

STREETVET

England & Wales · Charity number 1181527

Details

Status Registered

Legal form CIO

Registered 2019-01-11

Register [View on the Charity Commission register](#)

Contact

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Activities

Objects: 1. THE RELIEF OF POVERTY OF THE PEOPLE WHO ARE HOMELESS, FACING HOMELESSNESS OR ROUGH SLEEPERS WHO ARE IN NEED, HARDSHIP AND DISTRESS ON ACCOUNT OF THEIR SOCIAL AND ECONOMIC CIRCUMSTANCES, IN PARTICULAR BUT NOT EXCLUSIVELY BY THE PROVISION OF VETERINARY CARE FOR THEIR COMPANION ANIMAL.2. TO PROMOTE HUMANE BEHAVIOUR TOWARDS ANIMALS BY PROVIDING APPROPRIATE CARE, PROTECTION, TREATMENT AND SECURITY FOR ANIMALS WHICH ARE IN NEED OF CARE AND ATTENTION.

Activities: To provide free accessible veterinary care to animals belonging to those experiencing homelessness, the vulnerable and those in crisis

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Disability, The Prevention Or Relief Of Poverty, Animals, Other Charitable Purposes
- **Who:** Children/young People, People With Disabilities, Other Defined Groups, The General Public/mankind

Geography

- Scotland
- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£1,064,701	£1,009,055	£591,373	13
2024-03-31	£1,273,386	£1,146,543	£535,727	13
2023-03-31	£998,256	£954,644	£384,793	9
2022-03-31	£698,130	£668,925	£341,181	5
2021-03-31	£627,221	£557,512	£311,976	3

Trustees

Name	Role	Appointed
NICKI GLEN	Chair	2021-05-04
Chin Chooi Lim		2021-11-10
Clare Davis		2024-04-09
Edward Jaffa		2024-04-09
Martin Percival		2026-04-21
Naomi Joy Abigail Schweitzer		2023-01-30
Peter Gorbert		2026-03-19
Vanessa Howie		2025-09-01

Accounts



StreetVet

Charity Number: 1181527 (England & Wales)

Charity Number: SC052940 (Scotland)

Annual Report And Audited Financial Statements 2025

For the period ended 31 March 2025

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Our purpose

To protect the human-animal bond.

Our vision

To support the wellbeing of all pets and their owners experiencing homelessness.

Our mission

To provide free vet care to the pets of those experiencing homelessness.

To protect the human-animal bond, keeping pets and their owners together wherever possible.

Our values

Compassionate – we show kindness to all, from a pet or owner, to our colleagues and supporters. We work as a team, enabling vets and vet nurses to re-connect with their vocation.

Approachable – we go to where people need us most. Life isn't easy but a friendly face that listens helps to build trust. Our community is always ready to do our best to support our owners and their pets.

Respectful – we are honest, considerate, aware of boundaries and keep to our word. We treat everyone fairly.

Empathetic – we understand the power of pets and the positive impact they can have on our lives. We use our knowledge and skills to help keep our clients and their pets together.

Welcome from our Chair

Welcome to StreetVet's 2024-25 Annual Report.

This year has been both challenging and transformative, as we continue to grow and enhance our services for those experiencing homelessness alongside their pets.

Our marketing and fundraising teams have continued with their inspiring initiatives that have not only raised vital funds but also united people who share our passion for the positive impact of pets in our lives. Meanwhile, our clinical and support teams have worked tirelessly to meet the increasing demands from our Outreaches and Out of Area services. Our ultimate goal remains the same—to help individuals transition from street living to stability. To support this mission, our hostel scheme has flourished with increased number of hostels and established day centres.

None of these achievements would be possible without the unwavering commitment of our team, volunteers, trustees, supporters, and benefactors, whose dedication continues to make a difference in some of the most desperate circumstances on our streets. A heartfelt thank you to all.

Together, we can take pride in the progress we have made—changing lives for the better, both now and in the future.



Nicki Glen

Chair of Trustees

Welcome from our Chief Executive Officer

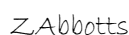
As we reflect on another impactful year, I am once again inspired by the remarkable strength and unity of the StreetVet community. Together, we've exceeded expectations, adapted to growing needs and continued to provide vital support to those who need it most.

This report is a celebration of empowered individuals; staff, partners, supporters, clients and their pets, and the hundreds of volunteers - coming together with compassion and determination to drive real change. Every pet supported, consultation delivered, and hostel or day centre onboarded speaks to your resilience, compassion, generosity, and unwavering commitment.

While this year brought new challenges, it also sparked fresh energy, innovation, and growth. With every StreetVet team member, supporter, and partner, we continue to build something truly meaningful and lasting. I am deeply grateful for the generosity, time, and dedication each of you brings. Because of you, StreetVet continues to evolve, innovate, and extend its reach—lifting barriers, forging connections, and ensuring no pet is left behind.

I am filled with optimism as we look ahead—knowing that with your support, we will keep growing our impact and advocating for those whose voices often go unheard.

Thank you for being there. You make StreetVet possible.



Zoe Abbotts

Chief Executive Officer

STREETVET

ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

The trustees present their report and the financial statements for the year ended 31 March 2025.

The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice —Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

REFERENCE & ADMINISTRATIVE INFORMATION

STREETVET

Charity number	1181527 (England & Wales), SC052940 (Scotland)
Registered office and operational address	c/o Irwin Mitchell LLP, 28 Tudor Street, London, EC4Y 0AY
Country of registration	England & Wales, Scotland
Trustees	Trustees who served during the year and up to the date of this report were as follows: Mrs Nicki Glen (Chair) Mr Sam Joseph FRCVS, resigned 17 May 2025 Mrs Chin Chooi Lim Ms Naomi Schweitzer Mr Liam McKinnon Ms Sarah Jenner Ms Emma Harrison, resigned 6 February 2025 Mr Edward Jaffa, appointed 9 April 2024 Ms Clare Davis (Vice-Chair), appointed 9 April 2024 Mrs Vanessa Howie, appointed 1 September 2025
Leadership Team	Zoe Abbotts, Chief Executive Officer Jade Statt, Clinical Director & Brand Ambassador Charlotte Fionda, Head of Fundraising, resigned 15 October 2024 Collette Sheaff, Head of Marketing Emma Harrison, Head of Volunteering, appointed 24 February 2025
Bankers	Barclays Bank Leicester Leicestershire LE87 2BB
Charity Auditors	Godfrey Wilson Limited Chartered accountants and statutory auditors 5th Floor Mariner House 62 Prince Street Bristol BS1 4QD

ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

STRUCTURE, GOVERNANCE & MANAGEMENT

StreetVet (“The Charity”) is a Charitable Incorporated Organisation, charity registration number 1181527 (England and Wales) and SC052940 (Scotland). The Charity is governed by a constitution embodying its rules and principles. The Charity registered with the Charity Commission on 11 January 2019 and the OSCR Scottish Charity Regulator on 10 November 2023.

Board of Trustees

StreetVet has a board of unpaid trustees, referred to as our Trustee Board. The Board meets a minimum of four times a year and acts as the charity’s governing body with powers to delegate day to-day management to the StreetVet Senior Leadership Team, as defined below. The agreed quorum is a minimum of 3 trustees. All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in the accounts.

Trustee Recruitment and Appointment

StreetVet Trustees are selected and appointed based on suitability, experience and commitment to the cause based on their skills and experience, both clinical and non-clinical, so that there is a good professional and cultural fit.

All new trustees are provided with an induction pack, which includes the charity's Memorandum of Association, a statement of trustee roles and responsibilities, conflict of interest policy and relevant guidance from the Charity Commission. The Chair meets with each new trustee individually and a programme of support and training is available for new trustees.

A trustee skills audit is conducted periodically to ensure the board maintains a well-rounded and comprehensive range of experience across its members.

Organisation Structure

The Senior Leadership Team (SLT), led by the CEO, is responsible for the day-to-day running of the charity under authority delegated by the Trustee Board to the CEO. The Senior Leadership Team proposes to the Trustee Board where the charity should invest its time, money and expertise. It proposes an annual budget to the Trustee Board for approval and monitors financial performance accordingly. Regular Trustee meetings took place during this reporting period to ensure clear understanding and oversight of the charity for all. The Trustees have assessed the risks to which the charity is exposed, those relating to the operations and finances of the charity and are satisfied that there are systems in place to mitigate exposure.

Related Parties and Relationships with other Organisations

StreetVet operates as an independent UK charity.

Remuneration Policy

StreetVet has a sustainable and consistent pay policy that meets the diverse requirements of the skills and experience needed and a pay practice that ensures that individual pay decisions are supported by a performance management process that applies to all employees in the organisation.

The objective of this policy is to ensure that StreetVet can attract and retain the right people with the right skills to deliver its work. The policy also ensures that the CEO, Senior Leadership Team and employees are

ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

provided with appropriate remuneration to encourage optimum performance and are rewarded in a fair and reasonable manner for their individual contributions to the overall success of the charity.

Key principles applicable to all levels of pay at StreetVet

- StreetVet encourages and rewards good performance.
- Individual pay is reviewed annually and takes into account performance, market conditions, any relevant new qualifications or skills developed and internal pay relativities.
- Annual pay budgets take into account affordability and economic trends.
- All national pay standards are met, including the National Living Wage.

The Charity reviewed staff salaries in March 2024 and found that salaries were competitive against sector recommendations.

OBJECTIVES & ACTIVITIES

The charity's main activities are described below. All its charitable activities focus on animal welfare and are undertaken to further StreetVet's charitable purposes for the public benefit.

StreetVet is a multi-award winning national charity delivering free accessible and essential veterinary care and services to the pets of people experiencing homelessness in multiple locations around the UK.

The focus of the charity is to help provide veterinary services to those who are experiencing homelessness, primarily those who would struggle to access veterinary care through other providers due to lack of mobility, finances or trust. The charity does this via outreaches, the StreetVet accredited hostel scheme and out of area referrals.

For many owners, particularly the most at risk and socially isolated, companion animals give them a purpose, reason and routine in their lives. Pet ownership is particularly challenging for homeless individuals because of exclusion from services, loss of mobility and financial cost implications. The causes of homelessness are complex and multifactorial, as are its consequences.

Our Purpose: To protect the human-animal bond

Our Vision: To support the wellbeing of all pets and their owner experiencing homelessness

Our mission:

To provide free vet care to the pets of those experiencing homelessness.

To protect the human-animal bond, keeping pets and their owners together wherever possible.

StreetVet support is accessible in three ways:

- 🐾 Attending StreetVet volunteer-delivered outreaches to receive veterinary help and support for their pet.
- 🐾 Referrals from the general public, organisations and individuals working with people experiencing homelessness and self-referrals.
- 🐾 StreetVet Accredited Hostel and Day Centre Scheme - helping owners and their pets to stay together, as well as support for hostel managers and staff to adopt and implement positive pet policies.

ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

Our team of 289 volunteer vets and registered veterinary nurses provide community vet care at regular scheduled stations on the streets and in hostels, often working alongside grass root organisations such as soup kitchens or health for the homeless. Regular stations are scheduled during the day, in the evenings or at weekends and generally last 1-2 hours. During these, we aim to provide any service which could normally be delivered in a veterinary consulting room, working in solidarity with owners who typically manage to provide for their pets admirably well despite their difficult circumstances. By gradually building rapport with at risk owners while their pets are healthy, we ensure they trust us with their pets' care when they fall ill or if they need to access addiction or other medical services.

We run outreaches in 23 locations: Birmingham, Bournemouth, Brighton, Bristol, Cambridge, Cornwall (St Austell, Truro, Newquay, Redruth, Falmouth & Penzance), Glasgow, Gloucester, Hertfordshire, London (Shoreditch, Islington & Camden), Norwich, Peterborough, Plymouth, Reading, Portsmouth and Swansea.

We also support pets referred to us outside these locations. These referrals come from members of the public, vet practices, social workers, hostel staff, police, dog wardens and the RSPCA to name a few. In cases such as these we support the owner and their pet by working with a local veterinary practice to provide the care they need, whilst covering the cost of the treatment. This significantly increases our outgoings as we do not have a team of volunteers on the ground to provide the preventative and reactive veterinary care, so most cases that are referred to us are costly emergency procedures.

The StreetVet Accredited Hostel Scheme is a 10 point scheme which offers support for hostels and temporary accommodation providers to adopt and implement positive pet policies. Benefits of the scheme include free accessible veterinary care to registered pets, staff training on how to work with animals, comprehensive temporary accommodation pet policy, telemedicine platform for virtual vet appointments, emergency boarding to allow those to attend medical appointments as needed, behavioural support, as well as a pet welcome pack, food, toys and treats for all registered pets. We have 38 accredited hostels under the scheme at the end of this reporting period which have supported over 187 pets and their owners. 2024-2025 has seen the pilot of StreetVet's Accredited Day Centre Scheme. The scheme provides support to day centres and hubs enabling them to become pet inclusive so owners are able to access essential services and support. At the end of the reporting period we have 10 accredited day centres across the South and East of the UK.

Charity Governance Code

The StreetVet Trustee Board operates under the principles of the Charity Governance Code.

The trustees review the aims, objectives and activities of the charity each year. This report looks at achievements and outcomes during the reporting period. The trustees report on the success of each key activity, noting how StreetVet's operations have benefitted local populations. The review helps trustees ensure the charity's aims and activities remain focused on its stated purposes.

Public Benefit

StreetVet exists to ensure that all pets belonging to people who are experiencing homelessness get the veterinary treatment and support they need and deserve, and ultimately live happy, healthy lives, free from the threat of unnecessary pain and lack of veterinary care.

Pets can play a vital role in keeping humans physically and mentally happy and healthy. We at StreetVet work hard to help to maintain the human-animal bond that is so important.

StreetVet charitable activities focus firmly on animal welfare, but we also believe our contributions towards public benefit (as defined by the Charity Commission) extend into the following areas:

ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

- 🐾 Helping pet owners experiencing homelessness, or those experiencing a housing crisis, to have peace of mind that they can get veterinary help and support for their pet should they need it.
- 🐾 We help owners and their pets to stay together, by encouraging homelessness service providers and temporary accommodation providers to sign up to the StreetVet Accredited Hostel Scheme to facilitate their ability to accept pets in their premises and become pet-inclusive.
- 🐾 Helping the general public and society as a whole, through providing a non-judgmental service to some of the most vulnerable adults at risk in our society.
- 🐾 Helping individuals to manage their mental and/or physical health problems with the companionship of their assistance pets.

Goals

StreetVet's vision is to ensure that all pets belonging to people experiencing homelessness will have access to essential veterinary care. This includes:

- 🐾 Improve the health, well-being and welfare of all pets belonging to people experiencing homelessness.
- 🐾 Increase our coverage in the UK to help more pets belonging to those experiencing homelessness.
- 🐾 Increase the number of pet-inclusive hostels to help pets and their owners find off the street accommodation.
- 🐾 To become a charity with full coverage across the UK and Ireland.
- 🐾 To be recognised as the "go to" volunteering platform within our sector in the UK.
- 🐾 To be recognised as the leading example in providing veterinary care and support for individuals experiencing homelessness.
- 🐾 To be recognised as best practice for providing veterinary support for accredited hostels.
- 🐾 To have a StreetVet advocate in every UK vet practice.

In order to achieve these goals we break them down in to a number of short-term objectives which are reviewed annually, these included:

- Continued implementation of a resilient, sustainable fundraising strategy.
- Continued negotiations with major funders on multi-year funding opportunities.
- Continued implementation of a robust, actionable marketing strategy to raise awareness of StreetVet and the work the charity does, whilst supporting fundraising to generate viable and diversified income streams.
- Implement the actions identified from the data protection gap analysis across the organisation.
- Implementing structure to maintain our outreach service delivery.
- Solidify StreetVet's main area of service delivery by increasing our "on the ground" support by opening 2 new locations this year.
- Refine the scope of service to maintain support in the out of area (OOA) model whilst managing service user expectations and ensuring the Clinical Team have the correct tools and resources.
- Continued embedding of the StreetVet Accredited Hostel Scheme and make it financially sustainable by 2026.
- Implement and pilot the StreetVet Accredited Day Centre Scheme. The scheme will provide support to day centres and hubs enabling them to become pet-inclusive so owners are able to access essential services and support during the day.

ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

- Develop and embed a robust volunteer programme to recruit enough volunteers to sustainably maintain our existing outreach locations, recruit new volunteers to set up the new locations and retain all existing active volunteers to support and guide new arrivals.
- Define and implement infrastructure to build resilience across each department to support the impact of growth across the organisation.
- Work on a research project.
- Embed a “no wrong door” policy – we are trusted contacts and have the ability to signpost to trusted organisations.
- Review and potential implementation of the “making every contact count” training methodology.
- Make steps to become a sustainable organisation, improving our environment, social impacts while balancing people, planet and patients.

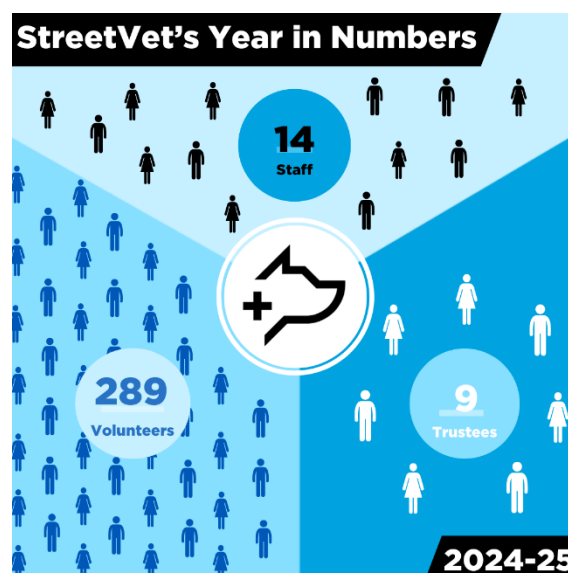
ACHIEVEMENTS & PERFORMANCE

During the financial period of 2024-2025 we had a trustee board of 9.

We welcomed 2 new trustees, Edward Jaffa and Clare Davis, to the board in April 2024. These trustees were recruited to fulfil specific skill sets, these include: legal and charity leadership which complement the existing trustee skills and experience. Emma Harrison resigned from the board in February 2025, bringing the number of trustees to 8 at the close of financial year 2024-2025.

We said goodbye to a couple of team members who moved on and also welcomed 3 new members of staff to the team. This brought the total number of StreetVet staff to 14 by the end of financial year 2024-2025.

Infographic shows during 2024-2025 StreetVet had 14 Staff, 9 Trustees, 289 Volunteers.

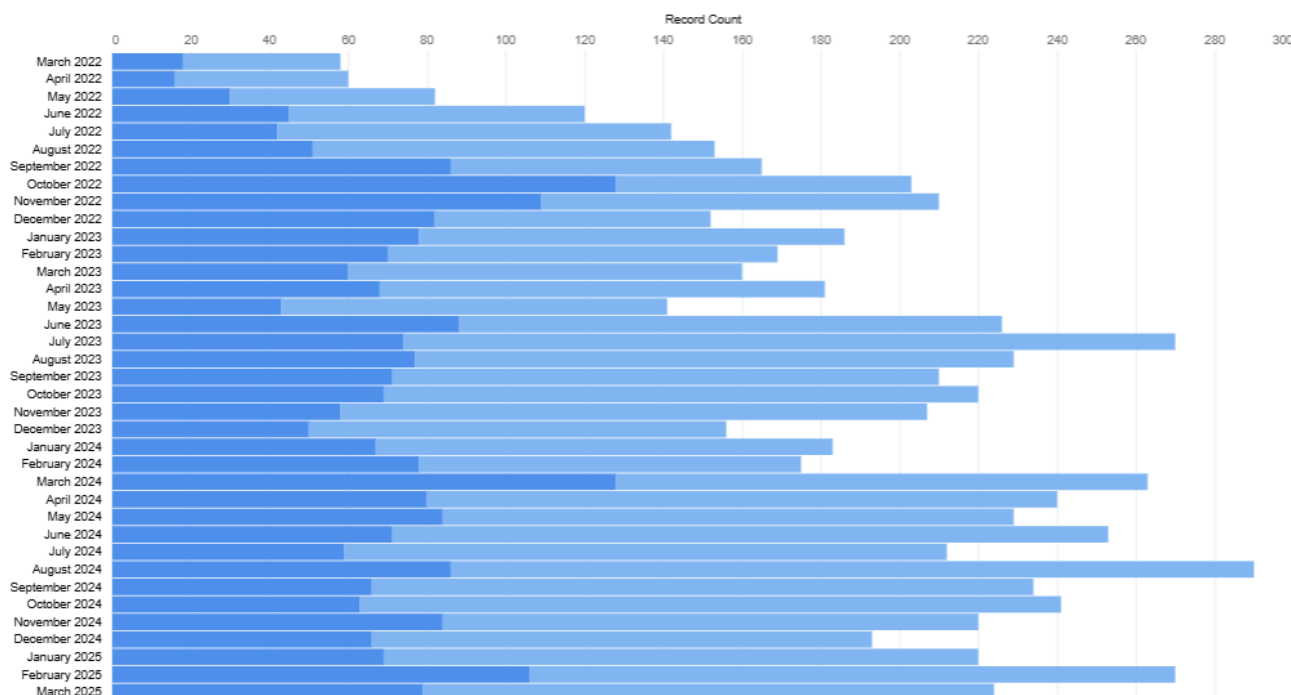


The Battersea Dogs and Cats Home grant funding continued to provide funding for the Head of Marketing, Head of Fundraising, Hostel Manager, Hostel Coordinator and 3 Clinical Case Coordinators until the end of January 2025. This continued support enabled us to focus on embedding the hostel scheme, providing more veterinary support to the pets who need us and to deliver our fundraising and marketing strategies.

StreetVet is an agile, pioneering small charity and demand for our support has continued to grow exponentially over the reporting period. In order to maintain the high level of clinical practice and efficiently manage the increasing demand for our services we recruited another full-time Clinical Case Coordinator focused solely on clinical case triage. This position was funded by Battersea Dogs and Cats Home.

The bar chart below shows the increase in requests for our service over the last four reporting periods. The darker blue indicates referrals to our service from an external party. The lighter blue indicates self-referrals to our service.

ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025



During the financial year 2024-2025, StreetVet:

- 🐾 Performed 1719 consultations, a 3% increase on the previous reporting period.
- 🐾 Registered 453 new patients, an 8% decrease on the previous reporting period.
- 🐾 Provided veterinary support for 65 out of area patients, a 30% decrease on the previous reporting period.
- 🐾 Provided veterinary support in over 45 out of area locations.
- 🐾 Accredited 22 new hostels on to our StreetVet Accredited Hostel Scheme (SVAH), an increase in the accreditation number from the previous reporting period of 47%.
- 🐾 Renewed 10 SVAH accreditations, an increase of 67% from the previous reporting period.
- 🐾 Supported 187 pets and owners in a StreetVet Accredited Hostel, an increase of 202% from the previous reporting period.

453 brand new patients were registered during 2024-2025. The infographic shows that the 453 new patients were made up of 390 dogs, 50 cats, 2 rabbits, 7 rats, 1 guinea pig, 1 hamster, 2 parrots.

This highlights the deep vulnerability of individuals affected by shifts in the housing market and the instability of accommodation provision across the UK.

65 out of area patients were looked after by 46 local veterinary practices with the treatment being funded by StreetVet.



ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

StreetVet conducted 1,719 consultations during this reporting period, which took the Charity over the 12,300 milestone to reach 12,329 total consults performed since inception. This figure grows weekly.

At the end of this reporting period StreetVet has 3,201 active patients on our records.

The infographic shows StreetVet's 2024-2025 impact at a glance.

23 outreach locations

289 volunteers

1,404 volunteering hours

22 new hostels became accredited

10 accredited day centres

187 pets supported in accredited hostels

453 brand new pets registered

3,201 pets supported

1,719 consultations performed



Current volunteer numbers at the end of the reporting period were 289. This number is significantly lower than the previous year because we did a data cleanse to ensure that we only had active volunteers listed on our system. We have migrated all our volunteer data to Salesforce, our new CRM. The volunteer data we now hold on Salesforce is accurate due to the data cleanse carried out before transitioning to this new CRM.

Volunteer recruitment was paused for several months (Q3/Q4) to allow for the transition of existing volunteer data over to Salesforce and due to the departure of the Volunteer Manager in August 2024. A new Head of Volunteering was appointed in February 2025 and plans made to review the existing volunteer onboarding process and re-open volunteer recruitment as soon as possible in Q1 of 2025-2026.

All volunteers were sent Safeguarding and GDPR Training provided by iHasco (funded by a grant). By providing relevant safeguarding and GDPR training to our volunteers, they will have more confidence and be better equipped to recognise safeguarding concerns/GDPR issues, know who/where to seek advice and support from and determine how best to handle safeguarding/GDPR situations that may arise during their volunteering.

We have highlighted a key challenge relating to volunteering. Several of our outreach locations rely on the same small group of volunteers for each outreach clinic that takes place therefore placing additional pressure on these volunteers. Therefore 2025-2026 plans will start by focusing on recruitment of additional volunteers for each outreach location to prevent continued over-reliance on certain volunteers. Beyond this, strategies to re-engage inactive volunteers will be investigated and implemented.

The StreetVet Accredited Hostel (SVAH) Scheme continues to receive a lot of interest from homelessness services and temporary accommodation providers nationally. A key barrier to accessing accommodation for those experiencing homelessness with a pet, is a lack of accommodation providers willing to accept pets. StreetVet aims to reduce the incidence of people with pets becoming "voluntarily homeless", where owners are given a heartbreaking ultimatum of either relinquishing their beloved pet in order to access accommodation or remain homeless. We believe that by supporting more hostels and temporary accommodation providers through the "StreetVet Accredited Hostel Scheme" we can help to set the "gold standard" for pets being accepted in hostels and other homelessness service providers. By enabling more

ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

accommodation settings to become pet-inclusive through our wraparound support for staff, owners and pets, we can help to support positive outcomes where owners and pets are housed together, and the human-animal bond is protected.

The SVAH scheme went live with pilot hostel DENS – The Elms in Hemel Hempstead in November 2020 and offered free, accessible veterinary care for pets whose owners are experiencing homelessness, as well as education and support for hostel managers and staff to adopt and implement positive pet policies.

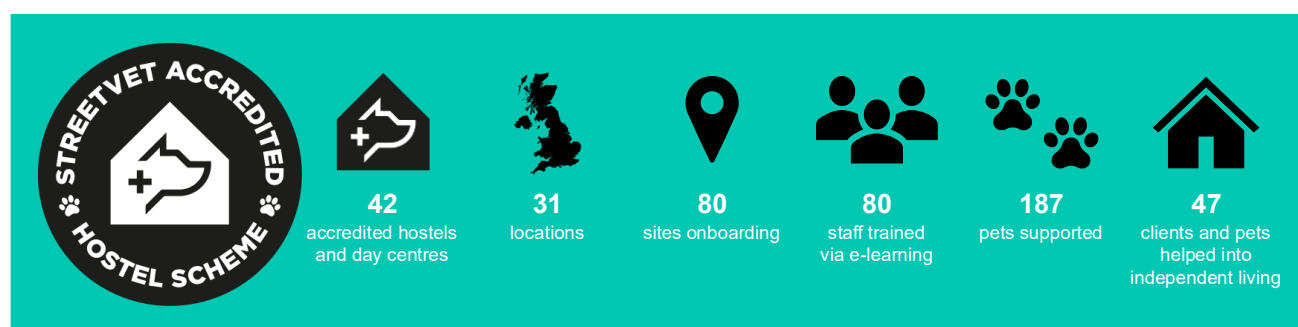
To make the scheme a success StreetVet engaged the support of several partners who generously offer pro bono or discounted services. Thanks goes to A-LAW, Ali Norden, Ancol, Animal Care, Animals at Home, Battersea Dogs and Cats Home, Blue Cross, Cotton Lives On, Ceva, Earth Animal, Eureka's, HELP FILM, ManyPets, Pawsquad, Pet Remedy, Purina, Scrumbles, The Big Dog Bed Company, The Print Agency, Vets Digital and Yellow Dog for enabling the dream to become a reality.

Our Hostel Team have worked tirelessly to make StreetVet's vision come to life, connecting with housing providers and organisations supporting homelessness all over the UK. The team have reaccredited 10 hostels and accredited a further 22 around the United Kingdom during this reporting period. During 2024-2025 StreetVet has cared for 187 pets within these hostels and several pets and their owners have since moved on to their own independent living accommodation. This brings the total number of pets supported by the SVAH scheme to 285. In January 2024, the first 'Hostel News' newsletter was launched to keep all hostel scheme partners, members and prospects informed about the latest news and developments in the scheme. This is now a regular communication piece which goes out every 6 months.

During 2024-2025 has seen the pilot of StreetVet's Accredited Day Centre Scheme. The scheme provides support to day centres and hubs enabling them to become pet-inclusive so owners are able to access essential services and support. At the end of the reporting period we have 10 accredited day centres across the South and East of the UK.

At the end of this reporting period, we have 79 hostels going through the onboarding process, with an estimated 158 pets to support and we have a further 12 new housing providers interested in accrediting. We are also continuing to work with Homeless Link, a national membership charity for organisations working directly with people who become homeless in England, to publish blogs and data about the StreetVet Accredited Hostel Scheme to their members. We were also selected by Homeless Link to run a collaborative workshop with another StreetVet Accredited Service at their March 2025 Conference highlighting the importance of pet-inclusive services, including a case study and discussion from an expert by experience and their dog.

Infographic for reporting period 2024-2025 (accredited number, locations and onboarding also includes day centres).



ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

This year has been one of both momentum and learning for the StreetVet Marketing Team. With a core team of just two people, we've achieved a great deal—despite our size—thanks to creativity, collaboration, and a deep commitment to StreetVet's mission. The year began with a key staff change, as we welcomed a new Marketing & Digital Executive just before the start of the new financial year. This transition brought some fresh energy to the team, while also requiring a period of adjustment and onboarding.

Our StreetVet Ambassadors continued to amplify our message across multiple platforms. Notably, Dr Sabrina Cohen-Hatton championed our cause through impactful media interviews and fundraising efforts—including a skydive—using her lived experience and authentic voice to connect with new audiences and reinforcing our values of compassion, approachable, respectful, empathetic (CARE).

This year, StreetVet saw steady growth across all social media platforms, except X (formerly Twitter), with all progress achieved organically. In an increasingly competitive and algorithm-driven digital landscape, this is a significant achievement for our small team and a testament to the strength of our content, community, and mission.

This reporting period saw the launch and continuation of several exciting partnerships, including brand collaborations that brought both funding and visibility from organisations like ManyPets, Tails.com, Earth Animal, Purina, Waggel, IVC Evidencia, Vet Partners, Animalcare, MSD Animal Health. These relationships have not only helped to support our core services but also helped us reach new audiences through co-branded content and shared campaigns.

Our marketing campaign highlight of the year was the Big Give Christmas Challenge 2024, where we exceeded our fundraising target of £50,000 in unrestricted funds by 9% across a campaign lasting just 7 days. The campaign involved a lot of forward planning, including securing our campaign pledge with one of our corporate partners, as well as careful planning and execution of storytelling, data usage, and design in a way that truly resonated with our supporters. While we saw strong engagement online, we also learned valuable lessons about timing and resource allocation in a small team that will inform future campaigns.

One of our proudest achievements this year was completing the final edits of our short film, StreetVet – Never Underestimate the Power of Pets, directed by Steph Keelan from S+O Media and funded by our corporate partner, Purina. The film was entered into the 2025 Smiley Charity Film Awards and went on to win Gold for Best Corporate Cause, a major highlight that recognised the impact of our work and the strength of our collaboration. The film will be available for public viewing at some point in 2025-2026.

We successfully transitioned our annual conference to a new venue, Coin Street Neighbourhood Centre, London, a venue much more aligned with StreetVet's values. As a social enterprise, Coin Street reinvests its income into community initiatives, reflecting a strong sense of social responsibility. StreetVet shares this ethos by addressing the intersection of homelessness and animal welfare, advocating for systemic change and support. Our presence at key industry events like BSAVA, London Vet Show and the Homeless Link Rough Sleeping Conference where we hosted a StreetVet workshop, also helped strengthen our professional network across the veterinary and homelessness sectors, and highlight our vital work and the services we offer to new audiences.

We are really excited for 2025-2026 and the opportunities that it will present.

To realise our strategic ambitions, we must continue to support and develop our staff and volunteers to be the best they can be. At the start of the reporting period we planned a series of free, supportive CPD opportunities that our staff and volunteers could utilise. These were all delivered and included: monthly reflective webinars, monthly clinical CPD and our annual StreetVet Conference in October 2024 which

STREETVET

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welcomed 240 in-person StreetVet volunteers, partners and supporters over two days of interactive workshops, inspirational talks and clinical lectures.

The annual StreetVet Conference is a CPD event open to all StreetVet volunteers and serves as our way of saying a heartfelt 'Thank You' for their time, commitment, and dedication. The event was hosted at the Coin Street Neighbourhood Centre, a social enterprise housing project, reflecting StreetVet's values of compassion, community, and social responsibility, making it a fitting new home for our flagship event. A highlight of the day was welcoming StreetVet ambassador Lorraine Kelly, who presented our annual Volunteer of the Year Awards. This year's winners were: Claire Willis (Vet Volunteer of the Year, StreetVet Norwich), Camilla Taylor (RVN Volunteer of the Year, StreetVet London), and Karis Matik (Support Volunteer of the Year, StreetVet Cornwall).

To further celebrate collaboration, the StreetVet Outreach Team Award returned for a second year, with StreetVet Cambridge being recognised for their outstanding teamwork. We also introduced a new honour, the StreetVet Special Recognition Award, to celebrate individuals outside our volunteer network who go above and beyond for our mission. The inaugural winners were Lucy Carter and the Animal Partnerships Team at Battersea Dogs and Cats Home, whose support has been truly exceptional.

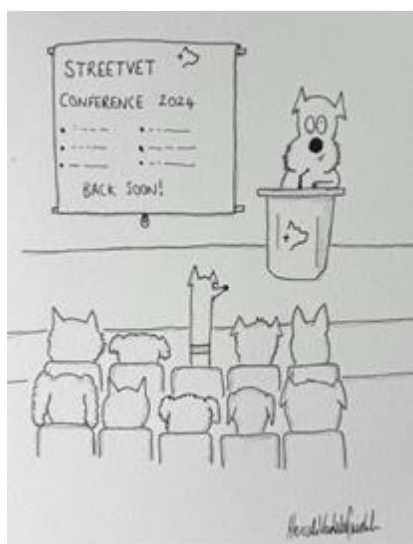


Image shows a black and white cartoon illustration by the artist Hercule Van Wolfwinkle of a dog at a conference, standing behind a podium with a StreetVet logo on, addressing an audience of seated animals. Behind the podium is a screen displaying the text "STREETVET Conference 2024 BACK SOON!".



Image shows a group of StreetVet volunteers and staff, smiling at the camera, wearing StreetVet uniform of black t-shirt with white StreetVet logo at the 2024 StreetVet conference.

Awards & Recognition

Over the past year, StreetVet has continued to be recognised for its unwavering commitment to delivering compassionate, high-quality veterinary care to those experiencing homelessness with their beloved pets. These awards are a testament to the dedication of our entire staff and volunteer team, the strength of our partnerships, and the impact of our mission.

Animal Star Awards (May 2024) - Highly Commended – Animal Star of the Year. Collette Sheaff, StreetVet's Head of Marketing & Fundraising, was honoured for her exceptional service and dedication to StreetVet's mission.

