NUMBER 11

England & Wales · Charity number 1184610

Details

Status	Registered
Legal form	CIO
Registered	2019-07-25
Register	View on the Charity Commission register

Contact

Address	Number 11 11 Chapel Lane Stoke-on-Trent ST6 2AB
Phone	01782961800
Email	info@number11.org.uk
Website	number11.org.uk

Activities

Objects: FOR THE PUBLIC BENEFIT THE RELIEF OF POVERTY AND FINANCIAL HARDSHIP OF THOSE IN STOKE-IN-TRENT AND THE SURROUNDING AREAS THROUGH THE PROVISION OF SUPPORT SERVICES INCLUDING BUT NOT LIMITED TO ACCESSING BENEFITS AND ACCOMMODATION, DEVELOPING CORE SKILLS, DEBT MANAGEMENT AND EMPLOYABILITY

Activities: Number 11 is a lifeline for individuals in our community struggling with a variety of issues, from difficulties with debt and benefits through to isolation, unemployment, bereavement or mental illness. Our focus is on a person centred sustainable approach. Number 11 is a family, so in addition to our workshops or one-to-one support we emphasise eating, playing, laughing and doing life together.

Classification

- **How:** Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Disability, The Prevention Or Relief Of Poverty, Economic/community Development/employment, Recreation, Other Charitable Purposes
- **Who:** Elderly/old People, People With Disabilities, The General Public/mankind

Geography

- Stoke-on-trent City

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£199,485	£238,390	-	-
2024-03-31	£165,628	£240,012	-	-
2023-03-31	£294,554	£293,998	-	-
2022-03-31	£322,378	£190,970	-	-
2021-03-31	£183,087	£123,033	-	-

Trustees

Name	Role	Appointed
Sam Taylor	Chair	2025-01-01
Jonathan Hibberts		2020-10-18
Kieran Edward Hughes		2026-03-12
Ree Smith		2020-09-01
Wendy Blood		2019-07-25

NUMBER 11

England & Wales - Charity number 1184610

Accounts

Charity Number: 1184610

Number 11

Financial statements for the period ended 31 March 2025

Number 11
Reference and administration information

Charity number	1184610
Registered office and operational address	11 Chapel Lane Stoke-On-Trent ST6 2AB

Trustees

Trustees who served during the year and up to the date of this report were as follows:

Dr James Adams	Chair	(resigned 31 December 2024)
Sam Taylor	Chair	
Thomas Clowes	Treasurer	(resigned 30 November 2025)
Wendy Blood		
Ree Smith		
James Adams		(resigned 31 December 2024)
Jonathan Hibberts		
Jessica Hill		

Key management personnel

The trustees consider themselves to be key management personnel given the size of the charity.

Independent Examiner

Adrian Phillips FCA
Arlo Accountancy Limited
107 Valley Road
Stockport
SK4 2DB

Number 11
Trustees' annual report for the period ended 31 March 2025

The trustees present their report and the unaudited financial statements for the period ended 31 March 2025.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

The charity is a charitable incorporated organisation formed on the 25 July 2019, the charity previously operated as a restricted fund of Burslem Methodist Mission (Swan Bank) – charity number 1141130 – this report refers to operations undertaken in the period prior to incorporating as they are relevant for understanding the activities of the charity.

Objectives and activities

As per our governing document our charitable objectives are:

- The prevention and relief of poverty
- To provide long-term, holistic and relationship-based support to those in need within the community of Burslem and Stoke-on-Trent.
- To offer nutritious meals to those in need in the community.
- To offer a 'Re-Build' Programme, working alongside clients in order to support self-sustainability, and tackle the sources of their issues, as well as providing crisis support, where required. Number 11 does not want to simply place a plaster over the problem, but instead aims to identify and remove the root causes of problems, support clients to a place of hope, self-dependency and restoration.
- To provide activities which build community, tackle isolation and support the development of self-esteem and healthy relationships.
- To support clients with re-skilling opportunities, equipping and supporting them into employment, and therefore increasing self-dependency and sustainability.
- To provide opportunities for individuals within the community to gain experience in volunteering and employment.
- To provide a family-like environment, where those struggling with isolation or loneliness feel included, loved and welcomed.
- To support other community groups within the local area.

During our seventh year of activities (to 31st March 2025) we have undertaken a variety of work to meet the above objectives. Our support is focused across six main areas:

1) Crisis Support

We believe in seeing the relief of poverty by supporting individuals to make sustainable changes which lead them towards independence. We support clients through a wide variety of crisis situations in areas including but not limited to; benefits, debt, low income, accommodation and housing, budgeting, bereavement, abuse and trauma, isolation, self-esteem, confidence, registering with GP services, gaining ID, anxiety and depression and other general life skills.

Our goal is to support individuals from a place where they are stuck, to one where they can accept help, then to developing hope, to a place of learning and finally to one of full independence.

2) Re-Engage

At Number 11 we're about relationships, not just services, and people, not just boxes. One of our objectives is to build community, tackle isolation and support the development of healthy relationships. As well as daily eating together, we

run daily sessions and workshops, with everything from music, arts and crafts through to giant jenga and uno. We run weekly 'check in and feelings 'sessions, alongside activities such as sports supported by Stoke City community foundation – and we hold quarterly client forum meetings which give our beneficiaries a chance to come together to shape the services we offer within this.

3) Re-Build

As per our objectives our Re-Build programme aims to address the root causes of a client's issues and support self-sustainability. We have designed all our material across all our programmes to create our journey of change, supporting a client's progress from being stuck, to accepting help, having hope, learning and reaching independence, these 5 steps now flow through all our centre activities. We have designed a new monitoring system wellbeing tool based on Gad9 and Gad7 questions adapted to our clients 'needs.

Our Re-Build activities have included offering 1:1 counselling, sessions we call 'The life journey 'where together we look back and try and identify problems a client may have encountered which are now resulting in the issues that they are facing. We also run more structured workshops, such as our bespoke courses on self-esteem, bereavement, anger management or mental health to name a few.

4) What we do

We developed a brochure called "What we do" based on analysis of Stoke on Trent demographics, poverty report, and mental health reports. This identified who needs Number 11, then working with the client information we know to give us a complete picture of the deeper needs of our clients and how we can tailer the workshops, 1:1 session counselling and activities to best meet the needs.

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

5) Know Your neighbourhood.

We started a pilot "Know your neighbourhood" project with funds from the DCMS, where the aims are to identify the reasons why people are isolated and lonely and the means to how Number 11 can help clients overcome this problem. The focus was to get the clients to engage with organisations locally and especially get into volunteering. We had a target of 25 beneficiaries and 15 of those to go into volunteering, we had 25 beneficiaries and 15 into volunteering, the project is due to end March 2025.

Relationships and 'giving back 'to Number 11 remain the primary motivation for our members to begin/continue volunteering. We have countless stories of clients finding Number 11 to be the catalyst for building confidence, enabling recovery and building social connections which leads to clients journeying towards volunteering and employment opportunities.

6) Housing

In April 2021 Number 11 first launched its supported housing programme. This started by Initially housing 2 individuals in a fully furnished terraced house in Tunstall then quickly acquiring a second property accommodating two more members in Burslem. We wanted to provide high quality shared & supported accommodation to enable our tenants to have a safe place to live whilst they overcome their difficulties. We believe that by providing high quality supported accommodation, we can help our tenants to move forward in their lives achieving their full potential.

We look at the ‘whole person ’supporting our tenants achieve sustainable change, by learning how to live independently. Whilst accommodated with us we assist our tenants to develop their life skills through a bespoke program of support designed for each individual. This has already included providing support such as cooking, budgeting, life planning, and crisis support either at the property or at Number 11.

Volunteers

The trustees would like to acknowledge the significant amount of time given to the charity by an unpaid team of volunteers which is vital to our work as an organisation. The total amount of hours volunteered during the year was 1,565 and this is not reflected within the statement of financial activities because of its nature as a non-financial resource.

Achievements and performance

The charity's main activities and who it tries to help are described below. All its charitable activities focus on supporting vulnerable individuals in the city of Stoke-on-Trent and are undertaken to further Number 11’s charitable purposes for the public benefit.

Our key achievements over our sixth year in operation have been:

- Being able to not only continue to deliver high quality services but to build an organisation into a skilled structured workforce with a strategy and process to understand and develop vulnerable people.
- Developing a Housing Programme to both support clients and enhance the long-term sustainability of our crisis support work, we now manage two properties.
- 2,477 client visit the centre through the year
- Serving of 2,567 meals.
- 1,384 client support situations managed
- Clients attend twice a week and total attendance figures for workshops over the year is 875
- Volunteers have contributed over 1,565 hours to our work over the last 12 months.

Beneficiaries of our services

We have a wide range of beneficiaries, most are from the local area of Burslem or the surrounding areas, however we support clients from across the whole city of Stoke-on-Trent. Our centre is open for any member of the community referred from many local partners and we support clients dealing with a wide range of issues.

Opening Hours

Our opening hours have been extended to Monday for teaching English, Maths and phonics, Tuesdays and Thursday’s for workshops, 1:1 and advocacy, and Fridays for clients to come in and engage in crafts and activities.

Financial Review

Over our last financial year, we invested significant time in exploring further grant funding to continue our work.

The charity had total income for the year ended 31 March 2025 of £199,485 (2024: £165,628). The charity is largely dependent on grant funding which totalled £123,727 (2024: £108,532) and represents 62% (2024: 66%) of total income. Of these grants, Number 11 has recognised and received the fourth instalment of a 5 year grant (Reaching Communities by the National Lottery) of £76,042 which is a restricted income stream.

The second key income stream for the charity consists of £28,830 (2024: £31,586) of unrestricted housing benefit generated from our investment in a property and rental of a second house.

The remainder of our income consists of smaller restricted and unrestricted grants along with donations from individuals and organisations. The trustees would like to thank all those who have generously contributed to our work. Without this consistent support the charity would not be in the place that it is today.

At the close of the year, we have unrestricted funds totaling £195,078 (2024: £230,119). Of this, £84,633 (2024: £88,835) represents the designated fixed asset fund which is primarily the investment of unrestricted funds in our residential property (£70,485) and a further £14,148 (2024: £18,350) invested on property improvements and equipment. There is a further designated fund of £75,000 (2024: £75,000) for future property use. Of the remainder, our free reserves (defined as unrestricted funds not designated for future use and consisting only of cash balances amounted to £42,196 (2024: £71,457). This is below the minimum amount stated in our reserves policy of £90,000 as discussed below.

Total cash reserves at 31 March 2025 (which includes restricted, unrestricted and unrestricted designated funds) was £117,196 (2024: £146,457) and the charity is a in a healthy position going into 2025/26.

Reserves Policy

Our policy is to hold a minimum of 6 months running costs. We anticipate that our running costs next year will be around £180,000, and therefore we aim to hold around £90,000 in our free reserves at any time. Our current free reserves are £42,196 and the trustees are satisfied that as the charity has implemented plans in the next financial year to grow the charity reserves.

Plans for the future

As a trustee team we are proud of the achievements of the charity of the past 12 months and feel that it has been our immense privilege to see the impact Number 11’s work has had on so many lives.

However, we do not intend to stand still and so we will be continuing to refine our current work, such as our crisis support and volunteering, whilst also looking into some new areas.

Structure, governance and management

Our trustee board has a wide range of expertise, and our trustee team works diligently to oversee the work we do. Trustee’s are recruited and are able to step down in the ways laid down by our governing document.

The organisation is a charitable incorporated organisation formed on the 25 July 2019.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 9 to the accounts.

Related parties and relationships with other organisations:

We have strong relationships with many organisations across the city of Stoke-on-Trent. The premises that we operate from is owned by SwanBank Methodist Church, and Number 11 originally began as a project run by the church before gaining charitable status. Although now legally separate we retain a strong working relationship. We work with many other partners across the city and would like to note our special thanks to Saltbox, who provide an informal representative at our board meetings to offer advice and guidance. We are grateful to the many informal partners who have raised money for our work over the past 12 months, and to the many agencies that either provide referrals to us or take referrals from us.

Statement of responsibilities of the trustees

The trustees are responsible for preparing the trustees ’annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Charity law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity’s website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Signed on behalf of the Trustees on 11 December 2025

Sam Taylor

Chair

Independent examiner's report

to the trustees of Number 11

I report on the accounts of the charity for the period ending 31 March 2025 set out on pages 8 to 21.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that, in any material respect, the requirements:

- to keep accounting records in accordance with section 130 of the Charities Act; and
- to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act

have not been met; or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Adrian Phillips FCA
Arlo Accountancy Limited
107 Valley Road
Stockport
SK4 2DB

Number 11

Statement of Financial Activities

for the year ended 31 March 2025

	Note	Unrestricted funds £	Restricted funds £	Total funds 2025 £	*Unrestricted funds £*	*Restricted funds £*	*Total funds 2024 £*
Income from:							
Donations and legacies	3	42,932	-	42,932	*24,489*	-	*24,489*
Charitable activities	4	45,826	110,727	156,553	*32,982*	*108,157*	*141,139*
Total income		**88,758**	**110,727**	**199,485**	***57,471***	***108,157***	***165,628***
Expenditure on:							
Cost of raising funds	5	12,000	-	12,000	-	-	-
Charitable activities	5	109,899	116,491	226,390	*127,779*	*112,233*	*240,012*
Total expenditure		**121,899**	**116,491**	**238,390**	**127,779**	**112,233**	***240,012***
Net income/(expenditure) before net gains/(losses) on investments		(33,141)	(5,764)	(38,905)	(70,308)	(4,076)	*(74,384)*
Net income/(expenditure) for the year	6	**(33,141)**	**(5,764)**	**(38,905)**	**(70,308)**	**(4,076)**	*(74,384)*
Transfer between funds		(1,900)	1,900	-	-	-	-
Net movement in funds for the year		**(35,041)**	**(3,864)**	**(38,905)**	**(70,308)**	**(4,076)**	*(74,384)*
Reconciliation of funds							
Total funds brought forward		230,119	49,943	280,062	*300,427*	54,019	*354,446*
Total funds carried forward		**195,078**	**46,079**	**241,157**	**230,119**	**49,943**	***280,062***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Balance sheet as at 31 March 2025

	Note	2025		*2024*	
		£	£	*£*	*£*
Fixed assets					
Tangible assets	10		124,236		*134,829*
Total fixed assets			**124,236**		***134,829***
Current assets					
Debtors	11	565		*565*	
Cash at bank and in hand	12	117,196		*146,457*	
Total current assets		**117,761**		***147,022***	
Liabilities					
Creditors: amounts falling due in less than one year	13	(840)		*(1,789)*	
Net current assets			**116,921**		***145,233***
Total assets less current liabilities			241,157		*280,062*
Net assets			**241,157**		***280,062***
The funds of the charity:					
Restricted income funds	14		46,079		*49,943*
Unrestricted income funds	15		47,445		*66,284*
Designated property fund	15		75,000		*75,000*
Designated fixed asset funds	15		84,633		*88,835*
Total charity funds			**253,157**		**280,062**

The notes on pages 10 to 21 form part of these accounts.

