAPPORET

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2025

	31.3.25		31.3.24	
	£	£	£	£
Income				
Gift Aid donations and tax recoverable	8,741		9,960	
Other donations	14,353		12,249	
Donations from Churches	3,520		2,665	
Bank interest	<u>296</u>		<u>22</u>	
		26,910		24,896
Expenditure				
Insurance	450		422	
Postage	236		320	
Telephone and virtual call centre	16,704		14,717	
Stationery	250		408	
Advertising	697		1,047	
Travelling	-		438	
Conference expenses	175		1,092	
Graphic design	504		263	
Website costs	1,984		1,637	
Sundry expenses	-		35	
DBS - uchecks	837		370	
Accountancy	450		420	
Licences and subscriptions	<u>662</u>		<u>579</u>	
		<u>22,949</u>		<u>21,748</u>
		3,961		3,148
Finance costs				
Bank and Just Giving charges		<u>296</u>		<u>336</u>
EXCESS OF INCOME OVER EXPENDITURE		<u><u>3,665</u></u>		<u><u>2,812</u></u>

NEW KAPPORET

BALANCE SHEET
31 MARCH 2025

	31.3.25		31.3.24	
	£	£	£	£
CURRENT ASSETS				
Gift Aid recoverable	456		648	
Prepayments	962		1,301	
Bank current account	1,203		2,956	
Bank deposit account	<u>15,997</u>		<u>10,004</u>	
	18,618		14,909	
CURRENT LIABILITIES				
Accrued expenses	<u>1,596</u>		<u>1,552</u>	
		<u>17,022</u>		<u>13,357</u>
NET ASSETS		<u>17,022</u>		<u>13,357</u>
FINANCED BY				
ACCUMULATED FUNDS				
Brought forward	13,357		10,545	
Add				
Excess of income over expenditure	<u>3,665</u>		<u>2,812</u>	
		<u>17,022</u>		<u>13,357</u>
		<u>17,022</u>		<u>13,357</u>

Approved by the Trustees on 28th April 2025

T J Ogden – Chair of Trustees

T J Harding - Trustee

NEW KAPPORET

England & Wales - Charity number 1188055

Accounts



NEW KAPPORET

(Registered Charity No. 1188055)

Annual Report for 1st April 2023 to 31st March 2024

Registered address: Manor Cottage
Manor Road
Caunton
Nottinghamshire
NG23 6AD

Trustees: Trevor Ogden (Chairman and Treasurer)
Fionnaigh Reid (appointed 22nd May 2023)
Timothy Harding
Barbara Harding (Secretary)
Joanna Semmelroth (resigned 22nd May 2023)
James Semmelroth
Lois Hickman
Roger Reynolds

CHARITABLE PURPOSE

New Kapporet was registered as a Charitable Incorporated Organisation (CIO) with the Charity Commission in February 2020, with the following charitable purpose:

To enable persons in the United Kingdom and elsewhere, who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential, Christian-based emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide.

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(Registered Charity No. 1188055)

Annual Report for 1st April 2022 to 31st March 2023

Registered address: Manor Cottage
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Trustees: Trevor Ogden (Chairman and Treasurer)
Timothy Harding (Director)
Barbara Harding (Secretary)
Joanna Semmelroth
James Semmelroth
Lois Hickman
Roger Reynolds (From 21st November 2022)

CHARITABLE PURPOSE

New Kapporet was registered as a Charitable Incorporated Organisation (CIO) with the Charity Commission in February 2020, with the following charitable purpose:

To enable persons in the United Kingdom and elsewhere, who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential, Christian-based emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide.

Our aim is to provide a Freephone and confidential Christian Helpline, which offers listening and prayer support to anyone who needs it.

DIRECTOR'S REPORT

In May 2022, we celebrated the second anniversary of the launch of our Christian Helpline. Our growth in that time has been truly amazing. In our first year we received just over 4000 calls and were able to answer around 50% of them. In our second year we received over 27000 calls and were able to answer nearly 11,000 (just over 40%). By the end of March 2023, we had received nearly 63,000 calls in total and answered 20,000.

Towards the end of 2022, we experienced a sudden and dramatic increase in the number of calls we receive. The primary reason for this seems to have been a reduction in the opening times of one of our sister Christian helplines, Premier Lifeline, which forms part of Premier Radio. In November 2022, Premier began closing each day at 5pm and at weekends. Callers immediately began transferring to New Kapporet in the evenings, often on the recommendation of Premier listeners themselves. Through November and December, the number of calls we received each month increased from around 3000 to nearly 5000 per month, and this level of calls has continued ever since. The number of new callers (defined as those who haven't called us over the past 6 months) also increased from around 50 to nearly 100.

