United Kingdom for UNHCR

England & Wales · Charity number 1183415

Details

Other names	UNITED KINGDOM FOR REFUGEES, UK FOR REFUGEES, UK for UNHCR
Status	Registered
Legal form	CIO
Registered	2019-05-14
Register	View on the Charity Commission register

Contact

Address	WE Work 1 Mark Square London EC2A 4EG
Phone	02037618094
Email	supportercare@unrefugees.org.uk
Website	https://www.unrefugees.org.uk/

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Activities

Objects: I. THE RELIEF OF REFUGEES, ASYLUM SEEKERS, INTERNALLY DISPLACED PERSONS AND STATELESS PERSONS BY RAISING FUNDS IN THE UNITED KINGDOM IN SUPPORT OF SUCH OF UNHCR'S PROTECTION AND ASSISTANCE PROGRAMMES AS ARE REGARDED AS CHARITABLE UNDER ENGLISH LAW.II. THE ADVANCEMENT OF EDUCATION, AND THE AWARENESS OF THE PUBLIC IN GENERAL, ABOUT THE SITUATION AND THE NEEDS OF REFUGEES, ASYLUM SEEKERS, INTERNALLY DISPLACED PERSONS AND STATELESS PERSONS WORLDWIDE.III. THE PROMOTION OF SOCIAL INCLUSION FOR THE PUBLIC BENEFIT IN THE UK AND WORLDWIDE BY PREVENTING REFUGEES, ASYLUM SEEKERS, INTERNALLY DISPLACED PERSONS AND STATELESS PERSONS FROM BECOMING SOCIALLY EXCLUDED, AND BY RELIEVING THE NEEDS OF THOSE REFUGEES, ASYLUM SEEKERS, INTERNALLY DISPLACED PERSONS AND STATELESS PERSONS WHO ARE SOCIALLY EXCLUDED AND ASSISTING THEM TO INTEGRATE INTO SOCIETY.FOR THE PURPOSE OF THIS CLAUSE, "STATELESS PERSON" HAS THE MEANING GIVEN TO IT IN ARTICLE 1 OF THE 1954 UN CONVENTION RELATING TO THE STATUS OF STATELESS PERSONS AND "SOCIALLY EXCLUDED" MEANS BEING EXCLUDED FROM SOCIETY, OR A PART OF SOCIETY, AS A RESULT OF ONE OR MORE OF THE FOLLOWING FACTORS: UNEMPLOYMENT; FINANCIAL HARDSHIP; ILL HEALTH (MENTAL OR PHYSICAL); DISCRIMINATION ON THE GROUNDS OF ACTUAL OR PERCEIVED ETHNIC ORIGIN, RELIGION, BELIEF, CREED, RACE, DISABILITY, GENDER IDENTITY, SEX, OR SEXUALITY; POOR EDUCATIONAL OR SKILLS ATTAINMENT; RELATIONSHIP AND FAMILY BREAKDOWN; POOR HOUSING (THAT IS HOUSING THAT DOES NOT MEET BASIC HABITABLE STANDARDS); SUBSTANCE ABUSE OR DEPENDENCY; OR CRIME.

Activities: UK for UNHCR fundraises on behalf of the UNHCR in order to support their assistance programmes, including promoting awareness, encouraging the advancement of education for and social inclusion, for the relief and protection of refugees, asylum seekers, internally displaced and stateless persons.

Classification

- **How:** Makes Grants To Organisations, Provides Services
- **What:** General Charitable Purposes, The Advancement Of Health Or Saving Of Lives, Disability, Human Rights/religious Or Racial Harmony/equality Or Diversity
- **Who:** Other Defined Groups

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Geography

- Afghanistan
- Albania
- Algeria
- Angola
- Argentina
- Armenia
- Bangladesh
- Belgium
- Bosnia And Herzegovina
- Brazil
- Burkina Faso
- Burma
- Burundi
- Cameroon
- Central African Republic
- Chad
- China
- Colombia
- Congo
- Congo (Democratic Republic)
- Costa Rica
- Cyprus
- Denmark
- Djibouti
- Dominican Republic
- Ecuador
- Egypt
- Ethiopia
- France
- Ghana
- Greece
- Guatemala
- Honduras
- India

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- Indonesia
- Iran
- Iraq
- Israel
- Italy
- Jordan
- Kazakhstan
- Kenya
- Kosovo
- Kyrgyzstan
- Lebanon
- Liberia
- Libya
- Macau
- Macedonia
- Malawi
- Malaysia
- Mali
- Malta
- Mauritania
- Mexico
- Montenegro
- Morocco
- Mozambique
- Nepal
- Niger
- Nigeria
- Pakistan
- Panama
- Peru
- Philippines
- Rwanda
- Saudi Arabia
- Senegal
- Serbia

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- Somalia
- South Africa
- South Sudan
- Spain
- Sri Lanka
- Sudan
- Syria
- Tajikistan
- Tanzania
- Thailand
- Tunisia
- Turkey
- Uganda
- Ukraine
- United States
- Venezuela
- Yemen
- Zambia
- Zimbabwe

Finances

Period end	Income	Expenditure	Assets	Employees
2024-12-31	£25,532,000	£25,329,000	£17,423,000	53
2023-12-31	£30,729,000	£27,013,000	£17,220,000	45
2022-12-31	£55,748,000	£46,016,000	£13,504,000	33
2021-12-31	£17,678,000	£14,206,000	£3,772,000	22
2020-12-31	£5,844,005	£5,547,180	£300,228	10

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Trustees

Name	Role	Appointed
Charlotte Boyle	Chair	2021-06-15
Anita Yuen		2025-07-01
Claire Hajaj-Calestini		2021-06-15
Jonathan Sparkes		2025-07-01
Jonathan Williams		2024-06-15
KEITH DAVID FELTON		2019-10-21
Katherine Mary Steward		2020-10-07
Lara Boro		2025-07-01
Michael Dyson		2025-07-01
Sohail Ali		2024-06-15
Trinh Tu		2024-06-15

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United Kingdom for UNHCR

England & Wales - Charity number 1183415

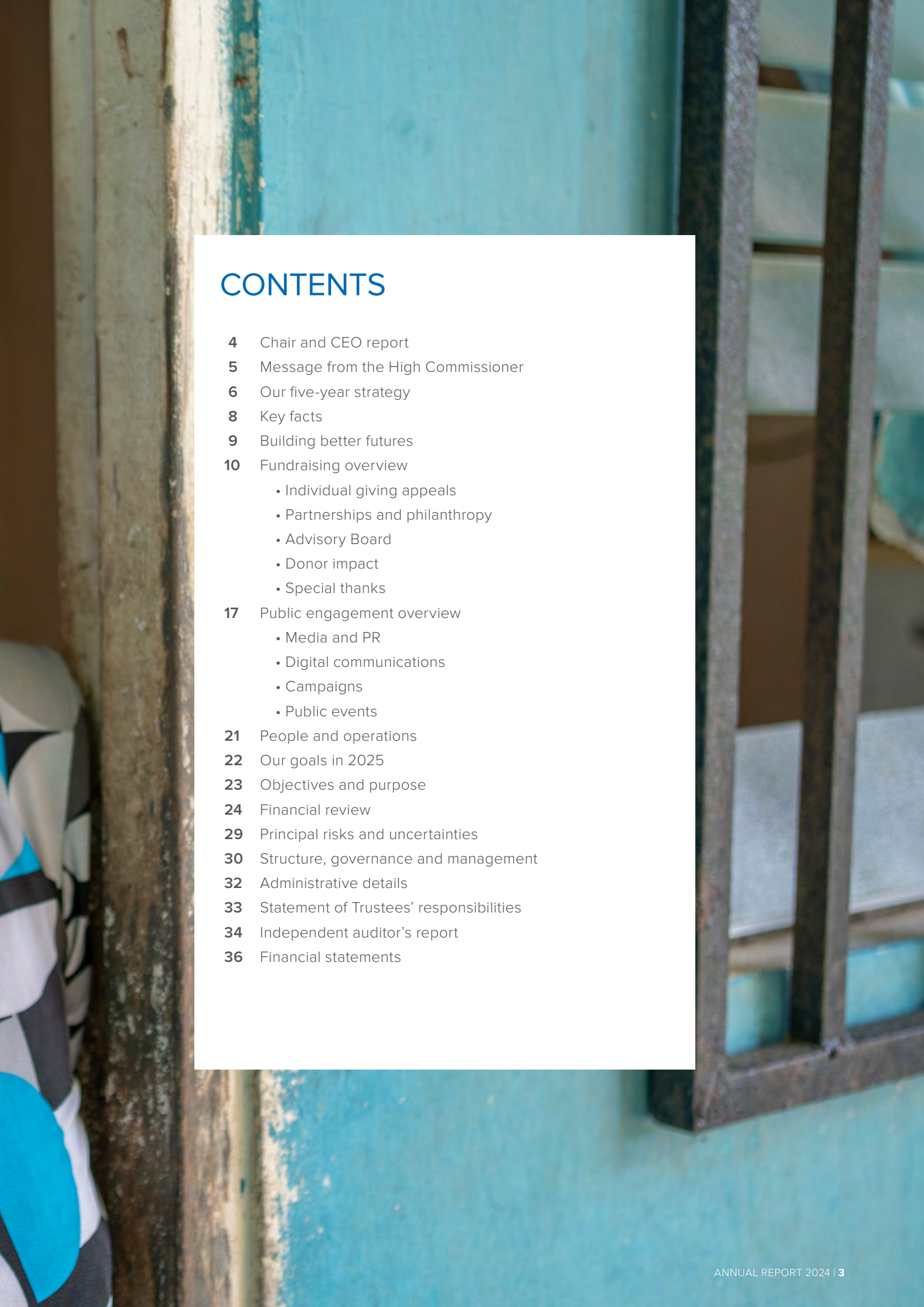
Accounts

UNHCR
The UN Refugee Agency
United Kingdom for UNHCR

2024 ANNUAL REPORT

Decades after arriving in Panama in 1967 from Colombia, and following UNHCR intervention, Hermelinda was recognised as stateless by the Panamanian State in January 2024, and issued with a state ID, allowing her to finally live without fear and access much-needed services. © UNHCR/Tito Herrera

***Front cover:** Sudanese refugees arriving in the border town of Adre, in Chad, are immediately received by UNHCR and partners so they can receive life-saving emergency assistance. More than 700,000 refugees have fled the violence in Sudan and crossed into Chad since the conflict began in April 2023. © UNHCR/Andrew McConnell*



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During 2024, UK for UNHCR funded winter relief kits for Ukrainian refugees in Moldova. More than one million refugees and third-country nationals have crossed the border into Moldova since the full-scale invasion of Ukraine in February 2022. While most refugees continued onward, over 123,000 refugees stayed, representing 4% of Moldova's population. CEO Emma Cherniavsky met with refugees in Moldova to find out how UK for UNHCR can continue to support until it is safe for them to return home. © UK for UNHCR/Mark Macdonald

Chair and CEO report

We introduce this Annual Report at a time of funding uncertainty for aid organisations, amidst active conflicts that continue to render it impossible for families to return home. Three quarters of displaced populations are living in the regions most impacted by climate change, adding new complexities – and urgency – to UNHCR's mission.

There is also hope. In Syria, for example, where fragile but green shoots of a potential peace and future stability are evident, with UNHCR and its partners supporting voluntary returns where safe to do so. Facing widespread humanitarian need, we are delivering basic household items, psychological counselling, repairs to damaged homes and replacing lost identity documents.

As this report shows, despite a challenging economic landscape, our donors continue to show enormous generosity in support of UNHCR's critical relief programmes. We are immensely grateful for this solidarity.

In 2024, UK for UNHCR is proud to have funded £15.5 million of humanitarian assistance, protection services and sustainable solutions for refugees worldwide. Here in the UK, we also promoted refugee inclusion through creative public engagement programmes. Across the year, more than 41,000 individuals donated to our appeals and our social media community grew by 46% to 79,000 followers.

Donations and partnerships directly impacted the lives of thousands of displaced people. Our emergency support included Sudan, Ukraine and Lebanon, while our general emergency fund helped UNHCR to respond wherever the need was greatest elsewhere. We also helped displaced people rebuild their lives and communities, through programmes such as midwifery training, education scholarships and climate change resilience.

As we write, more than 120 million people remain displaced by conflict and persecution globally. Furthermore, the majority of refugees are not displaced for weeks or months, but for years.

We cannot allow the world to leave them behind. Instead, we believe in helping refugees and their families regain their self-reliance for the long term.

Increasingly this means the provision of sustainable funding programmes that deliver access to education, inclusion in healthcare and support for livelihoods and employment. UNHCR is uniquely placed to deliver this long-term transformation for refugees – it has global scale and a legal mandate to protect refugees, and is a leader in the international coordination of refugee support.

But UNHCR cannot do this alone...

Securing financial assistance is vital to enable relief programmes to continue in these times of funding uncertainty. And private sector support goes well beyond the financial. It is also sharing expertise, building capacity and collaborating with UNHCR on innovative solutions. It includes advocacy to underscore the importance of financial inclusion and employment for refugees.

We know that providing sustainable, long-term solutions makes for stronger communities and economies, which in turn helps businesses to flourish.

Our work in 2024 would not have been possible without the incredible generosity of our donors and partners and the hard work of UNHCR staff in the UK and across the globe to support refugees. We also thank the many friends who support our appeals and campaigns in the UK, and our staff and Trustees for their hard work and dedication.

We would like to record special thanks to former Trustees Ori Raveh, Mevan Babakar, Garvin Brown and Zarlasht Halaimzai for their contributions to the charity's first five years, who have stepped down following the conclusion of their tenures.

In 2025, UK for UNHCR will build on our learnings and deepen our focus on transformational partnerships, sustainable giving and engaging new audiences. We are resolute in our commitment to deliver long-term solutions that break the cycle of forced displacement and help refugees thrive through self-reliance and inclusion in their host countries. We are also ready to respond to new emergencies, so that UNHCR can continue to support forcibly displaced people, whenever and wherever it is needed.

Charlotte Boyle

Chair of the Board

Emma Cherniavsky

CEO

Message from the High Commissioner

"Responsibility toward refugees is and will remain shared. That principle is core to the Global Compact on Refugees. How we better collectively exercise that responsibility is the issue at stake, especially in an overall context…of more conflicts, less peace, fewer durable solutions and fluctuating humanitarian funding.

"Let me thank once again all our donors for putting their trust in us… Yes, we do need more funding, and more flexible funding, so we can remain agile and responsive to the needs of all forcibly displaced and stateless people equally, without distinction.

"Next year – the year in which UNHCR will observe its 75th birthday – will certainly be another challenging year. I beg you all that we continue to work – together and with humility – to seize every opportunity to find solutions for refugees. To build on the promise of the Summit of the Future. To uphold… the non-political character of humanitarian work.

"And as we do, let us please hold on to hope. The hope that peace will finally come to all those countries where it seems so distant, so impossible… Let us remind ourselves – wars, too, shall end."

Filippo Grandi, UN High Commissioner for Refugees

Extracts from his address to member states at the Executive Committee, October 2024.

Murielle, Joséphine, Dorcas and Grace (from left to right) are members of the DAFI Women Power Club in Burundi. The mentoring initiative prepares young female DAFI scholars (UNHCR's refugee scholarship programme) for future leadership roles and positive community change. All four are originally from the Democratic Republic of the Congo (DRC). © UNHCR/Antoine Tardy

Our five-year strategy

Our vision

A world where every person forced to flee can build a better future.

Our mission

We build solidarity and raise funds for refugees worldwide by:

- Creating a platform for the UK community to take action
- Sharing refugee stories to raise awareness and inspire the UK public
- Building partnerships that mobilise support for refugees.

Our strategic priorities

Partnerships

Sustainability

Engagement

Innovation

Inclusion

As we reach the mid-point of our five-year strategy, we are making good progress.

Our community of supporters continues to grow via our social media channels, public events and engagement programme, and across our fundraising outreach.

During 2024 we evaluated our progress using our own and peer reviewed data, and have summarised our key organisational outcomes on page 8.

Our five-year strategic framework remains that we strive for partnerships with transformative impact, grow sustainably, reach new audiences and innovate.

With the medium-term horizon beset with acute funding shortfalls, our fundraising and partnerships in the UK are vital. Their support will help ensure UNHCR can sustain its support for refugees in the years ahead.

The strategy's long-term outcomes are that by the end of 2026:

- Our supporters donate £27 million a year in sustainable income
- 450,000 supporters are connected to our work through meaningful, measurable engagements
- We are the charity of choice for people in the UK who want to stand with the global refugee cause
- Our team is effective, agile and diverse, and our organisation includes the voices of refugees in all that we do
- We deploy at least 75% of funds raised to support UNHCR's global relief work for refugees and displaced people.

2024 goals in review–highlights

1. Inspire action for refugees through impactful appeals	Our supporters responded generously to winter, Ramadan, Refugee Ribbon and Gifts in Wills appeals, as well as emergency appeals for Sudan and Lebanon.	Page 11
2. Use stories to build empathy and challenge harmful stereotypes	UK for Refugees, our storytelling programme, worked with over 60 refugee storytellers from 20+ countries.	Page 18
3. Boost engagement and connection with supporters	We enabled supporters to send messages to the field, hosted events and grew our social media following to 79,000. We launched our donor Advisory Board, a network of allies who raise funds and support our work.	Page 13
4. Foster staff wellbeing, growth and inclusivity	We continued to learn and adapt with regular training, all-staff away days and a continuing programme of ED&I. We also grew our traineeship programme for refugees more recently arrived in the UK.	Page 22
5. Drive innovation with data-led strategies	With clearly defined goals, proactive steps to enrich our data, continued best practice in data governance and a collective effort to upskill on how to utilise data to best effect, we have delivered strong results for refugees.	Page 14 & 15

Refugee storytellers Eid and Natalia shared their experiences with ITN London News to highlight the work of art, CONGREGATION.
© UK for UNHCR/Mark Macdonald

Key facts in 2024

Global trends*

122.6m people displaced globally by conflict and persecution

85,000 refugees were resettled in the first 6 months of 2024

2.2m displaced people able to return home

71% of refugees are hosted by low and middle income countries

Relief highlights

138 countries and territories where UNHCR is operating

91% of all UNHCR staff based directly in the field, supporting refugees, often in hazardous locations

26 emergency response operations declared by UNHCR

UNHCR distributed

1.4m blankets

251,000 solar lamps

293,000 kitchen sets

529,000 mosquito nets

Education at primary, secondary and tertiary level

Healthcare including specialist care such as neonatal and mental health

Livelihoods through training and social enterprise opportunities

UK for UNHCR support

£15.5m contributed directly to relief operations by UK for UNHCR

41,708 active donors across the UK**

79,000 social media followers

Education, climate change, Refugee Week, winter relief some of the themes highlighted through **UK for UNHCR** public advocacy

Horn of Africa, Ukraine, Afghanistan, Lebanon, Syria examples of relief operations **supported by UK for UNHCR**

*2024 Mid-Year Trends Report (released October 2024)

**Individual donors who have donated at some point throughout 2024

Building better futures

Conservation offers a brighter future for Eneida

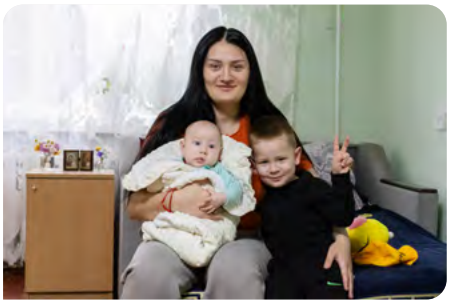
Eneida, an internally displaced woman from Colombia, fled her home because of violent clashes among armed groups.

Today, Eneida is part of the "Guardianes del Mangle", a community initiative focused on mangrove conservation and environmental protection. UNHCR Colombia partners with communities to develop strategies for mangrove restoration, green economic opportunities and safer environments for communities.

"This project has given me a purpose. I'm helping my community and the mangroves. That way, my children will have a brighter future."

In Colombia, with funding from the UNHCR Innovation Fund, UNHCR supports the "Guardianes del Mangle" initiative. © UNHCR/Marina Calderon

Natalia finds a place of safety with her children



In Moldova, UNHCR funding supports Refugee Accommodation Centres which provide shelter, safety and warmth for Ukrainian refugees like Natalia and her children. © UNHCR/Mark Macdonald

Natalia was on maternity leave when the full-scale invasion of Ukraine began. There were bombs, low-flying planes and sirens. It was frightening for the family, living through blackouts and spending nights in bomb shelters.

The family fled to Moldova and have since found safety at a Refugee Accommodation Centre supported by UNHCR and its partners. Here, Natalia can care for her children in peace and plan for the future.

"As we crossed into Moldova, there was silence. We descended from the mountains, travelling at night, and I saw the city glowing, with lights everywhere. It was just an indescribable feeling."

Takido Jean builds his own business

Takido Jean fled conflict in the Central African Republic in 2010 and now lives in the Makpandu Refugee Camp in Yambio. He set up a small carpentry business using basic tools to create chairs and small tables.

Through its livelihood programmes, UNHCR supports refugees like Takido, offering skills training, market access, tools and workshops for small enterprises.

With this support, Takido Jean's situation has improved significantly.

"Today, I can manufacture a whole chair in a day. Since receiving the tools and access to this workshop, my operations have been transformed."

In South Sudan, UNHCR supports refugees like Takido Jean through its livelihood programmes. © UNHCR/Reason Moses Runyanga

In Kassala state, Sudan, UNHCR is providing patient beds, medicine and hygiene supplies for treatment facilities and training health workers, as part of its cholera prevention and response efforts. © UNHCR/Suliman Fadlallah

Fundraising overview

Our fundraising objective for 2024 was to strengthen and expand our community of supporters who are dedicated to standing with refugees and displaced individuals long-term. We are sincerely grateful to the individuals, companies and foundations whose generosity collectively funded **£15.5 million** of relief programmes around the world this year.

This helped UNHCR teams provide urgent essential aid, shelter and protection to people fleeing conflict worldwide, including in Lebanon, Sudan and Ukraine. The support of our donors also empowered refugees to build self-reliance through access to education, livelihoods and financial services, and to create homes again.

Our fundraising in 2024 was delivered through a variety of programmes, including individual giving, philanthropy and partnerships.

Growth in regular giving supporters

We expanded our community of regular monthly donors who provide year-round, life-changing support to refugees. Their commitment enables UNHCR to respond swiftly and flexibly wherever assistance is needed most around the world.

The Refugee Ribbon appeal

We launched our first ever Refugee Ribbon appeal, inspiring individuals across the UK to demonstrate their solidarity and stand with refugees worldwide by making a donation and wearing our blue ribbons.

Transformational partnerships

We continued to develop long-term partnerships with companies, philanthropists and foundations. These collaborations help refugees in a number of ways - for example providing scholarships for university education, enabling refugee-led innovation, and supporting communities to build climate resilience through access to insurance.

Advisory Board

2024 saw the launch of our Advisory Board, a unique group of individuals who are bringing their collective skills, influence and expertise to mobilise philanthropy and drive meaningful change for refugees.

Engaging supporters

We were pleased to host virtual and in-person opportunities to connect with our supporters and share the impact of their contributions. This included webinars on Yemen and Sudan, as well as a unique collaboration with renowned artist Es Devlin in October. Her art exhibition, *CONGREGATION*, featured 50 Londoners who have experienced forced displacement from their homelands.

The following pages report on the impact of our supporters.

Individual giving appeals

From emergency donations to community fundraising, we are enormously grateful to all those who generously supported our public appeals this year. With their help, UNHCR was able to support refugees and displaced people in 138 countries and territories around the world during 2024. Examples include:

© UNHCR/Andrew McConnell

Sudan emergency

In Sudan, close to 12 million people have been displaced since the beginning of the conflict, and famine was confirmed in the North Darfur region in August 2024. Whilst humanitarian efforts remain underfunded in the country, UK for UNHCR contributed over **£800,000** to support the emergency response. We reached supporters via emails, digital marketing and press advertising, with the appeal highlighting the importance of contributions in providing lifesaving aid.

© UNHCR/Viktoriia Tiutiunnyk

Winter appeal

The appeal raised over **£1.3 million in 2024** and concluded at the end of February 2025, having raised an additional **£0.5 million**. These funds help to provide essentials like a Winter Emergency Kit to displaced families from Syria, Ukraine and Afghanistan. Launched in October, the campaign reached supporters through emails, digital advertising and a virtual gift store, combined with direct mail, press advertising and TV marketing. Public awareness was also raised through PR and media.

© UNHCR/Eugene Sibomana

Gifts in Wills

During 2024, our Gifts in Wills programme helped new supporters plan to leave the gift of shelter, protection and hope to refugees. We reached supporters by offering free guides and will-writing offers. With their pledges they made a commitment to help ensure there will always be refuge for people forced to flee conflict or persecution.

© Harsh Tank

Community fundraising

Two football clubs from King's College London and Queen Mary University set aside their rivalries for an unforgettable fundraising match in aid of refugees. In their first ever charity match, the clubs sold over 400 tickets and raised **£4,184** for UK for UNHCR. Their passion on the pitch made a real difference off it too.

For further examples, see the map on page 14.

Partnerships and philanthropy

UK for UNHCR's collaboration with visionary philanthropists, businesses and foundations is vital.

With growing numbers of people displaced, these partnerships can be transformative. They help UNHCR to adapt and innovate in the provision of lifesaving assistance and in the pursuit of sustainable solutions in livelihoods, education and climate change. In 2024, our philanthropy and partnership activities raised **£8.6 million** to support refugees.

Humanity Insured

Humanity Insured, an international non-profit backed by the insurance sector, empowers communities to build climate resilience through financial resilience. By leveraging private and philanthropic capital, it aims to unlock insurance protection for 3.6 billion people who live on the climate crisis frontline.

In partnership with UNHCR, it is addressing food insecurity in Malawi's Dzaleka refugee settlement, where reoccurring droughts severely impact both refugees and host communities. The partnership subsidises an innovative drought insurance that allows for rapid access to funding when specific drought conditions are met.

It also supports resilience-building activities around food security and financial literacy interventions. This project aims to strengthen the adaptive capacity and wellbeing of affected communities in forced-displaced settings and build long-term resilience.

Children collect water in the yard of one of the primary schools in Dzaleka camp in Malawi. The camp hosts over 53,000 refugees, mainly from the Democratic Republic of the Congo, followed by Burundi and Rwanda.
© UNHCR/Hélène Caux

Isle of Man Government

With the support of the Isle of Man Government for our Ukraine appeal, UNHCR and partners reached at least 593,258 people with assistance and aid in 2024.

This assistance included providing monthly cash grants to vulnerable, displaced families to meet their most urgent needs. UNHCR was also able to support shelter and housing repairs for families whose homes were damaged by shelling and help people rebuild their livelihoods when their careers have been interrupted by the war.

With the full-scale Russian invasion continuing into its third year, the support and solidarity of donors like the Isle of Man Government is increasingly valuable.

When twins Ivan and Vasia arrived with their family at a collective site in Kharkiv city from their home on the frontline, the family were traumatised and had few possessions. UNHCR and its partners provided essential items, such as mattresses, bed linen and dishes, as well as cash assistance.
© UNHCR/Iryna Tymchyshyn

UK for UNHCR Advisory Board

Dr Nitya Mohan Khemka

Nyra Mahmood

Nepheli Rigas

Al-karim Nathoo

Garvin Brown

The charity launched the Advisory Board, the first board of its kind at UK for UNHCR, to provide philanthropists with a platform to maximise their collective impact on the global refugee crisis.

A bold, new philanthropic platform to meet the greatest challenge of our time.

In an era of relentless emergencies and crises without end, there has never been a greater need to move quickly, innovate freely and disrupt the status quo.

In March 2024, UK for UNHCR launched its Advisory Board, a platform for philanthropists to scale strategic investments in UNHCR programmes and pool their expertise and influence to maximise collective impact on the global refugee crisis.

Board members work with UK for UNHCR as strategic partners to identify opportunities for innovative solutions, help shape strategy and position UNHCR for the future.

We extend our thanks to our Advisory Board members for their dedication and commitment to amplifying our collective voice and delivering for refugees, now and in the long-term.

"I am proud to support UNHCR at a crucial time in its history when it is building the case for the inclusion of refugees and displaced people. This forward-looking area of programming is bold, ambitious and working towards systemic change. It offers unparalleled opportunity for philanthropists and companies to have an impact on some of the world's most pressing challenges, with measurable, long-term results."

Al-karim Nathoo, CEO 4C Group and Advisory Board member

Saïd Foundation

Thanks to the generosity of the Saïd Foundation, 12,197 Syrian refugee families in North Lebanon received cash payments during Ramadan 2024.

The Foundation's support offered a lifeline to those living in one of the most deprived parts of the country, an area which was the first to receive Syrian refugees in 2011. Cash assistance offers a dignified form of aid, providing security and comfort, and empowering families to spend according to their priorities.

Through the Foundation's dedicated commitment, refugees were able to feed their families, pay for rent, and purchase toiletries and medicine, giving families hope during Ramadan.

The daughters of Syrian refugee Ibtissam Mohammad Ali stand in the courtyard of the tent that has been their home in Al Qaa, Lebanon, since their family fled the conflict in Raqqa, Syria.
© UNHCR/Ximena Borrazas

Donor impact

The generosity of donors and partners during 2024 helped UNHCR deliver both emergency relief and longer-terms solutions, such as health, education and sustainable livelihoods for displaced people, and to continue advocating for refugees at local, national and international levels.

Edinburgh, Bradford and London - To support public advocacy for refugee rights, we hosted pop-up cafes during Refugee Week in June. 'Tea & talks' events for the public were led by refugee storytellers from Afghanistan, Bangladesh, East Africa, Syria and Ukraine. They shared their favourite tea recipes that reminded them of home and their personal stories of displacement.

© UK for UNHCR/Anthony Devlin/Pinpep

Ukraine - Since the onset of Russia's full-scale invasion of Ukraine in 2022, the Constance Travis Charitable Trust has supported UNHCR's efforts to deliver essential relief. In 2024, this ongoing partnership helped ensure UNHCR teams remained active in Ukraine and surrounding countries, providing shelter, legal aid, cash assistance and protection.

© UNHCR/Oleksii Barkov

Sudan - Long-term UNHCR supporter, GSK, responded to our Sudan Emergency Appeal, strengthening efforts to address the severe impact of conflict, famine and health crises in the country. Their contribution exemplifies vital backing for protracted crises, helping alleviate suffering and bridging critical funding gaps in one of UNHCR's most underfunded emergencies.

© UNHCR/Ala Kheir

Ethiopia - Continuing a partnership that began in the 1980s, the Band Aid Charitable Trust committed once again to supporting refugees and host communities across Ethiopia. Their generosity helped deliver water, sanitation and hygiene across the country, as well as shelter in the Ura refugee site, Benishangul-Gumuz region.

© UNHCR/Tiksa Negeri

© UK for UNHCR/Ioana Epure

Romania - Unilever's support for UNHCR's livelihood programmes helped Ukrainian refugees achieve socio-economic inclusion through tailored language and employment assistance. By addressing key barriers to self-reliance, this partnership is alleviating pressure on strained resources and fostering long-term resilience in one of UNHCR's critical response areas.

Ukraine

Romania

© UNHCR/Ximena Borrazas

Lebanon - In October, UK for UNHCR launched its Lebanon Emergency Appeal in response to an escalation of conflict that resulted in mass displacement across the country. Thanks to donor generosity, the appeal funded **£500,927** of relief for displaced families, including emergency shelter and medicine.

Lebanon

Afghanistan

© UNHCR/Oxygen Empire Media Production

Afghanistan - Fondation CHANEL's support for UNHCR's midwifery training programme in Afghanistan enhances access to livelihoods for Afghan women and girls. Midwifery training improves women's access to the healthcare they need, improving maternal and infant health and creating a supportive environment where women can preserve their livelihoods.

Sudan

Yemen

Ethiopia

© UNHCR/Shari Nijman

Bangladesh - UK for UNHCR contributed **£4.8 million** to UNHCR's emergency response fund, which supports operations where the need is greatest. When catastrophic floods hit Bangladesh, UNHCR rushed humanitarian relief items from its refugee stockpiles to help those affected, including people in Cox's Bazar where nearly one million Rohingya refugees live alongside their host communities.

©UNHCR/Gregory Doane

Yemen - In March, our annual Born Connected Ramadan appeal strengthened connections between Muslims in the UK and displaced families across the world, raising funds to help refugees in countries including **Yemen, Syria and Sudan**. The appeal raised **£164,000** to provide relief such as cash assistance.

Special thanks

Thank you to the following partners and their staff for their major support:

We would also like to thank the following for their support:

Our corporate supporters

Adyen
Deloitte
GSK
Squarepoint Foundation

Philanthropic partners

Garvin Brown and Steffanie Diamond Brown
Fayyaz and Sarah Chaudhri
In Memory of Pauline Connell
Nyra Mahmood
Dr Nitya Mohan Khemka
Al-karim Nathoo (4C Group)
Nepheli Rigas
Chris Rokos
The Borrows Charitable Trust
The Bryan Guinness Charitable Trust
The Caroline Higgitt Charitable Trust
C.B. & H.H. Taylor 1984 Trust
Constance Travis Charitable Trust
EA Foundation
Euro Quality Foundation
Hope Health Action and Edesia Nutrition
Isle of Man Government
The Lucid Foundation
Marist Sisters
The Masonic Charitable Foundation
ShareGift / The Orr Mackintosh Foundation
States of Guernsey
Stelios Philanthropic Foundation
William Arthur Rudd Memorial Trust

We also thank WeWork for generously continuing to donate office space to support the charity throughout the year.

Public engagement overview

During Refugee Week in June, the charity ran a public engagement campaign which highlighted the stories of six people with lived experience of forced displacement. © UK for UNHCR/Robert Perry/Pinpep

The charity delivered public engagement activity throughout the year to raise awareness of global refugee issues and mobilise solidarity.

Our public communications also work to promote inclusion by providing a platform for the stories of refugees and the communities who support them.

Campaigns and PR

Our campaigns engaged new audiences across the UK and encouraged them to take action. They were delivered through earned media generation, high-profile support and social media activities.

UK for Refugees

Our storyteller programme, UK for Refugees, grew to over 60 refugee storytellers who support our work through advocacy and events. Coming from more than 20 countries, their voices and experiences are central to our public engagement and they are highly valued volunteers. We also work to offer media opportunities and networking, and showcase storytellers' own businesses and organisations to as many as possible.

Website and social media growth

Our digital channels continue to support fundraising, raise awareness of emergencies and provide a platform for displaced people to share their experiences. During 2024, our digital visibility increased as a result of SEO-optimisation work for emergencies and campaigns.

Our social platforms offered a digital space where people could express their solidarity for refugees. They also helped us proactively counter mis- and disinformation and engage with philanthropists.

We worked with high-profile digital influencers, and highlights included a collaboration with England Lioness and Chelsea footballer Lucy Bronze. She helped us reach her 800,000+ Instagram followers. A collaboration with influencer Dalia Wain generated 12,000+ views of a story to promote UNHCR's partnership with Uniqlo, and partnering with WOMAN POST raised awareness about the ongoing challenges faced by women and girls in Afghanistan.

Content co-curation

We continue to strive for co-authorship, working with refugees to produce content for our work. This included high-profile supporters, filmmakers and photographers with lived experience of displacement.

2024 engagement highlights

- **79,000** *social media followers (2023: 54,000)*
- **58.6m** *social media impressions*
- **333,000** *individual users visited our website**
- **152** *online editorial placements*
- **590** *editorial broadcast interviews and clips*

**Data source: GA4 – as with all GA4 data, this metric is an approximation.*

"I enjoyed sharing my story as a way of giving back to UNHCR. After the event, I had meaningful conversations with people who shared that my story inspired them to consider becoming supporters of UNHCR."

Kana Josée, author, entrepreneur, humanitarian and former refugee.

Co-authors of CONGREGATION view the art installation during the preview evening at St Mary le Strand church, London. © Daniel Devlin

CONGREGATION

UK for UNHCR was proud to partner with artist Es Devlin in the creation of her major art installation *CONGREGATION*. The audiovisual experience featured large-scale portraits of 50 Londoners who have experienced forced displacement, each sharing their personal stories to help create the artwork.

The installation was free and open to the public for a week in a central London church, with choral performances each evening.

Nearly 5,000 visitors came to 161 shows and were supported by volunteer stewards from UK for UNHCR, our corporate partners, King's College London and the church. Together they contributed 388 volunteer hours.

The project generated more than 15,500 visits to our website and we produced short films and photography for social media which secured 2,000 new followers and 6,000 engagements. Video content captured on the preview night resulted in 50,000 video views on Instagram and media coverage included *BBC Radio 4 Women's Hour*, *Financial Times* (print and online) and *The Economist*, as well as arts magazines.

Somerset House

Nearly 8,000 visitors visited *FACE to FACE: 50 Encounters with Strangers*, the second iteration of *CONGREGATION*. It was free, open to the public and ran for nearly two months at Somerset House, London. We held a private view, *ITN London News* interviewed Es and co-authors Eid and Natalia and our vice-chair of Trustees, Trinh Tu, featured in *Metro*.

We are enormously grateful to Es Devlin, her team, the co-authors and the many partners who helped make this project possible.

CONGREGATION preview

Over 600 guests were invited to the private preview evening including co-authors, their friends and family, supporters, VIPs and celebrities including actor and UNHCR Goodwill Ambassador Cate Blanchett. There were choir performances, speeches from Es Devlin and the Mayor of London, Sadiq Khan, and a drinks reception.

Actor and UNHCR Goodwill Ambassador Cate Blanchett at CONGREGATION with poet, UNHCR high-profile supporter and co-author JJ Bola.

"It's a love story from London and a love story to London."

Sadiq Khan, Mayor of London

Storyteller Hessam speaking at the Cuppa Hope pop-up cafe in London during Refugee Week 2024. © UK for UNHCR/Pinpep

Sharing a Cuppa Hope

To mark Refugee Week, we launched the Cuppa Hope campaign. This included six pop-up café events in three cities, working with refugees from our lived experience Storyteller programme from Afghanistan, Bangladesh, East Africa, Syria and Ukraine. The storytellers hosted Tea & Talks at cafes in Edinburgh, Bradford and London, for members of the public, media and social media influencers. Hosts shared favourite tea recipes which remind them of home and the campaign continued online with recipes, videos and recipe cards. Crucially the campaign opened up conversations about what it means to be forced to flee war and persecution, and rebuild your life in the UK. Cuppa Hope generated over 170 media placements in national and regional media and drove 4,400 visits to the website.

Polling of 1,000 people before and after they interacted with the campaign reported a 13% positive swing in sympathy for refugees and the campaign was shortlisted for the UK PRCA Awards 2024 for Best Diversity and Inclusion campaign.

"Strangers can become friends over a shared cup, the tea acting as a bridge that spans differences and fosters understanding."

William, campaign storyteller and writer from Bangladesh who sought refuge in the UK in 2012.

1,000 days of war against Ukraine

In November, to mark 1,000 days since Russia's full-scale invasion of Ukraine, our CEO Emma Cherniavsky visited Moldova to meet with Ukrainian refugees and discuss the ongoing humanitarian needs. Following Emma's return to the UK, we delivered media briefings which secured 480 pieces of online and broadcast coverage with UK media to advocate for those still displaced by the war and call for donations to our winter appeal.

Refugee storyteller Alexandra, and Emma Cherniavsky UK for UNHCR CEO, speaking to Kay Burley on Sky News.

Emma Cherniavsky visited one of several support hubs provided by UNHCR and its partners in Moldova. © UK for UNHCR/Mark Macdonald

Public events programme

"Hearing about specific work on the ground provides hope that solutions are possible."

UK for UNHCR supporter

From left to right: Lydia Piddock, Director of Strategy and Growth at UK for UNHCR, Shirin Pakfar, Chief of Private Partnerships and Philanthropy at UNHCR, and Zarlasht Halaimzai, UK for UNHCR Trustee and Founder of Amna, discuss how women are disproportionately affected by humanitarian emergencies on International Women's Day. © UK for UNHCR

In support of our mission to be a platform for refugee voices and to engage the public to build more solidarity for refugees, we held a wide variety of events during 2024. Some of the highlights included:

Corporate partner engagement

Refugee storyteller Eid shared his personal story of fleeing Syria and rebuilding his life in the UK with corporate partners Adyen and CAF. Originally from Damascus, Eid educated audiences about UNHCR and how valuable the support of our partners can be in helping those seeking safety.

Behind the Headlines webinars

Our webinar series offers supporters exclusive insights into UNHCR's work. The UNHCR team in Yemen shared their first-hand experiences from one of the world's worst humanitarian crises and our colleagues from Sudan described how famine and flooding are further impacting people displaced by the conflict.

UK for UNHCR Iftar

With Advisory Board member Nyra Mahmood we hosted an Iftar during Ramadan. Guests were joined by Razan Alsous, a Syrian refugee and Founder of Yorkshire Dama Cheese, and Khaled Khalifa, Senior Advisor and UNHCR Representative to Gulf Cooperation Countries, who explained how UNHCR's cash assistance programme supports displaced families in Yemen.

International Women's Day breakfast

Zarlasht Halaimzai, Shirin Pakfar and Lydia Piddock joined guests to discuss how women are disproportionately affected by humanitarian emergencies and pay tribute to those who risk their lives to serve on the frontline.

Interfaith afternoon tea

Guest speakers, including refugees and supporters, shared their personal journeys and relationships with faith, followed by discussions which revealed the strength of community when people come together with compassion and understanding.

From our CEO

From keynote speeches to podcasts, UK for UNHCR CEO Emma Cherniavsky shared our vision with thousands of people. Highlights included joining panels at the London Business School and Migrant Futures and speaking at an event hosted by McDermott Will & Emery about humanitarian finance, as well as two events hosted by Adyen on financial inclusion.

Film screening

In September we hosted a screening of *Nezouh* directed by Soudade Kaadan, as part of the Barbican's Senior Community Screening programme. The film offered a powerful perspective on the Syrian conflict and was followed by a Q&A.

People and operations

Our organisation is made up of compassionate and highly motivated staff who believe that every person fleeing conflict and persecution should be able to build a better future. © UK for UNHCR

In 2024, UK for UNHCR continued to strengthen expertise and capacity in areas such as fundraising, finance and communications. We expanded our senior management team with a dedicated Director of People, to guide our strategic vision for our people and culture, and to respond to the growing need for in-house HR support.

Diverse and inclusive culture

Equality, diversity and inclusion (ED&I) are at the heart of our values and we launched our ED&I Collective in 2024 to ensure all staff were involved in learning, communicating and engaging in ED&I topics. Initiatives included all staff training on microaggressions and race, updating the website to deliver enhanced accessibility functionality, and conducting our third annual ED&I survey. We also celebrated key events such as Black History Month, LGBTQ+ History Month, Refugee Week and our annual staff Iftar, and expanded our ED&I mentorship scheme.

Lived experience representation

The charity proactively encourages applicants with lived experience in all jobs advertised and has staff and Trustees who have experienced displacement due to conflict or persecution. UK for UNHCR also runs a six-month work placement programme to help refugees integrate into the UK work context. In April 2024, our second trainee secured a permanent position in the finance team and we welcomed our third work placement, who completed a traineeship in Digital Communications. The charity also includes former refugees in its supplier relationships, such as freelance photographers and filmmakers.

Staff engagement and feedback

We continued to use our engagement platform WeThrive and invited all staff to complete an annual Employee Engagement survey and an annual Diversity and Inclusion Survey. The results and follow up actions were reported back to staff. Both surveys reported strong levels of staff engagement, which the charity continues to work hard to foster.

As part of our commitment to encourage an open culture, where giving and receiving constructive feedback is the norm, we continued to roll out 360 appraisals, this time for team leads. All staff were also invited to contribute to the CEO's annual appraisal.

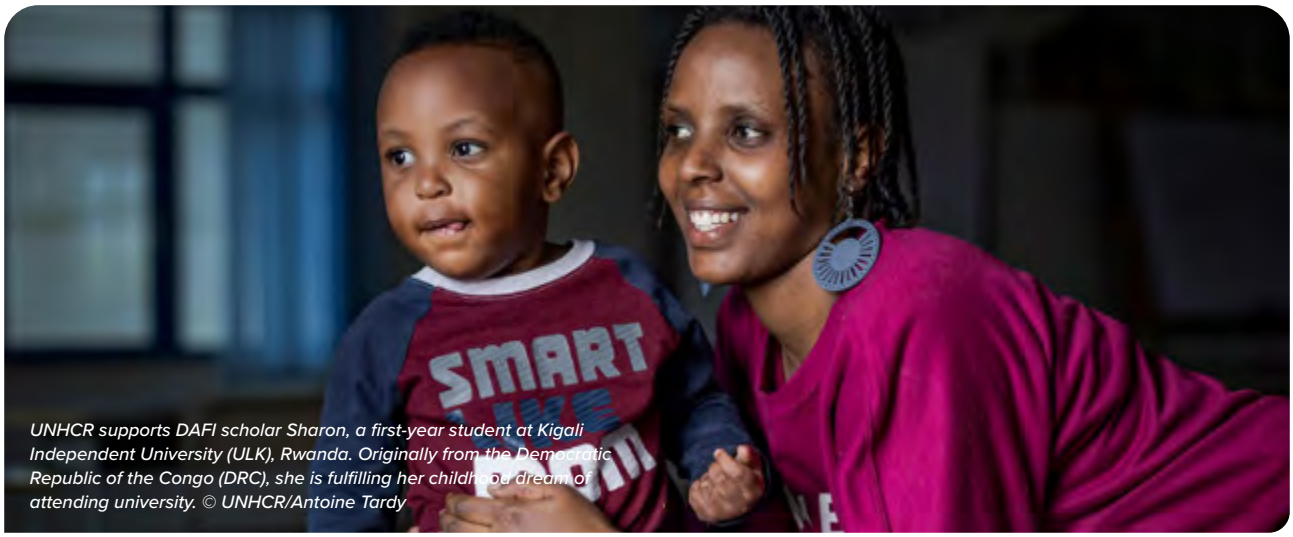
We dedicated our all-staff weekly meeting to staff welfare after the disturbing UK riots in August and followed up with a pulse survey with an offer of further support.

Training and development

Career development included mentoring, training courses and cyber security refresher training for all staff, and the Employee Handbook was updated.

We hosted socials and away days, with refugee speakers and other guests to inspire staff and connect them to our cause. Staff also joined UNHCR's skill-share sessions, which connect our teams with their peers around the world to share learnings.

Our goals in 2025



UNHCR supports DAFI scholar Sharon, a first-year student at Kigali Independent University (ULK), Rwanda. Originally from the Democratic Republic of the Congo (DRC), she is fulfilling her childhood dream of attending university. © UNHCR/Antoine Tardy

With global conflict and displacement intensifying, humanitarian needs remain high, while uncertainty around aid funding is a significant concern.

The cost-of-living crisis continues to create challenges in the UK and around the world. For charities and UNHCR, the cost of fundraising and delivering humanitarian relief has increased, while vulnerable displaced people continue to grapple with rising prices of essentials such as food, medicine and fuel.

As a fundraising organisation, our challenge is to build our market share in a very competitive space amidst domestic economic uncertainty. At the same time, we are inspired and driven by the incredible generosity and commitment of our partners and donors, and the extraordinary compassion and solidarity of the UK public towards refugees.

Our fundraising priorities will continue to support the most pressing and underfunded programmes. This includes annual and multi-year funding commitments in areas such as:

- Emergency response
- Climate impact mitigation
- Education
- Supporting the most vulnerable refugees, including those with disabilities and health conditions
- Resettlement support

In 2025, we will focus on the following to fulfil our mission to support refugees worldwide:

1. Sustainable income – recruit supporters loyal to the cause who become regular donors to ensure UNHCR can respond whenever needed

2. Long-term solutions – deliver partnerships and innovation that help break the cycle of long-term displacement

3. Emergency support – maintain preparedness to help UNHCR respond to emergencies

4. Public advocacy – raise public awareness of global refugee crises and promote inclusion for people who have been displaced

5. People and skills – continue to foster an inclusive and supportive work culture, with professional development to help every role reach its potential

6. Productivity and collaboration – with the data and expertise in place, facilitate even closer collaboration between teams to drive growth.

Objectives and purpose

UNHCR provided core relief items to hundreds of refugees in Kakuma refugee camp, Kenya, who were displaced by heavy rains. Adau, Priscilla and Rebecca received essential items including mosquito nets, mats and kitchen sets. © UNHCR/Eric Bakuli

Our activities

We fundraise across multiple channels, including direct marketing, digital, community fundraising, corporates, trusts, foundations and other philanthropists. Our impact reporting demonstrates how donations help beneficiaries. We raise solidarity and awareness through media and PR, social media, high-profile supporters, events, campaigns and partnerships.

Charitable objects

UK for UNHCR's charitable objects as defined by its Constitution, are as follows:

i) The relief of refugees, asylum seekers, internally displaced persons and stateless persons by raising funds in the United Kingdom in support of UNHCR's (United Nations High Commissioner for Refugees) protection and assistance programmes, as are regarded as charitable under English law.

ii) The advancement of education and the awareness of the public in general about the situation and needs of refugees, asylum seekers, internally displaced persons and stateless persons worldwide.

iii) The promotion of social inclusion for the public benefit, in the UK and worldwide, by preventing refugees, asylum seekers, internally displaced persons and stateless persons from becoming socially excluded and by relieving the needs of those refugees, asylum seekers, internally displaced persons and stateless persons who are socially excluded and assisting them to integrate into society.

Public benefit

The Trustees confirm that they have complied with the duty outlined in Section 4 of the Charities Act 2006 to have due regard to the Charity Commission's general guidance on public benefit, 'Charities and Public Benefit.' This guidance addresses the need for all charities' aims to be, demonstrably, for the public benefit. In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

Volunteers

The charity is grateful to the Trustees, who offer their time and support voluntarily, and to the volunteers who supported the charity at public events during the year.

Accreditations

UK for UNHCR is a member of the Fundraising Regulator and signatory to its Code of Conduct. It is also a member of the Institute of Fundraising and the National Council for Voluntary Organisations. The charity is also registered with the Information Commissioner's Office.

Structural overview, risk management and financial reports

Financial review

We spent £25 million in pursuit of our vision: to build a better future for people fleeing conflict and persecution.

Financial overview

UK for UNHCR raised a total income of £25.5 million in 2024 (2023: £30.7 million). In 2023, we received significant support towards our emergency campaign to help those affected by the highly destructive earthquakes in Türkiye–Syria which increased our income for that year.

A summary of our financial performance in the year is tabled below.

	2024 £'000	2023 £'000
Gross income	25,532	30,729
Expenditure on raising funds	8,171	7,256
Net income available for charitable application	17,361	23,473
Expenditure on charitable activities	17,158	19,757
Net income	**203**	**3,716**

How we spent our money

Total resources expended during the year were £25.3 million. Our spend on charitable activities was £17.2 million, a decrease of £2.6 million compared to 2023. A large part of our mission is responding to global emergencies. As mentioned previously, in 2023, the destructive earthquake in Türkiye–Syria meant our income and spend for the year were higher than planned.

In 2024, UK for UNHCR granted £15.5 million to UNHCR, supporting displaced people with urgent relief during emergencies, as well access to education, healthcare and livelihoods. Included within this grant award was £1.6 million from our designated reserves, funding underfunded emergencies, refugee education, resettlement and climate-related emergencies. More details of these grants can be found in note 14 of the accounts in page 47.

We spent a total of £8.2 million on activity to raise funds, an increase of £0.9 million to 2023. The majority of this spend was focused on activity to generate funds in year, with the balance spent on attracting supporters who will donate to the charity over the long-term. As a relatively young organisation, we are still investing to ensure UK for UNHCR is an organisation built for the future and we are able to evolve and respond to changes in the environment that we operate in. Over the past four years, UK for UNHCR has spent an average 19 pence to raise the next pound. It is our ambition to continue to reduce the cost of fundraising and, to this end, we continue investing in our digital capabilities and in securing high-value, multi-year partnerships to maximise the return on our fundraising spend.

Support costs

Support costs include Finance, Human Resources and Technology teams, as well as Governance and Facilities. Support costs were £1.0 million and were broadly in line with our spend last year. We continue to invest in adding capacity and resilience in support functions as we invest in UK for UNHCR to ensure we are an organisation built for the future and we are able to better respond to changes in areas such as Technology, Governance, and Compliance.

How we raised funds

When raising funds to support our mission, we strive to meet best practice standards as defined by regulators and we want our supporters to know that we are fundraising responsibly. Total incoming resources for the year were £25.5 million (2023: £30.7 million). Of this, £6.0 million was a grant from UNHCR. In raising funds, we rely on voluntary donations and grants from individuals, trusts, and corporates. Our income target for 2024 of £27 million was reflective of our ambitions to support those we serve. With the enormous generosity of our supporters and partners, we were able to raise a total of £25.5 million, £5.1 million (or 17%) lower than we planned at the start of the year. The fundraising environment remains challenging and despite the reduction in inflation rates during the year, many of our supporters are still facing pressure to their personal budgets resulting in a reduced donations. Donations from individuals totalled £11.2 million. We also secured donations from corporates of £5 million and trusts contributed £2.1 million towards a range of activities. Additionally, corporates contributed £0.6 million of gifts in kind.

Reserves policy

At the end of the year, our total funds stood at £17.4 million of which £0.4 million related to restricted funds, with unrestricted funds making up the majority at £17.1 million.

Trustees recognise the need to hold sufficient free reserves to ensure the protection of our core activities in the event of income shortfall, and to allow balanced long-term strategic planning. Free reserves available for use by UK for UNHCR are those that are readily realisable, less funds whose use is restricted or has been designated for particular purposes.

The Trustees have set a target range for free reserves on a risk-based approach to provide some protection on any unforeseen decrease to our fundraising income and to provide sufficient working capital for the organisation.

The approach recognises that most of the charity's income comes from voluntary donations which are uncertain.

During the year, the Finance, Audit and Risk Committee reviewed both the methodology and the calculation of target reserves and recommended a target range of £4.5 million to £5.4 million. This range was approved by the Board of Trustees on 9 December 2024. Given the challenging and uncertain economic outlook, Trustees have since increased the Charity's minimum reserves range to between £6.3 million to £8.2 million.

At the beginning of the year, Trustees set a small unrestricted deficit target for 2024 of £0.2 million, denoting the Charity's commitment of spending reserves in a responsible manner. Thanks to the continued support for our emergency appeals and unbudgeted in-kind contributions, our unrestricted deficit for the year was £0.1 million. This resulted in a small decrease in our unrestricted reserves at year-end, which now stands at £17.1 million. This is above the upper limit set by Trustees.

Trustees are committed to ensuring that the surplus reserves are spent in a considered manner, taking into account both the short-term and longer-term needs of the organisation and those we serve. To this end, Trustees have designated £7.2 million of free reserves in previous years. Of this, £2.5 million was designated as a Development Fund in 2022 to support future growth. At the start of 2024, the value of this fund stood at £2.3 million. During the year, calls on the Development fund totalled £0.4 million. In 2023, Trustees further designated £4.7 million as a Growth Fund, aimed at supporting additional relief programmes across a number of thematic areas. During the year, calls on the Growth fund totalled £1.6 million. The designated funds are expected to be fully drawn down by 2026.

Trustees have set up a deficit budget for 2025 and the assumptions made in the budget reflect the challenging fundraising climate. Deficit budgets have also been provisionally agreed by Trustees for the following two years. This, together with the investments through our designated funds, will see our reserves position fall in line with our minimum reserves requirement by the end of 2027.

Going concern

We have set out above a review of our financial performance and our reserves position. Whilst Trustees are cognisant of the current economic outlook and the challenging fundraising environment, they are confident that we have adequate financial resources and are therefore well placed to manage business risks. Our planning process has been enhanced to include scenario planning of the charity's income and expenditure and levels of reserves. The financial projections have taken into consideration the current economic climate and its potential impact on our income generating activities and our planned expenditure. We have also strengthened our forecasting process, including stress testing our assumptions and an increased focus on cash flow management.

As a national partner to a United Nations agency, UK for UNHCR also has access to investment in the form of an annual grant, which supports its activity and the growth of its fundraising programmes for refugees. The relationship between UNHCR and the charity is long-term in nature, with a multi-year partnership agreement in place. The strong performance of fundraising across all channels in 2024 is indicative of high levels of current donor support and future potential in the UK for our cause. Building on this momentum, UNHCR has confirmed a minimum grant of £5.6 million to support the charity's operational and fundraising activity in 2025.

Considering the above, Trustees believe that UK for UNHCR is well placed to manage the business risks it faces with sufficient levels of reserves and a good cash flow. The Trustees therefore have reasonable expectation that we have sufficient resources to continue operations for the foreseeable future and believe that there are no material uncertainties that call into doubt our ability to continue as a going concern.

Principle risks and uncertainties

UK for UNHCR has an organisation-wide risk management process for identifying the risks to the charity and developing appropriate risk mitigation plans. The Board has the ultimate responsibility for the management of risk. The Board is supported in these duties by the Finance, Audit and Risk Committee, who scrutinise the internal control environment, policies and procedures to ensure risks are appropriately mitigated. Organisational risks are ranked by the likelihood of occurrence and potential impact on the organisation.

The Finance, Audit and Risk Committee reviews the full risk register with a deep-dive into significant risks at each meeting, along with mitigation plans and any additional controls to reduce the risk further. The day-to-day risk management is led by the Senior Leadership Team and forms an integral part of planning processes at departmental and strategic levels. The full risk register is reviewed by the Board twice a year.

The Board recognises that it is necessary to accept that not all risks can be fully mitigated against, particularly those that fall beyond UK for UNHCR's control. However, the Senior Management Team actively monitor and manage such risks to provide reasonable, but not absolute assurance that we are protected. Trustees are satisfied that all risks are appropriately managed and mitigated.

UK for UNHCR proactively manages risk in several categories. The key risks and uncertainty facing UK for UNHCR are set out in the following table.

Risk	Mitigation
The economic and political situation could impact on our supporters and funders, resulting in substantially reduced income in the short- to medium-term. This could potentially affect our ability to deliver planned activity. Furthermore, sustained high inflation levels within the programmes we fund may reduce the scale of operations underway.	The Board approves a comprehensive annual plan and budget for UK for UNHCR and ensures that our financial planning reflects significant external changes. The Board and its committees also review financial performance against objectives set in our annual plans. This includes greater scrutiny of our income streams, as well as tailoring campaigns that take into account the lower disposable income of supporters. We are also strengthening our forecasting capabilities and cash flow management processes with an increased focus on embedding rolling financial forecasts. Furthermore, the charity has a healthy reserves position which will provide resilience and allow balanced long-term strategic planning.
The outlook for refugees globally continues to deteriorate. The increase in global conflicts combined with an uncertain political environment can lead to polarisation, while misinformation and disinformation around refugees can influence public discussions and opinion adversely.	A major focus of our mission is to build solidarity by sharing refugee stories to raise awareness and inspire the UK public by creating a platform for the UK community to take action. Our campaigns help create empathy and understanding of what it means to be forced to flee your home by ensuring lived experience voices are heard. We continue to ensure that our content is accurate and accessible, and we respond with facts when misinformation arises on our platforms, without amplifying it. We run awareness and public education campaigns, and provide training to staff to ensure we communicate clearly, drawing from UN-verified data, and adhere to UNHCR's humanitarian principles of impartiality and neutrality.

