



**UNHCR**

The UN Refugee Agency  
United Kingdom for UNHCR

# 2022 ANNUAL REPORT

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*Cover: Following the Russian invasion of Ukraine, Katerina, 29, fled to Poland with her three young children. "We saw bloody explosions," recalls Katerina. By the close of 2022, the family was still taking refuge in Poland, living in a hostel with 400 other refugees and sharing a room with some 30 people. More than 8 million refugees fled Ukraine in 2022. UNHCR delivered emergency relief including protection at border crossings, psychosocial support and cash assistance to help families buy essentials after fleeing.*

© UNHCR/Anna Liminowicz





Hussein, a Rohingya refugee in Kutupalong camp in Bangladesh, learns how to make bags and other products from jute, an environmentally friendly material grown locally in the camp. The job enables her to pay her own bills and take care of her children.





Charlotte Boyle, Chair of UK for UNHCR, and Nicholas Randall, Chairman of Premier League club, Nottingham Forest, launch new charity partnership to support families fleeing conflict, for the 2022/2023 football season.

# CEO and Chair report 2022

**This was an extraordinary year for UK for UNHCR and our sector, as the invasion of Ukraine triggered the fastest-growing refugee crisis in the world. Fuelled by this and other conflicts and emergencies, the number of people forced to flee their homes exceeded 100 million for the first time in UNHCR's history.**

By the end of 2022, UNHCR had initiated 37 emergency responses globally, one of the highest on record. At the same time, UK for UNHCR had funded more than £39 million of relief efforts – a staggering quadrupling of our forecast income for the year.

## War in Ukraine

UNHCR leads the regional refugee response plan across Europe, as well as shelter provision within Ukraine. In the first weeks of the war, more than 6 million people fled the country and UNHCR declared a Level 3 Emergency, rapidly scaling up operations across the region.

UK for UNHCR launched an emergency appeal and our staff worked around the clock as the British private sector and general public responded at extraordinary levels.

Thanks to the incredible generosity of donors, UK for UNHCR contributed £34 million to support relief for people fleeing conflict in Ukraine in 2022. This included core relief items, shelter, protection at border crossings and emergency cash assistance.

## Pakistan floods

In September, more than 400,000 displaced Afghans were living in regions impacted by devastating floods in Pakistan – many lost their homes and livelihoods. UK for UNHCR launched an emergency appeal and contributed £470,000 to help deliver shelter and basic relief items.

## Underfunded emergencies

Elsewhere, UNHCR faced difficult challenges in 2022 as government aid cuts left operations critically underfunded. This continues in 2023.

UK for UNHCR is working hard to ensure other refugee crises are not forgotten, raising funds and partnerships to help provide relief in countries such as Ethiopia, Syria, Jordan and Yemen. For example, the charity contributed £2 million to support relief for displaced Afghans in 2022.

Our annual winter campaign raised funds to help displaced people survive sub-zero temperatures in countries such as Syria, Jordan, Iraq, Afghanistan and Ukraine.

## Charity expansion

Our staff grew to 39 by the end of 2022, adding capacity in fundraising, communications, finance and operations. We also expanded our Board of Trustees, welcoming Garvin Brown and Zarlisht Halaimzai to the Board in January.

Driven by the Ukraine appeal, our supporter base almost doubled in terms of individual donors and social media followers. The charity continued to diversify its fundraising channels to support long-term, sustainable growth.

Inclusion and diversity are at the heart of our values and work culture, reflected by staff-led initiatives through the year. We also launched a traineeship programme to provide skills and experience to candidates with lived experience.

## Public engagement

Building public understanding of the refugee cause and the charity's work remain core priorities for our relatively new charity. Our media programme generated over 1,600 media placements (up from 220 in 2021), raising awareness of refugee stories and appeals. Mail on Sunday readers, for example, contributed £1 million in donations to our Ukraine appeal.

We grew our social media community to over 36,000 (up from 17,000 in Dec 2021) and co-curated content with refugees from countries such as Syria, South Africa, Iran and Ukraine to share their stories.

Our work with high profile supporters continues to grow. In November we took actor and UNHCR Goodwill Ambassador David Morrissey to visit UNHCR operations and Afghan refugees in Pakistan.

In December we launched a corporate partnership with Premier League club Nottingham Forest FC that will help bring the refugee cause to UK and global audiences, including huge visibility with the charity as main logo on players' shirt fronts.

### Campaigns

Alongside emergency campaigns, we delivered public advocacy to educate audiences about the refugee experience and build public solidarity. In June, a campaign created a digital exhibition, Gallery of the New Home, with photography submitted by refugees and supporters that captured the meaning of home.

Our winter campaign, The Cold Truth, used Ipsos polling to demonstrate national solidarity for refugees and mobilised support for our winter appeal. The campaign also engaged celebrities, influencers and the public to learn about the many contributions refugees have made to our society, in areas such as sport, popular culture, music, art and science (see page 24).

### Our thanks

We are hugely grateful to all our donors, supporters and partners for responding so generously to make our work possible, and to everyone who contributed their very personal stories of lived experience to support our efforts for those we serve.

We thank UNHCR's UK Representative, Vicky Tennant, and her team for their partnership as we engage UK audiences together, and we acknowledge UNHCR colleagues around the world who deliver relief, day and night, in challenging and sometimes dangerous circumstances.

Finally we thank our charity staff, who worked so hard to deliver this exceptional year of support, and our Trustees, who volunteer their time and expertise to the charity.

### Looking ahead

The exceptional impact of Ukraine and the cost of living crisis have made 2023 fundraising difficult to predict for our sector. However, we have reviewed our five-year strategy and our new ambition is to raise £40 million by 2027 (up from £18m by 2026 in our pre-Ukraine crisis plan).

We will work hard to engage our expanded donor base, and we have secured a new UNHCR grant to support fundraising in 2023. We will leverage our increased reserves to invest in sustainable activity, while maintaining a responsible level in this economically challenged environment.

Above all, we will work hard to fundraise, advocate and mobilise public support for people fleeing conflict and persecution, wherever and whoever they are.



## Message from the High Commissioner

Speaking at UNHCR's global pledging conference, UN High Commissioner for Refugees, Filippo Grandi, thanked donors in the UK and around the world in the face of enormous funding pressures in 2022.

"I was distressed by the cuts we were forced to make this year to lifesaving programmes as funding fell short of needs.

"We are living in turbulent times. Unresolved conflicts, rising prices, and more damaging climate events are piling pressure onto the most vulnerable.

"As a result of conflict, the climate emergency, and other crises, a record number of displaced people around the world face unprecedented needs. Fortunately, UNHCR's generous donors continue to support them during these dire days, creating hope for a brighter future.


"I was heartened by the outpouring of support from the public in so many countries for UNHCR's work in Ukraine and beyond."

December 2022



  
Charlotte Boyle  
Chair of the Board



  
Emma Cherniavsky  
CEO

# Building better futures

## Enabling Rania to help her community

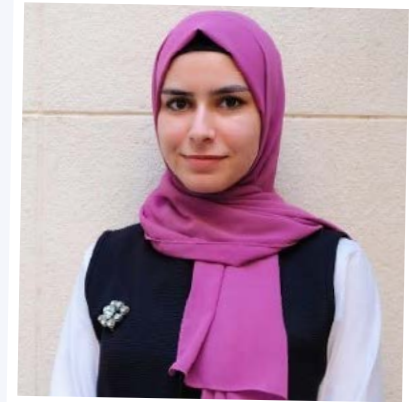
Rania knew she wanted to study psychology after witnessing war, fear and death at 11 years old when she was forced to flee Syria.

Finding safety in Lebanon, Rania thrived in education and applied for UNHCR's DAFI scholarship, which enables qualified refugee students to earn an undergraduate degree in their country of asylum. After completing her degree, Rania hopes to complete a master's degree in Europe.

Through its DAFI programme and other work, UNHCR's goal is that 15 per cent of young refugees like Rania are enrolled in higher education by 2030.

For Rania, the programme provided an opportunity to support her community.

*"I want to use my education to help people overcome their traumas, especially children who have lived through war."*



Photocredit: © Rania

## Supporting a greener future for Odong



Photocredit: © UNHCR/Tim Gaynor

Odong, a member of the Can-Coya farming community comprising of returned refugees and local residents, recently returned to South Sudan.

Working with a purpose, Odong and his community hope to grow crops at sufficient scale to lift themselves and their community out of a hand-to-mouth existence in one of the world's poorest and most conflict-affected countries.

Supporting the group, UNHCR is helping those who return voluntarily to live a safe and dignified life in South Sudan. UNHCR is providing tractors, hand tools and training to members, to help them transition from subsistence living to a market economy.

*"If you work alone, it's hard. If you join hands, it's easy."*

## Cooking up a storm with Sukaina

Sukaina was born in Quetta, Pakistan after her parents were forced to flee conflict in Afghanistan around 20 years ago. Now 18, Sukaina attends the Women Technical Training Centre (WTTTC) where she's completing a six month commercial cookery course.

In collaboration with UNHCR, WTTTC Quetta provides vocational training in a range of fields for Afghan refugees like Sukaina, alongside women from the host community, with an emphasis

on technical skills required for the local and national market.

As she nears the end of her course, Sukaina hopes to use what she's learnt on the course to open her own shop selling Afghan dishes.

*"We learned so many things. These skills can help us in so many ways," she says.*



Photocredit: © UNHCR/Andy Hall

# Key facts

## Global trends\*

**103m**

people displaced globally by conflict and persecution

**42,300**

were resettled in the first 6 months of 2022

**1.4m**

displaced people able to return home

**74%**

are hosted by low and middle income countries



\*2022 Mid-year Trends Report (released October 2022)

## 2022: UNHCR relief highlights

**140**

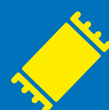
countries and territories where UNHCR is operating

**91%**

of all UNHCR staff based directly in the field, supporting refugees, often in hazardous locations

**37**

emergency response operations declared by UNHCR



**3.3m** blankets distributed



**724,000** solar lamps distributed



**843,000** kitchen sets distributed



**1.6m** mosquito nets

### Education

access at primary, secondary and tertiary level



### Healthcare

including specialist care such as neonatal and mental health



### Livelihoods

through training and social enterprise opportunities



## 2022: UK for UNHCR support

**£39m** contributed directly to relief operations by UK for UNHCR

**89,389** active donors across the UK\*\*



**36,700** social media supporters



**Education, Climate Change, International Women's Day, Refugee Week, Winter relief**

some of the themes highlighted through UK for UNHCR public advocacy



**Ukraine, Afghanistan, Pakistan, Yemen, Horn of Africa** examples of relief operations supported by UK for UNHCR.



\*\*Individual donors who have donated at some point throughout 2022



# Year in review



JANUARY

© UNHCR/Benjamin Loyseau

A decade of conflict in Africa's Central Sahel region forces 2.5 million people to flee their homes. A surge of violent attacks across the region throughout 2021 displaces over 500,000 people, with women and children being disproportionately exposed to extreme vulnerability and gender-based violence. UNHCR leads joint efforts of UN agencies and partners to provide shelter, manage displacement and combat gender-based violence.



FEBRUARY

© UNHCR/Valerio Muscella

Russia invades Ukraine, creating the biggest refugee crisis in Europe since the Second World War, forcing millions of people, mostly women and children, to flee Ukraine, whilst millions more are internally displaced. UK for UNHCR launches its Ukraine Emergency Appeal, whilst UNHCR urgently upscales relief options inside Ukraine and across Europe to support fleeing civilians.



MARCH

© UNHCR/Leila Qusba

Seven years of fighting in Yemen drive millions of people from their homes, leaving millions at heightened risk of food insecurity as livelihoods have been lost to the combined effects of ceaseless violence and the COVID-19 pandemic. UNHCR leads the coordinated effort across the region to protect Yemenis who have been forced to flee, providing shelter, essential supplies and healthcare.



APRIL

© UNHCR/Charity Nzomo

In the Horn of Africa, a catastrophic drought – the worst in 40 years – affects over 18 million people. A culmination of four consecutive failed rainy seasons since 2019, thousands of families are displaced due to recent climate change in Somalia, Ethiopia and Kenya. UNHCR immediately delivers lifesaving aid including clean water, emergency shelter kits, soap and more to affected communities.



MAY

© UNHCR/Mohamed Alem

A record 100 million people are forcibly displaced worldwide. Ukraine and other conflicts push the number of people forced to flee conflict, violence, human rights violations and persecution over the staggering milestone, with one in every 78 people on Earth being displaced. UN High Commissioner for refugees Filippo Grandi says figure must, "Serve as a wake-up call."