Approved by the trustees on 11 December 2025 and signed on their behalf by:

Sam Taylor (Chair)

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Number 11 meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £ sterling.

b Judgments and estimates

The trustees have made no key judgments which have a significant effect on the accounts.

The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

The charity therefore continues to adopt the going concern basis in preparing its financial statements.

d Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether ‘capital’ grants or ‘revenue’ grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

e Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees’ annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

f Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

g Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

h Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs of delivering support services undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

i Operating leases

Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

j Tangible fixed assets

Individual fixed assets costing £500 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows:

Leasehold improvements	10%
Fixtures and fittings	33%
Freehold property	0% - 33%

k Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

l Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

m Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

n Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

o Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity's contribution is restricted to the contributions disclosed in note 11. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within support and governance costs and allocated to the funds of the charity using the methodology set out in note 8.

2 Legal status of the charity

The charity is a charitable incorporated organisation with no share capital formed on the 25 July 2019, the charity previously operated as a restricted fund of Burslem Methodist Mission (Swan Bank) – charity number 1141130. The registered office address is disclosed on page 1.

3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2025 £	*Unrestricted £*	*Restricted £*	*Total 2024 £*
Donations	32,342	-	32,342	20,113	-	*20,113*
Donated services	4,376	-	4,376	4,376	-	*4,376*
Gift Aid	6,214	-	6,214	-	-	-
Total	42,932	-	42,932	*24,489*	-	*24,489*

4 Income from charitable activities

	Unrestricted £	Restricted £	Total 2025 £	*Unrestricted £*	*Restricted £*	*Total 2024 £*
Grants	13,000	110,727	123,727	375	108,157	*108,532*
Housing benefit	31,091	-	31,091	31,586	-	*31,586*
Other income	1,735		1,735	1,021	-	*1,021*
Total	45,826	110,727	156,553	32,982	108,157	141,139

5 Cost of raising funds

	Unrestricted £	Restricted	Total 2025 £	*Unrestricted £*	*Restricted £*	*Total 2024 £*
Staff costs	12,000	-	12,000	-	-	-
	12,000	-	12,000	-	-	-

5 Analysis of expenditure on charitable activities

	Total 2025	*Total 2024*
	£	*£*
Advertising and marketing	263	784
Bank Charges	2	9
Cafe	4,514	3,409
Centre running costs	10,524	9,607
Depreciation	10,593	11,644
Equipment and consumables	2,817	2,497
Housing costs	14,470	10,292
Insurance	301	746
Legal and professional	3,845	4,476
Rent	4,376	9,226
Staff costs	171,672	181,852
Staff and volunteer expenses	2,443	4,786
Travel expenses	570	684
	226,390	*240,012*
Restricted expenditure	116,491	*112,233*
Unrestricted expenditure	109,899	*127,779*
	226,390	*240,012*

6 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2025	*2024*
		£
Depreciation	10,593	*11,644*
Operating lease rentals:		
Property	4,376	*9,226*
Independent examiner's fee	840	*840*

7 Staff costs

Staff costs during the year were as follows:

	2025 £	2024 £
Wages and salaries	164,036	165,812
Social security costs	8,554	10,601
Pension costs	11,082	5,439
	183,672	181,852
Allocated as follows:		
Cost of raising funds	*12,000*	-
Charitable activities	*171,672*	*181,852*
	183,672	*181,852*

No employees has employee benefits in excess of £60,000.

The average number of staff employed during the period was 8 (2024: 8).
The average full time equivalent number of staff employed during the period was 5.8 (2024: 5.8).

The key management personnel of the charity comprise the trustees . The total employee benefits of the key management personnel of the charity were £nil.

8 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration during the year (2024: Nil).

No trustees received travel and subsistence expenses during the year (2024: none).

Aggregate donations from related parties were £nil (2024: £nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2024: nil).
Number 11 received free rent from Swan Bank valued at £4,376 (2024: £4,376).

9 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

10 Fixed assets: tangible assets

	Freehold Property	Leasehold improvements £	Fixtures & Fittings £	Total £
Cost				
At 1 April 2024	87,168	90,986	6,644	184,798
Additions	-	-	-	-
At 31 March 2025	87,168	90,986	6,644	184,798
Depreciation				
At 1 April 2024	5,409	39,364	5,196	49,969
Charge for the year	1,641	8,219	733	10,593
Reclassification	-	-	-	-
At 31 March 2025	7,050	47,583	5,929	60,562
Net book value				
At 31 March 2025	80,118	43,403	715	124,236
At 31 March 2024	*81,759*	*51,622*	*1,448*	*134,829*

11 Debtors

	2025 £	*2024 £*
Prepayments and accrued income	565	565
	565	*565*

Notes to the accounts for the year ended 31 March 2025 (continued)

12 Cash at bank and in hand

	2025	*2024*
	£	*£*
Cash at bank and on hand	117,196	146,457
	117,196	*146,457*

13 Creditors: amounts falling due within one year

	2025	*2024*
	£	*£*
Trade Creditors	-	*46*
Other creditors and accruals	840	*1,743*
	840	1,789

14 Analysis of movements in restricted funds

	Balance at 1 April 2024	Income	Expenditure	Transfers	Balance at 31 March 2025
	£	£	£	£	£
Building Improvements	*45,993*	-	(8,026)	-	37,967
Community Foundation	*3,950*	23,685	(29,535)	1,900	-
Reaching Communities	-	76,042	(76,042)	-	-
HSF	-	5,000	(2,086)	-	2,914
Arnold Clarke	-	1,000	-	-	1,000
George Earl	-	3,000	(775)	-	2,225
Hanley Household	-	2,000	(27)	-	1,973
Total	49,943	110,727	(116,491)	1,900	46,079

Comparative period

	Balance at 1 April 2023	*Income*	*Expenditure*	*Transfers*	*Balance at 31 March 2024*
	£	*£*	*£*	*£*	*£*
Building Improvements	*54,019*	-	(8,026)	-	45,993
Community Foundation	-	23,685	(19,735)	-	3,950
Reaching Communities	-	84,472	(84,472)	-	-
Total	*54,019*	*108,157*	*(112,233)*	-	*49,943*

Name of restricted fund	**Description, nature and purposes of the fund**
Building Improvements	Value of leasehold improvements deemed received from Swan Bank
Community Foundation	Department for Culture Media and Sport Pilot programme to help understand how people isolated and chronically lonely could be best improved with a view to getting them into volunteering
Reaching Communities	Funding from The National Lottery to help with transition to more financially sustainable model
HSF	To provide food, energy and water bill support for clients
Arnold Clarke	To support provision of hot meals
George Earl	To help combat lonliness with extended opening hours
Hanley Household	funds to provide sessions for improving money education

15 Analysis of movement in unrestricted funds

	Balance at 1 April 2024	Income	Expenditure	Transfers	As at 31 March 2025
	£	£	£	£	£
Unrestricted fund	66,284	88,758	(105,697)	(1,900)	47,445
Designated property fund	75,000	-	-	-	75,000
Designated fixed assets	88,835	-	(4,202)	-	84,633
	230,119	88,758	(109,899)	(1,900)	207,078

15 Analysis of movement in unrestricted funds (cont…)

Comparative period

	Balance at 1 April 2023	*Income*	*Expenditure*	*Transfers*	*As at 31 March 2024*
	£	*£*	*£*	*£*	*£*
Unrestricted fund	*137,037*	53,408	(124,161)	-	66,284
Designated property fund	*75,000*	-	-	-	75,000
Designated fixed assets	*88,390*	4,063	(3,618)	-	88,835
	300,427	*57,471*	*(127,779)*	-	*230,119*

Name of unrestricted fund	Description, nature and purposes of the fund
Unrestricted fund	General funds of the charity available to spend on charitable activities
Designated property fund	Funds designated by the trustees for future property purchase
Designated fixed assets	Funds that have been designated for fixed assets

16 Analysis of net assets between funds

	Unrestricted funds	Designated funds	Restricted funds	Total 2025
	£	£	£	£
Tangible fixed assets	(10,593)	88,835	45,994	124,236
Net current assets/(liabilities)	41,836	75,000	85	116,921
Total	31,243	163,835	46,079	241,157

Comparative period

	Unrestricted fund	Designated funds	Restricted funds	Total 2024
	£	£	£	£
Tangible fixed assets	(7,581)	88,391	54,019	134,829
Net current assets/(liabilities)	74,309	75,000	(4,076)	145,233
Total	66,728	163,835	49,943	280,062

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Audit trail

Title	Number 11 Accounts for signature
File name	Number_11_2025_ac...for_signature.pdf
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Accounts

Charity Number: 1184610

Number 11

Financial statements for the period ended 31 March 2024

Number 11
Reference and administration information

Charity number	1184610
Registered office and operational address	11 Chapel Lane Stoke-On-Trent ST6 2AB

Trustees

Trustees who served during the year and up to the date of this report were as follows:

Dr James Adams	Chair	(resigned 31 December 2024
Sam Taylor	Chair	(appointed 1 January 2025)
Thomas Clowes	Treasurer	(appointed 23 April 2024)
Christopher Chadwick		(resigned 31 December 2023)
Nicki Dyas		(resigned 19 March 2024)
Wendy Blood		
Ree Smith		
James Adams		(resigned 31 December 2024)
Jonathan Hibberts		
Jessica Hill		(appointed 23 May 2022)

Key management personnel

The trustees consider themselves to be key management personnel given the size of the charity.

Independent Examiner

Adrian Phillips FCA
Arlo Accountancy Limited
107 Valley Road
Stockport
SK4 2DB

Number 11

Trustees' annual report for the period ended 31 March 2024

The trustees present their report and the unaudited financial statements for the period ended 31 March 2024.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

The charity is a charitable incorporated organisation formed on the 25 July 2019, the charity previously operated as a restricted fund of Burslem Methodist Mission (Swan Bank) – charity number 1141130 – this report refers to operations undertaken in the period prior to incorporating as they are relevant for understanding the activities of the charity.

Objectives and activities

As per our governing document our charitable objectives are:

- The prevention and relief of poverty
- To provide long-term, holistic and relationship-based support to those in need within the community of Burslem and Stoke-on-Trent.
- To offer nutritious meals to those in need in the community.
- To offer a 'Re-Build' Programme, working alongside clients in order to support self-sustainability, and tackle the sources of their issues, as well as providing crisis support, where required. Number 11 does not want to simply place a plaster over the problem, but instead aims to identify and remove the root causes of problems, support clients to a place of hope, self-dependency and restoration.
- To provide activities which build community, tackle isolation and support the development of self-esteem and healthy relationships.
- To support clients with re-skilling opportunities, equipping and supporting them into employment, and therefore increasing self-dependency and sustainability.
- To provide opportunities for individuals within the community to gain experience in volunteering and employment.
- To provide a family-like environment, where those struggling with isolation or loneliness feel included, loved and welcomed.
- To support other community groups within the local area.

During our sixth year of activities (to 31st of March 2024) we have undertaken a variety of work to meet the above objectives. Our support is focussed across 6 main areas:

1) Crisis Support

We believe in seeing the relief of poverty by supporting individuals to make sustainable changes which lead them towards independence. We support clients through a wide variety of crisis situations in areas including but not limited to; benefits, debt, low income, accommodation and housing, budgeting, bereavement, abuse and trauma, isolation, self-esteem, confidence, registering with GP services, gaining ID, anxiety and depression and other general life skills.

Our goal is to support individuals from a place where they are stuck, to one where they can accept help, then to developing hope, to a place of learning and finally to one of full independence.

2) Re-Engage

At Number 11 we're about relationships, not just services, and people, not just boxes. One of our objectives is to build community, tackle isolation and support the development of healthy relationships. As well as daily eating together, we

run daily sessions and workshops, with everything from music, arts and crafts through to giant jenga and uno. We run weekly 'check in and feelings' sessions, alongside activities such as sports supported by Stoke City community foundation – and we hold quarterly client forum meetings which give our beneficiaries a chance to come together to shape the services we offer within this.

3) Re-Build

As per our objectives our Re-Build programme aims to address the root causes of a client's issues and support self-sustainability. We have designed all our material across all our programmes to create our journey of change, supporting a client's progress from being stuck, to accepting help, having hope, learning and reaching independence, these 5 steps now flow through all our centre activities. We have designed a new monitoring system wellbeing tool based on Gad9 and Gad7 questions adapted to our clients' needs.

Our Re-Build activities have included offering 1:1 counselling, sessions we call 'The life journey' where together we look back and try and identify problems a client may have encountered which are now resulting in the issues that they are facing. We also run more structured workshops, such as our bespoke courses on self-esteem, bereavement, anger management or mental health to name a few.

4) What we do

We developed a brochure called "What we do" based on analysis of Stoke on Trent demographics, poverty report, and mental health reports. This identified who needs Number 11, then working with the client information we know to give us a complete picture of the deeper needs of our clients and how we can tailer the workshops, 1:1 session counselling and activities to best meet the needs.

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

5) Know Your neighbourhood.

We started a pilot "Know your neighbourhood" project with funds from the DCMS, where the aims are to identify the reasons why people are isolated and lonely and the means to how Number 11 can help clients overcome this problem. The focus was to get the clients to engage with organisations locally and especially get into volunteering. We had a target of 25 beneficiaries and 15 of those to go into volunteering, so far we have 25 beneficiaries and 15 into volunteering, the project is due to end March 2025.

Relationships and 'giving back' to Number 11 remain the primary motivation for our members to begin/continue volunteering. One of our members has since started part-time work, where she is utilising the skills and confidence that she increased as a volunteer. We have also seen two of our members begin volunteering together at a local clothes/furniture bank, showing once again that members who participate in one form of volunteering are more likely to help other organisations as well. We have also had a new member join who has begun to volunteer at a local community café,

6) Housing

In April 2021 Number 11 first launched its supported housing programme. This started by Initially housing 2 individuals in a fully furnished terraced house in Tunstall then quickly acquiring a second property accommodating two more members in Burslem. We wanted to provide high quality shared & supported accommodation to enable our tenants to have a safe place to live whilst they overcome their difficulties. We believe that by providing high quality supported accommodation, we can help our tenants to move forward in their lives achieving their full potential.

We look at the 'whole person' supporting our tenants achieve sustainable change, by learning how to live independently. Whilst accommodated with us we assist our tenants to develop their life skills through a bespoke program of support designed for each individual. This has already included providing support such as cooking, budgeting, life planning, and crisis support either at the property or at Number 11.

Volunteers

The trustees would like to acknowledge the significant amount of time given to the charity by an unpaid team of volunteers which is vital to our work as an organisation. The total amount of hours volunteered during the year was 2280 and this is not reflected within the statement of financial activities because of its nature as a non-financial resource.

