

RICHMOND GOOD NEIGHBOURS

England & Wales · Charity number 1187997

Details

Status Registered

Legal form CIO

Registered 2020-02-17

Register [View on the Charity Commission register](#)

Contact

Address Etna Centre
13 Rosslyn Road
Twickenham
TW1 2AR

Phone 02035384060

Email organiser@richmondgoodneighbours.org.uk

Website www.richmondgoodneighbours.org.uk

Activities

Objects: THE OBJECTS OF RGN ARE TO PROVIDE SERVICES TO THE ELDERLY, THE DISABLED, THE HOUSEBOUND, AND OTHERS IN NEED LIVING WITHIN THE HEART OF THE BOROUGH OF RICHMOND.

Activities: We are a small charity, based in Richmond. Our team of volunteers support elderly or housebound residents shopping who live in the heart of the borough of Richmond visiting or driving clients to medical appointments or social activities. Essentially we do what a good neighbour should do.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Disability
- **Who:** Elderly/old People, People With Disabilities

Geography

- **Area of benefit:** LOCAL
- Surrey

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£44,766	£56,787	-	-
2024-03-31	£79,533	£46,562	-	-
2023-03-31	£52,513	£39,754	-	-
2022-03-31	£31,909	£33,960	-	-
2021-03-31	£0	£0	-	-

Trustees

Name	Role	Appointed
Louise Taggart	Chair	2023-01-24
John Christopher Long		2026-04-27
Matthew Lund		2020-02-17
Russell Edward Middleton Stuart		2020-10-15
Sheelagh O'Neill		2024-10-30
Susan Anne Stewart		2024-11-11
Thomas Richard Seaborne		2023-11-23

RICHMOND GOOD NEIGHBOURS

England & Wales - Charity number 1187997

Accounts

TREASURER'S REPORT FOR THE YEAR ENDING 31 MARCH 2025

The opening comment of the last two year's reports has echoed a message of "the prior year was a very strong year for Richmond Good Neighbours from both a strategic and a financial perspective". Whilst this has been the case from a strategic perspective, financially it has been a tougher environment in the 2024-2025 year. We suffered from being in a strong financial position with reserves modestly over 100% of annual operating spend which prevented us from raising funding from new foundations and it also meant we turned down our usual funding from the Richmond Foundation. This has left us in a tougher position financially in the 2025-2026 year. From a strategic perspective, very fortunately as is always the case, the Richmond Good Neighbours' volunteers have continued to do a tremendous job under the great guidance and leadership of Anne Speak.

We turned down funding from the Richmond Foundation in what would have been year three of a three-year grant as we were in a strong financial position at the start of the year. We would like to extend our thanks to Richmond Foundation for all their support over the last few years.

We have been extremely fortunate this year to be the beneficiary of multiple generous grants and donations. For the year ending March 2025, we received GBP 5k from RCAS East Sheen. In addition, we received very generous individual donations. We would like to extend our huge thanks to everyone who has helped support us.

We received income of GBP 43k in March 2025, down significantly from GBP 79k in March 2024 and GBP 80k in March 2023.

Our expenses have also increased though due to the environment we are in today with higher inflation and the cost-of-living crisis continuing. Our expenses grew by 24% year on year to GBP 48k. The majority of this comes from salaries at 65% of our total expenses. But we should note that we are running a very lean organisation with only Anne and one other person in the office versus other charities our size with up to 4-5 people in the office.

This left the year end profit/loss at a GBP -12k loss. This is our first loss since March 2022.

This has meant that on 31 March 2025 we had a cash position of GBP 65k. The Charity Commission uses a metric of cash reserves vs annual operating expenses to measure a charity's financial strength. We ended the year at 114%, which in theory is a strong position but this can change quite quickly given it only assumes 1 year of running costs are funded.

We highlighted in our report last year that we would likely reach out to the Richmond Foundation during the 2025/2026 year and this is exactly what we have done. They have very generously agreed to continue to fund us which is much needed. We do also need to find other foundations who are willing to grant us donations to keep our books balanced. This means a significant part of our attention is on fundraising currently.

In my opening comment I mentioned that March 2025 had been a very strong year from a strategic perspective too. The charity has been led excellently by Louise Taggart in her second year as Chair. We are also delighted to welcome two new trustees, Sheelagh O'Neill and Susan Stewart, who have been great additions to the team.