JUNE

© David Emery

To mark Refugee Week, UK for UNHCR launches an online exhibition, Gallery of the (New) Home, to explore the notion of 'home' by asking people to share a photograph of what home means to them. The Gallery receives more than 100 contributions from refugees, high-profile supporters and other members of the British public.





Torrential rains and flash floods begin to sweep across Pakistan, displacing over 7.9 million people and destroying entire communities over the coming weeks and months. UK for UNHCR launched an Emergency Pakistan floods appeal to raise funds to scale up UNHCR's relief work to help the millions of people, including Afghan refugees in the country, affected by the devastating floods.



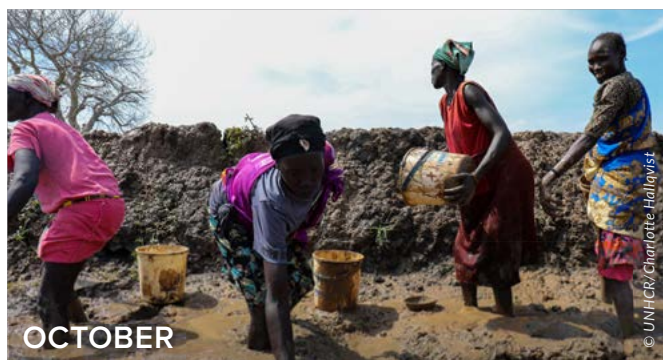
An Ebola outbreak is declared in Uganda amidst an ongoing refugee crisis, where refugees from South Sudan and DRC continue to seek safety in Uganda. However, the humanitarian response is overwhelmed and underfunded there. Health practitioners and teachers, supported by UNHCR, work tirelessly to help refugees and host communities. By the end of 2022, voluntary donations to programs in Uganda were still only 46% of what was needed.



The Cold Truth winter campaign launches alongside Two Truths and A Lie to highlight the wide range of contributions refugees have made to British society, and to reflect the solidarity the public has shown towards people fleeing conflict and persecution this year. The online quiz launches with support from TV personalities Angela Barnes, Ed Petrie, Esther Manito and Glenn Moore.



Five years since fleeing Myanmar due to violence, over 952,000 Rohingya refugees remain displaced in Bangladesh, with 52% of them being children. The situation has become protracted, and the funding gap is growing, as the world's attention shifts to other emergencies. UNHCR continues to provide refugees with essential services and supplies, including healthcare, water and sanitation, environmental protection, and education.



For the fourth consecutive year, record-breaking floods hit South Sudan, sweeping away homes and livestock, forcing thousands to flee, and worsening an already dire food emergency. Two-thirds of the country experience flooding, with many roads becoming impassable. UNHCR scales up its support to vulnerable populations in hard-to-reach areas of South Sudan through mobile protection response teams.



UK for UNHCR becomes Nottingham Forest FC's official front of team shirt partner for the remainder of the 2022/23 football season as a sign of solidarity for families who have been forced to flee their homes and communities. The Club makes a financial donation to support international relief efforts, while using its channels to drive awareness of UNHCR's work.

*Tamara (65) and her little granddaughter Melania (6) from Chernihiv neighbourhood Bobrovytsia were supported with winter relief. Their house was repaired as part of the UNHCR shelter programme.*

© UNHCR/Victoria Andrievska

# Fundraising overview

**Heartfelt thanks go to all our donors and supporters – old and new – for stepping up to give so generously and donating an incredible £50.4 million in 2022. The year was dominated by the response to the Ukraine emergency, but supporters did not forget the ongoing crises in Afghanistan, Ethiopia and Pakistan, to name just a few.**

The extraordinary scale of the refugee crisis in 2022 saw income raised across our teams rise significantly. The corporate community was particularly responsive to the Ukraine emergency, many having office or suppliers there, or Ukrainian staff members.

We received an exceptionally generous £10 million gift from XTX Markets, and a further 40 companies gave six figure gifts. Furthermore, concerned employees challenged their companies to match their own fundraising efforts, resulting in an astonishing £2.6 million from employee giving.

Our individual supporters also stepped up, donating over £5 million for Ukraine alone, as well as responding to the Pakistan emergency appeal, the Ramadan campaign and the 'Cold

Truth' campaign. We continued to connect supporters via webinars with UNHCR field staff and people with lived experience, covering topics from the Ukraine crisis to UNHCR's Global Zakat Fund.

Community fundraisers came out in force, running bake sales, marathons and taking on challenges to raise an amazing £1 million. We have worked with three auction houses this year – Bonhams, Christies and Hauser & Wirth – alongside generous artist philanthropists to raise over £1 million for refugees.

With the relaxation of Covid rules, we have been able to hold in-person events again, meeting supporters face to face. We held a joint event with the Agha Khan Foundation on Afghanistan

in March, bringing together award-winning journalist Christina Lamb with field staff.

During Refugee Week in June, we held a film screening at the Barbican of 'Simple as Water' followed by a Q&A with Hazem Obid, producer of the film and Syrian refugee. In September, a private dinner raised funds for DAFI, UNHCR's programme providing tertiary education scholarships to talented refugees.

In November we hosted a donor thank you event at St Ethelburga's Centre for Reconciliation and Peace in the City of London.

We are grateful to all our supporters for their continued solidarity with people forced to flee.



# Underfunded emergencies

A child uses an installed standpipe to fill a bucket of clean water in Kyun Taw village, Waingmaw Township, Kachin State.



**As well as highlighting major emergencies when they first strike, UK for UNHCR also works to raise public awareness of other crises around the world that may have less media attention but where the needs on the ground remain just as acute.**

UK for UNHCR aims to grow its unrestricted income over the coming years, for example through our new Refugee Rapid

Response Fund. Donations to this fund from regular givers can enable more agile planning, helping UNHCR to respond quickly whenever the need is greatest.

This could include emergency response within 72 hours of a crisis breaking out, and maintaining stocks of essential emergency supplies, such as family tents, bedding and hygiene products.

## Art Spotlight

**UK for UNHCR collaborated with art and auction houses to provide life-saving support for those forced to flee in emergency crises.**

With special thanks to James Bond producers, Michael G. Wilson and Barbara Broccoli for kindly donating proceeds from the sale of the iconic Aston Martin V8 used in the latest James Bond film, *No Time to Die* (2021), in support of the Ukraine emergency response, as well as to Christie's for organizing the auction.

We were also delighted to partner globally with Hauser & Wirth and their artists in Switzerland, the UK and US to raise significant support for underfunded emergencies and the Ukraine response through their first online auction.

With huge thanks to Iwan and Manuela Wirth, Marc Payot, Ewan Venters and to the participating artists Rita Ackermann, Larry Bell, Frank Bowling, George Condo, Martin Creed, Estate Günther Förg, Rashid Johnson, Glenn Ligon, Angel Otero, Thomas J Price, Avery Singer and Anj Smith for donating their incredible artworks to raise vital support.



Image above: The iconic Aston Martin V8. ©Photographer Max Earey



Image: left: ©Thomas J Price Courtesy the artist and Hauser & Wirth Photo: Ken Adlard

# Our response to the invasion of Ukraine

**When renewed conflict broke out in Ukraine on 24 February 2022, millions of people were forced from their homes and Europe experienced its biggest displacement crisis since World War II.**

By the end of 2022, close to 7.9 million refugees from Ukraine had crossed borders to seek safety across Europe. An additional 5.9 million people remained displaced within the country.

UNHCR responded by urgently upscaling relief operations across Ukraine and in neighbouring countries to support fleeing civilians. Immediate needs included shelter, relief items such as blankets, and specialist protection.

Emergency helplines and protection teams at border crossings were mobilised by UNHCR to provide legal advice to new arrivals. UNHCR partnered with UNICEF to establish help centres called 'Blue Dots' in more than 38 locations across Bulgaria, Hungary, Italy, Moldova, Poland, Romania, Slovakia and Slovenia. These offered support such as counselling, legal advice, relief items and child-friendly spaces.

Refugees could also enrol in UNHCR's cash assistance programme, which already operates in other crises such as Yemen. This enables registered refugees to withdraw emergency relief payments from local ATMs, to purchase essentials such as food, medicine or children's items.

As the year progressed, repeated attacks on energy infrastructure left 12 million Ukrainians without electricity and, coupled with the onset of plummeting winter temperatures, the humanitarian crisis worsened. Inside Ukraine, UNHCR continues to provide relief items and lead the shelter response.

Overall, UNHCR's response in Ukraine and neighbouring countries reached 4.32 million people with assistance in 2022, and the agency continues to work closely with governments and partners across the region.

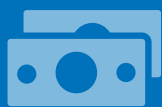
The compassionate response from our donors and partners, and the welcome that refugees have received across Europe, have been outstanding. But as the conflict continues, further help will be needed as more people are forced to flee, and others try to recover from their trauma and rebuild their lives.

With more than 150 staff in Ukraine and over 240 in the neighbouring countries, UNHCR is committed to stay and deliver assistance when and where access and security allow, for as long as needed.

**In Ukraine, UNHCR has assisted 3.7 million people, including:**



**Winter relief to 1.4 million people**



**Cash assistance to 987,300 people**



**Shelter support to 149,200 people**



**Specialist protection assistance to 1.1 million people**



**605 humanitarian convoys to hard-hit areas supported**

Source: UNHCR



# UNHCR's response in 2022



## UK for UNHCR's Ukraine Appeal

We launched our Ukraine Emergency Appeal on 24 February 2022, with staff working around the clock to mobilise all channels, including press ads, direct mail, digital fundraising, media and PR, corporate partnerships and philanthropy.

Our partners and supporters responded with enormous generosity, **helping us deliver £33.8 million in 2022 to fund relief activity** inside Ukraine and in neighbouring countries.

The charity **generated more than 800 pieces of media** coverage to help keep attention on humanitarian needs.

Since the outbreak of war, companies, foundations and philanthropists have stepped forward and donated millions of pounds of financial and gift-in-kind, including:

- Arm Holdings
- The Caring Family Foundation
- The Crosbie Family
- Deloitte
- Guernsey Government
- Mail Force
- Marks & Spencer
- Masonic Charitable Foundation
- Mauricio Bolaña
- Sir James Knott Trust
- Unilever
- XTX Markets



The flooding in Pakistan's north-western Khyber Pakhtunkhwa province destroyed Afghan refugees' homes, leaving nothing but debris.

# Pakistan floods emergency

In the summer of 2022, Pakistan, one of the countries that is most vulnerable to climate change, received more than three times its usual rainfall.

This caused extreme flooding across the country, affecting more than 30 million people and leaving 6.4 million in urgent need of humanitarian assistance.

More than 760,000 houses were destroyed and a further 1.3 million were damaged, and millions of acres of cropland and livestock perished, wiping out livelihoods. Families rushed to safety on higher ground and were forced to abandon their homes and belongings, and sleep under open skies.

More than 400,000 Afghan refugees were living in the affected areas, and UK for UNHCR launched an emergency appeal to support UNHCR's relief efforts. By the end of 2022, the appeal had raised £530,000 for the response.

Working with Pakistan's authorities, UNHCR quickly provided more than 1.2 million core relief items. The bulk of support was directed to Sindh province – the worst affected area – and to assist 50,000 flood-affected families in Khyber Pakhtunkhwa and Balochistan provinces. Emergency cash assistance was also provided to the most vulnerable refugee households.



Afghan refugee Bahadur, 60, takes shelter in a UNHCR tent after being displaced by flooding in Khyber Pakhtunkhwa Province.

Bahadur Khan is a 60-year-old grandfather from Kunar province in Afghanistan. He is one of over 2,000 Afghan refugees living in Khesghi Refugee Village in Pakistan's north-western Khyber Pakhtunkhwa province.

Bahadur explains what happened to him and his family after the floods:

"That night was unforgettable as our house was inundated within minutes. We had no other option but to leave at once. When we left our homes, we went to the nearby higher grounds where we spent the night in the open.

"We are thankful for the tents and shelter, and a mosquito net, but there are lots of other problems that we are facing here. We are sleeping on the ground. We don't have clean drinking water or medical facilities, we can't get food on a daily basis, and we struggle to feed our families. We need food for living. We even need food for our cattle."

**Relief provided by UNHCR included:**

**30,800 tents**

**50,000 kitchen sets**

**2,000+ refugee housing units**

**285,000 blankets**





© UNHCR/Nisreen Qusha

Displaced families in Hudaydah receive essential household items.

## Yemen Special Appeal

**Following more than seven years of conflict, millions of Yemenis have been driven from their homes.**

Yemen remains among the world's largest humanitarian crises, with over 70% of the total population depending on humanitarian assistance to survive.