Achievements and performance

The charity's main activities and who it tries to help are described below. All its charitable activities focus on supporting vulnerable individuals in the city of Stoke-on-Trent and are undertaken to further Number 11's charitable purposes for the public benefit.

Our key achievements over our sixth year in operation have been:

- Being able to not only continue to deliver high quality services but to build an organisation into a skilled structured workforce with a strategy and process to understand and develop vulnerable people.
- Developing a Housing Programme to both support clients and enhance the long-term sustainability of our crisis support work, we now manage two properties.
- A total footfall of 2485 through our centre over the year up 12% on the previous year.
- Serving of 2891 meals.
- 2054 Crisis support situations managed up 10% on last year.
- Clients attend twice a week and total attendance figures for workshops over the year is 1169 up 55% on last year.
- Volunteers have contributed over 1687 hours to our work over the last 12 months, with a value of over £17,000.

Beneficiaries of our services

We have a wide range of beneficiaries, most are from the local area of Burslem or the surrounding areas, however we support clients from across the whole city of Stoke-on-Trent. Our centre is open for any member of the community referred from many local partners and we support clients dealing with a wide range of issues.

Opening Hours

Our opening hours have been extended to Monday for teaching English, Maths and phonics, Tuesdays and Thursday's for workshops, 1:1 and advocacy, and Fridays for clients to come in and engage in crafts and activities.

Financial review

Over our last financial year, we invested significant time in development of our business plan and in securing further grant funding to continue our work. As such we started this year in a strong financial position. Through the year we were able to secure opportunity to grow our reaching out work and due to a combination of this and some income generated over and above our budget we finished the year also in a strong position as we are preparing to invest in our future.

The charity had total income for the year ended 31 March 2024 of £165,628 (2023: £294,554). The charity is largely dependent on grant funding which totalled £108,532 (2023: £207,386) and represents 66% (2023: 70%) of total income. Of these grants, Number 11 has recognised and received the third instalment of a 5 year grant (Reaching Communities by the National Lottery) of £84,472 which is a restricted income stream. A grant of £23,685 was received from Community Foundation

The third key income stream for the charity consists of £31,586 (2023: 34,062) of unrestricted housing benefit generated from our investment in a property and rental of a second house.

The remainder of our income consists of smaller restricted and unrestricted grants along with donations from individuals and organisations. The trustees would like to thank all those who have generously contributed to our work. Without this consistent support the charity would not be in the place that it is today.

At the close of the year, we have unrestricted funds totalling £230,119 (2023: £300,427). Of this, £88,835 (2023: £88,390) represents the designated fixed asset fund which is primarily the investment of unrestricted funds in our residential property (£70,485) and a further £18,350 (2023: £17,905 invested on property improvements and equipment. Of the unrestricted funds, a further £75,000 (2023: £75,000) of this has been designated by the trustees towards the purchase of a second property. Of the remainder, our free reserves (defined as unrestricted funds not designated for future use and consisting only of cash balances amounted to £71,457 (2023: £122,814). This is below the minimum amount stated in our reserves policy of £130,000 as discussed below.

By designating £75,000 towards the purchase of a second property, we will be able to expand our housing service allowing us to better meet the needs of our clients and secure a more sustainable income stream which is crucial to enabling Number 11 to continue in the long term. This will enable Number 11 and our clients to truly thrive, rather than just survive.

Total cash reserves at 31 March 2024 (which includes restricted, unrestricted and unrestricted designated funds) was £146,457 (2023: £197,814) and the charity is a in a healthy position going into 20243/25.

Reserves policy

Our policy is to hold a minimum of 6 months running costs. We anticipate that our running costs next year will be around £260,000, and therefore we aim to hold around £130,000 in our free reserves at any time. Our current free reserves are £71,457 and the trustees are satisfied that as the charity will be able to grow free reserves which will be utilised for charitable activities, our intention currently is to invest further in our housing provision once we have raised enough free funds.

Plans for the future

As a trustee team we are proud of the achievements of the charity of the past 12 months and feel that it has been our immense privilege to see the impact Number 11's work has had on so many lives.

However, we do not intend to stand still! and so we will be continuing to refine our current work, such as our crisis support and volunteering, whilst also looking into some new areas:

Structure, governance and management

Our trustee board has a wide range of expertise, and our trustee team works diligently to oversee the work we do. Trustee's are recruited and are able to step down in the ways laid down by our governing document.

The organisation is a charitable incorporated organisation formed on the 25 July 2019.

The company was established under a memorandum of association which established the objects and powers of the charitable company and is governed under its articles of association.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 9 to the accounts.

Related parties and relationships with other organisations:

We have strong relationships with many organisations across the city of Stoke-on-Trent. The premises that we operate from is owned by Swan Bank Methodist church, and Number 11 originally began as a project run by the church before gaining charitable status. Although now legally separate we retain a strong working relationship. We work with many other partners across the city and would like to note our special thanks to Saltbox, who provide an informal representative at our board meetings to offer advice and guidance. We are grateful to the many informal partners who have raised money for our work over the past 12 months, and to the many agencies that either provide referrals to us or take referrals from us.

Statement of responsibilities of the trustees

The trustees are responsible for preparing the trustees' annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Charity law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable group and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable group and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Signed on behalf of the Trustees on 10 January 2025

Sam Taylor

Chair

Independent examiner's report

to the trustees of Number 11

I report on the accounts of the charity for the period ending 31 March 2024 set out on pages 9 to 22.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts
present a 'true and fair' view and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that, in any material respect, the requirements:
   - to keep accounting records in accordance with section 130 of the Charities Act; and
   - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act

have not been met; or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Adrian Phillips

Adrian Phillips FCA
Arlo Accountancy Limited
107 Valley Road
Stockport
SK4 2DB

23 / 01 / 2025

Number 11

Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 March 2024

	Note	Unrestricted funds £	Restricted funds £	Total funds 2024 £	*Unrestricted funds £*	*Restricted funds £*	*Total funds 2023 £*
Income from:							
Donations and legacies	3	24,489	-	24,489	*36,046*	*88*	*36,134*
Charitable activities	4	32,982	108,157	141,139	*55,545*	*202,875*	*258,420*
Total income		**57,471**	**108,157**	**165,628**	***91,591***	***202,963***	***294,554***
Expenditure on:							
Cost of raising funds	5	-	-	-	-	-	-
Charitable activities	6	127,779	112,233	240,012	*24,410*	*269,588*	*293,998*
Total expenditure		**127,779**	**112,233**	**240,012**	**24,410**	**269,588**	***293,998***
Net income/(expenditure) before net gains/(losses) on investments		(70,308)	(4,076)	(74,384)	67,181	(66,625)	*556*
Net income/(expenditure) for the year	7	**(70,308)**	**(4,076)**	**(74,384)**	**67,181**	**(66,625)**	*556*
Transfer between funds		-	-	-	*29,774*	(29,774)	-
Net movement in funds for the year		**(70,308)**	**(4,076)**	**(74,384)**	**96,955**	**(96,399)**	*556*
Reconciliation of funds							
Total funds brought forward		300,427	54,019	354,446	*203,472*	150,418	*353,890*
Total funds carried forward		**230,119**	**49,943**	**280,062**	**300,427**	**54,019**	***354,446***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Balance sheet as at 31 March 2024

	Note	2024		*2023*	
		£	£	*£*	*£*
Fixed assets					
Tangible assets	11		134,829		*142,410*
Total fixed assets			**134,829**		***142,410***
Current assets					
Debtors	12	565		*14,897*	
Cash at bank and in hand	13	146,457		*197,814*	
Total current assets		**147,022**		***212,711***	
Liabilities					
Creditors: amounts falling due in less than one year	14	(1,789)		*(675)*	
Net current assets			**145,233**		***212,036***
Total assets less current liabilities			280,062		*354,446*
Net assets			**280,062**		***354,446***
The funds of the charity:					
Restricted income funds	15		49,943		*54,019*
Unrestricted income funds	16		66,284		*137,037*
Designated property fund	16		75,000		*75,000*
Designated fixed asset funds	16		88,835		*88,390*
Total charity funds			**280,062**		**354,446**

The notes on pages 11 to 22 form part of these accounts.

Approved by the trustees on 10 January 2025 and signed on their behalf by:

Sam Taylor (Chair)

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Number 11 meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £ sterling.

b Judgments and estimates

The trustees have made no key judgments which have a significant effect on the accounts.

The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

The charity therefore continues to adopt the going concern basis in preparing its financial statements.

d Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

e Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

f Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

g Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

h Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs of delivering support services undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

i Operating leases

Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

j Tangible fixed assets

Individual fixed assets costing £500 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows:

Leasehold improvements	10%
Fixtures and fittings	33%
Freehold property	0% - 33%

k Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

l Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

m Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

n Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

o Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity's contribution is restricted to the contributions disclosed in note 11. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within support and governance costs and allocated to the funds of the charity using the methodology set out in note 8.

2 Legal status of the charity

The charity is a charitable incorporated organisation with no share capital formed on the 25 July 2019, the charity previously operated as a restricted fund of Burslem Methodist Mission (Swan Bank) – charity number 1141130. The registered office address is disclosed on page 1.

3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2024 £	*Unrestricted £*	*Restricted £*	*Total 2023 £*
Donations	20,113	-	20,113	31,670	*88*	*31,758*
Donated services	4,376	-	4,376	4,376	-	*4,376*
Total	24,489	-	24,489	*36,046*	*88*	*36,134*

4 Income from charitable activities

	Unrestricted £	Restricted £	Total 2024 £	*Unrestricted £*	*Restricted £*	*Total 2023 £*
Grants	375	108,157	108,532	16,260	191,126	*207,386*
Housing benefit	31,586	-	31,586	34,062	-	*34,062*
Other income	1,021	-	1,021	5,223	11,749	*16,972*
Total	32,982	108,157	141,139	55,545	202,875	258,420

5 Cost of raising funds

	Unrestricted £	Restricted	Total 2024 £	*Unrestricted £*	*Restricted £*	*Total 2023 £*
Staff costs	-	-	-	-	-	-
	-	-	-	-	-	-

6 Analysis of expenditure on charitable activities

	Total 2024	*Total 2023*
	£	*£*
Advertising and marketing	784	1,214
Bank Charges	9	102
Cafe	3,409	2,593
Centre running costs	9,607	12,240
Depreciation	11,644	11,742
Equipment and consumables	2,497	3,947
Housing costs	10,292	11,139
Insurance	746	331
Legal and professional	4,476	2,589
Minibus running costs		166
Rent	9,226	9,176
Staff costs	181,852	234,500
Staff and volunteer expenses	4,786	3,541
Trustee Expenses	-	35
Travel expenses	684	683
	240,012	*293,998*
Restricted expenditure	112,233	*269,588*
Unrestricted expenditure	127,779	*24,410*
	240,012	*293,998*

7 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2024	*2023*
		£
Depreciation	11,644	*11,743*
Operating lease rentals:		
Property	9,226	*9,176*
Independent examiner's fee	840	*675*

8 Staff costs

Staff costs during the year were as follows:

	2024	2023
	£	£
Wages and salaries	165,812	218,460
Social security costs	10,601	10,601
Pension costs	5,439	5,439
	181,852	234,500
Allocated as follows:		
Cost of raising funds	-	-
Charitable activities	*181,852*	*234,500*
	181,852	*234,500*

No employees has employee benefits in excess of £60,000.

The average number of staff employed during the period was 8 (2023: 7).
The average full time equivalent number of staff employed during the period was 5.8 (2023: 5.4).

The key management personnel of the charity comprise the trustees . The total employee benefits of the key management personnel of the charity were £nil.

9 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration during the year (2023: Nil).

No trustees received travel and subsistence expenses during the year (2023: £35 1 trustee).

Aggregate donations from related parties were £nil (2023: £nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2023: nil).
Number 11 received free rent from Swan Bank valued at £4,376 (2032: £4,376).

10 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

11 Fixed assets: tangible assets

	Freehold Property	Leasehold improvements	Fixtures & Fittings	Total
Cost		£	£	£
At 1 April 2023	83,105	90,986	6,644	180,735
Additions	4,063	-	-	4,063
At 31 March 2024	87,168	90,986	6,644	184,798
Depreciation				
At 1 April 2023	1,322	32,377	4,626	38,325
Charge for the year	2,641	8,433	570	11,644
Reclassification	1,446	(1,446)	-	-
At 31 March 2024	5,409	39,364	5,196	49,969
Net book value				
At 31 March 2024	81,759	51,622	1,448	134,829
At 31 March 2023	*81,783*	*58,609*	*2,018*	*142,410*

12 Debtors

	2024	*2023*
	£	*£*
Grants receivable	-	*13,736*
Prepayments and accrued income	565	1,161
	565	*14,897*

13 Cash at bank and in hand

	2024 £	*2023 £*
Cash at bank and on hand	146,457	197,814
	146,457	*197,814*

14 Creditors: amounts falling due within one year

	2024 £	*2023 £*
Trade Creditors	46	-
Other creditors and accruals	1,743	*675*
	1,789	675

15 Analysis of movements in restricted funds

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2024 £
Building Improvements	*54,019*	-	(8,026)	-	45,993
Community Foundation	-	23,685	(19,735)	-	3,950
Reaching Communities	-	84,472	(84,472)	-	-
Total	54,019	108,157	(112,233)	-	49,943

Comparative period

	Balance at 1 April 2022	*Income*	*Expenditure*	*Transfers*	*Balance at 31 March 2023*
	£	*£*	*£*	*£*	*£*
Building Improvements	*62,045*	-	*(8,026)*	-	*54,019*
Swan Bank/MAPJ	*22,250*	116	*(800)*	*(21,566)*	-
Reaching Communities	-	95,441	*(95,441)*	-	-
Reaching Out Project	*66,123*	107,406	*(165,321)*	*(8,208)*	-
Total	*150,418*	*202,963*	*(269,588)*	*(29,774)*	*54,019*

Name of restricted fund	**Description, nature and purposes of the fund**
Building Improvements	Value of leasehold improvements deemed received from Swan Bank
Swan Bank/MAPJ	Transfer of funds from Swan Bank upon becoming a new charity and to cover payroll costs
Community Foundation	Department for Culture Media and Sport Pilot programme to help understand how people isolated and chronically lonely could be best improved with a view to getting them into volunteering
Reaching Out	Engaging with individuals referred to us by the adult social care team, taking Number 11's services into communities all across our city'
Number 11 housing	To fund improvements and repairs to property
Reaching Communities	Funding from The National Lottery to help with transition to more financially sustainable model

16 Analysis of movement in unrestricted funds

	Balance at 1 April 2023	Income	Expenditure	Transfers	As at 31 March 2024
	£	£	£	£	£
Unrestricted fund	137,037	53,408	(124,161)	-	66,284
Designated property fund	75,000	-	-	-	75,000
Designated fixed assets	88,390	4,063	(3,618)	-	88,835
	300,427	57,471	(127,779)	-	230,119

16 Analysis of movement in unrestricted funds (cont…)

Comparative period

	Balance at 1 April 2022	*Income*	*Expenditure*	*Transfers*	*As at 31 March 2023*
	£	*£*	*£*	*£*	*£*
Unrestricted fund	*82,787*	91,591	(20,693)	(16,648)	137,037
Designated property fund	*40,000*	-	-	35,000	75,000
Designated fixed assets	*80,685*	-	(3,717)	11,422	88,390
	203,472	*91,591*	*(24,410)*	*29,774*	*300,427*

Name of unrestricted fund	Description, nature and purposes of the fund
Unrestricted fund	General funds of the charity available to spend on charitable activities
Designated property fund	Funds designated by the trustees for future property purchase
Designated fixed assets	Funds that have been designated for fixed assets

17 Analysis of net assets between funds

	Unrestricted funds	Designated funds	Restricted funds	Total 2024
	£	£	£	£
Tangible fixed assets	-	88,835	45,994	134,829
Net current assets/(liabilities)	66,284	75,000	3,949	145,233
Total	66,284	#REF!	49,943	280,062

Comparative period

	Unrestricted fund	Designated funds	Restricted funds	Total 2023
	£	£	£	£
Tangible fixed assets	-	88,391	54,019	142,410
Net current assets/(liabilities)	137,036	75,000	-	212,036
Total	137,036	163,390	54,019	354,446

NUMBER 11

England & Wales - Charity number 1184610

Accounts

Charity Number: 1184610

Number 11

Financial statements for the period ended 31 March 2023

Number 11
Reference and administration information

Charity number 1184610

Registered office and operational address
11 Chapel Lane
Stoke-On-Trent
ST6 2AB

Trustees

Trustees who served during the year and up to the date of this report were as follows:

Dr James Adams	Chair	
Benjamin Lack ACCA	Treasurer	(resigned 31 December 2022)
Christopher Chadwick		
Nicki Dyas		
Wendy Blood		
Ree Smith		
James Adams		
Jonathan Hibberts		
Jessica Hill		(appointed 23 May 2022)
Thomas Hall		(resigned 23 May 2022)

Key management personnel

The trustees consider themselves to be key management personnel given the size of the charity.

