

REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025
FOR
REDBRIDGE FOODBANK

Marsh Solutions Limited
82 Berechurch Hall Road
Colchester
Essex
CO2 8RF

REDBRIDGE FOODBANK

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REDBRIDGE FOODBANK

REPORT OF THE TRUSTEES **for the year ended 31 March 2025**

The trustees present their report with the financial statements of the charity for the year ended 31 March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

Redbridge Foodbank is a Christian Organisation, and the object of the CIO is the prevention or relief of poverty in the London Borough of Redbridge and surrounding areas, primarily through the provision of food, hygiene and household products, but also related additional services, assistance and support for those in need.

Redbridge Foodbank is affiliated to the Trussell Trust network of UK Foodbanks and our wider vision is for a UK without the need for food banks... we are working towards a just, compassionate future, where no one should have to use a food bank to get by.

At a local level - Redbridge Foodbank aims to:

- o Relieve hunger and poverty in our local community by feeding people in crisis.
- o Promote social inclusion.
- o Advance education, training and retraining among unemployed people.
- o Develop the capacity and skills of members of the community so they are equipped to identify and meet their own needs to participate in society.
- o Partner with local churches and communities to bring about lasting change.

A year of growth

Similar to the previous year - this financial year has continued with its challenges. Rising inflation and interest rates have increased demand on our services, putting pressure on our resources and adding uncertainty to our ability to continue to support our clients. Our monthly spend on stock remains high which has resulted in us putting a concerted effort in fundraising activities to help meet the demand. We are grateful to the London Borough of Redbridge, Trussell Trust, M3 Consulting, Maximus, Neighbourly via Sainsbury's and the numerous independent regular donors for the financial support which they have given to us during this period.

We are in a strange position in that we are working to end the need for emergency food, yet we have had to ramp up our work to meet demand. During this year we increased our number of volunteers and modified existing staff roles to support the developing work of our charity. Hannah Dunsmore was engaged as Agency Liaison Officer following her successful completion of our Digital Implementation funded role.

We continue to offer financial inclusion support to our clients and have increased this offer thanks to additional funding from Trussell Trust. Our Citizens Advice Redbridge (CAR) Advisors offer in person meetings and workshops across 2 of our Foodbank Centres.

During the past financial year, we were delighted to re-establish our partnership with the New Testament Church of God as a Foodbank Distribution Centre. We extend our thanks to Revd. Eustace Constance, Maureen Dennis, and their team for their support in making this possible.

Public benefit

The trustees confirm that they have referred to the advice contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives, and in planning future activities.

REDBRIDGE FOODBANK

REPORT OF THE TRUSTEES **for the year ended 31 March 2025**

ACHIEVEMENTS AND PERFORMANCE

Our Locations

Foodbank Distribution Centres:

- o All Saints Church Goodmayes (the east of the borough)
- o Grange Hill Methodist Church (north east of the borough)
- o Jubilee Church - Ilford (south of the borough)
- o Woodford Baptist Church north west of the borough)
- o New Testament Church of God (centre of the borough)

Permanent Donation Collection Points:

- o Ashurst Drive Baptist Church
- o Co-op Food (Wanstead)
- o Co-operative Bank (Ilford)
- o Forest School
- o Forest Academy
- o Holy Trinity Church (South Woodford)
- o London Borough of Redbridge (Lynton House)
- o Sainsbury's (Barkingside)
- o Sainsbury's (Newbury Park)
- o Tesco (Barkingside)
- o Waitrose (South Woodford)

Performance & Achievements 1 April 2024 - 31 March 2025

Redbridge Foodbank (RFB) staff, volunteers and Trustees would like to put on record our thanks to Pastor Stuart and Vicky Emsley and Jubilee Church Ilford, newly appointed Rev. Christiana Asinugo, her predecessor Ade Eleyae and All Saints Goodmayes Church, Deacon Andy Packer and volunteers at Grange Hill Methodist Church and Woodford Baptist Church leadership and volunteers, The National Lottery Community Fund (NLCF), City Bridge Trust (CBT), Trussell Trust, Asda, Tesco, Sainsbury's, the Local Authority (councillors and MPs), residents, churches and other faith groups, organisations and businesses in the local community and beyond. Without the crucial support of food, funds, time and space donated by these groups, RFB would not be able to continue providing vital support to the Redbridge community and those in neighbouring boroughs who do not have access to a local foodbank.

1. Overview and key statistics

Redbridge Foodbank (RFB) continues to experience unprecedented demand for Foodbank services. During the financial year April 2024/25, 16,444 food parcels were distributed. This is 9% less than 2023/24 but above 2019/2023 levels which averaged 9,998 per year.

During 2024/25 RFB received 1,822 new client referrals.

RFB still receives considerable donations from the public, organisations and through organised food drives but the need to purchase stock continues as levels decrease and surplus stock is used up. The table below shows how donations and distributions have developed over the past 5 years.

	Apr 20 – Mar 21	Apr 21 – Mar 22	Apr 22 – Mar 23	Apr 23- Mar 24	Apr 24 – Mar 25
Donations received (tonnes)	147	99.7	122.06	144.3	135.2
Food/hygiene items distributed (tonnes)	135.3	101	126.7	140.8	126.1
CentreFood/hygiene parcels distributed from FB	10,861	8,577	14,014	18,130	16,444
distributed from FB	6,259	5,146	8,508	10,967	10,268
Centre(Clients - Adults - Children)	4,602	3,431	5,506	7,163	6,176
Bulk donations to support other community led food aidgroups(tonnes - equivalent to # single 3-day food/hygiene parcels)	46.1 4,194	33.0 3,000	15.0 1,250	No bulk distributed due to cost of living	No bulk distributed due to demand on service

REDBRIDGE FOODBANK

REPORT OF THE TRUSTEES **for the year ended 31 March 2025**

2. Core RFB team development

RFB is now supported by 7 members of staff covering the following roles: a Project Manager, Volunteer Coordinator/Assistant, Administrative Officer, Finance Administrator, Agency Liaison Officer, Fundraiser and New Site Lead. Our team continues to expand the scope of the project, recruiting volunteers, and working with Trussell Trust and local partners to enhance the offer for clients.

