

2020

ANNUAL REPORT & HIGHLIGHTS



WE EXIST TO LOVE THE FORGOTTEN, VULNERABLE,
POOR, SICK CHILDREN AND FAMILIES OF
UGANDA.

OH
ORDINARY HERO UK
UK



FOUNDERS HELLO! DURING A YEAR LIKE NO OTHER, YOU MADE INCREDIBLE THINGS HAPPEN!

We are so honoured to be part of something so meaningful and would like to thank everyone who supports our charity and continues to believe in us and all we do. It would be an understatement to characterise 2020 as a year of deep uncertainty, profound challenge and necessary adaptation. The COVID-19 pandemic revealed the deep fragilities of communities already beset by poverty and inadequate health care. This annual performance report describes how OHUK acted swiftly and effectively by adapting its programmes, systems and partnerships to the rapidly evolving situation.

It goes without saying, that 2020 has been a memorable year. Yet, despite the limitations placed on us by the COVID -19 pandemic, we have been able to move forward and have a positive effect on many lives. Several new projects have been started that have worked incredibly well. Our priority is our people.

We believe it should be fun to achieve good in the world. We do our work for the joy of it: for the joy as a community making a lasting impact on another, and for the joy it brings to the people of our communities. Our mission statement is simple; Fostering growth and self-sufficiency in communities through relieving the everyday stresses of poverty through access to education, food security, health and economic well-being. We have established community and initiated programmes that integrate into peoples everyday lives.

Our strategy: we begin by working with locals and leaders who know the most about the true needs, therefore, can help guide and assist us in implementing the most effective programmes. We ask first what the best way is to help, and then we take action. We believe this method assures the best, not only for those benefiting from the programmes, but also our OHUK family who assist with supplying the funds. We are committed to this wholeheartedly.

Heres a little about how we got here! Craig, a builder by trade, fell in love with Gulu, Northern Uganda in 2011 after travelling to help build a classroom. Torn by a 25 year civil war, Gulu was the epicentre of Kony's LRA army, murdering, raping, and mutilating in a campaign of intimidation that displaced some two million people. Children were abducted and brainwashed into becoming soldiers and slaves. It's estimated that Kony's army abducted over 30,000 children, devastated families, livelihoods and communities.

In the post-conflict period, the Ugandan Bureau of Statistics reports the north has the highest percentage of people living in poverty of all of Uganda. The devastation to their assets and livelihoods, and the harms they suffered during the attacks continue to affect them today, and many have never been able to recover what they lost.

Craig travelled back and forth for several years with the determination to make a difference to communities where there was no other support available.

Fast forward to 2018 after many years of fund-raising, travelling back each year to Gulu with teams of willing volunteers from the UK, Craig facilitated the building of a community church, a community medical centre and a fully functioning kitchen in a children's remand home. We decided to sell up in the UK and use the proceeds to relocate to Northern Uganda and throw ourselves into full time charity work.

OHUK was founded as a way to responsibly manage donations received from volunteers and supporters on community projects we facilitate across Uganda.

With the objectives of the relieving of poverty, advancing education, providing recreational and leisure time activity with a view to improving the conditions of life for many in Gulu, we are hands and feet on the ground. Our work in the first year could be described as organic and fluid although we have been so intentional in our approach of both building new and strengthening old relationships and connections made over the years while being all in and sold out to serve the community we have relocated into.

We looked at how we can build or improve community facilities to best support the needs of residents and help develop the community as a whole.

We've really put in the hours and worked so hard on the field and behind the scenes. We've started our operations in Uganda to work closely with the community with a focus on our micro objectives. These are to relieve poverty stresses and enhance the well-being of vulnerable children and adults through education, health security, food security, medical provision, mental health awareness (through learning modules) and learning new skills. Through 2020 we are delighted to report that we have been granted Non-Government Organisation (NGO) status in Uganda, which means our work is recognised and supported by the Ugandan government.

With the help and advice of local leaders and local ministries we are bringing care to vulnerable families in need by practically showing love and support on a daily basis. Sometimes the work we do is instantly gratifying, like when we facilitate the provision of life saving medical care but in most cases we are in this for the long haul through investing daily in relationships. We believe in building individual connections with the people we assist. It creates a long lasting and genuine relationship and forges real success in the communities we support.

When reviewing our programmes we have used both the Charity Commission's general guidance on public benefit and the specific guidance on the prevention or relief of poverty. Our trustees monitor the programmes undertaken to ensure they are in line with the charitable objectives and are available to our beneficiaries as widely as resources allow.

