

FALMOUTH AND PENRYN WELCOME REFUGEE FAMILIES

England & Wales · Charity number 1181196

Details

Other names WELCOME

Status Registered

Legal form CIO

Registered 2018-12-17

Register [View on the Charity Commission register](#)

Contact

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Jubilee Wharf
Commercial Road
Penryn
Cornwall
TR10 8FG

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Website <https://falmouthandpenrynwelcome.org/>

Activities

Objects: THE OBJECTS OF THE CIO ARE:1) THE RELIEF OR PREVENTION OF POVERTY AND THE PRESERVATION AND PROTECTION OF HEALTH AMONGST THOSE GRANTED REFUGEE STATUS OR WHO HAVE BEEN GRANTED ASYLUM BY THE HOME OFFICE AND WHO RESIDE OR WISH TO RESIDE IN FALMOUTH AND PENRYN;B) TO ADVANCE THE EDUCATION AND TRAINING OF THOSE GRANTED REFUGEE STATUS OR WHO HAVE BEEN GRANTED ASYLUM BY THE HOME OFFICE AND THEIR DEPENDENTS WHO RESIDE OR WISH TO RESIDE IN FALMOUTH AND PENRYN AND ARE IN NEED THEREOF SO AS TO ASSIST THEM TO ADAPT WITHIN A NEW COMMUNITY.

Activities: Falmouth and Penryn Welcome Refugee Families was established to deliver the Government's Community Sponsorship scheme which aims to resettle refugee families displaced by the Syrian war. We provide support and resources to enable refugee families to resettle in the Falmouth and Penryn area, including but not limited to language teaching, befriending and social support.

Classification

- **How:** Provides Other Finance, Provides Services, Provides Advocacy/advice/information
- **What:** Disability, The Prevention Or Relief Of Poverty, Economic/community Development/employment, Human Rights/religious Or Racial Harmony/equality Or Diversity
- **Who:** Children/young People, People Of A Particular Ethnic Or Racial Origin, Other Defined Groups, The General Public/mankind

Geography

- Cornwall

Finances

Period end	Income	Expenditure	Assets	Employees
2024-12-31	£50,645	£40,814	-	-
2023-12-31	£32,987	£53,585	-	-
2022-12-31	£40,146	£25,999	-	-
2021-12-31	£19,825	£24,869	-	-
2020-12-31	£18,476	£11,994	-	-

Trustees

Name	Role	Appointed
JULIET SARA MUNDEN	Chair	2024-07-09
Caroline Cox		2025-05-20
Elaine Johnson		2024-07-09
Glyn Lee Wright		2025-05-20
RUFUS LUKE MAURICE		2025-05-20
Stephen Bond		2022-06-09
Susan Elizabeth Topf		2024-07-09

FALMOUTH AND PENRYN WELCOME REFUGEE FAMILIES

England & Wales - Charity number 1181196

Accounts



Trustees' Annual Report Jan-Dec 2024

Charity Name Falmouth and Penryn Welcome Refugee Families

Charity registration number 1181196

Registered office

PO Box 25, Jubilee Wharf, Commercial Road, Penryn, Cornwall, TR10 8FG

Trustees

Caroline Cox
Elaine Johnson
Glyn Winchester
Jude Munden
Laura Lay
Linda Coles
Steve Bond
Sue Topf

Officers

Chair	Jude Munden
Vice-chair	Caroline Cox
Treasurer	Steve Bond
Secretary	Laura Lay

Purpose

The objects of the charity as set out in its constitution are:

- The relief or prevention of poverty and the preservation and protection of health amongst those granted refugee status or who have been granted asylum by the Home Office and who reside or wish to reside in Falmouth and Penryn;
- To advance the education and training of those granted refugee status or who have been granted asylum by the Home Office and their dependents who reside or wish to reside in Falmouth and Penryn and are in need thereof so as to assist them to adapt within a new community.

The purpose of the charity is to sponsor and welcome one or more refugee families into the local area and support them as they rebuild their lives.

Chair's Report

Summary

Much of 2024 was involved with settling our third family to come to Falmouth and the many arrangements needed which involved:

- Accessing education, ESOL, health services, benefits and orientation to the local area
- Establishing relationships between volunteers and the family to support them with child care, access to local facilities, shopping
- Provision of ESOL services to the family by volunteers
- Liaising between and providing support to the school and family to ensure the best experience for the children
- Liaison with health services and support to the family to access specialist services as required

In carrying out its activities, the trustees have had regard to the guidance issued by the Charity Commission on public benefit.

Achievements

Key achievement welcoming a third refugee family to resettle in a new country - a huge thanks to Matha Dixon for being the landlord of the house. We also prepared them for an eventual move to Bradford at the end of 2024 with Jude and Caroline making the mammoth Cornwall to Bradford journey in a van. We continued to support the first two families and also welcomed a baby girl in one of our families.

Schools Welcome has continued to support students from our families in Falmouth, particularly in communication between school and the children's parents. We work with three schools – two primary and one secondary school.

-Welcome met with the new Head Teacher of Falmouth School to discuss ways of supporting parents and their children in navigating the school system. The meeting was an important step towards the charity working closer with the school, as there are several areas in which refugee children and their families require extra support to make sure they are receiving a good education.

For some newly arrived children without good English, we have been working with the school to help them to provide appropriate English lessons, using the central government funds which these children have upon arrival.

For all refugee families, the school system in the UK is very different, and much of our work is to help the families understand how schools work as well as liaising with the

schools to ensure they pay special attention to their communication with these families. Whilst we make sure that all adults are learning English, there are obviously language barriers as well as cultural differences

We have more plans to work with the schools on online safety for refugee children and those who don't have English as their first language in the family home.

ESOL It was a busy year for the ESOL team and there were a few new challenges too. Huge thanks to volunteers Sue, Carezza, Sally-Ann, Fiona, Hannah, Zoe and Debbie.