The staff have placed great importance on personal and professional development, taking up opportunities to undertake courses and training to further the project, including:

- o Assemble (Volunteer Management System),
- o Data Collection System
- o UK GDPR
- o Problem Solving
- o Liberty Accounting Platform
- o Samaritans' (Managing Suicidal Conversations)
- o Strategic Fundraising
- o PAT Testing

3. Volunteer engagement and development

In November 2024 RFB opened a new Foodbank centre in the New Testament Church of God, Ilford, which opens on a Friday morning for 2 hours and is supported by approximately 10 volunteers who are new to RFB. From its opening until the end of March 2025, this Foodbank distributed 186 food parcels (166 adults, 20 children).

The refurbishment on Broadmead Warehouse continued and in February it was ready to be the sole storage facility for all RFB stock, supplies and packaging. RFB was able to relinquish storage units at the local Big Yellow providing us with a more efficient and cost-effective process. A detailed communication programme (which included individual conversations with each volunteer) regarding potential relocations was established and this was shared from the end of April.

A full and detailed review of Health & Safety policies, and the corresponding Risk Assessments, was undertaken to support the organisation in implementing and maintaining safe working practices. Formalised email signatures were devised to help protect RFB in terms of GDPR/information sharing.

Throughout 2024/25 RFB has continued to work closely with Citizen's Advice Redbridge. In person support for clients is still available at two of our Foodbank centres (Woodford Baptist Church and All Saints Goodmayes).

The STEP initiative which was launched last year is still in place and volunteers continue to use this service to signpost clients to where they can go for further support.

A team of dedicated volunteers supports the work of RFB. They are a diverse group from across Redbridge who all have the common goal of making a difference to their communities through helping others. There are 10 shifts across all RFB sites, and each shift operates with a minimum of five volunteers. Over 200 volunteers are signed up with RFB and this includes seasonal and student volunteers, as well as those who attend regularly.

We utilise the different skill sets of our volunteers and give development opportunities to those who seek to improve their skills. We continually recruit new volunteers through local campaigns and the internet.

REDBRIDGE FOODBANK

REPORT OF THE TRUSTEES **for the year ended 31 March 2025**

RFB actively engages with the local community and continually seeks to raise its profile to better support clients. Initiatives this year have included:

- o Work experience placements for 6th Form and college students
- o Dedicated DofE volunteering programme
- o Opportunities for students with special needs
- o Foodbank days for local youth groups
- o Talks at schools and churches about the work of RFB
- o Corporate volunteering experiences
- o Local community fundraising events
- o Hosting tours at RFB for local schools
- o Foodbank donation drives at local supermarkets
- o Monthly newsletter sent to Referral Agencies with key statistics (e.g. number of clients helped)

Supporting employability

Our Duke of Edinburgh programme enables students to work towards achieving their bronze, silver and gold awards. We also offer volunteering opportunities to students from local schools, youth groups and universities. Skills such as organisation, teamwork, communication and problem solving are all developed through these opportunities and students are able to use these experiences to support their applications for further study or for employment.

RFB provides references for students and volunteers.

We continue to recruit and train admin volunteers who support the office team. Our newly appointed Administrative Officer volunteered with us and through a detailed recruitment process secured a paid role funded by your grant.

Our corporate volunteering sessions provide team building exercises and problem-solving skills whilst highlighting the needs of the local community.

"I volunteered with RFB for over 2 years after I had taken redundancy. This volunteering position was really valuable to me, it gave me confidence and experience which led to a paid role within an organisation I am passionate about."

Emma, Admin Officer

Supporting volunteers

All new volunteers are given a clear understanding of RFB's vision and working practices through a supportive induction process. Refresher training is given periodically to longer serving volunteers. Training packages include, but are not limited to, Health and Safety, Manual Handling, GDPR and Food Safety. This helps to ensure RFB processes are implemented safely and correctly and provides the volunteers with transferable skills. Volunteers who wish to take on more responsibilities can undertake First Aid and Fire Marshall Training. Volunteers are supported in completing their computer-based training packages by being offered the time and equipment to do so during their shifts.

More specialised roles such as Team Leaders, Admin Support and Drivers are advertised when needed, and the appropriate training is then given. We continue to use Trussell's catalogue of training packages.

To help maintain morale and build consistency across the RFB centres, staff members visit the centres and ensure all volunteers are included in relevant communication.

Supporting clients

RFB continually reviews its offer to clients: items given, opening hours and locations, access to further support and experience at our centres are all carefully considered.

As donations decrease the variety of items changes and to give a consistent offer to clients it is necessary to purchase stock to ensure essential items are included in food parcels.

RFB now has five Foodbank centres across the borough - Jubilee Church remains the key location, and the centres are based in Grange Hill, South Woodford, Goodmayes and Ilford. Our opening hours have recently increased to reach more clients. At three of the centres, we now offer a more personalised, tailored experience where clients have more choice in the items they receive. They select from a list of available items and volunteers prepare bags for them which means the process is less transactional.

RFB works closely with Citizens Advice Redbridge. CAR advisers continue to attend Foodbank sessions to ensure clients can access the support they need; and they also hold periodic topic-based workshops for RFB volunteers, staff and clients. Emergency food parcels are still provided to agencies to pass on to their clients directly.

Key results are measured and reported to RFB Trustees on a quarterly basis, and monthly statistics are shared with our referral agency partners.

