

Good Neighbours-Rural Peterborough

England & Wales · Charity number 1186197

Details

Other names	RURAL NORTH WEST PETERBOROUGH GOOD NEIGHBOURS SCHEME
Status	Registered
Legal form	CIO
Registered	2019-11-06
Register	View on the Charity Commission register

Contact

Address	Stocks Hill House 16 Stocks Hill Castor Peterborough PE5 7AZ
Phone	07460 817022
Email	Hello@goodneighboursrp.org.uk
Website	https://goodneighboursrp.org.uk

Activities

Objects: For the public benefit the relief of those in need by reason of age, ill-health, disability or social or economic disadvantage who are resident in the City of Peterborough and all of its surrounding Local Authority areas in particular but not exclusively by providing such services as transport, home visiting, home assistance, befriending, and other services calculated to relieve their need. Nothing in this constitution shall authorise an application of the property of the CIO for the purposes which are not charitable in accordance with [section 7 of the Charities and Trustee Investment (Scotland) Act 2005] and [section 2 of the Charities Act (Northern Ireland) 2008].

Activities: To support people in need in the local community in order to improve their quality of life. This support provision includes but is not limited to befriending, transport, domestic support, and household assistance. To develop a sense of mutual support and friendship within the local community

Classification

- **How:** Provides Services, Acts As An Umbrella Or Resource Body
- **What:** General Charitable Purposes, Disability, The Prevention Or Relief Of Poverty, Economic/community Development/employment
- **Who:** Children/young People, Elderly/old People, People With Disabilities, The General Public/mankind

Geography

- Peterborough City

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£73,903	£78,404	-	-
2024-03-31	£99,519	£73,856	-	-
2023-03-30	£36,818	£35,736	-	-
2022-03-30	£30,591	£22,970	-	-
2021-03-30	£23,562	£10,258	-	-

Trustees

Name	Role	Appointed
Claire Biggam Bysshe		2021-12-15
Derek Skingle		2020-10-07
Dorothy Halfhide		2022-11-02
Fiona Kerr		2025-09-01
JOAN PICKETT		2020-01-01
Jane Cave		2023-02-01
William Manton BAXTER		2020-01-01

Accounts

GOOD NEIGHBOURS - RURAL PETERBOROUGH
CHARITY COMMISSION REGISTERED NO. 1186197

FINANCIAL STATEMENTS
for the year ended
31 March 2025



GOOD NEIGHBOURS - RURAL PETERBOROUGH

Financial Statements

for the year ended 31 March 2025

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GOOD NEIGHBOURS - RURAL PETERBOROUGH

Legal and administrative information

Trustees	N D Boyce	Chair / Treasurer
	S E Lucas	Vice chair
	W M Baxter	Secretary
	J Pickett	
	D Skingle	
	C Biggam Bysshe	
	J Stannage	
	D Halfhide	
	J Cave	
	F Kerr	(Appointed 1 September 2025)
Charity Number	1186197	
Registered office	7 Benams Close Castor Peterborough PE5 7AW	
Independent Examiner	Ken Maggs BA, FCA Hoekman Way Spalding Lincs PE11 3HE	

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Chair's Statement

for the year ended 31 March 2025

Good Neighbours —Rural Peterborough (GNRP), was set up as a charity in October 2019, with the objective of relieving the needs of the poor, sick, elderly and disabled residents of the rural areas of Peterborough: four wards with 24 operating rural parish councils, representing 12% of Peterborough's population. For the period of reporting, we worked with 15 parish councils and commenced working with 2 more councils just over the Peterborough boarder but whom are within the Peterborough South Primary Care network which supports many Peterborough residents.

'Our primary aim is to enable people to stay safe and well for longer in their own home.'

Throughout this reporting period, our work focused on activity to encourage social inclusion and reconnecting with their neighbours in social situations, such as the new GNRP Warm Welcome events and Local Friendship Teas. Throughout the year, we continued to see rapid but positive growth in the charity recruiting more volunteers and increasing the number and frequency of referrals from a wide range of sources.

This is evidenced with our invaluable volunteers who have provided over 1,500 hours of support within this reporting period compared to 1,000 hours in last period.

Acknowledgements

- All our volunteers for their valuable time and energy,
- Partners that continually support and champion the cause,
- In kind IT support received throughout this year from OCS UK,
- Ken Maggs - accountant,
- Associate Members: the Parish Councils of: Ailsworth, Bainton and Ashton, Barnack, Castor, Eye, Glinton, Helpston, Nassington, Newborough, Peakirk, Sibson-cum-Stibbington, Thorney, Ufford, Wansford, and Wittering.

N D Boyce

Chair / Treasurer

Date: **17 December 2025**



The trustees have pleasure in submitting their annual report together with the independently examined financial statements of the Charity for the year ended 31 March 2025.

The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in 2019 in preparing the annual report and financial statements of the charity.

Objectives and activities including Public Benefit

Our objectives focus on reducing social isolation and loneliness and improving health and wellbeing to support continued independence of residents in need.

The trustees are highly conscious of the need to provide the best possible public benefit in line with Charity Commission guidance and consider that the charity does this.

The charity has undertaken the following activities described in the sections below during the year to implement these objects in line with our current development path. These activities also provides support for the public benefits that the charity provides.

1. Organisational development Work is ongoing to
 - i) Publicise and promote activities across the rural communities of Peterborough
 - ii) Evaluate need and monitor the impact of activities.
 - iii) Develop efficient communication with parish councils, volunteers, community members, partner organisations and stakeholders via social media and newsletters.
 - iv) Provide administrative support for the full Peterborough parish council network meetings.
2. Recruitment, training and support for community volunteers.
3. Activities delivered by GNRP volunteers to residents, including befriending, supporting leisure activities, such as walking; sitting services for housebound residents; providing transport to access medical appointments and services; prescription collection, information and signposting, and shopping.
4. Developing Partnerships to improve support provision This includes working with the statutory and voluntary sector such as GP practices and their Social Prescribers, NHS, Integrated Neighbourhoods, Adult Social Services as well as VCSE sector partners and includes:
 - i) Sharing information through professional services / VCS support networks.
 - ii) Signposting and referrals to ensure the most appropriate service provides support and avoids duplication.

Objectives and activities including Public Benefit (continued)

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

The concept for our organisation was formed in 2018 following the co-option of our founder Trustee onto the Peterborough City Council's Adults Health Scrutiny Committee to represent Parish Councils. A working group was set up including the Castor and Ailsworth Parish Council, St. Kyneburgha Parochial Church Council, Building Preservation Trust and Northey Wright Charitable Trust, following which our constitution was developed.

Start-up funding was provided by Peterborough City Council in June 2020 and a part-time coordinator employed within this month. Since then, further funding has been received from the Local Authority for Cost-of-Living Support and support for Warm Welcome Hubs in the rural areas.

In this financial year, further funding was received to support our core activity and development of the charity. We are grateful for the support of:

- Peterborough City Council;
- The Evelyn Trust;
- Cambridgeshire Community Foundation.

We have developed a 'smart' outcomes plan, which is based upon the following objectives and activities, this is reviewed ongoing and as a minimum of annually by the Trustee Board, to ensure relevance and to identify development and improvement of the charities activities.

We have developed a set of objectives targets based on desired 'smart' outcomes as follows,

Objective 1: To develop a sustainable organisation with a wide range of associate members (the Parish Councils of Peterborough)

Activity / outputs

- Issuing and evaluating a bi-annual questionnaire,
- Volunteer Forums held (3 per year),
- Outcome monitoring including feedback from volunteers / clients / parish councils / partner organisations and case studies,
- Quantitative data (clients and activities) management, collated using Charitylog.
- Presentations, reports, attendance at local meetings.
- Administrative support provided to Parish Council network meetings

Measure of Success

Additional Associate Members joining each year, including reaching out to Urban Parish Councils in Peterborough and Neighbouring Parish Councils outside of Peterborough that demonstrate self-defined communities that do not take statutory imposed boundary lines into consideration.

We currently use Charitylog to record all of our data, numbers of clients and volunteers, and hours of volunteering. This data along with information from our survey, feedback forms and the number of associate members recruited will be used to monitor how we are progressing.

Desired Outcomes

Increased understanding of the needs of rural communities in Peterborough through community engagement and evaluation:

Increased awareness of GNRP within the rural parishes of Peterborough and understanding of the benefits of our support and achievements leading to an increase in the number of associate members.

Parish councils feel well supported through administrative support provided and the new working group developing local priorities

Implementation of a new business plan and fundraising strategy with successful applications for further funding for the next 3 years made.

Objective 2: To increase the number and range of volunteers

Activity / outputs

- Adverts promoted in local newsletters, social media etc.
- Participation in volunteer fayres and events
- Interviews and DBS checks conducted
- Volunteers recruited receive access to online courses for safeguarding and other required training provided within the volunteer forums.
- Coordination of volunteer forums and ad hoc parish volunteer forums.
- Quarterly volunteer news updates, either by email or via social media.

Measure of Success

Additional Associate Members joining each year, including reaching out to Urban Parish Councils in Peterborough and neighbouring Parish Councils outside of Peterborough that demonstrate self-defined communities that do not take statutory imposed boundary lines into consideration. In particular the Primary Care Networks, are seeking support from GNRP to expand and operate in all their patient areas, having seen the positive impact from the additional support offered by GNRP.

We currently use Charitylog to record all of our data, numbers of clients and volunteers, and hours of volunteering. This data along with information from our survey, feedback forms and the number of associate members recruited will be used to monitor how we are progressing.

Desired Outcomes

Increased understanding of the needs of rural communities in Peterborough through community engagement and evaluation:

Increased awareness of GNRP within the rural parishes of Peterborough and understanding of the benefits of our support and achievements leading to an increase in the number of associate members.

Increased understanding of the Urban Parish needs and how the GNRP model could be tailored to offer support across those neighbourhoods and community.

Parish councils feel well supported through administrative support provided and the new working group developing local priorities.

Implementation of a new business plan and fundraising strategy with successful applications for further funding for the next 3 - 5 years made.

Objective 3: To relieve the needs of the poor, sick, elderly or disabled residents of rural parishes

Activity / outputs

- Requests recorded and reviewed. Actions will include referring to appropriate specialist organisations or allocating to the locally recruited volunteers in a timely manner.
- Support offers include telephone or home befriending, transport to medical appointments, shopping, sitting services, one-off garden tidy, basic DIY.

Measure of Success

Increasing number of referrals catered for.

Desired Outcomes

Appropriate activities meeting the needs and wishes of local parish residents will have been offered and provided where needed.

Clients will feel less lonely and less socially isolated and will show improvements in health and wellbeing.

We will use our regular survey of parish councils, our local parish forum meetings, feedback from volunteers.

Objective 4. Develop partnerships with statutory, voluntary and community services

Activity / outputs

- Participation in network meetings i.e., Professional services working group, local Voluntary, Community and Social Enterprise support group, Peterborough CVS, Peterborough City Council.
- Meetings held with statutory sector (NHS Primary Care Networks, Social Prescribers and the Local Authority's Adult Social Care Home Enablement and Falls prevention Teams developing communication links and efficient referral systems.

Measure of Success

Meetings and events attended developing a wider range of partnership opportunities will lead to an increased number of referrals received from partner organisations as well as an increase in the number of referrals made from GNRP to local services. These referrals along with new partnership projects/service level agreements will be used to measure how effective our partnership relationships are.

Partnership work will continue with new and improved existing referral systems, for example with social prescribers, NHS, Adult Social Services, BRC, Alzheimer's Society, Age UK and Carers' organisations.

Desired Outcomes

Participation in local events and activities: evidence will be vital and used to build the foundation for self-sustainability:

- Informing the development of a 5 year business and fundraising plan,
- Applications for project funding as required,
- Continual promotion of GNRP services and achievements across rural parishes leading to an increase in associate members.

Objective 5: Financial Sustainability

Activity / outputs

Reflecting on the increasingly challenging and changing funding landscape over the past few years, GNRP has revisited the business plan and financial model. A new the 3-5 strategy will be completed in 2025, with a view of self- sustainability by end of 2029. The plan will be reviewed annually to ensure it remains on track.

Measure of Success

The GNRP financial model is based upon each associate member (parish councils and / or Primary Care Networks) paying an annual membership fee based on the number of households in the area.

Desired Outcomes

The Charity is committed to evidencing the social return on investment for the support services it provides.

Achievements and performance

GNRP is the only community-led organisation offering this range of local volunteer support anywhere else in Peterborough. As a consequence, many referrals are received that we are unable to support. All, however, are signposted to alternative sources of relevant support. GNRP has also managed now to develop good relationships across both the statutory and voluntary sector ensuring efficient and effective referral processes.

As with most rural areas much of the population suffers from lack of public transport services; without access to a car, options are limited. Difficulty in travel has been shown to lead to reduced contact with families and friends, social isolation and loneliness affecting health and wellbeing. In the reporting period, we supported over 250 transport requests to medical appointments, plus transport to enable access to our social Hubs and Teas.

Achievements and performance (continued)

This lack of public transport has also impacted shopping and activities, with more people suggesting that their communities would benefit from accessible local shopping and cafes and are very likely to access our support services.

The charity believes strongly in collaborative working, and has a Service level agreement with Peterborough City Council to host the quarterly Parish Council Liaison meetings, which is a network of all the Parish Councils in Peterborough. The intention is to enable the sharing of best practice and collaborative working within the Network. This agreement has enabled the introduction of a Working Group who agree the agenda items for the quarterly meetings on behalf of the Parish Network, Regular communications are shared with all Parish Councils and the working group support with the process of electing co-opted members on to the City Council's Scrutiny Committees.

Provision of support by volunteers has also provided the opportunity to gain more knowledge, through testimonials, about our communities and who needs support.

Volunteer: *"I've been visiting her for 4 weeks and to see a dementia sufferer recognise me and warmly welcome me, was amazing. I feel like I've broken through. I've gone through loneliness myself and when you have, you understand better what others have and are going through, you see it from her perspective. I get so much out of my volunteering and it helps me with my own loss."*

Families: *"thank you, your visits have been invaluable. It has been such an emotionally tumultuous time for dad and your cheerful company is exactly what he needs"* (daughter).

"We found the whole service a delight to receive, coordinators are very professional, friendly and helpful, always on hand with any queries that may arise and likewise the volunteers are a joy to have on home visits they always seem so caring and understanding, we would definitely recommend the Good Neighbours Service to family and friends." (daughter)

"In a few short weeks and visits, I've found the Good Neighbours to be reliable, efficient and above all friendly and sympathetic. I thought it was important that the visitors got something out of it as well as the visited, the volunteer has explained that it works both ways. I've been upstairs listening to guffaws from downstairs as they chat. Early days and only one visit a week. Mum looks forward to the company for sure and asks if she will have a visitor every day." (son)

GMRP have held Volunteer forums have been held in each member area, which has provided a great opportunity to get direct feedback from the volunteers, build relationships and give them the opportunity to influence how the charity operates and develops in the future.

The majority of our clients are elderly, where their circumstances may leave them with difficulty to access services and socialise, however, we support anyone over the age of 18 who is isolated or vulnerable.

Indirect beneficiaries include:

1. **Volunteers:** The support provided is delivered by volunteers who reside in these parish council areas. This work gives improved confidence and self-esteem, but also increases their knowledge of their community and increases their social contacts.
2. **Parish Councils:** These will be more aware of the needs within their community. They will also be able to improve information delivery to all members of their communities.
3. **Partnership organisations:** These will be able to refer those clients who do not need their services but require local support Service planning will be able to take account of the evidence collated from clients and from questionnaires etc, such as for transport needs etc. Additionally, organisations will receive information and referrals from GMRP, where appropriate, ensuring effective service support. Currently about two referrals are made by GMRP per month, but will increase along with increased awareness and associate membership.
4. **NHS** may receive fewer referrals into the health service, providing a cost benefit.
5. **Adult Social Care services** requirement may be less, as improved health and well-being will support independent living for longer.

Increased engagement with community members, parish councils, support organisations etc, will lead to a much more vibrant and active communities.

Achievements and performance (continued)

Outputs and outcomes

Number of contacts with the charity: Over 700 (2024 - 500).

Number of active Volunteers: 90+; high retention (2024 - 80+).

Number of hours volunteering: over 1,500+ (2024 - 1,000).

Number of interventions: Over 1,000+ (2024 - 800).

Number of social activities (HUB/Tea): 150+ (2024 - 130+).

The most frequent support requests are:

- Befriending: 550+ (2024 - 370).
- Shopping/Prescription collection: 75+ (2024 - 32)
- Transport: 150+ (2024 - 127).

The most frequent support requests are:

- Self
- GP/ Social Prescribers
- Family / friends
- Adult Social Care
- GNRP community volunteers

Financial Review

Reflecting on the increasingly challenging and changing funding landscape over the past few years, GNRP has revisited the business plan and financial model. A new the 3-5 strategy will be completed in 2025, with a view of self- sustainability by end of 2029. The plan will be reviewed annually to ensure it remains on track.

This will explore alternative income and fundraising opportunities, and to move to less dependency on grant income alone and a wider range of secure income sources.

Reserves policy

The trustees consider that minimum reserves of £37,000 for the purpose of sustaining a budgeted six month period of ongoing costs of running the charity.

The free reserves are currently approximately £5,000 in excess of this required amount, which is only considered to be a timing situation at the year end.

Plans for the future

GNRP is still a relatively new organisation, initially receiving start-up funding from Peterborough City Council. This funding has enabled the charity to set up systems and procedures for the safe recruitment of volunteers and to increase the client base, whilst importantly providing us with the time to test and review the membership model.

To ensure that GNRP is self-sustaining, grant support will be sourced to fund core costs for a period of five years until the final associate member recruitment targets are reached. Evidence of the social benefit collated during this project will be essential to further funding bids and recruitment of associate members.

As awareness grows, referrals from social prescribing/adult social care and voluntary sector organisations (e.g. British Red Cross and Age UK) is increasing. We have developed strong, mutually beneficial relationships with these organisations and we meet regularly This provides us with the opportunity to explore additional service needs and share good practice.

Plans for the future (continued)

Our ambitions include the continued employment of the Charity Lead and Support Coordinator (both part-time post) with a priority to ensure that appropriate support is provided within our rural communities, to our volunteers and further organisational development. In line with our financial and business plan, we will continue to review the key roles that are needed to deliver our plans, including; enabling more community led activity, improved reporting/data, communications to volunteers, beneficiaries and the wider community and the continued growth and sustainability of the charity.