Lastly, we recognise the importance of our responsibility of the safeguarding of children/vulnerable adults and therefore, have in place a safeguarding policy informing all associated personnel of their responsibilities regarding safeguarding. Your continued support makes all of this possible and has given us the confidence in our work and our future. Your generosity will allow OHUK to continue its great work and gives you an opportunity to make a real difference to the lives of people.

Thank you for journeying with us, love from Craig and Janine xx

LITTLE HEROES EDUCATION PROGRAMME.

Sponsoring children really does work. It provides a young person with an opportunity to learn and our programme aims to increase access to school education for vulnerable children. Through child sponsorship, children can have a future.

We believe that education is not only a human right, but also a crucial factor in improving health, strengthening social responsibility and environmental protection. Access to education is THE single most effective way to break the cycle of poverty. Yet for so many of the families the cost of school fees, uniform, books and other school requirements are unaffordable. Education is not free for anyone here in Uganda.

Sponsorship provides the best chance to attend and FINISH school.

We have actively sought out some of the most orphaned, vulnerable children in the area and are now facilitating the support of 23 beautiful children through school. We are delighted to report that's an increase of 6 children during 2020. Our little heroes education programme assists with the provision of children's clothes/uniform and shoes, books, school meals and other personal or educational supplies to support families, children and schools.

Our vision for these children is for them to stay enrolled and COMPLETE school, be able to read and write according to their age and to provide them with the best education available. Many children living in poverty don't have access to good medical care or a balanced diet. Our children also have access to medical care and are given the support they need to ensure they stay healthy. We spend time getting to know the home environment and making sure they have all they need to be the best student they can be.

It's not just the family of the children we work with that benefit, the community benefit too because OHUK carries out development projects at a community level such as building and improving schools and ensuring access to proper nutrition. We see children who have resigned themselves to poverty as their destiny now having the zeal to work towards improving their futures.

2020 was a real challenge with schools closing on and off as the COVID-19 pandemic gripped the country. Throughout the year we have implemented and offered alternative learning opportunities to all of our sponsored children through homeschooling and other distance learning options.

We were granted permission from the local leaders to facilitate two homeschooling learning sites for our children to travel daily to and learn from a team of amazing, qualified teachers who are passionate about taking care of the next generation. This continues to be a great success.

Distance learning was put into place also but it looked different than what it looks like in the developed world because most students do not have reliable access to wifi or computers. Instead, we provided radios and distance learning materials issued monthly by the Ugandan government.

Across the world the closure of schools highlighted the importance of school feeding as the world's largest safety net for hungry children. Nutrition continues to be a challenge for children. To help combat this we are funding a breakfast program of maize porridge and fruit and a nutritional lunch programme. OHUK continues to fundraise urgently to keep this programme going until the children of Uganda can return to school.

There continues to be so much need. Our programme will be again be increased over 2021-2023. We aim to at least double the number of children, particularly girls, being supported. We exercise discretion when dealing with requests for education sponsorship. The founders and the trustees always act honestly, reasonably, with integrity and rationally. Our sponsorship guidelines are available on request.



The safety and emotional well-being of our children is a priority and the social support that this homeschooling brings instead of their usual school routine provides stability. Our children have adapted really well to the changes.

BUILDING.

International travel restrictions, the continued uncertainty and risk of travelling during the pandemic, led to all field experiences and international travel being cancelled. This meant that supporters were unable to witness our programmes in action, gaining greater insight into the impact of their continued support of OHUK and our planned building projects had to be postponed. As we've committed to a minimum of two building projects each year, our hope is to recommence our building projects through 2021.

Our aim is to always use a local, Ugandan build team providing paid work, skills, knowledge and teaching opportunities for young builders to develop. We are keen to expand this area of our work throughout 2021-2023. We are delighted to report that our plans to source and begin a vocational skills school for young people has been approved through 2020. Our future plans remain the same; add to our available recreational resources, maintain our feeding programme to provide food to those who otherwise would return home hungry, access to safe drinking water and develop small, useful learning resources for the children to enjoy through a new library building which we are planning on building in July 2021.

Building of Phase 2 and 3 of the sanctuary wall at Christines House includes securing complete and total privacy of the perimeter. This will commence later in 2021. Funds were secured during 2020. Christines house is a locally run facility for the benefit of 20-25 vulnerable young girls. These precious girls have been chosen as the most severe and urgent from around 400 victims in our community to live here for nine months to receive trauma counselling, care through their pregnancies, delivery of their babies, care and advice through early motherhood, education and sustainable life skills.

