

# RIVERSIDE PARENTS & CARERS ASSOCIATION



## QUARTERLY REPORT July 2021 – June 2022



In partnership with:



Southwark Children and Family Centres  
Bermondsey and Rotherhithe



# Who are we?

The Riverside Parents & Carers Association (RPCA) is a not-for-profit Charity organisation providing free services for children under the age of 5 years old and their families in the London Borough of Southwark.

Our aims are:

To provide free regular soft play sessions for under 5s and their parents/carers. We want to keep our sessions free and open to all local families from any social background.

To encourage low-income and economically deprived families to engage in a community activity and have access to help and assistance from other services offered by the London Borough of Southwark where necessary.

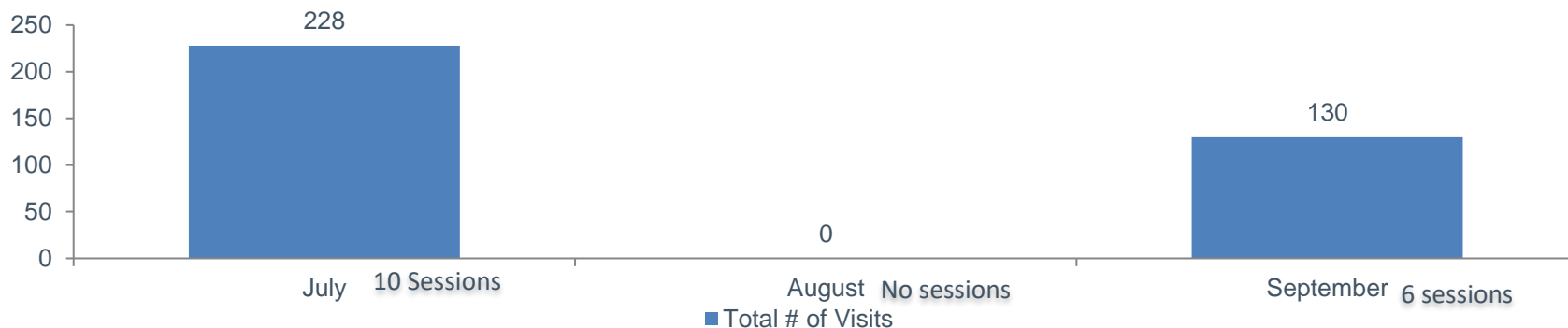
For all families to keep engaging and attending our sessions to receive support from their peers, our staff and other professional experts in child development in order to help identify families with additional needs that we may be able to support and/or refer.

Our staff members provide a safe, stimulating environment for our families to play, learn and develop and a great platform for parents to meet other parents. Staff members are fully trained to safeguard all children attending our sessions and to help our local families, their babies and young children to achieve the best start in life.

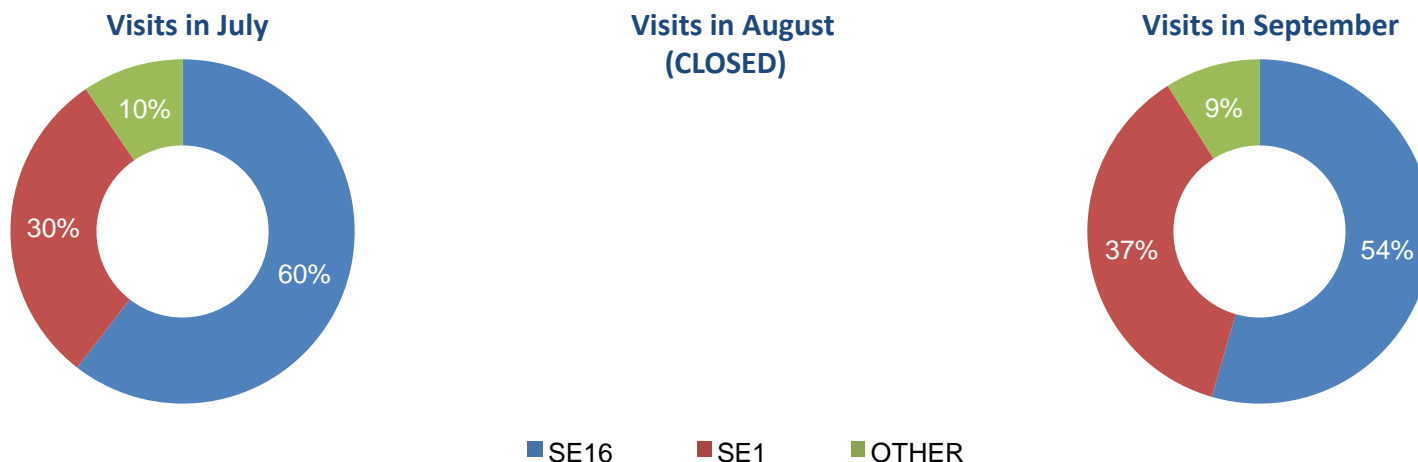
Sessions are held at Salmon Youth Centre, 43 Old Jamaica Road SE16 4TE

