



# ordinary hero

**ANNUAL  
REPORT**

**'22**





## HELLO FROM JANINE, CO-FOUNDER.

I am so delighted to share our 2022 annual report along with our vision for 2023. It's super important to me to start by saying thank you to everyone who continues to believe in our work. Thank you. Enjoy!

Craig and I live in Gulu full time and are hands and feet on the ground here. We are investing our time and resource in the highest impact projects.

Projects that add the highest value and create a lasting, widespread change in peoples' lives. We work diligently to ensure the highest levels of accountability. OHUK, our family non-profit was registered in 2019 with a vision to alleviate the pain and suffering associated with poverty in Northern Uganda, we live in Gulu full time.

Everything we do moves us towards our vision through the mission of bringing love, hope and a sense of belonging to the most vulnerable. Our main aim is to relieve the everyday stresses of poverty to vulnerable groups through access to education, food security, relevant life-skills training to enhance life chances and recreational activities. When we created OHUK we wanted our charity objectives to be wide reaching. You'll see a lot of victories in our annual report, lots of stand in the gap moments and long term commitments to those we now consider our family.

We have established community and initiated programmes that integrate into peoples everyday lives. We're here to listen and to support communities through tangible projects. We are inclusive and unique

and are investing in the highest impact projects and ready to think and move out of the box. Our strategy is to work alongside locals and leaders who know the most about the true needs, therefore, can help guide and assist us in implementing the most effective programmes. We ask first what the best way is to help, and then we take action.

Craig and I have no staff, and in the 5 years we have lived here together we have, and continue to, do what we can through our vision. We always LOVE to welcome support into our grassroots organisation. We have worked tirelessly along with 3 trustees who are based in the UK to navigate registration in Uganda, work visas, be compliant in all we do and fundraise while staying true to who we are, an ordinary couple from the UK!

## CRAIG AND JANINE OVER SEE ALL THE PROGRAMS AS COUNTRY DIRECTOR AND PRESIDENT.

Janine has over 15 years experience in project management from a senior role developing, implementing sales strategies and forward thinking business plans and has held varying positions in business development, people development, coaching, mentoring, mediation and training. She is known for her ability to inspire and encourage others. She describes herself as being very service orientated and between business ownership and volunteer work she's mastered the balance between being accountable for creating impact and creating opportunities for others to grow and shine.

Craig has extensive experience within the building trade with a proven track record of providing outstanding standards and levels of service and exceeding expectations. Together they promote a fun, safe and inclusive environment to get the best out of others and personal development performance.







## HERE'S SOME OF OUR SUCCESS STORIES WE KNOW YOU'LL LOVE READING ABOUT.

One of our unique programmes has really taken off in the local communities, mainly because of its systemic approach creating a lasting change. The programme promotes inclusive development that enables women and men to unlock their own potential, sparking transformative change. It's the organisational adrenaline! Through this programme we see a large opportunity for growth and radical opportunity to make a permanent difference quickly.

The Bakery outreach has a key objective to provide a quick income generating, sustainable, rural livelihood to support poverty reduction and strengthen communities. Our project is inclusive and designed to make an immediate difference to the quality of life. It is proven to be strengthening communities through changing attitudes to promote opportunity for all. The programme is in high demand. Mid 2022 we presented our local leaders with an idea of teaching practical, hands on cooking and baking skills along with providing basic business and financial management training for small businesses to poor families & individuals who incessantly struggle to acquire sufficient resources to meet their needs. Together with a team of skilled, local bakers we trialled a unique 5 day very interactive workshop.

In an area where economic hardship is seen at its extreme, the impact we have seen first hand is nothing short of incredible and our model is having the intended impact. We have expanded our reach in 2023 and are now on our 6th training cycle. An injection of income would boost an already very successful programme. We now have an incredible blueprint for a poverty-alleviating

project intended to benefit poor families & individuals who incessantly struggle to acquire sufficient resources to meet their needs. We have applied a business sense to the programme too. Provided softer skills such as education on how to effectively market their products along with financial literacy, our goal is to improve quality of life.