The increased threat and sophistication of cybercrime including phishing, malware and ransomware attempts could impact on our systems, data, finances or reputation.	We take the security of our data seriously and have good measures in place. We have enhanced our security measures and meet Cyber Essentials criteria defined by the Government. We deliver regular fraud and cybersecurity awareness training to all staff. We also undertake regular reviews of systems, processes and technology to ensure they are fit for purpose. This is a continual process as we build a culture of cybersecurity awareness across all activities.
A failure in our safeguarding practice could contribute to the harming of vulnerable individuals. If we do not maintain robust safeguarding policies and procedures, this could result in failure to uncover bullying, sexual exploitation or abuse.	Protecting the safety and dignity of our staff, supporters and anyone who engages with us is central to the charity's values. Like our implementing partner, UNHCR, the charity has zero tolerance for all forms of bullying, harassment and abuse. Both the charity and UNHCR have robust safeguarding policies and complaints procedures that are clearly signposted to internal and external audiences. All new charity staff complete a United Nations safeguarding training module and group training is periodically hosted to provide additional information on the UK regulatory framework and operating context. The charity's staff handbook includes policies on grievances relating to harassment and bullying, as well as how to raise concerns about the safety of vulnerable people, including children, whether in the UK or overseas. UNHCR staff are all signatories to a Code of Conduct that goes beyond national laws and has additional special measures for protection from sexual exploitation and sexual abuse. Furthermore, UNHCR has dedicated staff in every operation globally who are responsible for safeguarding and ensuring beneficiaries and staff can come forward with any concerns. All allegations of sexual harassment and abuse are referred by UNHCR to the Inspector General's Office to ensure an independent investigation can be carried out. Explicit consent is always gained from the subjects of case study photography and materials that the charity uses. For any materials relating to children, a parent or guardian must provide consent. The charity also has a designated Safeguarding Lead appointed within the senior management team and on the Board of Trustees.

Failure to attract, recruit, develop and retain people with the relevant skills and expertise could result in the loss of institutional knowledge and impact on the delivery of strategy.	The charity strives to provide a positive, inclusive and professional culture where staff feel supported and motivated by their work for the refugee cause. We carry out regular staff engagement surveys with follow-up action plans. Our remuneration policy is reviewed annually with biennial benchmarking of all staff salaries. We also invest in staff wellbeing, including an employee care programme with free counselling and support services, and creating headspace for all staff through proactive management of workplans and capacity building. We have a structured induction programme for all new staff with clear objectives to help guide their work, training and personal development. In late 2024, we recruited for a newly created post, Director of People, to lead a new People & Skills strategy for the next stage of the charity's development.
Failure to comply with legal and regulatory responsibilities could result in regulatory censure, loss of trust, financial impact and damage to the reputational status of the charity.	We have a programme of continuous review of compliance frameworks including review of policies and procedures. The charity receives professional legal advice from its principal legal advisors to help inform decisions, risk management and regulatory compliance. The Board also receives independent third-party assurances on data, technology and cybersecurity.

Structure, governance and management

Structure and related parties

United Kingdom for UNHCR is registered charity 1183415 (England & Wales) and constituted as a charitable incorporated organisation (CIO). It is the official charity partner in the United Kingdom for the United Nations High Commissioner for Refugees (UNHCR).

UNHCR, also known as the UN Refugee Agency, is a global humanitarian agency governed by the UN General Assembly and headquartered in Geneva, Switzerland. The agency was established in 1950 and is the custodian of the 1951 Refugee Convention. It is the lead global agency mandated to safeguard the rights and wellbeing of forcibly displaced and stateless people.

UNHCR maintains a formal Representative Office in the UK, responsible for UNHCR's policy work and UK government relations relating to asylum seeking and resettlement in the United Kingdom.

The relationship between UK for UNHCR and UNHCR is governed by a 'Recognition Agreement', which sets out the terms for collaboration between the two independent organisations in support of the charity's beneficiaries and purposes. This agreement also confirms UK for UNHCR's appointment as UNHCR's sole charity partner in this country.

UK for UNHCR is one of several independent charity members in UNHCR's global fundraising network, which includes other national charity partners in the United States, Japan, Australia, New Zealand, Spain, Portugal, Germany, Sweden, Switzerland and Argentina.

UK for UNHCR contributes funds to global humanitarian relief operations delivered by UNHCR, in order to support forcibly displaced and stateless people in line with the charity's objects.

Trustees and governance

The organisation is governed by its Constitution and its only voting members are the charity's Trustees, who make up the charity's Board. The charity's Constitution requires there to be a minimum of three and a maximum of 12 Trustees. In 2024, Ori Raveh, Mevan Babakar and Zarlasht Halaimzai stepped down from the Board of Trustees as their tenures concluded, while new Trustees appointed were Sohail Ali and Jon Williams. The Board also appointed its first Vice-Chair, Trinh Tu. See page 40 for a full list of Trustees and appointment dates.

The Board is responsible for ensuring that UK for UNHCR's vision, mission and activities support its charitable objects for the benefit of forcibly displaced and stateless people.

The Board receives advice and information during its regular meetings with the CEO and other senior leadership team members. In 2024, the Board convened four formal meetings, which were also attended by the senior management team, as well as additional meetings with UNHCR executives. These meetings help Trustees to review the performance, financial health and regulatory compliance of UK for UNHCR.

The Board is supported by a Finance, Audit and Risk Committee, a Remuneration Committee and a Nominations Committee. All sub-committees operate under terms of reference set by the Board and report on their meetings to the subsequent Board meeting. The Finance, Audit and Risk Committee met four times in 2024. The Remuneration Committee met once and the Nominations Committee met twice during the same period.

All Trustees receive no remuneration other than for expenses incurred as Trustees. Trustee indemnity insurance is in place for the protection of the Trustees.

Trustee appointments and tenure

The Board operates a Nominations Committee to lead the process for Board appointments. In selecting individuals for appointment as charity Trustees, the charity Trustees must have regard to the skills, knowledge and experience needed for the effective administration of UK for UNHCR. A Trustee may be appointed or reappointed by a resolution passed at a properly convened meeting of the charity Trustees. The Trustee terms are as follows:

- Every Trustee shall be appointed for a three-year term and is eligible for reappointment following their first term. A charity Trustee who has served for two consecutive terms may not normally be reappointed for a third consecutive term.
- A Trustee may, in exceptional circumstances, be appointed for a third consecutive term if the charity Trustees are satisfied that this appointment is in the best interests of the charity. The resolution of the Trustees approving the appointment must record the reasons why the Trustees are satisfied that it is in the charity's best interests. Currently, there are no Trustees serving beyond the normal maximum term allowed.
- The Trustees shall appoint one of their number as Chair of Trustees for a term of up to three years. The Chair may be reappointed for a second term, but no longer than six consecutive years.

Induction and training of Trustees

The charity Trustees will make available to each new charity Trustee, on or before their first appointment:

a. A copy of the current version of the Constitution and

b. A copy of the charity's latest Trustees' Annual Report and statement of accounts.

In addition to this, new Trustees receive briefings from the CEO and the senior leadership team, as well as key UNHCR executives such as the agency's UK Representative, Head of European Fundraising and Global Fundraising Chief. From time to time, Trustees may also join staff presentations or other training to further support their governance duties.

Management

While the Trustees maintain oversight of the charity's performance, finances and compliance, they delegate the day-to-day management of the charity to its senior leadership team, led by the CEO.

This includes developing UK for UNHCR's annual plans and strategy; growing fundraising, operational capacity and communications; delivering charitable activities such as public awareness and engagement campaigns and distributing funds to support relief operations in line with our charitable objects.

UK for UNHCR also works with a variety of third parties to help it achieve its charitable objects for the benefit of forcibly displaced and stateless people. These can include professional fundraisers who support the charity's management and wider team with specialist skills, such as direct marketing and digital fundraising. The charity does not currently operate any face-to-face fundraising activity.

All third parties who work with the charity are expected to meet the same high standards as in-house staff and there are contracts in place to ensure all agency partners follow industry best practice and regulatory requirements.

The charity also has comprehensive approval systems in place to ensure all communications with donors and the broader public are accurate and appropriate in the context of the work we support and the Fundraising Regulator Code of Conduct.

UK for UNHCR retains a fulfilment agency to liaise with donors on its behalf. We provide regular training to their staff, along with briefings on the latest refugee crises and relief operations, to ensure they represent UK for UNHCR appropriately.

Remuneration philosophy

The purpose of remuneration is to ensure the charity attracts high-calibre potential employees, to help retain its people and support workforce productivity. UK for UNHCR's ability to achieve positive outcomes for forcibly displaced and stateless people is hugely influenced by the commitment, skill and productivity of its staff.

UK for UNHCR's remuneration, which encompasses financial and non-financial elements, is governed by a Remuneration Policy, overseen by a Remuneration Committee of Trustees and supported by senior management.

UK for UNHCR believes remuneration must be fair, sustainable and relevant to workers in the market sectors in which UK for UNHCR competes for labour. Remuneration is set at levels that maximise funding available for charitable activities, while ensuring fair pay that attracts expertise that will deliver our charitable objects.

To support this, the charity conducts a comprehensive benchmarking review every second year of all salaries against live salary data for the charity sector. Every new post is benchmarked against this live sector data. The charity's aim is to set salaries within a 10% variance of the median for each role, in line with experience.

In addition to salaries, the charity offers benefits such as 28 days annual leave, life insurance, an 8% pension contribution, flexible working and an employee assistance programme that provides free confidential services such as GP appointments, counselling sessions and courses in physical and mental wellbeing. All staff have an annual workplan to support personal objective setting, and training and development needs.

Pay and benefits for key staff

Remuneration for the CEO and key management personnel is set, maintained and reviewed by the Remuneration Committee. Senior staff salaries are also benchmarked on a biennial basis against live salary data for the charity sector. Further details for key management personnel can be found on page 40 of this report.

Fundraising governance and regulations

When raising funds to support our mission, we strive to meet best practice standards as defined by regulators and want our supporters to know that we are fundraising responsibly.

Fundraising Compliance

We value the support of every one of our donors and work hard to ensure that our fundraising activity is open, legal, fair and respectful. We are registered with the Fundraising Regulator and we work with the Chartered Institute of Fundraising to make sure our fundraising activities operate to the highest standards. We adhere to the Code of Fundraising Practice and follow best practice guidance as defined by our regulators.

We never sell contact data and our supporters can change their communication preferences at any time.

Protecting vulnerable people

Our supporters are incredibly important to us, helping us to realise our vision of a world where every person forced to flee can build a better future. We are committed to making sure that our interactions with new and existing supporters are in line with our values and that people are treated fairly and appropriately. This is especially important when supporters demonstrate vulnerable circumstances.

We require all staff to follow best practice guidelines for dealing with vulnerable people and our policy for vulnerable people is available on our website. We constantly review best practice guidance on protecting individuals at risk and we continuously look to ensure we appropriately act to protect potentially vulnerable people whilst also protecting the reputation of the organisation and our staff. We comply with the Chartered Institute of Fundraising guidance, set out in Treating Donors Fairly. We also require our staff, and any agencies contacting members of the public on our behalf, to comply with guidelines provided by the Data and Marketing Association and the Public Fundraising Regulatory Association. We have a rolling programme of safeguarding training for our staff and our safeguarding practices are regularly reviewed by our Board.

Monitoring fundraising activities by third parties

We work with a variety of third parties to raise money, including commercial participators and professional fundraisers. We expect all third parties who work with us to meet the same high standards as our own fundraisers and we continue to ensure that our suppliers are working to agreed service level agreements, contracts and data processing agreements. We ensure that new supplier contracts undergo robust risk assessments and due diligence prior to contracts being finalised. We continue to employ a telephone agency to call people on our behalf. They are required to adhere to the Code of Fundraising Practice and we provide guidance to their staff and monitor calls regularly to ensure they represent the organisation appropriately and adhere to the Code of Fundraising Practice.

Complaints and FPS requests

UK for UNHCR received 22 direct fundraising complaints in 2024 (2023: 22 complaints). We did not receive any complaints through the Fundraising Regulator. We take all complaints seriously. Our Supporter Care Team have responsibility for ensuring that complaints about the organisation are recorded, handled appropriately and addressed in line with our complaint handling procedure, which is available on our website.

The Fundraising Preference Service (FPS), run by the Fundraising Regulator, is aimed at providing people with the means to stop direct marketing from specific charities without having to contact them directly. During the year, UK for UNHCR received 82 of these requests in the period from 1 January 2024 to 31 December 2024 (2023: 55 requests).

Administrative details

Charity name

The charity's full name is United Kingdom for UNHCR. However, a working name of 'UK for UNHCR' is also used in public and donor communications.

Registered office

WeWork, 1 Mark Square, London, EC2A 4EG

Registered charity number

1183415 (England and Wales)

Board of Trustees in this reporting period

Charlotte Boyle [1] [3]	Chair
Trinh Tu [1] [3]	Vice-Chair, appointed 15 June 2024
Arabella Phillimore [1]	Trustee
Ori Raveh	Trustee, resigned 5 May 2024
Keith Felton [1] [2]	Treasurer
Katy Steward [2] [3]	Trustee
Mevan Babakar [2]	Trustee, resigned 15 June 2024
Claire Hajaj [3]	Trustee
Garvin Brown [2]	Trustee, resigned 15 January 2025
Zarlasht Halaimzai	Trustee, resigned 15 January 2025
Sohail Ali [2]	Trustee, appointed 15 June 2024
Jon Williams	Trustee, appointed 15 June 2024

[1] Member of the Remuneration Committee
[2] Member of the Finance, Audit and Risk Committee
[3] Member of the Nominations Committee

Senior leadership team in this reporting period

Emma Cherniavsky	Chief Executive Officer
Mark Macdonald	Director of Communications & Corporate Affairs
Fiona Hesselden	Director of Fundraising (resigned May 2024)
Mark Hopkinson	Director of Fundraising (appointed May 2024)
Lydia Piddock	Director of Strategy & Growth
Himali Fernando	Director of Finance
Elaine Millard	Director of People (appointed January 2025)

Principal professional advisors

Auditors

Crowe U.K. LLP, 2nd Floor, 55 Ludgate Hill, London, United Kingdom, EC4M 7JW

Bankers

Lloyds Bank, 120 Lewisham High St, London SE13 6UG

Solicitors

Herbert Smith Freehills LLP, Exchange House, Primrose Street, London EC2A 2EG

Russell Cooke LLP, 8 Bedford Row, London WC1R 4BX

How to contact us with feedback or queries

By email: supportercare@unrefugees.org.uk

By phone: 020 3761 8094, Monday – Friday between 9am and 5pm

By post: Supporter Care, UK for UNHCR, WeWork, 1 Mark Square, London, EC2A 4EG

By social media:

unrefugeesUK

unrefugeesUK

unrefugeesUK

ukforunhcr

ukforunhcr

ukforunhcr

ukforunhcr

Statement of Trustees' responsibilities

The Trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the Trustees to prepare financial statements for each financial period which give a true and fair view of the state of affairs of the charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles of the Charities SORP (FRS 102);
- Make judgments and accounting estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the Trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditors:

Each of the persons who are Trustees at the time when this Trustees' Report is approved has confirmed that:

- So far as that Trustee is aware, there is no relevant audit information of which the charity's auditors are unaware, and
- That Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Approved by order of the members of the Board of Trustees and signed on their behalf.

Charlotte Boyle, Chair

UK for UNHCR

24 April 2025

Independent auditor's report to the Trustees of United Kingdom for UNHCR

Opinion

We have audited the financial statements of United Kingdom for UNHCR for the year ended 31 December 2024 which comprise Statement of Financial Activities, Balance Sheet, Statement of Cash Flow and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 December 2024 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Board's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Board with respect to going concern are described in the relevant sections of this report.

Independent auditor's report to the Trustees of United Kingdom for UNHCR (continued)

Other information

The Board are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

In light of the knowledge and understanding of the charity and their environment obtained in the course of the audit, we have not identified material misstatements in the annual report.

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the Trustees' report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit

Responsibilities of the Board

As explained more fully in the Board's responsibilities statement set out on page 34, the Board are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Board determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board either intends to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Details of the extent to which the audit was considered capable of detecting irregularities, including fraud and non-compliance with laws and regulations are set out below.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Independent auditor's report to the Trustees of United Kingdom for UNHCR (continued)

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We identified and assessed the risks of material misstatement of the financial statements from irregularities, whether due to fraud or error, and discussed these between our audit team members. We then designed and performed audit procedures responsive to those risks, including obtaining audit evidence sufficient and appropriate to provide a basis for our opinion.

We obtained an understanding of the legal and regulatory frameworks within which the charity operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements. The laws and regulations we considered in this context were the Charities (Accounts and Reports) Regulations 2008 and financial reporting standards. We assessed the required compliance with these laws and regulations as part of our audit procedures on the related financial statement items.

In addition, we considered provisions of other laws and regulations that do not have a direct effect on the financial statements but compliance with which might be fundamental to the charity's ability to operate or to avoid a material penalty. We also considered the opportunities and incentives that may exist within the charity for fraud. The laws and regulations we considered in this context for the UK operations were Anti-fraud, bribery and corruption legislation and General Data Protection Regulation (GDPR).

Auditing standards limit the required audit procedures to identify non-compliance with these laws and regulations to enquiry of the Board and other management and inspection of regulatory and legal correspondence, if any.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be within the income recognition of grants and the override of controls by management. Our audit procedures to respond to these risks included enquiries of management, and the Finance, Audit & Risk Committee about their own identification and assessment of the risks of irregularities, sample testing on the recognition of grant income, sample testing on the posting of journals, reviewing accounting estimates for biases, reviewing regulatory correspondence with the Charity Commission and reading minutes of meetings of those charged with governance.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulations (irregularities) is from the events and transactions reflected in the financial statements, the less likely the inherently limited procedures required by auditing standards would identify it. In addition, as with any audit, there remained a higher risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

Use of our report

This report is made solely to the charity's Trustees, as a body, in accordance with Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

Crowe U.K. LLP

Statutory Auditor

London

28 April 2025

Financial statements

Statement of financial activities

for the year ended 31 December 2024

	Notes	UNRESTRICTED FUNDS 2024 £'000	RESTRICTED FUNDS 2024 £'000	TOTAL FUNDS 2024 £'000	TOTAL FUNDS 2023 £'000
Income from:					
Donations and Legacies		14,214	10,692	24,906	30,327
Investments		626	-	626	402
Total Income	3	**14,840**	**10,692**	**25,532**	**30,729**
Expenditure on:					
Raising funds	5	8,171	-	8,171	7,256
Charitable activities	5	1,447	15,711	17,158	19,757
Total expenditure		**9,618**	**15,711**	**25,329**	**27,013**
Transfers between funds	13	(5,291)	5,291	-	-
Net Movement in funds		**(69)**	**272**	**203**	**3,716**
Reconciliation of Funds:					
Fund balances brought forward at 1 January		17,125	95	17,220	13,504
Fund balances carried forward at 31 December	13	**17,056**	**367**	**17,423**	**17,220**

Prior year split between unrestricted and restricted appears in Note 16

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 41 - 50 form part of these financial statements.

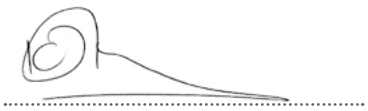
Balance sheet

As at 31 December 2024

	Notes	2024 £'000	2023 £'000
Fixed assets			
Tangible assets	9	-	-
Total Fixed Assets		**-**	**-**
Current assets			
Debtors	10	1,883	1,913
Cash at bank and in hand		20,513	19,059
Total Current Assets		**22,396**	**20,972**
Creditors			
Amounts falling due within one year	11	4,973	3,752
Net current assets		**17,423**	**17,220**
Total assets less current liabilities		**17,423**	**17,220**
Total net assets		**17,423**	**17,220**
Represented by:			
Funds			
Restricted funds		367	95
Designated Funds		5,011	6,958
Unrestricted funds	13	12,045	10,167
		17,423	**17,220**

The annual Trustees' report and accounts including notes 1 to 16 were approved and signed on their behalf on 24 April 2025 by:

Charlotte Boyle
Chair of the Board



Keith Felton
Treasurer

The notes on pages 41-50 form part of these financial statements.

Statement of cash flows

for the year ended 31 December 2024

	Notes	2024 £'000	2023 £'000
Cash flow from operating activities:			
Net cash used in operating activities	(a)	**1,454**	**6,944**
Change in cash and cash equivalents in the year		**1,454**	**6,944**
Cash and cash equivalents at the beginning of the year		**19,059**	**12,115**
Cash and cash equivalents at the end of the year		**20,513**	**19,059**

Note (a)		
Net movement in funds per the statement of financial activities	**203**	**3,716**
Depreciation charges	-	3
Decrease in debtors	29	25
Increase in creditors falling due within one year	1,222	3,200
Net cash provided by/used in operating activities	**1,454**	**6,944**

Note (b)	**At**	**Cash**	**At**
Analysis of changes in net debt	**01-Jan-24**	**Flows**	**31-Dec-24**
Cash	5,371	(4,024)	1,347
Cash equivalents	13,688	5,478	19,166
Total	**19,059**	**1,454**	**20,513**

Notes to the financial statements
for the year ended 31 December 2024

1. General information

United Kingdom for UNHCR is a Charitable Incorporated Organisation registered in England & Wales. The registered address can be found on page 33 and details of the principal activities are set out in the Trustees' Annual Report.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) – Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved following the Charities SORP (FRS 102) published on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

United Kingdom for UNHCR meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

Trustees have reviewed the latest versions of the organisation's financial plans including what-if scenarios, paying particular attention to the risks to income, reserves, and liquidity levels. The biggest challenges going into the new financial year are the current cost of living crisis and the level of inflation which appears to be lasting for longer than anticipated.

They have concluded that there are sufficient reserves held at year end to create a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future and that it is therefore appropriate to prepare the financial statements on a going concern basis.

2.3 Income

All incoming resources are included in the statement of financial activities when the charity is legally entitled to the income, the amount can be measured with reasonable accuracy and its receipt is probable. When income is received in advance of providing goods or services, it is deferred until the group becomes entitled to the income.

Legacies are recognised when all the three criteria below are met:

a. Establish entitlement – entitlement to Legacies is taken as the earlier of the final estate accounts being approved or cash received.

b. Where receipt is probable – the charity is aware that probate has been granted.

c. The amount is measurable – in practice this could come from final estate accounts, cash received or correspondence from executors/solicitors confirming an amount to be distributed.

For relevant grants, income is accounted for as the charity earns the right to consideration by its performance. Where the grant is received in advance of performance its recognition is deferred and included in creditors. Where entitlement occurs before the grant is received, it is accrued in debtors.

Income from donations is recognised when received.

Gifts in kind donated for distribution are included based on valuation by the UN Refugee Agency and recognised as income when they are distributed to the projects. Gifts donated for resale are included as income when they are sold.

Where the donated good is a fixed asset, it is measured at fair value, unless it is impractical to measure this reliably, in which case the cost of the item to the donor should be used. The gain is recognised as income from donations and a corresponding amount is included in the appropriate fixed asset class and depreciated over the useful economic life in accordance with the charity's accounting policies.

On receipt, donated professional services and facilities are recognised on the basis of the value of the gift to the charity which is the amount it would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

2.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably.

Expenditure on raising funds includes all expenditure incurred by the charity to raise funds for its charitable purposes and includes costs of all fundraising activities events and non-charitable trading.

Notes to the financial statements
for the year ended 31 December 2024

2. Accounting policies (continued)

2.4 Expenditure (continued)

Expenditure on charitable activities is incurred on directly undertaking the activities which further the charity's objectives, as well as any associated support costs.

Grants payable are charged in the year when the offer is made except in those cases where the offer is conditional, such grants being recognised as expenditure when the conditions attaching are fulfilled. Grants offered subject to conditions which have not been met at the year end are noted as a commitment, but not accrued as expenditure.

All expenditure is inclusive of irrecoverable VAT.

Support Costs

Where costs cannot be directly attributed they have been allocated to activities on the basis of each activity's proportion of the aggregate expenditure. Included in support costs are governance costs which are incurred in connection with the administration of the charity and compliance with constitutional and statutory requirements. These include audit fees, legal advice for Trustees, costs associated with constitutional and statutory requirements and costs associated with the strategic management of the charity.

The basis of allocation of support costs are reviewed regularly and are explained in detail in note 5(b).

2.5 Tangible fixed assets and depreciation

Tangible fixed assets costing £2,000 or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably. Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, using the straight-line method.

Depreciation is provided on the following basis:

Office equipment - 33%

2.6 Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

2.7 Pensions

The charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the charity to the fund in respect of the year.

2.8 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes. Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

2.9 Critical accounting estimates and areas of judgement

In the application of the charity's accounting policies, which are described in Note 1, Trustees are required to make judgements, estimates, assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

Judgement has been applied in the consideration of what gifts in kind are included in the Charities accounts. Gifts in kind are accounted for where the actual expenditure incurred by a supporting organisation/ partner can be measured reliably and the Charity has received the benefit.

The estimates and underlying assumptions are reviewed on an on-going basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects the current and future periods. In the view of the Trustees, no assumptions concerning the future or estimation uncertainty affecting assets and liabilities at the balance sheet date are likely to result in a material adjustment to their carrying amounts in the next financial year. The principal accounting policies, as set out above, have all been applied consistently throughout the year and the preceding year.

Notes to the financial statements
for the year ended 31 December 2024

3. Income from Donations and legacies

	UNRESTRICTED FUNDS 2024 £'000	RESTRICTED FUNDS 2024 £'000	TOTAL FUNDS 2024 £'000	TOTAL FUNDS 2023 £'000
Income from Donations and legacies				
Donations	7,681	10,432	18,113	23,475
Grants	5,987	-	5,987	5,330
Legacies	232	-	232	92
Gifts in kind - Charitable Activities	-	260	260	1,111
Gifts in kind - Other	314	-	314	319
	14,214	**10,692**	**24,906**	**30,327**
Income from Investments				
Interest from Bank	626	-	626	402
	626	**-**	**626**	**402**
Total	**14,840**	**10,692**	**25,532**	**30,729**
Total - 2023	**14,002**	**16,727**	**30,729**	

The grant income of £6.0 million included in donations above was the annual grant contribution from UNHCR.

4. Expenditure	**2024 £'000**	**2023 £'000**
This is stated after charging:		
Depreciation	-	3
Auditors remuneration - audit work	35	32
Auditors remuneration - other work	3	-

Notes to the financial statements
for the year ended 31 December 2024

5a. Analysis of total resources expended

	GRANTS TO INSTITUTIONS	ACTIVITIES UNDERTAKEN DIRECTLY	SUPPORT COSTS	2024 TOTAL	2023 TOTAL
	£'000	£'000	£'000	£'000	£'000
Cost of generating funds:					
Fundraising costs	-	7,845	326	8,171	7,256
	-	**7,845**	**326**	**8,171**	**7,256**
Charitable expenditure:					
Costs of activities in furtherance of the charity's objects	15,526	946	686	17,158	19,757
					-
Total charitable activities	**15,526**	**946**	**686**	**17,158**	**19,757**
Total	**15,526**	**8,791**	**1,012**	**25,329**	**27,013**

During the year grant awards amounting to £15,526,000 (2023: £18,447,000) were awarded to UNHCR to support displaced people with urgent relief during emergencies, as well access to education, healthcare and livelihoods. Activities undertaken directly includes our information awareness activities.

5b. Allocation of Support Costs

	Cost Premises	Office & IT Cost	Staff & Releated Cost	Finance	Governance Costs	2024 TOTAL	2023 TOTAL
	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Fundraising Costs	29	140	55	56	46	**326**	**278**
Charitable expenditure	60	295	116	118	97	**686**	**756**
	89	**435**	**171**	**174**	**143**	**1,012**	**1,034**

Basis of apportionment: Total support costs are allocated based on each activity's proportion of the aggregate expenditure. Governance costs incurred in 2024 was £143,000 (2023: £135,000). Governance costs include staff time spent on this activity, external audit fees, Trustee recruitment costs, and direct costs incurred by the board and it's sub-committees.

Notes to the financial statements
for the year ended 31 December 2024

6. Employees	2024 £'000	2023 £'000
Salaries	2,355	1,982
National Insurance contributions	226	190
Employer's pension contributions	190	161
	2,771	**2,333**

	2024	2023
The average number of persons employed by the charity during the year was as follows:	**53**	**45**

7. Remuneration of the charity's key management personnel

The key management personnel of the charity include the Trustees, Chief Executive, Director of Communications & Corporate Affairs, Director of Fundraising, Director of Finance and Director of Strategy & Growth.

	2024 £'000	2023 £'000
Total Remuneration of Key Management Personnel	**538**	**483**

The number of employees receiving remuneration of over £60,000 for the year was as follows:

	2024	2023
£60,001 - £70,000	2	1
£70,001 - £80,000	1	3
£80,001 - £90,000	2	1
£90,001 - £100,000	-	-
£100,001 - £110,000	-	1
£110,001 - £120,000	1	-

The pension costs in respect of these employees amounted to £39,563 (2023: £38,776)

8. Trustees' remuneration and expenses

None of the Trustees received any remuneration during the year. (2023: NIL). One Trustee incurred expenses totalling £1,052 in the year. (2023 - NIL).

Notes to the financial statements
for the year ended 31 December 2024

9. Tangible fixed assets	OFFICE EQUIPMENT
	£'000
Cost	
At 1 January 2023	31
Disposals	(12)
At 31 December 2024	**19**
Depreciation	
At 1 January 2023	31
Disposals	(12)
At 31 December 2024	**19**
Net book value	
At 31 December 2024	**-**
At 31 December 2023	-

10. Debtors	2024 £'000	2023 £'000
Trade debtors	570	1,019
Other debtors	15	197
Accrued income and prepayments	1,298	697
	1,883	**1,913**

11. Creditors amounts falling due within one year	2024 £'000	2023 £'000
Trade creditors	333	654
Tax & Social Security	62	59
Amounts owed to UNHCR	4,455	2,240
Other Creditors	5	-
Accruals and Deferred income	118	799
	4,973	**3,752**

12. Deferred Income	2024 £'000	2023 £'000
Deferred income brought forward	695	-
Less: Amount used in the year	(695)	-
Resources deferred during the year	-	695
Deferred income carried forward	-	**695**

Notes to the financial statements
for the year ended 31 December 2024

13.a. Statement of Funds - 2024

		FUND BALANCE B/F	INCOME	EXPENDITURE	TRANSFERS	FUND BALANCE C/F
		£'000	£'000	£'000	£'000	£'000
Restricted Funds						
Underfunded Emergencies			359	4,825	4,466	-
Ukraine Emergency			1,334	1,334	-	-
Afghanistan Emergency			248	248	-	-
Winter Emergencies			1,380	1,380	-	-
Libya Floods Emergency		95	16	111	-	-
Yemen Emergency			350	350	-	-
Ethiopia Emergency			595	795	200	-
Climate related Emergencies			543	543	-	-
Sudan Emergency			818	818	-	-
Lebanon Emergency			1,334	1,334	-	-
Refugee led Community Interventions	(a)		2,113	1,996	250	367
Refugee Education Programmes			653	903	250	-
Syria Emergency			208	208	-	-
Other Relief Operations			741	866	125	-
Total Restricted Funds		**95**	**10,692**	**15,711**	**5,291**	**367**
Designated Funds						
Designated Development Fund	(b)	2,283	-	372	-	1,911
Designated Growth Fund	(c)	4,675		-	(1,575)	3,100
		6,958	**-**	**372**	**(1,575)**	**5,011**
General fund						
General fund	(d)	10,167	14,840	9,246	(3,716)	12,045
Total unrestricted		**17,125**	**14,840**	**9,618**	**(5,291)**	**17,056**
Total Funds		**17,220**	**25,532**	**25,329**	**-**	**17,423**

(a) Substantial restricted donations were received for our Refugee led community activities supporting innovative approaches to improving livelihoods and other interventions in displaced communities. Some of these gifts were received during the last quarter of the financial year and therefore will be spent in 2025.

(b) In 2022 Trustees designated £2,500,000 of unrestricted funds to support strategic projects towards future growth including investing in our fundraising activities. This fund had a opening balance of £2,283,000. Projects approved during the year totalled £372,000.

(c) In 2023 a new designated fund was created to fund additional charitable activities to support those who are forced to flee. Additional grant awards totalling £1.6 million were made during the year and supported underfunded emergencies, refugee education, refugee resettlement and climate related emergencies.

(d) During the year Trustees awarded £3.7 million of Unrestricted funds to UNHCR's underfunded emergencies fund. The underfunded emergencies fund is utilised to respond to new humanitarian emergencies worldwide, as well as supports the delivery of life-saving assistance and pursuing solutions in situations of protracted displacements and deepening crises. This grant award represents the transfer from general funds to restricted funds.

Notes to the financial statements
for the year ended 31 December 2024

13.b. Statement of Funds - 2023

	FUND BALANCE B/F	INCOME	EXPENDITURE	TRANSFERS	FUND BALANCE C/F
	£'000	£'000	£'000	£'000	£'000
Restricted Funds					
Türkiye & Syria Earthquake	-	5,336	5,336		-
Ukraine Emergency	710	2,232	2,942	-	-
Afghanistan Emergency	352	876	1,228	-	-
Winter Emergencies	564	2,144	2,708	-	-
Pakistan Floods	61	55	116	-	-
Libya Floods Emergency	-	800	705	-	95
Yemen Emergency	45	97	142	-	-
Ethiopia Emergency	-	571	571	-	-
Armenia Emergency	-	1,753	1,753	-	-
Kenya Emergency	-	515	515	-	-
Horn of Africa Drought Emergency	-	334	334	-	-
Other Relief Operations	-	2,014	2,014	-	-
Total Restricted Funds	**1,732**	**16,727**	**18,364**	**-**	**95**
Designated Funds					
Designated Development Fund	2,500	-	217	-	2,283
Designated Growth Fund	-	-	-	4,675	4,675
	2,500	**-**	**217**	**4,675**	**6,958**
General fund					
General fund	9,272	14,002	8,432	(4,675)	10,167
Total unrestricted	**11,772**	**14,002**	**8,649**	**-**	**17,125**
Total Funds	**13,504**	**30,729**	**27,013**	**-**	**17,220**

Notes to the financial statements
for the year ended 31 December 2024

14.a. Analysis of net assets between funds - 2024

	Unrestricted Funds 2024 £'000	Restricted Funds 2024 £'000	Total Funds 2024 £'000
Tangible fixed assets	-	-	-
Current assets	22,029	367	22,396
Creditors due within one year	(4,973)	-	(4,973)
	17,056	**367**	**17,423**

14.b.Analysis of net assets between funds - 2023

	Unrestricted Funds 2023 £'000	Restricted Funds 2023 £'000	Total Funds 2023 £'000
Tangible fixed assets	-	-	-
Current assets	20,877	95	20,972
Creditors due within one year	(3,752)	-	(3,752)
	17,125	**95**	**17,220**

15. Related Party Transactions

The Trustees in office during the year are listed on page 33.

The Trustees made donations totalling £97,300 to UK for UNHCR during 2024 (2023: 100,671). None of these donations had any conditions attached which required the charity to alter the nature of its activities. No donations were received from other related parties in the year (2023: None).

Notes to the financial statements
for the year ended 31 December 2024

16. SOFA split for prior year (2023) between restricted and unrestricted

	UNRESTRICTED FUNDS 2023 £'000	RESTRICTED FUNDS 2023 £'000	TOTAL FUNDS 2023 £'000
Income from:			
Donations and Legacies	13,600	16,727	30,327
Other trading activities	-	-	-
Investments	402	-	402
Total Income	**14,002**	**16,727**	**30,729**
Expenditure on:			
Raising funds	7,256	-	7,256
Charitable activities	1,393	18,364	19,757
Total expenditure	**8,649**	**18,364**	**27,013**
Net Movement in funds	5,353	(1,637)	3,716
Reconciliation of Funds:			
Fund balances brought forward at 1 January	11,772	1,732	13,504
Fund balances carried forward at 31 December	**17,125**	**95**	**17,220**

UNHCR
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United Kingdom for UNHCR

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Registered charity 1183415 (England & Wales)

United Kingdom for UNHCR

England & Wales - Charity number 1183415

Accounts

UNHCR
The UN Refugee Agency
United Kingdom for UNHCR

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UNHCR staff help register people fleeing from Sudan into Chad. More than 45,000 arrivals were supported at this site in just eight weeks. By the close of 2023, the Sudan conflict had forced 7 million people from their homes. UNHCR continues to support displaced people in Sudan and neighbouring countries, including shelter, protection and medical care.
© UNHCR/Ying Hu

CEO and Chair report

Across the world, growing conflict, record displacement and acute funding shortfalls have left refugees and humanitarian organisations with impossible choices on what to prioritise.

Humanitarian needs were again immense in 2023, but this was matched by the determination of our partners, supporters and colleagues to take action and deliver solutions.

In the course of our work, we met with displaced families in countries such as Kenya, Egypt, Ukraine and Romania and experienced the lifesaving work of UNHCR on the ground, as well as the extraordinary generosity of host communities. We also witnessed the growing impact of partnerships with the private sector and refugee-led organisations.

Thanks to UK supporters across the country, UK for UNHCR funded £18.4 million of relief globally in 2023, to help refugees reach safety and rebuild their lives.

Emergency response

We delivered multiple appeals to support UNHCR as it responded to 43 emergencies in 2023 – the highest in a decade – as global displacement surpassed 110 million people. We also launched the *UK for UNHCR Emergency Fund* to bolster UNHCR's ability to respond quickly, wherever help is needed.

Entrenched crises, such as Ukraine, Syria, Yemen and Afghanistan, continued to impact millions of displaced people. In April, new conflict in Sudan triggered an exodus of 7 million people from their homes. In September, over 100,000 people fled to Armenia in a matter of days after tensions flared in the Karabakh region.

Elsewhere, natural disasters and climate change threatened the displaced communities whom we serve. Highly destructive earthquakes in Türkiye–Syria affected millions of people already displaced by the Syrian conflict, while Storm Daniel in Libya and drought across the Horn of Africa left devastation in their wake for millions of vulnerable families.

UNHCR staff continued to stay and deliver in these and other crises, often under difficult circumstances, thanks to generous public support.

Protecting human rights

As custodian of the 1951 Refugee Convention, UNHCR advocates robustly for the human rights enshrined in this Charter.

The challenges posed by the acceleration of mass displacement are complex, not least for those who find themselves forced to flee. UNHCR continued to offer its support to help governments develop policy and protection solutions that ensure human rights are protected, and encouraged more regional cooperation along migration routes.

In 2023, UNHCR launched *Hope Away from Home*, a global campaign calling on governments to protect the right to seek asylum. More than 8,500 of our supporters participated, joining 1 million UNHCR supporters across the globe in standing up for refugee rights.

Lived experience representation

The charity continued to engage new audiences with the refugee cause. We grew our social media community to over 54,000 followers (2022: 36,600) and raised awareness of refugee crises in national media.

Central to this work is our Storyteller Programme – a growing network of refugees and former refugees across the UK who share their personal experiences through our campaigns, media and events.

Our campaigns highlighted the human stories that are all too often overlooked by news headlines about refugees. This included our *Gallery of the (New) Home* short film release, and a collaboration between photographer Pattie Boyd and refugees from Ukraine, Syria and Afghanistan to portray their personal stories and generate media attention.

The charity also campaigned with supporters to address bias and prejudice about refugees being reinforced by emerging Artificial Intelligence.

Global Refugee Forum

In December, UNHCR convened the Global Refugee Forum, a UN summit bringing together leaders of national governments, the private sector, civil society and refugee communities to deliver solutions for global displacement.

UK for UNHCR was proud to represent our many partners and supporters at the Forum, hosted at the UN's Geneva headquarters. It was heartening to witness concrete, affirmative action being pledged by world and boardroom leaders, putting refugees at the centre of decision making.

Our thanks

We are enormously grateful for the generosity of our supporters and partners – our work would simply not be possible without this solidarity.

We thank our dedicated charity staff and UNHCR colleagues in the UK and across the globe who make UNHCR's vital work possible, day and night.

We also acknowledge the incredible contribution of Rebecca Perlman, who stepped down as Trustee in 2023. As the charity's founding Chair, Rebecca's commitment to refugees was truly instrumental in making UK for UNHCR's launch possible in 2020.

Outlook

As we start 2024, new conflict in the Middle East and entrenched conflicts elsewhere continue to bring anguish. UNHCR's sister organisation, UNRWA*, is leading humanitarian relief for Palestinian refugees, in parallel with UNHCR leading relief for all other refugees globally.

For UNHCR, its mandate under the Refugee Convention means being present in more than 130 countries; maintaining large-scale emergency preparedness anywhere, anytime; and supporting access to education, healthcare and livelihoods for the majority of refugees who remain unable to return home.

We will continue to support this mission every step of the way and strive for a world where all people fleeing conflict and persecution can build a better future.

Thank you to all our supporters for standing with refugees worldwide.

Charlotte Boyle
Chair of the Board

Emma Cherniavsky
CEO

Message from the High Commissioner

"The state of the world requires a reboot of humanity and energy to meet the challenges before us, including that of forced displacement. And as long as displacement and other humanitarian crises persist, we need an equally large, sustained and urgent influx of humanitarian resources...

"This [forum] was perhaps the greatest example of a 'whole of society' approach that I have seen in my forty years of humanitarian work... Pledges were made by the private sector – committing over US$250 million in funding pledges, one million pro bono hours, jobs for 100,000 refugees and over 400,000 training opportunities, catalysing over US$180 million in investment into refugee-owned, refugee-supporting ventures, and over 6,000 scholarships...

"I am grateful to you all for bringing this spirit of togetherness, unity, and cooperation to the Global Refugee Forum, for it is this that is necessary if we are to make a difference for the 114 million people, including the 36 million refugees, around the world forced from their homes...

"Thank you. Thank you all."

Filippo Grandi, *UN High Commissioner for Refugees, thanks donors and partners at the Global Refugee Forum (see page 25) for supporting UNHCR's humanitarian work and helping displaced people to build a better future.*

*United Nations Relief and Works Agency

Building better futures

A winning recipe for refugee inclusion with Elias

Elias fled conflict in the Democratic Republic of the Congo in the early 1990s. He stayed in a refugee camp in Zambia for four years before being resettled to Chicago, Illinois, USA. There, his resettlement caseworker found him an opportunity with Eli's Cheesecake.

He started out washing dishes, but as his English improved, he advanced into various roles. Today, Elias is the Vice President of Purchasing, overseeing millions of dollars' worth of ingredient purchases.

"As a refugee, you come [to] a place where you don't know anybody, and Eli's became a place where I felt at home."

© UNHCR/Jeoffrey Guillemard

© UK for UNHCR/Mark Macdonald

Alisa: from student to teacher

Alisa, 21, is an internally displaced person in Uzhhorod, western Ukraine. She didn't want to leave Sloviansk, where she was studying, but her father feared for her safety and insisted she join her mother and sisters in Uzhhorod.

She teaches at a collective shelter there, provided by UNHCR's local partner, Neemia, where around 60–70 people live. The centre provides classes for young children along with food, accommodation and warm winter clothes. Being a primary school teacher gives her enormous satisfaction.

"I enjoy working with children because I feel like I'm their friend."

Photocredit: © UNHCR/Tim Gaynor

Maria Victoria leads the way in creating safe spaces for the LGBTIQ+ community

Maria Victoria grew up in Colombia's Chocó Department, one of the regions most affected by internal armed conflict.

From the age of 15, she provided psychological first aid to adolescents going through difficult times, some of whom were from the LGBTIQ+ community.

She eventually discovered her life's purpose: advocating for the rights of LGBTIQ+ people in Chocó founding Latidos Chocó in 2015 to fulfil this. Since then, she's become the trans community's liaison with the municipality.

"We need to be able to move freely, to be people who do not feel persecuted because of our sexual orientation and gender identity."

Key facts in 2023

Global trends*

110m people displaced globally by conflict and persecution

59,500 refugees resettled in the first 6 months of 2023

3.1m displaced people were able to return home

75% of refugees are hosted by low- and middle-income countries

*2023 Mid-Year Trends Report (released October 2023)

2023: UNHCR relief highlights

135 countries where UNHCR is operating

90% of all UNHCR staff based directly in the field, supporting refugees, often in hazardous locations

43 emergency response operations declared by UNHCR

2.5m blankets distributed

525,000 solar lamps distributed

506,000 kitchen sets distributed

638,000 mosquito nets distributed

Education at primary, secondary and tertiary level

Healthcare including specialist care such as neonatal and mental health

Livelihoods through training and social enterprise opportunities

2023: UK for UNHCR support

£18.4m contributed directly to relief operations by UK for UNHCR

51,777 active donors across the UK**

54,000 social media supporters

Education, climate change, Refugee Week, winter relief Some of the themes highlighted through **UK for UNHCR** public advocacy

Horn of Africa, Armenia, Ukraine, Afghanistan, Türkiye–Syria Examples of relief operations **supported by UK for UNHCR**

**Individuals who have donated at some point throughout 2023

Year in review

UK for UNHCR's CEO, Emma Cherniavsky, visits Romania and Ukraine to meet with displaced families and report on how the generous donations of UK supporters are helping people who remain displaced by the ongoing war in Ukraine.

Two earthquakes strike southeast Türkiye, impacting 15 million people over the 11 hardest-hit provinces in Türkiye. In Syria, an estimated 8.8 million people are affected. UK for UNHCR launches an emergency appeal and UNHCR is on the ground delivering essential supplies, comprehensive counselling and cash assistance.

After eight years of conflict and economic collapse, millions of Yemenis have been driven from their homes. Some 4.5 million people have been internally displaced since conflict broke out, 79% being women and children. UNHCR is leading operations on the ground, helping families find shelter, essential supplies and healthcare.

UK for UNHCR launches its Born Connected Ramadan campaign, aiming to strengthen connections between Muslims living in the UK and displaced families across the world, whilst raising vital funds to help refugees. Muslims contribute their Zakat or Sadaqah to reconnect with the wider community and help those in need.

Cyclone Mocha makes landfall in Myanmar's Rakhine State, destroying homes and infrastructure. In Myanmar, an estimated 7.9 million people were impacted; in Bangladesh, some 2.3 million people were residing in affected areas. UK for UNHCR donors responded and UNHCR transported emergency shelter supplies and provided protection services.

In celebration of Refugee Week, UK for UNHCR launches a short film of the online campaign, *Gallery of the (New) Home* at London's Barbican Centre, in national media and online, featuring 10 forcibly displaced people who share what home means to them after being forced to flee their own.

Following years of advocacy by UNHCR and partners, a ceremony marks the conclusion of the registration process for all 7,000 members of the Pemba community, a stateless community in Kenya. They can now exercise their rights and access essential services, such as healthcare and education.

Two years since the de facto authorities took over, with 5.7 million forced to flee, Afghanistan remains the largest displacement crisis in the region. Two months later, a deadly earthquake struck Herat province, affecting 1.6 million people. UNHCR delivers aid to survivors and helps them prepare for another harsh winter.

Storm Daniel makes landfall in Libya. Over 4,000 fatalities are confirmed, at least 40,000 people displaced and almost 900,000 people need humanitarian aid. UK for UNHCR launches an emergency appeal and UNHCR scales up its capacity in eastern Libya, distributing emergency relief items and providing counselling.

UNHCR Goodwill Ambassador, Neil Gaiman, launches What You Need to Be Warm, an illustrated book of poetry about the right to feel safe for families forced to flee, with sales of every copy supporting UNHCR's work. UK for UNHCR's CEO, Emma Cherniavsky, chairs a panel discussion with the illustrators.

Celebrity photographer and author, Pattie Boyd, comes together with six refugees from Syria, Ukraine and Afghanistan to create a portrait series reminding everyone of the individual human refugee stories that sit *Beyond the Headlines*. The campaign is featured online in *British Vogue*, *Stylist* and *The Guardian*.

UK for UNHCR launches *Teach AI*, giving supporters the chance to help address bias in AI platforms. This campaign aims to challenge the one-dimensional and stereotypical images of refugees that AI shows us and evoke a richer picture of who a refugee truly is.

The Neemia Collective Shelter in Uzhhorod, Ukraine, exemplifies our mission to ensure all people fleeing conflict can build a better future. Funded by UNHCR, the centre provides safety for 60–70 displaced people, mainly women and children. Here they are provided with accommodation, food, bed linen and warm winter clothes. The centre also provides classes for young children, and specialised trauma counselling support services. © UK for UNHCR/Mark Macdonald

Objectives and activities

Our vision

A world where every person forced to flee can build a better future.

Our mission

We build solidarity and raise funds for refugees worldwide by:

- creating a platform for the UK community to take action
- sharing refugee stories to raise awareness and inspire the UK public
- building partnerships that mobilise support for refugees.

Our activities

We fundraise across multiple channels, including direct marketing, digital, community fundraising, corporates, trusts, foundations and other philanthropists.

Our impact reporting demonstrates how donations help beneficiaries. We raise solidarity and awareness through media and PR, social media, high profile supporters, events, campaigns and partnerships.

Charitable objects

UK for UNHCR's charitable objects, as defined by its Constitution, are as follows:

i) The relief of refugees, asylum seekers, internally displaced persons and Stateless Persons by raising funds in the United Kingdom in support of UNHCR's (United Nations High Commissioner for Refugees) protection and assistance programmes as are regarded as charitable under English law.

ii) The advancement of education, and the awareness of the public in general, about the situation and the needs of refugees, asylum seekers, internally displaced persons and Stateless Persons worldwide.

iii) The promotion of social inclusion for the public benefit, in the UK and worldwide, by preventing refugees, asylum seekers, internally displaced persons and Stateless Persons from becoming socially excluded, and by relieving the needs of those refugees, asylum seekers, internally displaced persons and Stateless Persons who are socially excluded and assisting them to integrate into society.

Public benefit

The Trustees confirm that they have complied with the duty outlined in Section 4 of the Charities Act 2006 to have due regard to the Charity Commission's general guidance on public benefit, 'Charities and Public Benefit.' This guidance addresses the need for all charities' aims to be, demonstrably, for the public benefit. In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

Volunteers

The charity is grateful to the Trustees, who offer their time and support voluntarily, and to the volunteers who supported the charity at public events during the year.

Accreditations

UK for UNHCR is a member of the Fundraising Regulator and signatory to its Code of Conduct. It is also a member of the Institute of Fundraising and the National Council for Voluntary Organisations. The charity is also registered with the Information Commissioner's Office.

UNHCR helps young refugee volunteers in Zimbabwe's Tongogara camp fight climate change through tree planting and sustainable energy solutions. The camp is home to 16,000 refugees, and new trees act as windbreakers during storms, prevent soil erosion and provide shade against extreme temperatures. © UNHCR/Hélène Caux

Fundraising overview

Our fundraising objectives for 2023 were to respond quickly to emergencies to support UNHCR relief efforts, and to secure funding for longer term solutions such as infrastructure, education and livelihoods.

We achieved this by engaging audiences and partners across the UK private sector, through individual giving, corporate and foundation partnerships, community fundraising and philanthropy. We also hosted events to connect donors with UNHCR's work and share the impact of their support.

We did not expect the unprecedented volume of one-off donations prompted by the war in Ukraine in 2022 to sustain for a second year, but we were incredibly encouraged to see strong support and solidarity continue in 2023.

Thanks to the generosity and significant response of our donors, we raised £25 million in 2023 to support our work for refugees and displaced people, almost double the amount we raised in 2021.

We responded quickly with emergency appeals as UNHCR witnessed its highest number of emergencies in many years. Our appeal following the devastating earthquake in Türkiye and Syria, for example, raised £5.3 million to support survivors. We also launched appeals to support people fleeing the outbreak of conflict in Sudan, the Libya floods and the escalation of tensions in the Karabakh region neighbouring Armenia. We launched an Emergency Fund that will continue to build fully flexible funding to enable UNHCR to respond wherever the need is greatest (see page 12–15 for more on emergencies).

The charity also continued to mobilise resources for longer term solutions for refugees and displaced people. We achieved this through our work with new and existing partners, including corporates, trusts, foundations and individual philanthropists and family offices. Our fundraising supported international programmes in areas such as water and sanitation infrastructure, access to tertiary education and livelihoods, and climate change mitigation (see page 16, Partnerships and philanthropy).

We are enormously grateful to all UK for UNHCR supporters and partners for helping UNHCR provide relief to more than 16.7 million displaced people in 2023.

UK for UNHCR emergency response

In 2023, UNHCR responded to 43 emergencies around the world, including new conflicts erupting, natural disasters affecting displaced people, and escalations of violence, conflict and persecution elsewhere.

UK for UNHCR responded by launching emergency appeals, which raised urgent funds and public awareness to ensure relief efforts could get underway as quickly as possible.

Thanks to the generosity and rapid response of our donors and partners, UK for UNHCR was able to support relief efforts in multiple emergencies during the year.

Türkiye/Syria – Collapsed buildings and wreckage are visible all over Hatay city in Türkiye, following the devastating earthquakes that hit Türkiye and Syria in February, leaving millions homeless. UK for UNHCR launched an emergency appeal and UNHCR was on the ground in Türkiye and through its partners in Syria, responding with emergency supplies, including blankets, food packs and tents.

Syria – UK for UNHCR's winter appeal raised funds to help displaced families survive sub zero temperatures in countries like Syria. Here, UNHCR's staff distributed winter core relief items like warm clothes, blankets and tents in Aleppo, Syria, where displaced families face increased food insecurity, cost of living and unemployment – as well as the ongoing impact of the February 2023 earthquakes.

Libya – In September 2023, Storm Daniel brought extreme rainfall to many areas of Libya, causing dams to collapse, buildings to crumble and whole neighbourhoods to be wiped out. UNHCR and partners provided emergency assistance, dispatching essential supplies, deploying an emergency team and setting up a vital hotline for affected families.

Sudan – Conflict broke out in Sudan in April, forcing thousands of people across the border to places like Arkoum, Chad, which is now home to 36,000 refugees. There, UNHCR and its partners supported new arrivals, set up transit centres where people could access protection services and supplies, and provided people with vital long-term assistance. More than 6 million people have been displaced by the conflict.

Horn of Africa – Thousands of people across the Horn of Africa have been displaced by conflict, drought and the ripple effect of the war in Ukraine – like Noor Ibrahim Isak, who fled Somalia with his family and now grows sesame on a refugee-run farm in Ethiopia. UNHCR is delivering food, water, medicine and emergency shelter kits to families like Noor's across the region.

Ukraine – When missiles injured and killed dozens of civilians in Dnipro, Ukraine, UNHCR and its partners quickly provided shelter and thermal blankets. Throughout 2023, UK for UNHCR helped fund emergency relief efforts for people displaced inside Ukraine as well as for Ukrainian refugees in neighbouring countries. This helped UNHCR provide assistance such as emergency cash assistance, trauma counselling, access to fuel and warm clothing, medical assistance and repairs for bomb damaged homes.

Armenia – More than 100,000 refugees fled from Karabakh to Goris, Armenia, following renewed violence in the region. Many left everything behind and arrived with very little, so UNHCR staff assess their needs, help them access government-supported assistance programmes and support them in rebuilding their livelihoods. UK for UNHCR launched an emergency appeal in support.

Afghanistan – Families in Herat province, Afghanistan, have already suffered decades of conflict, poverty and food insecurity. Their situation grew even worse in October 2023, when the region was hit by a series of powerful earthquakes. But UNHCR has been delivering vital humanitarian relief – including tarpaulins and blankets, hygiene kits and gas cylinders, as well as longer-term psychosocial support.

Myanmar – In May, Cyclone Mocha hit Myanmar's Rakhine state, affecting 10.2 million people. UNHCR provided essential relief items such as kitchen sets, mosquito nets and shelter materials. Together with its partners, UNHCR has continued to deliver lifesaving assistance, including core relief items, cash assistance and shelter and mental health support.

Ukraine
Türkiye
Syria
Armenia
Afghanistan
Libya
Sudan
Ethiopia
Somalia
Myanmar

Ethiopia and Somalia – UNHCR has been supporting the emergency provision of water, sanitation and hygiene for people displaced across Somalia and Ethiopia.

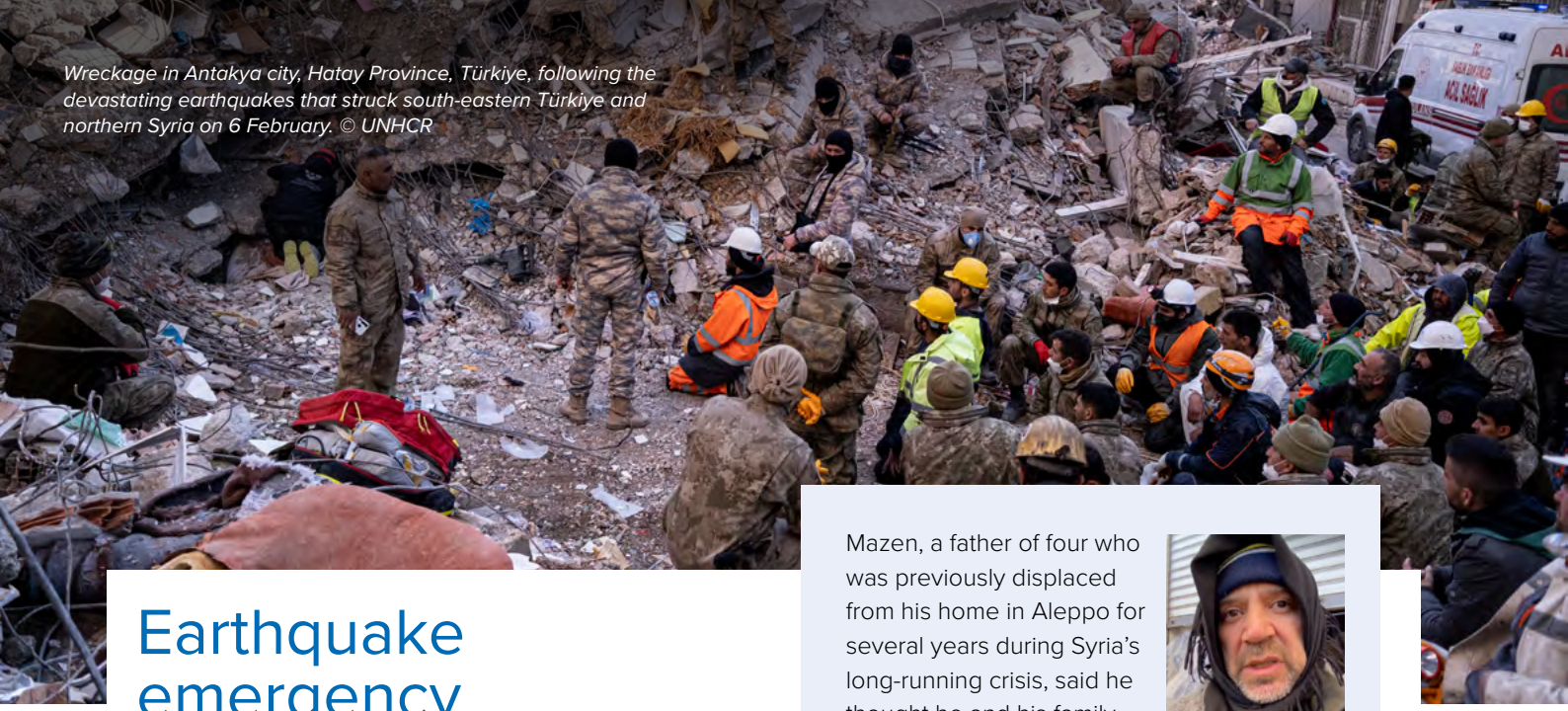
UNHCR emergency preparedness

Speed – UNHCR deploys within 72 hours of a new emergency being declared

Scale – UNHCR maintains stockpiles and 24/7 preparedness to ensure it can protect up to 1 million people in a new emergency

Staff – 90% of all UNHCR staff are field based, providing support where help is needed most, including the frontlines of conflict

Support – UNHCR's emergency expertise includes establishing registration points at border crossings, building camps and sanitation infrastructure, issuing cash assistance and providing medical aid



Wreckage in Antakya city, Hatay Province, Türkiye, following the devastating earthquakes that struck south-eastern Türkiye and northern Syria on 6 February. © UNHCR

Earthquake emergency

On 6 February 2023, two devastating earthquakes struck south-eastern Türkiye near the Syrian border, taking the lives of more than 42,000 people.

