

BUCKLAND SUPPORT

England & Wales · Charity number 1183456

Details

Status Registered

Legal form CIO

Registered 2019-05-16

Register [View on the Charity Commission register](#)

Contact

Address Buckland Surgery
1 Raleigh Road
Newton Abbot
TQ12 4HG

Phone 07411573776

Email ymabry@nhs.net

Activities

Objects: THE CHARITY IS ESTABLISHED TO FURTHER THE FOLLOWING EXCLUSIVELY CHARITABLE PURPOSES IN NEWTON ABBOT IN GENERAL AND THE AREA OF BUCKLAND IN PARTICULAR: 1) THE ADVANCEMENT OF HEALTH BY CO-OPERATING WITH BUCKLAND SURGERY AND OTHER HEALTH SERVICES TO PROVIDE SERVICES, ACTIVITIES AND INFORMATION WITH THE AIM OF PROTECTING AND PRESERVING GOOD PHYSICAL AND MENTAL HEALTH, PREVENTING DISEASE AND PROMOTING HEALTHY LIFESTYLES. 2) TO ADVANCE THE EDUCATION AND DEVELOPMENT OF CHILDREN AND THEIR PARENTS/CARERS IN PARTICULAR BUT NOT EXCLUSIVELY BY: A) PROVIDING CHILD DEVELOPMENT AND PARENTING SKILLS TRAINING TO PARENTS/CARERS B) PROVIDING SAFE GROUP PLAY AND OTHER ACTIVITIES DESIGNED TO SUPPORT CHILDREN'S SOCIAL AND EMOTIONAL DEVELOPMENT;C) PROVIDING SUPPORT AND ACTIVITIES WHICH DEVELOP AN INDIVIDUAL'S CAPABILITIES, COMPETENCES, SKILLS AND UNDERSTANDING; D) PROVIDING ACTIVITIES DESIGNED TO PRESERVE AND PROTECT THE PHYSICAL AND EMOTIONAL HEALTH OF CHILDREN AND THEIR PARENTS/CARERS;3) TO RELIEVE THE NEEDS OF ELDERLY PEOPLE IN ANY MANNER WHICH IS DEEMED CHARITABLE WITHIN THE LAWS OF ENGLAND AND WALES AND IN PARTICULAR BY THE PROVISION OF ACTIVITIES, SERVICES OR FACILITIES DESIGNED TO RELIEVE THE EFFECTS OF SOCIAL ISOLATION.4) THE PREVENTION OR RELIEF OF POVERTY BY PROVIDING SUPPORT AND ASSISTANCE TO PERSONS WHO ARE ECONOMICALLY DISADVANTAGED, PROVIDING A SIGNPOSTING SERVICE TO OTHER SOURCES OF ADVICE AND SUPPORT FOR SUCH PERSONS AND WORKING CO-OPERATIVELY WITH OTHER CHARITIES AND ORGANISATIONS WHO WORK TO PREVENT AND RELIEVE POVERTY.

Activities: Buckland Support help people of any age who are patients of Buckland Surgery and all people who live on the Buckland Estate to improve their physical and mental health and well-being. We offer support and practical help with a huge range of issues as well as providing transport, form filling, and advocacy through our Social Enabler and volunteers who offer groups, befriending and practical help

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives, Disability, The Prevention Or Relief Of Poverty, Economic/community Development/employment
- **Who:** Children/young People, Elderly/old People, People With Disabilities

Geography

- **Area of benefit:** LOCAL
- Devon

Finances

Period end	Income	Expenditure	Assets	Employees
2025-12-31	£34,979	£38,643	-	-
2024-12-31	£39,364	£39,623	-	-
2023-12-31	£41,442	£41,427	-	-
2022-12-31	£37,624	£35,413	-	-
2021-12-31	£12,528	£21,865	-	-

Trustees

Name	Role	Appointed
Rosemary Whitbread B Sc CQSW	Chair	2019-03-01
Carole Bishop		2019-03-01
Douglas Tompkins		2019-03-01
Maureen Elizabeth Clarke		2019-03-01
Michelle Bradley		2019-03-01