REDBRIDGE FOODBANK

REPORT OF THE TRUSTEES **for the year ended 31 March 2025**

4. Expanding links within the community and agencies

Great working relationships with our satellite centres means we have been able to better progress the work of RFB and the offer to clients, as set out through our in-house advice service work with CAR.

We also provide Emergency Food Boxes to various organisations across the borough, when requested (eg: Single Homeless Project and LBR Housing). Emergency Food Boxes are pre-prepared food boxes, made to order, that Referral Agencies can keep at their location and distribute direct to their clients when required.

5. Building and managing engagement

We continue to support the work of Redbridge Council in addressing food insecurity. Through this we have built mutually supportive relationships with officers that further the work of the council and RFB. In addition, RFB continues to establish connections with local bodies and charities to expand the offering for clients. For example, RFB's partnership with Citizens Advice Redbridge continues to grow. Our two CAR workers, embedded in the work of RFB, offer financial inclusion advice which focuses on the following key areas:

- o Income maximisation - ensuring that people are accessing all of the income they are entitled to, with a particular focus on welfare benefits
- o Debt - ensuring that debts are under control, with any repayments leaving people with enough money to meet their household's wider needs

Essentially, financial inclusion is focused on addressing the root causes of a crisis and striving to ensure that people are able to reach a point where their income meets their needs, and they no longer have to access emergency food.

We continue to partner with law firm Fieldfisher London who support our work through the offer of pro-bono legal support which RFB has used on several occasions.

6. Developing social media and marketing capabilities

The RFB newsletter has evolved significantly with over 10,000 active subscribers - allowing RFB to directly engage dedicated supporters. The RFB team continues to develop its social media strategy across Facebook, Instagram and X ensuring key messages are posted at relevant times throughout the year - for example:

- o Posting our urgently needed items on all our social media platforms
- o Training opportunities being delivered by our Citizens Advice Redbridge workers
- o Appreciation and thank you messages to donors
- o Seasonal RFB campaigns e.g. Reverse Advent Calendar
- o Change of opening times - Easter, Christmas, Bank Holidays
- o Seasonal greetings
- o Recruitment of volunteers/trustees
- o Fundraising activities

7. Up-and-coming challenges

We are currently giving out more food than we have coming in, whilst the number of people needing support from the foodbank has gone up. As a result, we are spending an increasing amount of money each month to secure stock.

At present we do not have full funding for the following roles: Project Manager, New Site Lead, Fundraiser, Agency Liaison Officer and Finance Administrator, so are using reserves to cover the costs. We hope to secure funding for these roles in 2025/26 but will be using reserves to bridge the gap in the meantime.

8. 5-year forward plan

The last five years- since 2020-2021 have been very different to what we anticipated and so our 5-year plan comes with a huge caveat because we respond to local demand which may include the unexpected. The challenges we have seen over the last five years- the cost-of-living crisis, rises in inflation and interest rates alongside the challenges of covid- still linger and are a long way from being resolved. As a result, we have seen unprecedented growth in the need for and demand on Foodbank services. However, as a Trussell Trust Foodbank, our aim is to end the need for food banks in the UK by addressing the root causes of poverty and ensuring people can afford the essentials. We know from experience that with the right tools people are less likely to continue needing emergency food.

REDBRIDGE FOODBANK

REPORT OF THE TRUSTEES **for the year ended 31 March 2025**

Out of this came our partnership work with Citizens Advice Redbridge (CAR). This has developed and grown over the last five years and is a key part of the forward plan. We do not want to simply to provide food, but we want clients to have the tools that stop them from needing to use foodbanks in the first place. CAR provide this inhouse support to clients, reducing the number of clients who need to use RFB again. Over the next five years the continuation of this work is a vital part of our plan. We currently have funding to secure this for 2025/26 but will need to secure alternative funding for this going forwards.

Renovation of our new warehouse space at Broadmead continues. We were supported by partnership work with the local council and councillors to secure this space and have received generous support from Trussell Trust which has provided a grant to cover a large chunk of the redevelopment costs along with other necessary capital projects. Our New Site Lead is responsible for working with contractors and overseeing the project to completion. Once finished the new warehouse facility will give us different opportunities to support clients and to reduce the need for emergency food across Redbridge. It is a large space and there are many options.

The new warehouse has made us look at what our needs will be and reconsider the organisation, its needs and demands and its space with a view to making it work better for staff and volunteers. This work is ongoing but will be shaped by our overall desire to reduce the need for emergency food and foodbanks. Trustees and staff are currently exploring the work that we do with a view to tightening roles and responsibilities and making it easier for staff to concentrate on their substantive tasks.

Understanding how best to use our staff's skills and abilities will also shape volunteering opportunities at RFB. We have a skilled and able volunteer team and have already put in place different teams of volunteers to support aspects of our work - social media, administration and so on - but having a clearer idea of the roles of our staff will help outline additional needs and suggest new opportunities for volunteers.

The partnership work with local stakeholders and the new warehouse facility are also shaping our direction too. We are very grateful for funding from the National Lottery Community Fund to support and develop partnership work through our community empowerment and resilience programme with stakeholders across the borough. We have already worked with key stakeholders to understand how the plan can support people across Redbridge away from food poverty and this will be a key part of our work over the next 3-5 years.

REDBRIDGE FOODBANK

REPORT OF THE TRUSTEES **for the year ended 31 March 2025**

ACHIEVEMENTS

Work has continued at pace this year, and many of the concerns that we had have now been resolved thanks to the hard work and dedication of our staff and volunteers.

We are pleased that experience at RFB has helped members of our different volunteer teams to confidently move on and secure paid roles outside of RFB. This work provides more opportunities for volunteers and bolsters the service provided by RFB.

We continue to work closely with our stakeholder network - this is valuable and we give thanks to our partners for their input and ideas.

