



3ST

**NORTH WEST
LONDON**

Third Sector Together North West London (formerly H4All) CIO

Trustee report and financial statements

For the year ended 31 March 2024



Charity number: 1182593

Contents

For the year ended 31 March 2024

Reference and administrative information	1
Trustees' annual report	3
• Aims and objectives	3
• Context and background	5
• Strategic objectives	6
• Activities, achievements and performance	7
• Beneficiaries and stakeholders	13
• Financial review	15
• Reserves policy and going concern	15
• Principle risks and uncertainties	16
• Fundraising	17
• Plans for the future	17
• Structure, governance and management	17
Independent auditor's report	20
Statement of financial activities (incorporating an income and expenditure account)	24
Balance sheet	25
Statement of cash flows	26
Notes to the financial statements	27

Reference and administrative information

For the year ended 31 March 2024

Charity number:	1182593
Country of registration:	England & Wales
Registered office:	Key House 106 High Street Yiewsley, West Drayton, UB7 7BQ
Trustees:	<p>Trustees who served during the year and up to the date of this report were:</p> <p>Non-Executive: Roger Calverley Hardeep Jhutti (resigned 31 October 2023) Margaret Roberts (resigned 31 October 2023) Jonathan Say (resigned 31 October 2023) Michael Breen (appointed 17 October 2023) Ian Diamant (appointed 31 October 2023) David Walker Chair (appointed June 2024, in role from 1st September 2024) Angela Wegener (9th August 2024)</p> <p>Executive: Julian Lloyd Steven Curry Sally Chandler Vanessa Bonner Benn Keaveney (Deceased January 2024)</p>
Bankers:	<p>NatWest Bank plc 63 High Street Ruislip London, HA4 8JB</p> <p>CAF Bank Ltd 25 Kings Hill Avenue West Malling Kent, ME19 4JQ</p>
Solicitors:	Tozers LLP Broadwalk House Southernhay West Exeter, Devon EX1 1UA

3ST NWL (formerly H4All) CIO

Reference and administrative information

For the year ended 31 March 2024

Auditor:

Sayer Vincent LLP
Chartered Accountants and Statutory Auditor
110 Golden Lane
London, EC1Y 0TG

Trustees' annual report

For the year ended 31 March 2024

Trustees' annual report

The Trustees present their report and the audited financial statements for the year ended 31 March 2024. As detailed later in this report H4All has renamed itself 3ST (Third Sector Together) NWL, alongside changes to its constitution.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the charity's trust deed and the Statement of Recommended Practice – Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Aims and objectives

Our vision

Across NWL our aim is to inspire and support a cohesive, empowered third sector community in North West London, driving sustainable social impact and enhancing the quality of life for all residents through collaboration and shared resources.

In Hillingdon, we aspire to support delivery of integrated health and wellbeing services that empower individuals and communities to live healthier, happier lives through compassionate care and support,

Our mission

Our mission is to unite and strengthen the third sector in North West London by fostering collaboration, sharing resources, and building capacity. We aim to empower organisations to deliver impactful services that enhance the well-being and quality of life for all residents.

In Hillingdon, we provide local integrated health and wellbeing services that are compassionate, accessible, and tailored to the needs of our community. We strive to empower individuals and families to achieve their best health and wellbeing through comprehensive support and innovative care solutions.

Value statement

We are committed to fostering a culture of collaboration, compassion, and excellence. Our core values include:

- Empowerment: We believe in empowering individuals, families, and organisations to achieve their fullest potential.
- Collaboration: We value the power of working together, sharing resources, and building strong partnerships to drive sustainable social impact.

Trustees' annual report

For the year ended 31 March 2024

- **Compassion:** We provide care and support with empathy, kindness, and respect for all.
- **Innovation:** We strive to continuously improve and innovate our services to meet the evolving needs of our community.
- **Integrity:** We uphold the highest standards of honesty, transparency, and accountability in all our actions.
- **Sustainability:** We are committed to the creation of successful, sustainable environments where people thrive.

We combine the expertise of our member organisations and collaborate with others to ensure that residents benefit from quality, holistic services that are value for money. Our aim is to:

- Tackle enduring health inequalities.
- Educate and support residents to better understand and manage their long-term health conditions.
- Address the wider social determinants of health.
- Promote more appropriate usage of primary and secondary health and care services.
- Delay the demand for intensive care and support.

These values guide our mission to enhance the well-being and quality of life for all residents in North West London and Hillingdon.

Key messages:

- Promoting integration:** Within Hillingdon We will promote good health and wellbeing through coordinated advice, support and information. Our integrated services will be needs-responsive and designed based on residents' 'lived experiences'.
- Innovating and reflecting:** We are creative and understand what improves life. Through regular reflection we will ensure continuous improvement and develop alternative models of care and support.
- Collaborative advantage:** We will bring scope, scale and value to new and emerging models of care. We will work closely with the NWL ICB regionally and Hillingdon Health and Care Partnership (HHCP) locally to reduce – or significantly delay – demand for health and care services and will work to capitalise on the detailed and extensive understanding of population health needs that is held by the wider third sector.
- Scalability and leadership:** We will provide third sector leadership across NW London and beyond to share our learning and to find collective solutions to the challenges faced by statutory health and care services.

Context and background

Third Sector Together North West London, formerly H4All, changed its name and constitution in July 2023 to reflect its evolving role across NWL. Originally a joint venture charity developed by five Hillingdon-based charities, these legacy partners retain places on the 3ST Board of Trustees, and H4All remains a local brand in Hillingdon. Operational since September 2015, 3ST H4All transitioned from a Community Interest Company (CIC) to a Charitable Incorporated Organisation (CIO) in March 2019. In 2021–22, Hillingdon Mind was replaced by West London Minds on the Board of Trustees and Executive. The organisation is no longer a joint venture vehicle, and its governance is evolving to support this change.

3ST is in a transitional state, it continues to directly deliver services in Hillingdon alongside its developing role supporting the wider VCSE through representation and advocacy with the ICB and its stated ambition to become a contract management vehicle.

In Hillingdon, our Community Health, My Health and Community Development teams focus on:

- a) Health promotion and prevention: Promoting health and preventing illness through coaching, education, and encouraging healthier lifestyles. The H4All Community Health team offer a range of services, including personalised support from a Wellbeing Support Officer.
- b) Addressing wider health determinants: Taking a holistic approach to address social issues and help people manage long-term conditions, offering an alternative to clinical referrals for GPs.
- c) Partnership working: Collaborating with other health and care charities to leverage third-sector knowledge in designing and delivering health services. As part of the Hillingdon Health and Care Partnership (HHCP), we align services with community needs.