This situation has been further exacerbated by rising food and fuel costs which, coupled with socioeconomic downturn, has pushed millions of Yemenis and thousands of forcibly displaced people into a spiral of negative coping strategies, fuelling protection risks.

In response, UK for UNHCR launched a Yemen Special Appeal, raising over £490,000 through generous donations from supporters. Distributed funds helped UNHCR to provide cash assistance that enabled Yemenis on the brink of famine to buy food. UNHCR was also able to distribute core relief items such as blankets, kitchen sets and solar lamps to families forced to flee.



© UNHCR/Ahmed Al-Mayadeen

Yemen. Displaced people received cash assistance in Shaab, Aden Governorate.

## Handled With Care

Our Ramadan campaign in 2022 ran across UK for UNHCR's digital channels. Centred on the theme 'With Care', the campaign assured supporters that donations made to UK for UNHCR would be delivered with care, compassion and support.

This was the first year in which UK for UNHCR was able to collect Zakat contributions, allowing UK supporters to give to UNHCR's scholar-endorsed Refugee Zakat Fund.



© UNHCR/Usman Ghani

Namaat (11) walks to school in Amman, Jordan.

"I have to support my parents and my brothers. They don't have anyone else but me."

Young Namaat's family fled Homs in Syria in 2013, but their dire financial situation in Jordan has seen Namaat take on household duties. Despite the disruption displacement has caused to her education, she refuses to give into despair.

"I love education, because I feel that it will give me a beautiful future."

# Partnerships



## Virgin Atlantic: Empowering future generations to fulfil their potential through education

**UK for UNHCR is the dedicated international partner for Virgin Atlantic Foundation's Passport to Change programme, working to improve access to education for refugee youth living in Delhi.**

The support extended by the Virgin Atlantic Foundation provides essential funding to address inequality in educational learning and has enabled UNHCR to support more than 4,000 children with their education needs in the first year of partnership together.

Beyond financial support, Virgin Atlantic is working with UNHCR's social enterprise brand, MADE51, which helps refugee artisans access global markets to sell their crafts. MADE51 products are stocked both on board and online, empowering refugees to harness their talents, succeed and prosper.

From hosting charity football matches to employee fundraising initiatives and donating to emergency appeals, support from Virgin Atlantic is an example of the many ways a holistic partnership can engage and inspire employees, partners and customers alike to make a positive difference for refugees and displaced people around the world.

Furthermore, the partnership is evolving to bring together policy and advocacy support, aligning our shared values for wider impact.

"Through our Passport to Change partnership with UK for UNHCR, we've provided education support including supplementary recreational kits, equipment and uniforms to over 4,000 young refugees in Delhi, one of our most popular destinations.

"Following the disruption caused by the pandemic, the need for access to education has never been more important. We're so proud that, through our partnership, these young refugees have been supported in accessing the future they deserve.

"Thank you to all the teams on the ground in Delhi as well as the UK team for delivering such incredible support."

**Estelle Hollingsworth. Virgin Atlantic Foundation  
Trustee and Chief People Officer**



# The Swarovski Foundation: Creating meaningful impact for refugees caught in forgotten crises

The Swarovski Foundation began supporting UK for UNHCR in 2018, and since then, they have created meaningful impact for refugees. The Swarovski Foundation is committed to providing emergency response and action for its partners during conflict and natural disasters through their Action Fund.

Throughout 2022, the Swarovski Foundation gave generously to many UK for UNHCR emergency appeals. They were quick to support UNHCR in responding to situations in Ukraine and Pakistan, providing relief items and supporting aid delivery on the ground. The Foundation also demonstrated commitment to regions that were out of the media spotlight, including Iraq, Syria and South Sudan.

The support from the Foundation extends to its employees, who were given the tools to fundraise to help those forced to flee Ukraine. The kind gifts of employees were then matched by the Foundation, increasing the impact even further.



Afghan refugees take shelter at Khesghi refugee village in Pakistan's north-western Khyber Pakhtunkhwa province, while emergency supplies at UNHCR's warehouse in Azakhel village, also in Nowshera District, are prepared for delivery to support flood-affected people in the region.

## Band Aid: Giving hope to the people of Northern Ethiopia

In 2022, the Band Aid Charitable Trust continued to generously support UK for UNHCR's work to deliver emergency shelter and core relief kits as well as provide access to safe water in Northern Ethiopia's Tigray region, one of UNHCR's most underfunded emergencies.

Armed conflict in the region in November 2020 led to acute displacement and a full-scale humanitarian crisis – in 2022 the country faced a dual crisis of conflict and drought.

Band Aid's contribution gives a much-needed funding boost to an emergency that is less visible and has helped UNHCR to reach more than 2 million displaced people with assistance in 2022.



UNHCR distributed core relief items such as sleeping mats, blankets, buckets, jerry cans and solar lamps, to more than 200 internally displaced families, who were sheltered at the Wabi-Ugur site in the semi-desert of El-Ogaden, Somali Region.

# The Guernsey Government: Providing lifesaving aid for the people of Ukraine

In 2022, the Government of Guernsey generously supported UK for UNHCR's Ukraine Emergency Appeal with one of the largest donations they have ever made.

We are grateful to the State of Guernsey for helping UNHCR deliver lifesaving aid to people forced to flee their homes in Ukraine, when they needed it the most. Their commitment to ensuring that families who have had no choice but to leave everything behind, have access to lifesaving support has helped UNHCR to reach 3.69 million people with assistance so far.

Deputy Peter Ferbrache,  
Chief Minister of Guernsey, said:

*"The Government of Guernsey was very pleased to make a donation of £250,000 to UK for UNHCR... Guernsey recognised the enormous need and as UNHCR was already working with internally displaced people in Ukraine and those who crossed borders into neighbouring countries, we were secure in the knowledge that the funds would be put to use where it was most needed."*



Anzhela (24) holds her little niece Liliya (4), as they both attend the distribution activity of the UNHCR partner Humanitarian Mission Proliska who brought warm clothes and blankets for vulnerable war-affected families living in Sloviansk, Donetsk Oblast.

# The Saïd Foundation: Building a better future for Syrian refugees in Jordan and Lebanon

The Saïd Foundation are long-term partners of UK for UNHCR, having supported over 400 Syrian refugee scholars into higher education through DAFI – UNHCR's refugee scholarship programme – in Jordan and Lebanon.

In 2021 and 2022, the foundation expanded its support to include UNHCR Jordan's livelihoods programme, which gives refugees access to mentorship, vocational training and seed funding opportunities.

In spring of 2022, UK for UNHCR and the Saïd Foundation visited Jordan and Lebanon to meet with several UNHCR-supported university scholars as well as Syrian participants in a livelihood project in Amman, Jordan.

The visit involved the CEOs of UK for UNHCR and the Saïd Foundation, Emma Cherniavsky and Catherine Thomé, accompanied by Rasha Saïd Khawaja, Deputy Chair of the Foundation. The group heard from the scholars and participants about the impact of the Foundation's support, the barriers facing Syrian refugees in the region, and their hopes and dreams for the future.



UK for UNHCR and the Saïd Foundation meet with DAFI university scholars in Jordan.



# Special thanks

Thank you to the following partners and their staff for their major support:



We would also like to thank the following for their support:

## Our corporate partners

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## Trusts, foundations and individuals

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Barbara Broccoli

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The Constance Travis Charitable Trust

The Generations Foundation

George Cadbury Fund

Hauser & Wirth

Kusuma Trust UK

The Saïd Foundation

ShareGift (The Orr Mackintosh Foundation)

Catherine and Benjamin Spedding

Michael G. Wilson

# Public engagement overview

Mobilising solidarity for refugees is a key objective of the charity's work. Through public engagement activity, UK for UNHCR aims to provide a platform for UK supporters to take action that builds solidarity for displaced people and raises awareness of refugee crises.

## Raising awareness nationally

In 2022, public and media interest in refugees grew significantly following the start of the war in Ukraine, and this continued throughout the year. As the charity responded to the growing global displacement and public interest, we secured more than 1,600 pieces of media coverage across national and regional online, print and broadcast outlets.

While communications activity was dominated by the war in Ukraine, particularly in the first half of the year, the charity worked to ensure that other crises weren't forgotten and to help UK audiences understand more about refugees' lived experiences.

Key moments included the Gallery of the (New) Home campaign, auctions of artists' work (see p11), the winter campaign and support for the charity's partnerships, including joining forces with Nottingham Forest Football Club in December.



*Chocó Department is the most impoverished region of Colombia, as one of the most affected by forced displacement and confinement due to armed conflict as armed groups surround their communities.*

## Tackling misinformation

Throughout the year, the charity leveraged its channels to be a source for fact checking and to challenge misconceptions and misinformation relating to refugee crises.

As an example, when the Ukraine emergency was quickly escalating, UK for UNHCR received a heavy influx of social media comments containing misinformation. The charity used its channels to distribute the latest facts and figures, and help direct people fleeing the war to UNHCR's helplines and online resources on where to find help and protection inside Ukraine and across Europe.

During our Cold Truth campaign, UK for UNHCR received high volumes of comments, predominantly on Facebook and Instagram, relating to public attitudes to refugees. Our work with Ipsos enabled us to respond with accurate data and research, to demonstrate UK public support for people fleeing conflict.

On many topics of online debate, UK for UNHCR supporters often went above and beyond by also responding to comments.

## Growing our community

The charity used its own channels to inform, educate and feed back to the UK public on programmes supported by UK for UNHCR and the situation facing refugees globally.

Through engaging and relevant content, our social media channels captured the high levels of public interest in refugees and the refugee cause, delivering significant growth in UK for UNHCR's online community and social media following.

By December 2022, UK for UNHCR had more than doubled its social media supporter base to 36,400 followers across all channels, up from 17,000 at the start of the year.

### 2022 engagement highlights



**36,400** social media followers (2021: 17,000)



**1,100+** online editorial placements



**500+** editorial broadcast interviews and clips



**34.5 million** impressions on social media (2021: 25.8m)



**620,000** individual users visited our website (2021: 221,000)



# Communications and the war in Ukraine



UNHCR and UN OCHA deliver a multi-agency humanitarian convoy carrying food, relief items and medical supplies to the city of Sumy in north-eastern Ukraine.

## Much of the charity's communications activity throughout 2022 was inevitably centred around the war in Ukraine.

Record levels of media coverage for the charity appeared during the early period of the war, including the launch of UK for UNHCR's emergency appeal and support from high-profile donors (see p13).

Responding quickly, we launched our website campaign platform within 24 hours of the invasion beginning. Over the first five weeks of the conflict we kept pace with the escalating humanitarian crisis, coordinating with UNHCR's Emergency Response teams across Europe and staff inside Ukraine to update supporters on the rapidly changing situation. These updates drove a 30% uplift in followers across our channels over the same five-week period.

## Mail Force Ukraine Refugee Appeal

One example of the outpouring of media support was Mail Force (Mail on Sunday's charity partner), raising funds to support charities working on the ground and providing relief.

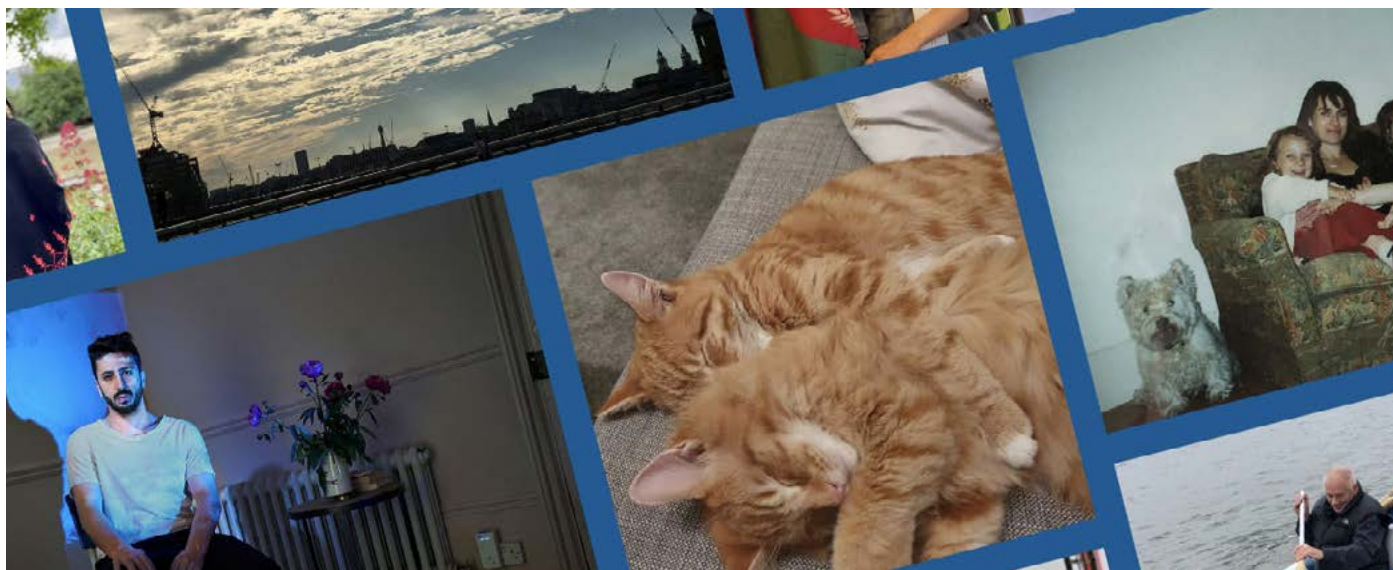
Thousands of readers generously donated, and UK for UNHCR received £1 million of the funds raised. This helped UNHCR to provide essential emergency relief as it established protection services and cash assistance programmes.



