
REPORT OF THE TRUSTEES AND UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 28 FEBRUARY 2021



**FEATHERS FUTURES CIO
3 GEORGE STREET
GREAT YARMOUTH
NR30 1HR**

**FEATHERS FUTURES IS A CHARITABLE INCORPORATED ORGANISATION
GOVERNED BY A CIO CONSTITUTION AND OVERSEEN BY A BOARD OF
TRUSTEES**

CONTENTS

PAGE

Reference and administrative information	1
Trustees report	2-5
Future Plans	6
Reserves Policy	7
Accountants report following	8-18

FEATHERS FUTURES CIO REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND MANAGEMENT FOR THE YEAR END 28 FEBRUARY 2021

Name of charity

Feathers Futures CIO

Feathers Futures CIO converted from Feathers Futures CIC on 12th February 2020

Charity Registration

Registered charity in England and Wales charity number 1187930

Address

3 George Street
Great Yarmouth
NR30 1HT

Telephone 01493 268222

e-mail admin@feathersfutures.org

Website www.feathersfutures.org

Trustees

Donna Baldwin - Chair - appointed 2020

Valerie Pettit - appointed 2020

Julie Woods - appointed 2020

Joanne Holloway - appointed 2020

Tracy Lacey - resigned 2020

Joanna Critch - resigned 2020

Edward Webb - resigned 2020

CEO

Joanna Critch

Banking

Natwest - Market Place & Bridge Street Corner, Fakenham, Sculthorpe NR21 9BA

Co-operative Bank - P.O. Box 101, 1 Balloon Street, Manchester M60 4EP

Accountants

Fairhead and Bradford - 5 Queen St, Great Yarmouth NR30 2QP

**FEATHERS FUTURES CIO
REPORT FOR THE YEAR ENDED 12 FEBRUARY 2021
CHAIR'S SUMMARY**

Feathers Futures works with women in Great Yarmouth, to build friendships, support each other and learn new skills, by providing a safe, non-judgmental space for women to listen, be heard, and understood. Throughout 2020 the world was thrown into the Covid-19 pandemic and this year more than ever the services of charities such as Feathers Futures showed how valuable they are to the service users that access them. Alongside this 2020 was our first full year as a registered charity.

The 2020 Covid-19 pandemic left many people isolated from family and friends and the team at Feathers Futures worked tirelessly to ensure that all women were offered support where needed, whilst also keeping them safe. It was important to us as a charity that no-one felt they were completely alone. The team adapted to offer services and support online, and where needed provided the women with the technology to access these services.

I am immensely proud of how the team overcame the challenges that 2020 brought and how they all pulled together to continue to support the women of Great Yarmouth. To the team, Jo, Tracy, Sandra & Sheree, thank you for all your hard work and commitment to the charity.

The charity has financially grown in strength this year which has enabled us to securely plan for the future, this has been through the generosity of those organisations that have considered our funding applications and supported the work that we do, thank you. Also thank you to those individuals that have given so generously, through many donations, we couldn't offer the support we do without your help.

2021 looks to be a year where we hone the courses and support, we offer and carefully consider the next steps for the future, whilst ensuring we continue to meet the needs of those women that access our services.

Donna Baldwin
Chair of Trustees



FEATHERS FUTURES CIO REPORT FOR THE YEAR ENDED 28 FEBRUARY 2021

The trustees present their report with the financial statements of the charity for the year ended 28 February 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)

Objectives and Activities

To relieve the needs of women in Great Yarmouth and the surrounding areas who have complex needs, in particular but not exclusively who have suffered domestic and/or child abuse through the provision of information, workshops and support groups.

Public Benefit

All the activities of the Charity focus on delivering community benefit and are in accordance with the objects of the Charity. The Trustees have complied with their duty to have due regard to the Charity Commission's public benefit guidance when exercising any powers or duties to which the guidance is relevant.