# Quantitative Data for Q3 2021 (Covid-19 Measures)

## Total # of Children aged 0-5 years Visits by month



## Breakdown of Visits by Child's Post Code

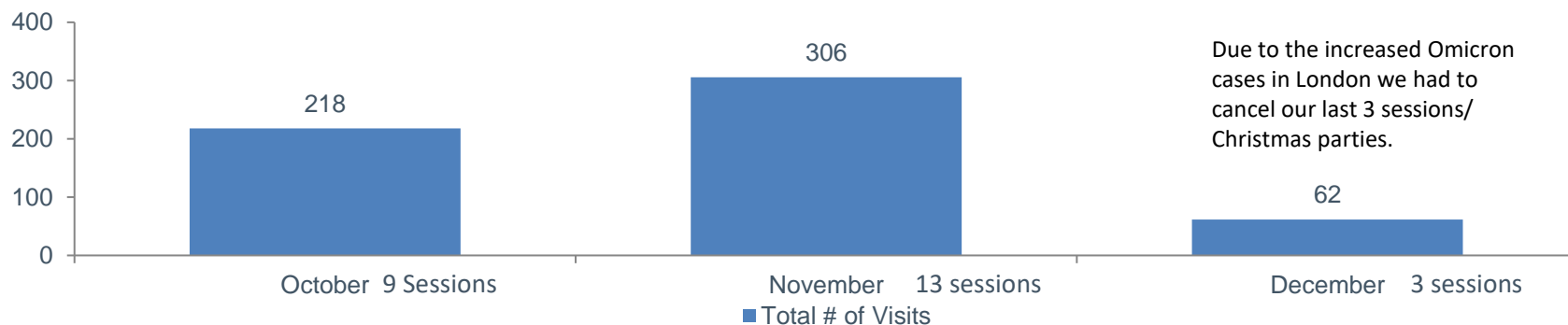


**Average of 93 visits per month (of which ~94% Kids from SE16 and SE1 Postcode)**

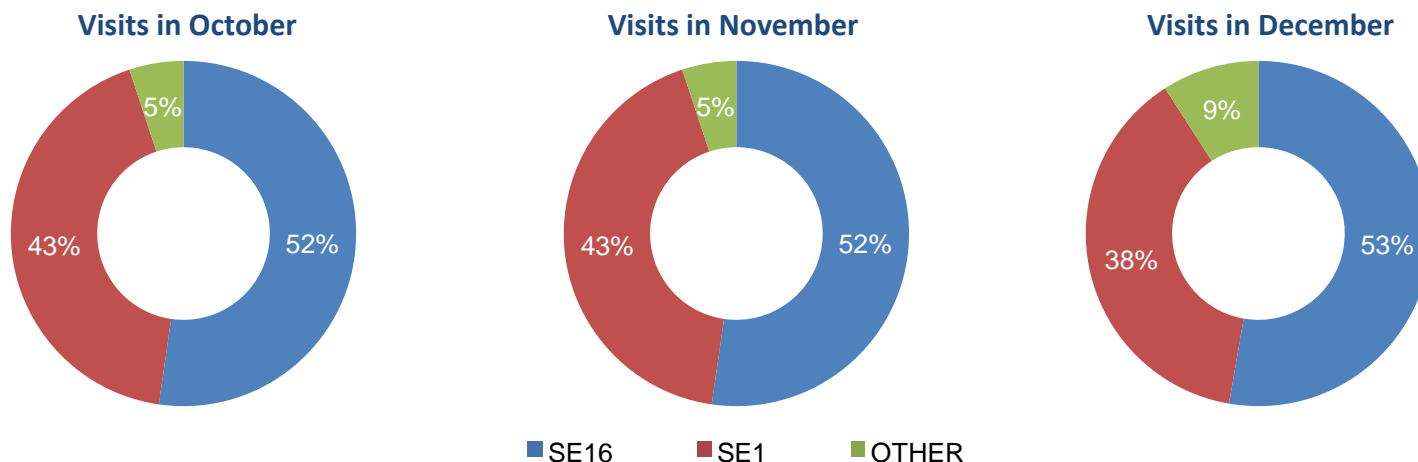
Figures taken from booking form - children only who attended

