
ANNUAL REPORT & ACCOUNTS

2020 - 2021

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CHAIR'S STATEMENT

This has been a year like no other, both for the world and for UK charities. It has been a year of firsts for all of us as we have learned to navigate masks and bubbles, shielding and pings to try to arrive at our own new versions of normal.

It has also very much been a year of firsts for the National Emergencies Trust. The Board of Trustees, the team, our valued patrons and valuable partners have shown enduring commitment, collaboration, resilience and adaptability to create remarkable positive change in very difficult circumstances, as well as invaluable lessons for the future.

We activated our first fundraising appeal, the Coronavirus Appeal on 18 March 2020 just four months after our launch as a charity. The response has been as unprecedented as the cause, with the Appeal raising more than £88million in the financial year 20/21. I simply cannot thank our incredible donors, fundraisers and volunteers enough. Your contributions have changed peoples' lives.

I am also extremely grateful to the more than 13,000 national and local projects that received grants from the Coronavirus Appeal in the last financial year. On doorsteps. Over Zoom. Over telephone helplines and on the frontline they have worked tirelessly to transform donations into difference for their communities. All the while facing unparalleled challenges of their own.

The speed and scale of our first appeal created a very fast feedback loop which the trustees and team have been agile to act on. Learnings have been converted into changes while the appeal is unfolding, creating more firsts for the Trust in a whole range of areas.

The influx of valuable grants data from Community Foundations led us to conceive a live data dashboard that categorises and visualises vast reams of data to support allocation decisions and offer 100% transparency for donors and partners.

The unfolding economic and social complexities of the pandemic led to the launch of the Equity Scrutiny Group (ESG), which has provided invaluable support and insight through the Appeal and far beyond.

The ESG then played a pivotal role in the evolution of our funding strategy, as we introduced 10 new national charity and consortia partners to help us to address unmet needs. Another first for the charity and an outcome we would not necessarily have foreseen for our formative year.



CHAIR'S STATEMENT

We have welcomed new trustees and committee members who have brought with them a wealth of lived and learned experience that is already enhancing all aspects of our work. Members of our new Survivors Advisory Forum, for instance, are providing first-hand insights that are already shaping how we can best support future emergency survivors and their loved ones.

We have welcomed new corporate patrons whose invaluable strategic and financial support means we can be ready for the next national emergency, whenever and wherever that may arise. And we have partnered with our existing patrons during the Coronavirus Appeal to raise vital awareness and funds at scale. They have worked as a true extension of our team.

We are also delighted that His Royal Highness The Duke of Cambridge will continue in his role as Royal Patron of the National Emergencies Trust. The keen interest he has shown in charities and groups supported by the Coronavirus Appeal has been an inspiration to others.

It has been a true privilege to be a part of this journey of firsts this year and to work alongside so many experienced and committed individuals. I would like to express my sincere thanks to all Trustees - present, past and new - all Committee and Advisory Group members, and the legion of remarkable volunteers who supported the core team to face these firsts head on, together.

While I hope they may not arrive at quite the scale or speed we have just experienced, I have no doubt there will be many more firsts in the months to come. The very nature of our role as an emergency response charity means each emergency we face will bring a different set of circumstances and challenges. Survivors and their loved ones will have new and unique needs, which will require new ways of thinking and working.

But I am confident that we have laid some very strong foundations in the last year and that we have the right partners and people around us to be ready to make a difference to people's lives, wherever and whenever we are next needed.



Richard Dannatt General The Lord Dannatt,
Chair, National Emergencies Trust

CHIEF EXECUTIVE'S STATEMENT



Mhairi Sharp Chief Executive,
National Emergencies Trust

Incredible insights from emergency survivors and sector experts helped to shape the operating model for the National Emergencies Trust back in 2019. So, when we launched the charity in November that year we thought we were prepared for most eventualities. But I admit that we did not expect a global pandemic would be the first domestic disaster we would respond to.

That the operating model has held its own this last year is testament to the strength of that initial insight and those early relationships, many of which quickly blossomed under crisis conditions. But it's also down to the incredible amount of faith that companies, trusts and foundations, government and the public placed in us to act fast to make a difference to people's lives.

There hasn't been time to draw breath this year and really take in the breadth and depth of what that generosity has enabled, through the Coronavirus Appeal. But if it's even half the sum of the stories I've been privileged to hear from national charities and grassroots groups alike, then I hope our generous supporters will feel their faith has been well-placed.

I have seen stories of incredible ingenuity. Charities for children who have dropped bags of play onto young members' doorsteps. Every item inside, painstakingly planned: for those with very little space to play; for those in need of an imaginary escape.

I have watched armies of food heroes at work. Furloughed chefs taking over community kitchens. Cooking up a storm of stews and curries with food donated by local businesses. Packed and distributed by endlessly energetic volunteers.

I have heard how charities large and small have adapted existing services and launched brand new ones, almost overnight, to help those in urgent need. The women and men experiencing domestic abuse locked in with their perpetrators during lockdowns. Those facing no home to go to at all. No place to stay Covid safe.

I am proud of what the National Emergencies Trust has been able to achieve this last year and very grateful to everyone who has played a part. From patrons and donors to the fundraisers, volunteers and trustees who have so generously given their time, to our incredible charity partners. It has been a monumental collective effort.

As we start to look ahead to the next emergency, I know that this same collaborative spirit will continue. We're enlisting support from regional ambassadors across the UK. Mapping out a pilot for a national charity partners programme. Creating trusted networks before we need them.

We will continue to make internal improvements too. I look forward to drawing on the expertise and experiences of the National Emergencies Trust's new permanent team and new trustees to foster a truly flexible and inclusive culture, both as a funder and as an employer.

And we will continue to harness digital technologies that can help to create clarity under crisis conditions and enable us to offer a seamless, supportive experience to survivors and donors alike. One key project we are developing this year is the NETwork - a digital platform that will enable us to activate appeals within hours with the support of our patrons and partners.

It is certainly true that the complexity of challenges the past year has presented has brought with it important new opportunities for collaboration, innovation and reform within the sector, and we look forward to playing our own part in that change.



TRUSTEES' ANNUAL REPORT

ABOUT THE NATIONAL EMERGENCIES TRUST

When the nation stands together in solidarity, we act fast to raise funds for those in great need.

i) Mission, Vision and Values

Our mission

Within hours of a national emergency the National Emergencies Trust will launch a nationwide fundraising appeal to support immediate and long-term needs. We are an independent charity that works collaboratively with others to create the best possible outcomes for survivors and their loved ones.

Our vision

A world where emergency survivors and their loved ones receive the vital support they need, as soon as they need it.

Who we are

We are a UK charity that raises funds to support the survivors of national emergencies and their loved ones. We launched in 2019 and activated our first emergency appeal, the Coronavirus Appeal, in March 2020 to help people across the UK whose lives were affected by the Covid-19 pandemic.

What we do

Within as little as four hours of a national emergency, we will launch a nationwide fundraising appeal to help those in great need. Working with local and national partners, we may offer financial gifts to survivors and loved ones to help them cover immediate and longer-term needs. We may also use funds to offer vital services such as bereavement counselling or mental health support, working with local or national charity partners best-placed to provide these.

How we help

In general, our emergency appeals will help people in four main ways:

1. For those who sustain injuries, donations support their **physical rehabilitation** and enable them to maintain their quality of life
2. The trauma of emergencies can profoundly affect survivors. Donations help them to **access mental health support** in the short and longer-term
3. Donations provide **bereavement support** to the families and loved ones of those who lose their lives during emergencies
4. Donations can help those facing **financial hardship** to meet immediate needs, and to rebuild their lives and their livelihoods following an emergency

However, every emergency will be different. So, we will always work flexibly with our charity partners to make sure those affected receive exactly the support they need. As an example, funds from the Coronavirus Appeal supported a whole range of new and escalating needs created by the pandemic, which are outlined in the following report.

How we work

The Board of Trustees is supported by four standing Committees with specific strategic focus areas. Additionally, valuable contributions from the Equity Scrutiny Group (ESG) and the Survivors Advisory Forum are fed into the four Committees to support the strategic decision-making of the Board.

Equity Scrutiny Group

Survivors Advisory Forum

- Allocations committee
- Communications committee
- Fundraising committee
- Finance, audit, investment and risk committee

Board of trustees

Why we are here

Important learnings from the Grenfell Tower Fire in 2017 and the series of terror attacks that happened that same year led the Charities Commission for England and Wales to recommend a new approach to emergencies. Charity sector experts and emergency survivors came together to conceive The National Emergencies Trust.

When we activate

The National Emergencies Trust uses the following activation criteria to decide when to launch an Appeal:

1. The emergency has **national significance**, even if the impact is local - for example, a terrorist attack, major fire or natural disaster
2. The event or events create **immediate and unmet need**
3. There is reason to believe that **a public appeal would be successful** - for example, we can see the public is starting to donate via individual giving platforms
4. Lastly, the Board of Trustees considers whether an appeal feels like **the right thing to do**

One trusted place to donate

We offer the nation one trusted place to donate to after a national emergency which makes it easier for the Trust and others with an interest to see how much support is available for survivors and their families, and helps to minimise fraud.



A more compassionate experience for survivors

The aftermath of an emergency can be an incredibly traumatic time for those affected. By providing one central source of financial support, we can help to make the process of applying for funds as compassionate as possible.



Our charitable objectives

- To support the physical and/or mental health and wellbeing of those affected by emergency incidents, including the victims, their families and dependents
- To support the financial needs of those affected by emergency incidents, including the victims, their families and dependents
- To support wider needs that may arise from emergency incidents providing that this:
 - Benefits the victims, their families and dependents; and/or
 - Relates to the charitable needs of people in the areas affected whose livelihoods, security or health are at risk; and/or
 - Benefits the public in an area affected by an emergency incident, including (without limitation) by supporting charities and other voluntary organisations in such an area.

Our values



Trusted to support people in their time of greatest need



Agile so survivors and their loved-ones receive support as soon as they need it



Compassionate towards the needs of survivors, our people and our partners



Transparent in the way we share information and make decisions



Innovative to create the best outcomes and minimise costs



Collaborative with partners and the sector, learning and sharing to make a meaningful difference

ii) Culture and commitments

The National Emergencies Trust is committed to creating a progressive and inclusive culture, where everyone can benefit from the lived and learned experience across the Team, Board of Trustees, Committees and Advisory Groups, and externally through working with our partners and the wider sector.

Every member of the team has contributed to our Equity, Diversity and Inclusion Action Plan and charts their own personal contributions on a quarterly basis. We recognise that this plan will never be 'complete' as there will always be new things to learn and ways to improve.

A big thank you to EDI expert, Vivienne Aiyela who created our first EDI Action Plan and also led the recruitment of our two incredible interns, in collaboration with 2020 Change and The Prince's Trust.

Equity, diversity and inclusion in action

When it comes to EDI, it is really important to us to put actions before words. Here are five of the positive actions we have taken in the last year:

- Welcomed new expertise and additional experience to the Board of Trustees
- Established a Survivors Advisory Forum (SAF) and Equity Scrutiny Group (ESG) to put lived experience at the centre of decision-making
- The Board of Trustees and team have undertaken anti-racism training
- Appointed a Head of Equity, Diversity, Inclusion and Distribution to ensure that an EDI lens is always applied to all funding decisions and everything else we do
- Welcomed two paid interns via an open, objective and CV-free process



Some of the members of the Equity Scrutiny Group meet in London

External commitments

Between 1 April 2020 and 31 March 2021 we also added our name to, and acted on, a number of important external commitments and campaigns:

- **The Show The Salary Pledge** - we always publicise the salary when we recruit for new roles to ensure a fair approach to pay
- **Business in the Community (BITC) Race at Work Charter** - underpinning our commitment to champion and share responsibility for race equality in the workplace
- **ACEVO leadership principles** - supporting equity, diversity, inclusion and anti-racism in our organisation and the sector at large
- **360Giving** - publishing Coronavirus Appeal data to support more informed, effective, strategic and equitable UK grant-making
- **Covid-19 Funders statement co-ordinated by London Funders** - reinforcing our commitment to be financially flexible, adopt an adaptable way of working, listen and be supportive to the needs of grantees through the pandemic
- **Baobab Foundation Digging Deeper report** - sharing our insights and experiences of implementing tailored funding programmes for black people and communities experiencing racial injustice in the UK to help to support necessary systemic change

We are proud to be part of these important initiatives because they align with the transparent and inclusive culture we are working to build, and with our shared commitment to support everyone affected by national emergencies. Whoever they are, and wherever they are in the UK.