Homeless Link Excellence Awards (July 2024) - Winner – Excellent Support. StreetVet was awarded £3,000 to support staff development and wellbeing initiatives in celebration of this award win, StreetVet's first award win in the homelessness sector, which we are extremely proud of.

Acquisition International (July 2024) - Winner – Most Compassionate Veterinary Care Charity 2024 (UK). StreetVet was recognised for our holistic, empathetic approach to veterinary care.

Petplan & ADCH Animal Charity Awards (December 2024) - Nominee – Animal Charity Team of the Year. Whilst we didn't win on this occasion, receiving a nomination for this award celebrated the strength and unity of our dedicated team of staff and volunteers across the UK.

Vet Trust Award 2025 - (February 2025) - Winner – Most Admired Animal Charity. This was StreetVet's 6th consecutive year of winning this award, a continued testament to our leadership and impact in the veterinary sector.

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Smiley Charity Film Awards (March 2025) - Winner – Judges Award – Gold - Corporate Cause. StreetVet's new short film 'StreetVet – Never underestimate the power of pets' was recognised for its powerful real-life storytelling and social impact.

These recognitions not only celebrate our achievements but also help to amplify StreetVet's mission and the voices of those we support. They inspire us to keep pushing boundaries, advocating for change, and ensuring that no pet who is experiencing homelessness with their owner is left without the care they need and deserve.

To share the StreetVet story and provide deeper insights into our mission and the journeys of our clients through homelessness with their pets, we have been creating various forms of media. View some of our videos here to see the impact of our work and the difference we make in the lives of pets and their owners.

'StreetVet – Never underestimate the power of pets' Short Film Trailer

<https://www.streetvet.co.uk/streetvet/>

StreetVet Accredited Hostel Scheme: Supporting Veterans - Winston & his owners story

<https://youtu.be/BwzDcF8gSnA>

Challenges StreetVet has faced this year:

1. Staff and Volunteer burnout. The majority of our volunteers come from the veterinary profession and they repeatedly encounter long unsociable working hours, animal deaths, unexpected patient outcomes, client complaints, short-staffed teams and more - making it difficult for StreetVet to engage and recruit new volunteers. We have implemented a series of free, supportive CPD opportunities that our staff and volunteers can access to support them.
2. New outreach locations. StreetVet had planned to open two new locations in 24-25 but as a result of increased workload on existing team members due to the growth in demand and difficulty in securing interest from the towns and cities we have approached, we have moved this goal to 25-26. To set up a new location is very labour intensive and time consuming, and involves all internal departments as we need to recruit, onboard and mentor new volunteers and build relationships with vet practices, boarding kennels, taxi companies and local grassroot organisations such as soup kitchens, day centres and night shelters.



The key aims of 'The Forum' are:

- To mobilise efforts behind our common cause.
- To share knowledge and create best practice.
- To understand current geographical coverage and explore areas of need.
- To optimise resources and not duplicate services.
- To establish efficient referral processes between charities.
- To collate data and explore opportunities to participate in joint research.
- To explore opportunities to participate in joint funding applications, training and grants.

The Forum continues to be a quarterly staple in the calendar. Participants find it valuable to have a

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collaborative safe space where similar charities can connect to share experiences, best practices and be a sounding board for each other. We currently have 16 organisations involved.

FINANCIAL REVIEW

Income declined by 16% to £1,064,701 in 2024/2025 (2023/2024: £1,273,386), primarily due to a four-month vacancy in the fundraising role. This gap significantly hindered our capacity to drive income growth during a critical period.

We are deeply grateful to our loyal donors who continued to support the charity throughout this challenging year, contributing a total of £833,491 in 2024/2025 (2023/2024: £872,499), despite the financial pressures faced by many.

It wouldn't be possible to carry out the work we do without the generosity of our supporters – over 7,700 people donated to StreetVet in 2024/2025 (2023/2024: 6,600) – and our amazing volunteers who help in the delivery of our work.

Expenditure decreased by 12%, from £1,146,543 to £1,009,055, reflecting a strategic response to the 16% decline in income. As revenue targets fell short of cash flow forecasts, we introduced tighter expenditure controls to ensure strict financial discipline and avoid exceeding budget.

The final six months of 2024/2025 proved particularly challenging for the StreetVet team, as demand for our services remained high while our capacity to respond was constrained.

Our veterinary care costs decreased significantly to £261,739 in 2024/2025 from 2023/2024: £390,640, representing a 33% reduction, despite supporting more pets. This was largely achieved through the implementation of a system requiring clinical estimates for each procedure carried out at local veterinary practices. Additionally, the charity worked closely with veterinary corporate partners to secure charitable discounts and pro bono support, helping to reduce costs while maintaining service quality.

The charity has been awarded a number of successful grant applications throughout this reporting period.

Animal Friends (£2,500) - unrestricted

The Fine & Country Foundation (£500) – London storage costs

Movement for Good (£10,000) – Cornwall veterinary costs

Cornwall Community Foundation (£2,500) – Cornwall veterinary costs

Battersea Dogs & Cats Home (£102,227) - headcount for 7 staff members

Richer Sounds Foundation (£3,500) - team growth & development day, 12 March 2025

The Big Give Trust (£7,500) - unrestricted

The Calypso Browning Trust (£1,500) - unrestricted

Funder wishes to remain anonymous (£45,000) - unrestricted

Funder wishes to remain anonymous (£50,000) - website development and build

The Tula Trust (£1,000) - unrestricted

Arthur Camp Foundation (£50,000) - unrestricted

Battersea Dogs & Cats Home continued its funding support for seven StreetVet staff members until 31st January 2025. This invaluable funding came at a pivotal moment in StreetVet's journey, allowing us to expand operational capacity during a period of strained resources and developing infrastructure. With Battersea's support, we were not only able to meet rising demand, but also begin laying the foundations for a sustainable income stream—ensuring lasting impact for those we serve.

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Battersea Dogs and Cats Home also provides StreetVet with operational support. The core team at StreetVet has worked together with several different departments at Battersea including the Grants Team, Animal Partnerships Team, Marketing, Press, Branding and Communications Teams to support areas where StreetVet has needed help or to seek additional guidance or advice. The Battersea Academy which StreetVet has access to has also provided the team with valuable learning resources to help the continued professional development of staff members. Battersea Dogs and Cats Home has also continued to support StreetVet with kennelling and veterinary services over the course of this reporting period as well as providing ongoing storage facilities and meeting space when needed.

The charity also received two generous, restricted corporate donations during this reporting period.

Earth Animal (£25,000) for veterinary medication costs

The Billingshurst Club (£1,500) for out of area veterinary costs

The charity was also honoured to receive a £3,000 financial award from Homeless Link during this reporting period, in recognition of staff growth and development as part of the Homeless Link Excellence Awards.

StreetVet has also benefited from significant gifts in kind and pro bono work during the reporting period including, but not limited to, graphic design, PR, web design, social media marketing, legal advice, photography, videography, printing, software platforms, kennelling, veterinary medications, diagnostics, pet food, pet equipment and veterinary services. The estimated value of this totalled £202,140 over the financial year 2024-2025.

Principal risks and uncertainties

The Trustee Board is responsible for ensuring there are appropriate risk management and internal control systems in place to manage the major risks to which the charity is exposed. The organisation's risk register is a live document, regularly updated to ensure appropriate and active mitigations are implemented wherever possible. The full register, and in particular the principal risks, are regularly reviewed by the Board, including operational risks that could arise on outreaches and risks associated with financial controls.

Below are the principal risks for StreetVet as well as mitigating actions:

- Injury or serious incident involving volunteers or members of staff on outreach. Action: safeguarding training, implementation of a standard operating procedure, implementation of incident procedures, insurance cover and risk assessment reviews.
- Volunteer or staff compassion fatigue or burn out. Action: mental health training, implementation of mental health first aider, continuation of monthly reflective practice and risk assessment reviews.
- Veterinary risks. Action: training, implementation of incident procedures, insurance cover and risk assessment reviews.
- Loss of key funding. Action: deliver approved fundraising plan across a broad range of donors and manage cost base to stay within available means.

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Investment policy

StreetVet does not have any investments.

Reserves policy

As at the year end date the total funds of the charity were £591,373, of which £97,161 were restricted funds and £494,212 were unrestricted funds.

The aim of StreetVet's reserves policy is to ensure that the charity's ongoing activities are protected from unexpected fluctuations in its income and expenditure and ensure that the charity is not impacted by short-term financial shortfall. The charity is heavily reliant on voluntary donations to fund its charitable undertakings, which being uncertain sources of revenue may not always provide the necessary funds to cover essential costs.

The reserves held will enable the charity to meet its working capital requirements, protect the charity against income fluctuations, fund its strategic initiatives over the next year and protect the StreetVet operations against unplanned adverse events. This would allow for our activities to continue as normal during temporary falls in income and this level is deemed appropriate when considered alongside the major strategic and operational risks faced by the charity.

The StreetVet trustee board policy is to maintain a level of free reserves of between 4-6 months of 2024-2025 budgeted expenditure which equates to approximately £475,300 to £712,950.

As at 31 March 2025, the reserves stood at £488,272 which is comprised of its unrestricted net current assets which would be in line with our reserves policy.

The reserves policy is reviewed by the Trustees annually or as a change in financial situation requires.

FUNDRAISING

As a charity that receives no government funding (with the exception of The National Lottery coronavirus emergency government grant in 2020), we are reliant on the outstanding generosity of the general public, our supporters and our partners.

At StreetVet, we remain incredibly grateful to our donors, partners, grant-giving organisations and the general public for their support. In an uncertain economic landscape, we were prepared for fundraising challenges this reporting period, but several setbacks meant that it was tougher to secure income than had been expected. It is with thanks to our supporters that we remain able to meet increasing demand to care for the pets of those experiencing homelessness.

We began 2024-2025 with a dedicated Head of Fundraising in post. We faced several fundraising challenges in Q1, primarily difficulties sourcing unrestricted income. However, notable successes included finalising the Purina Better With Pets prize of £17,500 awarded in February 2024 and a new relationship with Waggel Insurance, contributing £5,000 to StreetVet each year. Waggel also generously sponsored the StreetVet DogDash fundraising event, a pilot of a 5km fun run with owners and their dogs in London, raising over £3,000 with potential to roll out to other locations next year.

Fundraising successes in Q2 included two StreetVet Ambassadors, Rory Cowlam and Sabrina Cohen-Hatton, alongside Sean McCormack, Head Vet at our corporate partner Tails.com taking on a skydive for StreetVet, raising over £4,200 between them. Our Official Fundraising Advocate, Hercule Van Wolfwinkle, also hosted

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'An Evening with Hercule' for StreetVet and Turning Tides and raised over £15,000, which was split equally between the two charities.

During the year, StreetVet was also selected as the Charity of the Year for Coastline Housing, raising over £16,000, and LiveWest, raising over £9,500 in unrestricted funding. These relationships also led to the accreditation of several Coastline Housing and LiveWest sites as part of the StreetVet Accredited Hostel & Day Centre Scheme. A further Charity of the Year Partnership with VetPartners secured over £49,000 through colleague fundraising, matched funds and sponsorship. We would like to extend our many thanks to Coastline Housing, LiveWest and VetPartners.

An honourable mention must go to ManyPets and IVC Evidensia, who continued to support StreetVet as their chosen Charity Partner.

The Head of Fundraising left the charity in October 2024 and from that point up until February 2025 StreetVet did not have a dedicated fundraising resource. The CEO, Clinical Director and Head of Marketing picked up as many fundraising responsibilities as possible but with limited capacity.

Despite significant challenges, fundraising successes in Q3 included the Sahara Trek in November 2024, the first international group challenge StreetVet has ever organised, raising £27,300 in unrestricted funding, and the Big Give Christmas Challenge in December 2024, which secured just under £55,000 including gift aid in unrestricted funds.

In Q4 a new dedicated StreetVet fundraising team was created – a Fundraising Manager was recruited in February 2025 and at the same time the Head of Marketing took on the role of Head of Marketing and Fundraising. As unrestricted income was significantly below projection at this time, one of the new Fundraising Manager's first initiatives was a mailing to small trusts and foundations in March 2025, securing an amazing £60,500 in unrestricted funding.

Prior to this mailing, 7 unsuccessful applications and 4 successful applications were made to grant-making bodies in the year, securing £20,500 in grant income. One of these grants was £3,000 as part of the Homeless Link Excellence Award and £3,500 from Richer Sounds, which funded the first ever team development away day for StreetVet's 14 members of staff. We were also awarded an unrestricted grant of £45,000 from funder who would like to remain anonymous and a £50,000 grant to fund StreetVet's new website build in 2025-2026 from funder who would like to remain anonymous.

With new fundraising resource in place, we look forward to FY25/26. As economic uncertainty continues to pose challenges to securing income, we are hugely thankful to all those who continue to support us.

StreetVet is committed to responsible and ethical fundraising. All activities comply with the Code of Fundraising Practice and UK data protection legislation. StreetVet subscribes to the policies of the Fundraising Regulator, which oversees fundraising activity. The Fundraising Regulator investigates and, where necessary, takes appropriate action in cases of public concern. Their advice helps us ensure our activity meets the expectations of our supporters and the wider public. Full details of the Fundraising Regulator and the codes of our fundraising practice can be found at www.fundraisingregulator.org.uk.

WAYS TO SUPPORT

It's only through the generosity of our supporters that we are able to provide care to all the pets referred to us each year.

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Donate You can make a one-off donation or set up a regular donation on our website at <https://donate.streetvet.org.uk/>.

Fundraising From sporting events, sponsored dog walks, pet photo competitions to bingo evenings — we can support you in your fundraising journey. Get in touch at fundraising@streetvet.org.uk.

Legacies & in memory If you're considering leaving a donation in your will or would like to raise money in memory of a pet or loved one, we can help. <https://www.streetvet.co.uk/leaving-a-legacy/>.

Partnerships Our work through partnerships with like-minded organisations makes a huge difference to StreetVet. Get in touch at marketing@streetvet.org.uk.

Volunteering Our dedicated vet, vet nurse and support volunteers make up the backbone of StreetVet . To find out more about our volunteering opportunities please visit <https://www.streetvet.co.uk/volunteer/> or email volunteer@streetvet.org.uk.

PLANS FOR FUTURE PERIODS

To expand our services nationally and support more pets belonging to individuals experiencing homelessness, StreetVet is committed to strengthening its internal infrastructure. By building a resilient and robust foundation, we aim to sustain future growth and move toward financial self-sufficiency, guided by our board-led strategic plan and overseen by the Chief Executive.

The long term goals for StreetVet are to:

- Expand our outreach service delivery.
- Have a StreetVet Accredited Hostel and/or Day Centre in every town/city across the UK.
- To have a StreetVet Champion in every veterinary practice in the UK.
- Become financially sustainable.
- To have a charity advert on national TV.

In order to get there we have smaller plans for 2025-2026:

- Grow our revenue opportunities.
- Maintain current services.
- Launch 2 new locations this year.
- Continue to embed the StreetVet Accredited Hostel & Day Centre Scheme.
- Build a brand-new website.
- Define & implement the StreetVet x Battersea Strategic Alliance.
- Amplify the reach and impact of the StreetVet short film to inspire action, raise awareness, and drive meaningful support.

THANK YOU

As a charity that receives no government funding we remain reliant on the outstanding generosity of the public, our partners and supporters to continue to fund our vital services. We value every single donation and are very grateful to all our donors, volunteers and corporate partners for their wonderful contributions throughout the year. You make everything possible, without you, we wouldn't be here.

ANNUAL TRUSTEE REPORT FOR THE PERIOD ENDED 31 MARCH 2025

Specifically, we would like to thank Battersea Dogs & Cats Home, Nestle Purina UK, Blue Cross, Earth Animal, PDSA, Provet Cloud, Tails.com, Vets4Pets, A Brush with Love, Ali Nordon - Graphic Designer & Illustrator, Ancol Pet Products Limited, Andre Pereira, AnimalCare, Animals at Home, Antech, Big Dog Bed Company, Boehringer Ingelheim, Canine Arthritis Management, Cats Protection, CEVA Animal Health Ltd, CVS Group plc, Davies Vet Specialists, Dechra, Elanco, Goddard Veterinary Group, Helen Rushton, Hercule Van Wolfwinkle, Identicare, Idexx Laboratories, Improve CPD, IMV Imaging, IVC Evidensia, K8 Portraits, Law Works, Leucillin, L'il wabbit, Linnaeus, Lost and Grounded, Lintbells, Lucy's Web Design, Macahl Animal Health, Many Pets, Mapac, Medivet, MSD Animal Health, N2-UK, NOAH, PawSquad Telemedicine, Pet Blood Bank, Pet Remedy, Pets as Therapy, Pets At Home, Protexin, Reward Gateway, RSPCA, Ruby Duke, Ruff & Tumble, Scrumbles, Salesforce, Shook PR, The Meraki Initiative, The Print Agency, The Royal Foundation, TVM, VDS - The Veterinary Defence Society Limited, Vet Partners, VetPlus, Vets Digital, Vets Now, Vetstoria, VPG, VPIS, Wood Green, Woodley Equipment and Zoetis.

Our ambassadors, Clare Balding, James Greenwood, Lorraine Kelly, Rory Cowlam, Sabrina Cohen-Hatton, Sue Perkins, Anna Richardson and Gail Porter.

Our advocates, Hercule Van Wolfwinkle and Andy Hutchins and his dog Bailey.

We would also like to recognise the generous support of charitable trusts and foundations who we have received funding from over the last year: Battersea Dogs & Cats Home, Animal Friends, The Fine & Country Foundation, Purina BetterwithPets, Movement for Good, Cornwall Community Foundation, Gallimore Trust, Richer Sounds Foundation, The Big Give Trust, The Calypso Browning Trust and The Tula Trust.

Special thanks also goes to the Pets Club members at Pets at Home for selecting StreetVet as their Lifeline Charity.

Thank you so much, from everyone at StreetVet. Your support is so appreciated.



STREETVET

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CONTACTS

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E: info@streetvet.org.uk

Instagram: @streetvetuk_

Facebook: facebook.com/streetvet

YouTube: <https://www.youtube.com/@streetvet8187>

LinkedIn: <https://www.linkedin.com/company/streetvet>

Report of the trustees

For the year ended 31 March 2025

Statement of responsibilities of the trustees

The trustees are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charity and the incoming resources and application of resources, including the net income or expenditure, of the charity for the year. In preparing those financial statements the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the constitution. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Members of the charity have no liability to contribute to the assets of the charity in the event of winding up. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

Auditors

Godfrey Wilson Limited were re-appointed as auditors to the charity during the year and have expressed their willingness to continue in that capacity.

Approved by the trustees on 22 October 2025 and signed on their behalf by

Nicki Glen

Nicki Glen
Chair of Trustees

Independent auditors' report

To the trustees of StreetVet

StreetVet

Opinion

We have audited the financial statements of StreetVet (the 'charity') for the year ended 31 March 2025 which comprise the statement of financial activities, balance sheet, statement of cash flows and the related notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and the Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2025 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities and Trustee Investment (Scotland) Act 2005 and regulation 8 of the Charities Accounts (Scotland) Regulations 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and the provisions available for small entities, in the circumstances set out in note 7 to the financial statements, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

Independent auditors' report

To the trustees of StreetVet

StreetVet

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 and the Charities Accounts (Scotland) Regulations 2006 require us to report to you if, in our opinion:

- the information given in the trustees' report is inconsistent in any material respect with the financial statements; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of the trustees

As explained more fully in the trustees' responsibilities statement set out in the trustees' report, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and report in accordance with the Acts and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Independent auditors' report

To the trustees of StreetVet

StreetVet

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The procedures we carried out and the extent to which they are capable of detecting irregularities, including fraud, are detailed below:

(1) We obtained an understanding of the legal and regulatory framework that the charity operates in, and assessed the risk of non-compliance with applicable laws and regulations. Throughout the audit, we remained alert to possible indications of non-compliance.

(2) We reviewed the charity's policies and procedures in relation to:

- Identifying, evaluating and complying with laws and regulations, and whether they were aware of any instances of non-compliance;
- Detecting and responding to the risk of fraud, and whether they were aware of any actual, suspected or alleged fraud; and
- Designing and implementing internal controls to mitigate the risk of non-compliance with laws and regulations, including fraud.

(3) We inspected the minutes of trustee meetings.

(4) We enquired about any non-routine communication with regulators and reviewed any reports made to them.

(5) We reviewed the financial statement disclosures and assessed their compliance with applicable laws and regulations.

(6) We performed analytical procedures to identify any unusual or unexpected transactions or balances that may indicate a risk of material fraud or error.

(7) We assessed the risk of fraud through management override of controls and carried out procedures to address this risk. Our procedures included:

- Testing the appropriateness of journal entries;
- Assessing judgements and accounting estimates for potential bias;
- Reviewing related party transactions; and
- Testing transactions that are unusual or outside the normal course of business.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. Irregularities that arise due to fraud can be even harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Independent auditors' report

To the trustees of StreetVet

StreetVet

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008 and Regulation 10 of the Charities Accounts (Scotland) Regulations 2006. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Godfrey Wilson Limited

Date: 23 October 2025

GODFREY WILSON LIMITED

Chartered accountants and statutory auditors
5th Floor Mariner House
62 Prince Street
Bristol
BS1 4QD

Godfrey Wilson Limited is eligible for appointment as auditor of the charity by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

StreetVet

Statement of financial activities

For the year ended 31 March 2025

	Note	Restricted £	Unrestricted £	2025 Total £	2024 Total £
Income from:					
Donations and legacies	3	-	833,491	833,491	872,499
Charitable activities	4	193,477	5,758	199,235	363,637
Other trading activities	5	-	31,975	31,975	37,250
Total income		<u>193,477</u>	<u>871,224</u>	<u>1,064,701</u>	<u>1,273,386</u>
Expenditure on:					
Raising funds		-	135,233	135,233	207,504
Charitable activities		<u>343,645</u>	<u>530,177</u>	<u>873,822</u>	<u>939,039</u>
Total expenditure	6	<u>343,645</u>	<u>665,410</u>	<u>1,009,055</u>	<u>1,146,543</u>
Net income and net movement in funds	7	(150,168)	205,814	55,646	126,843
Reconciliation of funds:					
Total funds brought forward		<u>247,329</u>	<u>288,398</u>	<u>535,727</u>	<u>408,884</u>
Total funds carried forward		<u><u>97,161</u></u>	<u><u>494,212</u></u>	<u><u>591,373</u></u>	<u><u>535,727</u></u>

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in note 16 to the accounts.

StreetVet**Balance sheet****As at 31 March 2025**

	Note	£	2025 £	2024 £
Fixed assets				
Tangible assets	10		<u>5,940</u>	<u>7,183</u>
Current assets				
Stock	11	59,093		31,632
Debtors	12	81,741		33,499
Cash at bank and in hand		<u>480,890</u>		<u>509,791</u>
		621,724		574,922
Liabilities				
Creditors: amounts falling due within 1 year	13	<u>(36,291)</u>		<u>(46,378)</u>
Net current assets			<u>585,433</u>	<u>528,544</u>
Net assets	15		<u>591,373</u>	<u>535,727</u>
Funds	16			
Restricted funds			97,161	247,329
General funds			<u>494,212</u>	<u>288,398</u>
Total charity funds			<u>591,373</u>	<u>535,727</u>

Approved by the trustees on 22 October 2025 and signed on their behalf by

*Nicki Glen*Nicki Glen
Chair of Trustees

StreetVet**Statement of cash flows****For the year ended 31 March 2025**

	2025	2024
	£	£
Cash used in operating activities:		
Net movement in funds	55,646	126,843
Adjustments for:		
Depreciation charges	4,885	6,201
Increase in stock	(27,461)	(7,541)
Increase in debtors	(48,242)	(31,207)
(Decrease) / increase in creditors	(10,087)	29,400
Net cash provided by operating activities	(25,259)	123,696
Cash flows from investing activities:		
Purchase of tangible fixed assets	(3,642)	(1,157)
Net cash used in investing activities	(3,642)	(1,157)
Increase in cash and cash equivalents in the year	(28,901)	122,539
Cash and cash equivalents at the beginning of the year	509,791	387,252
Cash and cash equivalents at the end of the year	480,890	509,791

The charity has not provided an analysis of changes in net debt as it does not have any long term financing arrangements.

Notes to the financial statements

For the year ended 31 March 2025

1. Accounting policies

a) General information and basis of preparation

StreetVet is a Charitable Incorporated Organisation in England and Wales, and Scotland. The registered office address is 28 Tudor Street, London, EC4Y 0AY.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

StreetVet meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b) Going concern basis of accounting

The accounts have been prepared on the assumption that the charity is able to continue as a going concern, which the trustees consider appropriate having regard to the current level of unrestricted reserves. There are no material uncertainties about the charity's ability to continue as a going concern.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from the government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

Income received in advance of provision of subscriptions is deferred until criteria for income recognition are met.

d) Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item, is probable and the economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised.

Notes to the financial statements

For the year ended 31 March 2025

1. Accounting policies (continued)

d) Donated services and facilities (continued)

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity: this is normally upon notification of the interest paid or payable by the bank.

f) Funds accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g) Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h) Allocation of support and governance costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Governance costs are the costs associated with the governance arrangements of the charity, including the costs of complying with constitutional and statutory requirements and any costs associated with the strategic management of the charity's activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities on the following basis:

	2025	2024
General fundraising	13.4%	18.1%
Charitable activities	86.6%	81.9%

i) Tangible fixed assets

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Computer equipment	3 - 5 year straight line
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Items of equipment are capitalised where the purchase price exceeds £1,000.

j) Stock

Stock is included at the lower of cost or net realisable value. Donated items of stock are recognised at fair value which is the amount the charity would have been willing to pay for the items on the open market.

Notes to the financial statements

For the year ended 31 March 2025

1. Accounting policies (continued)

k) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

l) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

m) Creditors

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

n) Financial instruments

The trust only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently recognised at amortised cost using the effective interest method.

o) Pension costs

The charity operates a defined contribution pension scheme for its employees. There are no further liabilities other than that already recognised in the SOFA.

p) Accounting estimates and key judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods. The key sources of estimation uncertainty that have a significant effect on the amounts recognised in the financial statements are depreciation and donated goods and services, as described in notes 1 (i) and 1 (d).

Notes to the financial statements

For the year ended 31 March 2025

2. Prior period comparatives: statement of financial activities

	Restricted £	Unrestricted £	2024 Total £
Income from:			
Donations	6,313	866,186	872,499
Charitable activities	358,270	5,367	363,637
Other trading activities	-	37,250	37,250
Total income	364,583	908,803	1,273,386
Expenditure on:			
Raising funds	-	207,504	207,504
Charitable activities	353,126	585,913	939,039
Total expenditure	353,126	793,417	1,146,543
Net income	11,457	115,386	126,843
Transfers between funds	(8,609)	8,609	-
Net movement in funds	2,848	123,995	126,843

Notes to the financial statements

For the year ended 31 March 2025

3. Income from donations and legacies

	Restricted £	Unrestricted £	2025 Total £
Donations	-	290,419	290,419
Grants	-	117,750	117,750
Corporate donations	-	149,841	149,841
Legacies	-	10,215	10,215
Vetsure rebates	-	25,968	25,968
Gift Aid	-	37,158	37,158
Gifts in kind*	-	202,140	202,140
Total income from donations and legacies	-	833,491	833,491

Prior period comparative

	Restricted £	Unrestricted £	2024 Total £
Donations	6,313	318,987	325,300
Grants	-	50,954	50,954
Corporate donations	-	119,817	119,817
Vetsure rebates	-	72,607	72,607
Gift Aid	-	34,738	34,738
Gifts in kind*	-	269,083	269,083
Total income from donations and legacies	6,313	866,186	872,499

*Included within gifts in kind are goods and services which have been analysed to the following expenditure:

	2025 £	2024 £
Animal care services	110,921	200,861
Food and equipment	61,064	53,422
Professional fees and insurance	27,755	9,800
Storage	2,400	5,000
	202,140	269,083

StreetVet

Notes to the financial statements

For the year ended 31 March 2025

4. Income from charitable activities

	Restricted £	Unrestricted £	2025 Total £
Grants:			
Battersea Foundation	102,227	-	102,227
Funder wishes to remain anonymous	50,000	-	50,000
Movement for Good	10,000	-	10,000
Grants less than £10,000	10,250	-	10,250
Corporate donations:			
Earth Animal Ventures UK	19,500	-	19,500
Corporate donations less than £10,000	1,500	-	1,500
Other income from charitable activities:			
StreetVet Accredited Hostel Scheme	-	5,758	5,758
Total income from charitable activities	193,477	5,758	199,235

Prior period comparative

	Restricted £	Unrestricted £	2024 Total £
Grants:			
Battersea Foundation	178,410	-	178,410
The Kennel Club Charitable Trust	10,000	-	10,000
Grants less than £10,000	17,000	-	17,000
Corporate donations:			
Nestle Purina	100,300	-	100,300
Earth Animal Ventures UK	31,500	-	31,500
SEIB Insurance Brokers	15,060	-	15,060
Corporate donations less than £10,000	6,000	-	6,000
Other income from charitable activities:			
StreetVet Accredited Hostel Scheme	-	5,367	5,367
Total income from charitable activities	358,270	5,367	363,637

5. Income from other trading activities

	2025 £	2024 £
Sponsorship income	31,975	37,250

All income from other trading activities in the current and prior period was unrestricted.

StreetVet

Notes to the financial statements

For the year ended 31 March 2025

6. Total expenditure

	Raising funds £	Charitable activities £	Support and governance costs £	2025 Total £	Raising funds £	Charitable activities £	Support and governance costs £	2024 Total £
Staff costs (note 8)	64,790	219,859	193,993	478,642	145,123	230,639	125,985	501,747
Training and other staff costs	-	-	9,712	9,712	-	-	20,642	20,642
Travel, food and subsistence	-	25,140	-	25,140	-	23,114	-	23,114
Storage costs	-	14,811	-	14,811	-	15,515	-	15,515
Animal care services	-	261,739	-	261,739	-	390,640	-	390,640
Printing, postage and stationery	-	-	1,736	1,736	-	-	2,836	2,836
Marketing	18,254	-	-	18,254	10,881	-	-	10,881
Telecoms	-	-	9,883	9,883	-	-	11,635	11,635
Food and equipment	-	64,208	-	64,208	-	54,382	-	54,382
Insurance	-	-	10,040	10,040	-	-	9,032	9,032
Accountancy	-	-	15,017	15,017	-	-	10,934	10,934
Donation platform fees	8,702	-	-	8,702	9,073	-	-	9,073
Event costs	-	23,106	-	23,106	-	25,982	-	25,982
Professional fees	-	18,000	38,238	56,238	615	37,026	9,031	46,672
Depreciation	-	-	4,885	4,885	-	-	6,201	6,201
Trustee expenses	-	-	249	249	-	-	138	138
Other	5,268	-	1,425	6,693	6,071	-	1,048	7,119
Sub-total	97,014	626,863	285,178	1,009,055	171,763	777,298	197,482	1,146,543
Allocation of support and governance costs	38,219	246,959	(285,178)	-	35,741	161,741	(197,482)	-
Total expenditure	135,233	873,822	-	1,009,055	207,504	939,039	-	1,146,543

Total governance costs were £15,017 (2024: £10,934).

Notes to the financial statements

For the year ended 31 March 2025

7. Net movement in funds

This is stated after charging:

	2025 £	2024 £
Depreciation	4,885	6,201
Operating lease payments	Nil	Nil
Trustees' remuneration	Nil	Nil
Trustees' reimbursed expenses	249	138
Independent examiner's remuneration (excluding VAT):		
▪ Audit	8,400	8,000
▪ Other services	4,114	1,072

In common with other charities of our size and nature we use our auditors to assist with the preparation of the financial statements and to prepare and submit returns to the tax authorities. Our auditors have also provided bookkeeping and payroll services to the charity during the year.

Two trustees were reimbursed for travel and subsistence during the year (2024: Two trustees).

8. Staff costs and numbers

Staff costs were as follows:

	2025 £	2024 £
Salaries and wages	424,937	445,667
Social security costs	37,715	39,957
Pension costs	12,340	13,773
Freelance staff	3,650	2,350
	<u>478,642</u>	<u>501,747</u>

Employees earning more than £60,000 during the year:	2025 No.	2024 No.
--	-------------	-------------

Between £60,000 and £70,000	<u>1</u>	<u>1</u>
-----------------------------	----------	----------

The key management personnel of the charity comprise the trustees, Chief Executive Officer, Clinical Director, Head of Marketing, Head of Fundraising and Head of Volunteering (from 24 February 2025). The total employee benefits of the key management personnel were £200,472 (2024: £233,167).

	2025 No.	2024 No.
Average head count	<u>13</u>	<u>13</u>

StreetVet

Notes to the financial statements

For the year ended 31 March 2025

9. Taxation

The charity is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

10. Tangible fixed assets

	Computer equipment Total £
Cost	
At 1 April 2024	23,374
Additions in year	<u>3,642</u>
At 31 March 2025	<u>27,016</u>
Depreciation	
At 1 April 2024	16,191
Charge for the year	<u>4,885</u>
At 31 March 2025	<u>21,076</u>
Net book value At 31 March 2025	<u><u>5,940</u></u>
At 31 March 2024	<u><u>7,183</u></u>

11. Stock

	2025 £	2024 £
Veterinary medicine	<u><u>59,093</u></u>	<u><u>31,632</u></u>

12. Debtors

	2025 £	2024 £
Trade debtors	6,938	28,547
Prepayments	15,667	4,952
Accrued income	<u>59,136</u>	<u>-</u>
	<u><u>81,741</u></u>	<u><u>33,499</u></u>

StreetVet

Notes to the financial statements

For the year ended 31 March 2025

13. Creditors : amounts due within 1 year

	2025 £	2024 £
Trade creditors	8,296	31,532
Accruals	19,882	13,946
Other creditors	2,488	-
Deferred income (note 14)	5,625	900
	36,291	46,378

14. Deferred income

	2025 £	2024 £
At 1 April	900	-
Deferred during the year	5,625	900
Released during the year	(900)	-
At 31 March	5,625	900

Deferred income relates to subscriptions received in advance.

15. Analysis of net assets between funds

	Restricted funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	5,940	5,940
Current assets	97,161	524,563	621,724
Current liabilities	-	(36,291)	(36,291)
Net assets at 31 March 2025	97,161	494,212	591,373

	Restricted funds £	Unrestricted funds £	Total funds £
Prior year comparative			
Tangible fixed assets	-	7,183	7,183
Current assets	265,329	309,593	574,922
Current liabilities	(18,000)	(28,378)	(46,378)
Net assets at 31 March 2024	247,329	288,398	535,727

Notes to the financial statements

For the year ended 31 March 2025

16. Movements in funds

	At 1 April 2024 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2025 £
Restricted funds					
Battersea Dogs and Cats Home	139,264	102,227	(236,518)	-	4,973
Cornwall Community Foundation	-	2,500	(2,500)	-	-
Earth Animal	6,880	19,500	(7,034)	-	19,346
Earth Animal (Medication)	17,122	-	(4,815)	-	12,307
Expert Citizens National	1,000	-	(250)	-	750
Fine and Country Foundation	-	500	(500)	-	-
France-Hayhurst Foundation	4,760	-	(4,760)	-	-
Gallimore Trust	-	750	(750)	-	-
Homeless Link	-	3,000	(3,000)	-	-
Movement for Good	-	10,000	(10,000)	-	-
Nestle Purina UK	40,300	-	(37,899)	-	2,401
Nestle Purina UK (Film)	24,000	-	(18,324)	-	5,676
PetPlan Charitable Trust	5,145	-	(5,145)	-	-
Richer Sounds	-	3,500	(3,500)	-	-
SGF - Volunteer Uniforms	3,280	-	(1,572)	-	1,708
Sussex Community Foundation	4,188	-	(4,188)	-	-
The Billingham Club	-	1,500	(1,500)	-	-
The Douglas and Joanne Chapman Animal Trust	1,390	-	(1,390)	-	-
Website fund	-	50,000	-	-	50,000
Total restricted funds	247,329	193,477	(343,645)	-	97,161
Unrestricted funds					
General funds	288,398	871,224	(665,410)	-	494,212
Total unrestricted funds	288,398	871,224	(665,410)	-	494,212
Total funds	535,727	1,064,701	(1,009,055)	-	591,373

Purposes of restricted funds**Battersea Dogs and Cats Home**

To fund the salaries of six members of staff.

