

2021  
ANNUAL REPORT

OH  
ORDINARY HERO UK  
UK<sup>TM</sup>

WE EXIST TO LOVE THE  
FORGOTTEN, VULNERABLE,  
POOR, SICK CHILDREN AND  
FAMILIES OF  
UGANDA.





## WHO WE ARE!

Craig, a builder by trade, fell in love with Gulu, Northern Uganda in 2012 after travelling to help build a classroom. Torn by a 25 year civil war, Gulu was the epicentre of Kony's LRA army, murdering, raping, and mutilating in a campaign of intimidation that displaced some two million people. Children were abducted and brainwashed into becoming soldiers and slaves. It's estimated that Kony's army abducted over 30,000 children, devastated families, livelihoods and communities. In the post-conflict period, the Ugandan Bureau of Statistics reports the north has the highest percentage of people living in poverty of all of Uganda. The devastation to their assets and livelihoods, and the harms they suffered during the attacks continue to affect them today, and many have never been able to recover what they lost.

Craig travelled back and forth for several years with the determination to make a difference to communities where there was no other support available.

Fast forward to 2018 after many years of fund-raising, travelling back each year to Gulu with teams of willing volunteers from the UK, Craig facilitated the building of a community church, a community medical centre and a fully functioning kitchen in a children's remand home. He and his family decided to sell up in the UK and use the proceeds to relocate to Northern Uganda and throw themselves into full time charity work. OHUK was founded as a way to responsibly manage donations received from volunteers and supporters on community projects facilitated across Uganda.

With the objectives of the relieving of poverty, advancing education, providing recreational and leisure time activity with a view to improving the conditions of life here in Gulu, they are hands and feet on the ground. Their work in the early years could be described as organic and fluid although they have been so intentional in their approach of both building new and strengthening old relationships and connections made over the years while being all in and sold out to serve the community they have relocated into. They look at how they can build or improve community facilities to best support the needs of residents and help develop the community as a whole.

They have really put in the hours and worked so hard on the field and behind the scenes. They've started operations in Uganda to work closely with the community with a focus on micro objectives. These are to help relieve poverty, help the well-being of vulnerable children and adults through education, health security, medical provision, mental health awareness (through learning modules) and learning new skills.

With the help and advice of local leaders and local ministries they are bringing care to vulnerable families in need by practically showing love and support on a daily basis. They are intentionally working with vulnerable children and families to help provide health support, food support and education security that poverty can't provide.

Sometimes the work they do is instantly gratifying, like when they facilitate the provision of life saving medical care but in most cases they are in this for the long haul through investing daily in relationships.

When reviewing our programmes, we have used both the Charity Commission's general guidance on public benefit and the specific guidance on the prevention or relief of poverty. Our trustees monitor the programmes undertaken to ensure they are in line with the charitable objectives and are available to our beneficiaries as widely as resources allow.

Lastly, we recognise the importance of our responsibility of the safeguarding of children/vulnerable adults and therefore have in place a safeguarding policy informing all associated personnel of their responsibilities regarding safeguarding.



## A FOUNDER'S HELLO!

When we reflect back on 2021, we are awestruck. While grappling with the second year of the pandemic our team in Uganda managed to uphold our core values of community and respect. While our OHUK team never cease to amaze us, last year they exceeded our already high expectations as they wholeheartedly embodied a new value - resilience.

Despite coping with the personal challenges everyone faced as the pandemic trudged on, together, we rallied and supported the vast needs expressed by the community with more dedication and grit that we could have ever imagined. If we can thrive and survive through a two year long pandemic then we can accomplish anything!

It will come as no surprise that the pandemic and lockdowns continued to disrupt our operations and plans in a variety of ways including the cancellation of our personal programmes for the second consecutive year. As a couple we felt a deep responsibility to support our community members through the mental and physical challenges that resulted from the pandemic. Through it all OHUK was creative and resourceful in finding different ways to keep our programmes going, providing emotional and social support and shifting financial resources to focus on pandemic relief. As you will see in this report, our programmes deviated from 'business as usual' and reflected our response to the shifting needs of the community and now, as the pandemic comes back under control, we're looking forward to getting back to what we do best, personally being present to love our community!

Thanks for sticking with us through two years of a global pandemic. Heres to the most amazing 2022.

Love Janine & Craig xxxx



## WHAT MAKES US DIFFERENT ?

### **Our Approach,**

We believe it should be fun to achieve good in the world.