Liubov, 80, and her daughter Larysa fled their village outside Kyiv for Warsaw. Liubov registered with UNHCR's cash assistance programme for refugees in Warsaw.



# Gallery of the (New) Home



In Refugee Week (20–26 June 2022) we launched the Gallery of the (New) Home by asking people to share a photograph of what home means to them. The campaign encouraged everyone to consider what it takes to find a new home after being forced to flee, and highlighted UK for UNHCR's work to help refugees find new, safe homes.

We received more than 150 entries to the Gallery, including submissions from people forced to flee Syria, Iran, Bangladesh and Ukraine, UNHCR high-profile supporter and actor Theo James, and UK for UNHCR staff and Trustees. Some of these featured in media coverage of the campaign, and 11 in-depth stories behind the photographs were shared on our website.

The Gallery includes photographs of a mother's cooking, nature, favourite mugs, pets and family, highlighting that 'home' can be found in many ways.



## **Rooted in B, Mum's cooking.**

*To this day, as an adult with two pre-teenagers, I still see my mum as my home. This is not limited to visiting her at her place, but also when she comes over to visit us or to stay. Her cooking can make any place a home for me.*



## **Freshta, My family.**

*I feel safe at the shelter because being there makes me feel comfortable and loved. When my family is around, I feel safe. When I spend every second of my life with my family, I feel safe. I feel safe at home because I know I am too far away from the conflict.*

## #WhatHomeMeans

UK for UNHCR partnered with Modest Visions, a Muslim influencer agency, for our Refugee Week campaign, Gallery of the (New) Home.

Six creators from diverse backgrounds supported the campaign, sharing what 'home' means to them.

Each influencer created multiple pieces of content, delivering a total of 55 pieces of content across Instagram for the campaign, with a reach of over 425,600 people and more than 485,900 impressions.

The creators and their audiences responded incredibly positively to the campaign, receiving many heartwarming and supportive comments on their posts.



## **@ZackHippis**

*Home means being comfortable enough to live in a bit of a mess. Home means having a safe space to do what I want. A space that friends and family are close to and welcome to visit any time. My mess is organised chaos. Any time I need anything, I can spend five minutes looking for it and it's always by my side.*





## David Morrissey meets Afghan refugees in Pakistan

In winter 2022, UK for UNHCR travelled with actor and UNHCR Goodwill Ambassador David Morrissey to Quetta in Balochistan province, near the border with Afghanistan. Here he saw UNHCR's work with Afghan refugees, many of whom were born in Pakistan – their parents having fled conflict decades ago.

Pakistan has welcomed Afghan refugees for more than 40 years, since the Soviet-era conflict of 1979. There are currently around 1.4 million registered Afghan refugees living in the country. However, refugees face limited opportunities in terms of higher education and livelihoods. David met with refugee university students who received UNHCR support, and saw women learning valuable skills, from carpet weaving and tailoring to graphic design and beautician training.

He also saw for himself a small part of the devastation that climate change and the 2022 floods wrought on the country. Grandfather Haji Khan Gul showed him mobile phone footage of when the floods swept away the mud walls of his house and destroyed the family's small shop that is their livelihood. Thanks to UNHCR support, the family has rebuilt their home.

### Reflecting on the trip, David said:

*"The one thing that still floors me is how long people can hold on to hope. Despite everything, Afghan refugees hold on to this in circumstances most of us can hardly imagine. We owe it to them not to forget their plight."*

## UK for UNHCR's Refugee Storytellers



Author and Asian–African refugee Bharti Dhir who shared her experience of fleeing Uganda under Idi Amin's brutal regime.

UK for UNHCR is committed to providing a platform where refugees can share their stories. During 2022 the charity further developed this area of work, working with 23 refugees and former refugees to share their experiences with the public.

Our campaigns Gallery of the (New) Home and The Cold Truth were both made stronger by refugee contributors, with stories featured on the website, in supporter communications and in media coverage.

We are incredibly grateful to everyone who trusts us with their story, and we look forward to continuing to work closely with people who have experienced forced displacement.

# THE COLD TRUTH

Freezing winter weather is a threat as dangerous as the conflict that forced refugee families to flee their homes. In countries like Ukraine, Afghanistan, Syria and Iraq, displaced families are living in bomb-damaged, unheated homes, or flimsy makeshift shelters.

UNHCR provides vital winter essentials such as warm clothes, shelters, thermal blankets, fuel and stoves to cook hot food, and emergency winter payments. UNHCR's winter assistance is focused on helping families survive in harsh conditions, often in precarious and temporary shelters. Critical needs for core assistance items during winter include blankets, solar lanterns, tent insulation kits and cash for heating, clothing and rent.

UK for UNHCR's 2022 winter campaign not only raised funds for UNHCR's vital winter response. It was the charity's first fully integrated fundraising and brand campaign, with activations across offline and digital fundraising, and communications.

The campaign centred around the concept of The Cold Truth, using refugee stories and the latest available data to shine a light on positive UK attitudes to supporting people fleeing conflict and engage audiences with UK for UNHCR's work to support displaced people in winter.



## Winter is the hardest time



Farhanaz\* (7) and her brother Najeebullah\* (5), near their home in Kabul.

Seven-year-old Farhanaz\* and her brother Najeebullah\*, 5, fled their home in Nangarhar province, Afghanistan, three years ago, with their grandfather Gul Khan (53) and other family members. Gul Khan and his 26-year-old son work as day labourers, and the children are in school.

"Life is a struggle but winter is the hardest time. In summer we only have to worry about food," said Gul Khan. "But in winter we have to worry about finding fuel to burn, fixing the heating system, falling down on the ice when collecting water."

\*Names changed for protection reasons.

## UK attitudes towards refugees



UK for UNHCR used the latest available information to shed light on the challenges facing refugees globally and attitudes in the UK. An Ipsos survey for World Refugee Day 2022 found:

- **55% of Brits** agreed that refugees make a positive contribution to Britain
- **4 in 5 Brits** agreed that people should be able to take refuge in other countries to escape war or persecution
- **1 in 3 Brits** say they have taken action to support refugees in the past 12 months

The survey was conducted by Ipsos on its Global Advisor online platform. Ipsos interviewed a total of 20,505 adults aged 18–74 across 28 countries, including Great Britain, between 22 April and 6 May, 2022. A representative sample of 1,000 adults aged 16–74 in Great Britain was taken from the general adult population under the age of 75.



# Two Truths and a Lie



In November, UK for UNHCR launched its *Two Truths and a Lie* engagement platform to support The Cold Truth campaign.

With a new twist on the popular icebreaker quiz of the same name, *Two Truths and a Lie* aimed to surprise and inform more people about the positive impact refugees have had on our communities, society and culture. This included science, medicine, literature, art, music, sport, popular culture and architecture.

Personal stories of people with lived experience, such as Samin, a former refugee from Iran now living in the UK, and UNHCR Goodwill Ambassador and former Syrian refugee Maya Ghazal, were shared as part of the campaign.

TV personalities Angela Barnes (*Mock the Week*), Ed Petrie (star of CBBC's RTS-nominated show *All Over the Place*), Esther Manito (from ITV2's *Stand Up Sketch Show*) and Glenn Moore (renowned for his critically acclaimed stand-up show *Glenn, Glenn, Glenn, How Do You Like It*) hosted the online quiz.

The quiz was also supported online by a number of influencers, including: Olga Thompson (@big\_fat\_greekmother), Nicki Chan-Lam (@nickichanlam) and Peter Rugman (@thenonstickpans).

## Campaign results



**36,400** visits to our campaign site, for latest data on national solidarity for refugees and how to help displaced families in winter



**5,300** people played *Two Truths and a Lie*, to learn about contributions across society made by people with refugee backgrounds



**1.3 million** social media reach (individuals reached)



**160** editorial placements through PR across broadcast and online media



**£1.4 million** raised by February 2023 as we approached the campaign's conclusion, supporting urgent winter relief, such as in Ukraine, Syria, Jordan and Afghanistan. Of this, £620,000 was raised by the end of 2022.



# Community fundraising

We are grateful to our many community fundraising champions who went above and beyond throughout 2022, raising more than £1,000,000 for displaced communities.



A scarf designed by young refugees in Indonesia.

## RHome Indonesia

In 2022, RHome – an organisation which creatively empowers young refugees to foster their talents through painting – began supporting UK for UNHCR. RHome donated the profits from the sale of some scarves, with all donations going to support refugees globally.

The scarves were made by women in Indonesia who struggled with finding work during the pandemic, with patterns designed by young refugees in Indonesia between the ages of 3 and 21.



Children choose new reading books at Ilstock Place Senior School library.

## Read for Refugees

When war broke out in Ukraine, librarians across the UK, with support from the School Library Association, began a nationwide fundraiser using what they know best – books.

The Read for Refugees Sunflower Challenge encouraged children to do sponsored reading to raise money for people forced to flee Ukraine, while doing something positive in the face of tragedy. Schools from across the country took part in the challenge.



A custom Miu Miu dress donated by Rebel Wilson.

## STIL Lifestyle Pre-Loved Designer Clothing Sale

Harnessing the power of celebrity, STIL Lifestyle, an independent lifestyle store founded by Sulaika Weihs, began receiving donations of pre-loved garments from some of the biggest names in the world of acting.

From a pair of Sienna Miller's pre-owned jeans to a designer dress worn and donated by fashion designer Susie Cave, 100% of profits from all items went to support UNHCR's lifesaving work globally.



# UK for UNHCR events

After more than two years of remote gatherings, we were delighted to return to in-person events for our supporters, thanking them for their support.

## Film Screening: 'Simple as Water'

On World Refugee Day (June 20, 2022), we partnered with UNHCR's UK Branch Office, the Barbican and HBO to hold a public film screening of the powerful documentary 'Simple as Water' by Oscar-winning director Megan Mylan.

The screening commenced with opening remarks from UK for UNHCR's CEO, Emma Cherniavsky, and UNHCR's UK Representative, Vicky Tennant. This was followed by a panel discussion with Vicky, Hazem Obid, Producer of the film and Syrian refugee, and Maya Ghazal, former Syrian refugee and UNHCR Goodwill Ambassador.



Simple as Water screening on World Refugee Day.

## Netflix's 'The Swimmers' at London Film Festival

In October, UNHCR hosted guests at a special screening of The Swimmers at the London Film Festival. Directed by Sally El Hosaini, The Swimmers tells the inspirational true story of UNHCR Goodwill Ambassador Yusra Mardini and her sister Sara's treacherous journey to Europe from Syria and her indomitable will to achieve her dream of competing at the Olympics.

At the end of the screening, members of the cast, the director and Yusra Mardini joined the stage for a special presentation.



## Celebrating 30 years of UNHCR's refugee scholarship programme

To celebrate 30 years of UNHCR's refugee scholarship programme (DAFI), in November, we hosted an intimate and informative dinner.

The evening highlighted the challenges that refugee students face in accessing higher education and the programme's successes to date in supporting 21,500 refugee scholars to complete their studies.

We were joined by some brilliant speakers: British actor and UNHCR Goodwill Ambassador, David Morrissey, UNHCR Education Officer Manal Stulgaitis, UK for UNHCR's CEO Emma Cherniavsky, and Class of 2025 DAFI scholar, Sara Mohammad.



David Morrissey talks with Afghan refugee DAFI scholars (l-r) Muqaddas, Najiba and Mehbooba in the grounds of the University of Balochistan, Pakistan.

## Beyond the Headlines: a look at 2022 and the year ahead

In November, we held a special end-of-year event at St Ethelburga's Centre for Reconciliation and Peace to thank our donors for their generosity and solidarity with refugees.