Structure, governance and management

The charity is a Charitable Incorporated Organisation, registered with the Charities Commission in England and Wales on 6 November 2019.

The trustees who served during the year and up to the date of signature of the financial statements were:

N D Boyce	Chair / Treasurer
S E Lucas	Vice chair
W M Baxter	Secretary
J Pickett	
D Skingle	
C Biggam Bysshe	
J Stannage	
D Halfhide	
J Cave	
F Kerr	(Appointed 1 September 2025)

Associate Membership is open to Peterborough's Parish Council Network.

Membership terms:

- To nominate a person to be a Trustee to support the management of the affairs of the Charity
- To Identify volunteers from within their community to offer the support services of the Charity
- To identify a Lead Volunteer to actively engage with the Charity's Coordinator in managing client referrals
- To undertake and audit of community assets and safe local traders in the area.

Membership is currently in place in the Parish Councils of: Ailsworth, Bainton and Ashton, Barnack, Castor, Eye, Glinton, Helpston, Nassington, Newborough, Peakirk, Sibson-cum-Stibbington, Thorney, Ufford, Wansford, and Wittering.

Declarations

None of the trustees has any beneficial interest in the company. All of the trustees are members of the charity and guarantee to contribute £1 in the event in the event of a winding up.

This report was approved by the trustees on **17 December 2025** and signed on their behalf by:

N D Boyce

Chair / Treasurer

**Independent Examiner's Report to the Trustees of
GOOD NEIGHBOURS - RURAL PETERBOROUGH**

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31 March 2025, which are set out on pages 11 to 20.

Responsibilities and basis of report

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act;
or
2. the accounts do not accord with those records, or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair applicable which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

K.J. Maggs B.A., F.C.A.
Chartered Accountant
Spalding

Date: **17 December 2025**

GOOD NEIGHBOURS - RURAL PETERBOROUGH

**Statement of Financial Activity
for the year ended 31 March 2025**

		2025		2024
		Unrestricted funds	Restricted funds	Total
	Notes	£	£	£
Income and endowments from:				
Donations and legacies	2	71,063	706	71,769
Investments	3	409	-	409
Charitable activities	4	1,725	-	1,725
Fundraising		-	-	-
Other		-	-	-
Total income		73,197	706	73,903
Expenditure on:				
Charitable activities	5	3,883	-	3,883
Support costs	5	71,293	2,403	73,696
Governance costs	5	825	-	825
Total expenditure		76,001	2,403	78,404
Net (expenditure) / income		(2,804)	(1,697)	(4,501)
Transfers between funds		(1,697)	1,697	-
Net movement in funds		(4,501)	-	(4,501)
Fund balances brought forward	12	47,670	-	47,670
Fund balances carried forward	12	43,169	-	43,169

The notes on pages 13 to 20 form part of these financial statements

GOOD NEIGHBOURS - RURAL PETERBOROUGH

**Balance Sheet
at 31 March 2025**

	Note	2025 £	£	2024 £	£
Fixed assets					
Tangible fixed assets	8		1,210		1,613
Current assets					
Debtors	9	888		-	
Cash at bank and in hand		44,705		47,514	
		<u>45,593</u>		<u>47,514</u>	
Creditors:					
Amounts falling due within one year	10	<u>(3,634)</u>		<u>(1,457)</u>	
Net current assets			41,959		46,057
Total assets less current liabilities			<u>43,169</u>		<u>47,670</u>
Income funds					
Unrestricted funds	12		43,169		47,670
Restricted funds	12		-		-
			<u>43,169</u>		<u>47,670</u>

These financial statements were approved by the Trustees on **17 December 2025** and are signed on their behalf.

N D Boyce
Chair / Treasurer

S E Lucas
Vice chair

The notes on pages 13 to 20 form part of these financial statements

1. Accounting policies

Good Neighbours - Rural Peterborough is a charitable Incorporated Organisation registered in England and Wales. The address of the registered office of the charity is given in the charity information on page 1 of these financial statements. The nature of the charity's operations and principal activities is reducing social isolation and loneliness and improving health and wellbeing to support continued independence of residents in need.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, and UK Generally Accepted Accounting Practice.

The financial statements are prepared on a going concern basis under the historical cost convention. The financial statements are presented in sterling which is the functional currency of the charity.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Going Concern

The financial statements have been prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from authorising these financial statements. The budgeted income and expenditure is sufficient with the level of reserves for the charity to be able to continue as a going concern.

Restricted funds

Restricted funds can only be used in accordance with specific restrictions and the furtherance of the objectives of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes. Expenditure which complies with these criteria is identified to the fund.

Unrestricted funds

Unrestricted funds are available for use at the discretion of the trustees in sustenance of the objectives of the charity and which have not been designated for other purposes.

Designated funds

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes.

Income recognition

All incoming resources are included in the Statement of Financial Activities (SoFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

Donated facilities and donated professional services are recognised in income at their fair value when their economic benefit is probable, it can be measured reliably and the charity has control over the item. Fair value is determined on the basis of the value of the gift to the charity. For example the amount the charity would be willing to pay in the open market for such facilities and services. A corresponding amount is recognised in expenditure.

1. Accounting policies (continued)

Income recognition (continued)

No amount is included in the financial statements for volunteer time in line with the SORP (FRS 102). Further detail is given in the Trustees' Annual Report.

Investment income is earned through holding assets for investment purposes such as shares and property. It includes dividends, interest and rent. Where it is not practicable to identify investment management costs incurred within a scheme with reasonable accuracy the investment income is reported net of these costs. It is included when the amount can be measured reliably. Interest income is recognised using the effective interest method and dividend and rent income is recognised as the charity's right to receive payment is established.

Expenditure recognition

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be realised and the amount of the obligation can be measured reliably. It is categorised under the following headings:

Charitable activities include the costs of the activities defined by the charity's aims for the benefit of the persons sited in the charity objects. Costs of charitable activities includes the direct costs of the activities and depreciation on related assets. Where such assets relate to more than one functional cost category, they have been allocated on either an estimate time or floor space basis, as appropriate.

Support costs include the costs which relate to the general running of the charity as opposed to the direct management function inherent in generating funds, service delivery and program or project work.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

Taxation

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The following judgements and estimates have been made in the process of applying the above accounting policies that have had the most significant effect on amounts recognised in the financial statements:

Estimation of useful life - The useful economic life used to depreciate tangible fixed assets relates to the expected future performance of the assets acquired and management's estimate of the period over which economic benefit will be derived from the asset.

Estimation of residual value - The residual value of an asset is the estimated fair value of that asset at the end of its useful economic life and therefore is also dependent upon the estimation of that life span. Historically, changes to the useful economic life and residual values have not had a material impact on the depreciation amount charged to the profit and loss.

Cut off - The only estimation applied by the directors was in the consideration of cut-off where an estimation of the costs relating to the relevant period were applied when relating to a different period.

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2025

1. Accounting policies (continued)

Fixed assets

Tangible fixed assets are stated at cost (or deemed cost) or valuation less accumulated depreciation and accumulated impairment losses. Cost includes costs directly attributable to making the asset capable of operating as intended.

Depreciation

Depreciation is calculated to write down the cost, less estimated residual value, of all tangible fixed assets over their expected useful lives. The rates generally applicable are:

Computer equipment	25% reducing balance
--------------------	----------------------

Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Loans and borrowings

Loans and borrowings are initially recognised at the transaction price including transaction costs. Subsequently, they are measured at amortised cost using the effective interest rate method, less impairment. If an arrangement constitutes a finance transaction it is measured at present value.

Contribution to pension funds

The charity operates a defined contribution pension scheme for the benefit of the employees. The assets of the scheme are administered by trustees in a fund independent from those of the company.

The pension costs charged against profits represent the amount of the contributions payable to the scheme in respect of the accounting period.

Operating lease agreements

Rentals applicable to operating leases where substantially all of the benefits and risk of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease.

2. Income from donations and legacies

2025	Unrestricted funds	Restricted funds	Total
	£	£	£
Donations	257	706	963
Grants	70,806	-	70,806
	<u>71,063</u>	<u>706</u>	<u>71,769</u>
Grant income breakdown			
Institutional	41,352	-	41,352
Local Government	24,750	-	24,750
National Government	4,704	-	4,704
	<u>70,806</u>	<u>-</u>	<u>70,806</u>

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2025

2. Income from donations and legacies (continued)

2024	Unrestricted funds £	Restricted funds £	Total £
Donations	195	268	463
Grants	98,495	-	98,495
	<u>98,690</u>	<u>268</u>	<u>98,958</u>
<i>Grant income breakdown</i>			
Institutional	24,398	-	24,398
Local Government	69,400	-	69,400
National Government	4,697	-	4,697
	<u>98,495</u>	<u>-</u>	<u>98,495</u>

3. Income from investments

(All Unrestricted)	2025 Total £	2024 Total £
Interest receivable	<u>409</u>	<u>229</u>

4. Income from charitable activities

(All Unrestricted)	2025 Total £	2024 Total £
Membership fees	<u>1,725</u>	<u>-</u>

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2025

5. Expenditure on charitable activities

2025	Unrestricted £	Restricted £	Total £
<i>Activities undertaken directly</i>			
Direct activity costs	1,050	2,403	3,453
Staff costs	62,058	-	62,058
Agency staff	3,800	-	3,800
Insurance	377	-	377
Subscriptions	1,251	-	1,251
Advertising and website	648	-	648
Printing and stationery	125	-	125
Travel and other expenses	1,581	-	1,581
Depreciation	403	-	403
<i>Support costs:</i>			
Telephone and internet	675	-	675
DBS checks	212	-	212
Fundraising costs	750	-	750
Payroll fees	2,046	-	2,046
Hospitality	25	-	25
Sundry expenses	175	-	175
<i>Governance costs:</i>			
Independent examination fees	825	-	825
	<u>76,001</u>	<u>2,403</u>	<u>78,404</u>

Costs directly attributable to a specific project have been analysed to that project as an exact amount.

The remaining costs which are not specific are considered allocated costs of charitable activities and have been apportioned to the relevant activity based on a considered proportion of costs relating to that activity.

2024	Unrestricted £	Restricted £	Total £
<i>Activities undertaken directly:</i>			
Direct activity costs	865	313	1,178
Staff costs	61,034	-	61,034
Staff training	586	-	586
Agency staff	1,550	-	1,550
Insurance	415	-	415
Subscriptions	1,257	-	1,257
Repairs and maintenance	33	-	33
Marketing	900	-	900
Printing and stationery	811	-	811
Travel and other expenses	2,002	-	2,002
Sundry expenses	229	-	229
Depreciation	538	-	538
<i>Support costs:</i>			
Telephone and internet	502	-	502
DBS checks	365	-	365
Fundraising costs	840	-	840
Payroll fees	390	-	390
Consultancy fees	250	-	250
Room hire	41	-	41
Sundry expenses	120	-	120
<i>Governance costs:</i>			
Independent examination fees	815	-	815
	<u>73,543</u>	<u>313</u>	<u>73,856</u>

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2025

6. Board of Trustees remuneration

No trustee (or any persons connected with them) received any remuneration or expenses either directly or indirectly.

7. Employee emoluments

	2025	2024
	Total	Total
	£	£
Wages and salaries	56,040	55,396
Social security costs	4,704	4,697
Defined contribution pension costs	1,314	941
	<u>62,058</u>	<u>61,034</u>
Number of employees		
Administration staff	<u>3</u>	<u>3</u>

There were no employees who received emoluments exceeding £60,000 in either the current or prior year.

8. Tangible fixed assets

	Computer Equipment	Total
	£	£
Cost		
At 1 April 2024 and at 31 March 2025	<u>2,696</u>	<u>2,696</u>
Depreciation		
At 1 April 2024	1,083	1,083
Charge for the year	403	403
At 31 March 2025	<u>1,486</u>	<u>1,486</u>
Net book value		
At 31 March 2025	<u>1,210</u>	<u>1,210</u>
At 30 March 2024	<u>1,613</u>	<u>1,613</u>

9. Debtors

	2025	2024
	Total	Total
	£	£
Taxes and social security costs	740	-
Prepayments and accrued income	148	-
	<u>888</u>	<u>-</u>

10. Creditors: Amounts falling due within one year

	2025	2024
	Total	Total
	£	£
Other creditors - Pension Contributions	187	842
Accruals	1,066	615
Deferred Income (Note 11)	2,381	-
	<u>3,634</u>	<u>1,457</u>

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2025

11. Deferred Income

	2025 Total £	2024 Total £
Movements in the year	2,381	-
Resources deferred in the year	<u>-</u>	<u>-</u>
Deferred income at 31 March 2025	<u><u>2,381</u></u>	<u><u>-</u></u>

The deferred income relates to membership fees paid in a period, preceding the period to which they relate.

12. Funds

2025	At 1 Aug 2024 £	Incoming resources £	Outgoing resources £	Transfers £	At 31 Jul 2025 £
Unrestricted funds					
General Fund	47,670	73,197	(76,001)	(1,697)	43,169
	<u>47,670</u>	<u>73,197</u>	<u>(76,001)</u>	<u>(1,697)</u>	<u>43,169</u>
Restricted funds					
Warm Hubs	-	706	(2,403)	1,697	-
	<u>47,670</u>	<u>73,903</u>	<u>(78,404)</u>	<u>-</u>	<u>43,169</u>

The funds are constituted as follows:

	2025 Unrestricted £	Restricted £	Total £
Tangible fixed assets	1,210	-	1,210
Debtors	888	-	888
Cash at bank and in hand	44,705	-	44,705
Creditors: Amounts falling due within one year	(3,634)	-	(3,634)
	<u>43,169</u>	<u>-</u>	<u>43,169</u>

2024	At 1 Aug 2023 £	Incoming resources £	Outgoing resources £	Transfers £	At 31 Jul 2024 £
Unrestricted funds					
General	22,007	99,251	(73,543)	(45)	47,670
	<u>22,007</u>	<u>99,251</u>	<u>(73,543)</u>	<u>(45)</u>	<u>47,670</u>
Restricted funds					
Warm Hubs	-	268	(313)	45	-
	<u>22,007</u>	<u>99,519</u>	<u>(73,856)</u>	<u>-</u>	<u>47,670</u>

The funds are constituted as follows:

	2024 Unrestricted £	Restricted £	Total £
Tangible fixed assets	1,613	-	1,613
Cash at bank and in hand	47,514	-	47,514
Creditors: Amounts falling due within one year	(1,457)	-	(1,457)
	<u>47,670</u>	<u>-</u>	<u>47,670</u>

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2025

12. Restricted funds descriptions

The restricted funds relates to donations made towards the Warm Hubs. The funding received is insufficient to meet the requirements and therefore the deficit is covered by unrestricted funds.

13. Controlling party

The charity is controlled by the Board of Trustees and no individuals can or do exert control.

There are no transactions requiring disclosure in respect of related parties.

14. Statement of financial activities - fund comparatives

	Unrestricted funds	2024 Restricted funds	Total
	£	£	£
Income and endowments from:			
Donations and legacies	98,690	268	98,958
Investments	229	-	229
Fundraising	64	-	64
Other	268	-	268
	<u>99,251</u>	<u>268</u>	<u>99,519</u>
Expenditure on:			
Expenditure on charitable activities:			
Charitable activities	70,533	-	70,533
Support costs	2,195	313	2,508
Governance costs	815	-	815
	<u>73,543</u>	<u>313</u>	<u>73,856</u>
Net income / (expenditure)	<u>25,708</u>	<u>(45)</u>	<u>25,663</u>

Accounts

GOOD NEIGHBOURS - RURAL PETERBOROUGH
CHARITY COMMISSION REGISTERED NO. 1186197

FINANCIAL STATEMENTS
for the year ended
31 March 2024



GOOD NEIGHBOURS - RURAL PETERBOROUGH

Financial Statements

for the year ended 31 March 2024

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GOOD NEIGHBOURS - RURAL PETERBOROUGH

Legal and administrative information

Trustees	N D Boyce	Chair / Treasurer
	S E Lucas	Vice chair
	W M Baxter	Secretary
	J Pickett	
	D Skingle	
	C Biggam Bysshe	
	J Stannage	
	D Halfhide	
	J Cave	
	Rev D Ridgeway	(retired 22 November 2023)
	I Walsh	(resigned 22 November 2023)
Charity Number	1186197	
Registered office	7 Benams Close Castor Peterborough PE5 7AW	
Independent Examiner	Ken Maggs BA, FCA Hoekman Way Spalding Lincs PE11 3HE	

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Chair's Statement

for the year ended 31 March 2024

Good Neighbours —Rural Peterborough (GNRP), was set up as a charity in October 2019, with the objective of relieving the needs of the poor, sick, elderly and disabled residents of the rural areas of Peterborough: four wards with 24 operating rural parish councils, representing 12% of Peterborough's population. For the period of reporting, we worked with 9 parish councils and commenced working with 2 more councils just over the Peterborough boarder but whom are within the Peterborough South Primary Care network which supports many Peterborough residents.

'Our primary aim is to enable people to stay safe and well for longer in their own home.'

Throughout this reporting period, our work focused on activity to encourage social inclusion and reconnecting with their neighbours in social situations, such as the new GNRP Warm Welcome events and Local Friendship Teas. Throughout the year, we continued to see rapid but positive growth in the charity recruiting more volunteers and increasing the number and frequency of referrals from a wide range of sources.

This is evidenced with our invaluable volunteers who have provided over 1,000 hours of support within this reporting period compared to 508 hours in last period.

Acknowledgements

- All our volunteers for their valuable time and energy,
- Partners that continually support and champion the cause,
- In kind IT support received throughout this year from OCS UK,
- Ken Maggs - accountant,
- Christina Tarring for her fundraising expertise,
- Associate Members: the Parish Councils of: Ailsworth, Bainton and Ashton, Barnack, Castor, Eye, Glinton, Nassington, Newborough, Peakirk, Sibson-cum-Stibbington, Thorney, Ufford, Wansford, and Wittering.

N D Boyce

Chair / Treasurer

Date: **17 September 2024**

**GOOD NEIGHBOURS
RURAL PETERBOROUGH**

CAN YOU HELP?