Additionally, 3ST runs Key House, Yiewsley, as a resource centre for local voluntary organisations, offering hot desking and meeting rooms at competitive rates. The 3ST Board is considering the reducing need for space and how this impacts costs.

3ST NWL's role across the wider geographical footprint of NWL has significantly developed in the last 18 months through:

- Changes to constitution and governance structure,
- Recognition as the VCSE alliance partner by the NWL ICB,
- Securing funding, and representation on key governance boards.

This role continues to grow with the:

- Establishment of a membership portal
- An impact framework, and
- Advocacy for the VCSE with the ICB at regional and local levels.

- Development of a contract management vehicle to support the ICB and VCSE.

Strategic objectives

3ST success reflects our ability to respond rapidly to new opportunities. We work to five main high-level objectives, that reflect our role in Hillingdon and across NWL.

1. Develop the VCSE Alliance and infrastructure support

- Engage the broader third sector, across NWL and locally in Hillingdon with the ICB and placed based partnerships including the new neighbourhood structures, encouraging collaboration, and develop a population health model.

2. Interface with Statutory Commissioners and the Third Sector

- Grow social capital in NW London through 3ST NWL, our collaborative covering eight London boroughs.

3. Design and Deliver Health Services

- Reduce pressures on the NHS across the NW London Integrated Care Board (NWL ICB) footprint.

4. Strengthen Partnerships with Stakeholders

- Enhance relationships in the health and care economy across NW London and beyond, and be recognised as thought leaders.

5. Develop Scalable Products

- Generate income and engage the NWL ICB with new opportunities.

In the 2023–24 financial year, 3ST NWL has made significant progress towards these strategic objectives:

- **Enhanced Social Capital:** Successfully expanded our collaborative network across eight London boroughs, strengthening our influence and reach.
- **Health Service Delivery:** Implemented new health and wellbeing services, alongside existing services that have effectively reduced pressures on the NHS within the NWL ICB footprint.
- **VCSE Alliance:** Developed and engaged a broader third sector with emerging ICB Structure fostering collaboration and a population health model.
- **Stakeholder Partnerships:** Strengthened partnerships with key stakeholders in the health and care economy, gaining recognition as thought leaders..

Trustees' annual report

For the year ended 31 March 2024

- **Scalable Products:** Developed and introduced scalable and saleable models of working, generating additional income and engaging the NWL ICB with new opportunities.
- **Representation:** Ensured strong representation and voice for NWL VCSE.
- **Influencing:** Strengthened the VCSE sector's influence within the NWL ICB system.
- **Service Provision:** Positioned the VCSE as a reliable service provider within the NWL ICB framework.

This report summarises what the charity has achieved against these objectives in the 2023–24 financial year.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees have considered how planned activities will contribute to the aims and objectives that have been set.

Activities, achievements and performance

The charity's main activities and achievements in 2023–24 are detailed below:

1) Community development:

a) Volunteer Hub

In 2023–24, the Volunteer Hub recruited 152 volunteers and placed 59% of them by year end, 28 with external organisations. In addition, we successfully recruited all the volunteers needed for Daniella Logun Foundation's 2024 Christmas present drop by facilitating a corporate volunteering opportunity with Giff Gaff.

b) Hillingdon Community Network (Health and Wellbeing Alliance)

The former Health and Wellbeing Alliance underwent a rebrand on 3rd March 2024 and formally transitioned to the Hillingdon Community Network. This was in response to our members not feeling as though they identified with the previous name as many aren't directly linked to health. This also brought it's branding better in line with our existing publication the Hillingdon Community Voice. Membership of the Hillingdon Community Network has seen a 162% increase in its membership. Three network meetings have been facilitated this year, all held in person at Christ Church in Uxbridge. Meetings have covered local updates, roundtable discussions on barriers to the sector, discussions on improving social impact, a presentation on the new neighbourhood model, discussions on mutual gains in volunteering and lots of opportunities for networking.

c) Sector training

Our programme of training and workshops was put together with input from the sector using previous knowledge gathered by the team in 2023 and consultations from the sector in 2024. Training and workshops for the sector organised and delivered over the year included:

1. First Aid – Delivered by MGM Training, 11 attendees

Trustees' annual report

For the year ended 31 March 2024

2. Bid Writing – Delivered by NCVO, 18 attendees
3. Awareness of Safeguarding Level 1 – Delivered by MGM Training, 10 attendees
4. Awareness of Mental Health – Delivered by MGM Training, 10 attendees
5. Volunteer Recruitment and Retention Workshop – Delivered by H4All, 28 attendees
6. Social Impact Workshop – Delivered by London Spotlight, 17 attendees
7. Social Impact Training – Delivered by London Spotlight, 10 attendees
8. Charity Skills in Finance – Delivered by NCVO, 12 attendees
9. Mental Health First Aid Training – Delivered by Hillingdon Mind, 13 attendees
10. Mental Health First Aid Training – Delivered by Hillingdon Mind, 14 attendees
11. Mutual Gains in Volunteering – Delivered by H4All, 22 attendees

In addition to core business, the team is developing – or has instigated with funding with the following projects:

d) Help for Hillingdon

Started in November 2021 via funding from the Greater London Authority, Help for Hillingdon is a programme that offers specialist personal finance, benefit and debt advice to Hillingdon residents in community settings through a partnership convened and managed by H4All's Community Development team. The partners are Bell Farm Christian Centre, Citizens Advice Hillingdon and Disability Advice and Support Hillingdon.

Data is provided by the partners directly to an organisation called Mime and an organisation called Wavehill analyses this data and provides us with a yearly report. In April 24 we were provided with some more in-depth analysis from April 23 to March 24.

- When looking into how the programme improved the health and wellbeing of advice seekers 89% of respondents said it had supported them a great extent. This is 93% higher than the London average of advice partnerships the GLA funds.
- In total 711 people were supported, 66% of which had never accessed advice before.
- 100% of surveyed advice respondents reported that their health and wellbeing had been improved.
- 168 advice seekers reported some kind of financial gain. This totalled £451,200, an average of £2,690 per person.

In March 2024, the programme secured some additional GLA funding to extend our work by another financial year, including the delivery in health settings.

e) Compassionate Hillingdon

Started in January 2022, Compassionate Hillingdon was a volunteer befriending scheme supporting adult Hillingdon residents who meet certain vulnerability criteria. The pilot project target was to recruit 30 Compassionate 'friends' and support 90 clients in the year-long pilot. In 2023 –24 we provided the service from April 2023 stepping it down in December 2023 following staffing issues and funding concerns. In that period 94 clients were supported, with over 1000 volunteer led interactions. All friends were supported into other roles or services during the last quarter of 2023–

Trustees' annual report

For the year ended 31 March 2024

24. This project was highlighted as best practice by the ICB, with most clients are supported with regular phone calls from volunteers, with issues escalated to the service coordinator for action.

f) Hillingdon Community Voice

Our quarterly newsletter Hillingdon Community Voice is currently distributed all 233 members of the Hillingdon Community Network and features organisational updates, local news, funding opportunities and best practice learnings. It is supplemented with a fortnightly update from the team that includes updates on all our training, workshops, Hillingdon Community Network meetings and local updates.