We launched the helpline with 10 listening volunteers, opening from 6pm to midnight, and are now blessed with over 60 listeners, opening from 3pm to midnight every day, and we have launched an email service for those reluctant to speak on the phone. We are also blessed with a further 30 volunteers, involved as prayer partners or in various other roles, such as trustee or administrator.

In all this growth and activity, we have tried to remain true to the vision and mission given to us by the Lord. We know that we are only gatekeepers (John 10: 3), making it possible for the Lord to summon each caller by name into his presence. When the caller rings the helpline, it isn't our listening that is important but the caller's opportunity to interact directly with God. Our role is simply to encourage them into His presence, so that they might converse with Him in prayer. Our experience has taught us that callers need no mediator to offer prayers on their behalf. They sometimes don't have the words or the confidence to speak to God directly but, with a little virtual handholding, they may begin. And, having started, they tend to pour out their hearts to the Lord and receive all the blessings of His compassion and love.

The greatest challenge we have experienced this past year is the recruitment and retention of

listening volunteers. Listening without judgement, without offering advice and without evangelising is no easy task. However, we are increasingly blessed with a group of committed Christians from a wide range of backgrounds and denominations, who have grasped the simplicity and privilege of the work we are commissioned to do.

Towards the end of last year, we began an important new phase in the development of the organisation. We successfully transitioned to a more structured organisation, based on the key principles of servant leadership, where different volunteers take on responsibility for different parts of the organisation under the overall direction of the Lord, and where the role of Director changes from general manager to helper and overall co-ordinator of those bearing leadership responsibilities. The Lord has been most generous in blessing the Ministry with a group of people who have the right skills and experience to take on these new roles. Those who have stepped up to take on these responsibilities have levels of enthusiasm, commitment and energy that we could never have imagined let alone planned for.

We believe that the next important milestone in developing a long-term and sustainable organisation is to establish processes for the timely transition of leadership. In most comparable organisations, a director is in post for around three years. Establishing processes for transition is important because no organisation, especially a Ministry led by the Lord, can or should be identified with a single individual. So, we have begun the process of seeking the next director. We have encouraged our prayer partner team to surround the whole process in prayer, and we have appointed a selection committee, who will seek the prayerful opinions of our listeners, and it is this committee, who will seek to determine the Lord's leading. In New Kapporet, we acknowledge no founder but the Lord Himself. Only He can determine who should be at the helm and for how long; so we know that any transition needs to be undertaken with great care and rooted in prayer.

May God continue to bless us all!

FINANCE REPORT

When a ministry is dependent upon volunteers and individual financial support, it is always a challenge to have faith that God will provide the funds to cover the cost, much of which is related to the provision of our Freephone service. The marked increase in calls being answered has put pressure on our costs of that service. Nevertheless, God continues His faithful promises to us and we have continued to receive more in donations than we spend, although the gap was tighter than I reported for last year. Despite appeals our giving base has not yet increased and support from churches is lower than last year. But we continue to prove that when funds have been needed, God, through His people, has provided. There have been two very successful fund-raising events including a first marathon from a very young supporter. We are conscious of the challenge to fund an ever-expanding service and continue to explore all opportunities to encourage fellow Christians to support this vital ministry as its costs increase.

NEW KAPPORET

CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

	Page
Legal and Administrative Information	1
Independent Examiner's Report	2
Statement of Financial Activities	3
Balance Sheet	4

NEW KAPPORET

LEGAL AND ADMINISTRATIVE INFORMATION
FOR THE YEAR ENDED 31 MARCH 2023

TRUSTEES: T J Ogden - Chairman
T J Harding
Mrs B H Harding
J R Semmelroth
Mrs J L Semmelroth
Mrs L Hickman
R Reynolds

CHARITY NUMBER: 1188055

ADDRESS: Manor Cottage
Manor Road
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ACCOUNTANTS: Darrington & Co Limited
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NEW KAPPORET

INDEPENDENT EXAMINER'S REPORT **FOR THE YEAR ENDED 31 MARCH 2023**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is needed.