We are a non-emergency, community-led local charity that enriches the quality of life for vulnerable, lonely or isolated people in the rural areas of Peterborough.

Our volunteers support vulnerable and isolated residents (18yrs+) to stay safe and well independently in their own homes for longer, before the need for costly care services

CAN YOU HELP WITH:

BEFRIENDING SUPPORT FOR CARERS	SHOPPING ONE OFF GARDEN TIDY	WRITING TRANSPORT	COLLECTIONS INFORMATION & PRACTICAL HELP
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We accept referrals from family, friends and professionals. A referral form is available on our website.

Interested in volunteering and being a Good Neighbour? Please get in touch, you can contact us using the information below.

WWW.GOODNEIGHBOURSRP.ORG.UK
HELP@GOODNEIGHBOURSRP.ORG.UK 07765 552073
REGISTERED CHARITY 1186197



**GOOD NEIGHBOURS
RURAL PETERBOROUGH**

DO YOU NEED HELP?

We are a non-emergency, community-led local charity that enriches the quality of life for vulnerable, lonely or isolated people in the rural areas of Peterborough.

Our volunteers support vulnerable and isolated residents (18yrs+) to stay safe and well independently in their own homes for longer, before the need for costly care services

HOW WE CAN HELP YOU:

BEFRIENDING SUPPORT FOR CARERS	SHOPPING ONE OFF GARDEN TIDY	WRITING TRANSPORT	COLLECTIONS INFORMATION & PRACTICAL HELP
-----------------------------------	---------------------------------	----------------------	---

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WWW.GOODNEIGHBOURSRP.ORG.UK
HELP@GOODNEIGHBOURSRP.ORG.UK 07765 552073
REGISTERED CHARITY 1186197

The trustees have pleasure in submitting their annual report together with the independently examined financial statements of the Charity for the year ended 31 March 2024.

The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in 2019 in preparing the annual report and financial statements of the charity.

Objectives and activities including Public Benefit

Our objectives focus on reducing social isolation and loneliness and improving health and wellbeing to support continued independence of residents in need.

The trustees are highly conscious of the need to provide the best possible public benefit in line with Charity Commission guidance and consider that the charity does this.

The charity has undertaken the following activities described in the sections below during the year to implement these objects in line with our current development path. These activities also provides support for the public benefits that the charity provides.

1. Organisational development Work is ongoing to
 - i) Publicise and promote activities across the rural communities of Peterborough
 - ii) Evaluate need and monitor the impact of activities.
 - iii) Develop efficient communication with parish councils, volunteers, community members, partner organisations and stakeholders via social media and newsletters.
 - iv) Provide administrative support for the full Peterborough parish council network meetings, including the planning and hosting of an annual conference.
2. Recruitment, training and support for community volunteers.
3. Activities delivered by GNRP volunteers to residents, including befriending, supporting leisure activities, such as walking; sitting services for housebound residents; providing transport to access medical appointments and services; prescription collection, information and signposting, and shopping.
4. Developing Partnerships to improve support provision This includes working with the statutory and voluntary sector such as GP practices and their Social Prescribers, NHS, Adult Social Services as well as British Red Cross, Age UK and Carers and includes:
 - i) Sharing information through professional services / VCS support networks.
 - ii) Signposting and referrals to ensure the most appropriate service provides support and avoids duplication.

Objectives and activities including Public Benefit (continued)

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

The concept for our organisation was formed in 2018 following the co-option of our founder Trustee onto the Peterborough City Council's Adults Health Scrutiny Committee to represent Parish Councils. A working group was set up including the Castor and Ailsworth Parish Council, St Kyneburgha Parochial Church Council, Building Preservation Trust and Northey Wright Charitable Trust, following which our constitution was developed.

Start-up funding was provided by Peterborough City Council in June 2020 and a part-time coordinator employed within this month. Since then, further funding has been received from the Local Authority for Cost-of-Living Support and support for Warm Welcome Hubs in the rural areas.

In this financial year, further funding was received to support our core activity and development of the charity. We are grateful for the support of:

- Peterborough City Council;
- The Evelyn Trust;
- Cambridgeshire Community Foundation.

We have developed a 'smart' outcomes plan, which is based upon the following objectives and activities, this is reviewed ongoing and as a minimum of annually by the Trustee Board, to ensure relevance and to identify development and improvement of the charities activities.

We have developed a set of objectives targets based on desired 'smart' outcomes as follows,

Objective 1: To develop a sustainable organisation with a wide range of associate members (the Parish Councils of Peterborough)

Activity / outputs

- Issuing and evaluating a bi-annual questionnaire,
- Volunteer Forums held (3 per year),
- Outcome monitoring including feedback from volunteers / clients / parish councils / partner organisations and case studies,
- Quantitative data (clients and activities) management, collated using Charity Log.
- Presentations, reports, attendance at local meetings.
- Administrative support provided to Parish Council network meetings

Measure of Success

Additional Associate Members joining each year, including reaching out to Urban Parish Councils in Peterborough and Neighbouring Parish Councils outside of Peterborough that demonstrate self-defined communities that do not take statutory imposed boundary lines into consideration.

We currently use Charity log to record all of our data, numbers of clients and volunteers, and hours of volunteering. This data along with information from our survey, feedback forms and the number of associate members recruited will be used to monitor how we are progressing.

Desired Outcomes

Increased understanding of the needs of rural communities in Peterborough through community engagement and evaluation:

Increased awareness of GNRP within the rural parishes of Peterborough and understanding of the benefits of our support and achievements leading to an increase in the number of associate members.

Parish councils feel well supported through administrative support provided and the new working group developing local priorities

Implementation of a new business plan and fundraising strategy with successful applications for further funding for the next 3 years made.

Objective 2: To increase the number and range of volunteers

Activity / outputs

- Adverts promoted in local newsletters, social media etc.
- Participation in volunteer fayres and events
- Interviews and DBS checks conducted
- Volunteers recruited receive access to online courses for safeguarding and other required training provided within the volunteer forums.
- Coordination of volunteer forums and ad hoc parish volunteer forums.
- Quarterly volunteer news updates, either by email or via social media.

Measure of Success

Additional Associate Members joining each year, including reaching out to Urban Parish Councils in Peterborough and neighbouring Parish Councils outside of Peterborough that demonstrate self-defined communities that do not take statutory imposed boundary lines into consideration. In particular the Primary Care Networks, are seeking support from GNRP to expand and operate in all their patient areas, having seen the positive impact from the additional support offered by GNRP.

We currently use Charity log to record all of our data, numbers of clients and volunteers, and hours of volunteering. This data along with information from our survey, feedback forms and the number of associate members recruited will be used to monitor how we are progressing.

Desired Outcomes

Increased understanding of the needs of rural communities in Peterborough through community engagement and evaluation:

Increased awareness of GNRP within the rural parishes of Peterborough and understanding of the benefits of our support and achievements leading to an increase in the number of associate members.

Increased understanding of the Urban Parish needs and how the GNRP model could be tailored to offer support across those neighbourhoods and community.

Parish councils feel well supported through administrative support provided and the new working group developing local priorities.

Implementation of a new business plan and fundraising strategy with successful applications for further funding for the next 3 - 5 years made.

Objective 3: To relieve the needs of the poor, sick, elderly or disabled residents of rural parishes

Activity / outputs

- Requests recorded and reviewed. Actions will include referring to appropriate specialist organisations or allocating to the locally recruited volunteers in a timely manner.
- Support offers include telephone or home befriending, transport to medical appointments, shopping, sitting services, one-off garden tidy, basic DIY.

Measure of Success

Increasing number of referrals catered for.

Desired Outcomes

Appropriate activities meeting the needs and wishes of local parish residents will have been offered and provided where needed.

Clients will feel less lonely and less socially isolated and will show improvements in health and wellbeing.

We will use our regular survey of parish councils, our local parish forum meetings, feedback from volunteers.

Objective 4. Develop partnerships with statutory, voluntary and community services

Activity / outputs

- Participation in network meetings i.e., Professional services working group, local VCS support group PCVS, Peterborough City Council.
- Meetings held with statutory sector (NHS Primary Care Networks, Social Prescribers and the Local Authority's Adult Social Care Home Enablement and Falls prevention Teams developing communication links and efficient referral systems.

Measure of Success

Meetings and events attended developing a wider range of partnership opportunities will lead to an increased number of referrals received from partner organisations as well as an increase in the number of referrals made from GNRP to local services. These referrals along with new partnership projects/service level agreements will be used to measure how effective our partnership relationships are.

Partnership work will continue with new and improved existing referral systems, for example with social prescribers, NHS, Adult Social Services, BRC, Alzheimer's Society, Age UK and Carers' organisations.

Desired Outcomes

Participation in local events and activities: evidence will be vital and used to build the foundation for self-sustainability:

- Informing the development of a 5 year business and fundraising plan,
- Applications for project funding as required,
- Continual promotion of GNRP services and achievements across rural parishes leading to an increase in associate members.

Objective 5: Financial Sustainability

Activity / outputs

GNRP is in the process of developing its long-term business and financial plan. Reflecting on the increasingly challenging funding landscape, a revised 5-year business plan and fundraising strategy will be finalised in 2024. The strategy will aim for self-sustainability by end of 2028.

Measure of Success

The GNRP financial model is based upon each associate member (parish councils and / or Primary Care Networks) paying an annual membership fee based on the number of households in the area.

Desired Outcomes

The Charity is committed to evidencing the social return on investment for the support services it provides.

Achievements and performance

The Parish Councils involved in the charity have populations ranging from 3000 to just over 8000 with ward profiles showing that between 12 and 17% of the population have day-to-day activities limited to varying degrees.

GNRP is the only community-led organisation offering this range of local volunteer support anywhere else in Peterborough. As a consequence, many referrals are received that we are unable to support. All, however, are signposted to alternative sources of relevant support. GNRP has also managed now to develop good relationships across both the statutory and voluntary sector ensuring efficient and effective referral processes.

As with most rural areas much of the population suffers from lack of public transport services; without access to a car, options are limited. Difficulty in travel has been shown to lead to reduced contact with families and friends, social isolation and loneliness affecting health and wellbeing. In the reporting period, we supported over 130 transport requests to medical appointments, plus transport to enable access to our social Hubs and Teas.

Achievements and performance (continued)

This lack of public transport has also impacted shopping and activities, with more people suggesting that their communities would benefit from accessible local shopping and cafes and are very likely to access our support services.

The charity believes strongly in collaborative working, and has a Service level agreement with Peterborough City Council to host the quarterly Parish Council Liaison meetings, which is a network of all the Parish Councils in Peterborough. The intention is to enable the sharing of best practice and collaborative working within the Network. This agreement has enabled the introduction of a Working Group who agree the agenda items for the quarterly meetings on behalf of the Parish Network. Regular communications are shared with all Parish Councils and the working group support with the process of electing co-opted members on to the City Council's Scrutiny Committees.

Provision of support by volunteers has also provided the opportunity to gain more knowledge, through testimonials, about our communities and who needs support.

Volunteer: *"I've been visiting her for 4 weeks and to see a dementia sufferer recognise me and warmly welcome me, was amazing. I feel like I've broken through. I've gone through loneliness myself and when you have, you understand better what others have and are going through, you see it from her perspective. I get so much out of my volunteering and it helps me with my own loss."*

Families: *"thank you, your visits have been invaluable. It has been such an emotionally tumultuous time for dad and your cheerful company is exactly what he needs"* (daughter).

"We found the whole service a delight to receive, coordinators are very professional, friendly and helpful, always on hand with any queries that may arise and likewise the volunteers are a joy to have on home visits they always seem so caring and understanding, we would definitely recommend the Good Neighbours Service to family and friends." (daughter)

"In a few short weeks and visits, I've found the Good Neighbours to be reliable, efficient and above all friendly and sympathetic. I thought it was important that the visitors got something out of it as well as the visited, the volunteer has explained that it works both ways. I've been upstairs listening to guffaws from downstairs as they chat. Early days and only one visit a week. Mum looks forward to the company for sure and asks if she will have a visitor every day." (son)

GNRP have held Volunteer forums have been held in each member area, which has provided a great opportunity to get direct feedback from the volunteers, build relationships and give them the opportunity to influence how the charity operates and develops in the future.

The majority of our clients are elderly, where their circumstances may leave them with difficulty to access services and socialise, however, we support anyone over the age of 18 who is isolated or vulnerable.

Indirect beneficiaries include:

1. **Volunteers:** The support provided is delivered by volunteers who reside in these parish council areas. This work gives improved confidence and self-esteem, but also increases their knowledge of their community and increases their social contacts.
2. **Parish Councils:** These will be more aware of the needs within their community. They will also be able to improve information delivery to all members of their communities.
3. **Partnership organisations:** These will be able to refer those clients who do not need their services but require local support. Service planning will be able to take account of the evidence collated from clients and from questionnaires etc, such as for transport needs etc. Additionally, organisations will receive information and referrals from GNRP, where appropriate, ensuring effective service support. Currently about two referrals are made by GNRP per month, but will increase along with increased awareness and associate membership.
4. **NHS** will receive fewer referrals into the health service, providing a cost benefit.
5. **Adult Social Care services** requirement may be less, as improved health and well-being will support independent living for longer.

Increased engagement with community members, parish councils, support organisations etc, will lead to a much more vibrant and active communities.

Achievements and performance (continued)

Outputs and outcomes

Number of contacts with the charity: Over 500 (2023 - 400).

Number of active Volunteers: 80+; high retention (2023 - 80+).

Number of referrals, for information, advice or support: 340.

Number of hours volunteering: over 1,000 (2023 - 508).

Number of interventions: Over 800.

Number of social activities (HUB/Tea): Over 130.

The most frequent support requests are:

1. Befriending: 370 (2023 - 166).
2. Shopping: 32 (2023 - 10).
3. Transport: 127 (2023 - 39).

The most frequent support requests are:

- Self
- Family / friends
- Adult Social Care
- GP/ Social Prescribers
- GNRP community volunteers

Financial Review

Reflecting on the increasingly challenging funding landscape, a revised 5-year business plan and fundraising strategy will be finalised in 2024. The strategy will aim for self- sustainability by end of 2027.

This will explore alternative income and fundraising opportunities, and to move to less dependency on grant income alone and a wider range of secure income sources.

Plans for the future

GNRP is still a relatively new organisation, initially receiving start-up funding from Peterborough City Council. This funding has enabled the charity to set up systems and procedures for the safe recruitment of volunteers and to increase the client base, whilst importantly providing us with the time to test and review the membership model.

To ensure that GNRP is self-sustaining, grant support will be sourced to fund core costs for a period of five years until the final associate member recruitment targets are reached. Evidence of the social benefit collated during this project will be essential to further funding bids and recruitment of associate members.

As awareness grows, referrals from social prescribing/adult social care and voluntary sector organisations (e.g. British Red Cross and Age UK) is increasing. We have developed strong, mutually beneficial relationships with these organisations and we meet regularly. This provides us with the opportunity to explore additional service needs and share good practice.

Our ambitions include the continued employment of the Charity Lead and Support Coordinator (both part-time post) with a priority to ensure that appropriate support is provided within our rural communities, to our volunteers and further organisational development. In line with our financial and business plan, we will continue to review the key roles that are needed to deliver our plans, including; enabling more community led activity, improved reporting/data, communications to volunteers, beneficiaries and the wider community and the continued growth and sustainability of the charity.

Structure, governance and management

The charity is a Charitable Incorporated Organisation, registered with the Charities Commission in England and Wales on 6 November 2019.

The trustees who served during the year and up to the date of signature of the financial statements were:

N D Boyce

J Pickett

W M Baxter

S E Lucas

D Skingle

C Biggam Bysshe

J Stannage

D Halfhide

J Cave

Rev D Ridgeway

(retired 22 November 2023)

I Walsh

(resigned 22 November 2023)

Associate Membership is open to Peterborough's Parish Council Network.

Membership terms:

1. To nominate a person to be a Trustee to support the management of the affairs of the Charity
2. To Identify volunteers from within their community to offer the support services of the Charity
3. To identify a Lead Volunteer to actively engage with the Charity's Coordinator in managing client referrals
4. To undertake and audit of community assets and safe local traders in the area.

Membership is currently in place in the Parish Councils of: Ailsworth, Bainton and Ashton, Barnack, Castor, Eye, Glinton, Nassington, Newborough, Peakirk, Sibson-cum-Stibbington, Thorney, Ufford, Wansford, and Wittering.

Declarations

None of the trustees has any beneficial interest in the company. All of the trustees are members of the charity and guarantee to contribute £1 in the event of a winding up.

This report was approved by the trustees on **17 September 2024** and signed on their behalf by:

N D Boyce

Chair / Treasurer

**Independent Examiner's Report to the Trustees of
GOOD NEIGHBOURS - RURAL PETERBOROUGH**

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31 March 2024, which are set out on pages 11 to 19.

Responsibilities and basis of report

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act;
or
2. the accounts do not accord with those records, or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair applicable which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

K.J. Maggs B.A., F.C.A.
Chartered Accountant
Spalding

Date: **17 September 2024**

GOOD NEIGHBOURS - RURAL PETERBOROUGH

**Statement of Financial Activity
for the year ended 31 March 2024**

		2024		2023
		Unrestricted funds	Restricted funds	Total
	Notes	£	£	£
Income and endowments from:				
Donations and legacies	2	98,690	268	98,958
Investments	3	229	-	229
Charitable activities	4	-	-	-
Fundraising		64		64
Other		268		268
Total income		<u>99,251</u>	<u>268</u>	<u>99,519</u>
Expenditure on:				
Charitable activities	5	2,508	-	2,508
Support costs	5	70,220	313	70,533
Governance costs	5	815	-	815
Total expenditure		<u>73,543</u>	<u>313</u>	<u>73,856</u>
Net income / (expenditure)		25,708	(45)	25,663
Transfers between funds		(45)	45	-
Net movement in funds		<u>25,663</u>	<u>-</u>	<u>25,663</u>
Fund balances brought forward	12	22,007	-	22,007
Fund balances carried forward	12	<u>47,670</u>	<u>-</u>	<u>22,007</u>

The notes on pages 13 to 19 form part of these financial statements

GOOD NEIGHBOURS - RURAL PETERBOROUGH

**Balance Sheet
at 31 March 2024**

	Note	2024 £	£	2023 £	£
Fixed assets					
Tangible fixed assets	8		1,613		509
Current assets					
Debtors	9	-		257	
Cash at bank and in hand		47,514		21,906	
		<u>47,514</u>		<u>22,163</u>	
Creditors:					
Amounts falling due within one year	10	<u>(1,457)</u>		<u>(665)</u>	
Net current assets			46,057		21,498
Total assets less current liabilities			<u>47,670</u>		<u>22,007</u>
Income funds					
Unrestricted funds	12		47,670		22,007
Restricted funds	12		-		-
			<u>47,670</u>		<u>22,007</u>

These financial statements were approved by the Trustees on **17 September 2024** and are signed on their behalf.