□

Service:	Numbers engaged:
Hillingdon Community Network	233 member organisations
Help4Hillingdon	711 residents
Volunteer Hub	152 volunteers recruited 90 volunteers were successfully placed 3 new organisations sought volunteers 8 new roles were created

2) Community Health Services:

a) Wellbeing Service

3ST has continued to deliver its core Wellbeing Service under the H4All brand. The service was extended a couple of years ago from over-65s to all people over the age of 18 years who are: living with one or more long-term conditions; at risk of deteriorating health or showing signs of frailty; not engaged in managing their condition(s); and/or who are socially isolated or lonely. In 2023 – 2024 513 Residents were supported by this service, 55% were referred for support for a long-term health condition, and 22% were referred to support feelings of loneliness and isolation.

203 residents to wider VCSE organisations for support

The service aims to delay or reduce the need for costly health services and promote more appropriate use of these services. It provides:

- Residents with the tools, strategies and understanding to better manage their long-term conditions and make better informed choices about their future health, wellbeing and quality of life.
- A seamless link to the extensive health and wellbeing 'offer' in the third sector, which is preventative in nature. This is particularly appropriate for people who are lonely or isolated

Trustees' annual report

For the year ended 31 March 2024

or whom, through the GP risk stratification process, are identified as being unstable or at risk of deterioration.

- A credible alternative to clinical referral for primary and secondary care staff.

b) High-intensity user (HIU) service

A non-clinical service that works intensively with the top 50 users of emergency health services, locally based staff are actively addressing the many social and psychological issues that cause individuals to over-use A&E and 999 services. This cohort accounts for £7 million of the annual health and care spend so by providing alternative sources of support, H4All is reducing their usage of, and dependence on, more costly frontline services

c) Active case management – Care Connection teams (CCTs)

A service provided the next cohort of around 4,000 high consumers of health services with H4All Wellbeing Support Assistants working as part of the borough's multi-agency Care Connection teams. This group of the population account for around 50% of the annual health spend and, through close and careful active management, H4All is also promoting more appropriate use of these resources. In 2023 – 2024 54 residents received intensive support from the team.

d) Oaktree Safely Home

This supported discharge programme is delivered by 3ST and Age UK H,H,B, with the aim of making sure hospital discharges are safely-managed. 161 residents accessed the service in 2023–24 and the team ensure that care packages are reinstated, aids and adaptations are in place, welfare benefits are claimed or reinstated and that all relevant family members or support services are notified and engaged with the discharge. Following a review and the success of the service, referrals into the Oak Tree Safely Home service have now extended to the Community Mental Health Team.

3) My Health and New Projects

a) Back to Health

The Hillingdon Back to Health project tackles health inequities in high-deprivation areas, initially focusing on ophthalmology appointments in the Colne Union PCN (~47,000 patients). It reduces no-show (DNA) rates through a data-driven approach, engaging patients via volunteer-led calls to address barriers, provide support, and connect to community services. A 2.3% absolute and 17.7% relative reduction in DNA rates has been achieved, dropping from 12.8% to 10.6% compared to the previous year. Emerging evidence shows the reduction was proportionally highest among patients in the most deprived areas, with a 43% relative decrease in DNA rates for IMD deciles 1–2 (from 17.9% to 10.2%).

Building on this success, the project will expand to urology, identified through hospital data as another high-impact area. This shift moves from a PCN approach to a neighbourhood-level model, focusing on the South-East neighbourhood. Aligning with local priorities ensures collaboration with the neighbourhood director and surgeries, testing scalability for future work.

Trustees' annual report

For the year ended 31 March 2024

Total Number of calls to date: 2070

Total Volunteers on the project: 12

Percentage of calls requiring a clinical follow up: 37%

Percentage of calls requiring some sort of action including clinical: 78%

b) MyHealth

KPI	Q1 2023	Q2 2023	Q3 2023	Q4 2024	Total
Number of workshop sign ups	394	321	208	618	1541
Number of clinical workshops held	45	35	33	41	154
Number of Attendees	310	246	153	362	1071
Number of roadshow and community workshop attendees	54	68	197	283	602

Combined attendee total: 1673

In addition to the above figures MyHealth has been successful in our reaccreditation of both our Diabetes type 2 and Pre-Diabetes structured education workshops. This was a crucial objective in 2024 to ensure we stayed as an accredited structured education to ensure we are contributing to neighbourhood targets as well as us utilising the accreditation to work more with the NWL Diabetes team. The MyHealth team has set objectives 2025/26 to expand our work to focus on the following areas

- **Dental** – Kids & Asylum Seekers
- **Hypertension** – Continue to be part of the neighbourhood offer of hypertension prevalence.
- **Diet & Nutrition** – Work at a neighbourhood level to tackle obesity through education and awareness

c) REN Roadshows

ICS REN 2, delivered by NWL ARC in collaboration with local community and voluntary sectors and the Clinical Research Network (CRN), hosted public roadshows in Brent, Hounslow, Ealing, and Hillingdon to boost diversity in research participation. These roadshows focused on hypertension while facilitating broader conversations on other community health concerns. Building on REN 1's success, REN 2 expanded its geographical reach and strengthened existing partnerships. The hypertension focus encouraged GP surgery involvement, increasing patient invitations through text messaging.

The roadshows offered comprehensive health education, including hypertension awareness, blood pressure testing, BMI assessments, and one-on-one consultations with healthcare professionals.

Trustees' annual report

For the year ended 31 March 2024

In Hillingdon

- 1,566 residents attended
- 192 consented to research participation
- 785 provided feedback
- 397 joined educational sessions

Future roadshows will transition from a PCN to a neighbourhood-level model, reducing events from seven to three. This streamlined approach will optimise resources and secure greater buy-in from Hillingdon neighbourhoods by aligning roadshows with local health targets.

d) Falls Prevention

In collaboration with CNWL, Age UK, and Hillingdon Public Health, the initiative also targets the top 10 care homes with high fall rates based on LAS data. The aim of the project is to provide tools for self-managing fall risks through strength training and simple exercises to reduce A&E visits and hospital stays.