Warehouse Renovation Project

During this reporting period work on the warehouse continued, with Phase 2 and Phase 3 being completed. Plans for the final phase were compiled and will be reported on in subsequent audits.

Phase 2 Works

Drainage Remedial Works

Installation of new Toilet Block including Installation of Disabled access Bathroom.

Installation of New Volunteer Canteen

Fabricate grating to open drainage channels and install

Upon curing of above apply stain resistant factory floor paint to entire to complete

Prep, clean down concrete supports throughout, ditto for ceiling throughout

Supply boarding to steel clad openings

Paint all previously prepped columns and ceilings and walls in their entirety

Remove existing linoleum flooring to office, meeting room, volunteer training room and kitchen

Upgrade linoleum to heavy duty grade A carpet tile: main office, side office, training room and kitchenette

Reconfigure entrance and exits to rooms enabling for disabled access

Fit racking in storage area

Ensure good housekeeping and remove all debris from site

Supply and installation of Ventilation System

Installation of Internet Line

Installation of WIFI

Supply and Installation of Secure Fire Exit

Health and Safety Audit 1 (Remote)

Phase 3 Works

Health and Safety Audit 2 (On Site)

Installation of Additional Lighting

Safety Floor Painting

Water Ingress remedial (Brick Work)

Remedial Electrical Work

We are continuing to work with Redbridge Council to secure a long-term lease which will replace our current licence.

Fundraising

Fundraising has been successful in the stated period with the total funds raised for the Warehouse Renovation Project at £24,135 This sum was raised through a combination of grant applications from Trusts and Foundations, donations from corporate partners and donations from the general public. Outside of the Renovation Project, Redbridge Foodbank has continued to apply for funding to cover its core work and salaries.

FINANCIAL REVIEW

Financial position

The income for the year (not including donated goods and services) was £308,678 (2024: £512,631) and the Expenditure was £554,495 (2024: £377,655). This left a deficit of £245,817 (2024: Surplus of £130,009).

Reserves policy

The charity aims to maintain a level of free reserves, equivalent to three months of operating costs.

REDBRIDGE FOODBANK

REPORT OF THE TRUSTEES **for the year ended 31 March 2025**

FUTURE PLANS

During 2024/25, Redbridge Foodbank undertook a comprehensive strategic planning process to develop a renewed multi-year Strategic Plan. This work was informed by structured consultation with trustees, staff, volunteers, and key stakeholders, alongside a detailed SWOT analysis to assess organisational strengths, challenges, opportunities, and risks. Insights from this process shaped the drafting and subsequent evaluation of the strategy, with multiple iterations ensuring clarity, feasibility, and alignment with RFB's Theory of Change and long-term sustainability goals. The final Strategic Plan reflects shared organisational priorities and will be reported on in future audits.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a constitution and constitutes a charitable incorporated organisation.

Recruitment and appointment of new trustees

The charity is managed by a board of trustees, who have been selected because they support the charitable objectives of the organisation and support its Christian values. After a formal visit to the organisation and after meeting the existing trustees, a new trustee is appointed, subject to having a good understanding of our vision and values. New trustees are given copies of the Charity Commission Trustees Welcome Pack. Trustees are encouraged to undertake development training if and when required.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Charity number

1183803

Principal address

Jubilee Church
14 Granville Road
Ilford
IG1 4JY

Trustees

R Girgis
T Addison
D Gordon - Chair
D Oyo-Ita
E Toher
F Bowman-Watson
S Olowookre - Treasurer

Independent Examiner

Christopher Marsh FMAAT
Marsh Solutions Limited
82 Berechurch Hall Road
Colchester
Essex
CO2 8RF

Approved by order of the board of trustees on 27/01/2025 and signed on its behalf by:

Segun Olowookere

Segun Olowookere (Jan 27, 2026 22:36:00 GMT)

.....
S Olowookre - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
REDBRIDGE FOODBANK**

Independent examiner's report to the trustees of Redbridge Foodbank

I report to the charity trustees on my examination of the accounts of Redbridge Foodbank (the Trust) for the year ended 31 March 2025.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under Section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under Section 145(5)(b) of the Act.


Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Association of Accounting Technicians, which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by Section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Christopher Marsh FMAAT
The Association of Accounting Technicians

Marsh Solutions Limited
82 Berechurch Hall Road
Colchester
Essex
CO2 8RF

Date: 28/01/2026

REDBRIDGE FOODBANK**STATEMENT OF FINANCIAL ACTIVITIES**
for the year ended 31 March 2025

					31.3.25	31.3.24
	Notes	Unrestricted funds £	Restricted funds £	Food & Donated Goods £	Total funds £	Total funds £
INCOME AND ENDOWMENTS FROM						
Donations and legacies	2	109,427	199,143	415,263	723,833	725,428
Charitable activities	4					
Foodbank		-	-	-	-	1,080
Investment income	3	<u>108</u>	<u>-</u>	<u>-</u>	<u>108</u>	<u>-</u>
Total		<u>109,535</u>	<u>199,143</u>	<u>415,263</u>	<u>723,941</u>	<u>726,508</u>
EXPENDITURE ON						
Raising funds	5	2,128	120	-	2,248	3,567
Charitable activities	6					
Foodbank		<u>162,573</u>	<u>389,674</u>	<u>415,263</u>	<u>967,510</u>	<u>592,932</u>
Total		<u>164,701</u>	<u>389,794</u>	<u>415,263</u>	<u>969,758</u>	<u>596,499</u>
NET INCOME/(EXPENDITURE)		(55,166)	(190,651)	-	(245,817)	130,009
Transfers between funds	14	<u>(15,217)</u>	<u>15,217</u>	<u>-</u>	<u>-</u>	<u>-</u>
Net movement in funds		(70,383)	(175,434)	-	(245,817)	130,009
RECONCILIATION OF FUNDS						
Total funds brought forward		<u>170,847</u>	<u>276,380</u>	<u>-</u>	<u>447,227</u>	<u>317,218</u>
TOTAL FUNDS CARRIED FORWARD		<u>100,464</u>	<u>100,946</u>	<u>-</u>	<u>201,410</u>	<u>447,227</u>

CONTINUING OPERATIONS

All income and expenditure has arisen from continuing activities.