They are trying to heal from the most terrible sexual acts. Our weekly programme provides life skills teaching including cookery, singing and teaching the word of God. The wall has created sanctuary and ensured a secure, safe space of privacy. Also the security of the sanctuary wall promotes a positive mental healing space.

Our medical centre continues to serve the community of Pece extremely well.



FOOD SECURITY.

Food insecurity and hunger are caused by many factors, often being intertwined with one another. In general, the one principal cause of hunger is poverty. The apparent lack of food security in the area is something we have been able to address.

COVID RELIEF:

We have partnered with supporters and churches throughout the globe to be able to deliver food hampers to the most vulnerable families throughout this difficult year. The COVID-19 pandemic compounded the adverse effects on people's access to adequate diets giving rise to unprecedented levels of food insecurity. Jobs have been lost, parents sought work further a field and we heard of children being left to fend for themselves in these very difficult and uncertain times. In some cases we heard children had not tasted food for 4 days. In response, we called for urgent action to assist the most vulnerable families and communities. We have fundraised tirelessly this year to assist the crisis of food insecurity in the communities we love, live and work in and are distributing food hampers that include rice, eggs, beans, milk, fruit, vegetables and other, non-perishable dry goods to families, including the family home of Mama E, home of 4-year-old Lucky and her 4 siblings. Our volunteers follow strict protocols to keep themselves and the families safe and healthy. We have handed out over 1020 food and hygiene packages throughout the pandemic so far.

Food insecurity and to see children and families hungry through poverty breaks our hearts. Around the world, 690 million people regularly go to bed hungry, according to a report from the United Nations food agencies. Estimates suggest that an additional 83 million to 132 million more people will be chronically hungry due to the pandemic. We thought long, hard and out of the box to find a sustainable way for OHUK to stand in the gap. This Garment was born and launched. It is a really simple concept and we are delighted at how well it has been supported and received. We have ethically sourced t-shirts and hoodies and had them printed with the words, 'this garment provided food for another human'. Profits from each one sold equals an immediate food hamper for a family in need. Over 300 have been purchased and every penny of profit is used to provide food.



We have provided our delivery team with PPE and trustees have assessed any risks to which we are exposed and concluded that sufficient systems are in place to reduce exposure to major risks. Our monthly fruit delivery to the local ART (Anti-Retroviral Therapy) clinic has also been welcomed. Low energy, illness, vulnerability to disease and social stigma are amongst the many challenges endured by households living with HIV/AIDS in Uganda. We have been honoured to be invited to work alongside an established community team and although our weekly activities of colouring, balloon modelling and small teaching opportunities to the children's clinic had to be temporarily halted we have been able to stay connected through our fruit deliveries.

Through 2021 we are planning to develop a small play area for the children to enjoy while waiting for their treatment.

Why? Together we are promoting a healthier community (in both physical and mental health), through providing recreational activities to children with HIV and the joy of these weekly activities has proven to increase appointment retention which is only a good thing, actually, it's a GREAT thing. OHUK is also using relief funds to support young children in the local criminal justice system. These children are alleged to have come into conflict with the law of the land; however, no allowances are made for the fact that it is often the law that is in conflict with their survival behaviour and the reality of their lives. The role of OHUK is one of supplying fruit on a monthly basis to Gulu Remand Home. This provides them with nutrition and vitamins often lacking from their daily diet.

Malnutrition is extremely common. Your giving is LITERALLY enabling us to SAVE LIVES. We continue to implement development programmes that empower the poor to be healthier, better educated, and are able to provide a stable income vital to food security. Our focus through 2020 and our strategic plans for 2021 reflects this commitment.





LIVES TRANSFORMED.

Do you know how much power you have to change the world through love? We're blown away by it all the time. The way you give and love is making it possible for families in Uganda to have a second chance, and we're so grateful.

Here's a story of what you've done to give one family a home, a future, and an abundance of love. We met B and her family many years ago. B is a widow & single Mum of 4. She did not have the opportunity to attend school when she was young, but has just completed a course in hospitality in the hope of securing a job. She also aspires to be a hero in her community. In 2020 we saw her home become increasingly unstable, this came to a head when her home was set on fire while the family were all sleeping and they nearly lost their lives. Through our OHUK sponsor family we have been able to re-home her and her family safely and enrol her children into school. They are all brave and strong, and we are honoured to be a part of their lives.

This is just one example of how our determination, grit and belief in the value of every life is being put into practice.

FINANCIAL SUPPORT.

How can you measure love? There are simply no numbers in the world that can reflect the eternal impact of one person displaying love to another. We spend much of our time simply showing our love, showing that someone actually cares enough to stop and listen bringing hope and joy back to life.

