

LINCOLNSHIRE CARES

England & Wales · Charity number 1186816

Details

Other names CAISTOR CARES, KELSEY CARES

Status Registered

Legal form CIO

Registered 2019-12-09

Register [View on the Charity Commission register](#)

Contact

Address Systematic Print Management Ltd
Centurion Way
Caistor
Market Rasen
Lincolnshire
LN7 6QA

Phone 01522 815100

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Website www.lincolnshirecares.org

Activities

Objects: THE OBJECT OF THE CIO IS:TO PROMOTE SOCIAL INCLUSION FOR THE PUBLIC BENEFIT IN PARTICULAR BUT NOT EXCLUSIVELY BY THE PROVISION OF AN INTERGENERATIONAL BEFRIENDING SERVICE TO ADDRESS LONELINESS AND SOCIAL ISOLATION AMONG OLDER PEOPLE LIVING IN THE COUNTY OF LINCOLNSHIRE ARISING AS A RESULT OF THEIR AGE, INFIRMITY, ILL-HEALTH, DISABILITY OR SOCIAL CIRCUMSTANCE.FOR THE PURPOSE OF THIS CLAUSE 'SOCIALY EXCLUDED' MEANS BEING EXCLUDED FROM SOCIETY, OR PARTS OF SOCIETY, AS A RESULT OF ONE OR MORE OF THE FOLLOWING FACTORS: UNEMPLOYMENT, FINANCIAL HARDSHIP, YOUTH OR OLD AGE; AND ILL HEALTH (PHYSICAL OR MENTAL).

Activities: Currently, our main service is our Befriending Service, whereby our members are carefully and personally matched to one of our volunteer befrienders, allowing a friendship to develop and regular visits to take place. In response to the pandemic, our service now includes the option to befriend by telephone.We also host a weekly coffee morning in Caistor and South Kelsey.

Classification

- **How:** Provides Services
- **What:** Disability
- **Who:** Elderly/old People

Geography

- Lincolnshire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£2,907	£3,067	-	-
2024-03-31	£3,854	£2,389	-	-
2023-03-31	£5,138	£2,397	-	-
2022-03-31	£1,498	£1,416	-	-
2021-03-31	£3,563	£2,021	-	-

Trustees

Name	Role	Appointed
Julia Rosamund Whittaker	Chair	2019-12-09
ANGELA LAWRENCE		2020-01-26
Eleanor Mary Anne Haswell		2024-04-30
Mandy Talbott		2025-10-14

LINCOLNSHIRE CARES

England & Wales - Charity number 1186816

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Lincolnshire Cares

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Annual Accounts & Trustee Report

31 March 2025

Trustees Annual Report 2024/2025

SUMMARY OF THE MAIN ACHIEVEMENTS OF THE CHARITY DURING THE YEAR

Weekly coffee mornings were held free of charge for anyone over 60 in Caistor and South Kelsey and these were well attended and highly valued by the older people in the community. Additionally some members were befriended in their homes on a weekly basis and this included some people who were housebound. Befriending is either face to face or by telephone by the mutual agreement of the befriender and befriended person.

An Afternoon Tea was held in Caistor Town Hall on 16.6.24 and was attended by 60 members. Tea, coffee, scones and cake were provided as well as musical entertainment.

A Christmas party was held in December 2024 at Caistor Town Hall for all members who were personally invited. 100 members attended and enjoyed light Christmas refreshments and musical entertainment. This party was kindly produced by volunteers and local baker Kate Jacobs. In line with all other events it was free to all attendees.

These functions are very convivial and greatly enjoyed and appreciated by members. They provide a backbone for the way that the Charity delivers on its objectives.