Cornwall Community Foundation

To fund veterinary costs in Cornwall.

Earth Animal

Funding veterinary treatment costs for animals covered by the StreetVet Accredited Hostel Scheme.

Earth Animal (Medication)

Funding veterinary medication costs.

StreetVet

Notes to the financial statements

For the year ended 31 March 2025

16. Movements in funds (continued)

Purposes of restricted funds (continued)

Expert Citizens National

To fund volunteer leadership training.

Fine and Country Foundation

To fund storage costs in London.

France-Hayhurst Foundation

To fund nationwide veterinary costs.

Gallimore Trust

To fund veterinary treatment for Tyson.

Homeless Link

To fund staff growth and development.

Movement for Good

To fund veterinary costs in Cornwall.

Nestle Purina UK

To fund two new location set up costs for one year and fundraising kits for seventeen locations.

Nestle Purina UK (Film)

To fund a StreetVet short film.

PetPlan Charitable Trust

To fund StreetVet drug costs, uniforms and protective clothing.

Richer Sounds

To fund veterinary treatment costs nationwide.

SGF - Volunteer Uniforms

To fund volunteer uniforms.

Sussex Community Foundation

To fund veterinary treatment costs in Brighton.

The Billinghamurst Club

To fund out of area veterinary costs.

The Douglas and Joanne Chapman Animal Trust

To fund veterinary treatment costs in Norwich.

Website fund

To fund the development and build of the website.

Notes to the financial statements

For the year ended 31 March 2025

16. Movements in funds (continued)

Prior year comparative

	At 1 April 2023 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2024 £
Restricted funds					
Battersea Dogs and Cats Home	200,806	178,410	(239,952)	-	139,264
Dave & Ruth Lewis Family Trust	104	-	(104)	-	-
Earth Animal	8,071	6,500	(7,691)	-	6,880
Earth Animal (Medication)	-	25,000	(7,878)	-	17,122
Expert Citizens National	-	1,000	-	-	1,000
France-Hayhurst Foundation	5,000	-	(240)	-	4,760
Ivo Trust	8,609	-	-	(8,609)	-
Marjorie Coote Animal Charity Trust	-	4,000	(4,000)	-	-
Nestle Purina UK	-	40,300	-	-	40,300
Nestle Purina UK (Film)	-	60,000	(36,000)	-	24,000
Pets at Home Foundation	8,250	-	(8,250)	-	-
PetPlan Charitable Trust	6,079	-	(934)	-	5,145
Richer Sounds	-	5,000	(5,000)	-	-
Robert Clutterbuck Charitable Trust	1,560	-	(1,560)	-	-
SEIB Insurance Brokers	-	15,060	(15,060)	-	-
Stanley Grundy Foundation (SGF)	5,000	-	(5,000)	-	-
SGF - Volunteer Uniforms	-	3,500	(220)	-	3,280
Sussex Community Foundation	1,000	3,500	(312)	-	4,188
The Douglas and Joanne Chapman Animal Trust	-	6,000	(4,610)	-	1,390
The Kennel Club Charitable Trust	-	10,000	(10,000)	-	-
The Steel Charitable Trust	2	-	(2)	-	-
Ellie	-	6,313	(6,313)	-	-
Total restricted funds	<u>244,481</u>	<u>364,583</u>	<u>(353,126)</u>	<u>(8,609)</u>	<u>247,329</u>
Unrestricted funds					
General funds	<u>164,403</u>	<u>908,803</u>	<u>(793,417)</u>	<u>8,609</u>	<u>288,398</u>
Total unrestricted funds	<u>164,403</u>	<u>908,803</u>	<u>(793,417)</u>	<u>8,609</u>	<u>288,398</u>
Total funds	<u><u>408,884</u></u>	<u><u>1,273,386</u></u>	<u><u>(1,146,543)</u></u>	<u><u>-</u></u>	<u><u>535,727</u></u>

17. Related party transactions

There were no related party transactions in the year or prior year.

18. Contingent assets

The charity has been notified of a legacy at 31 March 2025 for which the amount receivable cannot be reliably ascertained or there has been no notification of a distribution from the estate. These financial statements include payments received on account but not any estimates for future amounts receivable. Indications are that the estimated value of this potential legacy is in the region of £21k.

STREETVET

England & Wales - Charity number 1181527

Accounts



StreetVet

Charity Number: 1181527 (England & Wales)

Charity Number: SC052940 (Scotland)

Annual Report And Audited Financial Statements 2024

For the year ended 31 March 2024

**To support the wellbeing of all pets and their
owners experiencing homelessness**

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Our purpose

To protect the human-animal bond

Our vision

To support the wellbeing of all pets and their owners experiencing homelessness

Our mission

To provide free vet care to the pets of those experiencing homelessness

To protect the human-animal bond, keeping pets and their owners together wherever possible

Our values

Compassionate – we show kindness to all, from a pet or owner, to our colleagues and supporters. We work as a team, enabling vets and vet nurses to re-connect with their vocation.

Approachable – we go to where people need us most. Life isn't easy but a friendly face that listens helps to build trust. Our community is always ready to do our best to support our owners and their pets.

Respectful – we are honest, considerate, aware of boundaries and keep to our word. We treat everyone fairly.

Empathetic – we understand the power of pets and the positive impact they can have on our lives. We use our knowledge and skills to help keep our clients and their pets together.

Welcome from our Chair

Welcome to StreetVet's 2023-24 Annual Report.

This year has been another challenging one but one in which we have developed and expanded our services to those experiencing homelessness with pets.

As with all fast-growing charities and entities there has been significant change during this 12-month period. We have seen our marketing and fundraising teams come into their own, with exciting initiatives generating significant funds, that in themselves bring together people interested in the positive impact pets make in our lives.

Our clinical and support teams have been busier than ever managing the increasing demands from our Outreaches and Out of Area services. The ultimate aim to reduce this demand is by helping those experiencing homelessness transition from street living to stability. To this end our hostel scheme has gone from strength to strength and is extending the experience to day centres.

All of this would not happen without the dedication of our team, volunteers, trustees, supporters and benefactors that continually go above and beyond in supporting such desperate circumstances on our streets. A big thank you to all.

We should all feel proud of what we have achieved, changing lives for the better, now and in the future.



Nicki Glen

Chair of Trustees

Welcome from our Chief Executive Officer

As we reflect on the past year, I am filled with immense gratitude and pride for the incredible strides we have made together, hitting the milestone of delivering 10,000 consultations since inception. Our small staff team and several hundred volunteers have worked so hard to manage the never-ending demand for our services. The metrics within this report are a testament to the impact we are making together.

The heart of StreetVet lies in its people and this year we welcomed 3 new staff members and over 100 new volunteers to the team. Every StreetVet member of staff and volunteer has shown such unwavering commitment, motivation, and loyalty. Your compassion is evident and together this year we have supported over 500 pets, performed 1669 consultations and onboarded 15 new StreetVet Accredited Hostels. Each milestone we celebrate is a direct result of your dedication.

As we look ahead, I am excited about the opportunities that lie before us. With your continued support, we will strive to reach more pets, touching more lives and creating lasting change.

Thank you for being an integral part of our journey. As I say every year, StreetVet trustees, staff, volunteers, partners and supporters – we couldn't do what we do without all your support. Thank you.



Zoe Abbotts

Chief Executive Officer

STREETVET

ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024

The trustees present their report and the financial statements for the year ended 31 March 2024.

The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice —Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

REFERENCE & ADMINISTRATIVE INFORMATION

STREETVET

Charity number 1181527 (England & Wales), SC052940 (Scotland)

Registered office and operational address 4 Battersea Park Road, London, SW8 4AA

Country of registration England & Wales, Scotland

Trustees Trustees who served during the year and up to the date of this report were as follows:

Mrs Nicki Glen (Chair), appointed 4 May 2021
Mr Sam Joseph FRCVS, appointed 11 January 2019
Mrs Chin Chooi Lim, appointed 10 November 2021
Ms Naomi Schweitzer, appointed 30 January 2023
Mr Liam McKinnon, appointed 7 February 2023
Ms Sarah Jenner, appointed 7 February 2023
Ms Emma Harrison, appointed 7 February 2023
Mr Edward Jaffa, appointed 9 April 2024
Ms Clare Davis (Vice-Chair), appointed 9 April 2024

Leadership Team Zoe Abbotts, Chief Operating Officer
Jade Statt, Clinical Director
Charlotte Fionda, Head of Fundraising, left organisation
15 October 2024
Collette Sheaff, Head of Marketing

Bankers Barclays Bank
Leicester
Leicestershire
LE87 2BB

Charity Auditors Godfrey Wilson Ltd
5th Floor, Mariner House
62 Prince Street
Bristol
BS1 4QD

ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024

STRUCTURE, GOVERNANCE & MANAGEMENT

StreetVet ("The Charity") is a Charitable Incorporated Organisation, charity registration number 1181527 (England and Wales) and SC052940 (Scotland). The Charity is governed by a constitution embodying its rules and principles. The Charity registered with the Charity Commission on 11 January 2019 and the OSCR Scottish Charity Regulator on 10 November 2023.

Board of Trustees

StreetVet has a board of 9 unpaid trustees, referred to as our Trustee Board. The Board meets a minimum of four times a year and acts as the charity's governing body with powers to delegate day to-day management to the StreetVet Senior Leadership Team, as defined below. The agreed quorum is a minimum of 3 trustees. All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in the accounts.

Trustee Recruitment and Appointment

StreetVet Trustees are selected and appointed based on suitability, experience and commitment to the cause based on their skills and experience, both clinical and non-clinical, so that there is a good professional and cultural fit.

All new trustees are provided with an induction pack, which includes the charity's Memorandum of Association, a statement of trustee roles and responsibilities, conflict of interest policy and relevant guidance from the Charity Commission. The Chair meets with each new trustee individually and a programme of support and training is available for new trustees.

Organisational Structure

The leadership team, led by the CEO, is responsible for the day-to-day running of the charity under authority delegated by the Trustee Board to the CEO. The leadership team proposes to the Trustee Board where the charity should invest its time, money and expertise. It proposes an annual budget to the Trustee Board for approval and monitors financial performance accordingly. Regular Trustee meetings took place during this period to ensure clear understanding and oversight of the business for all. The Trustees have assessed the risks to which the charity is exposed, those relating to the operations and finances of the charity and are satisfied that there are systems in place to mitigate exposure.

Related Parties and Relationships with other Organisations

StreetVet operates as an independent UK charity.

Remuneration Policy

StreetVet has a sustainable and consistent pay policy that meets the diverse requirements of the skills and experience needed and a pay practice that ensures that individual pay decisions are supported by a performance management process that applies to all employees in the organisation.

The objective of this policy is to ensure that StreetVet can attract and retain the right people with the right skills to deliver its work. The policy also ensures that the CEO, leadership team and employees are provided with appropriate remuneration to encourage optimum performance and are rewarded in a fair and reasonable manner for their individual contributions to the overall success of the charity.

ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024

Key principles applicable to all levels of pay at StreetVet

- StreetVet encourages and rewards good performance.
- Individual pay is reviewed annually and takes into account performance, market conditions, any relevant new qualifications or skills developed and internal pay relativities.
- Annual pay budgets take into account affordability and economic trends.
- All national pay standards are met, including the National Living Wage.

The Charity reviewed staff salaries in March 2024 and found that salaries were competitive against sector recommendations.

OBJECTIVES & ACTIVITIES

The charity's main activities are described below. All its charitable activities focus on animal welfare and are undertaken to further StreetVet's charitable purposes for the public benefit.

StreetVet is a multi-award winning national charity delivering free accessible and essential veterinary care and services to the pets of people experiencing homelessness in multiple locations around the UK.

The focus of the charity is to help provide veterinary services to those who are experiencing homelessness, primarily those who would struggle to access veterinary care through other providers due to lack of mobility, finances or trust. The charity does this via outreaches, the StreetVet accredited hostel scheme and out of area referrals.

For many owners, particularly the most vulnerable and socially isolated, companion animals give them a purpose, reason and routine in their lives. Pet ownership is particularly challenging for homeless individuals because of exclusion from services, loss of mobility and financial cost implications. The causes of homelessness are complex and multifactorial, as are its consequences.

Our Purpose: To protect the human-animal bond

Our Vision: To support the wellbeing of all pets and their owner experiencing homelessness

Our mission:

To provide free vet care to the pets of those experiencing homelessness

To protect the human-animal bond, keeping pets and their owners together wherever possible.

StreetVet support is accessible in three ways:

- 🐾 Attending StreetVet volunteer-run outreaches to receive veterinary help and support for their pet.
- 🐾 Referrals from organisations and individuals working with people experiencing homelessness.
- 🐾 StreetVet Accredited Hostel Scheme - helping owners and their pets to stay together, as well as support for hostel managers and staff to adopt and implement positive pet policies.

Our team of 444 volunteer vets and registered veterinary nurses provide community vet care at regular scheduled stations on the streets and in hostels, often working alongside grass root organisations such as soup kitchens or health for the homeless. Regular stations are scheduled on evenings or weekends and generally last 1-2 hours. During these, we aim to provide any service which could normally be delivered in a veterinary consulting room, working in solidarity with owners who typically manage to provide for their pets admirably well despite their difficult circumstances. By gradually building rapport with vulnerable owners

ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024

while their pets are healthy, we ensure they trust us with their pets' care when they fall ill or if they need to access addiction or other medical services.

We run outreaches in 24 locations: Birmingham, Bournemouth, Brighton, Bristol, Cambridge, Cornwall (St Austell, Truro, Newquay, Redruth, Falmouth & Penzance), Glasgow, Gloucester, Hertfordshire, Lincoln, London (Shoreditch, Hackney & Camden), Norwich, Peterborough, Plymouth, Reading, Portsmouth and Swansea.

We also support pets referred to us outside these locations. These referrals come from members of the public, vet practices, social workers, hostel staff, police and the RSPCA to name a few. In cases such as these we support the owner and their pet by working with a local veterinary practice to provide the care they need, whilst covering the cost of the treatment. This significantly increases our outgoings as we do not have a team of volunteers on the ground to provide the preventative and reactive veterinary care, so most cases that are referred to us are costly emergency procedures.

The StreetVet Accredited Hostel Scheme is a 10 point scheme which offers support for hostels and temporary accommodation providers to adopt and implement positive pet policies. Benefits of the scheme include free accessible veterinary care to registered pets, staff training on how to work with animals, comprehensive temporary accommodation pet policy, telemedicine platform for virtual vet appointments, emergency boarding to allow those to attend medical appointments as needed, behavioural support, as well as a welcome pack, food, toys and treats for all registered pets. We have 21 hostels under the scheme at the end of this reporting period which have supported over 100 pets and their owners.

Charity Governance Code

The StreetVet Trustee Board operates under the principles of the Charity Governance Code.

The trustees review the aims, objectives and activities of the charity each year. This report looks at achievements and outcomes during the reporting period. The trustees report on the success of each key activity, noting how StreetVet's operations have benefitted local populations. The review helps trustees ensure the charity's aims and activities remained focused on its stated purposes.

Public Benefit

StreetVet exists to ensure that all pets belonging to people who are experiencing homelessness get the veterinary treatment and support they need and deserve, and ultimately live happy, healthy lives, free from the threat of unnecessary pain and lack of veterinary care.

Pets can play a vital role in keeping humans physically and mentally happy and healthy. We at StreetVet work hard to help to maintain the human-animal bond that is so important.

StreetVet charitable activities focus firmly on animal welfare, but we also believe our contributions towards public benefit (as defined by the Charity Commission) extend into the following areas:

- 🐾 Helping pet owners experiencing homelessness, or those experiencing a housing crisis, to have peace of mind that they can get veterinary help for their pet should they need it.
- 🐾 We help owners and their pets to stay together, by encouraging homelessness organisations and temporary accommodation providers to sign up to the StreetVet Accredited Hostel Scheme to facilitate their ability to accept pets in their premises.
- 🐾 Helping the general public and society as a whole, through providing a non-judgmental service to some of the most vulnerable people in our society.

ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024

- 🐾 Helping individuals to manage their mental and/or physical health problems with the companionship of their assistance pets.

Goals

StreetVet's vision is to ensure that all pets belong to people experiencing homelessness will have access to essential veterinary care. This includes:

- 🐾 Improve the health, well-being and welfare of all pets belonging to people experiencing homelessness.
- 🐾 Increase our coverage in the UK to help more pets belonging to those experiencing homelessness.
- 🐾 Increase the number of pet friendly hostels to help pets and their owners find off the street accommodation.
- 🐾 To become a charity with full coverage across the UK and Ireland.
- 🐾 To be recognised as the "go to" volunteering platform within our sector in the UK.
- 🐾 To be recognised as the leading example in providing veterinary care and support for individuals experiencing homelessness.
- 🐾 To be recognised as best practice for providing veterinary support for accredited hostels.
- 🐾 To have a StreetVet advocate in every UK vet practice.

In order to achieve these goals we break them down in to a number of short-term objectives which are reviewed annually, these include:

- Define and implement a resilient, sustainable annual fundraising income.
- Define and implement a robust, actionable marketing strategy to raise awareness of StreetVet and the work the charity does, whilst supporting fundraising to generate viable income streams.
- Conduct a comprehensive audit of StreetVet's GDPR and data privacy policies and processes, and implement solutions to address any identified gaps.
- Define and implement infrastructure to maintain our outreach service.
- Define and implement infrastructure to allow for service expansion.
- Refine and implement a robust scope of service to maintain support in the out of area (OOA) model whilst managing service user expectations and ensuring the Clinical Case team are not close to burnout.
- Continue to embed the StreetVet Accredited Hostel Scheme and make it financially sustainable by 2026.
- Develop infrastructure and capacity around impact measurement.
- Refine and develop a robust volunteer programme to recruit enough volunteers to man our outreach locations and recruit new volunteers to set up the new locations.
- Embed a "no wrong door" policy – we are trusted contacts and have the ability to signpost to trusted organisations.
- Review and potential implementation of the "making every contact count" training methodology.

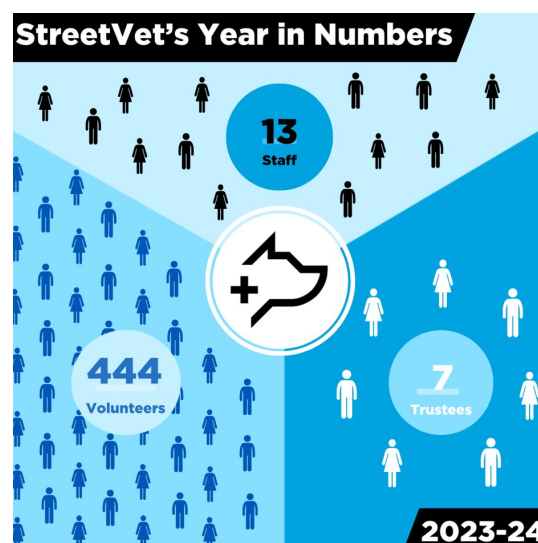
ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024

ACHIEVEMENTS & PERFORMANCE

During the financial period of 2023-2024 we had a trustee board of 7.

We welcomed 2 new trustees, Edward Jaffa and Clare Davis, to the board in April 2024 outside of the reporting period. These trustees were recruited to fulfil specific skill sets, these include: legal and charity leadership which complement the existing trustee skills and experience.

We said goodbye to a couple of team members who moved on and also welcomed 3 new members of staff to the team. This brought the total number of StreetVet staff from 12 to 13 by the end of financial year 2023-2024.



Infographic shows during 2023-2024 StreetVet had 13 Staff, 7 Trustees, 444 Volunteers.

The Battersea Dogs and Cats Home grant funding continued to provide funding for the Head of Marketing, Head of Fundraising, Hostel Manager, Hostel Coordinator and 3 Clinical Case Coordinators. This support helped the Charity focus on one of our highest priorities for 2023-2024 - to deliver our new fundraising and marketing strategies.

Our newly appointed Head of Fundraising drafted a fundraising strategy ready for implementation in April 2023. The Head of Fundraising was tasked with defining and implementing short, medium and long term initiatives as part of the development of the fundraising strategy. Short term initiatives within the reporting period were critical as these were needed to support the increase in demand for StreetVet services.

StreetVet's Head of Marketing joined the charity in January 2023 with the main goal to draft a marketing strategy ready for implementation in April 2023. Initial tasks included defining and implementing short, medium and long term initiatives as part of the development of the marketing strategy. With the growth in demand for StreetVet services and the increasing need for fundraising, building brand awareness was a key priority. This was critically needed outside of the veterinary industry and has been a key focus for the Head of Marketing along with building a robust multi-platform social media strategy during this reporting period.

The Head of Marketing and the Head of Fundraising made up part of the senior leadership team (SLT) in collaboration with the CEO and Clinical Director.

StreetVet is a pioneering small charity and demand for our support has continued to grow exponentially over the reporting period. In order to maintain the high level of clinical practice and efficiently manage the increasing demand for our services we recruited two additional Clinical Case Coordinators focused solely on clinical case triage. These positions were also funded by Battersea Dogs and Cats Home.

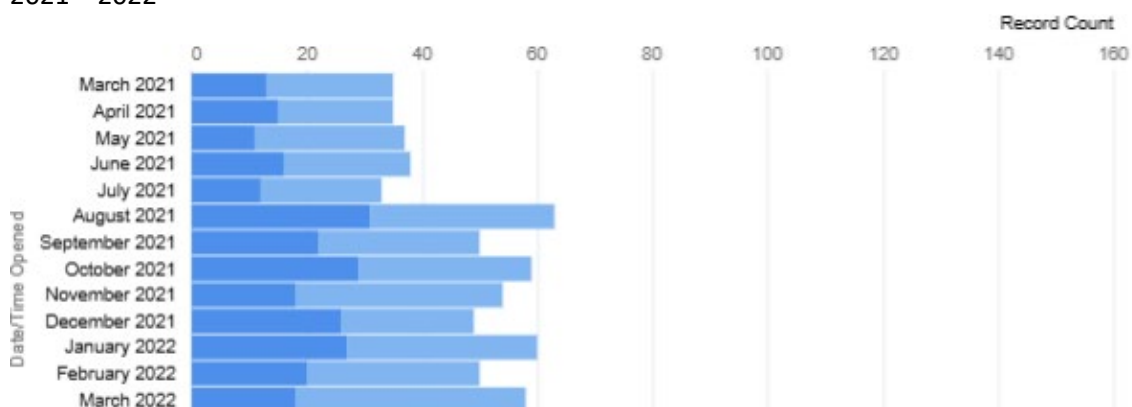
The three bar charts below show the increase in requests for our service over the last three reporting periods.

The darker blue indicates referrals to our service from an external party.

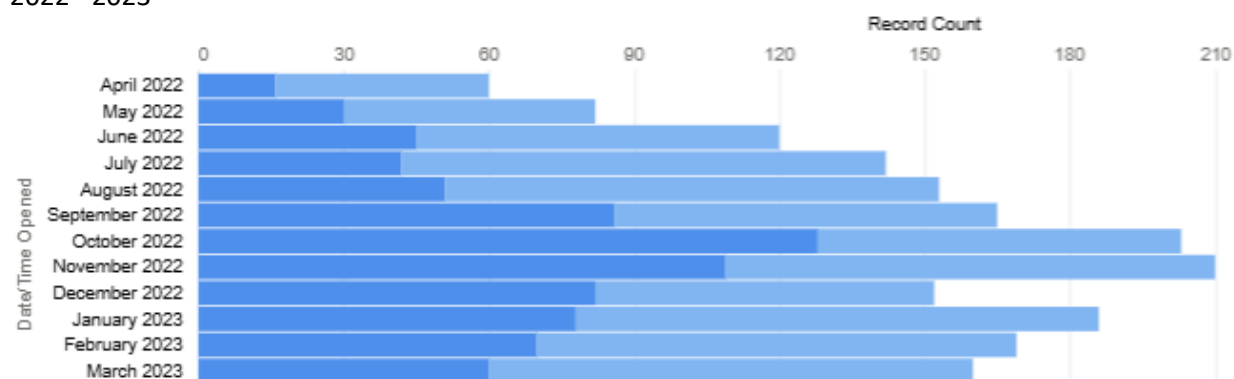
The lighter blue indicates self-referrals to our service.

ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024

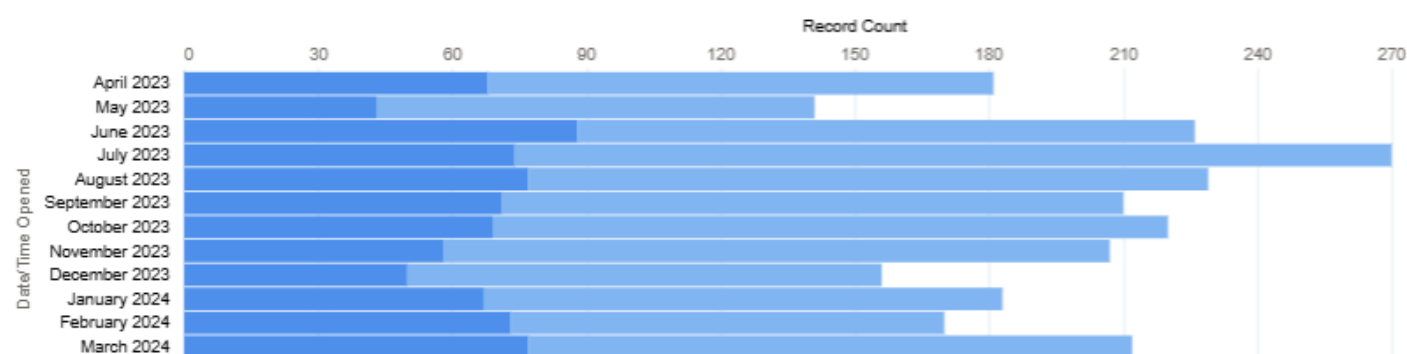
2021 – 2022



2022 - 2023



2023 - 2024



During the financial year 2023-2024, StreetVet:

- 🐾 Performed 1669 consultations, a 14% increase on the previous reporting period.
- 🐾 Registered 490 new patients, a 1% increase on the previous reporting period.
- 🐾 Provided veterinary support for 93 out of area patients, a 21% decrease on the previous reporting period.
- 🐾 Accredited 15 hostels on to our StreetVet Accredited Hostel Scheme (SVAH), matching the accreditation number from the previous reporting period.
- 🐾 Renewed 6 SVAH accreditations, matching the previous reporting period.
- 🐾 Supported 62 pets and owners in a StreetVet Accredited Hostel.

ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024

The 490 brand new patients registered during 2023-2024. The infographic shows that the 490 new patients were made up of 416 dogs, 63 cats, 1 ferret, 3 rabbits, 5 rats, a reptile and a hamster.

This indicated to us how vulnerable people were to changes in the housing market and accommodation providers across the UK.

93 out of area patients were looked after by local partner practices and the treatment funded by StreetVet.



StreetVet conducted 1669 consultations during this reporting period, which took the Charity over the 10,000 milestone to reach 10,607 total consults performed since inception. This figure grows weekly.

At the end of this reporting period StreetVet has 2655 active patients on our records.

The infographic shows StreetVet's 2023 – 2024 impact at a glance.

24 outreach locations

3024 volunteering hours

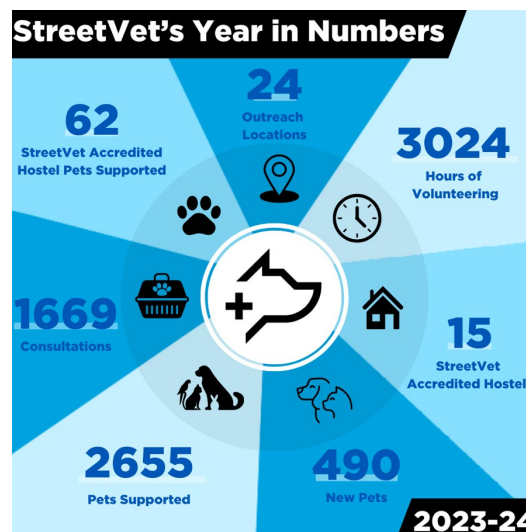
15 new hostels became accredited

62 pets supported in accredited hostels

490 brand new pets registered

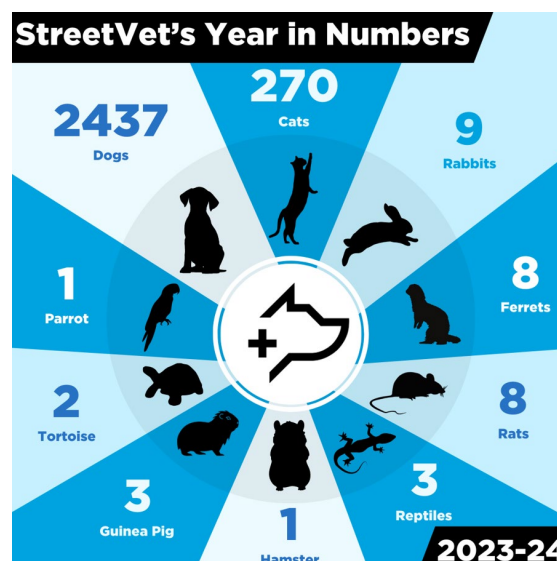
2655 pets supported

1669 consultations performed



ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024

This infographic shows that the 2655 patients supported were made up of 2437 dogs, 270 cats, 9 rabbits, 8 ferrets, 8 rats, 3 reptiles, 3 guinea pigs, 2 tortoises, a parrot and a hamster.



The StreetVet Accredited Hostel (SVAH) Scheme continues to receive a lot of interest from homeless service providers. We believe that a key barrier to homeless individuals with pets re-entering the housing system is the lack of hostels and temporary accommodation providers that accept animals. StreetVet aims to reduce the incidence of people with pets becoming “voluntarily homeless”, because they have to either refuse a hostel room or refuse to relinquish their pet, and feel that by making more hostels around the country “StreetVet Accredited” we can support many more people and their pets.

The SVAH scheme went live with pilot hostel DENS – The Elms in Hemel Hempstead in November 2020 and offers free, accessible veterinary care for pets whose owners are experiencing homelessness, as well as education and support for hostel managers and staff to adopt and implement positive pet policies.

To make the scheme a success StreetVet engaged the support of several partners who generously offer pro bono or discounted services. Thanks goes to A-LAW, Ali Norden, Ancol, Animals at Home, Battersea Dogs and Cats Home, Blue Cross, Ceva, Earth Animal, Eureka's, HELP FILM, Pawsquad, Pet Remedy, Purina, Scrumbles, The Big Dog Bed Company, The Print Agency and Vets Digital for enabling the dream to become a reality.

Our Hostel Team have worked tirelessly to make StreetVet's dream a reality, connecting with housing providers and organisations supporting homelessness all over the UK. The team have reaccredited 6 hostels and accredited a further 15 around the United Kingdom during this reporting period. During 2023-2024 StreetVet have cared for 62 pets within these hostels and several pets and their owners have since moved on to their own independent living accommodation. This brings the total number of pets supported by the SVAH scheme to 100. In January 2024, the first 'Hostel News' newsletter was launched to keep all hostel scheme partners, members and prospects informed about the latest news and developments in the scheme. This is now a regular communication piece which goes out every 3 – 6 months.

At the end of this reporting period, we have 63 hostels going through the onboarding process, with an estimated 114 pets to support and we have a further 9 new housing providers interested in accrediting. We are also continuing to work with Homeless Link, a national membership charity for organisations working directly with people who become homeless in England, to publish blogs and data about the StreetVet Accredited Hostel Scheme to their members.

ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024



Challenges StreetVet has faced this year:

1. Volunteer burnout. The majority of our volunteers come from the veterinary profession and they repeatedly encounter long unsociable working hours, animal deaths, unexpected patient outcomes, client complaints, short-staffed teams and more - making it difficult for StreetVet to engage and recruit new volunteers. We have implemented a series of free, supportive CPD opportunities that our volunteers can access to support them.
2. New outreach locations. StreetVet had planned to open two new locations in 23-24 but due to increased workload on existing team members due to the growth in demand and difficulty in securing interest from the towns and cities we have approached, we have moved to 24-25. To set up a new location is very labour intensive and time consuming, and involves all internal departments as we need to recruit, onboard and mentor new volunteers and build relationships with vet practices, boarding kennels, taxi companies and local grassroots organisations such as soup kitchens, day centres and night shelters.

To realise our strategic ambitions, we must continue to support and develop our staff and volunteers to be the best they can be. At the start of the reporting period we planned a series of free, supportive CPD opportunities that our staff and volunteers could utilise. These were all delivered and included: monthly reflective webinars, monthly clinical CPD and our annual StreetVet Conference in October 2023 which welcomed 148 in-person StreetVet volunteers, partners and supporters to attend two days of interactive workshops, inspirational talks and clinical lectures.

We also held a Leadership Training day in February 2024 for all StreetVet volunteer team leads from each StreetVet location. We saw full attendance and received really positive feedback from the volunteers after the event. The charity secured funding from the Stanley Grundy Foundation (SGF) to support this training.

The annual StreetVet Conference is a CPD event open for all StreetVet volunteers to attend and is our way of being able to say 'Thank You' to our volunteers for their time, commitment and dedication to StreetVet. The 2023 conference ended with StreetVet Ambassador Sabrina Cohen-Hatton announcing the winners of our annual Volunteer of the Year Awards. The Vet Volunteer of the Year Award winner was Cliff Alderman, StreetVet Gloucester. The RVN Volunteer of the Year Award winner was Paige Ferrier, StreetVet Lincoln. The Support Volunteer of the Year Award winner was Louise Skelton, StreetVet Hertfordshire. To support and recognise the outstanding teamwork of our volunteers, a new award was introduced. The inaugural winning location was StreetVet Cornwall.

ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024



Image shows a group of StreetVet volunteers and staff, smiling at the camera, sitting on tiered seating, wearing StreetVet uniform of black t-shirt with white Streetvet logo at the 2023 StreetVet conference.

During the reporting period, StreetVet received several prestigious awards and recognitions.

- April 2023 – Winner of the Better With Pets Prize from Purina.
- July 2023 - 1st place and winner of the SEIB Giving Awards.
- July 2023 - 'The Art of StreetVetting,' annual conference, finalist for the CPD Excellence Award.
- September 2023 - Winner of the Expert Citizens INSIGHTS Award 2023 for Volunteering.
- December 2023 - Jade Statt, StreetVet co-founder received the Unsung Heroes 2023 & Philippa Robinson Dog Welfare Award from the All Party Dog Animal Welfare Group.
- February 2024 – Winner for the 5th year running, Vet Trust Award 2023 in the category 'Most Admired Animal Charity'.
- February 2024 – Winner of the Big Give Christmas Challenge Case Study Awards for Best Supporter Engagement.
- March 2024 - finalists for the 'Best Use of Video in a Campaign' at the PRCA Digital Awards 2024.