But the tracking and reporting of resources entrusted to us is one small but vitally important way we can quantify your faithful act of love in partnering with us.

We are present in real communities, making a real difference. In a nutshell, here’s what we’ve achieved together:

- 21 children sponsored
- Over 1000 emergency food and hygiene packages delivered
- Monthly fruit packages delivered to the ART clinic and Gulu Remand home for over 100 children a week
- 1 family re-homed and safe
- 1 library plans fully fund-raised for and plans secured
- 2 bikes for the kids for school journey
- Weekly feeding programme for over 50 street kids
- Secured funding for phase 2 and 3 of the sanctuary wall
- Secured funding for school library
- This Garment was born, with over 300 t-shirts and hoodies purchased
- Over 50 Christmas and Easter food hampers delivered
- Countless lives impacted through the Miracle Hero Fund

One of our other highlights of the year was supporting our teachers and medical teams by providing personal protective wear like masks, sanitiser, etc.

Everyone was so grateful at this support which made them feel so taken care of. This was only possible through your support!

What are the results of these activities? The biggest change of regained HOPE is driving all other changes.

OHUK strives to be an organisation that is diverse, inclusive, and where people feel valued for their humanity — regardless of their race, ethnicity, age, gender expression, religion, sexual orientation, socioeconomic status, disability, or other identities.

We value voices from all of our supporters, team, and volunteers from all over the world and are committed to becoming the best, equitable organisation we can be.

Day after day, our OHUK family adapted, adjusted, scaled up, sacrificed, and delivered. That’s why when we look back on 2020, we also feel thankful: for our team’s tireless commitment, and for your generous support of their work.

MIRACLE HERO FUND.

The needs of children and vulnerable families in the developing world can be vast and complex. Through our miracle hero fund, we are able to help when needs arise. These include providing safe drinking water, distributing mosquito nets, funding life-saving medical assistance, setting up programmes to prevent malnutrition and providing emergency relief after a disaster.

Some examples this year have been providing urgent assistance to four orphaned boys who lost their home and everything in it when a fire consumed their home, funding many life saving medical treatment costs, re-homing a family in need, bicycles for children who’s commute to school is over 10km and emergency food aid.



WAYS TO HELP.

Volunteer with us; You can make a difference and, as a volunteer, you can see the effects first-hand. Come visit us; We welcome you coming to stay with us. You are welcome to come as a volunteer to help build, bring your skills as an intern or just come live life alongside us.

Sign up to make a recurring donation; We are forever grateful for support from our sponsor family. Sustainable giving in the form of a small monthly donation helps us plan ahead for the future. If you are currently unable to become a sponsor or a partner, you can still help us share our mission. We are so appreciative of those who spread the word.



OUR FUTURE PLANS.

OHUK is enormously delighted with the achievements it has made over the past year and the positive impact we continue to have on rural communities across Northern Uganda, but we know there is still more work to be done. Our plan is to extend our reach. We have many ideas of how to build on this work and we have developed a 3 year work plan and budget to see many children and families of Northern Uganda live an empowered life. Through the course of 2020 this plan has been agreed and is supported by the Government of Uganda.

We simply want to reach more children and families. To allow freedom to exercise basic human rights to a secure food supply, income, education, health and equality. Learning is at the heart of our values.

We strive for the highest possible standards in our work, and encourage a culture of constant learning and improvement. Our biggest lesson has been the importance of involving existing structures, such as community groups and local authorities at all stages. This means people have ownership.

Our key aims moving forward are enhancement of educational environments & opportunities, specifically engaging young people in our programmes. Improved food, nutrition, income security and medical provision for vulnerable children and families (families in poverty). Our desire is to see an increase in the proportion of households who have access to food all year.

Access to recreational facilities to improve well being, reduce stress factors and improved mental health. Enhancing skill levels & relieving unemployment through operational, hands on building opportunities & a vocational skills school. To provide educational sponsorship to more vulnerable children.

This is a time of uncertainty and change, but throughout it all, we have seen so many incredible examples of just how connected we really are and how much unity and hope matter. We have seen more kindness, more consideration, more respect and love. Each of you are such wonderful examples to us of how much hope there is of people reaching out to each other and being a force of love in action.

THANK YOU FOR BEING A PART OF THE ORDINARY HERO UK FAMILY!





