



CHARITY COMMISSION
FOR ENGLAND AND WALES

Trustees' Annual Report for the period

From 18/05/2023 Period start date To 17/05/2024 Period end date

Charity name: Rapid Response North West

Charity registration number: 1183502

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	The objects of the CIO is to preserve and protect human life with the advancement of health and saving lives in particular but not exclusively by providing: 24-hour on call assistance, water search & rescue, event support & first aid, traffic management and other resources which will offer support to the emergency services, statutory bodies and other organisations as deemed appropriate by the trustees across the United Kingdom.

<p>Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.</p>	<p>Para 1.17 and 1.19</p>	<p>During our fifth year as a registered charity, Rapid Response North West continued to expand and develop our activities and services to benefit the community.</p> <p><u>Community Welfare Services</u></p> <p>We maintained our Shop Assist Welfare Service, providing weekly support to those in need. Additionally, we expanded our Street Welfare Services, launching key projects such as:</p> <ul style="list-style-type: none"> • Support on the Streets • Warmth & Support in Our Community • Intervention on the Streets <p>These initiatives focused on supporting vulnerable individuals, including those struggling with mental health challenges, suicidal thoughts, or homelessness.</p> <p>Our dedicated team conducted routine street welfare patrols on Friday, Saturday, and Sunday evenings, providing:</p> <ul style="list-style-type: none"> ✓ Emergency meals & warm drinks ✓ Food parcels & essential supplies ✓ Warm clothing, sleeping bags & emergency shelters ✓ Emotional support & signposting to further services <p>Our long-term goal is to expand these patrols to seven days a week, ensuring even more people receive the help they need.</p> <p><u>Educational Development & Training</u></p> <p>In 2023-2024, we explored new ways to provide free educational opportunities for disadvantaged children, young people, and individuals facing mental health challenges or economic hardship. Our training courses, offered at no cost, included:</p> <ul style="list-style-type: none"> • First Aid at Work Courses • Paediatric First Aid Courses • Mental Health Awareness • Pre-Hospital Care Courses • Early Years & Mini Medics Courses – Teaching young children how to assist someone feeling sick or unwell.
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		<p>These courses have helped unemployed individuals, those not in education, and those facing social exclusion gain valuable life-saving skills and improve their prospects.</p> <p><u>Medical Cover & First Aid Support</u></p> <p>We also doubled our First Aid & Medical Cover capabilities at community events across the UK, working throughout the summer and winter months to provide essential emergency care at public gatherings.</p> <p>Through these expanding projects and services, we continue to make a substantial impact on the lives of those in our community, providing critical support, education, and emergency care where it is needed most.</p>
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	The trustees have complied with guidance issued by the charity commission on public benefit.

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
Policy on grant making	Para 1.38	
Policy on social investment including program related investment	Para 1.38	
Contribution made by volunteers	Para 1.38	

Other		
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Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	<p><u>Summary of Achievements and Impact</u></p> <p>During our fifth year as a registered charity, Rapid Response North West has continued to expand its reach, making a meaningful difference in the lives of vulnerable individuals and strengthening communities across the Wirral Peninsular, and throughout the UK.</p> <p><u>Street Welfare & Suicide Prevention Support</u></p> <p>Our Street Welfare Services have provided essential support to individuals struggling with homelessness, mental health issues, and suicidal thoughts. Through initiatives such as "Support on the Streets," "Warmth & Support in Our Community," and "Intervention on the Streets," we have offered:</p> <ul style="list-style-type: none"> • Emergency meals, warm drinks, and food parcels to those in crisis. • Warm clothing, sleeping bags, and emergency shelters to individuals experiencing homelessness. • Emotional support and crisis intervention, offering a listening ear and signposting people to further help. <p>For many, our patrols have provided a lifeline during times of distress, offering hope, comfort, and practical assistance to those who need it most.</p> <p><u>Expanding Access to First Aid & Mental Health Training</u></p> <p>We have continued to offer free training courses to individuals who are unemployed, facing hardship, or looking to develop life-saving skills. These courses have:</p>

		<ul style="list-style-type: none"> • Improved mental health awareness and resilience in both young people and adults. • Boosted confidence and employability by providing recognised qualifications. • Introduced first aid skills to young children through our Early Years & Mini Medics courses, helping to build a culture of safety and awareness from an early age. <p>Many participants have expressed a renewed sense of purpose, with some showing interest in pursuing careers in healthcare, first response, or community support.</p> <p><u>Medical Cover at Community Events</u></p> <p>Throughout the year, we have expanded our First Aid & Medical Cover services, supporting a wide range of public events across the UK. Our presence has helped to ensure public safety, provide immediate care when needed, and reduce the burden on emergency services.</p> <p><u>Wider Benefits to Society</u></p> <ul style="list-style-type: none"> • Our suicide prevention efforts have contributed to early intervention, reducing the number of individuals reaching crisis point. • Our free education and training programmes have helped individuals build essential skills and increase their opportunities. • Our community engagement and outreach have helped to create stronger, more connected communities, where people feel supported and valued. <p>Overall, our work has helped to create a safer, healthier, and more resilient society, providing much-needed support to those in crisis while empowering individuals with the skills and confidence to make a positive change in their lives.</p>
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Additional information (optional)

You may choose to include further statements where relevant about:

Achievements against objectives set	Para 1.41	
Performance of fundraising activities against objectives set	Para 1.41	
Investment performance against objectives	Para 1.41	
Other		