We were delighted to welcome Lorraine Kelly as our newest Ambassador in July 2023. Animal-lover and proud owner of five-year-old Angus (Border Terrier) and regular babysitter to Ruby (her daughter Rosie's mini Dachshund).

Lorraine (pictured) has a history of championing pets, having previously raised awareness of the relevant role dogs play in beating social isolation – making the partnership with StreetVet a natural fit.

When joining Lorraine Kelly said: "I love the special bond created between all the dogs I have had in my life. I fully appreciate the crucial role they play every day in my wellbeing. Supporting StreetVet and its mission is a way to give back something to pets and owners in need, ensuring more people can enjoy this special bond long-term." We are excited to work with her.



ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024



The key aims of 'The Forum' are:

- To mobilise efforts behind our common cause.
- To share knowledge and create best practice.
- To understand current geographical coverage and explore areas of need.
- To optimise resources and not duplicate services.
- To establish efficient referral processes between charities.
- To collate data and explore opportunities to participate in joint research.
- To explore opportunities to participate in joint funding applications, training and grants.

The Forum continues to be a quarterly staple in the calendar. Participants find it valuable to have a collaborative safe space where similar charities can connect to share experiences, best practices and be a sounding board for each other. We currently have 16 organisations involved.

To share the StreetVet story and provide deeper insights into our mission and the journeys of our clients through homelessness with their pets, we have been creating various forms of media. View some of our videos here to see the impact of our work and the difference we make in the lives of pets and their owners.

[The Companion](#)

[The StreetVet Backpack - Taking the practice to the pavement](#)

[Debs & Bluebells Story - The importance of the human-animal bond](#)

FINANCIAL REVIEW

Income has significantly grown 28% to £1,273,386 in 2023/2024 (2022/2023: £998,256).

We are thankful to our loyal donors, who have continued to support the charity during this challenging year, giving a total of £872,499 in 2023/2024 (2022/2023: £636,035), despite the hardships felt by many.

It wouldn't be possible to carry out the work we do without the generosity of our supporters – over 6600 people donated to StreetVet in 2023/2024 (2022/2023: 7000) – and our amazing volunteers who help in the delivery of our work.

Expenditure has increased 20% overall, from £955,929 to £1,146,543 in line with the 20% income growth. The increase is due to the 2 additional members of staff recruited during this period and the continuing demand for our services.

Our veterinary care costs have decreased by 10% to £390,640 in 2023/2024 from 2022/2023: £434,481.

The reduction in veterinary costs whilst providing care for more and more pets is no mean feat. The Clinical Team have worked hard to implement a system requesting clinical estimates for each veterinary procedure required at a local veterinary practice and the charity has also worked very closely with veterinary corporate partners.

The charity has been awarded a number of successful grant applications throughout this reporting period.

STREETVET

ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024

Battersea Dogs & Cats Home (£178,410) to cover salaries for Head of Marketing, Head of Fundraising, Hostel Manager, Hostel Coordinator, Clinical Case Coordinators x 3
Douglas & Joanne Chapman Animal Trust (£6,000) for veterinary costs in Norwich
Marjorie Coote Animal Charity Trust (£4,000) for veterinary costs - nationwide
Purple Fund at Sussex Community Foundation (£3,500) for veterinary costs in Brighton/Sussex
Richer Sounds (£5,000) for veterinary costs - nationwide
Stanley Grundy Foundation (SGF) (£3,500) for volunteer uniforms
The Jean Sainsbury Trust (£10,000) for veterinary costs - nationwide
The Kennel Club Charitable Trust (£10,000) for veterinary costs - nationwide

Battersea Dogs and Cat Home funding supported StreetVet to continue to scale as the charity has reached a critical point with resources. It had become clear that in order to meet demand and to become more financially sustainable we needed a resource 100% focused on fundraising and a resource 100% focused on marketing. The valuable support from Battersea Dogs and Cat Home enabled us to achieve this goal.

The charity also received four very generous, restricted corporate donations during this reporting period.

Earth Animal (£25,000) for veterinary medication costs
Nestle Purina UK (£14,900) for 2 new location set-up costs for 1 year
Nestle Purina UK (£10,500) for fundraising kits for 17 locations
Nestle Purina UK (£60,000) for the StreetVet Short Film

The charity was also lucky enough to win three generous financial prizes during this reporting period.

Expert Citizens National INSIGHT Awards 2023 (£1,000) for digital marketing
Purina BWP Prize (£17,060.48) for veterinary costs - nationwide
SEIB (£15,060) for veterinary costs - nationwide

Battersea Dogs and Cats Home continues to provide StreetVet with operational support as well as funding. The core team at StreetVet has worked together with several different departments at Battersea including the Grants Team, Animal Partnerships Team and Clinical Team to support areas where StreetVet has needed help or to seek additional guidance or advice. The Battersea Academy which StreetVet has access to has also provided the team with valuable learning resources to help the continued professional development of staff members. Battersea Dogs and Cats Home has also continued to support StreetVet with kennelling and veterinary services over the course of this reporting period as well as providing ongoing storage facilities and meeting space when needed.

StreetVet has also benefited from significant gifts in kind and pro bono work during the reporting period including, but not limited to, graphic design, PR, web design, social media marketing, legal advice, photography, videography, printing, software platforms, kennelling, veterinary medications, diagnostics, pet food, pet equipment and veterinary services. The estimated value of this totalled over £269,083 during the financial year 2023-2024.

Principle risks and uncertainties

The Trustee Board is responsible for ensuring there are appropriate risk management and internal control systems in place to manage the major risks to which the charity is exposed. The organisation's risk register is a live document, regularly updated to ensure appropriate and active mitigations are implemented wherever possible. The full register, and in particular the principal risks, are regularly reviewed by the Board, including operational risks that could arise on outreaches and risks associated with financial controls.

ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024

Below are the principal risks for StreetVet as well as mitigating actions:

- Injury or serious incident involving volunteers or members of staff on outreach. Action: safeguarding training, implementation of a standard operating procedure, implementation of incident procedures, insurance cover and risk assessment reviews.
- Volunteer or staff burn out. Action: mental health training, implementation of mental health first aider, continuation of monthly reflective practice and risk assessment reviews.
- Veterinary risks. Action: training, implementation of incident procedures, insurance cover and risk assessment reviews.
- Loss of key funding. Action: deliver approved fundraising plan across a broad range of donors and manage cost base to stay within available means.

Investment policy

StreetVet does not have any investments.

Reserves policy

The aim of StreetVet's reserves policy is to ensure that the charity's ongoing activities are protected from unexpected fluctuations in its income and expenditure and ensure that the charity is not impacted by short-term financial shortfall. The charity is heavily reliant on voluntary donations to fund its charitable undertakings, which being uncertain sources of revenue may not always provide the necessary funds to cover essential costs.

The reserves held will enable the charity to meet its working capital requirements, protect the charity against income fluctuations, fund its strategic initiatives over the next year and protect the StreetVet operations against unplanned adverse events. This would allow for our activities to continue as normal during temporary falls in income and this level is deemed appropriate when considered alongside the major strategic and operational risks faced by the charity.

The StreetVet trustee board policy is to maintain a level of free reserves of between 4-6 months of 2025 budgeted expenditure which equates to approximately £330,000 to £500,000.

As at 31 March 2024, the reserves stood at £281,215 which is comprised of its unrestricted net current assets. However, StreetVet has access to £139,264 of additional restricted funds received from Battersea Dogs and Cat Home for infrastructure growth support, and these funds have been earmarked to provide for the salaries for our Hostel Manager, Hostel Coordinator, 3 x Clinical Case Coordinators, Head of Marketing and Head of Fundraising which we expect to be spent within the next financial year.

Adjusting our level of reserves for these restricted funds, adjusted reserves would stand at £420,479 which would be in line with our reserves policy and the associated risks of a reserves shortfall is mitigated.

The reserves policy is reviewed by the Trustees annually or as a change in financial situation requires.

ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024

FUNDRAISING

As a charity that receives no government funding (with the exception of The National Lottery coronavirus emergency government grant in 2020), we are reliant on the outstanding generosity of the general public, our supporters and our partners.

StreetVet subscribes to the policies of the Fundraising Regulator, which oversees fundraising activity. The Fundraising Regulator investigates and, where necessary, takes appropriate action in cases of public concern.

Their advice helps us ensure our activity meets the expectations of our supporters and the wider public. Full details of the Fundraising Regulator and the codes of our fundraising practice can be found at www.fundraisingregulator.org.uk.

StreetVet started FY23/24 with a dedicated fundraising resource working to improve and take advantage of all revenue options open to the charity.

Several of StreetVet's goals for FY23/24 were focused on revenue growth, financial sustainability and needed the implementation of a fundraising strategy to support these.

Our goal was to significantly grow StreetVet's sustainable revenue stream through both existing and new fundraising channels. Encouragingly, many potential income sources remain untapped, presenting lots of scope and opportunities for additional revenue in FY24/25 and beyond.

We have continued to raise vital funds by sharing our story organically through social media, securing support from charitable trusts and foundations, participating in The Big Give Christmas Challenge match funding campaign, strengthening our relationships with existing corporate partners, whilst cultivating potential new corporate partnership opportunities as well.

StreetVet's fundraising practices are open, honest, and respectful. We did not receive any complaints related to fundraising during this period.

We are really excited for FY24/25 and the opportunities that it will present.

WAYS TO SUPPORT

It's only through the generosity of our supporters that we are able to provide care to all the pets referred to us each year.

Donate You can make a one-off donation or set up a regular donation on our website at <https://donate.streetvet.org.uk/>.

Fundraising From sporting events, sponsored dog walks, pet photo competitions to bingo evenings — we can support you in your fundraising journey. Get in touch at fundraising@streetvet.org.uk.

Legacies & in memory If you're considering leaving a donation in your will or would like to raise money in memory of a pet or loved one, we can help. <https://www.streetvet.co.uk/leaving-a-legacy/>.

Partnerships Our work through partnerships with like-minded organisations makes a huge difference to StreetVet. Get in touch at marketing@streetvet.org.uk.

Volunteering Our dedicated vet, vet nurse and support volunteers make up the backbone of StreetVet. To find out more about our volunteering opportunities please visit <https://www.streetvet.co.uk/volunteer/> or email volunteer@streetvet.org.uk.

ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024

PLANS FOR FUTURE PERIODS

In order to provide more services nationwide and support more pets belonging to those experiencing homelessness, StreetVet plans to continue building a resilient and robust internal infrastructure to ensure the charity can sustain future growth and become self-sustaining in line with the board-led strategic plan, monitored and implemented by the Chief Executive.

- Define and implement infrastructure to maintain our outreach service.
- Define and implement infrastructure to allow for growth in new locations.
- Define and implement a robust infrastructure to allow for growth in the out of area (OOA) model.
- Continue to promote and embed the StreetVet Accredited Hostel Scheme.
- Continue to deliver a robust fundraising strategy.
- Continue to deliver a robust marketing strategy.
- Define and implement a volunteer strategy to support, retain and reward our volunteers better.
- Perform a GDPR audit and gap analysis to ensure we are compliant across all areas.

Key areas of development are to build infrastructure to be able to maintain current standards with improved employee wellbeing, have the revenue income to become sustainable and have the capacity to grow and enhance the ability of the charity to achieve its objectives.

THANK YOU

As a charity that receives no government funding we remain reliant on the outstanding generosity of the public, our partners and supporters to continue to fund our vital services. We value every single donation and are very grateful to all our donors, volunteers and corporate partners for their wonderful contributions throughout the year. You make everything possible, without you, we wouldn't be here.

Specifically, we would like to thank Battersea Dogs & Cats Home, Nestle Purina UK, Blue Cross, Earth Animal, PDSA, Provet Cloud, Tails.com, Vets4Pets, A Brush with Love, Ali Nordon - Graphic Designer & Illustrator, Ancol Pet Products Limited, Andre Pereira, Animals at Home, Big Dog Bed Company, Boehringer Ingelheim, Canine Arthritis Management, Cats Protection, CEVA Animal Health Ltd, CVS Group plc, Davies Vet Specialists, Dechra, Elanco, Elise Robertson, Freelance Surgical, Goddard Veterinary Group, Helen Rushton, Hercule Van Wolfwinkle, IAPWA, Identicare, Idexx Laboratories, Improve CPD, IMS - International Medical Supplies, IVC Evidensia, K8 Portraits, Law Works, Leucillin, L'il wabbit, Linnaeus, Lost and Grounded, Lucy's Web Design, Macahl Animal Health, Many Pets, Mapac, Medivet, MSD Animal Health, N2-UK, NARCH, Natures Menu, NOAH, PawSquad Telemedicine, Pet Blood Bank, Pet Remedy, Pets as Therapy, Pets At Home, Protexin, Reward Gateway, RSPCA, Ruby Duke, Ruff & Tumble, Scrumbles, Salesforce, Shook PR, Slow muncher by Mattii, Storz, The Meraki Initiative, The Print Agency, The Royal Foundation, TVM, VDS - The Veterinary Defence Society Limited, Vet Partners, VetPlus, Vets Digital, Vets Now, Vetstoria, Vetted Recruitment, Virbac, VPIS, Wood Green, Woodley Equipment and Zoetis.

Our ambassadors, Clare Balding, James Greenwood, Lorraine Kelly, Rory Cowlam, Sabrina Cohen-Hatton, Sue Perkins and Anna Richardson.

STREETVET

ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024

We were incredibly proud and privileged that the late Paul O'Grady chose to be an ambassador for StreetVet. He was a true champion of the work we do, and his loss has been deeply felt. A heartfelt thank you goes to our friends at Battersea and Paul's family for honouring StreetVet with a generous donation of £20,000 from the money raised in his memory, which was received during this reporting period. To receive this donation in his memory was a true privilege, and it has helped us to continue our vital work across the UK that Paul so wonderfully championed as our ambassador.

Our advocates, Hercule Van Wolfwinkle (fundraising) and Andy Hutchins and his dog Bailey (human-animal bond).

We would also like to recognise the generous support of charitable trusts and foundations who we have received funding from over the last year: Battersea Dogs & Cats Home, Douglas & Joanne Chapman Animal Trust, Marjorie Coote Animal Charity Trust, Purple Fund at Sussex Community Foundation, Richer Sounds, SEIB, Stanley Grundy Foundation (SGF), The Big Give Trust, The Jean Sainsbury Trust and The Kennel Club Charitable Trust.

Special thanks also go to the VIP Club members of Pets at Home and their Lifelines.

Thank you so much, from everyone at StreetVet. Your support is so appreciated.

CONTACTS

W: streetvet.org.uk

E: info@streetvet.org.uk

Instagram: [@streetvetuk_](https://www.instagram.com/streetvetuk_)

X: <https://x.com/streetvetuk>

Facebook: [facebook.com/streetvet](https://www.facebook.com/streetvet)

YouTube: <https://www.youtube.com/@streetvet8187>

LinkedIn: <https://www.linkedin.com/company/streetvet>

ANNUAL TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2024

STATEMENT OF RESPONSIBILITIES OF THE TRUSTEES

The trustees are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charity and the incoming resources and application of resources, including the net income or expenditure, of the charity for the year. In preparing those financial statements the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the constitution. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Members of the charity have no liability to contribute to the assets of the charity in the event of winding up. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

Auditors

Godfrey Wilson Limited were appointed as auditors to the charity during the year and have expressed their willingness to continue in that capacity.

Approved by the trustees on 17 December 2024 and signed on their behalf by

Nicki Glen

Nicki Glen
Chair of Trustees

Independent auditors' report

To the trustees of StreetVet

StreetVet

Opinion

We have audited the financial statements of StreetVet (the 'charity') for the year ended 31 March 2024 which comprise the statement of financial activities, balance sheet, statement of cash flows and the related notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and the Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2024 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities and Trustee Investment (Scotland) Act 2005 and regulation 8 of the Charities Accounts (Scotland) Regulations 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and the provisions available for small entities, in the circumstances set out in note 7 to the financial statements, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

Independent auditors' report

To the trustees of StreetVet

StreetVet

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 and the Charities Accounts (Scotland) Regulations 2006 require us to report to you if, in our opinion:

- the information given in the trustees' report is inconsistent in any material respect with the financial statements; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of the trustees

As explained more fully in the trustees' responsibilities statement set out in the trustees' report, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and report in accordance with the Acts and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Independent auditors' report

To the trustees of StreetVet

StreetVet

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The procedures we carried out and the extent to which they are capable of detecting irregularities, including fraud, are detailed below:

(1) We obtained an understanding of the legal and regulatory framework that the charity operates in, and assessed the risk of non-compliance with applicable laws and regulations. Throughout the audit, we remained alert to possible indications of non-compliance.

(2) We reviewed the charity's policies and procedures in relation to:

- Identifying, evaluating and complying with laws and regulations, and whether they were aware of any instances of non-compliance;
- Detecting and responding to the risk of fraud, and whether they were aware of any actual, suspected or alleged fraud; and
- Designing and implementing internal controls to mitigate the risk of non-compliance with laws and regulations, including fraud.

(3) We inspected the minutes of trustee meetings.

(4) We enquired about any non-routine communication with regulators and reviewed any reports made to them.

(5) We reviewed the financial statement disclosures and assessed their compliance with applicable laws and regulations.

(6) We performed analytical procedures to identify any unusual or unexpected transactions or balances that may indicate a risk of material fraud or error.

(7) We assessed the risk of fraud through management override of controls and carried out procedures to address this risk. Our procedures included:

- Testing the appropriateness of journal entries;
- Assessing judgements and accounting estimates for potential bias;
- Reviewing related party transactions; and
- Testing transactions that are unusual or outside the normal course of business.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. Irregularities that arise due to fraud can be even harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Independent auditors' report

To the trustees of StreetVet

StreetVet

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008 and Regulation 10 of the Charities Accounts (Scotland) Regulations 2006. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Godfrey Wilson Limited

Date: 17 December 2024

GODFREY WILSON LIMITED

Chartered accountants and statutory auditors
5th Floor Mariner House
62 Prince Street
Bristol
BS1 4QD

Godfrey Wilson Limited is eligible for appointment as auditor of the charity by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

StreetVet**Statement of financial activities****For the year ended 31 March 2024**

		Restricted	Unrestricted	2024 Total £	Restated 2023 Total £
	Note	£	£		
Income from:					
Donations and legacies	3	6,313	866,186	872,499	636,035
Charitable activities	4	358,270	5,367	363,637	333,221
Other trading activities	5	-	37,250	37,250	29,000
Total income		364,583	908,803	1,273,386	998,256
Expenditure on:					
Raising funds		-	207,504	207,504	148,098
Charitable activities		353,126	585,913	939,039	807,831
Total expenditure	6	353,126	793,417	1,146,543	955,929
Net income		11,457	115,386	126,843	42,327
Transfers between funds		(8,609)	8,609	-	-
Net movement in funds	7	2,848	123,995	126,843	42,327
Reconciliation of funds:					
Total funds brought forward		244,481	164,403	408,884	366,557
Total funds carried forward		247,329	288,398	535,727	408,884

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in note 15 to the accounts.

Prior period expenditure and stock has been restated as described in note 17 to the accounts.

StreetVet**Balance sheet****As at 31 March 2024**

	Note	£	2024 £	Restated 2023 £
Fixed assets				
Tangible assets	10		<u>7,183</u>	<u>12,227</u>
Current assets				
Stock	11	31,632		24,091
Debtors	12	33,499		2,292
Cash at bank and in hand		<u>509,791</u>		<u>387,252</u>
			574,922	413,635
Liabilities				
Creditors: amounts falling due within 1 year	13	<u>(46,378)</u>		<u>(16,978)</u>
Net current assets			<u>528,544</u>	<u>396,657</u>
Net assets	14		<u>535,727</u>	<u>408,884</u>
Funds	15			
Restricted funds			247,329	244,481
Unrestricted funds				
General funds			<u>288,398</u>	<u>164,403</u>
Total charity funds			<u>535,727</u>	<u>408,884</u>

Approved by the trustees on 17 December 2024 and signed on their behalf by

*Nicki Glen*Nicki Glen
Chair of Trustees

StreetVet**Statement of cash flows****For the year ended 31 March 2023**

	2024	Restated
	£	2023
		£
Cash used in operating activities:		
Net movement in funds	126,843	42,327
Adjustments for:		
Depreciation charges	6,201	5,785
Decrease / (increase) in stock	(7,541)	1,285
Decrease / (increase) in debtors	(31,207)	(373)
Increase in creditors	29,400	4,938
Net cash provided by operating activities	123,696	53,962
Cash flows from investing activities:		
Purchase of tangible fixed assets	(1,157)	(10,521)
Net cash used in investing activities	(1,157)	(10,521)
Increase in cash and cash equivalents in the year	122,539	43,441
Cash and cash equivalents at the beginning of the year	387,252	343,811
Cash and cash equivalents at the end of the year	509,791	387,252

The charity has not provided an analysis of changes in net debt as it does not have any long term financing arrangements.

Notes to the financial statements

For the year ended 31 March 2024

1. Accounting policies

a) General information and basis of preparation

StreetVet is a Charitable Incorporated Organisation in England and Wales, and Scotland. The registered office address is 4 Battersea Park Road, London, SW8 4AA .

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

StreetVet meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b) Going concern basis of accounting

The accounts have been prepared on the assumption that the charity is able to continue as a going concern, which the trustees consider appropriate having regard to the current level of unrestricted reserves. There are no material uncertainties about the charity's ability to continue as a going concern.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from the government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

d) Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item, is probable and the economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity: this is normally upon notification of the interest paid or payable by the bank.

Notes to the financial statements

For the year ended 31 March 2024

1. Accounting policies (continued)

f) Funds accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g) Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h) Allocation of support and governance costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Governance costs are the costs associated with the governance arrangements of the charity, including the costs of complying with constitutional and statutory requirements and any costs associated with the strategic management of the charity's activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities on the following basis:

	2024	2023
General fundraising	18.1%	15.5%
Charitable activities	81.9%	84.5%

i) Tangible fixed assets

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Computer equipment	3 - 5 year straight line
--------------------	--------------------------

Items of equipment are capitalised where the purchase price exceeds £1,000.

j) Stock

Stock is included at the lower of cost or net realisable value. Donated items of stock are recognised at fair value which is the amount the charity would have been willing to pay for the items on the open market.

k) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

l) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

Notes to the financial statements

For the year ended 31 March 2024

1. Accounting policies (continued)

m) Creditors

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

n) Financial instruments

The trust only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently recognised at amortised cost using the effective interest method.

o) Pension costs

The charity operates a defined contribution pension scheme for its employees. There are no further liabilities other than that already recognised in the SOFA.

p) Accounting estimates and key judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods. The key sources of estimation uncertainty that have a significant effect on the amounts recognised in the financial statements are depreciation as described in note 1 (i).

StreetVet**Notes to the financial statements****For the year ended 31 March 2024**

2. Prior period comparatives: statement of financial activities

	Restricted	Unrestricted	Restated 2023 Total
	£	£	£
Income from:			
Donations	-	636,035	636,035
Charitable activities	329,421	3,800	333,221
Other trading activities	-	29,000	29,000
	<u>329,421</u>	<u>668,835</u>	<u>998,256</u>
Total income	<u>329,421</u>	<u>668,835</u>	<u>998,256</u>
Expenditure on:			
Raising funds	-	148,098	148,098
Charitable activities	165,542	642,289	807,831
	<u>165,542</u>	<u>790,387</u>	<u>955,929</u>
Total expenditure	<u>165,542</u>	<u>790,387</u>	<u>955,929</u>
Net income/(expenditure)	<u>163,879</u>	<u>(121,552)</u>	<u>42,327</u>
Transfers between funds	179	(179)	-
Net movement in funds	<u>164,058</u>	<u>(121,731)</u>	<u>42,327</u>

Notes to the financial statements

For the year ended 31 March 2024

3. Income from donations and legacies

	Restricted £	Unrestricted £	2024 Total £
Donations	6,313	318,987	325,300
Grants	-	50,954	50,954
Corporate donations	-	119,817	119,817
Vetsure rebates	-	72,607	72,607
Gift Aid	-	34,738	34,738
Gifts in kind*	-	269,083	269,083
Total income from donations and legacies	6,313	866,186	872,499

Prior period comparative

	Restricted £	Unrestricted £	2023 Total £
Donations	-	251,179	251,179
Grants	-	1,600	1,600
Corporate donations	-	38,759	38,759
Legacies	-	32,737	32,737
Vetsure rebates	-	31,573	31,573
Gift Aid	-	19,312	19,312
Gifts in kind*	-	260,875	260,875
Total income from donations and legacies	-	636,035	636,035

*Included within gifts in kind are goods and services which have been analysed to the following expenditure:

	2024 £	2023 £
Animal care services	200,861	198,031
Food and equipment	53,422	32,190
Professional fees and insurance	9,800	30,654
Storage	5,000	-
	269,083	260,875

StreetVet

Notes to the financial statements

For the year ended 31 March 2024

4. Income from charitable activities

	Restricted £	Unrestricted £	2024 Total £
Grants:			
Battersea Foundation	178,410	-	178,410
The Kennel Club Charitable Trust	10,000	-	10,000
Grants less than £10,000	17,000	-	17,000
Corporate donations:			
Nestle Purina	100,300	-	100,300
Earth Animal Ventures UK	31,500	-	31,500
SEIB Insurance Brokers	15,060	-	15,060
Corporate donations less than £10,000	6,000	-	6,000
StreetVet Accredited Hostel Scheme	-	5,367	5,367
Total income from charitable activities	358,270	5,367	363,637

Prior period comparative

	Restricted £	Unrestricted £	2023 Total £
Grants:			
Battersea Foundation	268,171	-	268,171
Dave & Ruth Lewis Family Charitable Trust	20,000	-	20,000
Jean Sainsbury Animal Welfare Trust	10,000	-	10,000
Grants less than £10,000	23,000	-	23,000
Corporate donations:			
Corporate donations less than £10,000	8,250	-	8,250
StreetVet Accredited Hostel Scheme	-	3,800	3,800
Total income from charitable activities	329,421	3,800	333,221

5. Income from other trading activities

	2024 £	2023 £
Sponsorship Income	37,250	29,000

All income from other trading activities in the current and prior period was unrestricted.

								Restated
6. Total expenditure	Raising funds	Charitable activities	Support and governance costs	2024 Total	Raising funds	Charitable activities	Support and governance costs	2023 Total
	£	£	£	£	£	£	£	£
Staff costs (note 8)	145,123	230,639	125,985	501,747	105,559	113,454	116,730	335,743
Training and other staff costs	-	-	20,642	20,642	-	-	15,154	15,154
Travel, food and subsistence	-	23,114	-	23,114	-	22,813	-	22,813
Storage costs	-	15,515	-	15,515	-	8,567	-	8,567
Animal care services	-	390,640	-	390,640	-	434,481	-	434,481
Printing, postage and stationery	-	-	2,836	2,836	-	-	5,353	5,353
Marketing	10,881	-	-	10,881	3,655	-	-	3,655
Telecoms	-	-	11,635	11,635	-	-	13,302	13,302
Food and equipment	-	54,382	-	54,382	-	34,619	-	34,619
Insurance	-	-	9,032	9,032	-	-	2,971	2,971
Accountancy	-	-	10,934	10,934	-	-	4,145	4,145
Donation platform fees	9,073	-	-	9,073	7,851	-	-	7,851
Event costs	-	25,982	-	25,982	-	22,212	-	22,212
Professional fees	615	37,026	9,031	46,672	50	2,684	36,440	39,174
Depreciation	-	-	6,201	6,201	-	-	5,785	5,785
Trustee expenses	-	-	138	138	-	-	60	60
Other	6,071	-	1,048	7,119	-	-	44	44
Sub-total	171,763	777,298	197,482	1,146,543	117,115	638,830	199,984	955,929
Allocation of support and governance cost	35,741	161,741	(197,482)	-	30,983	169,001	(199,984)	-
Total expenditure	207,504	939,039	-	1,146,543	148,098	807,831	-	955,929

Total governance costs were £10,934 (2023: £4,145)

Notes to the financial statements

For the year ended 31 March 2024

7. Net movement in funds

This is stated after charging:

	2024 £	2023 £
Depreciation	6,201	5,785
Operating lease payments	Nil	Nil
Trustees' remuneration	Nil	Nil
Trustees' reimbursed expenses	138	60
Independent examiner's remuneration (excluding VAT):		
▪ Independent examination	-	1,950
▪ Audit	8,000	-
▪ Other services	1,072	2,240

In common with other charities of our size and nature we use our auditors to assist with the preparation of the financial statements and to prepare and submit returns to the tax authorities. Our auditors have also provided payroll services to the charity during the year.

Two trustees were reimbursed for travel during the year (2023: one trustee).

8. Staff costs and numbers

Staff costs were as follows:

	2024 £	2023 £
Salaries and wages	445,667	302,315
Social security costs	39,957	23,452
Pension costs	13,773	7,169
Freelance staff	2,350	2,807
	501,747	335,743

Employees earning more than £60,000 during the year:	2024 No.	2023 No.
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Between £60,000 and £70,000	1	-
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The key management personnel of the charity comprise the Trustees, Chief Operating Officer, Clinical Director and Brand Ambassador, Head of Marketing (from January 2023) and Head of Fundraising (from January 2023). The total employee benefits of the key management personnel were £233,167 (2023: £140,000).

	2024 No.	2023 No.
Average head count	13	9

StreetVet

Notes to the financial statements

For the year ended 31 March 2024

9. Taxation

The charity is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

10. Tangible fixed assets

	Total £
Cost	
At 1 April 2023	22,217
Additions in year	<u>1,157</u>
At 31 March 2024	<u>23,374</u>
Depreciation	
At 1 April 2023	9,990
Charge for the year	<u>6,201</u>
At 31 March 2024	<u>16,191</u>
Net book value At 31 March 2024	<u><u>7,183</u></u>
At 31 March 2023	<u><u>12,227</u></u>

11. Stock

	2024 £	Restated 2023 £
Veterinary medicine	<u><u>31,632</u></u>	<u><u>24,091</u></u>

12. Debtors

	2024 £	2023 £
Trade debtors	28,547	-
Prepayments	<u>4,952</u>	<u>2,292</u>
	<u><u>33,499</u></u>	<u><u>2,292</u></u>

StreetVet

Notes to the financial statements

For the year ended 31 March 2024

13. Creditors : amounts due within 1 year

	2024 £	2023 £
Trade creditors	31,532	12,730
Accruals	13,946	2,340
Other creditors	-	1,908
Deferred income	900	-
	<u>46,378</u>	<u>16,978</u>

14. Analysis of net assets between funds

	Restricted funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	7,183	7,183
Current assets	265,329	309,593	574,922
Current liabilities	(18,000)	(28,378)	(46,378)
Net assets at 31 March 2024	<u>247,329</u>	<u>288,398</u>	<u>535,727</u>

	Restricted funds £	Unrestricted funds £	Total funds £
Prior year comparative			
Tangible fixed assets	-	12,227	12,227
Current assets	244,481	169,154	413,635
Current liabilities	-	(16,978)	(16,978)
Net assets at 31 March 2023	<u>244,481</u>	<u>164,403</u>	<u>408,884</u>

Notes to the financial statements

For the year ended 31 March 2024

15. Movements in funds

	At 1 April 2023 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2024 £
Restricted funds					
Battersea Dogs and Cats Home	200,806	178,410	(239,952)	-	139,264
Dave & Ruth Lewis Family Trust	104	-	(104)	-	-
Earth Animal	8,071	6,500	(7,691)	-	6,880
Earth Animal (Medication)	-	25,000	(7,878)	-	17,122
Expert Citizens National	-	1,000	-	-	1,000
France-Hayhurst Foundation	5,000	-	(240)	-	4,760
Ivo Trust	8,609	-	-	(8,609)	-
Marjorie Coote Animal Charity Trust	-	4,000	(4,000)	-	-
Nestle Purina UK	-	40,300	-	-	40,300
Nestle Purina UK (Film)	-	60,000	(36,000)	-	24,000
Pets at Home Foundation	8,250	-	(8,250)	-	-
PetPlan Charitable Trust	6,079	-	(934)	-	5,145
Richer Sounds	-	5,000	(5,000)	-	-
Robert Clutterbuck Charitable Trust	1,560	-	(1,560)	-	-
The Douglas and Joanne Chapman Animal Trust	-	6,000	(4,610)	-	1,390
The Kennel Club Charitable Trust	-	10,000	(10,000)	-	-
The Steel Charitable Trust	2	-	(2)	-	-
SEIB Insurance Brokers	-	15,060	(15,060)	-	-
Stanley Grundy Foundation (SGF)	5,000	-	(5,000)	-	-
SGF - Volunteer Uniforms	-	3,500	(220)	-	3,280
Sussex Community Foundation	1,000	3,500	(312)	-	4,188
Ellie	-	6,313	(6,313)	-	-
Total restricted funds	244,481	364,583	(353,126)	(8,609)	247,329
Unrestricted funds					
General funds	164,403	908,803	(793,417)	8,609	288,398
Total unrestricted funds	164,403	908,803	(793,417)	8,609	288,398
Total funds	408,884	1,273,386	(1,146,543)	-	535,727

Purposes of restricted funds**Battersea Dogs and Cats Home**

To fund six members of staff salaries for one year.

David & Ruth Lewis Family Charitable Trust

Nationwide veterinary costs.

Earth Animal

Funding veterinary treatment costs for animals covered by the StreetVet Accredited Hostel Scheme.

Notes to the financial statements

For the year ended 31 March 2024

15. Movements in funds (continued)

Purposes of restricted funds (continued)

Earth Animal (Medication)

Funding veterinary medication costs.

Expert Citizens National

To fund volunteer leadership training.

France-Hayhurst Foundation

To fund nationwide veterinary costs.

Ivo Trust

To fund 35 medical backpacks, 1,000 dog tags and 35 tablets with sturdy cases. The funder agreed to transfer the funds to unrestricted during the year.

Marjorie Coote Animal Charity Trust

To fund veterinary treatment costs nationwide.

Nestle Purina UK

To fund two new location set up costs for one year and fundraising kits for seventeen locations.

Nestle Purina UK (Film)

To fund a StreetVet short film.

Pets at Home Foundation

Remote on-demand bespoke safeguarding course centred around people experiencing homelessness for StreetVet Volunteers and Staff to equip them with the knowledge and skills to safely interact with our clients and give them the confidence to set the boundaries that they need.

PetPlan Charitable Trust

To fund StreetVet drug costs, uniforms and protective clothing.

Richer Sounds

To fund veterinary treatment costs nationwide.

Robert Clutterbuck Charitable Trust

Towards StreetVet's work in Hertfordshire.

The Douglas and Joanne Chapman Animal Trust

To fund veterinary treatment costs in Norwich.

The Kennel Club Charitable Trust

Nationwide veterinary costs.

The Steel Charitable Trust

To fund veterinary costs.

SEIB Insurance Brokers

To fund veterinary treatment costs nationwide.

Notes to the financial statements

For the year ended 31 March 2024

15. Movements in funds (continued)

Purposes of restricted funds (continued)

Stanley Grundy Foundation

To fund volunteer leadership training booked for Feb 24.

Stanley Grundy Foundation

To fund volunteer uniforms.

Sussex Community Foundation

To fund veterinary treatment costs in Brighton. The funder agreed to a change the purpose from volunteer leadership training in the prior year.

Ellie

Funds raised for a specific animal called Ellie to undergo significant surgery to address a liver shunt.