The notes form part of these financial statements

REDBRIDGE FOODBANK**BALANCE SHEET****31 March 2025**

					31.3.25	31.3.24
	Notes	Unrestricted funds £	Restricted funds £	Food & Donated Goods £	Total funds £	Total funds £
FIXED ASSETS						
Tangible assets	11	6,052	27,747	-	33,799	37,631
CURRENT ASSETS						
Debtors	12	598	-	-	598	1,874
Cash at bank and in hand		<u>95,657</u>	<u>73,199</u>	<u>-</u>	<u>168,856</u>	<u>409,552</u>
		96,255	73,199	-	169,454	411,426
CREDITORS						
Amounts falling due within one year	13	<u>(1,843)</u>	<u>-</u>	<u>-</u>	<u>(1,843)</u>	<u>(1,830)</u>
NET CURRENT ASSETS		<u>94,412</u>	<u>73,199</u>	<u>-</u>	<u>167,611</u>	<u>409,596</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>100,464</u>	<u>100,946</u>	<u>-</u>	<u>201,410</u>	<u>447,227</u>
NET ASSETS		<u>100,464</u>	<u>100,946</u>	<u>-</u>	<u>201,410</u>	<u>447,227</u>
FUNDS	14					
Unrestricted funds					100,464	170,847
Restricted funds					<u>100,946</u>	<u>276,380</u>
TOTAL FUNDS					<u>201,410</u>	<u>447,227</u>

The financial statements were approved by the Board of Trustees and authorised for issue on 27/01/2025 and were signed on its behalf by:

Segun Olowookere

Segun Olowookere (Jan 27, 2026 22:36:00 GMT)

S Olowookre - Trustee

The notes form part of these financial statements

REDBRIDGE FOODBANK**CASH FLOW STATEMENT**
for the year ended 31 March 2025

	Notes	31.3.25 £	31.3.24 £
Cash flows from operating activities			
Cash generated from operations	1	<u>(237,661)</u>	<u>131,849</u>
Net cash (used in)/provided by operating activities		<u>(237,661)</u>	<u>131,849</u>
 Cash flows from investing activities			
Purchase of tangible fixed assets		(3,143)	(33,695)
Interest received		<u>108</u>	<u>-</u>
Net cash used in investing activities		<u>(3,035)</u>	<u>(33,695)</u>
 Change in cash and cash equivalents in the reporting period		 (240,696)	 98,154
Cash and cash equivalents at the beginning of the reporting period		<u>409,552</u>	<u>311,398</u>
 Cash and cash equivalents at the end of the reporting period		 <u>168,856</u>	 <u>409,552</u>

The notes form part of these financial statements

REDBRIDGE FOODBANK**NOTES TO THE CASH FLOW STATEMENT**
for the year ended 31 March 2025**1. RECONCILIATION OF NET (EXPENDITURE)/INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES**

	31.3.25 £	31.3.24 £
Net (expenditure)/income for the reporting period (as per the Statement of Financial Activities)	(245,817)	130,009
Adjustments for:		
Depreciation charges	5,207	1,347
Loss on disposal of fixed assets	1,768	-
Interest received	(108)	-
Decrease in debtors	1,276	1,875
Increase/(decrease) in creditors	<u>13</u>	<u>(1,382)</u>
Net cash (used in)/provided by operations	<u>(237,661)</u>	<u>131,849</u>

2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1.4.24 £	Cash flow £	At 31.3.25 £
Net cash			
Cash at bank and in hand	<u>409,552</u>	<u>(240,696)</u>	<u>168,856</u>
	<u>409,552</u>	<u>(240,696)</u>	<u>168,856</u>
Total	<u>409,552</u>	<u>(240,696)</u>	<u>168,856</u>

NOTES TO THE FINANCIAL STATEMENTS
for the year ended 31 March 2025

1. ACCOUNTING POLICIES

Basis of preparing the financial statements and assessment of going concern

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

The trustees consider that there are no material uncertainties about the Charity's ability to continue as a going concern.

The financial statements are presented in £, Pound Sterling.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Improvements to property	- 25% on cost
Motor vehicles	- 25% on cost
Computer equipment	- 25% on cost

Taxation

The charity is exempt from tax on its charitable activities.

Debtors

Trade and other debtors are recognised at the settlement amount. Prepayments are valued at the amount prepaid.

Cash at bank and in hand

Cash at bank and in hand includes cash, current bank accounts and deposit bank accounts with no withdrawal limitations.

Creditors

Creditors are recognised where then charity has a present obligation resulting from a past event that will result in the transfer of funds to a third party and the amount

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

REDBRIDGE FOODBANK

NOTES TO THE FINANCIAL STATEMENTS - continued **for the year ended 31 March 2025**

1. ACCOUNTING POLICIES - continued

Pension costs and other post-retirement benefits

The charity operates a defined contribution pension scheme. Contributions payable to the charity's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Donated goods

Donated goods & services are recognised upon receipt and included at Net Realisable Value. As the food donated has no Net Realisable Value as it will be donated to those in need, it is instead recognised at the Trussell Trust £p/Kg value, this value is included in the appropriate note.

At the year end food is held in stock. However, as this has no Net Realisable Value, the stock value is not included.