N D Boyce
Chair / Treasurer

S E Lucas
Vice chair

The notes on pages 13 to 19 form part of these financial statements

1. Accounting policies

Huntingdon Gymnastics Club is a charitable Incorporated Organisation registered in England and Wales. The address of the registered office of the charity is given in the charity information on page 1 of these financial statements. The nature of the charity's operations and principal activities is reducing social isolation and loneliness and improving health and wellbeing to support continued independence of residents in need.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, and UK Generally Accepted Accounting Practice.

The financial statements are prepared on a going concern basis under the historical cost convention. The financial statements are presented in sterling which is the functional currency of the charity.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Going Concern

The financial statements have been prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from authorising these financial statements. The budgeted income and expenditure is sufficient with the level of reserves for the charity to be able to continue as a going concern.

Restricted funds

Restricted funds can only be used in accordance with specific restrictions and the furtherance of the objectives of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes. Expenditure which complies with these criteria is identified to the fund.

Unrestricted funds

Unrestricted funds are available for use at the discretion of the trustees in sustenance of the objectives of the charity and which have not been designated for other purposes.

Designated funds

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes.

Income recognition

All incoming resources are included in the Statement of Financial Activities (SoFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

Donated facilities and donated professional services are recognised in income at their fair value when their economic benefit is probable, it can be measured reliably and the charity has control over the item. Fair value is determined on the basis of the value of the gift to the charity. For example the amount the charity would be willing to pay in the open market for such facilities and services. A corresponding amount is recognised in expenditure.

1. Accounting policies (continued)

Income recognition (continued)

No amount is included in the financial statements for volunteer time in line with the SORP (FRS 102). Further detail is given in the Trustees' Annual Report.

Investment income is earned through holding assets for investment purposes such as shares and property. It includes dividends, interest and rent. Where it is not practicable to identify investment management costs incurred within a scheme with reasonable accuracy the investment income is reported net of these costs. It is included when the amount can be measured reliably. Interest income is recognised using the effective interest method and dividend and rent income is recognised as the charity's right to receive payment is established.

Expenditure recognition

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be realised and the amount of the obligation can be measured reliably. It is categorised under the following headings:

Charitable activities include the costs of the activities defined by the charity's aims for the benefit of the persons sited in the charity objects. Costs of charitable activities includes the direct costs of the activities and depreciation on related assets. Where such assets relate to more than one functional cost category, they have been allocated on either an estimate time or floor space basis, as appropriate.

Support costs include the costs which relate to the general running of the charity as opposed to the direct management function inherent in generating funds, service delivery and program or project work.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

Taxation

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The following judgements and estimates have been made in the process of applying the above accounting policies that have had the most significant effect on amounts recognised in the financial statements:

Estimation of useful life - The useful economic life used to depreciate tangible fixed assets relates to the expected future performance of the assets acquired and management's estimate of the period over which economic benefit will be derived from the asset.

Estimation of residual value - The residual value of an asset is the estimated fair value of that asset at the end of its useful economic life and therefore is also dependent upon the estimation of that life span. Historically, changes to the useful economic life and residual values have not had a material impact on the depreciation amount charged to the profit and loss.

Cut off - The only estimation applied by the directors was in the consideration of cut-off where an estimation of the costs relating to the relevant period were applied when relating to a different period.

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2024

1. Accounting policies (continued)

Fixed assets

Tangible fixed assets are stated at cost (or deemed cost) or valuation less accumulated depreciation and accumulated impairment losses. Cost includes costs directly attributable to making the asset capable of operating as intended.

Depreciation

Depreciation is calculated to write down the cost, less estimated residual value, of all tangible fixed assets over their expected useful lives. The rates generally applicable are:

Computer equipment	25% reducing balance
--------------------	----------------------

Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Loans and borrowings

Loans and borrowings are initially recognised at the transaction price including transaction costs. Subsequently, they are measured at amortised cost using the effective interest rate method, less impairment. If an arrangement constitutes a finance transaction it is measured at present value.

Contribution to pension funds

The charity operates a defined contribution pension scheme for the benefit of the employees. The assets of the scheme are administered by trustees in a fund independent from those of the company.

The pension costs charged against profits represent the amount of the contributions payable to the scheme in respect of the accounting period.

Operating lease agreements

Rentals applicable to operating leases where substantially all of the benefits and risk of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease.

2. Income from donations and legacies

2024	Unrestricted funds	Restricted funds	Total
	£	£	£
Donations	195	268	463
Grants	98,495	-	98,495
	<u>98,690</u>	<u>268</u>	<u>98,958</u>
Grant income breakdown			
Institutional	24,398	-	24,398
Local Government	69,400	-	69,400
National Government	4,697	-	4,697
	<u>98,495</u>	<u>-</u>	<u>98,495</u>

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2024

2. Income from donations and legacies (continued)

2023	Unrestricted funds £	Restricted funds £	Total £
Donations	300	-	300
Grants	28,428	-	28,428
	<u>28,728</u>	<u>-</u>	<u>28,728</u>
Grant income breakdown			
Institutional	8,539	-	8,539
Local Government	18,000	-	18,000
National Government	1,889	-	1,889
	<u>28,428</u>	<u>-</u>	<u>28,428</u>

3. Income from investments

(All Unrestricted)	2024 Total £	2023 Total £
Interest receivable	<u>229</u>	<u>26</u>

4. Income from charitable activities

(All Unrestricted)	2024 Total £	2023 Total £
Membership fees	-	7,655
Fees for requested activities	-	409
	<u>-</u>	<u>8,064</u>

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2024

5. Expenditure on charitable activities

2024	Unrestricted £	Restricted £	Total £
Activities undertaken directly			
Direct activity costs	865	313	1,178
Staff costs	61,034	-	61,034
Staff training	586	-	586
Agency staff	1,550	-	1,550
Insurance	415	-	415
Subscriptions	1,257	-	1,257
Repairs and maintenance	33	-	33
Marketing	900	-	900
Printing and stationery	811	-	811
Travel expenses	2,002	-	2,002
Sundry expenses	229	-	229
Depreciation	538	-	538
Support costs:			
Telephone and internet	502	-	502
DBS checks	365	-	365
Fundraising costs	840	-	840
Payroll fees	390	-	390
Consultancy fees	250	-	250
Room hire	41	-	41
Sundry expenses	120	-	120
Governance costs:			
Independent examination fees	815	-	815
	<u>73,543</u>	<u>313</u>	<u>73,856</u>

Costs directly attributable to a specific project have been analysed to that project as an exact amount.

The remaining costs which are not specific are considered allocated costs of charitable activities and have been apportioned to the relevant activity based on a considered proportion of costs relating to that activity.

2023	Unrestricted £	Restricted £	Total £
Activities undertaken directly:			
Purchases	344	-	344
Staff costs	28,103	-	28,103
Staff training	2,454	-	2,454
Insurance	433	-	433
Subscriptions	182	-	182
Tools and equipment	201	-	201
Marketing	-	-	396
Advertising and website	596	-	596
Printing and stationery	309	-	309
Travel expenses	497	-	497
Depreciation	170	-	170
Support costs:			
Telephone and internet	196	-	196
DBS checks	300	-	300
Payroll fees	378	-	378
Hospitality	50	-	50
Room hire	154	-	154
Sundry expenses	474	-	474
Governance costs:			
Independent examination fees	499	-	499
	<u>35,340</u>	<u>-</u>	<u>35,736</u>

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2024

6. Board of Trustees remuneration

No trustee (or any persons connected with them) received any remuneration or expenses either directly or indirectly.

7. Employee emoluments

	2024	2023
	Total	Total
	£	£
Wages and salaries	55,396	25,350
Social security costs	4,697	2,109
Defined contribution pension costs	941	644
	<u>61,034</u>	<u>28,103</u>
Number of employees		
Administration staff	<u>3</u>	<u>1</u>

There were no employees who received emoluments exceeding £60,000 in either the current or prior year.

8. Tangible fixed assets

	Computer Equipment	Total
	£	£
Cost		
At 1 April 2023	1,054	1,054
Additions	<u>1,642</u>	<u>1,642</u>
At 31 March 2024	<u>2,696</u>	<u>2,696</u>
Depreciation		
At 1 April 2023	545	545
Charge for the year	<u>538</u>	<u>538</u>
At 31 March 2024	<u>1,083</u>	<u>1,083</u>
Net book value		
At 31 March 2024	<u>1,613</u>	<u>1,613</u>
At 31 March 2023	<u>509</u>	<u>509</u>

9. Debtors

	2024	2023
	Total	Total
	£	£
Prepayments and accrued income	<u>-</u>	<u>257</u>
	<u>-</u>	<u>257</u>

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2024

10. Creditors: Amounts falling due within one year

	2024	2023
	Total	Total
	£	£
Other creditors - Pension Contributions	842	100
Accruals	615	565
Deferred Income (Note 11)	-	-
	<u>1,457</u>	<u>665</u>

11. Deferred Income

	2024	2023
	Total	Total
	£	£
Movements in the year	-	-
Deferred income at 1 April 2023	-	(2,542)
Resources deferred in the year	-	2,542
Deferred income at 31 March 2024	<u>-</u>	<u>-</u>

The deferred income relates to membership fees paid in a period, preceding the period to which they relate.

12. Restricted funds descriptions

The restricted funds relates to donations made towards the Warm Hubs. The funding received is insufficient to meet the requirements and therefore the deficit is covered by unrestricted funds.

13. Controlling party

The charity is controlled by the Board of Trustees and no individuals can or do exert control.

There are no transactions requiring disclosure in respect of related parties.

14. Statement of financial activities - fund comparatives

	Unrestricted funds	2023 Restricted funds	Total
	£	£	£
Income and endowments from:			
Donations and legacies	28,728	-	28,728
Investments	26	-	26
Charitable activities	8,064	-	8,064
	<u>36,818</u>	<u>-</u>	<u>36,818</u>
Expenditure on:			
Expenditure on charitable activities:			
Charitable activities	33,685	-	33,685
Support costs	1,552	-	1,552
Governance costs	499	-	499
	<u>35,736</u>	<u>-</u>	<u>35,736</u>
Net income	<u>1,082</u>	<u>-</u>	<u>1,082</u>

Accounts

GOOD NEIGHBOURS - RURAL PETERBOROUGH
CHARITY COMMISSION REGISTERED NO. 1186197

FINANCIAL STATEMENTS
for the year ended
31 March 2023



GOOD NEIGHBOURS - RURAL PETERBOROUGH

Financial Statements

for the year ended 31 March 2023

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GOOD NEIGHBOURS - RURAL PETERBOROUGH

Legal and administrative information

Trustees	N D Boyce	Chair	
	J Pickett		
	Rev D Ridgeway		
	W M Baxter		
	S E Lucas		
	D Skingle		
	C Biggam Bysshe		
	J Stannage		Appointed 1 June 2022
	I Walsh		Appointed 2 November 2022
	D Halfhide		Appointed 2 November 2022
	J Cave		Appointed 1 February 2023
Charity Number	1186197		
Registered office	7 Benams Close Castor Peterborough PE5 7AW		
Independent Examiner	Ken Maggs BA, FCA Hoekman Way Spalding Lincs PE11 3HE		

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Chair's Statement

for the year ended 31 March 2023

Good Neighbours —Rural Peterborough (GNRP), was set up as a charity in October 2019, with the objective of relieving the needs of the poor, sick, elderly and disabled residents of the rural areas of Peterborough: four wards with 24 operating rural parish councils, representing 12% of Peterborough's population. For the period of reporting, we worked with 9 parish councils and commenced working with 2 more councils just over the Peterborough boarder but whom are within the Peterborough South Primary Care network which supports many Peterborough residents.

'Our primary aim is to enable people to stay safe and well for longer in their own home.'

Throughout this reporting period, many vulnerable residents remained cautious about socialising, following COVID, and our work focused on activity to encourage social inclusion and reconnecting with their neighbours in social situations, such as the new GNRP Warm Welcome events and Local Friendship Teas. Throughout the year, we continued to see rapid but positive growth in the charity recruiting more volunteers and increasing the number and frequency of referrals from a wide range of sources.

This is evidenced with our invaluable volunteers who have provided 508 hours of support within this reporting compared to 68 hours in last reporting period.

Acknowledgements

- All our volunteers for their valuable time and energy,
- Partners that continually support and champion the cause,
- In kind support received throughout this year from Delivered Social,
- Ken Maggs and Janet Brown (accountants) for guidance on membership, budgets and business planning,
- We were very proud to be recognised as one of the Mayor's Charities in this year,
- Christina Tarring for her fundraising expertise
- Associate Members: Ailsworth Parish Council, Bainton & Ashton Parish Council, Castor Parish Council. Glinton Parish Council, Newborough Parish Council, Thorney Parish Council, Ufford Parish Council, Wansford Parish Council.

N D Boyce

Chair

Date: **7 November 2023**

**GOOD NEIGHBOURS
RURAL PETERBOROUGH**

CAN YOU HELP?

We are a non-emergency, community-led local charity that enriches the quality of life for vulnerable, lonely or isolated people in the rural areas of Peterborough.

Our volunteers support vulnerable and isolated residents (18yrs+) to stay safe and well independently in their own homes for longer, before the need for costly care services

CAN YOU HELP WITH:

BEFRIENDING 	SHOPPING 	WRITING 	COLLECTIONS
SUPPORT FOR CARERS 	ONE OFF GARDEN TIDY 	TRANSPORT 	INFORMATION & PRACTICAL HELP

We accept referrals from family, friends and professionals. A referral form is available on our website.

Interested in volunteering and being a Good Neighbour? Please get in touch, you can contact us using the information below.

WWW.GOODNEIGHBOURSRP.ORG.UK
HELP@GOODNEIGHBOURSRP.ORG.UK 07765 552073
REGISTERED CHARITY 1186197



**GOOD NEIGHBOURS
RURAL PETERBOROUGH**

DO YOU NEED HELP?

We are a non-emergency, community-led local charity that enriches the quality of life for vulnerable, lonely or isolated people in the rural areas of Peterborough.

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HOW WE CAN HELP YOU:

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SUPPORT FOR CARERS 	ONE OFF GARDEN TIDY 	TRANSPORT 	INFORMATION & PRACTICAL HELP

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WWW.GOODNEIGHBOURSRP.ORG.UK
HELP@GOODNEIGHBOURSRP.ORG.UK 07765 552073
REGISTERED CHARITY 1186197

The trustees have pleasure in submitting their annual report together with the independently examined financial statements of the Charity for the year ended 31 March 2023.

The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in 2019 in preparing the annual report and financial statements of the charity.

Objectives and activities including Public Benefit

Our objectives focus on reducing social isolation and loneliness and improving health and wellbeing to support continued independence of residents in need.

The trustees are highly conscious of the need to provide the best possible public benefit in line with Charity Commission guidance and consider that the charity does this.

The charity has undertaken the following activities described in the sections below during the year to implement these objects in line with our current development path. These activities also provides support for the public benefits that the charity provides.

1. Organisational development Work is ongoing to
 - i) Publicise and promote activities across the rural communities of Peterborough
 - ii) Evaluate need and monitor the impact of activities.
 - iii) Develop efficient communication with parish councils, volunteers, community members, partner organisations and stakeholders via social media and newsletters.
 - iv) Provide administrative support for the full Peterborough parish council network meetings, including the planning and hosting of an annual conference.
2. Recruitment, training and support for community volunteers.
3. Activities delivered by GNRP volunteers to residents, including befriending, supporting leisure activities, such as walking; sitting services for housebound residents; providing transport to access appointments and services; basic DIY support; shopping; dog walking.
4. Developing Partnerships to improve support provision This includes working with the statutory and voluntary sector such as GP practices and their Social Prescribers, NHS, Adult Social Services as well as British Red Cross, Age UK and Carers and includes:
 - i) Sharing information through professional services/VCS support networks.
 - ii) Signposting and referrals to ensure the most appropriate service provides support and avoids duplication.

Objectives and activities including Public Benefit (continued)

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

The concept for our organisation was formed in 2018 following the co-option of our founder Trustee onto the Peterborough City Council's Adults Health Scrutiny Committee to represent Parish Councils. A working group was set up following the f Castor and Ailsworth Parish councils and St Kyneburgha Parochial Church Council and Building Preservation Trust and Northey Wright Charitable Trust, following which our constitution was developed.

Start-up funding was provided by Peterborough City Council in June 2020 and a part-time coordinator employed within this month. Since then, further funding has been received from the Local Authority for Cost-of-Living Support and support for Warm Welcome Hubs in the rural areas.

No additional funding in the reporting period except membership funding from Parish Councils.

We have developed a 'smart' outcomes plan, which is based upon the following objectives and activities, this is reviewed ongoing and as a minimum of annually by the Trustee Board, to ensure relevance and to identify development and improvement of the charities activities.

We have developed a set of objectives targets based on desired 'smart' outcomes as follows,

Objective 1: To develop a sustainable organisation with a wide range of associate members (the Parish Councils of Peterborough)

Activity / outputs

- Issuing and evaluating a bi-annual questionnaire,
- Volunteer Forums held (3 per year, 10 participants each),
- Outcome monitoring including feedback from volunteers/clients/parish councils/partner organisations and case studies,
- Quantitative data (clients and activities) management, collated using Charity Log.
- Presentations, reports, attendance at local meetings.
- Administrative support provided to Parish council network meetings

Measure of Success

Additional Associate Members joining each year, including reaching out to Urban Parish Councils in Peterborough and Neighbouring Parish Councils outside of Peterborough that demonstrate self-defined communities that do not take statutory imposed boundary lines into consideration.

We currently use Charity log to record all of our data, numbers of clients and volunteers, and hours of volunteering. This data along with information from our survey, feedback forms and the number of associate members recruited will be used to monitor how we are progressing.

