

PHOENIX WOMEN'S AID

England & Wales · Charity number 1183300

Details

Status Registered

Legal form CIO

Registered 2019-05-08

Register [View on the Charity Commission register](#)

Contact

Address 12 - 13 Priory Place
Doncaster
South Yorkshire
DN1 1BL

Phone 07932069153

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Website www.phoenixwomensaid.co.uk

Activities

Objects: THE OBJECTS FOR WHICH THE CHARITY IS TO PROMOTE THE PROTECTION OF VICTIMS AND SURVIVORS WHO HAVE SUFFERED FROM OR ARE EXPOSED TO DOMESTIC VIOLENCE AND ABUSE BY SUCH MEANS AS ARE CHARITABLE INCLUDING BUT NOT LIMITED TO, THE PRESERVATION AND PROTECTION OF THEIR MENTAL AND PHYSICAL HEALTH, THE RELIEF OF NEED AND THE ADVANCEMENT OF EDUCATION CONCERNING DOMESTIC VIOLENCE AND ABUSE.

Activities: In supporting victims and survivors who are living with or fleeing Domestic Violence and Abuse, we provide the following services:- Advice Helpline;- Emergency Refuge accommodation and support;- Training programmes for Children, Young People and Adults;- Therapeutic Intervention;- Advocacy, emotional and practical support;- Interpretation, translation and Immigration Services

Classification

- **How:** Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Education/training, Disability, Human Rights/religious Or Racial Harmony/equality Or Diversity
- **Who:** Children/young People, Other Defined Groups

Geography

- Doncaster

Finances

Period end	Income	Expenditure	Assets	Employees
2024-12-31	£1,163,360	£1,083,687	£214,977	13
2023-12-31	£977,083	£906,812	£105,493	10
2022-12-31	£586,039	£728,793	£35,222	9
2021-12-31	£404,593	£472,980	-	-
2020-12-31	£313,061	£189,457	-	-

Trustees

Name	Role	Appointed
JANE AMANDA CARTWRIGHT	Chair	2016-05-23
ALAN ELVIDGE		2018-03-05
HAYLEY JANE GRACE CARTWRIGHT		2016-05-23
ZABIDA RASHID		2023-04-01

PHOENIX WOMEN'S AID

England & Wales - Charity number 1183300

Accounts

Charity registration number: 1183300

Phoenix Women's Aid

Trustees' Report and Financial Statements

for the Year Ended 31 December 2024

Phoenix Women's Aid

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Phoenix Women's Aid

Reference and Administrative Details

Trustees	Mr Alan Elvidge Miss Hayley Cartwright Ms Jane Cartwright Mrs Zabida Rashid
Senior Management	Ms Vesta Ryng
Charity registration number	1183300
Registered Office	12 - 13 Priory Place Doncaster South Yorkshire DN1 1BL
Auditor	Hawsons Chartered Accountants 5 Sidings Court White Rose Way Doncaster South Yorkshire DN4 5NU
Bankers	The Co-op Bank Cooperative Bank Plc, 31 St. Sepulchre Gate Doncaster South Yorkshire, DN1 1TD HSBC Doncaster 1 High Street Doncaster South Yorkshire DN1 1EE

Phoenix Women's Aid
Trustees' Annual Report
For the year ended 31 December 2024

The Trustees present their report and the audited financial statements of the charity for the year ended 31 December 2024.

The financial statements have been prepared in accordance with the accounting policies set out in notes to the accounts and comply with the charity's governing document, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland published in October 2019.

Trustees of the charity

The directors of the charitable company are its trustees for the purposes of charity law. The trustees who have served during the year and since the year end were as follows:

Mr Alan Elvidge
Miss Hayley Cartwright
Ms Jane Cartwright
Mrs Zabida Rashid

Objectives and activities

Objects and aims

The Object of the charity is to promote the protection of victims and survivors who have suffered from or are exposed to Domestic Violence and Abuse by such means as are charitable including but not limited to, the preservation and protection of their mental and physical health, the relief of need and the advancement of education concerning Domestic Violence and Abuse.

Services are delivered in order to meet the needs of victims and survivors of Domestic Violence and Abuse as defined in the Domestic Abuse Act 2021, committed by one person against another who are personally connected and any child personally connected that sees, hears or experiences the abuse, defined as:

- a) Physical or sexual abuse;
- b) Violent or threatening behaviour;
- c) Controlling or coercive behaviour;
- d) Psychological, emotional, or other abuse.

This definition of abuse also includes Honour Based Violence, Forced Marriage and Female Genital Mutilation.

Phoenix Women's Aid

Trustees' Annual Report (continued) For the year ended 31 December 2024

Objectives, strategies and activities

The main activities undertaken by the Charity in relation to our Object and for public benefit include the following provisions for victims and survivors fleeing or living with Domestic Violence and Abuse;

- Community based services including the helpline, emotional and practical advice and support as well as awareness raising courses with regards to Domestic Violence and the Freedom Programme;
- Confidential safe and supportive emergency and dispersed accommodation;
- Subsistence for destitute victims fleeing Domestic Violence and Abuse who have no recourse to public funds;
- Immigration advice and support for destitute victims with no recourse to public funds;
- Counselling and therapeutic support including an annual trip to the coast;
- Volunteering opportunities, management, co-ordination, and support;
- Partnership working to promote the needs and voice of our beneficiaries with external agencies as well as inform and improve our working practice;
- Working with survivors to build a network of Domestic Abuse Peers to support each other and raise awareness of the Domestic Abuse and the provision available to victims needing to help;
- Providing opportunities for survivors accessing services to contribute to the running of the charity to build their confidence, self-esteem and self-worth.

Phoenix Women's Aid referrals access different services across the organisation, this includes refuge, counselling, peer support, practical and emotional support. Referrals are defined as victims, survivors, beneficiaries and include women, men, LGBTQ+ and family which comprises of children, young persons and family pets. Referrals come from external statutory or voluntary agencies as well as employers and by word of mouth.

Public benefit

The activities described above, and achievements and future plans outlined elsewhere in this report deliver positive change to a large number of people and to the community in general, and thus deliver public benefit.

The trustees confirm that they have complied with the requirements of section 17 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

Phoenix Women's Aid

Trustees' Annual Report (continued) For the year ended 31 December 2024

Achievements and Performance

Phoenix continues to deliver frontline services and respond to crisis and longer-term support. To support the sustainability of the charity with the generating of unrestricted income to develop services and meet beneficiary need. Our premises on Priory Place continue to be wholly dedicated to a safe community space with drop in, therapeutic support and activities for use respectively by women and girls and men and boys.

The Charity's focus during 2024, has been to continue to develop its infrastructure and increase the organisation's capacity to generate unrestricted funding to support the sustainability and development of frontline services. This includes taking steps to purchase Freehold, the 24 St. Sepulchre Gate Charity Shop and bringing this income generating asset into the charity. These negotiations are ongoing.

The Charity continues to receive support and collaboration of Colburn Services, Highlander, WayV, IT Works, Active Copier Systems Ltd, Doncaster Council and the dedication of the Phoenix team.

The financial burden on the charity continues to impact on our funds with regards to providing support and accommodation to destitute victims with no recourse to public funds. Increasing our income to support growth, sustain provision, increase capacity and continue to meet client need continues to be a priority. Amazon continue to support our Charity in these endeavours with donations of goods for the charity's office and refuge use as well as to sell in the Charity Shops, often on a weekly basis, during 2024.

Doncaster City Council and their Housing Benefit Team continue to support victims in refuge with rents and support costs. Although the viability of social housing registration would financially impact the Charity and the fact that the Charity is a small concern in comparison to the larger housing associations that access registration, Phoenix is still working towards achieving this registration.

We continue to facilitate Inspections to our properties, which during 2024 include SHIP and Licensing.

Phoenix Women's Aid professional memberships continue.

IT Works provides the monitoring tool that facilitates quantitative and qualitative data collection. The external case file review planned for 2024, will be undertaken in the first and second quarters of 2026. This file review that will provide an insight as to the robustness of this system, for both the charity and external stakeholders, whilst ensuring the anonymity of our service beneficiaries.

The Children and Young Peoples therapeutic space for families living with or fleeing from Domestic Violence and Abuse was created with facilities that include a group cinematic experience space.

Volunteering opportunities at Phoenix WoMen's Aid include counselling placements, charity shop volunteers and peer support. Many of our volunteers are survivors of Domestic Violence and Abuse and volunteer as part of wanting 'to give back', socialise with others, gain new skills as well as develop their existing skills, improve language acquisition and help boost confidence and self-worth.

The Resident's Committee is going well. This group meets quarterly and includes discussions about the annual trips, social housing requirements, health and safety, publicity, volunteer opportunities, income generation.

Phoenix Women's Aid

Trustees' Annual Report (continued) For the year ended 31 December 2024

Trustees express their recognition of the workers and volunteers who continue to go over and above to ensure our clients and residents needs are met, as we continue to operate fully, frontline, responding to referrals to refuge whilst ensuring face to face as well as remote access to our community-based services. During this period, there were 18 employees and 32 volunteers.

Income generation has increased significantly both in terms of reserves, restricted and unrestricted funds but so has expenditure. The need to acquire more leased property with the waiting lists we have for refuge and to increase capacity to meet demand requires a constant review of potential income streams.

We are fortunate to continue to receive public support either financially or with donated goods or services, to assist with the needs of residents in refuge and in the community. This includes the following: -

- Community Fund;
- Amazon Doncaster;
- IKEA Doncaster;
- Screwfix;
- UK Visas and Immigration eVisa Grant Funding;
- Doncaster City Council;
- Individual Donators;
- Local Business and Organisations;

Our Charity shops which include the newly acquired lease for 30 Printing Office Street (as a Furniture Charity Shop) and 24 St. Sepulchre Gate (Charity Superstore), are not only vital to the generation of unrestricted income, they also facilitate our continued awareness raising of Domestic Abuse with information displayed about the charity with staff and volunteers able to provide customers with a knowledgeable explanation of the work we undertake. The Charity shops also provide front facing access to services for victims and survivors seeking help. Additionally, these shops store and provide goods in crisis to destitute clients, opportunities for clients to get involved with the charity's activities and promote their social and personal well-being, if they wish to do this as well as the recycling of furniture and goods for environmental sustainability.

Phoenix Women's Aid

Trustees' Annual Report (continued) For the year ended 31 December 2024

Financial review

Policy on reserves

As at 31 December 2024, the total reserves carried forward amounted to £214,977, all of which are unrestricted.

The trustees have reviewed the charity's reserves policy and identified the following requirements:

- Meet contractual liabilities should the organisation have to close. This includes redundancy pay, amounts due to creditors and commitments under leases eg mobile phones, rents, professional services
- To meet unexpected costs like break down of essential office machinery, staff cover re illness, maternity leave, parental leave, and legal costs defending the company's interest. This includes authorised staff cover payments for sickness and holidays.
- To replace equipment as it wears out.
- To allow some independence from housing revenue account and the Community Fund and provide services to our clients with no recourse to public funds.
- To provide working capital when funding is still pending.
- From time-to-time funding has certain restrictions which means that by law it must be held in a restricted reserves until it is spent in line with the funding agreement.
- To cover any pension deficits of our Pension provider.

Principle funding sources

As noted elsewhere in the financial statements the charity's principal funding sources are:

- rental and other income from the letting of property to beneficiaries
- charity trading income from the sale of donated goods via the charity's shop
- grant income - which during the year was mainly from DMBC Community Hub grants.

A prudent level of reserves

- 1) Redundancies with one month's notice. Trustees need to agree a redundancy cap benchmarked with Government practice and in discussion with Accountant.
- 2) Rents, lease commitments and other operating costs

Unrestricted Funds

Unrestricted Funds are funds the charity receives to further its objects. These funds can be donations, grants or fees earned.

Subject to the Reserves Policy, the MD and Trustees can consider funding other charity priorities not addressed within the budgeting plan.

Phoenix Women's Aid

Trustees' Annual Report (continued) For the year ended 31 December 2024

Restricted Funds

Restricted funds represent income received for specific charitable purposes as determined by the grant provider.

These funds are used solely to support the charity's activities in line with the terms of the funding. During the year, restricted income was applied towards the charity's activities and projects, and the funds received were fully utilised for their intended purposes.

Pension Liabilities

It is our understanding that when an employer withdraws from a pension scheme which is in deficit, the employer is required by law to pay its share of the deficit, calculated on a statutory basis. The maximum cost of liabilities is to be determined and added to our costs of closure.

Monitoring and reviewing of reserves policy

The trustees will consider current costs of closure and examine the level of reserves each year when setting the following years budget.

This reserves policy will be reviewed by the Trustees, annually.

Plans for future periods

Aims and key objectives for future periods

1. Continue to increase income to support growth, sustain current provision, increase capacity and continue to meet client need;
2. Continue to strengthen our recording and reporting systems to meet keep pace with the Charity's growth and evolving needs;
3. Work towards sourcing an accountant that can support our charity's securing our Social Landlord's Licence and membership of professional bodies that support our Charity Objects and activities;
4. Facilitate survivor's production of art and creative writing to display at Phoenix Survivors artwork and creative writing at the Charity's first Art exhibition and survivors' artwork and creative writing
5. Continue to support survivors accessing opportunities for volunteering with our charity;
6. Review membership of the Trustee Board with the aim of increasing membership and the recruitment of a resident representative to the Board;
7. Continue IAA registration and review the affordability of a fully operational legal department within the charity;
8. Review and update policies and procedures;
9. Work towards purchasing 24 St. Sepulchre Gate Charity Shop as a key income generator and bringing an asset into the charity that will support the charity's sustainability and service development and delivery;
10. Continue with the project delivery funded by the Community Fund, eVisa and the Local Authority Domestic Abuse HUB.

Structure, governance and management

Nature of governing document

The organisation is operated under the rules of its Constitution which was adopted on the 8th May 2019.

Phoenix Women's Aid

Trustees' Annual Report (continued) For the year ended 31 December 2024

Recruitment and appointment of trustees

Phoenix Women's Aid is run by a board of Trustees who delegate responsibility to the Managing Director for the operational and strategic management of the operation. The Managing Director is supported and advised in this role by external consultants who are specialists and experienced in their field. This includes HR, Accounts, Communication Systems and Property Management. The trustees regularly review the composition of the board and recruit new trustees in the light of skills and experience required and available. Trustees are appointed by the existing board.

The trustees regularly review the composition of the board and recruit new trustees in the light of skills and experience required and available. Trustees are appointed by the existing board.

Induction and training of trustees

Trustees ratify all policies and procedures and receive these as part of their induction and training when appointed. Induction and Training include internal Domestic Abuse Training (Champions Against Domestic Abuse), periodic training resources with regards to the field of Domestic Violence and Abuse, Charity Commission emails, the CC3 and Charity Trustee Welcome Pack as well as an annual review of these documents.

Arrangements for setting key management personnel remuneration

The managing director is the key management personnel of the charity. The remuneration of key management personnel is determined by the board of trustees following an annual salary review which takes into account inflation, performance, responsibility and the organisations commitment to maintaining an equitable pay structure.

Organisational structure

The organisation operates as a Charitable Incorporated Organisation (CIO) registered on the 8th May 2019 with the Charity Commission. Prior to this the organisation operated as a constituted group set up on the 23rd May 2016.

The organisation is governed by a Board of Trustees, who determine strategic direction and policy.

The day-to-day operation is carried out by the Managing Director who has delegated authority and operates under the rules of the Charity's Constitution, adopted on the 8th May 2019.

Responsibility for the Charity is with the Board of Trustees with delegated authority to the Managing Director. The organisation is structured hierarchical with the Managing Director supported by department leads with consultation and collaboration at the centre of delivery, at all levels.

Phoenix Women's Aid

Trustees' Annual Report (continued) For the year ended 31 December 2024

Relationships with related parties

Related parties, volunteers and others

The organisation would not be viable without the dedication of its staff and volunteers as well as the consultants that advise, the contractors that carry out work whilst sensitive to the nature of our work and the many organisations and members of the public that support our activities and provide guidance. This includes our landlords, letting agents, statutory bodies, individuals and organisations that donate goods, services or funds to support our work. The Trustees take this opportunity to thank all the individuals and organisations that support the work of the charity and the beneficiaries we serve.

We continue to work with other statutory and voluntary agencies as part of our frontline delivery with regards to accessing timely support for the clients and residents we serve.

Major risks and management of those risks

The Trustees acknowledge their duty to identify and review the risks to which the Charity is exposed and to ensure appropriate controls are in place to mitigate or eliminate risk thus providing reasonable assurance against fraud and error and meet legislative requirements with regards to general operations. Risk Management is ongoing at all levels of the organisation, with delegated authority given the Managing Director who has over 30 years' experience in the field of Health and Safety, a member of the International Institute of Risk and Safety Management (IIRSM) with business experience at board level for over 14 years. The Managing Director is supported by Colburn Services regards to HR and financial matters and advice from third party organisations with reference to government guidance is sought, where needed.

The annual report was approved by the trustees of the charity on 29/10/25 and signed on its behalf by:


Ms Jane Cartwright
Trustee

Phoenix Women's Aid

Statement of Trustees' Responsibilities

The trustees are responsible for preparing the trustees' report and the financial statements in accordance with the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and applicable law and regulations.