Our model means we expect a strong relationship to continue with our students benefiting from the training through an annual timeline of continued mentoring and support. Craig and I are passionate about long term sustainability. Our local leaders have initiated the project and are therefore invested in its success.

### Testimonies & tangible results.

Flora - 'Appreciating this programme so much because it has changed my life positively. Everyday I make donuts to sell and make a profit of 38,000UGS, enough to feed my family and send my daughter to school.

(Side note - Craig and I are always saddened to see how many children cannot attend school in our community because their families cannot afford the school fees. Every time we visit the outreach programmes there are dozens of children who are not in school. When asked why, the answer is simple - the money is not there).

Next stages are to raise more finance to reach more people, this really is the most incredible program and well worth investing into. Just £500 enables 1 workshop to take place.



## LITTLE HEROES.

After years of school closures, the kids are finally settled back into a school pattern, our little heroes programme continues to grow, not in numbers but in excellence as we add to our knowledge of the education system here. Our little heroes deserve the best care. Craig, I and our trusted plus one Amos have made it our mission to provide the best holistic, loving approach we can. The kids are all thriving in school and we consider this is a long term investment into their future.

*"LET'S MAKE SOME CHANGES BECAUSE YOUR FUTURE IS WORTH IT"*

- Craig Robinson

This year, our focus has shifted from simply asking, "How do we expand?" to instead querying, "How do we enhance this?" Embracing unconventional ideas is something we relish, blue sky thinking one day led us to the idea of a mobile library to enhance literacy.

With over 100 kids and 1 teacher per class it's not surprising that some kids can fall behind with their reading skills. Our book club is a weekly, Saturday morning gathering to encourage reading through:

### Storytelling sessions.

Organised story telling sessions where we, guests or the children read aloud to engage children in a unique way, foster a love of books and improve listening skills.

### Reading Buddies.

Pairing younger and older children and having them read together.

### Writing workshops.

This is to encourage children to write their own stories, a wonderful creative outlet.

Our Saturday morning gatherings have flourished into a vibrant club, all credit to you. We now have a collection of over 100 storybooks, phonics materials, and local reading materials. The joy of our meetings lies in sharing breakfast, indulging in a couple of hours of immersive reading, uniting in song, and enjoying playful activities together.





Our skateboarding community outreach program continues to flourish! We've introduced some positive changes: assigning leaders, expanding our volunteer force, and launching monthly competitions. We're also immensely grateful to the Langdale UK trust for their generous donation of 20 new skateboards.



## BRIDGING THE DIVIDE.

Once again, you've stepped in during a critical time of food price escalation. One of the local schools where we have 9 of our little heroes studying was struggling to maintain their feeding program for the 800+ students attending. A day of eleven school hours without a meal is unthinkable. Therefore, we reached an agreement with a generous lady who pledged to prepare daily meals for our children - a wholesome serving of beans, posho, and assorted local vegetables.

We extend our deepest gratitude to everyone who has contributed to this initiative. This unplanned expense strained our already stretched budget, but, as always, you rallied in support. We are uncertain as to when the school will be able to resume their own feeding program, so we commit to continuing to standing in the gap for the foreseeable future.

## BUILDING.

Naturally, our year would not be complete without making yet another long-term, bricks-and-mortar contribution to our community. We sought to understand the pressing needs of our community health centre, and the unanimous response highlighted the requirement for a waiting area. So, we brainstormed and designed a child-friendly waiting space.

The funds for this project were generously raised as part of Janine's milestone 50th birthday celebration. The new area has been a hit with everyone, particularly Nurse Walter, who is the lifeblood of the centre, as you can see in the accompanying photo! In addition, we have spruced up the place by painting, laying new floor tiles, and rearranging the signage. This facility caters to the healthcare needs of over 600 community members each month, in addition to providing weekly treatments for the 100+ children in the Remand Home facility. We are thrilled to announce that this health centre now ranks third in the district for its services.