Desired Outcomes

Increased understanding of the needs or rural communities in Peterborough through community engagement and evaluation:

Increased awareness of GNPR within the rural parishes of Peterborough and understanding of the benefits of our support and achievements leading to an increase in the number of associate members.

Parish councils feel well supported through administrative support provided and the new working group developing local priorities

Implementation of a new business plan and fundraising strategy with successful applications for further funding for the next 3 years made.

Objective 2: To increase the number and range of volunteers

Activity / outputs

- Adverts promoted in local newsletters, social media etc.
- Participation in volunteer fayres and events
- Interviews and DBS checks conducted
- Volunteers recruited receive access to online courses for safeguarding and other required training provided within the volunteer forums.
- Coordination of volunteer forums and ad hoc parish volunteer forums.
- Quarterly volunteer news updates, either by email or via social media.

Measure of Success

Additional Associate Members joining each year, including reaching out to Urban Parish Councils in Peterborough and neighbouring Parish Councils outside of Peterborough that demonstrate self-defined communities that do not take statutory imposed boundary lines into consideration. In particular the Primary Care Networks, are seeking support from GNRP to expand and operate in all their patient areas, having seen the positive impact from the additional support offered by GNRP.

We currently use Charity log to record all of our data, numbers of clients and volunteers, and hours of volunteering. This data along with information from our survey, feedback forms and the number of associate members recruited will be used to monitor how we are progressing.

Desired Outcomes

Increased understanding of the needs of rural communities in Peterborough through community engagement and evaluation:

Increased awareness of GNRP within the rural parishes of Peterborough and understanding of the benefits of our support and achievements leading to an increase in the number of associate members.

Increased understanding of the Urban Parish needs and how the GNRP model could be tailored to offer support across those neighbourhoods and community.

Parish councils feel well supported through administrative support provided and the new working group developing local priorities.

Implementation of a new business plan and fundraising strategy with successful applications for further funding for the next 3 years made.

Objective 3: To relieve the needs of the poor, sick, elderly or disabled residents of rural parishes

Activity / outputs

- Requests recorded and reviewed. Actions will include referring to appropriate specialist organisations or allocating to the locally recruited volunteers in a timely manner.
- Support offers include telephone or home befriending, transport to medical appointments, shopping, sitting services, one-off garden tidy, basic DIY.

Measure of Success

Increasing number of referrals catered for.

Desired Outcomes

Appropriate activities meeting the needs and wishes of local parish residents will have been offered and provided where needed.

Clients will feel less lonely and less socially isolated and will show improvements in health and wellbeing.

We will use our regular survey of parish councils, our local parish forum meetings, feedback from volunteers.

Objective 4. Develop partnerships with statutory, voluntary and community services

Activity / outputs

- Participation in network meetings i.e., Professional services working group, local VCS support group PCVS, Peterborough City Council.
- Meetings held with statutory sector (NHS Primary Care Networks, Social Prescribers and the Local Authority's Adult Social Care Home Enablement and Falls prevention Teams developing communication links and efficient referral systems.

Measure of Success

Meetings and events attended developing a wider range of partnership opportunities will lead to an increased number of referrals received from partner organisations as well as an increase in the number of referrals made from GNRP to local services. These referrals along with new partnership projects/service level agreements will be used to measure how effective our partnership relationships are.

Partnership work will continue with new and improved existing referral systems, for example with social prescribers, NHS, Adult Social Services, BRC, Alheimers Society, Age UK and Carers' organisations.

Desired Outcomes

Participation in local events and activities: evidence will be vital and used to build the foundation for self-sustainability:

- Informing the development of a 5 year business and fundraising plan',
- Applications for project funding as required,
- Continual promotion of GNRP services and achievements across rural parishes leading to an increase in associate members.

Objective 5: Financial Sustainability

Activity / outputs

GNRP is in the process of developing its long-term financial plan. The coordinators will be responsible for finalising a 5-year business Plan and fundraising strategy by April 2024. The strategy will aim for self-sustainability by end of 2027.

Measure of Success

The GNRP financial model is based upon each associate member (parish councils and / or Primary Care Networks) paying an annual membership fee based on the number of households in the area.

Desired Outcomes

The Charity is committed to evidencing the social return on investment for the support services it provides.

Achievements and performance

The Parish Councils involved in the charity have populations ranging from 3000 to just over 8000 with ward profiles showing that between 12 and 17% of the population have day-to-day activities limited to varying degrees.

GNRP is the only community-led organisation offering this range of local volunteer support anywhere else in Peterborough. As a consequence, many referrals are received that we are unable to support. All, however, are signposted to alternative sources of relevant support. GNRP has also managed now to develop good relationships across both the statutory and voluntary sector ensuring efficient and effective referral processes.

As with most rural areas much of the population suffers from lack of public transport services; without access to a car, options are limited. Difficulty in travel has been shown to lead to reduced contact with families and friends, social isolation and loneliness affecting health and wellbeing. 30% of GNRP one-off activities are the provision of transport to medical appointments.

Achievements and performance (continued)

This lack of public transport has also impacted shopping and activities, with more people suggesting that their communities would benefit from accessible local shopping and cafes and are very likely to access our support services.

The charity believes strongly in collaborative working and in this reporting year, commenced a Service level agreement with Peterborough City Council to host the quarterly Parish Council Liaison meetings, which is a network of all the Parish Councils in Peterborough. The intention is to enable the sharing of best practice and collaborative working within the Network. This agreement has enabled the introduction of a Working Group who agree the agenda items for the quarterly meetings on behalf of the Parish Network, Regular communications are shared with all Parish Councils and the working group support with the process of electing co-opted members on to the City Council's Scrutiny Committees. In the reporting period, Good Neighbours hosted an Annual Conference on Environmental topics and an On-Line Climate Change Summit for all Parish Councils which were well attended.

Provision of support by volunteers has also provided the opportunity to gain more knowledge, through testimonials, about our communities and who needs support. Provision of support by volunteers has also provided the opportunity to gain more knowledge, through testimonials, about our communities and who needs support.

"After volunteering for the Newborough Covid Support Group I realised how many elderly and vulnerable people there are in our village and most importantly how lonely people have been."

GNRP have held Volunteer forums have been held in each member area, which has provided a great opportunity to get direct feedback from the volunteers, build relationships and give them the opportunity to influence how the charity operates and develops in the future.

Prior to COVID-19, social isolation and loneliness in rural areas were considered a serious public concern, especially for the poor, elderly, disabled and sick. The pandemic exacerbated this, with people experiencing a loss of autonomy, loss of activities and social spaces.

The majority of our clients are elderly, where their circumstances may leave them with difficulty to access services and socialise, however, we support anyone over the age of 18 who is isolated or vulnerable.

Indirect beneficiaries include:

1. **Volunteers:** The support provided is delivered by volunteers who reside in these parish council areas. This work gives improved confidence and self-esteem, but also increases their knowledge of their community and increases their social contacts.
2. **Parish Councils:** These will be more aware of the needs within their community. They will also be able to improve information delivery to all members of their communities.
3. **Partnership organisations:** These will be able to refer those clients who do not need their services but require local support. Service planning will be able to take account of the evidence collated from clients and from questionnaires etc, such as for transport needs etc. Additionally, organisations will receive information and referrals from GNRP, where appropriate, ensuring effective service support. Currently about two referrals are made by GNRP per month, but will increase along with increased awareness and associate membership.
4. **NHS** will receive fewer referrals into the health service, providing a cost benefit.
5. **Adult Social Care services** requirement may be less, as improved health and well-being will support independent living for longer.

Increased engagement with community members, parish councils, support organisations etc, will lead to a much more vibrant and active community.

Achievements and performance (continued)

Outputs and outcomes

Number of contacts with the charity: 400.

Number of active Volunteers: 80+; recruitment and retention is high.

Number of registered clients: 258.

Number of referrals, received for information, advice or support: 340.

Number of hours volunteering: 508.

The most frequent support requests are:

1. Befriending: 166
2. Shopping: 10
3. Transport: 39

The most frequent support requests are:

- Self
- Family / friends
- Adult Social Care
- GP/ Social Prescribers

Financial Review

GNRP is in the process of developing its long-term financial plan. The coordinator will be responsible for finalising a 5 year business and fundraising strategy by January 2024. The strategy will aim for self-sustainability by end of 2028.

Plans for the future

GNRP is still a relatively new organisation, initially receiving start-up funding from Peterborough City Council. This funding has enabled the charity to set up systems and procedures for the safe recruitment of volunteers and to increase the client base, whilst importantly providing us with the time to test and review the membership model.

To ensure that GNRP is self-sustaining, grant support will be sourced to fund core costs for a period of five years until the final associate member recruitment targets are reached. Evidence of the social benefit collated during this project will be essential to further funding bids and recruitment of associate members.

As awareness grows, referrals from social prescribing/adult social care and voluntary sector organisations (e.g. British Red Cross and Age IJK) is increasing. We have developed strong, mutually beneficial relationships with these organisations and we meet regularly. This provides us with the opportunity to explore additional service needs and share good practice.

Our ambitions include the continued employment of our now full-time coordinator responsible for ensuring appropriate support is provided within our rural communities and further organisational development. The recruitment of a further part-time administrator/marketing officer in the year ahead is also desired to support the coordinator in terms of data recording and reporting, as well as ensuring that regular social media updates and newsletters are promoted to volunteers, beneficiaries and the wider community.

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Trustees' Annual Report (continued)

for the year ended 31 March 2023

Structure, governance and management

The charity is a Charitable Incorporated Organisation, registered with the Charities Commission in England and Wales on 6 November 2019.

The trustees who served during the year and up to the date of signature of the financial statements were:

N D Boyce

J Pickett

Rev D Ridgeway

W M Baxter

S E Lucas

D Skingle

C Biggam Bysshe

J Stannage (Appointed 1 June 2022)

I Walsh (Appointed 2 November 2022)

D Halfhide (Appointed 2 November 2022)

J Cave (Appointed 1 February 2023)

Associate Membership is open to Peterborough's Parish Council Network.

Membership terms:

1. To nominate a person to be a Trustee to support the management of the affairs of the Charity
2. To Identify volunteers from within their community to offer the support services of the Charity
3. To identify a Lead Volunteer to actively engage with the Charity's Coordinator in managing client referrals
4. To undertake and audit of community assets and safe local traders in the area.

Membership is currently in place in Ailsworth, Bainton and Ashton, Castor, Glinton and Newborough, and Borough Fen and Milking Nook.

Declarations

None of the trustees has any beneficial interest in the company. All of the trustees are members of the charity and guarantee to contribute £1 in the event in the event of a winding up.

This report was approved by the trustees on **7 November 2023** and signed on their behalf by:

N D Boyce

Chair

**Independent Examiner's Report to the Trustees of
GOOD NEIGHBOURS - RURAL PETERBOROUGH**

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31 March 2023, which are set out on pages 11 to 19.

Responsibilities and basis of report

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records, or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair applicable which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

K.J. Maggs B.A., F.C.A.
Chartered Accountant
Spalding

Date: **16 November 2023**

GOOD NEIGHBOURS - RURAL PETERBOROUGH

**Statement of Financial Activity
for the year ended 31 March 2023**

		Unrestricted funds	2023 Restricted funds	Total	2022 Total
	Notes	£	£	£	£
Income and endowments from:					
Donations and legacies	2	28,728	-	28,728	25,976
Investments	3	26	-	26	1
Charitable activities	4	8,064	-	8,064	4,614
Total income		<u>36,818</u>	<u>-</u>	<u>36,818</u>	<u>30,591</u>
Expenditure on:					
Charitable activities	5	1,323	-	1,323	21,433
Support costs	5	33,914	-	33,914	1,027
Governance costs	5	499	-	499	510
Total expenditure		<u>35,736</u>	<u>-</u>	<u>35,736</u>	<u>22,970</u>
Net income		1,082	-	1,082	7,621
Transfers between funds		-	-	-	-
Net movement in funds		<u>1,082</u>	<u>-</u>	<u>1,082</u>	<u>7,621</u>
Fund balances brought forward	12	20,925	-	20,925	13,304
Fund balances carried forward	12	<u>22,007</u>	<u>-</u>	<u>22,007</u>	<u>20,925</u>

The notes on pages 13 to 19 form part of these financial statements

GOOD NEIGHBOURS - RURAL PETERBOROUGH

**Balance Sheet
at 31 March 2023**

	Note	2023 £	£	2022 £	£
Fixed assets					
Tangible fixed assets	8		509		571
Current assets					
Debtors	9	257		3,118	
Cash at bank and in hand		<u>21,906</u>		<u>20,371</u>	
		22,163		23,489	
Creditors:					
Amounts falling due within one year	10	<u>(665)</u>		<u>(3,135)</u>	
Net current assets			<u>21,498</u>		<u>20,354</u>
Total assets less current liabilities			<u>22,007</u>		<u>20,925</u>
Income funds					
Unrestricted funds	12		22,007		20,925
Restricted funds	12		-		-
			<u>22,007</u>		<u>20,925</u>

These financial statements were approved by the Trustees on **7 November 2023** and are signed on their behalf.

N D Boyce
Chair

1. Accounting policies

Huntingdon Gymnastics Club is a charitable Incorporated Organisation registered in England and Wales. The address of the registered office of the charity is given in the charity information on page 1 of these financial statements. The nature of the charity's operations and principal activities is reducing social isolation and loneliness and improving health and wellbeing to support continued independence of residents in need.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, and UK Generally Accepted Accounting Practice.

The financial statements are prepared on a going concern basis under the historical cost convention. The financial statements are presented in sterling which is the functional currency of the charity.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Going Concern

The financial statements have been prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from authorising these financial statements. The budgeted income and expenditure is sufficient with the level of reserves for the charity to be able to continue as a going concern.

Restricted funds

Restricted funds can only be used in accordance with specific restrictions and the furtherance of the objectives of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes. Expenditure which complies with these criteria is identified to the fund.

Unrestricted funds

Unrestricted funds are available for use at the discretion of the trustees in sustenance of the objectives of the charity and which have not been designated for other purposes.

Designated funds

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes.

Income recognition

All incoming resources are included in the Statement of Financial Activities (SoFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

Donated facilities and donated professional services are recognised in income at their fair value when their economic benefit is probable, it can be measured reliably and the charity has control over the item. Fair value is determined on the basis of the value of the gift to the charity. For example the amount the charity would be willing to pay in the open market for such facilities and services. A corresponding amount is recognised in expenditure.

1. Accounting policies (continued)

Income recognition (continued)

No amount is included in the financial statements for volunteer time in line with the SORP (FRS 102). Further detail is given in the Trustees' Annual Report.

Investment income is earned through holding assets for investment purposes such as shares and property. It includes dividends, interest and rent. Where it is not practicable to identify investment management costs incurred within a scheme with reasonable accuracy the investment income is reported net of these costs. It is included when the amount can be measured reliably. Interest income is recognised using the effective interest method and dividend and rent income is recognised as the charity's right to receive payment is established.

Expenditure recognition

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be realised and the amount of the obligation can be measured reliably. It is categorised under the following headings:

Charitable activities include the costs of the activities defined by the charity's aims for the benefit of the persons sited in the charity objects. Costs of charitable activities includes the direct costs of the activities and depreciation on related assets. Where such assets relate to more than one functional cost category, they have been allocated on either an estimate time or floor space basis, as appropriate.

Support costs include the costs which relate to the general running of the charity as opposed to the direct management function inherent in generating funds, service delivery and program or project work.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

Taxation

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The following judgements and estimates have been made in the process of applying the above accounting policies that have had the most significant effect on amounts recognised in the financial statements:

Estimation of useful life - The useful economic life used to depreciate tangible fixed assets relates to the expected future performance of the assets acquired and management's estimate of the period over which economic benefit will be derived from the asset.

Estimation of residual value - The residual value of an asset is the estimated fair value of that asset at the end of its useful economic life and therefore is also dependent upon the estimation of that life span. Historically, changes to the useful economic life and residual values have not had a material impact on the depreciation amount charged to the profit and loss.

Cut off - The only estimation applied by the directors was in the consideration of cut-off where an estimation of the costs relating to the relevant period were applied when relating to a different period.

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2023

1. Accounting policies (continued)

Fixed assets

Tangible fixed assets are stated at cost (or deemed cost) or valuation less accumulated depreciation and accumulated impairment losses. Cost includes costs directly attributable to making the asset capable of operating as intended.

Depreciation

Depreciation is calculated to write down the cost, less estimated residual value, of all tangible fixed assets over their expected useful lives. The rates generally applicable are:

Computer equipment	25% reducing balance
--------------------	----------------------

Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Loans and borrowings

Loans and borrowings are initially recognised at the transaction price including transaction costs. Subsequently, they are measured at amortised cost using the effective interest rate method, less impairment. If an arrangement constitutes a finance transaction it is measured at present value.

Contribution to pension funds

The charity operates a defined contribution pension scheme for the benefit of the employees. The assets of the scheme are administered by trustees in a fund independent from those of the company.

The pension costs charged against profits represent the amount of the contributions payable to the scheme in respect of the accounting period.

Operating lease agreements

Rentals applicable to operating leases where substantially all of the benefits and risk of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease.

2. Income from donations and legacies

2023	Unrestricted funds	Restricted funds	Total
	£	£	£
Donations	300	-	300
Grants	28,428	-	28,428
	<u>28,728</u>	<u>-</u>	<u>28,728</u>
Grant income breakdown			
Institutional	8,539	-	8,539
Local Government	18,000	-	18,000
National Government	1,889	-	1,889
	<u>28,428</u>	<u>-</u>	<u>28,428</u>

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2023

2. Income from donations and legacies (continued)

2022	Unrestricted funds	Restricted funds	Total
	£	£	£
Donations	360	-	360
Grants	25,616	-	25,616
	<u>25,976</u>	<u>-</u>	<u>25,976</u>
Grant income breakdown			
Institutional	<u>25,616</u>	<u>-</u>	<u>25,616</u>

3. Income from investments

(All Unrestricted)	2023 Total	2022 Total
	£	£
Interest receivable	<u>26</u>	<u>1</u>

4. Income from charitable activities

(All Unrestricted)	2023 Total	2022 Total
	£	£
Membership fees	7,655	4,614
Fees for requested activities	<u>409</u>	<u>-</u>
	<u>8,064</u>	<u>4,614</u>

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2023

5. Expenditure on charitable activities

2023	Unrestricted £	Restricted £	Total £
Activities undertaken directly			
Purchases	344	-	344
Staff costs	28,103	-	28,103
Staff training	2,454	-	2,454
Insurance	433	-	433
Subscriptions	182	-	182
Tools and equipment	201	-	201
Marketing	396	-	396
Advertising and website	596	-	596
Printing and stationery	309	-	309
Travel expenses	497	-	497
Sundry expenses	229	-	229
Depreciation	170	-	170
Support costs:			
Telephone and internet	196	-	196
DBS checks	300	-	300
Payroll fees	378	-	378
Hospitality	50	-	50
Room hire	154	-	154
Sundry expenses	245	-	245
Governance costs:			
Independent examination fees	499	-	499
	<u>35,736</u>	<u>-</u>	<u>35,736</u>

Costs directly attributable to a specific project have been analysed to that project as an exact amount.