By the beginning of 2024, the basic ESOL routine had settled down with family #3. AA and NA were attending Adult Education classes regularly for 2.5 hours pw. TA and SA's English needs were more complex, as they had some experience of speaking, writing and reading English. In addition to their English sessions, SA and TA enrolled on Adult Education Maths and IT courses. We spent a lot of time discussing possible future qualifications for T and A. It was difficult to get proof of their previous studies in Iraq but we did manage to have their school leaving certificates assessed for their equivalence to UK qualifications.

During early spring, TA and SA visited open days at Cornwall College and Truro College and we geared their English qualifications towards GCSE level English preparation to help both of them prepare for college/university courses in the future.

During the summer term, we provided A with some English support but he didn't want to study outside school. We continue to try to keep a dialogue open with schools to encourage them to develop strategies to more effectively support young people arriving with ESOL needs.

AA had to withdraw from the Adult Ed lessons, due to health but, as soon as she was feeling a little better, she was keen to continue with her ESOL studies at home. Meanwhile, we got permission from the Job Centre to credit NA's work with online English/Arabic study for a provisional driving licence as part of his 8 hours of ESOL per week, and Welcome bought the app for him to use for this.

SA and TA joined a full-time, 4-week training programme with M&S, which took them up to the end of the term and SA was working 2 days a week at M&S in Truro.

By the beginning of the Autumn school term, TA was working two days a week at a clothes shop in Falmouth, studying GCSE English Language at Truro College and working as a volunteer TA at a local primary school one day per week; this was all great ESOL practice. She continued to meet one of our ESOL teachers most weeks in Falmouth Library for GCSE support. TA also enrolled at Truro College, doing a full-time Access to Science course and a GCSE in English Language concurrently.

When the Almadi family planned their move to the north east of the country, we helped them with contacts to continue their education there.

It is with great regret that I have to report that Sally-Ann Parker died on 15/05/24. She was a warm, creative and supportive teacher, who was generous with her time and a huge asset to our Welcome team of volunteers. We miss her greatly.

Childrens and family activities Children have taken part in activities at BF Adventure as well as enjoying holiday football sessions. We were also offered free entry into the (last ever!) Charlestown Tunnel of Lights as well as panto tickets in Truro. Free activities were extended to any refugee family in the area and many Ukrainian families took up the offer.

Health Once again the families have had wonderful support with doctors, hospital and dentist appointments - including maternity. Huge thanks Elaine and the health group for their hard work in supporting all families in accessing health services.

Volunteers At the end of 2024 we had approximately 40 active volunteers offering a wide range of skills and expertise, some working directly with the families to support them, some providing ESOL sessions. We continue to seek new volunteers and were delighted to welcome a new Board Member, John Holmes.

Fundraising We were successful in securing Lottery Funding to secure our Development officer role and continued to raise funds to support the three families resettled under our community sponsorship programme - as well as providing further opportunities for the wider group of refugee families. Huge thanks to Phil Lyons, Chintz, Flowerhouse, Kitty Gubbins for wonderful fundraisers plus local venues the Cornish Bank, the Fish Factory and Falmouth Poly for continued support. We were part of the fundraising bid by Devon and Cornwall Refugee Support and Cornwall Refugee Resource Network to support legal advice for unaccompanied minors in Cornwall.

Event We held our second event for Refugee Week at the Princess Pavilion in June which was featured on Radio Cornwall, raising awareness about our activities to new audiences. This included Ukrainian choir, Drum workshop, Multi Story exhibition and a delicious meal from Feast for Freedom. We were delighted to receive support from Cornwall Council and Exeter University in Falmouth for this event. We took musicians into three local schools which was a wonderful opportunity for children to experience music from a different culture.

Support We have increased our reach to provide opportunities for Ukrainian refugee families who have settled in Cornwall by providing coach trips and outdoor adventure activities. We also started planning for Conversation Club to be launched in 2025.

External relations We developed our relationship with Cornwall Councils Resettlement Service and now meet regularly and also met with the Truro and Falmouth MP Jayne Kirkham. We continue to receive wide community support including:

Abacus Taxis, BF Adventure, British Red Cross, Chintz Symposium, Cornish Bank, Cornwall Community Foundation, Cornwall Council, Desine, Falmouth Art Gallery, Falmouth Food Co-op, Falmouth Funds Relief, Falmouth Library, Feast for Freedom Falmouth, Flowerhouse, Fluid Branding, Hall for Cornwall, Jubilee Wharf & Jubilee

Warehouse, Kitty Gubbins High Street Bazaar, Lewis Nurton & Learn Interventions, Maya Ullman Jewellery, Mor Media, M.Y. Motors, National Lottery Community Fund, Phil Lyons Art, Poly Falmouth, Princess Pavilion, Rubicund Books, Shallal, Shipwreck Treasure Museum, Trescobeas Surgery, University of Exeter Cornwall, Ukrainian Sunflowers

Financial review for year ending Dec 31 2024 from the Treasurer

Please see the Financial Statements for details of income and expenditure during the Period.

In the year 2024 the charity raised, after expenses, £46,441, up from £24,066 in 2023. This increase was largely the result of several successful applications for grant funding in the year – most notably a grant of £18,750 awarded from the National Lottery to fund the charity's administration and running expenses. Fundraising costs were lower in 2024 than in 2023, with the costs associated with our main event of the year – the celebration of World Refugee Day – totalling £2,700 (2023: £4,800). Elsewhere, income from donations and fundraising activities remained relatively stable, up 9% to £20,162 from £18,424 in 2023.

The charity's operating costs in the year were lower than in 2023 (£36,609 vs 44,658). Included within these figures are charity's administration and running costs, which increased slightly in 2024, from £14,391 to £15,780, largely due to the cost of creating our new website. However, the overall reduction in operating costs reflects the changing nature of the charity's operations: as the families we have welcomed become more independent, the cost of supporting the families naturally reduce. Expenses such as English language support become less significant as the family members become more proficient. The support with living expenses covered by the charity tapers as the commitments the charity gives the Home Office are satisfied and discharged; the amount spent on activities has also reduced in 2024.