The law applicable to charities requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP, 2019 (FRS102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards, have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue on that basis.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charities (Accounts and Reports) Regulations 2008, and the provisions of the constitution. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Approved by the trustees of the charity on 29/10/25 and signed on its behalf by:


.....
Ms Jane Cartwright
Trustee

Phoenix Women's Aid

Independent Auditor's Report to the Members of Phoenix Women's Aid For the year ended 31 December 2024

Opinion

We have audited the financial statements of Phoenix Women's Aid (the 'charity') for the year ended 31 December 2024, which comprise the Statement of Financial Activities, Balance Sheet, Statement of Cash Flows, and Notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 December 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Phoenix Women's Aid

Independent Auditor's Report to the Members of Phoenix Women's Aid (continued) For the year ended 31 December 2024

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the original financial statements were authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Charities Act 2011 requires us to report to you if, in our opinion:

- the information given in the trustees' report is inconsistent in any material respect with the financial statements; or
- Sufficient accounting records have not been kept; or
- certain disclosures of trustees remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities set out on page 10, the trustees (who are also the directors of the charity for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Phoenix Women's Aid

Independent Auditor's Report to the Members of Phoenix Women's Aid (continued) For the year ended 31 December 2024

Auditor responsibilities for the audit of the financial statements

We have been appointed auditor under the section 144 of the Charities Act 2011 and report in accordance with this Act and relevant regulations made or having any effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Audit procedures performed by the engagement team included:

- Discussions with management and those responsible for legal compliance procedures within the charity to obtain an understanding of the legal and regulatory framework applicable to the charity and how the charity complies with that framework, including consideration of known or suspected instances of non-compliance with laws and regulations and fraud;
- Identifying and assessing the design effectiveness of controls that management has in place to prevent and detect fraud and non-compliance with laws and regulations;
- Challenging assumptions and judgements made by management in their significant accounting estimates.
- Identifying and testing journal entries, in particular any journal entries posted with unusual account combinations or posted by senior management.

There are inherent limitations in the audit procedures described above and the more removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we are to become aware of it. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at www.frc.org.uk/auditors/audit-assurance/auditor-s-responsibilities-for-the-audit-of-the-fi/description-of-the-auditor-s-responsibilities-for. This description forms part of our auditor's report.

Other matters which we are required to address

The comparative figures for the year ended 31 December 2023 were not audited.

Phoenix Women's Aid

**Independent Auditor's Report to the Members of Phoenix Women's Aid
(continued)
For the year ended 31 December 2024**

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and reports) regulations 2008. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and its trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Hawsons

.....
Daniel Wood (Senior Statutory Auditor)
For and on behalf of Hawsons Chartered Accountants, Statutory Auditor

5 Sidings Court
White Rose Way
Doncaster
South Yorkshire
DN4 5NU

30/10/2025
Date:.....

Phoenix Women's Aid

Statement of Financial Activities for the Year Ended 31 December 2024

		Unrestricted funds	Restricted funds	Total 2024	(Unaudited) As Restated Total 2023
	Note	£	£	£	£
Income and endowments from:					
Donations and legacies	2	62,254	104,720	166,974	178,615
Charitable activities	3	630,393	-	630,393	572,075
Other trading activities	4	365,982	-	365,982	244,212
Other income	5	11	-	11	31
Total income		<u>1,058,640</u>	<u>104,720</u>	<u>1,163,360</u>	<u>994,933</u>
Resources expended					
Raising funds	6	(68,314)	-	(68,314)	(61,858)
Charitable activities	7	<u>(864,649)</u>	<u>(150,724)</u>	<u>(1,015,373)</u>	<u>(854,891)</u>
Total expenditure		<u>(932,963)</u>	<u>(150,724)</u>	<u>(1,083,687)</u>	<u>(916,749)</u>
Net incoming resources/(outgoing resources)		125,677	(46,004)	79,673	78,184
Transfers between funds		<u>(6,827)</u>	<u>6,827</u>	<u>-</u>	<u>-</u>
Net movement in funds		118,850	(39,177)	79,673	78,184
Reconciliation of funds					
Total funds brought forward (As restated)		<u>96,127</u>	<u>39,177</u>	<u>135,304</u>	<u>57,120</u>
Total funds carried forward	21	<u><u>214,977</u></u>	<u><u>-</u></u>	<u><u>214,977</u></u>	<u><u>135,304</u></u>

All of the charitable company's activities derive from continuing operations during the above two periods.

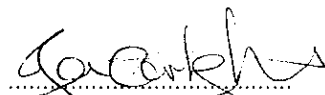
The Statement of Financial Activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid
(Registration number: 1183300)
Balance Sheet as at 31 December 2024

	Note	2024 £	(Unaudited) As Restated 2023 £
Fixed assets			
Tangible assets	14	43,647	38,810
Current assets			
Debtors	15	50,875	7,965
Cash at bank and in hand	16	<u>191,718</u>	<u>128,908</u>
		242,593	136,873
Creditors: Amounts falling due within one year	17	<u>(71,263)</u>	<u>(40,379)</u>
Net current assets		<u>171,330</u>	<u>96,494</u>
Net assets		<u>214,977</u>	<u>135,304</u>
Charity funds			
Restricted income funds			
Restricted funds		-	39,177
Unrestricted income funds			
Unrestricted funds		<u>214,977</u>	<u>96,127</u>
Total charity funds	21	<u>214,977</u>	<u>135,304</u>

The financial statements on pages 15 to 32 were approved by the trustees, and authorised for issue on 21/10/25 and signed on their behalf by:


 Ms Jane Cartwright
 Trustee

Phoenix Women's Aid

Statement of Cash Flows for the Year Ended 31 December 2024

	Note	2024 £	(Unaudited) As Restated 2023 £
Cash flows from operating activities			
Net cash income		79,673	78,184
Adjustments to cash flows from non-cash items			
Depreciation		12,070	12,979
Donated capital and capital grants		<u>(8,506)</u>	<u>-</u>
		83,237	91,163
Working capital adjustments			
Increase in debtors	15	(49,199)	(2,599)
Increase in creditors	17	<u>37,172</u>	<u>20,453</u>
Net cash flows from operating activities		<u>71,210</u>	<u>109,017</u>
Cash flows from investing activities			
Acquisitions of tangible assets		(8,400)	(17,850)
Proceeds from sale of tangible assets		<u>-</u>	<u>500</u>
Net cash flows from investing activities		<u>(8,400)</u>	<u>(17,350)</u>
Net increase in cash and cash equivalents		62,810	91,667
Cash and cash equivalents at 1 January		<u>128,908</u>	<u>37,241</u>
Cash and cash equivalents at 31 December		<u><u>191,718</u></u>	<u><u>128,908</u></u>

All of the cash flows are derived from continuing operations during the above two periods.

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2024

1 Accounting policies

The following accounting policies have been used consistently in dealing with items which are considered material to the charitable company's affairs.

Statement of compliance

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)) (issued in October 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Basis of preparation

Phoenix Women's Aid meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

The financial statements are prepared in sterling, which is the functional currency of the charity.

Going concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The nature of estimation means that the outcomes could differ from those estimates. The most significant area of estimation uncertainty for the charity is in relation to the useful economic life of the fixed assets.

Income and endowments

Voluntary income including donations, gifts, legacies and grants that provide core funding or are of a general nature is recognised when the charity has entitlement to the income, it is probable that the income will be received and the amount can be measured with sufficient reliability.

Donations and legacies

Donations and legacies are recognised on a receivable basis when receipt is probable and the amount can be reliably measured.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2024 (continued)

1 Accounting policies (continued)

Donated services and facilities

On receipt, donated services and facilities are recognised on the basis of the value of the gift to the charity which is determined as the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is recognised as expenditure in the period of receipt.

The charity benefits from a significant amount of volunteer time. In accordance with the Charities SORP (FRS102), the value of volunteer time is not recognised in the financial statements.

Other trading activities

Income from goods donated for sale in the charity's shops is recognised at the point of sale. As a result of the high volume of low value donated goods received by the charity, the cost of recognising these items at fair value on receipt would outweigh the benefit of recognising them in the financial statements.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on estimated usage.

Raising funds

These are costs incurred in attracting voluntary income and trading activities that raise funds, including the costs of operating the charity's shops.

Charitable activities

Charitable expenditure comprises those costs incurred by the charitable company in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support costs

Support costs include are those functions which assist the work of the charity but do not directly undertake charitable activities, including admin costs, finance, IT, governance costs and other central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating staff costs by the time spent and other costs by their usage.

Governance costs

These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including preparation of statutory accounts, independent examination and other services provided by the independent examiner, and trustees meetings and reimbursed expenses.

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2024 (continued)

1 Accounting policies (continued)

Government grants

Government grants are recognised based on the performance model and are measured at the fair value of the asset received or receivable. Grants are classified as relating either to revenue or to assets. Grants relating to revenue are recognised in income in the period in which the charity has entitlement to the income and any performance conditions have been met. Grants relating to assets are recognised in full when there is unconditional entitlement to the grant.

Taxation

The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charitable company is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets

Individual fixed assets costing £500.00 or more are initially recorded at cost.

Depreciation and amortisation

Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Motor Vehicles	25% Reducing balance
Furniture and equipment	25% Reducing balance

Trade debtors

Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charitable company will not be able to collect all amounts due according to the original terms of the receivables.

Prepayments are valued at the amount prepaid.

Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2024 (continued)

1 Accounting policies (continued)

Trade creditors

Creditors and provisions are recognised when there is an obligation at the balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Creditors and provisions are normally recognised at their settlement amount.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees discretion in furtherance of the objectives of the charity.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post retirement obligations

The charity operates a defined contribution pension scheme which is a pension plan under which fixed contributions are paid into a pension fund and the charity has no legal or constructive obligation to pay further contributions even if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

Contributions to defined contribution plans are recognised in the Statement of Financial Activities when they are due. If contribution payments exceed the contribution due for service, the excess is recognised as a prepayment.

Financial instruments

Classification

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method. The charity does not currently have any bank loans.

Operating leases

Rental income and charges are recognised on a straight-line basis over the term of the lease.

Charity status

Phoenix Women's Aid is a Charitable Incorporated Organisation registered in England and Wales (CE017417) on 8 May 2019 and is a registered charity (1183300).

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2024 (continued)

2 Income from donations and legacies

	Unrestricted Funds £	Restricted funds £	Total 2024 £	(Unaudited) As restated Total 2023 £
Donations and legacies;				
Donations from individuals	62,254	-	62,254	35,573
Community fund	-	88,332	88,332	137,042
eVisa	-	11,483	11,483	-
Active Therapy	-	999	999	-
Domestic Abuse Hub	-	2,906	2,906	-
Screwfix Foundation	-	-	-	5,000
Dont be alone at Christmas	-	1,000	1,000	-
Amazon	-	-	-	1,000
	62,254	104,720	166,974	178,615

3 Income from charitable activities

	Unrestricted funds £	Total 2024 £	(Unaudited) As restated Total 2023 £
Supporting victims of domestic abuse	630,393	630,393	572,075

4 Income from other trading activities

	Unrestricted funds £	Total funds £	(Unaudited) As restated Total 2023 £
Trading income;			
Shop income from sale of donated goods and services	365,982	365,982	244,212
	365,982	365,982	244,212

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid

**Notes to the Financial Statements for the Year Ended 31 December 2024
(continued)**

5 Other income

	Unrestricted funds	(Unaudited) As restated Total funds
	£	£
Other income	11	11
Total for 2024	11	11
Total for 2023	31	31

6 Expenditure on raising funds

a) Costs of trading activities

	Unrestricted funds	Total 2024	(Unaudited) As restated Total 2023
Note	£	£	£
Fundraising trading costs; fundraising	6,531	6,531	2,879
Rent and rates	52,833	52,833	47,751
Light, heat and utilities	6,232	6,232	10,887
Repairs and maintenance	2,718	2,718	341
	68,314	68,314	61,858

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2024 (continued)

7 Expenditure on charitable activities

	Unrestricted funds £	Restricted funds £	Total 2024 £	Total 2023 £
Supporting victims of domestic abuse	864,649	150,724	1,015,373	854,891
	Activity undertaken directly	Activity support costs	2024 £	(Unaudited) As restated 2023 £
Rent and rates	346,393	77,217	423,610	369,164
Wages and salaries	-	318,684	318,684	234,295
Light, heat and utilities	74,944	9,468	84,412	53,847
Beneficiary support costs	3,748	-	3,748	11,165
Repairs and maintenance	26,810	5,414	32,224	84,279
Motor and travel	-	8,670	8,670	13,086
Insurance	-	6,526	6,526	5,012
Telephone and fax	8,179	4,991	13,170	10,127
Office expenses	-	5,021	5,021	1,045
Printing, postage & stationary	-	12,566	12,566	3,005
Legal and professional fees	-	52,291	52,291	22,723
Sundry expenses	-	6,646	6,646	1,854
Volunteer expenses	-	8,413	8,413	4,539
IT costs	-	11,429	11,429	21,950
Professional subscriptions	-	381	381	-
Depreciation	-	12,070	12,070	3,042
Governance costs	-	15,511	15,511	5,820
	<u>460,075</u>	<u>555,297</u>	<u>1,015,373</u>	<u>844,953</u>

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2024 (continued)

8 Analysis of support costs

	Unrestricted funds £	2024 £	(Unaudited) As restated 2023 £
Auditors remuneration and other financial services	15,511	15,511	-
Examination of the financial statements	-	-	795
Legal fees	-	-	895
	15,511	15,511	1,690

9 Net incoming/outgoing resources

Net incoming resources for the year include:

	2024 £	(Unaudited) As restated 2023 £
Operating leases - other assets	436,458	89,925
Depreciation of fixed assets	12,070	3,042

10 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charitable company during the year.

Donations made by the trustees without any conditions attached totalled £Nil for the year (2023 - £39)

11 Staff costs

	2024 £	(Unaudited) As restated 2023 £
Wages and salaries	292,381	217,859
Social security costs	21,708	13,033
Pension costs	4,595	3,402
	318,684	234,294

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2024 (continued)

11 Staff costs (continued)

The monthly average number of persons (including senior management / leadership team) employed by the charity during the year expressed as full time equivalents was as follows:

	2024	(Unaudited) As restated 2023
	No	No
Managing Director	1	1
Other staff	12	7
	<u>13</u>	<u>8</u>

The average number of employees on a headcount basis was 13 (2023: 10)

The total employee benefits of the key management personnel of the charitable company were £47,083 (2023 - £18,814).

No employee received emoluments of more than £60,000 during the year.

12 Auditors' remuneration

	2024	(Unaudited) As restated 2023
	£	£
Auditor's remuneration	<u>12,500</u>	<u>-</u>

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2024 (continued)

13 Taxation

The charitable company is a registered charity and is therefore exempt from taxation.

14 Tangible fixed assets

	Furniture and equipment £	Motor vehicles £	Total £
Cost			
At 1 January 2024 (As restated)	60,346	10,925	71,271
Additions	16,907	-	16,907
At 31 December 2024	77,253	10,925	88,178
Depreciation			
At 1 January 2024 (As restated)	27,556	4,905	32,461
Charge for the year	10,565	1,505	12,070
At 31 December 2024	38,121	6,410	44,531
Net book value			
At 31 December 2024	39,132	4,515	43,647
At 31 December 2023 (As restated)	32,790	6,020	38,810

15 Debtors

	2024	(Unaudited) As restated 2023
	£	£
Prepayments	4,706	4,411
Other debtors	46,169	3,554
	50,875	7,965

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2024 (continued)

16 Cash and cash equivalents

	2024	(Unaudited) As restated 2023
	£	£
Cash on hand	4,474	17,115
Cash at bank	187,244	111,793
	<u>191,718</u>	<u>128,908</u>

17 Creditors: amounts falling due within one year

	2024	(Unaudited) As restated 2023
	£	£
Trade creditors	102	501
Other taxation and social security	4,549	4,529
Other creditors	52,913	30,205
Accruals	13,699	5,144
	<u>71,263</u>	<u>40,379</u>

18 Pension and other schemes

Defined contribution pension scheme

The charitable company operates a defined contribution pension scheme. The pension cost charge for the year represents contributions payable by the charitable company to the scheme and amounted to £4,595 (2023 - £3,402).

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2024 (continued)

19 Commitments

Operating leases

The total of future minimum lease payments is as follows:

	2024 (Unaudited)	
	As restated	
	2023	
	£	£
No later than one year	97,788	89,925
Later than one year and not later than five years	139,833	65,125
	<u>237,621</u>	<u>155,050</u>

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2024 (continued)

20 Prior year adjustment

A prior year adjustment has been made to recognise donated assets received in previous years that were not recorded at the time. These assets should have been included in the financial statements in accordance with the Charities SORP (FRS 102). As a result, the specific funds as at 1 January 2024 have been increased by £29,811, with a corresponding increase in fixed assets. Comparative figures have been restated. There is no impact on the current year's results.