We do our work for the joy of it: for the joy as a community making a lasting impact on another, and for the joy it brings to the people of our communities. Our mission statement is simple; Fostering growth and self-sufficiency in communities through relieving the everyday stresses of poverty through access to education, food security, health and economic well-being. We have established community and initiated programmes that integrate into peoples everyday lives. Craig and I believe that with access to education, creative expression and physical activity children are set up to thrive in all areas of life. Our multi-faceted approach allows us to reduce the barriers to education so that healthier children are raised.

### **Relationship is more important than task,**

By focussing on the needs of the people around us our goals are accomplished via relationships. Our desire is to place importance on the feelings and happiness of the people around is rather than on our to-do lists. Craig and I believe through fostering positive relationships we can encourage great teamwork.

### **A culture of learning,**

We know we don't have all the answers which is why we listen more than we talk. We question our assumptions and are open to admitting when we are wrong. We realise good intentions are not enough when it comes to serving a community and we actively work to not replicate the bias and mistakes so often made by western philanthropy. Craig and I strive to be humble, curious, flexible and responsive to criticism and feedback.

**We act according to our core values which are:**

- . Altruistic
- . Stouthearted
- . Excellent
- . Friendly
- . Generous
- . Responsive
- . Resilient

### **Our strategy,**

We begin by working with locals and leaders who know the most about the true needs, therefore, can help guide and assist us in implementing the most effective programmes. We ask first what the best way is to help, and then we take action. We believe this method assures the best, not only for those benefiting from the programmes, but also our OHUK family who assist with supplying the funds. We are committed to this wholeheartedly and work very hard behind the scenes.



Cake makes Christmas even more special.





Each one purchased stands in the gap for many children who cannot otherwise attend school.



Home-schooling through the pandemic.

## RESPONDING TO COVID-19

Communities lost their sources of incomes due to the long lockdowns, prices of food hiked resulting in enormous un-budgeted expenses for OHUK.

We responded by fundraising through our best year yet with fun runs, sponsored walks, bake offs and the sale of our customised t-shirts and hoodies - this garment.

The continued unfolding COVID-19 crisis required us to adjust our operations on a daily basis. We shifted protocols, stepping up and responding to the pandemic. The pandemic has left a trail of hunger in its wake because of hiked food prices, the loss of income and long lockdowns. Our team continued to deliver life saving food to families in hard to reach areas.

### THIS GARMENT PROVIDED FOOD FOR ANOTHER HUMAN

Your purchases made a huge difference between a child going to bed hungry or eating a nutritious meal. Meals were also provided for our students during home-school time. Our t-shirts and hoodies are still available and are still providing life saving food hampers to many families. Basically, each one sold = food for a family for a month. As a non-profit organisation, every penny makes a difference.

### LITTLE HEROES EDUCATION PROGRAMME

Education is not free for any child in Uganda. It is a seemingly impossible task for many children and their families to fund an education, and a lot of children only manage to pay part of their fees.

### THE POWER OF EDUCATION

Education is one of the most effective, long term ways to build peace. If the kids at our schools know peace, love and hope, we believe they will give peace, love and hope back to those around them. Often times, what individuals bring into adulthood is what they experienced in childhood. By investing in long term goals for these children, together we can create lasting change in areas plagued by conflict.

2021 brought with it a unique set of challenges for Uganda. It had the longest running school closure in the world. Our OHUK team delivered stationary, art supplies and established two home school centres to keep our students active, engaged and learning. This also provided teacher support for furloughed teachers. We remained in contact with each one of their students to support their studies.

Our education program in Uganda continues to flourish and we are looking forward to expanding them through 2022. Through 2022 we aim to equip our students with additional skills such as leadership, peace building and entrepreneurship so they can enter adulthood with a strong sense of who they are and contribute to their communities for years to come.

### THIS GARMENT PROVIDED EDUCATION FOR ANOTHER HUMAN

We are always saddened to see how many children can not attend school in our community because their families can not afford the school fees, not only that, but by how many children are being sent home from school because they do not have shoes to wear, or a pencil to write with or their families have fallen behind with paying school fees.

We have provided a scholarship for many children in our community to attend junior and senior schools in the area but we know we can and want to do much more, especially in the wake of the devastation COVID-19 (and subsequent 2 year school closure) has left for children already in need.