One significant expense incurred in 2024, reflected in family relocation expenses, related to a recently settled family subsequently deciding to move out of Falmouth. While 2023's costs of a little under £4,100 related to welcoming the new family, the bulk of 2024's expense (£5,795) related to helping them relocate out of Falmouth. The charity regard this as a huge success, helping the family start their new life in a place of their choosing. Given the one-off nature of these costs, and for the reasons outlined above, the charity expect that 2025's costs will be significantly lower again compared with 2024.

The profit (or net income) shown in the accounts reflect the increase in income combined with reduced costs discussed above. As a result, the charity's cash position at the year-end is considerably healthier than it was in 2023 (£31,556 vs £17,774) and the charity therefore consider ourselves very well funded for the foreseeable future.

Structure, governance and management

The charity is a Charitable Incorporated Organisation (CIO) and was constituted on 13 December 2018. It is governed by a constitution with a memorandum and articles of association.

Trustees are elected from the membership and are appointed on a three year basis. Each year one third of trustees are required to stand down (normally the longest-serving trustees, otherwise drawn by lot). Trustees can stand for re-election. There is a minimum of five and a maximum of twelve trustees. We were able to continue to provide online training and development for Trustees and new volunteers, including safeguarding training.

The charity participates in local and national refugee networks, taking advantage of events, resources and training provided as required.

The Trustees declare that they have approved the Trustees' report above.

Signed on behalf of the charity's trustees: Jude Munden

Name and position in organisation:

Jude Munden, Chair , 19th May 2025

A handwritten signature in black ink, appearing to read 'J Munden', written in a cursive style.

**Falmouth and Penryn Welcome Refugee Families
Profit and Loss account
For the year ended 31 December 2024**

	2024	2023	+/- %
Income			
Donations	10,780	6,346	70%
Fundraising	9,382	12,079	-22%
Grant Income & Restricted income	29,150	11,250	159%
Funds raised for other charities	1,333	3,313	-60%
Total Income	50,645	32,987	54%
Family & Community costs			
Household & bills support	10,379	10,207	2%
Support with living expenses	3,595	5,794	-38%
Language support	662	5,011	-87%
Family relocation expenses	5,794	4,096	41%
Activities	399	5,164	-92%
Total Family & Community costs	20,829	30,272	-31%
Fundraising costs			
Event costs	2,698	4,921	-45%
Online retail sales fees	-	68	-100%
Cost of Goods Sold	174	711	-76%
Charitable and Political Donations	1,333	3,222	-59%
Total Fundraising costs	4,205	8,921	-53%
Charity running costs			
Advertising & Marketing	-	12	-100%
Bank Fees	47	106	-56%
General Expenses	607	98	517%
Insurance	96	282	-66%
IT Costs	1,237	245	406%
Telephone & Internet	10	120	-92%
Office - Rent	-	413	
Operating costs	1,997	1,263	58%
Personnel costs	13,783	13,117	5%
Total Admin costs	15,780	14,392	10%
Profit / loss	9,832	(20,597)	-148%

Falmouth and Penryn Welcome Refugee Families
Balance Sheet
As at 31 December 2024

	31 Dec 2024	31 Dec 2023
Current Assets		
Cash at bank and in hand	31,556	17,774
Accounts Receivable	-	1,951
Loans to Refugees/Community	-	1,805
Total Current Assets	31,556	21,529
Creditors: amounts falling due within one year		
PAYE/NI due to HMRC	828	642
Pensions Payable	48	38
Total Creditors: amounts falling due within one year	876	680
Net Current Assets / (Liabilities)	30,680	20,849
Total Assets less Current Liabilities	30,680	20,849
Net Assets	30,680	20,849
Capital and Reserves		
Current Year Earnings	9,832	(20,597)
Retained Earnings	20,849	41,445
Total Capital and Reserves	30,680	20,849

Independent Examiner's Report

To the Trustees of Falmouth and Penryn Welcome Refugee Families

Charity Number: 1181196

I report on the accounts of the charity for the year ended 31 December 2024

Responsibilities of the Trustees and Examiner

The charity's trustees are responsible for the preparation of the accounts in accordance with the provisions of the Charities Act 2011. It is my responsibility to examine the accounts under the Charities Act 2011 and to state whether particular matters have come to my attention.

Independent Examiner's Statement

In connection with my examination, no matters have come to my attention:

- which give me reasonable cause to believe that in any material respect the requirements:
 - to keep accounting records in accordance with Section 130 of the Act; and
 - to prepare accounts which agree with the accounting records and comply with the accounting requirements of the Act have not been met.

This examination was conducted in accordance with the General Directions given by the Charity Commission, and it does not provide the same level of assurance as an audit. Consequently, I accept no responsibility for any loss that may arise from reliance on this report, except to the extent that such loss arises from my own negligence or willful misconduct.

Conclusion

I believe that the accounts of Falmouth and Penryn Welcome Refugee Families give a true and fair view of the charity's state of affairs as at 2024 year end and of its incoming and outgoing resources for the year then ended.

Signed:

Bea Shrewsbury

Bea Shrewsbury
Independent Examiner
22-September-2025

FALMOUTH AND PENRYN WELCOME REFUGEE FAMILIES

England & Wales - Charity number 1181196

Accounts



Trustees' Annual Report (including Directors' report) up to end December 2023

Falmouth and Penryn Welcome Refugees

Charity number: 1181196

(This report should be read alongside the Annual Financial Statements)

Administrative Information

Charity Name Falmouth and Penryn Welcome Refugee Families

Charity registration number 1181196

Registered office PO Box 25, Jubilee Wharf, Commercial Road, Penryn, Cornwall,
TR10 8FG

Trustees

Caroline Cox
Elaine Johnson
Glyn Winchester
Jude Munden
Laura Lay (from 15 June 2023)
Linda Coles
Steve Bond
Sue Topf

Officers

Chair	Jude Munden
Vice-chair	Caroline Cox
Treasurer	Steve Bond
Secretary	Laura Lay (from 15 June 2023)

Purpose

The objects of the charity as set out in its constitution are:

- The relief or prevention of poverty and the preservation and protection of health amongst those granted refugee status or who have been granted asylum by the Home Office and who reside or wish to reside in Falmouth and Penryn;
- To advance the education and training of those granted refugee status or who have been granted asylum by the Home Office and their dependents who reside or wish to reside in Falmouth and Penryn and are in need thereof so as to assist them to adapt within a new community.