21 Movement in funds

	(Unaudited) As restated Balance at 1 January 2024 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 December 2024 £
Unrestricted funds					
<i>General</i>					
General Funds	96,127	1,058,640	(932,963)	(6,827)	214,977
Restricted funds					
Screwfix Foundation	5,000	-	(5,000)	-	-
Community Fund	34,177	88,332	(129,667)	7,158	-
Don't be alone at Christmas	-	1,000	(1,000)	-	-
eVisa	-	11,483	(11,586)	103	-
Domestic abuse	-	2,906	(2,472)	(434)	-
Active therapy	-	999	(999)	-	-
	<u>39,177</u>	<u>104,720</u>	<u>(150,724)</u>	<u>6,827</u>	<u>-</u>
Total funds	<u>135,304</u>	<u>1,163,360</u>	<u>(1,083,687)</u>	<u>-</u>	<u>214,977</u>

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2024 (continued)

22 Analysis of net assets between funds

	Unrestricted funds £	Restricted funds £	Total funds at 31 December 2024 £
Tangible fixed assets	43,647	-	43,647
Current assets	227,206	15,388	242,594
Current liabilities	<u>(27,097)</u>	<u>(44,166)</u>	<u>(71,263)</u>
Total net assets	<u>243,756</u>	<u>(28,778)</u>	<u>214,978</u>

	Unrestricted Funds £	Restricted funds £	(Unaudited) As restated Total funds at 31 December 2023 £
Tangible fixed assets	8,999	-	8,999
Current assets	97,696	39,177	136,873
Current liabilities	<u>(40,379)</u>	<u>-</u>	<u>(40,379)</u>
Total net assets	<u>66,316</u>	<u>39,177</u>	<u>105,493</u>

23 Analysis of net funds

	At 1 January 2024 £	Cash flows £	At 31 December 2024 £
Cash at bank and in hand	<u>128,908</u>	<u>62,809</u>	<u>191,717</u>
Net debt	<u>128,908</u>	<u>62,809</u>	<u>191,717</u>

The notes on pages 18 to 32 form an integral part of these financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2024 (continued)

23 Analysis of net funds (continued)

	At 1 January 2023 £	Cash flows £	(Unaudited) As restated At 31 December 2023 £
Cash at bank and in hand	<u>37,241</u>	<u>91,667</u>	<u>128,908</u>
Net debt	<u>37,241</u>	<u>91,667</u>	<u>128,908</u>

24 Related party transactions

At the year end, a balance of £1,902 was due to the Managing Director of the charity.

This amount relates to the Managing Director's unclaimed expenses incurred personally on behalf of the charity.

PHOENIX WOMEN'S AID

England & Wales - Charity number 1183300

Accounts

Charity registration number: 1183300

Phoenix Women's Aid

Annual Report and Financial Statements
for the Year Ended 31 December 2023

Phoenix Women's Aid

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Phoenix Women's Aid

Reference and Administrative Details

Trustees	Mrs Zabida Rashid Mr Alan Elvidge Miss Hayley Cartwright Ms Jane Cartwright
Senior Management / Leadership Team	Mrs Vesta Ryng, Managing director
Charity Registration Number	1183300
Principal Office	12-13 Priory Place Doncaster DN1 1BL
Independent Examiner	Crozier Jones LLP Chartered Certified Accountants and Registered Auditors 9/13 Thorne Road Doncaster South Yorkshire DN1 2HJ
Bankers	The Co-operative Bank PO Box 250 Delf House Southway Skelmersdale WN8 6WT

Phoenix Women's Aid

Trustees' Report

The trustees present the annual report together with the financial statements of the charity for the year ended 31 December 2023.

Objectives and activities

Objects and aims

The object of the charity is to promote the protection of victims and survivors who have suffered from or are exposed to domestic violence and abuse by such means as are charitable including but not limited to, the preservation and protection of their mental and physical health, the relief of need and the advancement of education concerning domestic violence and abuse.

Services are delivered in order to meet the needs of victims and survivors of Domestic Violence and Abuse as defined in the Domestic Abuse Act 2021, committed by one person against another who are personally connected and any child personally connected that sees, hears or experiences the abuse, defined as:

- a) Physical or sexual abuse;
- b) Violent or threatening behaviour;
- c) Controlling or coercive behaviour;
- d) Psychological, emotional, or other abuse.

Objectives, strategies and activities

The main activities undertaken by the Charity in relation to our Object and for public benefit include the following provisions for victims and survivors fleeing or living with Domestic Violence and Abuse;

- Community based services including the helpline, emotional and practical advice and support as well as awareness raising courses with regards to Domestic Violence and the Freedom Programme;
- Confidential supportive emergency and dispersed accommodation;
- Confidential supportive emergency accommodation and subsistence for victims fleeing Domestic Violence and Abuse who have no recourse to public funds;
- Immigration advice and support for victims with no recourse to public funds;
- Counselling and therapeutic support including an annual trip to the coast;
- Volunteering opportunities, management, co-ordination, and support;
- Partnership working to promote the needs of our beneficiaries with external agencies as well as inform and improve our working practice;
- Working with survivors to build a network of Domestic Abuse Peers to support each other and raise awareness of Domestic Abuse and the provision available to victims needing to help;
- Providing opportunities for survivors accessing services to contribute to the running of the charity to build their confidence, self- esteem and self-worth.

Phoenix Women's Aid referrals access different services across the organisation, this includes refuge, counselling, peer support, practical and emotional support. Referrals are defined as victims, survivors and beneficiaries, and include women, men, LGBTQ+ and family which comprises of children, young persons and family pets. Referrals come from external statutory or voluntary agencies as well as employers and by word of mouth.

Public benefit

The activities described above, and achievements and future plans outlined elsewhere in this report deliver positive change to a large number of people and to the community in general, and thus deliver public benefit.

Phoenix Women's Aid

Trustees' Report (continued)

The trustees confirm that they have complied with the requirements of section 17 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

Phoenix Women's Aid

Trustees' Report (continued)

Achievements and performance

Phoenix continues to deliver frontline services and respond to crisis and longer-term support. To support the sustainability of the charity with the generating of unrestricted income to develop services and meet beneficiary need. Our premises on Priory Place continue to be wholly dedicated to a safe community space with drop in, therapeutic support and activities for use respectively by women and girls and men and boys.

The Charity's focus during 2023, has been to develop its infrastructure in line with the exponential growth of frontline services. This has been no small feat and has been achieved through the support and collaboration of Colburn Services, Crozier Jones Accountants, Highlander, WayV, IT Works, Active Copier Systems Ltd, Doncaster Council and the dedication of the Phoenix Team.

The financial burden on the charity continues to impact on our funds with regards to providing support and accommodation to destitute victims with no recourse to public funds. Increasing our income to support growth, sustain provision, increase capacity and continue to meet client need continues to be a priority and our charity has met its £240k per annum with the St. Sepulchre Gate and online Charity shop sales. Amazon have supported this income generation with donated goods on a weekly basis, during 2023.

Phoenix Women's Aid professional membership continue, with the:

- Recruitment of an immigration solicitor to support our immigration services;
- Infrastructure development supporting our compliance with GDPR and legal compliance.

We continue to work towards the Social Landlord's licence and are currently facilitating inspections to our properties.

IT Works provides the monitoring tool that facilitates quantitative and qualitative data collection. In 2024, we are to undergo an external case file review that will provide an insight as to the robustness of this system, for both the charity and external stakeholders, whilst ensuring the anonymity of our service beneficiaries.

Trustees express their recognition of our workers and volunteers who continue to go over and above to ensure our clients and residents needs are met, as we continue to operate fully, frontline, responding to referrals to refuge whilst ensuring face to face as well as remote access to our community-based services.

We are fortunate to continue to receive public support either financially or with donated goods or services, to assist with the needs of residents in refuge and in the community. This includes the following:-

- Community Fund;
- Hygiene Bank;
- The Local Authority;
- Hallam FM;
- Amazon;
- Beaverbooks;
- IKEA;
- The Screwfix Foundation;
- Individual Donators;
- Local Business and Organisations.

Phoenix Women's Aid

Trustees' Report (continued)

Income generation has increased significantly both in terms of reserves, designated, restricted and unrestricted funds but so has expenditure. The need to acquire more leased property with the waiting lists we have for refuge and to increase capacity to meet demand requires a constant review of potential income streams.

Our Charity shop is not only vital to the generation of unrestricted income, it also facilitates our continued awareness raising of Domestic Abuse with information displayed about the charity with staff and volunteers able to provide customers with a knowledgeable explanation of the work we undertake. Additionally, it provides goods in crisis to clients, opportunities for clients to get involved with the charity's activities if they wish to do this and the recycling of furniture and goods supports the environment and sustainable development.

Financial review

Policy on reserves

At the end of the year total reserves carried forward were £105,493 made up of £39,177 restricted funds and £66,316 unrestricted general funds (2022: Total funds of £35,222 including £1,585 restricted and £33,637 unrestricted general funds).

Unrestricted funds include £8,999 which could only be realised by disposing of fixed assets, so the charity's free reserves at 31 December 2023 were £57,317 (2022: £21,096).

The trustees have reviewed the charity's need for reserves and have identified the following requirements:

- o To meet contractual liabilities should the organisation have to close, including redundancy pay, amounts due to creditors and commitments under leases;
- o To meet unexpected costs such as the breakdown of essential equipment, significant repairs, staff cover re illness, maternity or paternity leave, and legal costs defending the charity's interests;
- o To replace equipment as it wears out;
- o To allow some independence from public funding and provide sustainability of our services.

Although the trustees have not determined an exact requirement for reserves in monetary terms, the charity's lease commitments alone at 31 December 2023 were approximately £90,000 so a likely reserves requirement is in the region of £150,000. At 31 December 2023 the reserves were short of this target by around £45,000. The charity aims to increase its reserves to the required level by monitoring income and expenditure and making cost savings where possible, and by increased income from charitable trading, now that the charity shop is more established.

Principal funding sources

As noted elsewhere in the financial statements the charity's principal funding sources are:

- o rental and other income from the letting of property to beneficiaries
- o charity trading income from the sale of donated goods via the charity's shop
- o grant income - which during the year was mainly from DMBC Community Hub grants.

Phoenix Women's Aid

Trustees' Report (continued)

Plans for future periods

Aims and key objectives for future periods

1. Continue to increase income to support growth, sustain current provision, increase capacity and continue to meet client need;
2. Work towards securing our Social Landlord's Licence and membership of professional bodies that support our Charity Objects and activities.
3. Develop a Children and Young Peoples therapeutic safe space for families living with or fleeing from Domestic Violence and Abuse;
4. Increase opportunities for volunteering with our charity;
5. Set up a Residents' Committee to further involve our residents in the formal management of the Charity.

Structure, governance and management

Nature of governing document

The organisation is operated under the rules of its Constitution which was adopted on the 8th May 2019.

Recruitment and appointment of trustees

Phoenix Women's Aid is run by a board of Trustees who delegate responsibility to the Managing Director for the operational and strategic management of the operation. The Managing Director is supported and advised in this role by external consultants who are specialists and experienced in their field. This includes HR, Accounts, Communication Systems and Property Management.

The trustees regularly review the composition of the board and recruit new trustees in the light of skills and experience required and available. Trustees are appointed by the existing board.

Induction and training of trustees

Trustees ratify all policies and procedures and receive these as part of their induction and training when appointed. Induction and Training include internal Domestic Abuse Training (Champions Against Domestic Abuse), periodic training resources with regards to the field of Domestic Violence and Abuse, Charity Commission emails, the CC3 and Charity Trustee Welcome Pack as well as an annual review of these documents.

Arrangements for setting key management personnel remuneration

The managing director is the key management personnel of the charity. The remuneration of key management personnel is determined by the board of trustees following an annual salary review which takes into account inflation, performance, responsibility and the market value of the role.

Phoenix Women's Aid

Trustees' Report (continued)

Organisational structure

The organisation operates as a Charitable Incorporated Organisation (CIO) registered on the 8th May 2019 with the Charity Commission. Prior to this the organisation operated as a constituted group set up on the 23rd May 2016. The organisation is governed by a Board of Trustees, who determine strategic direction and policy. The day to day operation is carried out by the Managing Director who has delegated authority and operates under the rules of the Charity's Constitution, adopted on the 8th May 2019.

Responsibility for the Charity is with the Board of Trustees with delegated authority to the Managing Director. Although the organisation is traditionally hierarchical, operationally and culturally, the charity is egalitarian in nature with consultation and collaboration at the centre of delivery, at all levels.

Relationships with related parties

Related parties, volunteers and others

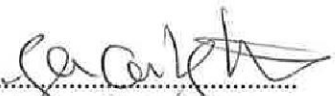
The organisation would not be viable without the dedication of its staff and volunteers as well as the consultants that advise, the contractors that carry out work whilst sensitive to the nature of our work and the many organisations and members of the public that support our activities and provide guidance. This includes our landlords, letting agents, statutory bodies, individuals and organisations that donate goods, services or funds to support our work. The Trustees take this opportunity to thank all the individuals and organisations that support the work of the charity and the beneficiaries we serve.

We continue to work with other statutory and voluntary agencies as part of our frontline delivery with regards to accessing timely support for the clients and residents we serve.

Major risks and management of those risks

The Trustees acknowledge their duty to identify and review the risks to which the Charity is exposed and to ensure appropriate controls are in place to mitigate or eliminate risk thus providing reasonable assurance against fraud and error and meet legislative requirements with regards to general operations. Risk Management is ongoing at all levels of the organisation, with delegated authority given the Managing Director who has over 30 years' experience in the field of Health and Safety, a member of the International Institute of Risk and Safety Management (IIRSM) with business experience at board level for over 14 years. The Managing Director is supported by Colburn Services regards to HR and financial matters and advice from third party organisations with reference to government guidance is sought, where needed.

The annual report was approved by the trustees of the charity on 19 April 2024 and signed on its behalf by:


.....
Ms Jane Cartwright
Trustee

Phoenix Women's Aid

Statement of Trustees' Responsibilities

The trustees are responsible for preparing the trustees' report and the financial statements in accordance with the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and applicable law and regulations.

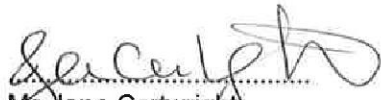
The law applicable to charities requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2019 (FRS102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charities (Accounts and Reports) Regulations 2008, and the provisions of the constitution. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Approved by the trustees of the charity on 19 April 2024 and signed on its behalf by:



Ms Jane Cartwright
Trustee

Phoenix Women's Aid

Independent Examiner's Report to the trustees of Phoenix Women's Aid

I report to the trustees on my examination of the accounts of Phoenix Women's Aid for the year ended 31 December 2023.

Responsibilities and basis of report

As the charity trustees of Phoenix Women's Aid you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Phoenix Women's Aid's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

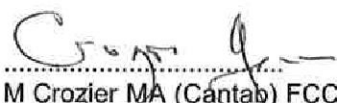
Independent examiner's statement

Since Phoenix Women's Aid's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of Association of Chartered Certified Accountants, which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of Phoenix Women's Aid as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



M Crozier MA (Cantab) FCCA ACA ATII
Association of Chartered Certified Accountants

Crozier Jones LLP
Chartered Certified Accountants and Registered Auditors

9/13 Thorne Road
Doncaster
South Yorkshire
DN1 2HJ

19 April 2024

Phoenix Women's Aid

Statement of Financial Activities for the Year Ended 31 December 2023

	Note	Unrestricted funds £	Restricted funds £	Total 2023 £
Income and Endowments from:				
Donations and legacies	2	18,723	142,042	160,765
Charitable activities	3	572,075	-	572,075
Other trading activities	4	244,212	-	244,212
Other income	5	31	-	31
Total income		<u>835,041</u>	<u>142,042</u>	<u>977,083</u>
Expenditure on:				
Raising funds	6	(61,858)	-	(61,858)
Charitable activities	7	(740,504)	(104,450)	(844,954)
Total expenditure		<u>(802,362)</u>	<u>(104,450)</u>	<u>(906,812)</u>
Net income		<u>32,679</u>	<u>37,592</u>	<u>70,271</u>
Net movement in funds		32,679	37,592	70,271
Reconciliation of funds				
Total funds brought forward		<u>33,637</u>	<u>1,585</u>	<u>35,222</u>
Total funds carried forward	20	<u>66,316</u>	<u>39,177</u>	<u>105,493</u>
	Note	Unrestricted funds £	Restricted funds £	Total 2022 £
Income and Endowments from:				
Donations and legacies	2	70,134	93,298	163,432
Charitable activities	3	357,300	-	357,300
Other trading activities	4	158,424	-	158,424
Other income	5	181	-	181
Total income		<u>586,039</u>	<u>93,298</u>	<u>679,337</u>
Expenditure on:				
Raising funds	6	(69,806)	-	(69,806)
Charitable activities	7	(565,689)	(93,298)	(658,987)
Total expenditure		<u>(635,495)</u>	<u>(93,298)</u>	<u>(728,793)</u>
Net expenditure		<u>(49,456)</u>	<u>-</u>	<u>(49,456)</u>
Net movement in funds		(49,456)	-	(49,456)
Reconciliation of funds				
Total funds brought forward		<u>83,093</u>	<u>1,585</u>	<u>84,678</u>
Total funds carried forward	20	<u>33,637</u>	<u>1,585</u>	<u>35,222</u>

Phoenix Women's Aid

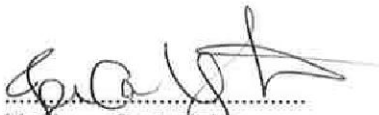
**Statement of Financial Activities for the Year Ended 31 December 2023
(continued)**

All of the charity's activities derive from continuing operations during the above two periods.