Independent Examiner

Adrian Phillips FCA
Arlo Accountancy Limited
107 Valley Road
Stockport
SK4 2DB

Number 11

Trustees' annual report for the period ended 31 March 2023

The trustees present their report and the unaudited financial statements for the period ended 31 March 2023.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

The charity is a charitable incorporated organisation formed on the 25 July 2019, the charity previously operated as a restricted fund of Burslem Methodist Mission (Swan Bank) – charity number 1141130 – this report refers to operations undertaken in the period prior to incorporating as they are relevant for understanding the activities of the charity.

Objectives and activities

As per our governing document our charitable objectives are:

- The prevention and relief of poverty
- To provide long-term, holistic and relationship-based support to those in need within the community of Burslem and Stoke-on-Trent.
- To offer nutritious meals to those in need in the community.
- To offer a 'Re-Build' Programme, working alongside clients in order to support self-sustainability, and tackle the sources of their issues, as well as providing crisis support, where required. Number 11 does not want to simply place a plaster over the problem, but instead aims to identify and remove the root causes of problems, support clients to a place of hope, self-dependency and restoration.
- To provide activities which build community, tackle isolation and support the development of self-esteem and healthy relationships.
- To support clients with re-skilling opportunities, equipping and supporting them into employment, and therefore increasing self-dependency and sustainability.
- To provide opportunities for individuals within the community to gain experience in volunteering and employment.
- To provide a family-like environment, where those struggling with isolation or loneliness feel included, loved and welcomed.
- To support other community groups within the local area.

During our fifth year of activities (to 31st of March 2023) we have undertaken a variety of work to meet the above objectives. Our support is focussed across 6 main areas:

1) Crisis Support

We believe in seeing the relief of poverty by supporting individuals to make sustainable changes which lead them towards independence. We support clients through a wide variety of crisis situations in areas including but not limited to; benefits, debt, low income, accommodation and housing, budgeting, bereavement, abuse and trauma, isolation, self-esteem, confidence, registering with GP services, gaining ID, anxiety and depression and other general life skills.

Our goal is to support individuals from a place where they are stuck, to one where they can accept help, then to developing hope, to a place of learning and finally to one of full independence.

2) Re-Engage

At Number 11 we're about relationships, not just services, and people, not just boxes. One of our objectives is to build community, tackle isolation and support the development of healthy relationships. As well as daily eating together, we

run daily sessions and workshops, with everything from music, arts and crafts through to giant jenga and uno. We run weekly 'check in and feelings' sessions, alongside activities such as walking football – and we hold monthly client forum meetings which give our beneficiaries a chance to come together to shape the services we offer within this.

3) Re-Build

As per our objectives our Re-Build programme aims to address the root causes of a client's issues and support self-sustainability. We have designed all our material across all our programmes to create our journey of change, supporting a client's progress from being stuck, to accepting help, having hope, learning and reaching independence, these 5 steps now flow through all our centre activities. We have designed a new monitoring system called "My 11's" which will help clients see their progress in 11 key areas.

Our Re-Build activities have included offering 1:1 counselling, sessions we call 'The life journey' where together we look back and try and identify problems a client may have encountered which are now resulting in the issues that they are facing. We also run more structured workshops, such as our bespoke courses on self-esteem, bereavement, anger management or mental health to name a few.

4) Next steps

Next Steps does exactly what it says on the tin. Whether it's through educational courses such as Maths, English or IT, or through developing skills, whether that is sewing, gardening or woodwork – we support clients to get ready to take those next steps towards independence. We support individuals to find work, write a CV, prepare for interviews and more – supporting them to develop ambitions and hope for the future.

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

5) Reaching Out

Reaching Out is a community-based project which began in April 2021 as a part of the organisation Number 11. The project works with individuals in their own homes to assist them in overcoming a variety of obstacles surrounding mental ill-health. We work intensively with people for a short period to assist them in tackling issues they are facing now. We value relationships, uniqueness and quality and believe that the individuals we work with understand their own needs best. Whilst we might be in people's lives for a short time, our aim is to make long-standing change to restore faith and create hope for the future.

Reaching Out is predominantly about taking Number 11 to the individual in the community rather than from within the centre building in Burslem. The Number 11 centre is a lifeline for individuals in a deprived community who are struggling with a variety of issues from difficulties with debt and finance through to isolation, unemployment, bereavement, mental illness and low self-esteem. In addition to our interactive workshops and one-to-one crisis support, we eat, play and share life together. Our focus is to always prioritise building strong relationships whilst supporting clients to see sustainable change. We know it's not just programmes and services which change lives, but instead it's relationship. At Number 11, we believe in not just putting plasters over the problems, but instead getting deeper into the underlying causes of issues to help our clients reach a place of full independence. We take a person-centred approach, working with some of the most vulnerable and marginalised in our city to break the cycle of deprivation and support sustainable change.

6) Housing

In April 2021 Number 11 first launched its supported housing programme. This started by Initially housing 2 individuals in a fully furnished terraced house in Tunstall then quickly acquiring a second property accommodating two more members in Burslem. We wanted to provide high quality shared & supported accommodation to enable our tenants to have a safe place to live whilst they overcome their difficulties. We believe that by providing high quality supported accommodation, we can help our tenants to move forward in their lives achieving their full potential.

We look at the 'whole person' supporting our tenants achieve sustainable change, by learning how to live independently. Whilst accommodated with us we assist our tenants to develop their life skills through a bespoke program of support designed for each individual. This has already included providing support such as cooking, budgeting, life planning, and crisis support either at the property or at Number 11.

Volunteers

The trustees would like to acknowledge the significant amount of time given to the charity by an unpaid team of volunteers which is vital to our work as an organisation. The total amount of hours volunteered during the year was 2280 and this is not reflected within the statement of financial activities because of its nature as a non-financial resource.

Achievements and performance

The charity's main activities and who it tries to help are described below. All its charitable activities focus on supporting vulnerable individuals in the city of Stoke-on-Trent and are undertaken to further Number 11's charitable purposes for the public benefit.

Our key achievements over our fifth year in operation have been:

- Being able to not only continue to deliver high quality services but to build an organisation, from 10 staff this time last year to currently 14 staff who do phenomenal work in supporting the most vulnerable people in our city
- Developing a Housing Programme in order to both support clients and enhance the long-term sustainability of our crisis support work, we now manage two properties and have plans in place to acquire a third.
- A total footfall of 2200 through our centre over the year.
- Serving of 2666 meals, with 314 emergency food provisions distributed to those in crisis.
- 1853 Crisis support situations managed.
- Volunteers have contributed over 2280 hours to our work over the last 12 months.

Beneficiaries of our services

We have a wide range of beneficiaries, most are from the local area of Burslem or the surrounding areas, however we support clients from across the whole city of Stoke-on-Trent. Our centre is open for any member of the community who wishes to access our services and we support clients dealing with a wide range of issues.

Opening Hours

Our opening hours have been extended to Monday for teaching English, Maths and phonics, Tuesdays and Thursday's for workshops, 1:1 and advocacy, and Fridays for clients to come in and engage in crafts and activities.

Financial review

Over our last financial year, we invested significant time in development of our business plan and in securing further grant funding to continue our work. As such we started this year in a strong financial position. Through the year we were able to secure opportunity to grow our reaching out work and due to a combination of this and some income generated over and above our budget we finished the year also in a strong position as we are preparing to invest in our future.

The charity had total income for the year ended 31 March 2023 of £294,554 (2022: £322,378). The charity is largely dependent on grant funding which totalled £207,386 (2022: £235,101) and represents 70% (2022: 73%) of total income. Of these grants, Number 11 has recognised and received the second instalment of a 5 year grant (Reaching Communities by the National Lottery) of £95,441 which is a restricted income stream. A further £107,406 for our 'Reaching Out' project has been received from Stoke-on-Trent city council as a restricted grant for a separate team to deliver our services across the city.

The third key income stream for the charity consists of £34,062 (2022: £34,015) of unrestricted housing benefit generated from our investment in a property and rental of a second house.

The remainder of our income consists of smaller restricted and unrestricted grants along with donations from individuals and organisations. The trustees would like to thank all those who have generously contributed to our work. Without this consistent support the charity would not be in the place that it is today.

At the close of the year, we have unrestricted funds totalling £300,427 (2022: £203,472). Of this, £88,390 (2022: £80,685) represents the designated fixed asset fund which is primarily the investment of unrestricted funds in our residential property (£70,485) and a further £17,905 (2022: £10,200) invested on property improvements and equipment. Of the unrestricted funds, a further £75,000 (2022: £40,000) of this has been designated by the trustees towards the purchase of a second property. Of the remainder, our free reserves (defined as unrestricted funds not designated for future use and consisting only of cash balances amounted to £122,814 (2022: £82,593). This is slightly below the minimum amount stated in our reserves policy of £130,000 as discussed below.

By designating £75,000 towards the purchase of a second property, we will be able to expand our housing service allowing us to better meet the needs of our clients and secure a more sustainable income stream which is crucial to enabling Number 11 to continue in the long term. This will enable Number 11 and our clients to truly thrive, rather than just survive.

Total cash reserves at 31 March 2023 (which includes restricted, unrestricted and unrestricted designated funds) was £197,814 (2022: £196,531) and the charity is a in a healthy position going into 2023/24.

Reserves policy

Our policy is to hold a minimum of 6 months running costs. We anticipate that our running costs next year will be around £260,000, and therefore we aim to hold around £130,000 in our free reserves at any time. Our current free reserves are £82,593 and the trustees are satisfied that as the charity grows the reserves will be utilised for charitable activities, our intention currently is to invest further in our housing provision once we have raised enough free funds.

Plans for the future

As a trustee team we are proud of the achievements of the charity of the past 12 months and feel that it has been our immense privilege to see the impact Number 11's work has had on so many lives.

However, we do not intend to stand still! and so we will be continuing to refine our current work, such as our crisis support, next steps and reaching out programmes, whilst also looking into some new areas:

Firstly, we plan to expand our housing initiative. We own a 3-bed house in the vicinity of Number 11, in addition to renting a further property nearby. This allows us to place clients in need of accommodation. It also provides a sustainable income for our crisis support work through receipt of Enhanced Housing Benefit, which we now receive directly from the city council for each client we house. We have already signed an agreement to lease a second property, further expanding this work and our hope over the next 12 months is to develop a scalable model to be able to offer more housing services.

Secondly, we've identified as a charity one of our top priorities is becoming more financially sustainable. In order to support us to work towards this we have recruited a CEO to work alongside our centre manager and trustee board to help develop more robust structural and financial systems.

Structure, governance and management

Our trustee board has a wide range of expertise, and our trustee team works diligently to oversee the work we do. Trustee's are recruited and are able to step down in the ways laid down by our governing document.

The organisation is a charitable incorporated organisation formed on the 25 July 2019.

The company was established under a memorandum of association which established the objects and powers of the charitable company and is governed under its articles of association.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 9 to the accounts.

Related parties and relationships with other organisations:

We have strong relationships with many organisations across the city of Stoke-on-Trent. The premises that we operate from is owned by Swan Bank Methodist church, and Number 11 originally began as a project run by the church before gaining charitable status. Although now legally separate we retain a strong working relationship. We work with many other partners across the city and would like to note our special thanks to Saltbox, who provide an informal representative at our board meetings to offer advice and guidance. We are grateful to the many informal partners who have raised money for our work over the past 12 months, and to the many agencies that either provide referrals to us or take referrals from us.