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- accounting records were not kept in accordance with section 130 of the Charities Act or
- the accounts do not accord with the accounting records

We have come across no matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Darrington & Co Limited
71 High Street
Gt Barford
BEDFORD
MK44 3LF

Dated: 24th April 2023

NEW KAPPORET

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2023

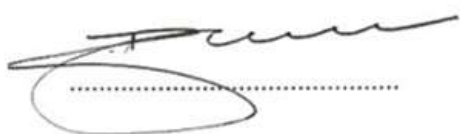
	31.3.23		31.3.22	
	£	£	£	£
Income				
Gift Aid donations and tax recoverable	11,864		14,238	
Other donations	8,336		4,506	
Donations from Churches	2,206		4,560	
Bank interest	<u>11</u>		<u>-</u>	
		22,417		23,304
Expenditure				
Insurance	380		481	
Postage	344		159	
Telephone and virtual call centre	13,170		11,353	
Stationery	318		324	
Advertising	1,582		3,285	
Travelling	717		24	
Conference expenses	-		525	
Website costs	2,743		1,643	
Sundry expenses	35		34	
DBS - uchecks	260		715	
Accountancy	408		384	
Licences and subscriptions	<u>546</u>		<u>-</u>	
		20,503		18,927
		1,914		4,377
Finance costs				
Bank and Just Giving charges		<u>240</u>		<u>97</u>
EXCESS OF INCOME OVER EXPENDITURE		<u>1,674</u>		<u>4,280</u>

NEW KAPPORET

BALANCE SHEET
31 MARCH 2023

	31.3.23		31.3.22	
	£	£	£	£
CURRENT ASSETS				
Gift Aid recoverable	724		805	
Prepayments	1,357		1,103	
Bank account	<u>9,762</u>		<u>8,996</u>	
	11,843		10,904	
CURRENT LIABILITIES				
Accrued expenses	<u>1,298</u>		<u>2,033</u>	
		<u>10,545</u>		<u>8,871</u>
NET ASSETS		<u>10,545</u>		<u>8,871</u>
FINANCED BY				
ACCUMULATED FUNDS				
Brought forward	8,871		4,591	
Add				
Excess of income over expenditure	<u>1,674</u>		<u>4,280</u>	
		<u>10,545</u>		<u>8,871</u>
		<u>10,545</u>		<u>8,871</u>

Approved by the Trustees on 24th April 2023



T J Ogden, Chairman



T J Harding, Director

NEW KAPPORET

England & Wales - Charity number 1188055

Accounts



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(Registered Charity No. 1188055)

Annual Report for 1st April 2021 to 31st March 2022

Registered address: Manor Cottage
Manor Road
Caunton
Notts NG23 6AD

Trustees: Trevor Ogden (Chairman and Treasurer)
Timothy Harding (Director)
Barbara Harding (Secretary)
Joanna Semmelroth
James Semmelroth
Lois Hickman (from 7/6/2021)

CHARITABLE PURPOSE

New Kapporet was registered as a Charitable Incorporated Organisation (CIO) with the Charity Commission in February 2020, with the following charitable purpose:

To enable persons in the United Kingdom and elsewhere, who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential, Christian-based emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide.

Our aim is to provide a Freephone and confidential Christian Helpline, which would offer listening and prayer support to anyone who needs it.

DIRECTOR'S REPORT

When we launched the ministry in May 2020, we planned to develop a ministry founded on the twin pillars of listening and prayer, where we wouldn't judge, advise or seek to evangelise, but where we would try to represent to each caller the love and compassion of Jesus Christ. Since its launch, the Lord has greatly blessed the ministry, but here I don't want to spotlight our successes. Rather, and far more important, I want to report on the key lessons that the Lord has taught us, as we brought our tentative plans to fruition.

First, we have always understood that the notion of a new Christian Helpline came directly from God and through no great wisdom or insight of ours, and we witness the Lord's direction and involvement every day. However, to aid our understanding of the nature of His commission, He early gave our embryonic organisation its name, 'New Kapporet'.

In the Old Testament, *Kapporet* was the name given to the cover of the Ark of the Covenant. The Ark was located in the Holy of Holies, the innermost and most sacred room in the temple of Jerusalem. The cover was made of pure gold, with two Cherubim made from hammered gold, located one at each end. Between the two cherubim was the 'Seat of Mercy'. This was the place where God would listen to His people. We soon began to see that our ministry hadn't been initiated so that we could minister to the callers ourselves. We are only gatekeepers (John 10: 3). By offering our helpline, we simply open the gate, so that the Lord may summon each caller by name into His presence. When a caller calls or emails the helpline, it isn't our listening that is important, but the caller's interaction with God. Our role is simply to encourage them into His presence, so that they might converse with Him in prayer.