The structure of the Charity can be summed up as follows:

Trustee Board (4 members who each have experience of running charities/not for profit organisations/businesses) responsible for

1. Ensuring that the Charity acts in the best interests of the beneficiaries and members and in line with its objectives
2. Overall financial control to ensure that the Charity's funds are secure and are spent in line with the intended charitable purpose
3. Ensuring that the Charity operates within an organisational structure which sets out purpose and rules
4. Ensuring that Health and Safety is considered in all activities and that proper training is adhered to
5. Delegating operational activities within parameters agreed by the Trustees to the Committee and to Coordinators (who arrange all one to one befriending)
6. Avoiding conflict of interest and maintaining the reputation of the Charity

The Trustees are grateful to the Committee for all its work, to volunteers who befriend and organise the social events, coffee mornings and deliveries and birthday cards, to those who fund raise, to the treasurer and accounts administrator and to its secretary.

We are very grateful to those who make donations to the Charity, without which we would be unable to operate and offer a highly valued service to the wonderful inspiring and cheerful older people in our community.

This year we have been given kind support by Systematic who chose us as one of their Charities to support in celebration of 50 years of their business. This has come in the form of helping with press releases, printing Easter cards and invitations to the Afternoon Tea and printing birthday cards and Christmas cards for members. It is planned that an information card will be sent out to all in the LN7 post code in September 2025 to boost member numbers and attendance at coffee mornings and events and encourage new volunteers to come forward. We are very grateful to Systematic for their kind support.

MEMBERSHIP

2017 – 12	2018 – 17	2019 – 21	2020 – 84	2021 – 147
2022 – 140	2023 -122	2024 – 134	2025- 109	

When we became Lincolnshire Cares, we took the decision to ask everyone who attends our social events to become a member, hence the increase in membership from 2020.

We pay our respects to our founder Chris Robey and to our members who have passed away this year.

VOLUNTEERS

2017 – 30	2018 – 33	2019 – 47	2020 – 43	2021 – 40
2021 – 27	2023 - 25	2024 – 34	2025 – 34	active volunteers

CHARITY STATUS

Our Charity Objectives are;

To promote social inclusion for the public benefit in particular but not exclusively by the provision of an intergenerational befriending service to address loneliness and social isolation among older people living in the county of Lincolnshire arising as a result of their age, infirmity, ill-health, disability or social circumstance.

For the purpose of this clause ‘socially excluded’ means being excluded from society, or parts of society, as a result of one or more of the following factors: unemployment, financial hardship, youth or old age; and ill health (physical or mental).

TRUSTEES (all re-elected at the AGM on 11 June 2024)

Julia Whittaker – Chair

Derek Commander

Angela Lawrence

Eleanor Haswell

SECRETARY (not a trustee)

Elisabeth Kneale

The trustees have made the following arrangements:

Comprehensive insurance for our activities with Hiscox.

Bank account with Barclays

Online DBS checks.

Safeguarding and First Aid training for volunteers took place in Spring 2023. First Aid training was repeated in October 2024 and will be again in July 2025.

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Julia Whittaker (Chair)

26 June 2025

Financial Statements

The trustees are pleased to present the accounts and financial report for the year ended 31 March 2025.

Receipts and Payments account

The financial statements are prepared on a receipts and payments basis.

		£
Receipts ¹		2,907
Payments		
Administrative costs	£931	
Charitable activities	£2,136	(3,067)

Deficit		(160)

¹Income received was mainly in the form of donations from local organisations and individuals.

Statement of assets

	£
Cash at bank and in hand 1 April 2024	6,874
Deficit	(160)

Cash at bank and in hand 31 March 2025	6,714

Julia Whittaker (Chair) 26 June 2025

LINCOLNSHIRE CARES

England & Wales - Charity number 1186816

Accounts

Lincolnshire Cares

1186816

Annual Accounts & Trustee Report

31 March 2024

Trustees Annual Report 2023/2024

SUMMARY OF THE MAIN ACHIEVEMENTS OF THE CHARITY DURING THE YEAR

Weekly coffee mornings were held free of charge for anyone over 60 in Caistor and South Kelsey and these were well attended and highly valued by the older people in the community. Additionally some members were befriended in their homes on a weekly basis and this included some people who were housebound. Befriending is either face to face or by telephone by the mutual agreement of the befriender and befriended person.