Achievement and Performance

Feathers Futures first year as a charity has exceeded all expectations and has gone from strength to strength, consolidating all the hard work of the CIC and working hard to develop the charity to be able to meet the ever growing demands it faces.

Feathers Futures started the year with just one part-time employee and 8 volunteers and ends the year with four employees and 16 volunteers. The catalyst for this change was Tudor Trust recognising the difference Feathers Futures was making in its community and awarding £100,000 over three years for staff salary, this allowed founder Joanna Critch to move from running the charity on a voluntary basis to being paid as the CEO. Tracy Lacey soon followed when we were successful in securing funding via Norfolk Community Foundation for a part-time admin post. We were also able to increase Sandra's hours and employ Sheree initially for 6 months, to respond to our increased demand through Covid-19.

Joanna was able to work with the board of trustees to develop a strategic plan that not only expanded the support offered to women in response to the demand that it has seen increase throughout the year, but also has put the charity in a relatively secure financial position for the next few years.

At the beginning of the year Feathers Futures was centred around a hub in Great Yarmouth, all activities and support were delivered face to face, this had to change when the covid-19 pandemic hit, everyone worked hard to make sure that support continued for all women currently accessing the hub, this was done by telephone, zoom and well-being packs posted out. The packs proved so popular that we posted out over 250 in the first lockdown. By delivering services online we recognised that we reached women that desperately needed our support but would never have been able to attend our hub; with this in mind we will always offer a blended approach to our support in the future.

The activities we have on offer have been developed in response to the unmet needs of women within Great Yarmouth and we recognise the immense value of co-production and all voices being listened to. Our person-centred, trauma informed way of working has resulted in us developing a volunteer training programme and an accredited peer mentor programme so that women who have attended Feathers Futures can continue to be part of the growing network of women supporting women that Feathers Futures is becoming.

FEATHERS FUTURES CIO REPORT FOR THE YEAR ENDED 28 FEBRUARY 2021 CONTINUED

Domestic Abuse Recovery Toolkit - This was one of the first courses that we brought to Feathers Futures, written by Sue Penna from Rockpool Life CIC the nationally recognised course is for women who have experienced domestic abuse in the past and are no longer in the relationship. It looks at the impact the abuse can leave behind and ways to move forward, building a "toolkit" of helpful resources focussing on self-esteem and future well-being. Prior to Covid-19 the course was face to face only, at the beginning of the pandemic we were asked by Rockpool to be one of 8 organisations nationally to pilot an online version of the course, we delivered 5 pilot courses to 40 women during the pandemic.

1-1 counselling - Counsellors volunteer with Feathers Futures and come for their placement while completing the BA Honours Person Centred Counselling degree with Suffolk University, based at East Coast College campus in Great Yarmouth. Each student has to complete 100 hours counselling in order to qualify and we have been very pleased to welcome five students this year.

Craft group - This group runs in the evening and was set up following feedback that there was limited places to go in the evening and often other services weren't open at that time. The group has some very talented attendees who show and support others to have a go! We have had guest crafters in to show us how to create some wonderful pieces as well. During the pandemic the group met weekly online instead to keep connected, prior to it's socially distanced return to face to face.

Coffee morning - Friday coffee morning and drop-in pre Covid was the busiest and noisiest time of the week, anyone could pop in and find out what we do, Debs our volunteer would be making the cuppa's, Sonia our volunteer referral co-ordinator would be keeping an eye out and welcoming new women to the hub. Coffee morning continued online during the pandemic and we had quizzes, tours of gardens and even a look at a shoe collection! The group showed great resilience and connectivity and it was a lifeline for many during that time of uncertainty. During the summer months of 2020 we met outside

FEATHERS FUTURES CIO REPORT FOR THE YEAR ENDED 28 FEBRUARY 2021 CONTINUED

Financial resilience with DIAL - During the pandemic we were able to work in partnership with DIAL to offer women who come to Feathers Futures support with their financial situation.