Local data highlights higher fall rates in care homes, extra care, and sheltered housing, leading to increased ambulance calls, ED visits, and hospital admissions. Staff in these settings, as well as primary care, require falls prevention training to address this issue. HHCP has introduced a virtual training program to equip staff with knowledge and skills in fall prevention, emphasizing strength and balance training aligned with NICE guidance.

These resources are designed for both care settings and home environments, ensuring widespread access for carers and individuals at risk of falls.

These videos will now be disseminated among the care homes through UCB sticks and publicised widely among HHCP through various meetings, newsletters and being published on a number of HHCP partners websites.

4) Management of Key House:

H4All continues to manage Key House, a Community Resource Centre in Yiewsley, which continues to offer office space to local charities, as well as hot-desking facilities and a large competitively-priced meeting room.

Trustees are currently considering their options in discussion with Hillingdon Council, as it is an old building with rising costs and diminishing returns, as many smaller charities have moved to home-working post-pandemic.

5) Third Sector Alliance Infrastructure Support

In response to the changing patterns of health commissioning, 3ST has developed a leadership role at a NW London regional level to develop a collaborative model of working across the third sector in the eight boroughs of NW London. Working with a broad range of partners from the London boroughs of Harrow, Brent, Ealing, Hounslow, Kensington and Chelsea, Hammersmith and Fulham,

Trustees' annual report

For the year ended 31 March 2024

and Westminster, 3ST NWL continues to grow in size, structure, maturity, and influence. It is now formally recognised as the gateway to the third sector in NWL, with seats secured on all NWL ICB structures: www.3stnwl.org.uk.

3ST works to:

- **Protect Influence:** Maintain the influence 3ST enjoys in Hillingdon via their seat on the local Borough-based Partnership, Hillingdon Health and Care Partners (HHCP), and ensure similar engagement in other boroughs.
- **Strategic Commissioning Link:** Serve as a strategic link between the third sector and the health and care system. Significant activity has taken place to support the transition of 3ST into the commissioning vehicle for 3ST NWL, including securing legal advice, making changes with the Charity Commission, protecting local services and assets, and developing robust agreements and governance structures.
- **Develop Local Agreements:** Continue the management, delivery, monitoring, and improvement of local Hillingdon contracts with legacy partners.
- **Integrated Health and Care System:** Operate as equal delivery partners, providing quality health and care support to the 2.4 million residents of NW London.
- **Service Design:** Use combined skills and experience to design services that promote population health, improve self-management of long-term conditions, address health inequalities, and contribute to system transformation.

3ST NWL is now recognised by the NWL ICS as the third sector representative body, with seats on the Partnership Board and nine Portfolio Boards. 3ST has developed a three-tier working model inclusive of all voluntary groups and organisations in NW London, effectively providing a gateway to the sector and ensuring resources are directed where they will be most effective, including at the heart of the region's diverse communities.

Beneficiaries and stakeholders

3STs beneficiaries and stakeholders include:

- a) All VCSE organisations involved in support resident Health and Wellbeing across NWL, this includes the 3ST Strategic Membership Group that comprises of 32 borough representatives. This includes the wider sector in Hillingdon through the Hillingdon Community Network.
- b) All residents in the London Borough of Hillingdon that meet the service specifications. Residents can self-refer to locally branded H4All services, are engaged with the services through outreach activity and public events, or, can be referred by a health professional or another charity.

Trustees' annual report

For the year ended 31 March 2024

- c) The five legacy charities: Age UK Hillingdon Harrow and Brent, Disability Advice and Support Hillingdon (DASH), Harlington Hospice, Carers Trust Hillingdon and West London Minds.
- d) The NWL ICB, including eight Borough Based partnerships, HHCP Hillingdon Health and Care Partnership and the GP Confederation Hillingdon CIC.
- e) The London Borough of Hillingdon. The council is regularly updated on developments within 3ST and has been very supportive of the work 3ST has undertaken to improve closer working across the third sector.
- f) NHS England, NHS London and NW London Integrated Care System (ICS) Ultimately, beneficiaries will include the residents of NW London.

Consultation

In its role supporting the VCSE Alliance, 3ST holds regularly meetings with the 3ST Strategic group. This group comprises of 4 representatives for each NWL Borough, including the local CVS/Infrastructure body to support wider engagement. This is further supplemented by a Alliance Executive Team, that ensures that 3ST is promoting the voice of the sector with the ICB. Both groups are regularly consulted with, and these views have supported the development of 3ST governance and strategy.

As a local brand H4All secures regular feedback on its services from stakeholders through a link on their website: <http://www.H4All.org.uk/community-engagement>

3ST convenes a regular meeting of the Hillingdon Health and Wellbeing Alliance, renamed as Hillingdon Community Network in March 2024, to ensure that the wider third sector is engaged with collaborative working.

3ST and the legacy partner charities support the Council and the HHCP partners with a broad range of resident engagement and consultation activities each year.

Trustees' annual report

For the year ended 31 March 2024

Financial review

3ST has continued to grow its services and has added a number of projects to both its Community Health and Community Development portfolios. This includes 5 years of grant funding for Community Development equating to £1.5m.

3ST continues with the ownership and management of Key House, taking responsibility for providing low-cost rental space for local community organisations and ensuring the upkeep of the building. 3ST started to directly employ staff in June 2024, with a total of three employees at the time of writing. Operational staff are employed by the partner charities and seconded to 3ST NWL. Hospital and Falls services staff are employed and work in Age UK Hillingdon, Harrow and Brent.

3ST income during the year ended 31 March 2024 decreased by £109,885 – a decrease of 6%. An overall loss of £529,560 was generated including impairments to property.

Reserves were £2,118,785 and are analysed as:

Restricted reserves comprising the Key House building in West Drayton	£1,500,000
Other restricted reserves	£29,349
Total restricted reserves	£1,529,349
Free reserves	£589,435
Total reserves	£2,118,785

Reserves policy and going concern

3ST's reserves policy is kept under review given the changes that are being made to include the larger operational area of the eight boroughs of NW London. Articles have been changed with the Charity Commission to reflect the expanded operational area.

Currently the minimum level of the Operating Reserve is determined by key expenses to the organisation to ensure Trustees can meet all liabilities in the event that key funded services need to be wound down. These are:

- Two/three months running costs and statutory redundancy costs for employed staff, and for seconded staff for the period for which they have been seconded to 3ST. Redundancy costs for time that seconded staff worked for their parent organisation prior to their work with 3ST will be met by the parent organisation.
Cashflow reserves, where the payment of contract or grant income can be delayed by up to two months.
- £50,000 contingency fund
- Repair and maintenance costs for Key House: 3ST has the responsibility for ensuring that Key House remains a valuable asset for developing the third sector in Hillingdon.