## CASTING VISION.

When Craig first visited Uganda in 2011, his mission was to build structures that would contribute to the future of our community, propel the community forward. From that year onward, he has rallied friends from across the globe to come alongside and build, collectively contributing to the growth and betterment of our community.

With every endeavour, we've witnessed remarkable outcomes.

The medical centre mentioned earlier is just one of those. Amidst the hurdles brought forth by the COVID-19 pandemic, we have been proactive in standing in the gap with our community outreach programs. We pledge to persist in this endeavour: it is needed & more importantly wanted. However, we've now chosen to channel our resources towards two crucial construction projects.

The first is establishing the Ordinary Hero community HUB. Given our well recognised and appreciated presence in Gulu, it's high time we deepen our roots here. Our goal is to enhance the accessibility of our services, extending our reach to an even broader segment of the population in need.

The second project is the construction of a school that can accommodate over 1200 children. It deeply saddens us to witness how many children do not attend school due to limited resources. This issue weighs heavily on our hearts, and we are determined to address it.

These two projects represent our most significant tasks to date. We are working diligently behind the scenes to assemble a team capable of completing them successfully. However, we need your support. We have set an ambitious target of raising £65,000 to fund both of these significant projects. We acknowledge this is a substantial sum, but as the old adage goes, "it takes a village to eat an elephant." We're extending an invitation to you to be a part of this endeavour and help us tackle this "elephant" collectively.

To bolster our fundraising efforts, Craig and Janine have committed to running a marathon later in 2023. We warmly welcome you to engage in fundraising activities and, just as crucially, to join us in the building projects anytime between January 2024 and December 2025.

## PLANS FOR THE REMAINDER OF 2023.

We have successfully secured the land for the school and are now focusing on acquiring a site for the OHUK HUB, as well as gathering funds to kickstart the construction.

We would love to invite you to volunteer & be involved : It's always a delight to share our life here and have visitors share their unique skills and talents with our community. Join us in making a significant difference, accomplishing some of your bucket-list goals, and forming lifelong friendships.

You can also sign up to make a recurring donation; We are forever grateful for support from our sponsor family. Sustainable giving in the form of a small monthly donations helps us plan ahead for the future. If you are currently unable to become a sponsor or a partner, you can still help us share our mission. We are so appreciative of those who spread the word. We aim to be transparent in all we do and a copy of our financials can be found on the Charity UK website.

We value voices from all of our supporters, team, and volunteers from all over the world and are committed to becoming the best, equitable organisation we can be.

Thank you to everyone : North Church Leeds, Powerhouse Church Maryborough, Tribes Perth, Laing Family Trust, Hunslet boys club, our trustees & all our Ordinary Hero Family.





**HELP US TO LOVE WITH  
OPEN ARMS LIKE YOU DO.**


**A LOVE THAT ERASES ALL  
THE LINES AND SEES THE  
TRUTH.**

**OH THAT WHEN THEY  
LOOK IN OUR EYES THEY  
WOULD SEE YOU GOD,  
EVEN IN JUST A LITTLE  
SMILE, THEY WOULD FEEL  
THE FATHER'S LOVE.**

**AMEN.**

ordinary  
hero



 <b>CHARITY COMMISSION</b> FOR ENGLAND AND WALES	ORDINARY HERO UK	
	<b>Receipts and pay</b>	
	For the period from	1ST JANUARY 2022
<b>Section A Receipts and payments</b>		
	<b>Unrestricted funds</b>	<b>Restricted funds</b>
	to the nearest £	to the nearest £
<b>A1 Receipts</b>		
Donations	14,958	67
Fundraising	964	443
Sales	1,390	62
Programs	1,026	14,432
	0	-
	0	-
	0	-
	0	-
<b>Sub total</b> (Gross income for AR)	18,338	15,004
<b>A2 Asset and investment sales, (see table).</b>		
	0	0
	0	0
<b>Sub total</b>	0	0
<b>Total receipts</b>	18,338	15,004
<b>A3 Payments</b>		
Operations	19,968	-
Cost of Sales	0	-
Programs	0	17,940
	0	-
	0	-
	0	-
	0	-
	0	-
	0	-
<b>Sub total</b>	19,968	17,940
<b>A4 Asset and investment purchases, (see table)</b>		
	0	0
	0	0
<b>Sub total</b>	0	0
<b>Total payments</b>	19,968	17,940