The purpose of the charity is to sponsor and welcome one or more refugee families into the local area and support them as they rebuild their lives.

Chair's Report

Summary Since 2019 we have welcomed two Syrian families to Falmouth. Whilst providing support we also encouraged families to become more independent, by making their own health appointments and using public transport, for example.

Much of 2023 was involved with planning for a third family to come to Falmouth and the many arrangements needed. In October 2023 we welcomed a Palestinian family who had been living in Iraq. Support for all families involved:

- Accessing education, ESOL, health services, benefits and orientation to the local area
- Establishing relationships between volunteers and the family to support them with child care, access to local facilities, shopping
- Provision of ESOL services to the family by volunteers
- Liaising between and providing support to the school and family to ensure the best experience for the children
- Liaison with health services and support to the family to access specialist services as required

In carrying out its activities, the trustees have had regard to the guidance issued by the Charity Commission on public benefit.

Achievements

Key achievement welcoming a third refugee family to resettle in a new country, whilst continuing to support the first two families whose resettlement had been so badly affected by the pandemic.

ESOL As well as supporting Families 1 and 2, a Conversation Club was launched at The Cornish Bank with a team of volunteers. The highest number of people came from Ukraine, but also Afghanistan, Syria, Saudi Arabia, Egypt and Albania.

One family member passed their driving theory test, after many ESOL lessons directly solely towards this task.

New ESOL volunteers were recruited to prepare for the arrival of Family 3 who were assessed for English proficiency and given lessons accordingly. We also investigated Further and Higher Education opportunities for some family members and investigated ways of organising equivalence for their current qualifications, to prepare for college applications.

Schools Our Schools Lead Liz Benson stepped down and has been replaced by Ruth Atkins. One of the children from a family we support has just started at Falmouth Secondary and we have supported the transition into secondary school for a child arriving from Family 3. Liz and Ruth have been working hard to develop links with Falmouth School. Links with Falmouth Primary and King Charles have also been developed and Homework Club has also continued to run weekly.

Childrens and family activities Children have taken part in activities at BF Adventure where, thanks to funding from the Cornwall Community Foundation, they were also able to take a friend to accompany them. Children also enjoyed holiday football sessions and skateboarding. We were also offered free entry into Charlestown Tunnel of Lights as well as theatre tickets in Falmouth and Truro and as free activities were extended to any refugee family in the area, many Ukrainian families took up the offer.

Volunteers At the end of 2023 we had approximately 35 active volunteers offering a wide range of skills and expertise, some working directly with the families to support them, some providing ESOL sessions and others concentrating on fundraising and awareness-raising. We continue to seek new volunteers and new Board members. Some of our volunteers have been with us for many years and we are keen to find more ways of recruiting new ones.

Fundraising We continued to raise funds to support the three families resettled under our community sponsorship programme and provide further opportunities for the wider group of refugee families. Once again this year, we worked closely with local venues like the Cornish Bank and the Fish Factory who held fundraisers for us and Falmouth Poly who have given us space for events. Feast for Freedom have also helped in fundraising. We continue to develop these important community links.

Our Jumble in a Box initiative has been particularly successful, starting from one box outside a house, it's now a popular feature of several events throughout the year and has raised thousands of pounds.

Event We held our first event for Refugee Week at the Princess Pavilion in June with Palestinian dance troupe Hawiyya and Cornish folk band Skillywidden demonstrating how different cultures can be celebrated in one event. It was featured on Spotlight and Radio Cornwall, raising awareness about our activities to new audiences and during the day we created our banner which the Falmouth Mayor helped with.

School workshops We took Hawiyya into two local schools which was a wonderful opportunity for children to experience music from a different culture.

Support We have increased our reach to provide opportunities for Ukrainian refugee families who have settled in Cornwall by providing coach trips and outdoor adventure activities.

Awareness We have had an impact on the wider community by raising awareness of the plight of refugees - such as Bibby Stockholm - galvanising support, bringing a broad range of people from the local community together and providing volunteer opportunities

Financial review for year ending Dec 31 2023 from the Treasurer

See the Annual Financial Statements for details of income and expenditure during this period.

In the year 2023 the charity raised, after expenses, £24,066, down from £36,791 in 2022. This reduction in income reflects a shift in our focus for the year – while a great deal of 2022 was spent raising the funds needed to facilitate welcoming a third family, our focus in 2023 was on welcoming the third family (the application process, the preparation and, once here, all of the work involved in helping the family settle in). Details of what this entailed can be found in the Chair's Report. Further, our largest fundraising event of the year (after costs) was run in aid of another charity, where we raised over £3,000 for the White Helmets. Fortunately, some of the reduction in fundraising and donations compared to 2022 was offset by a number of successful grant applications, resulting in income from grants increasing to £11,250 in the year (2022: £4,350).

The charity's costs increased in the year to £44,658 (2022: £22,644). There were a number of reasons for this increase. Costs directly associated with welcoming our third family were a little over £4,000 and these are shown separately in the Profit & Loss account – they included things like renovating the house we had secured for them, and vehicle rental & overnight accommodation when picking the family up upon landing in the U.K.). However, there were additional costs elsewhere, too: the household/bills support is now for three families rather than two; support with languages increased as both English tuition and English translation costs are, naturally, highest when a family first arrives. Also included in 2023's household & bills support is the distribution of a £2,000 grant secured toward the end of 2022 to help refugee families in the local area cope with the acute rise in the cost of energy during the 2022/23 winter. In 2024 we are replenishing funds through fundraising to ensure that the charity has sufficient funds going forward.

Further, we have now employed our part-time development officer for a full year, whereas in 2022 we had only incurred these staff costs for the latter part of the year. These are shown under personnel costs, along with costs relating to our volunteers (recruiting, screening, training, reimbursement of expenses incurred).

Finally, as shown on the Balance Sheet, an amount of £1,351 was due to the charity, by the Chair, at the year end. This was due to a miscommunication concerning the settlement of an invoice: the amount was repaid to the charity in full on 15/01/2024.