Trustees' annual report

For the year ended 31 March 2024

The calculation to meet these conditions has resulted in an Operating Reserve of £465,000. We currently met this reserve level, and the Board expects to continue to meet this reserve ambition.

3ST has contractually guaranteed revenues covering most of the next 12 months at previous year's levels. It is also expanding services and received infrastructure funding from the NWL ICS to support the development of 3ST NWL. In addition, it has secured funding for 5 years to support the Community Development funding. As such there are no material uncertainties, and the board consider 3ST NWL to be a going concern.

Principal risks and uncertainties

The trustees review key risks and associated mitigating actions every six months, as detailed in the comprehensive 3ST Risk Register. Priorities are to manage a balanced budget and prudently expand our role and services in line with the strategic plan. New risks are added as required.

The changing face of health commission presents a risk to the organisation as the NW London ICB is reviewing all contracts across the eight boroughs, against a backdrop of ICB financial pressures and a levelling up agenda. 3ST is actively engaging with the ICB to lobby for a uniform approach to review for the VCSE alongside discussions around Hillingdon based contracts. 3ST benefitted in January 2024 from a £1.5 million grant over five years from the Lottery to sustain and expand community development activity in Hillingdon which was a previously identified risk.

The sustainability of Key House is identified as a risk for the organisation, due to the reduced need for office and meeting space in the sector, and the high costs associated with an aging building. The Board has agreed to exploring the sale of the building and is actively seeking the removal of covenants to support the sale, with a view to purchasing a more cost-effective fit for purpose building that will better support the aims of the charity.

Trustees' annual report

For the year ended 31 March 2024

Fundraising

3ST does not engage in any material fundraising activities. All its income comes from NHS-related contracts, Local Authority funding or grant applications from a range of Charitable Trusts and Foundations.

Plans for the future

3ST is currently well established as a key partner in the Hillingdon Health and Care Partnership (HHCP) and in all emerging structures for the NWL ICS, with 3ST seats on the ICS Board and all subsequent structures.

Leveraging experience and knowledge gained from our role across the ICS, 3ST NWL continues to develop its leadership role as the voice and advocate for the VCSE within the ICB. Our aim is to protect the hard-won influence achieved in local structures by the VCSE and ensure that 3ST NWL becomes an equal delivery partner in the integrated health and care system. We strive to be involved in service design and sector recovery and to be recognised for the role the sector plays in tackling health inequalities, alongside our ambition to be a contract management vehicle.

Structure, governance and management

The organisation first registered as a Community Interest Company (CIC) on 25 September 2015. It changed its status to Charitable Incorporated Organisation (CIO) and registered with the Charity Commission on 22 March 2019. In July 2023 the organisation changed its constitution and name to Third Sector Together NWL, known as 3ST NWL. The organisation is no longer a joint venture vehicle. Original partners, now known as legacy partners, retain places on the 3ST Board, with the stated intention for places to reduce over time to reflect the change the nature of the organisation. Legal advice has been sought by Trustees that outlines their roles within the changed governance structure.

a) Appointment of trustees

Trustees are appointed in line with the revised constitution, which includes a new role of Independent Chair. This is currently held by David Walker, who formally joined the Board in September 2024.

Legacy Partners have retained five places on the Board, with an agreement for Executive Trustees to stand down In January 2025, to enable 3ST to move towards it stated desire to recruit five additional Trustees, including a treasurer.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 5 to the accounts.

Trustees' annual report

For the year ended 31 March 2024

b) Trustee induction and training

All new trustees are provided with an induction and have the opportunity to spend time visiting the services should they wish to. All are provided with the Charity Commission 'Essential Trustee Guide' and have access to funding for any training that they identified that they need.

c) Related parties and relationships with other organisations

The role of trustees has changed reflecting the change in constitution and the move away from a joint venture vehicle. Advice has been sought by Trustees around conflict of interests and loyalties, with a new conflict of interest policy being developed to support governance. As outlined in the constitution legacy partner Trustees retain an interest in the assets associated with Hillingdon – this includes Key House, Hillingdon based contracts and reserves accumulated through Hillingdon based contracts.

- Mr Roger Calverley is also a trustee for Age UK, Hillingdon, Harrow and Brent.
- Mr Michael Breen is also a trustee for Harlington Hospice.
- Mr Ian Diamant is also a trustee for DASH.
- The appointment of a trustee representative for the West London Minds collaborative is currently underway

d) Remuneration policy for key management personnel

From June 2024 3ST directly employed staff, transferring two existing staff – 3ST and H4All Managing Director and the Executive Board Support roles. An additional role was recruited to in November 2024. Appropriate infrastructure has been put in place to support these role including policies, payroll and pensions.

3ST has a senior management team (SMT) that supports Hillingdon contract delivery, it comprises individuals from Age UK Hillingdon, Harrow & Brent, Harlington Hospice, DASH, and Carers Trust Hillingdon and Ealing. As such any new appointments to the SMT would reflect policies of their employer.

Statement of responsibilities of the trustees

Law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the charity's financial activities during the period and of its financial position at the end of the period. In preparing financial statements giving a true and fair view, the trustees should follow best practice and:

- Select suitable accounting policies and then apply them consistently.
- Observe the methods and principles in the Charities SORP.
- Make judgements and estimates that are reasonable and prudent.
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements.

Trustees' annual report

For the year ended 31 March 2024

- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011.

They are also responsible for safeguarding the assets of the charity hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

e) Auditor

Sayer Vincent LLP was appointed as the charity's auditor in 2021 and has expressed its willingness to continue in that capacity.

The trustees' annual report has been approved by the trustees and signed on their behalf by:

David Walker
Chair

Date: 31 January 2025

Independent auditor's report

To the members of

Third Sector Together North West London (formerly H4All) CIO

Independent auditor's report to the trustees of Third Sector Together North West London (formerly H4All) CIO.

Opinion

We have audited the financial statements of Third Sector Together North West London (the 'charity') for the year ended 31 March 2024 which comprise the statement of financial activities, balance sheet, statement of cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- Give a true and fair view of the state of the charity's affairs as at 31 March 2024 and of its incoming resources and application of resources, for the year then ended
- Have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice
- Have been prepared in accordance with the requirements of the Charities Act 2011

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on Third Sector Together North West London's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Independent auditor's report

To the members of

Third Sector Together North West London (formerly H4All) CIO

Other information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- The information given in the trustees' annual report is inconsistent in any material respect with the financial statements;
- Sufficient accounting records have not been kept; or
- The financial statements are not in agreement with the accounting records and returns; or
- We have not received all the information and explanations we require for our audit

Responsibilities of trustees

As explained more fully in the statement of trustees' responsibilities set out in the trustees' annual report, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with regulations made under section 154 of that Act.