An Afternoon Tea was held in Caistor Town Hall on xxx and was attended by xxx members. This was the first gathering for all members post Covid and tea, coffee, scones and cake were provided as well as musical entertainment.

A Christmas party was held in December 2023 at Caistor Town Hall for all members who were personally invited. This was the first Christmas party post Covid and xxx members attended and enjoyed light Christmas refreshments and musical entertainment. This party was kindly produced by volunteers and local baker Kate Jacobs. Thanks to funding from Caistor Town Council, it was free to all attendees.

These functions are very convivial and greatly enjoyed and appreciated by members. They provide a backbone for the way that the Charity delivers on its objectives.

The structure of the Charity can be summed up as follows:

Trustee Board (4 members who each have experience of running charities/not for profit organisations/businesses) responsible for

1. Ensuring that the Charity acts in the best interests of the beneficiaries and members and in line with its objectives
2. Overall financial control to ensure that the Charity's funds are secure and are spent in line with the intended charitable purpose
3. Ensuring that the Charity operates within an organisational structure which sets out purpose and rules
4. Ensuring that Health and Safety is considered in all activities and that proper training is adhered to
5. Delegating operational activities within parameters agreed by the Trustees to the Committee and to Coordinators (who arrange all one to one befriending)
6. Avoiding conflict of interest and maintaining the reputation of the Charity

The Trustees are grateful to the Committee for all its work, to volunteers who befriend and organise the social events, coffee mornings and deliveries and birthday cards, to those who fund raise, to the treasurer and accounts administrator and to its secretary.

We are very grateful to those who make donations to the Charity, without which we would be unable to operate and offer a highly valued service to the wonderful inspiring and cheerful older people in our community.

MEMBERSHIP

2017 – 12	2018 – 17	2019 – 21	2020 – 84	2021 – 147
2022 – 140	2023 -122	2024 - 134		

When we became Lincolnshire Cares, we took the decision to ask everyone who attends our social events to become a member, hence the increase in membership from 2020.

We pay our respects to our founder Chris Robey and to our members who have passed away this year.

VOLUNTEERS

2017 – 30	2018 – 33	2019 – 47	2020 – 43	2021 – 40
2021 – 27	2023 - 25	2024 – 34	active volunteers	

CHARITY STATUS

Our Charity Objectives are;

To promote social inclusion for the public benefit in particular but not exclusively by the provision of an intergenerational befriending service to address loneliness and social isolation among older people living in the county of Lincolnshire arising as a result of their age, infirmity, ill-health, disability or social circumstance.

For the purpose of this clause 'socially excluded' means being excluded from society, or parts of society, as a result of one or more of the following factors: unemployment, financial hardship, youth or old age; and ill health (physical or mental).

TRUSTEES (all re-elected at the AGM on 19 June 2023)

Julia Whittaker – Chair

Derek Commander

Angela Lawrence

Richard Hallsworth (resigned 29.12.23)

SECRETARY (not a trustee)

Elisabeth Kneale

The trustees have made the following arrangements:

Comprehensive insurance for our activities with Hiscox.

Bank account with Barclays

Online DBS checks.

Safeguarding and First Aid training for volunteers took place in Spring 2023.

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Julia Whittaker (Chair)

11 June 2024

Financial Statements

The trustees are pleased to present the accounts and financial report for the year ended 31 March 2024.

Receipts and Payments account

The financial statements are prepared on a receipts and payments basis.

		£
Receipts ¹		3,854
Payments		
Administrative costs	£644	
Charitable activities	£1,745	(2,389)
		<hr/>
Surplus		1,465
		<hr/>

¹ Income received was mainly in the form of donations from local organisations and individuals.

Statement of assets

	£
Cash at bank and in hand 1 April 2023	5,409
Surplus	1,465
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Cash at bank and in hand 31 March 2024	6,874
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Julia Whittaker (Chair) 11 June 2024

LINCOLNSHIRE CARES

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31 March 2023

Trustees Annual Report 2022/2023

SUMMARY OF THE MAIN ACHIEVEMENTS OF THE CHARITY DURING THE YEAR

Post pandemic, the Charity's work returned to its previous regularity with added Covid precautions in place.