BUCKLAND SUPPORT

England & Wales - Charity number 1183456

Accounts



Charity Name
Buckland Support

No (if any)
1183456

Receipts and payments accounts

CC16a

For the period from 01/01/2025 To 31/12/2025

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
National Lottery		29,590.38		29,590	32,904
Grants	1,250.00			1,250	1,665
Donations	4,138.59			4,139	4,795
				-	-
				-	-
				-	-
				-	-
Sub total (Gross income for AR)	5,389	29,590	-	34,978.97	39,364.18
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	5,388.59	29,590.38	-	34,978.97	39,364.18
A3 Payments					
Salaries	1,643	28,838		30,481	32,340.97
Payroll costs		432		432	426.00
Travel expenses		537		537	810.00
Room hire	30	450		480	30.00
Activity costs	3,259			3,259	5,500.95
Insurance	442			442	354.58
Phone Bills		165		165	160.42
Other	2,848			2,848	-
				-	-
				-	-
Sub total	8,220.81	30,421.93	-	38,642.74	39,622.92
A4 Asset and investment purchases. (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	8,220.81	30,421.93	-	38,642.74	39,623
Net of receipts/(payments)	- 2,832.22	- 831.550	-	- 3,664	- 259
A5 Transfers between funds					
A6 Cash funds last year end	19,729.02	832		20,561	20,561
Cash funds this year end	£ 16,896.80	-	-	16,896.80	20,301.83

#

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	General Funds	16,897		
		-	-	-
		-	-	-
Total cash funds		16,896.80	-	-

(agree balances with receipts and payments account(s))

OK OK OK

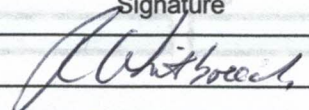
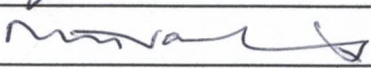
Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets			-	
			-	
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	ROSEMARY WHITBREAD	9/3/26
	JULIAN DARLING	9/3/26



Section A

Independent Examiner's Report

Report to the trustees

Charity Name
Buckland Support

On accounts for the year
ended

31st December 2025
Charity no (if any) 1183456

Set out on pages

1-2
(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/12/25.

Responsibilities and
basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below *) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

* Please delete the words in the brackets if they do not apply.

Signed: Lucinda Harris Date: 27/2/26

Name: LUCINDA HARRIS

Relevant professional
qualification(s) or body
(if any):

GMC 6052112

Address:

Dr Lucinda Harris
Buckland Surgery
1 Raleigh Road
Buckland
Newton Abbot
TQ12 4HG

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Séction B

Disclosure

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

Large empty rectangular box for providing details of items to be disclosed.

Report by the Chair for the Buckland Support AGM held on 6.3.2026

Before I speak about anything else, I need to thank The Big Lottery for their latest 5 year grant to continue and further develop our Hub Project. Their faith in our model as a successful way of reaching people in a concentrated area of deprivation has enabled us to continue. They have also appointed someone from their staff to keep in touch with us over these 5 years who already has been extremely helpful in his advice about the direction we need to follow and develop.

I must say more about the history of our relationship with The Big Lottery as we are indebted to them supporting us firstly with small grants for two years, then a 4 year grant for The Hub Project a combined bid with our colleagues in Newton Abbot Community Interest Company (CIC) and the local Citizens Advice.

We have been able to demonstrate the importance of the model (which we will continue to improve) whereby we created a physical space with an open door for one morning a week throughout the year where we assess the needs of anyone who comes through that door and then followed up the work needed.

We also were able to employ Yvonne, Alison and Emma to follow up referrals from the local Buckland Surgery other agencies with whom we have developed trusting relationships (Teign Housing, THAT and HITS foodbanks, agencies who help with saving on energy bills, Mental Health support, the local police and many more who visit The Hub to talk with people who drop in and/or refer them to us in a variety of ways.

We are in touch with Care agencies who visit people on the estate, local churches, local schools, as well as taking referrals from statutory agencies.

Over the years, we have built up a huge network of colleagues which enables us to often find efficient pathways to get help quickly for people in need.

People who get help from our project have a huge variety of need including debt, housing problems including potential homelessness, disabilities, relationship issues, legal issues, lack of food, lack of money, not getting the correct financial support, caring responsibilities and many others. We try to help anyone who comes through that door from our catchment area (and even if they are not) and anybody referred including self-referral).

Future Plans

As well as trying to help those people who make contact with us, we have set out several strategies to try and reach people who have not asked for our help but may need it. Emma has been working on several of these and we have also had printed a large number of new leaflets which we intend to post through doors.

We will continue to try and find ways to help parents of children attending the local school.