The region is home to millions of displaced people who fled the war in Syria and other conflicts, with Gaziantep serving as a major humanitarian hub for the area.

The initial 7.7-magnitude earthquake struck before dawn, devastating entire sections of major cities. With its epicentre near the Turkish city of Gaziantep, tremors were felt in many neighbouring countries.

Less than 12 hours later, a second powerful earthquake followed. Homes and public infrastructure were severely damaged, with many buildings collapsing. Roads and telecommunication networks were also affected, hindering search and rescue efforts.

Following more than 12 years of conflict, humanitarian conditions continue to deteriorate in northwest Syria due to ongoing hostilities, a worsening economic crisis, and the aftermath of devastating earthquakes.

Despite these challenges, UNHCR and its partners quickly mobilised to deliver relief in both countries, with a UK for UNHCR emergency appeal raising funds to support survivors. In northwest Syria, efforts to bring additional assistance were initially hampered by damage to the only road used to transport international aid from Türkiye into northwest Syria. However, UNHCR worked through its local partners to release prepositioned stocks of aid to help some of the most vulnerable survivors.

In Türkiye, UNHCR teams assisted refugees and local populations alike in response to the government's request to provide emergency assistance. Along with other UN agencies, UNHCR provided kitchen sets, mattresses and tents.

In 2023, the charity contributed £5.3 million to support UNHCR's earthquake emergency response.

Mazen, a father of four who was previously displaced from his home in Aleppo for several years during Syria's long-running crisis, said he thought he and his family were going to die when the earthquake struck. "I was sleeping at the time. I [felt] something shaking, and I heard my wife say 'Earthquake, earthquake!'," he said.

"I got up and covered my child, saying to myself if anything happens, I will get the [impact] and save my child. After one or two minutes, it stopped and I said, 'Thank God we are alive'. [But] maybe one minute after, it started again. That second one was very scary. We went out into the road and after that we didn't go back to the house," Mazen added. "We can only think about this minute now," he said. "Tomorrow, we don't know what is going to happen, but for now... we are safe."

UNHCR assistance included more than 611,000 protection interventions across both countries. Relief distribution included:

Northwest Syria

- 80,000 sleeping mats and mattresses
- 100,072 blankets
- 20,000 hygiene kits

Türkiye

- 44,500 sanitary items
- 125,650 beds and bedding
- 204,100 sleeping items (blankets and sleeping bags)

Sudan conflict

Alekiir, 25, sits with her aunt Sunday, mother Gisma and cousin Omjuma (left to right) at the UNHCR transit centre, near the Joda border point in Renk, South Sudan. © UNHCR/Charlotte Hallqvist

On 15 April 2023, fighting between the Sudanese Armed Forces (SAF) and paramilitary group Rapid Support Forces (RSF) broke out in Sudan and escalated into widespread conflict across the country.

The violence has killed hundreds of people, wounded thousands and devastated neighbourhoods, buildings, and key infrastructure. There have been reports of grave human rights abuse, civilians being targeted and looting and ethnic attacks. The ongoing clashes continue to put the lives, safety and security of refugees, displaced people and other civilians at risk.

More than 7 million people have now been forced to flee their homes due to this conflict, with 5.4 million people displaced internally and over 1.3 million fleeing to neighbouring countries, including Chad, Egypt and South Sudan. The majority of those fleeing for safety are women and children.

This outbreak of violence is exacerbating an already challenging situation in a country that has faced severe flooding and conflict in recent times. UNHCR is urging neighbouring countries to keep their borders open to fleeing civilians. The situation in Sudan remains volatile, and UNHCR remains ready to respond and support as needed in Sudan and the region.

In 2023, the charity contributed £0.3 million to support UNHCR's Sudan emergency response.

UNHCR continues to provide protection to displaced civilians in this ongoing crisis. Examples of relief distributions in 2023 included:.

Sudan

51,901 children vaccinated against measles in July and August in a programme supported by UNHCR

38,977 individuals were screened to assess nutritional status

Egypt

784,600 bottles of water, 150,000 hygiene kits and 80,000 sanitary items delivered by UNHCR at border crossings with Sudan

2,566 people provided with emergency cash assistance

Chad

35,743 shelters, 163 sheds, and 5,211 latrines and showers constructed in camps in Wadi Fra, Sila and Ouaddai districts

125,926 medical consultations carried out since the start of the crisis

Alekiir was studying in Khartoum, Sudan, before the violence erupted on 15 April. "I was thinking I would leave Khartoum one day after I finish university and look for work, but I didn't imagine that war would come," she said.

Alekiir and her family boarded a bus, leaving to seek safety in South Sudan, a country they had fled nearly a decade earlier at the height of a brutal civil war. "Many people died, and they didn't even bury the bodies, they were just on the street," she said.

Alekiir and her family are hoping to return to their home in Melut in South Sudan's Upper Nile State.

"Before [violence] broke out in Khartoum, I was making a lot of plans," she said. "I wanted to study biology to be a doctor and work to help people.

"Now I do not know," she added. "As long as I am still alive, I have a chance, I still have a chance to do something."

UNHCR Associate Child Protection Officer Lilian Sabasi hands over core relief items, including blankets, mats and a bucket, to Eliza, 41, who sits in her shelter with her four-month-old son Teny, at the UNHCR transit centre in Renk, South Sudan, near the border with Sudan. With her husband staying in Khartoum, Eliza and her four children spent four days travelling from the city to the border with South Sudan. © UNHCR/Andrew McConnell

Partnerships and philanthropy

UK for UNHCR's collaboration with visionary philanthropists, businesses and foundations is vital.

These partnerships help UNHCR to adapt and innovate in pursuit of sustainable solutions for refugees, as well as lifesaving assistance. In 2023, these partnerships raised £12.4 million for UNHCR's lifesaving emergency work and programmes in education, innovation and climate.

Emergency Fund: Preparing for the unpredictable

To ensure UNHCR can continue its lifesaving humanitarian response to emergencies, UK for UNHCR have launched our new, and much needed, Emergency Fund.

In the last decade, the number of displaced people has more than doubled. Successive crises in countries like Afghanistan, Ukraine and Sudan have placed increasing pressure on UNHCR's resources and left many of our donors unsure where to channel their support. In today's increasingly volatile world, UNHCR needs flexible funding if it is to continue to respond to emergencies wherever and whenever they occur.

Our Emergency Fund is designed to maximise impact. By pooling together contributions, members deliver the flexible funding boost needed to maintain UNHCR's emergency preparedness and response in three critical areas:

Cyclone Mocha hit Myanmar's Rakhine State with brutal force on 14 May 2023. An estimated 7.9 million people were in its path. Ma Phyu Ma, pictured above, lost her home during Cyclone Mocha. Thanks to emergency funding, UNHCR was able to provide relief items including kitchen sets, sleeping mats, mosquito nets and shelter materials to communities affected by the cyclone. © UNHCR/Reuben Lim Wende

Readiness

Donations ensure UNHCR's early warning systems can identify potential humanitarian crises, help to maintain its roster of specialist emergency responders and stock its seven warehouses with humanitarian supplies.

Response

Flexible funding helps UNHCR teams respond quickly and develop and deliver situation-specific humanitarian responses. It helps first responders establish reception centres and provide lifesaving shelter and essentials, such as bedding and hygiene kits.

Recovery

The Emergency Fund helps UNHCR to stay and deliver, even when the news agenda changes. This includes helping UNHCR to work with local governments and partners to ensure people have the access to counselling or cash assistance.

Thank you to our founding members who have already generously supported the Emergency Fund.

Revolut

Revolut is a leading fintech company, offering mobile banking, card payments, money remittance and foreign exchange services.

Revolut customers use its app to donate to UNHCR's work through monthly gifts, round-ups on purchases or one-off appeals, such as our Emergency Appeals.

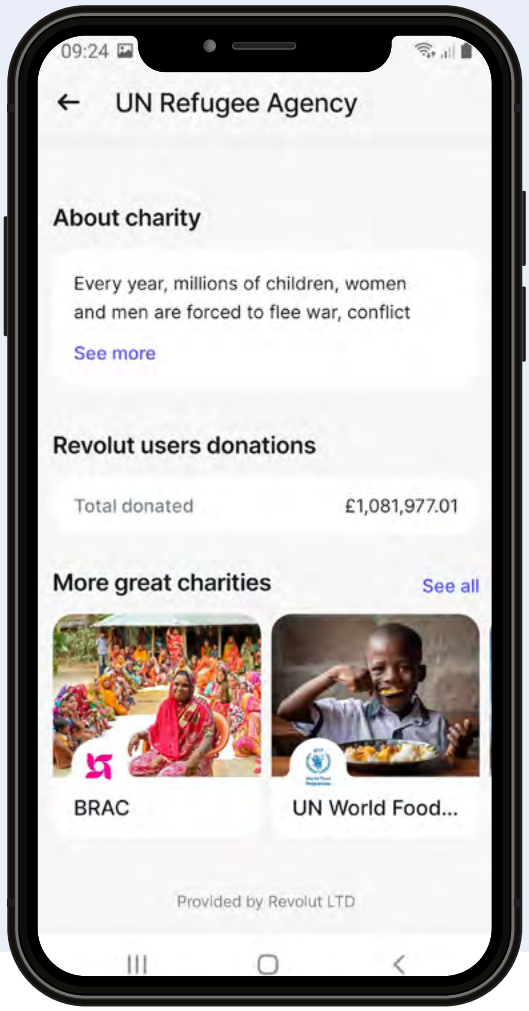
Revolut customers donate generously to support refugees. In 2023, the total surpassed £1 million since the partnership first launched, significantly aiding UNHCR's critical work.

As the protection needs of displaced people grow rapidly across the world, innovative partnerships help humanitarian actors adapt and deliver for the people we serve.

Following the full-scale invasion of Ukraine, for example, Revolut simplified its requirements for opening a bank account, allowing fleeing Ukrainians to access their funds quickly at a time when many lacked a stable address or access to their documentation.

This innovative solution for digital financial inclusion illustrates the power of private sector partnerships, such as Revolut, to share their expertise to help forcibly displaced people.

Revolut first launched its partnership with UK for UNHCR in June 2020 to mark World Refugee Day.



Swarovski Foundation

The Swarovski Foundation began supporting UNHCR's work in 2018, and since then has supported displaced people facing emergencies around the world.

Whether it's a natural disaster or conflict, the Swarovski Foundation is committed to supporting organisations who can bring relief to those who need it most. This commitment has helped UK for UNHCR to respond rapidly worldwide.

Throughout 2023, the Swarovski Foundation contributed to several emergency appeals. The Foundation was quick to support UK for UNHCR following the Türkiye and Syria earthquakes, as well as emergencies in Sudan and Libya. This helped UNHCR provide relief items and support aid delivery on the ground.

Solidarity from the Swarovski Foundation has also extended to its employees, who generously donated to support refugees in these emergencies, further amplifying the impact of the Foundation's support.

Libya. UNHCR delivers relief aid to thousands displaced by floods.
© UNHCR/Ziyad Alhamadi

Isle of Man Government

Following the terrible Türkiye–Syria earthquakes in January, the Isle of Man Government responded swiftly to help UNHCR mobilise emergency supplies, such as blankets, kitchen sets, jerry cans, warm winter clothing and shelter.

With the earthquakes striking in the midst of a harsh winter, the Isle of Man's response was both generous and timely, helping to protect displaced families against the cold. In March 2023, the Isle of Man also supported our Horn of Africa appeal, helping UNHCR send aid and assistance to those affected by a devastating combination of drought, food insecurity and conflict.

This generous donation helped UNHCR's teams provide critical interventions, including nutritional assistance, medical treatment and the provision of small cash grants, offering relief and dignity to many displaced people.

Halima Hussein, a 28-year-old mother of three children, fled Somalia for Kenya in late 2022. She was worried she was going to lose her children to hunger if she continued staying in Somalia. © UNHCR/Charity Nzomo

"The Isle of Man Government is proud of its longstanding commitment to international emergency aid. We must continue to support agencies addressing root causes of displacement, as well as assisting those in humanitarian crises. We have made donations to UK for UNHCR, trusting in the expertise of the organisation and are thankful for their swift response to help those in need."

Minister for the Cabinet Office, Hon Kate Lord-Brennan MHK, Isle of Man Government

Masonic Charitable Foundation

The Masonic Charitable Foundation (MCF, the Freemasons' charity) and Freemasons across England and Wales demonstrated outstanding solidarity and commitment to refugees this year.

Their kind support in 2023 spanned Ukraine, the Türkiye–Syria earthquakes and also unrestricted support, which is so vital in helping UNHCR send aid to wherever the need is greatest.

In Ukraine, as winter approached, the cold weather posed an additional emergency for those forced to flee without warm clothing or provisions to sustain them in often sub-zero temperatures. The MCF's commitment gave the gift of warmth, shelter and protection to many in need.

In Türkiye–Syria, the MCF helped UNHCR to provide shelter and emergency relief kits to families uprooted from their homes by the earthquakes.

With over 5.3 million people in need of shelter within Syria alone, the contributions from the MCF and Freemasonry were truly appreciated.

UNHCR staff speak with Osana, 76, who fled her home in Aleppo city with her daughter and granddaughter when the earthquake struck. She was staying in a mosque functioning as a collective shelter, where UNHCR staff were on hand providing emergency support. © UNHCR/Hameed Maarouf

Special thanks

Thank you to the following partners and their staff for their major support:

We would also like to thank the following for their support:

Our corporate partners

Accenture
Allen & Overy
Experian
Hauser & Wirth
Herbert Smith Freehills
Just Eat Takeaway.com
Squarepoint Foundation
The Virgin Atlantic Foundation

Trusts, foundations and individuals

4C Group
The Borrows Charitable Trust
The Bryan Guinness Charitable Trust
Chris Rokos
Constance Travis Charitable Trust
Cynthia Oakes
Fayyaz and Sarah Chaudhri
Garvin Brown and Steffanie Diamond Brown
Hope Health Action and Edesia Nutrition
The Masonic Charitable Foundation
The Melbreak Charitable Trust
In Memory of Pauline Connell
Nyra Mahmood
The Souter Charitable Trust
States of Guernsey
Stelios Philanthropic Foundation
Team Refuge
The Zahra Trust

Spotlight on supporters

We are grateful to all our supporters, including our incredible fundraising champions who went above and beyond throughout 2023, raising more than £210,000 for refugees and displaced families.

Cycling hero

Carlo Pizzuti became more aware of refugees' experiences of fleeing conflict and persecution after watching the movie, *The Swimmers*, and seeing coverage of the conflict in Ukraine. Feeling moved to support, Carlo decided to harness his passion for cycling and exploring to tackle the huge challenge of cycling from Land's End to John O'Groats along the GB Divide.

Carlo prepared himself by cycling all over London, covering more than 250 kilometres each month. He faced many hurdles along the way, from injuries and breakdowns to challenging terrains and storms.

Nineteen days and 2,000 kilometres later, Carlo reached John O'Groats and raised over £2,000 for refugees.

Carlo Pizzuti hugging a sign for John O'Groats as he completes his bike ride. © Carlo Pizzuti

87 miles along the Ridgeway

In August, Indy Avery set out on his endeavour to raise funds for Ukrainian refugees by walking the entire length of the Ridgeway National Trail through south-central England. He trekked through Wiltshire and Buckinghamshire every day for three weeks, contending with challenging weather conditions and logistical issues.

To raise awareness of humanitarian relief needs for displaced Ukrainians, Indy carried a flag with him, photographing it on every walk, across an array of changing landscapes. He also mapped an imagined refugee family's walk from Kyiv to Zhytomyr on his journey.

Indy concluded his 87-mile walk at Ivinghoe Beacon, Buckinghamshire, raising an incredible £4,140.

Indy Avery holding a Ukraine flag in a sunflower field at sunset. © Indy Avery

Kladies standing with refugees

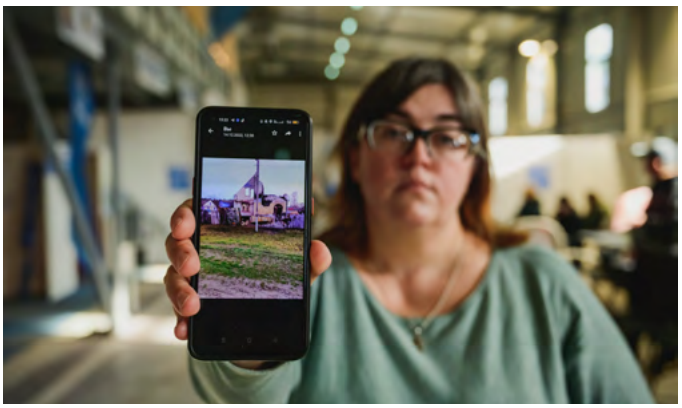
The Kladies is a grassroots community resource group within Klaviyo, the marketing automation platform, welcoming those who share the lived experience of identifying as women/non-binary. After attending *Beyond the Headlines: A look at 2022 and the year ahead*, the Kladies felt inspired to take action.

They kicked off their fundraising in May by hosting a Feminist Bingo Night, where themed bingo calls shed light on some shocking (and some inspirational!) statistics about the experience of women and refugees.

A few months later in September, the Kladies and their allies embarked on their first ever charity hike, braving the summer heat and hiking a tremendous 18 kilometres across Ranmore. Collectively, the Kladies smashed their fundraising target and raised over £1,900.

The Kladies and allies holding a UK for UNHCR banner at the end of their 18km hike. © The Kladies

Public engagement overview



In 2023, UK for UNHCR met with Ukrainian refugees in Romania to listen to their experiences and learn what further support is needed. Yulia shared photos of her bomb damaged home in Ukraine, which she was forced to flee with her 10-year-old son after several months trapped by the conflict. Yulia was a teacher in Ukraine and helped establish a school in Bucharest for Ukrainian child refugees.
© UK for UNHCR/Ioana Epure

UK for UNHCR's public engagement activity plays a key role in our work to mobilise solidarity for refugees. Through our public communications and campaigns, we aim to bring together UK supporters to take action and demonstrate their solidarity with forcibly displaced people, as well as raising awareness of refugee crises and helping fight misinformation.

Ukraine: One year of war

February 2023 marked one year since full-scale invasion of Ukraine, and one year of incredible solidarity with refugees by the British public. Following her visit to see UNHCR's work in action with refugees in Romania and internally displaced people in Ukraine, our Chief Executive Emma Cherniavsky conducted a number of media interviews for TV, radio and online publications. Through this, she was able to share the stories of people displaced by the ongoing conflict in Ukraine and the difference that UNHCR's support is making. As the war continues, it is important that we keep sharing these stories and highlighting the ongoing humanitarian impact for civilians from Ukraine.

Hearing from refugees

Throughout 2023, we continued to expand our work with refugee storytellers, mostly living in the UK, helping to provide a platform where refugees can share their stories in their own words and through their own pictures. By taking part in our campaigns *(Gallery of the (New) Home* and *Beyond the Headlines*, see page 21), events, digital communications and media outreach, 20 refugees and former refugees from eight countries shared their experiences, hopes and reflections with our supporters and the general public.

We are hugely grateful to everyone who has trusted us with their story and look forward to continuing to grow this vital area of our work in the coming year.

Website and social media growth

Our digital channels continued to be a platform for displaced people to share their stories, and helped us raise public awareness of emergencies. We launched on TikTok and Threads for the first time, and grew our community across the rest of our social channels, frequently supported by digital influencers who believe in standing with refugees.

These social platforms served to offer a digital space where people can express their support and solidarity for people forced to flee. They also provided a space where we could proactively help to counter mis- and disinformation about displacement and crises.

We continued to add new content to the website, with weekly news stories, campaign materials, including images and video content, and a zakat calculator to support our work during Ramadan.

2023 engagement highlights

- **54,000** social media followers (2022: 36,400)
- **65.75m** social media impressions (2022: 34.5m)
- **386,000** individual users visited our website
- **730+** online editorial placements
- **270+** editorial broadcast interviews and clips

Solidarity through sport

Premier league club Nottingham Forest FC (NFFC) showed unwavering support for people fleeing conflict during the 2022/23 season by partnering with UK for UNHCR.

The women's and men's teams proudly wore the UK for UNHCR logo on their shirts and NFFC donated in-stadium advertising space at all home games to help the charity reach fans and national television audiences. This included pitch-side LED advertising, printed programmes and appeal films broadcast on the big screens.

NFFC also generously donated to support UNHCR's international relief efforts, such as Ukraine and the Türkiye-Syria earthquakes, while fans made donations at the club's retail outlets and online.

We are hugely grateful for the incredible solidarity shown by the entire NFFC family through this partnership. Our social media engagement and community grew significantly thanks to support from club and its many fan groups. Fans also proudly wore their NFFC shirts with the UK for UNHCR logo.

On launching the partnership, NFFC owner Evangelos Marinakis said: "I hope fans of Nottingham Forest will also be proud that we have chosen to highlight the work of UNHCR for the remainder of the season, in addition to the local causes our Community Trust supports. This comes at a time when the world faces enormous challenges in helping the most vulnerable people in society."

Player solidarity

We travelled to The City Ground stadium to speak to NFFC players directly about the refugee cause, encouraging them to learn about forcibly displaced people and their lived experiences.

The players supported our winter appeal by playing a game of 'Two Truths and A Lie' where they highlighted high-profile footballers around the world who are former refugees while asking supporters to support humanitarian relief efforts. The genuine interest and support from players received a warm reception from fans and across social media, helping the charity reach new audiences.

NFFC Women's player Charlotte Steggles meets UK for UNHCR's team to help promote the charity's work for refugees. © UK for UNHCR

L-R: Pattie Boyd with Najeem, Amany, Vera, Hamzeh, Alexandra and Maysara.

Beyond the Headlines with Pattie Boyd

As part of our winter activity in 2023, we worked with celebrity photographer and author Pattie Boyd to launch a portrait series of refugees to help show the individual human stories *Beyond the Headlines*.

Six people from Afghanistan, Syria and Ukraine, who have found refuge in the UK after fleeing war and persecution, are featured throughout the images. Each has been photographed with a genuine news headline that is directly related to their own story, to demonstrate the individuals who are *Beyond the Headlines*.

Promoted across our channels and by media including *British Vogue*, *The Guardian* and *Stylist*, the series aimed to encourage the British public to look beyond news headlines and learn more about the experiences of ordinary people who have been forced to flee their homes and become refugees.

What Home Means

To mark Refugee Week 2023, we released a short documentary film – *What Home Means*. Building on our 2022 *Gallery of the (New) Home*, the film features nine refugees from Bangladesh, Burundi, South Sudan, Syria and Uganda, and one internally displaced person in Ukraine, sharing what home means to them after being forced to flee.

Home is something that everyone can relate to, with the film encouraging viewers to think about what home means to them and connect to experiences of refugees.

The *Gallery of the (New) Home* short film was available online and exhibited at the Barbican, London, for three weeks during the summer, where UK for UNHCR also hosted screenings of films for Refugee Week (see page 23). The campaign was also featured in social and national media including the Daily Mirror, helping reach a potential audience of 21.7 million people.

People were encouraged to show their solidarity with refugees by submitting their own photograph to *Gallery of the (New) Home*, showing what home means to them.

Asylum seeker Amir (bottom left) has found welcome at The Climbing Hangar which runs Refugees Rock, a free climbing session for refugees hosted in collaboration with Action Asylum and the British Red Cross. ©UNHCR/Andrew Testa

A Great British Welcome

This photography-led campaign, put together by our colleagues at UNHCR, showcased the communities that are warmly welcoming refugees and asylum-seekers, and helping them to rebuild their lives in a new home, through integration and friendship.

From the Isle of Bute in Scotland, where resettled Syrian refugee Wafa and her two sons have learnt English and become an integral part of local life, to a bouldering wall in Liverpool where people forced to flee climb with regular members, the photos and stories show how compassion and kindness create confidence and friendship.

The photos were featured in national media, in an outdoor exhibition on London's Embankment and across our website and social media.

Teach AI

Artificial Intelligence (AI) is becoming part of our everyday life, but the way it represents refugees can be one-dimensional and reinforce stereotypes. In 2023, we asked our supporters to help us change this with an engagement campaign called *Teach AI*. Supporters were asked to choose stories that they felt best represented the hope, bravery, and determination of an individual refugee, drawing from the true stories of refugees who have been helped by UNHCR.

The choices were then submitted to AI platforms via a hub which teaches computers to understand and generate human language. The campaign inspired audiences to think about the impact of machine learning, and teach AI to reflect diversity and humanity when generating images or text about refugees.

What You Need to Be Warm

In 2019, UNHCR Goodwill Ambassador and acclaimed author Neil Gaiman asked his Twitter followers: 'What reminds you of warmth?' From thousands of replies, he composed an extraordinary poem inspired by the crowd-sourced words to support the winter appeal. In 2023, the poem was relaunched as a beautifully illustrated book, *What You Need to Be Warm*, with sales of every copy supporting the work of UNHCR.

We joined with publisher Bloomsbury to mark the launch of the book across our channels, with a special panel event hosted by Waterstones Piccadilly, and chaired by our CEO, along with several of the book's illustrators, some of whom were refugees.

"Gale force winter storms tear through camps and settlements, terrifying vulnerable displaced families sheltering from the elements. Please donate today – every one of us can take action that will help save lives and give a little warmth to someone who needs it." – Neil Gaiman.

Public events programme

Throughout 2023, UK for UNHCR held events for supporters, donors and the general public, with a focus on raising awareness of the refugee cause and how people can take action, while putting lived experience voices front and centre. Highlights included...

Refugee Week 2023

Our week of events celebrated the culture, diversity and contributions of refugees, whilst aiming to engage and educate refugee supporters.

The Swimmers. © Netflix

In collaboration with Barbican Cinema and UNHCR, we hosted two film screenings: *The Swimmers*, Sally El Hosaini's film depicting the Mardini sisters' journey as refugees from Syria to the 2016 Olympics, followed by a panel discussion; and *Captains of Za'atari,* a tale of two boys in a refugee camp in Jordan who dream of becoming footballers.

The panel explored the power of storytelling to build understanding of the refugee experience, with *The Swimmers* director Sally El Hosaini, Afghan broadcaster Zahra Shaheer who fled to the UK in 2021, and UNHCR Representative to the UK, Vicky Tennant.

Captains of Za'atari. © Dogwoof

The Conduit Club hosted an event in partnership with DLA Piper addressing Climate Change and Displacement. Michelle Yonetani, representing UNHCR's Climate Action office, provided valuable insight into UNHCR's work in this area. We also held a special event for individual donors to thank them for their generous support. Guest speakers included refugees from Syria now living in the UK, and supporters enjoyed an exclusive musical performance and a UK for UNHCR photo exhibition.

CogX Festival

We partnered with CogX Festival, one of the world's biggest festivals of inspiration, impact and transformational change, hosted at London's O2 Arena and Canary Wharf.

UK for UNHCR hosted events with Revolut and the Thomson Reuters Foundation to explore two pressing issues that forcibly displaced populations are facing on a daily basis: the digital divide and tackling hate speech, misinformation and disinformation.

Art and Hope in a Time of Crisis

Together with renowned portrait photographer, Platon, we hosted an evening of storytelling, inspiration and discussion about the global refugee crisis and potential solutions, at the prestigious headquarters of the British Academy of Film and Television Arts (BAFTA).

We were honoured to be joined by UN Assistant Secretary-General and Assistant High Commissioner for Protection, Gillian Triggs, and former child genocide survivor and founder of the Lotus Flower, Taban Shoresh, who shared their personal stories and reflections about their work for refugees.

Guests watched a special screening of *Portrait of a Stranger* – a creative multimedia collaboration between Platon and UNHCR – honouring the voices of refugees from around the world.

Raising awareness at BAFTA. Emma Cherniavsky, Taban Shoresh, Platon and Gillian Triggs, UN Assistant Secretary-General and Assistant High Commissioner for Protection at UNHCR. © UK for UNHCR/Shazia Hassam

CEO Emma Cherniavsky meets with Olena at a Neemia community centre in Ukraine funded by UNHCR, which helps displaced women learn catering business skills. Olena had registered at the centre after losing her husband to the war and fleeing eastern Ukraine with her children. © Uk for UNHCR/ Mark Macdonald

Mission report

Virgin Atlantic in India

In March, our corporate partner the Virgin Atlantic Foundation was hosted by UNHCR India, where the foundation is generously helping refugee students from countries such as Myanmar, Afghanistan and Somalia to access education. The delegation visited the BOSCO Refugee Support Centre in New Delhi and met with refugee students in the education programme, before taking part in a football match against a student team in the afternoon. They also visited a MADE51 social enterprise and took part in a workshop, learning how to make artisan crafts.

The trip offered staff an opportunity to gain a greater understanding of how the Virgin Atlantic Foundation's support is helping refugees, as well as promote this important cause through Virgin Atlantic's onboard channels.

Refugees from the UNHCR-funded BOSCO Refugee Support Centre, India, along with Virgin Atlantic and UK for UNHCR staff, celebrate after the football match. © Virgin Atlantic

Director of Communications Mark Macdonald reports from Lviv railway station during the arrival of an evacuation train. UNHCR and local volunteer groups help fleeing civilians as they arrive, providing winter relief items and supporting onward travel or accommodation needs. © UNHCR/ Frederick Moeslin

Ukraine and Romania

In January, UK for UNHCR visited relief operations in Romania and Ukraine to help report back to donors on the impact of their support, and enable further fundraising by sharing the stories of families who have fled the conflict and generating media coverage to raise public awareness.

This included meetings with displaced people and local community groups to hear firsthand how UNHCR is helping them, and understand future needs that UK for UNHCR can support.

In Romania, UK for UNHCR visited reception centres, a Ukraine border crossing and UNHCR warehouses with emergency relief supplies. UNHCR's RomExpo centre in Bucharest, for example, was providing services for newly arrived refugees, such as support with emergency cash assistance, healthcare, food and clothing, counselling and finding employment.

Inside Ukraine, where over 5 million people remain displaced and airstrikes lead to frequent power cuts, winter relief to help families keep warm was particularly vital at this time. UK for UNHCR visited initiatives supported by UNHCR, such as community support programmes for displaced mothers and children, distribution hubs for relief such as clothing, generators and cooking sets, and collective shelters housing families displaced from eastern regions of the country.

Kakuma refugee camp and Kalobeyei settlement, Kenya

Our Chair, Charlotte Boyle and trustee, Garvin Brown, travelled to Kenya with our CEO, Emma Cherniavsky, to learn how UNHCR programmes are empowering refugees to build sustainable livelihoods locally.

Emma Cherniavsky meets with Isaac, a refugee from Rwanda who runs a shop after participating in UNHCR's Livelihoods Programme. © UNHCR/Charity Nzomo.

They met with refugees such as Isaac, who arrived from Rwanda as an orphan. Through the Livelihoods Programme, Isaac learned business skills that transformed his life. Today, he owns several shops and employs six refugees.

They also met with students benefiting from UNHCR's DAFI Scholarship programme, which supports refugee students to study at university in their host countries. One of those students, Monicah, is the first student with a refugee background to be elected President of the Student Association.

Monicah Malith (right), law student and President of the Student Association, University of Nairobi, meets with UK for UNHCR Chair, Charlotte Boyle. © UK for UNHCR/Emma Cherniavsky

Global Refugee Forum 2023

In December, UNHCR convened the Global Refugee Forum (GRF), a UN summit bringing together the international community to discuss solutions to global displacement. Emma Cherniavsky attended to represent UK for UNHCR donors and partners, joining refugees, heads of state, business leaders and civil society groups.

Over 3,500 delegates attended the summit, which is hosted every four years in Geneva. During the three days, new pledges and solutions were mobilised to support refugees and host countries from 2024–2027.

UNHCR Goodwill Ambassador Cate Blanchett opened the forum, Ke Huy Quan read JJ Bola's *Refuge*, and UNHCR's High Commissioner Filippo Grandi led a call to action for more global support for refugees and displaced people.

Heads of state and government, refugees, global business leaders and development organisations attend the opening of the Global Refugee Forum, Geneva. © UNHCR/Anne-Laure Lechat

Salma Adam Ali is a 21-year-old student from the University of El Geneina. When the Sudan conflict broke out in April 2023, she fled to eastern Chad with her family and was sleeping in a school until they were allocated a new shelter in the Farchana camp extensions in November. Salma dreams of being a lawyer so she can bring justice to people and is glad to be able to continue her education in the camp. © UNHCR/Ying Hu.

Looking ahead to 2024

We are committed to supporting the most pressing and underfunded areas of UNHCR's work, whilst also aligning with donor priorities. Our funding priorities in 2024 include:

- Emergency funding
- Climate impact mitigation
- Education
- Supporting the most vulnerable refugees, including women, children and those with disabilities and health conditions
- Resettlement support

With ongoing conflict and crises around the world, humanitarian needs will remain high. Domestically, we are mindful that 2024 will likely see a general election, with debate around asylum policy expected. Meanwhile, the cost-of-living crisis in the UK continues to create a challenge for all charities, as the cost of fundraising rises whilst the needs of vulnerable people in the UK and worldwide increase. In 2024, we will remain focused on the following to fulfil our mission to support refugees worldwide:

- Deliver appeals that raise awareness of global refugee crises and connect donors with the impact of their support for displaced people around the world.
- Educate and build empathy with new audiences through public engagement, including storytelling by people with lived experience and combatting harmful stereotypes.
- Deliver a more personalised experience for supporters, providing specific content in a format that speaks to their preferences and drives further engagement with the refugee cause.
- Continue to support our staff with their wellbeing, fulfilling work, learning opportunities and an inclusive culture.
- Ensure our innovation, campaigning and engagement remain data-led, using insights to inform how and where we invest.

Estela is a determined young Salvadorian girl who loves sport, especially karate. She dreams of representing Belize one day in karate international competitions. Estela is currently seeking asylum in Belize. UNHCR works closely with the Government of Belize to help support over 4,000 asylum seekers and refugees who have come to Belize seeking safety, mostly from nearby countries including El Salvador.
© UNHCR/Viola E. Bruttomesso

Progressing our 2026 goals

2023 marked the second year of our 2022-2026 strategy, seeing strong fundraising performance and good progress on the objectives we set for the charity. We have summarised our key organisational outcomes on pages 4, 5 and 7.

Our strategic priorities

- Partnerships
- Sustainability
- Engagement
- Innovation
- Inclusion

We were successful in building our community on social media, testing new media channels and engaging donor audiences. Our activities have been underpinned by analysis, data, insights and peer review trends to inform how we invest and continue to build toward our strategic ambitions as a charity.

We will continue to strive for partnerships that have transformative impact, to grow sustainably, to reach new audiences and to innovate with the aim of delivering the following outcomes by the start of 2027:

- Our supporters donate £40 million a year in sustainable income
- 450,000 supporters connected to our work through meaningful, measurable engagements
- We are the charity of choice for people in the UK who want to stand with the global refugee cause
- Our team is effective, agile and diverse, and our organisation includes the voices of refugees in all that we do
- We deploy at least 75% of funds raised to support UNHCR's global relief work for refugees and displaced people.

With the global number of displaced people already surpassing 110 million and the medium-term horizon beset with growing conflict and acute funding shortfalls, our private sector partnerships in the UK have never been more vital. Their support helps ensure that UNHCR will be able to sustain its support for refugees in the years ahead.

Our people and culture

Our staff came together to meet UNHCR's then Assistant High Commissioner for Protection, Gillian Triggs, who visited from Geneva to support our private sector engagement. © UK for UNHCR

In 2023, our fourth year of operation, UK for UNHCR continued to expand its activities and team, with new roles in fundraising, finance and communications. Our organisation grew to 51 people by year end, made up of compassionate and highly motivated staff who believe that every person fleeing conflict and persecution should be able to build a better future.

Diverse and inclusive culture

Equality, diversity and inclusion (ED&I) are at the heart of our values – for those we serve, and for our staff and Trustees. We saw new team members step forward as ED&I champions in 2023 to carry forward our programme, making sure this remains a focus for all staff across UK for UNHCR.

Initiatives in 2023 included all staff training on inclusive communications; updating our inclusive recruitment guide for hiring managers; and conducting our second annual ED&I survey to capture insights and feedback that shape our work moving forward. We also celebrated key events such as Black History Month, LGBTQ+ History Month, Refugee Week and our first staff Iftar during Ramadan, and expanded our ED&I mentorship scheme.

Lived experience representation

The charity proactively encourages applicants with lived experience in all jobs advertised and has staff and Trustees who have personally experienced displacement due to conflict and persecution. UK for UNHCR also runs a six-month work placement programme to help refugees integrate into the UK work context. The paid training programme identifies transferable skills and provides the opportunity to put them into practice. We were proud to see our first trainee graduate in April 2023 and welcome our second trainee in October, from Syria and Ukraine, respectively.

Staff engagement and feedback

Throughout the year we provide opportunities for staff to feed back in various ways. In July 2023, we launched our new engagement platform, WeThrive, which surveys staff across a range of engagement, capability and inclusion criteria, but also provides individualised support plans based on each staff member's results. The platform's recommendations could then also be implemented into team objectives and activities.

UK for UNHCR rolled out 360 appraisals for the Senior Management Team, as part of our commitment to provide staff with opportunities to feed back, and encourage an open culture, where giving and receiving constructive feedback is the norm. All staff were also invited to contribute to the CEO's annual appraisal.

Training and development

We delivered initiatives during the year to help upskill staff, provide inspiration and connect them with our cause, and make UK for UNHCR a fulfilling place to work. Career development included mentoring, as well as courses such as Supporting Emerging Managers, Project Management, Storytelling and specialised training within teams. We also supported compliance and risk management with regular GDPR and cybersecurity refreshers for all staff. We hosted departmental and 'all staff' socials and away days throughout the year, with refugee speakers and other guests to help inspire staff and connect them to our cause. Staff also attended UNHCR's virtual and in-person 'skillshares', which connect our teams with their peers in other markets around the world to share learnings. To improve internal communications and efficiencies, the charity launched the Einstein Hub, an online internal knowledge portal named after the scientist and former refugee. The hub aims to help staff access information and comply with our policies and procedures more efficiently, in areas such as HR, finance, staff benefits, training and cybersecurity.

Special thanks to our founding Chair

In late 2023, we bid farewell to Rebecca Perlman, UK for UNHCR's founding Chair and then Trustee.

Rebecca's hard work and dedication helped drive forward UK for UNHCR's launch and appointment as the UN Refugee Agency's national partner. As we thank Rebecca for her incredible contribution, she shares her reflections on the charity's journey so far.

What motivated you to help found UK for UNHCR?

I'm the granddaughter of refugees on both sides of my family. The gratitude they had for the countries that took them in, and for the people and organisations that supported them, was ever-present throughout my childhood. When the opportunity arose to support UNHCR's work, it felt like a very meaningful way to contribute to a cause that I'm not only passionate about, but that has shaped my life and the life of my family.

What do you think has contributed to the charity's growth?

UK for UNHCR's success comes from its phenomenally hard-working and committed community, from those who bravely share their lived experience to support our work, to our compassionate supporters and partners, and our incredibly dedicated staff and Trustees. That passion and commitment to the cause drives through everything the charity does.

What do you see as the biggest challenges for our sector and the wider cause?

In the short term, there's a real challenge in terms of public perception of refugees and the harmful politics around refugees in some countries. Additionally, growing pressures on government funding all over the world are leaving many humanitarian programmes desperately underfunded. When I think about longer-term trends, particularly around climate change and the rise in conflict we are seeing, global displacement will continue to be one of the defining humanitarian crises that we face in the future.

What gives you hope for the future?

That despite the challenges, there are so many people in this country and around the world who give so generously to support this cause. Knowing there is such a large contingent of the public who know it is simply the right thing to do, and who give so generously to support refugees, is something that gives me incredible hope.

What's next? Will you continue to be connected with refugee cause?

Absolutely! In my career, my focus is on ESG (environmental, social and corporate governance) and wider sustainability. As we see the climate crisis unfold, we're going to start to see an even greater refugee crisis. This is always going to be an area of concern and passion for me.

Rebecca is a corporate and charities lawyer. She is currently a partner at Kirkland Ellis, specialising in ESG and Impact.

Structural overview, risk management and financial reports

Financial review

We spent £27 million in pursuit of our vision: to build a better future for people fleeing conflict and persecution.

Financial overview

UK for UNHCR raised a total income of £30.7 million in 2023. This is a decrease from our prior year's record income of £55.7 million. In 2022, we received unprecedented support towards our Ukraine emergency campaign, which significantly increased our income for that year. For 2023, our target was to raise £22 million towards our mission. With the support and generosity of our donors and partners we were able to raise £30.7 million, £8.8 million higher than our income target for the year.

	2023 £'000	2022 £'000
Gross income	30,729	55,748
Expenditure on raising funds	7,256	5,806
Net income available for charitable application	23,473	49,942
Expenditure on charitable activities	19,757	40,210
Net income	**3,716**	**9,732**

How we spent our money

Total resources expended during the year was £27 million. Our spend on charitable activities was £19.8 million, a decrease of £20.4 million compared to 2022. A large part of our mission is responding to global emergencies. As mentioned previously, in 2022, the extraordinary scale of the refugee crisis in Ukraine saw our income and spend for the year increase significantly. In 2023, we budgeted to spend £12.9 million on our charitable activities with £12.5 million of this directly supporting UNHCR's relief operations. With the generosity of our donors and partners, we were able to significantly increase our contribution to support UNHCR relief operations in the year to £18.4 million, representing an increase of £5.9 million or 48% to our budgeted target. £5.3 million of this grant award supported UNHCR relief operations in Türkiye–Syria following the two devastating earthquakes in February 2023. Our support included delivering essential supplies, comprehensive counselling, and cash assistance. We continued to support our Ukraine relief operations with grant awards totalling £2.9 million. Our grant awards also supported a number of other UNHCR operations in locations including Afghanistan, Armenia, Ethiopia, Kenya, Libya, Pakistan, and Yemen.

2023 marked the second year of our 2022-2026 strategy. In 2023, we spent a total of £7.3 million on activity to raise funds, an increase of £1.4 million to 2022. The majority of this spend was focused on activity to generate funds in year, with the balance spent on attracting supporters who will donate to the charity over the long term. As a relatively young organisation we are still investing to ensure UK for UNHCR is an organisation built for the future, and we are able to evolve and respond to changes in the environment that we operate in. Over the past four years, UK for UNHCR has spent an average of 17 pence to raise the next pound. It is our ambition to continue to reduce the cost of fundraising, and to this end we continue investing in our digital capabilities and in securing high-value, multi-year partnerships to maximise the return on our fundraising spend.

Support costs

Support costs include Finance, Human Resources and Technology teams as well as Governance and Facilities. Support costs were £1.0 million, an increase of £0.2 million on last year. This increase is mainly due to adding capacity and resilience in support functions as we invest in UK for UNHCR to ensure we are an organisation built for the future and we are able to better respond to changes in areas such as technology, governance, and compliance.

How we raised funds

When raising funds to support our mission, we strive to meet best practice standards as defined by regulators and we want our supporters to know that we are fundraising responsibly. Total incoming resources for the year were £30.7 million (2022: £55.7 million). Of this £5.3 million was a grant from UNHCR. In raising funds, we rely on voluntary donations and grants from individuals, trusts, and corporates. The fundraising environment in the UK remains challenging due to the current cost-of-living crisis. Our income target for 2023 of £22 million was reflective of these challenges in our operating environment. With the enormous generosity of our supporters and partners, we were able to raise a total of £30.7 million, £8.8 million (or 40%) more than we planned. Donations from individuals totalled £13.2 million. We also secured donations from corporates of £8.4 million and trusts contributed £1.9 million towards a range of activities. Additionally, corporates and trusts contributed £1.4 million of gifts in kind.

Reserves policy

At the end of the year our total funds stood at £17.2 million of which £0.1 million related to restricted funds, with unrestricted funds making up the majority at £17.1 million.

Trustees recognise the need to hold sufficient free reserves to ensure the protection of our core activities in the event of income shortfall, and to allow balanced long-term strategic planning. Free reserves available for use by UK for UNHCR are those that are readily realisable, less funds whose use is restricted or has been designated for particular purposes.

Our reserves policy and calculating methodology is based on Charity Commission best practice as set out in CC19. The Trustees have set a target range for free reserves on a risk-based approach to provide some protection on any unforeseen decrease to our fundraising income and to provide sufficient working capital for the organisation.

The approach recognises that most of the charity's income comes from voluntary donations which are uncertain.

The target level of free reserves is calculated using the following steps:

- A review of our income streams
- Assessment of the level of certainty of each stream and a reserve to mitigate against income volatility
- A small working capital requirement of one month of expenditure (increased up to six weeks' expenditure to provide an upper limit target)

During the year, the Finance, Audit and Risk Committee reviewed both the methodology and the calculation of target reserves and recommended a target range of £4.3 million to £5.1 million (2022 Target range: £3.8 million - £4.5 million). This range was approved by the Board of Trustees on 11 December 2023.

At the start of the year, Trustees set a modest target surplus for 2023 of £0.2 million. Due to the continued support for our emergency appeals, we have seen our unrestricted reserves at the year-end increase by £3.7 million to £17.1 million. This is above the upper limit agreed by Trustees. Trustees want to ensure that the excess reserves are spent in a considered manner, taking into account both the short-term and longer-term needs of the organisation and those who we serve. In 2022, Trustees designated £2.5 million of free reserves as a Development Fund to support future growth. During the year £0.2 million was drawn down to support a number of projects. Additional projects totalling £1.4 million were approved as part of the 2024 budget. The fund is expected to be fully drawn down by 2026.

In 2023, Trustees further designated £4.7 million as a designated Growth fund. The fund will support additional relief operations in a number of thematic areas including emergency relief, refugee education and climate change. The fund is expected to be fully drawn down by 2026.

Trustees are also cognisant of the current economic outlook and the challenging fundraising environment. Trustees have set up a deficit budget for 2024 and the assumptions made in the budget reflect the challenging fundraising climate. Deficit budgets have also been agreed by Trustees for the following two years. This, together with the investments through our designated funds will see our reserves position fall in line with our minimum reserves requirement by the end of 2026.

Going concern

We have set out above a review of financial performance and our reserves position. Our planning process has been enhanced to include scenario planning of the charity's income and expenditure and levels of reserves. The financial projections have taken into consideration the current economic climate and its potential impact on our income-generating activities and our planned expenditure. We have also strengthened our forecasting process with an increased focus on cash flow management.

Accordingly, Trustees have concluded that the Charity has adequate financial resources to continue in operational existence for the foreseeable future and that it is therefore appropriate to prepare the financial statements on a going concern basis.

Structure, governance and management

Structure and related parties

United Kingdom for UNHCR is registered charity 1183415 (England & Wales) and constituted as a charitable incorporated organisation (CIO). It is the official charity partner in the United Kingdom for the United Nations High Commissioner for Refugees (UNHCR).

UNHCR, also known as the UN Refugee Agency, is a global humanitarian agency governed by the UN General Assembly and headquartered in Geneva, Switzerland. The agency was established in 1950 and is the custodian of the 1951 Refugee Convention. It is the lead global agency mandated to safeguard the rights and wellbeing of forcibly displaced and stateless people.

UNHCR maintains a formal Representative Office in the UK, responsible for UNHCR's policy work and UK government relations relating to asylum seeking and resettlement in the United Kingdom.

The relationship between UK for UNHCR and UNHCR is governed by a 'Recognition Agreement', which sets out the terms for collaboration between the two independent organisations in support of the charity's beneficiaries and purposes. This agreement also confirms UK for UNHCR's appointment as UNHCR's sole charity partner in this country.

UK for UNHCR is one of nine independent charity members in UNHCR's global fundraising network, which includes other national charity partners in the United States, Japan, Australia, Spain, Germany, Sweden, Switzerland and Argentina.

UK for UNHCR contributes funds to global humanitarian relief operations delivered by UNHCR, in order to support forcibly displaced and stateless people in line with the charity's objects.

Trustees and governance

The organisation is governed by its Constitution and its only voting members are the charity's Trustees, who make up the charity's Board. The charity's Constitution requires there to be a minimum of three and a maximum of 12 Trustees. In November 2023, Trustee and former Chair, Rebecca Perlman, stepped down from the Board, with nine Trustees continuing in post. Additional Trustee recruitment is underway in early 2024. See page 40 for a full list of Trustees.

The Board is responsible for ensuring that UK for UNHCR's vision, mission and activities support its charitable objects for the benefit of forcibly displaced and stateless people.

The Board receives advice and information during its regular meetings with the CEO and other senior leadership team members. In 2023, the Board convened five formal meetings, which were also attended by the senior management team, as well as additional meetings with UNHCR executives. These meetings help Trustees to review the performance, financial health and regulatory compliance of UK for UNHCR.

The Board is supported by a Finance, Audit and Risk Committee, a Remuneration Committee and a Nominations Committee. All sub-committees operate under terms of reference set by the Board and report on their meetings to the subsequent Board meeting. The finance, audit and risk committee met four times last year, and the remuneration committee and the nominations committee both met once during the year.

All Trustees receive no remuneration other than for expenses incurred as Trustees. Trustee indemnity insurance is in place for the protection of the Trustees.

Trustee appointments and tenure

During the year, the Board set up a Nominations committee to lead the process for Board appointments. In selecting individuals for appointment as charity Trustees, the charity Trustees must have regard to the skills, knowledge and experience needed for the effective administration of UK for UNHCR. A Trustee may be appointed or reappointed by resolution passed at a properly convened meeting of the charity Trustees. The Trustee terms are as follows:

- Every Trustee shall be appointed for a three-year term and is eligible for reappointment following their first term. A charity Trustee who has served for two consecutive terms may not normally be reappointed for a third consecutive term.
- A Trustee may, in exceptional circumstances, be appointed for a third consecutive term if the charity Trustees are satisfied that this appointment is in the best interests of the charity. The resolution of the Trustees approving the appointment must record the reasons why the Trustees are satisfied that it is in the charity's best interests. Currently, there are no Trustees serving beyond the normal maximum term allowed.
- The Trustees shall appoint one of their number as Chair of Trustees for a term of up to three years. The Chair may be reappointed for a second term, but no longer than six consecutive years.

Induction and training of Trustees

The charity Trustees will make available to each new charity Trustee, on or before their first appointment:

(a) a copy of the current version of the Constitution; and

(b) a copy of the charity's latest Trustees' Annual Report and statement of accounts.

In addition to this, new Trustees receive briefings from the CEO and the senior leadership team, as well as key UNHCR executives such as the agency's UK Representative, Head of European Fundraising and Global Fundraising Chief. From time to time, Trustees may also join staff presentations or other training to further support their governance duties.

Management

While the Trustees maintain oversight of the charity's performance, finances and compliance, they delegate the day-to-day management of the charity to its senior leadership team, led by the CEO.

This includes developing UK for UNHCR's annual plans and strategy; growing fundraising, operational capacity and communications; delivering charitable activities such as public awareness and engagement campaigns; and distributing funds to support relief operations in line with our charitable objects.

UK for UNHCR also works with a variety of third parties to help us achieve our charitable objects for the benefit of forcibly displaced and stateless people. These can include professional fundraisers who support the charity's management and wider team with specialist skills, such as direct marketing and digital fundraising. The charity does not currently operate any face-to-face fundraising activity.

All third parties who work with the charity are expected to meet the same high standards as in-house staff, and there are contracts in place to ensure all agency partners follow industry best practice and regulatory requirements.

The charity also has comprehensive approval systems in place to ensure all communications with donors and the broader public are accurate and appropriate in the context of the work we support and the Fundraising Regulator Code of Conduct.

UK for UNHCR retains a fulfilment agency to liaise with donors on our behalf. We provide regular training to their staff, along with briefings on latest refugee crises and relief operations, to ensure they represent UK for UNHCR appropriately.

Remuneration philosophy

The purpose of remuneration is to ensure the charity attracts high-calibre potential employees, to help retain its people and support workforce productivity. UK for UNHCR's ability to achieve positive outcomes for forcibly displaced and stateless people is hugely influenced by the commitment, skill and productivity of its staff.

UK for UNHCR's remuneration, which encompasses financial and non-financial elements, is governed by a Remuneration Policy, overseen by a Remuneration Committee of Trustees and supported by senior management.

UK for UNHCR believes remuneration must be fair, sustainable and relevant to workers in the market sectors in which UK for UNHCR competes for labour. Remuneration is set at levels that maximise funding available for charitable activities while ensuring fair pay that attracts expertise that will deliver our charitable objects.

To support this, the charity conducts a comprehensive benchmarking review every second year of all salaries against live salary data for the charity sector. Every new post is benchmarked against this live sector data. The charity's aim is to set salaries within a 10% variance of the median for each role, in line with experience.

In addition to salaries, the charity offers benefits such as 28 days annual leave, life insurance, an 8% pension contribution, flexible working and an employee assistance programme that provides free confidential services such as GP appointments, counselling sessions and courses in physical and mental wellbeing. All staff have an annual workplan to support personal objective setting, and training and development needs.

Pay and benefits for key staff

Remuneration for the CEO and key management personnel is set, maintained and reviewed by the Remuneration Committee. Senior staff salaries are also benchmarked on a biennial basis against live salary data for the charity sector. Further details for key management personnel can be found on page 40 of this report.

Fundraising governance and regulations

When raising funds to support our mission, we strive to meet best practice standards as defined by regulators and want our supporters to know that we are fundraising responsibly.

Fundraising Compliance

We value the support of every one of our donors; and work hard to ensure that our fundraising activity is open, legal, fair and respectful. We are registered with the Fundraising Regulator, and we work with the Chartered Institute of Fundraising to make sure our fundraising activities operate to the highest standards. We adhere to the Code of Fundraising Practice and follow best practice guidance as defined by our regulators.

We never sell contact data and our supporters can change their communication preferences at any time.

Protecting vulnerable people

Our supporters are incredibly important to us, helping us to realise our vision of a world where every person forced to flee can build a better future. We are committed to making sure that our interactions with new and existing supporters are in line with our values and that people are treated fairly and appropriately. This is especially important when supporters demonstrate vulnerable circumstances.

We require all staff to follow best-practice guidelines for dealing with vulnerable people and our policy for vulnerable people is available on our website. We constantly review best-practice guidance on protecting individuals at risk, and we continuously look to ensure we appropriately act to protect potentially vulnerable people whilst also protecting the reputation of the organisation and our staff. We comply with the Chartered Institute of Fundraising guidance, set out in Treating Donors Fairly. We also require our staff, and any agencies contacting members of the public on our behalf, to comply with guidelines provided by the Data and Marketing Association and the Public Fundraising Regulatory Association. We have a rolling programme of safeguarding training for our staff and our safeguarding practices are regularly reviewed by our Board.

Monitoring fundraising activities by third parties

We work with a variety of third parties to raise money, including commercial participators and professional fundraisers. We expect all third parties who work with us to meet the same high standards as our own fundraisers and we continued to ensure that our suppliers are working to agreed service level agreements, contracts and data processing agreements. We ensured that new supplier contracts underwent robust risk assessments and due diligence prior to contracts being finalised. This year, we continued to employ a telephone agency to call people on our behalf. They are required to adhere to the Code of Fundraising Practice and we provided guidance to their staff and monitored calls regularly to ensure they represented the organisation appropriately and adhered to the Code of Fundraising Practice.

Complaints and FPS requests

UK for UNHCR received 22 direct fundraising complaints this year (2022: 21 complaints). We did not receive any complaints through the Fundraising Regulator. We take all complaints seriously. Our Supporter Care Team have responsibility for ensuring that complaints about the organisation are recorded, handled appropriately and addressed in line with our complaint handling procedure, which is available on our website.

The Fundraising Preference Service (FPS), run by the Fundraising Regulator, is aimed at providing people with the means to stop direct marketing from specific charities without having to contact them directly. During the year, UK for UNHCR received 55 of these requests in the period from 1 January 2023 to 31 December 2023 (2022: 47 requests).

Principal risks and uncertainties

UK for UNHCR has an organisation-wide risk management process for identifying the risks to the charity and developing appropriate risk mitigation plans. The Board has the ultimate responsibility for the management of risk. The Board is supported in these duties by the Finance, Audit and Risk Committee. Organisational risks are ranked by the likelihood of occurrence and potential impact on the organisation.

The Finance, Audit and Risk Committee reviews significant risks at each meeting along with risk mitigation plans and any additional controls to reduce the risk further. The full risk register is reviewed by the Finance Committee and the Board twice a year.

The Board recognises that it is necessary to accept that not all risks can be fully mitigated against, particularly those that fall beyond UK for UNHCR's control. However, the Senior Management Team actively monitor and manage such risks to provide reasonable, but not absolute assurance that we are protected. Trustees are satisfied that all risks are appropriately managed and mitigated.

UK for UNHCR proactively manages risk in several categories. The key risks and uncertainty facing UK for UNHCR are set out in the following table.

Risk	Mitigation
Sustained high levels of inflation and interest rates could impact on our supporters resulting in substantially reduced income in the short to medium term. This could potentially affect our ability to deliver planned activity. Furthermore, enhanced inflation levels within the programmes we fund may reduce the scale of operations underway.	The Board approves a comprehensive annual plan and budget for UK for UNHCR and ensures that our financial planning reflects significant external changes. The Board and its committees also review financial performance against objectives set in our annual plans. This includes greater scrutiny of our income streams as well as tailoring campaigns that take into account lower disposable income of supporters. We are also strengthening our forecasting capabilities and cash flow management processes with an increased focus on embedding rolling financial forecasts.
The increased threat and sophistication of cybercrime including phishing, malware and ransomware attempts could impact on our systems, data, finances or reputation.	We take the security of our data seriously and have good measures in place. We have enhanced our security measures and meet Cyber Essentials criteria defined by the Government. We deliver regular fraud and cybersecurity awareness training to all staff. We also undertake regular reviews of systems, processes and technology to ensure they are fit for purpose. This is a continual process as we build a culture of cybersecurity awareness across all activities.
A failure in our safeguarding practice could contribute to the harming of vulnerable individuals. If we do not maintain robust safeguarding policies and procedures, this could result in failure to uncover bullying, sexual exploitation or abuse.	Protecting the safety and dignity of our staff, supporters and anyone who engages with us is central to the charity's values. Like our implementing partner, UNHCR, the charity has zero tolerance for all forms of bullying, harassment and abuse. Both the charity and UNHCR have robust safeguarding policies and complaints procedures that are clearly signposted to internal and external audiences. All new charity staff complete a United Nations safeguarding training module and group training is periodically hosted to provide additional information on the UK regulatory framework and operating context. The charity's staff handbook includes policies on grievances relating to harassment and bullying, as well as how to raise concerns about the safety of vulnerable people, including children, whether in the UK or overseas.