CHARITY COMMISSION ^{Her Majesty's}
FOR ENGLAND AND WALES

ORDINARY HERO UK

1182592
1182592

Receipts and payments accounts

CC16a

For the period from	1 st January 2020	To	31st December 2020
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Donations	21,889	3,760	-00	25,649	-00
Fundraising	10,143	-00	-00	10,143	-00
	-	-00	-00	-00	-00
	-	-00	-00	-00	-00
	-	-00	-00	-00	-00
	-	-00	-00	-00	-00
	-	-00	-00	-00	-00
	-	-00	-00	-00	-00
Sub total (Gross income for AR)	32,032	3,760	-00	35,792	-00
A2 Asset and investment sales, (see table).					
	-	-	-	-00	-
	-	-	-	-00	-
Sub total	-	-	-	-00	-
Total receipts	32,032	3,760	-	35,792	-
A3 Payments					
Primary Activity Costs	21,928	3,760	-00	25,688	-00
Fundraising Costs	3,665	-00	-00	3,665	-00
Bank charges	700	-00	-00	700	-00
Office costs	1,228	-00	-00	1,228	-00
	-	-00	-00	-00	-00
	-	-00	-00	-00	-00
	-	-00	-00	-00	-00
	-	-00	-00	-00	-00
Sub total	27,521	3,760	-00	31,281	-00
A4 Asset and investment purchases, (see table)					
	-	-	-	-00	-
	-	-	-	-00	-
Sub total	-	-	-	-00	-
Total payments	27,521	3,760	-	31,281	-
Net of receipts/(payments)	4,511	-00	-00	4,511	-00
A5 Transfers between funds	-	-00	-00	-00	-00
A6 Cash funds last year end	5,158	-00	-00	5,158	-00
Cash funds this year end	9,669	-00	-00	9,669	-00

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds				
	Cash At Bank	9,669	-00	-00
		-00	-00	-00
		-00	-00	-00
	Total cash funds	9,669	-00	-00

(agree balances with receipts and payments account(s))

OK

OK

OK

04/04/2022

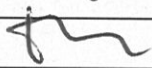
	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-00	-00	-00
		-00	-00	-00
		-00	-00	-00
		-00	-00	-00
		-00	-00	-00
		-00	-00	-00

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-00	-00
			-00	-00
			-00	-00
			-00	-00
			-00	-00

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-00	-00
			-00	-00
			-00	-00
			-00	-00
			-00	-00
			-00	-00
			-00	-00
			-00	-00
			-00	-00

	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-00	
			-00	
			-00	
			-00	
			-00	

Signed by one or two trustees
on behalf of all the trustees

Signature	Print Name	Date of approval
	ELIE McVICKAR	1/4/22

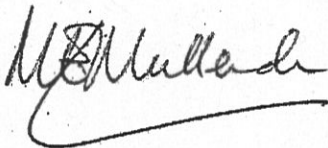
Michael E Mullender
14 Kingsley Avenue
Milnthorpe
Wakefield
WF2 7EA

28th March 2022

Independent Examination of Charity Accounts
Ordinary Hero UK – Charity Number 1182592

I have completed my examination of the 2019/2020 accounts of Ordinary Hero UK. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in any material respect the accounting records were not kept in accordance with the Charities Act.

I confirm that I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

A handwritten signature in black ink, appearing to read 'M Mullender', with a long horizontal flourish extending to the right.

Michael Mullender

2. Checklist

The Directions and documentation		Step done?	Working paper reference
Direction 1: Check whether the charity is eligible to have an independent examination			
Checked the charity audit threshold applying to the accounts to be reviewed		✓	
Checked an audit is not required for any other reason		✓	
Confirmed the charity is eligible for independent examination		✓	
Confirmed the amount of the charity's income to figure shown the accounts (including any branches) and confirmed that income and assets are below the audit threshold or, if applicable, obtained a copy of the letter from the Commission approving an audit dispensation		✓	
If the charity has one or more subsidiaries confirmed that group accounts are not required by law		✓	
If a charitable company checked that the audit exemption statement has been made		✓	
If applicable, rechecked the threshold calculation during the examination		✓	
If the charity's income is more than £250,000 confirmed that the examiner is a member of one of the listed bodies		✓	
If applicable, informed the trustees that the charity is not eligible for an independent examination		✓	
If receipts and payments accounts have been prepared, checked that the charity's gross income is less than £250,000 and that it is not a company		✓	
If receipts and payments accounts have been prepared, check that there is no requirement to prepare accruals accounts in the charity's governing document or for any other reason		✓	
If applicable, informed the trustees that the charity is not eligible to prepare receipts and payments accounts		✓	
Direction 2: Check for any conflict of interest that prevents the examiner from carrying out their independent examination			
Confirmed that there are no close personal relationships with the trustees that compromise independence		✓	
Confirmed as having no the day to day involvement in the administration of the charity		✓	
If providing other services to the charity then confirmed that all the criteria in Direction 2 necessary for independence are met		✓	
Identified that there are no circumstances in the examiner's judgment that would reasonably lead to the perception that the examiner is not independent		✓	