2. DONATIONS AND LEGACIES

	31.3.25	31.3.24
	£	£
Donations	117,452	94,056
Gift aid	3,405	1,599
Grants	187,713	411,596
Donated services and facilities	<u>415,263</u>	<u>218,177</u>
	<u>723,833</u>	<u>725,428</u>

During the year the following Donated Goods and Services were included:

- o 135,185Kg of food at the Trussell Trust value of £2.77/Kg, totalling £374,463 (2024: £171,117 @ £2.37/Kg)
- o Rental Space at an annual value of £40,800 (2024: £40,800).
- o Training of staff costing £nil (2024: £6,260)

The trustees use the CPI at each year end to calculate the change in £per/Kg, if there has been no update from the Trussell Trust rate.

Grants received, included in the above, are as follows:

	31.3.25	31.3.24
	£	£
National Lottery Community Fund	70,752	28,157
City Bridge Trust	10,743	7,592
Sainsbury's	1,500	500
The Trussell Trust	65,393	315,580
Essex Community Fund	-	2,500
London Borough of Redbridge	25,000	30,000
Alok & Prya Gupta Charitable Trust	-	10,000
Charities Trust	9,742	10,000
M3 Property Limited	-	600
Maximus	3,333	6,667
Informa Group Limited	750	-
Groundwork UK	<u>500</u>	<u>-</u>
	<u>187,713</u>	<u>411,596</u>

REDBRIDGE FOODBANK**NOTES TO THE FINANCIAL STATEMENTS - continued**
for the year ended 31 March 2025**3. INVESTMENT INCOME**

	31.3.25	31.3.24
	£	£
Deposit account interest	<u>108</u>	<u>-</u>

4. INCOME FROM CHARITABLE ACTIVITIES

	31.3.25	31.3.24
	£	£
Corporate events	<u>-</u>	<u>1,080</u>
Activity Foodbank		

5. RAISING FUNDS**Raising donations and legacies**

	31.3.25	31.3.24
	£	£
Donation charges	<u>2,248</u>	<u>3,567</u>

6. CHARITABLE ACTIVITIES COSTS

	Direct Costs	Support costs (see note 7)	Totals
	£	£	£
Foodbank	<u>965,111</u>	<u>2,399</u>	<u>967,510</u>

7. SUPPORT COSTS

	Governance costs
	£
Foodbank	<u>2,399</u>

8. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

Key management

The trustees consider the Key Management to be that of the General Manager. During the year the Key Management received remuneration of £41,300 (2024: £35,262) and £1,052 of pension contributions (2024: £810).

REDBRIDGE FOODBANK**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2025****9. STAFF COSTS**

	31.3.25	31.3.24
	£	£
Wages and salaries	128,214	104,126
Social security costs	4,928	1,417
Other pension costs	<u>2,025</u>	<u>2,033</u>
	<u>135,167</u>	<u>107,576</u>

The average monthly number of employees during the year was as follows:

	31.3.25	31.3.24
All Staff	<u>5</u>	<u>4</u>

No employees received emoluments in excess of £60,000.

10. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Food & Donated Goods £	Total funds £
INCOME AND ENDOWMENTS FROM				
Donations and legacies	107,956	399,295	218,177	725,428
Charitable activities				
Foodbank	<u>1,080</u>	<u>-</u>	<u>-</u>	<u>1,080</u>
Total	<u>109,036</u>	<u>399,295</u>	<u>218,177</u>	<u>726,508</u>
EXPENDITURE ON				
Raising funds	3,212	355	-	3,567
Charitable activities				
Foodbank	<u>159,408</u>	<u>215,347</u>	<u>218,177</u>	<u>592,932</u>
Total	<u>162,620</u>	<u>215,702</u>	<u>218,177</u>	<u>596,499</u>
NET INCOME/(EXPENDITURE)	(53,584)	183,593	-	130,009
Transfers between funds	<u>(108)</u>	<u>108</u>	<u>-</u>	<u>-</u>
Net movement in funds	(53,692)	183,701	-	130,009
RECONCILIATION OF FUNDS				
Total funds brought forward	<u>224,541</u>	<u>92,677</u>	<u>-</u>	<u>317,218</u>
TOTAL FUNDS CARRIED FORWARD	<u>170,849</u>	<u>276,378</u>	<u>-</u>	<u>447,227</u>

REDBRIDGE FOODBANK**NOTES TO THE FINANCIAL STATEMENTS - continued**
for the year ended 31 March 2025**11. TANGIBLE FIXED ASSETS**

	Improvements to property £	Motor vehicles £	Computer equipment £	Totals £
COST				
At 1 April 2024	4,702	36,120	4,582	45,404
Additions	-	-	3,143	3,143
Disposals	<u>-</u>	<u>(2,425)</u>	<u>(4,582)</u>	<u>(7,007)</u>
At 31 March 2025	<u>4,702</u>	<u>33,695</u>	<u>3,143</u>	<u>41,540</u>
DEPRECIATION				
At 1 April 2024	3,106	1,658	3,009	7,773
Charge for year	453	3,588	1,166	5,207
Eliminated on disposal	<u>-</u>	<u>(1,850)</u>	<u>(3,389)</u>	<u>(5,239)</u>
At 31 March 2025	<u>3,559</u>	<u>3,396</u>	<u>786</u>	<u>7,741</u>
NET BOOK VALUE				
At 31 March 2025	<u>1,143</u>	<u>30,299</u>	<u>2,357</u>	<u>33,799</u>
At 31 March 2024	<u>1,596</u>	<u>34,462</u>	<u>1,573</u>	<u>37,631</u>

12. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.25	31.3.24
	£	£
Other debtors	<u>598</u>	<u>1,874</u>

13. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.25	31.3.24
	£	£
Other creditors	<u>1,843</u>	<u>1,830</u>

REDBRIDGE FOODBANK**NOTES TO THE FINANCIAL STATEMENTS - continued**
for the year ended 31 March 2025**14. MOVEMENT IN FUNDS**