Sole Sisters - Sheree set up the weekly walking group to support women with anxiety who worry about going out in the town on their own, being able to go as a group together has made a difference. Although that was the primary purpose of the group it is open to all women in the community.

Feathers Friends - Is a peer support network where women come together and chat

Gorleston outreach - thank you to Shrublands community centre for welcoming us and allowing us to have the space to reach women in Gorleston.

Future You BBO - We provided a community job club for economically inactive women, delivering a series of sessions from confidence building to CV writing. As part of this project we were pleased that Belinda and Sara chose to do their volunteer hours with us, they delivered a fantastic online workshop talking about their journeys into employment, overcoming barriers and careers advice; the workshop directly led to two women having the confidence to secure employment in the town.

Creative writing workshops - Ruthie Collins, author, has worked with the women on a series of creative writing workshops to celebrate inspiring local females, including a project to celebrate the bicentenary of Anna Sewell, author of Black Beauty, who was born in the town.

Free toiletries, sanitary products and make-up - Thanks to incredibly kind donations locally and via Toiletries Amnesty with their support we have been able to offer free products to anyone in need.

Flourish - Young mums group for aged 16-21, newly formed group aimed at reducing isolation and feelings of loneliness.

FEATHERS FUTURES CIO FUTURE PLANS

New groups- We plan to bring more groups to the hub as the social distancing measures ease, including a new self-esteem building course It's All About Me! Own My Life, a 12 week domestic abuse course, book group and exercise classes.

Training - A training budget has been agreed for 2021/2022 and a skills audit completed with trustees and staff that will be used to develop an individual training plan for each person, in addition the team will be undertaking training in mental health, LGBTQ+ awareness and first aid at work.

FEATHERS FUTURES CIO FINANCIAL REVIEW FOR THE YEAR ENDED 28 FEBRUARY 2021

Reserves Policy

The Trustees consider the level of reserves they wish to retain, appropriate to the Charity's needs and circumstances. This is based on the charity's size and level of commitments held. The Trustees endeavour not to set aside funds unnecessarily. The Trustees aim to ensure the charity will be able to continue to fulfil its charitable objectives even if there is a temporary shortfall in income or unexpected expenditure. In doing this the Trustee's aim to make sure that the current budget forecast and reserves levels allow the charity to continue in operation for a rolling six month period and we have met this aim.

The Trustees recognise that the charity is in a good financial position for the end of it's first year and financial projections for the next financial year is that agreed funding should enable us to deliver and develop to meet demand.

REGISTERED COMPANY NUMBER: CE020679 (England and Wales)
REGISTERED CHARITY NUMBER: 1187930

Report of the Trustees and
Unaudited Financial Statements
for the Period 13 February 2020 to 28 February 2021
for
Feathers Futures CIO

Fairhead Bradford
5 Queen Street
Great Yarmouth
Norfolk
NR30 2QP



Fairhead Bradford
CHARTERED ACCOUNTANTS & REGISTERED AUDITORS

Feathers Futures CIO

Contents of the Financial Statements for the Period 13 February 2020 to 28 February 2021

	Page
Report of the Trustees	1
Independent Examiner's Report	2
Statement of Financial Activities	3
Balance Sheet	4 to 5
Notes to the Financial Statements	6 to 8
Detailed Statement of Financial Activities	9

Feathers Futures CIO
Report of the Trustees
for the Period 13 February 2020 to 28 February 2021

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the period 13 February 2020 to 28 February 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Incorporation

The charitable company was incorporated on 13 February 2020 and commenced trading on the same date.