# Quantitative Data for Q4 2021 (Covid-19 Measures)

## Total # of Children aged 0-5 years Visits by month



## Breakdown of Visits by Child's Post Code

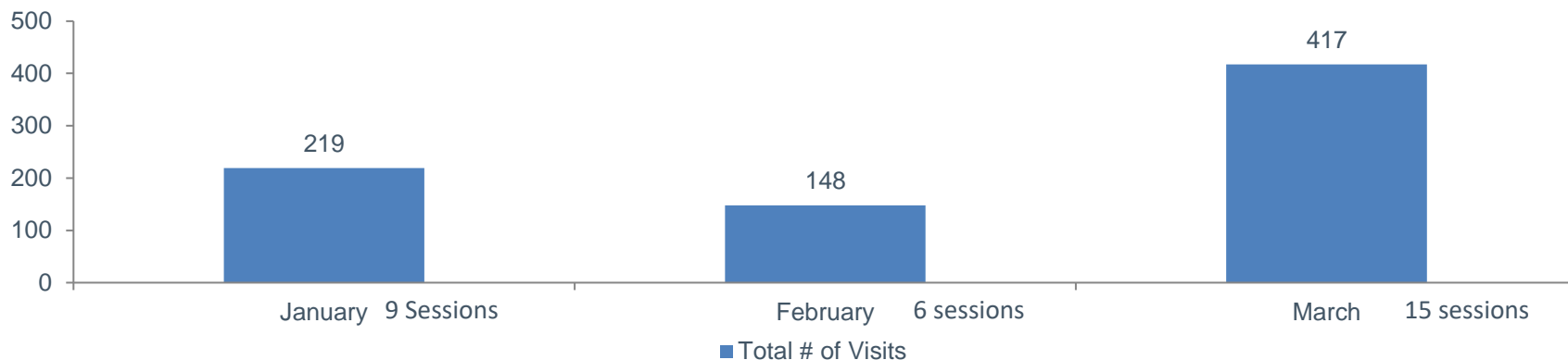


**Average of 195 visits per month (of which ~92% Kids from SE16 and SE1 Postcode)**

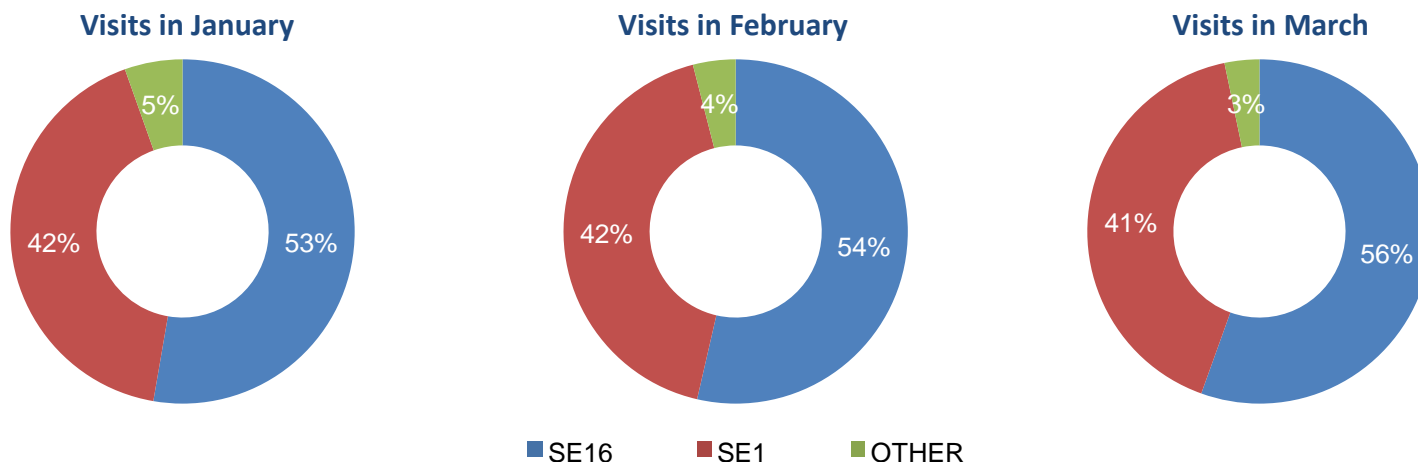
Figures taken from booking form - children only who attended