Structure, governance and management

The charity is a Charitable Incorporated Organisation (CIO) and was constituted on 13 December 2018. It is governed by a constitution with a memorandum and articles of association.

In 2023 we welcomed a new Secretary, Laura Lay to replace Jayne Howard.

Trustees are elected from the membership and are appointed on a three year basis. Each year one third of trustees are required to stand down (normally the longest-serving trustees, otherwise drawn by lot). Trustees can stand for re-election. There is a minimum of five and a maximum of twelve trustees.

We were able to continue to provide online training and development for Trustees and new volunteers, including safeguarding training and cultural awareness training. Trustees and other volunteers also participated in online meetings with other Community Sponsorship groups on developing exit strategies and the impact of the pandemic.

As the charity develops and new trustees are appointed they will receive an induction with the Chair and Vice Chair as well as any specialist training or development that might be required e.g. safeguarding, equality and diversity training. All trustees have a copy of 'The Essential Trustee' and the policies and procedures of the charity.

The trustees, whilst retaining full legal responsibility for the operation of the charity, can also co-opt other members to join the board to bring specialist knowledge or skills. During the period covered by this report the trustees co-opted 8 people to support their decision making with expertise in ESOL provision, culture and language, housing, communications, health services and governance.

The charity participates in local and national refugee networks, taking advantage of events, resources and training provided as required.

Volunteers

Volunteers are central to the work of the charity. The charity has 0.5 paid employees and its befriending, ESOL teaching and other family support is all provided by volunteers. There are currently 35 active volunteers,

The Trustees declare that they have approved the Trustees' report above.

Signed on behalf of the charity's trustees: *Jude Munden*

Name and position in organisation: Jude Munden, Chair , 9th July 2024

**Falmouth and Penryn Welcome Refugee Families
Profit and Loss account
For the year ended 31 December 2023**

	2023	2022	+/- %
Income			
Donations	6,346	17,281	-63%
Fundraising	12,079	18,515	-35%
Grant Income & Restricted income	11,250	4,350	159%
Funds raised for other charities	3,313	0	
Total Income	32,987	40,146	-18%
Family & Community costs			
Household & bills support	10,207	6,170	65%
Support with living expenses	5,794	2,406	141%
Language support	5,011	2,785	80%
New family arrival expenses	4,096	0	
Activities	5,164	4,740	9%
Total Family & Community costs	30,272	16,101	88%
Fundraising costs			
Event costs	4,921	2,903	69%
Online retail sales fees	68	48	41%
Cost of Goods Sold	711	404	76%
Charitable and Political Donations	3,222	112	2776%
Total Fundraising costs	8,921	3,467	157%
Charity running costs			
Advertising & Marketing	12	400	-97%
Operating costs	1,263	1,660	-24%
Personnel costs	13,117	4,371	200%
Total Admin costs	14,392	6,431	124%
Profit / loss	(20,597)	14,147	-246%

**Falmouth and Penryn Welcome Refugee Families
Balance Sheet
As at 31 December 2023**

Account	31 Dec 2023	31 Dec 2022
Current Assets		
Cash at bank and in hand	17,774	40,560
Accounts Receivable	1,951	-
Loans to Refugees/Community	1,805	1,334
Total Current Assets	21,529	41,894
Creditors: amounts falling due within one year		
PAYE/NI due to HMRC	642	411
Pensions Payable	38	38
Total Creditors: amounts falling due within one year	680	449
Net Current Assets (Liabilities)	20,849	41,445
Total Assets less Current Liabilities	20,849	41,445
Net Assets	20,849	41,445
Capital and Reserves		
Current Year Earnings	(20,597)	14,147
Retained Earnings	41,445	27,298
Total Capital and Reserves	20,849	41,445



Independent examiner's report on the accounts

Report to the trustees/ members of

Charity Name
Falmouth & Penryn Welcome Refugee Families

On accounts for the year ended

December 2023

Charity no (if any)

1181196

Set out on pages

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/12/2023

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (~~other than that disclosed below~~*) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

* Please delete the words in the brackets if they do not apply.

Signed: B.C. Shrewsbury

Date: 3rd Oct 24

Name: B.C. SHREWSBURY ACCA

46, East St. DONAGHADEE BT21 0DW

FALMOUTH AND PENRYN WELCOME REFUGEE FAMILIES

England & Wales - Charity number 1181196

Accounts



Trustees' Annual Report up to end December 2022

Falmouth and Penryn Welcome Refugees

Charity number: 1181196

(This report should be read alongside the Annual Financial Statements)

Falmouth and Penryn Welcome Refugees

Report of the Trustees for the year ended 31 December 2022

Administrative Information

Charity Name:	Falmouth and Penryn Welcome Refugee Families
Charity registration number:	1181196
Registered office:	PO Box 25, Jubilee Wharf, Commercial Road, Penryn, Cornwall, TR10 8FG

Trustees

Linda Coles
Caroline Cox
Elaine Johnson
Rufus Maurice
Jude Munden
Hannah Stephens
Bea Shrewsbury (up to 9th June 2022)
Sue Topf
Glyn Winchester
Steve Bond (from 9th June 2022)

Officers

Chair	Jude Munden
Vice-chair	Caroline Cox
Treasurer	Bea Shrewsbury (up to 9 th June 2022) Steve Bond (from 9 th June 2022)
Secretary	Jayne Howard

Purpose

The objects of the charity as set out in its constitution are:

- The relief or prevention of poverty and the preservation and protection of health amongst those granted refugee status or who have been granted asylum by the Home Office and who reside or wish to reside in Falmouth and Penryn;
- To advance the education and training of those granted refugee status or who have been granted asylum by the Home Office and their dependents who reside or wish to reside in Falmouth and Penryn and are in need thereof so as to assist them to adapt within a new community.

The purpose of the charity is to sponsor and welcome one or more refugee families into the local area and support them as they rebuild their lives.