	At 1.4.24 £	Net movement in funds £	Transfers between funds £	At 31.3.25 £
Unrestricted funds				
General fund	163,084	(14,657)	(50,367)	98,060
Fixed Asset Reserve	412	(412)	-	-
Warehouse Funding	<u>7,351</u>	<u>(40,097)</u>	<u>35,150</u>	<u>2,404</u>
	170,847	(55,166)	(15,217)	100,464
Restricted funds				
ASDA Recovery Grant (via Trussell Trust)	192	-	(192)	-
The National Lottery Community Fund	1,252	(1,373)	145	24
Trussell Trust – Together for Change				
Financial Inclusion Grants	48,238	(22,107)	15,375	41,506
Fixed Asset Reserve	2,189	(1,070)	-	1,119
Van Fund	30,767	(4,163)	-	26,604
London Borough of Redbridge -				
Household Support Fund	27,385	(26,123)	(1)	1,261
Redbridge CVS	92	(92)	-	-
Trussell Trust Strategic Resources	18,941	(18,846)	(95)	-
Warehouse Funding	93,997	(92,566)	-	1,431
Staff Funding	14,525	(11,826)	882	3,581
Food Funding	38,802	(25,502)	(897)	12,403
Community Empowerment & Resilience Programme	<u>-</u>	<u>13,017</u>	<u>-</u>	<u>13,017</u>
	<u>276,380</u>	<u>(190,651)</u>	<u>15,217</u>	<u>100,946</u>
TOTAL FUNDS	<u><u>447,227</u></u>	<u><u>(245,817)</u></u>	<u><u>-</u></u>	<u><u>201,410</u></u>

REDBRIDGE FOODBANK**NOTES TO THE FINANCIAL STATEMENTS - continued**
for the year ended 31 March 2025**14. MOVEMENT IN FUNDS - continued**

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	109,535	(124,192)	(14,657)
Fixed Asset Reserve	-	(412)	(412)
Warehouse Funding	-	(40,097)	(40,097)
	109,535	(164,701)	(55,166)
Restricted funds			
The National Lottery Community Fund	-	(1,373)	(1,373)
Trussell Trust – Together for Change			
Financial Inclusion Grants	53,772	(75,879)	(22,107)
Fixed Asset Reserve	-	(1,070)	(1,070)
Food & Donated Goods	415,263	(415,263)	-
Van Fund	-	(4,163)	(4,163)
London Borough of Redbridge -			
Household Support Fund	25,001	(51,124)	(26,123)
Redbridge CVS	-	(92)	(92)
Trussell Trust Strategic Resources	-	(18,846)	(18,846)
Warehouse Funding	24,135	(116,701)	(92,566)
Staff Funding	10,743	(22,569)	(11,826)
Food Funding	14,741	(40,243)	(25,502)
Community Empowerment & Resilience Programme	70,751	(57,734)	13,017
	614,406	(805,057)	(190,651)
TOTAL FUNDS	<u>723,941</u>	<u>(969,758)</u>	<u>(245,817)</u>

REDBRIDGE FOODBANK**NOTES TO THE FINANCIAL STATEMENTS - continued**
for the year ended 31 March 2025**14. MOVEMENT IN FUNDS - continued****Comparatives for movement in funds**

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
Unrestricted funds				
General fund	223,991	(50,799)	(10,108)	163,084
Fixed Asset Reserve	550	(138)	-	412
Warehouse Funding	-	(2,649)	10,000	7,351
	224,541	(53,586)	(108)	170,847
Restricted funds				
ASDA Recovery Grant (via Trussell Trust)	192	-	-	192
The National Lottery Community Fund	32,996	(31,744)	-	1,252
Trussell Trust – Together for Change				
Financial Inclusion Grants	16,928	31,310	-	48,238
Fixed Asset Reserve	2,921	(732)	-	2,189
Van Fund	1,023	29,744	-	30,767
Essex Community Foundation	977	(1,001)	24	-
London Borough of Redbridge -				
Household Support Fund	15,863	11,522	-	27,385
London City Airport Community Funds	4,087	(4,171)	84	-
Redbridge CVS	1,730	(1,638)	-	92
Trussell Trust Strategic Resources	15,960	2,981	-	18,941
Warehouse Funding	-	93,997	-	93,997
Staff Funding	-	14,525	-	14,525
Food Funding	-	38,802	-	38,802
	92,677	183,595	108	276,380
TOTAL FUNDS	<u>317,218</u>	<u>130,009</u>	<u>-</u>	<u>447,227</u>

REDBRIDGE FOODBANK**NOTES TO THE FINANCIAL STATEMENTS - continued**
for the year ended 31 March 2025**14. MOVEMENT IN FUNDS - continued**

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	109,037	(159,836)	(50,799)
Fixed Asset Reserve	-	(138)	(138)
Warehouse Funding	<u>(1)</u>	<u>(2,648)</u>	<u>(2,649)</u>
	109,036	(162,622)	(53,586)
Restricted funds			
The National Lottery Community Fund	28,153	(59,897)	(31,744)
Trussell Trust – Together for Change			
Financial Inclusion Grants	73,090	(41,780)	31,310
City Bridge Trust	7,162	(7,162)	-
Fixed Asset Reserve	-	(732)	(732)
Food & Donated Goods	218,177	(218,177)	-
Van Fund	30,000	(256)	29,744
Essex Community Foundation	2,501	(3,502)	(1,001)
London Borough of Redbridge -			
Household Support Fund	30,000	(18,478)	11,522
London City Airport Community Funds	-	(4,171)	(4,171)
Redbridge CVS	-	(1,638)	(1,638)
Trussell Trust Strategic Resources	17,927	(14,946)	2,981
Warehouse Funding	132,152	(38,155)	93,997
Staff Funding	17,430	(2,905)	14,525
Food Funding	<u>60,880</u>	<u>(22,078)</u>	<u>38,802</u>
	<u>617,472</u>	<u>(433,877)</u>	<u>183,595</u>
TOTAL FUNDS	<u><u>726,508</u></u>	<u><u>(596,499)</u></u>	<u><u>130,009</u></u>