Our guests enjoyed delicious light bites cooked by Syrian refugee chef and human rights activist, Majeda Khoury, listened to outstanding music performed by Ukrainian violinist, Nikita Vikhorev, and were photographed by the talented Joel Rodriguez, a refugee from Venezuela.

There were various opportunities for the guests to learn more about our work through the Great British Welcome exhibition. UNHCR Representative, Vicky Tennant, spoke about UNHCR's work in the UK and her experience working in Syria, and Hani Arnout shared his moving story of being forced to flee Syria with his family.



'Beyond The Headlines: A look at 2022 and the year ahead'.

# Strategic plan review



Mukley, from South Sudan, harvests green maize from her piece of land in Nguenyiel refugee camp, Gambela - Ethiopia

**When we defined our inaugural five-year strategy, we made a commitment to be bold. Bold in our aspirations, in our communications and in our requests for support for refugees.**

What 2022 taught us is that we were not nearly bold enough. 2022 was a year that pushed the boundaries far beyond what we thought possible. It forced us to revisit our vision for UK for UNHCR's future and what we can achieve for refugees and other displaced people.

We commissioned a review of peer organisations that have been through similar moments of exceptional growth. The study examined best practice in the aftermath of such growth and how to sustain support beyond the initial interest. Furthermore, we revisited our analysis of the external market conditions to assess their impact on our strategic framework.

What we now understand is that our framework holds true. We will continue to strive for partnerships that have transformative impact, for sustainable giving, to reach new audiences and to innovate. But we now know that the market potential is far bigger than we imagined. Audiences across the UK, from the private sector to individuals, have shown their willingness to support the refugee cause.

With the number of displaced people globally at an all-time high of 103 million, it's vital that we galvanise the wave of support across the UK to creating lasting, positive change for refugees.

We have been bold in updating our ambitions and reviewed our five-year strategy following the exceptional growth of our charity in 2022.

Our new goal is to be an organisation that by **2027 will be raising £40m a year** to support refugees and other displaced people through UNHCR's work.





# Looking ahead to 2023



*Eyoub, 7, smiles brightly while boarding the boat in Yemen that will take him and his family back to Somalia through UNHCR's assisted returns program.*

## 2022 changed the landscape for our organisation and all those working to support the refugee cause.

The groundswell of support we received from across the UK in response to Russia's invasion of Ukraine was a clear demonstration of solidarity with refugees, at a scale we could not have anticipated. Our mission now is to extend that initial wave of support from the UK public and generous donors into a commitment to stand with all refugees from around the world, for as long as they need us.

We have refreshed our ambitions by updating our strategic plan to reflect the expanded support we received in 2022. New audience engagement remains a key pillar of our strategy, so our focus in 2023 is to ensure our new supporters can see the positive impact of their donations and gain a better understanding of the work UNHCR delivers with refugees.

The cost-of-living crisis in the UK creates a challenge for all charities as we seek to retain and grow our supporter base. To weather this financial crisis, we will make tactical investments to expand successful activities, while also investing in innovative opportunities that will strengthen our fundraising and communications work.

With the war in Ukraine, ongoing crises such as Afghanistan and Syria, and heightened national debate around asylum policy, public interest in the refugee cause remains high. Our charity and UNHCR have been highly visible as a result. In 2023 we will build on this, connecting more supporters with our work and raising awareness of refugee crises around the world. Key moments will include Ramadan in April, World Refugee Day in June and the Global Refugee Forum in Geneva in December.

Strengthening the diversity and resilience of UK for UNHCR is also a critical priority, so the charity can continue to respond swiftly to the growing number of refugee emergencies and ably represent the communities we serve.

## Looking ahead



**Five-year strategy refresh**



**Funds for global relief**



**New audiences and solidarity**



**Investment and innovation**



**Diversity and resilience**

# People and operations



A UNHCR staff member talks to children in the Puerto Antioquia community in Bojayá, Chocó, Colombia following a football game. UNHCR supports the government's efforts to provide assistance to people displaced by armed conflict.

© UNHCR/Catalina Betancur Sánchez

**The charity strives to provide a positive, inclusive and professional culture where staff feel supported and motivated by their work for the refugee cause. To help the charity achieve its objectives, our operations keep up with new innovations and make every effort to be as efficient and innovative as possible.**

## Supporting our team

In line with our five-year growth plan and its acceleration following the Ukraine emergency, we recruited 14 new posts in 2022 to build capacity. These were mainly across fundraising areas but also in communications, finance, operations and data management. We ended the year with 39 staff in place.

All staff have an annual workplan to help guide their work, training and personal development. This includes quarterly check-ins and an annual appraisal structure.

Staff have access to individual training or events relating to their area of expertise, alongside broader training opportunities for all staff. In 2022, this included GDPR, cyber awareness, mental health and wellbeing, people management, development planning and storytelling.

## Lived experience

Inclusion and diversity are at the heart of our charity's values, for our staff, Trustees and those we serve. Lived experience is represented across our charity, and strongly encouraged in our job advertisements. We have several staff and Trustees with personal experience of displacement.

In 2022, we launched a pilot traineeship programme to provide work skills and CV experience for someone who is at the beginning of their career or transitioning to the UK workforce after having experienced forced displacement.

We built a six-month programme of work experience across various skillsets in the charity and recruited our first trainee in September.

## Staff welfare

The charity provides a range of benefits to staff, including free access to health and counselling services, life and income protection insurance, 28 days annual leave and a flexible approach to working, such as our hybrid work culture.

In 2022, we reviewed our family leave and sick leave policies to better align with the sector and increase our enhanced allowances in both areas.

We were particularly mindful of staff welfare as we responded to the exceptional circumstances triggered by the invasion of Ukraine, with teams working in emergency mode over a sustained period. This included reviewing workplans to reprioritise or delay projects, and bonus leave days to give staff respite.

As the charity's activity grew, we appointed dedicated leads for safeguarding in our senior management team and on our Board.



## Cost of living response

We initiated additional cost of living measures to support staff in the current economic climate. This included a one-off cost of living payment to all staff in November, and an annual pay award for all staff from January 2023. We also set up free access to confidential, personalised counselling in financial wellbeing and home budget planning.

## Cybersecurity

We engage an IT services provider to maintain the security and integrity of our IT platforms, and continue to meet all Cyber Essentials criteria defined by the Government.

In 2022, we continued to build the resilience of our cybersecurity with new measures to strengthen the security of our networks, infrastructure, applications and end user activity.

End user activity remains one of the biggest vulnerabilities in this area, and in 2022 we delivered cyber awareness training to all staff and all new joiners. This is a continual process as we build a culture of cyber safety across all activities. In 2023, we are expanding our security assessments and activities with our IT services provider.

## Data and GDPR

Mindful of the charity's data growth, we expanded our data governance structure in 2022 and established a GDPR Steering Group. This group meets monthly to review data compliance, such as for new activities, and liaises with the SMT and Trustees to keep them informed and consult where required.

The charity engages an external Data Protection Officer (DPO) to ensure independent oversight of data handling across the organisation. The DPO reports annually to the Board and provided a positive assessment of the charity's GDPR compliance in 2022.

In line with Information Commissioner's Office (ICO) requirements, the charity has defined its Data Protection Policy Framework, maintains a Register of Processing Activities (ROPA) and systematically reviews individual areas of GDPR compliance, under the guidance of the DPO. Reviews in 2022 included Risk Management, Data Breach Management, Data Retention and DPIA Process.

## Finance

We grew our in-house finance expertise as the charity continued to grow the volume and complexity of its financial activities in 2022. This included one new post – a Finance Manager – working with our Director of Finance and external service providers.



Registration of Burkinabe asylum seekers who have fled attacks by armed groups in their country. They found safety in Tera, Niger.

© UNHCR/Bauhar Yauroussa Sijda



# Objectives and activities



## Our vision

A world where every person forced to flee can build a better future.

## Our mission

We build solidarity and raise funds for refugees worldwide by:

- creating a platform for the UK community to take action
- sharing refugee stories to raise awareness and inspire the UK public
- building partnerships that mobilise support for refugees.

## Our activities

We fundraise across multiple channels, including direct marketing, digital, community fundraising, corporates, trusts, foundations and other philanthropists. Our impact reporting demonstrates how donations help beneficiaries. We raise solidarity and awareness through media and PR, social media, high profile supporters, events, campaigns and partnerships.

## Charitable objects

UK for UNHCR's charitable objects, as defined by its Constitution, are as follows:

- The relief of refugees, asylum seekers, internally displaced persons and Stateless Persons by raising funds in the United Kingdom in support of UNHCR's (United Nations High Commissioner for Refugees) protection and assistance programmes as are regarded as charitable under English law.*
- The advancement of education, and the awareness of the public in general, about the situation and the needs of refugees, asylum seekers, internally displaced persons and Stateless Persons worldwide.*
- The promotion of social inclusion for the public benefit, in the UK and worldwide, by preventing refugees, asylum seekers, internally displaced persons and Stateless Persons from becoming socially excluded, and by relieving the needs of those refugees, asylum seekers, internally displaced persons and Stateless Persons who are socially excluded and assisting them to integrate into society.*

## Public benefit

The Trustees confirm that they have complied with the duty outlined in Section 4 of the Charities Act 2006 to have due regard to the Charity Commission's general guidance on public benefit, 'Charities and Public Benefit.' This guidance addresses the need for all charities' aims to be, demonstrably, for the public benefit. In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

## Volunteers

The charity is grateful to the Trustees, who offer their time and support voluntarily, and to the volunteers who supported the charity at public events during the year.

## Accreditations

UK for UNHCR is a member of the Fundraising Regulator and signatory to its Code of Conduct. It is also a member of the Institute of Fundraising and the National Council for Voluntary Organisations. The charity is also registered with the Information Commissioner's Office.



# Structural overview, risk management and financial reports



A UNHCR Supply Officer at a warehouse in Poland prepares emergency relief supplies to be trucked to displaced people in Ukraine.

# Financial review

**We spent £46 million in pursuit of our vision: to build a better future for people fleeing conflict and persecution.**

## Financial overview

UK for UNHCR raised a record total income of £55.7 million. This was a remarkable achievement made possible by the incredible support and generosity of our donors and partners. The key driver of this increase in income was the unprecedented support for our emergency campaigns, in particular our Ukraine appeal. We also received significant donations to a number of other refugee crises throughout the year including Afghanistan, Ethiopia and Pakistan.

	2022	2021
	£'000	£'000
Gross income	55,748	17,678
Expenditure on raising funds	5,806	4,772
Net income available for charitable application	49,942	12,906
Expenditure on charitable activities	40,210	9,434
<b>Net income</b>	<b>9,732</b>	<b>3,472</b>

## How we spent our money

Total resources expended were £46 million, £31.8 million more than the previous year. Our spend on charitable activity grew by £30.8 million to £40.2 million and our grant awards to UNHCR relief operations more than quadrupled

to £39.1 million (2021: £8.8 million). £33.8 million of this grant award supported our Ukraine relief operations, including the provision of emergency shelters, repairs for homes damaged by shelling, emergency cash assistance, and protection services such as psychological support. The rest of our grant awards supported UNHCR operations in other locations including Afghanistan, Pakistan, Syria, Kenya, Yemen and Ethiopia.

We spent a total of £5.8 million on activity to raise funds. The majority of this spend was focused on activity to generate funds in year, with the balance spent on attracting supporters who will donate to the charity over the long term. It is our ambition to continue to reduce the cost of fundraising, and to this end we are investing in our digital capabilities to maximise the return on our fundraising spend. Due to the exceptional results in 2022, for each pound that we spent, an average of 12 pence was invested on fundraising activity to raise the next pound.

## Support costs

Support costs include Finance, Human Resources and Technology teams as well as Governance and Facilities. Support costs were £0.9 million, a small increase of £0.1 million on last year. This increase is mainly due to adding capacity and resilience in support functions as we invest in UK for UNHCR to ensure we are an organisation built for the future and are able to better respond to changes in areas such as technology, governance and compliance.

## How we raised funds

In raising funds to support our charitable objectives, we rely on voluntary donations and grants from individuals, trusts, and corporates. The fundraising environment across these sectors remains challenging due to the



volatile economic climate. We strive to meet best practice standards in our fundraising activity as defined by regulators and want our supporters to know that we are fundraising responsibly.

Total incoming resources for the year were £55.7 million (2020: £17.7 million). Of this £5.1 million was a grant from UNHCR. Our fundraised income excluding this UNHCR grant increased by £37.9 million to £50.4 million. The main driver for this increase was the incredibly generous response to our Ukraine appeal, which raised a total of £34.5 million. Donations from individuals totalled £18.9 million. We saw a significant growth in income from digital marketing in the year, with an increasing preference by our supporters to donate higher value, one-off donations. We also secured donations from Corporates of £24.1 million and Trusts contributed £3.5 million towards a range of activities. Additionally, Corporates and Trusts contributed £4.1 million of gifts in kind.