<b>Net of receipts/(payments)</b>	<b>-1,630</b>	<b>- 2,936</b>
A5 Transfers between funds	0	-
A6 Cash funds last year end	0	-
<b>Cash funds this year end</b>	<b>-1,630</b>	<b>- 2,936</b>

## Section B Statement of assets and liabilities at the end of the

Categories	Details	
<b>B1 Cash funds</b>	Bank account	
	<b>Total</b>	
	(agree balances with receipts and payments account(s))	
	<b>Details</b>	
<b>B2 Other monetary assets</b>		
	<b>Details</b>	
<b>B3 Investment assets</b>		
	<b>Details</b>	
<b>B4 Assets retained for the charity's own use</b>		



	Details	
B5 Liabilities		
Signed by one or two trustees on behalf of all the trustees	Signature	
	<i>Janine Robinson</i>	
	Giles McVicar	

CC16a
Last year
to the nearest £
-
-
-
-
-
-
-
-
-
41,959
0
0
41,959
-



-
-
-
-
-
-
-
-
38,635
0
38,635
3,324
-
-
3,324
<b>Endowment funds</b>
to nearest £
-
-
-
-
OK
<b>Endowment funds</b>
to nearest £
-
-
-
-
-
-
<b>Current value (optional)</b>



-
-
-
-
-
<b>Current value (optional)</b>
-
-
-
-
-
-
-
-
-
-
<b>When due (optional)</b>
<b>Date of approval</b>
22/10/2023



	No (if any)	
ments accounts		
To	31ST DECEMBER	
Endowment funds	Total funds	
to the nearest £	to the nearest £	
-	15,025	
-	1,407	
-	1,452	
-	15,458	
-	-	
-	-	
-	-	
-	-	
-	33,342	
0	-	
0	-	
0	-	
0	33,342	
-	19,968	
-	-	
-	17,940	
-	-	
-	-	
-	-	
-	-	
-	-	
-	-	
-	37,908	
0	-	
0	-	
0	-	
0	37,908	



-	-	4,566	
-		-	
-		-	
-	-	4,566	

e period

Unrestricted funds	Restricted funds	
to nearest £	to nearest £	
5,492	2,936	
-	-	
-	-	
8,428		

Agreement Error	Agreement Error
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Unrestricted funds	Restricted funds	
to nearest £	to nearest £	
-	-	
-	-	
-	-	
-	-	
-	-	
-	-	

Fund to which asset belongs	Cost (optional)	
	-	
	-	
	-	
	-	
	-	

Fund to which asset belongs	Cost (optional)	
	-	
	-	
	-	
	-	
	-	



	-	
	-	
	-	
<b>Fund to which liability relates</b>	<b>Amount due (optional)</b>	
	-	
	-	
	-	
	-	
	-	
Print Name		
J. A Robinson		
G. D. McVicar		



## 2. Checklist

The Directions and documentation	Step done?	Working paper reference
<b>Direction 1: Check whether the charity is eligible to have an independent examination</b>		
Checked the charity audit threshold applying to the accounts to be reviewed	✓	
Checked an audit is not required for any other reason	✓	
Confirmed the charity is eligible for independent examination	✓	
Confirmed the amount of the charity's income to figure shown the accounts (including any branches) and confirmed that income and assets are below the audit threshold or, if applicable, obtained a copy of the letter from the Commission approving an audit dispensation	✓	
If the charity has one or more subsidiaries confirmed that group accounts are not required by law	✓	
If a charitable company checked that the audit exemption statement has been made	✓	
If applicable, rechecked the threshold calculation during the examination	✓	
If the charity's income is more than £250,000 confirmed that the examiner is a member of one of the listed bodies	N/A	
If applicable, informed the trustees that the charity is not eligible for an independent examination	✓	
If receipts and payments accounts have been prepared, checked that the charity's gross income is less than £250,000 and that it is not a company	✓	
If receipts and payments accounts have been prepared, check that there is no requirement to prepare accruals accounts in the charity's governing document or for any other reason	✓	
If applicable, informed the trustees that the charity is not eligible to prepare receipts and payments accounts	✓	
<b>Direction 2: Check for any conflict of interest that prevents the examiner from carrying out their independent examination</b>		
Confirmed that there are no close personal relationships with the trustees that compromise independence	✓	
Confirmed as having no the day to day involvement in the administration of the charity	✓	
If providing other services to the charity then confirmed that all the criteria in Direction 2 necessary for independence are met	✓	
Identified that there are no circumstances in the examiner's judgment that would reasonably lead to the perception that the examiner is not independent	✓	