# Quantitative Data for Q1 2022 (Covid-19 Measures)

## Total # of Children aged 0-5 years Visits by month



## Breakdown of Visits by Child's Post Code

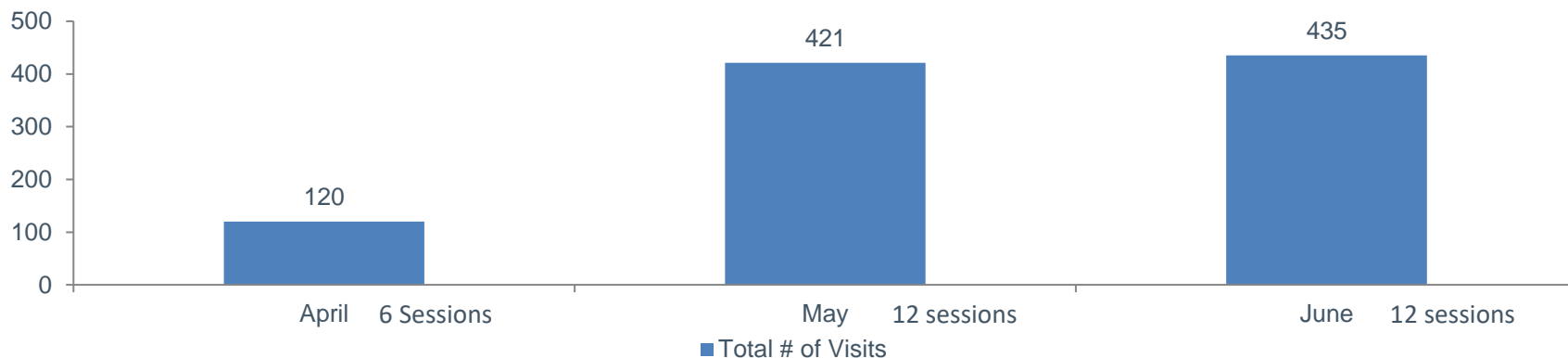


**Average of 261 visits per month (of which ~95% Kids from SE16 and SE1 Postcode)**

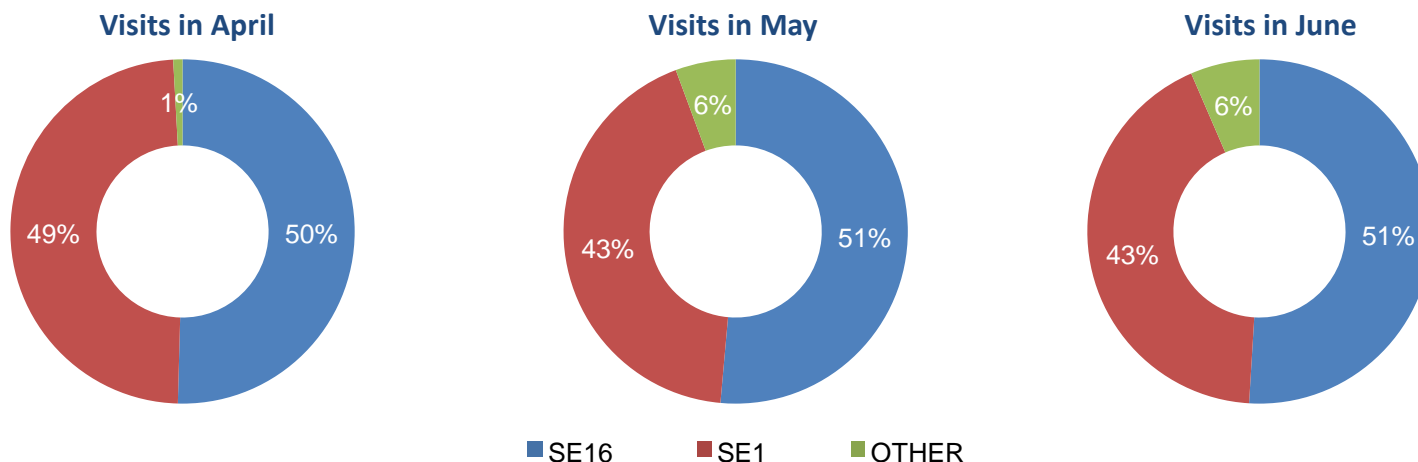
Figures taken from booking form - children only who attended