## Reserves policy

At the end of the year our total funds stood at £13.5 million of which £1.7 million related to restricted funds, with unrestricted funds making up the balance of £11.8 million.

Trustees recognise the need to hold sufficient free reserves to ensure the protection of our core activities in the event of income shortfall, and to allow balanced long-term strategic planning. Free reserves available for use by UK for UNHCR are those that are readily realisable, less funds whose use is restricted or has been designated for particular purposes.

The Trustees have set a target range for free reserves on a risk-based approach to provide some protection on any unforeseen decrease to our fundraising income and to provide sufficient working capital for the organisation. The approach recognises that most of the charity's income comes from voluntary donations which are uncertain. During the year, the Finance, Audit and Risk Committee reviewed both the methodology and the calculation of target reserves and recommended a target range of £3.8 million to £4.5 million. This range was approved by the Board of Trustees on 12 December 2022.

At the start of the year, Trustees set a modest target surplus for 2022 of £0.2 million. Due to the unprecedented support for our emergency appeals, predominantly around the Ukraine emergency, we have seen our unrestricted reserves at the year-end increase by £8.4 million to £11.8 million. This is above the upper limit agreed by Trustees. Trustees want to ensure that the excess reserves are spent in a considered manner, taking into account both the short-term and longer-term needs of the organisation and those who we serve. To this end, in December Trustees designated £2.5 million of free reserves as a Development Fund to support future growth. The fund is expected to be fully drawn down by 2026.

Trustees are also cognisant of the current economic outlook and the challenging fundraising environment. Trustees have set up a breakeven budget for 2023 and the assumptions made in the budget reflect the challenging fundraising climate. Trustees will consider further plans for

spending excess reserves during the year once we have further insights on our ability to fundraise in the midst of a cost-of-living crisis.

## Going concern

We have set out above a review of financial performance and our reserves position. We have adequate financial resources and are well placed to manage business risks. Our planning process has been enhanced to include scenario planning of the charity's income and expenditure and levels of reserves. The financial projections have taken into consideration the current economic climate and its potential impact on our income generating activities and our planned expenditure. We are also strengthening our forecasting process with an increased focus on cash flow management.

As a national partner to a United Nations agency, UK for UNHCR also has access to investment in the form of an annual grant, which supports its activity and the growth of its fundraising programmes for refugees. The relationship between UNHCR and the charity is long-term in nature, with a multi-year partnership agreement in place. The strong performance of fundraising across all channels in 2022 is indicative of high levels of current donor support and future potential in the UK for our cause. Building on this momentum, UNHCR has confirmed a minimum grant of £5.2 million to support the charity's operational and fundraising activity in 2023. The charity has also secured rent-free office space for 2023, thanks to a generous in-kind contribution by WeWork.

Considering the above, Trustees believe that UK for UNHCR is well placed to manage the business risks it faces with sufficient levels of reserves and a good cash flow. The Trustees therefore have reasonable expectation that we have sufficient resources to continue operations for the foreseeable future and believe that there are no material uncertainties that call into doubt our ability to continue as a going concern.

# Principal risks and uncertainties

UK for UNHCR has an organisation-wide risk management process for identifying the risks to the charity and developing appropriate risk mitigation plans. The Board has the ultimate responsibility for the management of risk, and they have delegated the responsibility to the Finance, Audit and Risk Committee. The Committee reviews significant risks at each meeting along with risk mitigation plans and any additional controls to reduce the risk further. All risks are considered by the Trustees to be appropriately managed and mitigated.

UK for UNHCR proactively manages risk in several categories. The key risks and uncertainty facing UK for UNHCR are set out in the table overleaf.

## Risk

The current cost-of-living crisis in the UK and the sustained high levels of inflation could impact on our supporters resulting in substantially reduced income in the short to medium term. This could potentially affect our ability to deliver planned activity.

The increased threat and sophistication of cybercrime including phishing, malware and ransomware attempts could impact on our systems, data, finances or reputation.

A failure in our safeguarding practice could contribute to the harming of vulnerable individuals. If we do not maintain robust safeguarding policies and procedures, this could result in failure to uncover bullying, sexual exploitation or abuse.

Failure to attract, recruit, develop and retain people with the relevant skills and expertise could result in the loss of institutional knowledge and impact on the delivery of strategy.

Failure to comply with legal and regulatory responsibilities could result in regulatory censure, loss of trust, financial impact and damage to the reputational status of the charity.

## Mitigation

The Board approves a comprehensive annual plan and budget for UK for UNHCR and ensures that our financial planning reflects significant external changes. The Board and its committees also review financial performance against objectives set in our annual plans. Material variances together with any revised financial forecasts are submitted to the Finance, Audit and Risk Committee and to the Board. We are also strengthening our forecasting capabilities and cash flow management processes with an increased focus on embedding rolling financial forecasts.

We take the security of our data seriously and have good measures in place. We have enhanced our security measures and meet Cyber Essentials criteria defined by the Government. We delivered regular fraud and cybersecurity awareness training to all staff. This is a continual process as we build a culture of cybersecurity awareness across all activities. In 2023, we will further expand our security assessments and activities with our IT services provider.

Protecting the safety and dignity of our staff, supporters and anyone who engages with us is central to the charity's values. Like our implementing partner, UNHCR, the charity has zero tolerance for all forms of bullying, harassment and abuse. Both the charity and UNHCR have robust safeguarding policies and complaints procedures that are clearly signposted to for internal and external audiences. All new charity staff complete a United Nations safeguarding training module and group training is periodically hosted to provide additional information on the UK regulatory framework and operating context. The charity's staff handbook includes policies on grievances relating to harassment and bullying, as well as how to raise concerns about the safety of vulnerable people, including children, whether in the UK or overseas. UNHCR staff are all signatories to a Code of Conduct that goes beyond national laws and has additional special measures for protection from sexual exploitation and sexual abuse. Furthermore, UNHCR has dedicated staff in every operation globally who are responsible for safeguarding and ensuring beneficiaries and staff can come forward with any concerns. All allegations of sexual harassment and abuse are referred by UNHCR to the Inspector General's Office to ensure an independent investigation can be carried out. Explicit consent is always gained from the subjects of case study photography and materials that the charity uses. For any materials relating to children, a parent or guardian must provide consent. The charity also has a designated Safeguarding lead appointed within the senior management team and on the Board of Trustees.

The charity strives to provide a positive, inclusive and professional culture where staff feel supported and motivated by their work for the refugee cause. We carry out regular staff engagement surveys with follow-up action plans. Our remuneration policy is reviewed annually with biennial benchmarking of all staff salaries. We have a structured induction programme for all new staff with clear objectives to help guide their work, training and personal development.

We have a programme of continuous review of compliance frameworks including review of policies and procedures. The charity receives professional legal advice from its principal legal advisors to help inform decisions, risk management and regulatory compliance. The Board also receives independent third-party assurances on data, technology and cybersecurity.



# Structure, governance and management

## Structure and related parties

United Kingdom for UNHCR is registered charity 1183415 (England & Wales) and constituted as a charitable incorporated organisation (CIO). It is the official charity partner in the United Kingdom for the United Nations High Commissioner for Refugees (UNHCR).

UNHCR, also known as the UN Refugee Agency, is a global humanitarian agency governed by the UN General Assembly and headquartered in Geneva, Switzerland. The agency was established in 1950 and is the custodian of the 1951 Refugee Convention. It is the lead global agency mandated to safeguard the rights and wellbeing of forcibly displaced and stateless people.

UNHCR maintains a formal Representative Office in the UK, responsible for UNHCR's policy work and UK government relations relating to asylum seeking and resettlement in the United Kingdom.

The relationship between UK for UNHCR and UNHCR is governed by a 'Recognition Agreement', which sets out the terms for collaboration between the two independent organisations in support of the charity's beneficiaries and purposes. This agreement also confirms UK for UNHCR's appointment as UNHCR's sole charity partner in this country.

UK for UNHCR is one of nine independent charity members in UNHCR's global fundraising network, which includes other national charity partners in the United States, Japan, Australia, Spain, Germany, Sweden, Switzerland and Argentina.

UK for UNHCR contributes funds to global humanitarian relief operations delivered by UNHCR, in order to support forcibly displaced and stateless people in line with the charity's objects.

## Trustees and governance

The organisation is governed by its Constitution and its only voting members are the charity's Trustees, who make up the charity's Board. The charity's Constitution requires there to be a minimum of three and a maximum of 12 Trustees. In 2022, the Board welcomed two additional Trustees to the Board, Garvin Brown and Zarlazht Halaimzai, bringing the total number of Trustees to 10. See p39 for a full list of Trustees.

The Board is responsible for ensuring that UK for UNHCR's vision, mission and activities support its charitable objects for the benefit of forcibly displaced and stateless people. The Board receives advice and information during its regular meetings with the CEO and other senior leadership team members. In 2022, the Board convened five formal meetings, which were also attended by the senior management team, as well as additional meetings

with UNHCR executives. These meetings help Trustees to review the performance, financial health and regulatory compliance of UK for UNHCR.

The Board is supported by a finance, audit and risk committee and a remuneration committee. The finance, audit and risk committee met five times last year and the remuneration committee met twice during the year. The terms of reference and membership of each committee is set by the Board of Trustees.

All Trustees receive no remuneration other than for expenses incurred as Trustees. Trustee indemnity insurance is in place for the protection of the Trustees.

## Trustee appointments and tenure

In selecting individuals for appointment as charity Trustees, the charity Trustees must have regard to the skills, knowledge and experience needed for the effective administration of UK for UNHCR. A Trustee may be appointed or reappointed by resolution passed at a properly convened meeting of the charity Trustees. The Trustee terms are as follows:

- Every Trustee shall be appointed for a three-year term and is eligible for reappointment following their first term. A charity Trustee who has served for two consecutive terms may not normally be reappointed for a third consecutive term.
- A Trustee may, in exceptional circumstances, be appointed for a third consecutive term if the charity Trustees are satisfied that this appointment is in the best interests of the charity. The resolution of the Trustees approving the appointment must record the reasons why the Trustees are satisfied that it is in the charity's best interests. Currently, there are no Trustees serving beyond the normal maximum term allowed.
- The Trustees shall appoint one of their number as Chair of Trustees for a term of up to three years. The Chair may be reappointed for a second term, but no longer than six consecutive years.

## Induction and training of Trustees

The charity Trustees will make available to each new charity Trustee, on or before their first appointment:

- (a) a copy of the current version of the Constitution; and
- (b) a copy of the charity's latest Trustees' Annual Report and statement of accounts.

In addition to this, new Trustees receive briefings from the CEO and the senior leadership team, as well as key UNHCR executives such as the agency's UK Representative, Head of European Fundraising and Global Fundraising Chief. From time to time, Trustees may also join staff presentations or other training to further support their governance duties.

## Management

While the Trustees maintain oversight of the charity's performance, finances and compliance, they delegate the day-to-day management of the charity to its senior leadership team, led by the CEO.

This includes developing UK for UNHCR's annual plans and strategy; growing fundraising, operational capacity and communications; delivering charitable activities such as public awareness and engagement campaigns; and distributing funds to support relief operations in line with our charitable objects.

UK for UNHCR also works with a variety of third parties to help us achieve our charitable objects for the benefit of forcibly displaced and stateless people. These can include professional fundraisers who support the charity's management and wider team with specialist skills, such as direct marketing and digital fundraising. The charity does not currently operate any face-to-face fundraising activity.

All third parties who work with the charity are expected to meet the same high standards as in-house staff, and there are contracts in place to ensure all agency partners follow industry best practice and regulatory requirements.

The charity also has comprehensive approval systems in place to ensure all communications with donors and the broader public are accurate and appropriate in the context of the work we support and the Fundraising Regulator Code of Conduct.

UK for UNHCR retains a fulfilment agency to liaise with donors on our behalf. We provide regular training to their staff, along with briefings on latest refugee crises and relief operations, to ensure they represent UK for UNHCR appropriately.

## Remuneration philosophy

The purpose of remuneration is to ensure the charity attracts high-calibre potential employees, to help retain its people and support workforce productivity. UK for UNHCR's ability to achieve positive outcomes for forcibly displaced and stateless people is hugely influenced by the commitment, skill and productivity of its staff.

UK for UNHCR's remuneration, which encompasses financial and non-financial elements, is governed by

a Remuneration Policy, overseen by a Remuneration Committee of Trustees and supported by senior management.