The Directions and documentation	Step done?	Working paper reference
Considered whether sufficiently skilled to carry out the examination and, where required, confirmed membership of a listed body	✓	
If applicable, informed the trustees that you are not eligible to carry out the independent examination	✓	
Direction 3: Record your independent examination		
File of working papers prepared to document the work undertaken (see the Direction for guidance on key working papers)	✓	
Evidence of appointment on file	✓	
If issued, letter of engagement signed by the trustees on file	NOT ISSUED	
Documentation of steps required by Direction 1 are all done	✓	
Documentation that steps required by Direction 2 are all done	✓	
Analytical review documented	✓	
Areas of concern identified and noted whether these were resolved or if unresolved and significant have included them in the examiner's report	✓	
Verification and vouching procedures undertaken and any checks made are on file	✓	
Copy of approved accounts on file	NOT APPLICABLE	
Copy of trustees' annual report on file	✓	
Copies of information relied upon as part of the examination are on file	✓	
If applicable, copies of written assurances given	NOT APPLICABLE	
Recorded the conclusions drawn as an outcome of the independent examination that support the examiner's report are on file	✓	
Recorded any matters of material significance about which a report must be made direct to the Commission	NOT APPLICABLE	
Recorded whether to exercise discretion and report on relevant matters direct to the Commission	NOT APPLICABLE	
Direction 4: Plan your independent examination		
Obtained an understanding of the charity's constitution, objectives, organisational structure, the funds managed, its activities and accounting records and systems	✓	
Planned specific examination procedures appropriate to the circumstances of the charity	✓	
Reviewed whether any areas for improvement were advised to the trustees in the previous year's independent examiner's report (or audit report and management letter) and looked to see if any action taken	✓	
Considered the financial risks identified and, where accruals accounts prepared, considered whether the trustees have evidence that shows that the charity is a going concern	✓	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	

The Directions and documentation	Step done?	Working paper reference
Direction 5: Check that accounting records are kept to the required standard		
Checked that accounting records have been kept are complete and considered if they have been kept to the required standard	✓	
Asked the trustees about how they ensure the accounting records are complete	✓	
If corrections made or records created during the examination, the trustee approval for these has been sought and obtained	✓	
Asked the trustees if they carried out a review of the charity's internal financial controls in the year reported	✓	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
Direction 6: Check that the accounts are consistent with the accounting records		
Compared the accounts with the underlying accounting records	✓	
Checked some entries from the listing of transactions of income and expenditure to vouchers such as invoices, bank statements, and receipts.	✓	
If applicable, confirmed that the trustees have taken the necessary steps to ensure that restricted or endowed funds are correctly reported in the accounts	✓	
If additional checks were necessary, the evidence was found that showed the accounting record was complete, voucher present, and both supported the entry in the accounts	✓	
Direction 7: If the accounts are prepared on an accruals basis and one or more related party transactions took place the examiner must check if these were properly disclosed in the notes to the accounts		
Checked that the disclosures required by the SORP have been made and are complete	NOT APPLICABLE	
Considered whether there are any implications for the examiner's report and reporting to the Commission	✓	
If receipts and payments accounts prepared and a related party transaction note was provided, then checked the note for any implications for the examiner's report	NOT APPLICABLE	
Direction 8: Check the reasonableness of the significant estimates and judgments and accounting policies used in accounting for the types of fund held and in the preparation of the accounts		
Checked with the trustees that the separate funds of the charity have been correctly accounted for and reported correctly in the accounts	✓	
Checked the reasonableness of any significant estimates or judgments that have been made in preparing the accounts	✓	