	UNHCR staff are all signatories to a Code of Conduct that goes beyond national laws and has additional special measures for protection from sexual exploitation and sexual abuse. Furthermore, UNHCR has dedicated staff in every operation globally who are responsible for safeguarding and ensuring beneficiaries and staff can come forward with any concerns. All allegations of sexual harassment and abuse are referred by UNHCR to the Inspector General's Office to ensure an independent investigation can be carried out. Explicit consent is always gained from the subjects of case study photography and materials that the charity uses. For any materials relating to children, a parent or guardian must provide consent. The charity also has a designated Safeguarding lead appointed within the senior management team and on the Board of Trustees.
Failure to attract, recruit, develop and retain people with the relevant skills and expertise could result in the loss of institutional knowledge and impact on the delivery of strategy.	The charity strives to provide a positive, inclusive and professional culture where staff feel supported and motivated by their work for the refugee cause. We carry out regular staff engagement surveys with follow-up action plans. Our remuneration policy is reviewed annually with biennial benchmarking of all staff salaries. We also invest in staff wellbeing, including an employee care programme with free counselling and support services, and creating headspace for all staff, through proactive management of workplans and capacity building. We have a structured induction programme for all new staff with clear objectives to help guide their work, training and personal development. In 2024 we will further strengthen our onboarding process and staff training programme.
Failure to comply with legal and regulatory responsibilities could result in regulatory censure, loss of trust, financial impact and damage to the reputational status of the charity.	We have a programme of continuous review of compliance frameworks including review of policies and procedures. The charity receives professional legal advice from its principal legal advisors to help inform decisions, risk management and regulatory compliance. The Board also receives independent third-party assurances on data, technology and cybersecurity.

Administrative details

Charity name

The charity's full name is United Kingdom for UNHCR. However, a working name of 'UK for UNHCR' is also used in public and donor communications.

Registered office

WeWork, 1 Mark Square, London, EC2A 4EG

Registered charity number

1183415 (England and Wales)

Board of Trustees in this reporting period

Charlotte Boyle [1,3]	Chair
Rebecca Perlman	Trustee, resigned 1 November 2023
Arabella Phillimore [1]	Trustee
Ori Raveh	Trustee
Keith Felton [1,2]	Treasurer
Katy Steward [2,3]	Trustee
Mevan Babakar [2]	Trustee
Claire Hajaj [3]	Trustee
Garvin Brown [2]	Trustee
Zarlasht Halaimzai	Trustee

1. Member of the Remuneration Committee
2. Member of the Finance, Audit and Risk Committee
3. Member of the Nominations Committee

Senior leadership team in this reporting period

Emma Cherniavsky	Chief Executive Officer
Mark Macdonald	Director of Communications & Corporate Affairs
Fiona Hesselden	Director of Fundraising
Lydia Piddock	Director of Strategy & Data
Himali Fernando	Director of Finance

Principal professional advisors

Auditors

Crowe U.K. LLP, 2nd Floor, 55 Ludgate Hill, London, United Kingdom, EC4M 7JW

Bankers

Lloyds Bank, 120 Lewisham High St, London SE13 6UG

Solicitors

Herbert Smith Freehills LLP, Exchange House, Primrose Street, London EC2A 2EG

Russell Cooke LLP, 8 Bedford Row, London WC1R 4BX

How to contact us with feedback or queries:

By email: supportercare@unrefugees.org.uk

By phone: 020 3761 8094, Monday – Friday between 9am and 5pm

By post: Supporter Care, UK for UNHCR, WeWork, 1 Mark Square, London, EC2A 4EG

By social media:

unrefugeesUK

unrefugeesUK

unrefugeesUK

ukforunhcr

ukforunhcr

Statement of Trustees' responsibilities

The Trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the Trustees to prepare financial statements for each financial period which give a true and fair view of the state of affairs of the charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the Trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditors:

Each of the persons who are Trustees at the time when this Trustees' Report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the charity's auditors are unaware, and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Approved by order of the members of the Board of Trustees and signed on their behalf by:

Charlotte Boyle, Chair

UK for UNHCR

19 April 2024

Independent Auditor's Report to the Trustees of United Kingdom for UNHCR

Opinion

We have audited the financial statements of United Kingdom for UNHCR for the year ended 31 December 2023 which comprise Statement of Financial Activities, Balance Sheet, Statement of Cash Flow and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 December 2023 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Board's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Board with respect to going concern are described in the relevant sections of this report.

Independent Auditor's Report to the Trustees of United Kingdom for UNHCR (continued)

Other information

The Board are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

In light of the knowledge and understanding of the charity and their environment obtained in the course of the audit, we have not identified material misstatements in the annual report.

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the Trustees' report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit

Responsibilities of the Board

As explained more fully in the Board's responsibilities statement set out on page 41, the Board are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Board determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board either intends to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Independent Auditor's Report to the Trustees of United Kingdom for UNHCR (continued)

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Details of the extent to which the audit was considered capable of detecting irregularities, including fraud and non-compliance with laws and regulations, are set out below.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We identified and assessed the risks of material misstatement of the financial statements from irregularities, whether due to fraud or error, and discussed these between our audit team members. We then designed and performed audit procedures responsive to those risks, including obtaining audit evidence sufficient and appropriate to provide a basis for our opinion.

We obtained an understanding of the legal and regulatory frameworks within which the charity operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements. The laws and regulations we considered in this context were the Charities (Accounts and Reports) Regulations 2008 and financial reporting standards. We assessed the required compliance with these laws and regulations as part of our audit procedures on the related financial statement items.

In addition, we considered provisions of other laws and regulations that do not have a direct effect on the financial statements but compliance with which might be fundamental to the charity's ability to operate or to avoid a material penalty. We also considered the opportunities and incentives that may exist within the charity for fraud. The laws and regulations we considered in this context for the UK operations were Anti-fraud, bribery and corruption legislation and General Data Protection Regulation (GDPR).

Auditing standards limit the required audit procedures to identify non-compliance with these laws and regulations to enquiry of the Board and other management and inspection of regulatory and legal correspondence, if any.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be within the income recognition of grants and the override of controls by management. Our audit procedures to respond to these risks included enquiries of management, and the Finance, Audit & Risk Committee about their own identification and assessment of the risks of irregularities, sample testing on the posting of journals,

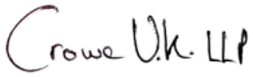
Independent Auditor's Report to the Trustees of United Kingdom for UNHCR (continued)

reviewing accounting estimates for biases, reviewing regulatory correspondence with the Charity Commission and reading minutes of meetings of those charged with governance.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulations (irregularities) is from the events and transactions reflected in the financial statements, the less likely the inherently limited procedures required by auditing standards would identify it. In addition, as with any audit, there remained a higher risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.



Crowe U.K. LLP

Statutory Auditor

London

22 April 2024

Financial statements

Statement of Financial Activities
For the year ended 31 December 2023

		UNRESTRICTED FUNDS 2023 £'000	RESTRICTED FUNDS 2023 £'000	TOTAL FUNDS 2023 £'000	TOTAL FUNDS 2022 £'000
Income from:					
Donations and Legacies		13,600	16,727	30,327	55,716
Other trading activities		-	-	-	11
Investments		402	-	402	21
Total Income	3	**14,002**	**16,727**	**30,729**	**55,748**
Expenditure on:					
Raising funds	5	7,256	-	7,256	5,806
Charitable activities	5	1,393	18,364	19,757	40,210
Total expenditure		**8,649**	**18,364**	**27,013**	**46,016**
Net Movement in funds		**5,353**	**(1,637)**	**3,716**	**9,732**
Reconciliation of Funds:					
Fund balances brought forward at 1 January		11,772	1,732	**13,504**	**3,772**
Fund balances carried forward at 31 December	13	**17,125**	**95**	**17,220**	**13,504**

Prior year split between unrestricted and restricted appears in Note 16

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 49–60 form part of these financial statements.

Balance Sheet
As at 31 December 2023

	Notes	2023 £'000	2022 £'000
Fixed assets			
Tangible assets	9	-	3
Total fixed assets		-	**3**
Current assets			
Debtors	10	1,913	1,938
Cash at bank and in hand		19,059	12,115
Total current assets		**20,972**	**14,053**
Creditors			
Amounts falling due within one year	11	3,752	552
Net current assets		**17,220**	**13,501**
Total assets less current liabilities		**17,220**	**13,504**
Total net assets		**17,220**	**13,504**
Represented by:			
Funds			
Restricted funds		95	1,732
Designated funds		6,958	2,500
Unrestricted funds		10,167	9,272
	13	**17,220**	**13,504**

The annual Trustees' report and accounts including notes 1 to 16 were approved and signed on their behalf on 19 April 2024 by:

Charlotte Boyle
Chair of the Board

Keith Felton
Treasurer

The notes on pages 49–60 form part of these financial statements.

Statement of Cash Flows
For the year ended 31 December 2023

	Notes	2023 £'000	2022 £'000
Cash flow from operating activities:			
Net cash used in operating activities	(a)	**6,944**	**7,070**
Change in cash and cash equivalents in the year		6,944	7,070
Cash and cash equivalents at the beginning of the year		12,115	5,045
Cash and cash equivalents at the end of the year		**19,059**	**12,115**

Note (a)		
Net movement in funds per the statement of financial activities	**3,716**	**9,732**
Depreciation charges	3	12
Decrease/ (increase) in debtors	25	(200)
Increase/(decrease) in creditors falling due within one year	3,200	(2,474)
Net cash provided by/used in operating activities	**6,944**	**7,070**

Note (b) **Analysis of changes in net debt**	**At** **01-Jan-23**	**Cash** **Flows**	**At** **31-Dec-23**
Cash	5,587	(216)	5,371
Cash equivalents	6,528	7,160	13,688
Total	**12,115**	**6,944**	**19,059**

Notes to the financial statements
for the year ended 31 December 2023

1. General information

United Kingdom for UNHCR is a Charitable Incorporated Organisation registered in England & Wales. The registered address can be found on page 40 and details of the principal activities are set out in the Trustees' Annual Report.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved following the Charities SORP (FRS 102) published on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

United Kingdom for UNHCR meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

Trustees have reviewed the latest versions of the organisation's financial plans including what-if scenarios, paying particular attention to the risks to income, reserves, and liquidity levels. The biggest challenges going into the new financial year are the current cost of living crisis and the level of inflation which appears to be lasting for longer than anticipated.

They have concluded that there are sufficient reserves held at year end to create a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future and that it is therefore appropriate to prepare the financial statements on a going concern basis.

2.3 Income

All incoming resources are included in the statement of financial activities when the charity is legally entitled to the income, the amount can be measured with reasonable accuracy and its receipt is probable. When income is received in advance of providing goods or services, it is deferred until the charity becomes entitled to the income.

Legacies are recognised when all the three criteria below are met:

a. Establish entitlement – entitlement to legacies is taken as the earlier of the final estate accounts being approved or cash received.

b. Where receipt is probable – the charity is aware that probate has been granted.

c. The amount is measurable – in practice this could come from final estate accounts, cash received or correspondence from executors/solicitors confirming an amount to be distributed.

For relevant grants, income is accounted for as the charity earns the right to consideration by its performance. Where the grant is received in advance of performance, its recognition is deferred and included in creditors. Where entitlement occurs before the grant is received, it is accrued in debtors.

2. Accounting policies (continued)

2.3 Income (continued)

Income from donations is recognised when received.

Gifts in kind donated for distribution are included based on valuation by the UN Refugee Agency and recognised as income when they are distributed to the projects. Gifts donated for resale are included as income when they are sold.

Where the donated good is a fixed asset, it is measured at fair value, unless it is impractical to measure this reliably, in which case the cost of the item to the donor should be used. The gain is recognised as income from donations and a corresponding amount is included in the appropriate fixed asset class and depreciated over the useful economic life in accordance with the charity's accounting policies.

On receipt, donated professional services and facilities are recognised on the basis of the value of the gift to the charity which is the amount it would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

2.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably.

Expenditure on raising funds includes all expenditure incurred by the charity to raise funds for its charitable purposes and includes costs of all fundraising activities, events and non-charitable trading.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the charity's objectives, as well as any associated support costs.

Grants payable are charged in the year when the offer is made except in those cases where the offer is conditional, such grants being recognised as expenditure when the conditions attaching are fulfilled. Grants offered subject to conditions which have not been met at the year end are noted as a commitment, but not accrued as expenditure.

All expenditure is inclusive of irrecoverable VAT.

Support costs

Where costs cannot be directly attributed they have been allocated to activities on the basis of each activity's proportion of the aggregate expenditure. Included in support costs are governance costs which are incurred in connection with the administration of the charity and compliance with constitutional and statutory requirements. These include audit fees, legal advice for Trustees, costs associated with constitutional and statutory requirements and costs associated with the strategic management of the charity.

The basis of allocation of support costs are reviewed regularly and are explained in detail in note 5(b).

2.5 Tangible fixed assets and depreciation

Tangible fixed assets costing £2,000 or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably. Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Notes to the financial statements
for the year ended 31 December 2023

2. Accounting policies (continued)

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, using the straight-line method.

Depreciation is provided on the following basis:

Office equipment – 33 per cent of cost

2.6 Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

2.7 Pensions

The charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the charity to the fund in respect of the year.

2.8 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes. Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

2.9 Critical accounting estimates and areas of judgement

In the application of the charity's accounting policies, which are described in Note 2, Trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

Judgement has been applied in the consideration of what gifts in kind are included in the Charity's accounts. Gifts in kind are accounted for where the actual expenditure incurred by a supporting organisation/partner can be measured reliably and the Charity has received the benefit.

The estimates and underlying assumptions are reviewed on an on-going basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects the current and future periods. In the view of the Trustees, no assumptions concerning the future or estimation of uncertainty affecting assets and liabilities at the balance sheet date are likely to result in a material adjustment to their carrying amounts in the next financial year. The principal accounting policies, as set out above, have all been applied consistently throughout the year and the preceding year.

Notes to the financial statements
for the year ended 31 December 2023

3. Income from donations and legacies

	UNRESTRICTED FUNDS 2023 £'000	RESTRICTED FUNDS 2023 £'000	TOTAL FUNDS 2023 £'000	TOTAL FUNDS 2022 £'000
Income from donations and legacies				
Donations	7,859	15,616	23,475	46,455
Grant income from UNHCR	5,330	-	5,330	5,020
Legacies	92	-	92	111
Gifts in kind - Charitable Activities	-	1,111	1,111	3,826
Gifts in kind - Other	319	-	319	304
	13,600	**16,727**	**30,327**	**55,716**
Income from trading activities				
Corporate income	-	-	-	11
	-	-	-	11
Income from investments				
Interest from bank	402	-	402	21
	402	-	**402**	**21**
Total	**14,002**	**16,727**	**30,729**	**55,748**
Total - 2022	**15,436**	**40,312**	**55,748**	

The grant income of £5.3 million included in donations above was the annual grant contribution from UNHCR.

4 Expenditure	**2023 £'000**	**2022 £'000**
This is stated after charging:		
Depreciation	3	12
Auditor's remuneration - audit work	32	23
Auditor's remuneration - other work	-	8

Notes to the financial statements
for the year ended 31 December 2023

5a. Analysis of total resources expended

	GRANTS TO INSTITUTIONS	ACTIVITIES UNDERTAKEN DIRECTLY	SUPPORT COSTS	2023 TOTAL	2022 TOTAL
	£'000	£'000	£'000	£'000	£'000
Cost of generating funds:					
Fundraising costs	-	6,978	278	7,256	5,806
	-	**6,978**	**278**	**7,256**	**5,806**
Charitable expenditure:					
Costs of activities in furtherance of the charity's objects	18,447	554	756	19,757	40,210
Total charitable activities	**18,447**	**554**	**756**	**19,757**	**40,210**
Total	**18,447**	**7,532**	**1,034**	**27,013**	**46,016**

During the year grant awards amounting to £18,447,000 (2022: £39,097,000) were awarded to UNHCR to support displaced people with urgent relief during emergencies, as well as access to education, healthcare and livelihoods. Activities undertaken directly includes our information awareness activities.

5b. Allocation of Support Costs

	Cost of Premises	Office & IT Cost	Staff & Related Cost	Finance	Governance Costs	2023 TOTAL	2022 TOTAL
	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Fundraising Costs	31	96	56	59	36	**278**	**108**
Charitable expenditure	83	262	152	160	99	**756**	**749**
	114	**358**	**208**	**219**	**135**	**1,034**	**857**

Basis of apportionment: Total support costs are allocated based on each activity's proportion of the aggregate expenditure. Governance costs incurred in 2023 were £135,097 (2022: £60,000). Governance costs include staff time spent on this activity, external audit fees and direct costs incurred by the Board and its sub-committees.

Notes to the financial statements
for the year ended 31 December 2023

6 Employees

	2023 £'000	2022 £'000
Salaries	1,982	1,471
National Insurance contributions	190	164
Employer's pension contributions	161	113
	2,333	**1,748**

	2023	2022
The average number of persons employed by the charity during the year was as follows:	**45**	**33**

7 Remuneration of the charity's key management personnel

The key management personnel of the charity include the Trustees, Chief Executive, Director of Communications & Corporate Affairs, Director of Fundraising, Director of Finance and Director of Strategy & Data.

	2023 £'000	2022 £'000
Total Remuneration of Key Management Personnel	483	471

The number of employees receiving remuneration of over £60,000 for the year was as follows:

	2023	2022
£60,001 - £70,000	1	-
£70,001 - £80,000	3	2
£80,001 - £90,000	1	1
£90,001 - £100,000	-	-
£100,001 - £110,000	-	1
£110,001 - £120,000	1	-

The pension costs in respect of these employees amounted to £38,776 (2022: £26,432).

Notes to the financial statements
for the year ended 31 December 2023

8 Trustees' remuneration and expenses

None of the Trustees received any remuneration during the year (2022: NIL). During the year ended 31 December 2023, no Trustee expenses have been incurred (2022: - NIL).

9 Tangible fixed assets

	OFFICE EQUIPMENT £'000
Cost	**Cost**
At 1 January 2022	40
Disposals	(9)
At 31 December 2023	**31**
Depreciation	
At 1 January 2022	37
Charge for the year	3
Disposals	(9)
At 31 December 2023	**31**
Net book value	
At 31 December 2023	**-**
At 31 December 2022	**3**

10. Debtors

	2023 £'000	2022 £'000
Trade debtors	1,019	923
Other debtors	197	5
Accrued income and prepayments	697	1,010
	1,913	**1,938**

Notes to the financial statements
for the year ended 31 December 2023

11. Creditors amounts falling due within one year

	2023 £'000	2022 £'000
Trade creditors	654	314
Tax & Social Security	59	47
Amounts owed to UNHCR	2,240	79
Other Creditors	-	13
Accruals and Deferred income	799	99
	3,752	**552**

12. Deferred Income

	2023 £'000	2022 £'000
Deferred income brought forward	-	-
Less: Amount used in the year	-	-
Resources deferred during the year	695	-
Deferred income carried forward	**695**	-

Notes to the financial statements
for the year ended 31 December 2023

13.a. Statement of Funds - 2023

		FUND BALANCE B/F £'000	INCOME £'000	EXPENDITURE £'000	TRANSFERS £'000	FUND BALANCE C/F £'000
Restricted Funds						
Turkey & Syria Earthquake		-	5,336	5,336		-
Ukraine Emergency		710	2,232	2,942	-	-
Afghanistan Emergency		352	876	1,228	-	-
Winter Emergencies		564	2,144	2,708	-	-
Pakistan Floods		61	55	116	-	-
Libya Floods Emergency	(a)	-	800	705	-	95
Yemen Emergency		45	97	142	-	-
Ethiopia Emergency		-	571	571	-	-
Armenia Emergency		-	1,753	1,753	-	-
Kenya Emergency		-	515	515	-	-
Horn of Africa Drought Emergency		-	334	334	-	-
Other Relief Operations		-	2,014	2,014	-	-
Total Restricted Funds		**1,732**	**16,727**	**18,364**	**-**	**95**
Designated Funds						
Development Fund	(b)	2,500	-	217	-	2,283
Growth Fund	(c)	-	-	-	4,675	4,675
		2,500	**-**	**217**	**4,675**	**6,958**
General fund						
General fund		9,272	14,002	8,432	(4,675)	10,167
Total unrestricted		**11,772**	**14,002**	**8,649**	**-**	**17,125**
Total Funds		**13,504**	**30,729**	**27,013**	**-**	**17,220**

(a) Substantial restricted donations were received for our emergency appeals to support those affected by floods in Libya. Some of these gifts were received during the last quarter of the financial year and therefore will be spent in 2024.

(b) In 2022 Trustees designated £2,500,000 of unrestricted funds to support strategic projects towards future growth including investing in our fundraising activities.

(c) In 2023 a new designated fund totalling £4,675,000 was created to fund additional charitable activities to support those who are forced to flee. These projects are expected to be completed by 2026.

Notes to the financial statements
for the year ended 31 December 2023

13.b. Statement of Funds - 2022

	FUND BALANCE B/F £'000	INCOME £'000	EXPENDITURE £'000	TRANSFERS £'000	FUND BALANCE C/F £'000
Restricted Funds					
Ukraine Emergency	-	34,543	33,833	-	710
Afghanistan Emergency	455	1,995	2,098	-	352
Winter Emergencies	-	979	415	-	564
Pakistan Floods	-	531	470	-	61
Ethiopia Emergency	-	518	518	-	-
Yemen Emergency	-	491	446	-	45
Other Relief Operations	-	1,255	1,255	-	-
Total Restricted Funds	**455**	**40,312**	**39,035**	**-**	**1,732**
Designated Funds					
Development Fund	-	-	-	2,500	2,500
General fund					
General fund	3,317	15,436	6,981	(2,500)	9,272
Total unrestricted	**3,317**	**15,436**	**6,981**	**-**	**11,772**
Total Funds	**3,772**	**55,748**	**46,016**	**-**	**13,504**

14.a. Analysis of net assets between funds - 2023

	Unrestricted Funds 2023 £'000	Restricted Funds 2023 £'000	Total Funds 2023 £'000
Tangible fixed assets	-	-	-
Current assets	20,877	95	20,972
Creditors due within one year	(3,752)	-	(3,752)
	17,125	**95**	**17,220**

Notes to the financial statements
for the year ended 31 December 2023

14.b. Analysis of net assets between funds - 2022

	Unrestricted Funds £'000	Restricted Funds £'000	Total Funds £'000
Tangible fixed assets	3	-	3
Current assets	12,321	1,732	14,053
Creditors due within one year	(552)	-	(552)
	11,772	**1,732**	**13,504**

15. Related Party Transactions

The Trustees in office during the year are listed on page 42.

United Kingdom for UNHCR is registered as a charitable Incorporated Organisation and is a registered Charity. The Trustees have no financial interest in the charity's results or assets and received no remuneration for acting in that capacity.

During the year, the Charity received pro-bono legal advice from organisations associated with people who were Trustees during the year. Those individuals had no involvement with the provision of services.

Trustee	2023 £'000	2022 £'000
Rebecca Perlman (Herbert Smith Freehills LLP)	25	30

The Trustees made donations totalling £100,671 to UK for UNHCR during 2023 (2022: £10,000). None of these donations had any conditions attached which required the charity to alter the nature of its activities. No donations were received from other related parties in the year (2022: None).

Notes to the financial statements
for the year ended 31 December 2023

16. SOFA split for prior year (2022) between restricted and unrestricted

	UNRESTRICTED FUNDS 2022 £'000	RESTRICTED FUNDS 2022 £'000	TOTAL FUNDS 2022 £'000
Income from:			
Donations and Legacies	15,404	40,312	55,716
Other trading activities	11	-	11
Investments	21	-	21
Total Income	**15,436**	**40,312**	**55,748**
Expenditure on:			
Raising funds	5,806	-	5,806
Charitable activities	1,175	39,035	40,210
Total expenditure	**6,981**	**39,035**	**46,016**
Net Movement in funds	**8,455**	**1,277**	**9,732**
Reconciliation of Funds:			
Fund balances brought forward at 1 January	3,317	455	3,772
Fund balances carried forward at 31 December	**11,772**	**1,732**	**13,504**

UNHCR
The UN Refugee Agency
United Kingdom for UNHCR

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Registered charity 1183415 (England & Wales)

United Kingdom for UNHCR

England & Wales - Charity number 1183415

Accounts

UNHCR
The UN Refugee Agency
United Kingdom for UNHCR

2022 ANNUAL REPORT

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Cover: Following the Russian invasion of Ukraine, Katerina, 29, fled to Poland with her three young children. "We saw bloody explosions," recalls Katerina. By the close of 2022, the family was still taking refuge in Poland, living in a hostel with 400 other refugees and sharing a room with some 30 people. More than 8 million refugees fled Ukraine in 2022. UNHCR delivered emergency relief including protection at border crossings, psychosocial support and cash assistance to help families buy essentials after fleeing.

© UNHCR/Anna Liminowicz

Hussein, a Rohingya refugee in Kutupalong camp in Bangladesh, learns how to make bags and other products from jute, an environmentally friendly material grown locally in the camp. The job enables her to pay her own bills and take care of her children.

© UNHCR/Kamrul Hasan

© UK for UNHCR/Jonathan Gawthorpe

Charlotte Boyle, Chair of UK for UNHCR, and Nicholas Randall, Chairman of Premier League club, Nottingham Forest, launch new charity partnership to support families fleeing conflict, for the 2022/2023 football season.

CEO and Chair report 2022

This was an extraordinary year for UK for UNHCR and our sector, as the invasion of Ukraine triggered the fastest-growing refugee crisis in the world. Fuelled by this and other conflicts and emergencies, the number of people forced to flee their homes exceeded 100 million for the first time in UNHCR's history.

By the end of 2022, UNHCR had initiated 37 emergency responses globally, one of the highest on record. At the same time, UK for UNHCR had funded more than £39 million of relief efforts – a staggering quadrupling of our forecast income for the year.

War in Ukraine

UNHCR leads the regional refugee response plan across Europe, as well as shelter provision within Ukraine. In the first weeks of the war, more than 6 million people fled the country and UNHCR declared a Level 3 Emergency, rapidly scaling up operations across the region.

UK for UNHCR launched an emergency appeal and our staff worked around the clock as the British private sector and general public responded at extraordinary levels.

Thanks to the incredible generosity of donors, UK for UNHCR contributed £34 million to support relief for people fleeing conflict in Ukraine in 2022. This included core relief items, shelter, protection at border crossings and emergency cash assistance.

Pakistan floods

In September, more than 400,000 displaced Afghans were living in regions impacted by devastating floods in Pakistan – many lost their homes and livelihoods. UK for UNHCR launched an emergency appeal and contributed £470,000 to help deliver shelter and basic relief items.

Underfunded emergencies

Elsewhere, UNHCR faced difficult challenges in 2022 as government aid cuts left operations critically underfunded. This continues in 2023.

UK for UNHCR is working hard to ensure other refugee crises are not forgotten, raising funds and partnerships to help provide relief in countries such as Ethiopia, Syria, Jordan and Yemen. For example, the charity contributed £2 million to support relief for displaced Afghans in 2022.

Our annual winter campaign raised funds to help displaced people survive sub-zero temperatures in countries such as Syria, Jordan, Iraq, Afghanistan and Ukraine.

Charity expansion

Our staff grew to 39 by the end of 2022, adding capacity in fundraising, communications, finance and operations. We also expanded our Board of Trustees, welcoming Garvin Brown and Zarlasht Halaimzai to the Board in January.

Driven by the Ukraine appeal, our supporter base almost doubled in terms of individual donors and social media followers. The charity continued to diversify its fundraising channels to support long-term, sustainable growth.

Inclusion and diversity are at the heart of our values and work culture, reflected by staff-led initiatives through the year. We also launched a traineeship programme to provide skills and experience to candidates with lived experience.

Public engagement

Building public understanding of the refugee cause and the charity's work remain core priorities for our relatively new charity. Our media programme generated over 1,600 media placements (up from 220 in 2021), raising awareness of refugee stories and appeals. Mail on Sunday readers, for example, contributed £1 million in donations to our Ukraine appeal.

We grew our social media community to over 36,000 (up from 17,000 in Dec 2021) and co-curated content with refugees from countries such as Syria, South Africa, Iran and Ukraine to share their stories.

Our work with high profile supporters continues to grow. In November we took actor and UNHCR Goodwill Ambassador David Morrissey to visit UNHCR operations and Afghan refugees in Pakistan.

In December we launched a corporate partnership with Premier League club Nottingham Forest FC that will help bring the refugee cause to UK and global audiences, including huge visibility with the charity as main logo on players' shirt fronts.

Campaigns

Alongside emergency campaigns, we delivered public advocacy to educate audiences about the refugee experience and build public solidarity. In June, a campaign created a digital exhibition, Gallery of the New Home, with photography submitted by refugees and supporters that captured the meaning of home.

Our winter campaign, The Cold Truth, used Ipsos polling to demonstrate national solidarity for refugees and mobilised support for our winter appeal. The campaign also engaged celebrities, influencers and the public to learn about the many contributions refugees have made to our society, in areas such as sport, popular culture, music, art and science (see page 24).

Our thanks

We are hugely grateful to all our donors, supporters and partners for responding so generously to make our work possible, and to everyone who contributed their very personal stories of lived experience to support our efforts for those we serve.

We thank UNHCR's UK Representative, Vicky Tennant, and her team for their partnership as we engage UK audiences together, and we acknowledge UNHCR colleagues around the world who deliver relief, day and night, in challenging and sometimes dangerous circumstances.

Finally we thank our charity staff, who worked so hard to deliver this exceptional year of support, and our Trustees, who volunteer their time and expertise to the charity.

Looking ahead

The exceptional impact of Ukraine and the cost of living crisis have made 2023 fundraising difficult to predict for our sector. However, we have reviewed our five-year strategy and our new ambition is to raise £40 million by 2027 (up from £18m by 2026 in our pre-Ukraine crisis plan).

We will work hard to engage our expanded donor base, and we have secured a new UNHCR grant to support fundraising in 2023. We will leverage our increased reserves to invest in sustainable activity, while maintaining a responsible level in this economically challenged environment.

Above all, we will work hard to fundraise, advocate and mobilise public support for people fleeing conflict and persecution, wherever and whoever they are.

Charlotte Boyle
Chair of the Board

Emma Cherniavsky
CEO

Message from the High Commissioner

Speaking at UNHCR's global pledging conference, UN High Commissioner for Refugees, Filippo Grandi, thanked donors in the UK and around the world in the face of enormous funding pressures in 2022.

"I was distressed by the cuts we were forced to make this year to lifesaving programmes as funding fell short of needs.

"We are living in turbulent times. Unresolved conflicts, rising prices, and more damaging climate events are piling pressure onto the most vulnerable.

"As a result of conflict, the climate emergency, and other crises, a record number of displaced people around the world face unprecedented needs. Fortunately, UNHCR's generous donors continue to support them during these dire days, creating hope for a brighter future.

"I was heartened by the outpouring of support from the public in so many countries for UNHCR's work in Ukraine and beyond."

December 2022

Building better futures

Enabling Rania to help her community

Rania knew she wanted to study psychology after witnessing war, fear and death at 11 years old when she was forced to flee Syria.

Finding safety in Lebanon, Rania thrived in education and applied for UNHCR's DAFI scholarship, which enables qualified refugee students to earn an undergraduate degree in their country of asylum. After completing her degree, Rania hopes to complete a master's degree in Europe.

Through its DAFI programme and other work, UNHCR's goal is that 15 per cent of young refugees like Rania are enrolled in higher education by 2030.

For Rania, the programme provided an opportunity to support her community.

"I want to use my education to help people overcome their traumas, especially children who have lived through war."

Photocredit: © Rania

Photocredit: © UNHCR/Tim Gaynor

Supporting a greener future for Odong

Odong, a member of the Can-Coya farming community comprising of returned refugees and local residents, recently returned to South Sudan.

Working with a purpose, Odong and his community hope to grow crops at sufficient scale to lift themselves and their community out of a hand-to-mouth existence in one of the world's poorest and most conflict-affected countries.

Supporting the group, UNHCR is helping those who return voluntarily to live a safe and dignified life in South Sudan. UNHCR is providing tractors, hand tools and training to members, to help them transition from subsistence living to a market economy.

"If you work alone, it's hard. If you join hands, it's easy."

Cooking up a storm with Sukaina

Sukaina was born in Quetta, Pakistan after her parents were forced to flee conflict in Afghanistan around 20 years ago. Now 18, Sukaina attends the Women Technical Training Centre (WTTC) where she's completing a six month commercial cookery course.

In collaboration with UNHCR, WTTC Quetta provides vocational training in a range of fields for Afghan refugees like Sukaina, alongside women from the host community, with an emphasis on technical skills required for the local and national market.

As she nears the end of her course, Sukaina hopes to use what she's learnt on the course to open her own shop selling Afghan dishes.

"We learned so many things. These skills can help us in so many ways," she says.

Photocredit: © UNHCR/Andy Hall

Key facts

Global trends*

103m people displaced globally by conflict and persecution

42,300 were resettled in the first 6 months of 2022

1.4m displaced people able to return home

74% are hosted by low and middle income countries

*2022 Mid-year Trends Report (released October 2022)

2022: UNHCR relief highlights

140 countries and territories where UNHCR is operating

91% of all UNHCR staff based directly in the field, supporting refugees, often in hazardous locations

37 emergency response operations declared by UNHCR

- **3.3m blankets distributed**
- **724,000 solar lamps distributed**
- **843,000 kitchen sets distributed**
- **1.6m mosquito nets**

Education access at primary, secondary and tertiary level

Healthcare including specialist care such as neonatal and mental health

Livelihoods through training and social enterprise opportunities

2022: UK for UNHCR support

£39m contributed directly to relief operations by UK for UNHCR

89,389 active donors across the UK**

36,700 social media supporters

Education, Climate Change, International Women's Day, Refugee Week, Winter relief some of the themes highlighted through **UK for UNHCR** public advocacy

Ukraine, Afghanistan, Pakistan, Yemen, Horn of Africa examples of relief operations **supported by UK for UNHCR.**

**Individual donors who have donated at some point throughout 2022

Year in review

A decade of conflict in Africa's Central Sahel region forces 2.5 million people to flee their homes. A surge of violent attacks across the region throughout 2021 displaces over 500,000 people, with women and children being disproportionately exposed to extreme vulnerability and gender-based violence. UNHCR leads joint efforts of UN agencies and partners to provide shelter, manage displacement and combat gender-based violence.

Russia invades Ukraine, creating the biggest refugee crisis in Europe since the Second World War, forcing millions of people, mostly women and children, to flee Ukraine, whilst millions more are internally displaced. UK for UNHCR launches its Ukraine Emergency Appeal, whilst UNHCR urgently upscales relief options inside Ukraine and across Europe to support fleeing civilians.

Seven years of fighting in Yemen drive millions of people from their homes, leaving millions at heightened risk of food insecurity as livelihoods have been lost to the combined effects of ceaseless violence and the COVID-19 pandemic. UNHCR leads the coordinated effort across the region to protect Yemenis who have been forced to flee, providing shelter, essential supplies and healthcare.

In the Horn of Africa, a catastrophic drought – the worst in 40 years – affects over 18 million people. A culmination of four consecutive failed rainy seasons since 2019, thousands of families are displaced due to recent climate change in Somalia, Ethiopia and Kenya. UNHCR immediately delivers lifesaving aid including clean water, emergency shelter kits, soap and more to affected communities.

A record 100 million people are forcibly displaced worldwide. Ukraine and other conflicts push the number of people forced to flee conflict, violence, human rights violations and persecution over the staggering milestone, with one in every 78 people on Earth being displaced. UN High Commissioner for refugees Filippo Grandi says figure must, "Serve as a wake-up call."

To mark Refugee Week, UK for UNHCR launches an online exhibition, Gallery of the (New) Home, to explore the notion of 'home' by asking people to share a photograph of what home means to them. The Gallery receives more than 100 contributions from refugees, high-profile supporters and other members of the British public.

Torrential rains and flash floods begin to sweep across Pakistan, displacing over 7.9 million people and destroying entire communities over the coming weeks and months. UK for UNHCR launched an Emergency Pakistan floods appeal to raise funds to scale up UNHCR's relief work to help the millions of people, including Afghan refugees in the country, affected by the devastating floods.

Five years since fleeing Myanmar due to violence, over 952,000 Rohingya refugees remain displaced in Bangladesh, with 52% of them being children. The situation has become protracted, and the funding gap is growing, as the world's attention shifts to other emergencies. UNHCR continues to provide refugees with essential services and supplies, including healthcare, water and sanitation, environmental protection, and education.

An Ebola outbreak is declared in Uganda amidst an ongoing refugee crisis, where refugees from South Sudan and DRC continue to seek safety in Uganda. However, the humanitarian response is overwhelmed and underfunded there. Health practitioners and teachers, supported by UNHCR, work tirelessly to help refugees and host communities. By the end of 2022, voluntary donations to programs in Uganda were still only 46% of what was needed.

For the fourth consecutive year, record-breaking floods hit South Sudan, sweeping away homes and livestock, forcing thousands to flee, and worsening an already dire food emergency. Two-thirds of the country experience flooding, with many roads becoming impassable. UNHCR scales up its support to vulnerable populations in hard-to-reach areas of South Sudan through mobile protection response teams.

The Cold Truth winter campaign launches alongside Two Truths and A Lie to highlight the wide range of contributions refugees have made to British society, and to reflect the solidarity the public has shown towards people fleeing conflict and persecution this year. The online quiz launches with support from TV personalities Angela Barnes, Ed Petrie, Esther Manito and Glenn Moore.

UK for UNHCR becomes Nottingham Forest FC's official front of team shirt partner for the remainder of the 2022/23 football season as a sign of solidarity for families who have been forced to flee their homes and communities. The Club makes a financial donation to support international relief efforts, while using its channels to drive awareness of UNHCR's work.

Tamara (65) and her little granddaughter Melania (6) from Chernihiv neighbourhood Bobrovytsia were supported with winter relief. Their house was repaired as part of the UNHCR shelter programme.

© UNHCR/Victoria Andrievska

Fundraising overview

Heartfelt thanks go to all our donors and supporters – old and new – for stepping up to give so generously and donating an incredible £50.4 million in 2022. The year was dominated by the response to the Ukraine emergency, but supporters did not forget the ongoing crises in Afghanistan, Ethiopia and Pakistan, to name just a few.

The extraordinary scale of the refugee crisis in 2022 saw income raised across our teams rise significantly. The corporate community was particularly responsive to the Ukraine emergency, many having office or suppliers there, or Ukrainian staff members.

We received an exceptionally generous £10 million gift from XTX Markets, and a further 40 companies gave six figure gifts. Furthermore, concerned employees challenged their companies to match their own fundraising efforts, resulting in an astonishing £2.6 million from employee giving.

Our individual supporters also stepped up, donating over £5 million for Ukraine alone, as well as responding to the Pakistan emergency appeal, the Ramadan campaign and the 'Cold Truth' campaign. We continued to connect supporters via webinars with UNHCR field staff and people with lived experience, covering topics from the Ukraine crisis to UNHCR's Global Zakat Fund.

Community fundraisers came out in force, running bake sales, marathons and taking on challenges to raise an amazing £1 million. We have worked with three auction houses this year – Bonhams, Christies and Hauser & Wirth – alongside generous artist philanthropists to raise over £1 million for refugees.

With the relaxation of Covid rules, we have been able to hold in-person events again, meeting supporters face to face. We held a joint event with the Agha Khan Foundation on Afghanistan in March, bringing together award-winning journalist Christina Lamb with field staff.

During Refugee Week in June, we held a film screening at the Barbican of 'Simple as Water' followed by a Q&A with Hazem Obid, producer of the film and Syrian refugee. In September, a private dinner raised funds for DAFI, UNHCR's programme providing tertiary education scholarships to talented refugees.

In November we hosted a donor thank you event at St Ethelburga's Centre for Reconciliation and Peace in the City of London.

We are grateful to all our supporters for their continued solidarity with people forced to flee.

Underfunded emergencies

A child uses an installed standpipe to fill a bucket of clean water in Kyun Taw village, Waingmaw Township, Kachin State.

As well as highlighting major emergencies when they first strike, UK for UNHCR also works to raise public awareness of other crises around the world that may have less media attention but where the needs on the ground remain just as acute.

UK for UNHCR aims to grow its unrestricted income over the coming years, for example through our new Refugee Rapid Response Fund. Donations to this fund from regular givers can enable more agile planning, helping UNHCR to respond quickly whenever the need is greatest.

This could include emergency response within 72 hours of a crisis breaking out, and maintaining stocks of essential emergency supplies, such as family tents, bedding and hygiene products.

Art Spotlight

UK for UNHCR collaborated with art and auction houses to provide life-saving support for those forced to flee in emergency crises.

With special thanks to James Bond producers, Michael G. Wilson and Barbara Broccoli for kindly donating proceeds from the sale of the iconic Aston Martin V8 used in the latest James Bond film, No Time to Die (2021), in support of the Ukraine emergency response, as well as to Christie's for organizing the auction.

We were also delighted to partner globally with Hauser & Wirth and their artists in Switzerland, the UK and US to raise significant support for underfunded emergencies and the Ukraine response through their first online auction.

With huge thanks to Iwan and Manuela Wirth, Marc Payot, Ewan Venters and to the participating artists Rita Ackermann, Larry Bell, Frank Bowling, George Condo, Martin Creed, Estate Günther Förg, Rashid Johnson, Glenn Ligon, Angel Otero, Thomas J Price, Avery Singer and Anj Smith for donating their incredible artworks to raise vital support.

Image above: The iconic Aston Martin V8. ©Photographer Max Earey

Image: left: ©Thomas J Price Courtesy the artist and Hauser & Wirth Photo: Ken Adlard

Our response to the invasion of Ukraine

When renewed conflict broke out in Ukraine on 24 February 2022, millions of people were forced from their homes and Europe experienced its biggest displacement crisis since World War II.

By the end of 2022, close to 7.9 million refugees from Ukraine had crossed borders to seek safety across Europe. An additional 5.9 million people remained displaced within the country.

UNHCR responded by urgently upscaling relief operations across Ukraine and in neighbouring countries to support fleeing civilians. Immediate needs included shelter, relief items such as blankets, and specialist protection.

Emergency helplines and protection teams at border crossings were mobilised by UNHCR to provide legal advice to new arrivals. UNHCR partnered with UNICEF to establish help centres called 'Blue Dots' in more than 38 locations across Bulgaria, Hungary, Italy, Moldova, Poland, Romania, Slovakia and Slovenia. These offered support such as counselling, legal advice, relief items and child-friendly spaces.

Refugees could also enrol in UNHCR's cash assistance programme, which already operates in other crises such as Yemen. This enables registered refugees to withdraw emergency relief payments from local ATMs, to purchase essentials such as food, medicine or children's items.

As the year progressed, repeated attacks on energy infrastructure left 12 million Ukrainians without electricity and, coupled with the onset of plummeting winter temperatures, the humanitarian crisis worsened. Inside Ukraine, UNHCR continues to provide relief items and lead the shelter response.

Overall, UNHCR's response in Ukraine and neighbouring countries reached 4.32 million people with assistance in 2022, and the agency continues to work closely with governments and partners across the region.

The compassionate response from our donors and partners, and the welcome that refugees have received across Europe, have been outstanding. But as the conflict continues, further help will be needed as more people are forced to flee, and others try to recover from their trauma and rebuild their lives.

With more than 150 staff in Ukraine and over 240 in the neighbouring countries, UNHCR is committed to stay and deliver assistance when and where access and security allow, for as long as needed.

In Ukraine, UNHCR has assisted 3.7 million people, including:

- Shelter support to **149,200 people**
- Winter relief to **1.4 million people**
- Specialist protection assistance to **1.1 million people**
- Cash assistance to **987,300 people**
- **605** humanitarian convoys to hard-hit areas supported

Source: UNHCR

UNHCR's response in 2022

Delivering relief items, food and medical supplies to Sumy in north-eastern Ukraine, where residents were cut off for weeks.

BELARUS

There have been 5.7 million views of the UNHCR Poland Help page

A young Ukrainian mother carries her children across the border into Hungary after having to leave her husband behind.

In Ukraine, UNHCR has reached 4 million people with protection services, cash assistance, essential items and shelter support

Sumy

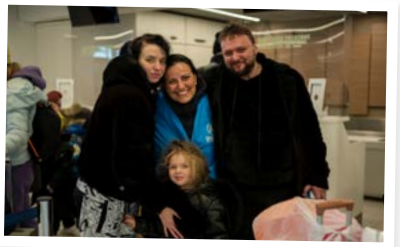
Kyiv

POLAND

RUS FEDER

Medyka, Poland

UNHCR's Francesca Bonelli with a Ukrainian refugee family preparing to board a flight from Moldova to Austria.



UNHCR distributed 55 generators to 12 oblasts to be installed at heating points – makeshift centres provided by the authorities

In Moldova, 9 Blue Dot Hubs have reached 40,500 refugees, including 20,000 children

In Romania, 57,498 refugees received protection information or counselling through UNHCR and partner organisations

REPUBLIC OF MOLDOVA

Tiszabecs border crossing

Chișinău Airport

Kramatorsk, Donetsk Oblast

Palanca border crossing in Moldova

KHERSONSKA

A UNHCR staff member talks to six-year-old Milana, who fled with her family from Kramatorsk in the Donetsk.

UNHCR's Batyr Sapbyiev assists refugees at the Palanca border crossing in Moldova from where they will be transferred to Romania in buses.

Medyka, Poland

UNHCR teams are at the border where Valentina arrived with her sister, and her nephew Andrii wrapped in blankets against the biting cold. "Everyone here was so friendly, they took us in and first gave us something warm to eat." Holding Andrii tightly she said: "He is a refugee now, but he won't stay one. We'll look after him now. And when he is big and strong, he will rebuild our country."

UK for UNHCR's Ukraine Appeal

We launched our Ukraine Emergency Appeal on 24 February 2022, with staff working around the clock to mobilise all channels, including press ads, direct mail, digital fundraising, media and PR, corporate partnerships and philanthropy.

Our partners and supporters responded with enormous generosity, **helping us deliver £33.8 million in 2022 to fund relief activity** inside Ukraine and in neighbouring countries.

The charity **generated more than 800 pieces of media** coverage to help keep attention on humanitarian needs.

Since the outbreak of war, companies, foundations and philanthropists have stepped forward and donated millions of pounds of financial and gift-in-kind, including:

- Arm Holdings
- The Caring Family Foundation
- The Crosbie Family
- Deloitte
- Guernsey Government
- Mail Force
- Marks & Spencer
- Masonic Charitable Foundation
- Mauricio Bolaña
- Sir James Knott Trust
- Unilever
- XTX Markets

The flooding in Pakistan's north-western Khyber Pakhtunkhwa province destroyed Afghan refugees' homes, leaving nothing but debris.

Pakistan floods emergency

In the summer of 2022, Pakistan, one of the countries that is most vulnerable to climate change, received more than three times its usual rainfall.

This caused extreme flooding across the country, affecting more than 30 million people and leaving 6.4 million in urgent need of humanitarian assistance.

More than 760,000 houses were destroyed and a further 1.3 million were damaged, and millions of acres of cropland and livestock perished, wiping out livelihoods. Families rushed to safety on higher ground and were forced to abandon their homes and belongings, and sleep under open skies.

More than 400,000 Afghan refugees were living in the affected areas, and UK for UNHCR launched an emergency appeal to support UNHCR's relief efforts. By the end of 2022, the appeal had raised £530,000 for the response.

Working with Pakistan's authorities, UNHCR quickly provided more than 1.2 million core relief items. The bulk of support was directed to Sindh province – the worst affected area – and to assist 50,000 flood-affected families in Khyber Pakhtunkhwa and Balochistan provinces. Emergency cash assistance was also provided to the most vulnerable refugee households.

Relief provided by UNHCR included:

- **30,800 tents**
- **50,000 kitchen sets**
- **2,000+ refugee housing units**
- **285,000 blankets**

Afghan refugee Bahadur, 60, takes shelter in a UNHCR tent after being displaced by flooding in Khyber Pakhtunkhwa Province.

Bahadur Khan is a 60-year-old grandfather from Kunar province in Afghanistan. He is one of over 2,000 Afghan refugees living in Kheshgi Refugee Village in Pakistan's north-western Khyber Pakhtunkhwa province.

Bahadur explains what happened to him and his family after the floods:

"That night was unforgettable as our house was inundated within minutes. We had no other option but to leave at once. When we left our homes, we went to the nearby higher grounds where we spent the night in the open.

"We are thankful for the tents and shelter, and a mosquito net, but there are lots of other problems that we are facing here. We are sleeping on the ground. We don't have clean drinking water or medical facilities, we can't get food on a daily basis, and we struggle to feed our families. We need food for living. We even need food for our cattle."

Displaced families in Hudaydah receive essential household items.

Yemen Special Appeal

Following more than seven years of conflict, millions of Yemenis have been driven from their homes.

Yemen remains among the world's largest humanitarian crises, with over 70% of the total population depending on humanitarian assistance to survive.

This situation has been further exacerbated by rising food and fuel costs which, coupled with socioeconomic downturn, has pushed millions of Yemenis and thousands of forcibly displaced people into a spiral of negative coping strategies, fuelling protection risks.

In response, UK for UNHCR launched a Yemen Special Appeal, raising over £490,000 through generous donations from supporters. Distributed funds helped UNHCR to provide cash assistance that enabled Yemenis on the brink of famine to buy food. UNHCR was also able to distribute core relief items such as blankets, kitchen sets and solar lamps to families forced to flee.

Yemen. Displaced people received cash assistance in Shaab, Aden Governorate.

Handled With Care

Our Ramadan campaign in 2022 ran across UK for UNHCR's digital channels. Centred on the theme 'With Care', the campaign assured supporters that donations made to UK for UNHCR would be delivered with care, compassion and support.

This was the first year in which UK for UNHCR was able to collect Zakat contributions, allowing UK supporters to give to UNHCR's scholar-endorsed Refugee Zakat Fund.

Namaat (11) walks to school in Amman, Jordan.

"I have to support my parents and my brothers. They don't have anyone else but me."

Young Namaat's family fled Homs in Syria in 2013, but their dire financial situation in Jordan has seen Namaat take on household duties. Despite the disruption displacement has caused to her education, she refuses to give into despair.

"I love education, because I feel that it will give me a beautiful future."

Partnerships

Virgin Atlantic: Empowering future generations to fulfil their potential through education

UK for UNHCR is the dedicated international partner for Virgin Atlantic Foundation's Passport to Change programme, working to improve access to education for refugee youth living in Delhi.

The support extended by the Virgin Atlantic Foundation provides essential funding to address inequality in educational learning and has enabled UNHCR to support more than 4,000 children with their education needs in the first year of partnership together.

Beyond financial support, Virgin Atlantic is working with UNHCR's social enterprise brand, MADE51, which helps refugee artisans access global markets to sell their crafts. MADE51 products are stocked both on board and online, empowering refugees to harness their talents, succeed and prosper.

From hosting charity football matches to employee fundraising initiatives and donating to emergency appeals, support from Virgin Atlantic is an example of the many ways a holistic partnership can engage and inspire employees, partners and customers alike to make a positive difference for refugees and displaced people around the world.

Furthermore, the partnership is evolving to bring together policy and advocacy support, aligning our shared values for wider impact.

"Through our Passport to Change partnership with UK for UNHCR, we've provided education support including supplementary recreational kits, equipment and uniforms to over 4,000 young refugees in Delhi, one of our most popular destinations.

"Following the disruption caused by the pandemic, the need for access to education has never been more important. We're so proud that, through our partnership, these young refugees have been supported in accessing the future they deserve.

"Thank you to all the teams on the ground in Delhi as well as the UK team for delivering such incredible support."

Estelle Hollingsworth. Virgin Atlantic Foundation Trustee and Chief People Officer

The Swarovski Foundation: Creating meaningful impact for refugees caught in forgotten crises

The Swarovski Foundation began supporting UK for UNHCR in 2018, and since then, they have created meaningful impact for refugees. The Swarovski Foundation is committed to providing emergency response and action for its partners during conflict and natural disasters through their Action Fund.

Throughout 2022, the Swarovski Foundation gave generously to many UK for UNHCR emergency appeals. They were quick to support UNHCR in responding to situations in Ukraine and Pakistan, providing relief items and supporting aid delivery on the ground. The Foundation also demonstrated commitment to regions that were out of the media spotlight, including Iraq, Syria and South Sudan.

The support from the Foundation extends to its employees, who were given the tools to fundraise to help those forced to flee Ukraine. The kind gifts of employees were then matched by the Foundation, increasing the impact even further.

Afghan refugees take shelter at Kheshgi refugee village in Pakistan's north-western Khyber Pakhtunkhwa province, while emergency supplies at UNHCR's warehouse in Azakhel village, also in Nowshera District, are prepared for delivery to support flood-affected people in the region.

Band Aid: Giving hope to the people of Northern Ethiopia

In 2022, the Band Aid Charitable Trust continued to generously support UK for UNHCR's work to deliver emergency shelter and core relief kits as well as provide access to safe water in Northern Ethiopia's Tigray region, one of UNHCR's most underfunded emergencies.

Armed conflict in the region in November 2020 led to acute displacement and a full-scale humanitarian crisis – in 2022 the country faced a dual crisis of conflict and drought.

Band Aid's contribution gives a much-needed funding boost to an emergency that is less visible and has helped UNHCR to reach more than 2 million displaced people with assistance in 2022.

UNHCR distributed core relief items such as sleeping mats, blankets, buckets, jerry cans and solar lamps, to more than 200 internally displaced families, who were sheltered at the Wabi-Ugur site in the semi-desert of El-Ogaden, Somali Region.

The Guernsey Government: Providing lifesaving aid for the people of Ukraine

In 2022, the Government of Guernsey generously supported UK for UNHCR's Ukraine Emergency Appeal with one of the largest donations they have ever made.

We are grateful to the State of Guernsey for helping UNHCR deliver lifesaving aid to people forced to flee their homes in Ukraine, when they needed it the most. Their commitment to ensuring that families who have had no choice but to leave everything behind, have access to lifesaving support has helped UNHCR to reach 3.69 million people with assistance so far.

Deputy Peter Ferbrache,
Chief Minister of Guernsey, said:

"The Government of Guernsey was very pleased to make a donation of £250,000 to UK for UNHCR... Guernsey recognised the enormous need and as UNHCR was already working with internally displaced people in Ukraine and those who crossed borders into neighbouring countries, we were secure in the knowledge that the funds would be put to use where it was most needed."

Anzhela (24) holds her little niece Liliya (4), as they both attend the distribution activity of the UNHCR partner Humanitarian Mission Proliska who brought warm clothes and blankets for vulnerable war-affected families living in Sloviansk, Donetsk Oblast.

The Saïd Foundation: Building a better future for Syrian refugees in Jordan and Lebanon

The Saïd Foundation are long-term partners of UK for UNHCR, having supported over 400 Syrian refugee scholars into higher education through DAFI – UNHCR's refugee scholarship programme – in Jordan and Lebanon.

In 2021 and 2022, the foundation expanded its support to include UNHCR Jordan's livelihoods programme, which gives refugees access to mentorship, vocational training and seed funding opportunities.

In spring of 2022, UK for UNHCR and the Saïd Foundation visited Jordan and Lebanon to meet with several UNHCR-supported university scholars as well as Syrian participants in a livelihood project in Amman, Jordan.

UK for UNHCR and the Saïd Foundation meet with DAFI university scholars in Jordan.

The visit involved the CEOs of UK for UNHCR and the Saïd Foundation, Emma Cherniavsky and Catherine Thomé, accompanied by Rasha Saïd Khawaja, Deputy Chair of the Foundation. The group heard from the scholars and participants about the impact of the Foundation's support, the barriers facing Syrian refugees in the region, and their hopes and dreams for the future.

Special thanks

Thank you to the following partners and their staff for their major support:

We would also like to thank the following for their support:

Our corporate partners

Arm
Capital Group
checkout.com
Deloitte
Experian
Fondation CHANEL
Just Eat Takeaway
Kellogg's
Marks & Spencer
Micropathology
National Grid
Squarepoint Foundation
Swarovski Foundation
WPP
XTX Markets

Trusts, foundations and individuals

The Alborada Trust
Band Aid Charitable Trust
Barbara Broccoli
Bennelong Foundation UK
The Borrows Charitable Trust
Fayyaz and Sarah Chaudhri
Christie's
The Constance Travis Charitable Trust
The Generations Foundation
George Cadbury Fund
Hauser & Wirth
Kusuma Trust UK
The Saïd Foundation
ShareGift (The Orr Mackintosh Foundation)
Catherine and Benjamin Spedding
Michael G. Wilson

Public engagement overview

Mobilising solidarity for refugees is a key objective of the charity's work. Through public engagement activity, UK for UNHCR aims to provide a platform for UK supporters to take action that builds solidarity for displaced people and raises awareness of refugee crises.

Raising awareness nationally

In 2022, public and media interest in refugees grew significantly following the start of the war in Ukraine, and this continued throughout the year. As the charity responded to the growing global displacement and public interest, we secured more than 1,600 pieces of media coverage across national and regional online, print and broadcast outlets.

While communications activity was dominated by the war in Ukraine, particularly in the first half of the year, the charity worked to ensure that other crises weren't forgotten and to help UK audiences understand more about refugees' lived experiences.

Key moments included the Gallery of the (New) Home campaign, auctions of artists' work (see p11), the winter campaign and support for the charity's partnerships, including joining forces with Nottingham Forest Football Club in December.

Chocó Department is the most impoverished region of Colombia, as one of the most affected by forced displacement and confinement due to armed conflict as armed groups surround their communities.

Tackling misinformation

Throughout the year, the charity leveraged its channels to be a source for fact checking and to challenge misconceptions and misinformation relating to refugee crises.

As an example, when the Ukraine emergency was quickly escalating, UK for UNHCR received a heavy influx of social media comments containing misinformation. The charity used its channels to distribute the latest facts and figures, and help direct people fleeing the war to UNHCR's helplines and online resources on where to find help and protection inside Ukraine and across Europe.

During our Cold Truth campaign, UK for UNHCR received high volumes of comments, predominantly on Facebook and Instagram, relating to public attitudes to refugees. Our work with Ipsos enabled us to respond with accurate data and research, to demonstrate UK public support for people fleeing conflict.

On many topics of online debate, UK for UNHCR supporters often went above and beyond by also responding to comments.