# Quantitative Data for Q2 2022

## Total # of Children aged 0-5 years Visits by month



## Breakdown of Visits by Child's Post Code

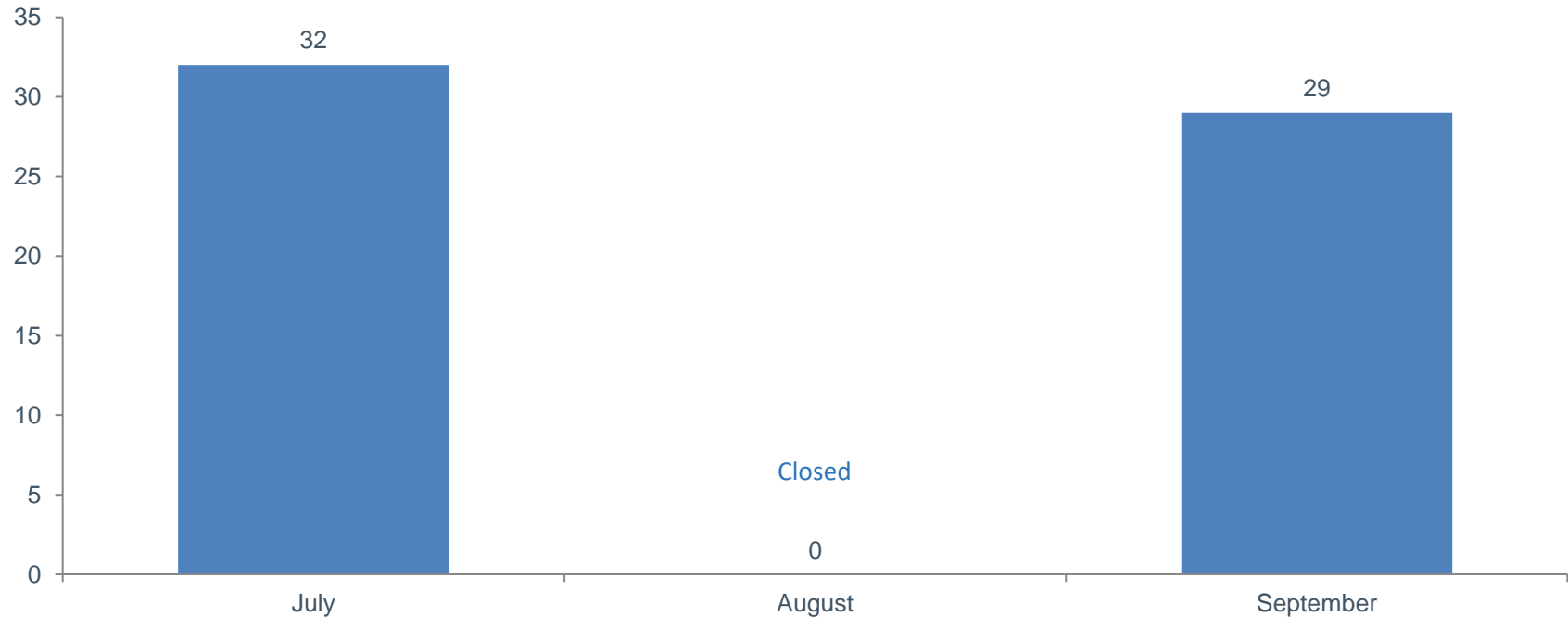


**Average of 325 visits per month (of which ~90% Kids from SE16 and SE1 Postcode)**

Figures taken from booking form - children only who attended

# Quantitative Data for Q3 2021 (Covid-19 Measures)

## New registrations



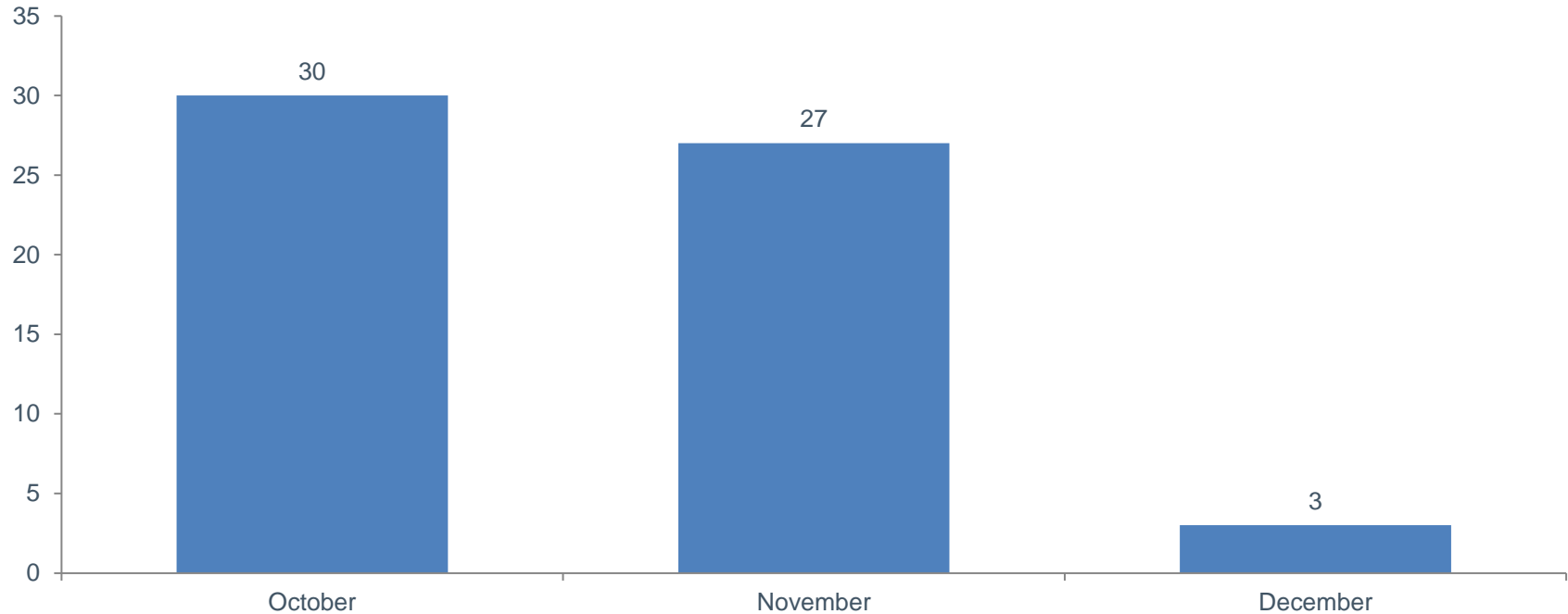
**Total new family registrations over the quarter: 61**

Figures taken from booking form - children only who attended



# Quantitative Data for Q4 2021 (Covid-19 Measures)

## New registrations



**Total new family registrations over the quarter: 60**

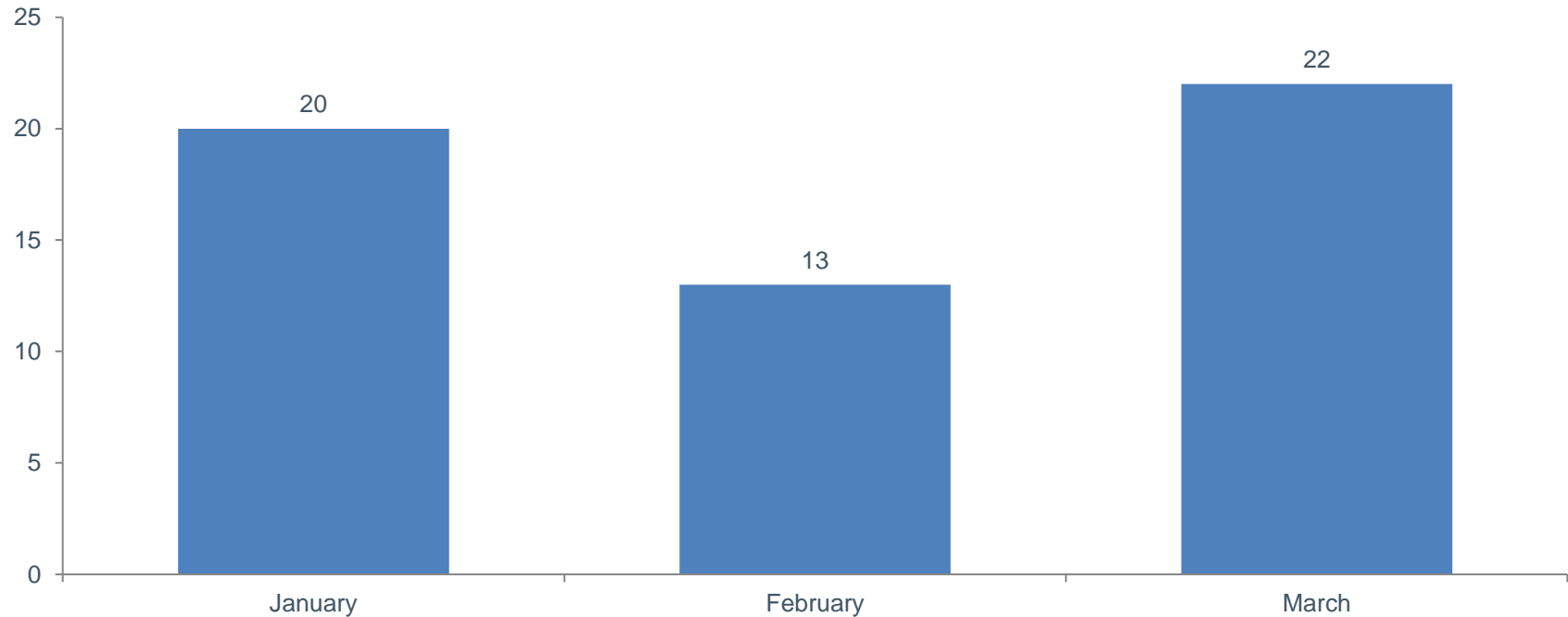
Figures taken from booking form - children only who attended