Phoenix Women's Aid
(Registration number: 1183300)
Balance Sheet as at 31 December 2023

	Note	2023 £	2022 £
Fixed assets			
Tangible assets	14	8,999	12,541
Current assets			
Debtors	15	7,965	5,366
Cash at bank and in hand	16	<u>128,908</u>	<u>37,241</u>
		136,873	42,607
Creditors: Amounts falling due within one year	17	<u>(40,379)</u>	<u>(19,926)</u>
Net current assets		<u>96,494</u>	<u>22,681</u>
Net assets		<u>105,493</u>	<u>35,222</u>
Funds of the charity:			
Restricted income funds			
Restricted funds		39,177	1,585
Unrestricted income funds			
Unrestricted funds		<u>66,316</u>	<u>33,637</u>
Total funds	20	<u>105,493</u>	<u>35,222</u>

The financial statements on pages 10 to 26 were approved by the trustees, and authorised for issue on 19 April 2024 and signed on their behalf by:


 Ms Jane Cartwright
 Trustee

Phoenix Women's Aid

Cash Flow Statement for the Year Ended 31 December 2023

	Note	2023 £	2022 £
Cash flows from operating activities			
Net income/(expenditure)		70,271	(49,456)
Adjustments to cash flows from non-cash items			
Depreciation	14	3,042	4,180
		73,313	(45,276)
Working capital adjustments			
Increase in debtors	15	(2,599)	(5,366)
Increase in creditors	17	20,453	2,247
Net cash flows from operating activities		91,167	(48,395)
Cash flows from investing activities			
Purchase of tangible fixed assets	14	-	(16,721)
Sale of tangible fixed assets		500	-
Net cash flows from investing activities		500	(16,721)
Net increase/(decrease) in cash and cash equivalents		91,667	(65,116)
Cash and cash equivalents at 1 January		37,241	102,357
Cash and cash equivalents at 31 December		128,908	37,241
Reconciliation of net cash flow to movement in net funds			
Increase/(decrease) in cash		91,667	(65,116)
Net funds at 1 January 2023		37,241	102,357
Net funds at 31 December 2023		128,908	37,241

All of the cash flows are derived from continuing operations during the above two periods.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2023

1 Accounting policies

Statement of compliance

The financial statements have been prepared in accordance with the second edition of the Charities Statement of Recommended Practice issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

Basis of preparation

Phoenix Women's Aid meets the definition of a public benefit entity under FRS 102. The accounts (financial statements) have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

Going concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Income and endowments

Voluntary income including donations, gifts, legacies and grants that provide core funding or are of a general nature is recognised when the charity has entitlement to the income, it is probable that the income will be received and the amount can be measured with sufficient reliability.

Donations and legacies

Donations and legacies are recognised on a receivable basis when receipt is probable and the amount can be reliably measured.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Donated services and facilities

On receipt, donated services and facilities are recognised on the basis of the value of the gift to the charity which is determined as the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is recognised as expenditure in the period of receipt.

The charity benefits from a significant amount of volunteer time. In accordance with the Charities SORP (FRS102), the value of volunteer time is not recognised in the financial statements.

Other trading activities

Income from goods donated for sale in the charity's shops is recognised at the point of sale. As a result of the high volume of low value donated goods received by the charity, the cost of recognising these items at fair value on receipt would outweigh the benefit of recognising them in the financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2023 (continued)

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on estimated usage.

Raising funds

These are costs incurred in attracting voluntary income, and in trading activities that raise funds, including the costs of operating the charity's shops.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support costs

Support costs include are those functions which assist the work of the charity but do not directly undertake charitable activities, including admin costs, finance, IT, governance costs and other central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating staff costs by the time spent and other costs by their usage.

Governance costs

These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including preparation of statutory accounts, independent examination and other services provided by the independent examiner, and trustees meetings and reimbursed expenses.

Government grants

Government grants are recognised based on the performance model and are measured at the fair value of the asset received or receivable. Grants are classified as relating either to revenue or to assets. Grants relating to revenue are recognised in income in the period in which the charity has entitlement to the income and any performance conditions have been met. Grants relating to assets are recognised in full when there is unconditional entitlement to the grant.

Taxation

The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets

Individual fixed assets costing £500.00 or more are initially recorded at cost.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2023 (continued)

Depreciation and amortisation

Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Motor vehicles	25% reducing balance
Furniture and equipment	25% reducing balance

Trade debtors

Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised at the settlement amount due less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Prepayments are valued at the amount prepaid.

Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Trade creditors

Creditors and provisions are recognised when there is an obligation at the balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Creditors and provisions are normally recognised at their settlement amount.

Trade Creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees discretion in furtherance of the objectives of the charity.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2023 (continued)

Pensions and other post retirement obligations

The charity operates a defined contribution pension scheme which is a pension plan under which fixed contributions are paid into a pension fund and the charity has no legal or constructive obligation to pay further contributions even if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

Contributions to defined contribution plans are recognised in the Statement of Financial Activities when they are due. If contribution payments exceed the contribution due for service, the excess is recognised as a prepayment.

Financial instruments

Classification

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method. The charity does not currently have any bank loans.

Operating leases

Rental income and charges are recognised on a straight-line basis over the term of the lease.

Charity status

Phoenix Women's Aid is a Charitable Incorporated Organisation registered in England and Wales (CE017417) on 8 May 2019 and is a registered charity (1183300).

2 Income from donations and legacies

	Unrestricted funds General £	Restricted funds £	Total 2023 £	Total 2022 £
Donations and legacies;				
Donations	17,723	-	17,723	22,134
Grants, including capital grants;				
DMBC - Coumminty Hub	-	-	-	69,999
South Yorkshire Police & Crime Commssioner	-	-	-	17,284
Cash for Kids	-	-	-	1,015
Albert Hunt Trust	-	-	-	5,000
Community Fund	-	137,042	137,042	-
Amazon Grant	1,000	-	1,000	-
Screwfix Foundation	-	5,000	5,000	-
Donated services and facilities	-	-	-	48,000

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2023 (continued)

	Unrestricted funds General £	Restricted funds £	Total 2023 £	Total 2022 £
	<u>18,723</u>	<u>142,042</u>	<u>160,765</u>	<u>163,432</u>
	Unrestricted funds General £	Restricted funds £	Total funds £	Total funds £
Donations and legacies; Donations		17,723	-	17,723
Grants, including capital grants; Grants		<u>1,000</u>	<u>142,042</u>	<u>143,042</u>
Total for 2023		<u>18,723</u>	<u>142,042</u>	<u>160,765</u>
Total for 2022		<u>70,134</u>	<u>93,298</u>	<u>163,432</u>

3 Income from charitable activities

	Unrestricted funds General £	Total 2023 £	Total 2022 £
Supporting victims of domestic abuse	<u>572,075</u>	<u>572,075</u>	<u>357,300</u>
	Unrestricted funds General £	Total funds £	Total funds £
Supporting victims of domestic abuse		<u>572,075</u>	<u>572,075</u>
Total for 2023		<u>572,075</u>	<u>572,075</u>
Total for 2022		<u>357,300</u>	<u>357,300</u>

4 Income from other trading activities

	Unrestricted funds General £	Total funds £	Total 2022 £
Trading income;			
Shop income from sale of donated goods	244,212	244,212	142,976
Sales of goods and services	<u>-</u>	<u>-</u>	<u>15,448</u>
	<u>244,212</u>	<u>244,212</u>	<u>158,424</u>

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2023 (continued)

	Unrestricted funds General £	Total funds £
Trading income;		
Shop income from sale of donated goods	244,212	244,212
Total for 2023	244,212	244,212
Total for 2022	158,424	158,424

5 Other income

	Unrestricted funds General £	Total 2023 £	Total 2022 £
Other income	31	31	181
	31	31	181

	Unrestricted funds General £	Total funds £
Other income	31	31
Total for 2023	31	31
Total for 2022	181	181

6 Expenditure on raising funds

a) Costs of trading activities

	Note	Unrestricted funds General £	Total 2023 £	Total 2022 £
Fundraising trading costs;				
Fundraising		2,879	2,879	1,687
Allocated support costs		58,979	58,979	68,119
		61,858	61,858	69,806

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2023 (continued)

	Note	Unrestricted funds General £	Total 2023 £
Fundraising trading costs;			
Fundraising		2,879	2,879
Rent and rates		47,751	47,751
Light, heat and utilities		10,887	10,887
Repairs and maintenance		341	341
		61,858	61,858
		Unrestricted funds General £	Total 2022 £
	Note		
Fundraising trading costs;			
Fundraising		1,687	1,687
Allocated support costs		68,119	68,119
		69,806	69,806
		Allocated support costs £	Total costs £
	Direct costs £		
Costs of trading activities	2,879	58,979	61,858
Total for 2023	2,879	58,979	61,858
Total for 2022	1,687	68,119	69,806

7 Expenditure on charitable activities

	Unrestricted funds General £	Restricted funds £	Total funds £
Supporting victims of domestic abuse	740,504	104,450	844,954
Total for 2022	571,704	87,283	658,987

	Activity undertaken directly £	Activity support costs £	2023 £	2022 £
Rent and rates	306,075	63,089	369,164	304,337
Wages and salaries	-	234,295	234,295	240,602
Light, heat and utilities	-	53,847	53,847	35,242
Beneficiary support costs	11,165	-	11,165	10,842

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2023 (continued)

	Activity undertaken directly £	Activity support costs £	2023 £	2022 £
Repairs and maintenance	38,650	45,629	84,279	15,197
Motor and travel	-	13,086	13,086	16,362
Insurance	-	5,012	5,012	6,631
Telephone and fax	3,992	6,135	10,127	4,489
Office expenses	-	1,045	1,045	3,885
Printing, postage & stationery	-	3,005	3,005	1,001
Legal and professional fees	-	22,723	22,723	3,086
Sundry expenses	-	1,854	1,854	3,395
Volunteer expenses	-	4,539	4,539	2,768
IT costs	-	21,950	21,950	1,296
Professional subscriptions	-	-	-	544
Depreciation	-	3,042	3,042	4,180
Governance costs	-	5,820	5,820	5,130
	<u>359,882</u>	<u>485,071</u>	<u>844,953</u>	<u>658,987</u>

8 Analysis of governance and support costs

Governance costs

	Unrestricted funds General £	Restricted funds £	Total 2023 £	Total 2022 £
Independent examiner fees				
Examination of the financial statements	795	-	795	725
Other fees paid to examiners	3,381	749	4,130	4,405
Legal fees	181	714	895	-
	<u>4,357</u>	<u>1,463</u>	<u>5,820</u>	<u>5,130</u>

9 Net incoming/outgoing resources

Net incoming/(outgoing) resources for the year include:

	2023 £	2022 £
Operating leases - other assets	89,925	57,000
Depreciation of fixed assets	<u>3,042</u>	<u>4,180</u>

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2023 (continued)

10 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

Donations made by the trustees without any conditions attached totalled £39 for the year (2022 - £156).

11 Staff costs

The aggregate payroll costs were as follows:

	2023 £	2022 £
Staff costs during the year were:		
Wages and salaries	217,859	223,503
Social security costs	13,033	14,268
Pension costs	3,402	2,831
	<u>234,294</u>	<u>240,602</u>

The monthly average number of persons (including senior management / leadership team) employed by the charity during the year expressed as full time equivalents was as follows:

	2023 No	2022 No
Managing Director	1	1
Other staff	7	8
	<u>8</u>	<u>9</u>

The average number of employees on a headcount basis was 10 (2022: 11).

No employee received emoluments of more than £60,000 during the year

The total employee benefits of the key management personnel of the charity were £18,814 (2022 - £34,167).

12 Independent examiner's remuneration

	2023 £	2022 £
Examination of the financial statements	<u>795</u>	<u>725</u>
Other fees to examiners		
All other services	<u>4,130</u>	<u>4,405</u>

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2023 (continued)

13 Taxation

The charity is a registered charity and is therefore exempt from taxation.

14 Tangible fixed assets

	Furniture and equipment £	Motor vehicles £	Total £
Cost			
At 1 January 2023	5,296	11,425	16,721
Disposals	-	(500)	(500)
At 31 December 2023	<u>5,296</u>	<u>10,925</u>	<u>16,221</u>
Depreciation			
At 1 January 2023	1,324	2,856	4,180
Charge for the year	993	2,049	3,042
At 31 December 2023	<u>2,317</u>	<u>4,905</u>	<u>7,222</u>
Net book value			
At 31 December 2023	<u>2,979</u>	<u>6,020</u>	<u>8,999</u>
At 31 December 2022	<u>3,972</u>	<u>8,569</u>	<u>12,541</u>

15 Debtors

	2023 £	2022 £
Prepayments	4,411	4,405
Other debtors	3,554	961
	<u>7,965</u>	<u>5,366</u>

16 Cash and cash equivalents

	2023 £	2022 £
Cash on hand	17,115	3,951
Cash at bank	111,793	33,290
	<u>128,908</u>	<u>37,241</u>

17 Creditors: amounts falling due within one year

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2023 (continued)

	2023 £	2022 £
Trade creditors	501	6,129
Other taxation and social security	4,529	-
Other creditors	30,205	9,297
Accruals	5,144	4,500
	40,379	19,926

18 Pension and other schemes

Defined contribution pension scheme

The charity operates a defined contribution pension scheme. The pension cost charge for the year represents contributions payable by the charity to the scheme and amounted to £3,402 (2022 - £2,831).

19 Commitments

Other financial commitments

At 31 December 2023 the charity was committed to minimum operating lease payments of £89,925 due within one year under non-cancellable leases on properties (31 December 2022: £29,050 due within one year).

The total amount of other financial commitments not provided in the financial statements was £Nil (2022 - £Nil).

20 Funds

	Balance at 1 January 2023 £	Incoming resources £	Resources expended £	Balance at 31 December 2023 £
Unrestricted funds				
<i>General</i>				
General Funds	33,637	835,041	(802,362)	66,316
Restricted funds				
Yorkshire Building Society - Sensory Room	1,585	-	(1,585)	-
Screwfix Foundation	-	5,000	-	5,000
Community Fund	-	137,042	(102,865)	34,177
	1,585	142,042	(104,450)	39,177
Total funds	35,222	977,083	(906,812)	105,493

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2023 (continued)

	Balance at 1 January 2022 £	Incoming resources £	Resources expended £	Balance at 31 December 2022 £
Unrestricted funds				
<i>General</i>				
General Funds	70,353	586,039	(622,755)	33,637
<i>Designated</i>				
AFCL Education Budget	12,740	-	(12,740)	-
Total unrestricted funds	<u>83,093</u>	<u>586,039</u>	<u>(635,495)</u>	<u>33,637</u>
Restricted funds				
Yorkshire Building Society - Sensory Room	1,585	-	-	1,585
DMBC Community Hub	-	69,999	(69,999)	-
South Yorkshire Police & Crime Commissioner Victims Uplift Grant	-	17,284	(17,284)	-
Cash for Kids	-	1,015	(1,015)	-
Albert Hunt Trust	-	5,000	(5,000)	-
	<u>1,585</u>	<u>93,298</u>	<u>(93,298)</u>	<u>1,585</u>
Total funds	<u><u>84,678</u></u>	<u><u>679,337</u></u>	<u><u>(728,793)</u></u>	<u><u>35,222</u></u>

21 Analysis of net assets between funds

	Unrestricted funds General £	Restricted funds £	Total funds at 31 December 2023 £
Tangible fixed assets	8,999	-	8,999
Current assets	97,696	39,177	136,873
Current liabilities	(40,379)	-	(40,379)
Total net assets	<u><u>66,316</u></u>	<u><u>39,177</u></u>	<u><u>105,493</u></u>

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2023 (continued)

	Unrestricted funds General £	Restricted funds £	Total funds at 31 December 2022 £
Tangible fixed assets	12,541	-	12,541
Current assets	41,022	1,585	42,607
Current liabilities	(19,926)	-	(19,926)
Total net assets	33,637	1,585	35,222

22 Analysis of net funds

	At 1 January 2023 £	Cash flows £	At 31 December 2023 £
Cash at bank and in hand	37,241	91,667	128,908
Net debt	37,241	91,667	128,908
	At 1 January 2022 £	Cash flows £	At 31 December 2022 £
Cash at bank and in hand	102,357	(65,116)	37,241
Net debt	102,357	(65,116)	37,241

23 Related party transactions

There were no related party transactions in the year.