Accountability

The National Emergencies Trust is committed to best practice and continuous improvement:

- When we activate an emergency appeal we will release data on funds raised and allocated as quickly as possible to recognise our accountability to donors and survivors
- After each appeal we will always commission a detailed, independent review to show us what is working well and where we can improve our approach
- We welcome questions and constructive criticism that can help us to achieve the best possible outcomes for emergency survivors and their loved ones
- We actively seek out new connections and approaches; and benefit from the valuable input of members of the Equity Scrutiny Group and the Survivors Advisory Forum.



Mhairi Sharp and Rob Love from Crowdfunder discuss collaboration during emergencies with the Gates Foundation at the G7 Fringe.

iii) Royal patron

His Royal Highness The Duke of Cambridge launched the National Emergencies Trust in November 2019 and became the charity's Royal Patron in April 2020 in support of the Coronavirus Appeal. We are honoured that he continues in that role today and sincerely thankful for the dedication and compassion he has shown during the Coronavirus Appeal.

Throughout the Appeal, his interest in meeting the grassroots groups using Appeal funds to create change all over the UK, helped to inspire public and corporate support, raise important awareness of the challenges the Appeal was responding to, and enabled the National Emergencies Trust to make a really meaningful difference to people's lives.

Case study

The Datchet Corona Volunteers

The Datchet Corona Volunteers (DCV) was set up in March 2020 to support vulnerable people in Datchet to cope with the restrictions and impact of the Coronavirus pandemic. After receiving a grant from the Coronavirus Appeal through Berkshire Community Foundation, they recruited more than 150 local registered volunteers who offered support with the provision of mental health services, shopping, urgent essentials, postal services and telephone support to the 5000 residents of Datchet.

"I was thrilled to be invited to represent The Datchet Corona Volunteers at Windsor Castle as part of The Royal 'Thank you' tour of the UK. It was wonderful to learn that both The Duke and Duchess of Cambridge and The Earl and Countess of Wessex were fully informed about the work of the 150 or so volunteers who continue to support the community of Datchet. They were interested to know how the group was initially formed so quickly, what challenges were faced and how it would evolve going forwards."

Deborah Buckley,
Co-founder of Datchet Corona Volunteers



HRH The Duke and Duchess of Cambridge speak to Deborah Buckley, Co-founder of the Datchet Corona Volunteers at Windsor Castle

iv) Powered by our patrons

The National Emergencies Trust is proud to partner with a number of patrons whose financial and strategic support means we can be ready to respond to emergencies, whenever they arise. Our patrons are partners in the truest sense. They lend their unique skills and experience to support our emergency preparedness. During emergencies, they offer valuable access to their channels, networks and volunteers so that we can reach as many people as possible.

We would like to extend our sincere thanks to our patrons who have provided incredible support over the last financial year.



NatWest Group's fantastic colleague fundraisers took part in a Longest Pass video for social media to raise vital awareness and funds



Sky News Presenter, Gillian Joseph, took part in a poetic tribute to the thousands of incredible charities who turned Coronavirus donations into difference. A big thanks too to volunteer, Jonathan Catherall, for creating a brilliant poem.



**Christopher
Laing Foundation**



THE CORONAVIRUS APPEAL

Across the UK, people found themselves in sudden need of support and the nation stepped up in the most incredible way.

i) Overview

The National Emergencies Trust launched its first appeal, the Coronavirus Appeal, on 18 March 2020 in anticipation that the Covid-19 pandemic would affect people's lives suddenly, profoundly and in ways we couldn't yet imagine.

Five days later when the UK went into its first national lockdown, it quickly became clear that the pandemic would create new needs, and exacerbate existing ones, at a pace and a scale not seen in our lifetimes.

All across the UK community groups, and local and national charities, stepped forward at speed to offer support. On doorsteps. On telephone helplines. At food banks. Over Zoom.

Thanks to the nation's incredible generosity, and the monumental efforts of our local and national charitable partners, £90.4million in funds from the Coronavirus Appeal was distributed to these projects in the last financial year.¹

They helped existing charities and groups to adapt their services to a socially distanced society.

And they enabled brand new grassroots projects and national support services to be launched in direct response to the changing needs of UK communities.

Lockdown and social distancing measures created urgent new needs overnight. Prior to the pandemic we had established a partnership with UK Community Foundations and its network of 47 Community Foundations. With the help of an incredible team of volunteers, we were able to start to fund brilliant grassroots efforts, and make a difference to those in need, almost immediately.

¹ The Coronavirus Appeal ran throughout 2021 and has raised more than £99million, at the date of publication of this report. £90.4million of this was distributed to 11,539 national and local charities and groups across the UK during the financial year 2020/21 with the balance to be distributed in 2021/22.



"We made our funding criteria really flexible and kept reporting requirements to a minimum so Community Foundation teams could work at speed."

Thelma Stober, Trustee, National Emergencies Trust



Doorstep Homeless Families Project in Camden provided weekly care packages and home schooling support.

ii) Transforming donations into difference: Community Foundations

By 30 April 2020, 3,450 charities and groups were already using grants to make a difference in their communities.

UKCF FUNDING CRITERIA

Voluntary and community organisations eligible for grants include those:

- Supporting the health & wellbeing of vulnerable people
- Supporting vulnerable groups self-isolating
- Alleviating or complementing local statutory services
- Alleviating food poverty
- Providing community response
- Providing specific response to the pandemic
- Requiring support with volunteer costs
- Requiring support to work remotely/adapt services
- Requiring additional support for mental health, emotional wellbeing and bereavement



NORTHERN IRELAND

Blackmountain Action Group, Belfast 7 April 2020

A grant of £2,500 from the Community Foundation Northern Ireland enabled the group to supply food and hygiene packs to people who were isolating or shielding.



SCOTLAND

Scottish Cot Death Trust, Glasgow 3 April 2020

A Foundation Scotland grant of £5,000 helped the team to offer professional bereavement counselling virtually to families across Scotland during an incredibly challenging time.



WALES

Oasis Cardiff 7 April 2020

A grant of £5,000 from Community Foundation Wales contributed to the cost of providing culturally-appropriate meals, food parcels and one-to-one support to refugees and asylum seekers that attend the centre.



ENGLAND

Sandwell African Women Association 9 April 2020

A grant of £1,500 from the Heart of England Community Foundation helped to provide emergency support to those who were socially isolated and to elderly refugee women from the African community, across Birmingham, Dudley, Walsall, Wolverhampton and Sandwell.

Flexing our formula to respond to changing needs

Throughout the Coronavirus Appeal the funding strategy evolved as information on new needs came to light. For example, we re-weighted the UKCF allocation criteria a number of times towards economic deprivation and then in July adjusted it so that Community Foundations along the C-Curve – the geographic corridor where Covid-related deaths were more prevalent – could apply for extra funds.

Across May and June we audited internal and external data to identify a number of pressing unmet needs, including among the LGBT+ community, BAME communities, refugees and asylum seekers, and people with disabilities.

Fast forward to 31 March 2021 and £72.7million in Coronavirus Appeal funds had been distributed to charities and groups UK-wide through UKCF and its network of Community Foundations in the financial year. Thanks to the herculean efforts of Foundation teams, more than 13,000 grants were awarded to local groups, responding to a really diverse range of needs.

PHASE 1 (Mar 2020)

£50K was initially awarded to each Community Foundation in England, and £100K to the three Community Foundations in Scotland, Northern Ireland and Wales

PHASE 10 - PHASE 15 (FROM 11 JUNE 2020)

The allocation criteria was re-weighted:
100% towards economic deprivation

PHASE 2 (9-29 APRIL 2020)

The allocation criteria was weighted 50% elderly population and 50% economic deprivation

PHASE 11 (3 July) C-curve introduced



"The support we received from the Trust means together we have managed to continue to make a difference to others and develop new services to support our local community, bringing hope for a brighter tomorrow."

Centre Manager, Andy Lyle

Thanks to a grant from Cornwall Community Foundation Concern Wadebridge, provided a range of support to older people, including delivering more than 5,500 meals on wheels



Case study

Adapting to serve the new needs of the community Building Bridges, Edinburgh

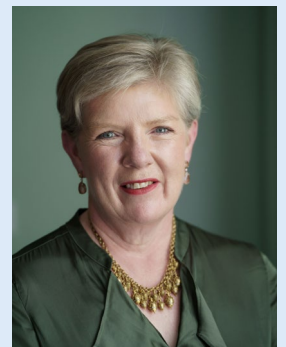
Building Bridges is a grassroots organisation, passionate about connecting people from diverse communities and caring for disadvantaged families and individuals on low income in the Edinburgh area. Thanks to funding from the Coronavirus Appeal through Foundation Scotland they were able to respond to the urgent needs of Black, Asian and minority ethnic communities. They worked with other local groups such as Asian Concern to provide halal and vegetarian hot meals three times a week to vulnerable, low-income families in Edinburgh. They also hosted weekly online cookery classes for 12 weeks for families unable to access healthy meals.

"What we do is provide meals to those who are vulnerable, those who are on the margins, those who need support and help. The National Emergencies Trust enabled us to make a difference. We can look back and say that we did something, we took action, we made a difference in the lives of people."

Pall Singh, Project Director, Building Bridges

[Watch the video](#)

"Put simply, funding from the National Emergencies Trust's Coronavirus Appeal has allowed us to help more people and support more vital services and organisations than we would have thought possible a year ago. Combined with our members' own regional appeals and initiatives, the funds from the Appeal have led to record levels of grant-making right across our network. The funding has also allowed us to reach new organisations that we had not previously worked with and to build new partnerships for the future to ensure we reach all of the communities we are privileged to serve"



Rosemary Macdonald, CEO, UKCF

iii) Transforming donations into difference: National charity partners

As the pandemic developed, new data started to reveal differences in the way Covid-19 and social distancing measures were affecting people. It was clear that some communities and people facing certain circumstances were being affected more than others.

Across May and June, we reviewed our Community Foundation grants data alongside external data to understand how we might account for these differences in our distribution strategy.

From July onwards, we worked closely with the Equity Scrutiny Group to bring on board ten new funding partners, including the LGBT Consortium, Comic Relief, The Refugee Council and Disability Action Northern Ireland, to help us to target additional support to where it was urgently needed.

Age UK Older people

One in three older people have been feeling more anxious since the start of the pandemic, with Age UK providing vital support to those that need it most.

"Primarily we have been able to develop and deliver our information and advice services for older people most in need across the UK. The funding has enabled us to answer 146,000 calls to The Silver Line Helpline since August 2020, to support more older people with our Telephone Friendship Service, and to provide additional advice and frontline services in Scotland, Wales and Northern Ireland."

Lesley Carberry, Service Development Manager, Age UK



[Click here to read more](#)

Barnardo's Young people and families

Barnardo's extended its remote support services to meet huge demand for practical and therapeutic help. It launched Boloh, the first helpline specifically supporting Black, Asian and minority ethnic children and families negatively affected by Covid 19. It also extended its existing See, Hear, Respond service out to the Celtic nations.

"We have been able to develop a culturally sensitive service to meet the needs of seldom heard and seen communities at a time when they need it the most. These communities don't have access to therapeutic support services and Boloh has been able to offer this in 13 different languages. We have been able to recruit approximately 40 Black, Asian and minority ethnic therapists, which is a USP of the helpline. We have been able to provide communities with £42,000 in vouchers and devices."

Jon Brown, Director of Strategic Partnerships, Barnardo's



[Click here to read more](#)



Comic Relief Communities experiencing racial inequality

Comic Relief launched the Global Majority Fund in July 2020 to support communities experiencing racial inequality impacted by Covid-19.

"The funding made a huge difference to our communities as it responded to their essential needs. It enabled us to help communities with some basic emergency support that was critical for communities impacted by the pandemic through loss of jobs, loss of income, isolation and loneliness, educational deprivation due to lack of digital access and resources, mental health needs, and most of all food and general poverty. Communities that would normally be able to access community support through groups and centres found that everything was closed and it took some time for community groups to switch their services to telephone and online support."

Atiha Chaudry, Chair of Greater Manchester BAME Network, a Global Majority Fund grant-making partner



[Click here to read more](#)

Cruse Bereavement Support Bereaved people

Cruse Bereavement Support provided remote support to those unable to hold funerals for loved-ones and isolated from their friends and families.