Growing our community

The charity used its own channels to inform, educate and feed back to the UK public on programmes supported by UK for UNHCR and the situation facing refugees globally.

Through engaging and relevant content, our social media channels captured the high levels of public interest in refugees and the refugee cause, delivering significant growth in UK for UNHCR's online community and social media following.

By December 2022, UK for UNHCR had more than doubled its social media supporter base to 36,400 followers across all channels, up from 17,000 at the start of the year.

2022 engagement highlights

- **36,400** social media followers (2021: 17,000)
- **1,100+** online editorial placements
- **500+** editorial broadcast interviews and clips
- **34.5 million** impressions on social media (2021: 25.8m)
- **620,000** individual users visited our website (2021: 221,000)

Communications and the war in Ukraine

UNHCR and UN OCHA deliver a multi-agency humanitarian convoy carrying food, relief items and medical supplies to the city of Sumy in north-eastern Ukraine.

Much of the charity's communications activity throughout 2022 was inevitably centred around the war in Ukraine.

Record levels of media coverage for the charity appeared during the early period of the war, including the launch of UK for UNHCR's emergency appeal and support from high-profile donors (see p13).

Responding quickly, we launched our website campaign platform within 24 hours of the invasion beginning. Over the first five weeks of the conflict we kept pace with the escalating humanitarian crisis, coordinating with UNHCR's Emergency Response teams across Europe and staff inside Ukraine to update supporters on the rapidly changing situation. These updates drove a 30% uplift in followers across our channels over the same five-week period.

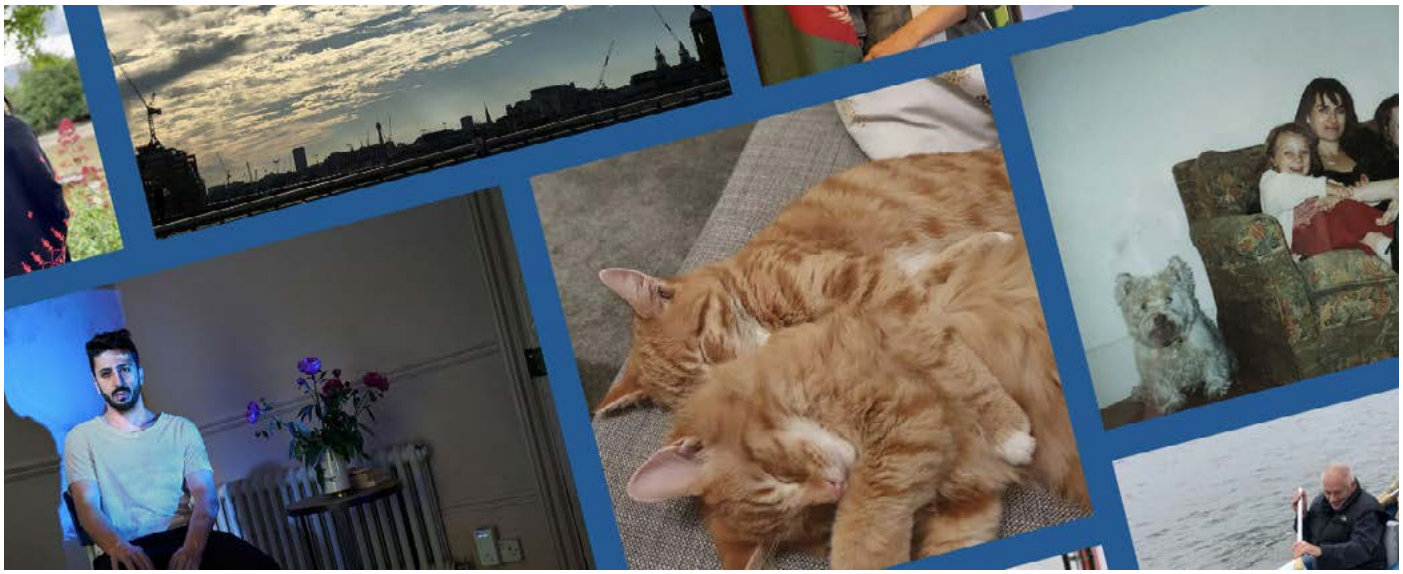
Mail Force Ukraine Refugee Appeal

One example of the outpouring of media support was Mail Force (Mail on Sunday's charity partner), raising funds to support charities working on the ground and providing relief.

Thousands of readers generously donated, and UK for UNHCR received £1 million of the funds raised. This helped UNHCR to provide essential emergency relief as it established protection services and cash assistance programmes.

Liubov, 80, and her daughter Larysa fled their village outside Kyiv for Warsaw. Liubov registered with UNHCR's cash assistance programme for refugees in Warsaw.

Gallery of the (New) Home



In Refugee Week (20–26 June 2022) we launched the Gallery of the (New) Home by asking people to share a photograph of what home means to them. The campaign encouraged everyone to consider what it takes to find a new home after being forced to flee, and highlighted UK for UNHCR's work to help refugees find new, safe homes.

We received more than 150 entries to the Gallery, including submissions from people forced to flee Syria, Iran, Bangladesh and Ukraine, UNHCR high-profile supporter and actor Theo James, and UK for UNHCR staff and Trustees. Some of these featured in media coverage of the campaign, and 11 in-depth stories behind the photographs were shared on our website.

The Gallery includes photographs of a mother's cooking, nature, favourite mugs, pets and family, highlighting that 'home' can be found in many ways.

Rooted in B, Mum's cooking.
To this day, as an adult with two pre-teenagers, I still see my mum as my home. This is not limited to visiting her at her place, but also when she comes over to visit us or to stay. Her cooking can make any place a home for me.

Freshta, My family.
I feel safe at the shelter because being there makes me feel comfortable and loved. When my family is around, I feel safe. When I spend every second of my life with my family, I feel safe. I feel safe at home because I know I am too far away from the conflict.

#WhatHomeMeans

UK for UNHCR partnered with Modest Visions, a Muslim influencer agency, for our Refugee Week campaign, Gallery of the (New) Home.

Six creators from diverse backgrounds supported the campaign, sharing what 'home' means to them.

Each influencer created multiple pieces of content, delivering a total of 55 pieces of content across Instagram for the campaign, with a reach of over 425,600 people and more than 485,900 impressions.

The creators and their audiences responded incredibly positively to the campaign, receiving many heartwarming and supportive comments on their posts.

@ZackHipps
Home means being comfortable enough to live in a bit of a mess. Home means having a safe space to do what I want. A space that friends and family are close to and welcome to visit any time. My mess is organised chaos. Any time I need anything, I can spend five minutes looking for it and it's always by my side.

Abdul Malik explains the difference a solar lamp makes to his family to UNHCR GWA David Morrissey.

© UNHCR / Andy Hall

David Morrissey meets Afghan refugees in Pakistan

In winter 2022, UK for UNHCR travelled with actor and UNHCR Goodwill Ambassador David Morrissey to Quetta in Balochistan province, near the border with Afghanistan. Here he saw UNHCR's work with Afghan refugees, many of whom were born in Pakistan – their parents having fled conflict decades ago.

Pakistan has welcomed Afghan refugees for more than 40 years, since the Soviet-era conflict of 1979. There are currently around 1.4 million registered Afghan refugees living in the country. However, refugees face limited opportunities in terms of higher education and livelihoods. David met with refugee university students who received UNHCR support, and saw women learning valuable skills, from carpet weaving and tailoring to graphic design and beautician training.

He also saw for himself a small part of the devastation that climate change and the 2022 floods wrought on the country. Grandfather Haji Khan Gul showed him mobile phone footage of when the floods swept away the mud walls of his house and destroyed the family's small shop that is their livelihood. Thanks to UNHCR support, the family has rebuilt their home.

Reflecting on the trip, David said:

"The one thing that still floors me is how long people can hold on to hope. Despite everything, Afghan refugees hold on to this in circumstances most of us can hardly imagine. We owe it to them not to forget their plight."

UK for UNHCR's Refugee Storytellers

Author and Asian–African refugee Bharti Dhir who shared her experience of fleeing Uganda under Idi Amin's brutal regime.

UK for UNHCR is committed to providing a platform where refugees can share their stories. During 2022 the charity further developed this area of work, working with 23 refugees and former refugees to share their experiences with the public.

Our campaigns Gallery of the (New) Home and The Cold Truth were both made stronger by refugee contributors, with stories featured on the website, in supporter communications and in media coverage.

We are incredibly grateful to everyone who trusts us with their story, and we look forward to continuing to work closely with people who have experienced forced displacement.

THE COLD TRUTH

Freezing winter weather is a threat as dangerous as the conflict that forced refugee families to flee their homes. In countries like Ukraine, Afghanistan, Syria and Iraq, displaced families are living in bomb-damaged, unheated homes, or flimsy makeshift shelters.

UNHCR provides vital winter essentials such as warm clothes, shelters, thermal blankets, fuel and stoves to cook hot food, and emergency winter payments. UNHCR's winter assistance is focused on helping families survive in harsh conditions, often in precarious and temporary shelters. Critical needs for core assistance items during winter include blankets, solar lanterns, tent insulation kits and cash for heating, clothing and rent.

UK for UNHCR's 2022 winter campaign not only raised funds for UNHCR's vital winter response. It was the charity's first fully integrated fundraising and brand campaign, with activations across offline and digital fundraising, and communications.

The campaign centred around the concept of The Cold Truth, using refugee stories and the latest available data to shine a light on positive UK attitudes to supporting people fleeing conflict and engage audiences with UK for UNHCR's work to support displaced people in winter.

Winter is the hardest time

Farhanaz* (7) and her brother Najeebullah* (5), near their home in Kabul.

Seven-year-old Farhanaz* and her brother Najeebullah*, 5, fled their home in Nangarhar province, Afghanistan, three years ago, with their grandfather Gul Khan (53) and other family members. Gul Khan and his 26-year-old son work as day labourers, and the children are in school.

"Life is a struggle but winter is the hardest time. In summer we only have to worry about food," said Gul Khan. "But in winter we have to worry about finding fuel to burn, fixing the heating system, falling down on the ice when collecting water."

**Names changed for protection reasons.*

UK attitudes towards refugees

UK for UNHCR used the latest available information to shed light on the challenges facing refugees globally and attitudes in the UK. An Ipsos survey for World Refugee Day 2022 found:

- **55% of Brits** agreed that refugees make a positive contribution to Britain
- **4 in 5 Brits** agreed that people should be able to take refuge in other countries to escape war or persecution
- **1 in 3 Brits** say they have taken action to support refugees in the past 12 months

The survey was conducted by Ipsos on its Global Advisor online platform. Ipsos interviewed a total of 20,505 adults aged 18–74 across 28 countries, including Great Britain, between 22 April and 6 May, 2022. A representative sample of 1,000 adults aged 16–74 in Great Britain was taken from the general adult population under the age of 75.

Two Truths and a Lie

In November, UK for UNHCR launched its *Two Truths and a Lie* engagement platform to support The Cold Truth campaign.

With a new twist on the popular icebreaker quiz of the same name, *Two Truths and a Lie* aimed to surprise and inform more people about the positive impact refugees have had on our communities, society and culture. This included science, medicine, literature, art, music, sport, popular culture and architecture.

Personal stories of people with lived experience, such as Samin, a former refugee from Iran now living in the UK, and UNHCR Goodwill Ambassador and former Syrian refugee Maya Ghazal, were shared as part of the campaign.

TV personalities Angela Barnes (*Mock the Week*), Ed Petrie (star of CBBC's RTS-nominated show *All Over the Place*), Esther Manito (from ITV2's *Stand Up Sketch Show*) and Glenn Moore (renowned for his critically acclaimed stand-up show *Glenn, Glenn, Glenn, How Do You Like It*) hosted the online quiz.

The quiz was also supported online by a number of influencers, including: Olga Thompson (@big_fat_greekmother), Nicki Chan-Lam (@nickichanlam) and Peter Rugman (@thenonstickpans).

Campaign results

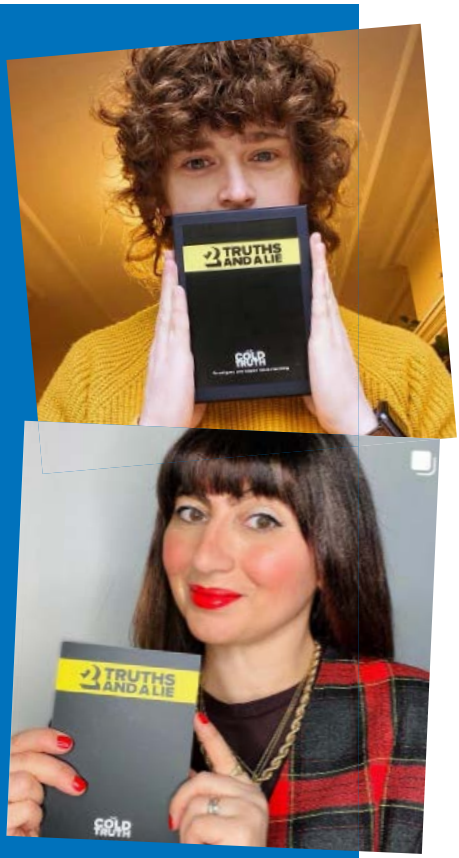
36,400 visits to our campaign site, for latest data on national solidarity for refugees and how to help displaced families in winter

5,300 people played *Two Truths and a Lie*, to learn about contributions across society made by people with refugee backgrounds

1.3 million social media reach (individuals reached)

160 editorial placements through PR across broadcast and online media

£1.4 million raised by February 2023 as we approached the campaign's conclusion, supporting urgent winter relief, such as in Ukraine, Syria, Jordan and Afghanistan. Of this, £620,000 was raised by the end of 2022.



Community fundraising

We are grateful to our many community fundraising champions who went above and beyond throughout 2022, raising more than £1,000,000 for displaced communities.

A scarf designed by young refugees in Indonesia.

Children choose new reading books at Ibstock Place School library.

RHome Indonesia

In 2022, RHome – an organisation which creatively empowers young refugees to foster their talents through painting – began supporting UK for UNHCR. RHome donated the profits from the sale of some scarves, with all donations going to support refugees globally.

The scarves were made by women in Indonesia who struggled with finding work during the pandemic, with patterns designed by young refugees in Indonesia between the ages of 3 and 21.

Read for Refugees

When war broke out in Ukraine, librarians across the UK, with support from the School Library Association, began a nationwide fundraiser using what they know best – books.

The Read for Refugees Sunflower Challenge encouraged children to do sponsored reading to raise money for people forced to flee Ukraine, while doing something positive in the face of tragedy. Schools from across the country took part in the challenge.

A custom Miu Miu dress donated by Rebel Wilson.

STIL Lifestyle Pre-Loved Designer Clothing Sale

Harnessing the power of celebrity, STIL Lifestyle, an independent lifestyle store founded by Sulaika Weihs, began receiving donations of pre-loved garments from some of the biggest names in the world of acting.

From a pair of Sienna Miller's pre-owned jeans to a designer dress worn and donated by fashion designer Susie Cave, 100% of profits from all items went to support UNHCR's lifesaving work globally.

UK for UNHCR events

After more than two years of remote gatherings, we were delighted to return to in-person events for our supporters, thanking them for their support.

Film Screening: 'Simple as Water'

On World Refugee Day (June 20, 2022), we partnered with UNHCR's UK Branch Office, the Barbican and HBO to hold a public film screening of the powerful documentary 'Simple as Water' by Oscar-winning director Megan Mylan.

The screening commenced with opening remarks from UK for UNHCR's CEO, Emma Cherniavsky, and UNHCR's UK Representative, Vicky Tennant. This was followed by a panel discussion with Vicky, Hazem Obid, Producer of the film and Syrian refugee, and Maya Ghazal, former Syrian refugee and UNHCR Goodwill Ambassador.

Simple as Water screening on World Refugee Day.

Netflix's 'The Swimmers' at London Film Festival

In October, UNHCR hosted guests at a special screening of The Swimmers at the London Film Festival. Directed by Sally El Hosaini, The Swimmers tells the inspirational true story of UNHCR Goodwill Ambassador Yusra Mardini and her sister Sara's treacherous journey to Europe from Syria and her indomitable will to achieve her dream of competing at the Olympics.

At the end of the screening, members of the cast, the director and Yusra Mardini joined the stage for a special presentation.

Celebrating 30 years of UNHCR's refugee scholarship programme

To celebrate 30 years of UNHCR's refugee scholarship programme (DAFI), in November, we hosted an intimate and informative dinner.

The evening highlighted the challenges that refugee students face in accessing higher education and the programme's successes to date in supporting 21,500 refugee scholars to complete their studies.

We were joined by some brilliant speakers: British actor and UNHCR Goodwill Ambassador, David Morrissey, UNHCR Education Officer Manal Stulgaitis, UK for UNHCR's CEO Emma Cherniavsky, and Class of 2025 DAFI scholar, Sara Mohammad.

David Morrissey talks with Afghan refugee DAFI scholars (l-r) Muqaddas, Najiba and Mehbooba in the grounds of the University of Balochistan, Pakistan.

Beyond the Headlines: a look at 2022 and the year ahead

In November, we held a special end-of-year event at St Ethelburga's Centre for Reconciliation and Peace to thank our donors for their generosity and solidarity with refugees.

Our guests enjoyed delicious light bites cooked by Syrian refugee chef and human rights activist, Majeda Khoury, listened to outstanding music performed by Ukrainian violinist, Nikita Vikhorev, and were photographed by the talented Joel Rodriguez, a refugee from Venezuela.

There were various opportunities for the guests to learn more about our work through the Great British Welcome exhibition. UNHCR Representative, Vicky Tennant, spoke about UNHCR's work in the UK and her experience working in Syria, and Hani Arnout shared his moving story of being forced to flee Syria with his family.

'Beyond The Headlines: A look at 2022 and the year ahead'.

Strategic plan review

Mukley, from South Sudan, harvests green maize from her piece of land in Nguenyyiel refugee camp, Gambela - Ethiopia

When we defined our inaugural five-year strategy, we made a commitment to be bold. Bold in our aspirations, in our communications and in our requests for support for refugees.

What 2022 taught us is that we were not nearly bold enough. 2022 was a year that pushed the boundaries far beyond what we thought possible. It forced us to revisit our vision for UK for UNHCR's future and what we can achieve for refugees and other displaced people.

We commissioned a review of peer organisations that have been through similar moments of exceptional growth. The study examined best practice in the aftermath of such growth and how to sustain support beyond the initial interest. Furthermore, we revisited our analysis of the external market conditions to assess their impact on our strategic framework.

What we now understand is that our framework holds true. We will continue to strive for partnerships that have transformative impact, for sustainable giving, to reach new audiences and to innovate. But we now know that the market potential is far bigger than we imagined. Audiences across the UK, from the private sector to individuals, have shown their willingness to support the refugee cause.

With the number of displaced people globally at an all-time high of 103 million, it's vital that we galvanise the wave of support across the UK to creating lasting, positive change for refugees.

We have been bold in updating our ambitions and reviewed our five-year strategy following the exceptional growth of our charity in 2022.

Our new goal is to be an organisation that by **2027 will be raising £40m a year** to support refugees and other displaced people through UNHCR's work.

Looking ahead to 2023

Eyoub, 7, smiles brightly while boarding the boat in Yemen that will take him and his family back to Somalia through UNHCR's assisted returns program.

2022 changed the landscape for our organisation and all those working to support the refugee cause.

The groundswell of support we received from across the UK in response to Russia's invasion of Ukraine was a clear demonstration of solidarity with refugees, at a scale we could not have anticipated. Our mission now is to extend that initial wave of support from the UK public and generous donors into a commitment to stand with all refugees from around the world, for as long as they need us.

We have refreshed our ambitions by updating our strategic plan to reflect the expanded support we received in 2022. New audience engagement remains a key pillar of our strategy, so our focus in 2023 is to ensure our new supporters can see the positive impact of their donations and gain a better understanding of the work UNHCR delivers with refugees.

The cost-of-living crisis in the UK creates a challenge for all charities as we seek to retain and grow our supporter base. To weather this financial crisis, we will make tactical investments to expand successful activities, while also investing in innovative opportunities that will strengthen our fundraising and communications work.

With the war in Ukraine, ongoing crises such as Afghanistan and Syria, and heightened national debate around asylum policy, public interest in the refugee cause remains high. Our charity and UNHCR have been highly visible as a result. In 2023 we will build on this, connecting more supporters with our work and raising awareness of refugee crises around the world. Key moments will include Ramadan in April, World Refugee Day in June and the Global Refugee Forum in Geneva in December.

Strengthening the diversity and resilience of UK for UNHCR is also a critical priority, so the charity can continue to respond swiftly to the growing number of refugee emergencies and ably represent the communities we serve.

Looking ahead

- ☑ Five-year strategy refresh
- ☑ Funds for global relief
- ☑ New audiences and solidarity
- ☑ Investment and innovation
- ☑ Diversity and resilience

People and operations

A UNHCR staff member talks to children in the Puerto Antioquia community in Bojayá, Chocó, Colombia following a football game. UNHCR supports the government's efforts to provide assistance to people displaced by armed conflict.

© UNHCR/Catalina Betancur Sánchez

The charity strives to provide a positive, inclusive and professional culture where staff feel supported and motivated by their work for the refugee cause. To help the charity achieve its objectives, our operations keep up with new innovations and make every effort to be as efficient and innovative as possible.

Supporting our team

In line with our five-year growth plan and its acceleration following the Ukraine emergency, we recruited 14 new posts in 2022 to build capacity. These were mainly across fundraising areas but also in communications, finance, operations and data management. We ended the year with 39 staff in place.

All staff have an annual workplan to help guide their work, training and personal development. This includes quarterly check-ins and an annual appraisal structure.

Staff have access to individual training or events relating to their area of expertise, alongside broader training opportunities for all staff. In 2022, this included GDPR, cyber awareness, mental health and wellbeing, people management, development planning and storytelling.

Lived experience

Inclusion and diversity are at the heart of our charity's values, for our staff, Trustees and those we serve. Lived experience is represented across our charity, and strongly encouraged in our job advertisements. We have several staff and Trustees with personal experience of displacement.

In 2022, we launched a pilot traineeship programme to provide work skills and CV experience for someone who is at the beginning of their career or transitioning to the UK workforce after having experienced forced displacement.

We built a six-month programme of work experience across various skillsets in the charity and recruited our first trainee in September.

Staff welfare

The charity provides a range of benefits to staff, including free access to health and counselling services, life and income protection insurance, 28 days annual leave and a flexible approach to working, such as our hybrid work culture.

In 2022, we reviewed our family leave and sick leave policies to better align with the sector and increase our enhanced allowances in both areas.

We were particularly mindful of staff welfare as we responded to the exceptional circumstances triggered by the invasion of Ukraine, with teams working in emergency mode over a sustained period. This included reviewing workplans to reprioritise or delay projects, and bonus leave days to give staff respite.

As the charity's activity grew, we appointed dedicated leads for safeguarding in our senior management team and on our Board.

Cost of living response

We initiated additional cost of living measures to support staff in the current economic climate. This included a one-off cost of living payment to all staff in November, and an annual pay award for all staff from January 2023. We also set up free access to confidential, personalised counselling in financial wellbeing and home budget planning.

Cybersecurity

We engage an IT services provider to maintain the security and integrity of our IT platforms, and continue to meet all Cyber Essentials criteria defined by the Government.

In 2022, we continued to build the resilience of our cybersecurity with new measures to strengthen the security of our networks, infrastructure, applications and end user activity.

End user activity remains one of the biggest vulnerabilities in this area, and in 2022 we delivered cyber awareness training to all staff and all new joiners. This is a continual process as we build a culture of cyber safety across all activities. In 2023, we are expanding our security assessments and activities with our IT services provider.

Data and GDPR

Mindful of the charity's data growth, we expanded our data governance structure in 2022 and established a GDPR Steering Group. This group meets monthly to review data compliance, such as for new activities, and liaises with the SMT and Trustees to keep them informed and consult where required.

The charity engages an external Data Protection Officer (DPO) to ensure independent oversight of data handling across the organisation. The DPO reports annually to the Board and provided a positive assessment of the charity's GDPR compliance in 2022.

In line with Information Commissioner's Office (ICO) requirements, the charity has defined its Data Protection Policy Framework, maintains a Register of Processing Activities (ROPA) and systematically reviews individual areas of GDPR compliance, under the guidance of the DPO. Reviews in 2022 included Risk Management, Data Breach Management, Data Retention and DPIA Process.

Finance

We grew our in-house finance expertise as the charity continued to grow the volume and complexity of its financial activities in 2022. This included one new post – a Finance Manager – working with our Director of Finance and external service providers.

Registration of Burkinabe asylum seekers who have fled attacks by armed groups in their country. They found safety in Tera, Niger.

© UNHCR/Boubacar Younoussa Sidibe

Objectives and activities

In South Africa, a refugee mother reunites with her two sons from the Democratic Republic of the Congo after being separated for nearly three years.

© UNHCR/Laura Padoan

Our vision

A world where every person forced to flee can build a better future.

Our mission

We build solidarity and raise funds for refugees worldwide by:

- **creating a platform for the UK community to take action**
- **sharing refugee stories to raise awareness and inspire the UK public**
- **building partnerships that mobilise support for refugees.**

Our activities

We fundraise across multiple channels, including direct marketing, digital, community fundraising, corporates, trusts, foundations and other philanthropists. Our impact reporting demonstrates how donations help beneficiaries. We raise solidarity and awareness through media and PR, social media, high profile supporters, events, campaigns and partnerships.

Charitable objects

UK for UNHCR's charitable objects, as defined by its Constitution, are as follows:

i) The relief of refugees, asylum seekers, internally displaced persons and Stateless Persons by raising funds in the United Kingdom in support of UNHCR's (United Nations High Commissioner for Refugees) protection and assistance programmes as are regarded as charitable under English law.

ii) The advancement of education, and the awareness of the public in general, about the situation and the needs of refugees, asylum seekers, internally displaced persons and Stateless Persons worldwide.

iii) The promotion of social inclusion for the public benefit, in the UK and worldwide, by preventing refugees, asylum seekers, internally displaced persons and Stateless Persons from becoming socially excluded, and by relieving the needs of those refugees, asylum seekers, internally displaced persons and Stateless Persons who are socially excluded and assisting them to integrate into society.

Public benefit

The Trustees confirm that they have complied with the duty outlined in Section 4 of the Charities Act 2006 to have due regard to the Charity Commission's general guidance on public benefit, 'Charities and Public Benefit.' This guidance addresses the need for all charities' aims to be, demonstrably, for the public benefit. In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

Volunteers

The charity is grateful to the Trustees, who offer their time and support voluntarily, and to the volunteers who supported the charity at public events during the year.

Accreditations

UK for UNHCR is a member of the Fundraising Regulator and signatory to its Code of Conduct. It is also a member of the Institute of Fundraising and the National Council for Voluntary Organisations. The charity is also registered with the Information Commissioner's Office.

Registered with FUNDRAISING REGULATOR

Institute of Fundraising

NCVO

Structural overview, risk management and financial reports

A UNHCR Supply Officer at a warehouse in Poland prepares emergency relief supplies to be trucked to displaced people in Ukraine.

Financial review

We spent £46 million in pursuit of our vision: to build a better future for people fleeing conflict and persecution.

Financial overview

UK for UNHCR raised a record total income of £55.7 million. This was a remarkable achievement made possible by the incredible support and generosity of our donors and partners. The key driver of this increase in income was the unprecedented support for our emergency campaigns, in particular our Ukraine appeal. We also received significant donations to a number of other refugee crises throughout the year including Afghanistan, Ethiopia and Pakistan.

	2022 £'000	2021 £'000
Gross income	55,748	17,678
Expenditure on raising funds	5,806	4,772
Net income available for charitable application	49,942	12,906
Expenditure on charitable activities	40,210	9,434
Net income	**9,732**	**3,472**

How we spent our money

Total resources expended were £46 million, £31.8 million more than the previous year. Our spend on charitable activity grew by £30.8 million to £40.2 million and our grant awards to UNHCR relief operations more than quadrupled to £39.1 million (2021: £8.8 million). £33.8 million of this grant award supported our Ukraine relief operations, including the provision of emergency shelters, repairs for homes damaged by shelling, emergency cash assistance, and protection services such as psychological support. The rest of our grant awards supported UNHCR operations in other locations including Afghanistan, Pakistan, Syria, Kenya, Yemen and Ethiopia.

We spent a total of £5.8 million on activity to raise funds. The majority of this spend was focused on activity to generate funds in year, with the balance spent on attracting supporters who will donate to the charity over the long term. It is our ambition to continue to reduce the cost of fundraising, and to this end we are investing in our digital capabilities to maximise the return on our fundraising spend. Due to the exceptional results in 2022, for each pound that we spent, an average of 12 pence was invested on fundraising activity to raise the next pound.

Support costs

Support costs include Finance, Human Resources and Technology teams as well as Governance and Facilities. Support costs were £0.9 million, a small increase of £0.1 million on last year. This increase is mainly due to adding capacity and resilience in support functions as we invest in UK for UNHCR to ensure we are an organisation built for the future and are able to better respond to changes in areas such as technology, governance and compliance.

How we raised funds

In raising funds to support our charitable objectives, we rely on voluntary donations and grants from individuals, trusts, and corporates. The fundraising environment across these sectors remains challenging due to the

volatile economic climate. We strive to meet best practice standards in our fundraising activity as defined by regulators and want our supporters to know that we are fundraising responsibly.

Total incoming resources for the year were £55.7 million (2020: £17.7 million). Of this £5.1 million was a grant from UNHCR. Our fundraised income excluding this UNHCR grant increased by £37.9 million to £50.4 million. The main driver for this increase was the incredibly generous response to our Ukraine appeal, which raised a total of £34.5 million. Donations from individuals totalled £18.9 million. We saw a significant growth in income from digital marketing in the year, with an increasing preference by our supporters to donate higher value, one-off donations. We also secured donations from Corporates of £24.1 million and Trusts contributed £3.5 million towards a range of activities. Additionally, Corporates and Trusts contributed £4.1 million of gifts in kind.

Reserves policy

At the end of the year our total funds stood at £13.5 million of which £1.7 million related to restricted funds, with unrestricted funds making up the balance of £11.8 million.

Trustees recognise the need to hold sufficient free reserves to ensure the protection of our core activities in the event of income shortfall, and to allow balanced long-term strategic planning. Free reserves available for use by UK for UNHCR are those that are readily realisable, less funds whose use is restricted or has been designated for particular purposes.

The Trustees have set a target range for free reserves on a risk-based approach to provide some protection on any unforeseen decrease to our fundraising income and to provide sufficient working capital for the organisation. The approach recognises that most of the charity's income comes from voluntary donations which are uncertain. During the year, the Finance, Audit and Risk Committee reviewed both the methodology and the calculation of target reserves and recommended a target range of £3.8 million to £4.5 million. This range was approved by the Board of Trustees on 12 December 2022.

At the start of the year, Trustees set a modest target surplus for 2022 of £0.2 million. Due to the unprecedented support for our emergency appeals, predominantly around the Ukraine emergency, we have seen our unrestricted reserves at the year-end increase by £8.4 million to £11.8 million. This is above the upper limit agreed by Trustees. Trustees want to ensure that the excess reserves are spent in a considered manner, taking into account both the short-term and longer-term needs of the organisation and those who we serve. To this end, in December Trustees designated £2.5 million of free reserves as a Development Fund to support future growth. The fund is expected to be fully drawn down by 2026.

Trustees are also cognisant of the current economic outlook and the challenging fundraising environment. Trustees have set up a breakeven budget for 2023 and the assumptions made in the budget reflect the challenging fundraising climate. Trustees will consider further plans for spending excess reserves during the year once we have further insights on our ability to fundraise in the midst of a cost-of-living crisis.

Going concern

We have set out above a review of financial performance and our reserves position. We have adequate financial resources and are well placed to manage business risks. Our planning process has been enhanced to include scenario planning of the charity's income and expenditure and levels of reserves. The financial projections have taken into consideration the current economic climate and its potential impact on our income generating activities and our planned expenditure. We are also strengthening our forecasting process with an increased focus on cash flow management.

As a national partner to a United Nations agency, UK for UNHCR also has access to investment in the form of an annual grant, which supports its activity and the growth of its fundraising programmes for refugees. The relationship between UNHCR and the charity is long-term in nature, with a multi-year partnership agreement in place. The strong performance of fundraising across all channels in 2022 is indicative of high levels of current donor support and future potential in the UK for our cause. Building on this momentum, UNHCR has confirmed a minimum grant of £5.2 million to support the charity's operational and fundraising activity in 2023. The charity has also secured rent-free office space for 2023, thanks to a generous in-kind contribution by WeWork.

Considering the above, Trustees believe that UK for UNHCR is well placed to managed the business risks it faces with sufficient levels of reserves and a good cash flow. The Trustees therefore have reasonable expectation that we have sufficient resources to continue operations for the foreseeable future and believe that there are no material uncertainties that call into doubt our ability to continue as a going concern.

Principal risks and uncertainties

UK for UNHCR has an organisation-wide risk management process for identifying the risks to the charity and developing appropriate risk mitigation plans. The Board has the ultimate responsibility for the management of risk, and they have delegated the responsibility to the Finance, Audit and Risk Committee. The Committee reviews significant risks at each meeting along with risk mitigation plans and any additional controls to reduce the risk further. All risks are considered by the Trustees to be appropriately managed and mitigated.

UK for UNHCR proactively manages risk in several categories. The key risks and uncertainty facing UK for UNHCR are set out in the table overleaf.

Risk	Mitigation
The current cost-of-living crisis in the UK and the sustained high levels of inflation could impact on our supporters resulting in substantially reduced income in the short to medium term. This could potentially affect our ability to deliver planned activity.	The Board approves a comprehensive annual plan and budget for UK for UNHCR and ensures that our financial planning reflects significant external changes. The Board and its committees also review financial performance against objectives set in our annual plans. Material variances together with any revised financial forecasts are submitted to the Finance, Audit and Risk Committee and to the Board. We are also strengthening our forecasting capabilities and cash flow management processes with an increased focus on embedding rolling financial forecasts.
The increased threat and sophistication of cybercrime including phishing, malware and ransomware attempts could impact on our systems, data, finances or reputation.	We take the security of our data seriously and have good measures in place. We have enhanced our security measures and meet Cyber Essentials criteria defined by the Government. We delivered regular fraud and cybersecurity awareness training to all staff. This is a continual process as we build a culture of cybersecurity awareness across all activities. In 2023, we will further expand our security assessments and activities with our IT services provider.
A failure in our safeguarding practice could contribute to the harming of vulnerable individuals. If we do not maintain robust safeguarding policies and procedures, this could result in failure to uncover bullying, sexual exploitation or abuse.	Protecting the safety and dignity of our staff, supporters and anyone who engages with us is central to the charity's values. Like our implementing partner, UNHCR, the charity has zero tolerance for all forms of bullying, harassment and abuse. Both the charity and UNHCR have robust safeguarding policies and complaints procedures that are clearly signposted to for internal and external audiences. All new charity staff complete a United Nations safeguarding training module and group training is periodically hosted to provide additional information on the UK regulatory framework and operating context. The charity's staff handbook includes policies on grievances relating to harassment and bullying, as well as how to raise concerns about the safety of vulnerable people, including children, whether in the UK or overseas. UNHCR staff are all signatories to a Code of Conduct that goes beyond national laws and has additional special measures for protection from sexual exploitation and sexual abuse. Furthermore, UNHCR has dedicated staff in every operation globally who are responsible for safeguarding and ensuring beneficiaries and staff can come forward with any concerns. All allegations of sexual harassment and abuse are referred by UNHCR to the Inspector General's Office to ensure an independent investigation can be carried out. Explicit consent is always gained from the subjects of case study photography and materials that the charity uses. For any materials relating to children, a parent or guardian must provide consent. The charity also has a designated Safeguarding lead appointed within the senior management team and on the Board of Trustees.
Failure to attract, recruit, develop and retain people with the relevant skills and expertise could result in the loss of institutional knowledge and impact on the delivery of strategy.	The charity strives to provide a positive, inclusive and professional culture where staff feel supported and motivated by their work for the refugee cause. We carry out regular staff engagement surveys with follow-up action plans. Our remuneration policy is reviewed annually with biennial benchmarking of all staff salaries. We have a structured induction programme for all new staff with clear objectives to help guide their work, training and personal development.
Failure to comply with legal and regulatory responsibilities could result in regulatory censure, loss of trust, financial impact and damage to the reputational status of the charity.	We have a programme of continuous review of compliance frameworks including review of policies and procedures. The charity receives professional legal advice from its principal legal advisors to help inform decisions, risk management and regulatory compliance. The Board also receives independent third-party assurances on data, technology and cybersecurity.

Structure, governance and management

Structure and related parties

United Kingdom for UNHCR is registered charity 1183415 (England & Wales) and constituted as a charitable incorporated organisation (CIO). It is the official charity partner in the United Kingdom for the United Nations High Commissioner for Refugees (UNHCR).

UNHCR, also known as the UN Refugee Agency, is a global humanitarian agency governed by the UN General Assembly and headquartered in Geneva, Switzerland. The agency was established in 1950 and is the custodian of the 1951 Refugee Convention. It is the lead global agency mandated to safeguard the rights and wellbeing of forcibly displaced and stateless people.

UNHCR maintains a formal Representative Office in the UK, responsible for UNHCR's policy work and UK government relations relating to asylum seeking and resettlement in the United Kingdom.

The relationship between UK for UNHCR and UNHCR is governed by a 'Recognition Agreement', which sets out the terms for collaboration between the two independent organisations in support of the charity's beneficiaries and purposes. This agreement also confirms UK for UNHCR's appointment as UNHCR's sole charity partner in this country.

UK for UNHCR is one of nine independent charity members in UNHCR's global fundraising network, which includes other national charity partners in the United States, Japan, Australia, Spain, Germany, Sweden, Switzerland and Argentina.

UK for UNHCR contributes funds to global humanitarian relief operations delivered by UNHCR, in order to support forcibly displaced and stateless people in line with the charity's objects.

Trustees and governance

The organisation is governed by its Constitution and its only voting members are the charity's Trustees, who make up the charity's Board. The charity's Constitution requires there to be a minimum of three and a maximum of 12 Trustees. In 2022, the Board welcomed two additional Trustees to the Board, Garvin Brown and Zarlasht Halaimzai, bringing the total number of Trustees to 10. See p39 for a full list of Trustees.

The Board is responsible for ensuring that UK for UNHCR's vision, mission and activities support its charitable objects for the benefit of forcibly displaced and stateless people. The Board receives advice and information during its regular meetings with the CEO and other senior leadership team members. In 2022, the Board convened five formal meetings, which were also attended by the senior management team, as well as additional meetings with UNHCR executives. These meetings help Trustees to review the performance, financial health and regulatory compliance of UK for UNHCR.

The Board is supported by a finance, audit and risk committee and a remuneration committee. The finance, audit and risk committee met five times last year and the remuneration committee met twice during the year. The terms of reference and membership of each committee is set by the Board of Trustees.

All Trustees receive no remuneration other than for expenses incurred as Trustees. Trustee indemnity insurance is in place for the protection of the Trustees.

Trustee appointments and tenure

In selecting individuals for appointment as charity Trustees, the charity Trustees must have regard to the skills, knowledge and experience needed for the effective administration of UK for UNHCR. A Trustee may be appointed or reappointed by resolution passed at a properly convened meeting of the charity Trustees. The Trustee terms are as follows:

- Every Trustee shall be appointed for a three-year term and is eligible for reappointment following their first term. A charity Trustee who has served for two consecutive terms may not normally be reappointed for a third consecutive term.
- A Trustee may, in exceptional circumstances, be appointed for a third consecutive term if the charity Trustees are satisfied that this appointment is in the best interests of the charity. The resolution of the Trustees approving the appointment must record the reasons why the Trustees are satisfied that it is in the charity's best interests. Currently, there are no Trustees serving beyond the normal maximum term allowed.
- The Trustees shall appoint one of their number as Chair of Trustees for a term of up to three years. The Chair may be reappointed for a second term, but no longer than six consecutive years.

Induction and training of Trustees

The charity Trustees will make available to each new charity Trustee, on or before their first appointment:

(a) a copy of the current version of the Constitution; and

(b) a copy of the charity's latest Trustees' Annual Report and statement of accounts.

In addition to this, new Trustees receive briefings from the CEO and the senior leadership team, as well as key UNHCR executives such as the agency's UK Representative, Head of European Fundraising and Global Fundraising Chief. From time to time, Trustees may also join staff presentations or other training to further support their governance duties.

Management

While the Trustees maintain oversight of the charity's performance, finances and compliance, they delegate the day-to-day management of the charity to its senior leadership team, led by the CEO.

This includes developing UK for UNHCR's annual plans and strategy; growing fundraising, operational capacity and communications; delivering charitable activities such as public awareness and engagement campaigns; and distributing funds to support relief operations in line with our charitable objects.

UK for UNHCR also works with a variety of third parties to help us achieve our charitable objects for the benefit of forcibly displaced and stateless people. These can include professional fundraisers who support the charity's management and wider team with specialist skills, such as direct marketing and digital fundraising. The charity does not currently operate any face-to-face fundraising activity.

All third parties who work with the charity are expected to meet the same high standards as in-house staff, and there are contracts in place to ensure all agency partners follow industry best practice and regulatory requirements.

The charity also has comprehensive approval systems in place to ensure all communications with donors and the broader public are accurate and appropriate in the context of the work we support and the Fundraising Regulator Code of Conduct.

UK for UNHCR retains a fulfilment agency to liaise with donors on our behalf. We provide regular training to their staff, along with briefings on latest refugee crises and relief operations, to ensure they represent UK for UNHCR appropriately.

Remuneration philosophy

The purpose of remuneration is to ensure the charity attracts high-calibre potential employees, to help retain its people and support workforce productivity. UK for UNHCR's ability to achieve positive outcomes for forcibly displaced and stateless people is hugely influenced by the commitment, skill and productivity of its staff.

UK for UNHCR's remuneration, which encompasses financial and non-financial elements, is governed by a Remuneration Policy, overseen by a Remuneration Committee of Trustees and supported by senior management.

UK for UNHCR believes remuneration must be fair, sustainable and relevant to workers in the market sectors in which UK for UNHCR competes for labour. Remuneration is set at levels that maximise funding available for charitable activities while ensuring fair pay that attracts expertise that will deliver our charitable objects.

To support this, the charity conducts a comprehensive benchmarking review every second year of all salaries against live salary data for the charity sector. Every new post is benchmarked against this live sector data. The charity's aim is to set salaries within a 10% variance of the median for each role, in line with experience.

In addition to salaries, the charity offers benefits such as 28 days annual leave, life insurance, an 8% pension contribution, flexible working and an employee assistance programme that provides free confidential services such as GP appointments, counselling sessions and courses in physical and mental wellbeing. All staff have an annual workplan to support personal objective setting, and training and development needs.

The Trustees also have oversight of setting, maintaining and reviewing CEO remuneration and performance. Performance is appraised through a formal process against predetermined objectives.

Administrative details

Charity name

The charity's full name is United Kingdom for UNHCR. However, a working name of 'UK for UNHCR' is also used in public and donor communications.

Registered office

WeWork, 131 Finsbury Pavement, London EC2A 1NT

Registered charity number

1183415 (England and Wales)

Board of Trustees in this reporting period:

Charlotte Boyle [1]	Chair
Rebecca Perlman	Trustee
Arabella Phillimore [1]	Trustee
Ori Raveh	Trustee
Keith Felton [1 2]	Treasurer
Katy Steward [2]	Trustee
Mevan Babakar [2]	Trustee
Claire Hajaj	Trustee
Garvin Brown [2]	Trustee, appointed 1 January 2022
Zarlasht Halaimzai	Trustee, appointed 1 January 2022

1. Member of the Remuneration Committee
2. Member of the Finance, Audit and Risk Committee

Senior leadership team in this reporting period:

Emma Cherniavsky	Chief Executive Officer
Mark Macdonald	Director of Communications & Corporate Affairs
Fiona Hesselden	Director of Fundraising
Lydia Piddock	Director of Strategy & Growth
Himali Fernando	Director of Finance

Principal professional advisors

Auditors

Menzies LLP, Centrum House, 36 Station Road, Egham, Surrey TW20 9LF

Bankers

Lloyds Bank, 120 Lewisham High St, London SE13 6UG

Solicitors

Herbert Smith Freehills LLP, Exchange House, Primrose Street, London EC2A 2EG

Morgan Lewis, Condor House, 5-10 St. Paul's Churchyard, London EC4M 8AL

Russell Cooke LLP, 8 Bedford Row, London WC1R 4BX

How to contact us with feedback or queries:

By email: supportercare@unrefugees.org.uk

By phone: 020 3761 8094, Monday – Friday between 9am and 5pm

By post: Supporter Care, UK for UNHCR, WeWork, 131 Finsbury Pavement, London EC2A 1NT

By social media:

unrefugeesUK

unrefugeesUK

unrefugeesUK

ukforunhcr

ukforunhcr

Statement of Trustees' responsibilities

The Trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the Trustees to prepare financial statements for each financial period which give a true and fair view of the state of affairs of the charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the Trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditors:

Each of the persons who are Trustees at the time when this Trustees' Report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the charity's auditors are unaware, and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Approved by order of the members of the Board of Trustees and signed on their behalf by:

Charlotte Boyle, Chair

UK for UNHCR

Date: 20 April 2023

Independent auditors' report to the members of United Kingdom for UNHCR

Opinion

We have audited the financial statements of United Kingdom for UNHCR (the 'charity') for the year ended 31 December 2022 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

The financial statements have been prepared in accordance with Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standards applicable in the UK and Republic of Ireland (FRS 102) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has been withdrawn.

This has been done in order for the accounts to provide a true and fair view in accordance with the Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2019.

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 December 2022, and of its incoming resources and application of resources for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Independent auditors' report to the members of United Kingdom for UNHCR (CONTINUED)

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' report.

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Trustees' Report is inconsistent in any material respect with the financial statements; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of Trustees

As explained more fully in the Trustees' responsibilities statement, the Trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Independent auditors' report to the members of United Kingdom for UNHCR (CONTINUED)

Auditors' responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud, is detailed below:

- The charity is subject to laws and regulations that directly affect the financial statements including financial reporting legislation. We determined that the following laws and regulations were most significant including the Charities Act 2011, the Safeguarding Vulnerable Groups Act 2006, UK General Data Protection Regulation (UK GDPR), and the UK Code of Fundraising Practice. We assessed the extent of compliance with these laws and regulations as part of our procedures on the related financial statement items.

- We understood how the charity is complying with those legal and regulatory frameworks by making inquiries to management, those responsible for legal and compliance procedures and the charity Trustees. We corroborated our inquiries through our review of Board minutes.

- The engagement partner assessed whether the engagement team collectively had the appropriate competence and capabilities to identify or recognise non-compliance with laws and regulations. The assessment did not identify any issues in this area.

We assessed the susceptibility of the charity's financial statements to material misstatement, including how fraud might occur. We considered the opportunities and incentives that may exist within the organisation for fraud and identified the greatest potential for fraud in the following areas: posting of fraudulent journal entries, authorisation, processing and payment of fraudulent expenses and timing of revenue recognition.

Audit procedures performed by the engagement team included:

- Identifying and assessing the design effectiveness of controls management has in place to prevent and detect fraud;

- Understanding how those charged with governance considered and addressed the potential for override of controls or other inappropriate influence over the financial reporting process;

- Challenging assumptions and judgments made by management in its significant accounting estimates; and

- Identifying and testing journal entries, in particular any journal entries posted with unusual account combinations.

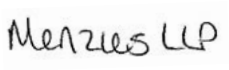
Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/Our-Work/Audit/Audit-and-assurance/Standards-and-guidance/Standards-and-guidance-for-auditors/Auditors-responsibilities-for-audit/Description-of-auditors-responsibilities-for-audit.aspx

Independent auditors' report to the members of United Kingdom for UNHCR (CONTINUED)

Use of our report

This report is made solely to the charity's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's Trustees those matters we are required to state to them in an Auditors' Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and its Trustees, as a body, for our audit work, for this report, or for the opinions we have formed.



Janice Matthews FCA
Senior Statutory Auditor

For and on behalf of
Menzies LLP
Centrum House
36 Station Road
Egham
Surrey
TW20 9LF

Date: 21 April 2023

Financial statements

Statement of Financial Activities
For the year ended 31 December 2022

	Notes	UNRESTRICTED FUNDS 2022 £'000	RESTRICTED FUNDS 2022 £'000	TOTAL FUNDS 2022 £'000	TOTAL FUNDS 2021 £'000
Income from:					
Donations and legacies		15,404	40,312	55,716	17,678
Other trading activities		11	-	11	-
Investments		21	-	21	-
Total income	3	**15,436**	**40,312**	**55,748**	**17,678**
Expenditure on:					
Raising funds	6	5,806	-	5,806	4,772
Charitable activities	6	1,175	39,035	40,210	9,434
Total expenditure		**6,981**	**39,035**	**46,016**	**14,206**
Net movement in funds		**8,455**	**1,277**	**9,732**	**3,472**
Reconciliation of funds:					
Fund balances brought forward at 1 January		3,317	455	3,772	300
Fund balances carried forward at 31 December	14	**11,772**	**1,732**	**13,504**	**3,772**

Prior year split between unrestricted and restricted appears in Note 18.

The Statement of Financial Activities includes all gains and losses recognised in the year.

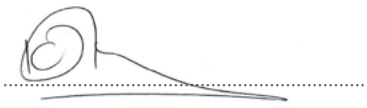
The notes on pages 48-59 form part of these financial statements.

Balance Sheet
As at 31 December 2022

	Notes	2022 £'000	2021 £'000
Fixed assets			
Tangible assets	10	3	15
Total fixed assets		**3**	**15**
Current assets			
Debtors	11	1,938	1,738
Cash at bank and in hand		12,115	5,045
Total current assets		**14,053**	**6,783**
Creditors			
Amounts falling due within one year	12	552	3,026
Net current assets		**13,501**	**3,757**
Total assets less current liabilities		**13,504**	**3,772**
Total net assets		**13,504**	**3,772**
Represented by:			
Funds			
Restricted funds		1,732	455
Designated funds		2,500	-
Unrestricted funds		9,272	3,317
	14	**13,504**	**3,772**

The annual Trustees' report and accounts including notes 1 to 18 were approved and signed on their behalf on 20 April 2023 by:

Charlotte Boyle
Chair of the Board



Keith Felton
Treasurer

The notes on pages 48-59 form part of these financial statements.

Statement of Cash Flows
For the year ended 31 December 2022

	Notes	2022 £'000	2021 £'000
Cash flow from operating activities:			
Net cash used in operating activities	(a)	**7,070**	**3,048**
Change in cash and cash equivalents in the year		7,070	3,048
Cash and cash equivalents at the beginning of the year		5,045	1,997
Cash and cash equivalents at the end of the year		**12,115**	**5,045**

Note (a)		
Net movement in funds per the statement of financial activities	**9,732**	**3,472**
Depreciation charges	12	14
Loss on sale of fixed assets	-	2
Increase in debtors	(200)	(1,694)
(Decrease)/increase in creditors falling due within one year	(2,474)	1,254
Net cash provided by/used in operating activities	**7,070**	**3,048**

Note (b) **Analysis of changes in net debt**	**At 01/01/2022**	**Cash Flows**	**At 31/12/2022**
Cash	5,045	542	5,587
Cash equivalents	-	6,528	6,528
Total	5,045	7,070	12,115

Notes to the financial statements
for the year ended 31 December 2022

1. General information

United Kingdom for UNHCR is a Charitable Incorporated Organisation registered in England & Wales. The registered address can be found on page 39 and details of the principal activities are set out in the Trustees' Annual Report.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved following the Charities SORP (FRS 102) published on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

United Kingdom for UNHCR meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

After making enquires, the Trustees have reasonable expectation that the charity has adequate resources to continue its activities for the foreseeable future. Accordingly, they continue to adopt the going concern basis in preparing the financial statements as outlined in the Financial Review on page 34.

2.3 Income

All incoming resources are included in the statement of financial activities when the charity is legally entitled to the income, the amount can be measured with reasonable accuracy and its receipt is probable. When income is received in advance of providing goods or services, it is deferred until the charity becomes entitled to the income.

Legacies are recognised when all the three criteria below are met:

a. Establish entitlement – entitlement to legacies is taken as the earlier of the final estate accounts being approved or cash received.

b. Where receipt is probable – the charity is aware that probate has been granted.

c. The amount is measurable – in practice this could come from final estate accounts, cash received or correspondence from executors/solicitors confirming an amount to be distributed.

For relevant grants, income is accounted for as the charity earns the right to consideration by its performance. Where the grant is received in advance of performance, its recognition is deferred and included in creditors. Where entitlement occurs before the grant is received, it is accrued in debtors.

Notes to the financial statements
for the year ended 31 December 2022

2. Accounting policies (continued)

2.3 Income (continued)

Income from donations is recognised when received.

Gifts in kind donated for distribution are included at valuation and recognised as income when they are distributed to the projects. Gifts donated for resale are included as income when they are sold.

On receipt, donated professional services and facilities are recognised on the basis of the value of the gift to the charity which is the amount it would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

2.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably.

Expenditure on raising funds comprise the costs associated with attracting voluntary income and the costs of trading for fundraising purposes. The costs of these activities also include expenditure of an indirect nature necessary to support them.

Expenditure on charitable activities are costs incurred to meet the objectives of United Kingdom for UNHCR. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Liabilities in respect of grant awards are recognised at the point at which the grant is awarded which is when the future commitment represents a constructive obligation. Where a grant may run for more than one year the entire obligation is recognised at the time of the initial award, although disbursement of the funds may be made in subsequent accounting periods.

All expenditure is inclusive of irrecoverable VAT.

Support costs

Where costs cannot be directly attributed they have been allocated to activities on the basis of each activity's proportion of the aggregate expenditure. Included in support costs are governance costs which are incurred in connection with the administration of the charity and compliance with constitutional and statutory requirements. These include audit fees, legal advice for Trustees, costs associated with constitutional and statutory requirements and costs associated with the strategic management of the charity.

The basis of allocation of support costs are reviewed regularly and are explained in detail in note 6(b).

2.5 Tangible fixed assets and depreciation

Tangible fixed assets costing £2,000 or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably. Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

2. Accounting policies (continued)

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, using the straight-line method.

Depreciation is provided on the following basis:

Office equipment – 33 per cent of cost

2.6 Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

2.7 Pensions

The charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the charity to the fund in respect of the year.

2.8 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes. Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The aim and use of each restricted fund is set out in the notes to the financial statements.

2.9 Critical accounting estimates and areas of judgement

In the application of the charity's accounting policies, which are described in Note 2, Trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an on-going basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects the current and future periods. In the view of the Trustees, no assumptions concerning the future or estimation of uncertainty affecting assets and liabilities at the balance sheet date are likely to result in a material adjustment to their carrying amounts in the next financial year. The principal accounting policies, as set out above, have all been applied consistently throughout the year and the preceding year.

Notes to the financial statements
for the year ended 31 December 2022

3. Income from donations and legacies

	UNRESTRICTED FUNDS 2022 £'000	RESTRICTED FUNDS 2022 £'000	TOTAL FUNDS 2022 £'000	TOTAL FUNDS 2021 £'000
Income from donations and legacies				
Donations	9,969	36,486	46,455	10,356
Grants	5,019	-	5,019	4,888
Legacies	111	-	111	73
Gifts in kind	305	3,826	4,131	2,361
	15,404	**40,312**	**55,716**	**17,678**
Income from trading activities				
Corporate income	11	-	11	-
	11	**-**	11	-
Income from investments				
Interest from bank	21	-	21	-
	21	**-**	21	-
Total	**15,436**	**40,312**	**55,748**	**17,678**
Total - 2021	**8,480**	**9,198**	**17,678**	

The grant income of £5 million included in donations above was the annual grant contribution from UNHCR. Income from gifts in kind relates to gifts of goods and services received from other organisations including legal advice, rent discounts, computer equipment and other goods for re-sale.

4. Grant awards

	2022 £'000	2021 £'000
Awarded during the year	**39,097**	**8,774**

5. Expenditure

	2022 £'000	2021 £'000
This is stated after charging:		
Depreciation	12	14
Auditor's remuneration - audit work	23	15
Auditor's remuneration - other work	8	30
Operating lease - other	1	1

Notes to the financial statements
for the year ended 31 December 2022

6a. Analysis of total resources expended

	GRANTS TO INSTITUTIONS	ACTIVITIES UNDERTAKEN DIRECTLY	SUPPORT COSTS	2022 TOTAL	2021 TOTAL
	£'000	£'000	£'000	£'000	£'000
Cost of generating funds:					
Fundraising costs	-	5,698	108	5,806	4,772
	-	**5,698**	**108**	**5,806**	**4,772**
Charitable expenditure:					
Costs of activities in furtherance of the charity's objects	39,097	364	749	40,210	9,434
Total charitable activities	**39,097**	**364**	**749**	**40,210**	**9,434**
Total	**39,097**	**6,062**	**857**	**46,016**	**14,206**

During the year grant awards amounting to £39,097,000 (2021: £8,774,000) were awarded to UNHCR to support displaced people with urgent relief during emergencies, as well as access to education, healthcare and livelihoods. Activities undertaken directly include our information awareness activities.

6b. Allocation of support costs

	Cost of Premises	Office & IT Cost	Staff & Related Cost	Finance	Governance Costs	2022 TOTAL	2021 TOTAL
Fundraising costs	19	41	19	21	8	**108**	**279**
Charitable expenditure	136	287	131	143	52	**749**	**551**
	155	**328**	**150**	**164**	**60**	**857**	**830**

Basis of apportionment: Total support costs are allocated based on each activity's proportion of the aggregate expenditure. Governance costs incurred in 2022 were £60,000 (2021: £62,000). Governance costs include staff time spent on this activity, external audit fees, and direct costs incurred by the Board and its sub-committees.

Notes to the financial statements
for the year ended 31 December 2022

7. Employees

	2022 £'000	2021 £'000
Salaries	1,471	964
National Insurance contributions	164	102
Employer's contribution to defined contribution pension schemes	113	75
	1,748	**1,141**

	2022	2021
The average number of persons employed by the charity during the year was as follows:	**33**	**22**

8. Remuneration of the charity's key management personnel

The key management personnel of the charity include the Trustees, Chief Executive, Director of Communications & Corporate Affairs, Director of Fundraising, Director of Finance and Director of Growth & Strategy.

	2022 £'000	2021 £'000
Total remuneration of key management personnel	471	403

The number of employees receiving remuneration of over £60,000 for the year was as follows:

	2022	2021
£60,001 - £70,000	-	1
£70,001 - £80,000	2	1
£80,001 - £90,000	1	-
£90,001 - £100,000	-	1
£100,001 - £110,000	1	-

The pension costs in respect of these employees amounted to £26,432 (2021: £18,589).

9. Trustees' remuneration and expenses

None of the Trustees received any remuneration during the year (2021: NIL). During the year ended 31 December 2022, no Trustee expenses have been incurred (2021: NIL).