Chair's Report

The second Syrian family resettled by the charity arrived in June 2021, and so our primary focus in 2022 was to continue to help this family to settle into the local area. Resettlement activities included:

- Supporting them to access and get the best experience out of school, health, and welfare systems
- Provision of ESOL services to the family by volunteers
- Exploring potential employment opportunities based on individuals' interests and previous experience.

Additionally, we continued to support the first family we resettled in 2019, whose initial resettlement period was massively disrupted due to Covid restrictions. Our support of this family throughout the year had an increasing emphasis on encouraging independence, with most of the charity's support targeted towards the children and school experience, for instance helping them to access extracurricular activities, or providing additional targeted learning support.

During the year we increased our outreach activities, offering extracurricular activities to a wider group of refugee families settled in Cornwall. Throughout the school holidays, we facilitated the participation of refugee children from across the county in a variety of activities, including outdoor adventure, water sports, and circus skills workshops. These activities are immensely valuable, not only in enabling the charity to reach more people, but also in bringing the very important elements of fun and learning to displaced families' resettlement experiences.

We continued to raise funds throughout the year, in order to be in a robust position to support the two families we resettled through the community sponsorship programme, as well as to enable us to offer more opportunities to the wider group of refugees living in Cornwall, and finally, to further the charity's goal of resettling a third family in the future. With a reduction in Covid measures, we relished in the opportunity to host in-person fundraising events again, which are an invaluable way for the charity to connect with the public and celebrate culture. Among these were magical performances by Syrian musician Maya Youssef; Middle Eastern cooking demonstrations; the Cornish Bank Summer Camp, and many more. Welcome are very grateful to the local organisations and venues who hosted, or raised funds, for us at their events the year. Several individuals and groups also generously undertook sponsored activities for Welcome, with a group of swimmers raising £1,158, and a sponsored walk raising £6000!

The wonderful experience the charity has had resettling our first two families, coupled with fantastic fundraising activities throughout the year, provided us with the

confidence to make the decision in late 2022 to begin applying to resettle a third family under the community sponsorship scheme in 2023.

In September 2022, Welcome hired its first part-time employee. This post was designed to reduce the burden on volunteers running the charity, expand the charity's capacity for outreach opportunities, apply for grant funding opportunities, and so on. Bryony has been instrumental in helping to create this role, acquiring additional funding to help its future sustainability and clarify the areas of activity so there is a robust framework for future employees to inherit. By the end of 2022, we had approximately 60 volunteers, offering a wide range of skills and expertise, some working directly with the families to support them, some providing ESOL sessions, and others concentrating on fundraising and awareness-raising. These volunteers were supported through training and induction before beginning their roles.

In carrying out its activities, the trustees have had regard to the guidance issued by the Charity Commission on public benefit.

Achievements

Our key achievement during this period was supporting two resettled refugee families to become increasingly independent and confident within the community, whilst continuing to offer them targeted support in order to increase skills and explore areas of interest and enjoyment.

Specific achievements include:

- The ESOL team have continued to work with both families, all of whom have made fantastic progress in their English. The mother from Welcome's first resettled family continued to see two of her previous ESOL teachers, but as friends, outside of Welcome, and one teacher within Welcome. We helped her to enrol on an online course with the Workers' Educational Association in September, but the course was discontinued due to low numbers of students. She continues to astound us with her English, demonstrated through passing her driving theory test and volunteering at the Royal Cornwall Museum. Welcome supported the father of this family in his wish to study English with Truro College this year.
- The ESOL team conduct regular reviews with the second resettled family, adjusting our approach to meet students' needs when necessary. This led to pursuing separate programmes for the parents, with one beginning an intensive 1:1 literacy programme online four times a week, as well as another 1:1 session at home, weekly Adult Education lessons, and twice weekly sessions with both parents. This was reduced in March, with the parents attending sessions together alongside additional light-hearted conversational practise. Alongside this, the father continued with his 3 1:1 ESOL sessions per week and Adult Ed. Both have made considerable progress. Our team of volunteer teachers continues to work quietly in the background, providing lessons throughout the year and ESOL Lead Sue Topf would like to offer her thanks to all of them for their hard work and commitment. With thanks to the

following people, without whom this would all be impossible: Ruth Atkins, Louise Barnes, Sue Cooper, James Craig, Sophie Craven, Caroline Johnson, Jim Lawrence, Sally-Ann Phillips, Caroline Power, Jennie Rawling, Debbie Rogers, Cassie Young.

- The schools team have worked hard to offer targeted support to the children of both families, building their confidence in reading and numeracy. Alongside this, weekly homework club continued, delivered by a core set of volunteers for each family. From Autumn, this was expanded to offer early years activities for the youngest child of the second family. Welcome supported both families to engage with a variety of school clubs throughout the year, including school choir, football, and dance.
- The first family have continued to independently manage their Job Centre appointments and responsibilities, alongside working part-time. Welcome supported the mother to begin a volunteering role at the Royal Cornwall Museum towards the end of the year, building her experience and confidence. She has also made and sold her beautiful baklava on a small scale. The Job Centre appointment requirements for the second family decreased this year, due to the father working part-time. Welcome supported this family in accessing any benefits they were eligible for. Towards the end of the year, with thanks to the ESOL team, the family started to develop the language skills needed to use the online Universal Credit portal independently. Furthermore, the family began exploring the possibility of launching a homemade Syrian cheese business, and Welcome helped to host a very successful market research tasting event in November.
- The health team supported the first family to become increasingly confident in navigating the health system, and they are now able to book appointments independently. The second family have also been supported towards increased independence, with Welcome liaising with health services where necessary. A lack of local NHS dental provision continued to be a significant challenge, with Welcome helping families to access the care they needed through private provision.

Financial review 2022 from the Treasurer

See the Annual Financial Statements for details of income and expenditure during this period.

Bea Shrewsbury did a great job of keeping the charity accounts up to date until June 2022, before Steve Bond took over as Treasurer. Thank you to both for doing such a great job of keeping things clear and organised.

In the year 2022 the charity raised, after expenses, £36,791, through a variety of activities including selling merchandise and Jumble, donations, events, and grants. This amount is over double that raised in 2021, a great achievement! This is thanks to the easing of Covid restrictions enabling the charity to hold events, a wonderfully successful festive period of fairs and other events raising us around £8,000, and the generosity of the public in their donations.