"Funding from the National Emergencies Trust Coronavirus Appeal Fund has enabled us to support thousands more bereaved people through our national Helpline and CruseChat, our online web chat. We have also launched a new Virtual Support Team, to reach more bereaved people without a local bereavement service. We've trained hundreds of new specialist bereavement volunteers to ensure that we can respond to demand. The Helpline and CruseChat have provided vital emotional support and signposting to bereaved people who need immediate help."

Andy Langford, Clinical Director, Cruse Bereavement Support



[Click here to read more](#)

Disability Action Disabled people

Disability Action and a consortia of Disabled People Led organisations provided support to those cut off from society, isolated and vulnerable

"The National Emergencies Trust funding has enabled organisations to continue working to respond to the immediate needs of their service users, enabling them to adapt their services and in some cases providing new ones. They have been able to provide the staff and purchase the materials and the technology to continue their services remotely, enabling people to keep in touch and take part in online classes, counselling and form filling services."

Wendy Afonso-Cole, Grants Officer, Disability Action Northern



[Click here to read more](#)

Heads Together UK Mental health needs

The Heads Together partnership found ways to support skyrocketing demand and meet people's complex mental health needs in lockdown.

*"Funding has enabled many partners to expand their services and increase resource at a time when the number of people getting in contact was skyrocketing. According to data submitted by partners, a sample of seven partners supported 42,800 people *per month via remote services in summer 2020. The same organisations reached 57,400 in January of 2021. Many services have also dealt with longer, more complex queries. Funding from the National Emergencies Trust has enabled us to meet this growing demand."*

Paul Farmer, Mind Chief Executive, on behalf of the Heads Together Partnership



[Click here to read more](#)

LGBT+ Consortium LGBT+ Communities

The LGBT+ Consortium was able to provide more financial assistance to incredible grassroots groups supporting LGBT+ communities through the pandemic.

"The funding from the National Emergencies Trust has allowed us to get vital funds out to a diverse range of LGBT+ organisations right across the UK and give them a bit of breathing space to look ahead and not just firefight. It has also allowed us to look deeper at how we serve our diverse communities, and ensure we are targeting resources where it is needed, whether that is geographical or thematic. It has also allowed us to build strong data and evidence to articulate the future needs of our communities as we move through the next stages of the pandemic, and beyond."

Paul Roberts OBE, CEO of LGBT Consortium



[Click here to read more](#)

Refuge Victims of domestic violence and abuse

Refuge provided vital support for those trapped at home with a perpetrator during lockdowns, many with no respite from the abuse.

"Thanks to funding from the National Emergencies Trust, we have been able to work in partnership to provide a united response to domestic abuse across the devolved nations. Our work as a consortium with NEXUS NI, Scottish Women's Aid and Welsh Women's Aid has increased the reach of all our services to the rising numbers of survivors who needed help during the pandemic. At Refuge, we are using the Coronavirus Appeal funds to expand the accessibility of Refuge's National Domestic Abuse Helpline for harder-to-reach groups and groups that are disproportionately impacted by domestic abuse. We are finding new means of communicating with survivors in ways that they are comfortable with."

Louise Firth, Director of Fundraising and Communications, Refuge



[Click here to read more](#)

The Refugee Council Refugees and asylum seekers

The Refugee Council responded quickly, adapting its services to offer an essential lifeline to those with urgent needs during the pandemic.

"Funding from the National Emergencies Trust enabled us to respond quickly to the acute needs of people seeking asylum and refugees during the pandemic, adapting our services to offer an essential lifeline when they needed it most across the UK, with our partners in Northern Ireland, Scotland, and Wales. In England, Scotland, and Wales we provided an Infoline, a Freephone service for people seeking asylum to resolve their most common issues from financial support to homelessness. In Northern Ireland, people were able to access vital services through the provision of tablets and devices; digital inclusion is an ongoing challenge."

Tomasz Glinski, National Project Manager, Refugee Council



[Click here to read more](#)

Shelter People facing homelessness

Shelter was able to significantly increase the capacity of our Helpline and Digital Advice teams, helping people stay safe during lockdowns.

"Critically in England the funds from the National Emergencies Trust have enabled Shelter to recruit and train an additional 21 Helpline advisors. Our advisors are fully trained as housing experts, going through an unmatched induction programme that enables them to deal with the whole range of housing related issues. Shelter Scotland's Helpline capacity was increased by five and a digital manager was employed to help with our Scotland-specific online advice offering. In addition, Shelter Cymru were able to boost their Helpline staff through four redeployed members of the team; and Housing Rights Northern Ireland created a new digital role using National Emergencies Trust funding."

Stuart Moore, Assistant Director for Services, Shelter



[Click here to read more](#)



iv) Fantastic Fundraisers

The nation came together to raise incredible sums of money for the Coronavirus Appeal. Companies, trusts and foundations, the public and government all stepped up to raise vital funds, and all the while dealing with their own pandemic challenges.

We are truly humbled by the response the Coronavirus Appeal received, and would like to express our gratitude to everyone who donated, fundraised or raised vital awareness for us.

Thanks to their collective efforts, the National Emergencies Trust did not pay for any advertising to promote the Appeal, which helped ensure as much support as possible went to those in need.



Funding came from...



44%

Companies from across the UK and beyond who inspired their customers and colleagues alike to donate and fundraise



19%

Trusts and foundations who could quickly see the spiralling need and put their faith in the National Emergencies Trust to act



23%

Department for Culture, Media and Sport (DCMS) as part of the government's £750million support package for charities and the voluntary sector



14%

Members of the public who gave, played, sang, cycled and skipped they way to making a huge difference for those in need

We can't possibly do justice to the incredible generosity and creativity we had the privilege to experience through the Appeal, but here are just a few stories of our supporters...

Smiles in the aisles

Laura Winter, founder of Smiles in the Aisles in Kent raised more than £2,500 whilst wearing fancy dress on her weekly food shop during lockdowns, putting a smile on her fellow shoppers' faces during a time when many felt so socially disconnected.

"It was especially wonderful to make people laugh and smile during a time when so many had very little human interaction. I'm incredibly thankful for the generous donations as it is going to a cause that is supporting a huge umbrella of local grassroots charities across the UK, who would otherwise have struggled to raise funds to provide vital services during the pandemic."

Laura Winter
Smiles in the Aisles



A wheely great effort

Eight year old Finn Tinsley from Liverpool cycled a 26-mile marathon to raise money for the Coronavirus Appeal.

"It felt great to help people while having fun. Everyone was really supportive and I raised way more than I expected. I learnt a lot from the experience - that you can achieve anything if you work hard, but also that Coronavirus would affect people in many ways."

Finn Tinsley



Fundraising high notes

Talented young violinists Eugenie and Henny Dagleish spent every day throughout lockdowns, duetting online to raise money for the Coronavirus Appeal. The sisters are continuing with their busking efforts and have spent more than 600 days so far making music to raise funds for those in need.

"It has been an extremely rewarding experience for us. Not only have we been able to raise money for the appeal, but we hopefully have also been able to raise people's morale, enabling people to feel more connected and less alone."

Eugenie and Henny Dagleish



Sector-wide support

The UK insurance and long-term savings industry launched its Covid-19 Support Fund in May 2020 to help support those worst-affected by the Covid-19 pandemic.



Through the Association of British Insurers (ABI) £20million from the Fund was generously donated to the Coronavirus Appeal and supported local grassroots projects, through the UKCF network, as well as the work of a number of our national charity partners.

One of the charities that received this funding through Cheshire Community Foundation was Warrington Youth Club, co-ordinated through the ABI, which used it to run online activities for children, deliver essential care packages to local families, offer childcare to the children of Warrington Hospital workers and launch a wellbeing support programme and much more.

"What Warrington Youth Club, and so many other local charities and groups have been doing for their communities throughout the pandemic, is nothing short of remarkable."

Yvonne Braun, Director of Policy, Long-Term Savings and Protection at the Association of British Insurers and Executive Lead for the Covid-19 Support Fund



Fundraising for food poverty

In summer 2020, our patron, Co-op, offered to make a donation to the Coronavirus Appeal for every item sold in their picnic range, raising a total of £1.5million! The funds raised were distributed to projects addressing food poverty, which was the top need supported by grants to grassroots groups throughout the pandemic.



Football match match funding

The teams at Final Replay and Channel 4 offered us a unique opportunity to raise funds through the nation's love for football, and our patron, NatWest Group stepped up (fast) as a fundraising partner, seizing the chance to make the project a part of its £10million match-fund commitment. And Crowdfunder kindly offered to power the partnership by harnessing the nation's generosity.



In just three weeks this collective dream team turned around a broadcast experience that would usually take Channel 4 three months to conceive and create. Final Replay '66 broadcast England's 1966 World Cup Final, along with celebrity guests, and raised over half a million pounds for the Coronavirus Appeal.

Stepping up for communities experiencing racial inequality

The National Emergencies Trust partnered with Comic Relief in July 2020 to set up the Global Majority Fund, dedicated to supporting communities experiencing racial inequality who have been disproportionately impacted by the pandemic.

In November 2020, additional funding was made available thanks to a donation from Barclays' £100m **COVID-19 Community Aid Package** which has enabled even more grassroots charities to meet the needs of their communities. The bank's support also goes beyond financial, with Barclays' colleagues volunteering their time to raise awareness and vital funds for the Trust.



Cheers to charity champs... and their champions

We are very grateful to the talented companies and individuals who enlisted incredible support from famous faces to raise awareness of the Coronavirus Appeal. These include Telling Tales Productions, SwiftDean talent and Influencer producer and consultancy, the teams at film and television company, Final Replay and Whisper Productions, and volunteer talent and events expert, Laura Head.

We'd also like to express our gratitude to wonderful, well-known faces who helped us to champion charities and groups all over the UK for their enduring efforts through the pandemic, as part of our Charity Champs thank you campaign.

With special thanks to Kirstie Allsopp, Russell Kane, Scott Mills and Kate Thornton for making the time for virtual video meets with some truly inspiring grassroots groups.

A huge thank you again too from the National Emergencies Trust team to every incredible charitable champ we have partnered with or had the privilege to fund through the Coronavirus Appeal.



Thanks to a donation to the Coronavirus Appeal from the Co-op Food Fund, the InverClyde Shed was able to use a grant from Foundation Scotland to create a brand new growing area for local people to connect safely, while providing fresh produce for the community.



How Coronavirus donations helped: the headlines*

*Up to 31st March 2021



£88 million raised

£73.7 million

UKCF + 47 community foundations

£16.7 million

8 national charities + two nationwide charity consortia



Top needs supported



Food & essentials
4508 grants £20.6m



Mental health
3168 grants £17.8m



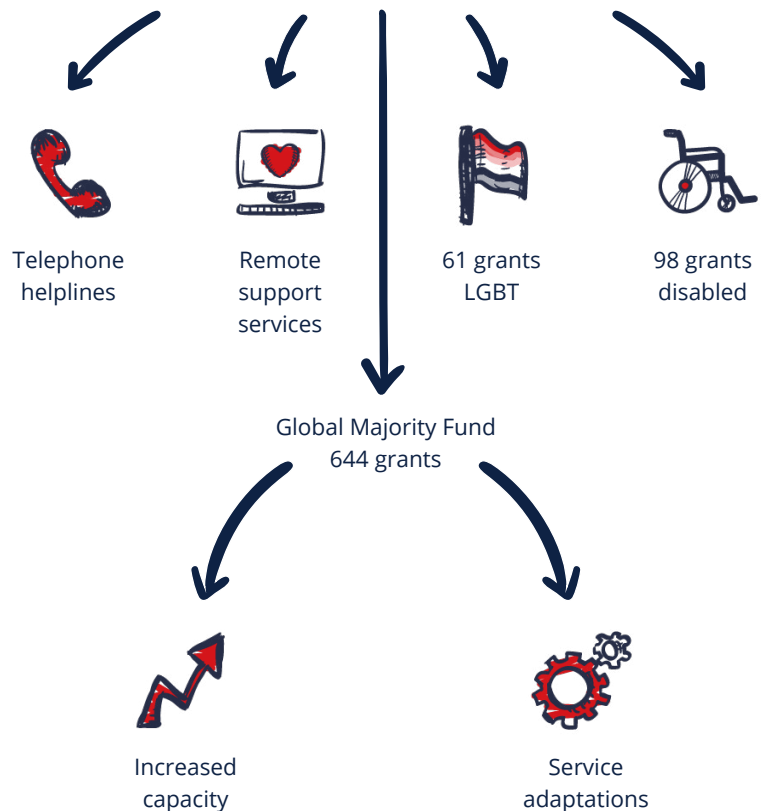
Info & advice
1487 grants £9m



Social isolation
1370 grants £6.3m



Education
604 grants £3.2m



v) Cheers to our volunteers

The National Emergencies Trust was forged by collaboration and enthusiasm within the sector and beyond to ensure those who need care and support in the event of an emergency receive it in a timely and compassionate way.