Notes to the financial statements
for the year ended 31 December 2022

10. Tangible fixed assets

	OFFICE EQUIPMENT
	£'000
Cost	
At 1 January 2021	**40**
Additions	**-**
Disposals	**-**
At 31 December 2022	**40**
Depreciation	
At 1 January 2021	**25**
Charge for the year	**12**
Disposals	**-**
At 31 December 2022	**37**
Net book value	
At 31 December 2022	**3**
At 31 December 2021	15

11. Debtors

	2022 £'000	2021 £'000
Trade debtors	**923**	810
Other debtors	**5**	84
Prepayments	**75**	35
Accrued income	**935**	809
	1,938	**1,738**

Notes to the financial statements
for the year ended 31 December 2022

12. Creditors' amounts falling due within one year

	2022 £'000	2021 £'000
Trade creditors	314	352
Tax & social security	47	36
Amounts owed to UNHCR	79	2,570
Other creditors	13	-
Accruals	99	68
	552	**3,026**

13. Deferred income

	2022 £'000	2021 £'000
Deferred income brought forward	-	96
Less: Amount used in the year	-	(96)
Resources deferred during the year	-	-
Deferred income carried forward	-	-

Notes to the financial statements
for the year ended 31 December 2022

14.a. Statement of Funds - 2022

	FUND BALANCE B/F	INCOME	EXPENDITURE	TRANSFERS	FUND BALANCE C/F
	£'000	£'000	£'000	£'000	£'000
Restricted Funds					
Ukraine Emergency	-	34,543	33,833	-	710
Afghanistan Emergency	455	1,995	2,098	-	352
Winter Emergencies	-	979	415	-	564
Pakistan Floods	-	531	470	-	61
Ethiopia Emergency	-	518	518	-	-
Yemen Emergency	-	491	446	-	45
Other Relief Operations	-	1,255	1,255	-	-
Total Restricted Funds	**455**	**40,312**	**39,035**	-	**1,732**
Unrestricted Funds					
Designated Funds					
Development Fund	-	-	-	2,500	2,500
Non Designated Funds					
General Fund	3,317	15,436	6,981	(2,500)	9,272
Total Unrestricted Funds	**3,317**	**15,436**	**6,981**	-	**11,772**
Total funds	**3,772**	**55,748**	**46,016**	-	**13,504**

During the year, substantial restricted donations were received for our emergency appeals. Some of these gifts were received during the last quarter of the financial year and therefore will be spent in 2023. During the year, Trustees also designated £2,500,000 of unrestricted funds as a Development Fund towards future growth.

Notes to the financial statements
for the year ended 31 December 2022

14.b. Statement of Funds - 2021

	FUND BALANCE B/F	INCOME	EXPENDITURE	FUND BALANCE C/F
	£'000	£'000	£'000	£'000
Restricted Funds				
Afghanistan Emergency	-	3,308	2,853	455
Kenya Operations	-	2,011	2,011	-
Ethiopia Emergency	-	737	737	-
Winter Emergencies	1	666	667	-
Jordan Operations	-	185	185	-
Yemen Emergency	15	764	779	-
Other Relief Operations	25	1,527	1,552	-
Total Restricted Funds	**41**	**9,198**	**8,784**	**455**
Unrestricted Funds				
General Fund	259	8,480	5,422	3,317
Total Unrestricted Funds	**259**	**8,480**	**5,422**	**3,317**
Total Funds	**300**	**17,678**	**14,206**	**3,772**

Notes to the financial statements
for the year ended 31 December 2022

15. Lease commitments

At 31 December 2022 United Kingdom for UNHCR had annual commitments under non-cancellable operating leases as set out below.

Operating leases which expire:	2022 Other £'000	2021 Other £'000
Within one year	-	-
In the second to fifth years inclusive	1	1
Over five years	-	-
	1	**1**

16.a. Analysis of net assets between funds - 2022

	UNRESTRICTED FUNDS £'000	RESTRICTED FUNDS £'000	TOTAL FUNDS £'000
Tangible fixed assets	3	-	3
Current assets	12,321	1,732	14,053
Creditors due within one year	(552)	-	(552)
	11,772	**1,732**	**13,504**

16.b. Analysis of net assets between funds - 2021

	UNRESTRICTED FUNDS £'000	RESTRICTED FUNDS £'000	TOTAL FUNDS £'000
Tangible fixed assets	15	-	15
Current assets	6,328	455	6,783
Creditors due within one year	(3,772)	-	(3,772)
	2,571	**455**	**3,026**

17. Related party transactions

The charity has not entered into any related party transactions during the year, nor are there any outstanding balances owing between the related parties and the charity at 31 December 2022.

Notes to the financial statements
for the year ended 31 December 2022

18. SOFA split for prior year (2021) between restricted and unrestricted

	UNRESTRICTED FUNDS 2021 £'000	RESTRICTED FUNDS 2021 £'000	TOTAL FUNDS 2021 £'000
Income from:			
Donations and legacies	8,480	9,198	17,678
Total income	**8,480**	**9,198**	**17,678**
Expenditure on:			
Raising funds	4,762	10	4,772
Charitable activities	660	8,774	9,434
Total expenditure	**5,422**	**8,784**	**14,206**
Net movement in funds	**3,058**	**414**	**3,472**
Reconciliation of funds:			
Fund balances brought forward at 1 January	259	41	300
Fund balances carried forward at 31 December	**3,317**	**455**	**3,772**

Notes

Notes

Notes

www.unrefugees.org.uk

UNHCR
The UN Refugee Agency
United Kingdom for UNHCR

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Registered charity 1183415 (England & Wales)

United Kingdom for UNHCR

England & Wales - Charity number 1183415

Accounts

UNHCR
The UN Refugee Agency
United Kingdom for UNHCR

2021 ANNUAL REPORT

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Cover: Rehman Gul, 40, with his two-year old daughter Nazia*, near their home on theoutskirts of Kabul in December 2021. The family fled their home in Jalalabad 10 years ago because of fighting.*

UK for UNHCR raised funds through the year to support displaced Afghans, including for emergency winter relief. © UNHCR/Andrew McConnell

**Names changed for protection reasons*

Victoire, a Central African refugee in Inke camp, in Ubangi Province in the Democratic Republic of the Congo, holds her son while waiting to be tested for COVID-19 before boarding a repatriation flight home.

© UNHCR/Alexis Huguet

Ethiopia: To escape violence in Tigray, over 500 families reach the safety of a new camp supported by UNHCR. A UK for UNHCR emergency appeal helped fund relief such as emergency shelter kits.

© UNHCR/Olao Spiradon Nur

Chair and CEO report

2021 was buffeted by humanitarian crises, foreign aid cuts and COVID-19, but buoyed by citizens around the world stepping forward to express their solidarity with refugees. Our generous partners and supporters made their voices heard, helping deliver a year of record private sector fundraising income for UNHCR globally.

UK for UNHCR was proud to be part of this movement and help mobilise UK civil society to support some of the world's most vulnerable people.

As global displacement exceeded 82 million women, men and children, UNHCR teams delivered relief day and night. A record 40 emergency operations were declared in 29 countries in 2021, as civilians fled new and entrenched conflicts. These included the Syrian crisis, which tragically marked its tenth anniversary.

Supporting relief efforts

Thanks to the generosity of our supporters, UK for UNHCR raised £12.8 million to support displaced people in 2021. By December, just two years after our charity was established, our UK supporter base included 49,000 active donors and almost 17,000 social media followers.

In Afghanistan, over 700,000 people were displaced by renewed violence and the Taliban takeover in 2021. UNHCR staff remained on the ground throughout the crisis, determined to maintain relief programmes, and UK for UNHCR raised £3.6 million to support the response.

As conflict erupted across Ethiopia's Tigray region, UK for UNHCR mounted an emergency appeal to support families fleeing within the country and into neighbouring Sudan. UK for UNHCR contributed funds to support relief efforts such as the provision of emergency family shelters. Access to camps remains challenging as fighting continues.

In Yemen, as continued conflict and economic collapse put millions of people at risk, UK for UNHCR launched an appeal to help displaced families access food and essentials through emergency cash payments.

Standing up for human rights

UNHCR is the custodian of the UN Refugee Convention and 2021 marked the 70th anniversary of this charter, which enshrines the rights of people fleeing conflict and persecution to seek safety in another country.

With these principles under pressure in some quarters, UK for UNHCR launched the 'The Refugee Dictionary' campaign to raise awareness of the Convention and the human stories of survival it has made possible.

Through this national campaign, UK for UNHCR invited the public, including refugees and their supporters, to share what 'refugee' means to them. Media, faith leaders, celebrities and other high profile supporters also joined the campaign, and our new dictionary of over 1,000 definitions was formally accessioned to The British Library collection as permanent record of public solidarity.

Elsewhere, the charity delivered communications around the COP26 UN Climate Change Conference to raise awareness of the impact of climate change on refugees. The charity also joined UNHCR in raising concerns over proposed changes to UK asylum legislation, which UNHCR believes will undermine international refugee protection and global cooperation, and stigmatise refugees. This legislation continues to pass through the UK Parliament in 2022.

Solidarity through partnership

Throughout 2021, our committed partners, including trusts, foundations and corporates, and thousands of generous individuals helped to make humanitarian relief possible across the globe.

Financial support enabled UNHCR teams to respond in often desperately underfunded situations. Revolut mobilised emergency fundraising through its banking app, while the Saïd Foundation helped Syrian refugees in Jordan

with higher education and livelihoods. Unilever supported global efforts to keep refugee communities safe from COVID-19.

Meanwhile, the contribution of specialist expertise and products provided valuable resources for humanitarian response plans and our charitable activity. Avanti Communications provided satellite connectivity to support refugee camps in Uganda. WeWork generously continued to support the charity with office space and events. See pp 14-17 for more on partnerships and philanthropy.

Growth and vision

2021 was UK for UNHCR's second year of operation since being appointed UNHCR's national charity partner. In April the fundraising team launched the charity's individual giving programme.

In June, the charity welcomed three new Trustees to its Board, including a new Chair, Charlotte Boyle. The charity is enormously grateful to founding Chair Rebecca Perlman, who guided the charity throughout its set up phase, and will continue as a Trustee.

The charity developed a five-year strategy, with a vision to grow annual income to £18 million by 2026 and increase its supporter base to 450,000. The strategy was developed with staff, stakeholders and expertise from across the sector, and a framework is now in place to track progress.

A Diversity & Inclusion (D&I) programme was launched and a staff working group formed to embed D&I culture across the organisation. Our team also grew to expand capacity in communications, operations, philanthropy and partnerships, supporter care and individual giving.

Our thanks

We'd like to thank all those with lived experience who share their stories to help us galvanise public support for refugees. Many thanks to our dedicated staff and volunteers; to UNHCR colleagues in the UK, led by UK Representative Rossella Pagliuchi-Lor, for their close support and collaboration; and to our colleagues across the world who work so tirelessly to protect rights and deliver relief.

Finally, we thank our advocates, donors and partners. Your solidarity, compassion and generosity helped to save and restore so many lives in 2021. We look forward to standing shoulder to shoulder in 2022, to continue supporting the millions of refugees and displaced people that we serve.

Charlotte Boyle
Chair of the Board

Emma Cherniavsky
CEO

Ukraine Crisis: The conflict in Ukraine, which began in February 2022, has triggered the largest displacement crisis in Europe since WWII. UNHCR is leading the refugee response and has upscaled relief operations across Ukraine and in neighbouring countries to support fleeing civilians. You can learn more about our vital work with refugees from Ukraine by visiting www.unrefugees.org.uk/ukrainecrisis2022.

UK for UNHCR is supporting this work by raising valuable funds and, as a consequence, the charity's income for 2022 will significantly exceed that generated in 2021.

Message from the High Commissioner

Over the past seven decades, there is barely a corner of the world that has not faced the challenges of forced displacement…

Those of us fortunate enough to live in relative prosperity and stability cannot take these gifts for granted – the shock of the COVID-19 pandemic makes this clear. And those who think the Refugee Convention is either irrelevant or a nuisance may one day find themselves grateful for the protections it affords them…

There are reasons to be positive. At present, 149 states are parties to the Convention, making it one of the most supported international treaties in the world.

Like many other instruments of international law, it reflects common values of altruism, compassion and solidarity. Whenever I visit refugees and the communities that host them, I meet dedicated people who put those values into practice with astonishing generosity.

It might seem strange to be so passionate about a UN treaty. But the 1951 Refugee Convention is a reminder of our desire and determination to build a better world. Its 70th anniversary is a chance for us to revitalise our commitment to that ideal. Let us renew that vow, not break it.

Filippo Grandi
UN High Commissioner for Refugees

Speaking on the 70th anniversary of the Refugee Convention, July 2021

Building better futures

Representing the Refugee Olympic Team

Cyrille had to seek asylum in the UK after it became unsafe for him to return to his home country of Cameroon.

After ending up on the streets at age 19 he found himself in a dark place. Suffering with his mental health, Cyrille turned to weightlifting as a vital emotional outlet and source of motivation.

After obtaining refugee status, Cyrille went on to obtain a degree in Mental Health Nursing and became a mental health nurse, inspired by the doctors and nurses who supported him during his darkest times.

At the Tokyo 2020 Olympics Cyrille represented the Refugee Olympic Team, carrying the Olympic flag at the opening ceremony, whilst participating in weightlifting.

"Refugees can be athletes, nurses, doctors, lawyers, teachers, pilots... what they need is the opportunity to thrive."

© UNHCR/Béla Szandelszky

© UNHCR/Shubucki

Helping Arsalan empower other children

Arsalan* knows about the risks of violence and exploitation firsthand. Armed groups used to barge into the shop where he worked in Kabul, Afghanistan, and threaten to kill him.

When he was suddenly forced to leave his home behind to seek safety at just 16 years old, he saw smugglers beat and mistreat other children who, like him, were fleeing alone. Now an asylum seeker in Serbia, he draws on his experiences to teach a UNHCR-sponsored course for refugees like himself.

"I try to convey this knowledge to my peers in the asylum center here... I am certain they will find it useful."

Finding 'peace, work and respite'

Alberto* had to leave his trucking business behind when he fled El Salvador to save his life. After a harrowing journey, he arrived in Saltillo, Mexico, where he worked hard as a taxi driver until he had enough money to buy two more cars. Now, joined by his wife and three children, he wants to expand his business and is even thinking of venturing into different activities.

Through its innovative local integration program, UNHCR is relocating refugees to regions in Mexico that have a higher demand for workers, as well as better capacity to include newcomers in their education and health systems.

For Alberto, this is a welcome chance to find prosperity for himself, his family, and his community. "

"[In Mexico] there's peace, work and respite that we don't have in our countries. It's like I've woken up from a nightmare."

© UNHCR/Gabriela Pérez Montiel

** Names changed for protection reasons*

Key facts

Global trends*

82.4m people displaced globally by conflict and persecution

34,400 total resettlement spaces offered by all countries for refugees

42% of displaced people are children

82% are hosted by low and middle income countries

* 2020 Global Trends Report, released June 2021.

2021: UNHCR relief highlights

130 countries and territories where UNHCR is operating

90% of all UNHCR staff based directly in the field, supporting refugees, often in hazardous locations

40 emergency response operations declared by UNHCR

4.8 million blankets distributed

1.3 million solar lamps distributed

987,000 kitchen sets distributed

90,200 emergency tents distributed

Education access at primary, secondary and tertiary level

Healthcare including specialist care such as neonatal and mental health

Livelihoods through training and social enterprise opportunities

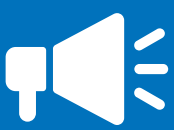
2021: UK for UNHCR support

£8.8 million contributed directly to relief operations by UK for UNHCR

49,100 active donors across the UK

17,000 social media supporters

Refugee Convention 70th, International Women's Day, Refugee Week, Climate change, Winter relief some of the themes highlighted through **UK for UNHCR** public advocacy



Afghanistan, Syria, Yemen, South Sudan, Bangladesh, Jordan, Global Emergency fund examples of relief operations **supported by UK for UNHCR.**

Year in review

In the Central African Republic (CAR), rising insecurity from the recent general election forces tens of thousands to flee their homes in search of safety. By the end of the month, over 200,000 people have been displaced by violence. UNHCR starts the year by registering arrivals, scaling up the delivery of food, shelter and basic household items, and pre-positioning supplies ahead of the rainy season.

Renewed clashes in Yemen's Marib region add to the suffering of thousands who are already displaced and in dire need. Yemen has been engulfed in a severe humanitarian crisis since the start of the conflict in 2015, with the lives of some 20 million people at risk. UNHCR stays and delivers, providing shelter, blankets, kitchen sets and cash assistance, helping ensure protection, and working to revitalise essential infrastructure.

A devastating fire ravages Bangladesh's Kutupalong settlement, the world's largest refugee camp, claiming the lives of 15 refugees, injuring over 500 people, and causing widespread destruction. UNHCR works hard to provide critical support and protection to some 45,000 refugees who lost their belongings and shelters in the blaze.

Tens of thousands flee their homes to escape escalating violence by armed groups in Cabo Delgado, northern Mozambique, after insurgents attack the coastal town of Palma, killing dozens. Access to health services, water, shelter and food is severely impacted by the violence. Responding quickly, UNHCR distributes blankets and sleeping mats, provides shelter, offers psychosocial support and reunites families.

UK for UNHCR supports the UNHCR Aiming Higher campaign to give more refugees across the globe access to tertiary education. With only 5% of refugees enrolled in higher education, UK for UNHCR and its partners are committed to helping bridge the funding gap so that aspiring refugee scholars are not left behind.

UNHCR's latest Global Trends Report reveals a record 82.4 million people displaced by conflict and persecution. UN High Commissioner for Refugees, Filippo Grandi: "Behind each number is a person forced from their home and a story of displacement, dispossession and suffering. They merit our attention and support not just with humanitarian aid, but in finding solutions to their plight."

JULY

© Simon Jacobs PA

To celebrate the 70th anniversary of the 1951 Refugee Convention, UK for UNHCR launches The Refugee Dictionary with lexicographer Susie Dent, to define the myriad human stories behind the word 'refugee'. Finishing the sentence 'A refugee is…', we receive contributions from over 1,000 refugees and their supporters. The final volume is accessioned by the British Library.

AUGUST

© UNHCR/Andrew McConnell

In Afghanistan, after a period of deteriorating crisis, renewed conflict brings further insecurity and destitution to a country already on the brink. Widespread fighting forces people to flee their homes. UNHCR quickly scales up activities, providing cash, shelter, emergency supplies, sanitation services and other life-saving assistance to those in need.

SEPTEMBER

© UNHCR/Alexis Huguet

Despite advances in the fight against COVID-19, UNHCR warns that the pandemic continues to represent a significant threat to the lives and wellbeing of people forced to flee their homes, most of whom live in low and middle income countries. As the COVID-19 emergency tops UNHCR's list of underfunded crises, fundraising for health, water, sanitation and hygiene services continues.

OCTOBER

© UNHCR/Katsiaryna Golubeva

Thousands of refugees and asylum seekers, struggle to survive without proper shelter after having been left stranded in the border areas between Belarus and Poland since mid-August. With winter looming, UNHCR delivers emergency relief kits and food, and continues to advocate with national governments for their protection.

NOVEMBER

© UNHCR/Rafael Mattar

Taking part in the UN Climate Change Conference (COP26) in Glasgow, UNHCR advocates for refugees and calls for urgent assistance to be provided to those who are most vulnerable. Globally, 80% of those displaced by violence and persecution come from countries on the frontlines of the climate emergency.

DECEMBER

NEED A COPYRIGHT

UK for UNHCR launches an appeal with UNHCR Goodwill Ambassador and actor David Morrissey to help displaced families across Afghanistan and the Middle East survive the coming winter. Cold weather, heavy rain and snowstorms are a huge risk, especially for those people living in tents and makeshift shelters.

UK for UNHCR supported relief efforts when 450,000 people fled the Nyiragongo volcanic eruption in the Democratic Republic of Congo. Juliene and her children walked 25 km to reach safety and UNHCR protection, taking two days due to a painful disability in her legs. UNHCR teams deployed communal shelters for many displaced families, and provided tarpaulins, blankets and hygiene kits

© UNHCR/Guerchom Ndebo

Fundraising overview

2021 saw very strong growth in fundraising results, a testimony to the generosity and loyalty of our donors at a time of continued challenge – the enduring COVID-19 crisis, the devastating situation in Afghanistan and ongoing emergency in Yemen being just three of these.

In 2021, the charity raised £12.8 million across all areas, including corporations, trusts, foundations, major philanthropy and its newly launched individual giving programmes.

This was driven in part by crisis response, as you can read later in this report. We received tremendous support from our existing donors, and gifts from new ones, raising £3.6 million through our emergency Afghanistan appeal.

UK donors have been long-time supporters of UNHCR's work in Yemen, with the sixth anniversary of the conflict in 2021 seeing donors continue to respond, contributing £880,000 to our Yemen crisis appeal. Funds supported the urgent needs of displaced Yemenis as well as refugees in the country.

The rise in home working and familiarity with virtual events occasioned by the COVID-19 crisis have enabled us to bring our supporters closer to UNHCR's work on the ground. During the year we hosted a series of webinars to brief supporters on emergency situations and explore issues such as supporting the mental health of both refugees and aid workers.

For Refugee Week, working with Migrateful and inspirational Syrian refugee chef Majeda Khoury, we attempted to set a Guinness Book World Record for the largest online cook-along. We will continue to innovate to share stories and insights that demonstrate the impact our committed supporters have on the lives of people forced to flee.

National partner status

UK for UNHCR was appointed as national partner to UNHCR in late 2019. In this role, UK for UNHCR is UNHCR's exclusive charity partner for UK private sector fundraising in support of global relief for refugees, replacing UNHCR's former in-house fundraising programme.

UK for UNHCR has gradually taken over this responsibility over two years. To ensure UK individuals could still support UNHCR's relief work during this transition phase, the charity delivered individual giving appeals using UNHCR's in-house fundraising platforms prior to their transfer in April 2021.

While not included in the charity's accounts, this activity raised an additional £2.5 million to support refugees in 2021, in line with our charitable objects.

Special appeals

UK for UNHCR delivered several campaigns in 2021 to help UNHCR respond to some of the year's most critical crises. This was also the first year that the charity launched individual giving appeals, helping to raise funds through digital fundraising, direct mail, telemarketing and press advertising.

Musaeda, 69, fills water from the distribution point in Al-Suwaidan camp. Originally from Sana'a, she is one of five family members displaced by the conflict, and now lives alone with one of her daughters.

© UNHCR/YPN/Jihad Al-Nahari

Yemen crisis appeal

After more than six years of devastating and unrelenting conflict, Yemen remains among the world's largest humanitarian crises.

Around 20 million Yemenis (66% of the total population) depend urgently on humanitarian assistance to survive, including four million internally displaced persons and around 141,000 refugees and asylum seekers mainly from Somalia and Ethiopia.

The economy has collapsed and prices have soared, making life extremely challenging. Across the country, 49 districts were classified as being on the verge of famine in 2021, with displaced people four-times more at risk of falling into hunger than other Yemenis.

UK for UNHCR launched a special Yemen Appeal, raising £880,000 thanks to the generosity of supporters. Distributed funds helped provide essential protection services, cash assistance and delivery of core relief such as emergency shelter kits and basic household items.

"We're seeing lots of medical issues linked to malnutrition across the country and it's hitting children the most. The Emergency Payments supporters help provide make a big difference.

"They mean people can buy food for their children and they can pay rent. Thank you." said Monir Al-Sobari, Assistant Cluster Coordinator, UNHCR Yemen.

UNHCR identified the most vulnerable people and provided Emergency Payments, which were many families' only means of survival. A follow-up survey on how this relief supported families found that:

- 91% of respondents spent all or part of their Emergency Payment on food
- 44% used some of their payment to buy essential clothing
- 20% used some or all of their payment to pay rent.

Delivered by UNHCR Yemen in 2021

1,000,000+ displaced people and refugees reached with cash assistance

65,500+ displaced people and refugee families received shelter and kits with other essentials

8,500+ displaced people and refugees received psychosocial first aid

25,000+ displaced people and refugees supported with legal assistance

Afghanistan emergency

Safa fled the Panhshir Valley with her husband, young children and parents-in-law when their house was destroyed by a rocket. "There is no one left in the area, everyone fled," explained her husband Abdul when they were helped by UNHCR. "My parents are traumatised." UNHCR supported the family with cash assistance to help cover rent and access food.*

© UNHCR/Andrew McConnell

2021 was a year of renewed crisis and turmoil for the people of Afghanistan, accentuated by violence, the withdrawal of international troops and the ensuing political instability.

Afghans already constituted one of the world's largest refugee populations worldwide. Three-quarters of Afghan refugees are hosted in neighbouring Iran and Pakistan, with more than 2.2 million registered in the two countries.

Throughout 2021, conflict and violence drove thousands more Afghans to flee their homes. Over 700,000 people were internally displaced during the year, with 80% being women and children. They joined more than 3.4 million people already displaced across the country.

Families spoke of having to flee at a moment's notice, even when faced with the risk of improvised explosive devices and attacks by armed groups. 2021 saw the highest number of conflict-related casualties on record.

UNHCR has remained on the ground throughout the latest crisis. Its staff continue to work across all 34 governates, and the agency mobilised airlifts and road convoys to deliver relief to displaced civilians.

In September, the UN High Commissioner for Refugees, Filippo Grandi, travelled to Afghanistan to meet with the new interim government and discuss critical issues such as maintaining humanitarian relief operations, the safety of female staff and the importance of education for displaced Afghans.

This latest crisis comes on top of natural disasters such as devastating drought and regional earthquakes. The COVID-19 pandemic has also had far-reaching health impacts and socio-economic repercussions.

The country started 2022 with conflict abated but a state of acute humanitarian crisis and on the brink of famine. UNHCR, along with other UN agencies, is urgently calling for international support to avert a humanitarian catastrophe, and continues to deliver emergency relief across the country.

"In the capital Kabul, Sahib and her husband Mohammed – an elderly displaced couple – told me about their daily struggles to survive. Everyone in the family has to contribute, just to be able to eat. They haven't been able to pay their rent for months.

"What's more, a severe drought has been withering crops, the climate crisis is making disasters more extreme and frequent, and the COVID-19 pandemic is putting families at further risk of poverty and hunger. It was, and still is, an unimaginably difficult situation.

"UNHCR is reaching tens of thousands of people with aid every week. But we also find tens of thousands more that need our help as millions are at risk of hunger and starvation."

Babar Baloch, UNHCR Spokesperson who supported the response on the ground.

UK for UNHCR emergency appeal

As the crisis grew following the turmoil of the fall of the government, UK for UNHCR mobilised an emergency appeal to help deliver relief to those forced to flee their homes. A nationwide campaign was launched, including direct marketing, digital fundraising, national press ads, media outreach and communications activity.

The charity raised £3.6 million thanks to the enormous generosity of the British public, including our committed supporters and partnerships.

Distributed funds supported displaced Afghans through UNHCR's emergency relief operations, including the provision of shelter, cooking sets and winter kits to help families survive sub-zero conditions later in the year.

The charity also took immediate action to review all materials featuring Afghans still in the country, to help safeguard them, and connected many direct pleas for support with UNHCR's protection team.

UNHCR in Afghanistan

Between August and December 2021, UNHCR Afghanistan reached:

- Displaced people in every one of Afghanistan's **34 provinces**
- **263,200** people with emergency winter cash support
- **199,900** people with relief items (eg blankets, cooking sets)
- **88,900** people with cash support for shelter, rent and shelter repair
- **64,400** people with hygiene kits
- **15,100** people with solar panels to provide energy
- **54,700** people with cash grants to help reintegrate after displacement

Yisak, Rona and their son fled their home in fear of their lives and sheltered in a local elementary school, alongside hundreds of other families. UNHCR teams helped the families relocate to the safety of a displacement camp, providing shelter, relief items, such as solar lamps, and social workers to support those most in need.

© UNHCR/Guerchom Ndebo

Ethiopia emergency

Since November 2020, widespread violence in Ethiopia's Tigray region has forced over 2.5 million people to flee their homes. Already present in Ethiopia for many years, UNHCR scaled up emergency operations in 2021 to protect civilians fleeing this crisis.

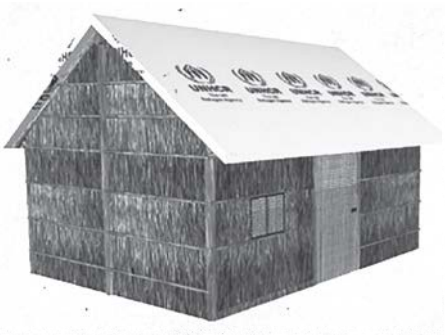
Those fleeing included Ethiopians as well as refugees from neighbouring countries, such as Eritrea and South Sudan, already being hosted in the country.

The conflict has also devastated the local economy, preventing many people from earning a living, and with the security situation making deliveries impossible at times, food insecurity has brought hunger to many.

In 2021, UK for UNHCR mobilised an emergency appeal to support displaced civilians, raising more than £640,000. UK for UNHCR funds distributed on the ground helped to deliver relief such as shelter, relief items and access to food.

Maintaining humanitarian operations in an active conflict zone remains extremely challenging. In 2021, refugee camps were periodically cut off for weeks. Some camps were attacked, with reports of horrific violence and some refugees tragically killed.

Despite this, UNHCR staff are committed to staying and delivering relief wherever possible.



UNHCR Shelter kit.

Band Aid Charitable Trust

The Trust's generous support has helped more South Sudanese refugees to live in durable shelters in the Gambella region of Ethiopia. As the crisis unfolded in Tigray, further funding supported the distribution of blankets, hygiene kits and other essential items for families displaced by the emergency.

"We are grateful for the longstanding commitment of the Band Aid Charitable Trust to support refugees and those in need to live more dignified lives. This year, their generous support provided much needed aid to many children, women and men displaced by the conflict, supporting families at an extremely difficult time in their lives."

Mamadou Dian Balde, UNHCR Representative to Ethiopia

Shatha, 35, and her father Abu Safwan, 75, receive their winter cash assistance in Azraq Camp, Jordan.

Winter appeal

Winter is a particularly challenging time for all displaced people, and especially Syrian refugees in the countries neighbouring Syria with harsh weather conditions and plummeting temperatures.

The ongoing economic impact of COVID-19 made life even more difficult for displaced families, vastly reducing the opportunities to find casual labour and hitting incomes hard. Many families were unable to afford winter essentials like fuel.

Our winter appeal raised £765,000 by the close of 2021, thanks to the generosity of our supporters. The appeal concluded in Feburary 2022 having raised £1.25 million.

Distributed funds helped to help provide essentials and emergency cash payments for Syrian refugees in the Middle East. This support was crucial for mothers like Um Waleed, a Syrian refugee living in Jordan who found herself unable to afford winter necessities.

Speaking about the emergency cash assistance, Um Waleed said: "You saved us from death. You would never know the feeling unless you're in the same situation.

"My daughter told me that today was the best day ever. Her dad asked 'Why?' And she said that it's because we feel warm today. It made me cry knowing she felt that way."

UNHCR winter relief pillars:

- Seasonal cash assistance to help vulnerable families meet additional needs, such as fuel, during the winter months
- Core relief items specific to winter, such as high thermal blankets, plastic sheets and winter clothes
- Winter-proofing shelter, including shelter insulation, repairs, improvements to drainage systems and other infrastructure in camps and informal settlements

Search Beyond the Headlines

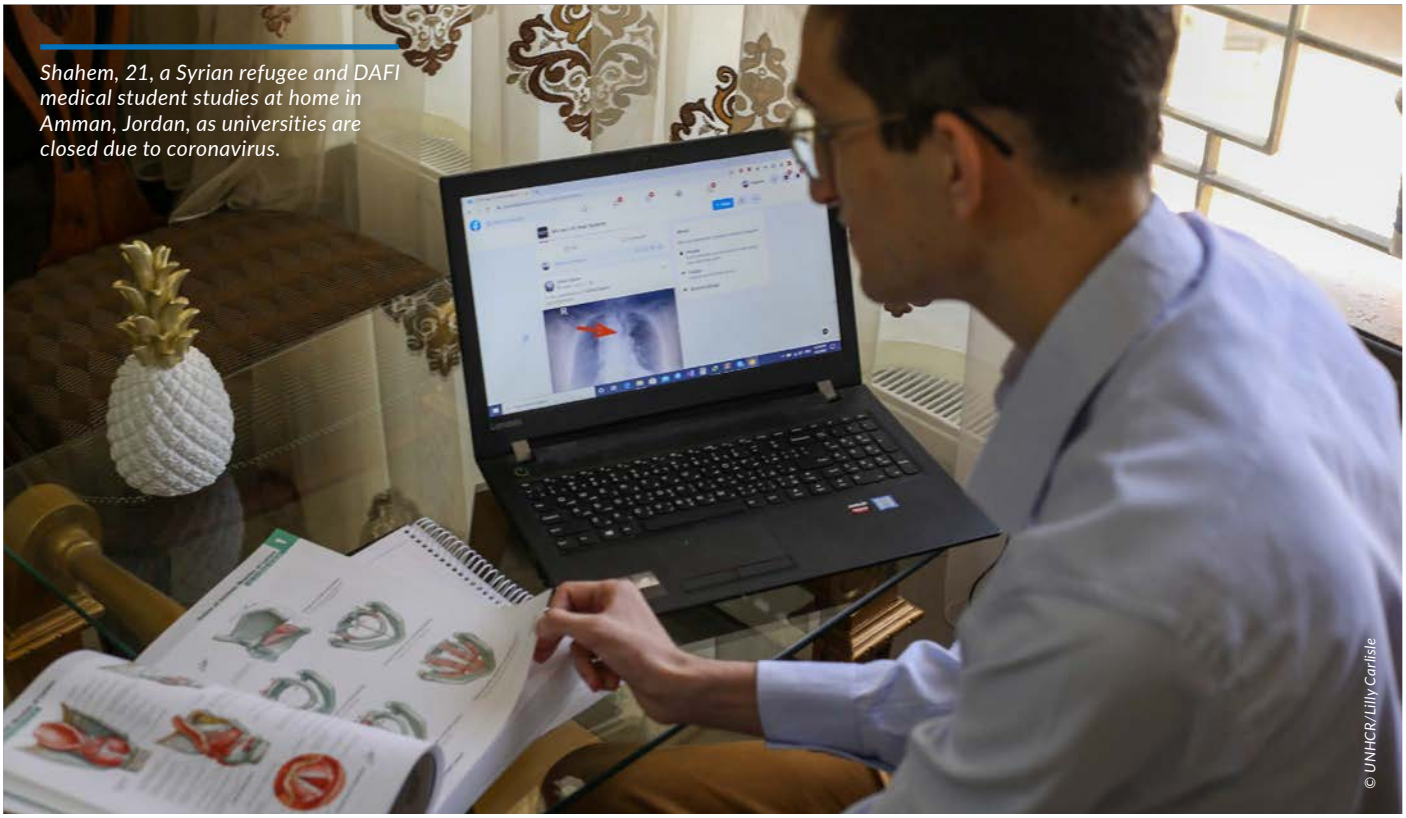
In winter 2021 UK for UNHCR launched a bespoke online campaign 'Search Beyond the Headlines' to challenge stereotypes around refugees and support the winter appeal. The campaign used digital marketing to encourage people to look behind media headlines and remember refugees as individuals - loving parents, brothers and sisters, cousins, neighbours and friends.

Insights from the summer's Refugee Dictionary (see p22) helped to create a social media quiz, engaging people by asking them to question assumptions they might have about who refugees are, and how others might perceive refugees.

The campaign was boosted by video appeals from actors and UNHCR Goodwill Ambassadors David Morrissey, Ben Stiller and Cate Blanchett.

Funds raised helped UNHCR to provide vital winter essentials, such as warm clothes, shelter, thermal blankets, fuel and emergency winter payments, to ensure families could buy what they need most.

Partnerships



Shahem, 21, a Syrian refugee and DAFI medical student studies at home in Amman, Jordan, as universities are closed due to coronavirus.

Saïd Foundation

The Saïd Foundation has been a close partner to UNHCR for over a decade, and since 2014 has worked with UNHCR to create lasting change for young Syrian refugee scholars in Jordan and Lebanon.

Through this transformational partnership, the Saïd Foundation has supported over 400 Syrian scholars with funded university scholarships, enabling young scholars to access education and follow their dreams of a career in areas such as medicine, law, engineering and journalism.

These opportunities have been delivered through UNHCR's DAFI Scholarship Programme, a joint initiative with the German government.

The Foundation helped to launch the DAFI programme in Lebanon and is the largest private donor globally to the programme.

The programme provides a holistic package of support to fund university scholarships including tuition fees, study materials, food and transport. Students receive additional support including language classes, mentoring and psychosocial support. Globally, the programme has supported over 18,500 young refugees in 53 countries since 1992.

In 2021, UK for UNHCR and the Saïd Foundation launched a new stage of their partnership to provide livelihoods activities for Syrian refugees in Jordan including vocational training, skills training, and mentoring and coaching. This initiative is closely aligned with the UN Sustainable Development Goals and will increase self-reliance and rebuild livelihoods for Syrian refugees, by enabling access to jobs and entrepreneurship.

"We are delighted to be a close partner of the Saïd Foundation, an organisation dedicated to unlocking education, opportunity and pathways to employment for Syrian young people. Working together, we can truly change lives and enable the leaders of tomorrow to follow their dreams," said Emma Cherniavsky, Chief Executive, UK for UNHCR

"Our partnership with UNHCR is in line with our longstanding commitment to invest in the education of talented young people. We are delighted to have enabled over 400 of the brightest Syrian refugee students to pursue undergraduate studies in Lebanon and Jordan, and we are proud to be the DAFI programme's largest private donor.

"I have had the pleasure of meeting many DAFI scholars and alumni, and I am always inspired by their resilience, passion, and determination to succeed. I believe these young people deserve a chance and these scholarships give them hope about the future."

Catherine Thomé
Chief Executive, Saïd Foundation

Samah, 18, a Syrian refugee student studying accounting at Zarqa University in Jordan.

© UNHCR / Mohammad Hawari

Hikma Pharmaceuticals

In April 2021, Hikma Pharmaceuticals, the multinational pharmaceutical company, became one of the first private sector supporters of Aiming Higher, a new global UNHCR campaign supported by UK for UNHCR that aims to help refugees wanting to access higher education.

Hikma responded swiftly to the Aiming Higher campaign, committing £400,000 to UK for UNHCR to help fund 40 higher education scholarships for refugees over four years, with a focus on Jordan, Egypt and Algeria. These will also be delivered through UNHCR's DAFI Scholarship Programme. Through this partnership, Hikma is supporting UNHCR's campaign to increase refugee enrolment in higher education from three to 15 per cent by 2030.

In November 2021, UK for UNHCR, UNHCR Jordan and Hikma arranged for a group of eight DAFI Scholars, all first or fourth year students studying Pharmacy, to visit a Hikma manufacturing facility in Amman, Jordan. On this visit they were able to learn more about the facility, meet with Hikma employees and put their questions to them to boost their knowledge of the industry.

In 2022, UK for UNHCR and Hikma will continue to work together to explore the provision of work placements and training with the company for DAFI graduates in Jordan.

"I am grateful for the DAFI scholarship while also proud to be a part of this family. I would like to thank the DAFI programme for all the financial and psychological support they provided us. Without this scholarship, I would not have been able to finish my studies."

Samah, 18, Syrian refugee
DAFI Scholar 2021, Jordan

"Hikma's support to the DAFI students is key to supporting refugee access to tertiary education. We are looking forward to develop our partnership on the ground and engaging locally in Jordan on how to transform this initiative into meaningful employment pathways for refugee beneficiaries."

Dominik Bartsch,
UNHCR Representative to Jordan

"We live on cheap vegetables and bread... we haven't eaten meat since we came to Kabul four months ago."
Farishta (28), a widow, with her 10 year old daughter, received assistance from UNHCR in Kabul.*
**Name changed for protection reasons*

© UNHCR / Andrew McConnell

Baker McKenzie

Global law firm Baker McKenzie has supported UK for UNHCR and UNHCR for several years through its ongoing pro bono work and donations, as well as employee fundraising and awareness events.

In 2021, the total value of Baker McKenzie's very generous contribution to UK for UNHCR appeals and UNHCR legal advice was £310,000.

Baker McKenzie provides UNHCR with specialist legal advice to support UNHCR's intervention in UK protection and asylum cases in the courts in the UK, as well as operational needs such as contract reviews.

This year, Baker McKenzie colleagues also undertook a firm-wide fundraising campaign to support UK for UNHCR's Afghanistan Emergency Appeal, showing employees' personal commitment to the refugee cause.

Funds raised by Baker McKenzie colleagues helped UNHCR provide emergency relief kits, cash assistance and shelter to people like Farishta in Kabul, who was identified as being particularly vulnerable.

An emergency cash grant helped Farishta cover the rent and costs to cope with winter, such as buying a stove and firewood, extra blankets and warm clothes.

In respect of UNHCR's court intervention work, Yindi Gesinde, Partner at Baker McKenzie said: "Often UNHCR will only intervene because it wants to assist the Court in providing clarity on an area of law or shape an area of law that's developing. It really is cutting edge work, and it's great to be able to play a small part."

Revolut

UK for UNHCR and Revolut, a leading banking app, launched their partnership in June 2020, which has since gone from strength to strength.

The partnership encourages Revolut users to donate, fee-free, via their banking app as one off donations, recurring donations or a round-up on purchases. The donations received through the app are crucial to providing UK for UNHCR unrestricted funding which allows the organisation to be agile and to allocate the funds to wherever the need is greatest.

In 2021, the Revolut partnership celebrated two milestones – raising over £130,000 through Revolut user's donations, as well as mobilising rapidly to launch our first joint Emergency Funding Appeal, raising an additional £200,000 towards the urgent situation in Afghanistan in August and September.

Support from Revolut customers has been growing month on month. By the end of 2021, the partnership had raised over £400,000 since its launch in June 2020.

Special thanks

Thank you to the following partners and their staff for their major support:

We would also like to thank the following for their support:

Our corporate partners

- Accenture
- Ashurst LLP
- Clifford Chance LLP
- Baker McKenzie LLP
- Eric Sturdza Investments
- Euro Quality Foundation
- Genesis Charitable Trust
- GlaxoSmithKline
- Herbert Smith Freehills LLP
- Independent Maritime Advisors
- Kingfisher
- Mewburn Ellis LLP
- Pepsi Lipton International
- Slaughter and May LLP
- Swarovski Foundation

Trusts, foundations and individuals

- Miel de Botton
- Garvin Brown
- The Caring Family Foundation
- The George Cadbury Fund
- Fayyaz Chaudhri & Sarah Goodman
- Adrian Connell in loving memory of Pauline Connell
- Georgia Oetker
- ShareGift
- The Souter Charitable Trust
- Catherine & Ben Spedding
- Sue Weber & David Lewin
- The Westcroft Trust

Public engagement overview

Alongside raising funds, UK for UNHCR delivers public engagement activity to build solidarity for displaced people and raise awareness of refugee crises. This reflects the charity's mission to provide a platform for UK supporters to take action.

National awareness raising

In 2021, the charity conducted media engagement activity to raise awareness of humanitarian crises and engage audiences with refugees' lived experiences. More than 200 pieces of media coverage were secured, across national and regional media.

Emergency communications to support operations in Afghanistan was a key driver of coverage (88 articles), along with campaigns to mark the 70th anniversary of the 1951 Refugee Convention (see The Refugee Dictionary) and support for refugees in winter (see Wrapped in Kindness).

UK for UNHCR developed educational content series to highlight refugee voices in relevant moments during the year. These included International Women's Day; Refugee Week; Black History month; and a focus on the impact of climate change on conflict and displacement.

UK for UNHCR also raised awareness of corporate contributions to support refugees, such as the launch of Passport to Change with the charity's airline partner, Virgin Atlantic Foundation.

Growing our community

Mobilising solidarity for refugees is a key objective of the charity's public engagement work. By building connections with communities across civil society, UK for UNHCR helps them to demonstrate support for refugees and connect with other supporters through our channels.

In 2021, UK for UNHCR connected with more than 150 refugee organisations and over 40 community Facebook groups to help raise support for refugees. Twenty-six national and regional faith leaders publicly supported our campaign to raise awareness of the Refugee Convention, while young British Muslim influencers partnered with UK for UNHCR during Ramadan to support international relief for refugees (see Every Second Counts).

By December 2021, UK for UNHCR had grown its social media supporter base to 17,000 followers across all channels, up from just over 3,000 at the start of the year.

Public information

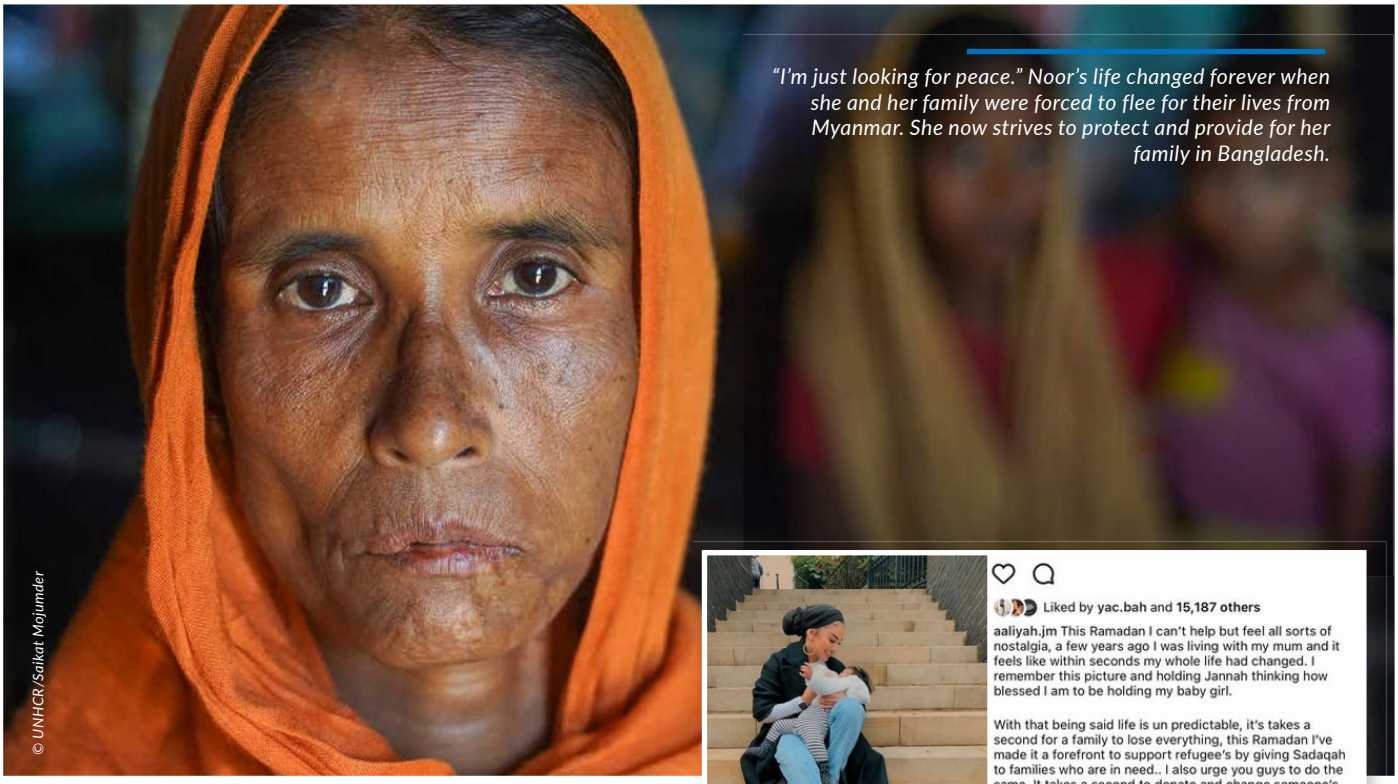
The charity's communications activity also plays a vital role in disseminating facts in a space often fraught with misinformation.

Over 1,800 pieces of social and web content were published during 2021, publicising facts and storytelling from refugees, supporters, partners and our humanitarian colleagues across the globe.

This was reinforced with data insights, such as Search Engine Optimisation, to reach as wide an audience as possible. During the escalation of the crisis in Afghanistan in summer 2021, our information page about Afghanistan received over 10,000 visits in just one day.

2021 engagement highlights

- **17,000** social media followers (up from 3,000)
- **1,000+** submissions to our Refugee Dictionary
- **221,000** individual users of our website
- Awareness raising included Refugee Convention principles, International Woman's Day, Refugee Week, Climate Change and more
- **206** editorial media placements, national and regional



© UNHCR/Saikat Mojumder

"I'm just looking for peace." Noor's life changed forever when she and her family were forced to flee for their lives from Myanmar. She now strives to protect and provide for her family in Bangladesh.

Every Second Counts

We are hugely grateful for the support of British Muslim digital influencers who worked with us to mobilise solidarity for refugees during Ramadan. Our campaign ran on digital channels, inspired by the theme 'Every Second Counts' when protecting those fleeing conflict.

As creators of a mix of lifestyle and faith-based channels, influencers used their own experiences and anecdotes, alongside Every Second Counts materials, to engage their communities with the campaign.

They created 88 pieces of content across Instagram, Facebook, YouTube and blogs, prompting over 55,000 comments, likes and shares from supporters.

Influencer Aaliyah Jasmine Baig mobilises her followers, encouraging them to donate to UK for UNHCR during Ramadan.

The campaign reached over 693,929 people and sentiment analysis found a 99% positive approval rating from the target audience. £5,300 was received in donations from influencer supporters.

Virtual cookalong with Migrateful

As part of our Refugee Week celebrations we teamed up with Migrateful – an organisation that runs cookery classes led by refugee and migrant chefs – to run a virtual cookalong.

'The Syrian Sunflower', Syrian refugee chef Majeda Khoury, taught us how to cook Harrak Isbaao (a delicious Syrian stew) and shared her story of having to flee her home in Syria.

Majeda was joined online by some special guests: British author, broadcaster and human rights campaigner Yasmin Khan, and renowned cookbook authors, Tara Wigley and Linda Collister.

More than 280 people joined the cookalong from across the UK, with others zooming in from as far afield as Nicaragua, Kenya and Malaysia.

Syrian refugee and Migrateful chef Majeda Khoury ahead of the cookalong.

70 years of the Refugee Convention

The 70th anniversary of the UN Refugee Convention was marked on 28th July, 2021. This key international treaty defines who a refugee is in law and sets out the human rights of women, men and children fleeing conflict and persecution to seek safety in another country.

The Convention was originally created to help European refugees return home or resettle following the Second World War, with a time-limited mandate. That mission was extended, first to help refugees fleeing subsequent European crises (such as the 1956 Hungarian uprising) and then to help those fleeing an increasing number of conflicts around the world, in the 1967 Protocol.

The world has changed considerably since the 1951 Convention and 1967 Protocol were drafted but they remain cornerstones of refugee protection, and remain as relevant today as when they were established.

The Refugee Dictionary

In June, UK for UNHCR teamed up with lexicographer and television presenter Susie Dent to launch 'The Refugee Dictionary' project, asking Britons to express their solidarity by helping to compile a dictionary to define only one word - refugee - in hundreds of different ways.

More than 1,000 personal definitions helped to create the final dictionary, including national faith leaders, local communities, high profile figures, refugees and supporters across the UK.

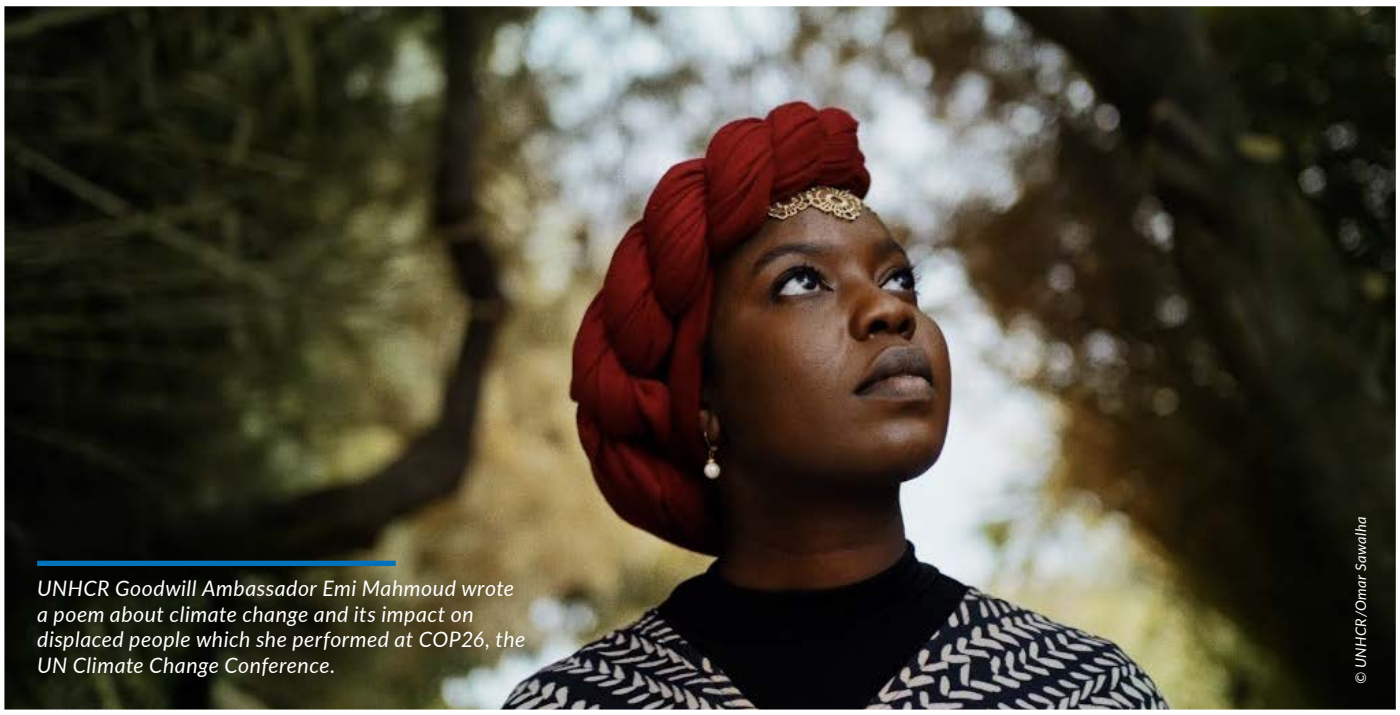
Contributions included UK for UNHCR Trustee, Mevan Babakar, who was a refugee for five years as a child after fleeing Iraq; Lord Alf Dubs who fled Nazi Germany on the Kindertransport; the first female Syrian refugee pilot and UNHCR Goodwill Ambassador Maya Ghazal; the United Nations High Commissioner for Refugees, Filippo Grandi; as well as refugee university students.

The Refugee Dictionary was accessioned by The British Library for its Contemporary British Publications collection, as a record of the anniversary and a work commemorating the rich tapestry of stories and futures made possible because of this significant human rights convention.

The dictionary can be read on our website and a physical copy is also available in the reading rooms of The British Library.

Lexicographer and refugee supporter Susie Dent launches The Refugee Dictionary with UK for UNHCR. Susie is seen above alongside her definition.

Climate change and COP26



UNHCR Goodwill Ambassador Emi Mahmoud wrote a poem about climate change and its impact on displaced people which she performed at COP26, the UN Climate Change Conference.

© UNHCR/Omar Sawalha

When COP26, the UN Climate Change Conference, took place in November 2021, UNHCR representatives travelled to Glasgow to advocate on behalf of refugees and speak out about the devasting impact climate change is having on those forced to flee.

UK for UNHCR supported this advocacy with a content series across its channels, to inform and educate supporters and new audiences on how the climate emergency affects displaced people.

This included stories and information on topics such as: how climate change is exacerbating existing tensions and conflict; how refugees and displaced people are working to tackle climate change; and a new, challenging work by world champion poet and UNHCR Goodwill Ambassador Emi Mahmoud, who attended COP26 as part of UNHCR's delegation.

Wrapped in Kindness

In December we launched 'Wrapped in Kindness', a campaign asking the British public to show kindness towards strangers by donating to help wrap refugees in warmth through UK for UNHCR's winter appeal.

We worked with refugees and artists to create a special 'Wrapped in Kindness' collection of wrapping paper. Designers AAH YES STUDIO, Ruby Taylor, Alexandra Francis and Kate Gibb, alongside the award-winning author Max Porter and UNHCR's refugee enterprise initiative MADE51, created bespoke designs, inspired by refugees' stories of what warmth and kindness mean to them.

The goal of the campaign was to raise awareness and funds to help displaced families across Afghanistan and the Middle East survive winter.

The launch was supported by a survey into the importance of kindness. This found that 42% of Britons feel that kindness is more meaningful than money and material gifts from friends and family.

Actor and UNHCR Goodwill Ambassador David Morrissey lent his support to the campaign, alongside a number of high profile figures and digital influencers, including Stephen Fry. 'Wrapped in Kindness' generated 44 pieces of media coverage across the UK to publicise the winter appeal.

In addition, three designs were reproduced in national and regional newspapers, where readers could pull out the pages and use these as wrapping paper for Christmas and other gifts. The wrapping paper designs were all available to download from our website in three formats: to print, as a desktop background and as a mobile phone background.

© David Parry - PA Wire

UK for UNHCR's Wrapped in Kindness gift wrap.

Community fundraising

We are grateful to all our supporters, including our many community fundraising champions who went above and beyond throughout 2021, raising more than £245,000 in the process.

Refugee Support Devon

In June, people from all over Devon came together in Exeter to celebrate the area's centuries-old tradition of welcoming people forced to flee. The event was hosted by Refugee Support Devon to mark ten years of working together to create a welcoming environment for refugees. During the event locals had a chance to learn about the welcome being offered in their area, and how to get involved.

The event also featured a photo exhibition by UNHCR, featuring Hani and his family who fled conflict in Syria and were resettled to the UK thanks to support from the local community.

UK for UNHCR supporters ahead of taking on the Serpentine Swim challenge.

Serpentine Swim

On 18th September, UK for UNHCR supporters braved the cold water and took on an open water challenge in the Serpentine in Hyde Park, London, whilst raising vital funds to support displaced families worldwide.

Grabbing their goggles and pulling on their wetsuits, supporters swam either one or two miles, following in the swim strokes of some of the world's top open water swimmers in one of the nation's most iconic parks.

With ten devoted supporters taking part, they collectively raised over £4,000 for UK for UNHCR, allowing us to continue our life-saving work.

UNHCR's Representative to the UK, Rossella Pagliuchi-Lor, addresses attendees at the British Kebab Awards.

British Kebab Awards

In October, UK for UNHCR was the charity partner for the ninth annual British Kebab Awards founded by Ibrahim Dogus, the son of Kurdish refugees from Turkey. The British Kebab Awards is an annual event held in Westminster to recognise and champion the efforts of local kebab takeaways and restaurants across the nation, and was attended by over 50 Members of Parliament from different parties this year.

As the charity partner, UK for UNHCR had the opportunity to raise awareness of and fundraise for global refugee crises, such as Afghanistan, with UNHCR's Representative to the UK, Rossella Pagliuchi-Lor, giving a key address. A live raffle during the event raised more than £3,000.