Statement of responsibilities of the trustees

The trustees are responsible for preparing the trustees' annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Charity law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable group and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable group and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Signed on behalf of the Trustees on 31 January 2024

James Adams

James Adams

Chair

Independent examiner's report

to the trustees of Number 11

I report on the accounts of the charity for the period ending 31 March 2023 set out on pages 9 to 23.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts
present a 'true and fair' view and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that, in any material respect, the requirements:
    - to keep accounting records in accordance with section 130 of the Charities Act; and
    - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act

have not been met; or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Adrian Phillips

Adrian Phillips FCA
Arlo Accountancy Limited
107 Valley Road
Stockport
SK4 2DB

31 / 01 / 2024

Number 11

Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 March 2023

	Note	Unrestricted funds £	Restricted funds £	Total funds 2023 £	*Unrestricted funds £*	*Restricted funds £*	*Total funds 2022 £*
Income from:							
Donations and legacies	3	36,046	88	36,134	*35,117*	-	*35,117*
Charitable activities	4	55,545	202,875	258,420	*67,360*	*219,901*	*287,261*
Total income		**91,591**	**202,963**	**294,554**	***102,477***	***219,901***	***322,378***
Expenditure on:							
Cost of raising funds	5	-	-	-	*3,098*	-	*3,098*
Charitable activities	6	24,410	269,588	293,998	*28,847*	*159,025*	*187,872*
Total expenditure		**24,410**	**269,588**	**293,998**	**31,945**	**159,025**	***190,970***
Net income/(expenditure) before net gains/(losses) on investments		67,181	(66,625)	556	70,532	60,876	*131,408*
Net income/(expenditure) for the year	7	**67,181**	**(66,625)**	**556**	**70,532**	**60,876**	*131,408*
Transfer between funds		29,774	(29,774)	-	*7,399*	(7,399)	-
Net movement in funds for the year		**96,955**	**(96,399)**	**556**	**77,931**	**53,477**	*131,408*
Reconciliation of funds							
Total funds brought forward		203,472	150,418	353,890	*130,249*	92,233	*222,482*
Total funds carried forward		**300,427**	**54,019**	**354,446**	**208,180**	**145,710**	***353,890***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Balance sheet as at 31 March 2023

	Note	2023		*2022*	
		£	£	*£*	*£*
Fixed assets					
Tangible assets	11		142,410		*142,730*
Total fixed assets			**142,410**		***142,730***
Current assets					
Debtors	12	14,897		*15,844*	
Cash at bank and in hand	13	197,814		*196,531*	
Total current assets		**212,711**		***212,375***	
Liabilities					
Creditors: amounts falling due in less than one year	14	(675)		*(1,215)*	
Net current assets			**212,036**		***211,160***
Total assets less current liabilities			354,446		*353,890*
Net assets			**354,446**		***353,890***
The funds of the charity:					
Restricted income funds	15		54,019		*150,418*
Unrestricted income funds	16		137,037		*82,787*
Designated property fund	16		75,000		*40,000*
Designated fixed asset funds	16		88,390		*80,685*
Total charity funds			**354,446**		**353,890**

The notes on pages 11 to 23 form part of these accounts.

Approved by the trustees on 31 January 2024 and signed on their behalf by:

James Adams

James Adams (Chair)

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 - (Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Number 11 meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £ sterling.

b Judgments and estimates

The trustees have made no key judgments which have a significant effect on the accounts.

The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

The charity therefore continues to adopt the going concern basis in preparing its financial statements.

d Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

e Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

f Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

g Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

h Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs of delivering support services undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

i Operating leases

Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

j Tangible fixed assets

Individual fixed assets costing £500 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows:

Leasehold improvements	10%
Fixtures and fittings	33%
Freehold property	0% - 33%

k Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

l Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

m Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

n Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

o Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity's contribution is restricted to the contributions disclosed in note 11. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within support and governance costs and allocated to the funds of the charity using the methodology set out in note 8.

2 Legal status of the charity

The charity is a charitable incorporated organisation with no share capital formed on the 25 July 2019, the charity previously operated as a restricted fund of Burslem Methodist Mission (Swan Bank) – charity number 1141130. The registered office address is disclosed on page 1.

3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2023 £	*Unrestricted £*	*Restricted £*	*Total 2022 £*
Donations	31,670	88	31,758	*30,741*	-	*30,741*
Donated services	4,376	-	4,376	*4,376*	-	*4,376*
Total	36,046	88	36,134	*35,117*	-	*35,117*

4 Income from charitable activities

	Unrestricted £	Restricted £	Total 2023 £	*Unrestricted £*	*Restricted £*	*Total 2022 £*
Grants	16,260	191,126	207,386	19,000	216,101	*235,101*
Housing benefit	34,062	-	34,062	34,015	-	*34,015*
Other income	5,223	11,749	16,972	14,345	3,800	*18,145*
Total	55,545	202,875	258,420	67,360	219,901	287,261

5 Cost of raising funds

	Unrestricted	Restricted	Total 2023	*Unrestricted*	*Restricted*	*Total 2022*
	£	£	£	*£*	*£*	*£*
Staff costs	-	-	-	*3,098*	-	*3,098*
	-	-	-	*3,098*	-	*3,098*

6 Analysis of expenditure on charitable activities

	Total 2023	*Total 2022*
	£	*£*
Advertising and marketing	1,214	259
Bank Charges	102	90
Cafe	2,593	2,066
Centre running costs	12,240	4,741
Depreciation	11,742	10,778
Equipment and consumables	3,947	5,132
Housing costs	11,139	8,801
Insurance	331	278
Legal and professional	2,589	2,294
Minibus running costs	166	1,406
Rent	9,176	8,776
Staff costs	234,500	141,984
Staff and volunteer expenses	3,541	-
Trustee Expenses	35	175
Travel expenses	683	1,092
	293,998	*187,872*
Restricted expenditure	269,588	*159,025*
Unrestricted expenditure	24,410	*28,847*
	293,998	*187,872*

7 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2023	*2022*
	£	*£*
Depreciation	11,743	*10,778*
Operating lease rentals:		
Property	9,176	*8,776*
Independent examiner's fee	675	*650*

8 Staff costs

Staff costs during the year were as follows:

	2023	2022
	£	£
Wages and salaries	218,460	134,207
Social security costs	10,601	7,253
Pension costs	5,439	3,622
	234,500	145,082
Allocated as follows:		
Cost of raising funds	-	*3,098*
Charitable activities	*234,500*	*141,984*
	234,500	*145,082*

No employees has employee benefits in excess of £60,000.

The average number of staff employed during the period was 7 (2022: 7).
The average full time equivalent number of staff employed during the period was 5.4 (2022: 5.4).

The key management personnel of the charity comprise the trustees . The total employee benefits of the key management personnel of the charity were £nil.

9 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration during the year (2022: Nil).

One trustee received travel and subsistence expenses during the year of £35 (2022:£175).

Aggregate donations from related parties were £nil (2022: £nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2022: nil).

Number 11 received free rent from Swan Bank valued at £4,376 (2022: £4,376). In 2022 an additional grant of £5,000 was received to cover utility costs.

10 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

11 Fixed assets: tangible assets

	Freehold Property	Leasehold improvements £	Fixtures & Fittings £	Total £
Cost				
At 1 April 2022	73,967	90,271	5,074	169,312
Additions	9,138	715	1,570	11,423
At 31 March 2023	83,105	90,986	6,644	180,735
Depreciation				
At 1 April 2022	1,322	22,497	2,763	26,582
Charge for the year	-	9,880	1,863	11,743
At 31 March 2023	1,322	32,377	4,626	38,325
Net book value				
At 31 March 2023	81,783	58,609	2,018	142,410
At 31 March 2022	*72,645*	*67,774*	*2,311*	*142,730*

12 Debtors

	2023 £	*2022 £*
Grants receivable	13,736	*15,000*
Prepayments and accrued income	1,161	844
	14,897	*15,844*

Notes to the accounts for the year ended 31 March 2023 (continued)

13 Cash at bank and in hand

	2023 £	*2022* *£*
Cash at bank and on hand	197,814	196,531
	197,814	*196,531*

14 Creditors: amounts falling due within one year

	2023 £	*2022* *£*
Other creditors and accruals	675	*1,215*
	675	1,215

15 Analysis of movements in restricted funds

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2023 £
Building Improvements	*62,045*	-	(8,026)	-	54,019
Swan Bank/MAPJ	*22,250*	116	(800)	(21,566)	-
Reaching Communities	-	95,441	(95,441)	-	-
Reaching Out Project	*66,123*	107,406	(165,321)	(8,208)	-
Total	150,418	202,963	(269,588)	(29,774)	54,019

Notes to the accounts for the year ended 31 March 2023 (continued)

Comparative period

	Balance at 1 April 2021	*Income*	*Expenditure*	*Transfers*	*Balance at 31 March 2022*
	£	*£*	*£*	*£*	*£*
Building Improvements	*66,271*	3,800	*(8,026)*	-	*62,045*
Swan Bank/MAPJ	*22,250*	-	-	-	*22,250*
Reaching Communities		83,601	*(83,601)*	-	-
Reaching Out Project	-	125,000	*(57,191)*	*(1,686)*	*66,123*
ESF	-	7,500	*(7,500)*	-	-
Number 11 Housing	*3,712*	-	*(2,707)*	*(1,005)*	-
Total	*92,233*	*219,901*	*(159,025)*	*(2,691)*	*150,418*

Name of restricted fund	**Description, nature and purposes of the fund**
Building Improvements	Value of leasehold improvements deemed received from Swan Bank
Swan Bank/MAPJ	Transfer of funds from Swan Bank upon becoming a new charity and to cover payroll costs
ESF	Grant received to fund Next steps work.
Reaching Out	Engaging with individuals referred to us by the adult social care team, taking Number 11's services into communities all across our city'
Number 11 housing	To fund improvements and repairs to property
Reaching Communities	Funding from The National Lottery to help with transition to more financially sustainable model

16 Analysis of movement in unrestricted funds

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers £	As at 31 March 2023 £
Unrestricted fund	82,787	91,591	(20,693)	(16,648)	137,037
Designated property fun	40,000	-	-	35,000	75,000
Designated fixed assets	80,685	-	(3,717)	11,422	88,390
	203,472	91,591	(24,410)	29,774	300,427

Comparative period

	Balance at 1 April 2021 £	*Income £*	*Expenditure £*	*Transfers £*	*As at 31 March 2022 £*
Unrestricted fund	*54,503*	102,477	(29,193)	(45,000)	82,787
Designated property fun	-	-	-	40,000	40,000
Designated fixed assets	*75,746*	-	(2,752)	7,691	80,685
	130,249	*102,477*	*(31,945)*	*2,691*	*203,472*

Name of unrestricted fund	**Description, nature and purposes of the fund**
Unrestricted fund	General funds of the charity available to spend on charitable activities
Designated property fund	Funds designated by the trustees for future property purchase
Designated fixed assets	Funds that have been designated for fixed assets

17 Analysis of net assets between funds

	Unrestricted funds £	Designated funds £	Restricted funds £	Total 2023 £
Tangible fixed assets	-	88,391	54,019	142,410
Net current assets/(liabilities)	137,036	75,000	-	212,036
Total	137,036	163,390	54,019	354,446

Comparative period

	Unrestricted fund £	Designated funds £	Restricted funds £	Total 2022 £
Tangible fixed assets	-	80,685	62,045	142,730
Net current assets/(liabilities)	82,787	40,000	88,373	211,160
Total	82,787	120,685	150,418	353,890

NUMBER 11

England & Wales - Charity number 1184610

Accounts

Charity Number: 1184610

Number 11

Financial statements for the period ended 31 March 2022

Number 11
Reference and administration information

Charity number	1184610
Registered office and operational address	11 Chapel Lane Stoke-On-Trent ST6 2AB

Trustees

Trustees who served during the year and up to the date of this report were as follows:

Dr James Adams	Chair
Benjamin Lack ACCA	Treasurer
Christopher Chadwick	
Nicki Dyas	
Thomas Hall	(resigned 23 May 2022)
Wendy Blood	
Ree Smith	
James Adams	
Jonathan Hibberts	
Jessica Hill	(appointed 23 May 2022)

Key management personnel

The trustees consider themselves to be key management personnel given the size of the charity.

Independent Examiner

Adrian Phillips FCA
Arlo Accountancy Limited
107 Valley Road
Stockport
SK4 2DB

Number 11

Trustees' annual report for the period ended 31 March 2022

The trustees present their report and the unaudited financial statements for the period ended 31 March 2022.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

The charity is a charitable incorporated organisation formed on the 25 July 2019, the charity previously operated as a restricted fund of Burslem Methodist Mission (Swan Bank) – charity number 1141130 – this report refers to operations undertaken in the period prior to incorporating as they are relevant for understanding the activities of the charity.

Objectives and activities

As per our governing document our charitable objectives are:

- The prevention and relief of poverty
- To provide long-term, holistic and relationship-based support to those in need within the community of Burslem and Stoke-on-Trent.
- To offer nutritious meals to those in need in the community.
- To offer a 'Re-Build' Programme, working alongside clients in order to support self-sustainability, and tackle the sources of their issues, as well as providing crisis support, where required. Number 11 does not want to simply place a plaster over the problem, but instead aims to identify and remove the root causes of problems, support clients to a place of hope, self-dependency and restoration.
- To provide activities which build community, tackle isolation and support the development of self-esteem and healthy relationships.
- To support clients with re-skilling opportunities, equipping and supporting them into employment, and therefore increasing self-dependency and sustainability.
- To provide opportunities for individuals within the community to gain experience in volunteering and employment.
- To provide a family-like environment, where those struggling with isolation or loneliness feel included, loved and welcomed.
- To support other community groups within the local area.

During our fourth year of activities (to 31st of March 2022) we have undertaken a variety of work to meet the above objectives. Our support is focussed across 6 main areas:

1) Crisis Support

We believe in seeing the relief of poverty by supporting individuals to make sustainable changes which lead them towards independence. We support clients through a wide variety of crisis situations in areas including but not limited to; benefits, debt, low income, accommodation and housing, budgeting, bereavement, abuse and trauma, isolation, self-esteem, confidence, registering with GP services, gaining ID, anxiety and depression and other general life skills.

Our goal is to support individuals from a place where they are stuck, to one where they can accept help, then to developing hope, to a place of learning and finally to one of full independence.

2) Re-Engage

At Number 11 we're about relationships, not just services, and people, not just boxes. One of our objectives is to build community, tackle isolation and support the development of healthy relationships. As well as daily eating together, we

run daily sessions and workshops, with everything from music, arts and crafts through to giant jenga and uno. We run weekly 'check in and feelings' sessions, alongside activities such as walking football – and we hold monthly client forum meetings which give our beneficiaries a chance to come together to shape the services we offer within this.

3) Re-Build

As per our objectives our Re-Build programme aims to address the root causes of a client's issues and support self-sustainability. We have designed all our material across all our programmes to create our journey of change, supporting a client's progress from being stuck, to accepting help, having hope, learning and reaching independence, these 5 steps now flow through all our centre activities. We have designed a new monitoring system called "My 11's" which will help clients see their progress in 11 key areas.

Our Re-Build activities have included offering 1:1 counselling, sessions we call 'The life journey' where together we look back and try and identify problems a client may have encountered which are now resulting in the issues that they are facing. We also run more structured workshops, such as our bespoke courses on self-esteem, bereavement, anger management or mental health to name a few.

4) Next steps

Next Steps does exactly what it says on the tin. Whether it's through educational courses such as Maths, English or IT, or through developing skills, whether that is sewing, gardening or woodwork – we support clients to get ready to take those next steps towards independence. We support individuals to find work, write a CV, prepare for interviews and more – supporting them to develop ambitions and hope for the future.

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

5) Reaching Out

Reaching Out is a community-based project which began in April 2021 as a part of the organisation Number 11. The project works with individuals in their own homes to assist them in overcoming a variety of obstacles surrounding mental ill-health. We work intensively with people for a short period to assist them in tackling issues they are facing now. We value relationships, uniqueness and quality and believe that the individuals we work with understand their own needs best. Whilst we might be in people's lives for a short time, our aim is to make long-standing change to restore faith and create hope for the future.