It is with that same spirit and commitment that 67 incredible volunteers offered their time, skills and energy to make the Coronavirus Appeal possible.

Volunteer data scientists helped to create our allocation formula. Tech experts helped us to create a data dashboard so we could easily assess our grants data. Experienced minute-takers gifted their time to support with 173 committee meetings, and the list goes on.

Then there were the many companies who volunteered everything from media space to special edition products, to valuable time from their teams - all in support of the Appeal. We'd like to extend special thanks to:

- **Inflexion**
- **Business in the Community**
- **Bateman Collins International**
- **First Aid Nursing Yeomanry
(Princess Royal's Volunteer Corps)**
- **Stream Marine Training**

To all those who selflessly committed their energy and expertise during a time when they will have been dealing with difficulties of their own, we cannot thank you enough.



"At our weekly meetings, the team would share stories of the beneficiaries we were helping – hearing about the difference our work was making, such as putting food on the table of thousands of families every week, motivated to put in as much effort as I could so that our efforts to provide emergency relief could reach even more people"

vi) Transforming learnings into legacies

We are very fortunate to have had an offer of funding from the Economic and Social Research Council to conduct a full impact review of the Coronavirus Appeal. It will be conducted by Nottingham Trent University and completed in Spring 2022. By evaluating the decisions taken, the data used and generated, and the outcomes delivered, we hope it will create valuable learnings to inform our future approaches and support the wider sector.



“Coronavirus is the biggest challenge the UK has faced in decades and has had a huge impact on the lives of everyone. One of the things that has struck me the most in the last few months has been the speed with which the National Emergencies Trust has responded to these impacts. The pandemic has certainly presented a major challenge and the Trust has risen to it. From when they were first set up in early 2019 to becoming the major fundraiser and grant maker they are today, it is remarkable to see how far they have come.”

Baroness Barran, Former Minister for Civil Society

READY, SET, GO AGAIN...

We're busy preparing for the next national emergency so that whenever and wherever it arises, we won't leave anyone behind

The next emergency could happen at any moment so we've been focusing our efforts on some key areas including creating an inclusive and compassionate survivor experience, building a future funding strategy fit for all types of emergencies, and maintaining and building a network of organisations and individuals to further our strategic aims.

i) Practising for every eventuality

The National Emergencies Trust was not expecting a pandemic to be the first UK emergency it would respond to, which shows the importance of being prepared for every eventuality. It's why we hold simulation crises exercises every quarter to test our agility and processes so we're in a stronger position to activate future emergency appeals within hours.

During the financial year we undertook two simulation exercises in December 2020 and March 2021. In December the exercise tested our response in the pre-activation stage to a hypothetical terror attack explosion that took place at a railway station in a major city. It was a virtual exercise due to lockdown restrictions, which made it no less challenging.

In March the exercise simulated a peaceful protest that turned anything but, and we enjoyed support from one of our patrons, Tesco, whose colleague David Page played the role of an honorary trustee.

In order to make the simulations as realistic as possible, everything from twitter posts to news alerts and actors are deployed. In reality, we may have only a matter of hours to gather and assess intelligence, gauge public propensity to give, debate the different criteria, devise a communications plan and launch a fundraising appeal. But while the nation stands in shock and solidarity, we are committed to acting fast and fairly to give as much help as possible to those in greatest need.

"Our continued partnership with the National Emergencies Trust means we are able to use our collective expertise to support those in greatest need during future national emergencies. It's reassuring to know that, together, we can swiftly help UK communities when they need it most."

Ben Andersen-Tuffnell, UK Corporate Affairs Director



ii) Learning from lived experience

The National Emergencies Trust is committed to putting lived experience at its core so that it fundamentally shapes how we react and behave as an emergency-response charity; and ensures the best possible outcomes for those affected by future emergencies.

The Survivors Advisory Forum

We need to make sure that we leave no-one behind during emergencies. So it is critical that we learn from those with lived experience of domestic disasters. Their reflections help to shape our strategy, inform our governance and processes, and more.

This year we launched the Survivors Advisory Forum and members are already playing an invaluable role in the charity. They have offered insight into groups they believe could benefit from better, or different, support. They are informing how we release funds and design application processes. And ensuring our fundraising is effective, respectful and compassionate.

Members of the Survivors Advisory Forum volunteer their time and we are extremely grateful for their support. Their input will help us achieve the best possible outcomes for future emergency survivors.



"I'm proud to have been invited to contribute to the Survivors Advisory Forum, and to be given the opportunity to use my lived experience, and that of the other members, in order to improve support for those who may in future be affected by emergencies and disasters across the nation. The Forum enables those of us who have experienced emergencies first-hand to liaise directly with the Trust's team and influence their ongoing work to prepare for the eventuality of supporting other survivors in future, helping them to understand what works well or where improvements may be required in order to further assist their work. I look forward to continuing to offer my assistance wherever is required in order to further the organisation's aims over the months and years to follow."

Travis Frain, Survivors Advisory Forum Member

Case study

Securing fairer financial outcomes for survivors

This year the National Emergencies Trust was pleased to secure two amendments to UK legislation which will ensure that those who receive grants from the National Emergencies Trust can continue to receive State support.

On behalf of sector peers we secured an amendment by the Ministry of Justice to 'The Civil Legal Aid (Financial Resources and Payment for Services) Regulations, which means that claimants of specific compensation schemes are not disadvantaged when applying for civil legal aid support. The amendment means that those entitled to civil legal aid will still be able to receive this support, alongside any emergency funding from the National Emergencies Trust, London Emergencies Trust or We Love Manchester.

We also secured an amendment to the 'The Social Security (Income and Capital) Regulations to introduce a disregard for anyone in receipt of state benefits who accepts financial support from the National Emergencies Trust. The amendment was accepted by the Department of Work & Pensions in 2020.

"We were made aware that accepting financial assistance from a charity could mean forfeiting other State benefits, which was clearly not a just approach. These are small amendments to legislation that will make a profound difference to those affected by emergency events, and which were the direct result of speaking to survivors."

Mhairi Sharp, CEO

The Equity Scrutiny Group

The National Emergencies Trust is committed to taking an equitable, diverse and inclusive approach to everything we do and the Equity Scrutiny Group, which launched in May 2020, is a key pillar of our governance.

During the Coronavirus Appeal, Equity Scrutiny Group members supported the Board and Allocations Committee in ensuring that funds were raised and distributed equitably and efficiently. They volunteered over a prolonged period, and we cannot thank them enough.

More broadly, members of the Group are helping to guide the way we plan for future emergencies, scrutinising allocations decisions and feeding into how we fund and fundraise; and contributing to our EDI Action Plan.

We will continue to welcome new members to the Group who can help us to take an increasingly intersectional approach on identities and topics, and across all protected characteristics.



"My main motivation for remaining on the Equity Scrutiny Group is how we bring the internal practices and behaviours together, with our external allocations and supporting our external partners to deliver in a way that we feel is equitable and just, ensuring the money goes to people who need it."

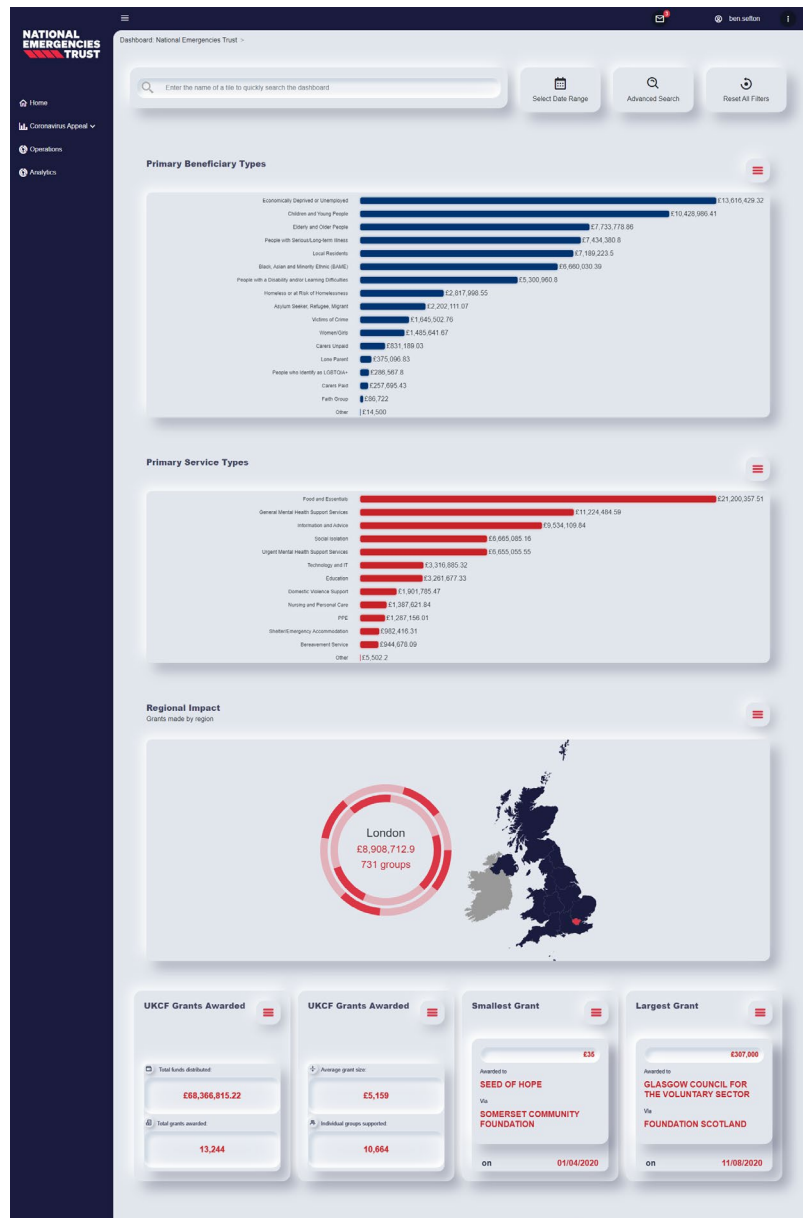
**Elizabeth Balgobin Trustee, Co-optee,
Allocations Committee and member of
the Equity Scrutiny Group**

iii) Designing new possibilities with data

During the Coronavirus Appeal large volumes of UK Community Foundation grants data were recorded in record time. We saw the potential of this data to be analysed and shared openly with donors, trustees and stakeholders to better inform distribution decisions and create the most equitable outcomes.

We commissioned our digital partner, Alcimi, to build an innovative, fully interactive data dashboard to transform enormous quantities of live grants data into valuable, accessible insights for all. We consulted everyone from funding partners to trustees, patrons, donors and experienced volunteers.

The dashboard offers a comprehensive picture of how the nation's generosity has made an impact all over the UK. It has been incredibly valuable already and will be instrumental for future emergencies. It has enabled us to be 100% transparent with our donors about how their support is helping. It has facilitated informed distribution decisions, including into the recovery phase. It's a valuable source of lessons for ourselves and others; and forms a key component of an independent evaluation by Nottingham Trent University.



iv) Networks before we need them

A key part of our approach to emergency preparedness is ensuring we have systems in place before we are likely to need them, so when the time comes to launching a fundraising appeal, we can rely on our partners and supporters to help us to raise funds, give out grants and offer a range of emergency assistance, fast and fairly. A key part of this is ensuring we have the right networks in place to help us to deliver on our mission.

The NETwork

We are developing a unique digital platform called the NETwork that will help us to harness and grow existing relationships and attract new ones. It will be an active and engaged community hub that will enable fast activation during appeals, transparent and efficient reporting, live intelligence alerts and seamless storytelling.

The NETwork will also house branded materials, fundraising templates and more. Crucially, it will give our supporters everything they need to help us to spread the word among their colleagues, customers and the wider public when the worst happens so we can reach those in need as soon as they need us.

National partners pilot programme

During a strategy day in October 2020, we considered many ways to strengthen our capacity and ability to support emergency survivors. Building on learnings from the Coronavirus Appeal, one of the ways we are organising ourselves for future emergencies is to create a network of national partners who can help to support specific communities and needs.

We will always aim to fund grassroots charities responding to an emergency through our partnership with UKCF and its network of Community Foundations. However, we know that local capabilities will be stretched and additional capacity will likely be needed. Our National Partners Programme will ensure we can meet the needs of survivors, whatever they may be.