We responded in 2021 by adding another customised, original t-shirt - to stand in the gap for kids in need of education and education supplies. ALL proceeds from these t-shirt sales contribute positively to education in the lives of vulnerable children. We want to get kids back into school learning and with the right materials.

### STANDING IN THE GAP

When we stand in the gap for others, we are asking you to help others when they cannot help themselves. We are asking you to protect, care, and assist others when all seems lost. No one wants to see others hurt, scared, or hopeless. By seeking out the needs of people and expanding and growing based on those needs, we hope to make a lasting impact.

For OHUK standing in the gap looks like saying yes to assist with medical fees for a young women we heard of who had miscarried, thank you heroes for standing in the gap for her. It looks like saying yes to sending fruit to the local remand home to help supplement the kids limited diets. It looks a lot like saying yes and then finding a way to make it possible regardless of circumstances. It looks like not judging others.

### SPECIAL TOUCHES

The health and well-being of our community depends on more than just nutrition, and we provide a few special touches for our community in addition to delivering food through COVID crisis.

To make the holiday season brighter, in December, we provided each families with cake and soda, and because every birthday is worth celebrating, a personalise a birthday cake is delivered for as many as we can fund.



## LETS BUILD

Established in 2014 the community medical centre serves over 600 people a month. It is located in Pece, on the outskirts of Gulu City. 2022 will see another addition to its services, funded by OHUK.

Each year since 2012 we have brought a team together from across the water and together with a local team we have invested into the future of our community through structures. Some of our builds include adventure playgrounds, a church, toilet facilities and a fully functional kitchen for the local remand home.

Craig and I would love to welcome you to come build with us, join our internship programme or just come do life alongside us to experience life in the Pearl of Africa, Uganda.

Our annual report tells the story of what happened because you stood alongside OHUK. 2021 was another year full of challenges. The unfolding COVID-19 crisis required us to adjust our operations. Then and now, we treat people with respect and dignity no matter their circumstances. These are anxious times. Our deepest gratitude goes to the entire OHUK community for their commitment and care. Because of you, our community know we are there for them.

Thank you for loving and advocating for our friends around the world. Thank you for taking action. Thank you for giving, praying, and sharing. You are making a difference and we couldn't do any of the work we do without you.



LETS STAY IN TOUCH!

[HELLO@ORDINARYHEROUK.COM](mailto:HELLO@ORDINARYHEROUK.COM)

PO BOX 1231 / GULU / AFRICA

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UK CHARITY NUMBER 1182592







CHARITY COMMISSION  
FOR ENGLAND AND WALES

ORDINARY HERO UK

1182592

## Receipts and payments accounts

For the period  
from

1ST JANUARY 2021

To

31ST DECEMBER

### Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £
<b>A1 Receipts</b>				
Operations (donations and fundraising)	10,046	10,542	-	20,588
Program fees		7,705	-	7,705
Sales income	13,666		-	13,666
			-	-
	-		-	-
	-		-	-
	-		-	-
	-	-	-	-
<b>Sub total</b> (Gross income for AR)	23,712	18,247	-	41,959
<b>A2 Asset and investment sales, (see table).</b>				
	-	-	-	-
	-	-	-	-
<b>Sub total</b>		-	-	-
<b>Total receipts</b>	23,712	18,247	-	41,959
<b>A3 Payments</b>				
Operations	7,512			
Sales	5,027			
Programs		26,096		
	-	-	-	-
	-	-	-	-
<b>Sub total</b>	12,539	26,096	-	38,635
<b>A4 Asset and investment purchases, (see table)</b>				
	-	-	-	-
	-	-	-	-
<b>Sub total</b>	-	-	-	-
<b>Total payments</b>	12,539	26,096	-	38,635
<b>Net of receipts/(payments)</b>	11,173	- 7,849	-	3,324
<b>A5 Transfers between funds</b>	-	-	-	-
<b>A6 Cash funds last year end</b>	-	-	-	-
<b>Cash funds this year end</b>	11,173	- 7,849	-	3,324



Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £
B1 Cash funds	Cash at bank	12,994	-
		-	-
		-	-
		12,994	-
	<b>Total cash funds</b> (agree balances with receipts and payments account(s))	Agreement Error	Agreement Error
B2 Other monetary assets	Details	Unrestricted funds to nearest £	Restricted funds to nearest £
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)
			-
			-
			-
			-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)
			-
			-
			-
			-
			-
			-
			-
			-
B5 Liabilities	Details	Fund to which liability relates	Amount due (optional)
			-
			-
			-
			-
Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	