Weekly coffee mornings were held free of charge for anyone over 60 in Caistor and South Kelsey and these were well attended and highly valued by the older people in the community. Additionally some members were befriended in their homes on a weekly basis and this included some people who were housebound. Befriending is either face to face or by telephone by the mutual agreement of the befriender and befriended person.

Covid 19 precautions included the wearing of masks by volunteers and use of hand sanitiser, with anyone with symptoms staying away from events/ befriending. The Charity's Trustees regularly reviewed Covid precautions which volunteers are asked to adopt.

In December 2022 Volunteers delivered Christmas gifts to 123 Member addresses which were very gratefully received. As Covid was present in the community the Trustees considered a Christmas party to be too high risk due to the vulnerability of the members.

Very sadly, the former Chair and founder of the Charity, Chris Robey, passed away in 2022. Despite the shock and sadness that this caused, the work of the charity continues and is one of his many legacies.

The structure of the Charity can be summed up as follows:

Trustee Board (4 members who each have experience of running charities/not for profit organisations) responsible for

1. Ensuring that the Charity acts in the best interests of the beneficiaries and members and in line with its objectives
2. Overall financial control to ensure that the Charity's funds are secure and are spent in line with the intended charitable purpose
3. Ensuring that the Charity operates within an organisational structure which sets out purpose and rules
4. Ensuring that Health and Safety is considered in all activities and that proper training is adhered to
5. Delegating operational activities within parameters agreed by the Trustees to the Committee and to Coordinators (who arrange all one to one befriending)
6. Avoiding conflict of interest and maintaining the reputation of the Charity

The Trustees are grateful to the Committee for all its work, to volunteers who befriend and organise the social events, coffee mornings and deliveries and birthday cards, to those who fund raise, to the treasurer and accounts administrator and to its secretary.

We are very grateful to those who make donations to the Charity, without which we would be unable to operate and offer a highly valued service to the wonderful inspiring and cheerful older people in our community.

MEMBERSHIP

2017 – 12 2018 – 17 2019 – 21 2020 – 84 2021 – 147
2022 – 140 2023 -122

When we became Lincolnshire Cares, we took the decision to ask everyone who attends our social events to become a member, hence the increase in membership from 2020.

We pay our respects to Chris Robey and to our members who have passed away this year.

VOLUNTEERS

2017 – 30 2018 – 33 2019 – 47 2020 – 43 2021 – 40
2021 – 27 2023 - 25 active volunteers

CHARITY STATUS

Our Charity Objectives are;

To promote social inclusion for the public benefit in particular but not exclusively by the provision of an intergenerational befriending service to address loneliness and social isolation among older people living in the county of Lincolnshire arising as a result of their age, infirmity, ill-health, disability or social circumstance.

For the purpose of this clause 'socially excluded' means being excluded from society, or parts of society, as a result of one or more of the following factors: unemployment, financial hardship, youth or old age; and ill health (physical or mental).

TRUSTEES (all re-elected at the AGM on 13th June 2022)

Julia Whittaker – Chair

Derek Commander

Angela Lawrence

Richard Hallsworth

SECRETARY (not a trustee)

Elisabeth Kneale

The trustees have made the following arrangements:

Comprehensive insurance for our activities with Hiscox.

Our application to set up a bank account with Barclays was completed in December 2022.

Online DBS checks.

Safeguarding and First Aid training for volunteers in Spring 2023.

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Julia Whittaker (Chair)

19 June 2023

Financial Statements

The trustees are pleased to present the accounts and financial report for the year ended 31 March 2023.

Receipts and Payments account

The financial statements are prepared on a receipts and payments basis.

		£
Receipts ¹		5,138
Payments		
Administrative costs	£1,048	
Charitable activities	£1,349	(2,397)
		<hr/>
Surplus		2,741
		<hr/>

¹ Income received was mainly in the form of donations from local organisations and individuals.