We have also brought on board Ron Davis as our treasurer from the 1 April 2025 who will replace me. It is fair to say that Ron is a great upgrade to the role, and I have full confidence that I'm leaving this position in very good hands! I will remain on as a trustee and will be supporting Ron to ensure that there is a smooth handover.

Finally, we want to express our gratitude to Anne Speak, who leads the charity with real dedication. As I mentioned earlier, many comparable organisations operate with teams of four or five people, yet Anne has managed to run Richmond Good Neighbours in an exceptionally lean and efficient way. Her commitment, work ethic, and approach have consistently gone far beyond expectations, and we would like to give Anne a heartfelt thank you for everything she does for the organisation.

Russell Stuart

Treasurer

27/10/2025



ACTUAL ACCOUNTS TO 31 MARCH 2025	
to be submitted to The CC (November 2025)	Total
Grant Income	3,327
Donations	14,640
May Fair	0
Petrol Contributions - CILS Via AGE UK	0
Sponsorship - CANTELLS	0
Fundraising	14,044
Gift Aid	2,493
Shopping Income	8,843
Net Shopping	202
Other	1,418
TOTAL INCOME	44,766
Total Income excluding shopping	35,922
Total yoy change in income in GBP	
Total yoy change in income in %	-50%
Salaries/NI	29,799
Pension	1,530
Phone/Postage/Stationery	1,453
Rent	3,628
Office supplies	702
Insurance	0
Fundraising expenses	556
General Expenses	4,426
Professional services	3,848
Petrol/Taxis	842
Superhighways	0
Publicity	1,361
Courses (such as moving and handling)	0
Shopping Expenses	8,642
TOTAL EXPENSES	56,787
Total Expenses excluding shopping	48,145
Total yoy change in costs (excl shopping) in GBP	9,411
Total yoy change in costs (incl shopping) in %	22%
INCOME LESS EXPENSES	-12,021

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF

RICHMOND GOOD NEIGHBOURS

I am reporting on the accounts of the Charity Richmond Good Neighbours, Charity No: 1187997, for the year ending 31 March 2025.

The Trustees and Director as executives of the charity are responsible for the preparation of the accounts.

It is my responsibility to state, based on the procedures specified in the General Directions given by the Charity Commissioners under section 145 of the Act, whether matters have come to my attention and to:

- Examine the accounts under section 145 of the Charities Act,
- To follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and to state whether any matters have come to my attention.
- Report back any matters that have come to my attention.

Basis of independent examiner's report:

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. The examination included a review of the accounting records kept by the charity and a comparison of the accounts presented with those records.

It also included consideration of any unusual items or disclosures in the accounts and seeking explanations from your Director and you as Trustees concerning any such matters.

Independent examiner's statement:

In connection with my examination, no material matters have come to my attention that give me reasonable cause to believe that in any material respect there is any cause for concern to:

- 1) – Keep accounting records in accordance with section 145(5) (b) of the Act; and
- 2) – Prepare accounts that accord with the accounting records and comply with the accounting requirements of the Act.
- 3) – The accounts have not been prepared in accordance with the Charities SORP (FRS102)

Noted findings included:

- There was no evidence to confirm that a previous recommendation showing evidence that bank statements are being regularly checked was being undertaken thus solving any anomalies as they may arise.
- An inventory listing the assets belonging to the centre should be set up as evidence of items owned as this could be required for insurance purposes in the event of damage, theft or fire.
- A set of Procedure Notes should be set up to show all responsibilities undertaken by the Director, Treasurer, Trustees and other office staff to enable the continual smooth running of Richmond Good Neighbours in the unexpected absence of the Director or Treasurer.

Minor details have already been satisfactorily discussed with the Charity's Director and Treasurer.



Clare Judge
Independent Examiner
Date: 03 October 2025

RICHMOND GOOD NEIGHBOURS

England & Wales - Charity number 1187997

Accounts



Chair's Report - 2023-2024

This report covers the period April 2023 through to March 2024, for which I was Chair from October 2023. We have now got back into a full roster of events and supporting our clients. Some of the many highlights and headlines over this period have included:

- The post-pandemic return of the wonderful May Fair in May 2023, which is not only a brilliant fundraising opportunity for us, over £2000, but also a chance for us to raise the profile of our work amongst the wider Richmond community. Thank you for all the donations we received from across the community, clients, family members, volunteers and local businesses for our 'Gin-Tastic' tombola stall.
- On the fundraising front, we'd also like to say a big thank you to RPLC for ongoing, core funding, and to the National Lottery community fund for their continued support. This year we also benefitted from the incredible generosity of the members of Richmond Park Golf Club having been chosen as one of their charities of year by the men's Captain, John Cahill.
- Over the period, we have also received wonderful support from so many other places too from local individuals, Julia Stead, John Cornish and those who very kindly made RGN the beneficiary of collections after the loss of a relative; as well as Richmond Team Ministries, Cantell & Co, and also being nominated for donations from our local councillors based on filming revenue. We are so appreciative for each and every one of the donations we receive!!
- August 2023 saw a Kew Gardens summer picnic to say thank you to our wonderful volunteers who, over the 12 months, completed almost 3,500 tasks to support clients across befriending, shopping, transport both medical and social, equating to some 7000 hours of volunteer time – thank you!! We also hosted volunteer drinks at The Hope as a small token of our thanks, and to help build more of a volunteer community as well.
- We welcomed a new Trustee, Richard Seabourne, who joined us in November 2023 and was keen to get involved in his new local community after moving to the area. We have already benefitted hugely from his background in both previous work and voluntary positions, so thank you Richard! We were lucky enough to



recruit him after Janet and I attended the RCVS Trustee Recruitment event, at which I also gave a talk about what being a trustee involves.

- I would also like extend a heartfelt thanks to Anne Ardis, who stepped down as a Trustee in February 2024; we are delighted she has stayed on as a volunteer. Also a huge thank you to Hannah Joyce who stepped down as a Trustee in October 2023 having also been our Chair. Thank you both for the huge contributions you made during your time as Trustees!
- A big thank you of course to all our other Trustees too - Russell, our diligent Treasurer; Janet, a keen networker and recruiter; Jennie – who has been our fundraising maestro; and Matt for all of his safeguarding insight.
- A big thank you also to Clare Judge, our independent auditor, and to Jennie Giangrande for looking after the RGN website, her work on our newsletters and maintaining RGN's social media presence too.
- Finally, a big thank you to Anne, and to Fay who also joined us over the year. Without their hard work and dedication, RGN would not be in a position to support as many clients as we are able to, through initiatives such as the introduction of our Kew shopping trips, which have been a great success; Easter and Christmas goody bags; Cambrian teas; visits to Isabella plantation, and Christmas lunches. We are hugely grateful for all the work they do to keep RGN running smoothly, efficiently and, the extra miles they both go to support the charity.

Thank you to everyone involved for the impact you have on the lives of all our clients. We greatly appreciate every one of you – volunteers, donors, fundraisers, supporters and trustees.

Louise Taggart
Chair, Richmond Good Neighbours

October 2024

ACTUAL ACCOUNTS TO 31 MARCH 2024			
Mar-24	Petty Cash	Paypal	Total
Grant Income			36,625
Donations			19,093
May fair			2,112
Petrol Contributions - CILS Via AGE UK			2,866
Sponsorship - CANTELLS			
Fundraising			8,376
Gift Aid			1,732
Shopping Income			7,644
Net Shopping			-85
Other (interest earned on deposit)			411
Other (christmas lunch deposits+may fair printing)			483
Petty Cash and Paypal	103	87	190
TOTAL INCOME			79,533
Total Income excluding shopping			71,888
Total yoy change in income in GBP			22,823
Total yoy change in income in %			47%
Salaries/NI			25,240
Pension			1,201
Phone/Postage/Stationery			1,200
Rent			2,903
Office supplies			488
Insurance			633
Fundraising expenses			268
Acct Tax/Payroll			
General Expenses			3,625
Professional services			1,416
Incorporation legal fees			
Petrol/Taxis			185
Superhighways			408
Publicity			907
Courses (such as moving and handling)			360
Client outings			
Other			
Shopping Expenses			7,729
TOTAL EXPENSES			46,562
Total Expenses excluding shopping			38,833
Total yoy change in costs in GBP			5,672
Total yoy change in costs in %			17%
INCOME LESS EXPENSES			32,970
CLOSING BALANCES AND RESERVES			
Opening bank balance at 1 April 2023 (inc petty cash and paypal)			44,035
Income less Expenses			32,970
On deposit with United Trust Bank (4.9% 16th Jan+5th February 2024)			30,410
Differential between grant income received and deposit money paid (16500)			1,489
Balance per cash book at 31 March 2024 (inc petty cash and paypal)			45,106
Cash book plus money on deposit			75,516
Reserves as a % of annual opex (excluding shopping)			194%

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
RICHMOND GOOD NEIGHBOURS

I am reporting on the accounts of the Charity Richmond Good Neighbours, Charity No: 1187997, for the year ending 31 March 2024.