We also use social media, including our Facebook page and Buckland and Proud of It where our Hub and all our groups are posted regularly.

We have secured donations to have a notice board outside Buckland Surgery once their extensions are complete and to have a new board at the end of the bridge over the dual carriageway which is regular use by people living on the estate.

We already run a number of very successful groups which have arisen as a response to people's identified needs. Most have been running now for a number of years and they are very well supported by local people to the extent that some of them are now almost self-funding. These groups include:

- the very successful and fun Friday Group
- Exercise to Music
- a monthly support group for Carers
- a well-run, popular Baby/Toddler Parent group.

We also welcome anybody at The Hub on Tuesdays where they can just have a cuppa and meet people.

We could not run any of these groups without our dedicated volunteers, Michelle, Wayne, Doug, David and Bill. We also want to thank our car driver, Lee, who provides a much needed service.

I cannot say enough about the team who run this project. It has developed over the last 6 years and is part of our success. A good team where people help each other in a project that is very complicated, stressful, and "full on", helping people who have very serious problems, in an era of lack of support from Statutory Services (who have hardly any money for resources or staff), all across every age group and need, is one where such a team is the only way to cope.

Many thanks to all involved.

Rosemary Whitbread

Chair Buckland Support

BUCKLAND SUPPORT

England & Wales - Charity number 1183456

Accounts



Section A

Independent Examiner's Report

Report to the trustees

Charity Name
Buckland Support

On accounts for the year ended

31/12/24 Charity no (if any) 1183456

Set out on pages

3-4 (remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended DD / MM / YYYY.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

[The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body]]. Delete [] if not applicable.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (~~other than that disclosed below~~ *) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

* Please delete the words in the brackets if they do not apply.

Signed: [Signature]

Date: 28/1/25

Name: L HARRIS

Relevant professional qualification(s) or body

MRCP MRCCP MRBS

(if any):

Address:

Section B

Disclosure

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.



Charity Name Buckland Support	No (if any) 1183456
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CC16a

Receipts and payments accounts

For the period from	Period start date 01/01/2024	To	Period end date 31/12/2024
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
National Lottery		32,903.94		32,904	34,209
Devon County Council	-	1,665		1,665	2,400
Donations	4,795.24			4,795	4,833
				-	-
				-	-
				-	-
				-	-
Sub total (Gross income for AR)	4,795	34,569	-	39,364.18	41,442
A2 Asset and investment sales, (see table).					
	-	-	-	-	
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	4,795.24	34,568.94	-	39,364.18	41,442
A3 Payments					
Salaries		32,341		32,341	32,176
Payroll costs		426		426	402
Travel expenses		810		810	1,647
Room hire	30			30	75
Activity costs	5,501			5,501	5,565
Insurance	355			355	335
Phone Bills		160		160	225
Other				-	1,004
				-	-
				-	-
Sub total	5,885.53	33,737.39	-	39,622.92	41,428
A4 Asset and investment purchases. (see table)					
	-	-	-	-	
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	5,885.53	33,737.39	-	39,622.92	41,428
Net of receipts/(payments)	- 1,090.29	831.550	-	- 259	14
A5 Transfers between funds				-	
A6 Cash funds last year end	20,819.31	-		20,819	20,805
Cash funds this year end	£ 19,729.02	831.55	-	20,560.57	20,819.31

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Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	General Funds	19,729	832	
			-	-
		-	-	-
	Total cash funds	19,729	832	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets			-	-
			-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities	Rent due for the Buckland Centre for the Carers Project	Unrestricted	450	31/01/2025
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature 	Print Name ROSEMARY WHITBREAD	Date of approval 27/1/25
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Report by Chair of Buckland Support for AGM 27th January 2025

The first thing that needs saying is that all those involved in running this Charity, the agencies who have collaborated (Newton Abbot CIC, Citizens Advice Bureau and Buckland Support), those employed by the project as well as our many invaluable volunteers, have done an amazing piece of work in supporting the people living on the Buckland Estate and patients of Buckland Surgery.

We must thank these dedicated volunteers who help at all our groups as without them we just could not function. It has been heart-warming to see our Trustees there every week as well as people who we have helped now coming forward as volunteers. Of course, we do need more volunteers so do contact us if you are interested in knowing more about what our volunteers do.

Buckland Support has been an open door for people to come to one place where they know they will be heard and helped. Those involved in this project have witnessed first-hand how our intervention has transformed people's lives.

