



Assistance Dog Council (ADC)

Annual Report 2022-2023

Chairperson's Introduction

This year has been very different to previous years due to a change in executive office. However, even through this change, we have been able to provide services to all our beneficiaries, whilst also enabling us to put plans in place to add to our service deliverables in the future. We will be looking at changing our membership portal which, although will be a change, will be easier to use and provide more features and information to our beneficiaries.

We have been able to work closely with other Assistance Dog organisations, and top level government officials, to start making plans for bringing the whole of the UK in agreement for all Assistance Dog users, whether they are charity trained, ADUK, non-ADUK or owner trained.

Mission and Objectives

- **Mission Statement:** *"To bring Equality to ALL Assistance Dog Users throughout the UK."*
- **Objectives:**
 1. Provide advice and support to assistance dog handlers through publications and volunteers.
 2. Liaise between service providers and handlers during disputes.
 3. Educate service providers on their responsibilities regarding assistance dogs.
 4. Conduct checks to confirm compliance with the Equality Act 2010.
 5. Educate handlers on animal welfare.

Achievements and Activities

Key Highlights:

- **Support Services:** Provided advice and publications to over 50 assistance dog handlers.
- **Education and Outreach:** Although no training programs have been delivered over the past year, we have aided 15 businesses with adjusting their policies in line with the Equality Act 2010.
- **Dispute Resolution:** Assisted 30 handlers in resolving service access disputes.
- **Community Engagement:** Expanded our online presence, reaching an audience of approximately 3,000.



Suite 2, 5 Pennine Way, Peterborough, CAMBS. PE4 7TA
Contact Centre: +44 (0)3301200862 | Fax: +44 (0)3301200866
Enquiries@ADCouncil.org.uk | www.adcouncil.org.uk



Financial Review

Income:

- Donations: £791.45

Expenditures:

1. **Postage:** £20.00
2. **Social Media & Digital Creation:** £390.00
3. **IT Services & Equipment:** £1,245.00

Summary:

- Closing Balance (2021-2022): £842.00
- Total Income (2022-2023): £791.45
- Total Expenditure (2022-2023): £1,655.00
- Closing Balance (2022-2023): £(21.55)*

The small deficit will be addressed through strategic fundraising and cost management in the coming year.

Governance and Structure

- The ADC operates as a Charitable Incorporated Organisation (CIO).
- Trustees oversee strategic planning and governance, ensuring compliance with the Charities Act 2011.
- Virtual and in-person meetings have been held regularly to align activities with our objectives.

Future Plans

- Expand educational programs for assistance dog handlers and service providers.
- Strengthen fundraising initiatives to cover operational costs and support new projects.
- Improve IT systems for more effective service delivery, and to enable more features to be delivered to our beneficiaries.



Suite 2, 5 Pennine Way, Peterborough, CAMBS. PE4 7TA
Contact Centre: +44 (0)3301200862 | Fax: +44 (0)3301200866
Enquiries@ADCouncil.org.uk | www.adcouncil.org.uk

Acknowledgments

Gratitude is extended to:

- Our dedicated volunteers and trustees.
- Donors and supporters whose generosity makes our work possible.
- Partnerships with businesses listed on our website as supporters.

Signed on behalf of the trustees,
[Signed Electronically]

Daniel Johnson-Morris
Chair of Trustees & Chief Executive Officer