Prior year comparative (restated)

	At 1 April 2022 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2023 £
Restricted funds					
Ivo Trust	8,617	-	(8)	-	8,609
Pet Plan Charitable Trust	26,548	-	(20,469)	-	6,079
Purina Better With Pets	1,771	-	(1,916)	145	-
The Steel Charitable Trust	15,000	-	(14,998)	-	2
Battersea SVAH Coordinator	6,875	5,800	(12,675)	-	-
Earth Animal	21,612	-	(13,541)	-	8,071
Sussex Community Foundation	-	1,000	-	-	1,000
France-Hayhurst Foundation	-	5,000	-	-	5,000
Stanley Grundy Foundation	-	5,000	-	-	5,000
Robert Clutterbuck Charitable Trust	-	2,000	(440)	-	1,560
Battersea Dogs and Cats Home	-	262,371	(61,565)	-	200,806
Animal Friends	-	5,000	(5,023)	23	-
Dave & Ruth Lewis Family Charitable Trust	-	20,000	(19,896)	-	104
Jean Sainsbury Animal Welfare Trust	-	10,000	(10,009)	9	-
Pets at Home Foundation	-	8,250	-	-	8,250
The Fairness Foundation	-	5,000	(5,002)	2	-
Total restricted funds	80,423	329,421	(165,542)	179	244,481
Unrestricted funds					
General funds	286,134	668,835	(790,387)	(179)	164,403
Total unrestricted funds	286,134	668,835	(790,387)	(179)	164,403
Total funds	366,557	998,256	(955,929)	-	408,884

StreetVet

Notes to the financial statements

For the year ended 31 March 2024

16. Related party transactions

There were no related party transactions in the year or prior year.

17. Prior period adjustments

The comparative financial statements have been adjusted to recognise stock held, in the form of veterinary medicine, in the financial statements. The effects of the restatement are set out below:

	2023 £	2022 £
Stock - Medicine	<u>24,091</u>	<u>25,376</u>

	Restricted £	Unrestricted £	Total 2022 £
Funds			
Funds per original accounts at 31 March 2022	80,423	260,758	341,181
Adjustment to stock	<u>-</u>	<u>25,376</u>	<u>25,376</u>
Restated funds at 31 March 2022	<u>80,423</u>	<u>286,134</u>	<u>366,557</u>
	Restricted £	Unrestricted £	Total 2023 £
Funds per original accounts at 31 March 2023	244,481	140,312	384,793
Movement in stock	<u>-</u>	<u>24,091</u>	<u>24,091</u>
Restated funds at 31 March 2023	<u>244,481</u>	<u>164,403</u>	<u>408,884</u>

Accounts

Charity no. 1181527



StreetVet

**Report and Unaudited Financial
Statements**

31 March 2023

StreetVet

Reference and administrative details

For the year ended 31 March 2023

Charity number	1181527	
Registered office and operational address	4 Battersea Park Road London SW8 4AA	
Trustees	The trustees who served during the year and up to the date of this report were as follows: Nicki Glen Emma Harrison Sarah Jenner Sam Joseph Chin Chooi Lim Liam McKinnon Naomi Schweitzer	
Key management personnel	Zoe Abbotts	Managing Director
	Jade Statt	Clinical Director and Brand Ambassador
Bankers	Barclays Bank Plc Leicester LE87 2BB	
Independent examiners	Godfrey Wilson Limited Chartered accountants and statutory auditors 5th Floor Mariner House 62 Prince Street Bristol BS1 4QD	

StreetVet

Report of the trustees

For the year ended 31 March 2023

Our purpose

To protect the human-animal bond.

Our vision

To support the wellbeing of all pets and their owners experiencing homelessness.

Our mission

To provide free vet care for the pets of people experiencing homelessness.

To protect the human-animal bond, keeping pets and their owners together wherever possible.

Our values



StreetVet values

Truths
StreetVet's values are our truths. They say who we are and how we work, guiding us with everything that we stand for. Our brand, behaviours and decisions should always reflect the fact that we **CARE**.

C 
Compassionate
We show kindness to all, from a pet or owner, to our colleagues and supporters. We work as a team, allowing vets and nurses to re-connect with their vocation.

A 
Approachable
We go to where people need us most. Life isn't easy but a friendly face that listens helps to build trust. Our community is always ready to do our best to support our owners and their pets.

R 
Respectful
We are honest, considerate, aware of boundaries and keep to our word. We treat everyone fairly.

E 
Empathetic
We understand the power of pets and the positive impact they can have on our lives. We use our knowledge and skills to help keep our clients and their pets together.



StreetVet

Report of the trustees

For the year ended 31 March 2023

Welcome from our Chair

Welcome to StreetVet's Annual Report.

This year has been ever more challenging as the cost-of-living crisis is ongoing and the demand for StreetVet services hits an all-time high. As a relatively small, fast growing charity of just 5 years, myself and the trustee board are proud of all the team and volunteers, especially how we've all managed the growth in infrastructure necessary to support the increased demands. The exceptional teamwork continues to make every person and their pet experiencing homelessness encounter of the StreetVet vet care and hostel scheme a positive and caring one.

I thank all those that have made this work possible through the innovative ideas and initiatives that generate funding for us.

Nicki Glen, Chair of trustees

Welcome from our Managing Director

StreetVet has experienced an unprecedented increase in demand across all our services nationwide over the past financial year and it shows no signs of abating. This increased need has once again put intense pressure on our small back office team and our financial resources. To respond, StreetVet explored funding opportunities that enabled investment in expanding its workforce, thus enabling the charity to become more resilient, more sustainable and to be able to provide much needed support to the people and pets who need it.

We had clear plans this year to make our StreetVet core infrastructure more robust. This has been achieved with the recruitment of specific roles e.g. clinical support, hostel support, fundraising and marketing. We couldn't have achieved this goal without the support of a generous funder, to whom we are very grateful.

During the year, we welcomed 4 new trustees to our board, 5 new members of staff and over 100 new volunteers. This growth in resources, skills and experience has elevated StreetVet to the next stage of our journey, enabling us to support more hostels and reach more pets across the UK who need our support. We have registered 485 new patients this financial year and in total, supported over 1,500 patients across the UK.

It's the people here at StreetVet who make everything possible, their commitment, motivation and loyalty is apparent every single day as they deliver the best service possible, whilst at the same time trying to keep costs down and maintain a healthy work/life balance. Our work can be really challenging both mentally and physically, and the risk of burnout is very real. We do all we can at StreetVet to nurture and protect our people providing resources, training and support.

StreetVet trustees, staff, volunteers, partners and supporters – we couldn't do what we do without all your support. Thank you.

Zoe Abbotts, Managing Director

StreetVet

Report of the trustees

For the year ended 31 March 2023

The trustees present their report and the financial statements for the year ended 31 March 2023.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the Constitution and the Statement of Recommended Practice - Accounting and Reporting by Charities (effective from January 2019).

Structure and governance

StreetVet ("The charity") is a Charitable Incorporated Organisation, charity registration number 1181527 (England and Wales). The charity registered with the Charity Commission on 11 January 2019 and is governed by a constitution embodying its rules and principles.

Board of trustees

StreetVet has a board of 7 unpaid trustees, referred to as our Trustee Board. The Board meets a minimum of four times a year and acts as the Charity's governing body with powers to delegate day to-day management to StreetVet Leadership Team, as defined below. The agreed quorum is a minimum of 3 trustees. All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in the accounts.

Trustee recruitment and appointment

Trustees are selected and appointed based on suitability, experience and commitment to the cause based on their skills and experience, both clinical and non-clinical, so that there is a good professional and cultural fit.

All new trustees are provided with an induction pack, which includes the charity's Memorandum of Association, a statement of trustee roles and responsibilities, conflict of interest policy and relevant guidance from the Charity Commission. The Chair meets with each new trustee individually and a programme of support and training is available for new trustees.

Leadership team

The leadership team, led by the Managing Director, is responsible for the day-to-day running of the charity under authority delegated by the Trustee Board to the Managing Director. The leadership team proposes to the Trustee Board where the charity should invest its time, money and expertise. It proposes an annual budget to the Trustee Board for approval and monitors financial performance accordingly.

Regular trustee meetings took place during this period to ensure clear understanding and oversight of the business for all. The trustees have assessed the risks to which the charity is exposed, those relating to the operations and finances of the charity and are satisfied that there are systems in place to mitigate exposure.

Related parties and relationships with other organisations

StreetVet operates as an independent UK charity.

Remuneration policy

StreetVet aims for a sustainable and consistent pay policy that meets the diverse requirements of the skills and experience needed and a pay practice that ensures that individual pay decisions are supported by a performance management process that applies to all employees in the organisation.

StreetVet

Report of the trustees

For the year ended 31 March 2023

The objective of this policy is to ensure that StreetVet can attract and retain the right people with the right skills to deliver its work. The policy also ensures that the Managing Director, Leadership Team and employees are provided with appropriate remuneration to encourage optimum performance and are rewarded in a fair and reasonable manner for their individual contributions to the overall success of the charity.

Key principles applicable to all levels of pay at StreetVet:

- StreetVet encourages and rewards good performance;
- Individual pay is reviewed annually and takes into account performance, market conditions, any relevant new qualifications or skills developed and internal pay relativities;
- Annual pay budgets take into account affordability and economic trends; and
- All national pay standards are met, including the National Living Wage.

To ensure StreetVet are paying market rates, the Charity completed a salary benchmarking exercise in March 2023 ahead of the annual appraisals to ensure that all staff were remunerated appropriately. 3 members of staff received an uplift to recognise sector benchmarks and to bring their salary up to the right scale. We benchmarked against the Harris Hill Survey 2022 and the Charity Jobs Salary Report 2023, plus Charity Jobs and other charity recruitment sites.

Objectives and activities

The charity's main activities are described below. All its charitable activities focus on animal welfare and are undertaken to further StreetVet's charitable purposes for the public benefit.

StreetVet is a multi-award winning registered charity delivering free essential veterinary care and services to the pets of people experiencing homelessness in multiple locations around the UK.

The focus of the charity is to help provide veterinary services to those in need, primarily those who would struggle to access veterinary care through other providers due to lack of mobility, finances or trust. The charity does this via outreaches, the StreetVet accredited hostel scheme and out of area referrals.

For many owners, particularly the most vulnerable and socially isolated, companion animals give them a purpose, reason and routine in their lives. Pet ownership is particularly challenging for homeless individuals because of the exclusion from services, loss of mobility and financial cost implications. The causes of homelessness are complex and multifactorial, as are its consequences.

StreetVet support is accessible in three ways:

- Attending StreetVet volunteer-run outreaches to receive veterinary help and support for their pet;
- Referrals from organisations and people working with people experiencing homelessness; and
- StreetVet Accredited Hostel Scheme - helping owners and their pets to stay together, as well as support for hostel managers and staff to adopt and implement positive pet policies.

Our teams of 402 volunteer vets and registered veterinary nurses provide community vet care at regular scheduled stations on the streets and in hostels, often working alongside grass root organisations such as soup kitchens or Health For The Homeless. Regular stations are scheduled on evenings or weekends and generally last 1-2 hours. During these, we aim to provide any service which could normally be delivered in a veterinary consulting room, working in solidarity with owners who typically manage to provide for their pets admirably well despite their difficult circumstances. By gradually building rapport with vulnerable owners while their pets are healthy, we ensure they trust us with their pets' care when they fall ill, or if they need to access addiction or other medical services.

StreetVet

Report of the trustees

For the year ended 31 March 2023

We run outreaches in 17 locations: Aberdeen, Birmingham, Bournemouth, Brighton, Bristol, Cambridge, Cornwall (St Austell, Truro, Newquay, Redruth & Penzance), Glasgow, Gloucester, Lincoln, London (Shoreditch, Hackney & Camden), Norwich, Peterborough, Plymouth, Portsmouth, Reading and Swansea.

We also support pets referred to us outside these locations. These referrals come from members of the public, vet practices, social workers, hostel staff, police and the RSPCA to name a few. In cases such as these we support the owner and their pet by working with a local veterinary practice to provide the care they need, whilst covering the cost of the treatment. This significantly increases our outgoings as we do not have a team of volunteers on the ground to provide the preventative and reactive veterinary care, so most cases that are referred to us are costly emergency procedures.

The StreetVet Accredited Hostel Scheme is a 10 point scheme which offers support for hostels and temporary accommodation providers to adopt and implement positive pet policies. Benefits of the scheme include free accessible veterinary care to registered pets, staff training on how to work with animals, comprehensive temporary accommodation pet policy, telemedicine platform for virtual vet appointments, emergency boarding to allow those to attend medical appointments as needed, behavioural support, as well as a welcome pack, food, toys and treats for all registered pets. We have 16 hostels under the scheme at the end of this reporting period and have supported 89 pets and their owners.

Charity Governance Code

The StreetVet Trustee Board operates under the principles of the Charity Governance Code.

The trustees review the aims, objectives and activities of the charity each year. This report looks at achievements and outcomes during the reporting period. The trustees report on the success of each key activity, noting how StreetVet's operations have benefitted local populations. The review helps trustees ensure the charity's aims and activities remained focused on its stated purposes.

The StreetVet Trustee Board will complete a review of the Charity Governance Code in the coming year to ensure that we maintain compliancy and to see what recommendations we should adopt within the code.

Public benefit

StreetVet exists to ensure that all pets belonging to people who are experiencing homelessness get the veterinary treatment and support they deserve and ultimately live happy, healthy lives, free from the threat of unnecessary pain and lack of veterinary care.

Pets can play a vital role in keeping humans physically and mentally happy and healthy. We at StreetVet work hard to help maintain the human-animal bond that is so important.

StreetVet charitable activities focus firmly on animal welfare, but we also believe our contributions towards public benefit (as defined by the Charity Commission) extend into the following areas:

- Helping owners experiencing homelessness, or those experiencing a housing crisis, to have peace of mind that they can get veterinary help for their pet should they need it;
- Helping owners and their pets to stay together, by encouraging homelessness organisations to sign up to the StreetVet Accredited Hostel Scheme to facilitate their ability to accept pets in their premises;
- Helping the general public and society as a whole, through providing a non-judgmental service to some of the most vulnerable people in our society; and

StreetVet

Report of the trustees

For the year ended 31 March 2023

- Helping individuals to manage their mental and/or physical health problems with the companionship of their assistance dogs.

Goals

StreetVet's long term goal is to ensure that all pets belonging to people experiencing homelessness will have access to essential veterinary care. This includes:

- Improving the health, well-being and welfare of all pets belonging to people experiencing homelessness;
- Increasing our coverage in the UK to help more pets belonging to those experiencing homelessness;
- Increasing the number of pet friendly hostels to help pets and their owners find off-the-street accommodation;
- To become a charity with national reach;
- To be recognised as the "go to" volunteering platform within our sector in the UK;
- To be recognised as the best practice for providing veterinary support to those experiencing homelessness; and
- To be recognised as the best practice for providing veterinary support for accredited hostels.

In order to achieve these goals we worked on a number of short term objectives which are reviewed annually, these were all completed and include:

- Reviewing and strengthening our internal infrastructure to cope with the increasing demand;
- Defining and implementing infrastructure to allow for 'boots on the ground' growth into new locations;
- Defining and implementing a robust infrastructure to allow for growth in the out of area (OOA) model;
- Embedding the StreetVet Accredited Hostel Scheme;
- Applications for funding to support the following resources gaps;
 - Hiring a Head of Marketing to implement and manage a robust marketing strategy;
 - Hiring a Head of Fundraising to implement and manage a robust fundraising strategy;
 - Hiring a Clinical Team Manager to manage the clinical case escalations and referrals;
 - Hiring two Clinical Coordinators to coordinate clinical cases and provide location support; and
 - Hiring a Hostel Administrator to support the growing StreetVet Accredited Hostel Scheme.
- Building more robust internal procedures, processes and policies to support a growing team and infrastructure;
- Enhancing our CRM platform to ensure better donor and supporter management and improve reporting; and
- Continuing to collaborate with charities within our sector across the UK to support, share best practices, ideas and knowledge.

StreetVet

Report of the trustees

For the year ended 31 March 2023

Achievements and performance

Financial year 2022/2023 saw a significant period of growth at StreetVet.

We welcomed 4 new trustees to the board. Naomi Schweitzer, Liam McKinnon, Sarah Jenner and Emma Harrison. These trustees were recruited to fulfil specific skills and experience, including governance, HR, volunteering, fundraising and marketing, which complement the existing trustee skill sets.

We also welcomed 5 new members of staff to the team. This brought the total number of staff from 7 to 12 by the end of financial year 2022/2023.



THE FORUM

Share. Connect. Collaborate.

In May 2022 StreetVet launched 'The Forum', a collaborative safe space for charities who offer free veterinary services to pets belonging to those experiencing homelessness across the UK, to connect and meet quarterly to share experiences and best practice. At launch, 10 organisations were part of 'The Forum', this has now grown, with 16 organisations being involved. The key aims of 'The Forum' are:

- To mobilise efforts behind our common cause;
- To share knowledge and create best practice;
- To understand current geographical coverage and explore areas of need;
- To optimise resources and not duplicate services;
- To establish efficient referral processes between charities;
- To collate data and explore opportunities to participate in joint research; and
- To explore opportunities to participate in joint funding applications, training and grants.

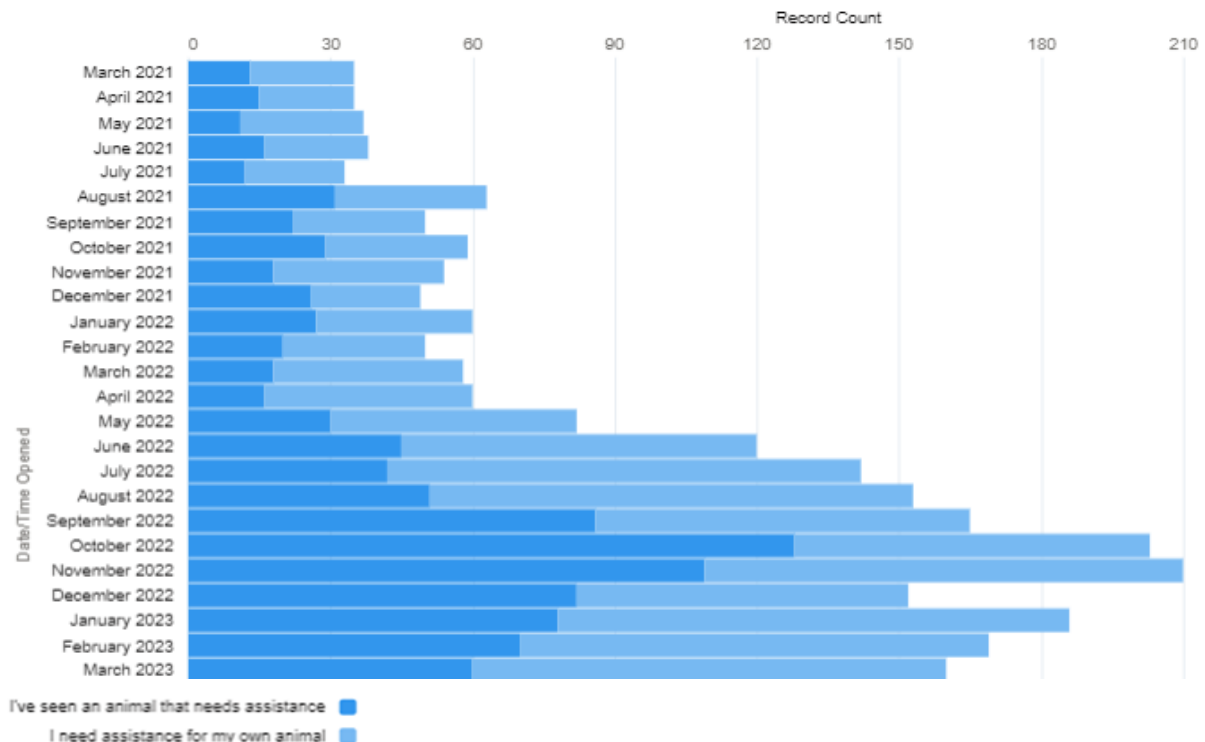
StreetVet is an ambitious small charity and demand for our support has grown exponentially over each reporting period. We reached a point in April/May 2022 where we no longer had the resources or systems in place to continue working effectively and with best practice. In order for StreetVet to become sustainable and support more pets, we needed to build a strong infrastructure to manage our growth most effectively.

StreetVet

Report of the trustees

For the year ended 31 March 2023

The table below shows the increase in requests for our service over the last two reporting periods:



We had reached a critical point with resources and it became clear that:

- In order to scale and grow we needed 100% focus in fundraising and marketing;
- In order for us to maintain best clinical practice and efficiently manage the increasing demand for our services we needed to create a Clinical Case Team focused solely on clinical case triage; and
- In order for us to manage the success of the StreetVet Accredited Hostel Scheme, it was clear that an additional headcount was needed to support the growing demand and existing members of staff.

Prior to the creation of the Clinical Case Team, clinical cases were dealt with by the StreetVet Operations Team who had limited clinical experience. It was agreed to recruit experienced, qualified veterinary staff for the clinical roles, to reduce expenditure in the long-term through triaging over the phone to reduce veterinary visits and therefore costs.

StreetVet drafted and submitted a strong and informative grant application to Battersea Dogs and Cats Home requesting funding for five brand new staff: Head of Marketing, Head of Fundraising, Hostel Administrator, Clinical Case Coordinators x 2 and funding for our existing Hostel Coordinator. To our delight, funding was awarded in the Autumn of 2022 which lead to a period of intense recruitment.

In September 2022, registered veterinary nurse Rosalind Incledon-Webber was recruited to manage the Clinical Case Team and serve as a point of escalation and registered veterinary nurse Monique Fort was recruited to triage the daily case load.

StreetVet

Report of the trustees

For the year ended 31 March 2023

Once the Clinical Case Team were in place it meant that the Operations Team could refocus on their job priorities, as managing clinical cases took up an enormous amount of their time.

Emily Harris was hired in November 2022 as a Hostel Administrator, supporting the Hostel Coordinator with the growing demand for the StreetVet Accredited Hostel Scheme.

During this time, StreetVet worked with fundraising consultant, Allan Freeman on a fundraising audit. Allan determined that the reactive work StreetVet was doing on fundraising is successful despite there being no focused or responsible member of staff, therefore by bringing at least one focused headcount we could potentially double our fundraising income in a couple of years. He recommended hiring a "Head of Fundraising" and letting them define and implement a robust fundraising strategy.

Charlotte Fionda was hired as Head of Fundraising in January 2023 with the main goal to draft a fundraising strategy ready for implementation in April 2023. The Head of Fundraising was tasked with defining and implementing short, medium and long term initiatives as part of the development of the fundraising strategy. Short term initiatives within the reporting period were critical as these were needed to support the increase in demand for StreetVet services.

Collette Sheaff was hired as Head of Marketing in January 2023 with the main goal to draft a marketing strategy ready for implementation in April 2023. The Head of Marketing role is a senior role within the management team, working closely with the Head of Fundraising. Initial tasks included defining and implementing short, medium and long term initiatives as part of the development of the marketing strategy. With the growth in demand for StreetVet services and the increasing need for fundraising, building brand awareness was a key priority. This was critically needed outside of the veterinary industry and has been a key focus for the Head of Marketing, along with building a robust multi-platform social media strategy during this reporting period.

During the financial year 2022/2023, StreetVet:

- Performed 1,470 consultations, a 16% decrease on the previous reporting period;
- Registered 485 new patients, a 34% increase on the previous reporting period;
- Kennelled 22 pets for a combined period of 1,478 days;
- Provided veterinary support for 117 out of area patients, a 80% increase on the previous reporting period;
- Accredited new 16 hostels on to our StreetVet Accredited Hostel Scheme (SVAH), a 433% increase on the previous reporting period;
- Renewed 6 hostel SVAH accreditation, a 500% increase on the previous reporting period; and
- Supported 89 pets and owners in a SVAH, a 1,013% increase on the previous reporting period.

StreetVet

Report of the trustees

For the year ended 31 March 2023

StreetVet conducted 1,470 consultations, which bring us to 8,935 total consults performed since inception and grows weekly. The consultation decrease was due to several outreach locations moving from a weekly to a fortnightly or monthly cadence due to volunteer availability.

117 out of area patients were looked after by local partner practices and the treatment funded by StreetVet.

At the end of this reporting period StreetVet has 2,253 active patients on our books.



StreetVet

Report of the trustees

For the year ended 31 March 2023

The StreetVet Accredited Hostel (SVAH) Scheme is seeing incredible growth and has received a lot of interest from homeless service providers. The reason why we feel so strongly about the scheme is because we believe that a key barrier to homeless individuals with pets re-entering the housing system is the lack of hostels and temporary accommodation providers that accept animals. StreetVet wanted to reduce the incidence of people with pets becoming “voluntarily homeless”, because they have to either refuse a hostel room or refuse to relinquish their pet, and feel that by making more hostels around the country “StreetVet Accredited” we can support many more people and their pets.

The SVAH scheme went live with pilot hostel DENS – The Elms in Hemel Hempstead in November 2020 and offers free, accessible veterinary care for pets whose owners are experiencing homelessness, as well as education and support for hostel managers and staff to adopt and implement positive pet policies.

To make the scheme a success StreetVet engaged the support of several partners who generously offer pro bono or discounted services. Thanks goes to Webbox, Scrumbles, Ancol, Pet Remedy, Ceva, Blue Cross, PAWSQUAD, Earth Animal, Battersea Dogs and Cats Home, Eureka's, Ali Norden, The Print Agency, A-LAW, The Big Dog Bed Company, Animals at Home, Vets Digital and HELP FILM for enabling the dream to become a reality.

Our Hostel Team, Laura Sayer and Emily Harris have worked tirelessly to make our dream a reality. Connecting with housing providers and organisations supporting homelessness all over the UK. The team have reaccruited 6 hostels and accruited a further 10 around the United Kingdom. StreetVet have cared for 89 pets within these hostels and several pets and their owners have since moved on to their own independent living accommodation.

At the end of this reporting period, we have 25+ hostels going through the onboarding process, with an estimated 39 pets to support and we have a further 21 new housing providers interested in accrediting. We are also continuing to work with Homeless Link, a national membership charity for organisations working directly with people who become homeless in England, to publish blogs and data about the StreetVet Accredited Hostel Scheme to their members.

We were delighted to welcome Dr Sabrina Cohen-Hatton as our newest Ambassador in July 2022, for StreetVet it was a really significant appointment as Sabrina is an 'Expert by Experience'. Sabrina left home at the age of 15 and school at 16 and experienced times of extreme personal adversity including a period of homelessness with her beloved dog Menace before embarking on a career as a firefighter. Dr Sabrina now holds the highest rank in the UK for a firefighter - Chief Fire Officer. Sabrina has been a key voice and advocate for StreetVet since accepting her role with StreetVet.

Impacts to StreetVet this year:

- Volunteer burnout. The majority of our volunteers come from the veterinary profession and they repeatedly encounter long unsociable working hours, animal deaths, unexpected patient outcomes, client complaints, short-staffed teams and more - all of which compounded over the pandemic, making it difficult for StreetVet to engage and recruit new volunteers; and

StreetVet

Report of the trustees

For the year ended 31 March 2023

- New outreach locations. StreetVet had planned to open two new locations in 2022/2023, but due to increased workload on existing team members, due to the growth in demand as well as a member of the operations team going on maternity leave without being replaced, we have had to push any growth back to 2023/2024. To set up a new location is very labour intensive and time consuming, and involves all internal departments as we need to recruit, onboard and mentor new volunteers and build relationships with vet practices, boarding kennels, taxi companies and local grassroot organisations such as soup kitchens, day centres and night shelters.

To realise our strategic ambitions, we must continue to support and develop our staff and volunteers to be the best they can be. At the start of the reporting period we planned a series of supportive CPD opportunities that our staff and volunteers could utilise. These included: monthly reflective webinars (CPD), a monthly Pay-it-Forward 'Thank You' recognising volunteers, a StreetVet wellbeing app (in conjunction with Kite) and our annual StreetVet Conference in October 2022, which welcomed over 110 virtual and in-person StreetVet volunteers, partners and supporters on two days of interactive workshops, inspirational talks and clinical lectures.

The annual StreetVet Conference is a CPD event open for all StreetVet volunteers to attend and is our way of being able to say 'Thank You' to our volunteers for their time, commitment and dedication to StreetVet. The 2022 conference ended with StreetVet Ambassador Sue Perkins announcing the winners of our annual Volunteer of the Year Awards. The Clinical Volunteer of the Year Award winner was Maria Banica, a vet volunteer in our London team who has been a critical link between StreetVet and the BlueCross. The Support Volunteer of the Year Award winner was Tammie O'Leary, who has worked tirelessly behind the scenes to secure critical grant funding for StreetVet.



To close, we were heartbroken in March 2023 to lose our wonderful Ambassador Paul O'Grady. Paul had a heart of gold, championing the human-animal bond and the work that we do as a charity. We have been truly lucky as an organisation to have been able to spend time in his wonderful and amusing company and miss him terribly. We all remember him for the amazing work he did in raising awareness for StreetVet and for championing the human-animal bond, a key part of our StreetVet mission.

StreetVet

Report of the trustees

For the year ended 31 March 2023

Financial review

Income has significantly grown 43% due to the generosity of a large grant foundation supporting StreetVet's infrastructure growth to £998,256 in 2022/2023 (2021/2022: £698,130).

We are thankful to our loyal donors, who have continued to support the charity during this challenging year, giving a total of £636,035 in 2022/2023 (2021/2022: £586,980), despite the hardships felt by many.

It wouldn't be possible to carry out the work we do without the generosity of our supporters – over 7,000 people donated to StreetVet in 2022/2023 (2021/2022: 5,500) – and our amazing volunteers who help in the delivery of our work.

Expenditure has increased 43% overall, from £668,925 to £954,644 in line with the 43% income growth. The increase is due to the 5 additional members of staff recruited during this period and because of the huge increase in demand for our services seen during this period.

Our veterinary care costs have increased by 45% to £433,196 in 2022/2023 (2021/2022: £298,338).

The priority for this reporting period was to implement a robust infrastructure and establish a compliant structure including tools, processes and defined job roles for staff and volunteers to work within. Plus, recruiting much needed staff resources to ensure we could manage the unprecedented high service demands whilst maintaining the exceptional high service level we deliver and avoiding staff burnout.

The Charity has been awarded a number of successful grant applications throughout this reporting period.

Battersea Dogs and Cat Home Funds (£262,371) were provided to help StreetVet scale and implement a robust infrastructure as the Charity has reached a critical point with resources. It had become clear that in order to meet demand and to become more financially sustainable we needed 100% focus in fundraising and marketing. In order for us to maintain and prepare for growth in our service delivery we need to recruit a second hostel coordinator to support the existing member of staff and also two clinical case coordinators to help manage the growing requests for our service.

Battersea Dogs and Cats Home (£5,800) for the final instalment of the Hostel Coordinator funding.

The Jean Sainsbury Trust (£10,000) for veterinary costs.

The Frances-Hayhurst Foundation (£5,000) for veterinary costs for pets in hostels.

The Stanley Grundy Foundation (£5,000) for volunteer leadership training.

The Pets at Home Foundation (£8,250) for self-serve volunteer safeguarding training.

The Robert Clutterbuck Charitable Trust (£2,000) for veterinary costs in Hertfordshire.

David & Ruth Lewis Family Charitable Trust (DRLFCT) (£20,000) for veterinary costs.

Animal Friends (£5,000) for veterinary costs.

The Fairness Foundation (£5,000) for veterinary costs.

Sussex Community Foundation (£1,000) for volunteer leadership training expenses (Sussex area).

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Report of the trustees

For the year ended 31 March 2023

Restricted funding awarded by PetPlan Charitable Trust, Battersea Dogs & Cats Home, Earth Animal and The Steel Charitable Trust in the previous financial period was also still being spent.

Battersea Dogs and Cats Home continues to provide StreetVet with operational support as well as funding. The core team at StreetVet has worked together with several different departments at Battersea including the Grants Team, Animal Partnerships Team and Clinical Team to support areas where StreetVet has needed help or to seek additional guidance or advice. The Battersea Academy which StreetVet has access to has also provided the team with valuable learning resources to help the continued professional development of staff members. Battersea has also continued to support StreetVet with kennelling and veterinary services over the course of this reporting period as well as providing ongoing storage facilities and meeting space when needed.

StreetVet has also benefited from significant gifts in kind and pro bono work during the reporting period including, but not limited to, graphic design, PR, web design, social media marketing, legal advice, photography, videography, printing, uniforms, software platforms, recruitment, kennelling, veterinary medications, diagnostics, pet food, pet equipment and veterinary services. The estimated value of this totalled £260,875 during the financial year 2022/2023.

Risk management

The Trustee Board is responsible for ensuring there are appropriate risk management and internal control systems in place to manage the major risks to which the Charity is exposed. The organisation's risk register continues to be updated to ensure appropriate and active mitigations can be implemented. Key risks will be regularly reviewed and updated, including operational risks that could arise on outreaches and risks associated with financial controls.

Below are the principal risks for StreetVet as well as mitigating actions:

- Injury or serious incident involving volunteers or members of staff on outreach. Action: safeguarding training, implementation of a standard operating procedure, implementation of incident procedures, insurance cover and risk assessment reviews;
- Volunteer or staff burn out. Action: mental health training, implementation of mental health first aider, continuation of monthly reflective practice and risk assessment reviews;
- Veterinary risks. Action: training, implementation of incident procedures, insurance cover and risk assessment reviews; and
- Loss of key funding. Action: develop and deliver a fundraising plan across a broad range of donors and manage cost base to stay within available means.

Investment policy

StreetVet do not have any investments.

Reserves policy

The aim of StreetVet's reserves policy is to ensure that the charity's ongoing activities are protected from unexpected fluctuations in its income and expenditure and ensure that the charity is not impacted by short-term financial shortfall. The charity is heavily reliant on voluntary donations to fund its charitable undertakings, which being uncertain sources of revenue may not always provide the necessary funds to cover essential costs.

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Report of the trustees

For the year ended 31 March 2023

The StreetVet Trustee Board policy is to maintain a level of free reserves of between 4-6 months of 2024 budgeted expenditures which equate to approximately £330,000 to £500,000. We recognise we are short of that target but due to restricted funds held to pay for staff salaries the need to meet that target for 2022/2023 is reduced and the associated risks mitigated.

The reserves held will enable the charity to meet its working capital requirements, protect the charity against income fluctuations, fund its strategic initiatives over the next year and protect the StreetVet operations against unplanned adverse events. This would allow for our activities to continue as normal during temporary falls in income and this level is deemed appropriate when considered alongside the major strategic and operational risks faced by the charity. As at 31 March 2023, the reserves stood at £128,085 which is comprised of its unrestricted net current assets. Including £200,806 of restricted funds received from Battersea Dogs and Cat Home for infrastructure growth support, the adjusted reserves level would stand at £328,891 which would be in line with our reserves policy. The Battersea Dogs and Cat Home infrastructure growth funds are to provide for the salaries of our Hostel Coordinator, Hostel Administrator, 2 x Clinical Case Coordinators, Head of Marketing and Head of Fundraising which we expect to be spent within the next financial year.

The trustees monitor the amount of cash and investments readily convertible to cash within 30 days, to ensure that sufficient cash is available to cover StreetVet's normal operational cash outflows over this period. The reserves policy is reviewed by the trustees annually or as a change in financial situation requires.

Fundraising

As a charity that receives no government funding (with the unusual exception of The National Lottery coronavirus emergency government grant in 2020), we are reliant on outstanding generosity of the general public, our supporters and our partners.