# Quantitative Data for Q1 2022 (Covid-19 Measures)

## New registrations



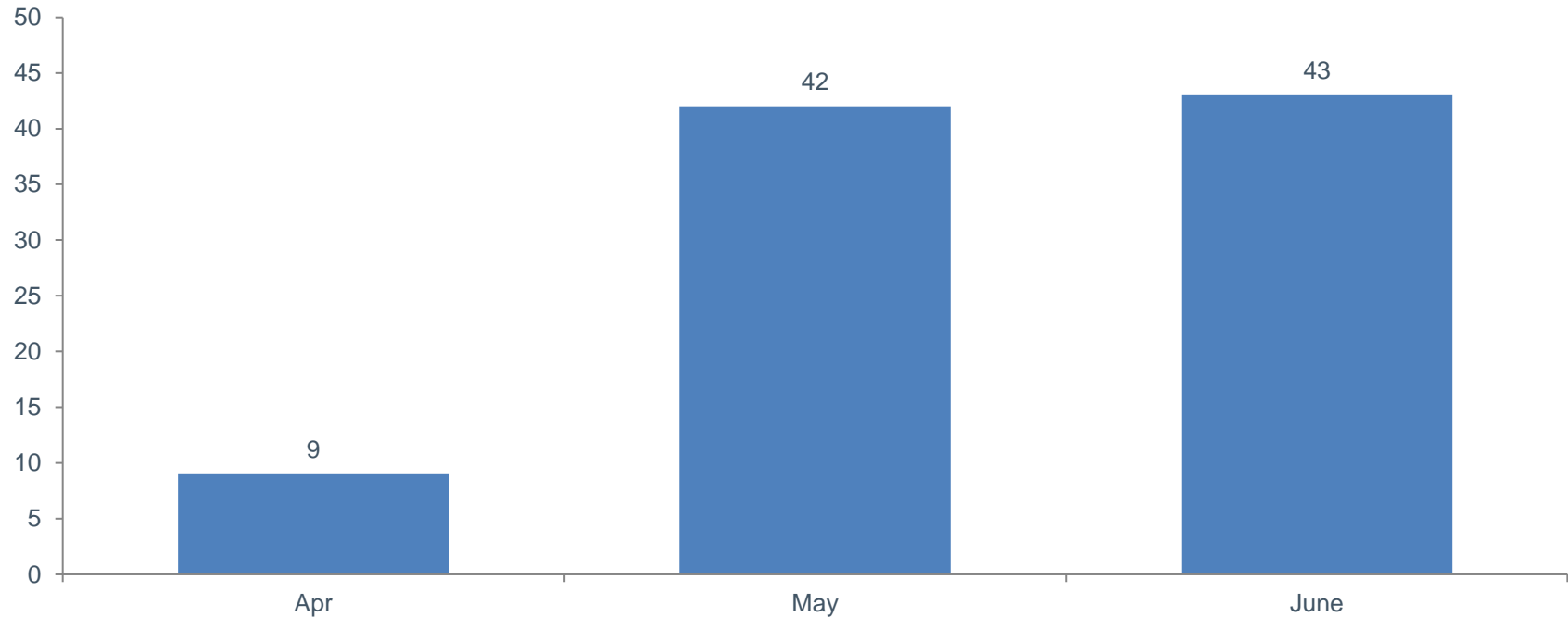
**Total new family registrations over the quarter: 55**

Figures taken from booking form - children only who attended



# Quantitative Data for Q2 2022

## New registrations



**Total new family registrations over the quarter: 94**

Figures taken from booking form - children only who attended



# Re-opening indoors sessions for children 0-5 years old

## Resuming indoors sessions at Salmon Centre

From June 29<sup>th</sup> , we were able to re-start our much loved Indoors Soft Play Session @ Salmon Centre offering two sessions per week to the community until the end of the term, just before the summer holidays. Our sessions are term time only therefore during the school holidays we are closed.

All these sessions were soon fully booked and we also offered a waiting list service.

### Soft Play Sessions

**Tuesdays and Fridays @ Salmon Youth Centre (43 Old Jamaica Road) @10:30 – 11:45**



# Re-opening indoors sessions for children 0-5 years old

## Resuming indoors sessions at Salmon Centre





# Continuing with Baby Session

a partnership with Bermondsey and Rotherhithe Children Centre

**Baby Session @ Ellen Brown**

**Baby Session (0-12months only)**

**Wednesdays @ Ellen Brown @ Bermondsey Spa Gardens @10:00 – 11:00**



In a partnership with Bermondsey and Rotherhithe Children Centre we are continuing to provide a Baby session only which was requested by our community back in April.

We Constantly receive more requests to take part in this session and so many new families are being able to access this service.

We provide a safe , clean space to new mums and their babies to socialise, learn from peer to peer support, promote babies development through stories, music and human interaction.

Between July and September this Baby session brought 34 New families to use the service.

# Soft Play Planning and Development Outcomes and Equality Impact

September --- All About Me --- 50 things app

We continued to encourage parents and carers to download the app and we also incorporated some of the “50 things” in our sessions to empower parents and carers to do with their child/children at home too.



During September we focused on the theme :

All about Me

Promoting different activities during the sessions like sharing your favourite book, favourite songs, Self-portrait, Print your hand and/or foot, etc





# Soft Play Planning and Development Outcomes and Equality Impact

September -- 50 things app --- All About Me



Get To Know You



Make Your Mark



Where Am I?