The Trustees and Organiser as directors of the charity are responsible for the preparation of the accounts.

It is my responsibility to state, based on the procedures specified in the General Directions given by the Charity Commissioners under section 145 of the Act, whether matters have come to my attention and to:

- Examine the accounts under section 145 of the Charities Act,
- To follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and to state whether any matters have come to my attention.
- Report back any matters that have come to my attention.

Basis of independent examiner's report:

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. The examination included a review of the accounting records kept by the charity and a comparison of the accounts presented with those records.

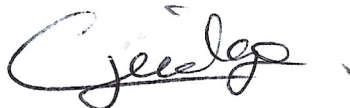
It also included consideration of any unusual items or disclosures in the accounts and seeking explanations from your Organiser and you as Trustees concerning any such matters.

Independent examiner's statement:

In connection with my examination, no material matters have come to my attention that give me reasonable cause to believe that in any material respect there is any cause for concern to:

- 1) – Keep accounting records in accordance with section 145(5) (b) of the Act; and
- 2) – Prepare accounts that accord with the accounting records and comply with the accounting requirements of the Act.
- 3) – A very good spreadsheet showing all information required regarding both expenditure and income has been set up however there is no evidence showing that bank statements are being regularly checked to solve any anomalies as they may arise.

Minor details have already been satisfactorily discussed with the Charity's Organiser who also has an assistant whose hours have recently been increased to eight per week.



Clare Judge
Independent Examiner
Date: 26 September 2024

RICHMOND GOOD NEIGHBOURS

England & Wales - Charity number 1187997

Accounts

TREASURER'S REPORT FOR THE YEAR ENDING 31 MARCH 2023

The year ending March 2023 was a very strong year for Richmond Good Neighbours from both a strategic and a financial perspective. Pleasingly it was also our first year operating without any covid restrictions since the start of the pandemic in March 2020 which made life for the charity somewhat easier. As is always the case, the Richmond Good Neighbours' volunteers have continued to do a tremendous job under the great guidance and leadership of Anne Speak.

The backbone of our financial support is provided by Richmond Parish Lands Council (RPLC) who very generously awarded us GBP 15k in grants for the financial year ending March 2023. Importantly RPLC not only provide us with a significant amount of our funding, but it also gives us visibility in our funding as we signed up to a 3-year commitment from it which secures part of our funding for the March 2024 and March 2025 years as well. This visibility is extremely important for smaller charities like us as it enables us to be able to plan our expenditure better over the medium term. We are hugely appreciative of the continuing support we receive from them. This gives us a solid foundation from an income perspective, but it roughly only provides around 50% of our annual running costs, so it remains extremely important for us to keep up fundraising efforts and that we continue to secure donations.

I mentioned that this was a very strong year from a financial perspective for the charity. We have been much more proactive from a fund-raising perspective this year, and this has really reaped rewards. Our largest grant outside of RPLC in recent years was awarded this year by the National Lottery for GBP 10k. The trustees have worked hard to broaden our funding sources this year and Jennie Vian was able to help secure the support of the National Lottery.

In addition, we also received two further grants, one of GBP 2k from Garfield Weston and another of GBP 2k from the Schroder Foundation. Hannah Joyce has built good relationships with these foundations, and we hope that we can secure their support for the mid to long term.

We have been extremely fortunate in the last 3 years to have also received fantastic support from the donors in our community. The last 3 years have seen a record level of donations each year, with GBP 7.8k raised in March 2021, GBP 9k in March 2022 and a terrific GBP 11k in March 2023. We have been very fortunate to have been granted GBP3.5k per year by an anonymous donor, as well as a very generous recurring standing order of GBP1k from John Cornish that is most appreciated. It is very important that we try our best to maintain this level of donations going forwards as it is our second largest source of income behind the grant from RPLC.

The financial year, ending March 2023 was another year where the May Fair was not held due to the lingering impact of covid. We are delighted to see that for the next financial year the May Fair will have an impact as Richmond Good Neighbours continues to build its brand as the best 'gin stand' at the fair when it was held this year in May. An update to come here in next year's report!