Having a physical presence within one of the most neglected social housing areas in Devon has enabled trust to develop between people who have a huge variety of needs and these people who have a commitment to helping everyone who contacts the project, whether in person by coming to The Hub (open every Tuesday morning at the Buckland Community Centre), or via a referral from the GP surgery, the THAT foodbank, the local primary school or the wonderful café in the shopping area—all of whom are based on the estate. Many people have also come to the Hub because someone who has been helped already has introduced them.

We have created a spider-web of support. It has shown how vital it is to have a building (the Buckland Centre) on the estate, where our 'drop-in' and our groups can take place. We know that being 'physically present' is what makes the difference and even more so during and post-Covid, as we have seen a rapid move for many services to become digital. Lack of 'human' contact is one of the main drivers for depression and poor health.

The Hub has continued to be supported by the physical presence each week of a representative from Citizens Advice, Teign Housing and the local police as well as visits from Eco, offering a variety of energy cost savings and Action for Children. Several other organisations have visited over the year to share what they can offer as well as to learn about what we do which is why Yvonne has built up such a huge wealth of contacts over these years.

As well as helping people at The Hub every week, our Coordinator has kept the link between the project and Buckland Surgery who continues to refer people to us for a variety of reasons. I am going to attach just a few of the situations where her intervention has made a vast difference but they are the tip of the iceberg. Home visits will continue to be vital since getting through that door to The Hub is a step too far for some people. Building up trust first can break down that barrier.

Other staff continued to work alongside the Coordinator with home support, seeing people at The Hub and running the very successful lively Friday group. This group has transformed the lives of many people who now enjoy making friends, playing games and quizzes and generally having fun.

Our Toddler group, run every Tuesday morning (including through the school holidays) is still going strong. Over the years, we have seen one cohort of little ones going off to nursery school having enjoyed playing and eating together with growing confidence and then along comes the next baby group to repeat this enjoyable two hours both for parents and children. Our thanks go to the Leader who has been the main stay for the group for most of the project and we wish her well in her new job.

Recently, we have agreed for the Coordinator to be present every 4-6 weeks on a Monday morning at Haytor Primary School to see any parent who would like to 'drop by'. Our hope is to make our services at The Hub more accessible to those parents who at present do not feel comfortable seeing her in our normal Hub times (10-12) every Tuesday.

The long running exercise group for older people is still going strong-as are the people who attend every Tuesday afternoon! This group has offered both exercise and friendship which is the secret of its success. Well done to all those attending!

During this last year, we have become very aware of the hardship being experienced by carers as services and support from social workers and the Local Authority are less available. In October last year we started a support group of carers of adults and have had 3 meetings-held on the last Friday of the month at The Buckland Centre. We have offered support to individual carers with their needs to access Respite Care (both day care in the week and extended residential care for 1-2 weeks) as well as to make sure that they get the money to which they are entitled. As we became more aware of the pressures that carers are under, we have seen that sharing their grief and anger with other carers did help and also importantly, the chance to have fun and make friends since many of them had become very isolated. This work with carers will continue and grow during our next phase.

Over the next few weeks, Buckland Support will be working closely with our partners, the Newton Abbot CIC and the local Citizens Advice on a grant application to the National Lottery Community Fund to continue funding for our Buckland Support Project.

Rosemary Whitbread (BSc Soc. CQSW)

Chair Buckland Support

BUCKLAND SUPPORT

England & Wales - Charity number 1183456

Accounts



Independent examiner's report on the accounts

Section A

Independent Examiner's Report

Report to the trustees

Charity Name
Buckland Support

On accounts for the year ended

31st December 2023

Charity no
(if any)

1183456

Set out on pages

3-4 (remember to include the page numbers of additional sheets)

Responsibilities and basis of report

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31 / 12 / 2023.

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

~~[The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body]]. Delete [] if not applicable.~~

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below *) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

* Please delete the words in the brackets if they do not apply.

Signed: Lucinda Harris

Date: 21/3/24

Name: LUCINDA HARRIS

Relevant professional qualification(s) or body

(if any):

Address:

Buckland Highway
1, Kalsje Road,
NANTON ASBOL TD12 4HG

Section B

Disclosure

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.