Following on from this realisation, our second major lesson concerned the role of our own prayers in the ministry. Initially, we believed that *our* prayers were important during a call, but the Lord has gradually taught us otherwise. Those callers, whom the Lord has summoned into His presence, need no mediator to offer prayers on their behalf. God wants them to tell Him directly about their struggles and sufferings. We have learned that the greatest comfort for a caller will come from encouraging *them* to pray. Many callers find this difficult. They often don't have the words or the confidence to speak to God directly. But, with some virtual handholding, they sometimes begin and, having started, they then pour out their hearts to the Lord. This is the greatest reward that we receive from our involvement in the ministry; when we listen to a caller find the courage to speak to God directly and when, in consequence, they experience His compassion and love for them – not as they wish to be, but as they are.

The third key lesson concerned the qualities required to do the small task assigned to us. I will not pretend that the last eighteen months have been without challenge. One might imagine that just listening to a caller, without judgement, advice or evangelisation, and then encouraging them to pray would be easy. In reality, it is anything but. Some of our volunteers find listening to the suffering of others almost unbearable; some want to solve the caller's problems themselves, not realising that this is the Lord's undertaking, not ours; and some, as in the parable of the soils (Matthew 13: 1-9, 18-23), join the ministry with a rush of enthusiasm, but are quickly distracted by other concerns or priorities. It has, therefore, proved challenging to recruit, train and retain the listening volunteers we need. However, we are increasingly blessed with a group of committed Christians from all denominations, who have grasped the simplicity and privilege of the work we are commissioned to do. They persevere and, in consequence, are themselves richly blessed.

Between 1st April 2021 and 31st March 2022, our Christian Helpline received over 20,000 calls, of which over 8,200 were connected to a listener, a connection rate of around 40%. We also responded to 300 emails. However, we have no reason to boast of our achievements. This is the Lord's ministry. He has given us a clear but limited commission. He summons each caller by name, and we gently encourage her or him into His presence. Then we witness how He embraces them and blesses them with His mercy and grace. The ministry is growing fast, both in listeners and callers, but none of this is our doing. We know that we will continue to prosper only so long as we keep our eyes fixed on the Lord and recognise that this is all His doing. If we are serving His purpose in this small way, then that is enough

FINANCE REPORT

When a ministry is dependent upon volunteers and individual financial support, it is always a challenge to have faith that God will provide the funds to cover the cost, much of which is related to the provision of our Freephone service. However, God has again proved His faithfulness this year by providing more than was needed, some 23% more than expenditure. The funding has come from regular individual donations and increasing support from churches, although we have continued to be reliant upon contributions from the Trustees. As the number of callers increases, so do our costs. We are conscious of the challenge to fund an ever-expanding service and continue to explore all opportunities to encourage fellow Christians to support this vital ministry as its costs increase.

UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

FOR

NEW KAPPORET

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CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

	Page
Legal and Administrative Information	6
Independent Examiner's Report	7
Statement of Financial Activities	8
Balance Sheet	9

NEW KAPPORET

LEGAL AND ADMINISTRATIVE INFORMATION
FOR THE YEAR ENDED 31 MARCH 2022

TRUSTEES: T J Ogden - Chairman
T J Harding - Director
B H Harding
L Hickman
J R Semmelroth
J L Semmelroth

CHARITY NUMBER: 1188055

ADDRESS: Manor Cottage
Manor Road
Caunton
Newark
Nottinghamshire
NG23 6AD

ACCOUNTANTS: Darrington & Co Limited
71 High Street
Gt Barford
Bedford
Bedfordshire
MK44 3LF

BANKERS: CAF Bank
25 Kings Hill Avenue
Kings Hill
West Malling
Kent
ME19 4JQ

NEW KAPPORET

INDEPENDENT EXAMINER'S REPORT **FOR THE YEAR ENDED 31 MARCH 2022**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is needed.

It is our responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to our attention.

Our examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view, and the report is limited to those matters set out in the statement below.