By establishing agreements with national charities or charity consortia before an emergency we can quickly allocate funding, enabling them to surge depending on what the unmet need is. We will be piloting the Programme with four charities, covering mental health support, bereavement, hardship and physical injury, and hope to expand this further in the months ahead.

Ambassadors programme

We're developing a UK-wide ambassador programme that will enable the Trust to have a network of trusted voices at a regional level who can provide local knowledge and connections to help us assess and activate at speed.

These ambassadors will help to raise public awareness of appeals during an emergency and lend their expertise and valuable insight to our work year-round. They will be leaders across both political and public life, a group of people who can help us to raise our profile and support us in directing funds to those who are worst affected.

v) *New faces and spaces for future plans*

We're delighted to have welcomed a wealth of new lived and learned experience and skill sets to our Board of Trustees and the Executive Team who will help us deliver on our mission and vision, and foster an inclusive and caring culture within the charity.

Welcoming four new Trustees

In March 2021, we welcomed four new trustees to the team to help deliver our future strategies. Their expertise and experience will help the Trust to build valuable brand awareness and expand and enhance our distribution networks. The four new trustees that join us include:

Elizabeth Balgobin is a sector consultant and interim leader, formerly Head of Equality, Diversity and Inclusion at the Chartered Institute of Fundraising. Elizabeth was also a co-opted member of the Trust's Allocations Committee and Equity Scrutiny Group for the duration of the Coronavirus Appeal.

Dalton Leong is Chief Executive of The Children's Trust. Also, a Chartered Companion and Race Advisory committee member of the Chartered Management Institute. Dalton has held governance roles for 26 years and has extensive grant-giving experience, including a role as Managing Director of Global (Radio) Charities & Communities.

Jhumar Johnson is the Director of the Vice-Chancellor's Office at the Open University, where she has led on a number of high profile fundraising and awareness raising initiatives, including raising £60m for its first-ever fundraising campaign and celebrating its 50th anniversary.

Louise Wilson is a British business leader and Harvard Fellow combining a wealth of Non-Executive experience and international commercial expertise gained at Accenture, The Coca-Cola Company, Procter & Gamble, as an Entrepreneur and the Client Services Director of the 2012 London Olympic and Paralympic Games.

A huge thanks to former Trustees and Co-optees

We are extremely grateful for the enduring energy and commitment of four former Trustees and Co-optees. Before stepping down at the start of March 2021, trustees Diana Fawcett and Carol Mack, and Co-optees Jehangir Malik and Vicky Rosin truly went above and beyond to support the Coronavirus Appeal and the strategic direction of the Trust more broadly.



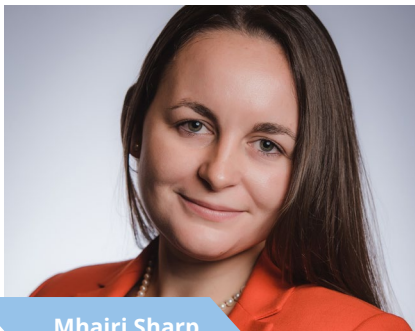
Some of the Board meet in person for the first time at London Scottish House

Creating a permanent core team

In March 2020 when the Trust launched its first fundraising appeal, there were two full-time permanent team members of the charity. At the height of the Coronavirus Appeal the team surged to 67 people from minute-takers to marketing professionals who volunteered their time and expertise. We have now established our permanent team, welcoming seven new team members, with a range of different backgrounds and skills, united by their passion and commitment to support those worst-impacted by national emergencies.

A new office space

The Board of Trustees and the team are based across the UK and throughout the Coronavirus Appeal have worked remotely in line with Government advice. Flexible working is encouraged and the pandemic proved that remote working makes little difference to our productivity. In October 2020, London Scottish House became the new registered office. It's a space where the team can meet together to exchange ideas and work in a more formal setting, as well as continuing to work from home.



Mhairi Sharp
Chief, CEO



Dami Amodu
Distribution Intern



Anneka Bhardwaj
Communications Intern



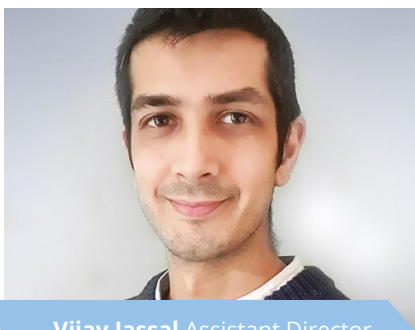
Gilly Goldsmid Assistant
Director, People & Governance



Felicity Gordon
Relationship Manager



Adil Hussein Assistant
Director, Fundraising



Vijay Jassal Assistant Director,
Policy & Strategic Partnerships



Helen Killingley Assistant
Director, Distribution & EDI



Louise Vaughan
Director, Communications

Funding from the Coronavirus Appeal through the Community Foundation for Northern Ireland helped Fighting Words Northern Ireland to continue providing educational creative writing projects to young people throughout lockdowns.

STRUCTURE, GOVERNANCE & MANAGEMENT

i) Fundraising

Patrons

National Emergencies Trust's patrons help to cover the charity's core costs and provide valuable strategic guidance and support in preparation for the next emergency. During emergencies they kindly offer access to their resources, channels, networks and skilled employees to enable us to support as many people who might need us in the event of an emergency.

Fundraising during appeals

During an appeal, the Trust will seek to channel the efforts of our broad networks, including our patrons, network of corporate donors, trusts and foundations, high net worth individuals and the UK government. We will also seek to harness public generosity through direct donations and by collaborating with major digital Giving platforms. We offer our networks and members of the public a single, streamlined process that directs funds quickly to those that need them.

Ethical fundraising practices

The National Emergencies Trust complies with all relevant statutory regulations, including the Charities Act 2011 and the Data Protection Act 2018. We are registered with the Fundraising Regulator and have an ethical fundraising policy that requires an ethical screening for all partnerships valued over £5,000 during a 12-month period, and for partnerships that fall below this threshold but may pose a risk. The Finance, Audit, Investment and Risk Committee governs the ethical fundraising policy and is responsible for making final decisions.

HRH The Duke of Cambridge enjoyed a virtual meeting with Scottish based Children's Charity, PEEK, in June 2020. By then it had already delivered more than 140,000 healthy cooked meals to children, young people and families across Glasgow



ii) People and processes

The National Emergencies Trust registered as an independent charity on 4 April 2019 and had its official launch in November 2019. The National Emergencies Trust is a Charitable Incorporated Organisation and comprises the Board of Trustees and the Secretariat.

Board of Trustees

The National Emergencies Trust Board of Trustees, as shown on page 50, comprises 12 independent trustees, including the Chair, and Deputy Chair. Trustees have no financial beneficial interest in the charity and receive no remuneration or other emoluments from the charity. Biographies of all members of the Board of Trustees can be found on the National Emergencies Trust's website.

The Board meets four times a year and also holds an annual Strategy Day to review the progress of the charity and its future plans. The Board has also established committees, each chaired by a Board member and including other member trustees. These committees include: Finance, Audit, Investment and Risk, Fundraising, Communications and Allocations.

Trustee recruitment and inductions

The appointment of new independent Trustees is overseen by the Board, following a skills audit, promotion of the posts on the National Emergencies Trust website and social media channels, and an open interview process. The Board also takes account of diversity. The Chair is nominated by the trustees and appointed by majority agreement.

New Trustees sign consent and eligibility forms and complete a declaration of interests that is reviewed annually. They are provided a detailed induction by the Chair of Trustees and by the Trust's CEO, Mhairi Sharp. Members of the Equity Scrutiny Group (ESG) and Survivors Advisory Forum are also provided with a detailed induction. A handbook is provided to trustees including relevant policies, procedures and governance information.

The Chair holds one-to-one interviews with each of the trustees once a year to gather feedback on their experiences and expectations. Trustees, including the Chair and Deputy Chair, hold office for a term of three years and may then be reappointed for a second term, with provision to extend this term.

Management

The day-to-day management of the National Emergencies Trust is delegated to the Chief Executive Officer, who leads the core team. This is currently Mhairi Sharp and was formerly John Herriman, who stepped down in September 2020. The staff headcount changed during the last financial year from three permanent positions (full time equivalent 2.6 people) to nine. Alongside the staff team, the National Emergencies Trust will benefit from the vital support of volunteers, especially during an appeal. During appeals it will also employ temporary staff or use contractors to provide surge capacity.

“The Board of Trustees and I would like to thank former CEO, John Herriman for his tireless hard work and leadership during his time with us and for working with the rest of the senior team to ensure we have been able to respond effectively to the unprecedented coronavirus emergency. He left us in a strong position with a capable team in the knowledge that the National Emergencies Trust is in place for the next emergency.”

Richard Dannatt, Chair

Remuneration

The Finance, Audit, Investment and Risk Committee is responsible for reviewing the remuneration policy and practice of the Trust on an annual basis for recommendation to the Board. The Committee sets the remuneration of the Secretariat and the Trust's reward policy to ensure that annual cost of living increases are in line with inflation, and that salaries remain competitive within the charity sector.

Risk management

The National Emergencies Trust has established a robust process for identifying, reporting and addressing risks. At the time of a domestic disaster, the Trust will either raise funds to provide financial gifts to those affected and/or allocate funds to charitable bodies that can deliver support to those affected. The Trust therefore delegates the management of risks associated with delivering frontline support to those organisations to which it allocates funds. However, it undertakes detailed due diligence on its distribution partners and will commission an independent impact review at the close of all Appeals.

The Trust manages risk through an extensive risk register. This is governed by the Secretariat and the Finance, Audit, Investment and Risk Committee, and is reviewed and updated on a quarterly basis. The Trust's operating model has been designed to mitigate risk. Key risks in the register include:

- The risk that the charity does not launch effectively, failing to make the right activation decision in the right time-frame. *During its pre-activation mode, the National Emergencies Trust monitors developing crises to understand whether, and when, the situation meets its activation criteria. It receives early intelligence from the relevant authorities about the nature and impacts of the emergency; and analyses real-time insights on levels of public and media engagement with the event/s to minimise the risk of a poor, or belated, decision.*
- The risk that the charity does not raise sufficient funds, or is perceived to have raised insufficient funds. *Before activating an appeal, there must be compelling evidence that a disaster meets the Trust's activation criteria. Clear proof of the public's propensity to give is central to this and is drawn from a number of sources, including spikes in individual fundraising pages on public giving platforms, and the scale and shape of public conversation on open social media platforms.*
- The risk that the charity does not distribute efficiently and/or equitably during an Appeal, in line with its founding mission. *The National Emergencies Trust's Allocations Committee, supported by the Equity Scrutiny Group, oversees the efficient and equitable allocation of funding and will put data at the heart of decision-making as far as possible. At the start of an appeal the Allocations Committee will work with data scientists to establish a bespoke allocation criteria, with input from the Equity Scrutiny Group, which will be adjusted as and when new internal and external intelligence comes to light. The Trust is developing diverse networks across the four devolved nations.*

Grant-making

Grant-making is fundamental to the National Emergencies Trust's mission. At the time of a national disaster, the Trust may award gifts to individuals who have been affected and/or award grants to other charities and groups that are able to respond to the unmet needs arising, as was the case during the Coronavirus Appeal. We are committed to ensuring that funds reach those in need.

Wherever possible, our grant-making capacity will be delivered via existing organisations, including UK Community Foundations (UKCF), London Emergencies Trust and other partners with established track-records in disaster response grant-making. Where that is not possible, the Trust has a robust grant-making policy in place. The Allocations Committee, supported by the Equity Scrutiny Group, governs each Appeal's distribution strategy, and wherever possible, will put data at the heart of its decision-making.

Investment policy

During the year there were no investments held by the National Emergencies Trust. The charity has the power to make investments and the trustees have agreed a policy for any investments it may hold in the future. In 2021/22 the Board will be taking steps to invest some funds it holds and will be appointing investment advisers to support this process.

Public benefit statement

The trustees confirm they understand and have complied with the duty in section 4 of the Charities Act 2011 to have due regard to the Charity Commission's general guidance on public benefit. The trustees consider that National Emergencies Trust activities to provide a coordinated, national focus for donations and fundraising, and to provide the capacity to commission effective and informed grant distribution during a national emergency are wholly in keeping with these guidelines.