Statement of assets

	£
Cash at bank and in hand 1 April 2022	2,668
Surplus	2,741
	<hr/>
Cash at bank and in hand 31 March 2023	5,409
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Julia Whittaker (Chair)

19 June 2023

LINCOLNSHIRE CARES

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31 March 2022

Trustees Annual Report

SUMMARY OF THE MAIN ACHIEVEMENTS OF THE CHARITY DURING THE YEAR

As the Coronavirus pandemic continued at the start of this reporting year, we continued to stay in touch with our members through weekly telephone calls and the delivery of Easter presents in 2021.

As the lockdowns were eased by the Government, we recommenced our weekly coffee mornings both in Caistor and North Kelsey in September 2021. Members were hugely grateful for the resumption of social events and we were told that this substantially eased their sense of isolation which had been exacerbated during the lockdowns. Trustees took precautions to protect the members attending these coffee mornings. All volunteers took lateral flow tests before each one, wore masks, used hand sanitiser and made this available to all and ensured that there was no shared food that wasn't separately wrapped. Members attending were asked to wear face masks when they were not sitting at tables eating and drinking if they did not have a medical reason not to.

Face to face befriending also recommenced in September 2021 where the volunteer was prepared to visit their Member in their home and where the volunteer was prepared to wear a face mask and take a lateral flow test. This was very much along the guidelines issued by the Charity and by the mutual agreement of the Volunteer and Member. In some situations, telephone befriending continued as it suited the Volunteer and the Member.

In December 2021 Volunteers delivered Christmas gifts to 123 Member addresses. These were very gratefully received.

Unfortunately the Chair of the Charity, Chris Robey, had to stand down due to ill health at the end of 2021. The Vice Chair Julia Whittaker agreed to take on the role of Chair for 1 year and it was hoped that Chris would be well enough to return after that period of time. In order to simplify the running of the Charity, the Trustees decided that the Board should be 4 in number and that the executive work of the Charity would be conducted by an elected Committee. The structure of the Charity can be summed up as follows:

Trustee Board (4 members who each have experience of running charities/not for profit organisations) responsible for

1. Ensuring that the Charity acts in the best interests of the beneficiaries and members and in line with its objectives
2. Overall financial control to ensure that the Charity's funds are secure and are spent in line with the intended charitable purpose
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6. Avoiding conflict of interest and maintaining the reputation of the Charity

The Trustees are grateful to the Committee for all its work, to volunteers who befriend and organise the social events, coffee mornings and deliveries and birthday cards, to those who fund raise, to the treasurer and accounts administrator and to its secretary.

We are very grateful to those who make donations to the Charity, without which we would be unable to operate and offer a highly valued service to the wonderful stoic and cheerful older people in our community.

MEMBERSHIP

2017 – 12 2018 – 17 2019 – 21 2020 – 84 2021 – 147

2022 - 140

When we became Lincolnshire Cares, we took the decision to ask everyone who attends our social events to become a member, hence the increase in membership from 2020.

We pay our respects to our members who have passed away this year.

VOLUNTEERS

2017 – 30 2018 – 33 2019 – 47 2020 – 43 2021 – 40

2021 – 27 active volunteers

CHARITY STATUS

Our Charity Objectives remain the same, namely;

To promote social inclusion for the public benefit in particular but not exclusively by the provision of an intergenerational befriending service to address loneliness and social isolation among older people living in the county of Lincolnshire arising as a result of their age, infirmity, ill-health, disability or social circumstance.

For the purpose of this clause 'socially excluded' means being excluded from society, or parts of society, as a result of one or more of the following factors: unemployment, financial hardship, youth or old age; and ill health (physical or mental).

TRUSTEES

Julia Whittaker – Chair	3 years 09/12/2022
Derek Commander	3 years 06/01/2023
Angela Lawrence	3 years 26/01/2023
Richard Hallsworth	3 years 26/10/2023

The trustees have made the following arrangements:

Comprehensive insurance for our activities with Hiscox.