Charity Name Buckland Support		No (if any) 1183456	CC16a
Receipts and payments accounts			
For the period from	Period start date 01/01/2023	To	Period end date 31/12/2023

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
National Lottery		34,209.37		34,209	
Devon County Council	500.00	1,900		2,400	
Donations	4,833.00			4,833	
				-	
				-	
				-	
				-	
Sub total (Gross income for AR)	5,333	36,109	-	41,442.37	-
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	5,333.00	36,109.37	-	41,442.37	-
A3 Payments					
Salaries		32,176		32,176	
Payroll costs		402		402	
Travel expenses		1,647		1,647	
Room hire	75			75	
Activity costs	5,203	362		5,565	
Insurance	335			335	
Phone Bills		225		225	
Other	1,004			1,004	
				-	
				-	
Sub total	6,616.61	34,811.35	-	41,427.96	-
A4 Asset and investment purchases. (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	6,617	34,811	-	41,428	-
Net of receipts/(payments)	- 1,284	1,298	-	14	-
A5 Transfers between funds	4,752	- 4,752	-	-	-
A6 Cash funds last year end	17,350.93	3,454	-	20,805	-
Cash funds this year end	£ 20,819.31	0.00	-	20,819.31	-

#

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	General Funds	20,819	-	
			-	-
		-	-	-
	Total cash funds	20,819	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets			-	-
			-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	ROSEMARY WHITBREAD	1/2/24

Annual General Meeting-Buckland Support 1.2.24

Chair's Report

Firstly, I would like to apologise for the delay in having our AGM due to illness and other circumstances. We welcome you here today to share in the election of Trustees, reviewing the past year of our Hub project as well as other work undertaken by our charity.

We have seen another year where people are still recovering from the effects of Covid in terms of loneliness, ill health neglect because of pressure on the NHS and other statutory services, increases in utility bills and other threats to recovery.

However, we have also seen an improvement in our work alongside other services, I believe due to our persistence and the presence of some wonderful co-workers where we have achieved some life changing effects together. I would particularly mention our CAB colleague and the Teign Housing Officer for our area who see people every week who drop in. They have saved people from eviction, improved their living conditions and helped people get help to which they are entitled. Other agencies have regularly attended The Hub, offering a range of services, including One Small Step, our two South Devon Alliance Teignbridge Councillors for our area, the Fire Service and the Police Liaison Officers. We have also been able to accept referrals from certain Social Services social workers and demonstrated the effectiveness of working in a non-statutory way alongside them. We have attended MASH meetings frequently and taken a role as key worker in some cases. We have worked alongside schools in monitoring vulnerable children

We have had the benefit of the continued presence of our Coordinator, Yvonne Cogavin (congratulations on her recent re-marriage) who has developed a wealth of re-sources and experience over the many years she has led this work. Yvonne works very closely with the surgery where she is also a valued member of their team, undertaking work for them as Care Coordinator. Alongside her, Alison has developed skills in running well-attended fun and supportive regular groups and undertaking home visits to new clients as well as regular drop-in where regular support is needed. We have been asked to work on a separate project with one of the GPs looking at families with multiple generational issues.

We are also very fortunate to have a strong band of committed volunteers who do everything from driving to medical and social appointments, running the Hub Café every week, supporting the weekly clubs such as Exercise to Music, the amazing parent led Baby and Toddler Group, and the Friday Group all of which combine fun with support. Volunteers also undertake support visits to those who cannot attend our groups.

Our relations with Buckland Surgery are excellent and we have regular and prompt access to discuss issues with the GPs with the patient's permission. This enables us to produce written support where needed as part of getting further resources for people both financial and practical, such as accommodation, PIP benefit, Attendance Allowance as well as acting as an advocate with statutory services. This unique relationship has been one of the foundations allowing us to be so effective.

Our model at The Hub of drawing in other agencies by offering them accessible and confidential accommodation, where people can get help with addiction, mental health issues, other health issues, financial distress and housing needs, has been taken up by other surgeries in the town where they are trying to encourage this multi-agency working and we have been more than willing to share our experience. However, the NHS provision of Social Prescribers falls very short of what is needed to make this necessary connection between health and social needs.

We have continued to provide the regular open door of The Hub almost every week of the year as well as an excellent parent-led baby and toddler group where parents can access support from the group leaders as well as the hub personnel in the same building. Our exercise group for older people has grown in numbers and all enjoy the coffee and chat at the end of the weekly session.

We have extended the original Friday warm group to continue meeting throughout the year since the fun and friendship have been invaluable to so many lonely and isolated people.