<b>The Directions and documentation</b>	<b>Step done?</b>	<b>Working paper reference</b>
Considered whether sufficiently skilled to carry out the examination and, where required, confirmed membership of a listed body	✓	
If applicable, informed the trustees that you are not eligible to carry out the independent examination	✓	
<b>Direction 3: Record your independent examination</b>		
File of working papers prepared to document the work undertaken (see the Direction for guidance on key working papers)	✓	
Evidence of appointment on file	✓	
If issued, letter of engagement signed by the trustees on file	✓	
Documentation of steps required by Direction 1 are all done	✓	
Documentation that steps required by Direction 2 are all done	✓	
Analytical review documented	✓	
Areas of concern identified and noted whether these were resolved or if unresolved and significant have included them in the examiner's report	✓	
Verification and vouching procedures undertaken and any checks made are on file	✓	
Copy of approved accounts on file	✓	
Copy of trustees' annual report on file	✓	
Copies of information relied upon as part of the examination are on file	✓	
If applicable, copies of written assurances given	✓	
Recorded the conclusions drawn as an outcome of the independent examination that support the examiner's report are on file	✓	
Recorded any matters of material significance about which a report must be made direct to the Commission	✓	
Recorded whether to exercise discretion and report on relevant matters direct to the Commission	✓	
<b>Direction 4: Plan your independent examination</b>		
Obtained an understanding of the charity's constitution, objectives, organisational structure, the funds managed, its activities and accounting records and systems	✓	
Planned specific examination procedures appropriate to the circumstances of the charity	✓	
Reviewed whether any areas for improvement were advised to the trustees in the previous year's independent examiner's report (or audit report and management letter) and looked to see if any action taken	✓	
Considered the financial risks identified and, where accruals accounts prepared, considered whether the trustees have evidence that shows that the charity is a going concern	✓	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	

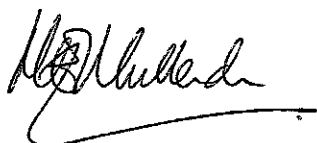


<b>The Directions and documentation</b>	<b>Step done?</b>	<b>Working paper reference</b>
<b>Direction 5: Check that accounting records are kept to the required standard</b>		
Checked that accounting records have been kept are complete and considered if they have been kept to the required standard	✓	
Asked the trustees about how they ensure the accounting records are complete	✓	
If corrections made or records created during the examination, the trustee approval for these has been sought and obtained	✓	
Asked the trustees if they carried out a review of the charity's internal financial controls in the year reported	✓	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
<b>Direction 6: Check that the accounts are consistent with the accounting records</b>		
Compared the accounts with the underlying accounting records	✓	
Checked some entries from the listing of transactions of income and expenditure to vouchers such as invoices, bank statements, and receipts.	✓	
If applicable, confirmed that the trustees have taken the necessary steps to ensure that restricted or endowed funds are correctly reported in the accounts	✓	
If additional checks were necessary, the evidence was found that showed the accounting record was complete, voucher present, and both supported the entry in the accounts	✓	
<b>Direction 7: If the accounts are prepared on an accruals basis and one or more related party transactions took place the examiner must check if these were properly disclosed in the notes to the accounts</b>		
Checked that the disclosures required by the SORP have been made and are complete	N/A	
Considered whether there are any implications for the examiner's report and reporting to the Commission	✓	
If receipts and payments accounts prepared and a related party transaction note was provided, then checked the note for any implications for the examiner's report	✓	
<b>Direction 8: Check the reasonableness of the significant estimates and judgments and accounting policies used in accounting for the types of fund held and in the preparation of the accounts</b>		
Checked with the trustees that the separate funds of the charity have been correctly accounted for and reported correctly in the accounts	✓	
Checked the reasonableness of any significant estimates or judgments that have been made in preparing the accounts	✓	