The Directions and documentation	Step done?	Working paper reference
Where accruals accounts are prepared, checked that the accounting policies adopted are consistent with the SORP and are appropriate to the activities of the charity	NOT APPLICABLE	
Where accruals accounts are prepared, checked that the accounts were prepared on a going concern basis	NOT APPLICABLE	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
Direction 9: The examiner must check whether the trustees have considered the financial circumstances of the charity at the end of the reporting period and, if the accounts are prepared on an accruals basis, check whether the trustees have made an assessment of the charity's position as a going concern when approving the accounts		
Asked the trustees whether they expect the charity to be able to settle outstanding invoices, bills and commitments as and when they fall due	✓	
Asked the trustees about the reserves policy and the adequacy of the level of reserves held	✓	
Where accruals accounts are prepared, checked that the trustees' have made an assessment of going concern and that their assessment is reasonable given the information available	NOT APPLICABLE.	
Where accruals accounts are prepared, checked that the SORP's disclosures about going concern have been made	NOT APPLICABLE.	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
Direction 10: Check the form and content of the accounts		
Where receipts and payments accounts have been prepared, checked that the charity can lawfully prepare such accounts, that all the accounting statements are present and that the funds of the charity are correctly identified	✓	
Where accruals accounts are prepared, checked that they comply with the SORP and applicable accounting standard	NOT APPLICABLE.	
If the charity is a company, checked that the accounts also comply with the applicable company law requirements	NOT APPLICABLE.	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
Direction 11: Identify items from the analytical review of the accounts that need to be followed up for further explanation or evidence		
Carried out an analytical review	✓	

The Directions and documentation	Step done?	Working paper reference
Following the analytical review, selected material items in the accounts for further explanation or supporting evidence	✓	
If the accounts could be materially misstated, additional checks were undertaken and the examiner is satisfied that the item(s) identified were satisfactorily explained and correctly included in the accounts	✓	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
Direction 12: Compare the trustees' annual report with the accounts		
Checked that any figure for reserves quoted in the trustees' annual report is not materially inconsistent with the accounts	✓	
Compared the trustees' annual report with the accounts for any material inconsistency	✓	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
Direction 13: Write and sign the independent examination report		
Reviewed the conclusions from the independent examination	✓	
Considered whether the examination has identified a matter of concern that should be reported in the examiner's report	✓	
Checked that the examiner's report covers all of the matters required	✓	
If relying on the work of others in undertaking the independent examination, the examiner is fully satisfied with their work and that work has been fully documented	✓	
Signed and dated the examiner's report	✓	
Reported matters of material significance direct to the Commission	✓	
Exercised discretion and reported relevant matters direct to the Commission	✓	

M. E. Mullender

M. E. MULLENDER

28/3/22

**Michael E Mullender
14 Kingsley Avenue
Milnthorpe
Wakefield
WF2 7EA**

28th March 2022

**Independent Examination of Charity Accounts
Ordinary Hero UK – Charity Number 1182592**

I have completed my examination of the 2019/2020 accounts of Ordinary Hero UK. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in any material respect the accounting records were not kept in accordance with the Charities Act.

I confirm that I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

A handwritten signature in black ink, appearing to read 'ME Mullender', with a long horizontal flourish extending to the right.

Michael Mullender

2. Checklist

The Directions and documentation		Step done?	Working paper reference
Direction 1: Check whether the charity is eligible to have an independent examination			
Checked the charity audit threshold applying to the accounts to be reviewed		✓	
Checked an audit is not required for any other reason		✓	
Confirmed the charity is eligible for independent examination		✓	
Confirmed the amount of the charity's income to figure shown the accounts (including any branches) and confirmed that income and assets are below the audit threshold or, if applicable, obtained a copy of the letter from the Commission approving an audit dispensation		✓	
If the charity has one or more subsidiaries confirmed that group accounts are not required by law		✓	
If a charitable company checked that the audit exemption statement has been made		✓	
If applicable, rechecked the threshold calculation during the examination		✓	
If the charity's income is more than £250,000 confirmed that the examiner is a member of one of the listed bodies		✓	
If applicable, informed the trustees that the charity is not eligible for an independent examination		✓	
If receipts and payments accounts have been prepared, checked that the charity's gross income is less than £250,000 and that it is not a company		✓	
If receipts and payments accounts have been prepared, check that there is no requirement to prepare accruals accounts in the charity's governing document or for any other reason		✓	
If applicable, informed the trustees that the charity is not eligible to prepare receipts and payments accounts		✓	
Direction 2: Check for any conflict of interest that prevents the examiner from carrying out their independent examination			
Confirmed that there are no close personal relationships with the trustees that compromise independence		✓	
Confirmed as having no the day to day involvement in the administration of the charity		✓	
If providing other services to the charity then confirmed that all the criteria in Direction 2 necessary for independence are met		✓	
Identified that there are no circumstances in the examiner's judgment that would reasonably lead to the perception that the examiner is not independent		✓	