Independent auditor's report

To the members of

Third Sector Together North West London (formerly H4All) CIO

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud are set out below.

Capability of the audit in detecting irregularities

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We enquired of management, which included obtaining and reviewing supporting documentation, concerning the charity's policies and procedures relating to:
 - Identifying, evaluating, and complying with laws and regulations and whether they were aware of any instances of non-compliance;
 - Detecting and responding to the risks of fraud and whether they have knowledge of any actual, suspected, or alleged fraud;
 - The internal controls established to mitigate risks related to fraud or non-compliance with laws and regulations.
- We inspected the minutes of meetings of those charged with governance.
- We obtained an understanding of the legal and regulatory framework that the charity operates in, focusing on those laws and regulations that had a material effect on the financial statements or that had a fundamental effect on the operations of the charity from our professional and sector experience.
- We communicated applicable laws and regulations throughout the audit team and remained alert to any indications of non-compliance throughout the audit.
- We reviewed any reports made to regulators.
- We reviewed the financial statement disclosures and tested these to supporting documentation to assess compliance with applicable laws and regulations.
- We performed analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud.
- In addressing the risk of fraud through management override of controls, we tested the appropriateness of journal entries and other adjustments, assessed whether the judgements made in making accounting estimates are indicative of a potential bias and tested significant transactions that are unusual or those outside the normal course of business.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or

Independent auditor's report

To the members of

Third Sector Together North West London (formerly H4All) CIO

non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charity's trustees as a body, in accordance with section 144 of the Charities Act 2011 and regulations made under section 154 of that Act. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Date: 31 January 2025

Sayer Vincent LLP, Statutory Auditor

110 Golden Lane, LONDON, EC1Y 0TG

Sayer Vincent LLP is eligible to act as auditor in terms of section 1212 of the Companies Act 2006

Third Sector Together North West London

Statement of financial activities

For the year ended 31 March 2024

	Note	Unrestricted £	Restricted £	2024 Total £	Unrestricted £	Restricted £	2023 Total £
Income from:							
Charitable activities							
Health & Wellbeing Services	2	1,491,423	40,371	1,531,794	1,723,397	21,887	1,745,284
3rd Sector development (Hillingdon)	2	164,062	98,374	262,436	70,000	75,486	145,486
Key House trading	2	22,970	–	22,970	31,123	–	31,123
Other trading activities		–	–	–	5,190	–	5,190
Total income		1,678,455	138,745	1,817,200	1,829,710	97,373	1,927,083
Expenditure on:							
Charitable activities							
Health & Wellbeing Services	3	1,420,897	40,371	1,461,268	1,244,878	21,887	1,266,765
3rd Sector development (Hillingdon)	3	214,224	109,421	323,645	315,938	73,836	389,774
Key House trading	3	93,698	468,149	561,847	48,785	34,613	83,398
Total expenditure		1,728,819	617,941	2,346,760	1,609,602	130,335	1,739,937
Net income / (expenditure) for the year							
	4	(50,364)	(479,197)	(529,560)	220,108	(32,963)	187,146
Transfers between funds		2,751	(2,751)	–	–	–	–
Net movement in funds		(47,613)	(481,948)	(529,560)	220,108	(32,963)	187,146
Reconciliation of funds:							
Total funds brought forward		637,048	2,011,297	2,648,345	416,940	2,044,260	2,461,200
Total funds carried forward		589,435	1,529,349	2,118,785	637,048	2,011,297	2,648,345

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in Note 15a to the financial statements.

Third Sector Together North West London

Balance sheet

As at 31 March 2024

	Note	£	2024 £	£	2023 £
Fixed assets:					
Tangible assets	9		1,503,449		1,968,558
			<u>1,503,449</u>		<u>1,968,558</u>
Current assets:					
Debtors	10	705,318		590,115	
Cash at bank and in hand		781,725		667,808	
		<u>1,487,043</u>		<u>1,257,923</u>	
Liabilities:					
Creditors: amounts falling due within one year	11	(871,707)		(578,136)	
				<u></u>	
Net current assets			<u>615,336</u>		<u>679,787</u>
Total net assets			<u>2,118,785</u>		<u>2,648,345</u>
The funds of the charity:	14a				
Restricted income funds			1,529,349		2,011,297
Unrestricted income funds:					
General funds		589,435		637,048	
		<u>589,435</u>		<u>637,048</u>	
Total unrestricted funds			<u>589,435</u>		<u>637,048</u>
Total charity funds			<u>2,118,785</u>		<u>2,648,345</u>

Approved by the trustees on 31 January 2025 and signed on their behalf by

David Walker
Chair

Third Sector Together North West London

Statement of cash flows

For the year ended 31 March 2024

	Note	2024 £	£	2023 £	£
Cash flows from operating activities					
Net income/ (expenditure) for the reporting period (as per the statement of financial activities)		(529,560)		187,146	
Depreciation charges		468,739		34,986	
Decrease /(Increase) in debtors		(115,203)		432,147	
(Decrease) /Increase in creditors		293,571		(402,049)	
Net cash provided by operating activities			117,547		252,230
Cash flows from investing activities:					
Purchase of fixed assets		(3,630)		–	
Net cash provided by investing activities			113,917		252,230
Change in cash and cash equivalents in the year			113,917		252,230
Cash and cash equivalents at the beginning of the year			667,808		415,579
Cash and cash equivalents at the end of the year			781,725		667,808

Analysis of cash and cash equivalents and of net debt

	At 1 April 2023 £	Cash flows £	Other non- cash changes £	At 31 March 2024 £
Cash at bank and in hand	667,808	113,917	–	781,725
Total cash and cash equivalents	667,808	113,917	–	781,725

1 Accounting policies

a) Statutory information

Third Sector Together North West London is a charitable incorporated organisation registered with the Charity Commission for England and Wales.

The registered office address is Lansdowne House, Saint Peters Way, Harlington, Middlesex UB3 5AB and the principal place of business is Key House, 106 High St, Yiewsley, West Drayton UB7 7BQ.

b) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) – (Charities SORP FRS 102), The Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

In applying the financial reporting framework, the trustees have made a number of subjective judgements, for example in respect of significant accounting estimates. Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The nature of the estimation means the actual outcomes could differ from those estimates. Any significant estimates and judgements affecting these financial statements are detailed within the relevant accounting policy below.

c) Public benefit entity

The charity meets the definition of a public benefit entity under FRS 102.

d) Going concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting period.

e) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of the provision of a specified service is deferred until the criteria for income recognition are met.

f) Fund accounting

Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund.