Reaching Out is predominantly about taking Number 11 to the individual in the community rather than from within the centre building in Burslem. The Number 11 centre is a lifeline for individuals in a deprived community who are struggling with a variety of issues from difficulties with debt and finance through to isolation, unemployment, bereavement, mental illness and low self-esteem. In addition to our interactive workshops and one-to-one crisis support, we eat, play and share life together. Our focus is to always prioritise building strong relationships whilst supporting clients to see sustainable change. We know it's not just programmes and services which change lives, but instead it's relationship. At Number 11, we believe in not just putting plasters over the problems, but instead getting deeper into the underlying causes of issues to help our clients reach a place of full independence. We take a person-centred approach, working with some of the most vulnerable and marginalised in our city to break the cycle of deprivation and support sustainable change.

6) Housing

In April 2021 Number 11 first launched its supported housing programme. This started by Initially housing 2 individuals in a fully furnished terraced house in Tunstall then quickly acquiring a second property accommodating two more members in Burslem. We wanted to provide high quality shared & supported accommodation to enable our tenants to have a safe place to live whilst they overcome their difficulties. We believe that by providing high quality supported accommodation, we can help our tenants to move forward in their lives achieving their full potential.

We look at the 'whole person' supporting our tenants achieve sustainable change, by learning how to live independently. Whilst accommodated with us we assist our tenants to develop their life skills through a bespoke program of support designed for each individual. This has already included providing support such as cooking, budgeting, life planning, and crisis support either at the property or at Number 11.

Volunteers

The trustees would like to acknowledge the significant amount of time given to the charity by an unpaid team of volunteers which is vital to our work as an organisation. The total amount of hours volunteered during the year was 3037 and this is not reflected within the statement of financial activities because of its nature as a non-financial resource.

Achievements and performance

The charity's main activities and who it tries to help are described below. All its charitable activities focus on supporting vulnerable individuals in the city of Stoke-on-Trent and are undertaken to further Number 11's charitable purposes for the public benefit.

Our fourth year of operation has felt the ongoing impact of the Covid-19 pandemic, over the year we have worked back towards some normality within our centre operations, however we've seen a significant increase in demand for support.

Our key achievements over our fourth year in operation have been:

- Being able to not only continue to deliver high quality services throughout the pandemic but to build an organisation, from 3 staff this time last year to currently 10 staff who do phenomenal work in supporting the most vulnerable people in our city
- Developing a Housing Programme in order to both support clients and enhance the long-term sustainability of our crisis support work, we now manage two properties and have plans in place to acquire a third.
- A total footfall of 3023 through our centre over the year
- Serving of 2686 meals, with 444 emergency food provisions distributed to those in crisis
- 1506 Crisis support situations managed remotely over lockdown
- Volunteers have contributed over 3000 hours to our work over the last 12 months
- Securing funding for and delivering our new 'Reaching Out' project in partnership with the city councils adult social care team
- The Reaching Out have supported 184 individuals during first year in operation, broken down into the following figures:
    - 87 % living in most deprived areas of Stoke on Trent
    - 51% Female
    - 80% with disabilities
    - 84% 26-64 years

Beneficiaries of our services

We have a wide range of beneficiaries, most are from the local area of Burslem or the surrounding areas, however we support clients from across the whole city of Stoke-on-Trent. Our centre is open for any member of the community who wishes to access our services and we support clients dealing with a wide range of issues.

Opening Hours

Before lockdown in March our opening hours were Monday, Thursday and Friday, 10am-2.30pm. As being open regularly is the best way to build lasting relationships with clients and offers them the best possible chance of engaging with us were aiming to increase these hours, and now the centre is open also on Tuesdays, from 10am – 2.30pm.

Financial review

Over our last financial year, we invested significant time in development of our business plan and in securing further grant funding to continue our work. As such we started this year in a strong financial position. Through the year we were able to secure opportunity to grow our reaching out work and due to a combination of this and some income generated over and above our budget we finished the year also in a strong position as we are preparing to invest in our future.

The charity had total income for the year ended 31 March 2022 of £322,378. The charity is largely dependent on grant funding which totalled £235,101 and represents 73% of total income. Of these grants, Number 11 has recognised and received the first-year instalment of a 5 year grant (Reaching Communities by the National Lottery) of £83,601 which is a restricted income stream. A further £125,000 for our ‘Reaching Out’ project has been received from Stoke-on-Trent city council as a restricted grant for a separate team to deliver our services across the city.

The third key income stream for the charity consists of £34,015 of unrestricted housing benefit generated from our investment in a property and rental of a second house, which is a new income stream for 2021/22.

The remainder of our income consists of smaller restricted and unrestricted grants along with donations from individuals and organisations. The trustees would like to thank all those who have generously contributed to our work. Without this consistent support the charity would not be in the place that it is today.

At the close of the year, we have unrestricted funds totalling £203,472. Of this, £80,685 represents the designated fixed asset fund which is primarily the investment of unrestricted funds in our residential property (£70,485) and a further £10,200 invested on property improvements and equipment. Of the unrestricted funds, a further £40,000 of this has been designated by the trustees towards the purchase of a second property. Of the remainder, our free reserves (defined as unrestricted funds not designated for future use and consisting only of cash balances amounted to £82,593. This is slightly above the minimum amount stated in our reserves policy of £75,000 as discussed below.

By designating £40,000 towards the purchase of a second property, we will be able to expand our housing service allowing us to better meet the needs of our clients and secure a more sustainable income stream which is crucial to enabling Number 11 to continue in the long term. This will enable Number 11 and our clients to truly thrive, rather than just survive. Given the current climate I am immensely proud of the work done by our team over the year to get us to the position we are in.

Total cash reserves at 31 March 2022 (which includes restricted, unrestricted and unrestricted designated funds) was £196,531 and the charity is a in a healthy position going into 2022/23.

Reserves policy

Our policy is to hold a minimum of 3 months running costs. We anticipate that our running costs next year will be around £302,000, and therefore we aim to hold around £75,000 in our free reserves at any time. Our current free reserves are

£82,593 and the trustees are satisfied that as the charity grows the reserves will be utilised for charitable activities, our intention currently is to invest further in our housing provision once we have raised enough free funds.

Plans for the future

As a trustee team we are proud of the achievements of the charity of the past 12 months and feel that it has been our immense privilege to see the impact Number 11's work has had on so many lives.

However, we do not intend to stand still! Next year is only our fifth year of operation, and so we will be continuing to refine our current work, such as our crisis support, next steps and reaching out programmes, whilst also looking into some new areas:

Firstly, we plan to expand our housing initiative. We own a 3-bed house in the vicinity of Number 11, in addition to renting a further property nearby. This allows us to place clients in need of accommodation. It also provides a sustainable income for our crisis support work through receipt of Enhanced Housing Benefit, which we now receive directly from the city council for each client we house. We have already signed an agreement to lease a second property, further expanding this work and our hope over the next 12 months is to develop a scalable model to be able to offer more housing services.

Secondly, following the success of our dig deep project we plan to expand our enterprise work with our 'Number 11 Online Store'. As it says on the tin this will involve developing an online shop, partially run by clients, supporting them to develop enterprise skills in addition to generating income for Number 11. We are also exploring options which include taking over the running of a nearby café and running this as a social enterprise, to both upskill clients but also generate income.

Thirdly, we've identified as a charity one of our top priorities is becoming more financially sustainable. In order to support us to work towards this we are recruiting a new operations manager, to work alongside our centre manager and trustee board to help develop more robust structural and financial systems.

Structure, governance and management

Our trustee board has a wide range of expertise, and our trustee team works diligently to oversee the work we do. Trustee's are recruited and are able to step down in the ways laid down by our governing document.

The organisation is a charitable incorporated organisation formed on the 25 July 2019.

The company was established under a memorandum of association which established the objects and powers of the charitable company and is governed under its articles of association.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 9 to the accounts.

Related parties and relationships with other organisations:

We have strong relationships with many organisations across the city of Stoke-on-Trent. The premises that we operate from is owned by Swan Bank Methodist church, and Number 11 originally began as a project run by the church before gaining charitable status. Although now legally separate we retain a strong working relationship. We work with many other partners across the city and would like to note our special thanks to Saltbox, who provide an informal representative at our board meetings to offer advice and guidance. We are grateful to the many informal partners who have raised money for our work over the past 12 months, and to the many agencies that either provide referrals to us or take referrals from us.

Statement of responsibilities of the trustees

The trustees are responsible for preparing the trustees' annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Charity law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable group and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable group and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Signed on behalf of the Trustees on 11 July 2022

Dr James Adams

Chair

Independent examiner's report

to the trustees of Number 11

I report on the accounts of the charity for the period ending 31 March 2022 set out on pages 9 to 23.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that, in any material respect, the requirements:
   - to keep accounting records in accordance with section 130 of the Charities Act; and
   - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act

have not been met; or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Adrian Phillips

Adrian Phillips FCA
Arlo Accountancy Limited
107 Valley Road
Stockport
SK4 2DB

18 / 07 / 2022

Number 11

Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 March 2022

	Note	Unrestricted funds £	Restricted funds £	Total funds 2022 £	*Unrestricted funds £*	*Restricted funds £*	*Total funds 2021 £*
Income from:							
Donations and legacies	3	35,117	-	35,117	*57,769*	*200*	*57,969*
Charitable activities	4	67,360	219,901	287,261	*38,168*	*86,950*	*125,118*
Total income		**102,477**	**219,901**	**322,378**	*95,937*	*87,150*	*183,087*
Expenditure on:							
Cost of raising funds	5	3,098	-	3,098	*3,402*	-	*3,402*
Charitable activities	6	28,847	159,025	187,872	*34,492*	*85,139*	*119,631*
Total expenditure		**31,945**	**159,025**	**190,970**	**37,894**	**85,139**	*123,033*
Net income/(expenditure) before net gains/(losses) on investments		70,532	60,876	131,408	58,043	2,011	*60,054*
Net income/(expenditure) for the year	7	**70,532**	**60,876**	**131,408**	**58,043**	**2,011**	*60,054*
Transfer between funds		2,691	(2,691)	-	*7,399*	(7,399)	-
Net movement in funds for the year		**73,223**	**58,185**	**131,408**	**65,442**	**(5,388)**	*60,054*
Reconciliation of funds							
Total funds brought forward		130,249	92,233	222,482	*68,329*	94,099	*162,428*
Total funds carried forward		**203,472**	**150,418**	**353,890**	**133,771**	**88,711**	*222,482*

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Balance sheet as at 31 March 2022

	Note	2022		*2021*	
		£	£	*£*	*£*
Fixed assets					
Tangible assets	11		142,730		*142,017*
Total fixed assets			**142,730**		*142,017*
Current assets					
Debtors	12	15,844		*68,799*	
Cash at bank and in hand	13	196,531		*70,040*	
Total current assets		**212,375**		*138,839*	
Liabilities					
Creditors: amounts falling due in less than one year	14	(1,215)		*(58,374)*	
Net current assets			**211,160**		*80,465*
Total assets less current liabilities			353,890		*222,482*
Net assets			**353,890**		*222,482*
The funds of the charity:					
Restricted income funds	15		150,418		*92,233*
Unrestricted income funds	16		82,787		*54,503*
Designated property fund	16		40,000		-
Designated fixed asset funds	16		80,685		*75,746*
Total charity funds			**353,890**		**222,482**

The notes on pages 11 to 23 form part of these accounts.

Approved by the trustees on 11 July 2022 and signed on their behalf by:

Dr James Adams (Chair)

Ben Lack ACCA (Treasurer)

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 - (Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Number 11 meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £ sterling.

b Judgments and estimates

The trustees have made no key judgments which have a significant effect on the accounts.

The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

The charity therefore continues to adopt the going concern basis in preparing its financial statements.

d Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

e Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

f Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

g Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

h Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs of delivering support services undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

i Operating leases

Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

j Tangible fixed assets

Individual fixed assets costing £500 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows:

Leasehold improvements	10%
Fixtures and fittings	33%
Freehold property	0% - 33%

k Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

l Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

m Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

n Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

o Pensions

Employees of the charity are entitled to join a defined contribution ‘money purchase’ scheme. The charity’s contribution is restricted to the contributions disclosed in note 11. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within support and governance costs and allocated to the funds of the charity using the methodology set out in note 8.

2 Legal status of the charity

The charity is a charitable incorporated organisation with no share capital formed on the 25 July 2019, the charity previously operated as a restricted fund of Burslem Methodist Mission (Swan Bank) – charity number 1141130. The registered office address is disclosed on page 1.

3 Income from donations and legacies

	Unrestricted	Restricted	Total 2022	*Unrestricted*	*Restricted*	*Total 2021*
	£	£	£	*£*	*£*	*£*
Donations	30,741	-	30,741	53,393	*200*	*53,593*
Donated services	4,376	-	4,376	4,376	-	*4,376*
Total	35,117	-	35,117	*57,769*	*200*	*57,969*

4 Income from charitable activities

	Unrestricted	Restricted	Total 2022	*Unrestricted*	*Restricted*	*Total 2021*
	£	£	£	*£*	*£*	*£*
Grants	19,000	216,101	235,101	18,250	86,950	*105,200*
Housing benefit	34,015	-	34,015	-	-	-
Other income	14,345	3,800	18,145	19,918	-	*19,918*
Total	67,360	219,901	287,261	38,168	86,950	125,118

5 Cost of raising funds

	Unrestricted	Restricted	Total 2022	*Unrestricted*	*Restricted*	*Total 2021*
	£	£	£	*£*	*£*	*£*
Staff costs	3,098	-	3,098	*3,402*	-	*3,402*
	3,098	-	3,098	*3,402*	-	*3,402*

6 Analysis of expenditure on charitable activities

	Total 2022	*Total 2021*
	£	*£*
Advertising and marketing	259	201
Bank Charges	90	60
Cafe	2,066	1,036
Centre running costs	4,741	2,025
Depreciation	10,778	9,387
Equipment and consumables	5,132	3,879
Housing costs	8,801	2,364
Insurance	278	128
Legal and professional	2,294	1,791
Minibus running costs	1,406	-
Rent	8,776	4,376
Staff costs	141,984	93,402
Trustee Expenses	175	157
Travel expenses	1,092	-
Governance costs	-	825
	187,872	*119,631*
Restricted expenditure	159,025	*85,139*
Unrestricted expenditure	28,847	*34,492*
	187,872	*119,631*

7 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2022	*2021*
	£	*£*
Depreciation	10,778	*9,386*
Operating lease rentals:		
Property	8,776	*4,376*
Independent examiner's fee	650	*625*

8 Staff costs

Staff costs during the year were as follows:

	2022	2021
	£	£
Wages and salaries	134,207	84,359
Social security costs	7,253	5,704
Pension costs	3,622	6,741
	145,082	96,804
Allocated as follows:		
Cost of raising funds	*3,098*	*3,402*
Charitable activities	*141,984*	*93,402*
	145,082	*96,804*

No employees has employee benefits in excess of £60,000.