Phoenix Women's Aid

Statement of Financial Activities by fund for the Year Ended 31 December 2023

	Total Unrestricted Funds 2023 £	Total Unrestricted Funds 2022 £
Income and Endowments from:		
Donations and legacies	18,723	70,134
Charitable activities	572,075	357,300
Other trading activities	244,212	158,424
Other income	31	181
Total income	<u>835,041</u>	<u>586,039</u>
Expenditure on:		
Raising funds	(61,858)	(69,806)
Charitable activities	<u>(740,504)</u>	<u>(565,689)</u>
Total expenditure	<u>(802,362)</u>	<u>(635,495)</u>
Net income/(expenditure)	<u>32,679</u>	<u>(49,456)</u>
Net movement in funds	32,679	(49,456)
Reconciliation of funds		
Total funds brought forward	<u>33,637</u>	<u>83,093</u>
Total funds carried forward	<u><u>66,316</u></u>	<u><u>33,637</u></u>

Phoenix Women's Aid

Statement of Financial Activities by fund for the Year Ended 31 December 2023 (continued)

	Total Restricted Funds 2023 £	Total Restricted Funds 2022 £
Income and Endowments from:		
Donations and legacies	<u>142,042</u>	<u>93,298</u>
Total income	<u>142,042</u>	<u>93,298</u>
Expenditure on:		
Charitable activities	<u>(104,450)</u>	<u>(93,298)</u>
Total expenditure	<u>(104,450)</u>	<u>(93,298)</u>
Net income	<u>37,592</u>	<u>-</u>
Net movement in funds	37,592	-
Reconciliation of funds		
Total funds brought forward	<u>1,585</u>	<u>1,585</u>
Total funds carried forward	<u>39,177</u>	<u>1,585</u>

Phoenix Women's Aid

Detailed Statement of Financial Activities for the Year Ended 31 December 2023

	Total 2023 £	Total 2022 £
Income and Endowments from:		
Donations and legacies (analysed below)	160,765	163,432
Charitable activities (analysed below)	572,075	357,300
Other trading activities (analysed below)	244,212	158,424
Other income (analysed below)	31	181
Total income	<u>977,083</u>	<u>679,337</u>
Expenditure on:		
Raising funds (analysed below)	(61,858)	(69,806)
Charitable activities (analysed below)	<u>(844,954)</u>	<u>(658,987)</u>
Total expenditure	<u>(906,812)</u>	<u>(728,793)</u>
Net income/(expenditure)	<u>70,271</u>	<u>(49,456)</u>
Net movement in funds	70,271	(49,456)
Reconciliation of funds		
Total funds brought forward	<u>35,222</u>	<u>84,678</u>
Total funds carried forward	<u><u>105,493</u></u>	<u><u>35,222</u></u>

Phoenix Women's Aid

Detailed Statement of Financial Activities for the Year Ended 31 December 2023 (continued)

	Total 2023 £	Total 2022 £
<i>Donations and legacies</i>		
Donations and legacies	17,723	22,134
Grants, including capital grants	143,042	93,298
Donated services and facilities	-	48,000
	160,765	163,432
<i>Charitable activities</i>		
Rental income	572,075	357,300
	572,075	357,300
<i>Other trading activities</i>		
Sales of donated goods	244,212	142,976
Fees and supplies	-	15,448
	244,212	158,424
<i>Other income</i>		
Other income	31	181
	31	181
<i>Raising funds</i>		
Fundraising costs	2,879	1,687
Rent and rates	47,751	58,806
Light, heat and utilities	10,887	6,856
Repairs and maintenance	341	2,457
	61,858	69,806
<i>Charitable activities</i>		
Rent and rates	306,075	273,211
Light, heat and utilities	-	31,007
Beneficiary support costs	11,165	10,842
Telephone and fax	3,992	1,707
Repairs and maintenance	47,131	12,226
Volunteer expenses	4,539	2,768
Depreciation, amortisation and other similar costs	3,042	4,180
Allocated support costs	228,896	77,314
Staff costs	234,294	240,602
Independent Examiner's remuneration	4,925	5,130
Legal fees	895	-
	844,954	658,987

This page does not form part of the statutory financial statements.

PHOENIX WOMEN'S AID

England & Wales - Charity number 1183300

Accounts

Charity registration number: 1183300

Phoenix Women's Aid

Annual Report and Financial Statements
for the Year Ended 31 December 2022

Phoenix Women's Aid

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Phoenix Women's Aid

Reference and Administrative Details

Trustees	Mrs Zabida Rashid Mr Alan Elvidge Miss Hayley Cartwright Ms Jane Cartwright
Senior Management / Leadership Team	Mrs Vesta Ryng, Managing director
Charity Registration Number	1183300
Principal Office	12-13 Priory Place Doncaster DN1 1BL
Independent Examiner	Crozier Jones LLP Chartered Certified Accountants and Registered Auditors 9/13 Thorne Road Doncaster South Yorkshire DN1 2HJ
Bankers	The Co-operative Bank PO Box 250 Delf House Southway Skelmersdale WN8 6WT

Phoenix Women's Aid

Trustees' Report

The trustees present the annual report together with the financial statements of the charity for the year ended 31 December 2022.

Objectives and activities

Objects and aims

The object of the charity is to promote the protection of victims and survivors who have suffered from or are exposed to domestic violence and abuse by such means as are charitable including but not limited to, the preservation and protection of their mental and physical health, the relief of need and the advancement of education concerning domestic violence and abuse.

Services are delivered in order to meet the needs of victims and survivors of Domestic Violence and Abuse as defined in the Domestic Abuse Act 2021, committed by one person against another who are personally connected and any child personally connected that sees, hears or experiences the abuse, defined as:

- a) Physical or sexual abuse;
- b) Violent or threatening behaviour;
- c) Controlling or coercive behaviour;
- d) Psychological, emotional, or other abuse.

Objectives, strategies and activities

The main activities undertaken by the Charity in relation to our Object and for public benefit include the following provisions for victims and survivors fleeing or living with Domestic Violence and Abuse;

- Community based services including the helpline, emotional and practical advice and support as well as awareness raising courses with regards to Domestic Violence and the Freedom Programme;
- Confidential supportive emergency and dispersed accommodation;
- Confidential supportive emergency accommodation and subsistence for victims fleeing Domestic Violence and Abuse who have no recourse to public funds;
- Immigration advice and support for victims with no recourse to public funds;
- Counselling and therapeutic support including an annual trip to the coast;
- Volunteering opportunities, management, co-ordination, and support;
- Partnership working to promote the needs of our beneficiaries with external agencies as well as inform and improve our working practice;
- Working with survivors to build a network of Domestic Abuse Peers to support each other and raise awareness of Domestic Abuse and the provision available to victims needing to help;
- Providing opportunities for survivors accessing services to contribute to the running of the charity to build their confidence, self- esteem and self-worth.

Phoenix Women's Aid referrals access different services across the organisation, this includes refuge, counselling, peer support, practical and emotional support. Referrals are defined as victims, survivors and beneficiaries, and include women, men, LGBTQ+ and family which comprises of children, young persons and family pets. Referrals come from external statutory or voluntary agencies as well as employers and by word of mouth.

Public benefit

The activities described above, and achievements and future plans outlined elsewhere in this report deliver positive change to a large number of people and to the community in general, and thus deliver public benefit.

Phoenix Women's Aid

Trustees' Report (continued)

The trustees confirm that they have complied with the requirements of section 17 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

Achievements and performance

Phoenix continues to deliver frontline services and respond to crisis and longer-term support. To support the sustainability of the charity with the generating of unrestricted income to develop services and meet beneficiary need, both charity shops have been consolidated into the premises on the High Street and the smaller centres on Priory Place have been wholly dedicated to drop in, therapeutic support, community venues for use respectively by women and girls and men and boys. The securing of local authority funding has enabled the charity to convert the men and boys to a space to include a community kitchen with disabled toilet and storage, to facilitate community-based activities.

We tightened referral and licence procedures to further protect clients in refuge and attending community support including the ability to move residents to a different property to protect them, if found.

The Charity's exponential growth has been a learning curve, for both clients and the organisation. Being survivor led and responsive to need has created challenges in ensuring compliance as a business entity. For example, accessing national insurance numbers for clients has been a problem at times and has impacted on Phoenix financially, having to provide subsistence for significantly longer than it needs to be, when evidencing individual identify and rights to public funds.

The Charity continues to support victims with no recourse to public funds. Subsistence for these individuals and families, often totals more than £200 a week, not including utility and rent costs. When immigration status is secured, this often reduces. However, there are delays with payments due to the victims and to Phoenix housing provision, with regards to benefit agency lacking understanding that the date on a victim's Destitution Domestic Violence Concession (DDVC) Biometric Card (BRP) is not the end date of their eligibility for public funds whilst their indefinite leave to remain application (ILR Set DV) was submitted 'in time'. Additionally, there have been delays in receiving BRP cards and Home Office letters have not been accepted as evidence of eligibility to recourse. Hence, the financial burden on the charity continues to impact on our funds. Staff continue to explain and provide evidence for victims with no recourse and where problems persist, the organisation has sought assistance from our local MP.

The length of time in refuge for victims under the DDVC and ILR (Set DV) can be up to 12 months or longer depending upon the outcome of their ILR decision, the heightened risk of honour based violence and the risk level of their circumstances, many are at risk of honour based violence and are able to navigate this with the safety net of the Phoenix Domestic Abuse Community and family that they become a part of.

Phoenix Women's Aid

Trustees' Report (continued)

During 2022, Phoenix Women's Aid continued to increase its refuge, dispersed property provision and frontline support, assisted with donations and grant support from Government Office.

In recognition of our workers and volunteers who go over and above to ensure our clients and residents needs are met, we continue to operate fully frontline, being able to respond to continued referrals to refuge and ensure face to face, as well as remote access to our community-based services.

Income generation has increased significantly both in terms of reserves, designated restricted and unrestricted funds but so has expenditure. The investment from Government office has allowed the charity to develop and sustain its emergency and dispersed accommodation. But the need to acquire more leased property with the waiting lists we have for refuge and to increase capacity to meet demand requires a constant review of potential income streams.

We are fortunate to continue to receive public support either financially or with donated goods to assist with the needs of residents in refuge and in the community. This includes the following: -

- South Yorkshire Police and Crime Commissioner & the Ministry of Justice (MOJ);
- Community Fund;
- Hygiene Bank;
- Doncaster Foodbank;
- The Local Authority – Community Wealth Builder, AFCL and Housing Benefit;
- Doncaster Chamber;
- The Albert Trust;
- Individual Donors;
- Local Business and Organisations;
- Comic Relief.

Our Charity shop is not only vital to the generation of unrestricted income, it also facilitates our continued awareness raising of Domestic Abuse with information displayed about the charity with staff and volunteers able to provide customers with a knowledgeable explanation of the work we undertake. Additionally, it provides goods in crisis to clients, opportunities for clients to get involved with the charities activities if they wish to do this and the recycling of furniture and goods supports the environment and sustainable development.

Financial review

During the year income and expenditure increased significantly compared to 2021 and prior years. Income from donations and grants was over £20,000 higher than in the prior year after accounting for donated facilities; income from charitable activities, which is largely rental and utility charges from properties let to beneficiaries, increased by over £150,000 and income from trading activities also increased by nearly £100,000 following the opening of a charity shop in 2021.

The SOFA shows restricted income and expenditure of £93,298, and unrestricted income of £586,039 and expenditure of £635,495 which resulted in an overall deficit of £49,456 which was met from brought forward reserves.

Phoenix Women's Aid

Trustees' Report (continued)

Policy on reserves

At the end of the year total reserves carried forward were £35,222 made up of £1,585 restricted funds and £33,637 unrestricted general funds (2021: Total funds of £84,678 including £1,585 restricted, £12,740 designated and £70,353 unrestricted general funds).

Unrestricted funds include £12,541 which could only be realised by disposing of fixed assets, so the charity's free reserves at 31 December 2022 were £21,096 (2021: £70,353).

The trustees have reviewed the charity's need for reserves and have identified the following requirements:

- o To meet contractual liabilities should the organisation have to close, including redundancy pay, amounts due to creditors and commitments under leases;
- o To meet unexpected costs such as the breakdown of essential equipment, significant repairs, staff cover re illness, maternity or paternity leave, and legal costs defending the charity's interests;
- o To replace equipment as it wears out;
- o To allow some independence from public funding and provide sustainability of our services.

Although the trustees have not determined an exact requirement for reserves in monetary terms, the charity's lease commitments alone at 31 December 2022 were approximately £30,000, so a likely reserves requirement is in the region of £100,000. At 31 December 2022 the reserves were short of this target by around £70,000. The charity aims to increase its reserves to the required level by monitoring income and expenditure and making cost savings where possible, and by increased income from charitable trading, now that the charity shop is more established.

Principal funding sources

As noted elsewhere in the financial statements the charity's principal funding sources are:

- o rental and other income from the letting of property to beneficiaries
- o charity trading income from the sale of donated goods via the charity's shop
- o grant income - which during the year was mainly from DMBC Community Hub grants and South Yorkshire Police & Crime Commissioner Victim Uplift grants.

Plans for future periods

Aims and key objectives for future periods

1. Increasing income to support growth, sustain current provision, increase capacity and continue to meet client need;
2. Securing our Social Landlord's Licence and membership of professional bodies that support our Charity Objects and activities;
3. Develop the Charity's Human Resources and Infrastructure;
4. Continue with our Professional Memberships including the Office of the Immigration Services Commissioner and work to increase the level of immigration advice and support we provide, to assist clients with complex immigration needs;
5. Develop statistical monitoring tools to improve data collection and evidence of client journey for our clients and to inform the charity's continuous development;

Structure, governance and management

Nature of governing document

The organisation is operated under the rules of its Constitution which was adopted on the 8th May 2019.

Phoenix Women's Aid

Trustees' Report (continued)

Recruitment and appointment of trustees

Phoenix Women's Aid is run by a board of Trustees who delegate responsibility to the Managing Director for the operational and strategic management of the operation. The Managing Director is supported in this role by the accounts team and the following Directors who hold voluntary posts:

- Director of Immigration and Race Relations;
- Director of Operations.

The trustees regularly review the composition of the board and recruit new trustees in the light of skills and experience required and available. Trustees are appointed by the existing board.

Induction and training of trustees

Trustees ratify all policies and procedures and receive these as part of their induction and training when appointed. Induction and Training include internal Domestic Abuse Training (Champions Against Domestic Abuse), periodic training resources with regards to the field of Domestic Violence and Abuse, Charity Commission emails, the CC3 and Charity Trustee Welcome Pack as well as an annual review of these documents.

Arrangements for setting key management personnel remuneration

The managing director is the key management personnel of the charity.

The remuneration of key management personnel is determined by the board of trustees following an annual salary review which takes into account inflation, performance, responsibility and the market value of the role.

Organisational structure

The organisation operates as a Charitable Incorporated Organisation (CIO) registered on the 8th May 2019 with the Charity Commission. Prior to this the organisation operated as a constituted group set up on the 23rd May 2016. The organisation is governed by a Board of Trustees, who determine strategic direction and policy. The day to day operation is carried out by the Managing Director who has delegated authority and operates under the rules of the Charity's Constitution, adopted on the 8th May 2019.

Responsibility for the Charity is with the Board of Trustees with delegated authority to the Managing Director. Although the organisation is traditionally hierarchical, operationally and culturally, the charity is egalitarian in nature with consultation and collaboration at the centre of delivery, at all levels.

Phoenix Women's Aid
Trustees' Report (continued)

Relationships with related parties

Related parties, volunteers and others


The organisation would not be viable without the dedication of its staff and volunteers as well as the consultants that advise, the contractors that carry out work whilst sensitive to the nature of our work and the many organisations and members of the public that support our activities. This includes our landlords, letting agents, the Local Authority Housing Benefit team, individual public donors and organisations such as Amazon, New Look and Pass Logistics. The Trustees take this opportunity to thank all the individuals and organisations that support the work of the charity and the beneficiaries we serve.

Wider networks include Mankind, Respect, Karma Nirvana, the Domestic Abuse HUB, run through the Local Authority and the Domestic and Sexual Abuse Theme Group, which includes representatives from the local authority, police, health, social care, education, department of working pensions and other voluntary and community sector organisations.

Major risks and management of those risks

The Trustees acknowledge their duty to identify and review the risks to which the Charity is exposed and to ensure appropriate controls are in place to mitigate or eliminate risk thus providing reasonable assurance against fraud and error and meet legislative requirements with regards to general operations. Risk Management is ongoing at all levels of the organisation, with delegated authority given the Managing Director who has over 30 years' experience in the field of Health and Safety, a member of the International Institute of Risk and Safety Management (IIRSM) with business experience at board level for over 13 years. The Managing Director is supported by the Charity's finance team, one of whom is a qualified accountant and the Charity's Accountant with regards to financial matters and advice from third party organisations with reference to government guidance is sought, where needed.

The annual report was approved by the trustees of the charity on 24 October 2023 and signed on its behalf by:


.....
Ms Jane Cartwright
Trustee

Phoenix Women's Aid

Statement of Trustees' Responsibilities

The trustees are responsible for preparing the trustees' report and the financial statements in accordance with the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and applicable law and regulations.


The law applicable to charities requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2019 (FRS102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charities (Accounts and Reports) Regulations 2008, and the provisions of the constitution. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Approved by the trustees of the charity on 24 October 2023 and signed on its behalf by:



Ms Jane Cartwright
Trustee

Phoenix Women's Aid

Independent Examiner's Report to the trustees of Phoenix Women's Aid

I report to the trustees on my examination of the accounts of Phoenix Women's Aid for the year ended 31 December 2022.