StreetVet subscribes to the policies of the Fundraising Regulator, which oversees fundraising activity. The Fundraising Regulator investigates and, where necessary, takes appropriate action in cases of public concern.

Their advice helps us ensure our activity meets the expectations of our supporters and the wider public. Full details of the Fundraising Regulator and the codes of our fundraising practice can be found at www.fundraisingregulator.org.uk.

As StreetVet started 2022/2023 there was still no dedicated fundraising resource in place and we knew that this area needed focus in order to improve and take advantage of all revenue options open to the Charity.

Several of StreetVet's goals for 2022/2023 were focused on revenue growth, financial sustainability and needed the implementation of a fundraising strategy to support these. To grow and move forward StreetVet needed a dedicated fundraising resource. The Charity did not have the funds to support this position, so applied for grant funding. We were awarded 12 months of funding to support a fundraising head in October 2022. The position of Head of Fundraising was filled in January 2023.

During the final quarter of 2022/2023 the new Head of Fundraising researched and drafted StreetVet's first fundraising strategy ready to implement in 2023/2024. This was with a view to grow StreetVet's sustainable revenue stream through existing and new fundraising channels. A positive for StreetVet is that to date many potential sources of income have not been fully maximised, which gives encouraging scope for additional revenues in 2023/2024 and beyond.

StreetVet

Report of the trustees

For the year ended 31 March 2023

In the interim period, we have continued to raise vital funds by sharing our story through our social media channels, raising funds via charitable trusts/foundations, and cultivating existing corporate partner support.

StreetVet's fundraising practices are open, honest, and respectful. We did not receive any complaints related to fundraising during this period.

We are really excited about 2023/2024 as we embark on a journey of fundraising growth.

Ways to support

It's only through the generosity of our supporters that we are able to provide care to all the pets referred to us each year.

Donate You can make a one-off donation or set up a regular donation on our website at <https://fundraising.streetvet.co.uk/donation/donate>.

Fundraising From sporting events, sponsored dog walks, pet photo competitions to bingo evenings - we can support you in your fundraising journey. Get in touch at info@streetvet.org.uk.

Legacies and in memory If you're considering leaving a donation in your Will or would like to raise money in memory of a pet or loved one, we can help. <https://www.streetvet.co.uk/leaving-a-legacy/>.

Partnerships Our work through partnerships with like-minded organisations makes a huge difference to StreetVet. Get in touch at info@streetvet.org.uk.

Volunteering Our dedicated vet, vet nurse and support volunteers make up the backbone of StreetVet. To find out more about our volunteering opportunities please visit <https://www.streetvet.co.uk/volunteer/>.

Plans for the future

In order to provide more services nationwide and support more pets belonging to people experiencing homelessness, StreetVet plan to continue building a resilient and robust internal infrastructure to ensure the charity can sustain future growth in line with the board-led strategic plan, monitored and implemented by the Managing Director:

- Define and implement infrastructure to maintain our outreach service;
- Define and implement infrastructure to allow for growth in new locations;
- Define and implement a robust infrastructure to allow for growth in the out of area (OOA) model;
- Continue to promote and embed the StreetVet Accredited Hostel Scheme;
- Define and implement a robust fundraising strategy;
- Define and implement a robust marketing strategy;
- Review and define framework around scope of service, delivery and resources;
- Realigning volunteer working practices with the changing environment and strategic framework for resources; and
- Focus on volunteer training and wellbeing – Safeguarding and Leadership training.

Key areas of development are to build infrastructure to be able to maintain current standards with improved employee wellbeing, have the revenue income to become sustainable and have the capacity to grow and enhance the ability of the Charity to achieve its objectives.

StreetVet

Report of the trustees

For the year ended 31 March 2023

Thank you

As a charity that receives no government funding we remain reliant on the outstanding generosity of the public, our partners and supporters to continue to fund our vital services. We value every single donation and are very grateful to all our donors, volunteers and corporate partners for their wonderful contributions throughout the year. You make everything possible, without you, we wouldn't be here.

Specifically, we would like to thank Battersea Dogs & Cats Home, Blue Cross, Earth Animal, PDSA, Provet Cloud, A Brush with Love, Ali Nordon, Ancol Pet Products Limited, Andre Costapereira, Animals at Home, Animology, Big Dog Bed Company, Boehringer Ingelheim, Canine Arthritis Management, Cats Protection, CEVA Animal Health Ltd, CVS Group plc, Davies Vet Specialists, Dechra, DNA Vet Care, Dog Birthday Biscuits, Elanco, Elise Robertson, FirstVet, Focus on Media, Goddard Veterinary Group, Helen Rushton, Hercule Von Wolfwinkle, Identicare, Idexx Laboratories, Improve CPD, International Medical Supplies, IMV imaging, IVC Evidensia, K8 Portraits, Kite, Leucillin, Lilwabbit, Linnaeus, Lucy's Web Design, Macahl Animal Health, Many Pets, Mapac, Medivet, MSD Animal Health, N2-UK, Natures Menu, Noah, PAAW HOUSE, PawSquad, Pet Blood Bank, Pet Remedy, PetPlan, Pets as Therapy, Pets At Home, Protect My Pet, Protexin, Purina, Reward Gateway, RSPCA, Ruby Duke, Ruff & Tumble, Scrumbles, Salesforce (NPSP), Shook PR, Tails, The Meraki Initiative, The Print Agency, The Royal Foundation, TVM, The Veterinary Defence Society, Vet Partners, VetPlus, Vets Digital, Vets Now, Vets4Pets, Vetstoria, Vetted Recruitment, Virbac, Veterinary Poisons, Webbox and Woodley Equipment.

We would also like to recognise the generous support of charitable trusts and foundations who we have received funding from over the last year: Battersea Dogs & Cats Home, The Jean Sainsbury Trust, Frances-Hayhurst Foundation, Stanley Grundy Foundation (SGF), Pets at Home Foundation, Robert Clutterbuck Charitable Trust, David & Ruth Lewis Family Charitable Trust (DRLFCT), Animal Friends, The Fairness Foundation and the Sussex Community Foundation.

Special thanks also goes to the VIP Club members of Pets at Home and their Lifelines.

Thank you so much, from everyone at StreetVet. Your support is so appreciated.

Contacts

Website:	streetvet.org.uk	X:	https://twitter.com/streetvetuk
Email:	info@streetvet.org.uk	YouTube:	https://www.youtube.com/@streetvet8187
Instagram:	@streetvetuk_	LinkedIn:	https://www.linkedin.com/company/streetvet
Facebook:	facebook.com/streetvet		

Report of the trustees

For the year ended 31 March 2023

Statement of responsibilities of the trustees

The trustees are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charity and the incoming resources and application of resources, including the net income or expenditure, of the charity for the year. In preparing those financial statements the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the constitution. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Members of the charity have no liability to contribute to the assets of the charity in the event of winding up. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

Independent examiners

Godfrey Wilson Limited were re-appointed as independent examiners to the charity during the year and have expressed their willingness to continue in that capacity.

Approved by the trustees on 22 January 2024 and signed on their behalf by

Nicki Glen

Nicki Glen
Chair of Trustees

Independent examiner's report

To the trustees of

StreetVet

I report to the trustees on my examination of the accounts of StreetVet (the CIO) for the year ended 31 March 2023, which are set out on pages 21 to 35.

Responsibilities and basis of report

As the charity trustees of the CIO you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the CIO's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

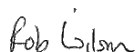
Since the CIO's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales (ICAEW), which is one of the listed bodies.

Godfrey Wilson Limited also provides payroll services to the CIO. I confirm that as a member of the ICAEW I am subject to the FRC's Revised Ethical Standard 2016, which I have applied with respect to this engagement.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- (1) accounting records were not kept in respect of the CIO as required by section 130 of the Act; or
- (2) the accounts do not accord with those records; or
- (3) the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Date: 22 January 2024

Rob Wilson FCA

Member of the ICAEW

For and on behalf of:

Godfrey Wilson Limited

Chartered accountants and statutory auditors

5th Floor Mariner House

62 Prince Street

Bristol

BS1 4QD

StreetVet

Statement of financial activities

For the year ended 31 March 2023

	Note	Restricted £	Unrestricted £	2023 Total £	2022 Total £
Income from:					
Donations and legacies	3	-	636,035	636,035	586,980
Charitable activities	4	329,421	3,800	333,221	93,050
Other trading activities	5	-	29,000	29,000	18,100
Total income		<u>329,421</u>	<u>668,835</u>	<u>998,256</u>	<u>698,130</u>
Expenditure on:					
Raising funds		-	148,150	148,150	60,685
Charitable activities		<u>165,542</u>	<u>640,952</u>	<u>806,494</u>	<u>608,240</u>
Total expenditure	6	<u>165,542</u>	<u>789,102</u>	<u>954,644</u>	<u>668,925</u>
Net income / (expenditure)		163,879	(120,267)	43,612	29,205
Transfers between funds		<u>179</u>	<u>(179)</u>	<u>-</u>	<u>-</u>
Net movement in funds	7	164,058	(120,446)	43,612	29,205
Reconciliation of funds:					
Total funds brought forward		<u>80,423</u>	<u>260,758</u>	<u>341,181</u>	<u>311,976</u>
Total funds carried forward		<u><u>244,481</u></u>	<u><u>140,312</u></u>	<u><u>384,793</u></u>	<u><u>341,181</u></u>

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in note 14 to the accounts.

StreetVet**Balance sheet****As at 31 March 2023**

	Note	£	2023 £	2022 £
Fixed assets				
Tangible assets	10		<u>12,227</u>	<u>7,491</u>
Current assets				
Debtors	11	2,292		1,919
Cash at bank and in hand		<u>387,252</u>		<u>343,811</u>
		389,544		345,730
Liabilities				
Creditors: amounts falling due within 1 year	12	<u>(16,978)</u>		<u>(12,040)</u>
Net current assets			<u>372,566</u>	<u>333,690</u>
Net assets	13		<u>384,793</u>	<u>341,181</u>
Funds	14			
Restricted funds			244,481	80,423
Unrestricted funds				
General funds			<u>140,312</u>	<u>260,758</u>
Total charity funds			<u>384,793</u>	<u>341,181</u>

Approved by the trustees on 22 January 2024 and signed on their behalf by

*Nicki Glen*Nicki Glen
Chair of Trustees

StreetVet**Statement of cash flows****For the year ended 31 March 2023**

	2023	2022
	£	£
Cash used in operating activities:		
Net movement in funds	43,612	29,205
Adjustments for:		
Depreciation charges	5,785	3,154
Decrease / (increase) in debtors	(373)	50,175
Increase in creditors	4,938	37
Net cash provided by operating activities	53,962	82,571
Cash flows from investing activities:		
Purchase of tangible fixed assets	(10,521)	(7,513)
Net cash used in investing activities	(10,521)	(7,513)
Increase in cash and cash equivalents in the year	43,441	75,058
Cash and cash equivalents at the beginning of the year	343,811	268,753
Cash and cash equivalents at the end of the year	387,252	343,811

The charity has not provided an analysis of changes in net debt as it does not have any long term financing arrangements.

Notes to the financial statements

For the year ended 31 March 2023

1. Accounting policies

a) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

StreetVet meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b) Going concern basis of accounting

The accounts have been prepared on the assumption that the charity is able to continue as a going concern, which the trustees consider appropriate having regard to the current level of unrestricted reserves. There are no material uncertainties about the charity's ability to continue as a going concern.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from the government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the Trust that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

d) Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item, is probable and the economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

Notes to the financial statements

For the year ended 31 March 2023

1. Accounting policies (continued)

e) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity: this is normally upon notification of the interest paid or payable by the bank.

f) Funds accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g) Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h) Allocation of support and governance costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Governance costs are the costs associated with the governance arrangements of the charity, including the costs of complying with constitutional and statutory requirements and any costs associated with the strategic management of the charity's activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities on the following basis:

	2023	2022
General fundraising	15.5%	9.1%
Charitable activities	84.5%	90.9%

i) Tangible fixed assets

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Computer equipment	3 - 5 year straight line
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Items of equipment are capitalised where the purchase price exceeds £1,000.

j) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

k) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

Notes to the financial statements

For the year ended 31 March 2023

1. Accounting policies (continued)

l) Creditors

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

m) Financial instruments

The trust only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently recognised at amortised cost using the effective interest method.

n) Pension costs

The charity operates a defined contribution pension scheme for its employees. There are no further liabilities other than that already recognised in the SOFA.

o) Accounting estimates and key judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods. The key sources of estimation uncertainty that have a significant effect on the amounts recognised in the financial statements are depreciation as described in note 1 (i).

Notes to the financial statements

For the year ended 31 March 2023

2. Prior period comparatives: statement of financial activities

	Restricted £	Unrestricted £	2022 Total £
Income from:			
Donations	-	586,980	586,980
Charitable activities	88,550	4,500	93,050
Other trading activities	-	18,100	18,100
Total income	88,550	609,580	698,130
Expenditure on:			
Raising funds	-	60,685	60,685
Charitable activities	55,325	552,915	608,240
Total expenditure	55,325	613,600	668,925
Net income/(expenditure)	33,225	(4,020)	29,205
Transfers between funds	5	(5)	-
Net movement in funds	<u>33,230</u>	<u>(4,025)</u>	<u>29,205</u>

3. Income from donations and legacies

	2023 £	2022 £
Donations	291,538	319,296
Legacies	32,737	-
Vetsure rebates	31,573	3,572
Gift Aid	19,312	17,146
Gifts in kind	260,875	246,966
Total income from donations and legacies	636,035	586,980

Included within gifts in kind are goods and services which have been analysed to the following expenditure:

	2023 £	2022 £
Animal care services	198,031	155,002
Vet equipment	32,190	12,627
Professional fees	30,654	79,337
	260,875	246,966

All income from donations and legacies in the current and prior period was unrestricted.

Notes to the financial statements

For the year ended 31 March 2023

4. Income from charitable activities

	Restricted £	Unrestricted £	2023 Total £
Battersea Foundation	262,371	-	262,371
Sussex Community Foundation	1,000	-	1,000
France-Hayhurst Foundation	5,000	-	5,000
Stanley Grundy Foundation	5,000	-	5,000
Robert Clutterbuck Charitable Trust	2,000	-	2,000
Battersea SVAH Coordinator	5,800	-	5,800
Animal Friends	5,000	-	5,000
Dave & Ruth Lewis Family Charitable Trust	20,000	-	20,000
Jean Sainsbury Animal Welfare Trust	10,000	-	10,000
Pets at Home Foundation	8,250	-	8,250
The Fairness Foundation	5,000	-	5,000
SVAH Renewal	-	3,800	3,800
Total income from charitable activities	329,421	3,800	333,221

Prior period comparative

	Restricted £	Unrestricted £	2022 Total £
Pet Plan Charitable Trust	24,750	-	24,750
Earth Animal Ventures UK	22,000	-	22,000
Battersea Dogs and Cats Home	21,800	-	21,800
The Steel Charitable Trust	15,000	-	15,000
Richer Sounds	5,000	-	5,000
The Michael and Shirley Hunt Charitable Trust	-	2,000	2,000
Education and Skills Funding Agency	-	1,500	1,500
Hostel Scheme Accreditation fees	-	1,000	1,000
Total income from charitable activities	88,550	4,500	93,050

5. Income from other trading activities

	2023 £	2022 £
Sponsorship Income	29,000	18,100

All income from other trading activities in the current and prior period was unrestricted.

6. Total expenditure

	Raising funds £	Charitable activities £	Support and governance costs £	2023 Total £	Raising funds £	Charitable activities £	Support and governance costs £	2022 Total £
Staff costs (note 8)	105,559	113,454	116,730	335,743	49,674	84,482	64,453	198,609
Training	-	-	15,154	15,154	-	-	5,750	5,750
Travel, food and subsistence	-	22,813	-	22,813	-	2,953	-	2,953
Storage costs	-	8,567	-	8,567	-	9,602	-	9,602
Animal care services	-	433,196	-	433,196	-	298,338	-	298,338
Printing, postage and stationery	-	-	5,353	5,353	-	-	1,151	1,151
Marketing	3,655	-	-	3,655	630	-	-	630
Telecoms	-	-	13,302	13,302	-	-	6,772	6,772
Vet equipment	-	34,619	-	34,619	-	18,014	-	18,014
Insurance	-	-	2,971	2,971	-	-	2,840	2,840
Accountancy	-	-	4,145	4,145	-	-	2,418	2,418
Donation platform fees	7,851	-	-	7,851	552	-	-	552
Event costs	-	22,212	-	22,212	-	9,825	-	9,825
Professional fees	50	2,684	36,440	39,174	157	88,036	2,072	90,265
Activity related fees	-	-	-	-	-	48	-	48
Depreciation	-	-	5,785	5,785	-	-	3,154	3,154
Trustee expenses	-	-	60	60	-	-	-	-
Other	-	-	44	44	-	-	18,004	18,004
Sub-total	117,115	637,545	199,984	954,644	51,013	511,298	106,614	668,925
Allocation of support and governance cost	<u>31,035</u>	<u>168,949</u>	<u>(199,984)</u>	<u>-</u>	<u>9,672</u>	<u>96,942</u>	<u>(106,614)</u>	<u>-</u>
Total expenditure	<u>148,150</u>	<u>806,494</u>	<u>-</u>	<u>954,644</u>	<u>60,685</u>	<u>608,240</u>	<u>-</u>	<u>668,925</u>

Total governance costs were £2,340 (2022: £2,338)

Notes to the financial statements

For the year ended 31 March 2023

7. Net movement in funds

This is stated after charging:

	2023 £	2022 £
Depreciation	5,785	3,154
Operating lease payments	Nil	Nil
Trustees' remuneration	Nil	Nil
Trustees' reimbursed expenses	60	Nil
Independent examiner's remuneration (excluding VAT):		
▪ Independent examination	1,950	1,750
▪ Other services	<u>2,240</u>	<u>588</u>

8. Staff costs and numbers

Staff costs were as follows:

	2023 £	2022 £
Salaries and wages	302,315	177,603
Social security costs	23,452	13,898
Pension costs	7,169	4,208
Freelance staff	<u>2,807</u>	<u>2,900</u>
	<u>335,743</u>	<u>198,609</u>

No employee earned more than £60,000 during the year.

The key management personnel of the charity comprise the Trustees, Managing Director, and Clinical Director and Brand Ambassador. The total employee benefits of the key management personnel were £117,683 (2022: £108,330).

	2023 No.	2022 No.
Average head count	<u>9</u>	<u>5</u>

9. Taxation

The charity is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

StreetVet**Notes to the financial statements****For the year ended 31 March 2023**

10. Tangible fixed assets

	Total £
Cost	
At 1 April 2022	11,696
Additions in year	<u>10,521</u>
At 31 March 2023	<u>22,217</u>
Depreciation	
At 1 April 2022	4,205
Charge for the year	<u>5,785</u>
At 31 March 2023	<u>9,990</u>
Net book value At 31 March 2023	<u><u>12,227</u></u>
At 31 March 2022	<u><u>7,491</u></u>

11. Debtors

	2023 £	2022 £
Prepayments	<u>2,292</u>	<u>1,919</u>

12. Creditors : amounts due within 1 year

	2023 £	2022 £
Trade creditors	12,730	8,887
Accruals	2,340	2,100
Pension	1,908	1,024
Other taxation and social security	<u>-</u>	<u>29</u>
	<u><u>16,978</u></u>	<u><u>12,040</u></u>

StreetVet

Notes to the financial statements

For the year ended 31 March 2023

13. Analysis of net assets between funds

	Restricted funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	12,227	12,227
Current assets	244,481	145,063	389,544
Current liabilities	-	(16,978)	(16,978)
Net assets at 31 March 2023	244,481	140,312	384,793
Prior year comparative			
	Restricted funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	7,491	7,491
Current assets	80,423	265,307	345,730
Current liabilities	-	(12,040)	(12,040)
Net assets at 31 March 2022	80,423	260,758	341,181

StreetVet

Notes to the financial statements

For the year ended 31 March 2023

14. Movements in funds

	At 1 April 2022 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2023 £
Restricted funds					
Ivo Trust	8,617	-	(8)	-	8,609
Pet Plan Charitable Trust	26,548	-	(20,469)	-	6,079
Purina Better With Pets	1,771	-	(1,916)	145	-
The Steel Charitable Trust	15,000	-	(14,998)	-	2
Battersea Dogs and Cats Home	6,875	5,800	(12,675)	-	-
Earth Animal	21,612	-	(13,541)	-	8,071
Sussex Community Foundation	-	1,000	-	-	1,000
France-Hayhurst Foundation	-	5,000	-	-	5,000
Stanley Grundy Foundation	-	5,000	-	-	5,000
Robert Clutterbuck Charitable Trust	-	2,000	(440)	-	1,560
Battersea SVAH Coordinator	-	262,371	(61,565)	-	200,806
Animal Friends	-	5,000	(5,023)	23	-
Dave & Ruth Lewis Family Charitable Trust	-	20,000	(19,896)	-	104
Jean Sainsbury Animal Welfare Trust	-	10,000	(10,009)	9	-
Pets at Home Foundation	-	8,250	-	-	8,250
The Fairness Foundation	-	5,000	(5,002)	2	-
Total restricted funds	80,423	329,421	(165,542)	179	244,481
Unrestricted funds					
General funds	260,758	668,835	(789,102)	(179)	140,312
Total unrestricted funds	260,758	668,835	(789,102)	(179)	140,312
Total funds	341,181	998,256	(954,644)	-	384,793

Purposes of restricted funds

Ivo Trust

To fund 35 medical backpacks, 1,000 dog tags and 35 tablets with sturdy cases.

PetPlan Charitable Trust

To fund StreetVet drug costs, uniforms and protective clothing.

Purina Better With Pets

To fund the development and implementation of the StreetVet Accredited Hostel Scheme.

The Grocers Charity

To fund veterinary costs.

StreetVet

Notes to the financial statements

For the year ended 31 March 2023

Richer Sounds

To fund veterinary costs.

The Steel Charitable Trust

To fund veterinary costs.

Battersea Dogs and Cats Home

To fund six members of staff salaries for one year.

Earth Animal

Funding veterinary treatment costs for animals covered by the StreetVet Accredited Hostel Scheme.

Sussex Community Foundation

Towards the Hotels/Travel/Costs associated with Sussex volunteers going to the Leadership training when it takes place Feb 2024.

France-Hayhurst Foundation

Nationwide veterinary costs.

Stanley Grundy Foundation

Volunteer leadership training booked for Feb 24.

Robert Clutterbuck Charitable Trust

Towards StreetVet's work in Hertfordshire.

Battersea SVAH Coordinator

Funding the Hostel Coordinator role for 1 year fixed-term.

Animal Friends

To support the increase in demand for StreetVet's services, supporting nationwide veterinary costs.

The David & Ruth Lewis Family Charitable Trust

Nationwide veterinary costs.

Jean Sainsbury Animal Welfare Trust

Nationwide veterinary costs.

Pets at Home Foundation

Remote on-demand bespoke safeguarding course centered around people experiencing homelessness for StreetVet Volunteers and Staff to equip them with the knowledge and skills to safely interact with our clients and give them the confidence to set the boundaries that they need.

The Fairness Foundation

Nationwide veterinary costs.

StreetVet

Notes to the financial statements

For the year ended 31 March 2023

14. Movements in funds (continued)

Prior year comparative	At 1 April 2021 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2022 £
Restricted funds					
Ivo Trust	11,123	-	(2,506)	-	8,617
Pet Plan Charitable Trust	20,988	24,750	(19,190)	-	26,548
Purina Better With Pets	10,082	-	(8,311)	-	1,771
The Grocers Charity	5,000	-	(5,002)	2	-
Richer Sounds	-	5,000	(5,003)	3	-
The Steel Charitable Trust	-	15,000	-	-	15,000
Battersea Dogs and Cats Home	-	21,800	(14,925)	-	6,875
Earth Animal	-	22,000	(388)	-	21,612
Total restricted funds	47,193	88,550	(55,325)	5	80,423
Unrestricted funds					
General funds	264,783	609,580	(613,600)	(5)	260,758
Total unrestricted funds	264,783	609,580	(613,600)	(5)	260,758
Total funds	311,976	698,130	(668,925)	-	341,181

15. Related party transactions

There were no related party transactions in the year.

Accounts

Charity no. 1181527



StreetVet

Report and Unaudited Financial

Statements

31 March 2022

StreetVet

Reference and administrative details

For the year ended 31 March 2022

Charity number	1181527												
Registered office and operational address	4 Battersea Park Road London SW8 4AA												
Trustees	The trustees who served during the year and up to the date of this report were as follows: <table><tr><td>Nicki Glen</td><td>Appointed 4 May 2021</td></tr><tr><td>Sam Joseph</td><td></td></tr><tr><td>Chin Chooi Lim</td><td>Appointed 10 November 2021</td></tr><tr><td>Paul Manktelow</td><td>Resigned 4 May 2021</td></tr><tr><td>Rebecca Maynard</td><td>Resigned 31 January 2022</td></tr><tr><td>George Ruiz</td><td>Resigned 4 May 2021</td></tr></table>	Nicki Glen	Appointed 4 May 2021	Sam Joseph		Chin Chooi Lim	Appointed 10 November 2021	Paul Manktelow	Resigned 4 May 2021	Rebecca Maynard	Resigned 31 January 2022	George Ruiz	Resigned 4 May 2021
Nicki Glen	Appointed 4 May 2021												
Sam Joseph													
Chin Chooi Lim	Appointed 10 November 2021												
Paul Manktelow	Resigned 4 May 2021												
Rebecca Maynard	Resigned 31 January 2022												
George Ruiz	Resigned 4 May 2021												
Key management personnel	<table><tr><td>Zoe Abbotts</td><td>Managing Director</td></tr><tr><td>Jade Statt</td><td>Clinical Director</td></tr></table>	Zoe Abbotts	Managing Director	Jade Statt	Clinical Director								
Zoe Abbotts	Managing Director												
Jade Statt	Clinical Director												
Bankers	Barclays Bank Plc Leicester LE87 2BB												
Independent examiners	Godfrey Wilson Limited Chartered accountants and statutory auditors 5th Floor Mariner House 62 Prince Street Bristol BS1 4QD												

StreetVet

Report of the trustees

For the year ended 31 March 2022

Our purpose

To protect the human-animal bond.

Our vision

To support the wellbeing of all pets and their owners experiencing homelessness.

Our mission

To provide free vet care for the pets of people experiencing homelessness.

To protect the human-animal bond, keeping pets and their owners together wherever possible.

Our values



StreetVet values

Truths

StreetVet's values are our truths. They say who we are and how we work, guiding us with everything that we stand for. Our brand, behaviours and decisions should always reflect the fact that we **CARE**.

C 

Compassionate

We show kindness to all, from a pet or owner, to our colleagues and supporters. We work as a team, allowing vets and nurses to re-connect with their vocation.

A 

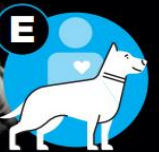
Approachable

We go to where people need us most. Life isn't easy but a friendly face that listens helps to build trust. Our community is always ready to do our best to support our owners and their pets.

R 

Respectful

We are honest, considerate, aware of boundaries and keep to our word. We treat everyone fairly.

E 

Empathetic

We understand the power of pets and the positive impact they can have on our lives. We use our knowledge and skills to help keep our clients and their pets together.



StreetVet

Report of the trustees

For the year ended 31 March 2022

Welcome from our Chair

What a challenging year. The trustees are innately proud of the way the whole team and supporters of StreetVet have adapted services for the pet owning homeless, continuing to provide veterinary care and support, just in a different way.

Supporting the volunteer team to do this has been paramount and launching such initiatives as the KITE wellbeing app is ground-breaking within the veterinary industry per se and a real support.

StreetVet is changing the course of what has been an inevitable choice of a home or your pet with the hostel scheme and this, as detailed later, can only revolutionise the health and welfare of people experiencing homelessness and their pets. I, as do the rest of the team, look forward to seeing this go from strength to strength.

We really appreciate and thank you for the support from individuals, groups, companies, and other charities that help us continue to make significant change to homeless people and their pets' lives.

The year ahead will be equally challenging, but with our strategic plan, and the team, we embrace these opportunities.

Nicki Glen, Chair of trustees

Welcome from our Managing Director

Like many charitable organisations, StreetVet has faced its fair share of challenges this financial year. Our staff and volunteers have worked hard to ensure that StreetVet adapts and evolves as we work through the impact of the Covid-19 pandemic. We have done all we can to deliver the best service possible whilst adapting to the latest government guidelines regionally and operationally.

We have seen a marked increase in demand for StreetVet services nationwide, which has put intense pressure on our small back office team and our financial resources. This increase has led us to focus on implementing formal processes for staff and volunteers, to enable us to become more efficient and make sure that we can provide support for our patients and their owners, both now and in to the future.

We have clear plans for the year ahead, including a commitment to build a more robust StreetVet core infrastructure, which will enable us to grow and ultimately reach more pets across the UK who need our support.

Whether you are a member of staff, a StreetVet volunteer, or a StreetVet supporter, each and every one of you helps makes a difference to the lives of the pets and their people experiencing homelessness around the UK. Thank you.

I am so proud of what we have been able to achieve this year. Thank you on behalf of all of us for your continued support. We are extremely grateful.

Zoe Abbotts, Managing Director

StreetVet

Report of the trustees

For the year ended 31 March 2022

The trustees present their report and the financial statements for the year ended 31 March 2022.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the Constitution and the Statement of Recommended Practice - Accounting and Reporting by Charities (effective from January 2019).

Structure and governance

StreetVet ("The charity") is a Charitable Incorporated Organisation, charity registration number 1181527 (England and Wales). The charity registered with the Charity Commission on 11 January 2019 and is governed by a constitution embodying its rules and principles.

StreetVet has a board of 3 unpaid trustees, referred to as our Trustee Board. The Board meets a minimum of four times a year and acts as the charity's governing body with powers to delegate day-to-day management to the StreetVet leadership team, as defined below. All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in the accounts.

StreetVet would like to thank Becky Maynard, Paul Manktelow and George Ruiz for their contributions to the charity.

Trustee recruitment and appointment

Trustees are selected and appointed based on suitability, experience and commitment to the cause based on their skills and experience, both clinical and non-clinical, so that there is a good professional and cultural fit.

All new trustees are provided with an induction pack, which includes the charity's Memorandum of Association, a statement of trustee roles and responsibilities, conflict of interest policy and relevant guidance from the Charity Commission. The Chair meets with each new trustee individually and a programme of support and training is available for new trustees.

The leadership team, led by the Managing Director, is responsible for the day-to-day running of the charity under authority delegated by the Trustee Board to the Managing Director. The leadership team proposes to the Trustee Board where the charity should invest its time, money and expertise. It proposes an annual budget to the Trustee Board for approval and monitors financial performance accordingly.

Regular trustee meetings took place during this period to ensure clear understanding and oversight of the business for all. The trustees have assessed the risks to which the charity is exposed, those relating to the operations and finances of the charity and are satisfied that there are systems in place to mitigate exposure.

Related parties and relationships with other organisations

StreetVet operates as an independent UK charity.

Remuneration policy

StreetVet aims for a sustainable and consistent pay policy that meets the diverse requirements of the skills and experience needed and a pay practice that ensures that individual pay decisions are supported by a performance management process that applies to all employees in the organisation.

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For the year ended 31 March 2022

The objective of this policy is to ensure that StreetVet can attract and retain the right people with the right skills to deliver its work. The policy also ensures that the managing director, leadership team and employees are provided with appropriate remuneration to encourage optimum performance and are rewarded in a fair and reasonable manner for their individual contributions to the overall success of the charity.

Key principles applicable to all levels of pay at StreetVet:

- StreetVet encourages and rewards good performance;
- Individual pay is reviewed annually and takes into account performance, market conditions, any relevant new qualifications or skills developed and internal pay relativities;
- Annual pay budgets take into account affordability and economic trends; and
- All national pay standards are met, including the National Living Wage.

To ensure StreetVet are paying market rates, the charity will be running a salary benchmarking exercise in April 2023 ahead of the annual appraisals.

Objectives and activities

The charity's main activities are described below. All its charitable activities focus on animal welfare and are undertaken to further StreetVet's charitable purposes for the public benefit.

StreetVet is a multi-award winning registered charity delivering free essential veterinary care and services to the pets of people experiencing homelessness in multiple locations around the UK.

The focus of the charity is to help provide veterinary services to those in need, primarily those who would struggle to access veterinary care through other providers due to lack of mobility, finances or trust.

For many owners, particularly the most vulnerable and socially isolated, companion animals give them a purpose, reason and routine in their lives. Pet ownership is particularly challenging for homeless individuals because of the exclusion from services, loss of mobility and financial cost implications. The causes of homelessness are complex and multifactorial, as are its consequences.

Our purpose:

To protect the human-animal bond.

Our vision:

To support the wellbeing of all pets and their owners experiencing homelessness.

Our mission:

To provide free vet care for the pets of people experiencing homelessness.

To protect the human-animal bond, keeping pets and their owners together wherever possible.

StreetVet support is accessible in three ways:

- Attending StreetVet volunteer-run outreaches to receive veterinary help and support for their pet;
- Referrals from organisations and people working with people experiencing homelessness; and
- StreetVet Accredited Hostel Scheme - helping owners and their pets to stay together, as well as support for hostel managers and staff to adopt and implement positive pet policies.

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Report of the trustees

For the year ended 31 March 2022

Our teams of 400 volunteer vets and registered veterinary nurses provide community vet care at regular scheduled stations on the streets and in hostels, often working alongside grass root organisations such as soup kitchens or health for the homeless. Regular stations are scheduled on evenings or weekends and generally last 1-2 hours. During these, we aim to provide any service which could normally be delivered in a veterinary consulting room, working in solidarity with owners who typically manage to provide for their pets admirably well despite their difficult circumstances. By gradually building rapport with vulnerable owners while their pets are healthy, we ensure they trust us with their pets' care when they fall ill.

We run outreaches in 17 locations: Aberdeen, Birmingham, Bournemouth, Brighton, Bristol, Cambridge, Cornwall (St Austell, Truro, Newquay, Redruth and Penzance), Glasgow, Gloucester, Hertfordshire, Lincoln, London (Shoreditch, Hackney and Camden), Norwich, Peterborough, Plymouth, Reading, Southampton and Swansea.

We also support pets referred to us outside the 17 locations. These referrals come from members of the public, vet practices, social workers, hostel staff, police, and RSPCA to name a few. In cases such as these we support the owner and their pet by working with a local veterinary practice to provide the care they need, whilst covering the cost of the treatment. This significantly increases our outgoings as we do not have a team of volunteers on the ground to provide the preventative and reactive veterinary care, so most cases that are referred to us are costly emergency procedures.

The StreetVet Accredited Hostel Scheme offers free, accessible veterinary care for pets whose owners are experiencing homelessness, as well as support for hostel managers and staff to adopt and implement positive pet policies.

Charity Governance Code

The StreetVet Trustee Board operates under the principles of the Charity Governance Code.

The trustees review the aims, objectives and activities of the charity each year. This report looks at achievements and outcomes during the reporting period. The trustees report on the success of each key activity, noting how StreetVet's operations have benefitted local populations. The review helps trustees ensure the charity's aims and activities remained focused on its stated purposes.

This coming year the StreetVet Trustee Board will complete a review of the Charity Governance Code to ensure that we maintain compliance and to see what recommendations we should adopt within the code.

Public benefit

StreetVet exists to ensure that all pets belonging to people who are experiencing homelessness get the veterinary treatment and support they deserve and ultimately live happy, healthy lives, free from the threat of unnecessary pain and lack of veterinary care.