Unrestricted funds are donations and other incoming resources received or generated for the charitable purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular purposes.

g) Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs of delivering services undertaken to further the purposes of the charity and their associated support costs
- Other expenditure represents those items not falling into any other heading

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

1 Accounting policies (continued)

h) Allocation of support costs

Resources expended are allocated to the particular activity where the cost relates directly to that activity. The cost of overall direction and administration of each activity, comprising the salary and overhead costs of the central function, is apportioned on the basis of staff time attributable to each activity, as follows:

● Health & Wellbeing Services	84%
● 3rd Sector Development (Hillingdon)	15%
● Key House trading	1%

Governance costs are the costs associated with the governance arrangements of the charity. These costs are associated with constitutional and statutory requirements and include any costs associated with the strategic management of the charity's activities.

i) Operating leases

Rental charges are charged on a straight line basis over the term of the lease.

j) Tangible fixed assets

Items of equipment are capitalised where the purchase price exceeds £1,000. Depreciation costs are allocated to activities on the basis of the use of the related assets in those activities. Assets are reviewed for impairment if circumstances indicate their carrying value may exceed their net realisable value and value in use.

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The building value of £2,100,000 includes land valued at £451,870. Land is not depreciated. The building (Key House) is accounted for at historical cost less depreciation over 50 years.

The depreciation rates in use are as follows:

● Building assets	50 years
● Computer assets	4 years
● Fixtures and Fittings	4 years

k) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

l) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

m) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

n) Pensions

There are no Third Sector Together North West London members of staff eligible for auto-enrolment and no staff member has voluntarily opted in. Seconded staff are opted in to their sovereign charity's pension scheme.

Third Sector Together North West London

Notes to the financial statements

For the year ended 31 March 2024

2 Income from charitable activities

	Unrestricted £	Restricted £	2024 Total £	Unrestricted £	Restricted £	2023 Total £
Hillingdon Health and Care Partners	328,845	–	328,845	560,420	–	560,420
London Borough of Hillingdon	–	–	–	–	21,887	21,887
NHS North West London CCG	979,586	–	979,586	973,188	–	973,188
Primary Care Trusts Hounslow	–	–	–	23,333	–	23,333
The Confederation, Hillingdon CIC	–	–	–	77,800	–	77,800
Central and North West NHSFT	140,141	–	140,141	–	–	–
Greater London Authority	42,851	40,371	83,222	88,656	–	88,656
Sub-total for Health & Wellbeing Services	1,491,423	40,371	1,531,794	1,723,397	21,887	1,745,284
City Bridge Trust	–	–	–	–	11,350	11,350
London Borough of Hillingdon	20,400	–	20,400	70,000	62,486	132,486
NHS North West London ICB	138,459	27,500	165,959	–	–	–
The National Lottery Community Fund	–	70,254	70,254	–	–	–
Donations	737	–	737	–	–	–
Other	4,466	620	5,086	–	–	–
CNOOC	–	–	–	–	1,650	1,650
Sub-total for 3rd Sector development	164,062	98,374	262,436	70,000	75,486	145,486
Rental income	22,838	–	22,838	31,123	–	31,123
Other	132	–	132	–	–	–
Sub-total for Key House Trading	22,970	–	22,970	31,123	–	31,123
Total income from charitable activities	1,678,455	138,745	1,817,200	1,824,520	97,373	1,921,893

Third Sector Together North West London

Notes to the financial statements

For the year ended 31 March 2024

3a Analysis of expenditure (current year)

	Charitable activities						
	Health & Wellbeing Services £	3rd Sector Development £	Key House Trading £	Governance costs £	Support costs £	2024 Total £	2023 Total £
Staff costs (Note 5)	717,056	193,930	18,471	–	70,139	999,596	968,603
Age UK HHB Hospital Services	353,346	–	–	–	–	353,346	407,308
Other staff costs	72,786	18,436	–	–	9,020	100,242	80,504
Office costs	5,634	1,032	72,868	–	13,207	92,741	66,033
Other costs	74,415	58,028	509	35	8,013	141,000	46,644
Direct project costs	97,513	19,761	–	–	563	117,837	86,727
Advertising and Marketing	–	–	–	–	–	–	355
Audit & Accountancy	–	–	–	19,030	–	19,030	12,000
Legal Fees	–	4,414	–	2,868	–	7,282	10,538
Bank Fees	–	–	–	–	471	471	352
Consulting	18,000	6,120	–	–	4,044	28,164	–
Depreciation	30	60	33,384	–	79	33,553	34,986
IT Software & Support	2,448	429	–	–	9,986	12,863	20,061
Insurance	–	–	–	–	5,449	5,449	5,824
Loss on fixed assets impairment			435,186			435,186	
	1,341,228	302,210	560,418	21,933	120,971	2,346,760	1,739,936
Support costs	101,616	18,145	1,210	–	(120,971)	–	
Governance costs	18,424	3,290	219	(21,933)	–	–	
Total expenditure 2024	1,461,268	323,645	561,847	–	–	2,346,760	
Total expenditure 2023	1,266,764	389,774	83,399	–	–		1,739,936

Third Sector Together North West London

Notes to the financial statements

For the year ended 31 March 2024

3b Analysis of expenditure (prior year)

	Charitable activities					
	Health & Wellbeing Services £	3rd Sector Development £	Key House Trading £	Governance costs £	Support costs £	2023 Total £
Staff costs (Note 5)	706,803	231,510	15,208	–	15,082	968,603
Age UK HHB Hospital Services	407,068	–	–	–	240	407,308
Other staff costs	49,289	13,045	950	–	17,221	80,504
Office costs	16,176	12,771	30,312	–	6,775	66,033
Other costs	3,567	36,524	839	126	5,589	46,644
Direct project costs	16,952	68,593	55	–	1,127	86,727
Advertising and Marketing	–	355	–	–	–	355
Audit & Accountancy	–	–	–	12,000	–	12,000
Legal Fees	–	9,170	1,368	–	–	10,538
Bank Fees	–	–	(108)	–	461	352
Consulting	–	–	–	–	–	–
Depreciation	–	–	34,043	–	944	34,986
IT Software & Support	10,172	7,674	57	–	2,157	20,061
Insurance	–	–	–	–	5,824	5,824
	1,210,027	379,641	82,723	12,126	55,419	1,739,936
Support costs	46,551	8,313	555	–	(55,419)	–
Governance costs	10,186	1,819	121	(12,126)	–	–
Total expenditure 2023	1,266,764	389,774	83,399	–	–	1,739,936

4 Net movement in funds

This is stated after charging / (crediting):

	2024 £	2023 £
Depreciation	33,553	34,986
Auditor's remuneration (excluding VAT):		
Audit	10,200	9,500
	<u>10,200</u>	<u>9,500</u>

5 Analysis of staff costs, trustee remuneration and expenses, and the cost of key management personnel

Staff costs were as follows:

	2024 £	2023 £
Salaries and wages	-	-
Social Security costs	-	-
Seconded staff costs	999,596	968,603
	<u>999,596</u>	<u>968,603</u>

No employee earned more than £60,000 during the year (2023: nil).