UK for UNHCR believes remuneration must be fair, sustainable and relevant to workers in the market sectors in which UK for UNHCR competes for labour. Remuneration is set at levels that maximise funding available for charitable activities while ensuring fair pay that attracts expertise that will deliver our charitable objects.

To support this, the charity conducts a comprehensive benchmarking review every second year of all salaries against live salary data for the charity sector. Every new post is benchmarked against this live sector data. The charity's aim is to set salaries within a 10% variance of the median for each role, in line with experience.

In addition to salaries, the charity offers benefits such as 28 days annual leave, life insurance, an 8% pension contribution, flexible working and an employee assistance programme that provides free confidential services such as GP appointments, counselling sessions and courses in physical and mental wellbeing. All staff have an annual workplan to support personal objective setting, and training and development needs.

The Trustees also have oversight of setting, maintaining and reviewing CEO remuneration and performance. Performance is appraised through a formal process against predetermined objectives.



# Administrative details

## Charity name

The charity's full name is United Kingdom for UNHCR. However, a working name of 'UK for UNHCR' is also used in public and donor communications.

## Registered office

WeWork, 131 Finsbury Pavement, London EC2A 1NT

## Registered charity number

1183415 (England and Wales)

## Board of Trustees in this reporting period:

Charlotte Boyle <sup>1</sup>	Chair
Rebecca Perlman	Trustee
Arabella Phillimore <sup>1</sup>	Trustee
Ori Raveh	Trustee
Keith Felton <sup>1 2</sup>	Treasurer
Katy Steward <sup>2</sup>	Trustee
Mevan Babakar <sup>2</sup>	Trustee
Claire Hajaj	Trustee
Garvin Brown <sup>2</sup>	Trustee, appointed 1 January 2022
Zarlasht Halaimzai	Trustee, appointed 1 January 2022

1. Member of the Remuneration Committee

2. Member of the Finance, Audit and Risk Committee

## Senior leadership team in this reporting period:

Emma Cherniavsky	Chief Executive Officer
Mark Macdonald	Director of Communications & Corporate Affairs
Fiona Hesselden	Director of Fundraising
Lydia Piddock	Director of Strategy & Growth
Himali Fernando	Director of Finance

## Principal professional advisors

## Auditors

Menzies LLP, Centrum House, 36 Station Road, Egham, Surrey TW20 9LF

## Bankers

Lloyds Bank, 120 Lewisham High St, London SE13 6UG

## Solicitors

Herbert Smith Freehills LLP, Exchange House, Primrose Street, London EC2A 2EG

Morgan Lewis, Condor House, 5-10 St. Paul's Churchyard, London EC4M 8AL

Russell Cooke LLP, 8 Bedford Row, London WC1R 4BX

## How to contact us with feedback or queries:

**By email:** [supportercare@unrefugees.org.uk](mailto:supportercare@unrefugees.org.uk)

**By phone:** 020 3761 8094, Monday – Friday between 9am and 5pm

**By post:** Supporter Care, UK for UNHCR, WeWork, 131 Finsbury Pavement, London EC2A 1NT

## By social media:

 [unrefugeesUK](#)

 [unrefugeesUK](#)

 [unrefugeesUK](#)

 [ukforunhcr](#)

 [ukforunhcr](#)

# Statement of Trustees' responsibilities

The Trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the Trustees to prepare financial statements for each financial period which give a true and fair view of the state of affairs of the charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the Trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

## Disclosure of information to auditors:

Each of the persons who are Trustees at the time when this Trustees' Report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the charity's auditors are unaware, and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Approved by order of the members of the Board of Trustees and signed on their behalf by:



**Charlotte Boyle, Chair**

UK for UNHCR

Date: 20 April 2023



# Independent auditors' report to the members of United Kingdom for UNHCR

## Opinion

We have audited the financial statements of United Kingdom for UNHCR (the 'charity') for the year ended 31 December 2022 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

The financial statements have been prepared in accordance with Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standards applicable in the UK and Republic of Ireland (FRS 102) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has been withdrawn.

This has been done in order for the accounts to provide a true and fair view in accordance with the Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2019.

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 December 2022, and of its incoming resources and application of resources for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

## Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

# Independent auditors' report to the members of United Kingdom for UNHCR (CONTINUED)

## Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

## Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' report.

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Trustees' Report is inconsistent in any material respect with the financial statements; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

## Responsibilities of Trustees

As explained more fully in the Trustees' responsibilities statement, the Trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.



# Independent auditors' report to the members of United Kingdom for UNHCR (CONTINUED)

## Auditors' responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud, is detailed below:

- The charity is subject to laws and regulations that directly affect the financial statements including financial reporting legislation. We determined that the following laws and regulations were most significant including the Charities Act 2011, the Safeguarding Vulnerable Groups Act 2006, UK General Data Protection Regulation (UK GDPR), and the UK Code of Fundraising Practice. We assessed the extent of compliance with these laws and regulations as part of our procedures on the related financial statement items.
- We understood how the charity is complying with those legal and regulatory frameworks by making inquiries to management, those responsible for legal and compliance procedures and the charity Trustees. We corroborated our inquiries through our review of Board minutes.
- The engagement partner assessed whether the engagement team collectively had the appropriate competence and capabilities to identify or recognise non-compliance with laws and regulations. The assessment did not identify any issues in this area.

We assessed the susceptibility of the charity's financial statements to material misstatement, including how fraud might occur. We considered the opportunities and incentives that may exist within the organisation for fraud and identified the greatest potential for fraud in the following areas: posting of fraudulent journal entries, authorisation, processing and payment of fraudulent expenses and timing of revenue recognition.

Audit procedures performed by the engagement team included:

- Identifying and assessing the design effectiveness of controls management has in place to prevent and detect fraud;
- Understanding how those charged with governance considered and addressed the potential for override of controls or other inappropriate influence over the financial reporting process;
- Challenging assumptions and judgments made by management in its significant accounting estimates; and
- Identifying and testing journal entries, in particular any journal entries posted with unusual account combinations.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/Our-Work/Audit/Audit-and-assurance/Standards-and-guidance/Standards-and-guidance-for-auditors/Auditors-responsibilities-for-audit/Description-of-auditors-responsibilities-for-audit.aspx>

# Independent auditors' report to the members of United Kingdom for UNHCR (CONTINUED)

## Use of our report

This report is made solely to the charity's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's Trustees those matters we are required to state to them in an Auditors' Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and its Trustees, as a body, for our audit work, for this report, or for the opinions we have formed.

Menzies LLP

Janice Matthews FCA  
Senior Statutory Auditor

For and on behalf of  
Menzies LLP  
Centrum House  
36 Station Road  
Egham  
Surrey  
TW20 9LF

Date: 21 April 2023



# Financial statements

## Statement of Financial Activities

For the year ended 31 December 2022

		UNRESTRICTED FUNDS 2022 £'000	RESTRICTED FUNDS 2022 £'000	TOTAL FUNDS 2022 £'000	TOTAL FUNDS 2021 £'000
	Notes				
<b>Income from:</b>					
Donations and legacies		15,404	40,312	55,716	17,678
Other trading activities		11	-	11	-
Investments		21	-	21	-
<b>Total income</b>	<b>3</b>	<b>15,436</b>	<b>40,312</b>	<b>55,748</b>	<b>17,678</b>
<b>Expenditure on:</b>					
Raising funds	6	5,806	-	5,806	4,772
Charitable activities	6	1,175	39,035	40,210	9,434
<b>Total expenditure</b>		<b>6,981</b>	<b>39,035</b>	<b>46,016</b>	<b>14,206</b>
<b>Net movement in funds</b>		<b>8,455</b>	<b>1,277</b>	<b>9,732</b>	<b>3,472</b>
<b>Reconciliation of funds:</b>					
Fund balances brought forward at 1 January		3,317	455	3,772	300
<b>Fund balances carried forward at 31 December</b>	<b>14</b>	<b>11,772</b>	<b>1,732</b>	<b>13,504</b>	<b>3,772</b>

Prior year split between unrestricted and restricted appears in Note 18.

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 48-59 form part of these financial statements.

# Balance Sheet

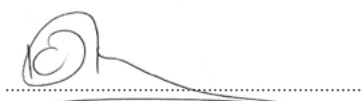
## As at 31 December 2022

	Notes	2022 £'000	2021 £'000
<b>Fixed assets</b>			
Tangible assets	10	3	15
<b>Total fixed assets</b>		<b>3</b>	<b>15</b>
<b>Current assets</b>			
Debtors	11	1,938	1,738
Cash at bank and in hand		12,115	5,045
<b>Total current assets</b>		<b>14,053</b>	<b>6,783</b>
<b>Creditors</b>			
Amounts falling due within one year	12	552	3,026
<b>Net current assets</b>		<b>13,501</b>	<b>3,757</b>
<b>Total assets less current liabilities</b>		<b>13,504</b>	<b>3,772</b>
<b>Total net assets</b>		<b>13,504</b>	<b>3,772</b>
Represented by:			
<b>Funds</b>			
Restricted funds		1,732	455
Designated funds		2,500	-
Unrestricted funds		9,272	3,317
	14	<b>13,504</b>	<b>3,772</b>

The annual Trustees' report and accounts including notes 1 to 18 were approved and signed on their behalf on 20 April 2023 by:



**Charlotte Boyle**  
Chair of the Board



**Keith Felton**  
Treasurer

The notes on pages 48-59 form part of these financial statements.

# Statement of Cash Flows

## For the year ended 31 December 2022

	Notes	2022 £'000	2021 £'000
Cash flow from operating activities:			
Net cash used in operating activities	(a)	<b>7,070</b>	<b>3,048</b>
<b>Change in cash and cash equivalents in the year</b>		7,070	3,048
<b>Cash and cash equivalents at the beginning of the year</b>		5,045	1,997
<b>Cash and cash equivalents at the end of the year</b>		<b>12,115</b>	<b>5,045</b>

### Note (a)

<b>Net movement in funds per the statement of financial activities</b>	<b>9,732</b>	<b>3,472</b>
Depreciation charges	12	14
Loss on sale of fixed assets	-	2
Increase in debtors	(200)	(1,694)
(Decrease)/increase in creditors falling due within one year	(2,474)	1,254
<b>Net cash provided by/used in operating activities</b>	<b>7,070</b>	<b>3,048</b>

### Note (b)

#### Analysis of changes in net debt

	At 01/01/2022	Cash Flows	At 31/12/2022
Cash	5,045	542	5,587
Cash equivalents	-	6,528	6,528
<b>Total</b>	<b>5,045</b>	<b>7,070</b>	<b>12,115</b>



# Notes to the financial statements

## for the year ended 31 December 2022

### 1. General information

United Kingdom for UNHCR is a Charitable Incorporated Organisation registered in England & Wales. The registered address can be found on page 39 and details of the principal activities are set out in the Trustees' Annual Report.

### 2. Accounting policies

#### 2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved following the Charities SORP (FRS 102) published on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

United Kingdom for UNHCR meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

#### 2.2 Going concern

After making enquires, the Trustees have reasonable expectation that the charity has adequate resources to continue its activities for the foreseeable future. Accordingly, they continue to adopt the going concern basis in preparing the financial statements as outlined in the Financial Review on page 34.

#### 2.3 Income

All incoming resources are included in the statement of financial activities when the charity is legally entitled to the income, the amount can be measured with reasonable accuracy and its receipt is probable. When income is received in advance of providing goods or services, it is deferred until the charity becomes entitled to the income.

#### Legacies are recognised when all the three criteria below are met:

- a. Establish entitlement – entitlement to legacies is taken as the earlier of the final estate accounts being approved or cash received.
- b. Where receipt is probable – the charity is aware that probate has been granted.
- c. The amount is measurable – in practice this could come from final estate accounts, cash received or correspondence from executors/solicitors confirming an amount to be distributed.

For relevant grants, income is accounted for as the charity earns the right to consideration by its performance. Where the grant is received in advance of performance, its recognition is deferred and included in creditors. Where entitlement occurs before the grant is received, it is accrued in debtors.

# Notes to the financial statements

## for the year ended 31 December 2022

### 2. Accounting policies (continued)

#### 2.3 Income (continued)

Income from donations is recognised when received.

Gifts in kind donated for distribution are included at valuation and recognised as income when they are distributed to the projects. Gifts donated for resale are included as income when they are sold.

On receipt, donated professional services and facilities are recognised on the basis of the value of the gift to the charity which is the amount it would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

#### 2.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably.

Expenditure on raising funds comprise the costs associated with attracting voluntary income and the costs of trading for fundraising purposes. The costs of these activities also include expenditure of an indirect nature necessary to support them.