South East Parakeets FC and supporters photographed following the completion of their 5-hour 5-a-side football challenge.

Football solidarity with Parakeets FC

As the heartbreaking scenes during the crisis in Afghanistan unfolded, South East Parakeets FC, a women's football club based in southeast London, held a fundraiser for the emergency. With some of their players having connections to the country, Parakeets FC wanted to support the cause, hosting a 5-hour 5-a-side football challenge alongside their family, friends and members of the local community.

"We all saw the devastating footage of Afghanistan in the news, and with two of our players actually growing up in Afghanistan, it was a cause that was really important to us," said Amy Doyle, SE Parakeets FC Captain and co-founder.

The Parakeets beat their fundraising target, raising almost £3,000 to support our Afghanistan appeal.

Jennifer Hynd, a supporter taking part in the Together We Run challenge in her supporter T-shirt.

Together We Run

Between the 1st and 26th of October 2021, supporters across the country took on an active challenge to raise vital funds to help refugees rebuild their lives.

Together We Run saw supporters run, hop, skip or walk 26 miles in 26 days for the 26 million refugees around the world. Supporters who wanted to challenge themselves further had the option of running as many miles as they could, with the top supporter covering more than 160 miles throughout October.

Participants donned their Together We Run T-shirts and socks, and shared motivational tips and advice in the Facebook group to keep each other going throughout the challenge, raising more than £13,000 to help support displaced people.

Displaced Venezuelan children paint about their hopes for the future in the mural Dreaming Together, an initiative by UNHCR and partners in Colombia.

© UNHCR/Santiago Escobar-Jaramillo

Our five-year vision

In 2021 we fulfilled our key objective to develop a five-year growth strategy for the charity.

This strategic roadmap is an articulation of the building blocks for the sustainable growth of our organisation. At its core, it provides a framework that facilitates innovation, testing and learning to accelerate UK for UNHCR's development. This growth will enable the charity to contribute to the long-term, systemic change needed to create positive outcomes for refugees and other displaced people.

UK for UNHCR's ambition is to raise at least £18 million annually by 2026, to support refugees, displaced and stateless people. The five-year strategy sets out three strategic objectives that will guide decision making as UK for UNHCR strives to realise this market potential.

1. Strengthen, diversify and innovate fundraising to raise at least £18 million a year by 2026
2. Connect 450,000 supporters to the charity's work through meaningful, measurable engagements benchmarked against annual growth targets
3. Build an effective, dynamic and inclusive organisation that reflects the charity's values.

UK for UNHCR's five-year strategy reflects a six-month process of research and consultations with staff, stakeholders, supporters, outside experts and the Board of Trustees. The strategy and its activities are consistent with UK for UNHCR's charitable purposes and received Board approval in October 2021.

The charity has established a monitoring framework to demonstrate how financial metrics, combined with operations, supporter engagement and organisational development, are the drivers of our future fundraising success. The charity's future Annual Reports will provide regular updates on the strategy's progress.

"Our vision is to build a better future for people fleeing conflict and persecution. This five-year strategy will help us achieve this – mobilising financial support and solidarity from individuals, corporations and philanthropic organisations in the UK. Growing our fundraising income to £18 million a year will require sustained year-on-year growth of 10%, which is ambitious - but with the commitment and generosity of our supporters and partners, we are confident we can achieve this and make a meaningful contribution to improving the lives of refugees around the world."

Emma Cherniavsky, CEO, UK for UNHCR

UK for UNHCR in 2026...

£18 million annual income through fundraising

450,000 supporters connected to the charity

45% unrestricted income, to help teams respond quickly where help is needed most

Looking ahead

- Five-year strategy launch
- Funds for global relief
- New audiences and solidarity
- Refugee employment pilot
- Transformational partnerships
- Diversity and resilience

In 2022, we launch our new five-year strategy, focused on raising funds and growing our supporter base to help the rising numbers of refugees and displaced people around the world to build a better future.

We will increase fundraising by expanding existing channels and launching new initiatives around philanthropy, corporate and individual giving. We will strengthen our supporter journeys with insights, innovation and feedback from our donors.

Transformational partnerships form a key pillar of our strategy, and in 2022 we will seek to explore new partnerships in support of this, bridging fundraising, public engagement and operational needs. These partnerships will expand the engagement of private sector actors in addressing the global displacement crisis and enable UNHCR to reach more refugees around the world with life-saving relief.

Raising the profile of the charity and our cause remains a priority in 2022, with public engagement that connects new supporters with our work, alongside raising awareness about refugee crises around the world. Key moments will include Refugee Week and World Refugee Day in June. The charity will also deliver its first brand equity survey to build insights and add to what we learn from feedback from our supporters.

The charity will pilot its first domestic initiative in support of refugees, through an employment project that supports corporate partners with employing refugees in the UK. UK for UNHCR will work closely with UNHCR's protection team in London and with local refugee charities to help develop this pilot.

Strengthening the diversity and resilience of UK for UNHCR remains a major focus throughout 2022, so that the charity can continue to respond effectively to the growing number of global refugee emergencies and ably represent the community that we serve.

For example, we aim to grow unrestricted income to ensure we can quickly deliver relief where most needed; support refugees with employment and skills opportunities; support our staff with training, development and a positive work culture; and promote the principles of diversity and inclusion across all of our activity.

Funding humanitarian relief deliveries to help displaced people remains a core focus for the charity in 2022.

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People, operations and culture

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UK for UNHCR is home to a team of committed and skilled individuals who are passionate about the cause and standing with refugees.

As the charity completed its second full year of operation, our team expanded with 15 new posts, growing our staff team to 29 by year end. This expansion continued to build capacity in areas such as finance, fundraising, data, supporter care and communications. The charity is also grateful to volunteers who generously gave their time to support our activity during the year.

Together, our staff, volunteers and Trustees helped the charity exceed its 2021 targets and the charity is grateful for their dedication and contribution.

Operations

The charity invested in new digital infrastructure in 2021 to enable the launch of individual giving channels. A Salesforce database, now housing more than 50,000 donor records, is fully integrated with other digital platforms such as payment gateways, email marketing and the charity website.

To support data privacy best practice as activity grows, UK for UNHCR has appointed an independent data protection officer and a dedicated GDPR support service. The charity achieved CyberEssentials accreditation in 2021 and will continue to review and strengthen this area in 2022.

Governance was strengthened with policy reviews, including due diligence, procurement and HR areas, and two Trustee committees were formed to provide expert oversight: the Finance, Audit and Risk Committee and the Remuneration Committee.

In October, the charity launched its remuneration policy to convey the organisation's approach to recruitment, development and compensation. Independent benchmarking ensured fair and appropriate pay levels, aiming for salaries to sit within 10% variance of the sector median for every post, depending on experience.

Culture and development

UK for UNHCR takes active steps to nurture an inclusive, collaborative culture and acknowledge the contribution of every staff member in our work. Our staff and Board include members with lived experience of displacement, and the charity is focused on growing this.

In 2021, the charity engaged a diversity and inclusion (D&I) specialist to build a plan and inspire staff to be proactive about D&I in their day-to-day work. A steering group of staff was formed to support D&I targets, helping deliver events and learnings throughout the year.

To support personal development, staff were given access to training opportunities, and a formal appraisal and objectives framework. Throughout 2021, the charity held social events, to keep staff connected during the challenges of COVID-19, and an all staff away day was held in October. Staff awards helped celebrate examples of colleagues and teams living up to the charity's values.

Objectives and activities

Supported by UNHCR, Congolese activist Mapenda (left) works to improve internally displaced women's rights in the Democratic Republic of the Congo, helping young women like Charmante, 16, access education.

Our vision

A world where every person forced to flee can build a better future.

Our mission

We build solidarity and raise funds for refugees worldwide by:

- **creating a platform for the UK community to take action**
- **sharing refugee stories to raise awareness and inspire the UK public**
- **building partnerships that mobilise support for refugees.**

Our activities

We fundraise across multiple channels, including direct marketing, digital, community fundraising, corporates, trusts, foundations and other philanthropists. Our impact reporting demonstrates how donations help beneficiaries. We raise solidarity and awareness through media and PR, social media, high profile supporters, events, campaigns and partnerships.

Charitable objects

UK for UNHCR's charitable objects, as defined by its Constitution, are as follows:

i) The relief of refugees, asylum seekers, internally displaced persons and Stateless Persons by raising funds in the United Kingdom in support of UNHCR's (United Nations High Commissioner for Refugees) protection and assistance programmes as are regarded as charitable under English law.

ii) The advancement of education, and the awareness of the public in general, about the situation and the needs of refugees, asylum seekers, internally displaced persons and Stateless Persons worldwide.

iii) The promotion of social inclusion for the public benefit, in the UK and worldwide, by preventing refugees, asylum seekers, internally displaced persons and Stateless Persons from becoming socially excluded, and by relieving the needs of those refugees, asylum seekers, internally displaced persons and Stateless Persons who are socially excluded and assisting them to integrate into society.

Public benefit

The Trustees confirm that they have complied with the duty outlined in Section 4 of the Charities Act 2006 to have due regard to the Charity Commission's general guidance on public benefit, 'Charities and Public Benefit.' This guidance addresses the need for all charities' aims to be, demonstrably, for the public benefit. In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2).'

Volunteers

The charity is grateful to the Trustees, who offer their time and support voluntarily, and to the volunteers who supported the charity at public events during the year.

Accreditations

UK for UNHCR is a member of the Fundraising Regulator and signatory to its Code of Conduct. It is also a member of the Institute of Fundraising and the National Council for Voluntary Organisations. The charity is also registered with the Information Commissioner's Office.

Registered with FUNDRAISING REGULATOR

Institute of Fundraising

NCVO

Takeshi, a UNHCR Senior Emergency Coordinator in Afghanistan, oversees the arrival of an airlift with emergency supplies for displaced and vulnerable Afghans at Kabul airport.

Financial review

We spent £14.2 million in pursuit of our vision: to build a better future for people fleeing conflict and persecution.

Financial overview

	2021 £'000	2020 £'000
Gross income	17,678	5,844
Expenditure on raising funds	4,772	618
Net income available for charitable application	12,906	5,226
Expenditure on charitable activities	9,434	4,929
Net income	**3,472**	**297**

How we spent our money

Total resources expended were £14.2 million, £8.6 million more than the previous year. Our spend on charitable activity increased by £4.5 million to £9.4 million, and grant awards distributed to UNHCR relief operations more than doubled to £8.8 million (2020: £4.2 million). Our distributions supported UNHCR operations in locations such as Afghanistan, Syria, Kenya, Yemen and Ethiopia.

We spent a total of £4.8 million on activity to raise funds. The majority of this spend was focused on activity to generate funds in year, with the balance spent on attracting supporters who will donate to the charity over the long term.

Support costs

Support costs include Finance, Human Resources and technology teams as well as governance and facilities. Support costs were £0.8 million, an increase of £0.2 million on last year. This increase is mainly due to adding capacity and resilience in support functions. Regulatory and compliance requirements for the charity continue to increase and have contributed towards increased support costs.

How we raised funds

Principal funding

UK for UNHCR receives an annual grant from UNHCR to support its fundraising activity. This grant reflects the annual fundraising target proposed by the charity and is agreed each year through a formal annual agreement. The agreement defines the target income set by the charity and the minimum returns expected by UNHCR in return for this grant.

In 2021, UNHCR also provided additional investment to help fund some of the charity's start-up costs and data migration costs as well as support towards its growth as a new national partner. As the charity grows unrestricted income it will increasingly cover costs through retention, while maintaining fundraising efficiencies and maximising transfers to UNHCR in line with its annual agreements and charitable objects.

In raising funds to support its charitable objectives, UK for UNHCR relies on voluntary donations and grants from individuals, trusts, and corporates. The fundraising environment across these sectors remains challenging

due to the volatile economic climate and the impact of COVID-19. We strive to meet best practice standards in our fundraising activity as defined by regulators and want our supporters to know that we are fundraising responsibly.

Total incoming resources for the year were £17.7 million. (2020: £5.8 million). Of this £4.9 million was a grant from UNHCR, while donations from individuals totalled £7.3 million. We secured donations from Corporates of £2.2 million and Trusts contributed £0.9 million towards a range of activities. Additionally, Corporates and Trusts contributed £2.4 million of Gifts in Kind.

Reserves policy

At the end of the year our total funds stood at £3.8 million of which £0.5 million related to restricted funds, with unrestricted funds making up the balance of £3.3 million.

Whilst the charity is in its initial phase, it is dependent on UNHCR to ensure that it has sufficient funding to undertake its activities. Looking ahead, the Trustees recognise the need to hold sufficient free reserves to ensure the protection of our core activities in the event of income shortfall, and to allow balanced long-term strategic planning. Free reserves available for use by UK for UNHCR are those that are readily realisable, less funds whose use is restricted.

The Trustees have set a target range for free reserves on a risk-based approach to provide some protection on any unforeseen decrease to our fundraising income and to provide sufficient working capital for the organisation. The approach recognises that most of the Charity's income comes from voluntary donations which are uncertain. During the year, the Finance, Audit and Risk Committee reviewed both the methodology and the calculation of target reserves and recommended a target range of £1.3 million to £1.9 million. This range was approved by the Board of Trustees on 13 December 2021.

Free reserves at the year-end have increased by £3.0 million to £3.3 million predominantly due to income outperforming expectations. This is above the upper range agreed by Trustees. Trustees have set a budget for 2022 which plans for a small surplus. In March 2022, Trustees agreed an additional £0.2 million to be spent from reserves on digital fundraising activity around the Ukraine emergency, and they will consider further plans for spending excess reserves during the year.

Going concern

As a national partner to a United Nations agency, UK for UNHCR has access to investment in the form of an annual grant, which supports its activity and the growth of its fundraising programmes for refugees. The strong performance of fundraising across all channels in 2021 is indicative of high levels of current donor support and future potential in the UK for our cause.

Building on this momentum, UNHCR has confirmed a minimum grant of £4.0 million to support the charity's operational and fundraising activity in 2022. The first £1.1 million of this was provided in March 2022.

Additional investment from UNHCR may be available during the year if fundraising targets are met. The charity has also secured rent-free office space for 2022, thanks to a generous in-kind contribution by WeWork.

The UK market has been identified as a key driver in UNHCR's global private sector partnerships and fundraising strategy as it responds to unprecedented humanitarian need and downward pressure on government contributions.

To this end, the relationship between UNHCR and the charity is long term in nature, with a multi-year partnership agreement in place. The Trustees have full confidence that, with continued access to UNHCR grants to support its activities, alongside income retention to help build reserves, the charity remains a going concern for the foreseeable future.

Principal risks and uncertainties

The Finance, Audit and Risk committee has been delegated the responsibility to oversee the Charity's risk management strategy and monitors the risk management process. However, the Board has ultimate responsibility for the management of risk. The Trustees review significant risks at each Board meeting and the senior leadership team maintains a risk register which is reviewed monthly. All risks are considered by the Trustees to be appropriately managed and mitigated.

UK for UNHCR proactively manages risk in several categories.

Financial

The charity has identified the economic fallout and continued uncertainty from COVID-19 and the Ukraine crisis as a significant factor for future planning. Fundraising targets set for 2022 have been deliberately conservative to reflect this and the charity's operating budget has been built with this in mind.

During this start-up period, UNHCR is committed to supporting the charity's operations, which provides a level of stability and reduced risk. On an annual basis, UNHCR also makes grants available to the charity for fundraising activities, based on a return-on-investment target.

As a new charity, UK for UNHCR is taking steps to increase its reserves and UNHCR has committed £4.0 million to support the charity's fundraising and operational costs in 2021. The first £1.1 million of this was received in March 2022.

The charity has financial controls in place to ensure compliance, best practice and value for money in all expenditure. External advisors are engaged to provide advice where appropriate and in March 2021, the senior leadership team expanded with the appointment of a full time Director of Finance.

The Board approves a comprehensive annual plan and budget for the Charity. Performance is measured against objectives set out in these plans on a quarterly basis by the Board and its Committees. Material variances together with any revised financial forecasts are submitted to the Finance, Audit and Risk Committee and to the Board.

Technological

The charity only procures and operates accredited products to store files and operate with, such as Salesforce (CRM), iRaiser (donation processing) and Microsoft (for office products and video calls). Cloud based storage with frequent back up is used and the charity does not currently house or own any servers on its premises.

The charity invested in new digital infrastructure in 2021 to enable the launch of individual giving channels and the charity's database is now fully integrated with our other digital platforms. A dedicated Database Manager was appointed during the year, and we will continue to further strengthen team capacity in 2022.

Cybersecurity is an ongoing concern for any organisation operating online. All staff are required to complete mandatory cyber security training and refresher courses are run throughout the year. A cybersecurity audit is included in our plans for 2022, to ensure best practice continues to be met, including a data breach policy review.

The charity engages an IT services provider to deliver a secure working environment and manage all IT needs.

Safeguarding

Protecting the safety and dignity of beneficiaries, our staff and supporters is central to the charity's values.

Like our implementing partner, UNHCR, the charity has zero tolerance for all forms of bullying, harassment and abuse.

Both the charity and UNHCR have safeguarding policies and complaints procedures available to staff and beneficiaries. The charity's staff handbook includes policies on grievances relating to harassment and bullying, as well as how to raise concerns about the safety of vulnerable people, including children, whether in the field or in the UK.

UNHCR has dedicated staff in every operation globally who are responsible for safeguarding and ensuring beneficiaries and staff can come forward with any concerns. All allegations of sexual harassment and abuse are referred by UNHCR to the Inspector General's Office to ensure an independent investigation can be carried out.

Consent is always gained from the subjects of case study photography and materials that the charity uses. For any materials relating to children, a parent or guardian must provide consent.

All new staff complete a United Nations safeguarding training module and group training is periodically hosted on various themes.

Reputational

UK for UNHCR is accredited with the Fundraising Regulator and is a signatory to its Code of Conduct. It is also a member of the Institute of Fundraising (IoF) and the National Council for Voluntary Organisations (NCVO).

The charity performs due diligence on all new potential partners and major philanthropic relationships, as well as in its communications outreach such as engaging high profile supporters and influencers in campaigns.

Established networks and procedures ensure that reputational issues relating to programmes supported by the charity are flagged by UNHCR, helping ensure partners can be kept informed.

Regulatory

An external HR consultant provides updates on HR legislation and advises the Trustees and senior leadership team on employment issues. The charity receives professional legal advice from its principal legal advisors to help inform decisions, risk management and regulatory compliance.

Policies are in place to cover issues such as data protection, procurement, anti-corruption and anti-bribery, whistleblowing, and health & safety and staff are provided regular training and support. To support data privacy best practice, we appointed an independent data protection officer and a dedicated GDPR support service. A programme of inhouse reviews are underway and will be reported to Finance, Audit and Risk Committee.

Structure, governance and management

Structure and related parties

United Kingdom for UNHCR is registered charity 1183415 (England & Wales) and constituted as a charitable incorporated organisation (CIO). It is the official charity partner in the United Kingdom for the United Nations High Commissioner for Refugees (UNHCR).

UNHCR, also known as the UN Refugee Agency, is a global humanitarian agency governed by the UN General Assembly and headquartered in Geneva, Switzerland. The agency was established in 1950 and is the custodian of the 1951 Refugee Convention. It is the lead global agency mandated to safeguard the rights and wellbeing of forcibly displaced and stateless people.

UNHCR maintains a formal Representative Office in the UK, responsible for UNHCR's policy work and UK government relations relating to asylum seeking and resettlement in the United Kingdom.

The relationship between UK for UNHCR and UNHCR is governed by a 'Recognition Agreement,' which sets out the terms for collaboration between the two independent organisations in support of the charity's beneficiaries and purposes. This agreement also confirms UK for UNHCR's appointment as UNHCR's sole charity partner in this country.

UK for UNHCR is one of nine independent charity members in UNHCR's global fundraising network, which includes other national charity partners in the United States, Japan, Australia, Spain, Germany, Sweden, Switzerland and Argentina.

UK for UNHCR contributes funds to global humanitarian relief operations delivered by UNHCR, in order to support forcibly displaced and stateless people in line with the charity's objects.

Trustees and governance

The organisation is governed by its Constitution and its only voting members are the charity's Trustees, who make up the charity's Board. The Board is responsible for ensuring that UK for UNHCR's vision, mission and activities support its charitable objects for the benefit of forcibly displaced and stateless people. The Board receives advice and information during its regular meetings with the CEO and other senior leadership team members. In 2021, the Board convened six formal meetings, which were also attended by the senior leadership team, as well as additional meetings with UNHCR executives. These meetings help Trustees to review the performance, financial health and regulatory compliance of UK for UNHCR. The charity's Constitution requires there to be at least three charity Trustees. If the number falls below this minimum, the remaining Trustee or Trustees may act only to call a meeting of the charity Trustees or appoint a new charity Trustee.

In 2021, the Board expanded to eight posts following the appointment of three new Trustees, including a new Chair, Charlotte Boyle, and Trustees Mevan Babakar and Claire Hajaj. From January 2022, two additional Trustees were welcomed to the Board (Garvin Brown and Zarlasht Halaimzai). See p35 for full list of Trustees.

In anticipation of expanding the Board in 2021, a resolution passed on 22 April 2021 increased the maximum number of Trustees permitted from seven to 12. All Trustees receive no remuneration other than for expenses incurred as Trustees. Trustee indemnity insurance is in place for the protection of the Trustees.

Trustee appointments and tenure

In selecting individuals for appointment as charity Trustees, the charity Trustees must have regard to the skills, knowledge and experience needed for the effective administration of UK for UNHCR. A Trustee may be appointed or reappointed by resolution passed at a properly convened meeting of the charity Trustees.

A charity Trustee shall not be counted in the quorum present when any decision is made about their appointment or reappointment. On May 5 2021, the Trustees amended the Constitution to bring Trustee tenure into line with standard practice for the sector, now that the charity is no longer in the set-up phase. The new terms are as follows:

- Every Trustee shall be appointed for a three year term and is eligible for reappointment following their first term. A charity Trustee who has served for two consecutive terms may not normally be reappointed for a third consecutive term.
- A Trustee may, in exceptional circumstances, be appointed for a third consecutive term if the charity Trustees are satisfied that this appointment is in the best interests of the charity. The resolution of the Trustees approving the appointment must record the reasons why the Trustees are satisfied that it is in the charity's best interests. Currently, there are no Trustees serving beyond the normal maximum term allowed.
- The Trustees shall appoint one of their number as Chair of Trustees for a term of up to three years. The Chair may be reappointed for a second term, but no longer than six consecutive years.

UK for UNHCR Trustee and former refugee Mevan Babakar adds her definition to The Refugee Dictionary.

Induction and training of Trustees

The charity Trustees will make available to each new charity Trustee, on or before their first appointment:

(a) a copy of the current version of this Constitution; and

(b) a copy of the charity's latest Trustees' Annual Report and statement of accounts.

In addition to this, new Trustees receive briefings from the CEO and the senior leadership team, as well as key UNHCR executives such as the agency's UK Representative, Head of European Fundraising and Global Fundraising Chief. From time to time, Trustees may also join staff presentations or other training to further support their governance duties.

Management

While the Trustees maintain oversight of the charity's performance, finances and compliance, they delegate the day-to-day management of the charity to its senior leadership team, led by the CEO.

This includes developing UK for UNHCR's annual plans and strategy; growing fundraising, operational capacity and communications; delivering charitable activities such as public awareness and engagement campaigns; and distributing funds to support relief operations in line with our charitable objects.

UK for UNHCR also works with a variety of third parties to help us achieve our charitable objects for the benefit of forcibly displaced and stateless people. These can include professional fundraisers who support the charity's management and wider team with specialist skills, such as direct marketing and digital fundraising. The charity does not currently operate any face-to-face fundraising activity.

All third parties who work with the charity are expected to meet the same high standards as in-house staff, and there are contracts in place to ensure all agency partners follow industry best practice and regulatory requirements.

The charity also has comprehensive approval systems in place to ensure all communications with donors and the broader public are accurate and appropriate in the context of the work we support and the Fundraising Regulator Code of Conduct.

UK for UNHCR retains a fulfilment agency to liaise with donors on our behalf. We provide regular training to their staff, along with briefings on latest refugee crises and relief operations, to ensure they represent UK for UNHCR appropriately.

Remuneration philosophy

The purpose of remuneration is to ensure the charity attracts high-calibre potential employees, to help retain its people and support workforce productivity. UK for UNHCR's ability to achieve positive outcomes for forcibly displaced and stateless people is hugely influenced by the commitment, skill and productivity of its staff.

UK for UNHCR's remuneration, which encompasses financial and non-financial elements, is governed by a Remuneration Policy, overseen by a Remuneration Committee of Trustees and supported by Senior Management.

UK for UNHCR believes remuneration must be fair, sustainable and relevant to workers in the market sectors in which UK for UNHCR competes for labour. Remuneration is set at levels that maximise funding available for charitable activities while ensuring fair pay that attracts expertise that will deliver our charitable objects.

To support this, the charity conducts a comprehensive benchmarking review every second year of all salaries against live salary data for the charity sector. Every new post is benchmarked against this live sector data. The charity's aim is to set salaries within a 10% variance of the median for each role, in line with experience.

In addition to salaries, the charity offers benefits such as 28 days annual leave, life insurance, an 8% pension contribution, flexible working and an employee assistance programme that provides free confidential services such as GP appointments, counselling sessions and courses in physical and mental wellbeing. All staff have an annual workplan to support personal objective setting, and training and development needs.

The Trustees also have oversight of setting, maintaining and reviewing CEO remuneration and performance. Performance is appraised through a formal process against predetermined objectives.

Administrative details

Charity name

The charity's full name is United Kingdom for UNHCR. However, a working name of 'UK for UNHCR' is also used in public and donor communications.

Registered office

WeWork, 14 Gray's Inn Road, London WC1X 8HN (until 28 February 2021)

WeWork, 131 Finsbury Pavement, London EC2A 1NT (from 1 March 2021)

Registered charity number

1183415 (England and Wales)

Board of Trustees in this reporting period:

Charlotte Boyle [1]	Chair, appointed 15 June 2021
Rebecca Perlman	Chair, appointed 14 May 2019 Stepped down as Chair 15 June 2021, continuing as Trustee
Arabella Phillimore [1]	Trustee
Ori Raveh	Trustee
Keith Felton [1,2]	Treasurer
Katy Steward [2]	Trustee
Mevan Babakar [2]	Trustee, appointed 15 June 2021
Claire Hajaj	Trustee, appointed 15 June 2021
Garvin Brown [2]	Trustee, appointed 1 January 2022
Zarlasht Halaimzai	Trustee, appointed 1 January 2022

1. Member of the Remuneration Committee
2. Member of the Finance, Audit and Risk Committee

Senior leadership team in this reporting period:

Emma Cherniavsky	Chief Executive Officer
Mark Macdonald	Director of Communications & Corporate Affairs
Fiona Hesselden	Director of Fundraising (appointed January 2021)
Lydia Piddock	Director of Strategy & Growth (appointed January 2021)
Himali Fernando	Director of Finance (appointed March 2021)

Principal professional advisors

Auditors

Menzies LLP, Centrum House, 36 Station Road, Egham, Surrey TW20 9LF

Bankers

Lloyds Bank, 120 Lewisham High St, London, SE13 6JG

Solicitors

Herbert Smith Freehills LLP, Exchange House, Primrose Street, London EC2A 2EG

Morgan Lewis, Condor House, 5-10 St. Paul's Churchyard, London EC4M 8AL

How to contact us with feedback or queries:

By email: supportercare@unrefugees.org.uk

By phone: 020 3761 8094, Monday – Friday between 9am and 5pm

By post: Supporter Care, UK for UNHCR, WeWork, 131 Finsbury Pavement, London EC2A 1NT

By social media:

unrefugeesUK

unrefugeesUK

unrefugeesUK

ukforunhcr

Statement of Trustees' responsibilities

The Trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the Trustees to prepare financial statements for each financial period which give a true and fair view of the state of affairs of the charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the Trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditors:

Each of the persons who are Trustees at the time when this Trustees' Report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the charity's auditors are unaware, and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Approved by order of the members of the Board of Trustees and signed on their behalf by:

.....

Keith Felton, Treasurer and Trustee

UK for UNHCR

Date: 27 April 2022

Independent auditors' report to the members of United Kingdom for UNHCR

Opinion

We have audited the financial statements of United Kingdom for UNHCR (the 'charity') for the year ended 31 December 2021 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

The financial statements have been prepared in accordance with Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standards applicable in the UK and Republic of Ireland (FRS 102) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has been withdrawn.

This has been done in order for the accounts to provide a true and fair view in accordance with the Generally

Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 December 2021, and of its incoming resources and application of resources for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Independent auditors' report to the members of United Kingdom for UNHCR (CONTINUED)

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' report.

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Trustees' Report is inconsistent in any material respect with the financial statements; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of Trustees

As explained more fully in the Trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Independent auditors' report to the members of United Kingdom for UNHCR (CONTINUED)

Auditors' responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud is detailed below:

- The Charity is subject to laws and regulations that directly affect the financial statements including financial reporting legislation. We determined that the following laws and regulations were most significant including the Charities Act 2011, the Safeguarding Vulnerable Groups Act 2006 and the UK Code of Fundraising Practice. We assessed the extent of compliance with these laws and regulations as part of our procedures on the related financial statement items.
- We understood how the Charity is complying with those legal and regulatory frameworks by, making inquiries to management, those responsible for legal and compliance procedures and the charity trustees. We corroborated our inquiries through our review of board minutes.
- The engagement partner assessed whether the engagement team collectively had the appropriate competence and capabilities to identify or recognize non-compliance with laws and regulations. The assessment did not identify any issues in this area.

We assessed the susceptibility of the Charity's financial statements to material misstatement, including how fraud might occur. We considered the opportunities and incentives that may exist within the organisation for fraud and identified the greatest potential for fraud in the following areas; posting of fraudulent journal entries, authorisation, processing, and payment of fraudulent expenses and timing of revenue recognition.

Audit procedures performed by the engagement team included:

> Identifying and assessing the design effectiveness of controls management has in place to prevent and detect fraud;

> Understanding how those charged with governance considered and addressed the potential for override of controls or other inappropriate influence over the financial reporting process;

> Challenging assumptions and judgments made by management in its significant accounting estimates; and

> Identifying and testing journal entries, in particular any journal entries posted with unusual account combinations.

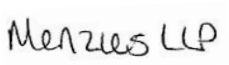
Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/Our-Work/Audit/Audit-and-assurance/Standards-and-guidance/Standards-and-guidance-for-auditors/Auditors-responsibilities-for-audit/Description-of-auditors-responsibilities-for-audit.aspx

Independent auditors' report to the members of United Kingdom for UNHCR (CONTINUED)

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an Auditors' Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and its trustees, as a body, for our audit work, for this report, or for the opinions we have formed.



Janice Matthews FCA

For and on behalf of
Menzies LLP
Centrum House
36 Station Road
Egham
Surrey
TW20 9LF

Date: 29 April 2022

Financial statements

Statement of Financial Activities
For the year ended 31 December 2021

	Notes	UNRESTRICTED FUNDS 2021 £'000	RESTRICTED FUNDS 2021 £'000	TOTAL FUNDS 2021 £'000	TOTAL FUNDS 2020 £'000
Income from:					
Donations and Legacies		8,480	9,198	17,678	5,844
Total Income	3	**8,480**	**9,198**	**17,678**	**5,844**
Expenditure on:					
Raising funds	6	4,762	10	4,772	618
Charitable activities	6	660	8,774	9,434	4,929
Total expenditure		**5,422**	**8,784**	**14,206**	**5,547**
Net Movement in funds		**3,058**	**414**	**3,472**	**297**
Reconciliation of Funds:					
Fund balances brought forward at 1 January		259	41	300	3
Fund balances carried forward at 31 December	14	**3,317**	**455**	**3,772**	**300**

Prior year split between unrestricted and restricted appears in Note 18.

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 44-53 form part of these financial statements.

Balance Sheet
As at 31 December 2021

	Notes	2021 £'000	2020 £'000
Fixed assets			
Tangible assets	10	15	30
Total fixed assets		**15**	**30**
Current assets			
Debtors	11	1,738	44
Cash at bank and in hand		5,045	1,997
Total Current Assets		**6,783**	**2,041**
Creditors			
Amounts falling due within one year	12	3,026	1,772
Net current assets		**3,757**	**269**
Total assets less current liabilities		**3,772**	**300**
Total net assets		**3,772**	**300**
Represented by:			
Funds			
Restricted funds		455	41
Unrestricted funds		3,317	259
	14	**3,772**	**300**

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:

Keith Felton
Treasurer
Date: 27 April 2022

The notes on pages 44-53 form part of these financial statements

Statement of Cash flows
For the year ended 31 December 2021

	Notes	2021 £'000	2020 £'000
Cash flow from operating activities:			
Net cash used in operating activities	(a)	**3,048**	**1,228**
Cash flow from investing activities:			
Purchase of tangible fixed assets		-	(22)
Net cash provided by/(used in) investing activities		-	**(22)**
Change in cash and cash equivalends in the year		3,048	1,206
Cash and cash equivalents at the beginning of the year		1,997	791
Cash and cash equivalents at the end of the year		**5,045**	**1,997**

Note (a)

Net movemnet in funds per the statement of financial activities	**3,472**	**297**
Depreciation charges	14	11
Loss on sale of fixed assets	2	-
Increase in debtors	(1,694)	(16)
Decrease in creditors falling due within one year	1,254	936
Net cash provided by/used in operating activities	**3,048**	**1,228**

Note (b)

Analysis of changes in net debt

	At 01 January 2021	Cash Flows	At 31 December 2021
Cash and cash equivalents			
Cash	**1,997**	**3,048**	**5,045**

Notes to the financial statements
for the year ended 31 December 2021

1. General information

United Kingdom for UNHCR is a Charitable Incorporated Organisation registered in England & Wales. The registered address can be found on page 35 and details of the principal activities are set out in the Trustees' Annual Report.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved following the Charities SORP (FRS 102) published on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

United Kingdom for UNHCR meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

The Trustees have considered the impact of the COVID-19 outbreak on the status of the charity. They anticipate that sufficient money will continue to be received to cover the outgoings of the charity and that the charity will therefore continue to be a going concern for at least twelve months from the date of approval of the financial statements. The accounts are accordingly prepared on a going concern basis.

2.3 Income

All incoming resources are included in the statement of financial activities when the charity is legally entitled to the income, the amount can be measured with reasonable accuracy and its receipt is probable. When income is received in advance of providing goods or services, it is deferred until the charity becomes entitled to the income.

Legacies are recognised when all the three criteria below are met:

a. Establish entitlement – entitlement to Legacies is taken as the earlier of the final estate accounts being approved or cash received.

b. Where receipt is probable – the charity is aware that probate has been granted.

c. The amount is measurable – in practice this could come from final estate accounts, cash received or correspondence from executors/solicitors confirming an amount to be distributed.

For relevant grants, income is accounted for as the charity earns the right to consideration by its performance. Where the grant is received in advance of performance, its recognition is deferred and included in creditors. Where entitlement occurs before the grant is received, it is accrued in debtors.

Notes to the financial statements
for the year ended 31 December 2021

2. Accounting policies (continued)

2.3 Income (continued)

Income from donations is recognised when received.

Gifts in kind donated for distribution are included at valuation and recognised as income when they are distributed to the projects. Gifts donated for resale are included as income when they are sold.

Where the donated good is a fixed asset, it is measured at fair value, unless it is impractical to measure this reliably, in which case the cost of the item to the donor is used. The gain is recognised as income from donations and a corresponding amount is included in the appropriate fixed asset class and depreciated over the useful economic life in accordance with the charity's accounting policies.

On receipt, donated professional services and facilities are recognised on the basis of the value of the gift to the charity which is the amount it would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

2.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably.

Expenditure on raising funds comprise the costs associated with attracting voluntary income and the costs of trading for fundraising purposes. The costs of these activities also include expenditure of an indirect nature necessary to support them.

Expenditure on Charitable activities are costs incurred to meet the objectives of United Kingdom for UNHCR. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Liabilities in respect of grant awards are recognised at the point at which the grant is awarded which is when the future commitment represents a constructive obligation. Where a grant may run for more than one year the entire obligation is recognised at the time of the initial award, although disbursement of the funds may be made in subsequent accounting periods.

All expenditure is inclusive of irrecoverable VAT.

Support costs

Where costs cannot be directly attributed they have been allocated to activities on the basis of each activity's proportion of the aggregate expenditure. Included in support costs are governance costs which are incurred in connection with the administration of the charity and compliance with constitutional and statutory requirements. These include audit fees, legal advice for trustees, costs associated with constitutional and statutory requirements and costs associated with the strategic management of the charity.

The basis of allocation of support costs are reviewed regularly and are explained in detail in note 6(b).

2.5 Tangible fixed assets and depreciation

Tangible fixed assets costing £2,000 or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably. Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Notes to the financial statements
for the year ended 31 December 2021

2. Accounting policies (continued)

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, using the straight-line method.

Depreciation is provided on the following basis:

Office equipment – 33 per cent of cost

2.6 Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

2.7 Pensions

The charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the charity to the fund in respect of the year.

2.8 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes. Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The aim and use of each restricted fund is set out in the notes to the financial statements.

2.9 Critical accounting estimates and areas of judgement

In the application of the charity's accounting policies, which are described in Note 1, Trustees are required to make judgements, estimates, assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an on-going basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects the current and future periods. In the view of the Trustees, no assumptions concerning the future or estimation of uncertainty affecting assets and liabilities at the balance sheet date are likely to result in a material adjustment to their carrying amounts in the next financial year. The principal accounting policies, as set out above, have all been applied consistently throughout the year and the preceding year.

Notes to the financial statements
for the year ended 31 December 2021

3. Income from Donations and legacies

	UNRESTRICTED FUNDS 2021 £'000	RESTRICTED FUNDS 2021 £'000	TOTAL FUNDS 2021 £'000	TOTAL FUNDS 2020 £'000
Donations	8,111	7,133	15,244	5,196
Legacies	73	-	73	150
Gifts in kind	296	2,065	2,361	498
Total	**8,480**	**9,198**	**17,678**	**5,844**
Total - 2020	1,556	4,288	5,844	

Included in Donations of £15.2 million above is a grant of £4.9 million received from UNHCR. Income from gifts in kind relates to gifts of goods and services received from other organisations including legal advice, rent discounts, computer equipment and other goods for re-sale.

4. Grant awards

	2021 £'000	2020 £'000
Awarded during the year	**8,774**	**4,253**

5. Expenditure

	2021 £'000	2020 £'000
This is stated after charging:		
Depreciation	14	11
Auditor's remuneration - audit work	15	10
Auditor's remuneration - other work	30	56
Operating lease - other	1	-

Notes to the financial statements
for the year ended 31 December 2021

6a. Analysis of total resources expended

	GRANTS TO INSTITUTIONS	ACTIVITIES UNDERTAKEN DIRECTLY	SUPPORT COSTS	2021 TOTAL	2021 TOTAL
	£'000	£'000	£'000	£'000	£'000
Cost of generating funds:					
Fundraising costs	-	4,493	279	4,772	618
		4,493	**279**	**4,772**	**618**
Charitable expenditure:					
Costs of activities in furtherance of the charity's objects	8,774	109	551	9,434	4,929
Total	**8,774**	**4,602**	**830**	**14,206**	**5,547**

During the year grant awards amounting to £8,774,000 were awarded to UNHCR to support displaced people with urgent relief during emergencies, as well access to education, healthcare and livelihoods.

6b. Allocation of support costs

	Cost of Premises	Office & IT Cost	Staff & Related Cost	Finance	Governance Costs	2021 TOTAL	2020 TOTAL
Fundraising costs	84	88	40	46	21	**279**	-
Charitable expenditure	166	175	77	92	41	**551**	**658**
	250	**263**	**117**	**138**	**62**	**830**	**658**

Basis of apportionment: Total support costs are allocated based on each activity's proportion of the aggregate expenditure. Governance costs incurred in 2021 was £62,000 (2020: £141,000). Governance costs include staff time spent on this activity, external audit fees, and direct costs incurred by the board and its sub-committees.

Notes to the financial statements
for the year ended 31 December 2021

7. Employees

	2021 £'000	2020 £'000
Salaries	964	468
National Insurance contributions	102	45
Employer's pension contributions	75	33
	1,141	**546**

	2021	2020
The average number of persons employed by the charity during the year was as follows:	**22**	**10**

8. Remuneration of the charity's key management personnel

The key management personnel of the charity include the Trustees, Chief Executive, Director of Communications & Corporate Affairs, Director of Fundraising, Director of Finance and Director of Growth & Strategy.

	2021 £'000	2020 £'000
Total remuneration of key management personnel	403	174

The number of employees receiving remuneration of over £60,000 for the year was as follows:

	2021	2020
£60,001 - £70,000	1	-
£70,001 - £80,000	1	1
£90,001 - £100,000	1	-

The pension costs in respect of these employees amounted to £18,589. (2020: £6,026)

9. Trustees' remuneration and expenses

None of the Trustees received any remuneration during the year. (2020: NIL). During the year ended 31 December 2021, no Trustee expenses have been incurred (2020 – NIL).

Notes to the financial statements
for the year ended 31 December 2021

10. Tangible fixed assets

	OFFICE EQUIPMENT
	£'000
Cost	
At 1 January 2020	**43**
Additions	**0**
Disposals	**(3)**
At 31 December 2021	**40**
Depreciation	
At 1 January 2020	**13**
Charge for the year	**14**
Disposals	**(2)**
At 31 December 2021	**25**
Net book value	
At 31 December 2021	**15**
At 31 December 2020	**30**

11. Debtors

	2021 £'000	2020 £'000
Trade debtors	**810**	9
Other debtors	**84**	4
Prepayments	**35**	31
Accrued income	**809**	-
	1,738	**44**

Notes to the financial statements
for the year ended 31 December 2021

12. Creditors amounts falling due within one year

	2021 £'000	2020 £'000
Trade creditors	**352**	34
Tax & Social security	**36**	18
Amounts owed to UNHCR	**2,570**	1,604
Other creditors	-	5
Accruals	**68**	14
Deferred income	-	96
	3,026	**1,771**

13. Deferred Income

	2021 £'000	2020 £'000
Deferred income brought forward	**96**	**-**
Less: Amount used in the year	**(96)**	-
Resources deferred during the year	-	96
Deferred income carried forward	**-**	**96**

14.a. Statement of Funds - 2021

	FUND BALANCE B/F	INCOME	EXPENDITURE	FUND BALANCE C/F
	£'000	**£'000**	**£'000**	**£'000**
Restricted funds	41	9,198	(8,784)	455
General funds	259	8,480	(5,422)	3,317
Total funds	**300**	**17,678**	**(14,206)**	**3,772**

Substantial restricted donations were received for our Afghanistan appeal and the restricted balance at year end of £455,000 relates to this appeal. Some of these gifts were received during the last quarter of the financial year and therefore will be spent in 2022.

Notes to the financial statements
for the year ended 31 December 2021

14.b. Statement of Funds - 2020

	FUND BALANCE B/F	INCOME	EXPENDITURE	FUND BALANCE C/F
	£'000	£'000	£'000	£'000
Restricted funds	-	4,288	(4,247)	41
General funds	3	1,556	(1,300)	259
Total funds	**3**	**5,844**	**(5,547)**	**300**

15. Lease commitments

At 31 December 2021 United Kingdom for UNHCR had annual commitments under non-cancellable operating leases as set out below.

Operating Leases which expire :	2021 Other £'000	2020 Other £'000
Within one year	0	-
In the second to fifth years inclusive	1	-
Over five years	0	-
	1	-

16. Analysis of net assets between funds - 2021

	UNRESTRICTED FUNDS £'000	RESTRICTED FUNDS £'000	TOTAL FUNDS £'000
Tangible fixed assets	15	-	15
Current assets	6,328	455	6,783
Creditors due within one year	(3,026)	-	(3,026)
	3,317	**455**	**3,772**

17. Related party transactions

The charity has not entered into any related party transactions during the year, nor are there any outstanding balances owing between the related parties and the charity at 31 December 2021.

Notes to the financial statements
for the year ended 31 December 2021

18. SOFA split for prior year (2020) between unrestricted and restricted

	UNRESTRICTED FUNDS 2020 £'000	RESTRICTED FUNDS 2020 £'000	TOTAL FUNDS 2020 £'000
Income from:			
Donations and Legacies	1,556	4,288	5,844
Total Income	**1,556**	**4,288**	**5,844**
Expenditure on:			
Raising funds	618	-	618
Charitable activities	682	4,247	4,929
Total expenditure	**1,300**	**4,247**	**5,547**
Net Movement in funds	**256**	**41**	**297**
Reconciliation of funds:			
Fund balances brought forward at 1 January	3	-	3
Fund balances carried forward at 31 December	259	41	300

www.unrefugees.org.uk

UNHCR
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United Kingdom for UNHCR

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Registered charity 1183415 (England & Wales)

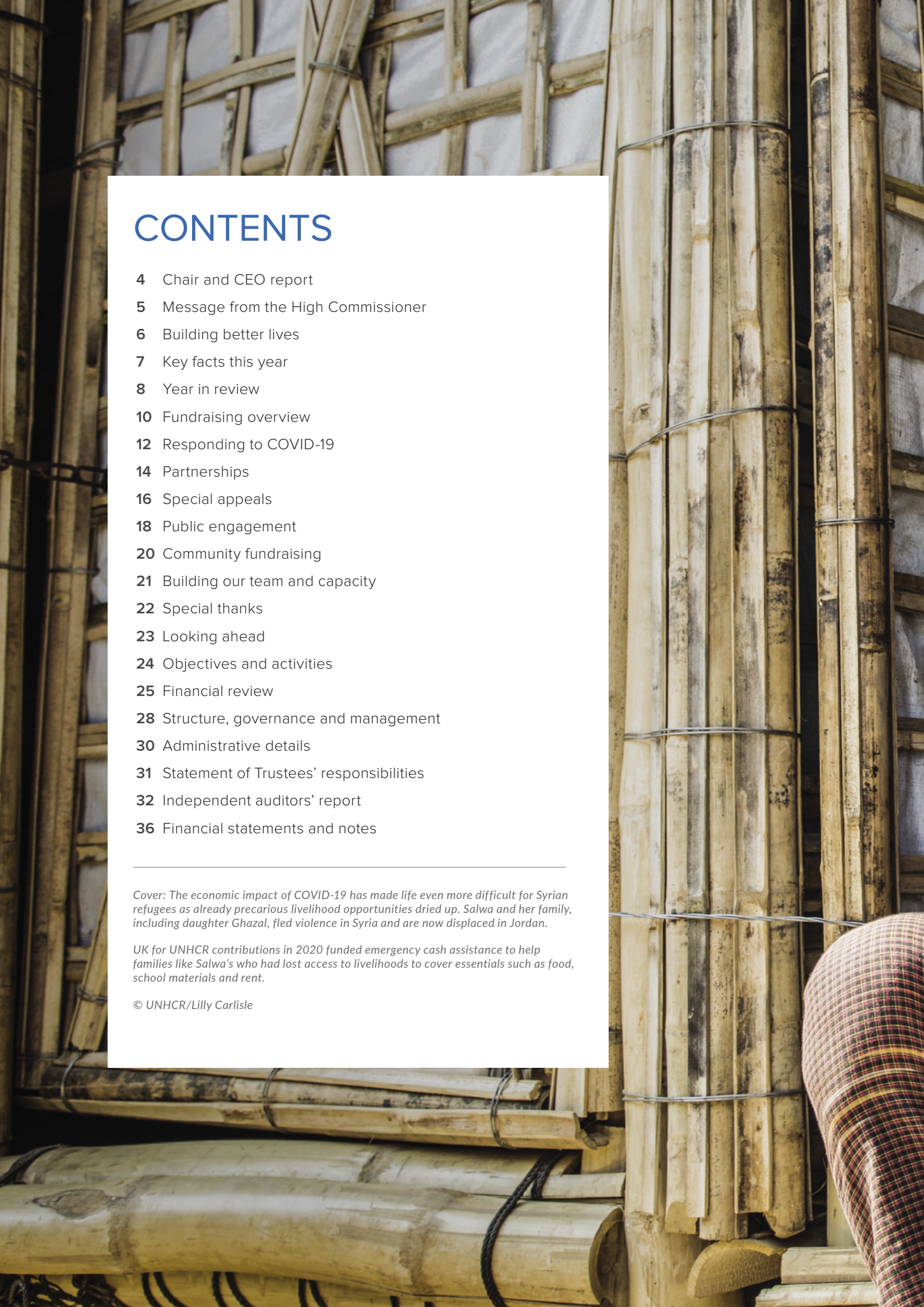
United Kingdom for UNHCR

England & Wales - Charity number 1183415

Accounts

UNHCR
The UN Refugee Agency
United Kingdom for UNHCR

2020 ANNUAL REPORT



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Cover: The economic impact of COVID-19 has made life even more difficult for Syrian refugees as already precarious livelihood opportunities dried up. Salwa and her family, including daughter Ghazal, fled violence in Syria and are now displaced in Jordan.

UK for UNHCR contributions in 2020 funded emergency cash assistance to help families like Salwa's who had lost access to livelihoods to cover essentials such as food, school materials and rent.

© UNHCR/Lilly Carlisle

© UNHCR/Vincent Tremeau

Throughout 2020, UK for UNHCR contributed funds to support Rohingya refugees, helping deliver relief such as shelter and COVID-19 response activity.

Twenty-seven-year-old Rohingya refugee, Abul Kalam, holds his 17-month-old baby Arafat and three-year-old son Ayaz in the doorway of the new monsoon-ready shelter he shares with his wife, Rahima Khatun, in Kutupalong settlement.

"Volunteers helped us the day we moved. We cooked a good meal and shared it with our new neighbours."

Chair and CEO report

For all of us, 2020 brought into sharp focus the disruption a sudden crisis can precipitate, as the world faced the COVID-19 pandemic.

A sense of uncertainty, being cut off from loved ones, and losing access to education and livelihoods were hallmarks of this collective experience. For those we serve – families fleeing their homes around the world due to conflict and persecution – these challenges are all too familiar and became even more acute as a result of the pandemic.

UNHCR was at the forefront of the race to protect some of the world's most vulnerable people from this new virus. As restrictions were imposed, UNHCR worked with national governments to ensure refugees were included in their public health plans. As nations closed their borders, UNHCR advocated strongly to keep safe routes open for those seeking protection and asylum.

Amidst this health emergency, entrenched humanitarian crises and UNHCR's responses to them continued. With a record 79.5 million men, women and children displaced globally, UNHCR teams responded in more than 130 countries, delivering emergency relief and life-saving health and sanitation measures, ensuring continued access to education and livelihoods, and protecting the human rights of all those forced to flee.

We are hugely proud of how our supporters, our staff and our UNHCR colleagues in the field stepped up and worked together to ensure refugees were not left behind during this tumultuous year.

Supporting relief efforts

Thanks to our generous donors, UK for UNHCR contributed £4.25 milllion to fund relief efforts for displaced people in 2020. A significant proportion of this supported UNHCR's COVID-19 response operations around the world, helping deliver personal protective equipment (PPE) and medical supplies, build isolation facilities in camps, train healthcare staff and deliver public education campaigns to keep refugees safe.

Alongside the COVID-19 response, our special appeals raised funds to help deliver neonatal medical equipment for mothers and babies in the Democratic Republic of the Congo; winter assistance for Syrian refugees across the Middle East; and cash assistance to help internally displaced families in Yemen access food and basic supplies.

UK for UNHCR also launched emergency fundraising to help deliver humanitarian relief to civilians caught in escalation of conflict in Syria's Idlib region, and to refugees impacted by the Beirut explosion and the Moria camp fire in Greece.

Building partnerships

We are enormously grateful to our growing coalition of private sector partners who believe in standing with refugees and supporting UNHCR's humanitarian work.

Unilever generously contributed £3 million to UK for UNHCR's COVID-19 appeal in 2020, with a further commitment planned for 2021. This drew from a joint fund Unilever established with the UK Government to help tackle the spread of COVID-19 in developing countries. This contribution provided hygiene supplies and funded public education campaigns to help refugees in South Sudan, Cameroon, Democratic Republic of the Congo and Bangladesh keep safe.

In April, we launched a two-year partnership with Comic Relief that is helping reunite displaced unaccompanied children in northern Africa with their surviving families in Europe. In July, Islamic Aid stepped forward to support refugee families in Jordan by helping deliver cash assistance.

The charity is also deeply grateful for pro bono contributions that help make our charitable work possible, including Herbert Smith Freehills, Morgan Lewis and WeWork.

Individual giving

UNHCR's in-house individual giving programme in the UK transferred into our charity from April 2021, following the completion of the charity's database build.

To ensure UK individuals could still support UNHCR's relief work during this transition phase, in 2020 the charity delivered fundraising appeals using UNHCR's in-house platforms, including digital and offline marketing. The charity raised over £6.8 million to support refugees in this way.

This income is not recorded in the charity's accounts, as the funds were raised using UNHCR's in-house platforms. Nevertheless, these funds – which were deployed to assist refugees and our wider beneficiaries around the world in line with our charitable objects – were delivered thanks to the hard work of the charity's staff and the generosity of our donors in the UK.

Growing our team and capacity

The charity grew from a start-up team of eight staff in January 2020 (comprising UNHCR's former in-house UK fundraising team) to 14 staff by December. The expanded team includes a founding CEO and new posts in fundraising, operations and communications. We also grew our Board to five Trustees with the appointment of Katy Steward.

Throughout this first full year of operation, the charity expanded operational capacity and frameworks, including financial systems and controls, operational policies, human resources support and technical infrastructure.

The charity's first website was developed and launched, as well as social media channels.

Like many organisations, the charity activated robust business continuity planning and moved all staff to home working in response to COVID-19. Staff welfare was a priority and ongoing support was provided, including an employee welfare programme, home office support, and online activities and expanded communications to keep our team connected.

Our thanks

We are enormously grateful for the support we receive from colleagues across UNHCR globally and in the UK, notably from UNHCR's UK Representative Rossella Pagliuchi-Lor and her team. We also thank our fellow Board members and staff who worked so hard to ensure our support for refugees continued, despite the challenges of 2020.

Finally, we thank our donors, whose generosity and solidarity help UNHCR to care for the millions of resilient men, women and children who seek safety after fleeing conflict, and to restore hope so they can begin to rebuild their lives.

Rebecca Perlman
Chair of the Board

Emma Cherniavsky
CEO

Message from the High Commissioner

For 70 years, UNHCR, the UN Refugee Agency, has been on the frontlines of every displacement crisis – yet 2020 was a year unlike any other.

The coronavirus exposed the fragility of our health and livelihoods, while magnifying the already acute vulnerabilities refugees and the displaced face around the world.

But the pandemic has also exposed remarkable resilience. The resilience of the people we serve, who continue to endure life-threatening journeys in search of safety.

The resilience of UNHCR's global team, which stayed and delivered. And the resilience of our supporters – you – who have remained by our side throughout this global crisis.

As an organisation almost entirely funded by voluntary contributions, we simply cannot save lives without your help. I want to thank you for your continued support.

Filippo Grandi
UN High Commissioner for Refugees

Building better lives

© UNHCR/Hassam Dezfouli

Nurses and doctors on the COVID-19 frontline

"We are all scared, but I choose to still hope," says Moheyman, an Iraqi nurse working tirelessly throughout the current COVID-19 crisis.

Moheyman is part of a team of dedicated nurses monitoring patients in the quarantine unit while they wait for their test results in a hospital in southwestern Iran. He pursued a degree in nursing thanks to a scholarship from UNHCR.

"I remember people telling me that, because I was a refugee I shouldn't dream to go to university," Moheyman recalls. "But I wanted to make a difference in people's lives."

© UNHCR/Diego Ibarra Sánchez

Helping Naamat build her own future

Naamat and her family fled to Jordan from Syria seven years ago. Her father is sick and her mother works as a cleaner, so Naamat does most of the household chores and looks after her younger brothers.

"I am 11 years old, but I feel like I'm 100," she says.

Naamat and her family receive monthly cash assistance from UNHCR which they spend on essentials, like the school bus.

"I lost part of my childhood, but I find what remains in education, and in building a future for myself."

© UNHCR/Vincent Tremeau

Volunteers sharing life-saving information

"I think this is the best work that I can do for the good of my community," says Saidul.

Saidul lives in one of the densely populated camps in Cox's Bazar, Bangladesh, and is one of over 1400 Rohingya refugees that UNHCR trained as community health workers. Saidul visits 150 households in his assigned block every week, sharing information about health and hygiene, looking out for signs of illness, and acting as a bridge between refugee communities and health facilities.

If anyone is identified as having COVID-19 symptoms, Saidul counsels them to get tested and explains the support they can receive.

Key facts this year

UNHCR
The UN Refugee Agency
United Kingdom for UNHCR

2020

UK for UNHCR's first full year as **UNHCR's official charity partner in the UK.**

£4.2 million

contributed by UK for UNHCR to relief operations, thanks to our supporters.

39m

people reached with COVID-19 support, including **trained healthcare workers, handwashing stations, facemasks and isolation facilities.**

79.5 million

people displaced globally. 40% are children.

90%

of all UNHCR staff were **based directly in the field**, supporting refugees, often in hazardous locations.

107,103

emergency tents distributed to shelter people fleeing conflict.

99% the proportion of UNHCR's humanitarian budget that **relies on donations.**

1% is funded by the UN.

Syria, Yemen, South Sudan, Bangladesh, Global COVID-19 Response are amongst the relief operations **supported by UK for UNHCR.**

Year in review

In Sudan's West Darfur State, clashes displace 46,000 people inside the country, and another 11,000 people flee as refugees into neighbouring Chad. UNHCR starts the year by responding to the needs of tens of thousands of Sudanese people forced from their homes by violence.

Fighting escalates in Syria's Idlib province, leaving almost 1 million people displaced and in critical need of shelter during the coldest months of the year. As settlements of internally displaced people become overcrowded and space in houses, mosques and schools grows scarce, UNHCR helps to feed and shelter families.

Cyclone Amphan, the strongest storm ever recorded in the Bay of Bengal, hits as the monsoon season arrives in Bangladesh. The cyclone is the latest emergency for more than 860,000 Rohingya refugees who fled from violence in Myanmar. UNHCR works to strengthen shelters and pre-positions supplies, while refugee volunteers support families affected by the extreme weather.

As winter begins in the southern hemisphere, many vulnerable Venezuelan refugees and migrants are at risk of becoming homeless or living on the streets. Shelter, blankets, food and cash assistance are needed urgently. Argentina, Bolivia, Chile, Paraguay, Peru and Uruguay together host more than 1.5 million displaced Venezuelans, but national capacities are stretched to breaking point by COVID-19.

UK for UNHCR launches emergency fundraising when almost 12,000 refugees and asylum seekers are made homeless overnight on the Greek island of Lesvos as fires destroy Moria camp. For many, the fires mark the second time they have lost everything. Local authorities set up an emergency temporary site and UNHCR is on hand to provide life-saving support for those sleeping on the streets.