Lastly, we are also delighted and indebted to Cantells for their continuing financial and enthusiastic support to our Charity; in the year we received £1,100 from Cantells from both a property sale and a cash collection at their Jubilee lunch.



In my opening comment I mentioned that March 2023 had been a very strong year from a strategic perspective too. One of the highlights of the year for the charity has been the successful recruitment of Fay Davidson into the office to work alongside Anne Speak and in particular to provide cover on Fridays. Fay has been a great addition to the charity and provided Anne with much needed support.

Clearly this has an impact on costs, but this is why we have been so proactive in fundraising in the year. From a cost perspective our total costs grew to GBP 34k, up from GBP 28.5k the year before for a total increase of +18% year on year. Two thirds of this increase was driven by personnel costs with the remainder driven by higher costs in general for rent, insurance, and general running expenses. The charity has been impacted by the higher cost of living just as we all have in the current environment.

We finished the year with £42k in reserves, which amounts to 128% of our annual operating expenses and is a healthy position given the continuing uncertain environment we operate in. The rough guidance the charity commission sets out is to hold 25-50% of annual operating costs in reserves (ie 3-6 months' worth) however, most charities (including us) aim to maintain this level at closer to 100% which means we remain in a strong position as of today.

It would be remiss of me not to thank two people before finishing the summary of the financial year. Hannah Joyce is stepping down as Chair in the March 2024 year and will hand over to Louise Taggart. Hannah took over the chair position at a turbulent time with the pandemic starting not long after. Hannah has done a great job at supporting Anne and rejuvenating the board of trustees and we all owe her our sincere thanks. We obviously also welcome Louise to the new role.

Last but certainly not least, it is important for us to thank Anne Speak who leads the charity and does a tremendous job. Many similar charities in our area run with a staff base of 3-5 people. The fact that Anne has been able to run Richmond Good Neighbours so successfully with only herself and now with support from Fay is a testament to all the hard work that she has put into the charity since taking over from Hilary. Thank you!

Russell Stuart

Treasurer

04/10/2023

ACTUAL ACCOUNTS TO 31 MARCH 2023						
	New Lloyds	Old Lloyds	LLOYDS TSB	Petty Cash	Paypal	Total
Grant Income	27,000		27,000			27,000
Donations	13,021	0	13,021			12,826
Mayfair			0			0
Petrol Contributions - CILS Via AGE UK	2,613		2,613			2,053
Sponsorship - CANTELLS and LBRUT	1,540		1,540			1,540
Fundraising	1,041		1,041			1,041
Gift Aid	902		902			902
Shopping Income	6,488	0	6,488			6,568
Net Shopping	-160	0	-160			71
Other	30,172	0	30,172			450
TOTAL INCOME	82,778	0	82,778	74.47	57	52,513
Total Income excluding shopping						45,944
Total yoy change in income in GBP						19,478
Total yoy change in income in %						74%
Salaries/NI	22,977		22,977			22,977
Pension	1,057		1,057			1,057
Phone/Postage/Stationery	1,299		1,299			1,223
Rent	2,201		2,201			2,201
Office supplies	621		621			519
Insurance	584		584			584
Fundraising expenses	180					
Acct Tax/Payroll	158		158			158
General Expenses	3,265		3,265			2,797
Professional services	868	0	868			958
Incorporation legal fees						
Petrol/Taxis	124					
Superhighways						
Publicity	117		117			117
Courses (such as moving and handling)	360		360			360
Client outings						
Other			0			0
Shopping Expenses	6,648		6,648			6,498
TOTAL EXPENSES	40,460	0	40,460	0	0	39,754
Total Expenses excluding shopping						33,257
Total yoy change in costs in GBP						4,683
Total yoy change in costs in %						16%

INCOME LESS EXPENSES	42,318	0	42,318	74	57	12,758
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CLOSING BALANCES AND RESERVES						
Opening bank balance at 1 April 2022						29,697
Income less Expenses						12,758
Balance per cash book at 31 March 2023						42,456
Reserves as a % of annual opex (excluding shopping)						128%

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF

RICHMOND GOOD NEIGHBOURS

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The trustees and Organiser as directors of the charity are responsible for the preparation of the accounts.

It is my responsibility to state, based on the procedures specified in the General Directions given by the Charity Commissioners under section 145 of the Act, whether matters have come to my attention and to:

- Examine the accounts under section 145 of the Charities Act,
- To follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(S)(b) of the Charities Act, and to state whether any matters have come to my attention.
- Report back any matters that have come to my attention.