Financial review

The financial year saw an extraordinary increase in levels of income and expenditure for the National Emergencies Trust. In just the second year of operation income increased from £10.1m to £89.7m with expenditure increasing from £3.2m to £93.4m. The vast bulk of this financial activity was of course due to receiving and distributing the extremely generous donations for the Coronavirus Appeal. The appeal income of £88m was received from a diverse range of donors, including £39m from corporate, £36.4m from grant givers and £12.3m from individuals. The unrestricted income also grew in the year, receiving a total of £1.6m from corporates, individuals and trust funds.

We spent a total of £93.2m on the Coronavirus emergency in the year with £90.4m distributed to where it was most needed through the UK Community Foundations and our national charity partners.

We ended the year with £1.7m remaining in the Coronavirus Appeal fund which will be distributed during 2021.

Reserves policy

The trustees reviewed the reserves target during the year to ensure the charity has a strong financial foundation to be able to respond to future emergencies. The revised target is to have two years core operating costs in general reserves (previously three to six months), calculated as £1,580,000. This target takes into account working capital requirements, ongoing commitments and the need to fund operations between appeals to ensure we are ready for the next emergency. The level of general reserves at the year end totalled £1,453,301 which is below the target level, however trustees plan to put aside further unrestricted income in the new financial year to bring the reserves to the target level.

A £100,000 Designated Fund reserve was also established during the year, to be ready to commit towards the launch of a new emergency appeal. This fund would be reimbursed from those appeal funds, once raised, so it is available again for further future appeals.

Going concern

The Trustees have assessed whether the use of the going concern basis is appropriate in preparing the financial statements and have considered possible events or conditions that may cast doubt on the ability of the Trust to continue as a going concern. The Trustees have made the assessment for a period of at least one year from the date of approval of the financial statements and have considered forecast budgets, reserves and cash projections. The charity ended its second period in surplus and with a healthy cash reserve. Future year budgets remain prudent for both income and expenditure.

Following due consideration, the Trustees have concluded that there is a reasonable expectation that the charity has adequate reserves to continue in operational existence for the foreseeable future. The charity therefore continues to adopt the going concern basis in preparing its financial statements.

Trustees responsibilities

The Trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

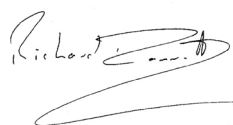
The law applicable to charities in England and Wales requires trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period. In preparing the financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006 (as amended) and provisions of the constitution. They are also responsible for safeguarding the assets of the charity and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

On behalf of the board



Richard Dannatt
Chair, National Emergencies Trust
08/12/2021



INDEPENDENT AUDITOR'S REPORT

INDEPENDENT AUDITOR'S REPORT

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF NATIONAL EMERGENCIES TRUST

Opinion

We have audited the financial statements of National Emergencies Trust (the charitable incorporated organisation – 'the charity') for the year ended 31 March 2021 which the Statement of Financial Activities (incorporating an Income and Expenditure Account), the Balance Sheet, the Statement of Cash Flow and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2021, and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Charities Act 2011; and
- have been prepared in accordance with the Charities and Trustee Investment (Scotland) Act 2005 (as amended) and regulations 6 and 8 of the Charities Accounts (Scotland) Regulations 2006 (as amended).

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs(UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The Trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Charities Act 2011 or the Charities Accounts (Scotland) Regulations 2006 (as amended) requires us to report to you if, in our opinion:

- the information given in the Trustees' Annual Report is inconsistent in any material respect with the financial statements; or
- the charity has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we required for our audit.

Responsibilities of Trustees

As explained more fully in the Trustees' responsibilities statement set out on page 41 the Trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and Section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and report to you in accordance with regulations made under those Acts.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

The objectives of our audit in respect of fraud, are: to identify and assess the risks of material misstatement of the financial statements due to fraud; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses to those assessed risks; and to respond appropriately to instances of fraud or suspected fraud identified during the audit. However, the primary responsibility for the prevention and detection of fraud rests with both management and those charged with governance of the charitable company.

Our approach was as follows:

- we obtained an understanding of the legal and regulatory requirements applicable to the charity through the use of permanent audit file information, updated this year for any changes that have been identified by management or by our own investigations and considered that the most significant are the Charities Act 2011, the Charities and Trustee Investment (Scotland) Act 2005 (as amended), regulations 6 and 8 of the Charities Accounts (Scotland) Regulations 2006 (as amended), the Charity SORP, and UK financial reporting standards as issued by the Financial Reporting Council;
- we obtained an understanding of how the charity complies with these requirements by discussions with management and those charged with governance and through reviews of relevant accounting and management records;
- we assessed the risk of material misstatement of the financial statements, including the risk of material misstatement due to fraud and how it might occur, based on our work as outlined above;
- we enquired of management and those charged with governance as to any known instances of non-compliance or suspected non-compliance with laws and regulations, using associated documentary evidence to better understand items of interest;
- based on this understanding, we designed specific appropriate audit procedures to identify instances of non-compliance with laws and regulations. As well as specific audit testing, this included approaching accounting records with an inquisitive and sceptical mindset such that we examined items that were felt to be of interest or of higher risk in this area, and obtaining additional corroborative evidence as required.

To address the risk of fraud through management override of controls, we carried out the following work:

- procedures were undertaken to identify any unusual or unexpected matters, and the rationale behind any such matters was examined;
- journal entries were reviewed to identify unusual transactions;
- judgements and assumptions made in determining the accounting estimates set out in the accounting policies were reviewed.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the charity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Trustees.

- Conclude on the appropriateness of the Trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Use of our report

This report is made solely to the charity's Trustees, as a body, in accordance with Chapter 3 of Part 8 of the Charities Act 2011 and Section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005. Our audit work has been undertaken so that we might state to the charity's Trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charity and charity's Trustees as a body, for our audit work, for this report, or for the opinion we have formed.

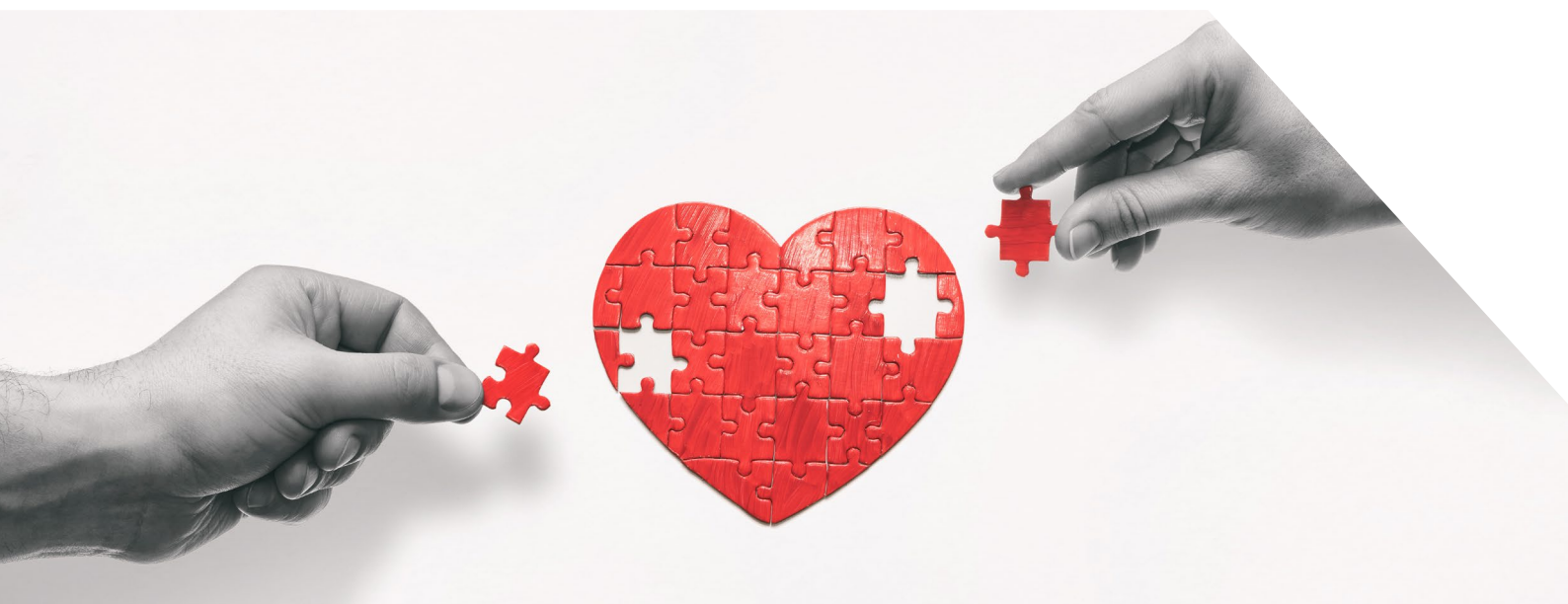
Moore Kingston Smith LLP

Shivani Kothari (Statutory Auditor)

for and on behalf of Moore Kingston Smith LLP,
Statutory Auditor
23rd December 2021

Devonshire House
60 Goswell Road
London
EC1M 7AD

Moore Kingston Smith LLP is eligible to act as auditor in terms of Section 1212 of the Companies Act 2006.





ADMINISTRATIVE DETAILS

ADMINISTRATIVE DETAILS

Charity registration number

1182809 (England & Wales)
SC050062 (Scotland)

Chief executive officer

John Herriman from
12 February 2019 to 2 September 2020
And Mhairi Sharp from 3 September 2020

Registered office

London Scottish House
5 Horseferry Road
London
SW1P 2DX

Auditor

MOORE KINGSTON SMITH
60 Goswell Road
London
EC1M 7AD

Solicitor

FARRER & CO
66 Lincoln's Inn Fields
London
WC2A 3LH

Bankers

BARCLAYS PLC
128 Moorgate
London
EC2M 6SZ

Role of National Emergencies Trust committees and groups

Allocations committee

The Allocations Committee is responsible for the equitable distribution of funds.

Gerald Oppenheim (Chair)
Ashley Head
Andy Beeforth
Elizabeth Balgobin - joined in May 2020
Flora Craig
Dalton Leong - joined in March 2021
Jehangir Malik - stepped down in March 2021
Vicky Rosin - stepped down in March 2021
Carol Mack - stepped down in March 2021

Communications committee

The Communications Committee is responsible for oversight of the external image of the charity and for its communications strategies, including during emergency appeals.

Gordon Tempest-Hay (Chair)
Ashley Head - stepped down in March 2021
Jhumar Johnson - joined in March 2021
Dalton Leong - joined in March 2021
Thelma Stober
Louise Wilson - joined in March 2021

Finance, audit, and risk committee

The Finance, Audit, Investment and Risk Committee is responsible for overseeing financial reporting, overseeing the processes related to risk management and internal control including financial, reputational, compliance and other strategic and operational risks and controls, and overseeing the internal and external audit processes.

Gerald Oppenheim (Chair)
Richard Dannatt
Ashley Head

Fundraising Committee

The Fundraising Committee is a standing committee with goals of raising funds to insure the financial viability and stability of the charity.

Richard Dannatt (Chair)

Ashley Head

Flora Craig

Carol Mack - stepped down in March 2021

Vicky Rosin - stepped down in March 2021

Survivors Advisory Forum

Every member of the Survivors Advisory Forum has profound lived experience of a national emergency. Drawing on that experience they help to guide every aspect of our work. From how we can make the process of applying for funds as compassionate as possible for survivors and their families. To how we can raise and distribute funds in a respectful way. With their valuable support we can create the best outcomes and experiences for those impacted by emergencies in the future. Members include:

Thelma Stober (Chair)

Bushra Ahmed

Charlotte Dixon-Sutcliffe

Travis Frain

Cath Hill

Gari Hollness

Gina Van Dort

William Thompson

Heather Shepherd

Christian Fisher

Sudhesh Dahad

Equity Scrutiny Group

Equity Scrutiny Group volunteer members help to ensure equitable, diverse and inclusive practice across everything we do. They offer guidance on how we fund and fundraise. How we recruit. And how we create a caring and inclusive culture for everyone. During emergency appeals the Equity Scrutiny Group works collaboratively with the Allocations Committee to scrutinise allocation decisions, and add valuable perspectives from their lived and learned experiences. Members include:

Jehangir Malik (Chair) stepped down in March 2021

Dalton Leong (appointed Chair March 2021)

Vicky Rosin (stepped down in March 2021)

Elizabeth Balgobin (appointed Vice Chair in March 2021)

Elaine Bowes

Fadi Itani - (stepped down in May 2021)

James Murphy (stepped down in April 2021)

Saher Ahmed

Ila Chandavarkar

Kirit Mistry

Connor Friesen (stepped down in July 2020)

Emily Dresser

Saba Hussain

Humraaj Singh

Joanna Moss

Rosemary Macdonald (observer)

The Board of Trustees

The trustees who have served during the year and since the year end were as follows:

Richard Dannatt (Chair)
Gerald Oppenheim (Deputy Chair)
Michael Adamson
Andrew Beeforth
Elizabeth Balgobin - Appointed in March 2021
John Barradell
Diana Fawcett - Stepped down in March 2021
Ashley Head
Jhumar Johnson - Appointed in March 2021
Dalton Leong - Appointed in March 2021
Jehangir Malik (Co-optee) - Stepped down in March 2021
Victoria Rosin (Co-optee) - Stepped down in March 2021
Thelma Stober
Gordon Tempest-Hay
Carol Mack - Stepped down in March 2021
Louise Wilson - Appointed in March 2021

The Trustees present their report and the audited financial statements of the charity for the period 31st March 2021. The trustees have adopted the provisions of the Statement of Recommended Practice "Accounting and Reporting by Charities" ("FRS 102 SORP") in preparing the annual report and financial statements of the charity.