Structure, governance and management

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Reference and administrative details

Registered Company number

CE020679 (England and Wales)

Registered Charity number

1187930

Registered office

3 George Street
Great Yarmouth
Norfolk
NR301HR

Trustees

D Baldwin (appointed 2020)
J R Critch (appointed and resigned 2020)
J Holloway (appointed 2020)
T A Lacey (appointed and resigned 2020)
V Petit (appointed 2020)
E J L Webb (appointed and resigned 2020)
J Woods (appointed 2020)

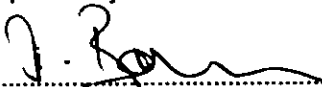
Independent Examiner

N S Toon FCA
Fairhead Bradford
5 Queen Street
Great Yarmouth
Norfolk
NR30 2QP

Conversion from a community interest company

On 13 February 2020, the charity converted from a Community Interest Company (Feathers Futures CIC). The net assets of the CIC of £2,108 were transferred across to the company as at that date. Feathers Futures CIC was closed on 13 June 2020.

Approved by order of the board of trustees on 14.5.2021 and signed on its behalf by:


.....
D Baldwin - Trustee

**Independent Examiner's Report to the Trustees of
Feathers Futures CIO**

Independent examiner's report to the trustees of Feathers Futures CIO ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the period 13 February 2020 to 28 February 2021.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

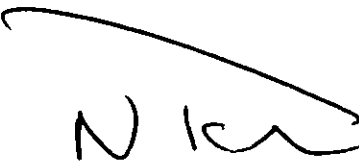
Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



N S Toon FCA
Fairhead Bradford
5 Queen Street
Great Yarmouth
Norfolk
NR30 2QP

Date: 5 July 2021

Feathers Futures CIO

Statement of Financial Activities
for the Period 13 February 2020 to 28 February 2021

	Notes	General fund £	Restricted funds £	Total funds £
Income and endowments from				
Donations and legacies		19,391	124,061	143,452
Other trading activities	2	<u>120</u>	<u>-</u>	<u>120</u>
Total		19,511	124,061	143,572
 Expenditure on				
Charitable activities				
Main activity		9,977	62,868	72,845
 NET INCOME		<u>9,534</u>	<u>61,193</u>	<u>70,727</u>
 Total funds carried forward		<u><u>9,534</u></u>	<u><u>61,193</u></u>	<u><u>70,727</u></u>

The notes form part of these financial statements

Feathers Futures CIO

Balance Sheet 28 February 2021

	Notes	General fund £	Restricted funds £	Total funds £
Fixed assets				
Tangible assets	5	1,689	2,645	4,334
Current assets				
Debtors	6	1,691	4,991	6,682
Cash at bank and in hand		<u>11,332</u>	<u>53,938</u>	<u>65,270</u>
		13,023	58,929	71,952
Creditors				
Amounts falling due within one year	7	(5,178)	(381)	(5,559)
Net current assets		<u>7,845</u>	<u>58,548</u>	<u>66,393</u>
Total assets less current liabilities		<u>9,534</u>	<u>61,193</u>	<u>70,727</u>
NET ASSETS		<u>9,534</u>	<u>61,193</u>	<u>70,727</u>
Funds	8			
Unrestricted funds:				
General fund				9,534
Restricted funds:				
Restricted fund				<u>61,193</u>
Total funds				<u>70,727</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the period ended 28 February 2021.

The members have not required the company to obtain an audit of its financial statements for the period ended 28 February 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

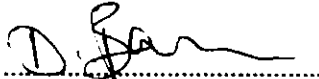
The notes form part of these financial statements

Feathers Futures CIO

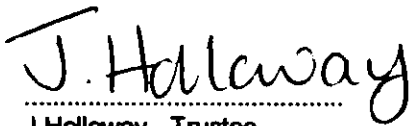
**Balance Sheet - continued
28 February 2021**

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on July 5 2021 and were signed on its behalf by:



D Baldwin - Trustee



J Holloway - Trustee

The notes form part of these financial statements

Feathers Futures CIO

Notes to the Financial Statements for the Period 13 February 2020 to 28 February 2021

1. Accounting policies

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures, fittings and equipment - 33% on reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. Other trading activities

Room hire

£
120

Feathers Futures CIO

**Notes to the Financial Statements - continued
for the Period 13 February 2020 to 28 February 2021**

3. Net income/(expenditure)

Net income/(expenditure) is stated after charging/(crediting):

Depreciation - owned assets	£ <u>2,166</u>
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4. Trustees' remuneration and benefits

There were no trustees' remuneration or other benefits for the period ended 28 February 2021.