Basis of Independent Examiner's report:

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. The examination included a review of the accounting records kept by the charity and a comparison of the accounts presented with those records.

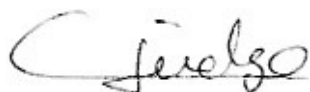
It also included consideration of any unusual items or disclosures in the accounts and seeking explanations from your Organiser and you as Trustees concerning any such matters.

Independent Examiner's Statement:

In connection with my examination, no material matters have come to my attention that give me reasonable cause to believe that in any material respect there is any cause for concern to:

- 1) • Keep accounting records in accordance with section 145(5) (b) of the Act; and
- 2) - Prepare accounts that accord with the accounting records and comply with the accounting requirements of the Act.
- 3) - Where the only record of expenditure held is a copy of the bank statement showing only the payee and amount paid more information is required to confirm further detail.

Minor details have already been satisfactorily discussed with the Charity's Organiser who has already amended minor matters that had come to my attention.



Clare Judge Independent Examiner

Date: 04 October 2023

RICHMOND GOOD NEIGHBOURS

England & Wales - Charity number 1187997

Accounts

Chair's Report – 2020-21

This report covers April 2021 until March 2022. During this period we were still deep in the pandemic and dealing with the ever-changing government guidelines. It remained such a difficult time for so many people, especially our clients. Once again, our volunteers rose to the challenge to ensure everyone could be supported during that unprecedented time. Thank you to all of you for your time, it made such a difference in those dark days.

Unfortunately, we have not been able to hold our regular events once again, but we have tried to do as much as we can in the circumstances. Some of our key achievements include:

- The Virgin Money London Marathon finally took place in October 2021 and our runner, Kristan, did amazingly well! He finished in under 4 hours and raised a further £1759 in addition to money raised in 2020/21. Thank you Kristan and well done! The May Fair was also cancelled again so we have had to look to other sources for funding to ensure our services can continue.
- We were nominated for the Queen's Voluntary Award in early 2022, which was a wonderful recognition of the work you have all done during the pandemic. While sadly we were not selected on this occasion, it is still fantastic to have our efforts commended in this way.
- Our Treasurer and Trustee, Chris Holt stepped down in March 2022. A huge thank you to Chris for all of his work over the years and we are delighted that he has stayed on as a volunteer. Trustee Russell Stuart has kindly stepped into the role of Treasurer and is doing a wonderful job - thank you Russell!
- In January 2022, we welcomed a new Trustee, Jennie Vian, a current RGN volunteer. Jennie has taken a lead role on keeping some of our important policies up-to-date as well as focusing on vital areas such as fundraising and marketing, all while giving birth to her second daughter! Welcome Jennie!
- Thank you once again to RPLC, who have generously continued to support our work during these challenging times. They play a key role in ensuring the running of RGN, whose services have been needed more than ever this past year.
- We would also like to extend our thanks to Anissa and her colleagues at Cantell & Co, a local family run estate agency, who have been so generous in their involvement once again. Thank you to our Trustee Matt Lund too, in continuing to support this relationship. Matt has once again been a very useful sounding board for Anne on many occasions during the past year. A big thank you to Trustee Anne Ardis too for supporting Anne when there have been any safeguarding concerns, as well as being a willing helper at the Cambrian Centre teas and a great driving shopping volunteer – thanks for being very much on the front line.
- A big thank you to Clare Judge, our independent auditor, for all of their work on RGN's finances and to Jennie Giangrande for looking after the RGN website, her work on our new-look newsletters and maintaining RGN's social media presence too.
- Finally, another big thank you to our Organiser, Anne. She runs RGN so successfully and has gone above and beyond once again this year to ensure our clients are cared for. I know we all appreciate everything she does and we would be lost without her.

I am sure we are all very happy to now be moving beyond the pandemic and hopefully next year's report will reflect that. In the meantime, thank you once again to you all for your efforts and the impact you have on our community.