# Soft Play Planning and Development Outcomes and Equality Impact

September -- 50 things app --- All About Me

All about me – Baby sessions - #make your mark






# Riverside Parent Survey Answers

## Q3 July- September 2021

This survey was carried out at the end of October/November 2021 for the review of the third quarter (July – September) of this year when we were able to re-start our indoor Soft play sessions.

The results of this survey are charted in this presentation over the next few slides.



SURVEY

Date: \_\_\_\_\_

Riverside Parents & Carers Charity  
Survey of parents who use Soft-play at Salmon Youth Centre

Your Relationship to Child: ☐ Parent ☐ Carer/Nanny/Childminder ☐ Grandparent

Child's Age: ☐ Under 1 years ☐ 1-2 years ☐ 2-3 years ☐ 3+

Which area do you live? Please tick:  
SE16 ☐ SE1 ☐ Other (Please state) \_\_\_\_\_

How did you hear about us?  
☐ Friend / Word of mouth ☐ Children's centre flyer ☐ Social Media  
☐ Other. Please Specify \_\_\_\_\_

How has it benefitted your child? (tick all that apply)  
☐ Improved Social Interaction ☐ Improved Physical Skills ☐ Improved Play Skills  
☐ Helped prepare them for nursery/school ☐ Improved my interaction with my child  
☐ Improved wellbeing/happiness

What do you like best? (tick all that apply)  
☐ Large space ☐ Activities / Equipment / Toys ☐ Songs/Singing ☐ Special events  
☐ Staff ☐ Clean & safe space ☐ Meeting Others

How helpful/useful do you find the sessions particularly after 18 months of various lockdown?  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Overall are you happy with our Sessions. YES ☐ NO ☐ Please explain your answer and feel free to add any comments or suggestions on how we can improve?  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Would you recommend us? ☐ Yes ☐ No

Can you describe what soft play means to you and your child in one word? \_\_\_\_\_

Thank you for completing the form.

Would you like to volunteer to help out behind the scenes for 1-2 hours per week?  
(e.g. secretary/treasurers/social media/trustee)  
☐ Yes If yes please provide contact details. Name: \_\_\_\_\_  
☐ No Phone: \_\_\_\_\_

# Survey Highlights



**53** Total  
Replies



**62%** attend  
through friend/  
word of mouth  
recommendation



**100%** would  
recommend us



**100%** of the  
families are  
happy with our  
sessions

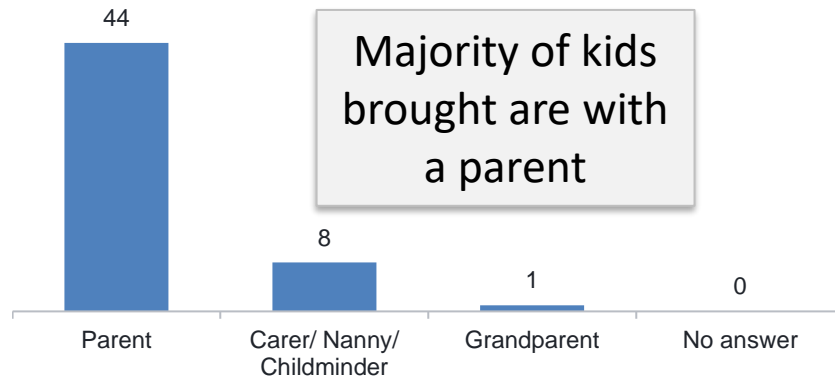


**96%** children  
come from SE16  
and SE1

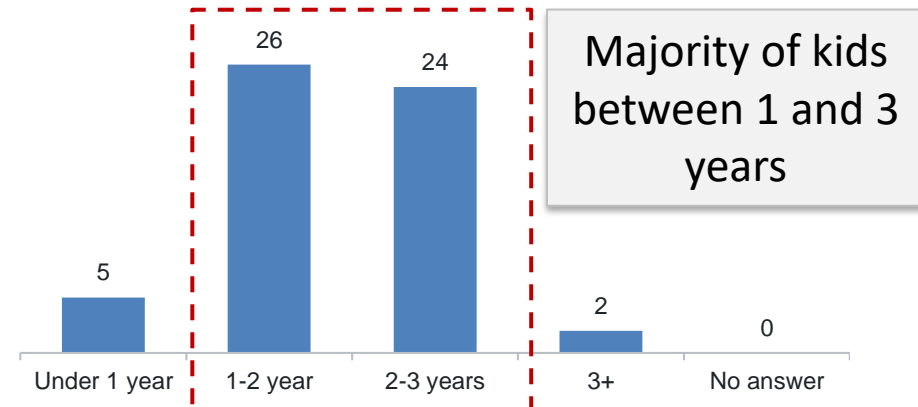
# Survey Charts from user answers – July – Sept 2021

Based on 53 Individual User Surveys

## Relationship to Child?



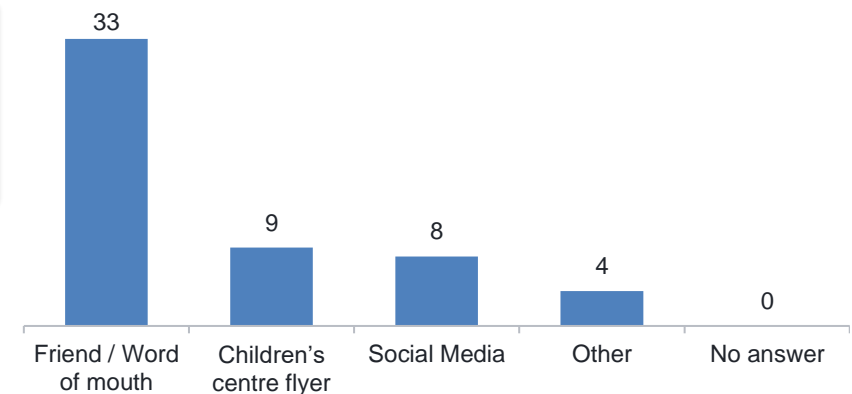
## Childs Ages?