Trustees' expenses

There were no trustees' expenses paid for the period ended 28 February 2021.

5. Tangible fixed assets

	Fixtures, fittings and equipment £
Cost	
Additions	<u>6,500</u>
Depreciation	
Charge for year	<u>2,166</u>
Net book value	
At 28 February 2021	<u>4,334</u>

6. Debtors: amounts falling due within one year

	£
Other debtors	6,401
Prepayments	<u>281</u>
	<u>6,682</u>

7. Creditors: amounts falling due within one year

	£
Social security and other taxes	3,378
Accrued expenses	<u>2,181</u>
	<u>5,559</u>

Feathers Futures CIO

**Notes to the Financial Statements - continued
for the Period 13 February 2020 to 28 February 2021**

8. Movement in funds

	Net movement in funds £	At 28/2/21 £
Unrestricted funds		
General fund	9,534	9,534
Restricted funds		
Restricted fund	61,193	61,193
	<hr/>	<hr/>
TOTAL FUNDS	<u>70,727</u>	<u>70,727</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	19,511	(9,977)	9,534
Restricted funds			
Restricted fund	124,061	(62,868)	61,193
	<hr/>	<hr/>	<hr/>
TOTAL FUNDS	<u>143,572</u>	<u>(72,845)</u>	<u>70,727</u>

9. Related party disclosures

There were no related party transactions for the period ended 28 February 2021.

Feathers Futures CIO

Detailed Statement of Financial Activities for the Period 13 February 2020 to 28 February 2021

	Unrestricted funds £	Restricted funds £	Total funds £
Income and endowments			
Donations and legacies			
Gifted from Feathers Futures CIC	1,014	1,092	2,106
Donations	5,776	-	5,776
Government Grants	10,000	-	10,000
National Lottery - Main Grant	-	19,910	19,910
Norfolk Community College BBO Project	-	14,954	14,954
Neighbourly	400	-	400
NCC Norfolk Arts Project	-	350	350
NCF Covid 19 Response Fund	701	-	701
CAF Coronavirus Fund	1,500	-	1,500
Groundworks Tesco Bags of Help	-	1,000	1,000
NCF Covid - 19	-	9,867	9,867
Rosa	-	5,985	5,985
Tudor Trust	-	36,000	36,000
Groundworks Comic Relief	-	5,000	5,000
Smallwood Trust	-	20,044	20,044
NCF Norfolk Recovery Fund	-	3,427	3,427
Rockpool	-	6,432	6,432
	<u>19,391</u>	<u>124,061</u>	<u>143,452</u>
Other trading activities			
Room hire	<u>120</u>	<u>-</u>	<u>120</u>
Total incoming resources	<u>19,511</u>	<u>124,061</u>	<u>143,572</u>
Expenditure			
Charitable activities			
Wages and pension costs	1,466	45,725	47,191
Insurance	366	-	366
Telephone, internet & postage	18	1,570	1,588
Printing and stationery	108	528	636
Advertising	66	1,380	1,446
Sundries	860	-	860
Volunteer expenses	99	270	369
Office and rent costs	2,951	4,548	7,499
Room hire	90	90	180
Course facilitators	300	6,290	6,590
Computer and office consumables	464	195	659
Staff training	90	275	365
Legal and professional fees	175	675	850
Accountancy fees	1,830	-	1,830
Craft materials	250	-	250
Depreciation	<u>844</u>	<u>1,322</u>	<u>2,166</u>
	<u>9,977</u>	<u>62,868</u>	<u>72,845</u>
Total resources expended	<u>9,977</u>	<u>62,868</u>	<u>72,845</u>
Net income	<u>9,534</u>	<u>61,193</u>	<u>70,727</u>

This page does not form part of the statutory financial statements