Pets can play a vital role in keeping humans physically and mentally happy and healthy. We at StreetVet work hard to help maintain the human-animal bond that is so important.

StreetVet's charitable activities focus firmly on animal welfare, but we also believe our contributions towards public benefit (as defined by the Charity Commission) extend into the following areas:

- Helping owners experiencing homelessness, or those experiencing a housing crisis, to have peace of mind that they can get veterinary help for their pet should they need it;

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Report of the trustees

For the year ended 31 March 2022

- Helping owners and their pets to stay together, by encouraging homelessness organisations to sign up to the StreetVet Accredited Hostel Scheme to facilitate their ability to accept pets in their premises;
- Helping the general public and society as a whole, through providing a non-judgmental service to some of the most vulnerable people in our society; and
- Helping individuals to manage their mental and/or physical health problems with the companionship of their assistance dogs.

Goals

StreetVet's long term goal is to ensure that all pets belonging to people experiencing homelessness will have access to essential veterinary care.

We also aim to:

- Improve the health, well-being and welfare of all pets belonging to people experiencing homelessness;
- Increase our coverage in the UK to help more pets belonging to those experiencing homelessness;
- Increase the number of pet friendly hostels to help pets and their owners find off-the-street accommodation;
- To become a charity with national reach;
- To be recognised as the "go to" volunteering platform within our sector in the UK;
- To be recognised as the best practice for providing veterinary support to those experiencing homelessness; and
- To be recognised as the best practice for providing veterinary support for accredited hostels.

In order to achieve this we are working on short term goals which include:

- Improving our internal procedures, processes and policies;
- Implementing a CRM tool to ensure better management of case referrals and reporting;
- Building and establishing our internal infrastructure to cope with the increasing demand;
- Hiring a Hostel Coordinator to manage our StreetVet Accredited Hostel Scheme;
- Hiring a Volunteer Manager to recruit and manage the StreetVet Volunteer Programme;
- Hiring an Administrator to support the increased communications for our help;
- Applying for funding to support these headcount needs; and
- Setting up a forum for all charities within our sector in the UK to share best practice, ideas and knowledge.

Achievements and performance

The charity underwent a period of intense restructuring and recruitment between May 2021 and January 2022:

- Paul Manktelow and George Ruiz resigned from the Trustee Board in May 2021;
- Nicki Glen was appointed as a trustee in May 2021;
- Further trustee positions were advertised to strengthen the boards skills and experience and Chin Chooi Lim joined the Trustee Board in November 2021 as our finance trustee;
- Rebecca Maynard resigned in January 2022 and Nicki Glen stepped into the Chair role;
- General Manager Zoe Abbotts was promoted to Managing Director in July 2021 to simplify and strengthen the management and reporting structure;
- Hostel Coordinator Laura Sayer was recruited to own and manage the StreetVet Accredited Hostel Scheme in September 2021;

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Report of the trustees

For the year ended 31 March 2022

- Jade-Marie Fialho, our existing Operations Manager, moved into a Volunteer Manager role in October 2021; and
- Operations Manager Jo Elmes was recruited to backfill the vacant role in October 2021 and Operations Administrator Sarah Matthews was hired in December 2021.

This brought the total number of staff to seven at the end of financial year 2021-2022.

We continue to recruit for additional trustee positions to complement the existing skill sets.

Pandemic guidelines continued into this reporting period and as government guidelines allowed, and restrictions lifted, the volunteer teams began outreaching again. This meant some adaptations to our outreach service delivery: targeted outreach, maximum of 3 volunteers, outside only, social distancing of 2 metres and volunteers to be wearing full PPE. We continued to follow these rules until May 2021, when restrictions were eased further and we went back to providing our full service. We still continue to provide PPE for our volunteers and clients if they request it.

During the financial year 2021-2022, StreetVet:

- Performed 1,753 consultations, a 20% increase on the previous year;
- Registered 362 new patients, a 47% increase on the previous year;
- Keneled 16 pets for a combined period of 646 days, a 300% increase on the previous year;
- Cared for 65 out of area patients;
- Accredited 3 new hostels onto our StreetVet Accredited Hostel Scheme (SVAH);
- Renewed 1 hostel SVAH accreditation; and
- Supported 8 pets and owners in a SVAH.

The pandemic seriously impacted StreetVet in several ways:

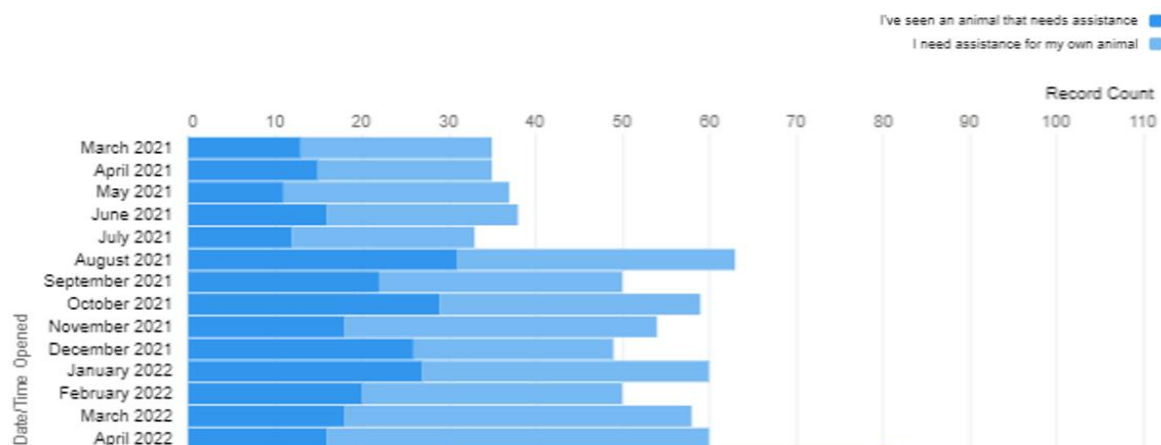
- Adaptations to our service delivery;
- Temporarily ceasing some services;
- Rebuilding the trust with our service users as we reopened services;
- We had planned to open several new locations in 21-22 but due to restriction of movement and the long term impact that has had on many small business and charitable organisations we have had to push this growth back to 23-24. This is because in order to set up a new location we need to recruit, onboard and mentor new volunteers and build relationships with vet practices, boarding kennels, taxi companies and local grassroot organisations such as soup kitchens, day centres and night shelters; and
- Volunteer burnout. The majority of our volunteers come from the veterinary profession and they repeatedly encounter long unsociable working hours, animal deaths, unexpected patient outcomes, client complaints, short-staffed teams and more — all of which compounded over the pandemic, making it difficult for StreetVet to engage and recruit new volunteers.

StreetVet

Report of the trustees

For the year ended 31 March 2022

As can be seen from the chart below, we have experienced an unprecedented demand for our services since August 2021:



We have registered 362 new patients over the course of the year, a 47% increase on the previous year.

StreetVet conducted 1,753 consultations, an increase of 20% on the previous year which brings us to 7,465 total consults performed since inception.

At the end of this reporting period StreetVet has 1,515 active patients on our books:

- 1,382 dogs;
- 119 cats;
- 7 ferrets;
- 4 rabbits;
- 2 reptiles; and
- 1 rat.

65 out of area patients were looked after by local partner practices and the treatment funded by StreetVet.

During the pandemic it has become more apparent that a key barrier to homeless individuals with pets re-entering the housing system was the lack of hostels that accepted animals. StreetVet wanted to reduce the incidence of people with pets becoming “voluntarily homeless”, because they have to either refuse a hostel room or refuse to relinquish their pet, and started work on the concept of a StreetVet Accredited Hostel Scheme.

In June 2020, the charity was awarded a grant from Purina Better with Pets of £41,024 to support the development of the StreetVet Accredited Hostel Scheme. With this significant funding, the scheme went live with pilot hostel DENS – The Elms in Hemel Hempstead in November 2020.

The scheme offers free, accessible veterinary care for pets whose owners are experiencing homelessness, as well as education and support for hostel managers and staff to adopt and implement positive pet policies.

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Report of the trustees

For the year ended 31 March 2022

To make the scheme a success StreetVet engaged the support of several partners who generously offer pro bono or discounted services. Thanks goes to Webbox, Ancol, Blue Cross, PAWSQUAD, Earth Animal, Battersea Dogs and Cats Home, Eurekos, Ali Norden, The Print Agency, A-LAW and HELP FILM for enabling the dream to become a reality.

In order to get the StreetVet Accredited Hostel Scheme off the ground we realised that we needed to have a focused resource whose role it would be to recruit, onboard and manage hostels joining the scheme.

We applied to the Battersea Foundation for funding to support the Hostel Coordinator headcount and were thrilled to learn in Summer 2021 that we had been successful in our application to support a Hostel Coordinator headcount for 1 year fixed term. Hostel Coordinator Laura Sayer was recruited to own and manage the StreetVet Accredited Hostel Scheme in September 2021. Laura has connected with housing providers and organisations supporting homelessness all over the UK. She reaccruited DENS, our pilot hostel, and accredited a further 3 hostels in London and Taunton, Somerset. StreetVet have cared for 8 pets within these hostels and several pets and their owners have since moved on to their own independent living accommodation.

We asked for feedback on the scheme from all the hostels that we have been in contact with. We were told that the scheme is excellent but they budget several years in advance and we are approaching them too late or in the second half of the financial year and it is expensive. We were surprised at the feedback from hostels on the cost of the scheme. We know it is a valuable service and we have done our due diligence on costs, so feel it is a fair price. After further investigation we started to understand that these organisations need to budget a year (and in some cases two years) in advance so coming to them this late in the financial year is a flat no, but a possibility for next year.

Based on all of this feedback and the new information, we reviewed our approach at the beginning of December 2021. We decided to offer an introductory complimentary year to all hostels that sign up to our scheme before 31 March 2022, with the view that once they are on the scheme they will, firstly, understand the value and, secondly, be able to budget for it in advance.

The Hostel Coordinator recontacted all 30+ hostels that she has been in touch with since joining in September and we now have 15 organisations interested in signing up before 31 March and those 15 organisations look after over 2,000 hostels nationwide.

This adaptation to our original plan does have a knock-on financial impact to StreetVet. We had expected the Hostel Coordinator role to become self-funding by year 4, but the offer of a complimentary year will set us back 1-2 years against our original goal.

At the end of this reporting period, we have 19 hostels going through the onboarding process, with an estimated 46 pets to support and we have a further 13 new housing providers interested in accrediting. We are also working with Homeless Link, a national membership charity for organisations working directly with people who become homeless in England, to publish blogs and data about the StreetVet Accredited Hostel Scheme to their members.

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Report of the trustees

For the year ended 31 March 2022

To realise our strategic ambitions, we must continue to support and develop our staff and volunteers to be the best they can be. At the start of the reporting period we planned a series of supportive CPD opportunities that our staff and volunteers could utilise. These included: monthly Reflective Webinars (CPD), a monthly Pay-it-Forward Thank You recognising volunteers, a StreetVet wellbeing app (in conjunction with Kite) and our annual StreetVet Conference in October 2021 which welcomed over 100 virtual and in-person StreetVet volunteers, partners and supporters to attend a day of interactive workshops, inspirational talks and clinical lectures. The conference ended with StreetVet Ambassador Clare Balding presenting a Volunteer of the Year Award to Rebecca Castle and Sarah Matthews.



Financial review

Income has remained at a consistent level of £698,130 in 2021/22 (2020/21: £627,221).

We are thankful to our loyal donors, who have continued to support the charity during and after the pandemic, giving a total of £586,980 in 2021/22 (2020/21: £528,887), despite the hardships felt by many.

It wouldn't be possible to carry out the work we do without the generosity of our supporters – over 5,500 people donated to StreetVet in 2021/22 – and our amazing volunteers who help in the delivery of our work.

Expenditure has increased 20% overall, from £557,512 to £668,925 due to the cost of living crisis that the UK is experiencing.

Our veterinary care costs have increased to £298,338 in 2021/22 from 2020/21: £266,678.

The priority for this reporting period was to establish a set of tools and processes for staff and volunteers to work within and to secure much needed staff resources to ensure we could maintain the exceptional high service level we deliver.

The charity implemented the Salesforce NPSP CRM platform in March 2021 to grow the charity's service delivery capacity and secure the future of charitable activities.

A HR portal was implemented in Summer 2021 to provide time-saving online HR software to help manage the small, yet fast-growing, organisation we are becoming.

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Report of the trustees

For the year ended 31 March 2022

The charity has submitted a number of successful grant applications including Battersea Foundation (£21,800, with a further £5,800 received in 22/23) to support a Hostel Coordinator to own and manage the StreetVet Accredited Hostel Scheme, Earth Animal (£22,000) to support veterinary costs incurred by pets supported by a StreetVet Accredited Hostel, Steel Charitable Trust (£15,000) to support veterinary costs, Richer Sounds (£5,000) to support veterinary costs and Michael & Shirley Hunt Charitable Trust (£2,000) to support veterinary costs. We also continued to develop our corporate relationships to support operational activities with Petplan Charitable Trust (£24,750) funding and BuySure rebates (£3,572).

Battersea Dogs and Cats Home continues to provide StreetVet with support. StreetVet has worked together with multiple instances of guidance/advice meetings with the Grants Team and Clinical Director. Battersea has also continued to support StreetVet with kennelling and veterinary services over the course of this reporting period.

StreetVet has benefited from significant gifts in kind and pro bono work during the reporting period including, but not limited to, graphic design, PR, web design, social media marketing, legal advice, photography, videography, printing, uniforms, software platforms, recruitment, kennelling, veterinary medications, diagnostics, pet food, pet equipment and veterinary services. The estimated value of this totalled over £240,000 during the financial year 2021/22.

Risk management

The Trustee Board is responsible for ensuring there are appropriate risk management and internal control systems in place to manage the major risks to which the charity is exposed. The risk register is in place to plan for resolutions, as opposed to the elimination, of risks.

Key risks are regularly reviewed and updated, including operational risks that could arise on outreaches and risks associated with the Covid-19 pandemic. Below is the list of principal risks for StreetVet as well as mitigating actions:

- Injury or serious incident involving volunteers or members of staff on outreach. Action: safeguarding training, implementation of a standard operating procedure, implementation of incident procedures, insurance cover and risk assessment reviews;
- Volunteer or staff burn out. Action: mental health training, implementation of mental health first aider, continuation of monthly reflective practice and risk assessment reviews;
- Veterinary risks. Action: training, implementation of incident procedures, insurance cover and risk assessment reviews;
- Loss of key funding. Action: develop and deliver a fundraising plan across a broad range of donors and manage cost base to stay within available means;
- Loss of key people. Action: implement a robust annual performance review and career development strategy; and
- Data breach involving sensitive information. Action: use of trusted providers, data encryption and disciplined implementation of relevant policies and procedures.

Investment policy

StreetVet do not have any investments.

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Report of the trustees

For the year ended 31 March 2022

Reserves policy

The aim of StreetVet's reserves policy is to ensure that the charity's ongoing activities are protected from unexpected fluctuations in its income and expenditure and ensure that the charity is not impacted by short-term financial shortfall. The charity is heavily reliant on voluntary donations to fund its charitable undertakings, which being uncertain sources of revenue may not always provide the necessary funds to cover essential costs.

The StreetVet board policy is to maintain a level of free reserves of between 4-6 months of 2023 budgeted expenditures which equates to £240,000 to £360,000. The reserves held will enable the charity to meet its working capital requirements, protect the charity against income fluctuations, fund its strategic initiatives over the next year and protect the StreetVet operations against unplanned adverse events. This would allow for our activities to continue as normal during temporary falls in income and this level is deemed appropriate when considered alongside the major strategic and operational risks faced by the charity. As at 31 March 2022, the reserves stood at £253,267 which is comprised of its unrestricted net current assets.

The trustees monitor the amount of cash and investments readily convertible to cash within 30 days to ensure that sufficient cash is available to cover StreetVet's normal operational cash outflows over this period. The reserves policy is reviewed by the trustees annually or as a change in financial situation requires.

Fundraising

As a charity that receives no government funding (with the unusual exception of The National Lottery coronavirus emergency government grant in 2020), we are reliant on outstanding generosity of the general public, our supporters and our partners.

StreetVet subscribes to the policies of the Fundraising Regulator, which oversees fundraising activity. The Fundraising Regulator investigates and, where necessary, takes appropriate action in cases of public concern.

Their advice helps us ensure our activity meets the expectations of our supporters and the wider public. Full details of the Fundraising Regulator and the codes of our fundraising practice can be found at www.fundraisingregulator.org.uk.

StreetVet does not have a dedicated fundraising resource in place. We raise vital funds by sharing our story through our social media channels and raising funds via charitable trusts, foundations or companies.

We're always looking for ways to improve our activities and will be employing a full time fundraiser in late 2022/23 to help grow StreetVet's sustainable revenue stream.

Ways to support

It's only through the generosity of our supporters that we are able to provide care to all the pets referred to us each year.

Donate You can make a one-off donation or set up a regular donation on our website at <https://fundraising.streetvet.co.uk/donation/donate>.

Fundraising From sporting events, sponsored dog walks, pet photo competitions to bingo evenings — we can support you in your fundraising journey. Get in touch at info@streetvet.org.uk.

StreetVet

Report of the trustees

For the year ended 31 March 2022

Legacies & in memory If you're considering leaving a donation in your will or would like to raise money in memory of a pet or loved one, we can help. <https://www.streetvet.co.uk/leaving-a-legacy/>.

Partnerships Our work through partnerships with like-minded organisations makes a huge difference to StreetVet. Get in touch at info@streetvet.org.uk.

Volunteering Our dedicated vet, vet nurse and support volunteers make up the backbone of StreetVet. To find out more about our volunteering opportunities please visit <https://www.streetvet.co.uk/volunteer/>.

Plans for the future

In order to provide more services nationwide and support more pets belonging to people experiencing homelessness, StreetVet plan to continue building a resilient and robust internal infrastructure to ensure the charity can sustain future growth in line with the board-led strategic plan, monitored and implemented by the Managing Director:

- Define and implement infrastructure to maintain our outreach service;
- Define and implement infrastructure to allow for growth in new locations;
- Define and implement a robust infrastructure to allow for growth in the out of area (OOA) model;
- Embed the StreetVet Accredited Hostel Scheme;
- Develop fundraising and marketing functions;
- Recruitment;
- Review and define framework around scope of service, delivery and resources;
- Realigning volunteer working practices with the changing environment and strategic framework for resources; and
- Volunteer Training – safeguarding and leadership.

Key areas of development are to build infrastructure to be able to maintain current standards with improved employee wellbeing, have the capacity to grow and enhance the ability of the charity to achieve its objectives. StreetVet will be looking to hire the following roles in 2022/23:

- Case Coordinators x 2;
- Fundraising x 2;
- Marketing x 1; and
- Hostel Coordinators x 2.

Thank you

As a charity that receives no government funding we remain reliant on the outstanding generosity of the public, our partners and supporters to continue to fund our vital services. We value every single donation and are very grateful to all our donors, volunteers and corporate partners for their wonderful contributions throughout the year. You make everything possible, without you, we wouldn't be here.

StreetVet

Report of the trustees

For the year ended 31 March 2022

Specifically, we would like to thank Blue Cross, Earth Animal, PDSA, Provet Cloud, Hercule Von Wolfwinkle, Ali Nordon Graphic Designer & Illustrator, Ancol Pet Products Limited, Animalcare Limited, Animals at Home, Boehringer Ingelheim, Bought by Many, Cats Protection, CEVA Animal Health Ltd, Clare Balding, CVS Group plc, Davies Vet Specialists, Dechra, Ebony Escalona, Elanco, Focus on Media, Goddard Veterinary Group, Idexx Laboratories, IVC Evidensia, Kernow Message Handling Service, Kite, Law Works, Leucillin, Lil Wabbit, Macahl Animal Health, Mapac, Medivet, MSD Animal Health, PAAW HOUSE, PawSquad, Pet Remedy, Pets At Home, PetsApp, Protect My Pet, Protexin, Purina, Reward Gateway, Rory Cowlam, RSPCA, Salesforce, Shook PR, Tails, The Meraki Initiative, The Print Agency, The Veterinary Defence Society Limited, TVM, Veterinary Poisons Information Service, VetPlus, Vets Digital, Vets Now, Vets4Pets, Virtual Veterinary Specialists, Webbox and Woodley Equipment.

We would also like to recognise the generous support of charitable trusts and foundations who we have received support from over the last year: Battersea Dogs & Cats Home, Petplan Charitable Trust, The Michael & Shirley Hunt Charitable Trust, Souter Charitable Trust, Richer Sounds Foundation and The Steel Charitable Trust.

Special thanks also goes to the VIP Club members of Pets at Home and their Lifelines.

Thank you so much, from everyone at StreetVet. Your support is so appreciated.

Contacts

We run outreaches in 17 towns and cities across the UK: Aberdeen, Birmingham, Bournemouth, Brighton, Bristol, Cambridge, Cornwall (St Austell, Newquay, Redruth, Truro, Penzance), Glasgow, Gloucester, Hertfordshire, Lincoln, London, Norwich, Peterborough, Plymouth, Portsmouth, Reading and Swansea.

To find out more about them, please visit <https://www.streetvet.co.uk/our-teams/>.

Website: streetvet.org.uk

Twitter: <https://twitter.com/streetvetuk>

Email: info@streetvet.org.uk

Facebook: facebook.com/streetvet

Instagram: [@streetvetuk_](https://www.instagram.com/streetvetuk)

YouTube: <https://www.youtube.com/@streetvet8187>

Report of the trustees

For the year ended 31 March 2022

Statement of responsibilities of the trustees

The trustees are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charity and the incoming resources and application of resources, including the net income or expenditure, of the charity for the year. In preparing those financial statements the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the constitution. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Members of the charity have no liability to contribute to the assets of the charity in the event of winding up. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

Independent examiners

Godfrey Wilson Limited were re-appointed as independent examiners to the charity during the year and have expressed their willingness to continue in that capacity.

Approved by the trustees on 24 January 2023 and signed on their behalf by

nicki glen

Nicki Glen
Chair of Trustees

Independent examiner's report

To the trustees of

StreetVet

I report to the trustees on my examination of the accounts of StreetVet (the CIO) for the year ended 31 March 2022, which are set out on pages 18 to 31.

Responsibilities and basis of report

As the charity trustees of the CIO you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the CIO's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

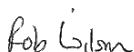
Since the CIO's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales (ICAEW), which is one of the listed bodies.

Godfrey Wilson Limited also provides payroll services to the CIO. I confirm that as a member of the ICAEW I am subject to the FRC's Revised Ethical Standard 2016, which I have applied with respect to this engagement.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- (1) accounting records were not kept in respect of the CIO as required by section 130 of the Act; or
- (2) the accounts do not accord with those records; or
- (3) the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Date: 25 January 2023

Rob Wilson FCA

Member of the ICAEW

For and on behalf of:

Godfrey Wilson Limited

Chartered accountants and statutory auditors

5th Floor Mariner House

62 Prince Street

Bristol

BS1 4QD

StreetVet

Statement of financial activities

For the year ended 31 March 2022

	Note	Restricted £	Unrestricted £	2022 Total £	2021 Total £
Income from:					
Donations and legacies	3	-	586,980	586,980	528,887
Charitable activities	4	88,550	4,500	93,050	96,534
Other trading activities	5	-	18,100	18,100	1,800
Total income		<u>88,550</u>	<u>609,580</u>	<u>698,130</u>	<u>627,221</u>
Expenditure on:					
Raising funds		-	60,685	60,685	45,426
Charitable activities		<u>55,325</u>	<u>552,915</u>	<u>608,240</u>	<u>512,086</u>
Total expenditure	7	<u>55,325</u>	<u>613,600</u>	<u>668,925</u>	<u>557,512</u>
Net income / (expenditure)		33,225	(4,020)	29,205	69,709
Transfers between funds		<u>5</u>	<u>(5)</u>	<u>-</u>	<u>-</u>
Net movement in funds	8	33,230	(4,025)	29,205	69,709
Reconciliation of funds:					
Total funds brought forward		<u>47,193</u>	<u>264,783</u>	<u>311,976</u>	<u>242,267</u>
Total funds carried forward		<u><u>80,423</u></u>	<u><u>260,758</u></u>	<u><u>341,181</u></u>	<u><u>311,976</u></u>

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in note 15 to the accounts.

StreetVet**Balance sheet****As at 31 March 2022**

	Note	£	2022 £	2021 £
Fixed assets				
Tangible assets	11		<u>7,491</u>	<u>3,132</u>
Current assets				
Debtors	12	1,919		52,094
Cash at bank and in hand		<u>343,811</u>		<u>268,753</u>
		345,730		320,847
Liabilities				
Creditors: amounts falling due within 1 year	13	<u>(12,040)</u>		<u>(12,003)</u>
Net current assets			<u>333,690</u>	<u>308,844</u>
Net assets	14		<u>341,181</u>	<u>311,976</u>
Funds	15			
Restricted funds			80,423	47,193
Unrestricted funds				
General funds			<u>260,758</u>	<u>264,783</u>
Total charity funds			<u>341,181</u>	<u>311,976</u>

Approved by the trustees on 24 January 2023 and signed on their behalf by

*nicki glen*Nicki Glen
Chair of Trustees

Notes to the financial statements

For the year ended 31 March 2022

1. Accounting policies

a) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

StreetVet meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b) Going concern basis of accounting

The accounts have been prepared on the assumption that the charity is able to continue as a going concern, which the trustees consider appropriate having regard to the current level of unrestricted reserves. There are no material uncertainties about the charity's ability to continue as a going concern.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from the government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

d) Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item, is probable and the economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity: this is normally upon notification of the interest paid or payable by the bank.

Notes to the financial statements

For the year ended 31 March 2022

f) Funds accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g) Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h) Allocation of support and governance costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Governance costs are the costs associated with the governance arrangements of the charity, including the costs of complying with constitutional and statutory requirements and any costs associated with the strategic management of the charity's activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities on the following basis:

	2022	2021
General fundraising	9.1%	8.1%
Charitable activities	90.9%	91.9%

i) Tangible fixed assets

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Computer equipment	3 - 5 year straight line
--------------------	--------------------------

Items of equipment are capitalised where the purchase price exceeds £1,000.

j) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

k) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

Notes to the financial statements

For the year ended 31 March 2022

l) Creditors

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

m) Financial instruments

The trust only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently recognised at amortised cost using the effective interest method.

n) Pension costs

The charity operates a defined contribution pension scheme for its employees. There are no further liabilities other than that already recognised in the SOFA.

o) Foreign currency transactions

Transactions in foreign currencies are translated at rates prevailing at the date of the transaction. Balances denominated in foreign currencies are translated at the rate of exchange prevailing at the year end.

p) Accounting estimates and key judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods. The key sources of estimation uncertainty that have a significant effect on the amounts recognised in the financial statements are depreciation as described in note 1 (i).

StreetVet

Notes to the financial statements

For the year ended 31 March 2022

2. Prior period comparatives: statement of financial activities

	Restricted	Unrestricted	2021 Total
	£	£	£
Income from:			
Donations and legacies	-	528,887	528,887
Charitable activities	96,534	-	96,534
Other trading activities	-	1,800	1,800
	<u>96,534</u>	<u>530,687</u>	<u>627,221</u>
Total income			
Expenditure on:			
Raising funds	-	45,426	45,426
Charitable activities	68,158	443,928	512,086
	<u>68,158</u>	<u>489,354</u>	<u>557,512</u>
Total expenditure			
Net income and net movement in funds	<u>28,376</u>	<u>41,333</u>	<u>69,709</u>

Notes to the financial statements

For the year ended 31 March 2022

3. Income from donations and legacies

	2022 £	2021 £
Donations	319,296	238,667
Vetsure rebates	3,572	5,858
Gift Aid	17,146	32,522
Gifts in kind	246,966	251,840
Total income from donations and legacies	586,980	528,887

Included within gifts in kind are goods and services which have been analysed to the following expenditure:

	2022 £	2021 £
Animal care services	155,002	164,098
Vet equipment	12,627	2,167
Professional fees	79,337	85,575
	246,966	251,840

All income from donations and legacies in the current and prior period was unrestricted.

4. Income from charitable activities

	Restricted £	Unrestricted £	2022 Total £
Pet Plan Charitable Trust	24,750	-	24,750
Earth Animal Ventures UK	22,000	-	22,000
Battersea Dogs and Cats Home	21,800	-	21,800
The Steel Charitable Trust	15,000	-	15,000
Richer Sounds	5,000	-	5,000
The Michael and Shirley Hunt Charitable Trust	-	2,000	2,000
Education and Skills Funding Agency	-	1,500	1,500
Hostel Scheme Accreditation fees	-	1,000	1,000
Total income from charitable activities	88,550	4,500	93,050

Notes to the financial statements

For the year ended 31 March 2022

4. Income from charitable activities (continued)

Prior period comparative

	Restricted £	Unrestricted £	2021 Total £
Movement for Good	1,000	-	1,000
GC Gibson Charitable Trust	4,010	-	4,010
National Lottery	10,000	-	10,000
Pet Plan Charitable Trust	35,500	-	35,500
Purina Better With Pets	41,024	-	41,024
The Grocers Charity	5,000	-	5,000
Total income from charitable activities	96,534	-	96,534

5. Income from other trading activities

	2022 £	2021 £
Conference sponsorship	18,100	1,800

6. Government grants

The charity did not receive any government grants during the year. In the prior year, the charity received a government grant from the National Lottery defined as a Coronavirus Community Support Fund. The total value of the grant was £10,000. There were no unfulfilled conditions or contingencies attached to this grant in 2020/21.

7. Total expenditure

	Raising funds £	Charitable activities £	Support and governance costs £	2022 Total £	Raising funds £	Charitable activities £	Support and governance costs £	2021 Total £
Staff costs (note 9)	49,674	84,482	64,453	198,609	34,152	63,172	39,549	136,873
Training	-	-	5,750	5,750	-	-	1,732	1,732
Travel, food and subsistence	-	2,953	-	2,953	-	1,367	-	1,367
Storage costs	-	9,602	-	9,602	-	8,481	-	8,481
Animal care services	-	298,338	-	298,338	-	266,678	-	266,678
Postage	-	-	1,151	1,151	-	-	7,104	7,104
Marketing	630	-	-	630	778	-	-	778
Telecoms	-	-	6,772	6,772	-	-	3,577	3,577
Vet equipment	-	18,014	-	18,014	-	4,846	-	4,846
Insurance	-	-	2,840	2,840	-	-	1,947	1,947
Accountancy	-	-	2,418	2,418	-	-	3,972	3,972
Donation platform fees	552	-	-	552	4,862	-	-	4,862
Event costs	-	9,825	-	9,825	-	1,180	-	1,180
Professional fees	157	88,036	2,072	90,265	-	102,834	10,231	113,065
Activity related fees	-	48	-	48	-	-	-	-
Depreciation	-	-	3,154	3,154	-	-	1,050	1,050
Other costs	-	-	18,004	18,004	-	-	-	-
Sub-total	51,013	511,298	106,614	668,925	39,791	448,558	69,163	557,512
Allocation of support and governance cost	9,672	96,942	(106,614)	-	5,635	63,528	(69,163)	-
Total expenditure	60,685	608,240	-	668,925	45,426	512,086	-	557,512

Total governance costs were £2,338 (2021: £2,130)

Notes to the financial statements

For the year ended 31 March 2022

8. Net movement in funds

This is stated after charging:

	2022	2021
	£	£
Depreciation	3,154	1,050
Operating lease payments		
Trustees' remuneration	Nil	Nil
Trustees' reimbursed expenses	Nil	Nil
Independent examiners fee		
▪ Year end (excluding VAT)	1,750	1,650
▪ Other services	588	480

9. Staff costs and numbers

Staff costs were as follows:

	2022	2021
	£	£
Salaries and wages	177,603	115,250
Social security costs	13,898	8,167
Pension costs	4,208	2,856
Freelance staff	2,900	10,600
	198,609	136,873

No employee earned more than £60,000 during the year.

The key management personnel of the charity comprise the Trustees, Managing Director, and Clinical Director. The total employee benefits of the key management personnel were £108,330 (2021: £94,293).

	2022	2021
	No.	No.
Average head count	5	3

10. Taxation

The charity is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

StreetVet

Notes to the financial statements

For the year ended 31 March 2022

11. Tangible fixed assets

	Total £
Cost	
At 1 April 2021	4,182
Additions in year	7,513
Disposals	-
	<u>11,695</u>
At 31 March 2022	<u>11,695</u>
Depreciation	
At 1 April 2021	1,050
Charge for the year	3,154
On disposals	-
	<u>4,204</u>
At 31 March 2022	<u>4,204</u>
Net book value	
At 31 March 2022	<u><u>7,491</u></u>
At 31 March 2021	<u><u>3,132</u></u>

12. Debtors

	2022 £	2021 £
Prepayments	1,919	1,185
Accrued income	-	47,713
Other taxation and social security	-	3,196
	<u>1,919</u>	<u>52,094</u>

13. Creditors : amounts due within 1 year

	2022 £	2021 £
Trade creditors	8,887	9,266
Accruals	2,100	2,130
Pension	1,024	607
Other taxation and social security	29	-
	<u>12,040</u>	<u>12,003</u>

StreetVet**Notes to the financial statements****For the year ended 31 March 2022**

14. Analysis of net assets between funds

	Restricted funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	7,491	7,491
Current assets	80,423	265,307	345,730
Current liabilities	-	(12,040)	(12,040)
Net assets at 31 March 2022	80,423	260,758	341,181
	Restricted funds £	Unrestricted funds £	Total funds £
Prior year comparative			
Tangible fixed assets	-	3,132	3,132
Current assets	47,193	273,654	320,847
Current liabilities	-	(12,003)	(12,003)
Net assets at 31 March 2021	47,193	264,783	311,976

StreetVet

Notes to the financial statements

For the year ended 31 March 2022

15. Movements in funds

	At 1 April 2021 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2022 £
Restricted funds					
Ivo Trust	11,123	-	(2,506)	-	8,617
Pet Plan Charitable Trust	20,988	24,750	(19,190)	-	26,548
Purina Better With Pets	10,082	-	(8,311)	-	1,771
The Grocers Charity	5,000	-	(5,002)	2	-
Richer Sounds	-	5,000	(5,003)	3	-
The Steel Charitable Trust	-	15,000	-	-	15,000
Battersea Dogs and Cats Home	-	21,800	(14,925)	-	6,875
Earth Animal	-	22,000	(388)	-	21,612
Total restricted funds	47,193	88,550	(55,325)	5	80,423
Unrestricted funds					
General funds	264,783	609,580	(613,600)	(5)	260,758
Total unrestricted funds	264,783	609,580	(613,600)	(5)	260,758
Total funds	311,976	698,130	(668,925)	-	341,181

Purposes of restricted funds

Ivo Trust

To fund 35 medical backpacks, 1,000 dog tags and 35 tablets with sturdy cases.

PetPlan Charitable Trust

To fund StreetVet drug costs, uniforms and protective clothing.

Purina Better With Pets

To fund the development and implementation of the StreetVet Accredited Hostel Scheme.

The Grocers Charity

To fund veterinary costs.

Richer Sounds

To fund veterinary costs.

The Steel Charitable Trust

To fund veterinary costs.

Battersea Dogs and Cats Home

Funding the Hostel Coordinator role for 1 year fixed-term.

Earth Animal

Funding veterinary treatment costs for animals covered by the StreetVet Accredited Hostel Scheme.