Our application to set up a bank account with Barclays is in progress. We are currently still using our HSBC account through Friendship at Home.

DBS checks are now being done online.

Julia Whittaker (Chair)

13 June 2022

Financial Statements

The trustees are pleased to present the accounts and financial report for the year ended 31 March 2022.

Receipts and Payments account

The financial statements are prepared on a receipts and payments basis.

		£
Receipts ¹		1,498
Payments		
Administrative costs	£17	
Charitable activities	£1,399	(1,416)
		<hr/>
Surplus		82

¹ Income received was mainly in the form of donations from local organisations.

Statement of assets

	£
Cash at bank and in hand 1.4.2020	2,586
Surplus	82
Cash at bank and in hand 31.3 2021	2,668

Julia Whittaker (Chair)

13 June 2022

LINCOLNSHIRE CARES

England & Wales - Charity number 1186816

Accounts

Lincolnshire Cares

1186816

Annual Accounts & Trustee Report

Trustees Annual Report

SUMMARY

It has been a frustrating year with our face to face befriending and all social activities on hold due to the pandemic. That said, we should be proud that we are befriending by telephone far more members than we were previously supporting, and our membership has continued to grow. The telephone befriending has been much appreciated by those members that have requested it through what have been some very quiet and isolating times.

In addition, in place of the social events, our volunteers did a great job of organising three surprise gifts for our full membership, namely an afternoon tea in June, a home-baked hamper at Christmas and then Easter Eggs and daffodils at Easter, all of which were very well received by our members.

This has been a tough year for everyone. We would like to send our best wishes to all volunteers who have been poorly this year, including Angela C, Andy D, Mike T, Tilly C, and Jacqui H. We send you our best wishes for the best treatment and strong recoveries.

We would also like to pay our sincere condolences to Bob Oxley and his family on the very sad passing of Linda, a lovely and respected lady and a very kind volunteer, who befriended one of our founder members with great kindness for a number of years.

We also pay our respects to our members who have passed away this year, sadly this includes seven members that we used to befriend, may their souls rest in peace.

THANKS

Firstly, on behalf of our Committee and Trustees may we express our thanks -

- To all our volunteers, thank you for all your help in getting us to the point where we are helping so many people in our community as an independent charity.
- Particular thanks to those volunteers who are befriending our members by telephone, and making a massive difference to their lives, on a weekly basis.
- Sincere thanks to all volunteers who were involved with the preparation, packing and delivery of the Summer afternoon teas, the Christmas hampers and also the Easter gifts.
- Secondly, on behalf of all our members and volunteers, may I thank our committee and Trustees, for their dedicated work in particular,
- To Julia and Jill for coordinating all the telephone befriending and to Julia for standing in as Chair on numerous occasions this year
- To Emma for her excellent work on fundraising, with successful applications to Lincs Coop, Amazon Smile and WLDC Lottery.
- To Tilly, for her detailed work on membership and DBS checks
- To Ann, for sending out birthday cards
- To Andy, for his copywriting
- To Derek, for his detailed work as secretary
- To Jack, for representing the views of our members with such enthusiasm
- To Jo for her work on our finances
- To Richard for agreeing to become our Treasurer

And finally, to all our volunteers who help in so many different ways, helping promote and supporting all the above activities, leading to the very positive feedback that we get from all the senior citizens and their families.

Chris also thanked

- The other volunteer groups in Caistor and Kelsey who operated very effectively to support the elderly and isolated during the pandemic and lockdowns;
- Friendship at Home for their continued guidance and support and
- All the donors listed in the Treasurer's Report for their kind donations.

MEMBERSHIP

2017 – 12 2018 – 17 2019 – 21 2020 – 84 (27) 2021 – 147 (24)

When we became Lincolnshire Cares, we took the decision to ask everyone who attends our social events to become a member, hence the increase in membership over the last two years.

Of the members, 23 were befriended in Caistor and 1 in Kelsey. We have now switched to telephone befriending and are calling 55 people in Caistor and approximately 10 in Kelsey.