**CC16a**



**Last year  
to the nearest £**

-
-
-
-
-
-
-
-
-
35,792

-
-

35,792
--------

-
-
-
-
-
-
-
-
-
-
31,281

-

31,281
--------

4,511
-
-
4,511





**Endowment  
funds**

to nearest £

-
-
-
-

OK

**Endowment  
funds**

to nearest £

-
-
-
-
-
-

**Current value  
(optional)**

-
-
-
-
-

**Current value  
(optional)**

-
-
-
-
-
-
-
-
-

**When due  
(optional)**


**Date of  
approval**




## 2. Checklist

The Directions and documentation	Step done?	Working paper reference
<b>Direction 1: Check whether the charity is eligible to have an independent examination</b>		
Checked the charity audit threshold applying to the accounts to be reviewed	✓	
Checked an audit is not required for any other reason	✓	
Confirmed the charity is eligible for independent examination	✓	
Confirmed the amount of the charity's income to figure shown the accounts (including any branches) and confirmed that income and assets are below the audit threshold or, if applicable, obtained a copy of the letter from the Commission approving an audit dispensation	✓	
If the charity has one or more subsidiaries confirmed that group accounts are not required by law	✓	
If a charitable company checked that the audit exemption statement has been made	N/A	
If applicable, rechecked the threshold calculation during the examination	✓	
If the charity's income is more than £250,000 confirmed that the examiner is a member of one of the listed bodies	✓	
If applicable, informed the trustees that the charity is not eligible for an independent examination	✓	
If receipts and payments accounts have been prepared, checked that the charity's gross income is less than £250,000 and that it is not a company	✓	
If receipts and payments accounts have been prepared, check that there is no requirement to prepare accruals accounts in the charity's governing document or for any other reason	✓	
If applicable, informed the trustees that the charity is not eligible to prepare receipts and payments accounts	✓	
<b>Direction 2: Check for any conflict of interest that prevents the examiner from carrying out their independent examination</b>		
Confirmed that there are no close personal relationships with the trustees that compromise independence	✓	
Confirmed as having no the day to day involvement in the administration of the charity	✓	
If providing other services to the charity then confirmed that all the criteria in Direction 2 necessary for independence are met	✓	
Identified that there are no circumstances in the examiner's judgment that would reasonably lead to the perception that the examiner is not independent	✓	



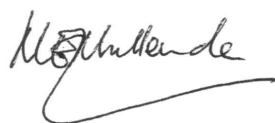
The Directions and documentation	Step done?	Working paper reference
Considered whether sufficiently skilled to carry out the examination and, where required, confirmed membership of a listed body	✓	
If applicable, informed the trustees that you are not eligible to carry out the independent examination	✓	
<b>Direction 3: Record your independent examination</b>		
File of working papers prepared to document the work undertaken (see the Direction for guidance on key working papers)	✓	
Evidence of appointment on file	✓	
If issued, letter of engagement signed by the trustees on file	N/A	
Documentation of steps required by Direction 1 are all done	✓	
Documentation that steps required by Direction 2 are all done	✓	
Analytical review documented	✓	
Areas of concern identified and noted whether these were resolved or if unresolved and significant have included them in the examiner's report	✓	
Verification and vouching procedures undertaken and any checks made are on file	✓	
Copy of approved accounts on file	✓	
Copy of trustees' annual report on file	✓	
Copies of information relied upon as part of the examination are on file	✓	
If applicable, copies of written assurances given	N/A	
Recorded the conclusions drawn as an outcome of the independent examination that support the examiner's report are on file	✓	
Recorded any matters of material significance about which a report must be made direct to the Commission	N/A	
Recorded whether to exercise discretion and report on relevant matters direct to the Commission	N/A	
<b>Direction 4: Plan your independent examination</b>		
Obtained an understanding of the charity's constitution, objectives, organisational structure, the funds managed, its activities and accounting records and systems	✓	
Planned specific examination procedures appropriate to the circumstances of the charity	✓	
Reviewed whether any areas for improvement were advised to the trustees in the previous year's independent examiner's report (or audit report and management letter) and looked to see if any action taken	✓	
Considered the financial risks identified and, where accruals accounts prepared, considered whether the trustees have evidence that shows that the charity is a going concern	✓	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	