The remaining costs which are not specific are considered allocated costs of charitable activities and have been apportioned to the relevant activity based on a considered proportion of costs relating to that activity.

2022	Unrestricted £	Restricted £	Total £
Activities undertaken directly:			
Staff costs	19,481	-	19,481
Staff training	106	-	106
Insurance	402	-	402
Subscriptions	648	-	648
Advertising and website	559	-	559
Depreciation	237	-	237
Support costs:			
Bank charges	25	-	25
Telephone and internet	334	-	334
Payroll fees	501	-	501
Hospitality	137	-	137
Room hire	30	-	30
Governance costs:			
Independent examination fees	510	-	510
	<u>22,970</u>	<u>-</u>	<u>22,970</u>

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2023

6. Board of Trustees remuneration

No trustee (or any persons connected with them) received any remuneration or expenses either directly or indirectly.

7. Employee emoluments

	2023	2022
	Total	Total
	£	£
Wages and salaries	25,350	18,850
Social security costs	2,109	-
Defined contribution pension costs	644	631
	<u>28,103</u>	<u>19,481</u>
Number of employees		
Administration staff	<u>1</u>	<u>1</u>

There were no employees who received emoluments exceeding £60,000 in either the current or prior year.

8. Tangible fixed assets

	Computer Equipment	Total
	£	£
Cost		
At 31 March 2022	946	946
Additions	108	108
At 31 March 2023	<u>1,054</u>	<u>1,054</u>
Depreciation		
At 31 March 2022	375	375
Charge for the year	170	170
Disposals	-	-
At 31 March 2023	<u>545</u>	<u>545</u>
Net book value		
At 31 March 2023	<u>509</u>	<u>509</u>
At 30 March 2022	<u>571</u>	<u>571</u>

9. Debtors

	2023	2022
	Total	Total
	£	£
Trade debtors	-	2,542
Prepayments and accrued income	257	576
	<u>257</u>	<u>3,118</u>

GOOD NEIGHBOURS - RURAL PETERBOROUGH

Notes to the Financial Statements (continued)

for the year ended 31 March 2023

10. Creditors: Amounts falling due within one year

	2023	2022
	Total	Total
	£	£
Other creditors - Pension Contributions	100	-
Accruals	565	593
Deferred Income (Note 11)	-	2,542
	<u>665</u>	<u>3,135</u>

11. Deferred Income

	2023	2022
	Total	Total
	£	£
Deferred income is included within Current liabilities	-	2,542
Movements in the year	(2,542)	-
Deferred income at 1 April 2022	2,542	-
Resources deferred in the year	-	2,542
Deferred income at 31 March 2023	<u>-</u>	<u>2,542</u>

The deferred income relates to membership fees paid in a period, preceding the period to which they relate.

12. Operating leases

At 31 March, the charity had total future minimum lease payments under non-cancellable operating leases as set out below:

	2023	2022
	Total	Total
	£	£
Not more than one year	1,300	1,300
Later than one and not more than five years	<u>2,817</u>	<u>4,169</u>

13. Controlling party

The charity is controlled by the Board of Trustees and no individuals can or do exert control.

Accounts

GOOD NEIGHBOURS-RURAL PETERBOROUGH
ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022



GOOD NEIGHBOURS-RURAL PETERBOROUGH

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees

W M Baxter
S E Lucas
D G Skingle
N D Boyce
Rev D R Ridgeway
J P Pickett
J Stannage (Appointed 1 June 2022)
C Byshe (Appointed 15 December 2021)

Charity number

1186197

Principal address

7 Benams Close
Castor
Peterborough
PE5 7AW

Independent examiner

Kerry Hilliard ACA FCCA CTA

GOOD NEIGHBOURS-RURAL PETERBOROUGH

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GOOD NEIGHBOURS-RURAL PETERBOROUGH

CHAIRMAN'S STATEMENT

FOR THE YEAR ENDED 31 MARCH 2022

Good Neighbours – Rural Peterborough (GNRP), was set up as a charity in October 2020, with the objective of relieving the needs of the poor, sick, elderly and disabled residents of the rural areas of Peterborough: four wards with 24 operating rural parish councils, representing 12% of Peterborough's population. For the period of reporting, we worked with six of these parish councils, with plans to expand our support to new parish councils each year.

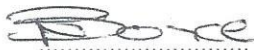
Our primary aim is to enable people to stay safe and well for longer in their own home.

Throughout this reporting period, many vulnerable residents remained cautious about socialising, following on from the COVID lockdowns. Throughout the year, we have seen the charity grow from strength to strength, recruiting more volunteers and increasing the number and frequency of referrals from a wide range of sources.

Our invaluable volunteers have provided 63 hours of support within this reporting period.

Acknowledgements

- All our volunteers for their valuable time and energy
- Partners that continually support and champion the cause
- In kind support received throughout this year from Delivered Social
- Paul Archer (accountant) for guidance on membership and business planning
- Christina Tarring for her fundraising expertise
- PCVS for their, support and guidance
- A special acknowledgement to our former Trustee Chris Wilde who sadly passed away during this year



Neil Boyce
Chairman

Date: 6th September 2022

GOOD NEIGHBOURS-RURAL PETERBOROUGH

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 MARCH 2022

The trustees present their annual report and financial statements for the year ended 31 March 2022.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's governing document, the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)".

Objectives and activities

Our objectives focus on reducing social isolation and loneliness and improving health and wellbeing to support continued independence of residents in need. Our main activities include:

1. Organisational development. Work is ongoing to:

- i) Publicise and promote activities across the rural communities of Peterborough
- ii) Evaluate need and monitor the impact of activities.
- iii) Develop efficient communication with parish councils, volunteers, community members and partner organisations via social media and newsletters.
- iv) Provide administrative support for the full Peterborough parish council network meetings, including the planning and hosting of an annual conference.

2. Recruitment, training and support for community volunteers.

3. Activities delivered by GNRP volunteers to residents, including befriending, supporting leisure activities, such as walking; sitting services for housebound residents; providing transport to access appointments and services; short-term household/DIY support; shopping; dog walking.

4. Developing Partnerships to improve support provision. This includes working with the statutory and voluntary sector such as GP practices and their Social Prescribers, NHS, Adult Social Services as well as British Red Cross, Age UK and Carers and includes:

- i) Sharing information through professional services/VCS support networks.
- ii) Signposting and referrals to ensure the most appropriate service provides support and avoids duplication.

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

The concept for our organisation was formed in 2018 following the co-option of our founder Trustee onto the Peterborough City Council's Adults Health Scrutiny Committee to represent Parish Councils. A working group was set up following the committed support of Castor and Ailsworth Parish councils and St Kyneburgha Parochial Church Council and Building Preservation Trust and Northey Wright Charitable Trust, following which our constitution was developed.

Start-up funding was provided by Peterborough City Council in June 2020 and a part-time coordinator employed within this month. Since then further funding has been received from the Peterborough Council for Voluntary Services' Health Xchange programme (COVID support) and a Peterborough City Council Vaccination Programme grant, in recognition of our ability and reach within these rural parishes.

GOOD NEIGHBOURS-RURAL PETERBOROUGH

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

We have developed a 'smart' outcomes plan, which is based upon the following objectives and activities.

We have developed a set of objectives targets based on desired 'smart' outcomes as follows.

Objective 1: To develop a sustainable organisation with a wide range of associate members (the Parish Councils of Peterborough)

Activity/Outputs

- Issuing and evaluating a bi-annual questionnaire
- Volunteer Forums held (3 per year, 10 participants each)
- Outcome monitoring including feedback from volunteers/clients/parish councils/partner organisations and case studies
- Quantitative data (clients and activities) management, collated using Charity Log.
- Presentations, reports, attendance at local meetings.
- Administrative support provided to Parish council network meetings

Measure of Success

Additional Associate Members joining each year, including reaching out to Urban Parish Councils in Peterborough and Neighbouring Parish Councils outside of Peterborough that demonstrate self-defined communities that do not take statutory imposed boundary lines into consideration.

We currently use Charity log to record all of our data, numbers of clients and volunteers, and hours of volunteering. This data along with information from our survey, feedback forms and the number of associate members recruited will be used to monitor how we are progressing.

Desired Outcomes

Increased understanding of the needs of rural communities in Peterborough through community engagement and evaluation:

Increased awareness of GNPR within the rural parishes of Peterborough and understanding of the benefits of our support and achievements leading to an increase in the number of associate members.

Parish councils feel well supported through administrative support provided and the new working group developing local priorities.

Implementation of a new business plan and fundraising strategy with successful applications for further funding for the next 3 years made.

GOOD NEIGHBOURS-RURAL PETERBOROUGH

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Objective 2. To increase the number and range of volunteers

Activity/Outputs

- Adverts promoted in local newsletters, social media etc.
- Participation in volunteer fayres and events
- Interviews and DBS checks conducted
- Volunteers recruited receive access to online courses for safeguarding and other required training provided within the volunteer forums.
- Coordination of volunteer forums and ad hoc parish volunteer forums.
- Quarterly volunteer news updates, either by email or via social media.

Measures of Success

Additional Associate Members joining each year, including reaching out to Urban Parish Councils in Peterborough and Neighbouring Parish Councils outside of Peterborough that demonstrate self-defined communities that do not take statutory imposed boundary lines into consideration.

We currently use Charity log to record all of our data, numbers of clients and volunteers, and hours of volunteering. This data along with information from our survey, feedback forms and the number of associate members recruited will be used to monitor how we are progressing.

Desired Outcomes

Increased understanding of the needs of rural communities in Peterborough through community engagement and evaluation:

Increased awareness of GNPR within the rural parishes of Peterborough and understanding of the benefits of our support and achievements leading to an increase in the number of associate members.

Parish councils feel well supported through administrative support provided and the new working group developing local priorities.

Implementation of a new business plan and fundraising strategy with successful applications for further funding for the next 3 years made.

Objective 3. To relieve the needs of the poor, sick, elderly or disabled residents of rural parishes

Activity/Outputs

- Requests recorded and reviewed. Actions will include referring to appropriate specialist organisations or allocating to the locally recruited volunteers in a timely manner.
- Activities will include: befriending, social supported activities, sitting services, basic DIY, transport, short-term household support, dog walking etc.

Measures of Success

Increasing number of referrals catered for

Desired Outcomes

Appropriate activities meeting the needs and wishes of local parish residents will have been offered and provided where needed.

Clients will feel less lonely and less socially isolated and will show improvements in health and wellbeing.

We will use our regular survey of parish councils, our local parish forum meetings, feedback from volunteers, as well as individual case studies to show the impact of our service and the volunteer support provided to our clients.

GOOD NEIGHBOURS-RURAL PETERBOROUGH

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Objective 4. Develop partnerships with statutory, voluntary and community services

Activity/Outputs

- Participation in network meetings i.e. Professional services working group, local VCS support group, PCVS, PCC & CCC
- Meetings held with statutory sector (NHS Primary Care Networks, Social Prescribers and the Local Authority's Adult Social Care Home Enablement Team) developing communication links and efficient referral systems.

Measures of Success

Meetings and events attended developing a wider range of partnership opportunities will lead to an increased number of referrals received from partner organisations as well as an increase in the number of referrals made from GNPR to local services. These referrals along with new partnership projects/service level agreements will be used to measure how effective our partnership relationships are.

Partnership work will continue with new and improved existing referral systems, for example with social prescribers, NHS, Adult Social Services, BRC, Age UK and Carers organisations.

Desired Outcomes

Participation in local events and activities: evidence will be vital and used to build the foundation for self-sustainability:

- Informing the development of a 5 year business and fundraising plan
- Applications for project funding as required
- Continual promotion of GNRP services and achievements across rural parishes leading to an increase in associate members.

Objective 5 Financial Sustainability

Activity/Outputs

GNRP is in the process of developing its long-term financial plan. The coordinator will be responsible for finalising a 5 year business and fundraising strategy by January 2023. The strategy will aim for self-sustainability by end of 2027.

Measures of Success

The GNRP financial model is based upon each associate member (parish council) paying an annual fee per household of £1.00. Currently GNRP have 6 associate members, by January 2023 this is expected to rise to 8 associate members with a target of a further 16 over 4 years (by end 2026) when it will consolidate its activities and re-evaluate membership fees to enable self-sustainability by end 2027. Evidence of the social benefit collated during this project will be essential to increasing the number of associate members. Additional charitable donations are also made by parish councils and others, including some clients.

Desired Outcomes

In year 4/5, when the social benefit is clearly evident, it is forecast that the fee rate will be raised to £1.50, providing an income of over £42000/year. This will then be supplemented with service level agreements and through charitable donations or small grants if required.

GOOD NEIGHBOURS-RURAL PETERBOROUGH

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Achievements and performance

The parish councils involved in the charity have populations ranging from 3000 to just over 8000 with ward profiles showing that between 12 and 17% of the population have day-to-day activities limited to varying degrees. GNRP is the only organisation working in these rural parish areas providing individual support. Indeed, GNRP is the only organisation offering this range of local volunteer support anywhere else in Peterborough. As a consequence, many referrals are received that we are unable to support. All, however, are signposted to alternative sources of relevant support. GNRP has also managed now to develop good relationships across both the statutory and voluntary sector ensuring efficient and effective referral processes.

In order to improve our understanding of parish council residents' (associate members) needs, in this year GNRP issued the first of what will be a biannual community survey. This was developed with our volunteers. For the first issue, 55 responses were received.

The results highlighted some of those recognisable concerns that lead to social isolation and loneliness and may cause poor health outcomes over a period of the few weeks when this survey was live. Responses to the survey indicated:

- A high proportion of respondents are living on their own (9 %)
- A significant number have special needs (6%)
- 11% only know 0-5 people in the local community
- 16% reported that they are unable to get involved with local activities, and 15% that they don't know what activities are available locally
- 15% don't feel supported within their communities
- 36% said their number of social contacts had reduced since the pandemic and 13% didn't feel confident to socialise in their community
- 4% said they often felt lonely, while 27% said they sometimes felt lonely or isolated.
- While 22% said they needed support or some support during the pandemic, 14% said they still needed this support or sometimes needed support
- 24% said they had no one to provide this support.

The type of support that was needed included, transport (44%), shopping (44%) and 11% one-off assistance with collection of shopping, prescriptions etc.

As with most rural areas much of the population suffers from lack of public transport services; without access to a car, options are limited. Difficulty in travel has been shown to lead to reduced contact with families and friends, social isolation and loneliness affecting health and wellbeing. 30% of GNRP one-off activities are the provision of transport.

This lack of public transport has also impacted shopping and activities, with more people suggesting that their communities would benefit from accessible local shopping and cafes.

To date, our survey has also confirmed the role of GNRP, with over 60% of responders saying they would likely use our services.

This need for support is demonstrated and endorsed by comments received from our volunteers:

'Just by taking someone shopping or for an appointment can really take away the worry about how they are going to manage'

'During 2020 pandemic has made me realise how important showing a bit of kindness can do for someone'.

The kinds of support that respondents required were: Someone to walk with 31%, shopping 31%, transport to medical appointments 23%, short term household/gardening support 8% and someone to talk to 8%.

Provision of support by volunteers has also provided the opportunity to gain more knowledge, through testimonials, about our communities and who needs support.

"After volunteering for the Newborough Covid Support Group I realized how many elderly and vulnerable people there are in our village and most importantly how lonely people have been"

GOOD NEIGHBOURS-RURAL PETERBOROUGH

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

GNRP have held Volunteer forums have been held in each member area, which has provided a great opportunity to get direct feedback from the volunteers, build relationships and give them the opportunity to influence how the charity operates and develops in the future

The associate members of GNRP, for the reporting period, consist of the parish councils of Castor, Ailsworth; Bainton and Ashton; Glington, Newborough Borough Fen & Milking Nook, and Wansford. Each of these are small rural parishes, with 12-17% of their population with day-to-day activities limited to various extents. 12 to 23% are aged over 65.

Residents within these areas are all able to benefit from the support of the charity.

Prior to COVID-19, social isolation and loneliness in rural areas were considered a serious public concern, especially for the poor, elderly, disabled and sick. The pandemic exacerbated this, with people experiencing a loss of autonomy, loss of activities and social spaces.

All our primary beneficiaries live within associate member parish boundaries and are self-referred or referred by family or friends or a partner organisation. They can have permanent health conditions, be housebound or disabled, suffer from short term illnesses or situations, or may not have the resources to access support. They are divided into 3 groups:

- i. Referred or signposted. Following a review of needs, they may need to be referred to specialist or statutory support.
- ii. Needing one-off support, the majority of which to date has been for transport (30%) and befriending (26%) but also included shopping, DIY and dog walking.
- iii. Needing ongoing support, which to date includes befriending (43%), shopping and DIY (23% each) and sitting (10%).

The majority of our clients are elderly, where their circumstances may leave them with difficulty to access services and socialise, however, we also support families who care for someone with a disability, and the young and middle-aged who, it is increasingly recognised, can suffer from loneliness and isolation for example due to a recent move into the rural area, or lack of confidence to socialise.

GOOD NEIGHBOURS-RURAL PETERBOROUGH

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Indirect beneficiaries include:

1. **Volunteers:** The support provided is delivered by volunteers who reside in these parish council areas. This work gives improved confidence and self-esteem, but also increases their knowledge of their community and increases their social contacts.
2. **Parish Councils:** These will be more aware of the needs within their community. They will also be able to improve information delivery to all members of their communities.