UK for UNHCR launches a special appeal to help displaced families across Syria, Jordan, Lebanon and Iraq survive the winter ahead. When temperatures plummet, families in camps and settlements struggle to keep warm. UNHCR relief includes blankets, thermal lining for shelters and emergency cash assistance to help refugees buy fuel and warm clothing.

The World Health Organization declares COVID-19 a pandemic. The global crisis has an especially severe impact on people forced to flee their homes, who mostly live in countries with weak health, water and sanitation systems. UK for UNHCR launches an urgent appeal and UNHCR scales up services to keep vulnerable people safe.

Indiscriminate attacks across the wider Sahel region had forced 2.8 million people to flee within their country or across borders by the end of 2020. COVID-19 further compounds this emergency, combined with climate change, food insecurity and chronic underfunding. UNHCR scales up protection and assistance but humanitarian access is limited by widespread armed conflict.

Already the world's worst humanitarian crisis, lack of funds and the arrival of COVID-19 put millions of lives at risk in Yemen. Most displaced people live in unsanitary, overcrowded conditions, and only half of the country's health facilities are operational. With the support of donors, UNHCR was able to stay and deliver, supporting Yemenis with cash assistance, shelter and protection services.

An explosion in the port of Beirut, Lebanon leaves swathes of the city in ruins. The tragedy kills hundreds, injures thousands and destroys or damages 300,000 homes. UK for UNHCR launches an emergency appeal to support the immediate distribution of shelter, cash assistance and psychosocial support to those in need.

Thousands of refugees flee fighting in Ethiopia's Tigray region, seeking safety in eastern Sudan. Refugees start arriving at remote border points with barely any belongings and exhausted from walking long distances. Initial aid capacity is overwhelmed but UNHCR scales up operations and provides assistance to thousands of people arriving in search of refuge.

UNHCR warns that climate change is raising tensions and compounding threats for people already living with conflict and insecurity. Displaced people are particularly impacted by the threats posed by climate change. UNHCR is stepping up climate action, including advocating to protect forcibly displaced people from these threats, identifying at risk populations and mitigating the effects of climate change.

After consulting with local medical staff and refugee mothers about their needs, UK for UNHCR launched an appeal to help deliver neonatal healthcare and medical equipment in the Democratic Republic of the Congo.

©UK for UNHCR/Hugh Kinsella Cunningham.

Fundraising overview

During this first full calendar year as UNHCR's national charity partner, UK for UNHCR formally took over all new giving activity with trusts, foundations, corporate partnerships and major philanthropists.

UK for UNHCR achieved an exceptional year of fundraising despite the very challenging circumstances of COVID-19.

It is testimony to the generosity of our donors that UK for UNHCR raised more than £4.5 million during the year, more than three times the amount budgeted for at the start of 2020.

This was driven by corporate and foundation support, including £3 million contributed by Unilever from a joint fund it launched with the UK Government to help developing countries respond to COVID-19.

These funds enabled UK for UNHCR to help protect refugees from the virus through hygiene and public education measures implemented by UNHCR in South Sudan, Democratic Republic of the Congo, Cameroon and Bangladesh.

UK for UNHCR did not formally take over UNHCR's fundraising activity from individual donors until April 2021. This timing was to accommodate the build of the necessary technical infrastructure.

To ensure relief operations and refugees were not disadvantaged during this period, UK for UNHCR staff were seconded to help maintain UNHCR's individual giving programme (digital and offline) until it migrated over to the charity.

While not included in the charity's accounts, in 2020 a further £6.8 million was raised from the UK public by UK for UNHCR staff to support refugees in line with its charitable objects.

National partner status

UK for UNHCR was appointed as national charity partner to UNHCR, the UN Refugee Agency, in late 2019. In this new role, UK for UNHCR has sole responsibility for all UK private sector fundraising in support of UNHCR's global relief work, replacing UNHCR's in-house fundraising programme.

This transfer of fundraising from UNHCR in-house to UK for UNHCR is phased over two years, between 2019 and 2021. The staggered approach is necessary to allow for operational set up, staff transfers and the establishment of the necessary legal frameworks and technical infrastructure.

It is anticipated that by mid 2021, UK for UNHCR will have taken over all new private sector fundraising activity in the UK, and UNHCR's in-house channels will cease operations.

When a crisis erupts, emergency fundraising means our colleagues on the ground can quickly mobilise relief efforts. Thank you to all those who donated to help people displaced by humanitarian crises in 2020.

© Ritzau Scanpix

Conflict escalates in northwest Syria

In early 2020 severe shelling and violence in Idlib, northwest Syria, forced nearly 900,000 civilians to lose their homes, one of the largest waves of displacement in nearly nine years of the crisis.

The UN High Commissioner for Refugees Filippo Grandi made repeated calls for a ceasefire, and UNHCR worked with partners on the ground to save lives and deliver urgent relief.

© UNHCR/Houssam Hariri

Devastation in Lebanon

On 4 August two devastating explosions ripped through Beirut Port in Lebanon. The incident claimed more than 180 lives, left over 6,500 people with injuries and caused widespread damage to around 300,000 households. UNHCR responded immediately, providing emergency shelter kits and essential such as blankets and mattresses, as well as practical and psychosocial support for bereaved survivors.

© UNHCR/Achilleas Zavallis

Fires destroy Moria camp in Lesvos, Greece

In September, a devastating fire ripped through a Registration and Identification centre in Moria, gutting the camp. Around 12,000 asylum seekers, including more than 4,000 children, lost everything.

UNHCR worked with local authorities to distribute food, water and other essentials to those affected. We also installed handwashing stations and temporary isolation areas to tackle the spread of COVID-19.

© UNHCR/Moussa Bougma

Fleeing violence in the Sahel

The central Sahel region—Burkina Faso, Mali and Niger—is facing a severe humanitarian crisis. Civilian displacement rose sharply in 2020, driven by intense and indiscriminate violence. More than 800,000 people have fled country, with 3.1 million internally displaced.

UNHCR is delivering shelter, supporting victims of sexual violence and helping restore school lessons, alongside its COVID-19 response.

Allen & Overy

Allen & Overy has been supporting UNHCR's work to protect displaced people since 2015. In 2020, the firm supported UK for UNHCR's emergency appeals for the Sahel crisis, conflict in northwest Syria and COVID-19.

Allen & Overy is also a vital partner for UNHCR's Refworld case law database, providing financial support and pro bono expertise to a major website upgrade project.

Responding to the pandemic

Costa Rica

UNHCR adapted rapidly to register refugees and asylum-seekers for cash assistance remotely. Additional cash grants were given to those at higher COVID-related risk, such as older people and people living with chronic medical conditions.

© UNHCR/Erick Geistner

Colombia

UNHCR helped to build facilities for COVID-19 patients in a hospital in the border town of Cúcuta, Colombia. More than 100 Refugee Housing Units were installed for patients from both the Venezuelan and Colombian population.

© UNHCR/Fernando Hernandez Parada

Niger

UNHCR identified overcrowded sites and initiated effective site planning to ensure the necessary distance between shelters. UNHCR also helped to set up isolation units and boost health care infrastructure.

© UNHCR/Marlies Cardoen

UK for UNHCR COVID-19 appeal

As the full extent of the pandemic became clear, UK for UNHCR mobilised to raise vital funds to support UNHCR's COVID-19 relief operations.

This helped to provide a critical lifeline to the most vulnerable displaced families.

Refugees often live in overcrowded camps, makeshift settlements or urban centres, where social distancing is virtually impossible. Limited access to soap or water means many were even more vulnerable to the virus.

Despite the many challenges we faced at home, UK supporters responded generously, helping UK for UNHCR deliver a combined £4.5 million to help displaced populations keep safe from COVID-19. This included £3.1 million raised directly by the charity, and £1.4 million raised by our staff via UNHCR channels before they transitioned to the charity.

We are grateful to the many individuals, communities and partners who stepped forward to respond, including generous support from Unilever and the UK Government (see p14).

www.unrefugees.org.uk/covid-response

Ukraine

In March 2020, Ukraine instructed people to wear face masks in all public places. UNHCR provided sewing machines, fabrics and other materials so that people living in conflict-affected eastern Ukraine with could produce face masks for their community.

Lebanon

More than 1,200 community groups, including community health volunteers, have been mobilised to help prevent infection and transmission in refugee settlements across Lebanon, which hosts 1.5 million Syrian refugees.

Bangladesh

UNHCR and partners responded quickly to the threat of coronavirus by opening two isolation and treatment facilities with a total of 200 beds, with plans to increase capacity to a minimum of 1,900 beds in the Cox's Bazar district.

Sudan

UNHCR upgraded water stations in health facilities, isolation centres and food distribution centres and distributed 2.2 million bars of soap. UNHCR increased water supplies to South Sudanese refugees and established emergency water supply stations for surrounding host communities.

UNHCR response

Over 39 million forcibly displaced people received COVID-19 assistance.

15 million refugees and internally displaced people accessed protection services, including **prevention and response to sexual and gender-based violence.**

9 million people were assisted with health care.

33 million masks were distributed.

8.5 million people received cash assistance.

© UNHCR/Kamrul Hasan

Unilever

Throughout 2020, Unilever has provided essential support to UNHCR's COVID-19 prevention and response activity, ensuring that more refugees can keep safe from outbreaks and live with dignity through healthy hygiene habits and increased access to hygiene products, such as soap.

In 2020 the company launched the Hygiene Behaviour Change Coalition – an initiative to help the humanitarian community, including vulnerable refugees, change behaviours around handwashing and general sanitation and hygiene – with the UK Government's then Department for International Development (DFID).

As a member of the coalition, UK for UNHCR received a £3 million grant in 2020, with additional support committed for early 2021. This funding was used to help limit exposure of an estimated 18 million refugees and host community members to COVID-19 through increased hygiene promotion in four countries: the Democratic Republic of the Congo, South Sudan, Bangladesh and Cameroon.

Unilever also donated hand sanitiser, detergent and more than 30 million bars of soap directly to UNHCR to help protect refugees and others forced to flee from the spread of coronavirus.

© UNHCR/Martim Gray Pereira

Hana (27) is a community-based outreach volunteer in Ajoung Thok refugee camp in South Sudan.

Thanks to support from Unilever, Hana and other volunteers shared information on how people could prevent the spread of COVID-19.

Hana said: "Information about COVID-19 is making a big difference to refugees.

"They are changing their hygiene, they are not crowding, they wash their hands frequently, and when one falls sick, also they see doctors."

Islamic Aid

In 2020, Islamic Aid supported humanitarian relief for refugee families in Jordan, offering a vital lifeline for those living in displacement and poverty.

© UNHCR/Lilly Carlisle

Jordan has one of the world's highest refugee populations per capita, most of whom have fled the continued crisis in Syria. After years away from their homes and work, most refugee families have exhausted any savings they may have had and struggle to pay for their basic needs, including rent, food and healthcare.

Close to 80% of Syrian refugees live in urban areas and Islamic Aid's support has focused particularly on helping refugees in towns and cities. With their support we have helped families to put food on the table, send their children to school or pay for rent, vital medicine and other essentials.

Islamic Aid's contribution has supported Syrian refugees like Odai and his grandfather Abdul Hameed. Odai's father was killed during an airstrike in Syria and since then Abdul Hameed has helped to raise him. The family receives cash assistance which they use for rent, food and electricity.

Abdul Hameed said: "If this assistance was cut off, we would have nothing. I would have to resort to collecting bread from the bins again. There would be no money for getting the things that Odai needs."

© Mark Henley/Clarens_Reunited48

Comic Relief

Comic Relief awarded UK for UNHCR a grant in May 2020 as part of their 'Across Borders' programme, which focuses on supporting refugees on the move from the Middle East and North Africa to Europe.

Many unaccompanied and separated children, who have escaped persecution and conflict in countries such as Eritrea, Somalia and Sudan, then find themselves in transit and asylum countries such as Egypt, Libya and Ethiopia where they continue to be exposed to unfathomable atrocities.

The grant supports a UNHCR family reunification project which aims to enhance legal pathways for hundreds of refugee children and youth in Egypt, Libya, Ethiopia and Sudan so that they can be safely reunited with their families.

The project has faced multiple challenges in 2020, not least the COVID-19 pandemic and the escalation of fighting in Ethiopia in late 2020. Staff have adapted their work to ensure that refugee children continue to be identified for reunification despite these difficult circumstances.

Special appeals

As outlined in the Fundraising overview (p10), UK for UNHCR delivered special appeals through UNHCR's in-house channels in 2020. These supported UNHCR relief operations in line with our charitable objects, and raised funds through digital channels, direct marketing and press advertisements. Thank you to all who contributed.

Emergency winter support

Winter is the most challenging season for refugees and displaced people across the Middle East, including millions of Syrian refugees.

Many displaced families are living in informal tented settlements or unfinished buildings that provide little protection from winter weather. They are especially vulnerable as temperatures plummet and winter storms wreak havoc.

Our winter appeal raised more than £600,000 to help provide essentials to families like Nisreen's. Widowed, she lives in Azraq UNHCR camp, Jordan, with her four children.

"I used to enjoy winter in Syria. It was cosy. Winter here is very different. In Syria we had proper walls! Now we have metal walls, which give some insulation but they still bring a lot of cold into the home.

"UNHCR gave us the gas cylinder, and the heater and blankets. If I hadn't received these things I would never have been able to afford to buy them. I am just thankful we are safe and warm here."

Delivery of relief

As of 31 January 2020, nearly 2.6 million Syrian and Iraqi displaced people had received winter assistance from UNHCR, predominantly:

- core relief items such as high thermal blankets, plastic sheets and winter clothes.
- means to improve their shelter, including weather-proofing and repairs.
- improvements to drainage systems and infrastructure in camps and settlements.
- seasonal cash assistance to meet additional needs during winter.

© UNHCR/YWU

Survival in Yemen

The situation in Yemen remains volatile but throughout 2020, UNHCR helped displaced people through the twin threats of COVID-19 and the terrible poverty that has left millions struggling.

Jean-Nicolas Beuze, UNHCR Representative in Yemen, has expressed his thanks to everyone who donated a combined £950,000 to our UK appeal, saying:

"Throughout this catastrophe, my team and I have remained on the ground and with your generous support, we will continue to provide life-saving assistance to thousands of displaced families in Yemen. I'd like to express my warmest thanks to you for continuing to stand with Yemenis at this time."

47,500 families provided with items such as blankets, jerry cans and solar lamps.

37,500 vulnerable families received tents and shelter.

almost 100,000 displaced families received emergency payments to help them access food and medicine.

COVID-19 prevention measures and supporting five medical facilities across Yemen.

Helping mothers and babies in the Democratic Republic of the Congo

In autumn 2020 we launched a special appeal to help refugee mothers who had fled to the Democratic Republic of the Congo (DRC) to escape terrible violence in neighbouring Central African Republic.

Premature and underweight babies are most at risk, with breathing difficulties, hypothermia and infection the three big killers. For mothers, the greatest danger is complications that can arise during labour, such as a breech birth. Dr Nellie and her team work tirelessly to ensure refugee mothers in the Inke UNHCR camp can give birth safely.

The appeal raised £158,000 for vital equipment to save the lives of mothers and their newborns.

© UK for UNHCR/Hugh Kinsella Cunningham

"I am so thankful that here at Inke UNHCR camp we can give families shelter and protection, but as a doctor, I am extremely frustrated that we cannot always give them the medical care they need. Every mother should be able to enjoy the experience, in a safe and well-equipped environment."

Dr Nellie Sangwa, head of maternity at UNHCR's Inke camp.

Public engagement

Throughout the year, we worked to raise public awareness of global refugee crises and our appeals.

This included the escalation of conflict in Idlib, northern Syria, and UNHCR's global operations to protect refugee populations from COVID-19. Media coverage included BBC online, ITV, Daily Telegraph, Guardian, Sky News and TalkRadio.

Our Winter PR campaign drew attention to the plight of refugees during the bitterly cold Middle East winter. The campaign included a crowdsourcing partnership with Twitter UK and UNHCR Goodwill Ambassador Neil Gaiman, and a collaboration with University College London that produced thermal imaging to demonstrate how UNHCR winter clothing keeps refugees warm.

UK for UNHCR also commissioned its first content mission, visiting UNHCR operations in the Democratic Republic of the Congo. Photography and case studies from the mission, including interviews with health workers and refugee mothers, helped raise funds to support neonatal services for refugee mothers.

Website launch

The design and build of UK for UNHCR's inaugural website was completed. The site went live in October 2020, launching with comprehensive content and functionality ready to support digital campaigning in 2021. It provides information about partnerships, appeals and the impact of the charity's support for displaced people across the world. **www.unrefugees.org.uk**

Social media

UK for UNHCR's social media channels went live in November – Facebook, Twitter, Instagram, YouTube and LinkedIn. A digital communications drive helped the charity attract 3,094 followers to these new channels during the first seven weeks up to 31 December. Growing our online community is a priority for 2021.

WeWork supports World Refugee Day

To mark World Refugee Day (June 20), UK for UNHCR partnered with WeWork to deliver a series of virtual events. This provided a platform for refugees to share their stories with WeWork members across the UK.

Live webinars featured Yadawee social enterprise in Egypt, where refugee textile artisans were producing face coverings; Za'atari Refugee Camp in Jordan, interviewing a refugee soccer coach who is helping young refugee girls learn to play; and a panel on helping refugees access livelihoods, including refugee and UNHCR speakers.

The charity is also grateful to WeWork for its generous provision of in-kind office space as part of its Growth Campus Initiative.

Howaida, a refugee from Sudan, works at Yadawee, a social enterprise in Cairo supported by UNHCR's MADE51 livelihoods initiative.

© UNHCR/Pedro Costa Gomes

Solidarity in winter

© UNHCR/Jordi Matas

The solidarity scarf was shared with the women who helped design it in Azraq refugee camp, Jordan.

British author and UNHCR global Goodwill Ambassador, Neil Gaiman, asked his Twitter followers to tell him what reminded them of warmth.

After receiving almost 1,000 responses – with Ben Stiller and Monica Lewinsky among those to contribute – Gaiman composed a freeform poem to launch our Winter Emergency Appeal for refugees across the Middle East.

What You Need to Be Warm touches on everything from "A baked potato of a winter's night to wrap your hands around" to "The tink tink tink of iron radiators waking in an old house."

The campaign drove more than 12,000 visits to our appeal site and the poem was read out live on the BBC's flagship Today Programme, alongside other media.

Gaiman's poem has since been knitted into a three-metre UK Solidarity Scarf, by digital knitting machine company Kniterate, featuring traditional floral designs created by Syrian women in Azraq refugee camp, Jordan, which was supported by the appeal.

We are very grateful to Neil Gaiman, Twitter for Good and UNHCR for this generous support.

Neil Gaiman reveals the poem live from Twitter UK.

© UNHCR/Caroline Irby

Community fundraising

We are grateful to all our supporters, especially our many community fundraising champions who raised more than £50,000 despite the challenges of 2020.

COVID-19 restrictions in the UK for most of the year meant that supporters had to be particularly creative. For some people, virtual events took the place of in person challenges, whilst others – like James Overton's planned swim – had to be completely re-thought.

Coronavirus also spurred many people onto creative ways that they could fundraise to help refugees.

For example, the Griffiths 12-hour swing-a-thon, and others who asked for birthday donations or used their own blogs, online classes or other platforms to raise vital funds to support displaced people.

www.unrefugees.org.uk/fundraise-for-refugees

© James Overton

© Griffiths Family

James Overton

James Overton is an ultra-endurance swimmer and UK for UNHCR supporter who never shies away from physically pushing himself.

When COVID-19 forced the 38 year old to postpone his plan to swim from Land's End to the Isles of Scilly (30 miles), he set himself a new challenge. In December James ran 70 miles from Newton Abbot to Bude to mark the 70th anniversary of the creation of UNHCR.

So far James has raised more than £1500 for UK for UNHCR, and the athlete has further plans to support refugees in 2021.

"Every single refugee in the world deserves stability, and I want to raise as much money as I can to help secure their safety."

Griffiths family

During the first coronavirus lockdown in the UK, the Griffiths wanted to help displaced people living in refugee camps around the world by raising funds for UK for UNHCR.

The family of five – Sarah, Wyn, Harry, Bella and Gwen – decided to do a 12 hour 'swing marathon' to help make sure that displaced families had what they needed to keep themselves safe and stop the spread of the disease, namely hygiene packs and healthcare services.

The Griffiths took it in turns to do 'shifts' of 30 minutes swinging from 9am to 9pm, and smashed their fundraising target.

"We wanted to do something to help others in this very complicated time."

Building our team and capacity

Photo: ©UNHCR/A.Krause

Establishing the charity's growing team was a major focus in 2020. In January, UNHCR's in-house fundraising team of eight staff transferred into UK for UNHCR to set up the charity's operations and transition leadership giving.

By the end of 2020, the team had grown to 14 staff, including the appointment of the charity's founding CEO in September, and new roles in fundraising, operations and communications.

A human resources consultant was engaged to ensure the charity is delivering best practice in areas such as recruitment, employment terms and staff welfare.

Throughout 2020, we continued to build our start-up systems and operational frameworks.

This included establishing robust systems and controls for finance, IT and GDPR, and expanding the charity's policy portfolio in areas such as safeguarding, procurement and data privacy.

A GDPR audit was commissioned to ensure the charity continues to deliver best practice systems and workflows around data privacy.

Adapting to COVID-19

From March, UK for UNHCR initiated business continuity plans and launched emergency fundraising to support UNHCR's global response.

As we shifted to 'work from home' in line with UK restrictions, staff welfare was a priority. Support measures included video connectivity using Microsoft Teams, home office support, proactive leave management, bonus leave days and virtual social events.

A robust employee wellbeing programme was launched, offering free, confidential services to staff such as counselling, health advice and GP access. Introducing paid carer's leave ensured staff could support dependents if required.

Emma Cherniavsky, founding CEO

Emma brings over 20 years' experience in fundraising and senior management in the non-profit and politics sectors.

Prior to joining UK for UNHCR, Emma served as Deputy CEO and Director of Fundraising for UK political party the Liberal Democrats, leading fundraising through three general election campaigns in six years.

Emma previously served as Chief Development Officer of the International Crisis Group, the Brussels-based international NGO focused on the prevention and resolution of deadly conflict.

She also spent a decade working in senior development roles for Human Rights Watch, helping build fundraising committees in North America and Europe to support global human rights activity.

In her early career, Emma worked for the Capital Group, the World Bank and the US State Department.

Special thanks

Thank you to the following partners and their staff for their major support

ALLEN & OVERY

FUNDED BY COMIC RELIEF

Revolut

wework

Islamic Aid

Thank you to UK for UNHCR special supporters

Croudace Homes Group
Euro Quality Foundation
Google
Herbert Smith Freehills
Independent Maritime Advisors
LinkedIn
Morgan Lewis
Slaters Electricals Holdings
So It Goes Creative

Thank you to other UK contributors to UNHCR

The Asfari Foundation
Avanti
Baker McKenzie
Cowshed PR
The Bellinger Donnay Charitable Trust
Hands Up Foundation
Hope Health Action
Isle of Man Government
Saïd Foundation
Vodafone

Looking ahead

UK for UNHCR aspires to become the go-to charity for individuals and organisations in the UK that wish to engage in and support the global refugee cause. UNHCR is looking increasingly to the private sector to help make its relief work possible, so to meet this challenge UK for UNHCR aims to continue its growth as a highly successful national partner.

Our ambition is to harness the UK’s position as one of the top philanthropic markets in the world and the leadership that many UK companies have shown in their Environmental, Social and Corporate Governance (ESG) practices.

Under the leadership of the newly appointed CEO, and with an expanded team in place, the charity will develop a five-year strategic plan in 2021 that is ambitious, inspires public solidarity and helps UNHCR teams respond to unprecedented levels of global displacement.

2021 is the second and final year of a transition window that sees the charity take full ownership of UNHCR’s former in-house fundraising operations. As reported earlier, the individual giving programme, which includes digital and offline fundraising, will migrate to the charity from the second quarter of the year.

To support this, the charity will complete a significant technical infrastructure build in the first half of the year. This will ensure UK for UNHCR can continue serving more than 100,000 UNHCR supporters with appeals, public advocacy and reports about the impact of their donations.

Expanding and diversifying fundraising channels, with a particular focus on philanthropy and partnerships, will be accompanied by a growing media outreach programme and the development of brand assets and audience insights.

To support our ambition, the staff will expand with new posts in major philanthropy, trusts and foundations, community fundraising and finance. The Board will also expand with additional Trustee appointments.

The charity will continue to collaborate closely with the UNHCR Representative Office in London, through public engagement and campaigns that raise public understanding of refugee crises and build solidarity for refugees worldwide.

In 2021 we will...

- **Launch individual giving**
- **Develop our five-year strategy**
- **Fund relief programmes**
- **Build public solidarity**
- **Grow our staff and our Board**
- **Expand and diversify**

Objectives and activities

Our vision

A world where every person forced to flee can build a better life.

Our mission

We build solidarity and raise funds for refugees worldwide by: creating a platform for the UK community to take action; sharing refugee stories to raise awareness and inspire the UK public; and building partnerships that mobilise support for refugees.

Our activities

We fundraise across multiple channels, including direct marketing, digital, community fundraising, corporates, trusts, foundations and other philanthropists. Our impact reporting demonstrates how donations help beneficiaries. We raise solidarity and awareness through media and PR, social media, high profile supporters, events, campaigns and partnerships.

Charitable objects

UK for UNHCR's charitable objects, as defined by its Constitution, are as follows:

i) The relief of refugees, asylum seekers, internally displaced persons and Stateless Persons by raising funds in the United Kingdom in support of UNHCR's (United Nations High Commissioner for Refugees) protection and assistance programmes as are regarded as charitable under English law.

ii) The advancement of education, and the awareness of the public in general, about the situation and the needs of refugees, asylum seekers, internally displaced persons and Stateless Persons worldwide.

iii) The promotion of social inclusion for the public benefit, in the UK and worldwide, by preventing refugees, asylum seekers, internally displaced persons and Stateless Persons from becoming socially excluded, and by relieving the needs of those refugees, asylum seekers, internally displaced persons and Stateless Persons who are socially excluded and assisting them to integrate into society.

Public benefit

The Trustees confirm that they have complied with the duty outlined in Section 4 of the Charities Act 2006 to have due regard to the Charity Commission's general guidance on public benefit, 'Charities and Public Benefit.' This guidance addresses the need for all charities' aims to be, demonstrably, for the public benefit.

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2).'

Volunteers

With the exception of the Trustees, UK for UNHCR did not engage other volunteers during this period. However, volunteer engagement is anticipated as the charity grows and returns to office-based working.

Accreditations

UK for UNHCR is a member of the Fundraising Regulator and signatory to its Code of Conduct. It is also a member of the Institute of Fundraising and the National Council for Voluntary Organisations.

Before being forced to flee, Amirul used to be a teacher in Myanmar. He and his family were among over 800,000 Rohingya displaced by horrific violence in 2017. They now live in Nayapara camp, Bangladesh, where Amirul continues to teach children in an effort to keep their education going.

"It's important to be educated. We need to educate more," Amirul says. "I teach them like my own children... I want them to develop."

Financial review

Review of the charity's financial position at the end of the period

During the period, the charity generated a total income of £5.8 million, which included donations of £5.2 million and £150,000 of legacies. After costs of £618,000 for raising funds and charitable spend of £4.9 million, the charity recorded a surplus for the period of £297,000.

The charity made distributions totalling £4.2 million to support UNHCR relief operations during this period. This supported operations such as Syria, South Sudan, Yemen, Cameroon, Bangladesh and global COVID-19 response. The charity's reserves at 31st December 2020 stood at £300,000. The charity held cash at this date of £2 million.

Principal funding

United Kingdom for UNHCR receives an annual grant from UNHCR to support its fundraising activity. This grant reflects the annual fundraising target proposed by the charity and is agreed each year through a formal annual agreement. The agreement defines the target income set by the charity and the minimum returns expected by UNHCR in return for this grant.

UNHCR is also providing additional investment to help fund some of the charity's start-up costs and support its growth as a new national partner. As the charity grows unrestricted income it will increasingly cover costs through retention, while maintaining fundraising efficiencies and maximising transfers to UNHCR in line with its annual agreements and charitable objects.

UNHCR is committed to supporting the charity during this start-up phase. In 2021, UNHCR has agreed that the charity can retain the equivalent of 25% of funds raised in the UK, to increase reserves and help fund operating and fundraising costs.

Reserves policy

Since the establishment of the charity, the charity's expenditure has been funded by a series of grants from UNHCR. This funding is provided in accordance with the terms of an agreement between the parties (the 'Annual Partnership Agreement'). In accordance with the terms of the Recognition Agreement between the charity and UNHCR, fixed percentages of fundraised income generated are distributed to UNHCR for charitable purposes.

Whilst the charity is in its initial phase, it is dependent on UNHCR to ensure that it has sufficient funding to undertake its activities. Looking ahead, it is envisaged that the charity will retain sufficient reserves to ensure that it can safeguard its operations for the benefit of refugees worldwide.

The charity holds restricted reserves to meet the requirements of donors.

The charity will establish a fixed asset reserve in due course if the level of fixed assets held becomes material.

The Trustees will consider the minimum required level of

free reserves, i.e. excluding restricted and any designated reserves that may be set up in the future, not less than annually. Relevant factors will include projected financial performance including anticipated cash flows, risks to income streams and the other main risks facing the charity. In the initial stage of the charity's existence, it is the policy of the Trustees to hold free reserves equivalent to four months' projected operating expenditure. For 2021, the Trustees recognise the importance of building sufficient reserves and have approved an annual budget plan that will deliver a small surplus for the charity.

Level of reserves held

As at 31st December 2020 the charity's reserves were £300,000, which meets our reserves target. The Trustees are confident that the charity can continue to operate effectively because of the arrangements with UNHCR and the approved annual operations plan.

Going concern

As a national partner to a United Nations agency, United Kingdom for UNHCR has access to investment in the form of an annual grant, which supports its activity and the growth of its fundraising programmes for refugees. The strong performance of fundraising across all channels in 2020 is indicative of high levels of current donor support and future potential in the UK for our cause.

Building on this momentum, UNHCR has confirmed a minimum grant of £3.9 million to support the charity's operational and fundraising activity in 2021. The first £1.7 million of this was provided in February 2021.

Additional investment from UNHCR may be available during the year if fundraising targets are met. The charity has also secured rent-free office space for 2021, thanks to a generous in-kind contribution by WeWork.

The UK market has been identified as a key driver in UNHCR's global private sector partnerships and fundraising strategy as it responds to unprecedented humanitarian need and downward pressure on government contributions.

To this end, the relationship between UNHCR and the charity is long-term in nature, with a multi-year partnership agreement in place. The Trustees have full confidence that, with continued access to UNHCR grants to support its activities, alongside income retention to help build reserves, the charity remains a going concern for the foreseeable future.

Impact of COVID-19 pandemic

Donors responded generously to the charity's COVID-19 emergency appeal to help protect refugee camps and populations from the virus. The charity raised significantly more than its annual 2020 target but is taking a conservative planning approach for 2021 to factor in economic recession and continued uncertainty with COVID-19.

COVID-19 had a significant impact on the charity's staff and operations. While the charity moved swiftly to remote working in March 2020, our productivity was not adversely impacted. To support staff during home working and rolling lockdowns, several initiatives were implemented, such as home office support, ensuring staff used their leave, launching an employee assistance programme (with health, mental wellbeing and counselling services), additional leave to acknowledge extra hours worked and paid carer's leave to help staff who needed to care for family members.

Staff welfare remains a priority in 2021, especially given the extended third lockdown through winter and spring. Further steps have been taken to help staff manage work–life balance and reduce out of hours email activity.

Principal risks and uncertainties

The Trustees review significant risks at each Board meeting and the senior leadership team maintains a risk register which is reviewed monthly. All risks are considered by the Trustees to be appropriately managed and mitigated.

UK for UNHCR proactively manages risk in several categories.

Financial

The charity has identified the economic fallout from COVID-19 as a significant factor for future planning. Fundraising targets set for 2021 have been deliberately conservative to reflect this and the charity's operating budget has been built with this in mind.

During this start-up period, UNHCR is committed to supporting the charity's operations, which provides a level of stability and reduced risk. On an annual basis, UNHCR also makes grants available to the charity for fundraising activities, based on a return-on-investment target.

As a new charity, UK for UNHCR is taking steps to increase its reserves and UNHCR has committed £3.9 million to support the charity's fundraising and operational costs in 2021. The first £1.7 million of this was received in February 2021.

The charity has financial controls in place to ensure compliance, best practice and value for money in all expenditure. A financial consultant provides regulatory advice, while accounts are managed by an accredited accountant. In April 2021, the senior leadership team expanded with the appointment of a full time Director of Finance.

The Trustees are also briefed on the charity's management accounts on a monthly basis.

Technological

The charity only procures and operates accredited products to store files and operate with, such as Salesforce (CRM), iRaiser (donation processing) and Microsoft (for office products and video calls). Cloud based storage with frequent back up is used and the charity does not currently house or own any servers on its premises.

As start-up operations continue, the build of the charity's database platform is business critical. A Director has been overseeing the migration, and a dedicated Database Manager has been appointed from March 2021.

Cybersecurity is an ongoing concern for any organisation operating online. As the charity will begin high volume fundraising campaigns from mid 2021, it will be conducting a cybersecurity audit to ensure best practice continues to be met, including a data breach policy review.

The charity engages an IT services provider to deliver a secure working environment and manage all IT needs.

Safeguarding

Protecting the safety and dignity of beneficiaries, our staff and supporters is central to the charity's values.

Like our implementing partner, UNHCR, the charity has zero tolerance for all forms of bullying, harassment and abuse.

Both the charity and UNHCR have safeguarding policies and complaints procedures available to staff and beneficiaries. The charity's staff handbook includes policies on grievances relating to harassment and bullying, as well as how to raise concerns about the safety of vulnerable people, including children, whether in the field or in the UK.

UNHCR has dedicated staff in every operation globally who are responsible for safeguarding and ensuring beneficiaries and staff can come forward with any concerns. All allegations of sexual harassment and abuse are referred by UNHCR to the Inspector General's Office to ensure an independent investigation can be carried out.

Consent is always gained from the subjects of case study photography and materials that the charity uses. For any materials relating to children, a parent or guardian must provide consent.

All new staff complete a United Nations safeguarding training module and group training is periodically hosted on various themes.

Reputational

UK for UNHCR is accredited with the Fundraising Regulator and is a signatory to its Code of Conduct. It is also a member of the Institute of Fundraising (IoF) and the National Council for Voluntary Organisations (NCVO).

The charity performs due diligence on all new potential partners and major philanthropic relationships, as well as in its communications outreach such as engaging high profile supporters and influencers in campaigns.

Established networks and procedures ensure that reputational issues relating to programmes supported by the charity are flagged by UNHCR, helping ensure partners can be kept informed.

Regulatory

An external HR consultant provides updates on HR legislation and advises the Trustees and senior leadership team on employment issues, while a financial consultant provides advice on financial controls and audit requirements.

The charity receives professional legal advice from its principal legal advisors to help inform decisions, risk management and regulatory compliance.

Policies are in place to cover issues such as procurement, anti-corruption and anti-bribery, whistleblowing, and health & safety.

Structure, governance and management

Onesta fled her home in South Sudan as a young girl. Since 2011, she has been working for UNHCR as a Field Associate, helping to support other refugees.

Structure and related parties

United Kingdom for UNHCR is registered charity 1183415 (England & Wales) and constituted as a charitable incorporated organisation (CIO). It is the official charity partner in the United Kingdom for the United Nations High Commissioner for Refugees (UNHCR).

UNHCR, also known as the UN Refugee Agency, is a global humanitarian agency governed by the UN General Assembly and headquartered in Geneva, Switzerland. The agency was established in 1950 and is the custodian of the 1951 Refugee Convention. It is the lead global agency mandated to safeguard the rights and wellbeing of forcibly displaced and stateless people.

UNHCR maintains a formal Representative Office in the UK, responsible for UNHCR's policy work and UK government relations relating to asylum seeking and resettlement in the United Kingdom.

The relationship between UK for UNHCR and UNHCR is governed by a 'Recognition Agreement,' which sets out the terms for collaboration between the two independent organisations in support of the charity's beneficiaries and purposes. This agreement also confirms United Kingdom for UNHCR's appointment as UNHCR's sole charity partner in this country.

UK for UNHCR is one of nine independent charity members in UNHCR's global fundraising network, which includes other national charity partners in the United States, Japan, Australia, Spain, Germany, Sweden, Switzerland and Argentina.

UK for UNHCR contributes funds to global humanitarian relief operations delivered by UNHCR, in order to support forcibly displaced and stateless people in line with the charity's objects.

Trustees and governance

The organisation is governed by its Constitution and its only voting members are the charity's Trustees, who make up the charity's Board. The Board is responsible for ensuring that UK for UNHCR's vision, mission and activities support its charitable objects for the benefit of forcibly displaced and stateless people.

The Board receives advice and information during its regular meetings with the CEO and other senior leadership team members. In 2020, the Board convened eight formal meetings, which were also attended by the senior leadership team, as well as additional meetings with UNHCR executives. These meetings help Trustees to review the performance, financial health and regulatory compliance of United Kingdom for UNHCR.

The charity's Constitution requires there to be at least three charity Trustees. If the number falls below this minimum, the remaining Trustee or Trustees may act only to call a meeting of the charity Trustees or appoint a new charity Trustee. In anticipation of expanding the Board in 2021, a resolution passed on 22 April 2021 increased the maximum number of Trustees permitted from seven to 12.

The first Charity Trustees were appointed for 12 months and any additional Trustees must be appointed for a term of 12 months by a resolution passed at a properly convened meeting of the charity Trustees.

Following a Constitution amendment in October 2019, every retiring trustee, including but not limited to the first Charity Trustees, is eligible for reappointment by way of a resolution passed at a properly convened meeting of the charity Trustees. A charity Trustee shall not be counted in the quorum present when any decision is made about their appointment or reappointment. All Trustees must be appointed for a minimum term of 12 months. The Chair of Trustees may be appointed for two years, with the option to renew this once only for a further two years. After that the Chair may remain as a Trustee in line with the Constitution. No Trustee may serve for more than six years, unless exceptional circumstances can be demonstrated to the charity's benefit.

In selecting individuals for appointment as charity Trustees, the charity Trustees must have regard to the skills, knowledge and experience needed for the effective administration of United Kingdom for UNHCR.

Induction and training of Trustees

The charity Trustees will make available to each new charity trustee, on or before their first appointment:

(a) a copy of the current version of this Constitution; and

(b) a copy of the charity's latest Trustees' Annual Report and statement of accounts.

In addition to this, new Trustees receive briefings from the CEO and the senior leadership team, as well as key UNHCR executives such as the agency's UK Representative, Head of European Fundraising and Global Fundraising Chief. From time to time, Trustees may also join staff presentations or other training to further support their governance duties.

Management

While the Trustees maintain oversight of the charity's performance, finances and compliance, they delegate the day-to-day management of the charity to its senior leadership team, led by the CEO.

This includes developing UK for UNHCR's annual plans and strategy; growing fundraising, operational capacity and communications; delivering charitable activities such as public awareness and engagement campaigns; and distributing funds to support relief operations in line with our charitable objects.

We also work with a variety of third parties to help us achieve our charitable objects for the benefit of forcibly displaced and stateless people. These can include professional fundraisers who support the charity's management and wider team with specialist skills, such as direct marketing and digital fundraising. The charity does not currently operate any face-to-face fundraising activity.

We expect all third parties who work with us to meet the same high standards as our in-house staff and have contracts in place to ensure all agency partners follow industry best practice and regulatory requirements.

The charity also has comprehensive approval systems in place to ensure all communications with donors and the broader public are accurate and appropriate in the context of the work we support and the Fundraising Regulator Code of Conduct.

UK for UNHCR also retains a fulfilment agency to liaise with donors on our behalf. We provide regular training to their staff, along with briefings on latest refugee crises and relief operations, to ensure they represent UK for UNHCR appropriately.

Remuneration philosophy

The purpose of remuneration is to ensure the charity attracts high-calibre potential employees, to help retain its people and support workforce productivity. UK for UNHCR's ability to achieve positive outcomes for forcibly displaced and stateless people is hugely influenced by the commitment, skill and productivity of its staff.

UK for UNHCR's remuneration, which encompasses financial and non-financial elements, must be fair, sustainable and relevant to workers in the market sectors in which UK for UNHCR competes for labour. Remuneration is set at levels that maximise funding available for charitable activities while ensuring fair pay that attracts expertise that will deliver our charitable objects.

With 2020 being UK for UNHCR's first full year of operation, salaries for staff transferring from UNHCR and for new staff reflected UK charity sector benchmarks. Salaries continue to be reviewed against external pay benchmarks in 2021.

In addition to salaries, the charity offers benefits such as 28 days annual leave, life insurance, an 8% pension contribution, flexible working and an employee assistance programme that provides free confidential services such as GP appointments, counselling sessions and courses in physical and mental wellbeing. All staff also have an annual workplan to support personal objective setting, and training and development needs.

In 2021, the Trustees and senior management team will further develop the charity's remuneration policies as UK for UNHCR continues to grow. The Trustees also have oversight of setting, maintaining and reviewing CEO remuneration and performance. Performance is appraised through a formal process against predetermined objectives.

Administrative details

Charity name

The charity's full name is United Kingdom for UNHCR. However, a working name of 'UK for UNHCR' is also used in public and donor communications.

Registered office

WeWork, 14 Gray's Inn Road, London WC1X 8HN
(until 28 February 2021)

WeWork, 131 Finsbury Pavement, London EC2A 1NT
(from 1 March 2021)

Registered charity number

1183415 (England and Wales)

Board of Trustees in this reporting period:

Rebecca Perlman
(Chair, appointed 14 May 2019)

Arabella Phillimore
(Trustee, appointed 14 May 2019)

Ori Raveh
(Trustee, appointed 7 August 2019)

Keith Felton
(Treasurer, appointed 21 October 2019)

Katy Steward
(Trustee, appointed 7 October 2020)

Senior leadership team in this reporting period:

Emma Cherniavsky
Chief Executive Officer (joined September 2020)

Velibor Milovanovic
Chief Operating Officer (resigned March 2020)

Mark Macdonald
Director of Communications & Corporate Affairs (joined January 2020)
(Acting Chief Operating Officer (March–October 2020))

Fiona Hesselden
Director of Fundraising (joined January 2021)

Lydia Piddock
Director of Strategy & Growth (joined January 2021)

Himali Fernando
Director of Finance (joined April 2021)

Principal professional advisors

Auditors

Menzies LLP, Centrum House, 36 Station Road,
Egham, Surrey TW20 9LF

Bankers

Lloyds Bank, 25 Gresham Street, London EC2V 7HN

Solicitors

Herbert Smith Freehills LLP, Exchange House,
Primrose Street, London EC2A 2EG

Morgan Lewis, Condor House, 5-10 St. Paul's Churchyard,
London EC4M 8AL

Finance

McCrarren FD Consultancy Ltd, 12 Grange Park Road,
Woking, Surrey GU21 4BX

Human Resources

Face2Face HR, Florence Road, Sandhurst, GU47 0QD

IT Services

SpirIT UK, 15 Norfolk Road, Seven Kings, Essex IG3 8LQ

How to contact us with feedback or queries:

By email: supportercare@unrefugees.org.uk

By phone: 020 3761 8094, Monday – Friday between 9am and 5pm

By post: Supporter Care, UK for UNHCR, WeWork, 131 Finsbury Pavement, London EC2A 1NT

By social media:

unrefugeesUK

unrefugeesUK

unrefugeesUK

ukforunhcr

Statement of Trustees' responsibilities

The Trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the Trustees to prepare financial statements for each financial period which give a true and fair view of the state of affairs of the charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the Trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditors:

Each of the persons who are Trustees at the time when this Trustees' Report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the charity's auditors are unaware, and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Approved by order of the members of the Board of Trustees and signed on their behalf by:

.....

Keith Felton, Treasurer and Trustee

UK for UNHCR

Date: 30 April 2021

Independent auditors' report to the members of United Kingdom for UNHCR

Opinion

We have audited the financial statements of United Kingdom for UNHCR (the 'charity') for the year ended 31 December 2020 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

The financial statements have been prepared in accordance with Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standards applicable in the UK and Republic of Ireland (FRS 102) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has been withdrawn.

This has been done in order for the accounts to provide a true and fair view in accordance with the Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 December 2020 and of its incoming resources and application of resources for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the director's use of the going concern basis of accounting in the preparation of the financial statements is appropriate. Our evaluation of the trustees' assessment of the entity's ability to continue to adopt the going concern basis of accounting included reviewing the budget and cash flow forecast for the year ended 31 December 2021 and challenging the assumptions made by management in these reports. We also prepared a senstivity analysis on the budget and made enquiries of management based on the results of our work. We also reviewed post year end management accounts and compared actual results to budgeted results for the first three months of 2021.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Independent auditors' report to the members of United Kingdom for UNHCR (CONTINUED)

Other information

The Trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Auditors' Report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Trustees' Report is inconsistent in any material respect with the financial statements; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of Trustees

As explained more fully in the Trustees' Responsibilities Statement, the Trustees are responsible for the preparation of the financial statements which give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Independent auditors' report to the members of United Kingdom for UNHCR (CONTINUED)

Auditors' responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditors' Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud is detailed below:

- The Charity is subject to laws and regulations that directly affect the financial statements including financial reporting legislation. We determined that the following laws and regulations were most significant including the Charities Act 2011, the Safeguarding Vulnerable Groups Act 2006 and the UK Code of Fundraising Practice. We assessed the extent of compliance with these laws and regulations as part of our procedures on the related financial statement tems.
- We understood how the Charity is complying with those legal and regulatory frameworks by, making inquiries to management, those responsible for legal and compliance procedures and the charity trustees. We corroborated our inquiries through our review of board minutes.
- The engagement partner assessed whether the engagement team collectively had the appropriate competence and capabilities to identify or recognize non-compliance with laws and regulations. The assessment did not identify any issues in this area.
- We assessed the susceptibility of the charity's financial statements to material misstatement, including how fraud might occur. Audit procedures performed by the engagement team included:
  > Identifying and assessing the design effectiveness of controls management has in place to prevent and detect fraud;
  > Understanding how those charged with governance considered and addressed the potential for override of controls or other inappropriate influence over the financial reporting process;
  > Challenging assumptions and judgments made by management in its significant accounting estimates; and
  > Identifying and testing journal entries, in particular any journal entries posted with unusual account combinations.
- As a result of the above procedures, we considered the opportunities and incentives that may exist within the organisation for fraud and identified the greatest potential for fraud in the following areas:
  > Posting of fraudulent journals entries
  > Authorisation, processing and payment of fraudulent expenses

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditors' Report.

Independent auditors' report to the members of United Kingdom for UNHCR (CONTINUED)

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an Auditors' Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and its trustees, as a body, for our audit work, for this report, or for the opinions we have formed.

Menzies LLP
Centrum House
36 Station Road
Egham
Surrey
TW20 9LF

Date: 30 April 2021

Menzies LLP are eligible to act as auditors in terms of section 1212 of the Companies Act 2006.

Statement of financial activities
for the year ended 31 December 2020

	Note	Unrestricted funds 2020 £	Restricted funds 2020 £	Total funds 2020 £	*Total funds 2019 £*
Income from:					
Donations and legacies	4	**1,555,676**	**4,288,329**	**5,844,005**	*475,201*
Total income		**1,555,676**	**4,288,329**	**5,844,005**	*475,201*
Expenditure on:					
Raising funds	5	**618,184**	**-**	**618,184**	*29,693*
Charitable activities	7,8	**681,401**	**4,247,595**	**4,928,996**	*442,105*
Total expenditure		**1,299,585**	**4,247,595**	**5,547,180**	*471,798*
Net movement in funds		**256,091**	**40,734**	**296,825**	*3,403*
Reconciliation of funds:					
Total funds brought forward		**3,403**	**-**	**3,403**	*-*
Net movement in funds		**256,091**	**40,734**	**296,825**	*3,403*
Total funds carried forward		**259,494**	**40,734**	**300,228**	*3,403*

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 39 - 48 form part of these financial statements.

Balance sheet
as at 31 December 2020

	Note		2020 £		*2019 £*
Fixed assets					
Tangible assets	12		**30,855**		*20,058*
			30,855		*20,058*
Current assets					
Debtors	13	**44,503**		*28,299*	
Cash at bank and in hand		**1,996,607**		*790,774*	
		2,041,110		*819,073*	
Creditors: amounts falling due within one year	14	**(1,771,737)**		*(835,728)*	
Net current assets / liabilites			**269,373**		*(16,655)*
Total assets less current liabilities			**300,228**		*3,403*
Total net assets			**300,228**		*3,403*
Charity funds					
Restricted funds			**40,734**		-
Unrestricted funds			**259,494**		*3,403*
Total funds			**300,228**		*3,403*

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:

.....

Keith Felton
(Trustee)

Date: 30 April 2021

The notes on pages 39 - 48 form part of these financial statements.

Statement of cash flows for the year ended 31 December 2020

	2020 £	*2019 £*
Cash flows from operating activities		
Net cash used in operating activities	**1,227,973**	*812,012*
Cash flows from investing activities		
Purchase of tangible fixed assets	**(22,140)**	*(21,238)*
Net cash used in investing activities	**(22,140)**	**(21,238)**
Change in cash and cash equivalents in the year	**1,205,833**	**790,774**
Cash and cash equivalents at the beginning of the year	**790,774**	-
Cash and cash equivalents at the end of the year	**1,996,607**	*790,774*

The notes on pages 39 - 48 form part of these financial statements

Notes to the financial statements for the year ended 31 December 2020

1. General information

United Kingdom for UNHCR is a Charitable Incorporated Organisation registered in England & Wales. The registered address can be found on page 1 and details of the principal activities are set out in the Trustees' Annual Report.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved following the Charities SORP (FRS 102) published on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

United Kingdom for UNHCR meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

The trustees have considered the impact of the COVID 19 outbreak on the status of the charity. They anticipate that sufficient money will continue to be received to cover the outgoings of the charity and that the charity will therefore continue to be a going concern for at least twelve months from the date of approval of the financial statements. The accounts are accordingly prepared on a going concern basis

2.3 Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

The recognition of income from legacies is dependent on establishing entitlement, the probability of receipt and the ability to estimate with sufficient accuracy the amount receivable. Evidence of entitlement to a legacy exists when the charity has sufficient evidence that a gift has been left to them (through knowledge of the existence of a valid will and the death of the benefactor) and the executor is satisfied that the property in question will not be required to satisfy claims in the estate. Receipt of a legacy must be recognised when it is probable that it will be received and the fair value of the amount receivable, which will generally be the expected cash amount to be distributed to the charity, can be reliably measured.

Income from donations is recognised when received.

Gifts in kind donated for distribution are included at valuation and recognised as income when they are distributed to the projects. Gifts donated for resale are included as income when they are sold.

Where the donated good is a fixed asset, it is measured at fair value, unless it is impractical to measure this reliably, in which case the cost of the item to the donor should be used. The gain is recognised as income from donations and a corresponding amount is included in the appropriate fixed asset class and depreciated over the useful economic life in accordance with the charity's accounting policies.

2. Accounting policies (continued)

2.3 Income (continued)

On receipt, donated professional services and facilities are recognised on the basis of the value of the gift to the charity which is the amount it would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

2.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably.

Expenditure on raising funds includes all expenditure incurred by the charity to raise funds for its charitable purposes and includes costs of all fundraising activities events and non-charitable trading.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the charity's objectives, as well as any associated support costs.

Grants payable are charged in the year when the offer is made except in those cases where the offer is conditional, such grants being recognised as expenditure when the conditions attaching are fulfilled. Grants offered subject to conditions which have not been met at the year end are noted as a commitment, but not accrued as expenditure.

All expenditure is inclusive of irrecoverable VAT.

2.5 Tangible fixed assets and depreciation

Tangible fixed assets costing £500 or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, using the straight-line method.

Depreciation is provided on the following basis:

Office equipment	-	33%

2.6 Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

2.7 Pensions

The charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the charity to the fund in respect of the year.

2. Accounting policies (continued)

2.8 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

3. Critical accounting estimates and areas of judgement

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

In the opinion of the trustees there are no significant estimates or areas of judgement that would have a material impact on the financial statements.

4. Income from donations and legacies

	Unrestricted funds 2020 £	**Restricted funds 2020 £**	**Total funds 2020 £**	*Total funds 2019 £*
Donations	1,221,577	3,974,395	**5,195,972**	*145,680*
Legacies	-	150,000	**150,000**	*329,521*
Gifts in kind	334,099	163,934	**498,033**	-
	1,555,676	4,288,329	**5,844,005**	*475,201*
Total 2019	*473,501*	*1,700*	*475,201*	

Income from gifts in kind relates to gifts of goods and services received from other organisations including legal advice, rent discounts, computer equipment and other goods for re-sale.

Notes to the financial statements for the year ended 31 December 2020

5. Expenditure on raising funds

Costs of raising voluntary income

	Unrestricted funds 2020 £	Total funds 2020 £	*Total funds 2019 £*
Consultancy	18,396	**18,396**	*6,132*
Recruitment fees	52,903	**52,903**	*8,554*
Wages and salaries	468,355	**468,355**	*14,136*
Social security costs	45,099	**45,099**	*871*
Pension costs	33,431	**33,431**	*-*
	618,184	**618,184**	*29,693*
Total 2019	*29,693*	*29,693*	

6. Analysis of grants

	Grants to Institutions 2020 £	Total funds 2020 £	*Total funds 2019 £*
Grants to UNHCR	4,252,844	**4,252,844**	*398,334*
Total 2019	*398,334*	*398,334*	

Notes to the financial statements for the year ended 31 December 2020

7. Analysis of expenditure by activities

	Activities undertaken directly 2020 £	Grant funding of activities 2020 £	Support costs 2020 £	Total funds 2020 £	*Total funds 2019 £*
Funds distributed to UNHCR relief operations	17,579	4,252,844	658,573	**4,928,996**	*442,105*
Total 2019	*1,180*	*398,334*	*42,591*	*442,105*	

Analysis of direct costs

	Activities undertaken directly 2020 £	Total funds 2020 £	*Total funds 2019 £*
Other direct costs	-	**-**	*1,180*
Communication and Public Awareness	17,579	**17,579**	-
	17,579	**17,579**	*1,180*
Total 2019	*1,180*	*1,180*	

7. Analysis of expenditure by activities (continued)

Analysis of support costs

	Raising funds for UNHCR 2020 £	Total funds 2020 £	*Total funds 2019 £*
Depreciation	11,343	**11,343**	-
Premises costs	191,840	**191,840**	*24,489*
Legal and professional fees	237,049	**237,049**	*662*
Insurance	3,790	**3,790**	*640*
Accountancy fees	55,913	**55,913**	*16,800*
Staff costs	16,985	**16,985**	-
General Marketing costs	5,157	**5,157**	-
Operation costs	8,893	**8,893**	-
IT and Software Development & Licensing	115,998	**115,998**	-
Governance	10,062	**10,062**	-
Sundry expenses	1,543	**1,543**	-
	658,573	**658,573**	*42,591*
Total 2019	*42,591*	*42,591*	

8. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2020 £	Restricted funds 2020 £	Total funds 2020 £	*Total funds 2019 £*
Funds distributed to UNHCR relief operations	681,401	4,247,595	**4,928,996**	*442,105*
Total 2019	*441,805*	*300*	*442,105*	

Notes to the financial statements for the year ended 31 December 2020

9. Auditors' remuneration

	2020 £	As restated 2019 £
Fees payable to the charity's auditor for the audit of the charity's annual accounts	**7,500**	*7,200*
Fees payable to the charity's auditor in respect of:		
Non audit services	**48,412**	*9,600*

10. Staff costs

	2020 £	2019 £
Wages and salaries	**468,355**	*14,136*
Social security costs	**45,099**	*871*
Contribution to defined contribution pension schemes	**33,431**	-
	546,885	*15,007*

The average number of persons employed by the charity during the year was as follows:

	2020 No.	2019 No.
Administrative staff	**10**	*1*

The number of employees whose employee benefits (excluding employer pension costs) exceeded £60,000 was:

	2020 No.	2019 No.
In the band £70,001 - £80,000	**1**	-

The remuneration and benefits received by key management personnel totalled £174,498 during the year (2019: £14,937).

11. Trustees' remuneration and expenses

During the year, no Trustees received any remuneration or other benefits *(2019 - £NIL)*.

During the year ended 31 December 2020, no Trustee expenses have been incurred *(2019 - £NIL)*.

Notes to the financial statements for the year ended 31 December 2020

12. Tangible fixed assets

	Office equipment £
Cost or valuation	
At 1 January 2020	**21,238**
Additions	**22,140**
At 31 December 2020	**43,378**
Depreciation	
At 1 January 2020	**1,180**
Charge for the year	**11,343**
At 31 December 2020	**12,523**
Net book value	
At 31 December 2020	**30,855**

13. Debtors

	2020 £	*2019 £*
Due within one year		
Trade debtors	**9,118**	-
Other debtors	**4,300**	*7,100*
Prepayments and accrued income	**31,085**	*21,199*
	44,503	*28,299*

Notes to the financial statements for the year ended 31 December 2020

14. Creditors: Amounts falling due within one year

	2020 £	*2019 £*
Trade creditors	**34,602**	*9,297*
Amounts owed to Espana con ACNUR	**-**	*21,238*
Amounts owed to UNHCR	**1,603,963**	*386,876*
Other taxation and social security	**17,817**	*3,183*
Other creditors	**4,682**	*-*
Accruals and deferred income	**110,673**	*415,134*
	1,771,737	*835,728*

	2020 £
Deferred Income	
Deferred income at 1 January 2020	**-**
Resources deferred during the year	**96,347**
	96,347

Deferred income at the year end relates to income received for 2021 relief efforts to keep refugees safe from COVID-19.

15. Summary of funds

Summary of funds - current year

	Balance at 1 January 2020 £	Income £	Expenditure £	Balance at 31 December 2020 £
General funds	**3,403**	**1,555,676**	**(1,299,585)**	**259,494**
Restricted funds	**-**	**4,288,329**	**(4,247,595)**	**40,734**
	3,403	**5,844,005**	**(5,547,180)**	**300,228**

The restricted funds at the year end relate to funds raised for UNHCR relief operations overseas.

Notes to the financial statements for the year ended 31 December 2020

15. Summary of funds (continued)

Summary of funds - prior year

	Income £	*Expenditure* £	*Balance at 31 December 2019* £
General funds	*473,501*	*(470,098)*	*3,403*
Restricted funds	*1,700*	*(1,700)*	-
	475,201	*(471,798)*	*3,403*

16. Analysis of net assets between funds

Analysis of net assets between funds - current period

	Unrestricted funds 2020 £	**Restricted funds 2020 £**	**Total funds 2020 £**
Tangible fixed assets	30,855	-	**30,855**
Current assets	2,000,376	40,734	**2,041,110**
Creditors due within one year	(1,771,737)	-	**(1,771,737)**
Total	259,494	40,734	**300,228**

17. Related party transactions

The charity has not entered into any related party transaction during the year, nor are there any outstanding balances owing between related parties and the charity at 31 December 2020.

www.unrefugees.org.uk

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