REDBRIDGE FOODBANK**NOTES TO THE FINANCIAL STATEMENTS - continued**
for the year ended 31 March 2025**14. MOVEMENT IN FUNDS - continued**

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.25 £
Unrestricted funds				
General fund	223,991	(65,456)	(60,475)	98,060
Fixed Asset Reserve	550	(550)	-	-
Warehouse Funding	-	(42,746)	45,150	2,404
	224,541	(108,752)	(15,325)	100,464
Restricted funds				
ASDA Recovery Grant (via Trussell Trust)	192	-	(192)	-
The National Lottery Community Fund	32,996	(33,117)	145	24
Trussell Trust – Together for Change				
Financial Inclusion Grants	16,928	9,203	15,375	41,506
Fixed Asset Reserve	2,921	(1,802)	-	1,119
Van Fund	1,023	25,581	-	26,604
Essex Community Foundation	977	(1,001)	24	-
London Borough of Redbridge -				
Household Support Fund	15,863	(14,601)	(1)	1,261
London City Airport Community Funds	4,087	(4,171)	84	-
Redbridge CVS	1,730	(1,730)	-	-
Trussell Trust Strategic Resources	15,960	(15,865)	(95)	-
Warehouse Funding	-	1,431	-	1,431
Staff Funding	-	2,699	882	3,581
Food Funding	-	13,300	(897)	12,403
Community Empowerment & Resilience Programme	-	13,017	-	13,017
	92,677	(7,056)	15,325	100,946
TOTAL FUNDS	317,218	(115,808)	-	201,410

REDBRIDGE FOODBANK**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2025****14. MOVEMENT IN FUNDS - continued**

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	218,572	(284,028)	(65,456)
Fixed Asset Reserve	-	(550)	(550)
Warehouse Funding	<u>(1)</u>	<u>(42,745)</u>	<u>(42,746)</u>
	218,571	(327,323)	(108,752)
Restricted funds			
The National Lottery Community Fund	28,153	(61,270)	(33,117)
Trussell Trust – Together for Change			
Financial Inclusion Grants	126,862	(117,659)	9,203
City Bridge Trust	7,162	(7,162)	-
Fixed Asset Reserve	-	(1,802)	(1,802)
Food & Donated Goods	633,440	(633,440)	-
Van Fund	30,000	(4,419)	25,581
Essex Community Foundation	2,501	(3,502)	(1,001)
London Borough of Redbridge -			
Household Support Fund	55,001	(69,602)	(14,601)
London City Airport Community Funds	-	(4,171)	(4,171)
Redbridge CVS	-	(1,730)	(1,730)
Trussell Trust Strategic Resources	17,927	(33,792)	(15,865)
Warehouse Funding	156,287	(154,856)	1,431
Staff Funding	28,173	(25,474)	2,699
Food Funding	75,621	(62,321)	13,300
Community Empowerment & Resilience Programme	<u>70,751</u>	<u>(57,734)</u>	<u>13,017</u>
	<u>1,231,878</u>	<u>(1,238,934)</u>	<u>(7,056)</u>
TOTAL FUNDS	<u>1,450,449</u>	<u>(1,566,257)</u>	<u>(115,808)</u>

Fund Descriptions

Van Fund - Van Repair & Running Costs

Fixed Asset Reserve - The Office Equipment Net Book Value

The National Lottery Community Fund- A 5-year funded project to support and enable our 'Foodbank Volunteer Challenge'. The project funds 2 paid positions (Volunteer Coordinator and Admin Officer) and gives additional resource to recruit, train and equip a strong team of volunteers to carry out the work of RFB

Trussell Trust - Together for Change Financial Inclusion Grants -Two streams of funding to support the work of 2 dedicate Citizens Advice Redbridge advisers in our RFB Centres

Essex Community Foundation (Douglas Allen Emergency Fund) - £3,429 to support RFB in purchasing food/toiletries during the height of the Cost of Living Crisis. The remainder covered the salary of our Admin Assistant

London Borough of Redbridge (Household Support Fund) - Funding to support RFB in purchasing food/toiletries during the height of the Cost of Living Crisis

NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2025

14. MOVEMENT IN FUNDS - continued

London City Airport Community Fund - Funding to support RFB in purchasing food/toiletries during the height of the Cost of Living Crisis

NAVCA (via Redbridge CVS) - Funding to support our (Month of Action) Citizens Advice Redbridge in-house projects during the Cost of Living Crisis

Trussell Trust Strategic Resources Grant - Funding to cover the 2-year role of a Digital Implementation Officer (DIO). The post holder will implement 4 digital platforms to provide accessible information systems for clients, staff and volunteers.

Warehouse Renovation Funding - Funds designated to support improvements to the warehouse, including structural repairs, upgrades, refits, and any work required to make the space safe, functional, and fit for purpose.

Staff Funding - These are funds received from various donors for either specific employment roles or to cover staffing costs as a whole.

Food Funding - Funding received to procure food stock for the foodbank, ensuring consistent availability of essential items for individuals and families in need.

Community Empowerment & Resilience Programme - This programme strengthens the foodbank's service delivery by developing volunteers' skills and capacity to provide more holistic, empowerment focused support to service users. Through structured training, supervision, and role development, volunteers are equipped to offer guided assistance, identify emerging needs, and support referrals to specialist services. The programme enhances service quality, builds community resilience, improves volunteer retention, and contributes to reduced reliance on crisis food aid by supporting individuals toward greater stability and independence.

15. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2025.