Financial Review

<p>Review of the charity's financial position at the end of the period</p>	<p>Para 1.21</p>	<p>During the period of 2023 – 2024, we had another successful year in securing funding, allowing us to expand and strengthen our services. We also increased our self-generated income, thanks to the dedication of our team through medical cover services and various community activities.</p> <p>We are incredibly grateful for the generous support from our funders:</p> <ul style="list-style-type: none"> • The National Lottery, whose grant funding enabled us to expand our Shop Assist and Street Welfare Services, providing essential support to vulnerable individuals in the community. • Community Foundation for Merseyside, whose funding helped us deliver various training programmes, safety patrols, and welfare support on the streets. • The Hemby Trust, whose grant allowed us to provide first aid training to the public, increasing life-saving skills within the community. <p>With the funding received, we were able to cover key operational costs, including:</p> <ul style="list-style-type: none"> • Charity insurance and volunteer expenses to support our dedicated team. • Vehicle maintenance costs to ensure the continued operation of our patrols and outreach services. • Safety equipment & personal protective equipment (PPE) for volunteers working in high-risk environments. • Medical equipment & supplies to support emergency response and first aid training. • Welfare supplies, including food parcels, sleeping bags, warm clothing, and emergency food & drinks, to support homeless individuals, those struggling financially, and people experiencing mental health crisis. These essential provisions helped keep vulnerable individuals safe, warm, and nourished, providing much-needed relief and comfort. <p>Additionally, this funding has allowed us to continue investing in volunteer training, ensuring our team remains highly skilled,</p>
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		<p>while also enabling us to deliver free training to members of the community.</p> <p>We remain committed to financial sustainability and will continue working to diversify our funding sources and self-generated income to maintain and expand our essential services in the future.</p>
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	The charity would like to have reserves of £1000 by the end of the next financial year.
Amount of reserves held	Para 1.22	£500
Reasons for holding zero reserves	Para 1.22	N/A
Details of fund materially in deficit	Para 1.24	N/A
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	N/A

Additional information (optional)

You may choose to include further statements where relevant about:

The charity's principal sources of funds (including any fundraising)	Para 1.47	The charity received its income from self-generated fundraising activities, public donations, individual trusts, as well as from various fundraising events and financial support from individual team members.
Investment policy and objectives including any social investment policy adopted	Para 1.46	
A description of the principal risks facing the charity	Para 1.46	

Other		
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Structure, Governance and Management

Description of charity's trusts:		
Type of governing document (trust deed, royal charter)	Para 1.25	Constitution
How is the charity constituted? (e.g unincorporated association, CIO)	Para 1.25	CIO
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	Trustees are voted in to post by full members of the team at the AGM.

Additional information (optional)

You may choose to include further statements where relevant about:

Policies and procedures adopted for the induction and training of trustees	Para 1.51	
The charity's organisational structure and any wider network with which the charity works	Para 1.51	
Relationship with any related parties	Para 1.51	
Other		

Reference and Administrative details

Charity name	Rapid Response North West
Other name the charity uses	RRNW, Rapid Response
Registered charity number	1183502
Charity's principal address	Rapid Response North West Whitfield Business Hub 184-200 Pensby Road Heswall, Wirral CH60 7RJ

Names of the charity trustees who manage the charity

[illegible]

Corporate trustees – names of the directors at the date the report was approved

[illegible]

Name of trustees holding title to property belonging to the charity

[illegible]

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	N/A
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	N/A
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	N/A

Additional information (optional)

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address
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Name of chief executive or names of senior staff members (Optional information)

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Exemptions from disclosure

Reason for non-disclosure of key personnel details

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Other optional information


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Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)		
Full name(s)	Sophie Davies	
Position (eg Secretary, Chair, etc)	Trustee	
Date	03/03/2025	

Signature(s)		
Full name(s)	Daniel Anderton	
Position (eg Secretary, Chair, etc)	Trustee 2023 - 2024	
Date	03/03/2025	

Signature(s)		
Full name(s)	Adam Grogan	
Position (eg Secretary, Chair, etc)	Trustee	
Date	03/03/2025	



Overall Accounts

18th May 2023 – 17th May 2024

Account Balance/Start Figure Leftover from last year

£8,375.34

Income / Sales

Public Donations £4,895.21

Grants £26,214.00

Fundraising £7,384.40

Total Income / Sales

£38,493.61

Direct Expenses and Overheads

Insurance £2,208.77

Phoneline £330.37

DBS Checking £137.30

Vehicle Insurance £1,202.40

Communication & IT Services £1,225.08

Equipment £1,049.49

Uniform/PPE £1,143.87

Medical Supplies £1,812.43

Medical Equipment £3,113.62

Funded Training £6,029.24

Training Equipment & Consumables £778.87

Fuel / Volunteer Mileage Claims £4,213.07

Event Services £1,917.95

Volunteer Welfare £203.73

Vehicle Maintenance £1,464.28

Room Hire & Storage £1,888.34

Shop Assist Welfare Services £4,609.05

Street Welfare Services £6,903.59

Total Direct Expenses / Overheads £40,231.45

Account Balance at the end of 2024 financial year £6,637.50



Section A

Independent Examiner's Report

Report to the trustees/
members of

Charity Name
RAPID RESPONSE NORTH WEST

On accounts for the year
ended

17th May 2024

Charity no
(if any)

1183502

Set out on pages

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended **17/05/2024**.

Responsibilities and
basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

Date: 13/03/2025

Name:

Heather Podmore

Relevant professional
qualification(s) or body
(if any):

Address:

43 Rutland Road, Tyldesley

Manchester

M29 8FX

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.