Hannah Joyce
Chair, Richmond Good Neighbours
September 2022

ACTUAL ACCOUNTS TO 31 MARCH 2022

	LLOYDS TSB 1	LLOYDS TSB 2	LLOYDS TSB TOTAL	Petty Cash	Paypal	Total
Grant Income	10,000		10,000			10,000
Donations	8,468	500	8,968			8,968
Mayfair			0			0
Petrol Contributions	2,949	560	3,509			3,509
Sponsorship - CA	1,000		1,000			1,000
Fundraising	1,759		1,759			1,759
Gift Aid	934		934			934
Shopping Income	5,442		5,442			5,442
Net Shopping	206	-150	56			56
Other		60	60			60
TOTAL INCOME	30,552	1,120	31,673	158.32	78	31,909
Total Income excluding shopping						26,467
Total yoy change in income in GBP						-2,349
Total yoy change in income in %						-8%
Salaries/NI	19,077		19,077			19,077
Pension	988		988			988
Phone/Postage/	746	76	822			822
Rent	2,514		2,514			2,514
Office supplies	160	102	262			262
Insurance	483		483			483
Fundraising expenses						
Acct Tax/Payroll	144		144			144
General Expense	638	468	1,106			1,106
Professional ser	621		621			621
Incorporation legal fees						
Petrol/Taxis						
Superhighways	1,116		1,116			1,116
Publicity	373		373			373
Courses (such as	720		720			720
Client outings						
Other	348		348			348
Shopping Expense	5,236	150	5,386			5,386
TOTAL EXPENSE	33,165	796	33,960	0	0	33,960
Total Expenses excluding shopping						28,574
Total yoy change in costs in GBP						2,425
Total yoy change in costs in %						9%

INCOME LESS EXPENSES	-2,612	325	-2,288	158	78	-2,051
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CLOSING BALANCES AND RESERVES						
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Opening bank balance at 1 April 2021						31,985
Income less Expenses						-2,288
Balance per cash book at 31 March 2022						29,697
Reserves as a % of annual opex (excluding shopping)						104%

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
RICHMOND GOOD NEIGHBOURS

I am reporting on the accounts of the Charity Richmond Good Neighbours, Charity No:1187997, for the year ending 31 March 2022.

The trustees and Organiser as directors of the charity are responsible for the preparation of the accounts.

It is my responsibility to state, based on the procedures specified in the General Directions given by the Charity Commissioners under section 145(5) (b) of the Act,

- Examine the accounts under section 145 of the Charities Act and to
- Report back any matters that have come to my attention.

Basis of independent examiner's report:

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. The examination included a review of the accounting records kept by the charity and a comparison of the accounts presented with those records.

It also included consideration of any unusual items or disclosures in the accounts and seeking explanations from your Organiser and you as Trustees concerning any such matters.

Independent examiner's statement:

In connection with my examination, no material matters have come to my attention that give me reasonable cause to believe that in any material respect there is any cause for concern to:

- 1) - Keep accounting records in accordance with section 145(5) (b) of the Act; and
- 2) - Prepare accounts that accord with the accounting records and comply with the accounting requirements of the Act.
- 3) – It was noted that since the last audit the Organiser has set up individual spreadsheets for each client for whom shopping is undertaken by volunteers to show a record of the volunteer together with the expenditure and reimbursement received from the client.

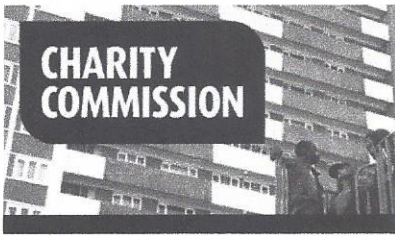
Minor details have already been satisfactorily discussed with the Charity's Organiser who now has an assistant for a few hours once a week.

Clare Judge
Independent Examiner
Date: 02 October 2022

RICHMOND GOOD NEIGHBOURS

England & Wales - Charity number 1187997

Accounts



Receipts and Payments Accounts

Charity name

Charity number (if any)

For the period from (start date)

to (end date)

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
<i>Sub total</i>					
A2 Asset and investment sales, etc					
<i>Total receipts</i>	0	0	0	0	0
A3 Payments					
<i>Sub total</i>					
A4 Asset and investment purchases, etc					
<i>Total payments</i>					
<i>Net of receipts/(payments)</i>					
A5 Transfers between funds					
A6 Cash funds last year end					
<i>Cash funds this year end</i>	0	0	0	0	0

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds		-	-	-
		-	-	-
		-	-	-
	Total cash funds	-	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

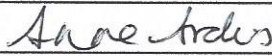

	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
		0	-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
		0	-	-

	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
		0	-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	Anne Ardis	18/01/22
	RUSSELL STUART	20/1/22