The financial statements have been prepared in accordance with the accounting policies set out in notes to the accounts and comply with the charity's governing document, the Charities Act 2011 and Accounting and the FRS102 SORP published in October 2019.

The National Emergencies Trust would like to thank departing trustees and co-optees, Diana, Carol, Vicky and Jehangir, as well as all current trustees for their contributions and commitment to the National Emergencies Trust during what has been an extraordinary year on every level. We truly appreciate your efforts to deliver the charity's first ever emergency appeal and your wider strategic input and guidance through the Trust's first full year as a charity.



ACCOUNTS

NATIONAL EMERGENCIES TRUST

STATEMENT OF FINANCIAL ACTIVITIES

(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2021

	Notes	Unrestricted Funds 2021 £	Restricted Funds 2021 £	Total 2021 £	Total (14 month) 2020 £
Income and endowments from:					
Donations & Legacies	2	1,613,091	403,256	2,016,347	336,499
Charitable Activities	3	1,000,000	86,704,801	87,704,801	9,776,007
Total income		2,613,091	87,108,057	89,721,148	10,112,506
Expenditure on:					
Raising funds	4	14,238	209,901	224,139	8,519
Charitable Activities:	4	3,160,847	89,991,409	93,152,256	3,160,535
Total expenditure		3,175,085	90,201,310	93,376,395	3,169,054
Net (expenditure) / income for the year		(561,994)	(3,093,253)	(3,655,247)	6,943,452
Net movement in funds		(561,994)	(3,093,253)	(3,655,247)	6,943,452
Fund balance brought forward at 1st April		2,115,295	4,828,157	6,943,452	-
Fund balance carried forward at 31 March	15	1,553,301	1,734,904	3,288,205	6,943,452

All gains and losses arising are included in the statement of financial activities and arise from continuing activities.

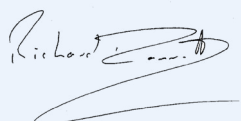
The notes on pages 55 to 68 form part of these financial statements.

NATIONAL EMERGENCIES TRUST BALANCE SHEET

AS AT 31 MARCH 2021

	Notes	2021 £	2020 £
Current Assets			
Debtors	11	150,728	3,420,395
Cash at bank and in hand		3,505,071	3,853,458
		3,655,799	7,273,853
Current Liabilities			
Creditors: amounts falling due within one year	12	367,594	330,401
Net Current Assets		3,288,205	6,943,452
Total Net Assets		3,288,205	6,943,452
Represented by			
General Funds	15	1,453,301	115,295
Designated funds	15	100,000	2,000,000
Restricted Funds	15	1,734,904	4,828,157
		3,288,205	6,943,452

The financial statements were approved by the trustees, and authorised for distribution, on 8th December 2021 and were signed on their behalf by:



Richard Dannatt
Chair, National Emergencies Trust

The notes on pages 55 to 68 form part of these financial statements.

NATIONAL EMERGENCIES TRUST

STATEMENT OF CASH FLOW

FOR THE YEAR ENDED 31 MARCH 2021

	Note	2021 £	2020 £
Cash flows from operating activities			
Cash (used in) / generated from operations	17	(359,625)	3,853,458
Net cash provided by / (used in) operating activities		(359,625)	3,853,458
Cash flows from investment activities:			
Interest income		11,238	-
Change in cash and cash equivalents during the year		(348,387)	3,853,458
Cash and cash equivalents at beginning of year		3,853,458	-
Cash and cash equivalents at end of year		3,505,071	3,853,458

	2021 £	2020 £
Analysis of cash and cash equivalents		
Cash in hand	3,505,071	3,853,458
	3,505,071	3,853,458

Analysis of changes in net debt

	1 Apr 2020 £	Cash Flows £	31 March 2021 £
Cash	3,853,458	(348,387)	3,505,071
Loans falling due within one year	-	-	-
Loans falling due after more than one year	-	-	-
Total	3,853,458	(348,387)	3,505,071

NATIONAL EMERGENCIES TRUST

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

1 Accounting policies

Statutory Information

National Emergencies Trust is a charitable incorporated organisation "CIO" registered with the Charity Commission in England & Wales on 4 April 2019 (1182809) and with OSCR in Scotland on 2 April 2020 (SC050062). The charity's principal office address is London Scottish House, 5 Horseferry Road, London SW1P 2DX.

1.1 Basis of preparation

These financial statements are prepared on a going concern basis, under the historical cost convention and in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

The Trust is a public benefit entity for the purposes of FRS 102 and therefore also prepares its financial statements in accordance with the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (The FRS 102 Charities SORP), the Charities Act 2011 and Charities Accounts (Scotland) Regulations 2006 as amended by The Charities Accounts (Scotland) Amendment (No. 2) Regulations 2014.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest pound.

The principal accounting policies adopted in the preparation of the financial statements are set out below.

1.2 Going concern

The trustees have assessed whether the use of the going concern basis is appropriate in preparing the financial statements and have considered possible events or conditions that may cast doubt on the ability of the Trust to continue as a going concern. The trustees have made the assessment for a period of at least one year from the date of approval of the financial statements and have considered forecast budgets, reserves and cash projections. The charity ended its second period in surplus and with a healthy cash reserve. Future year budgets remain prudent for both income and expenditure.

Following due consideration, the trustees have concluded that there is a reasonable expectation that the charity has adequate reserves to continue in operational existence for the foreseeable future. The charity therefore continues to adopt the going concern basis in preparing its financial statements.

1.3 Fund accounting

The general fund comprises accumulated surpluses and deficits on unrestricted and non-designated funds that are available for use at the discretion of the trustees in furtherance of the charity's mission and objectives.

Designated funds are unrestricted funds that the trustees have set aside for specific purposes or where donors have made some suggestions regarding their use but not wholly restricted to such use. The funds may ultimately be used for other purposes.

Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund.

1.4 Income and expenditure

Income and expenditure are generally accounted for on an accruals basis.

NATIONAL EMERGENCIES TRUST

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

1.5 Income

Income is recognised when the charity is entitled to the funds, it is probable the income will be received, the amount can be measured reliably and any performance conditions have been met.

Voluntary income is received by way of donations and gifts and is included in full in the statement of financial activities when there is entitlement, it is measurable and receipt is probable.

Intangible income is recognised as a gift in kind where the provider of the service has incurred a financial cost and is valued at the value to the charity.

Grants are recognised in full in the statement of financial activities in the year in which they are receivable.

Income is deferred when it relates to a specific later period, or there are conditions yet to be fulfilled for entitlement.

1.6 Expenditure

Expenditure is recognised in the period in which incurred and includes irrecoverable VAT. Expenditure is accounted for on an accruals basis and classified under headings in the accounts that aggregate all costs related to the category.

Expenditure on raising funds include the costs incurred by the charity in raising funds for the charitable work.

Charitable activities expenditure includes the costs identified as wholly or mainly attributable to achieving the charitable objects of the charity, including the costs of disseminating information in support of charitable activities. These costs include direct costs, wholly or mainly attributable support costs and an apportionment of general overheads allocated on a basis consistent with the use of resources.

Support costs, including governance costs, are those costs that assist the work of the charity but are not directly incurred on generating funds or charitable activities.

Governance costs, which are included within support costs, are associated with the governance arrangements of the charity and include audit, legal advice for trustees and costs associated with meeting constitutional and statutory requirements such as the cost of trustee meetings and the preparation of the statutory accounts. This category also includes costs associated with the strategic management of the charity's activities.

1.7 Grants payable

In accordance with the Charity SORP FRS102, Grants made are recognised in the accounting period in which the decision to make a grant award is made and communicated to the intended recipient.

Multi year grants are accounted for when either the recipient has a reasonable expectation that they will receive a grant and the Trustees have agreed to pay the grant without condition, or the recipient has reasonable expectation that they will receive a grant and any condition attached to the grant is outside the control of the Trust.

Amounts outstanding at the period end are included in creditors.

1.8 Defined contribution pensions

The charity operates a defined contribution auto-enrolment pension scheme. The assets of the scheme are held separately from those of the charity in an independently administered funds. The charity has no liability under the scheme other than the payment of contributions.

NATIONAL EMERGENCIES TRUST

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

1.9 Tangible fixed assets and depreciation

Tangible fixed assets are recorded at cost less accumulated depreciation. All assets costing more than £1,000 and with an expected useful life of more than one year are capitalised. Depreciation is calculated and charged to the SoFA using the straight line method.

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value on a straight line basis over its expected useful life. The useful lives are as follows:

Computer equipment	4 years
Office equipment	4 years

1.10 Operating Leases

Rentals payable under operating leases, where substantially all the risks and rewards of ownership remain with the lessor, are charged to the statement of financial activities in the year in which they fall due.

1.11 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.12 Debtors

Debtors are recognised initially at fair value. A provision for impairment of trade debtors is established where there is objective evidence that the charity will not be able to collect all amounts due. Any losses arising from impairment will be recognised in the SoFA.

1.13 Creditors

Short term creditors are measured at the transaction price and are recognised where there is a present obligation resulting from a past event that will probably result in the transfer of funds to a third party.

1.14 Financial instruments

The company has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS102 to all its financial instruments.

Basic financial assets

Basic financial assets, which include trade and other receivables and cash and bank balances, are initially measured at the amount receivable and subsequently adjusted for any impairment or other change in consideration expected to be received on settlement.

BASIC FINANCIAL LIABILITIES

Basic financial liabilities, including trade and other creditors, bank loans, loans from fellow group companies, are initially measured at the amount payable and subsequently adjusted for any changes in consideration expected to be paid on settlement.

1.15 Taxation

The charity is entitled to exemptions from income tax as its income is applied for charitable purposes.

1.16 Judgements and key sources of estimation uncertainty

In preparing financial statements it is necessary to make certain judgements, estimates and assumptions that affect the amounts recognised in the financial statements. In the view of the trustees in applying the accounting policies adopted, no judgements were required that have a significant effect on the amounts recognised in the financial statements nor do any estimates or assumptions made carry a significant risk of material adjustment in the next financial year.

NATIONAL EMERGENCIES TRUST

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

			2021	(14 month)
2. Voluntary Income	General	Restricted	Total	2020
	£	£	£	Total
				£
Donations: Individual Giving	201,484	-	201,484	91,949
Donations: Trusts	127,750	-	127,750	60,000
Donations: Corporate	1,283,857	-	1,283,857	144,250
Gifts in kind	-	376,018	376,018	40,300
Interest income	-	11,238	11,238	-
Legacies	-	16,000	16,000	-
Total 2021	1,613,091	403,256	2,016,347	336,499
Total 2020	336,499	-	336,499	

	General	Designated	Restricted	2021	(14 month)
3. Income from charitable activities				Total	2020
	£		£	£	Total
					£
Preparation for an Emergency Response Grant	-	-	-	-	130,000
Coronavirus Appeal Grants (Note 3a)	-	1,000,000	86,704,801	87,704,801	9,646,007
Total 2021	-	1,000,000	86,704,801	87,704,801	9,776,007
Total 2020	130,000	2,000,000	7,646,007	9,776,007	

	Individuals	Corporates	Grants	2021	(14 month)
3a. Appeals income analysis	£	£	£	Total	2020
					Total
Coronavirus appeal	12,263,734	38,996,158	36,444,909	87,704,801	9,646,007
Total 2021	12,263,734	38,996,158	36,444,909	87,704,801	9,646,007
Total 2020	670,966	850,000	8,125,041	9,646,007	

The charity received £38,996,158 from over 300 corporate donors (2020: £850,000).