<b>The Directions and documentation</b>	<b>Step done?</b>	<b>Working paper reference</b>
Where accruals accounts are prepared, checked that the accounting policies adopted are consistent with the SORP and are appropriate to the activities of the charity	N/A	
Where accruals accounts are prepared, checked that the accounts were prepared on a going concern basis	N/A	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
<b>Direction 9: The examiner must check whether the trustees have considered the financial circumstances of the charity at the end of the reporting period and, if the accounts are prepared on an accruals basis, check whether the trustees have made an assessment of the charity's position as a going concern when approving the accounts</b>		
Asked the trustees whether they expect the charity to be able to settle outstanding invoices, bills and commitments as and when they fall due	✓	
Asked the trustees about the reserves policy and the adequacy of the level of reserves held	✓	
Where accruals accounts are prepared, checked that the trustees' have made an assessment of going concern and that their assessment is reasonable given the information available	N/A	
Where accruals accounts are prepared, checked that the SORP's disclosures about going concern have been made	N/A	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
<b>Direction 10: Check the form and content of the accounts</b>		
Where receipts and payments accounts have been prepared, checked that the charity can lawfully prepare such accounts, that all the accounting statements are present and that the funds of the charity are correctly identified	✓	
Where accruals accounts are prepared, checked that they comply with the SORP and applicable accounting standard	N/A	
If the charity is a company, checked that the accounts also comply with the applicable company law requirements	N/A	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
<b>Direction 11: Identify items from the analytical review of the accounts that need to be followed up for further explanation or evidence</b>		
Carried out an analytical review	✓	



<b>The Directions and documentation</b>	<b>Step done?</b>	<b>Working paper reference</b>
Following the analytical review, selected material items in the accounts for further explanation or supporting evidence	✓	
If the accounts could be materially misstated, additional checks were undertaken and the examiner is satisfied that the item(s) identified were satisfactorily explained and correctly included in the accounts	✓	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
<b>Direction 12: Compare the trustees' annual report with the accounts</b>		
Checked that any figure for reserves quoted in the trustees' annual report is not materially inconsistent with the accounts	✓	
Compared the trustees' annual report with the accounts for any material inconsistency	✓	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
<b>Direction 13: Write and sign the independent examination report</b>		
Reviewed the conclusions from the independent examination	✓	
Considered whether the examination has identified a matter of concern that should be reported in the examiner's report	✓	
Checked that the examiner's report covers all of the matters required	✓	
If relying on the work of others in undertaking the independent examination, the examiner is fully satisfied with their work and that work has been fully documented	✓	
Signed and dated the examiner's report	✓	
Reported matters of material significance direct to the Commission	✓	
Exercised discretion and reported relevant matters direct to the Commission	✓	



M.E. MULLENAUER

26/10/2023

**Michael E Mullender**  
**10 Birchwood Avenue**  
**Leeds**  
**LS17 8PL**

26<sup>th</sup> October 2023

**Independent Examination of Charity Accounts**  
**Ordinary Hero UK - Charity Number 1182592**

I have completed my examination of the accounts of Ordinary Hero UK for the year ending 31<sup>st</sup> December 2022. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in any material respect the accounting records were not kept in accordance with the Charities Act.

I confirm that I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

A handwritten signature in black ink, appearing to read 'Michael E Mullender', with a long, sweeping horizontal line extending from the end of the signature.

Michael Mullender