

**Centre of Change Counselling and Mentoring Service**  
**Trustee's Report 2021**

Operations have been severely impacted by the covid-19 pandemic, and its aftermath, over the year.

The focus of operations is on those young people who may be at risk of exclusion, or who have already been excluded from school, as well as those at risk of offending or ex-offenders. Priority is also put on those who are struggling with mental health issues and who find it difficult to access other services.

The primary objective of the organisation is to deliver counselling and mentoring to young people between the ages of 10 – 25 years old within the Fieldway and New Addington area, as these areas are deemed the most deprived wards in the borough of Croydon and are well known for high rates of deprivation, poverty, social exclusion, isolation, high unemployment and high crime rates. However, in accordance with the parameters of the charity's constitution, support is also available to any other family members, and geographically the reach extends to the entire Croydon borough. Typically, service users access a minimum of 3 months counselling to tackle a range of mental health issues; they can also use the mentoring provision to help establish strategies and practical support in making better life choices to shape more positive and productive futures. All counselling and mentoring programmes are bespoke to individual needs.

Expenditure exceeded income by £10,691 resulting in an accumulated deficit of £7,012.

During the year, we received funding totalling £7,910 from 2 organisations enabling Centre of Change to continue employing one full-time employee to maintain the services provided to clients.

**Centre of Change Counselling and Mentoring Service  
Financial Statement**

Draft (unaudited) Draft (unaudited)  
at 6/10/2022

**1 Jan - 31 Dec**

	<b>2020 12 months £</b>	<b>2021 12 months £</b>
<b>Income:</b>		
Counselling	10,212	10,519
Tutoring	204	375
MOPAC	4,189	0
Funding	9,510	7,910
Donations	50	0
<b>Total Income</b>	<b>24,165</b>	<b>18,804</b>
<b>Expenditure:</b>		
Accountancy	0	72
Admin costs	0	675
Insurance	346	365
Staff costs	14,865	24,679
Counselling	6,465	0
Supervision	900	0
Travel	30	48
Telephone	1,157	973
Internet	361	0
IT costs	0	1,821
Publicity	555	673
Audit	1,000	0
Stationary	12	0
Refreshments	0	190
<b>Total Expenditure</b>	<b>25,691</b>	<b>29,495</b>
<b>Surplus/(Deficit):</b>		
Current year	(1,526)	(10,691)
Brought forward	5,205	3,679
<b>Carried forward</b>	<b>3,679</b>	<b>(7,012)</b>
<b>Assets/Liabilities</b>		
<b>Cash and bank:</b>		
Cash in bank	20,230	2,851
Debtors	3,531	1,720
Petty cash	35	35
<b>Cash and cash equivalents</b>	<b>23,796</b>	<b>4,606</b>
Deferred Income - Funding	(17,940)	0
Payroll NET	0	(476)
Payroll TAX	0	(7,598)
Payroll STU LOAN	0	(1,367)
Accruals	(2,177)	(2,177)
<b>Net Liabilities</b>	<b>(20,117)</b>	<b>(11,618)</b>
<b>Net Assets/Liabilities</b>	<b>0</b>	<b>0</b>