It was agreed at the Peterborough Parish Council Liaison meeting in February 2022 that GNRP would take on the administration for the network which will include:

- i. Hosting quarterly parish council network meetings enabling the sharing of information and good practice across parish councils
 - ii. Hosting a bi-monthly working group which will agree priorities for future actions and community-led initiatives, as well as planning for and hosting an Annual Parish Council Conference.
3. **Partnership organisations:** These will be able to refer those clients who do not need their services but require local support. Service planning will be able to take account of the evidence collated from clients and from questionnaires etc, such as for transport needs etc. Additionally, organisations will receive information and referrals from GNRP, where appropriate, ensuring effective service support. Currently about two referrals are made by GNRP per month, but will increase along with increased awareness and associate membership.
4. **NHS** will receive fewer referrals into the health service, providing a cost benefit.
5. **Adult Social Care services** requirement may be less, as improved health and well-being will support independent living for longer.

Increased engagement with community members, parish councils, support organisations etc, will lead to a much more vibrant and active community.

Outputs and outcomes

Number of active Volunteers - 36

Number of clients receiving on-going support - 16

Number of referrals, received for information, advice or support - 61

Number of hours volunteering - 63

The most frequent support requests are:

1. Befriending
2. Shopping
3. Transport

Referrals have been received via:

- Self
- Family/friends
- Adult Social Care
- GP/ Social Prescribers
- British Red Cross
- Covid Hub

"I have always found that you receive more from volunteering than you give.", GNRP Volunteer

GOOD NEIGHBOURS-RURAL PETERBOROUGH

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022



Financial review

GNRP is in the process of developing its long-term financial plan. The coordinator will be responsible for finalising a 5 year business and fundraising strategy by January 2023. The strategy will aim for self-sustainability by end of 2027.

Plans for future periods

GNRP is still a relatively new organisation, initially receiving start-up funding from Peterborough City Council. This funding has enabled the charity to set up systems and procedures for the safe recruitment of volunteers and to increase the client base, whilst importantly providing us with the time to test and review the membership model.

To ensure that GNRP is self-sustaining, grant support will be sourced to fund core costs for a period of five years until the final associate member recruitment targets are reached. Evidence of the social benefit collated during this project will be essential to further funding bids and recruitment of associate members.

GOOD NEIGHBOURS-RURAL PETERBOROUGH

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

As awareness grows, referrals from social prescribing/adult social care and voluntary sector organisations (e.g. British Red Cross and Age UK) is increasing. We have developed strong, mutually beneficial relationships with these organisations and we meet regularly. This provides us with the opportunity to explore additional service needs and share good practice.

Our ambitions include the continued employment of our now full-time coordinator responsible for ensuring appropriate support is provided within our rural communities and further organisational development. The recruitment of a further part-time administrator/marketing officer in the year ahead is also desired to support the coordinator in terms of data recording and reporting, as well as ensuring that regular social media updates and newsletters are promoted to volunteers, beneficiaries and the wider community.

Structure, governance and management

The charity is a Charitable Incorporated Organisation, registered with the Charities Commission on 6 November 2019.

The trustees who served during the year and up to the date of signature of the financial statements were:

W M Baxter

S E Lucas

D G Skingle

C W Wilde

(Deceased 25 August 2021)

N D Boyce

Rev D R Ridgeway

J P Pickett

(Appointed 1 June 2022)

J Stannage

C Bysshe

(Appointed 15 December 2021)

Associate Membership is open to Peterborough's Parish Council Network

Membership terms:

1. To nominate a person to be a Trustee to support the management of the affairs of the Charity
 2. To Identify volunteers from within their community to offer the support services of the Charity
 3. To identify a Lead Volunteer to actively engage with the Charity's Coordinator in managing client referrals
 4. To undertake and audit of community assets and safe local traders in the area
- Membership is currently in place in Ailsworth, Bainton & Ashton, Castor, Glinton and Newborough & Borough Fen & Milking Nook.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

The trustees' report was approved by the Board of Trustees.



N D Boyce

Trustee

Dated: 7 September 2022

GOOD NEIGHBOURS-RURAL PETERBOROUGH

INDEPENDENT EXAMINER'S REPORT

TO THE TRUSTEES OF GOOD NEIGHBOURS-RURAL PETERBOROUGH

I report to the trustees on my examination of the financial statements of Good Neighbours-Rural Peterborough (the charity) for the year ended 31 March 2022.

Responsibilities and basis of report

As the trustees of the charity you are responsible for the preparation of the financial statements in accordance with the requirements of the Charities Act 2011 (the 2011 Act).

I report in respect of my examination of the charity's financial statements carried out under section 145 of the 2011 Act. In carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 130 of the 2011 Act; or
- 2 the financial statements do not accord with those records; or
- 3 the financial statements do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

Kerry Hilliard ACA FCCA CTA

Institute of Chartered Accountants In England and Wales

Stephenson Smart & Co
36 Tyndall Court
Lynchwood
Peterborough
PE2 6LR

Dated:

GOOD NEIGHBOURS-RURAL PETERBOROUGH

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2022

	Notes	Unrestricted funds 2022 £	Unrestricted funds 2021 £
<u>Income from:</u>			
Donations and legacies	3	25,976	23,562
Charitable activities	4	4,614	-
Investments	5	1	-
Total income		<u>30,591</u>	<u>23,562</u>
<u>Expenditure on:</u>			
Charitable activities	6	<u>22,970</u>	<u>10,258</u>
Net income for the year/ Net movement in funds		7,621	13,304
Fund balances at 1 April 2021		<u>13,304</u>	-
Fund balances at 31 March 2022		<u><u>20,925</u></u>	<u><u>13,304</u></u>

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

GOOD NEIGHBOURS-RURAL PETERBOROUGH

BALANCE SHEET

AS AT 31 MARCH 2022

	Notes	2022 £	£	2021 £	£
Fixed assets					
Tangible assets	10		571		808
Current assets					
Debtors	11	3,118		328	
Cash at bank and in hand		20,371		12,702	
		<u>23,489</u>		<u>13,030</u>	
Creditors: amounts falling due within one year	12	<u>(3,135)</u>		<u>(534)</u>	
Net current assets			20,354		12,496
Total assets less current liabilities			<u>20,925</u>		<u>13,304</u>
Income funds					
Unrestricted funds			20,925		13,304
			<u>20,925</u>		<u>13,304</u>

The financial statements were approved by the Trustees on 7 September 2022



N D Boyce
Trustee

GOOD NEIGHBOURS-RURAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2022

1 Accounting policies

Charity information

Good Neighbours-Rural Peterborough is a charitable incorporated organisation.

1.1 Reporting period

The current year represents the 12 month period to 31 March 2022. The previous period represents a 17 month period from formation to 31 March 2021. As a result, comparative data is not entirely comparable to the current period.

1.2 Accounting convention

The financial statements have been prepared in accordance with the charity's governing document, the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The charity is a Public Benefit Entity as defined by FRS 102.

The charity has taken advantage of the provisions in the SORP for charities applying FRS 102 Update Bulletin 1 not to prepare a Statement of Cash Flows.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.3 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.4 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.5 Income

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

1.6 Expenditure

Expenditure is accounted for on an accruals basis.

GOOD NEIGHBOURS-RURAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

1 Accounting policies

(Continued)

1.7 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Computers	25% Reducing balance
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The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.8 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.10 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

GOOD NEIGHBOURS-RURAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

1 Accounting policies

(Continued)

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Donations and legacies

	Unrestricted funds	Unrestricted funds
	2022	2021
	£	£
Donations and gifts	360	-
Grants	25,616	23,562
	<u>25,976</u>	<u>23,562</u>

4 Charitable activities

	2022	2021
	£	£
Membership fees	4,614	-
	<u>4,614</u>	<u>-</u>

GOOD NEIGHBOURS-RURAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

5 Investments

	Unrestricted funds	Total
	2022 £	2021 £
Interest receivable	1	-

6 Charitable activities

	2022 £	2021 £
Staff costs	19,481	6,405
Depreciation and impairment	237	138
Staff training	106	498
Insurance	402	230
Subscriptions	648	237
Repairs and maintenance	-	248
Advertising	559	30
Printing and stationery	-	508
Travelling expenses	-	59
	<u>21,433</u>	<u>8,353</u>
Share of support costs (see note 7)	1,027	1,443
Share of governance costs (see note 7)	510	462
	<u>22,970</u>	<u>10,258</u>

GOOD NEIGHBOURS-RURAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

7 Support costs

	Support costs	Governance costs	2022	2021
	£	£	£	£
Bank charges	25	-	25	-
Telephone and internet	334	-	334	1,345
Payroll fees	501	-	501	98
Hospitality	137	-	137	-
Room hire	30	-	30	-
Independent Examiner's fees	-	510	510	462
	<u>1,027</u>	<u>510</u>	<u>1,537</u>	<u>1,905</u>
Analysed between				
Charitable activities	<u>1,027</u>	<u>510</u>	<u>1,537</u>	<u>1,905</u>

8 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

9 Employees

The average monthly number of employees during the year was:

	2022 Number	2021 Number
	<u>1</u>	<u>1</u>
Employment costs	2022	2021
	£	£
Wages and salaries	18,850	6,100
Other pension costs	631	305
	<u>19,481</u>	<u>6,405</u>

There were no employees whose annual remuneration was more than £60,000.

GOOD NEIGHBOURS-RURAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

10 Tangible fixed assets

	Computers £
Cost	
At 1 April 2021	946
At 31 March 2022	946
Depreciation and impairment	
At 1 April 2021	138
Depreciation charged in the year	237
At 31 March 2022	375
Carrying amount	
At 31 March 2022	571
At 31 March 2021	808

11 Debtors

	2022 £	2021 £
Amounts falling due within one year:		
Trade debtors	2,542	-
Other debtors	576	328
	3,118	328

12 Creditors: amounts falling due within one year

	Notes	2022 £	2021 £
Deferred income	13	2,542	-
Trade creditors		-	30
Accruals and deferred income		593	504
		3,135	534

13 Deferred income

	2022 £	2021 £
Other deferred income	2,542	-

Deferred income is included in the financial statements as follows:

GOOD NEIGHBOURS-RURAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

13 Deferred income

(Continued)

	2022	2021
	£	£
Deferred income is included within:		
Current liabilities	2,542	-
	<u> </u>	<u> </u>
Movements in the year:		
Deferred income at 1 April 2021	-	-
Resources deferred in the year	2,542	-
	<u> </u>	<u> </u>
Deferred income at 31 March 2022	2,542	-
	<u> </u>	<u> </u>

14 Related party transactions

There were no disclosable related party transactions during the year.

Accounts

Good Neighbours-Rural Peterborough Annual General Meeting 2nd June 2021



Intro and Exec Summary



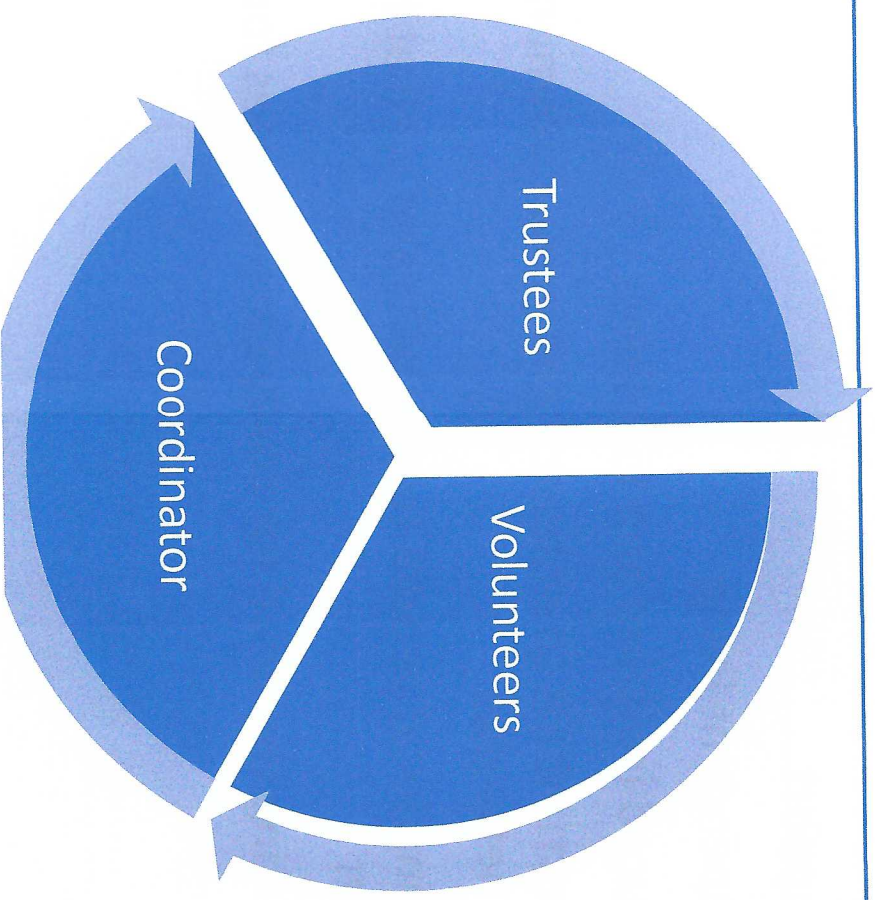
- The Good Neighbours –Rural Peterborough CIO publicly launched in 2019 to support vulnerable and/or isolated residents of rural Peterborough where family and friends are unable to do so.
- The overall aim is to improve people's general health and well-being, giving the ability to stay at home more safely and for longer in a supportive community.
- We are a volunteer-led Charity which aims to protect and proactively support all our volunteers, whatever their reasons for joining, recognising that for some this will provide valuable learning and experience for future job opportunities



William Baxter (Secretary)
Neil Boyce (Chair & Treasurer)
Susie Lucas (Vice Chair)
Joan Pickett
David Ridgeway
Derek Skingle
Chris Wilde

Cate Harding (Part time Coordinator)

Structure



Objectives

We support...

- Independent living
- Reduced isolation and loneliness
- Opportunities to enhance and grow community relations and networks
- Helping local people to stay safe and well at home for longer
- Reducing the need for costly care services for minor needs



The Journey So Far...

2017

Concept formed following co-option to PCC Adults Health Scrutiny Committee representing Parish Councils

Jan – May 2018

Castor & Ailsworth Parish Councils Parish Council commit support. St Kyneburha Parochia Church Council join working group to incorporate the existing Way Warden Scheme

April 2019

Constitution in development for CIO

May 2019

Renamed Rural North West Peterborough Way Wardens and Good Neighbours Scheme and allow other parishes within the Rural North West Area of Peterborough to become partners in the scheme.

To support fundraising an application for independent Charitable Status was made to the Charities Commission.

August 2019

Start up Grant from Peterborough City Council.

June 2020

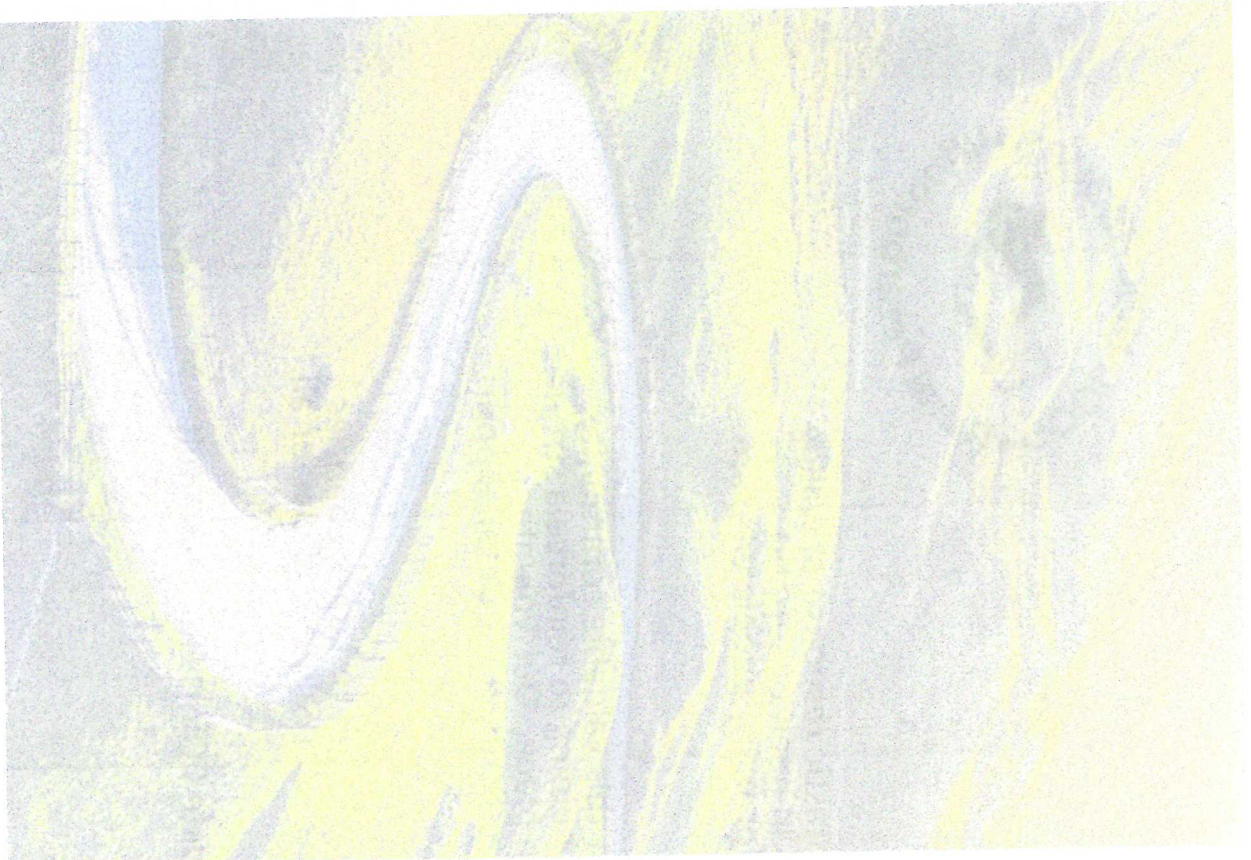
The Co-Ordinator role was advertised.