Responsibilities and basis of report

As the charity trustees of Phoenix Women's Aid you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Phoenix Women's Aid's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

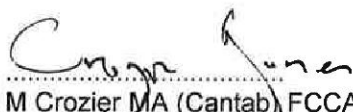
Independent examiner's statement

Since Phoenix Women's Aid's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of Association of Chartered Certified Accountants, which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of Phoenix Women's Aid as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



M Crozier MA (Cantab) FCCA ACA ATII
Association of Chartered Certified Accountants

Crozier Jones LLP
Chartered Certified Accountants and Registered Auditors

9/13 Thorne Road
Doncaster
South Yorkshire
DN1 2HJ

24 October 2023

Phoenix Women's Aid

Statement of Financial Activities for the Year Ended 31 December 2022

	Note	Unrestricted funds £	Restricted funds £	Total 2022 £
Income and Endowments from:				
Donations and legacies	2	70,134	93,298	163,432
Charitable activities	3	357,300	-	357,300
Other trading activities	4	158,424	-	158,424
Other income	5	181	-	181
Total income		<u>586,039</u>	<u>93,298</u>	<u>679,337</u>
Expenditure on:				
Raising funds	6	(69,806)	-	(69,806)
Charitable activities	7	<u>(565,689)</u>	<u>(93,298)</u>	<u>(658,987)</u>
Total expenditure		<u>(635,495)</u>	<u>(93,298)</u>	<u>(728,793)</u>
Net expenditure		<u>(49,456)</u>	<u>-</u>	<u>(49,456)</u>
Net movement in funds		(49,456)	-	(49,456)
Reconciliation of funds				
Total funds brought forward		<u>83,093</u>	<u>1,585</u>	<u>84,678</u>
Total funds carried forward	20	<u>33,637</u>	<u>1,585</u>	<u>35,222</u>
	Note	Unrestricted funds £	Restricted funds £	Total 2021 £
Income and Endowments from:				
Donations and legacies	2	81,652	59,765	141,417
Charitable activities	3	203,445	-	203,445
Other trading activities	4	59,731	-	59,731
Total income		<u>344,828</u>	<u>59,765</u>	<u>404,593</u>
Expenditure on:				
Raising funds	6	(387)	-	(387)
Charitable activities	7	<u>(403,884)</u>	<u>(68,709)</u>	<u>(472,593)</u>
Total expenditure		<u>(404,271)</u>	<u>(68,709)</u>	<u>(472,980)</u>
Net expenditure		<u>(59,443)</u>	<u>(8,944)</u>	<u>(68,387)</u>
Net movement in funds		(59,443)	(8,944)	(68,387)
Reconciliation of funds				
Total funds brought forward		<u>142,536</u>	<u>10,529</u>	<u>153,065</u>
Total funds carried forward	20	<u>83,093</u>	<u>1,585</u>	<u>84,678</u>

All of the charity's activities derive from continuing operations during the above two periods.

Phoenix Women's Aid
(Registration number: 1183300)
Balance Sheet as at 31 December 2022

	Note	2022 £	2021 £
Fixed assets			
Tangible assets	14	12,541	-
Current assets			
Debtors	15	5,366	-
Cash at bank and in hand	16	<u>37,241</u>	<u>102,357</u>
		42,607	102,357
Creditors: Amounts falling due within one year	17	<u>(19,926)</u>	<u>(17,679)</u>
Net current assets		<u>22,681</u>	<u>84,678</u>
Net assets		<u>35,222</u>	<u>84,678</u>
Funds of the charity:			
Restricted income funds			
Restricted funds		1,585	1,585
Unrestricted income funds			
Unrestricted funds		<u>33,637</u>	<u>83,093</u>
Total funds	20	<u>35,222</u>	<u>84,678</u>

The financial statements on pages 10 to 27 were approved by the trustees, and authorised for issue on 24 October 2023 and signed on their behalf by:


 Ms Jane Cartwright
 Trustee

Phoenix Women's Aid

Cash Flow Statement for the Year Ended 31 December 2022

	Note	2022 £	2021 £
Cash flows from operating activities			
Net expenditure		(49,456)	(68,387)
Adjustments to cash flows from non-cash items			
Depreciation	14	<u>4,180</u>	<u>-</u>
		(45,276)	(68,387)
Working capital adjustments			
(Increase)/decrease in debtors	15	(5,366)	7,357
Increase in creditors	17	<u>2,247</u>	<u>13,619</u>
Net cash flows from operating activities		(48,395)	(47,411)
Cash flows from investing activities			
Purchase of tangible fixed assets	14	<u>(16,721)</u>	<u>-</u>
Net decrease in cash and cash equivalents		(65,116)	(47,411)
Cash and cash equivalents at 1 January		<u>102,357</u>	<u>149,768</u>
Cash and cash equivalents at 31 December		<u><u>37,241</u></u>	<u><u>102,357</u></u>
Reconciliation of net cash flow to movement in net funds			
Decrease in cash		(65,116)	(47,411)
Net funds at 1 January 2022		<u>102,357</u>	<u>149,768</u>
Net funds at 31 December 2022		<u><u>37,241</u></u>	<u><u>102,357</u></u>

All of the cash flows are derived from continuing operations during the above two periods.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2022

1 Accounting policies

Statement of compliance

The financial statements have been prepared in accordance with the second edition of the Charities Statement of Recommended Practice issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

Basis of preparation

Phoenix Women's Aid meets the definition of a public benefit entity under FRS 102. The accounts (financial statements) have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

Going concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Income and endowments

Voluntary income including donations, gifts, legacies and grants that provide core funding or are of a general nature is recognised when the charity has entitlement to the income, it is probable that the income will be received and the amount can be measured with sufficient reliability.

Donations and legacies

Donations and legacies are recognised on a receivable basis when receipt is probable and the amount can be reliably measured.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Donated services and facilities

On receipt, donated services and facilities are recognised on the basis of the value of the gift to the charity which is determined as the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is recognised as expenditure in the period of receipt. During the year, the charity benefitted from free or reduced rents on some of its properties.

The charity benefits from a significant amount of volunteer time. In accordance with the Charities SORP (FRS102), the value of volunteer time is not recognised in the financial statements.

Other trading activities

Income from goods donated for sale in the charity's shops is recognised at the point of sale. As a result of the high volume of low value donated goods received by the charity, the cost of recognising these items at fair value on receipt would outweigh the benefit of recognising them in the financial statements.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2022 (continued)

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on estimated usage.

Raising funds

These are costs incurred in attracting voluntary income, and in trading activities that raise funds, including the costs of operating the charity's shops.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support costs

Support costs include are those functions which assist the work of the charity but do not directly undertake charitable activities, including admin costs, finance, IT, governance costs and other central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating staff costs by the time spent and other costs by their usage.

Governance costs

These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including preparation of statutory accounts, independent examination and other services provided by the independent examiner, and trustees meetings and reimbursed expenses.

Government grants

Government grants are recognised based on the performance model and are measured at the fair value of the asset received or receivable. Grants are classified as relating either to revenue or to assets. Grants relating to revenue are recognised in income in the period in which the charity has entitlement to the income and any performance conditions have been met. Grants relating to assets are recognised in full when there is unconditional entitlement to the grant.

Irrecoverable VAT

Irrecoverable VAT is charged against the category of resources expended for which it was incurred.

Taxation

The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2022 (continued)

Tangible fixed assets

Individual fixed assets costing £500.00 or more are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation

Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Motor vehicles	25% reducing balance
Furniture and equipment	25% reducing balance

Trade debtors

Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised at the settlement amount due less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Prepayments are valued at the amount prepaid.

Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Trade creditors

Creditors and provisions are recognised when there is an obligation at the balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Creditors and provisions are normally recognised at their settlement amount.

Trade Creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees discretion in furtherance of the objectives of the charity.

Designated funds are unrestricted funds set aside for specific purposes at the discretion of the trustees.

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2022 (continued)

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post retirement obligations

The charity operates a defined contribution pension scheme which is a pension plan under which fixed contributions are paid into a pension fund and the charity has no legal or constructive obligation to pay further contributions even if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

Contributions to defined contribution plans are recognised in the Statement of Financial Activities when they are due. If contribution payments exceed the contribution due for service, the excess is recognised as a prepayment.

Financial instruments

Classification

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method. The charity does not currently have any bank loans.

Operating leases

Rental income and charges are recognised on a straight-line basis over the term of the lease.

Charity status

Phoenix Women's Aid is a Charitable Incorporated Organisation registered in England and Wales (CE017417) on 8 May 2019 and is a registered charity (1183300).

2 Income from donations and legacies

	Unrestricted funds General £	Restricted funds £	Total 2022 £	Total 2021 £
Donations and legacies;				
Donations	22,134	-	22,134	15,160

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2022 (continued)

	Unrestricted funds General £	Restricted funds £	Total 2022 £	Total 2021 £
Grants, including capital grants;				
DMBC - Coumminty Hub	-	69,999	69,999	3,500
South Yorkshire Police & Crime Commssioner	-	17,284	17,284	17,184
DMBC - other	-	-	-	53,367
Homeless Link	-	-	-	37,496
HMRC	-	-	-	13,125
Yorkshire Building Society	-	-	-	1,585
Cash for Kids	-	1,015	1,015	-
Albert Hunt Trust	-	5,000	5,000	-
Donated services and facilities	48,000	-	48,000	-
	70,134	93,298	163,432	141,417
		Unrestricted funds General £	Restricted funds £	Total funds £
Donations and legacies;				
Donations		22,134	-	22,134
Grants, including capital grants;				
Grants		-	93,298	93,298
Donated services and facilities		48,000	-	48,000
Total for 2022		70,134	93,298	163,432
Total for 2021		81,652	59,765	141,417

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2022 (continued)

Donated services and facilities is the market value of rent free periods.

3 Income from charitable activities

	Unrestricted funds General £	Total 2022 £	Total 2021 £
Supporting victims of domestic abuse	357,300	357,300	203,445
		Unrestricted funds General £	Total funds £
Supporting victims of domestic abuse		357,300	357,300
Total for 2022		357,300	357,300
Total for 2021		203,445	203,445

4 Income from other trading activities

	Unrestricted funds General £	Total funds £	Total 2021 £
Trading income;			
Shop income from sale of donated goods	142,976	142,976	59,731
Sales of goods and services	15,448	15,448	-
	158,424	158,424	59,731
		Unrestricted funds General £	Total funds £
Trading income;			
Shop income from sale of donated goods		142,976	142,976
Sales of goods and services		15,448	15,448
Total for 2022		158,424	158,424
Total for 2021		59,731	59,731

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2022 (continued)

5 Other income

	Unrestricted funds General £	Total 2022 £
Other income	181	181
	Unrestricted funds General £	Total funds £
Other income	181	181
Total for 2022	181	181

6 Expenditure on raising funds

a) Costs of trading activities

	Note	Unrestricted funds General £	Total 2022 £	Total 2021 £
Fundraising trading costs;				
Fundraising		1,687	1,687	387
Allocated support costs		68,119	68,119	-
		<u>69,806</u>	<u>69,806</u>	<u>387</u>
			Unrestricted funds General £	Total 2022 £
Fundraising trading costs;				
Fundraising			1,687	1,687
Rent and rates			58,806	58,806
Light, heat and utilities			6,856	6,856
Repairs and maintenance			2,457	2,457
			<u>69,806</u>	<u>69,806</u>

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2022 (continued)

	Note	Unrestricted funds General £	Total 2021 £
Fundraising trading costs; Fundraising		387	387
		387	387
		Allocated support costs	Total costs
	Direct costs	£	£
Costs of trading activities	1,687	68,119	69,806
Total for 2022	1,687	68,119	69,806
Total for 2021	387	-	387

7 Expenditure on charitable activities

	Unrestricted funds General £	Restricted funds £	Total funds £
Supporting victims of domestic abuse	571,704	87,283	658,987
Total for 2021	403,884	68,709	472,593

	Activity undertaken directly £	Activity support costs £	2022 £
Rent and rates	273,211	31,126	304,337
Wages and salaries	-	240,602	240,602
Light, heat and utilities	31,007	4,235	35,242
Beneficiary support costs	10,842	-	10,842
Repairs and maintenance	12,226	2,971	15,197
Motor and travel	-	16,362	16,362
Insurance	-	6,631	6,631
Telephone and fax	1,707	2,782	4,489
Office expenses	-	3,885	3,885
Printing, postage & stationery	-	1,001	1,001
Legal and professional fees	-	3,086	3,086
Sundry expenses	-	3,395	3,395
Volunteer expenses	-	2,768	2,768
IT costs	-	1,296	1,296
Professional subscriptions	-	544	544

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2022 (continued)

	Activity undertaken directly £	Activity support costs £	2022 £
Depreciation	-	4,180	4,180
Governance costs	-	5,130	5,130
	<u>328,993</u>	<u>329,994</u>	<u>658,987</u>
	Activity undertaken directly £	Activity support costs £	2021 £
Rent and rates	177,015	30,796	207,811
Wages and salaries	-	184,046	184,046
Light, heat and utilities	-	10,920	10,920
Beneficiary support costs	30,306	-	30,306
Repairs and maintenance	8,740	2,183	10,923
Motor and travel	-	6,064	6,064
Insurance	-	5,974	5,974
Telephone and fax	-	2,110	2,110
Office expenses	-	2,517	2,517
Printing, postage & stationery	-	848	848
Legal and professional fees	-	3,369	3,369
Sundry expenses	-	6,879	6,879
Volunteer expenses	-	39	39
IT costs	-	253	253
Professional subscriptions	-	534	534
	<u>216,061</u>	<u>256,532</u>	<u>472,593</u>

8 Analysis of governance and support costs

Governance costs

	Unrestricted funds General £	Total 2022 £
Independent examiner fees		
Examination of the financial statements	725	725
Other fees paid to examiners	4,405	4,405
	<u>5,130</u>	<u>5,130</u>

9 Net incoming/outgoing resources

Net outgoing resources for the year include:

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2022 (continued)

	2022 £	2021 £
Operating leases - other assets	57,000	25,300
Depreciation of fixed assets	<u>4,180</u>	<u>-</u>

10 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

Donations made by the trustees without any conditions attached totalled £156 for the year (2021 - £156).

11 Staff costs

The aggregate payroll costs were as follows:

	2022 £	2021 £
Staff costs during the year were:		
Wages and salaries	223,503	171,876
Social security costs	14,268	10,663
Pension costs	<u>2,831</u>	<u>1,507</u>
	<u>240,602</u>	<u>184,046</u>

The monthly average number of persons (including senior management / leadership team) employed by the charity during the year expressed as full time equivalents was as follows:

	2022 No	2021 No
Managing Director	1	1
Other staff	<u>8</u>	<u>6</u>
	<u>9</u>	<u>7</u>

The average number of employees on a headcount basis was 11 (2022: 11).

No employee received emoluments of more than £60,000 during the year

The total employee benefits of the key management personnel of the charity were £34,167 (2021 - £20,518).

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2022 (continued)

12 Independent examiner's remuneration

	2022 £
Examination of the financial statements	<u>725</u>
Other fees to examiners	
All other services	<u><u>4,405</u></u>

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2022 (continued)

13 Taxation

The charity is a registered charity and is therefore exempt from taxation.

14 Tangible fixed assets

	Furniture and equipment £	Motor vehicles £	Total £
Cost			
Additions	5,296	11,425	16,721
At 31 December 2022	5,296	11,425	16,721
Depreciation			
Charge for the year	1,324	2,856	4,180
At 31 December 2022	1,324	2,856	4,180
Net book value			
At 31 December 2022	3,972	8,569	12,541

15 Debtors

	2022 £
Prepayments	4,405
Other debtors	961
	5,366

16 Cash and cash equivalents

	2022 £	2021 £
Cash on hand	3,951	1,133
Cash at bank	33,290	101,224
	37,241	102,357

17 Creditors: amounts falling due within one year

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2022 (continued)

	2022 £	2021 £
Trade creditors	6,129	8,537
Other taxation and social security	-	8,419
Other creditors	9,297	723
Accruals	4,500	-
	19,926	17,679

18 Pension and other schemes

Defined contribution pension scheme

The charity operates a defined contribution pension scheme. The pension cost charge for the year represents contributions payable by the charity to the scheme and amounted to £2,831 (2021 - £1,507).

19 Commitments

Other financial commitments

At 31 December 2022 the charity was committed to minimum operating lease payments of £29,050 due within one year under non-cancellable leases on properties (31 December 2021: £25,000 due within one year).

The total amount of other financial commitments not provided in the financial statements was £Nil (2021 - £Nil).

20 Funds

	Balance at 1 January 2022 £	Incoming resources £	Resources expended £	Balance at 31 December 2022 £
Unrestricted funds				
<i>General</i>				
General Funds	70,353	586,039	(622,755)	33,637
<i>Designated</i>				
AFCL Education Budget	12,740	-	(12,740)	-
Total unrestricted funds	83,093	586,039	(635,495)	33,637

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2022 (continued)

	Balance at 1 January 2022 £	Incoming resources £	Resources expended £	Balance at 31 December 2022 £
Restricted funds				
Yorkshire Building Society - Sensory Room	1,585	-	-	1,585
DMBC Community Hub	-	69,999	(69,999)	-
South Yorkshire Police & Crime Commissioner Victims Uplift Grant	-	17,284	(17,284)	-
Cash for Kids	-	1,015	(1,015)	-
Albert Hunt Trust	-	5,000	(5,000)	-
	<u>1,585</u>	<u>93,298</u>	<u>(93,298)</u>	<u>1,585</u>
Total funds	<u>84,678</u>	<u>679,337</u>	<u>(728,793)</u>	<u>35,222</u>
	Balance at 1 January 2021 £	Incoming resources £	Resources expended £	Balance at 31 December 2021 £
Unrestricted funds				
<i>General</i>				
General Funds	129,796	344,828	(404,271)	70,353
<i>Designated</i>				
AFCL Education Budget	12,740	-	-	12,740
Total unrestricted funds	<u>142,536</u>	<u>344,828</u>	<u>(404,271)</u>	<u>83,093</u>
Restricted funds				
Yorkshire Building Society - Sensory Room	-	1,585	-	1,585
DMBC Community Hub	-	3,500	(3,500)	-
South Yorkshire Police & Crime Commissioner Victims Uplift Grant	-	17,184	(17,184)	-
Children in Need Helping Hands / FiST	10,529	-	(10,529)	-
Homeless Link Winter Transformation Fund	-	37,496	(37,496)	-
	<u>10,529</u>	<u>59,765</u>	<u>(68,709)</u>	<u>1,585</u>
Total funds	<u>153,065</u>	<u>404,593</u>	<u>(472,980)</u>	<u>84,678</u>

Phoenix Women's Aid

Notes to the Financial Statements for the Year Ended 31 December 2022 (continued)

21 Analysis of net assets between funds

	Unrestricted funds General £		Restricted funds £	Total funds at 31 December 2022 £
Tangible fixed assets	12,541		-	12,541
Current assets	41,022		1,585	42,607
Current liabilities	(19,926)		-	(19,926)
Total net assets	33,637		1,585	35,222

	Unrestricted funds General £		Designated £	Restricted funds £	Total funds at 31 December 2021 £
Current assets	88,032	12,740		1,585	102,357
Current liabilities	(17,679)	-		-	(17,679)
Total net assets	70,353	12,740		1,585	84,678

22 Analysis of net funds

	At 1 January 2022 £	Cash flows £	At 31 December 2022 £
Cash at bank and in hand	102,357	(65,116)	37,241
Net debt	102,357	(65,116)	37,241

	At 1 January 2021 £	Cash flows £	At 31 December 2021 £
Cash at bank and in hand	149,768	(47,411)	102,357
Net debt	149,768	(47,411)	102,357

23 Related party transactions

There were no related party transactions in the year.