The charity's costs were slightly higher in 2022 than 2021 (£22,644 vs £20,240). These costs are separated into family & community costs, and charity running costs. This small

increase is due to the growing activities offering we fund for refugee families, supporting unexpected healthcare costs, ESOL expenses, and charity staff costs. Overall, 2022 income exceeded total expenditure by over £14,000.

At the end of 2022 the charity held £40,560. This money has been divided into three funds:

- Money to continue supporting Family 1 in decreasing increments
- Money to continue supporting Family 2 in decreasing increments
- Charity's funds, including money earmarked for the arrival of Family 3 in 2023, and a robust financial reserves policy to protect essential responsibilities such as Staff Costs and Family Support costs in the event of the charity ceasing to exist.

The Charity continues to fundraise to prepare for the arrival of a third family next year, as well as to enable us to reach out to a wider community of refugees now settled in Cornwall.

Public benefit

Through this work the charity has made a significant difference to the lives of these families with young children, who were displaced by the war in Syria and were living in unstable circumstances that made them vulnerable. We have also supported other refugee families in the area, enabling their children to access a wide range of play and educational opportunities. In addition, the charity has had an impact on the wider community by raising awareness of the plight of refugees, galvanising support, bringing a broad range of people from the local community together and providing volunteer opportunities.

Structure, governance, and management

The charity is a Charitable Incorporated Organisation (CIO) and was constituted on 13 December 2018. It is governed by a constitution with a memorandum and articles of association.

Trustees are elected from the membership and are appointed on a three-year basis. Each year one third of trustees are required to stand down (normally the longest-serving trustees, otherwise drawn by lot). Trustees can stand for re-election. There is a minimum of five and a maximum of twelve trustees.

We were able to continue to provide online training and development for Trustees and new volunteers, including safeguarding training. As the charity develops and new trustees are appointed, they will receive an induction with the Chair and Vice Chair as well as any specialist training or development that might be required. All trustees have a copy of 'The Essential Trustee' and the policies and procedures of the charity.

The trustees, whilst retaining full legal responsibility for the operation of the charity, can also co-opt other members to join the board to bring specialist knowledge or skills. During the period covered by this report the trustees co-opted 10 people to support

their decision making with expertise in ESOL provision, Syrian culture and language, housing, communications, health services and governance.

Alongside the volunteer Trustees and Board Members, the running of the charity this year was supported by a newly appointed part-time Development Officer. This individual supported administrative tasks, supporting volunteers, and outreach work.

The charity participates in local and national refugee networks, taking advantage of events, resources and training provided as required.

Volunteers

Volunteers are central to the work of the charity. The Development Officer is the charity's only paid employee (prior to September 2022 there were none), and besides this post, all of Welcome's befriending, ESOL teaching and other family support is provided by volunteers.

The trustees declare that they have approved the trustees' report (including directors' report) above.

Signed on behalf of the charity's trustees:

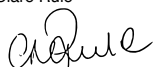
Name and position in organisation: *Jude Munden, Chair*

Date: 6th June 2023

**Falmouth and Penryn Welcome Refugee Families
Profit and Loss account
For the year ended 31 December 2022**

	2022	2021	+/- %
Income			
Donations and legacies	14,906	5,997	149%
Charitable fundraising activities	14,141	9,800	44%
Jumble income	1,418	0	
GoCardless income	2,190	2,042	7%
Grant Income	350	0	
Gift Aid	185	0	
Restricted Funds	4,000	0	
Merchandising income	2,957	1,986	49%
Total Income	40,146	19,825	103%
Fundraising costs			
Event costs	2,903	2,301	26%
shopify fees	48	79	-39%
Cost of Goods Sold	404	2,150	-81%
Direct Expenses	0	98	-100%
Total Fundraising costs	3,355	4,628	-28%
Family & Community costs			
Rent support	2,760	720	283%
Business/Career Support	(76)	0	
Healthcare/Dental	704	200	251%
IT Hardware	207	189	9%
Housing costs	0	1,215	-100%
Transport	1,134	81	1291%
School/nursery costs	438	8	5374%
General support	2,403	1,898	27%
Household bills	1,007	660	53%
Family Arrival Expenses	0	4,411	-100%
Esol Expenses	2,785	1,212	130%
Grants to Refugees	0	1,523	-100%
Activities	4,740	3,539	34%
Total Family & Community costs	16,101	15,656	3%
Charity running costs			
Advertising & Marketing	400	0	
Bank Fees	197	66	200%
Volunteer Costs	155	450	-65%
General Expenses	41	65	-37%
Insurance	151	151	0%
Legal Expenses	0	53	-100%
IT Costs	530	263	101%
Staff Training	0	1,341	-100%
Charitable and Political Donations	112	2,027	-94%
Telephone & Internet	415	0	
Travel - National	0	168	-100%
Office - Rent	325	0	
Staff Costs	4,216	0	
Total Admin costs	6,543	4,584	43%
Profit / loss	14,147	(5,044)	

I have reviewed this Profit and Loss and I am satisfied it represents a true and fair reflection of the transactions in the year.
Clare Rule



Balance Sheet

Falmouth and Penryn Welcome Refugee Families As at 31 December 2022

31 DEC 2022

Current Assets

Cash at bank and in hand

Family 1 Account	758.47
Family 2 Account	2,142.51
Charity's funds	37,658.62
Total Cash at bank and in hand	40,559.60

Debtors

Loans to Refugees/Community	1,339.27
Total Debtors	1,339.27

Total Current Assets

41,898.87

Creditors: amounts falling due within one year

Accounts Payable	5.00
PAYE/NICs due to HMRC	410.66
Pensions Payable	37.99
Total Creditors: amounts falling due within one year	453.65

Net Current Assets (Liabilities)

41,445.22

Total Assets less Current Liabilities

41,445.22

Net Assets

41,445.22

Capital and Reserves

Current Year Earnings	14,147.09
Retained Earnings	27,298.13
Total Capital and Reserves	41,445.22