Notes to the financial statements

For the year ended 31 March 2022

15. Movements in funds (continued)

Prior year comparative	At 1 April 2020 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2021 £
Restricted funds					
Movement for Good	-	1,000	(1,000)	-	-
GC Gibson Charitable Trust	-	4,010	(4,010)	-	-
Ivo Trust	13,073	-	(1,950)	-	11,123
National Lottery	-	10,000	(10,000)	-	-
Pet Plan Charitable Trust	5,744	35,500	(20,256)	-	20,988
Purina Better With Pets	-	41,024	(30,942)	-	10,082
The Grocers Charity	-	5,000	-	-	5,000
Total restricted funds	18,817	96,534	(68,158)	-	47,193
Unrestricted funds					
General funds	223,450	530,687	(489,354)	-	264,783
Total unrestricted funds	223,450	530,687	(489,354)	-	264,783
Total funds	242,267	627,221	(557,512)	-	311,976

15 Related party transactions

There were no related party transactions in the year.

Accounts

Charity no. 1181527

StreetVet
Report and Unaudited Financial
Statements
31 March 2021

StreetVet

Reference and administrative details

For the year ended 31 March 2021

Charity number	1181527												
Registered office and operational address	4 Battersea Park Road London SW8 4AA												
Trustees	The trustees who served during the year and up to the date of this report were as follows: <table><tr><td>Nicki Glen</td><td>Appointed 4 May 2021</td></tr><tr><td>Sam Joseph</td><td></td></tr><tr><td>Chin Chooi Lim</td><td>Appointed 10 November 2021</td></tr><tr><td>Paul Manktelow</td><td>Resigned 4 May 2021</td></tr><tr><td>Rebecca Maynard</td><td></td></tr><tr><td>George Ruiz</td><td>Resigned 4 May 2021</td></tr></table>	Nicki Glen	Appointed 4 May 2021	Sam Joseph		Chin Chooi Lim	Appointed 10 November 2021	Paul Manktelow	Resigned 4 May 2021	Rebecca Maynard		George Ruiz	Resigned 4 May 2021
Nicki Glen	Appointed 4 May 2021												
Sam Joseph													
Chin Chooi Lim	Appointed 10 November 2021												
Paul Manktelow	Resigned 4 May 2021												
Rebecca Maynard													
George Ruiz	Resigned 4 May 2021												
Key management personnel	<table><tr><td>Zoe Abbotts</td><td>General Manager</td></tr><tr><td>Jade Statt</td><td>Clinical Director</td></tr></table>	Zoe Abbotts	General Manager	Jade Statt	Clinical Director								
Zoe Abbotts	General Manager												
Jade Statt	Clinical Director												
Bankers	Barclays Bank Plc Leicester LE87 2BB												
Independent examiners	Godfrey Wilson Limited Chartered accountants and statutory auditors 5th Floor Mariner House 62 Prince Street Bristol BS1 4QD												

StreetVet

Report of the trustees

For the year ended 31 March 2021

The trustees present their report and the financial statements for the year ended 31 March 2021.

Reference and administrative information set out on page one forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

StreetVet provides free, essential veterinary care and services to the animals belonging to the homeless community.

In addition, StreetVet raises awareness of its activities and raises funds to cover the costs of veterinary services, veterinary supplies, pet equipment, volunteer recruiting and training in line with its charitable aims. This includes the StreetVet Accredited Hostel Scheme which offers free, accessible veterinary care for pets whose owners are experiencing homelessness, as well as support for hostel managers and staff to adopt and implement positive pet policies.

The trustees review the aims, objectives and activities of the charity each year. This report looks at achievements and outcomes during the reporting period. The trustees report on the success of each key activity, noting how StreetVet's operations have benefitted local populations. The review helps trustees ensure the charity's aims and activities remained focused on its stated purposes.

The trustees have referred to the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and when planning future activities. In particular, the trustees consider how planned activities will contribute to the objectives that have been set.

During the financial year 2020-2021, StreetVet conducted 1,451 consultations and set up 1 new location, bringing the total number of locations StreetVet operates into 17. Details are provided in the Achievements and Performance section below.

Achievements and performance

The charity's main activities are described below. All its charitable activities focus on animal welfare and are undertaken to further StreetVet's charitable purposes for the public benefit.

StreetVet formed a board in January 2019 and was registered as a UK charity on 11 January 2019. Two full-time members of staff were appointed in financial year 2019-2020, an Operations Manager and a General Manager. Co-founder Jade Statt provided consultancy up until 31 March 2020 and was appointed as Clinical Director on 1 April 2020.

Consultant, Scott Shearer was appointed for six months from December 2019 to May 2020 to support the onboarding of permanent staff and the development and implementation of operational procedures across locations.

A Digital Marketing Apprentice was recruited and appointed on 1 March 2021, bringing the total number of staff to four at the end of financial year 2020-2021. StreetVet has recruited and hired a further three members of staff between September and December 2021 bringing the total to seven.

StreetVet

Report of the trustees

For the year ended 31 March 2021

In accordance with government COVID-19 guidelines, all outreaches stopped operating between March – July 2020. During lockdown we adapted our service model to continue to support our vulnerable clients with the delivery of food and essential medications for their pets. We offered telephone consults and worked closely with hostels and local housing authorities to ensure communication lines were available between us and our clients. In the case of emergencies, patients were booked into local vet practices to be treated.

We are committed to take every step possible to ensure the safety and wellbeing of our staff, volunteers and the people who use our service. We put in place COVID-19 risk assessments and compliance for volunteers and provide full PPE.

In July 2020 as government guidelines allowed and restrictions lifted, the volunteer teams began outreaching again. This meant some adaptations; targeted outreach, a maximum of 3 volunteers, outside only, social distancing of 2 metres and volunteers to be wearing full PPE. We continued to follow these rules until May 2021, when restrictions were eased further and we went back to providing our full service. We continue to provide PPE for our volunteers and clients and monitor and observe any changes in government guidelines.

One impact of the pandemic was our location growth. Due to the lockdowns and the effects they had on many businesses and organisations throughout the country, we were not able to onboard more than one new location this year. This is because in order to set up a new location we need to recruit, onboard and mentor new volunteers and build relationships with vet practices, boarding kennels, taxi companies and local grassroot organisations such as soup kitchens, day centres and night shelters. StreetVet Aberdeen ran their first outreach on 27 April 2021 once Scottish COVID-19 restrictions allowed.

Despite ceasing outreaches for several months over 2020-2021 we saw an unprecedented demand for our services and registered 212 new patients over the course of the year. 48 of these new patients were located in areas outside of our 17 locations. This meant that we did not have a team of StreetVet volunteers to meet the owners and register their pets, so we worked with local veterinary practices to ensure that veterinary treatment was received.

StreetVet performed 1,451 consultations and saw 442 patients during the financial year 2020-2021.

405	Dogs
33	Cats
2	Ferrets
1	Rat
1	Bearded Dragon

48 additional patients were looked after by local partner practices and the treatment funded by StreetVet.

StreetVet

Report of the trustees

For the year ended 31 March 2021

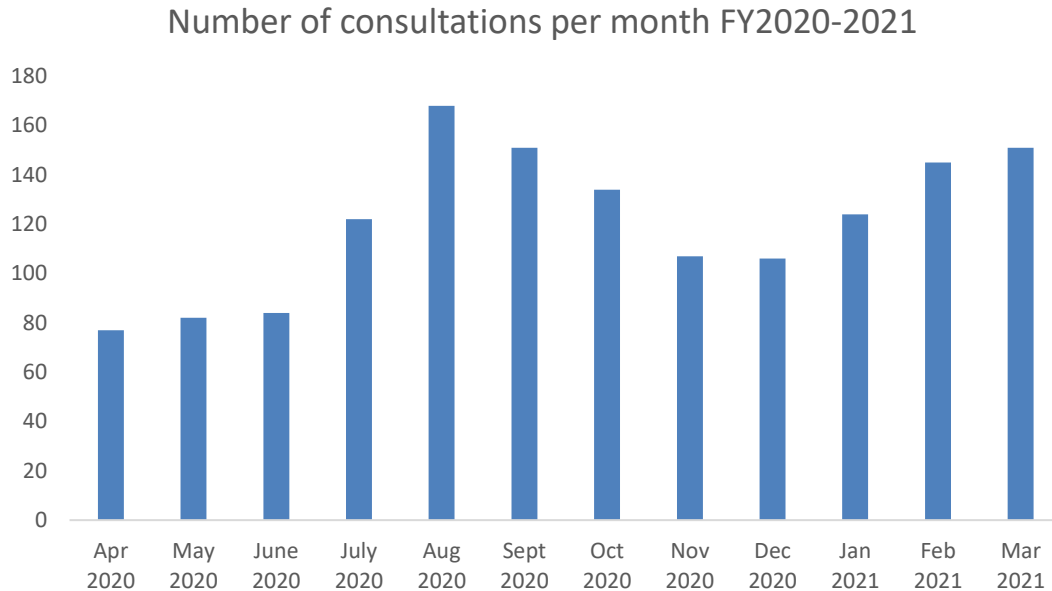


Fig. 1. Shows how the government lockdowns impacted our ability to outreach.

StreetVet's total consultation count since inception is 5,706 and we have treated 1,227 patients.

During the pandemic it has become more apparent that a key barrier to homeless individuals with pets re-entering the housing system was the lack of hostels that accepted animals. StreetVet wanted to reduce the incidence of people with pets becoming "voluntarily homeless" because they have to either refuse a hostel room or refuse to relinquish their pet and started work on the concept of a StreetVet Accredited Hostel Scheme.

StreetVet Accredited Hostel Scheme Film - <https://www.youtube.com/watch?v=XOIMRZV4RAc>

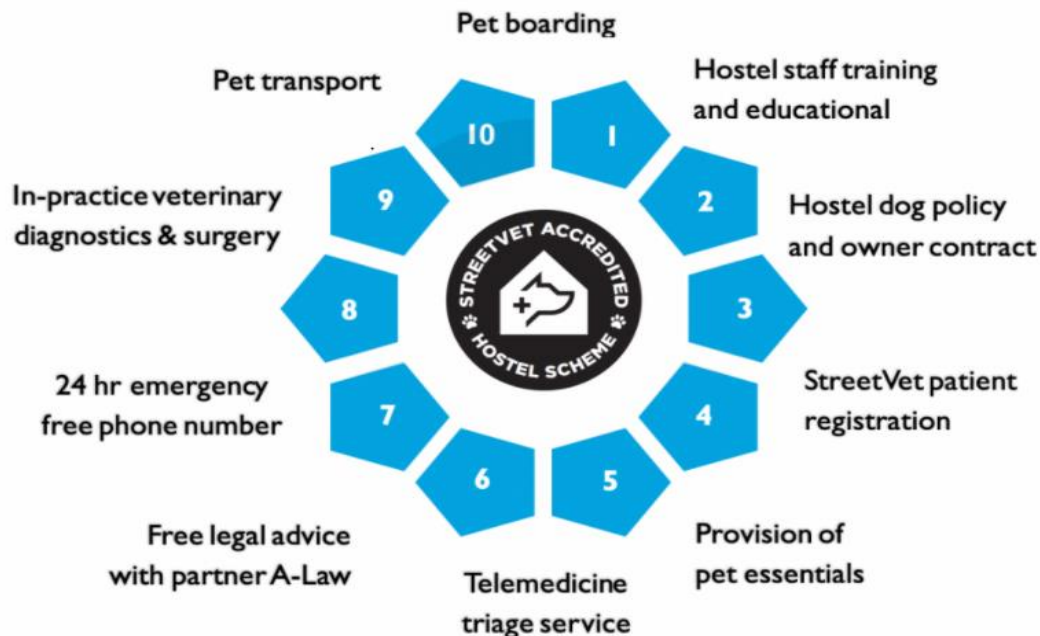
In June 2020, the Charity was awarded a grant from Purina Better with Pets of £41,024 to support the development of the StreetVet Accredited Hostel Scheme, with this significant funding the scheme went live with pilot hostel DENS – The Elms in Hemel Hempstead in November 2020.

The scheme offers free, accessible veterinary care for pets whose owners are experiencing homelessness, as well as education and support for hostel managers and staff to adopt and implement positive pet policies.

StreetVet

Report of the trustees

For the year ended 31 March 2021



To make the scheme a success StreetVet engaged the support of several partners who generously offer pro bono or discounted services. Thanks goes to Webbox, Ancol, Blue Cross, PAWSQUAD, Earth Animal, Battersea Dogs and Cats Home, Eurekos, Ali Norden, The Print Agency, A-LAW and HELP FILM for enabling the dream to become a reality.

Financial review

A priority for the financial period was to establish a professional infrastructure and set of processes for staff and volunteers to work within.

The Charity implemented the Salesforce NPSP CRM platform to grow the charity's service delivery capacity and secure the future of charitable activities.

The Charity migrated from GSuite to O365 which brought all staff, trustees, volunteers and StreetVet locations under the StreetVet.org.uk domain.

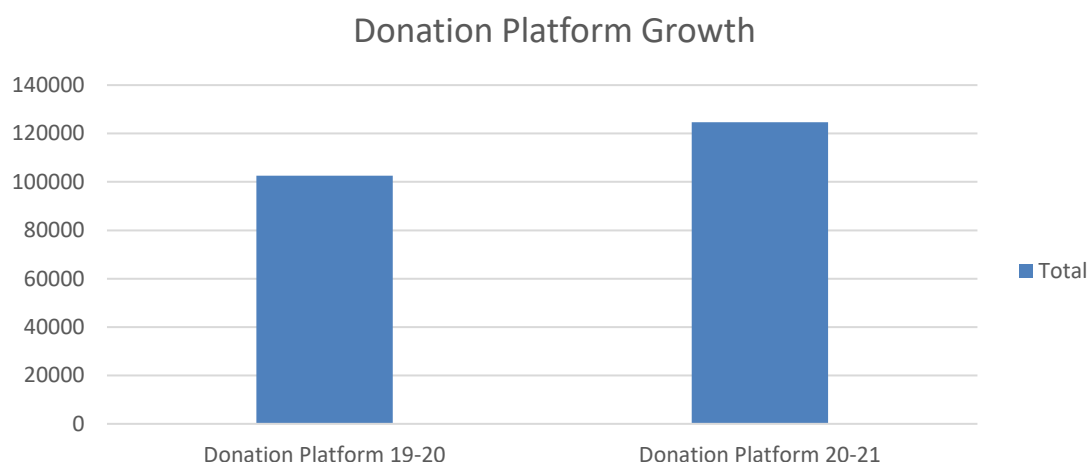
The Charity implemented the financial software package Xero to ensure efficient invoicing and accounts payable processes.

There was also the importance of continuing to build the sustainable funding streams framework and reviewing the fundraising systems put in place to secure individual and regular donations from the general public. The addition of the Salesforce NPSP CRM platform has led to better management of our donors to promote long term support. This area saw consistent growth over the year.

StreetVet

Report of the trustees

For the year ended 31 March 2021



The charity has submitted a number of successful grant applications including Purina Better With Pets (£41,024), The National Lottery Coronavirus Community Support Fund (£10,000), GC Gibson Charitable Trust (£4,000) and The Grocers Charity (£5,000) and continued to develop our corporate relationships to support operational activities with PetPlan Charitable Trust (£33,250) funding and BuySure rebates (£1,753).

In July 2021, StreetVet were awarded a grant from Battersea Dogs & Cats Home for £27,500 to fund the salary (excluding tax, NI, pension) of a Hostel Coordinator for 1 year. This position was required to coordinate and support the application, onboarding and renewal processes for hostels joining the StreetVet Accredited Hostel Scheme. The Hostel Coordinator was hired in September 2021.

Battersea Dogs and Cats Home continues to provide StreetVet with support. StreetVet has worked together with multiple instances of guidance/advice: meetings with Fundraising Manager, Clinical Director and Volunteer Manager. Battersea has also looked after 6 dogs for 178 days (at an average of 29 days per dog) over the course of this financial year. Due to the pandemic StreetVet hasn't been able to make full use of the ongoing generous offer of office support which includes two full-time desk spaces, inclusive of two computers, two phones (with individual telephone lines), one shared printer, regular use of Battersea meeting rooms, access to administrative support, stationary supplies and a lockable storage room on site for StreetVet donations and supplies.

StreetVet has benefited from significant gifts in kind and pro bono work during the reporting period and since the year-end including, but not limited to, graphic design, PR, web design, social media marketing, legal advice, photography, videography, printing, uniforms, software platforms, recruitment, kennelling, veterinary medications, diagnostics, pet food, pet equipment and veterinary services. The estimated value of this totalled over £250,000 during the financial year 2020-2021.

StreetVet

Report of the trustees

For the year ended 31 March 2021

Organisations supplying gifts in kind include:

A Brush with Love	Idexx Laboratories	Protexin
A-Law	IVC Evidensia	Provet Cloud
Ali Nordon - Graphic Designer	J.A.K. Marketing	Purina
Ancol Pet Products Limited	James Greenwood	Reward Gateway
Animals at Home	Kite	Robin Trow Photography
Animalcare Limited	Law Works	Rory Cowlam
Battersea Dogs and Cats Home	Leucillin	RSPCA
Blue Cross	Lil wabbit	Salesforce
Boehringer Ingelheim	Lintbells	Shook PR
Bought by Many	Lucy's Web Design	Tails
Cats Protection League	Mapac	The Print Agency
CEVA Animal Health Ltd	Medivet	TVM
Cirrico	MSD Animal Care	The Veterinary Defence
Clare Balding	N2-UK	Society
Dechra	Oralade	VetPlus
Earth Animal	PAAW HOUSE	Vets Digital
Elanco	Paul O Grady	Vets Now
Eurekos	PawSquad	Vets4Pets
Focus on Media	PDSA	Vidivet
Goddard Veterinary Group	Pet Blood Bank	Veterinary Poisons
Chloe Leman - Graphic Design	Pet Remedy	Information Service
Hercule Von Wolfwinkle	Petplan	We Are The View PR
Hill's Pet Nutrition Ltd	Pets At Home	Webbox
Iams	Protect My Pet	Woodley Equipment

The fundraising landscape remains challenging across the voluntary sector and a robust and sustainable fundraising strategy remains a high priority. Recruiting a dedicated fundraising trustee has proved challenging and efforts to recruit to this role continue this financial year.

Principal risks and uncertainties

Key risks are regularly reviewed and updated, including operational risks that could arise on outreaches and risks associated with the COVID-19 pandemic. Below is the list of principal risks for StreetVet as well as mitigating actions:

- Injury or serious incident involving volunteers or members of staff on outreach. Action: training, implementation of incident procedures, insurance cover and risk assessment reviews;
- Veterinary risks. Action: training, implementation of incident procedures, insurance cover and risk assessment reviews;
- Loss of key funding. Action: develop and deliver a fundraising plan across a broad range of donors and manage cost base to stay within available means; and
- Data breach involving sensitive information. Action: use of trusted providers, data encryption and disciplined implementation of relevant policies and procedures.

StreetVet

Report of the trustees

For the year ended 31 March 2021

Reserves policy

The StreetVet board policy for holding reserves is to target a level of reserves that represents a minimum of six months of charitable activities to enable it to hold sufficient funds to deliver the client treatments and continuity of care to the animals it has committed to help. Reserves (defined as unrestricted net current assets) are monitored on a monthly basis and reported at each trustee board meeting. Should the level of reserves fall below the target level, trustees will be informed immediately. As of 31 March 2021 reserves stood at £261,651.

Future plans

StreetVet plans to use 2021-2022 to take stock, build a robust volunteer strategy and hire key resources. The four key areas of development are:

- Raising the profile and operational output of StreetVet within the UK;
- Recruiting and training support volunteers;
- Developing fundraising streams to ensure long-term sustainability; and
- StreetVet Accredited Hostel Scheme.

Structure, governance and management

The organisation is a Charitable Incorporated Organisation and registered as a charity on 11 January 2019.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in Note 7 to the accounts.

Day-to-day operations are delegated to the Managing Director. Trustees meet a minimum of 6 times a year and provide strategic direction and governance oversight.

All new trustees are provided with an induction pack, which includes the charity's Memorandum of Association, a statement of trustee roles and responsibilities, conflict of interest policy and relevant guidance from the Charity Commission. The Chair meets with each new trustee individually and a programme of support and training is available for new trustees.

Appointment of trustees

StreetVet trustees are selected and appointed based on suitability, experience and commitment to the cause based on their skills and experience, both clinical and non-clinical, so that there is a good professional and cultural fit.

Related parties and relationships with other organisations

StreetVet operates as an independent UK charity.

Remuneration policy for key management personnel

To be effective, StreetVet must attract and retain the right staff and reward good work. The board sets the General Manager's remuneration and other key management salaries, taking account of remuneration for similar roles within the sector. The board reviews remuneration annually as part of the annual budgeting process.

Report of the trustees

For the year ended 31 March 2021

Statement of responsibilities of the trustees

The trustees are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charity and the incoming resources and application of resources, including the net income or expenditure, of the charity for the year. In preparing those financial statements the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the constitution. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Members of the charity have no liability to contribute to the assets of the charity in the event of winding up. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

Independent examiners

Godfrey Wilson Limited were re-appointed as independent examiners to the charity during the year and have expressed their willingness to continue in that capacity.

Approved by the trustees on 12 January 2022 and signed on their behalf by



Rebecca-Louise Maynard
Chair of Trustees

Independent examiner's report

To the trustees of

StreetVet

I report to the trustees on my examination of the accounts of StreetVet (the CIO) for the year ended 31 March 2021, which are set out on pages 11 to 24.

Responsibilities and basis of report

As the charity trustees of the CIO you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the CIO's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

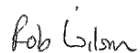
Since the CIO's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales (ICAEW), which is one of the listed bodies.

Godfrey Wilson Limited also provides payroll services to the CIO. I confirm that as a member of the ICAEW I am subject to the FRC's Revised Ethical Standard 2016, which I have applied with respect to this engagement.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- (1) accounting records were not kept in respect of the CIO as required by section 130 of the Act; or
- (2) the accounts do not accord with those records; or
- (3) the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Date: 12 January 2022

Rob Wilson FCA

Member of the ICAEW

For and on behalf of:

Godfrey Wilson Limited

Chartered accountants and statutory auditors

5th Floor Mariner House

62 Prince Street

Bristol

BS1 4QD

StreetVet

Statement of financial activities

For the year ended 31 March 2021

				2021 Total £	11 January 2019 to 31 March 2021 Total £
	Note	Restricted £	Unrestricted £		
Income (and endowments) from:					
Donations and legacies	3	-	528,887	528,887	586,261
Charitable activities	4	<u>96,534</u>	<u>1,800</u>	98,334	<u>38,593</u>
Total income (and endowments)		<u>96,534</u>	<u>530,687</u>	627,221	<u>624,854</u>
Expenditure on:					
Raising funds		-	45,426	45,426	22,498
Charitable activities		<u>68,158</u>	<u>443,928</u>	512,086	<u>360,089</u>
Total expenditure	6	<u>68,158</u>	<u>489,354</u>	557,512	<u>382,587</u>
Net income / (expenditure)		28,376	41,333	69,709	242,267
Transfers between funds		<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
Net movement in funds	7	28,376	41,333	69,709	242,267
Reconciliation of funds:					
Total funds brought forward		<u>18,817</u>	<u>223,450</u>	242,267	<u>-</u>
Total funds carried forward		<u>47,193</u>	<u>264,783</u>	311,976	<u>242,267</u>

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in note 14 to the accounts.

StreetVet**Balance sheet****As at 31 March 2021**

	Note	£	2021 £	2020 £
Fixed assets				
Tangible assets	10		<u>3,132</u>	<u>-</u>
			3,132	-
Current assets				
Debtors	11	52,094		15,758
Cash at bank and in hand		<u>268,753</u>		<u>250,063</u>
		320,847		265,821
Liabilities				
Creditors: amounts falling due within 1 year	12	<u>(12,003)</u>		<u>(23,554)</u>
Net current assets / (liabilities)			<u>308,844</u>	<u>242,267</u>
Net assets / (liabilities)	13		<u><u>311,976</u></u>	<u><u>242,267</u></u>
Funds	14			
Restricted funds			47,193	18,817
Unrestricted funds				
General funds			<u>264,783</u>	<u>223,450</u>
Total charity funds			<u><u>311,976</u></u>	<u><u>242,267</u></u>

Approved by the trustees on 12 January 2022 and signed on their behalf by



Rebecca-Louise Maynard
Chair of Trustees

Notes to the financial statements

For the year ended 31 March 2021

1. Accounting policies

a) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

StreetVet meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b) Going concern basis of accounting

The accounts have been prepared on the assumption that the charity is able to continue as a going concern, which the trustees consider appropriate having regard to the current level of unrestricted reserves. There are no material uncertainties about the charity's ability to continue as a going concern.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from the government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

d) Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item, is probable and the economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity: this is normally upon notification of the interest paid or payable by the bank.

Notes to the financial statements

For the year ended 31 March 2021

f) Funds accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g) Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h) Allocation of support and governance costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Governance costs are the costs associated with the governance arrangements of the charity, including the costs of complying with constitutional and statutory requirements and any costs associated with the strategic management of the charity's activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities on the following basis:

	2021	2020
General fundraising	8.1%	5.9%
Charitable activities	91.9%	94.1%

i) Tangible fixed assets

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Computer equipment	4 years
--------------------	---------

Items of equipment are capitalised where the purchase price exceeds £1,000.

j) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

k) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

Notes to the financial statements

For the year ended 31 March 2021

l) Creditors

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

m) Financial instruments

The trust only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently recognised at amortised cost using the effective interest method.

n) Pension costs

The charity operates a defined contribution pension scheme for its employees. There are no further liabilities other than that already recognised in the SOFA.

o) Foreign currency transactions

Transactions in foreign currencies are translated at rates prevailing at the date of the transaction. Balances denominated in foreign currencies are translated at the rate of exchange prevailing at the year end.

p) Accounting estimates and key judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods. The key sources of estimation uncertainty that have a significant effect on the amounts recognised in the financial statements are depreciation as described in note 1 (i).

Notes to the financial statements

For the year ended 31 March 2021

2. Prior period comparatives: statement of financial activities

			11 January 2019 to 31 March 2021
	Restricted £	Unrestricted £	Total £
Income from:			
Donations and legacies	-	586,261	586,261
Charitable activities	<u>31,843</u>	<u>6,750</u>	<u>38,593</u>
Total income	<u>31,843</u>	<u>593,011</u>	<u>624,854</u>
Expenditure on:			
Raising funds	-	22,498	22,498
Charitable activities	<u>13,026</u>	<u>347,063</u>	<u>360,089</u>
Total expenditure	<u>13,026</u>	<u>369,561</u>	<u>382,587</u>
Net income / (expenditure)	18,817	223,450	242,267
Transfers between funds	<u>-</u>	<u>-</u>	<u>-</u>
Net movement in funds	<u><u>18,817</u></u>	<u><u>223,450</u></u>	<u><u>242,267</u></u>

Notes to the financial statements

For the year ended 31 March 2021

3. Income from donations and legacies

	Restricted £	Unrestricted £	2021 Total £
Donations	-	238,667	238,667
Vetsure rebates	-	5,858	5,858
Gift Aid	-	32,522	32,522
Gifts in kind	-	251,840	251,840
Total income from donations and legacies	-	528,887	528,887

Included within gifts in kind are goods and services which have been analysed to the following expenditure:

Animal care services	164,098
Vet equipment	2,167
Professional fees	85,575
	251,840

Prior period comparative:	Restricted £	Unrestricted £	2020 Total £
Donations	-	295,213	295,213
Animal Friends prize money	-	100,000	100,000
Vetsure rebates	-	3,998	3,998
Gift Aid	-	15,191	15,191
Gifts in kind	-	171,859	171,859
Total income from donations and legacies	-	586,261	586,261

Included within gifts in kind are goods and services which have been analysed to the following expenditure:

Animal care services	97,460
Vet equipment	16,841
Professional fees	57,558
	171,859

Notes to the financial statements

For the year ended 31 March 2021

4. Income from charitable activities

	Restricted £	Unrestricted £	2021 Total £
DNU Movement for Good	1,000	-	1,000
GC Gibson Charitable Trust	4,010	-	4,010
National Lottery	10,000	-	10,000
Pet Plan Charitable Trust	35,500	-	35,500
Purina Better With Pets	41,024	-	41,024
The Grocers Charity	5,000	-	5,000
Conference	-	1,800	1,800
Total income from charitable activities	96,534	1,800	98,334

Prior period comparative:

	Restricted £	Unrestricted £	2020 Total £
Ivo Trust	14,843	-	14,843
Pet Plan Charitable Trust	17,000	6,750	23,750
Total income from charitable activities	31,843	6,750	38,593

5. Government grants

The charity receives government grants, defined as funding from National Lottery to fund charitable activities. The total value of such grants during the period was £10,000 (2020: £nil). There were no unfulfilled conditions or contingencies attached to these grants in 2020/21.

6. Total expenditure

	Raising funds £	Charitable activities £	Support and governance costs £	2021 Total £	Raising funds £	Charitable activities £	Support and governance costs £	2020 Total £
Staff costs (note 8)	34,152	63,172	39,549	136,873	-	87,269	-	87,269
Training	-	-	1,732	1,732	-	-	-	-
Travel, food and subsistence	-	1,367	-	1,367	-	6,025	-	6,025
Storage costs	-	8,481	-	8,481	-	5,880	-	5,880
Animal care services	-	266,678	-	266,678	-	156,124	-	156,124
Postage	-	-	7,104	7,104	-	-	2,177	2,177
Marketing	778	-	-	778	659	-	-	659
Telecoms	-	-	3,577	3,577	-	-	312	312
Vet equipment	-	4,846	-	4,846	-	32,117	-	32,117
Office equipment	-	-	-	-	-	-	602	602
Insurance	-	-	1,947	1,947	-	-	1,413	1,413
Accountancy	-	-	3,972	3,972	-	-	3,900	3,900
Donation platform fees	4,862	-	-	4,862	4,440	-	-	4,440
Event costs	-	1,180	-	1,180	13,278	-	-	13,278
Website fees	-	-	-	-	-	-	345	345
Professional fees	-	102,834	10,231	113,065	-	-	61,090	61,090
Activity related fees	-	-	-	-	-	6,956	-	6,956
Depreciation	-	-	1,050	1,050	-	-	-	-
Sub-total	39,791	448,558	69,163	557,512	18,377	294,371	69,839	382,587
Allocation of support and governance costs	<u>5,635</u>	<u>63,528</u>	<u>(69,163)</u>	<u>-</u>	<u>4,121</u>	<u>65,718</u>	<u>(69,839)</u>	<u>-</u>
Total expenditure	<u>45,426</u>	<u>512,086</u>	<u>-</u>	<u>557,512</u>	<u>22,498</u>	<u>360,089</u>	<u>-</u>	<u>382,587</u>

Total governance costs were £2,130 (2020: £1,920)

Notes to the financial statements

For the year ended 31 March 2021

7. Net movement in funds

This is stated after charging:

	2021	2020
	£	£
Depreciation	1,050	-
Operating lease payments		
Trustees' remuneration	Nil	Nil
Trustees' reimbursed expenses	Nil	Nil
Independent examiners fee		
▪ Year end	1,650	1,440
▪ Other services	480	480
	<u>1,650</u>	<u>1,440</u>

8. Staff costs and numbers

Staff costs were as follows:

	2021	2020
	£	£
Salaries and wages	126,273	17,887
Freelance staff	10,600	69,382
	<u>136,873</u>	<u>87,269</u>

No employee earned more than £60,000 during the year.

The key management personnel of the charity comprise the Trustees, General Manager, and Clinical Director. The total employee benefits of the key management personnel were £94,293 (2020: £60,856).

	2021	2020
	No.	No.
Average head count	<u>3.00</u>	<u>3.00</u>

9. Taxation

The charity is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

StreetVet

Notes to the financial statements

For the year ended 31 March 2021

10. Tangible fixed assets

	Total £
Cost	
At 1 April 2020	-
Additions in year	4,182
Disposals	-
	<u>4,182</u>
At 31 March 2021	<u>4,182</u>
Depreciation	
At 1 April 2020	-
Charge for the year	1,050
On disposals	-
	<u>1,050</u>
At 31 March 2021	<u>1,050</u>
Net book value	
At 31 March 2021	<u><u>3,132</u></u>
At 31 March 2020	<u><u>-</u></u>

11. Debtors

	2021 £	2020 £
Prepayments	1,185	567
Accrued income	47,713	15,191
Other taxation and social security	3,196	-
	<u>52,094</u>	<u>15,758</u>

12. Creditors : amounts due within 1 year

	2021 £	2020 £
Trade creditors	9,266	16,388
Accruals	2,130	1,920
Other taxation and social security	-	4,921
Pension	607	325
	<u>12,003</u>	<u>23,554</u>

StreetVet

Notes to the financial statements

For the year ended 31 March 2021

13. Analysis of net assets between funds

	Restricted funds £	Unrestricted funds £	Total funds £
Tangible fixed assets	-	3,132	3,132
Current assets	47,193	273,654	320,847
Current liabilities	-	(12,003)	(12,003)
Net assets at 31 March 2021	47,193	264,783	311,976
Prior year comparative			
	Restricted funds £	Unrestricted funds £	Total funds £
Current assets	18,817	247,004	265,821
Current liabilities	-	(23,554)	(23,554)
Net assets at 31 March 2020	18,817	223,450	242,267

StreetVet

Notes to the financial statements

For the year ended 31 March 2021

14. Movements in funds

	At 1 April 2020 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2021 £
Restricted funds					
DNU Movement for Good	-	1,000	(1,000)	-	-
GC Gibson Charitable Trust	-	4,010	(4,010)	-	-
Ivo Trust	13,073	-	(1,950)	-	11,123
National Lottery	-	10,000	(10,000)	-	-
Pet Plan Charitable Trust	5,744	35,500	(20,256)	-	20,988
Purina Better With Pets	-	41,024	(30,942)	-	10,082
The Grocers Charity	-	5,000	-	-	5,000
Total restricted funds	18,817	96,534	(68,158)	-	47,193
Unrestricted funds					
General funds	223,450	530,687	(489,354)	-	264,783
Total unrestricted funds	223,450	530,687	(489,354)	-	264,783
Total funds	242,267	627,221	(557,512)	-	311,976

Purposes of restricted funds

DNU Movement for Good

To fund veterinary costs.

GC Gibson Charitable Trust

To fund veterinary costs.

Ivo Trust

To fund 35 medical backpacks, 1,000 dog tags and 35 tablets with sturdy cases.

National Lottery

To fund veterinary costs.

PetPlan Charitable Trust

To fund StreetVet drug costs, uniforms and protective clothing.

Purina Better With Pets

To fund the development and implementation of the StreetVet Accredited Hostel Scheme.

The Grocers Charity

To fund veterinary costs.

Notes to the financial statements

For the year ended 31 March 2021

14. Movements in funds (continued)

Prior year comparative	At 1 April 2019 £	Income £	Expenditure £	Transfers between funds £	At 31 March 2020 £
Restricted funds					
Ivo Trust	-	14,843	(1,770)	-	13,073
PetPlan Charitable Trust	-	17,000	(11,256)	-	5,744
Total restricted funds	-	31,843	(13,026)	-	18,817
Unrestricted funds					
General funds	-	593,012	(369,562)	-	223,450
Total unrestricted funds	-	593,012	(369,562)	-	223,450
Total funds	-	624,855	(382,588)	-	242,267

15 Related party transactions

There were no related party transactions in the year.