We now have a new group run by Barbara, a new volunteer, who has set up Buckland Tidy Troopers who meet to do litter picking on Buckland followed by tea and chat. They meet once a month (weather permitting) and have done a really good job of making the estate a more pleasant and proud place to live. It has been a catalyst for people of all ages to work together to improve the environment and make new friends.

Yvonne and Alison have continued to take referrals from the surgery every week encouraging people to come to the Hub or doing home visits.

We are also welcoming two new agencies who are starting at The Hub in the next month. One is the Drug and Alcohol Team now called Together. They will be here on the first Tuesday of the month starting on February 6th to talk with anyone who would like their support-they are offering bacon baps I believe!

The second group is from Step One who are part of the mental health team. They will be setting up a walking and chat group starting here at The Buckland Centre and ending somewhere with refreshments. They are also going to be running a HOPE programme and people are very welcome to join this group. Leaflets are available here at The Hub.

We have started to work on a project involving carers for which we are seeking further funding. This would include identifying all carers on the estate and at the surgery and contacting them about their needs. This will cover all carers, including dementia carers and those supporting people with physical and other issues, including caring for adults and children with Autism. We will work with people already involved in this work as well as looking to set up our own support network.

So we are looking forward to an exciting year with our old and new partners as we provide support for anyone living on Buckland or who is a patient at the surgery. We are over half way through our four year Lottery Funding and were able to work with our independent assessors a few months ago to produce evidence of the work we are doing and the results achieved. At the beginning of March we will be welcoming a visit to the Hub from a representative of The National Lottery who will be able to see our project in action and talk with volunteers, the public and ourselves, the Trustees for the project.

BUCKLAND SUPPORT

England & Wales - Charity number 1183456

Accounts

Buckland Support 2022 Annual Report

We have continued with our weekly Tuesdays when we open The Hub 10-12am for people to drop in to access support from our two coordinators, our CAB specialist, and several other support organisations who have joined us in this project, including Teign Housing, One Small Step, and Eco Energy, Learn Devon and the Police Liaison. We also work closely with the local Foodbank and the Primary School on the estate.

Our CAB colleague spends that day on work generated by The Hub while our coordinators work throughout the week, following up referrals from The Hub attendees and from the GPs at Buckland Surgery and other referring agencies. Yvonne will be giving you a flavor of the work they have been undertaking but I would like to comment that we have seen an increase in the complexity and severity of the problems people bring to us for support. More recently, the financial pressures in the country as a whole have resulted in several social changes leading to an increase in private landlord evictions, leading to families with children facing the terrible upheaval of homelessness.

We have also found that pressures on the statutory services have meant that we have not been able to access the support needed as a charity dealing with issues of domestic violence, child neglect and severe mental health issues. This is an issue that we need to face urgently-how far can we continue to support people in situations that really should be dealt with by statutory bodies? We will be looking at how to improve our relations with the various statutory services to be able to improve the help we can give in often very desperate situations.

Our activity groups have gone from strength to strength including our weekly Parent and Toddler Group running throughout the year, run by parents with our support on Tuesdays. We have recently joined with Early Years Devon to offer Safeguarding training to the three parents who run the weekly group. We are also arranging with a small private company offering First Aid Training to set up training for ALL the parents who come to our group. We will be doing this in two sessions while the HUB is running in September/October. We have increasing numbers (20 plus adults plus children) and most of the parents come from our target population. With our support, this group has decided to keep open throughout the summer, offering much needed support to these parents during that potentially stressful time. They have organized outings to the local beach and there will be a party late August to say goodbye to the children who are starting school.

The Exercise to Music group for older people, with excellent teaching from Fiona Patterson, is very popular. The numbers have grown significantly as people enjoy all the songs they know while getting fitter. We have reduced the suggested donation to 3.00 and 1.00 for any further group that they attend. There are roughly 20 people attending this group.

The Singing Group on Thursday is still trying to reach more members since we know that singing is so good for health. Many of those coming are in their 80s and have sung previously in choirs which closed during Covid. They have decided to go out to sing to other groups in October as a way to promote this fun activity for health.

During the last winter, we obtained extra funding alongside our Lottery grant to open our doors as Warm Spaces three times a week. The Wednesday coffee morning and Games and Chat Fridays were, and still are, a great success and are continuing beyond this extra funding to meet the exposed

need. We found that our attempts to open as an evening warm space did not attract people and so diverted the funding towards day groups.