We also pay our respects to our members who have passed away this year, sadly this includes seven members that we used to befriend, may their souls rest in peace. They are Philip Creasey, Bill Gibbs, Vivien Peel, Barbara Thieme, Pat Tointon, Terry Vann and Stan Walker.

VOLUNTEERS

2017 – 30 2018 – 33 2019 – 47 2020 – 43 2021 - 40

SOCIAL EVENTS

Sadly due to the Covid pandemic, we have not been able to hold any social events in the last year, including the coffee mornings in both Caistor and Kelsey, the Wednesday Socials, the afternoon teas, and Christmas and Summer parties.

We are in regular dialogue with other local charities, and hoping to restart face to face befriending and social events, starting with the coffee mornings, as soon as it is considered safe to do so.

CHARITY STATUS

Our Charity Objectives remain the same, namely;

To promote social inclusion for the public benefit in particular but not exclusively by the provision of an intergenerational befriending service to address loneliness and social isolation among older people living in the county of Lincolnshire arising as a result of their age, infirmity, ill-health, disability or social circumstance.

For the purpose of this clause 'socially excluded' means being excluded from society, or parts of society, as a result of one or more of the following factors: unemployment, financial hardship, youth or old age; and ill health (physical or mental).

TRUSTEES

There has been no change in our Board of Trustees. Their term of office and area of responsibility are listed below.

Chris Robey – Chair, policies and procedures, new groups, coordinators	4 years 09/12/2023
Julia Whittaker – Vice-Chair, volunteers and membership, new groups	3 years 09/12/2022
Andy Dukes – Marketing and publicity	2 years 09/12/2021
Derek Commander – Secretary, correspondence, insurance	3 years 06/01/2023
Angela Clark – Health and safety, safeguarding	3 years 06/01/2023
Emma Dix – Fundraising and grants	3 years 06/01/2023
Jack Lyon – Membership representative	3 years 06/01/2023
Angela Lawrence – Intergenerational connections	3 years 26/01/2023
Richard Hallsworth – Treasurer, bank, governance	3 years 26/10/2023

The trustees have made the following arrangements:

Comprehensive insurance for our activities with Hiscox.

Our application to set up a bank account with HSBC was not progressed by HSBC, due to the pandemic, and we are now preparing to apply for an account with the Reliance Bank (linked to the Salvation Army). We are currently still using our HSBC account through Friendship at Home.

DBS checks are now being done online.

Policies, procedures and handbooks have been refreshed and are available for new and existing volunteers on request to the Secretary.

FUTURE PLANS

The Trustees have identified the following strategies for the year 2021/22

- When considered safe and prudent to do so, to restart face to face befriending, with individual risk assessments refreshed
- When safe and prudent, restart our social events, starting with the coffee mornings, taking all necessary safety precautions to reassure our members
- Where members are unable or unwilling to attend our social events, to continue the option of telephone befriending as an alternative new service
- Continue to market our services in Caistor, North and South Kelsey and the surrounding villages, especially at this time where isolation and anxiety may well be heightened and our services more needed than in the past. This also includes seeking new volunteers.
- Explore opportunities to extend our services to new areas, with our next area having been identified as Keelby, assessing whether this is practical in the current circumstances.

- Renew DBS checks for all volunteers in the name of Lincolnshire Cares.
- Continue to ensure that our Governance, policies and procedures are in line with the rigorous requirements of the Charity Commission.

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Chris Robey (Chair)

24 May 2021

Financial Statements

The trustees are pleased to present the accounts and financial report for the year ended 31 March 2021.

Receipts and Payments account

The financial statements are prepared on a receipts and payments basis.

		£
Receipts ¹		3,563
Payments		
Administrative costs	£396	
Charitable activities	£1,625	(2,021)
		<hr/>
Surplus		1,542

¹ Income received was mainly in the form of donations from local organisations.

Statement of assets

	£
Cash at bank and in hand 1.4.2020	1,044
Surplus	1,542
Cash at bank and in hand 31.3 2021	2,586

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Chris Robey (Chair)

24 May 2021