NATIONAL EMERGENCIES TRUST

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

3b. Grant income analysis	2021	(14 month)
	2020	2021
	£	£
Dept for Culture, Media and Sports	19,858,315	-
British Red Cross	3,653,519	2,940,390
Inflexion Foundation	2,000,000	-
The Schuh Trust	2,000,000	-
The BlackRock Foundation	-	1,609,651
The Health Foundation	1,500,000	-
The Gatsby Trust	-	1,000,000
The Indigo Trust	-	1,000,000
Three Guineas Trust	1,000,000	-
Garfield Weston Foundation*	-	950,000
John Laing Charitable Trust	814,000	-
The Swire Charitable Trusts	784,000	-
The Clothworkers Foundation	500,000	-
Julia and Hans Rausing	500,000	-
Paul Hamlyn Foundation	-	500,000
Percy Bilton Charity	500,000	-
Tudor Trust	500,000	-
St. James's Place Charitable Foundation	476,000	-
NFU Mutual Charitable Trust	250,000	-
The Vodafone Foundation	205,635	-
Montpelier Foundation	200,000	-
Other grants	1,703,440	125,000
	36,444,909	8,125,041

*A total grant of £1,000,000 was received from Garfield Weston Foundation in 2020. £50,000 is under Donations: Trusts in General Funds, reflective of the proportion to cover core costs for distributing grant payments.

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NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

4. Analysis of Expenditure	Grants (Note 5) £	Direct Staff Costs £	Other Direct Costs £	Support costs (Note 6) £	2021 Total £	2020 Total £
Expenditure on Generating Funds						
Expenditure on Generating Funds	-	31,019	193,120	-	224,139	8,519
Expenditure on charitable activities						
Preparation for an Emergency	-	78,028	2,354	70,465	150,847	343,154
Coronavirus Emergency Appeal	90,418,432	238,809	1,854,766	489,402	93,001,409	2,817,381
Total Expenditure on charitable activities	90,418,432	316,837	1,857,120	559,867	93,152,256	3,160,535
Total Expenditure 2021	90,418,432	347,856	2,050,240	559,867	93,376,395	3,169,054
Total Expenditure 2020	2,650,000	145,458	277,034	96,562	3,169,054	

Of total expenditure of £93,376,395 reported above £90,201,310 is attributable to restricted funds (2020: £2,817,850), £3,000,000 to designated funds (2020: £NIL) and £175,085 to unrestricted funds (2020: £351,204).

Of the expenditure on generating funds, £209,901 from restricted funds (2020: £469) and £14,238 was from unrestricted funds (2020: £8,050).

Of the expenditure on charitable activities, £89,991,409 was from restricted funds (2020: £2,817,381), £3,000,000 from designated funds (2020: £NIL) and £160,847 was from unrestricted funds (2020: £343,154).

Comparative information: Analysis of Expenditure for 14 month period ended 31 March 2020

	Grants £	Direct Staff Costs £	Other Direct Costs £	Support Costs £	2020 TOTAL £
Expenditure on Generating Funds					
Expenditure on Generating Funds	-	8,016	503	-	8,519
Expenditure on charitable activities					
Preparation for an Emergency	-	129,571	124,641	88,942	343,154
Coronavirus Emergency Appeal	2,650,000	7,871	151,890	7,620	2,817,381
Total Expenditure on charitable activities	2,650,000	137,442	276,531	96,562	3,160,535
Total Expenditure 2020	2,650,000	145,458	277,034	96,562	3,169,054

NATIONAL EMERGENCIES TRUST

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

5. Grant Expenditure	Grants to Institutions £	Grants to Individuals £	Support Costs £	2021 TOTAL £	(14 month) 2020 TOTAL £
Coronavirus Appeal	90,418,432	-	489,402	90,907,835	2,657,620
Total 2021	90,418,432	-	489,402	90,907,835	2,657,620
Total 2020	2,650,000	-	7,620	2,657,620	

5a. Grants to Institutions analysis	2021 £	(14 month) 2020 £
UK Community Foundations	73,657,248	2,650,000
Comic Relief	4,799,000	-
Refugee Council	1,520,000	-
Barnados	1,500,000	-
Disability Action Northern Ireland	1,500,000	-
Age UK	1,491,433	-
Shelter	1,470,069	-
Refuge	1,443,378	-
Mind - Heads Together UK	1,363,627	-
Cruse Bereavement Support	897,570	-
LGBT Consortium	676,107	-
Rural Community Network	100,000	-
	90,418,432	2,650,000

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NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

6. Support Costs	2021	(14 month) 2020
	£	£
Administration expenses	94,638	11,197
Consultancy fees	44,510	20,104
Finance and administration support	168,052	34
Governance Costs (Note 6a)	53,747	58,681
HR support	33,844	-
Insurance	8,676	2,273
IT	37,241	4,273
Legal fees	62,400	-
Staff costs	56,327	-
Staff training	432	-
	559,867	96,562

6a. Governance costs	2021	(14 month) 2020
	£	£
Staff costs	13,998	19,365
Audit fees (note 6b)	31,794	14,340
Legal & professional fees	7,955	24,976
	53,747	58,681

6b. Auditors' remuneration	2021	(14 month) 2020
	£	£
Audit fees - Current year	23,940	14,340
- Prior year under accrual	7,854	-
	31,794	14,340

7. Net (expenditure)/income for the year	2021	(14 month) 2020
	£	£
This is stated after charging:		
Auditor's remuneration	31,794	14,340

8. Taxation

All income is charitable and applied for charitable purposes only and thus is exempt from corporation tax.

NATIONAL EMERGENCIES TRUST

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

9. Staff costs and numbers

	2021	(14 month) 2020
	£	£
Salaries and wages	369,771	144,730
Social security costs	32,942	17,194
Pension contributions	15,468	2,900
	418,181	164,824

Staff costs have been charged as follows:

Cost of raising funds	31,019	8,017
Charitable activities	316,837	137,442
Support costs	70,325	19,365
	418,181	164,824

Redundancy and termination payments of £34,038 were paid to one member of staff in the period (2020: £NIL)

Employees who earned more than £60,000 during the period.

	2021 No.	(14 month) 2020 No.
£60,000 - £70,000	1	-
£70,001 - £80,000	1	2
£80,001 - £90,000	1	-

The average monthly number of employees analysed by activity:

	2021 No.	(14 month) 2020 No.
Raising funds	1.4	-
Preparation for appeals	6.0	2.0
Support	0.8	-
Governance	0.2	-
	8.4	2.0

Trustees

No remuneration was paid to any trustee for services as a trustee (2020: £NIL). No reimbursement of expenses for travel and subsistence was paid to any trustee during the period (2020: £NIL).

Key Management Personnel

The Key Management of the Charity is considered to be the Chief Executive Officer, department directors and assistant directors. The total employee benefits of the key management personnel were £347,990 (2020: £164,824), which includes total employer NIC Contributions of £27,897 (2020: £17,194) and total employer pension contributions of £6,777 (2020: £2,900).

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NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

11. Debtors

	2021 £	2020 £
Prepayments and accrued income	9,043	3,420,395
Other Debtors	141,685	-
	150,728	3,420,395

12. Creditors: amounts falling due within one year

	2021 £	2020 £
Trade creditors	135,152	86,560
Taxation and social security	27,517	1,991
Accruals and deferred Income	63,240	87,850
Other creditors	141,685	154,000
Total creditors	367,594	330,401

12a. Grants payable

	2021 £	2020 £
Commitments at 1st April	-	-
Grants approved during year	90,560,117	2,650,000
Cancelled, refunded or returned	(141,685)	-
Grant expenditure for year	90,418,432	2,650,000
Grants paid during the year	90,418,432	2,650,000
Grant payable at 31 March 2021	-	-

£141,685 of the £20m Dept of Culture, Media and Sports (DCMS) grant remained unspent at year end due to lack of time to allocate that portion of the funds through the UK Community Foundation network. Under the terms of the grant these unspent funds were returned to DCMS at year end.

13. Acting as agent

During the year, National Emergencies Trust acted as agent for Neighbourly Limited to administer funds for their Covid-19 project. Amounts were held in separately identifiable accounts and income of £158,423 and expenditure of £158,423 are not included in the Statement of Financial Activities.

The balance of the project at 31 March 2021 is £NIL as all amounts received were fully disbursed during the year.

NATIONAL EMERGENCIES TRUST

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

14. Related parties

There were no related party transactions in the period under review that require disclosure.

15. Reconciliation and analysis of movement on funds for the year ended 31 March 2021

	Balance b/f £	Income £	Expenditure £	Other gains & Transfers £	Balance c/f £
General Funds	115,295	1,613,091	(175,085)	(100,000)	1,453,301
Designated Fund	2,000,000	1,000,000	(3,000,000)	100,000	100,000
Total Unrestricted Funds	2,115,295	2,613,091	(3,175,085)	-	1,553,301
Coronavirus Appeal	4,828,157	87,108,057	(90,201,310)	-	1,734,904
Total Restricted Funds	4,828,157	87,108,057	(90,201,310)	-	1,734,904
Total Funds	6,943,452	89,721,148	(93,376,395)	-	3,288,205

NATIONAL EMERGENCIES TRUST

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

Comparative information: Reconciliation and analysis of movement in funds for the period ended 31 March 2020

	Balance b/f £	Income £	Expenditure £	Other gains & Transfers £	Balance c/f £
General Funds	-	466,499	(351,204)	-	115,295
Designated Funds	-	2,000,000	-	-	2,000,000
Total Unrestricted Funds	-	2,466,499	(351,204)	-	2,115,295
Coronavirus Appeal	-	7,646,007	(2,817,850)	-	4,828,157
Total Restricted Funds	-	7,646,007	(2,817,850)	-	4,828,157
Total Funds	-	10,112,506	(3,169,054)	-	6,943,452

Designated Funds reflect funds received where the donor has made some suggestions regarding the use of funds but not wholly restricted to such use therefore allowing the trustees of the charity to assess and decide which activities the funds will be best utilised in delivering the charitable objects. Designated fund income reflects amounts received during the year from the Sainsbury's family Charitable Trusts which has been expended during the year for the Coronavirus appeal.

A further £100,000 Designated Fund was established by trustees in the year, to be ready to commit towards the launch of a new emergency appeal. This fund would be reimbursed from appeal funds once raised so it is available again for further future appeals.

Coronavirus Appeal Fund reflects funds raised and distributed in response to the emergency appeal launched on 18th March 2020 in response to the global Covid-19 pandemic and to alleviate it's impact on communities across the UK. The balance of funds at year end will be distributed during 2021.

NATIONAL EMERGENCIES TRUST

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

	General fund £	Designated fund £	Restricted Funds £	2021 Total funds £
16. Analysis of total net assets between funds				
Current assets	1,499,310	100,000	2,056,489	3,655,799
Current liabilities	(46,009)	-	(321,585)	(367,594)
Total net assets	1,453,301	100,000	1,734,904	3,288,205

	General fund £	Designated fund £	Restricted Funds £	2020 Total funds £
Current assets	292,106	2,000,000	4,981,747	7,273,853
Current liabilities	(176,811)	-	(153,590)	(330,401)
Total net assets	115,295	2,000,000	4,828,157	6,943,452

17. Cash (used in) / generated from operations

	2021 £	2020 £
Net (expenditure) / income for the year	(3,655,247)	6,943,452
Adjustments for:		
Investment income	(11,238)	-
Decrease / (Increase) in debtors	3,269,667	(3,420,395)
Increase in creditors	37,193	330,401
Cash (used in) / generated from operations	(359,625)	3,853,458

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NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

18. Comparative information: Statement of Financial Activities for the 14 month period ended 31 March 2020

	Unrestricted Funds 2020 £	Restricted Funds 2020 £	Total 2020 £
Income and endowments from:			
Donations & Legacies	336,499	-	336,499
Charitable Activities	2,130,000	7,646,007	9,776,007
Total income	2,466,499	7,646,007	10,112,506
Expenditure on:			
Raising funds	8,050	469	8,519
Charitable Activities:	343,154	2,817,381	3,160,535
Total expenditure	351,204	2,817,850	3,169,054
Net income / (expenditure) for the year	2,115,295	4,828,157	6,943,452
Net movement in funds	2,115,295	4,828,157	6,943,452
Fund balance brought forward at 1st April	-	-	-
Fund balance carried forward at 31 March	2,115,295	4,828,157	6,943,452

All gains and losses arising are included in the statement of financial activities and arise from continuing activities.