## Child's Postcode?



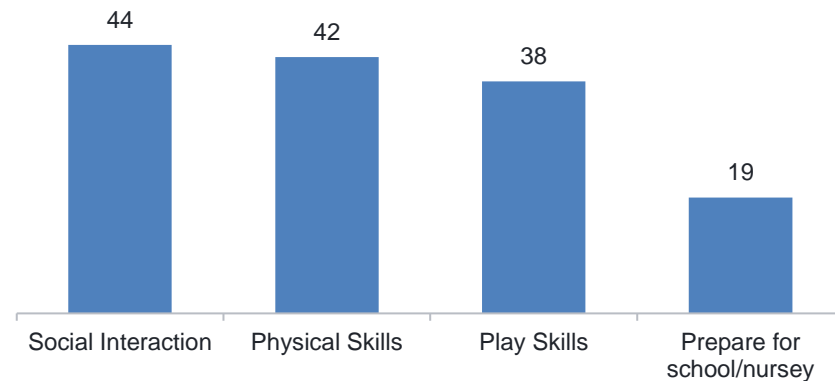
## How did you hear about us?



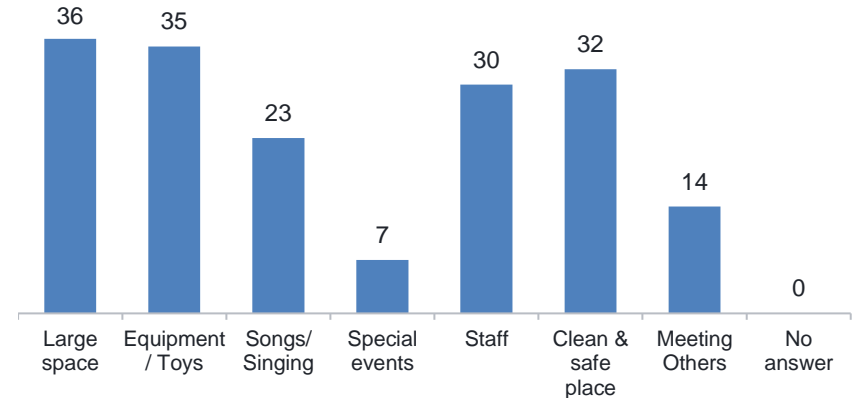
# Survey Charts from user answers – July – Sept 2021

Based on 53 Individual User Surveys

## How has it Benefitted your child?



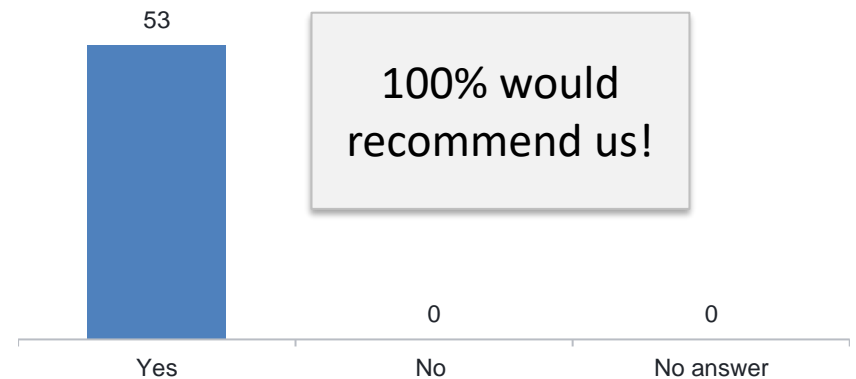
## What do you like best?



## Happy with our sessions?



## Would you recommend us?



# Profit and Loss Statement

## Riverside Parents and Carers Association

Year ended 30th June 2022

	£	£
<b><u>Funding / Monies Received</u></b>		
Funding Grants + Donations	44,431.78	
Total Funding / Monies Received		<b>44,431.78</b>
<b><u>Expenses</u></b>		
Salaries	22,041.57	
Rent	5,280.00	
Other Expenses	8,885.35	
Total Expenses		<b>36,206.92</b>
<b>Surplus for the Year</b>		<b>8,224.86</b>
<b>Opening bank balance</b>		<b>8,044.40</b>
<b>Closing bank balance</b>		<b>16,269.26</b>

**Independent Examiner's Report to the trustees of Riverside Parents and Carers Association**

I report on the accounts of the above Charity for the year ended 30<sup>th</sup> June 2022.

**Respective responsibilities of trustees and examiner**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act
- to follow the procedures laid down in the general direction given by the commission under section 145(5)(b) of the 2011 Act
- to state whether particular matters have come to my attention

**Basis of independent examiner's report**

My examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the next statement.

**Independent examiner's statement**

In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with Section 130 of the 2011 Act and
  - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act
- have not been met or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached



David Watts FCA  
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N8 8PT  
4<sup>th</sup> April 2023

Registered to carry on audit work in the UK by the Institute of Chartered Accountants in England and Wales

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