The Directions and documentation	Step done?	Working paper reference
Considered whether sufficiently skilled to carry out the examination and, where required, confirmed membership of a listed body	✓	
If applicable, informed the trustees that you are not eligible to carry out the independent examination	✓	
Direction 3: Record your independent examination		
File of working papers prepared to document the work undertaken (see the Direction for guidance on key working papers)	✓	
Evidence of appointment on file	✓	
If issued, letter of engagement signed by the trustees on file	NOT ISSUED	
Documentation of steps required by Direction 1 are all done	✓	
Documentation that steps required by Direction 2 are all done	✓	
Analytical review documented	✓	
Areas of concern identified and noted whether these were resolved or if unresolved and significant have included them in the examiner's report	✓	
Verification and vouching procedures undertaken and any checks made are on file	✓	
Copy of approved accounts on file	NOT APPLICABLE	
Copy of trustees' annual report on file	✓	
Copies of information relied upon as part of the examination are on file	✓	
If applicable, copies of written assurances given	NOT APPLICABLE	
Recorded the conclusions drawn as an outcome of the independent examination that support the examiner's report are on file	✓	
Recorded any matters of material significance about which a report must be made direct to the Commission	NOT APPLICABLE	
Recorded whether to exercise discretion and report on relevant matters direct to the Commission	NOT APPLICABLE	
Direction 4: Plan your independent examination		
Obtained an understanding of the charity's constitution, objectives, organisational structure, the funds managed, its activities and accounting records and systems	✓	
Planned specific examination procedures appropriate to the circumstances of the charity	✓	
Reviewed whether any areas for improvement were advised to the trustees in the previous year's independent examiner's report (or audit report and management letter) and looked to see if any action taken	✓	
Considered the financial risks identified and, where accruals accounts prepared, considered whether the trustees have evidence that shows that the charity is a going concern	✓	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	

The Directions and documentation	Step done?	Working paper reference
Direction 5: Check that accounting records are kept to the required standard		
Checked that accounting records have been kept are complete and considered if they have been kept to the required standard	✓	
Asked the trustees about how they ensure the accounting records are complete	✓	
If corrections made or records created during the examination, the trustee approval for these has been sought and obtained	✓	
Asked the trustees if they carried out a review of the charity's internal financial controls in the year reported	✓	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
Direction 6: Check that the accounts are consistent with the accounting records		
Compared the accounts with the underlying accounting records	✓	
Checked some entries from the listing of transactions of income and expenditure to vouchers such as invoices, bank statements, and receipts.	✓	
If applicable, confirmed that the trustees have taken the necessary steps to ensure that restricted or endowed funds are correctly reported in the accounts	✓	
If additional checks were necessary, the evidence was found that showed the accounting record was complete, voucher present, and both supported the entry in the accounts	✓	
Direction 7: If the accounts are prepared on an accruals basis and one or more related party transactions took place the examiner must check if these were properly disclosed in the notes to the accounts		
Checked that the disclosures required by the SORP have been made and are complete	NOT APPLICABLE	
Considered whether there are any implications for the examiner's report and reporting to the Commission	✓	
If receipts and payments accounts prepared and a related party transaction note was provided, then checked the note for any implications for the examiner's report	NOT APPLICABLE	
Direction 8: Check the reasonableness of the significant estimates and judgments and accounting policies used in accounting for the types of fund held and in the preparation of the accounts		
Checked with the trustees that the separate funds of the charity have been correctly accounted for and reported correctly in the accounts	✓	
Checked the reasonableness of any significant estimates or judgments that have been made in preparing the accounts	✓	

The Directions and documentation	Step done?	Working paper reference
Where accruals accounts are prepared, checked that the accounting policies adopted are consistent with the SORP and are appropriate to the activities of the charity	NOT APPLICABLE	
Where accruals accounts are prepared, checked that the accounts were prepared on a going concern basis	NOT APPLICABLE	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
Direction 9: The examiner must check whether the trustees have considered the financial circumstances of the charity at the end of the reporting period and, if the accounts are prepared on an accruals basis, check whether the trustees have made an assessment of the charity's position as a going concern when approving the accounts		
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Direction 10: Check the form and content of the accounts		
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Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
Direction 11: Identify items from the analytical review of the accounts that need to be followed up for further explanation or evidence		
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Compared the trustees' annual report with the accounts for any material inconsistency	✓	
Noted any implications for the examiner's report and for separate reporting to the Commission	✓	
Direction 13: Write and sign the independent examination report		
Reviewed the conclusions from the independent examination	✓	
Considered whether the examination has identified a matter of concern that should be reported in the examiner's report	✓	
Checked that the examiner's report covers all of the matters required	✓	
If relying on the work of others in undertaking the independent examination, the examiner is fully satisfied with their work and that work has been fully documented	✓	
Signed and dated the examiner's report	✓	
Reported matters of material significance direct to the Commission	✓	
Exercised discretion and reported relevant matters direct to the Commission	✓	

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28/3/22