The average number of staff employed during the period was 7 (2021: 4).
The average full time equivalent number of staff employed during the period was 5.4 (2021: 4).

The key management personnel of the charity comprise the trustees . The total employee benefits of the key management personnel of the charity were £nil.

9 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration during the year (2021: Nil).

One trustee received travel and subsistence expenses during the year of £157 (2021:£431).

Aggregate donations from related parties were £nil (2021: £nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2021: nil).

Number 11 received free rent from Swan Bank valued at £4,376 (2021: £4,376) and a grant of £5,000 to cover utility costs. In 2021 a donation of £1,000 was made to Swan Bank to contribute to repairs.

10 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

11 Fixed assets: tangible assets

	Freehold Property	Leasehold improvements	Fixtures & Fittings	Total
Cost		£	£	£
At 1 April 2021	72,962	81,471	3,388	157,821
Additions	1,005	8,800	1,686	11,491
At 31 March 2022	73,967	90,271	5,074	169,312
Depreciation				
At 1 April 2021	161	14,350	1,293	15,804
Charge for the year	1,161	8,147	1,470	10,778
At 31 March 2022	1,322	22,497	2,763	26,582
Net book value				
At 31 March 2022	72,645	67,774	2,311	142,730
At 31 March 2021	*72,801*	*67,121*	*2,095*	*142,017*

12 Debtors

	2022	*2021*
	£	*£*
Grants receivable	15,000	*50,000*
Prepayments and accrued income	844	18,799
	15,844	*68,799*

13 Cash at bank and in hand

	2022	*2021*
	£	*£*
Cash at bank and on hand	196,531	70,040
	196,531	*70,040*

14 Creditors: amounts falling due within one year

	2022	*2021*
	£	*£*
Other creditors and accruals	1,215	*8,374*
Deferred income	-	*50,000*
	1,215	58,374

15 Analysis of movements in restricted funds

	Balance at 1 April 2021	Income	Expenditure	Transfers	Balance at 31 March 2022
	£	£	£	£	£
Building Improvements	*66,271*	3,800	(8,026)	-	62,045
Swan Bank/MAPJ	*22,250*	-	-	-	22,250
Reaching Communities		83,601	(83,601)	-	-
Reaching Out Project	-	125,000	(57,191)	(1,686)	66,123
ESF	-	7,500	(7,500)	-	-
Number 11 Housing	3,712	-	(2,707)	(1,005)	-
Total	92,233	219,901	(159,025)	(2,691)	150,418

Comparative period

	Balance at 1 April 2020	*Income*	*Expenditure*	*Transfers*	*Balance at 31 March 2021*
	£	*£*	*£*	*£*	*£*
Building Improvements	*74,297*	-	*(8,026)*	-	*66,271*
Swan Bank/MAPJ	-	65,000	*(42,750)*	-	*22,250*
Community Foundation	*12,302*	-	*(12,302)*	-	-
ESF	*7,500*	-	*(7,500)*	-	-
Joseph Rank	-	10,000	*(10,000)*	-	-
Number 11 housing	-	10,000	*(3,972)*	*(2,316)*	*3,712*
Other	-	*2,150*	*(589)*	*(1,561)*	-
Total	*94,099*	*87,150*	*(85,139)*	*(3,877)*	*92,233*

Name of restricted fund	**Description, nature and purposes of the fund**
Building Improvements	Value of leasehold improvements deemed received from Swan Bank
Swan Bank/MAPJ	Transfer of funds from Swan Bank upon becoming a new charity and to cover payroll costs
Community Foundation	Funds to for crisis support service including crisis support worker role.
Winter Warmer	Project to engage homeless individuals during the winter and facilitate their longer term engagement with Number 11.
Joseph Rank	Restricted donation to be used to fund staff salaries
ESF	Grant received to fund Next steps work.
Reaching Out	Engaging with individuals referred to us by the adult social care team, taking Number 11's services into communities all across our city'
Number 11 housing	To fund improvements and repairs to property
Reaching Communities	Funding from The National Lottery to help with transition to more financially sustainable model

16 Analysis of movement in unrestricted funds

	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers £	As at 31 March 2022 £
Unrestricted fund	54,503	102,477	(29,193)	(45,000)	82,787
Designated property fun	-	-	-	40,000	40,000
Designated fixed assets	75,746	-	(2,752)	7,691	80,685
	130,249	102,477	(31,945)	2,691	203,472

Comparative period

	Balance at 1 April 2020 £	*Income £*	*Expenditure £*	*Transfers £*	*As at 31 March 2021 £*
Unrestricted fund	*66,389*	95,937	(35,850)	(71,973)	*54,503*
Designated fixed assets	*1,940*	-	(2,044)	75,850	*75,746*
	68,329	*95,937*	*(37,894)*	*3,877*	*130,249*

Name of unrestricted fund	**Description, nature and purposes of the fund**
Unrestricted fund	General funds of the charity available to spend on charitable activities
Designated property fund	Funds designated by the trustees for future property purchase
Designated fixed assets	Funds that have been designated for fixed assets

17 Analysis of net assets between funds

	Unrestricted funds £	Designated funds £	Restricted funds £	Total 2022 £
Tangible fixed assets	-	80,685	62,045	142,730
Net current assets/(liabilities)	82,787	40,000	88,373	211,160
Total	82,787	120,685	150,418	353,890

Comparative period

	Unrestricted fund £	Designated funds £	Restricted funds £	Total 2021 £
Tangible fixed assets	-	75,746	66,271	142,017
Net current assets/(liabilities)	54,503	-	25,962	80,465
Total	54,503	75,746	92,233	222,482

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Audit Trail

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NUMBER 11

England & Wales - Charity number 1184610

Accounts

Charity Number: 1184610

Number 11

Financial statements for the period ended 31 March 2021

Number 11
Reference and administration information

Charity number	1184610
Registered office and operational address	11 Chapel Lane Stoke-On-Trent ST6 2AB

Trustees

Trustees who served during the year and up to the date of this report were as follows:

Dr James Adams	Chair
Benjamin Lack ACCA	Treasurer
Christopher Chadwick	
Nicki Dyas	
Thomas Hall	
Wendy Blood	
Philip Andrew Dann	Resigned May 2020
Ree Smith	
James Adams	
Jonathan Hibberts	Appointed 18 October 2020

Key management personnel

The trustees consider themselves to be key management personnel given the size of the charity.

Independent Examiner

Adrian Phillips FCA
Arlo Accountancy Limited
107 Valley Road
Stockport
SK4 2DB

Number 11

Trustees' annual report for the period ended 31 March 2021

The trustees present their report and the unaudited financial statements for the period ended 31 March 2021.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

The charity is a charitable incorporated organisation formed on the 25 July 2019, the charity previously operated as a restricted fund of Burslem Methodist Mission (Swan Bank) – charity number 1141130 – this report refers to operations undertaken in the period prior to incorporating as they are relevant for understanding the activities of the charity.

Objectives and activities

As per our governing document our charitable objectives are:

- The prevention and relief of poverty
- To provide long-term, holistic and relationship-based support to those in need within the community of Burslem and Stoke-on-Trent.
- To offer nutritious meals to those in need in the community.
- To offer a 'Re-Build' Programme, working alongside clients in order to support self-sustainability, and tackle the sources of their issues, as well as providing crisis support, where required. Number 11 does not want to simply place a plaster over the problem, but instead aims to identify and remove the root causes of problems, support clients to a place of hope, self-dependency and restoration.
- To provide activities which build community, tackle isolation and support the development of self-esteem and healthy relationships.
- To support clients with re-skilling opportunities, equipping and supporting them into employment, and therefore increasing self-dependency and sustainability.
- To provide opportunities for individuals within the community to gain experience in volunteering and employment.
- To provide a family-like environment, where those struggling with isolation or loneliness feel included, loved and welcomed.
- To support other community groups within the local area.

During our third year of activities (to 31st of March 2021) we have undertaken a variety of work to meet the above objectives. Our support is focussed across 4 main areas:

1) Crisis Support

We believe in seeing the relief of poverty by supporting individuals to make sustainable changes which lead them towards independence. We support clients through a wide variety of crisis situations in areas including but not limited to; benefits, debt, low income, accommodation and housing, budgeting, bereavement, abuse and trauma, isolation, self-esteem, confidence, registering with GP services, gaining ID, anxiety and depression and other general life skills.

Our goal is to support individuals from a place where they are stuck, to one where they can accept help, then to developing hope, to a place of learning and finally to one of full independence.

2) Re-Engage

At Number 11 we're about relationships, not just services, and people, not just boxes. One of our objectives is to build community, tackle isolation and support the development of healthy relationships. As well as daily eating together, we

run daily sessions and workshops, with everything from music, arts and crafts through to giant jenga and uno. We run weekly 'check in and feelings' sessions, alongside activities such as walking football – and we hold monthly client forum meetings which give our beneficiaries a chance to come together to shape the services we offer within this.

3) Re-Build

As per our objectives our Re-Build programme aims to address the root causes of a client's issues and support self-sustainability. We have redesigned all our material across all our programmes to create our journey of change, supporting a clients progress from being stuck, to accepting help, having hope, learning and reaching independence, these 5 steps now flow through all our centre activities. We have designed a new monitoring system called "My 11's" which will help clients see their progress in 11 key areas.

Our Re-Build activities have included offering 1:1 counselling, sessions we call 'The life journey' where together we look back and try and identify problems a client may have encountered which are now resulting in the issues that they are facing. We also run more structured workshops, such as our bespoke courses on self-esteem, bereavement, anger management or mental health to name a few.

4) Next steps

Next Steps does exactly what it says on the tin. Whether it's through educational courses such as Maths, English or IT, or through developing skills, whether that is sewing, gardening or woodwork – we support clients to get ready to take those next steps towards independence. We support individuals to find work, write a CV, prepare for interviews and more – supporting them to develop ambitions and hope for the future.

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

Volunteers

The trustees would like to acknowledge the significant amount of time given to the charity by an unpaid team of volunteers which is vital to our work as an organisation. The total amount of hours volunteered during the year was 2177 and this is not reflected within the statement of financial activities because of its nature as a non-financial resource.

Achievements and performance

The charity's main activities and who it tries to help are described below. All its charitable activities focus on supporting vulnerable individuals in the city of Stoke-on-Trent and are undertaken to further Number 11's charitable purposes for the public benefit.

Our third year of operation has been significantly impacted by the Covid-19 pandemic. As per government guidelines we initially had to close the centre and

Our key achievements over our third year in operation have been:

- Being able to continue to deliver high quality services throughout the pandemic
- A total footfall of 1763 through our centre over the year

- Serving of 1086 meals, with 108 emergency food provisions distributed to those in crisis
- 664 Crisis support situations managed remotely over lockdown
- Volunteers have contributed over 2177 hours to our work over the last 12 months
- Securing sustainable core funding for our activities over the coming 5 years from Reaching Communities
- Securing funding for and preparing the delivery of our new 'Reaching Out' project in partnership with the city councils adult social care team
- Formally launching our more comprehensive "Next Steps" programme, funded by the European Social Fund
- Purchasing our first property and developing a Housing Programme in order to both support clients and enhance the long-term sustainability of our crisis support work
- Developing and growing our 'Dig Deep' initiative, which provides opportunities for clients to develop skills, engage with green spaces and again provides an income to enhance the sustainability of out next steps work
- Development of a new monitoring and evaluation system (My 11's) to help clients see their progress and to help guide the centre management to direct services and resources where they are most needed

Beneficiaries of our services

We have a wide range of beneficiaries, most are from the local area of Burslem or the surrounding areas, however we support clients from across the whole city of Stoke-on-Trent. Our centre is open for any member of the community who wishes to access our services and we support clients dealing with a wide range of issues.

The impact of Covid-19

The Coronavirus pandemic has had a substantial impact on the activities of Number 11. Following government advice, we closed the centre on the 20th March 2020, and so started our third year in lockdown. We secured several grants to purchase additional mobile phones and activity packs and we focussed our time on supporting clients remotely, managing crisis support issues where it was possible and also delivering key packages such as food and medication.

Due to childcare we had to furlough our centre manager during this time, and due to personal commitments, we also furloughed our crisis support manager, with our crisis support and next steps workers adapting their roles as required. We initiated a phased return to operating in the centre with social distancing measures in place from June 2020 which have been maintained.

In order to minimise the financial impact of the pandemic on our organisation long term, we were able to pause the start of the Next Steps programme, and used some of our unrestricted funds to pay the member of staff who was going to be delivering this service to focus on income generation. We also took the difficult decision not to renew the contract of our Crisis Support Worker. We managed to recover around £17,000 through the government furlough scheme, and through focussing our efforts on generating sustainable income, despite starting the year facing some uncertainty about our future we ended our third year in a very health place, with some of our core funding secured for the next 5 years and a robust plan in place to develop sustainable income to meet the shortfall.

Opening Hours

Before lockdown in March our opening hours were Monday, Thursday and Friday, 10am-2.30pm. As being open regularly is the best way to build lasting relationships with clients and offers them the best possible chance of engaging with us were aiming to increase these hours, however due to social distancing and the impact of the pandemic we have temporarily paused this and reduced our opening hours this year.

Our hope is that next year we will be also be able to open the centre on Tuesdays, from 10am – 2.30pm. This will now take place following the resolution of the Coronavirus lockdown.

Financial review

We started the year facing some uncertainty over our future. The majority of our initial start-up grant funding was due to end this year, and like so many in the charity sector we expected a reduction in giving. Many grant making organisations paused or reduced their giving programmes and so we expected a difficult year.

As the chair, I spent significant time developing our business plan to ensure we were able to keep Number 11 operating in both the short and long term. We took the decision to re-allocate some staff time to income generation and we also took the decision to invest some of our capital into a house, in order to provide a longer term and more sustainable income stream, in addition to being able to enhance the support we could offer to clients.

At the close of the year we unrestricted free reserves of £54,503, in line with our reserves policy. We enter year 4 able to focus on expanding our work and truly thriving, rather than just surviving – given the current climate I am immensely proud of the work done by our team over the year to get us to the position we are in.

Reserves policy

Our policy is to hold a minimum of 3 months running costs. We anticipate that our running costs next year will be around £160,000, and therefore we aim to hold around £40,000 in our free reserves at any time. Our current free reserves are £54,503 and the trustees are satisfied that as the charity grows the reserves will be utilised for charitable activities.

Plans for the future

As a trustee team we are proud of the achievements of the charity of the past 12 months and feel that it has been our immense privilege to see the impact Number 11's work has had on so many lives.

However, we do not intend to stand still! Next year is only our fourth year of operation, and so we will be continuing to refine our current work.