The Community Centre was able to offer nutritious meals and activities for families during the Xmas and Easter Holidays which were a great success. I have never seen so many people in the large hall!

We have continued to provide voluntary transport to a variety of necessary appointments, including the Hub, as well as arrange some special outings for groups of varying ages.

We have improved our marketing in the form of posters and Facebook but have still decided to keep our publicity local, aiming it at the target group.

Volunteers

We can only offer the services we do because of the energy and commitment of our volunteers who support us at The Hub every week, transport people to appointments and attend with them as necessary and offer one to one friendship to isolated people. All of our six Trustees are also volunteers in our project which gives them a real knowledge of the scope of our work and the difficulties we face and as well as our achievements. Our volunteers cover at least 45 hours a week assisting in everything from home visits, transport and support at the groups.

Rosemary Whitbread

Chair Buckland Support



Charity Name Buckland Support	No (if any) 1183456
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CC16a

Receipts and payments accounts

For the period from	Period start date 01/01/2022	To	Period end date 31/12/2022
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
National Lottery		25,940.45		25,940	
Devon County Council		3,000		3,000	
Western Power		3,990		3,990	
Donations	4,693.96			4,694	
				-	
				-	
				-	
Sub total (Gross income for AR)	4,694	32,930	-	37,624	-
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	4,694	32,930	-	37,624	-
A3 Payments					
Salaries	-	23,358		23,358	
Payroll costs		408		408	
Accountants Fees				-	
Room hire	623	1,650		2,273	
Activity costs	2,911	2,597		5,508	
Travel expenses	138	1,246		1,384	
				-	
Insurance	331			331	-
Phone Bills	90	85		175	-
Other	601	1,376		1,977	-
Sub total	4,693	30,720	-	35,413	-
A4 Asset and investment purchases. (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	4,693	30,720	-	35,413	-
Net of receipts/(payments)	1	2,211	-	2,211	-
A5 Transfers between funds				-	
A6 Cash funds last year end	17,350	1,243		18,594	
Cash funds this year end	£ 17,351	3,454		20,804.90	

#

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	General Funds	17,351	3,454	
			-	-
		-	-	-
	Total cash funds	17,351	3,454	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets			-	-
			-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature 	Print Name ROSEMARY WHITBREAD	Date of approval 27/3/23
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Section A

Independent Examiner's Report

Report to the trustees

Charity Name
Buckland Support

On accounts for the year ended

31st December 2022

Charity no
(if any)

1183456

Set out on pages

3-4

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/12/2022.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

[The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body]]. Delete [] if not applicable.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below *) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

* Please delete the words in the brackets if they do not apply.

Signed:

[Signature]

Date:

12/10/23

Name:

Dr LUCINDA HAREW.

Relevant professional qualification(s) or body

MRBS MRCP MRCCP.

(if any):

Address:

Section B

Disclosure

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

BUCKLAND SUPPORT

England & Wales - Charity number 1183456

Accounts

Buckland Support Charity Number 1183456

Chair's Report for the Charity Commission Accounts for 2021 (January – December)

Our work as a charity this year can be seen in three phases:

January – May / June – August / September to December

During the first part of the year, our charity continued to employ our coordinator for 16 hours a week, plus overtime as necessary, as we met needs due to Covid as well those which we have tried to meet since we started.

This included transport to vital appointments by our volunteers, assessment of referrals and either making contact with other support services or dealing with issues such as debt, housing need, isolation, and poverty ourselves.

We were able to re-open some of our support groups (Toddlers, Exercise classes, Coffee morning,) as permitted.

We continued to have an increasing number of referrals from the local surgery as well as self-referrals, including family crisis situations. Our charity is becoming a known resource for advice on the Buckland Estate and we have forged good relationships with other organisations offering services here eg Teign Housing, THAT foodbank, Haytor View Primary School.

It became increasingly clear that the demand for help from this area with the whole range of needs was our stripping our resources as we uncovered unmet need.

The bid that we therefore put in to The National Lottery to cover the next 5 years was a joint bid with The Newton Abbot CIC (who run the Community Centre on the estate), the CAB and ourselves.

We were delighted to be successful to the extent that we were awarded funding for the next four years, starting on 1st September 2021

This money covered a fulltime post (or equivalent) for a Coordinator, the running of an “information HUB” once a week at the Community Centre, having a CAB worker once a week at this HUB, back up support services from the staff at The Community Centre to undertake account management, room hire and managerial support for joint working plus some travel and evaluation costs.