In connection with our examination, no material matters have come to our attention which gives us cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Charities Act or
- the accounts do not accord with the accounting records

We have come across no matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Darrington & Co Limited
71 High Street
Gt Barford
BEDFORD
MK44 3LF

Dated: 25th April 2022

NEW KAPPORET

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2022

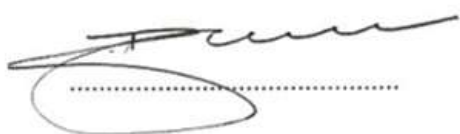
	31.3.22		31.3.21	
	£	£	£	£
Income				
Gift Aid donations and tax recoverable	14,238		16,438	
Other donations	4,506		1,783	
Donations from Churches	<u>4,560</u>		<u>500</u>	
		23,304		18,721
Expenditure				
Insurance	481		431	
Postage	159		953	
Telephone and virtual call centre	11,353		5,848	
Stationery	324		611	
Advertising	3,285		4,123	
Travelling	24		-	
Equipment	-		489	
Conference expenses	525		-	
Website costs	1,643		363	
Sundry expenses	34		-	
DBS - uchecks	715		708	
Accountancy	384		360	
Licences and subscriptions	<u>-</u>		<u>175</u>	
		18,927		14,061
		4,377		4,660
Finance costs				
Bank charges		<u>97</u>		<u>69</u>
EXCESS OF INCOME OVER EXPENDITURE		<u>4,280</u>		<u>4,591</u>

NEW KAPPORET

BALANCE SHEET
31 MARCH 2022

	31.3.22		31.3.21	
	£	£	£	£
CURRENT ASSETS				
Gift Aid recoverable	805		250	
Prepayments	1,103		781	
Bank account	<u>8,996</u>		<u>4,354</u>	
	10,904		5,385	
CURRENT LIABILITIES				
Accrued expenses	<u>2,033</u>		<u>794</u>	
		<u>8,871</u>		<u>4,591</u>
NET ASSETS		<u>8,871</u>		<u>4,591</u>
FINANCED BY				
ACCUMULATED FUNDS				
Brought forward	4,591		-	
Add				
Excess of income over expenditure	<u>4,280</u>		<u>4,591</u>	
		<u>8,871</u>		<u>4,591</u>
		<u>8,871</u>		<u>4,591</u>

Approved by the Trustees on 25th April 2022



T J Ogden, Chairman



T J Harding, Director

NEW KAPPORET

England & Wales - Charity number 1188055

Accounts



NEW KAPPORET

(Registered Charity No. 1188055)

Annual Report for First Period to 31st March 2021

Registered address: Manor Cottage
Manor Road
Caunton
Notts NG23 6AD

Trustees: Trevor Ogden (Chairman and Treasurer)
Timothy Harding (Director)
Barbara Harding (Secretary)
Joanna Semmelroth
James Semmelroth

CHARITABLE PURPOSE

New Kapporet was registered as a Charitable Incorporated Organisation (CIO) with the Charity Commission in February 2020, with the following charitable purpose:

To enable persons in the United Kingdom and elsewhere, who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential, Christian-based emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide.

The organisation was modelled on Samaritans but with a strongly Christian ethos and foundation. The aim was to develop and launch a Freephone and confidential Christian Helpline, which would provide listening and prayer support to anyone who needs it.

DIRECTOR'S REPORT

The vision, mission and core values of the organisation were developed in late 2019, under the Lord's guidance and direction. The associated policies and procedures were developed in the first quarter of 2020 and approved by the newly constituted Board of Trustees. Call Handling UK was contracted to supply a Virtual Call Centre for the receiving and distribution of calls; a structured website was licensed from Three Rings, to provide an internal system for information sharing and storage, and an internet site and Facebook page were developed to advertise the new helpline and recruit volunteers (New Kapporet is staffed solely by unpaid volunteers). All the initial funding was donated by the Trustees.

In early 2020, an Induction Training Programme was developed for listening volunteers, comprising eight 2-hour online modules covering every aspect of Christian listening, and the online training of listeners began in earnest.

The new Christian Helpline was launched on 18th May 2020, with just eleven listeners. The service was open from 6pm to midnight, seven days a week. There were two watches a night, each of 3hours duration and initially covered by just one listening volunteer. The calls began to come in almost immediately and the number of calls has grown fast. To respond to the growing demand, the recruitment and training of volunteers has continued apace. Today there are 46 listeners, of whom 10 also undertake Watch Leader duties; there are a further seven listeners currently in training; there are 14 prayer partners, who pray each week for the callers who have called the helpline; and the Trustee Board comprises 5 trustees, including the Director and Treasurer. The latter is also Chair of Trustees. New Kapporet is now a truly multid denominational ministry with volunteers coming from every main-stream Christian denomination.

The growing number of listening volunteers enabled New Kapporet to extend the opening times of the helpline. From 22nd February the lines have been open from 3pm to midnight. The nine hours are divided into three watches of 3 hours and the aim is to have two listening volunteers available to receive calls whenever the Helpline is open. This has proved a challenge, but the training and recruitment of further Listeners is CONTINUES and the supply of willing volunteers is most encouraging.