13th July 2020

Appointed Co-Ordinator commenced employment on the 13th July 2020.

October 2020

CIO renamed Good Neighbours-Rural Peterborough



COVID 19 – The Challenges & Opportunities for Change



- Many of Peterborough's rural communities are benefiting from the fantastic response of willing volunteers to support those in the community that are vulnerable and in need of support throughout the COVID-19 pandemic. This support has been a life line for many people who are unable to leave their home, particularly during these cold winter months.
- The Good Neighbours – Rural Peterborough will essentially ensure that this valuable community support remains in place throughout COVID and beyond, thereby also helping to reinforce a strong and resilient community support network via the structures we have in place. Our Volunteers all have an enhanced DBS Check, for their protection as well as that of the clients who ask for support, together with access to training and support.
- Our volunteer support is not designed to replace those of professional services or larger Charities but will compliment and add value in ways that we hope is recognised as mutually beneficial for all.
- In recognition of this, we are now receiving referrals from the Countywide COVID Hub and Adult Social Care Services in Peterborough.



How it works in Practice

In times of need, the Good Neighbours Rural Peterborough resident volunteers offer support and short term help to their neighbours in the community.

We accept referrals from individuals, family, friends and professional services if consent given.

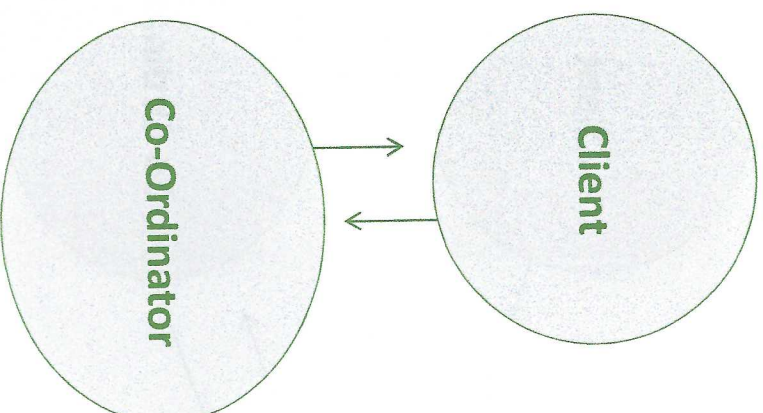


How it works in Practice



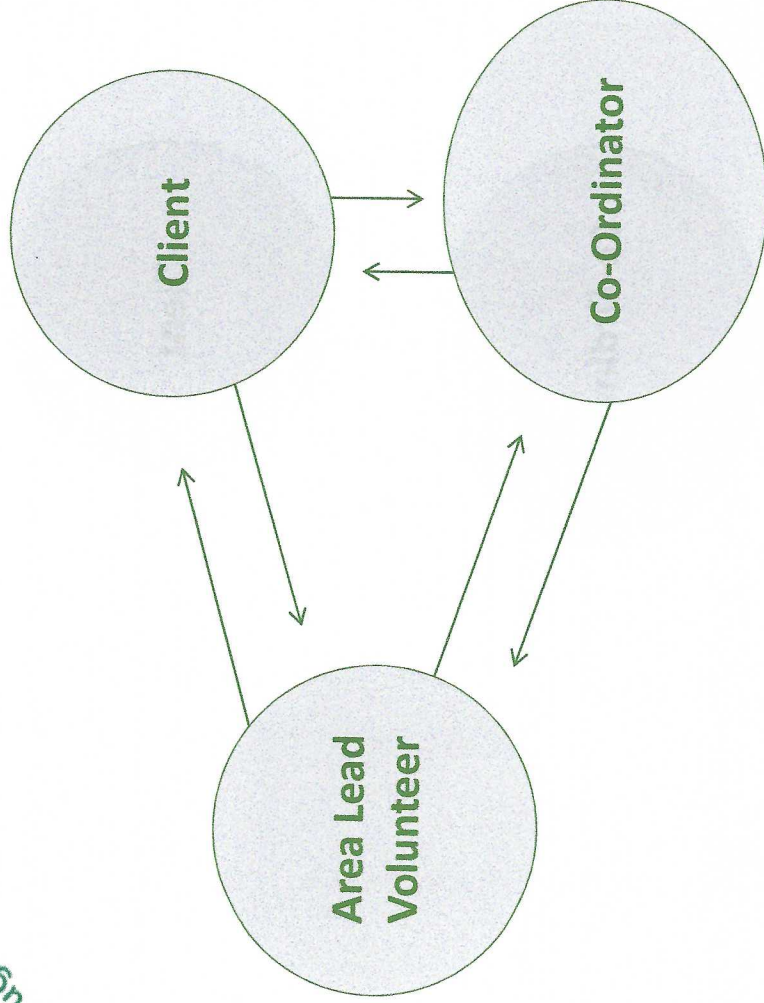


How it works in Practice



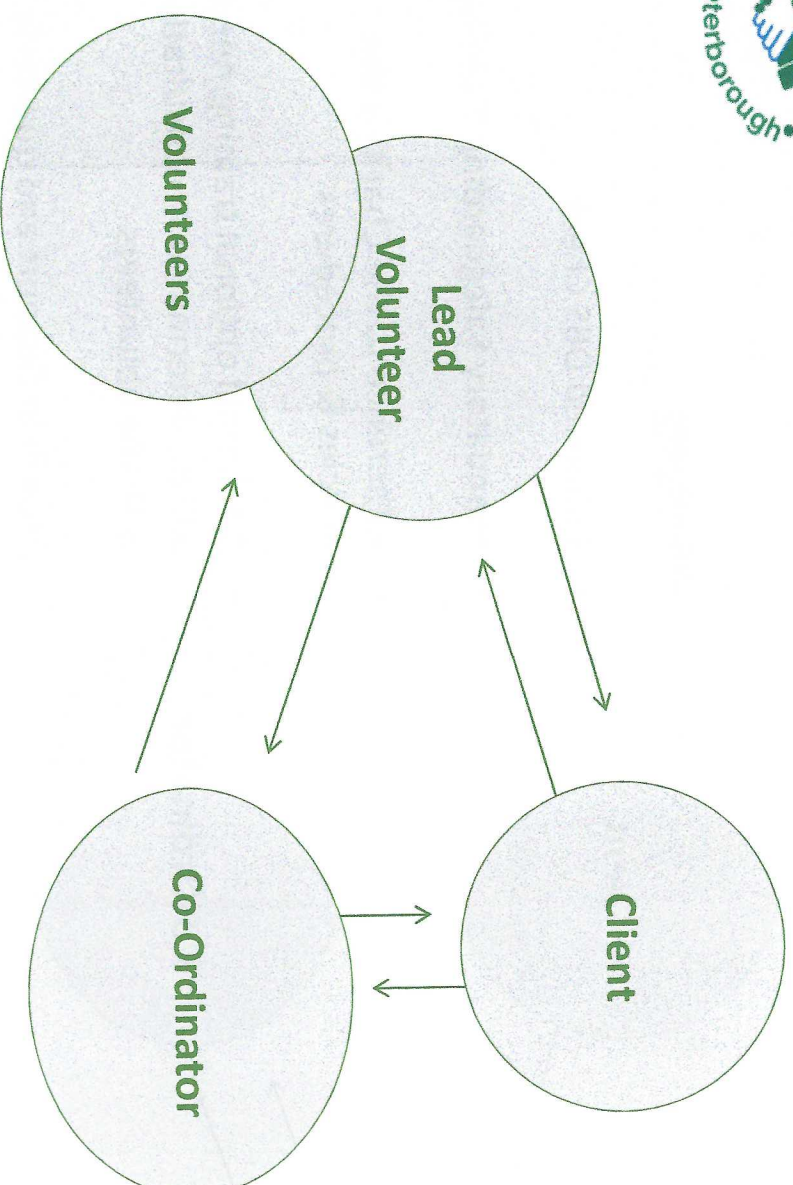


DO YOU NEED HELP?



- [Website: goodneighboursrp.org.uk](http://goodneighboursrp.org.uk)
- *Email: coordinator.gnrp@gmail.com*
- *Telephone: 07735 810139*

How it works in Practice



Examples of short-term help:

- Befriending
- Help with shopping
- Filling in forms
- Lift to visit relative in hospital
- One-off gardening/DIY tasks
- Walking the dog
- Help with TV/Internet

Volunteers will advise:

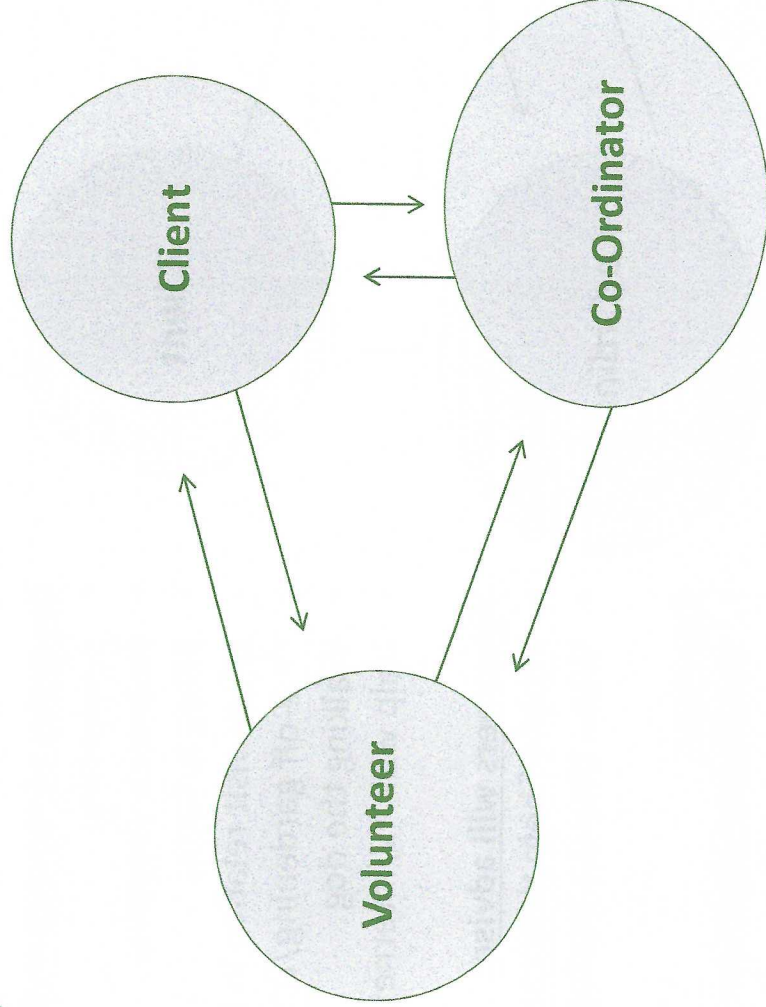
- Types of help they can give
- When they are available

Expenses:

- Volunteers' expenses will be reimbursed



How it works in Practice



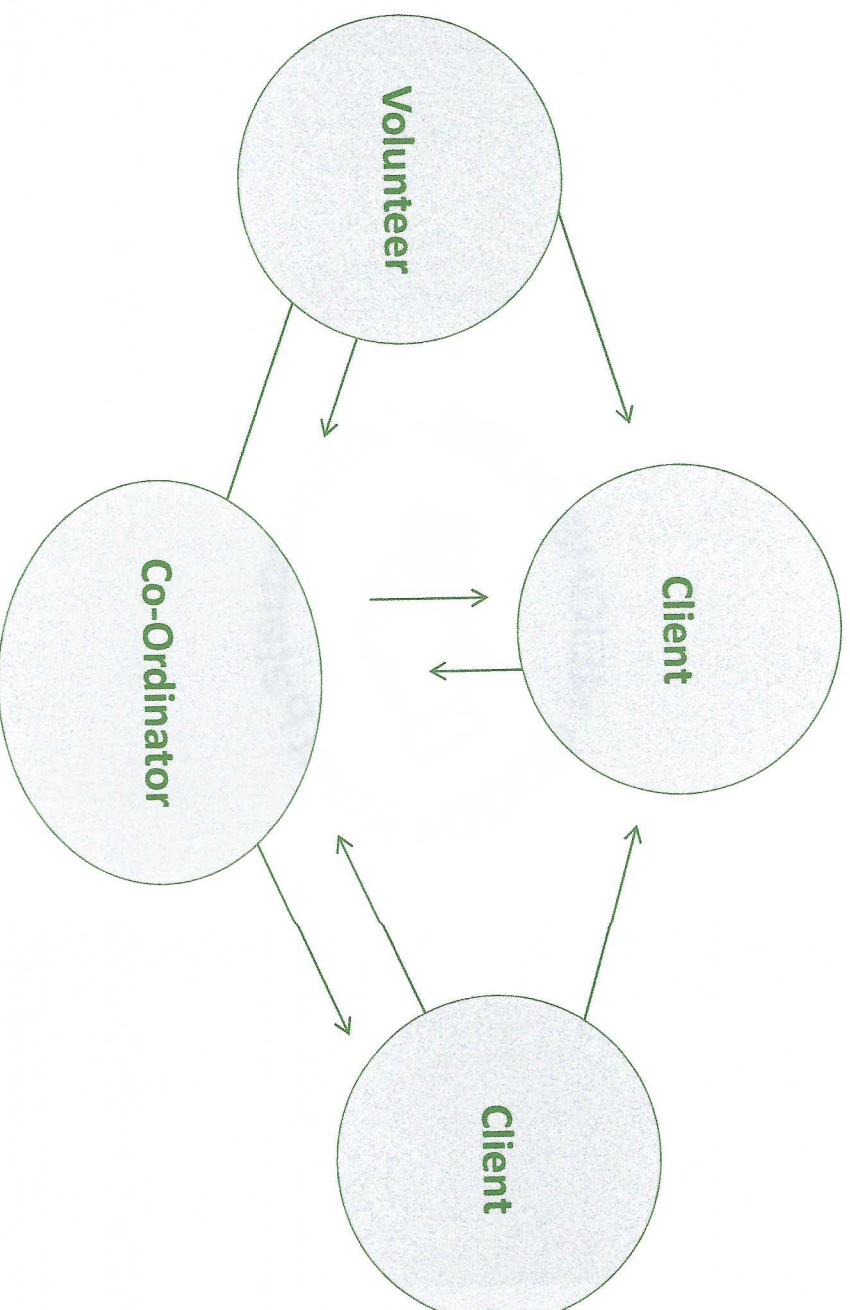
Volunteers

- Enhanced DBS Check
- Mandatory Safeguarding Training
- Adherence to the Charity's the policies & procedures
- Additional optional training needs will be determined in consultation with the volunteers
- Area Peer Support and quarterly Volunteer Forum



- Volunteers are Eyes and ears in the Community
- Recognise signs of additional support needs
- Coordinator assists with signposting to professional services in consultation with client and family

How it works in Practice



ANY QUESTIONS?



Achievements

- Recognition of added value to support individuals by Statutory Services
- Start-up grant from Peterborough City Council and additional COVID recovery funding
- Recruitment of Co-Ordinator (sole paid member of staff)
- Development of policies, procedures and operational management systems
- Public Launch – November 2020
- Membership of 5 Parish Councils and registration of 36 Volunteers
- 5* Focus Accreditation Award
- Referrals totalling over 50 hours of volunteering
- 1st Volunteer Forum
- 1st Volunteer Training Session

All in less than a year of launching!



Impact and Value

"As both a volunteer for the Good Neighbours Trust, and also as a Trustee, my satisfaction and fulfilment are that I not only actively participate and interact with the more vulnerable in our community, but I also can be part of the shaping of policy and values within the Good Neighbours Rural Peterborough Trust. While volunteers support the charity in a variety of roles, one of the lesser-known volunteer roles is that of a Trustee who sits on the organisation's Board of Trustees. I see it as a privilege to be able to do both roles".

—Derek, Trustee and Newborough Volunteer April 2021





Impact and Value

*“It is so good to know that an organisation like this exists
so that we can refer people in need to local support”*

(Early Help Team Worker Adult Social Care 1/2/21)

Impact and Value

*"It is so good to know that an organisation like this exists
so that we can refer people in need to local support"*

(Early Help Team Worker Adult Social Care 1/2/21)



Impact and Value

- “After volunteering for the Newborough COVID Support Group I realized how many elderly and vulnerable people there are in our village and most importantly how lonely people have been. I like to think I make a small difference to a few people and I also enjoy being part of a small team who all feel the same as I do.
- Kindness costs nothing ”. *Wendy, Lead Volunteer Newborough May 2021*



Impact and Value

- “I have always found that you receive more from volunteering than you give.” *Belinda, Castor Volunteer May 2021*



Impact and Value

- “By volunteering I feel I can support and add value to the community and help those that are in need and don't have a family network close by. Just by taking someone shopping or for a appointment can really take away the worry about how they are going to manage.
- During 2020 pandemic has made me realise how important showing a bit of kindness can do for someone. Just by asking are you ok makes a huge difference to someone who lives alone etc.
- As I am around 100 miles away from my mother (who is 91) knowing that there was good neighbourhood scheme round her would be a great comfort and this is one of the main reasons I did become part of Good Neighbours”. *Diane, Newborough Volunteer May 2021*



Impact and Value

“ Good Neighbours have a good network of local connections and volunteers, and are able to respond promptly and compassionately to the needs of rural people facing difficulties!”

(Steve Harknett COVID Hub 12/3/2021)



Impact and Value

“I have volunteered for Age UK for some years, but with the pandemic and lockdowns, I have been unable to continue with that. I joined Wendy and her team delivering hot meals and assisting locally, so when the GNRP came along, it was the perfect chance to stay involved within my local community” *Meg, Newborough Volunteer May 2021*

Ambitions & Long Term Strategy

- COVID recovery – and beyond -supporting people to be confident re-socialising in the community
- Membership of Full Parish Network supporting GNRP
- Development of new community focused initiatives identified within the Parish Network
- Exploring interest from Urban Parish Councils



Acknowledgements

Our heartfelt thanks to:

- **All our valuable volunteers, we could not do this without you!**

- **Our Funders:**

- Peterborough City Council (PCC)
- Peterborough Council for Voluntary Services (PCVS)
- Cambridgeshire Community Foundation
- Officers from the NHS and PCC for their time, advice and support as members of our Working Group
- Geek Design, OCS-UK IT Support and Inkwell Printers for your patience and support