Expenditure on charitable activities are costs incurred to meet the objectives of United Kingdom for UNHCR. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Liabilities in respect of grant awards are recognised at the point at which the grant is awarded which is when the future commitment represents a constructive obligation. Where a grant may run for more than one year the entire obligation is recognised at the time of the initial award, although disbursement of the funds may be made in subsequent accounting periods.

All expenditure is inclusive of irrecoverable VAT.

#### Support costs

Where costs cannot be directly attributed they have been allocated to activities on the basis of each activity's proportion of the aggregate expenditure. Included in support costs are governance costs which are incurred in connection with the administration of the charity and compliance with constitutional and statutory requirements. These include audit fees, legal advice for Trustees, costs associated with constitutional and statutory requirements and costs associated with the strategic management of the charity.

The basis of allocation of support costs are reviewed regularly and are explained in detail in note 6(b).

#### 2.5 Tangible fixed assets and depreciation

Tangible fixed assets costing £2,000 or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably. Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

# Notes to the financial statements

## for the year ended 31 December 2022

### 2. Accounting policies (continued)

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, using the straight-line method.

Depreciation is provided on the following basis:

Office equipment – 33 per cent of cost

#### 2.6 Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

#### 2.7 Pensions

The charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the charity to the fund in respect of the year.

#### 2.8 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes. Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The aim and use of each restricted fund is set out in the notes to the financial statements.

#### 2.9 Critical accounting estimates and areas of judgement

In the application of the charity's accounting policies, which are described in Note 2, Trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an on-going basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects the current and future periods. In the view of the Trustees, no assumptions concerning the future or estimation of uncertainty affecting assets and liabilities at the balance sheet date are likely to result in a material adjustment to their carrying amounts in the next financial year. The principal accounting policies, as set out above, have all been applied consistently throughout the year and the preceding year.



# Notes to the financial statements

## for the year ended 31 December 2022

### 3. Income from donations and legacies

	UNRESTRICTED FUNDS 2022 £'000	RESTRICTED FUNDS 2022 £'000	TOTAL FUNDS 2022 £'000	TOTAL FUNDS 2021 £'000
<b>Income from donations and legacies</b>				
Donations	9,969	36,486	46,455	10,356
Grants	5,019	-	5,019	4,888
Legacies	111	-	111	73
Gifts in kind	305	3,826	4,131	2,361
	<b>15,404</b>	<b>40,312</b>	<b>55,716</b>	<b>17,678</b>
<b>Income from trading activities</b>				
Corporate income	11	-	11	-
	<b>11</b>	<b>-</b>	<b>11</b>	<b>-</b>
<b>Income from investments</b>				
Interest from bank	21	-	21	-
	<b>21</b>	<b>-</b>	<b>21</b>	<b>-</b>
<b>Total</b>	<b>15,436</b>	<b>40,312</b>	<b>55,748</b>	<b>17,678</b>
Total - 2021	<b>8,480</b>	<b>9,198</b>	<b>17,678</b>	

The grant income of £5 million included in donations above was the annual grant contribution from UNHCR. Income from gifts in kind relates to gifts of goods and services received from other organisations including legal advice, rent discounts, computer equipment and other goods for re-sale.

### 4. Grant awards

	2022 £'000	2021 £'000
Awarded during the year	<b>39,097</b>	<b>8,774</b>

### 5. Expenditure

	2022 £'000	2021 £'000
This is stated after charging:		
Depreciation	12	14
Auditor's remuneration - audit work	23	15
Auditor's remuneration - other work	8	30
Operating lease - other	1	1

# Notes to the financial statements

## for the year ended 31 December 2022

### 6a. Analysis of total resources expended

	GRANTS TO INSTITUTIONS	ACTIVITIES UNDERTAKEN DIRECTLY	SUPPORT COSTS	2022 TOTAL	2021 TOTAL
	£'000	£'000	£'000	£'000	£'000
<b>Cost of generating funds:</b>					
Fundraising costs	-	5,698	108	5,806	4,772
	-	5,698	108	5,806	4,772
<b>Charitable expenditure:</b>					
Costs of activities in furtherance of the charity's objects	39,097	364	749	40,210	9,434
Total charitable activities	39,097	364	749	40,210	9,434
<b>Total</b>	39,097	6,062	857	46,016	14,206

During the year grant awards amounting to £39,097,000 (2021: £8,774,000) were awarded to UNHCR to support displaced people with urgent relief during emergencies, as well as access to education, healthcare and livelihoods. Activities undertaken directly include our information awareness activities.

### 6b. Allocation of support costs

	Cost of Premises	Office & IT Cost	Staff & Related Cost	Finance	Governance Costs	2022 TOTAL	2021 TOTAL
Fundraising costs	19	41	19	21	8	108	279
Charitable expenditure	136	287	131	143	52	749	551
	155	328	150	164	60	857	830

Basis of apportionment: Total support costs are allocated based on each activity's proportion of the aggregate expenditure. Governance costs incurred in 2022 were £60,000 (2021: £62,000). Governance costs include staff time spent on this activity, external audit fees, and direct costs incurred by the Board and its sub-committees.

# Notes to the financial statements

## for the year ended 31 December 2022

### 7. Employees

	2022 £'000	2021 £'000
Salaries	1,471	964
National Insurance contributions	164	102
Employer's contribution to defined contribution pension schemes	113	75
	<b>1,748</b>	<b>1,141</b>
	<b>2022</b>	<b>2021</b>
The average number of persons employed by the charity during the year was as follows:	<b>33</b>	<b>22</b>

### 8. Remuneration of the charity's key management personnel

The key management personnel of the charity include the Trustees, Chief Executive, Director of Communications & Corporate Affairs, Director of Fundraising, Director of Finance and Director of Growth & Strategy.

	2022 £'000	2021 £'000
<b>Total remuneration of key management personnel</b>	471	403

The number of employees receiving remuneration of over £60,000 for the year was as follows:

	2022	2021
£60,001 - £70,000	-	1
£70,001 - £80,000	2	1
£80,001 - £90,000	1	-
£90,001 - £100,000	-	1
£100,001 - £110,000	1	-

The pension costs in respect of these employees amounted to £26,432 (2021: £18,589).

### 9. Trustees' remuneration and expenses

None of the Trustees received any remuneration during the year (2021: NIL). During the year ended 31 December 2022, no Trustee expenses have been incurred (2021: NIL).



# Notes to the financial statements

## for the year ended 31 December 2022

### 10. Tangible fixed assets

	OFFICE EQUIPMENT
	£'000
<b>Cost</b>	
At 1 January 2021	40
Additions	-
Disposals	-
<b>At 31 December 2022</b>	<b>40</b>
<b>Depreciation</b>	
At 1 January 2021	25
Charge for the year	12
Disposals	-
<b>At 31 December 2022</b>	<b>37</b>
<b>Net book value</b>	
<b>At 31 December 2022</b>	<b>3</b>
At 31 December 2021	15

### 11. Debtors

	2022 £'000	2021 £'000
Trade debtors	923	810
Other debtors	5	84
Prepayments	75	35
Accrued income	935	809
	<b>1,938</b>	<b>1,738</b>

# Notes to the financial statements

## for the year ended 31 December 2022

### 12. Creditors' amounts falling due within one year

	2022 £'000	2021 £'000
Trade creditors	314	352
Tax & social security	47	36
Amounts owed to UNHCR	79	2,570
Other creditors	13	-
Accruals	99	68
	<b>552</b>	<b>3,026</b>

### 13. Deferred income

	2022 £'000	2021 £'000
Deferred income brought forward	-	96
Less: Amount used in the year	-	(96)
Resources deferred during the year	-	-
	<b>-</b>	<b>-</b>

# Notes to the financial statements

## for the year ended 31 December 2022

### 14.a. Statement of Funds - 2022

	FUND BALANCE B/F	INCOME	EXPENDITURE	TRANSFERS	FUND BALANCE C/F
	£'000	£'000	£'000	£'000	£'000
<b>Restricted Funds</b>					
Ukraine Emergency	-	34,543	33,833	-	710
Afghanistan Emergency	455	1,995	2,098	-	352
Winter Emergencies	-	979	415	-	564
Pakistan Floods	-	531	470	-	61
Ethiopia Emergency	-	518	518	-	-
Yemen Emergency	-	491	446	-	45
Other Relief Operations	-	1,255	1,255	-	-
<b>Total Restricted Funds</b>	<b>455</b>	<b>40,312</b>	<b>39,035</b>	<b>-</b>	<b>1,732</b>
<b>Unrestricted Funds</b>					
<b>Designated Funds</b>					
Development Fund	-	-	-	2,500	2,500
<b>Non Designated Funds</b>					
General Fund	3,317	15,436	6,981	(2,500)	9,272
<b>Total Unrestricted Funds</b>	<b>3,317</b>	<b>15,436</b>	<b>6,981</b>	<b>-</b>	<b>11,772</b>
<b>Total funds</b>	<b>3,772</b>	<b>55,748</b>	<b>46,016</b>	<b>-</b>	<b>13,504</b>

During the year, substantial restricted donations were received for our emergency appeals. Some of these gifts were received during the last quarter of the financial year and therefore will be spent in 2023. During the year, Trustees also designated £2,500,000 of unrestricted funds as a Development Fund towards future growth.



# Notes to the financial statements

## for the year ended 31 December 2022

### 14.b. Statement of Funds - 2021

	FUND BALANCE B/F	INCOME	EXPENDITURE	FUND BALANCE C/F
	£'000	£'000	£'000	£'000
<b>Restricted Funds</b>				
Afghanistan Emergency	-	3,308	2,853	455
Kenya Operations	-	2,011	2,011	-
Ethiopia Emergency	-	737	737	-
Winter Emergencies	1	666	667	-
Jordan Operations	-	185	185	-
Yemen Emergency	15	764	779	-
Other Relief Operations	25	1,527	1,552	-
<b>Total Restricted Funds</b>	<b>41</b>	<b>9,198</b>	<b>8,784</b>	<b>455</b>
<b>Unrestricted Funds</b>				
General Fund	259	8,480	5,422	3,317
<b>Total Unrestricted Funds</b>	<b>259</b>	<b>8,480</b>	<b>5,422</b>	<b>3,317</b>
<b>Total Funds</b>	<b>300</b>	<b>17,678</b>	<b>14,206</b>	<b>3,772</b>

# Notes to the financial statements

## for the year ended 31 December 2022

### 15. Lease commitments

At 31 December 2022 United Kingdom for UNHCR had annual commitments under non-cancellable operating leases as set out below.

	2022 Other £'000	2021 Other £'000
<b>Operating leases which expire:</b>		
Within one year	-	-
In the second to fifth years inclusive	1	1
Over five years	-	-
	<b>1</b>	<b>1</b>

### 16.a. Analysis of net assets between funds - 2022

	UNRESTRICTED FUNDS £'000	RESTRICTED FUNDS £'000	TOTAL FUNDS £'000
Tangible fixed assets	3	-	3
Current assets	12,321	1,732	14,053
Creditors due within one year	(552)	-	(552)
	<b>11,772</b>	<b>1,732</b>	<b>13,504</b>

### 16.b. Analysis of net assets between funds - 2021

	UNRESTRICTED FUNDS £'000	RESTRICTED FUNDS £'000	TOTAL FUNDS £'000
Tangible fixed assets	15	-	15
Current assets	6,328	455	6,783
Creditors due within one year	(3,772)	-	(3,772)
	<b>2,571</b>	<b>455</b>	<b>3,026</b>

### 17. Related party transactions

The charity has not entered into any related party transactions during the year, nor are there any outstanding balances owing between the related parties and the charity at 31 December 2022.

# Notes to the financial statements

## for the year ended 31 December 2022

### 18. SOFA split for prior year (2021) between restricted and unrestricted

	UNRESTRICTED FUNDS 2021 £'000	RESTRICTED FUNDS 2021 £'000	TOTAL FUNDS 2021 £'000
<b>Income from:</b>			
Donations and legacies	8,480	9,198	17,678
<b>Total income</b>	<b>8,480</b>	<b>9,198</b>	<b>17,678</b>
<b>Expenditure on:</b>			
Raising funds	4,762	10	4,772
Charitable activities	660	8,774	9,434
<b>Total expenditure</b>	<b>5,422</b>	<b>8,784</b>	<b>14,206</b>
<b>Net movement in funds</b>	<b>3,058</b>	<b>414</b>	<b>3,472</b>
<b>Reconciliation of funds:</b>			
Fund balances brought forward at 1 January	259	41	300
<b>Fund balances carried forward at 31 December</b>	<b>3,317</b>	<b>455</b>	<b>3,772</b>



## Notes

## Notes

## Notes





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