Between 18th May 2020 and the 31st March 2021, the Helpline received over 2000 calls, of which over 1400 were connected, a connection rate of just under 70%. The number of calls received each day since then has continued to grow at a fast rate. The national lock-down caused by the Covid 19 epidemic undoubtedly increased the demand for such a service. The Charity has clearly begun to meet its charitable purpose.

To complement its helpline, in February 2021 New Kapporet launched the first national and confidential Christian email service. Emails are processed through the Virtual Call Centre and 10 listeners have been trained in the challenging task of email response. The number of emails received also continues to grow each week.

From small beginnings the Christian Helpline of New Kapporet is continuing to grow and develop at a surprising speed. A major challenge in 2021/22 will be the recruitment and training of sufficient listeners to ensure that all callers receive the compassionate listening and prayer support they deserve. All the challenges are considerable but the whole ministry believes that it operates under the guidance and direction of a loving Lord, who will ensure its continuing success.

FINANCE REPORT

The annual accounts attached to this report show a healthy balance with income exceeding expenditure. Much of the initial funding was provided by the Trustees, who will continue to provide financial support on a regular basis. Additionally, donations continue to be received from both individuals and churches. We are conscious of the challenge to fund an ever-expanding service and continue to explore all opportunities to encourage fellow Christians to support this vital ministry as its costs increase.

**UNAUDITED FINANCIAL STATEMENTS FOR THE PERIOD
19 FEBRUARY 2020 TO 31 MARCH 2021**

**CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE PERIOD 19 FEBRUARY 2020 TO 31 MARCH 2021**

	Page
Legal and Administrative Information	5
Independent Examiner's Report	6
Statement of Financial Activities	7
Balance Sheet	8

NEW KAPPORET

LEGAL AND ADMINISTRATIVE INFORMATION FOR THE PERIOD 19 FEBRUARY 2020 TO 31 MARCH 2021

TRUSTEES: T J Ogden - Chairman
T J Harding
Mrs B H Harding
J R Semmelroth
Mrs J L Semmelroth

CHARITY NUMBER: 1188055

ADDRESS: Manor Cottage
Main Road
Caunton
Newark
Nottinghamshire
NG23 6AD

ACCOUNTANTS: Darrington & Co Limited
71 High Street
Gt Barford
Bedford
Bedfordshire
MK44 3LF

BANKERS: CAF Bank
25 Kings Hill Avenue
Kings Hill
West Malling
Kent
ME19 4JQ

INDEPENDENT EXAMINER'S REPORT FOR THE PERIOD 19 FEBRUARY 2020 TO 31 MARCH 2021

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**Darrington & Co Limited
71 High Street
Gt Barford
BEDFORD
MK44 3LF**

Dated: 15th April 2021

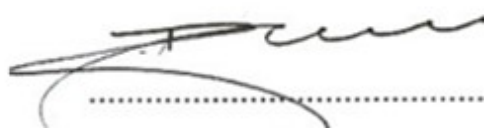
**STATEMENT OF FINANCIAL ACTIVITIES
FOR THE PERIOD 19 FEBRUARY 2020 TO 31 MARCH 2021**

	£	£
Income		
Gift Aid donations and tax recoverable	16,438	
Other donations	1,783	
Riverside Church	<u>500</u>	
		18,721
 Expenditure		
Insurance	431	
Postage	953	
Telephone and virtual call centre	5,848	
Stationery	611	
Advertising	4,123	
Equipment	489	
Website costs	363	
DBS - uchecks	708	
Accountancy	360	
Licences and subscriptions	175	
Bank charges	<u>69</u>	
		14,130
		<hr/>
EXCESS OF INCOME OVER EXPENDITURE		<u><u>4,591</u></u>

BALANCE SHEET AS AT 31 MARCH 2021

	£	£
CURRENT ASSETS		
Gift Aid recoverable	250	
Prepayments 781		
Bank account 4,354	_____	
	5,385	
CURRENT LIABILITIES		
Accrued expenses	<u>794</u>	
		<u>4,591</u>
 <u>NET ASSETS</u> 4,591		 =====
 FINANCED BY		
 <u>ACCUMULATED FUNDS</u>		
Excess of income over expenditure		<u>4,591</u>
		<u><u>4,591</u></u>

Approved by the Trustees – 15th April 2021



T J Ogden, Chairman



T J Harding, Director