Firstly, this year see's the launch of our new housing initiative. We now own a 3-bed house in the vicinity of Number 11, this allows us to place clients in need of accommodation, combining this with the support of the centre with a roof over their heads. This offers a huge opportunity to make so much more of a difference to many of those we work with who are held back by chaotic living arrangements. It also provides a sustainable income for our crisis support work through receipt of Enhanced Housing Benefit, which we now receive directly from the city council for each client we house. We have already signed an agreement to lease a second property, further expanding this work and our hope over the next 12 months is to develop a scalable model to be able to offer more housing services.

Secondly, we are launching our new 'Reaching Out' project, in partnership with Stoke-on-Trent City Council. In April 2021 we employed two new members of staff, funded by the council's adult social care team, who will take Number 11 out into the community, providing short term crisis support and then connecting individuals with their local community services. This is a fantastic opportunity for us to support those who need our services but who geographically may not be able to access our centre, it also helps us develop closer relationships with many other organisations across the city, hopefully forming lasting partnerships which can enhance the support we offer to our clients.

Thirdly, this year we are employing a 'Dig Deep Worker' in order to expand on the success of the programme last year. As part of this project we take clients out to work on green spaces, offering gardening or litter picking services. Clients love this work as it gets us outdoors and learning new skills, whilst at the same time providing an income stream for the rest of our crisis support and next steps services.

We're further developing our Next Steps programme, investing in the educational and re-skilling courses we offer, and towards the second half of the year we plan to employ a new crisis support worker, in order to be able to increase the number of individuals we can support as social distancing measures allow us to do more within the centre and through our housing programme. As a result, by the end of Y4 we anticipate our staff team will have grown from three to seven – a very exciting step in the right direction to be able to offer the high quality support to all those in our community, helping them move from a place where they are stuck to one of full independence.

Structure, governance and management

Our trustee board has a wide range of expertise, and our trustee team works diligently to oversee the work we do. Trustee's are recruited and are able to step down in the ways laid down by our governing document.

The organisation is a charitable incorporated organisation formed on the 25 July 2019.

The company was established under a memorandum of association which established the objects and powers of the charitable company and is governed under its articles of association.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 9 to the accounts.

Related parties and relationships with other organisations:

We have strong relationships with many organisations across the city of Stoke-on-Trent. The premises that we operate from is owned by Swan Bank Methodist church, and Number 11 originally began as a project run by the church before gaining charitable status. Although now legally separate we retain a strong working relationship. We work with many other partners across the city and would like to note our special thanks to Saltbox, who provide an informal representative at our board meetings to offer advice and guidance. We are grateful to the many informal partners who have raised money for our work over the past 12 months, and to the many agencies that either provide referrals to us or take referrals from us.

Statement of responsibilities of the trustees

The trustees are responsible for preparing the trustees’ annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Charity law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable group and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable group and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity’s website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Signed on behalf of the Trustees on 25 May 2021

Dr James Adams

Chair

Independent examiner's report

to the trustees of Number 11

I report on the accounts of the charity for the period ending 31 March 2021 set out on pages 9 to 23.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts
present a 'true and fair' view and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that, in any material respect, the requirements:

- to keep accounting records in accordance with section 130 of the Charities Act; and
- to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act

have not been met; or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

A Phillips

Adrian Phillips FCA
Arlo Accountancy Limited
107 Valley Road
Stockport
SK4 2DB

25 May 2021

Number 11

Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 March 2021

	Note	Unrestricted funds £	Restricted funds £	Total funds 12 months 2021 £	*Unrestricted funds £*	*Restricted funds £*	*Total funds 9 months 2020 £*
Income from:							
Donations and legacies	3	57,769	200	57,969	*19,533*	-	*19,533*
Charitable activities	4	38,168	86,950	125,118	*51,067*	*173,758*	*224,825*
Investments	5	-	-	-	*8*	-	*8*
Total income		**95,937**	**87,150**	**183,087**	*70,608*	*173,758*	*244,366*
Expenditure on:							
Cost of raising funds	6	3,402	-	3,402	-	-	-
Charitable activities	7	34,492	85,139	119,631	*9,678*	*72,260*	*81,938*
Total expenditure		**37,894**	**85,139**	**123,033**	**9,678**	**72,260**	*81,938*
Net income/(expenditure) before net gains/(losses) on investments		58,043	2,011	60,054	60,930	101,498	*162,428*
Net income/(expenditure) for the year	8	**58,043**	**2,011**	**60,054**	**60,930**	**101,498**	*162,428*
Transfer between funds		3,877	(3,877)	-	*7,399*	(7,399)	-
Net movement in funds for the year		**61,920**	**(1,866)**	**60,054**	**68,329**	**94,099**	*162,428*
Reconciliation of funds							
Total funds brought forward		68,329	94,099	162,428	-	-	-
Total funds carried forward		**130,249**	**92,233**	**222,482**	**68,329**	**94,099**	*162,428*

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Number 11

Balance sheet as at 31 March 2021

	Note	2021 £	2021 £	*2020 £*	*2020 £*
Fixed assets					
Tangible assets	12		142,017		*77,831*
Total fixed assets			**142,017**		*77,831*
Current assets					
Debtors	13	68,799		*33,603*	
Cash at bank and in hand	14	70,040		*51,784*	
Total current assets		**138,839**		*85,387*	
Liabilities					
Creditors: amounts falling due in less than one year	15	(58,374)		*(790)*	
Net current assets			**80,465**		*84,597*
Total assets less current liabilities			222,482		*162,428*
Net assets			**222,482**		*162,428*
The funds of the charity:					
Restricted income funds	16		92,233		*94,099*
Unrestricted income funds	17		54,503		*66,389*
Designated fixed asset funds	17		75,746		*1,940*
Total charity funds			**222,482**		**162,428**

The notes on pages 11 to 23 form part of these accounts.

Approved by the trustees on 25 May 2021 and signed on their behalf by:

Dr James Adams (Chair)

Ben Lack ACCA (Treasurer)

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 - (Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Number 11 meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £ sterling.

b Judgments and estimates

The trustees have made no key judgments which have a significant effect on the accounts.

The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Preparation of the accounts on a going concern basis

The trustees have reviewed the charity's forecasts and projections and in particular have considered the potential implications of the ongoing Coronavirus (COVID-19) pandemic. Whilst the eventual financial impact of the pandemic on the charity, and on the overall economy, continues to remains uncertain, the trustees are confident that the charity will be able to remain operational and adpat to continue delivering services until the pandemic ends. However, it has now reviewed its expenditure and projects and, based on donor commitments already received or confirmed at the date of approval, and its reserves, the trustees are confident that the charity can continue to fulfil its commitments to beneficiaries

The charity therefore continues to adopt the going concern basis in preparing its financial statements.

d Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

e Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

f Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

g Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

h Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs of delivering support services undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

i Operating leases

Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

j Tangible fixed assets

Individual fixed assets costing £500or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows:

Leasehold improvements	10%
Fixtures and fittings	33%
Freehold property	0% - 33%

k Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

l Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

m Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

n Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

o Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity's contribution is restricted to the contributions disclosed in note 11. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within support and governance costs and allocated to the funds of the charity using the methodology set out in note 8.

2 Legal status of the charity

The charity is a charitable incorporated organisation with no share capital formed on the 25 July 2019, the charity previously operated as a restricted fund of Burslem Methodist Mission (Swan Bank) – charity number 1141130. The registered office address is disclosed on page 1.

3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2021 £	*Unrestricted £*	*Restricted £*	*Total 2020 £*
Donations	53,393	200	53,593	16,616	-	*16,616*
Donated services	4,376	-	4,376	2,917	-	*2,917*
Total	57,769	200	57,969	*19,533*	-	*19,533*

4 Income from charitable activities

	Unrestricted £	Restricted £	Total 2021 £	*Unrestricted £*	*Restricted £*	*Total 2020 £*
Transfer from Swan Bank	-	-	-	51,067	115,258	*166,325*
Grants	18,250	86,950	105,200	-	58,500	*58,500*
Other income	19,918	-	19,918	-	-	-
Total	38,168	86,950	125,118	51,067	173,758	224,825

5 Investment income

	Unrestricted £	Restricted £	Total 2021 £	*Unrestricted £*	*Restricted £*	*Total 2020 £*
Income from bank deposits	-	-	-	*8*	*-*	*8*
	-	-	-	*8*	*-*	*8*

6 Cost of raising funds

	Unrestricted £	Restricted £	Total 2021 £	*Unrestricted £*	*Restricted £*	*Total 2020 £*
Staff costs	3,402	-	3,402	-	-	-
	3,402	-	3,402	-	-	-

7 Analysis of expenditure on charitable activities

	Total 2021	*Total 2020*
	£	*£*
Advertising and marketing	201	-
Bank Charges	60	108
Cafe	1,036	1,333
Cleaning	-	393
Depreciation	9,387	6,418
Equipment and consumables	3,379	1,324
Housing costs	2,364	-
Insurance	128	202
Legal and professional	1,791	-
Printing, postage and stationery	594	-
Project costs,	500	-
Rent	4,376	2,917
Repairs and Maintenance	-	1,633
Staff costs	93,402	64,897
Sundry Expenses	670	470
Telephone costs	610	557
Training	151	600
Trustee Expenses	157	431
Governance costs	825	655
	119,631	*81,938*
Restricted expenditure	85,139	*72,260*
Unrestricted expenditure	34,492	*9,678*
	119,631	*81,938*

8 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2021	*2020*
	£	*£*
Depreciation	9,386	*6,418*
Operating lease rentals:		-
Property	4,376	*2,917*
Independent examiner's fee	625	*600*

9 Staff costs

Staff costs during the year were as follows:

	2021	2020
	£	£
Wages and salaries	84,359	56,402
Social security costs	5,704	5,350
Pension costs	6,741	3,145
	96,804	64,897

Allocated as follows:

Cost of raising funds	*3,402*
Charitable activities	*93,402*
	96,804

No employees has employee benefits in excess of £60,000.

The average number of staff employed during the period was 4.
The average full time equivalent number of staff employed during the period was 4.

The key management personnel of the charity comprise the trustees . The total employee benefits of the key management personnel of the charity were £nil.

10 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration during the year (2020: Nil).

One trustee received travel and subsistence expenses during the year of £157 (2020:£431).

Aggregate donations from related parties were £nil (2020: £nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2020: nil).
Number 11 received free rent from Swan Bank valued at £4,376 (2020: £2,917) and a donation of £1,000 was made to Swan Bank to contribute to repairs.

11 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

12 Fixed assets: tangible assets

	Freehold Property	Leasehold improvements	Fixtures & Fittings	Total
Cost		£	£	£
At 1 April 2020	-	81,471	2,778	84,249
Additions	72,962	-	610	73,572
At 31 March 2021	72,962	81,471	3,388	157,821
Depreciation				
At 1 April 2020	-	6,203	215	6,418
Charge for the year	161	8,147	1,078	9,386
Disposals	-	-	-	-
At 31 March 2021	161	14,350	1,293	15,804
Net book value				
At 31 March 2021	72,801	67,121	2,095	142,017
At 31 March 2020	-	*75,268*	*2,563*	*77,831*

13 Debtors

	2021	*2020*
	£	*£*
Grants receivable	50,000	-
Other debtors	-	2,481
Prepayments and accrued income	18,799	31,122
	68,799	*33,603*

Notes to the accounts for the year ended 31 March 2021 (continued)

14 Cash at bank and in hand

	2021	*2020*
	£	*£*
Cash at bank and on hand	70,040	51,784
	70,040	*51,784*

15 Creditors: amounts falling due within one year

	2021	*2020*
	£	*£*
Other creditors and accruals	8,374	*790*
Deferred income	50,000	-
	58,374	790

16 Analysis of movements in restricted funds

	Balance at 1 April 2020	Income	Expenditure	Transfers	Balance at 31 March 2021
	£	£	£	£	£
Building Improvements	*74,297*	-	(8,026)	-	66,271
Swan Bank/MAPJ	-	65,000	(42,750)	-	22,250
Community Foundation	*12,302*	-	(12,302)	-	-
ESF	*7,500*	-	(7,500)	-	-
Joseph Rank	-	10,000	(10,000)	-	-
Number 11 repairs	-	10,000	(3,972)	(2,316)	3,712
Other	-	2,150	(589)	(1,561)	-
Total	94,099	87,150	(85,139)	(3,877)	92,233

Comparative period

	Balance at 25 July 2019	*Income*	*Expenditure*	*Transfers*	*Balance at 31 March 2020*
	£	*£*	*£*	*£*	*£*
Building Improvements	-	80,258	*(5,961)*	-	*74,297*
Swan Bank/MAPJ	-	35,000	*(35,000)*	-	-
Community Foundation	-	20,000	*(7,698)*	-	*12,302*
Joseph Rank	-	15,000	*(10,165)*	*(4,835)*	-
Winter Warmer	-	16,000	*(13,436)*	*(2,564)*	-
ESF	-	7,500	-	-	*7,500*
Total	-	*173,758*	*(72,260)*	*(7,399)*	*94,099*

Name of restricted fund	**Description, nature and purposes of the fund**
Building Improvements	Value of leasehold improvements deemed received from Swan Bank
Swan Bank/MAPJ	Transfer of funds from Swan Bank upon becoming a new charity and to cover payroll costs
Community Foundation	Funds to for crisis support service including crisis support worker role.
Winter Warmer	Project to engage homeless individuals during the winter and facilitate their longer term engagement with Number 11.
Joseph Rank	Restricted donation to be used to fund staff salaries
ESF	Grant received to fund Next steps work.
Reaching Out	Engaging with individuals referred to us by the adult social care team, taking Number 11's services into communities all across our city'
Number 11 housing	To fund improvements and repairs to property

17 Analysis of movement in unrestricted funds

	Balance at 1 April 2020 £	Income £	Expenditure £	Transfers £	As at 31 March 2021 £
Unrestricted fund	66,389	95,937	(35,850)	(71,973)	54,503
Designated fixed assets	1,940	-	(2,044)	75,850	75,746
	68,329	95,937	(37,894)	3,877	130,249

Comparative period

	Balance at 25 July 2019 £	*Income £*	*Expenditure £*	*Transfers £*	*As at 31 March 2020 £*
Unrestricted fund	-	70,608	(9,678)	5,459	*66,389*
Designated fixed assets		-	-	1,940	*1,940*
	-	*70,608*	*(9,678)*	*7,399*	*68,329*

Name of unrestricted fund	**Description, nature and purposes of the fund**
Unrestricted fund	General funds of the charity available to spend on charitable activities
Designated fixed assets	Funds that have been designated for fixed assets

18 Analysis of net assets between funds

	Unrestricted funds £	Designated funds £	Restricted funds £	Total 2021 £
Tangible fixed assets	-	75,746	66,271	142,017
Net current assets/(liabilities)	54,503	-	25,962	80,465
Total	54,503	75,746	92,233	222,482

Comparative period

	Unrestricted fund £	Designated funds £	Restricted funds £	Total 2020 £
Tangible fixed assets	1,594	1,940	74,297	77,831
Net current assets/(liabilities)	64,795	-	19,802	84,597
Total	66,389	1,940	94,099	162,428

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