Phoenix Women's Aid

Statement of Financial Activities by fund for the Year Ended 31 December 2022

	Total Unrestricted Funds 2022 £	Total Unrestricted Funds 2021 £
Income and Endowments from:		
Donations and legacies	70,134	81,652
Charitable activities	357,300	203,445
Other trading activities	158,424	59,731
Other income	181	-
Total income	<u>586,039</u>	<u>344,828</u>
Expenditure on:		
Raising funds	(69,806)	(387)
Charitable activities	<u>(565,689)</u>	<u>(403,884)</u>
Total expenditure	<u>(635,495)</u>	<u>(404,271)</u>
Net expenditure	<u>(49,456)</u>	<u>(59,443)</u>
Net movement in funds	(49,456)	(59,443)
Reconciliation of funds		
Total funds brought forward	<u>83,093</u>	<u>142,536</u>
Total funds carried forward	<u><u>33,637</u></u>	<u><u>83,093</u></u>

Phoenix Women's Aid

Statement of Financial Activities by fund for the Year Ended 31 December 2022 (continued)

	Total Restricted Funds 2022 £	Total Restricted Funds 2021 £
Income and Endowments from:		
Donations and legacies	<u>93,298</u>	<u>59,765</u>
Total income	<u>93,298</u>	<u>59,765</u>
Expenditure on:		
Charitable activities	<u>(93,298)</u>	<u>(68,709)</u>
Total expenditure	<u>(93,298)</u>	<u>(68,709)</u>
Net expenditure	<u>-</u>	<u>(8,944)</u>
Net movement in funds	-	(8,944)
Reconciliation of funds		
Total funds brought forward	<u>1,585</u>	<u>10,529</u>
Total funds carried forward	<u>1,585</u>	<u>1,585</u>

Phoenix Women's Aid

Detailed Statement of Financial Activities for the Year Ended 31 December 2022

	Total 2022 £	Total 2021 £
Income and Endowments from:		
Donations and legacies (analysed below)	163,432	141,417
Charitable activities (analysed below)	357,300	203,445
Other trading activities (analysed below)	158,424	59,731
Other income (analysed below)	181	-
Total income	<u>679,337</u>	<u>404,593</u>
Expenditure on:		
Raising funds (analysed below)	(69,806)	(387)
Charitable activities (analysed below)	<u>(658,987)</u>	<u>(472,593)</u>
Total expenditure	<u>(728,793)</u>	<u>(472,980)</u>
Net expenditure	<u>(49,456)</u>	<u>(68,387)</u>
Net movement in funds	(49,456)	(68,387)
Reconciliation of funds		
Total funds brought forward	<u>84,678</u>	<u>153,065</u>
Total funds carried forward	<u><u>35,222</u></u>	<u><u>84,678</u></u>

Phoenix Women's Aid

Detailed Statement of Financial Activities for the Year Ended 31 December 2022 (continued)

	Total 2022 £	Total 2021 £
<i>Donations and legacies</i>		
Donations and legacies	22,134	15,160
Grants, including capital grants	93,298	126,257
Donated services and facilities	48,000	-
	<u>163,432</u>	<u>141,417</u>
<i>Charitable activities</i>		
Rental income	357,300	203,445
	<u>357,300</u>	<u>203,445</u>
<i>Other trading activities</i>		
Sales of donated goods	142,976	59,731
Fees and supplies	15,448	-
	<u>158,424</u>	<u>59,731</u>
<i>Other income</i>		
Other income	181	-
	<u>181</u>	<u>-</u>
<i>Raising funds</i>		
Fundraising costs	1,687	387
Rent and rates	58,806	-
Light, heat and utilities	6,856	-
Repairs and maintenance	2,457	-
	<u>69,806</u>	<u>387</u>
<i>Charitable activities</i>		
Rent and rates	273,211	177,015
Light, heat and utilities	31,007	-
Beneficiary support costs	10,842	30,306
Telephone and fax	1,707	-
Repairs and maintenance	12,226	8,740
Volunteer expenses	2,768	39
Depreciation, amortisation and other similar costs	4,180	-
Allocated support costs	77,314	72,447
Staff costs	240,602	184,046
Independent Examiner's remuneration	5,130	-
	<u>658,987</u>	<u>472,593</u>

This page does not form part of the statutory financial statements.

PHOENIX WOMEN'S AID

England & Wales - Charity number 1183300

Accounts



Accountancy Solutions

PHOENIX WOMEN'S AID

Financial statements for the
year ended 31st December 2021

Charity number: 1183300

Charitable Incorporated Organisation
Registered England and Wales

Call: 07926 450 250

Email: info@hslaccountancysolutions.co.uk

www.hslaccountancysolutions.co.uk

PHOENIX WOMEN'S AID
Contents of the financial statements
for the period ended 31st December 2021

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PHOENIX WOMEN'S AID
Administrative details
for the period ended 31st December 2021

Registered Charity number 1183300

Trustees and Management Committee

J. CARTWRIGHT	Chair
C. MCHUGH	Trustee
A. ELVIDGE	Trustee
S. SYLVESTER	Trustee
H. MAISARY	Trustee

Administrative address

12 - 13 Priory Place
DONCASTER
South Yorkshire
DN1 1BL

Bankers

Coop bank Plc
31 St Sepulchre Gate,
Doncaster
DN1 1TD

Independent Examiner

Heera Singh FMAAT
HSL Accountancy Solutions Ltd
Enterprise House
61a Carr House
Doncaster
DN1 2BY

PHOENIX WOMEN'S AID

The trustees present their annual report for the period ended 31st December 2021

Governing document

The organisation is operated under the rules of its Constitution which was adopted on the 8th May 2019.

Organisational Structure and Management

The organisation operates as a Charitable Incorporated Organisation (CIO) registered on the 8th May 2019 with the Charity Commission. Prior to this the organisation operated as a constituted group set up on the 23rd May 2016. The organisation is governed by a Board of Trustees, who determine strategic direction and policy. The day to day operation is carried out by the Managing Director who has delegated authority.

Appointment of Trustees

Trustees ratify all policies and procedure and also receive these as part of their induction and training when appointed.

The Board of Trustees delegate responsibility to the Managing Director to operationally and strategically managed the organisation supported by a Finance Officer, our Insurers and key staff pertinent to the delivery of emergency accommodation and community bases services.

Wider networks include Agents, Landlords, the Domestic Abuse HUB, stakeholders which include funders and partnership working with the Domestic and Sexual Abuse Theme Group (which includes representatives from the Local Authority, South Yorkshire Police, Health, Housing, Benefits, Education, Social Care and other voluntary / community sector organisations, Homelessness Link, the Mankind Initiative, Karma Nirvana and other Women's Aid organisations.

Objectives

The Object of the charity is to promote the protection of victims and survivors who have suffered from or are exposed to Domestic Violence and Abuse by such means as are charitable including but not limited to, the preservation and protection of their mental and physical health, the relief of need and the advancement of education concerning Domestic Violence and Abuse..

Main Activities and Public Benefit

The main activities undertaken for the public benefit in relation to these Objects include the following:-

- Emergency Refuge and Dispersed Accommodation;
- 24/7 confidential advice and helpline that provides emotional support and advocacy which has been in operation since May 2016;
- Drop In Community HUB;
- Charity Shops providing volunteering opportunities and assisting with the generation of unrestricted funds;
- Integrative Counselling;
- Holistic Therapy;
- Domestic Violence and Abuse Awareness Courses – Freedom Programme, You and Me Mum, Power to Change, Non Violence Resistance, Mind Management;
- Courses for children and young people who have suffered Domestic Violence and Abuse e.g. Helping Hands and Mind Management;
- Parenting Programmes – Solihull Parenting Programme;
- Immigration advice and practical support.

Risk Management

The Trustees have a duty to identify and review the risks to which the Charity is exposed and to ensure appropriate controls are in place to mitigate or eliminate risk thus providing reasonable assurance against fraud and error.

PHOENIX WOMEN'S AID
The trustees present their annual report
for the period ended 31st December 2021

Activities and achievements

During 2021, Phoenix Women's Aid has opened a 3rd charity shop and is in the process of converting 12 Priory Place (formerly a furniture charity shop) into a social café with funding with the Community Hub Anchor Funds.

We have continued to open additional refuge spaces and added to our dispersed property portfolio in response to client need.

In 2019 we had one property for women, girls and families fleeing domestic violence and abuse and we were embarking on the readying of our charity shop for opening and becoming a source of sustainable, unrestricted income.

In 2020 we opened an additional six properties for men and boys, women and girls and LGBTQ+ victims fleeing Domestic Violence and Abuse.

From:	To:	Number of Additional Properties opened for Emergency Accommodation
January 2021	December 2021	16

These statistics do not include those victims and survivors that we serve in the community or the number of calls to our helpline. These figures will be included in our Trustee Reports from 2022.

We have furnished every one of these properties through the kind donations of the people of Doncaster, Sheffield and Rotherham.

Volunteers and paid staff have worked relentlessly to continue to deliver refuge, the helpline, advice and community-based services to those clients and families at risk of Domestic Violence and Abuse, Honour Based Violence and Forced Marriage.

We have appointed paid roles for the following areas of work, to assist with the charity's mission to raise funds, build a community of survivors to support ongoing development and sustainability of the charity: Peer Support, Charity Shop, Social Café, Accounts and Collections and Deliveries.

We have also invested in storage facilities and 2 new vans which can support the movement of clients and their belongings and collections and deliveries for the charity shop.

Thank you to all the funders and donators that have enabled Phoenix to continue to respond to meet identified need during such difficult and challenging times.

Our future plans are to increase, develop and sustain our services, in response to identified client need.

PHOENIX WOMEN'S AID

The trustees present their annual report
for the period ended 31st December 2021

Statement of trustees' responsibilities

Charity law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity at the year end and of its incoming resources and resources expended during that year. In preparing those financial statements, the trustees are required to:


- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP; where applicable
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards and statements of recommended practice have been followed subject to any departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011.

They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees declare that they have approved the above report.

Signed on behalf of the trustees

Signed: 
Name and position: S. SULVESTER, TRUSTEE
Date: 25.10.2022.

**Independent examiners report to the trustees of
PHOENIX WOMEN'S AID
for the period ended 31st December 2021**

I report on the accounts of the charity for the year ended 31 December 2021 which are set out on pages 6 to 7.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act have not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Mr Heera Singh FMAAT
HSL Accountancy Solutions Ltd
Enterprise House
61a Carr House
Doncaster
DN1 2BY

Date: 27th October 2022

PHOENIX WOMEN'S AID
Statement of Financial Activities (Incorporating the Income and Expenditure Account)
for the period ended 31st December 2021


	Notes	Unrestricted Funds £	Designated Funds £	Restricted Funds £	2021 Total £	2020 Total £
Income						
Grants and donations	2	81,652	0	59,765	141,417	190,969
Charitable activities		263,176	0	0	263,176	122,092
Total income		344,828	0	59,765	404,593	313,061
Expenditure						
Cost of raising funds	3	387			387	3,279
Charitable activities		403,884	0	68,709	472,593	186,196
Total expenditure		404,271	0	68,709	472,980	189,475
Net income (expenditure)		-59,443	0	-8,944	-68,387	123,586
Balance at 1st January 2021		129,796	12,740	10,529	153,065	29,480
Balance at 31st December 2021		129,796	12,740	1,585	84,678	153,066

PHOENIX WOMEN'S AID
Balance sheet
for the period ended 31st December 2021

	2021	2020
	Total	Total
	£	£
Fixed assets		
Tangible assets	0	0
Current assets		
Debtors	0	7,357
Cash at bank and in hand	<u>102,357</u>	<u>149,768</u>
	102,357	157,126
Current Liabilities		
Creditors - amounts due within one year	-17,679	-4,060
	<u>84,678</u>	<u>153,066</u>
Net current assets (Liabilities)		
	<u>84,678</u>	<u>153,066</u>
Net assets (Liabilities)		
	<u>84,678</u>	<u>153,066</u>
Funds of the Charity		
Unrestricted Funds	70,353	129,796
Designated Funds	12,740	12,740
Restricted Funds	<u>1,585</u>	<u>10,529</u>
Total Funds	<u>84,678</u>	<u>153,066</u>

The financial statements on pages 6 and 7 were approved by the Trustees and signed on their behalf by:

Signed on behalf of the trustees

Signed: 
Name and position: S. SILVESTER, TRUSTEE
Date: 25.10.2022.

1 Accounting policies

1.1 Basis of preparation

These accounts (financial statements) have been prepared under the historic cost convention, with items recognised at cost or transaction value, unless otherwise stated in the relevant note(s), in accordance with:

- The Charities Act 2011
- Accounting & Reporting by Charities: Statement of Recommended Practice (Charities SORP FRS102) (effective January 2015)

1.1.2. The charity meets the definition of a public benefit entity as defined by FRS 102

1.1.3. The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

1.2. Incoming resources

These are included in the Statement of Financial Activities. Incoming resources are recognised when:

- the company becomes entitled to the resources
- the trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability

Where incoming resources have related expenditure (as with fund-raising or contract income) the incoming resources and related expenditure are reported gross in the Statement of Financial Activities.

Grants and donations are only included in the Statement of Financial Activities when the company has unconditional entitlement to the resources.

Contractual income is only included in the Statement of Financial Activities once the related goods or performance related services have been delivered.

Investment income is included in the accounts when receivable.

Donated goods and services are included in the Statement of Financial Activities and measured at the fair value.

1.3. Expenditure

Expenditure is charged to the Statement of Financial Activities on an accruals basis, inclusive of any VAT which cannot be recovered.

Expenditure is classified under headings that aggregate all costs related to that category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Charitable expenditure comprises those costs incurred in the delivery of the charity's activities and services for its beneficiaries, including both direct and support costs. The expenditure has been analysed but usage.

Professional fees include those costs associated with meeting constitutional and statutory requirements, including Accountancy fees.

1.4. Fund accounting

Restricted funds are funds received from donors which are subject to restrictions on the purposes for which they may be used of which have been raised for a specific project.

Unrestricted funds are those where there are no externally imposed restrictions. These include funds freely available to the charity for expenditure or appropriation to reserves for internally designated purposes.

1.5. Assets

Tangible assets are capitalised if they can be used for more than one year, and cost at least £500. They are valued at cost, or, if gifted, at the value to the company on receipt. The rates applicable are;

Plants and equipment -	10% on cost
Fixtures and fittings -	10% on cost
IT equipment -	33% on cost

1.6. Debtors

Debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid.

1.7. Cash

Cash comprises bank deposits repayable on demand and any short-term highly liquid investments with a maturity date of three months or less from the date of acquisition or opening of the deposit or similar account.

1.8. Creditors

Creditors are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors are normally recognised at their settlement amount, usually the invoice amount. Accrued charges are normally valued at their settlement amount.

1.9. Taxes

The company is not VAT registered. As a Charity the company is exempt from taxation on income and gains falling within section 505 of the Taxes Act 1988 or s256 of the Taxation of chargeable gains Act section 505 of the Taxes Act 1988 or s256 of the Taxation of chargeable gains Act 1992 to the extent that these are applied to its charitable objects.