From June to August 2021, BUS funded a pilot project at The Hub so that we were up and running by September. This included setting up a Steering Group, regular meetings of staff involved and letting our client catchment know we were there to help with a range of issues.

We were able to increase the Coordinator hours on a regular basis in preparation for the start of the Lottery funded project on 1st September.

We started to be approached by other helping services with offers to attend on Tuesdays to offer their services eg Teign Housing, the local police and fire prevention officer, Learn Devon, One Small Step (addictions) and others.

We also opened our doors to people with long-term mental health issues who had nowhere else to go for support. As they have become regular faces, we can often nip growing issues in the bud before they escalate.

During September-December 2021, the numbers of people coming for help has grown every week. Fortunately, we were able to have Yvonne Mabry (our experienced Coordinator) attend The Hub every week and we employed a part/time assistant for that day and other hours.

The issues that people arrive with are varied but most of them are complex and serious. Having CAB present is vital to meeting some of these needs. Yvonne and her assistant are working flat out while it is open and there is always a lot of follow-up afterwards. Much of the work entails contacting other agencies and making sure that the people we discuss actually get help. This can be from statutory services like Social Services, the Police or local Housing Authority. We find that often we are covering work that would have been done in the past by statutory agencies who are no longer addressing those needs due to lack of funding. We take part in meetings such as MASH or Early Years where the people are felt to be vulnerable.

We have become a known source of support for people in this area and are recognised as relevant by other services.

Our relationship with our local Buckland Surgery is excellent and it is a two way partnership to the benefit of its patients.

Financially it has been a huge relief to secure this funding but we do have some limited funds from local sources to still branch out with new groups and new projects. However, we are aware that one full time post cannot meet this increasing need and will be looking at this further in the future.

We have had great the support from our Trustees (often hands on) and our Patron, Lord Julian Darling as well as our very willing and efficient volunteers during this difficult time.

Working together with CAB and the staff of the Buckland Community Centre has been a very productive move and we are grateful for all their help with planning, management and finance.

Rosemary Whitbread

Chair Buckland Support



Section A

Independent Examiner's Report

**Report to the trustees/
members of**

Charity Name
Buckland Support

**On accounts for the year
ended**

31st December 2021

**Charity no
(if any)**

1183456

Set out on pages

3-4

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended DD / MM / YYYY.

**Responsibilities and
basis of report**

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent
examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed:

[Signature]

Date:

23/8/22

Name:

L. HARRIS

**Relevant professional
qualification(s) or body
(if any):**

~~ICAEW~~ N/A

Address:

Dr Lucinda Harris
Buckland Surgery
1 Raleigh Road
Buckland
Newton-Abbot
TQ12 4HG

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.



Charity Name Buckland Support	No (if any) 1183456
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Receipts and payments accounts

CC16a

For the period from	Period start date 01/01/2021	To	Period end date 31/12/2021
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
National Lottery		5,882.49		5,882	
Teignbridge District Council		2,800		2,800	
Devon County Council	1,200.00			1,200	
Class fees	655.00			655	
Community Transport Granr	690.78			691	
Donations	1,300.00			1,300	-
				-	-
				-	-
Sub total (Gross income for AR)	3,846	8,682	-	12,528	-
A2 Asset and investment sales, (see table).					
	-	-	-	-	
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	3,846	8,682	-	12,528	-
A3 Payments					
Salaries	9,673	7,843		17,516	
Payroll costs		96		96	
Accountants Fees	960			960	
Room hire	300			300	
Costs of Toddler Group	533			533	
Travel expenses	503			503	
Wobble class	845			845	
Insurance	326			326	-
Phone Bills	102			102	-
Other	685			685	-
				-	-
Sub total	13,926	7,939	-	21,865	-
A4 Asset and investment purchases. (see table)					
	-	-	-	-	
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	13,926	7,939	-	21,865	-
Net of receipts/(payments)	- 10,080	743	-	- 9,337	-
A5 Transfers between funds				-	
A6 Cash funds last year end	27,431	500		27,931	
Cash funds this year end	£ 17,350	1,243	-	18,593.59	-

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	General Funds	17,350	3,300	-
			-	-
		-	-	-
	Total cash funds	17,350	1,243	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

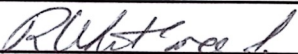
Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets			-	-
			-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	ROSEMARY WHITBREAD	23/08/22