The total employee benefits (including pension contributions and employer's national insurance) of the key management personnel were £200,511 (2023: £171,082).

The charity trustees were neither paid nor received any other benefits from employment with the charity in the year (2023: £nil). No charity trustee received payment for professional or other services supplied to the charity (2023: £nil).

Trustees' expenses represents the payment or reimbursement of travel and subsistence costs totalling £nil (2023: £nil).

6 Staff numbers

The average number of employees (head count based on number of staff employed) during the year was 29 (2023: 35).

7 Related party transactions

There are no related party transactions to disclose for 2024 (2023: none).

All trustees of Third Sector Together North West London represent other charities which are partnered with Third Sector Together North West London. Please see the full list of trustees on page 1 of this report. Third Sector Together North West London has transacted with these organisations during the year on an arms length basis.

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

8 Taxation

The charity is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

9 Tangible fixed assets

	Freehold property £	Fixtures and fittings £	Computer equipment £	Total £
Cost or valuation				
At the start of the year	2,100,000	8,094	15,533	2,123,627
Additions in year	–	1,470	2,160	3,630
Charge for the year– Impairment	(435,186)			
Disposals in year	–	–	–	–
At the end of the year	1,664,814	9,564	17,693	1,692,071
Depreciation				
At the start of the year	131,851	7,685	15,533	155,069
Charge for the year	32,963	500	90	33,553
Charge for the year Impairment				
Eliminated on disposal	–	–	–	–
At the end of the year	164,814	8,185	15,623	188,622
Net book value				
At the end of the year	1,500,000	1,379	2,070	1,503,449
At the start of the year	1,968,149	409	–	1,968,558

Land valued at £451,870 is included within freehold property and not depreciated (2023: £451,870).

All of the above assets are used for charitable purposes.

In the most recent valuation, a significant decrease in premises value has been noticed resulting from an overall local area properties prices fall. The impairment loss amount on revalued assets is £435,186.

10 Debtors

	2024 £	2023 £
Other debtors	604,347	561,023
Prepayments	11,437	14,499
Accrued Income	89,534	14,593
	705,318	590,115

11 Creditors: amounts falling due within one year

	2024 £	2023 £
Trade creditors	101,720	103,735
Accruals	65,623	12,488
Other creditors	236,527	168,444
Deferred income (note 12)	467,837	293,469
	871,707	578,136

12 Deferred income

Deferred income comprises income received in advance of delivery.

	2024 £	2023 £
Balance at the beginning of the year	293,469	323,104
Amount released to income in the year	(293,469)	(323,104)
Amount deferred in the year	467,837	293,469
Balance at the end of the year	<u>467,837</u>	<u>293,469</u>

13a Analysis of net assets between funds (current year)

	General unrestricted £	Designated £	Restricted £	Total funds £
Tangible fixed assets	3,449	–	1,500,000	1,503,449
Net current assets	585,986	–	29,349	615,336
Net assets at 31 March 2024	<u>589,435</u>	<u>–</u>	<u>1,529,349</u>	<u>2,118,785</u>

13b Analysis of net assets between funds (prior year)

	General unrestricted £	Designated £	Restricted £	Total funds £
Tangible fixed assets	408	–	1,968,150	1,968,558
Net current assets	636,640	–	43,147	679,787
Net assets at 31 March 2023	<u>637,048</u>	<u>–</u>	<u>2,011,297</u>	<u>2,648,345</u>

Third Sector Together North West London

Notes to the financial statements

For the year ended 31 March 2024

14a Movements in funds (current year)

	At 1 April 2023 £	Income & gains £	Expenditure & losses £	Transfers £	At 31 March 2024 £
Restricted funds:					
Health & Wellbeing Services					
Greater London Authority	–	40,371	(40,371)	–	–
3rd Sector Development					
NHS NW London CCG	40,396	–	(40,396)	–	–
Donations	2,751	–	–	(2,751)	–
NHS North West London ICB	–	27,500	(27,500)	–	–
The National Lottery Community Fund	–	70,254	(40,905)	–	29,348
Other	–	620	(620)	–	–
Key House					
Key House	1,968,150	–	(468,149)	–	1,500,001
Total restricted funds	2,011,297	138,745	(617,941)	(2,751)	1,529,349
General funds	637,048	1,678,455	(1,728,819)	2,751	589,435
Total unrestricted funds	637,048	1,678,455	(1,728,819)	2,751	589,435
Total funds	2,648,345	1,817,200	(2,346,760)	–	2,118,785

The narrative to explain the purpose of each fund is given at the foot of the note below.

14b Movements in funds (prior year)

	At 1 April 2022 £	Income & gains £	Expenditure & losses £	Transfers £	At 31 March 2023 £
Restricted funds:					
Health & Wellbeing Services					
London Borough of Hillingdon	–	21,887	(21,887)	–	–
3rd Sector Development					
London Borough of Hillingdon	–	62,486	(62,486)	–	–
City Bridge Trust	–	11,350	(11,350)	–	–
LHC Community Benefit Fund	–	–	–	–	–
NHS NW London CCG	40,396	–	–	–	40,396
CNOOC	–	1,650	(1,650)	–	–
Donations	2,751	–	–	–	2,751
Key House					
Key House	2,001,113	–	(32,963)	–	1,968,150
Total restricted funds	2,044,260	97,373	(130,335)	–	2,011,297
General funds	416,940	1,829,710	(1,609,602)	–	637,048
Total unrestricted funds	416,940	1,829,710	(1,609,602)	–	637,048
Total funds	2,461,200	1,927,083	(1,739,937)	–	2,648,345

14 Movements in funds (continued)

Purposes of restricted funds

3rd Sector Development

- **City Bridge Trust**
To further develop the collaboration of 3rd sector Health & Wellbeing partners in Hillingdon, improving support for local residents.
- **China National Offshore Oil Corporation (CNOOC)**
To support contact with local residents during the pandemic
- **London Borough of Hillingdon**
To provide Dementia Befriending programme in Hillingdon.
- **LHC Community Benefit Fund**
To support the development of small 3rd sector organisations.
- **NHS NW London CCG (was NHS Hillingdon CCG)**
To scope the role of the Health & Wellbeing 3rd sector providers across North West London.

Voluntary donations

Restricted for supporting local residents suffering economic hardship

Key House

Acquisition of a Hillingdon property that provides low cost accommodation for 3rd sector organisations, for the benefit of Hillingdon residents.