PHOENIX WOMEN'S AID
Notes to the financial statements
for the period ended 31st December 2021

2. Income from:

	Unrestricted Funds	Designated Funds	Restricted Funds	2021 Total	2020 Total
Income	£	£	£	£	£
Grants and donations					
Donations	15,160	0	0	15,160	22,737
AFCL Education Budget Designated & Unrestricted	0	0	0	0	12,740
Banks	0	0	0	0	1,000
Children In Need Helping Hands / FiST	0	0	0	0	10,000
Doncaster Council	0	0	3,500	56,867	38,172
Hallam Child Fund	0	0	0	0	350
HMRC	53,367	0	0	13,125	0
Homeless Link - Winter Transformation Fund	13,125	0	37,496	37,496	0
Members Ward Budget	0	0	0	0	3,000
Ministry of Justice	0	0	0	0	42,899
PCC Extraordinary COVID 19 Funding - MoJ	0	0	0	0	35,071
PCC SYP Victims Uplift Grant	0	0	17,184	17,184	0
South Yorkshire Community Foundation	0	0	0	0	15,000
Tampon Tax Grant	0	0	0	0	10,000
YBS Sensory Room Funding	0	0	1,585	1,585	0
Charitable activities					
Fundraising	0	0	0	0	164
Services	263,176	0	0	263,176	121,928
Total income	344,828	0	59,765	404,593	313,061

PHOENIX WOMEN'S AID
Notes to the financial statements
for the period ended 31st December 2021

3. Expenditure on

	Unrestricted Funds	Designated Funds	Restricted Funds	2021 Total	2020 Total
	£	£	£	£	£
Expenditure					
Cost of fundraising					
Cost of Fundraising	387			387	279
Advertising		0		0	3,000
Charitable activities					
Beneficiary Support	29,222	0	1,084	30,306	15,788
Computer Costs	253	0	0	253	4,710
Fixtures and Fittings Cost	454	0	0	454	2,359
Insurances	5,974	0	0	5,974	4,821
Office Equipment	1,729	0	0	1,729	2,528
Office expenses	158	0	0	158	26
General Administrative Expenses	2,059	0	300	2,359	772
Professional Services	3,369	0	0	3,369	17,334
Payroll Expenses	156,805	0	27,241	184,045	62,695
Phone Costs	2,110	0	0	2,110	2,086
Printing, Postage and Stationery	810	0	38	849	650
Professional Membership	534	0	0	534	154
Rent and rates	167,765	0	40,046	207,811	18,249
Repairs and Maintenance	8,740	0	0	8,740	43,804
Sessional staff	0	0	0	0	750
Staff expenses	6,608	0	0	6,608	2,133
Sundry expenses	271	0	0	271	101
Travel and Accommodation	6,064	0	0	6,064	1,767
Utilities	10,920	0	0	10,920	5,310
Volunteer Travel Expenses	39	0	0	39	159
Total expenditure	404,271	0	68,709	472,980	189,475

4. Staff costs

During the period of these accounts the Charity employed 7 member of staff. In addition to employed staff, the Charity contracted services for Independent Contracts as and when required.

5. Fixed assets

There were no fixed assets during the period of these accounts.

6. Debtors and creditors

	2021	2020
	£	£
Debtors		
Trade debtors	0	7,357
Creditors due within one year		
Trade creditors	-9,261	-4,060
Taxation and social security	-8,419	0
	-17,679	-4,060

PHOENIX WOMEN'S AID
Notes to the financial statements
for the period ended 31st December 2021

7. Movement of funds

	Opening Balance	Incoming Resources	Resources Expended	Closing Balance
	£	£	£	£
Unrestricted funds				
General funds	129,796	344,828	-404,271	70,353
Designated funds				
AFCL Education Budget	12,740	0	0	12,740
Restricted funds				
Children In Need Helping Hands / FiST	10,529	0	-10,529	0
Doncaster Council	0	3,500	-3,500	0
Homeless Link - Winter Transformation Fund	0	37,496	-37,496	0
PCC SYP Victims Uplift Grant	0	17,184	-17,184	0
YBS Sensory Room Funding	0	1,585	0	1,585
	0			0
Total funds	153,066	404,593	-472,980	84,678

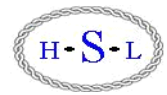
8. Previous periods figures

Previous periods figures have been included, where available, for comparison purposes only.

PHOENIX WOMEN'S AID

England & Wales - Charity number 1183300

Accounts



Accountancy Solutions

PHOENIX WOMEN'S AID

Financial statements for the
year ended 31st December 2020

Charity number: 1183300

Charitable Incorporated Organisation
Registered England and Wales

PHOENIX WOMEN'S AID
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for the period ended 31st December 2020

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PHOENIX WOMEN'S AID
Administrative details
for the period ended 31st December 2020

Registered Charity number 1183300

Trustees and Management Committee

J. CARTWRIGHT	Chair
C. MCHUGH	Trustee
A. ELVIDGE	Trustee
S. SYLVESTER	Trustee
H. MAISARY	Trustee

Administrative address

12 - 13 Priory Place
DONCASTER
South Yorkshire
DN1 1BL

Bankers

Coop bank Plc
31 St Sepulchre Gate,
Doncaster
DN1 1TD

Independent Examiner

Heera Singh FMAAT
HSL Accountancy Solutions Ltd
Enterprise House
61a Carr House
Doncaster
DN1 2BY

PHOENIX WOMEN'S AID

The trustees present their annual report for the period ended 31st December 2020

Governing document

The organisation is operated under the rules of its Constitution which was adopted on the 8th May 2019.

Organisational Structure and Management

The organisation operates as a Charitable Incorporated Organisation (CIO), registered on 9th May 2019 with the Charity Commission. Prior to this the organisation operated as a constituted group set up 23rd May 2016. The organisation is governed by the Trustees, who determine strategic direction and policy. The day to day operation is also carried out by the Trustees.

Appointment of Trustees

Trustees ratify all policies and procedures and also receive these as part of their induction and training when appointed.

Phoenix Women's Aid is run by a board of Trustees who delegate responsibility to the Managing Director for the operational and strategic management of the operation. The Managing Director is supported in this role by:

- The Director of Immigration and Race Relations;
- Finance and Accounts Manager;
- Funding, Development and Charity Shop Manager;
- External Property Management agents;
- Insurance Brokers.

Wider networks include the Domestic Abuse HUB, run through the Local Authority and the Domestic and Sexual Abuse Theme Group, which includes representatives from the local authority, police, health, social care, education, department of working pensions and other voluntary and community sector organisations.

Objectives

The object of the charity is to promote the protection of victims and survivors who have suffered from or are exposed to Domestic Violence and Abuse by such means as are charitable including but not limited to, the preservation and protection of their mental and physical health, the relief of need and the advancement of education concerning Domestic Violence and Abuse.

Main Activities and Public Benefit

The main activities undertaken for public benefit in relation to these objects include the following:-

- Emergency refuge and dispersed accommodation;
- Confidential advice, support and advocacy in person or via the confidential helpline, 7 days a week;
- Counselling and therapeutic intervention;
- Domestic Abuse and self-awareness courses e.g. Freedom Programme, Power to Change, You and Me Mum, Solihull Parenting, Mind Management;
- Courses for children and young people living with or fleeing Domestic Abuse e.g. Helping Hands, Confidence Building, Mind Management;
- Immigration Advice and Support.

Risk Management

The trustees have a duty to identify and review the risks to which the Charity is exposed to and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

Activities and Achievements

During 2020, Phoenix Women's Aid has significantly increased its refuge, dispersed property provision and frontline support with Covid-19 grant support from Government Office. Additionally, the charity opened a second charity shop which provided additional office space for drop in, therapeutic intervention, children and training facilities.

PHOENIX WOMEN'S AID

The trustees present their annual report for the period ended 31st December 2020

Activities and achievements

In recognition of our workers and volunteers who go over and above to ensure our clients and residents needs are met, we have operated fully, frontline, throughout lockdown and the Covid-19 pandemic, being able to respond to a significant increase in referrals to refuge and ensure face to face as well as remote access to our community based services.

Income generation has increased significantly both in terms of reserves, designated restricted and unrestricted funds. The investment from Government office has allowed the charity to develop and sustain its emergency and dispersed accommodation. The latter offering a solution for those referrals needing alternative safe accommodation in place or refuge or as move on from refuge.

We have also been fortunate to receive public support either financially or with donated goods to assist with the needs of residents in refuge and in the community. This includes the following:-

- Children In Need;
- Doncaster Council;
- South Yorkshire Police and Crime Commissioner & the Ministry of Justice (MOJ);
- Ministry of Housing, Communities and Local Government (MHCLG);
- Social Yorkshire Housing Association;
- South Yorkshire Community Foundation;
- Community Fund;
- Local Authority Members Budget;
- Hygiene Bank;
- Doncaster Foodbank;
- AFCL;
- Individual Donators;
- Local Business and Organisations;
- Comic Relief.

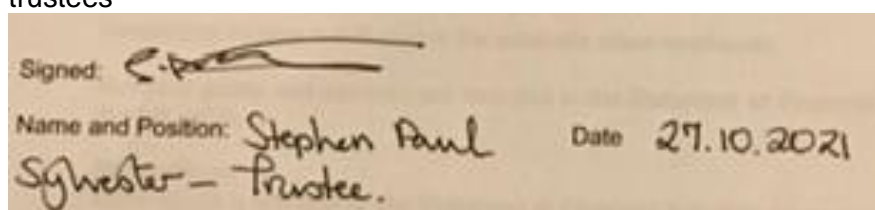
Our future plans are to increase, develop and sustain our services, in response to identified client need.


Statement of trustees' responsibilities

Charity law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity at the year end and of its incoming resources and resources expended during that year. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP; where applicable
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards and statements of recommended practice have been followed subject to any departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. The trustees declare that they have approved the above report. Signed on behalf of the trustees



Signed: 
Name and Position: Stephen Paul Date 27.10.2021
Syvester - Trustee.

**Independent examiners report to the trustees of
PHOENIX WOMEN'S AID
for the period ended 31st December 2020**

I report on the accounts of the charity for the year ended 31 December 2020 which are set out on pages 5 to 6.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act have not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Mr Heera Singh FMAAT
HSL Accountancy Solutions Ltd
Enterprise House
61a Carr House
Doncaster
DN1 2BY

Date: 28th October 2021


PHOENIX WOMEN'S AID
Statement of Financial Activities (Incorporating the Income and Expenditure Account)
for the period ended 31st December 2020

	Notes	Unrestricted Funds £	Designated Funds £	Restricted Funds £	2020 Total £
Income					
Grants and donations	2	39,397	35,252	116,320	190,969
Charitable activities		122,092		0	122,092
Total income		161,489	35,252	116,320	313,061
Expenditure					
Cost of raising funds	3	279	3,000	0	3,279
Charitable activities		58,643	19,512	108,041	186,196
Total expenditure		58,922	22,512	108,041	189,475
Net income (expenditure)		102,567	12,740	8,279	123,586
Balance brought forward 1st January 2020		27,230	0	2,250	29,480
Balance carried forward 31st December 2020		129,796	12,740	10,529	153,066

PHOENIX WOMEN'S AID
Balance sheet
for the period ended 31st December 2020

	2020
	Total
	£
Fixed assets	
Tangible assets	0
Current assets	
Debtors	7,357
Cash at bank and in hand	149,768
	<hr/> 157,126
Current Liabilities	
Creditors - amounts due within one year	-4,060
	<hr/>
Net current assets (Liabilities)	153,066
	<hr/>
Net assets (Liabilities)	153,066
	<hr/>
Funds of the Charity	
Unrestricted Funds	129,796
Designated Funds	12,740
Restricted Funds	10,529
	<hr/>
Total Funds	153,066
	<hr/>

The financial statements on pages 5 and 6 were approved by the Trustees and signed on their behalf by:

Signed: 
Name and Position: Stephen Paul
Sydney - Trustee. Date 27.10.2021

1 Accounting policies

1.1 Basis of preparation

These accounts (financial statements) have been prepared under the historic cost convention, with items recognised at cost or transaction value, unless otherwise stated in the relevant note(s), in accordance with:

- The Charities Act 2011
- Accounting & Reporting by Charities: Statement of Recommended Practice (Charities SORP FRS102) (effective January 2015)

1.1.2. The charity meets the definition of a public benefit entity as defined by FRS 102

1.1.3. The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

1.2. Incoming resources

These are included in the Statement of Financial Activities. Incoming resources are recognised when:

- the company becomes entitled to the resources
- the trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability

Where incoming resources have related expenditure (as with fund-raising or contract income) the incoming resources and related expenditure are reported gross in the Statement of Financial Activities.

Grants and donations are only included in the Statement of Financial Activities when the company has unconditional entitlement to the resources.

Contractual income is only included in the Statement of Financial Activities once the related goods or performance related services have been delivered.

Investment income is included in the accounts when receivable.

Donated goods and services are included in the Statement of Financial Activities and measured at the fair value.

1.3. Expenditure

Expenditure is charged to the Statement of Financial Activities on an accruals basis, inclusive of any VAT which cannot be recovered.

Expenditure is classified under headings that aggregate all costs related to that category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Charitable expenditure comprises those costs incurred in the delivery of the charity's activities and services for its beneficiaries, including both direct and support costs. The expenditure has been analysed but usage.

Professional fees include those costs associated with meeting constitutional and statutory requirements, including Accountancy fees.

1.4. Fund accounting

Restricted funds are funds received from donors which are subject to restrictions on the purposes for which they may be used of which have been raised for a specific project.

Unrestricted funds are those where there are no externally imposed restrictions. These include funds freely available to the charity for expenditure or appropriation to reserves for internally designated purposes.

1.5. Assets

Tangible assets are capitalised if they can be used for more than one year, and cost at least £500. They are valued at cost, or, if gifted, at the value to the company on receipt. The rates applicable are;

Plants and equipment -	10% on cost
Fixtures and fittings -	10% on cost
IT equipment -	33% on cost

1.6. Debtors

Debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid.

1.7. Cash

Cash comprises bank deposits repayable on demand and any short-term highly liquid investments with a maturity date of three months or less from the date of acquisition or opening of the deposit or similar account.

1.8. Creditors

Creditors are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors are normally recognised at their settlement amount, usually the invoice amount. Accrued charges are normally valued at their settlement amount.

1.9. Taxes

The company is not VAT registered. As a Charity the company is exempt from taxation on income and gains falling within section 505 of the Taxes Act 1988 or s256 of the Taxation of chargeable gains Act section 505 of the Taxes Act 1988 or s256 of the Taxation of chargeable gains Act 1992 to the extent that these are applied to its charitable objects.

PHOENIX WOMEN'S AID
Notes to the financial statements
for the period ended 31st December 2020

2. Income from:

	Unrestricted Funds	Designated Funds	Restricted Funds	2020 Total
	£	£	£	£
Income				
Grants and donations				
Donations	22,737	0	0	22,737
Banks	1,000	0	0	1,000
Doncaster Council	15,660	22,512	0	38,172
AFCL Education Budget	0	12,740	0	12,740
Members Ward Budget	0	0	3,000	3,000
Children In Need Helping Hands / FiST	0	0	10,000	10,000
Hallam Child Fund	0	0	350	350
Ministry of Justice	0	0	42,899	42,899
PCC Extraordinary COVID 19 Funding - MoJ	0	0	35,071	35,071
South Yorkshire Community Foundation	0	0	15,000	15,000
Tampon Tax Grant	0	0	10,000	10,000
Charitable activities				
Fundraising	164	0	0	164
Services	121,928	0	0	121,928
Total income	161,489	35,252	116,320	313,061

PHOENIX WOMEN'S AID
Notes to the financial statements
for the period ended 31st December 2020

3. Expenditure on

	Unrestricted Funds	Unrestricted Funds	Restricted Funds	2020 Total
	£	£	£	£
Cost of fundraising				
Cost of Fundraising	279	0	0	279
Advertising	0	3,000	0	3,000
Charitable activities				
Beneficiary Support	0	2,565	13,222	15,788
Computer Costs	4,710	0	0	4,710
Fixtures and Fittings Cost	2,359	0	0	2,359
Insurances	0	4,821	0	4,821
Office Equipment	0	0	2,528	2,528
Office expenses	26	0	0	26
General Administrative Expenses	772	0	0	772
Professional Services	10,334	0	7,000	17,334
Payroll Expenses	3,780	0	58,915	62,695
Phone Costs	2,086	0	0	2,086
Printing, Postage and Stationery	606	0	44	650
Professional Membership	154	0	0	154
Rent and rates	12,273	2,126	3,850	18,249
Repairs and Maintenance	12,073	10,000	21,731	43,804
Sessional staff	0	0	750	750
Staff expenses	2,133	0	0	2,133
Sundry expenses	101	0	0	101
Travel and Accommodation	1,767	0	0	1,767
Utilities	5,310	0	0	5,310
Volunteer Travel Expenses	159	0	0	159
Total expenditure	58,922	22,512	108,041	189,475

4. Staff costs

During the period of these accounts the Charity employed 4 member of staff. In addition to employed staff, the Charity contracted services for Independent Contracts as and when required.

5 Fixed assets

There were no fixed assets during the period of these accounts.

6. Debtors and creditors

	2020
	£
Debtors	
Trade debtors	7,357
Prepayments	0
	<hr/> 0
Creditors due within one year	
Trade creditors	-4,060
Taxation and social security	0
	<hr/> -4,060

PHOENIX WOMEN'S AID
Notes to the financial statements
for the period ended 31st December 2020

7. Movement of funds

	Opening Balance	Incoming Resources	Resources Expended	Closing Balance
	£	£	£	£
Unrestricted funds				
General funds	27,230	161,489	-58,922	129,796
Designated funds				
AFCL Education Budget	0	12,740	0	12,740
Doncaster Council	0	22,512	-22,512	0
Restricted funds				
Members Ward Budget	0	3,000	-3,000	0
Children In Need Helping Hands / FiST	2,250	10,000	-1,721	10,529
Hallam Child Fund	0	350	-350	0
Ministry of Justice	0	42,899	-42,899	0
PCC Extraordinary COVID 19 Funding - MoJ	0	35,071	-35,071	0
South Yorkshire Community Foundation	0	15,000	-15,000	0
Tampon Tax Grant	0	10,000	-10,000	0
Total funds	29,480	313,061	-189,475	153,066