The Directions and documentation	Step done?	Working paper reference
<b>Direction 5: Check that accounting records are kept to the required standard</b>		
Checked that accounting records have been kept are complete and considered if they have been kept to the required standard	✓	
Asked the trustees about how they ensure the accounting records are complete	✓	
If corrections made or records created during the examination, the trustee approval for these has been sought and obtained	✓	
Asked the trustees if they carried out a review of the charity's internal financial controls in the year reported	✓	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
<b>Direction 6: Check that the accounts are consistent with the accounting records</b>		
Compared the accounts with the underlying accounting records	✓	
Checked some entries from the listing of transactions of income and expenditure to vouchers such as invoices, bank statements, and receipts.	✓	
If applicable, confirmed that the trustees have taken the necessary steps to ensure that restricted or endowed funds are correctly reported in the accounts	✓	
If additional checks were necessary, the evidence was found that showed the accounting record was complete, voucher present, and both supported the entry in the accounts	✓	
<b>Direction 7: If the accounts are prepared on an accruals basis and one or more related party transactions took place the examiner must check if these were properly disclosed in the notes to the accounts</b>		
Checked that the disclosures required by the SORP have been made and are complete	N/A.	
Considered whether there are any implications for the examiner's report and reporting to the Commission	✓	
If receipts and payments accounts prepared and a related party transaction note was provided, then checked the note for any implications for the examiner's report	✓	
<b>Direction 8: Check the reasonableness of the significant estimates and judgments and accounting policies used in accounting for the types of fund held and in the preparation of the accounts</b>		
Checked with the trustees that the separate funds of the charity have been correctly accounted for and reported correctly in the accounts	✓	
Checked the reasonableness of any significant estimates or judgments that have been made in preparing the accounts	✓	



The Directions and documentation	Step done?	Working paper reference
Where accruals accounts are prepared, checked that the accounting policies adopted are consistent with the SORP and are appropriate to the activities of the charity	N/A	
Where accruals accounts are prepared, checked that the accounts were prepared on a going concern basis	N/A	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
<b>Direction 9: The examiner must check whether the trustees have considered the financial circumstances of the charity at the end of the reporting period and, if the accounts are prepared on an accruals basis, check whether the trustees have made an assessment of the charity's position as a going concern when approving the accounts</b>		
Asked the trustees whether they expect the charity to be able to settle outstanding invoices, bills and commitments as and when they fall due	✓	
Asked the trustees about the reserves policy and the adequacy of the level of reserves held	✓	
Where accruals accounts are prepared, checked that the trustees' have made an assessment of going concern and that their assessment is reasonable given the information available	N/A	
Where accruals accounts are prepared, checked that the SORP's disclosures about going concern have been made	N/A	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
<b>Direction 10: Check the form and content of the accounts</b>		
Where receipts and payments accounts have been prepared, checked that the charity can lawfully prepare such accounts, that all the accounting statements are present and that the funds of the charity are correctly identified	✓	
Where accruals accounts are prepared, checked that they comply with the SORP and applicable accounting standard	N/A	
If the charity is a company, checked that the accounts also comply with the applicable company law requirements	N/A	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
<b>Direction 11: Identify items from the analytical review of the accounts that need to be followed up for further explanation or evidence</b>		
Carried out an analytical review	✓	

The Directions and documentation	Step done?	Working paper reference
Following the analytical review, selected material items in the accounts for further explanation or supporting evidence	✓	
If the accounts could be materially misstated, additional checks were undertaken and the examiner is satisfied that the item(s) identified were satisfactorily explained and correctly included in the accounts	✓	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
<b>Direction 12: Compare the trustees' annual report with the accounts</b>		
Checked that any figure for reserves quoted in the trustees' annual report is not materially inconsistent with the accounts	✓	
Compared the trustees' annual report with the accounts for any material inconsistency	✓	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
<b>Direction 13: Write and sign the independent examination report</b>		
Reviewed the conclusions from the independent examination	✓	
Considered whether the examination has identified a matter of concern that should be reported in the examiner's report	✓	
Checked that the examiner's report covers all of the matters required	✓	
If relying on the work of others in undertaking the independent examination, the examiner is fully satisfied with their work and that work has been fully documented	✓	
Signed and dated the examiner's report	✓	
Reported matters of material significance direct to the Commission	✓	
Exercised discretion and reported relevant matters direct to the Commission	✓	



M.E. MULLENSER

17/2/2023