

Trustees' Annual Report

Covering the period from April 01st 2024 to March 31st 2025

Charity name: Skiggle

Charity registration number: 1185108

Aims and objectives

The constitution states that Skiggle's objective is "the relief of disabled persons in the UK".

This is achieved through the creation and maintenance of a mutual support network comprising disabled people and their carers. Skiggle's members use the charity to redistribute surplus medical consumables and provide emergency supply of consumables to those in need.

Activities

SOS messaging service - where members can request urgent care essentials immediately, in unforeseen circumstances, from other member's surplus supplies. The service uses geolocation technology to direct SOS messages to members with a limited radius of the member asking for help. All SOS requests are vetted by our team to ensure they comply with our terms and conditions e.g. the service can't be used for medications.

Marketplace where items can be bought, sold or offered for free. We have strict terms and conditions relating to the movement of products which must be followed. The marketplace includes our Bereavement Angel, an icon available for those needing to use the site due to personal loss. Any items which were originally provided by the NHS can only be offered free of charge.

Charitable activities – fundraising to Skiggle running costs, service improvements and promotion of the charity to grow its membership.

Achievements in the reporting period

Skiggle's membership continued to grow significantly. We now have over 24,000 members. The increasing membership means we can provide better coverage for SOS requests and we are able to make use of otherwise surplus equipment and consumables through the marketplace.

We have also supported 155 SOS requests in the last 12 months. This brings the total number of SOS requests supported since the charity was formed to 812.

Although we can't accurately measure the turnover of the Skiggle marketplace, there has definitely been an increase in activity during the reporting period. We estimate that approximately £3m of surplus NHS consumables and equipment was redistributed in the year. If it wasn't for Skiggle, most of the consumables would otherwise have been sent to landfill.

Although NHS supply chains have begun to recover from the after effects of the COVID pandemic, we are still seeing numerous shortages. This has meant that many vulnerable people have been struggling for vital supplies such as suction catheters, ventilation kits, specialist feeds and many other items. The Skiggle marketplace and SOS service have been used extensively, as a result we have also seen a number of NHS professionals using Skiggle when the NHS supply chain has failed.

Our social media platforms have brought awareness to the charity and we have successfully achieved many written press releases and a popular engagement with our membership.

We have continued to upgrade website security to protect our vulnerable members. We have had a high profile problematic member which has challenged our security system. Fortunately, we attracted positive publicity on social media by tackling the problem (boosting our membership). Our new security upgrade uses technology from within the banking and gambling sectors.

Fundraising performance

Overall, our fundraising performance is doing well with member contributions up from the previous year. Also donations from people wanting to support such a worthwhile charity We expect to improve our fundraising performance going forward.

Structure, governance and management

The charity is governed by a constitution which was last updated on 2nd June 2023.

There must be at least 3 charity trustees. If the number falls below this minimum, the remaining trustee or trustees may only act to call a meeting of the charity trustees or appoint a new charity trustee.

Apart from the first charity trustees, every trustee must be appointed by a resolution passed at a properly convened meeting of the charity trustees.

In selecting individuals for appointment as charity trustees, the charity trustees must have regard to the skills, knowledge and experience needed for the effective administration of the CIO.

Trustees in the reporting period

Name	Date appointed	Date left
Christine Singleton ¹	30/8/2019	
Helen Taylor ²	30/8/2019	21/5/2023
Kate Kostecka	7/9/2019	21/5/2023
Paul Turner ³	15/3/2023	
Jayne Chester ⁴	3/4/2023	

Charity Address

Skiggle
PO Box 1411
Preston
PR2 0YD

¹ Chair

² Treasurer until 15/3/2023 and Secretary until 3/4/2023

³ Treasurer from 15/3/2023

⁴ Secretary from 3/4/2023

Appendix 1 – other SORP questions not already covered in the Trustees' Annual Report

SORP Question	SORP reference	Skiggle response
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	Trustees confirm that they have had full regard to PB3; the guidance issued by the Charity Commission on public benefit.
Policy on grant making	Para 1.38	N/A
Policy on social investment including program related investment	Para 1.38	N/A
Contribution made by volunteers	Para 1.38	N/A
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	We have insufficient funds to create a reserve at this time but, as and when funding permits, we would like to hold reserves covering 1 years' operation of the charity (circa £5k).
Amount of reserves held	Para 1.22	None
Reasons for holding zero reserves	Para 1.22	The charity does not have sufficient funds to put in reserves at this time
Details of fund materially in deficit	Para 1.24	N/A
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	Although our running costs are normally very low and we expect to be able to cover them through normal our fundraising, if a major rewrite of the website was required, it might be difficult to fund.
The charity's principal sources of funds (including any fundraising)	Para 1.47	Principal source of funds: <ul style="list-style-type: none"> • Trusts and foundations • Corporate fundraising and donations • Grants
Investment policy and objectives including any social investment policy adopted	Para 1.46	N/A

A description of the principal risks facing the charity	Para 1.46	<p>Insufficient funds as the charities' costs grow with the increase in its beneficiaries.</p> <p>Cyber security breaches, despite adherence to GDPR policy and protocol.</p>
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CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name Skiggle	No (if any) 1185108
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Receipts and payments accounts

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For the period from	Period start date 01/04/2024	To	Period end date 31/03/2025
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Charitable Activities (Donations)	1,119	-		1,119	2,584
Charitable Activities (Fundraising)		-	-		-
Charitable Activities (Gift in Kind)		-	-	-	
Gross Trading Receipts	-	-	-	-	497
Charitable Activities (Grants)	-	-	-	-	
Other receipts (Loan from Trustee)	1,382	-	-	1,382	1,193
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	2,501	-	-	2,501	4,274
A2 Asset and investment sales, (see table).					
	-	-	-	-	
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	2,501	-	-	2,501	4,274
A3 Payments					
Expenses for fundraising activities	-	-	-	-	
Payments relating directly to charitable	2,832		-	2,832	5,731
	-	-	-	-	-

	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total	2,832	-	-	2,832	5,731
A4 Asset and investment purchases, (see table)					
	-	-	-	-	
	-	-	-	-	
Sub total	-	-	-	-	
Total payments	2,832	-	-	2,832	5,731
Net of receipts/(payments)		-	-		- 1,457
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	-		-	-	13,364
Cash funds this year end	-	-	-	-	13,364

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Bank Account	11,099		-
		-	-	-
		-	-	-
	Total cash funds	11,099	-	-
		(agree balances with receipts and payments account (s))	Agreement Error	OK
			OK	OK

		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets	Details			
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

		Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets	Details			
			-	-
			-	-
			-	-
			-	-
			-	-


		Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use	Details			
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

		-	-
		-	-

B5 Liabilities

Details	Fund to which liability relates	Amount due (optional)	When due (optional)
		-	
		-	
		-	
		-	
		-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	Paul Turner	18/10/25