FALMOUTH AND PENRYN WELCOME REFUGEE FAMILIES

England & Wales - Charity number 1181196

Accounts



**Trustees' annual report (including Directors' report) up to end
December 2021**

Falmouth and Penryn Welcome Refugee Families

Charity number: 1181196

**(This report should be read alongside the Annual Financial
Statements)**

Falmouth and Penryn Welcome Refugee Families

Report of the Trustees for the year ended 31 December 2021

Administrative Information

Charity Name: Falmouth and Penryn Welcome Refugee Families

Charity registration number: 1181196

Registered office: PO Box 25, Jubilee Wharf, Commercial Road,
Penryn, Cornwall, TR10 8FG

Trustees

Linda Coles
Caroline Cox
Elaine Johnson
Rufus Maurice
Jude Munden
Hannah Stephens
Bea Shrewsbury
Sue Topf (from 9 September 2021)
Glyn Winchester
Tamara Young (up to 9 September 2021)

Officers

Chair	Jude Munden
Vice-chair	Caroline Cox
Treasurer	Tamara Young (up to March 2021) Bea Shrewsbury (from March 2021)
Secretary	Bea Shrewsbury (up to March 2021) Jayne Howard (from March 2021)

Purpose

The objects of the charity as set out in its constitution are:

- the relief or prevention of poverty and the preservation and protection of health amongst those granted refugee status or who have been granted asylum by the Home Office and who reside or wish to reside in Falmouth and Penryn;

- to advance the education and training of those granted refugee status or who have been granted asylum by the Home Office and their dependents who reside or wish to reside in Falmouth and Penryn and are in need thereof so as to assist them to adapt within a new community.

The purpose of the charity is to sponsor and welcome one or more refugee families into the local area and support them as they rebuild their lives.

Chair's Report

The first Syrian family to be welcomed by the charity arrived in early December 2019 and the primary focus of our activities in 2020 was to help the family to settle in the local area. This continued to be important in 2021, with resettlement activities continuing to be challenging as the Covid pandemic continued. Whilst continuing to provide support we also encouraged the family to become more independent, by making their own health appointments and using public transport, for example.

In June 2021 we welcomed a second family to the area and we used our experience from the previous year to support them in a number of ways:

- Accessing education, ESOL, health services, benefits and orientation to the local area
- Establishing relationships between volunteers and the family to support them with child care, access to local facilities, shopping
- Provision of ESOL services to the family by volunteers
- Liaising between and providing support to the school and family to ensure the best experience for the children
- Liaison with health services and support to the family to access specialist services as required

During the year we also increased our reach to provide opportunities for a wider group of refugee families who have settled in Cornwall, especially for the children. We were able to support them in accessing non-school activities such as forest schools, outdoor adventure activities and music lessons.

In advance of the arrival of a second family we recruited additional volunteers to help support them and arranged training and induction. By the end of 2021 we had approximately 50 volunteers offering a wide range of skills and expertise, some working directly with the families to support them, some providing ESOL sessions and others concentrating on fundraising and awareness-raising.

We continued to raise funds so as to be in a robust position to support the two existing families resettled under our community sponsorship programme, to provide further opportunities for the wider group of refugee families and to further our ambition to resettle another family in the future. Many of these fundraising events celebrated the culture of the Middle East with food and music and we were fortunate in having a new venue, the Cornish Bank, whose owner generously gave us the space for a number of events during this time.

In carrying out its activities, the trustees have had regard to the guidance issued by the Charity Commission on public benefit.

Achievements

Our key achievement during this period was being able to welcome a second refugee family to resettle in a new country, whilst continuing to support the first family whose resettlement had been so badly affected by the pandemic.

Specific achievements include:

- The first family have been successfully supported to independently manage their work search and other commitments directly with Jobcentre Plus. During the second half of the year, we helped the newly arrived family to navigate various benefit claims, and to prepare for starting work including creating a CV based on previous experience and skills which are in demand in the UK. We have advocated for mainstream employment support to be more accessible despite the challenges of services being delivered online and via telephone due to covid.
- The schools team continued with the weekly homework club for the children of the first family and supported the family in liaising with the school. The team expanded during the year in order to welcome the second family. To prepare the children to start school in September 2021, the team ran sessions for the older children through the summer holidays, to give them some basics in Maths and English. In addition, the team has also supported other community sponsorship groups' schools teams.
- The ESOL team also expanded to support the second family. The parents of this family began ESOL lessons within 5 days of arrival in Falmouth and since then the team has offered them 5.5 hours per week of English lessons based at their home and they also attended Falmouth Adult Education for 2.5 hours per week, thus meeting their 8 hours per week target. Both students have worked hard and are making good progress. The father of the first family studied 5.5 hours per week at home and 2.5 hours per week at Falmouth Adult Education until September 2021. The charity then provided funds for him to attend a course with Truro and Penwith College for 6 hours per week in Truro. The course is specifically designed for ESOL learners working towards employment and independence and he has enjoyed it. Welcome is committed to continuing to fund this course for the rest of the academic year. He also sees one of volunteers twice a week for car driving test-focused ESOL. The mother of the first family was also offered 5.5 hours per week with volunteer teachers and 2.5 hours with Falmouth Adult Education. At the end of year, we were researching possible online courses for her. All of our teachers and students have worked hard to adapt their lessons around the demands of school terms, Covid restrictions and some Covid infections and we would like to thank all of them for their hard work.
- The Health team have continued to provide support to the first family in navigating the health and care system, with a focus on enabling them to become more independent with this and good progress has been made. The team also liaised with health services in advance of the arrival of the second family and continue to support them in accessing services. A significant challenge for both families has been

the lack of local NHS dental provision and we remain concerned at the incredibly long waiting lists.

Financial review 2021 from the Treasurer

See the Annual Financial Statements for details of income and expenditure during this period.

Tam Young has done a great job of keeping the Charity accounts up to date and also to get the 2021 accounts audited in a timely manner. Thank you to Tam for doing such a good job.

In the year 2021 the charity raised, after expenses, £15,295 through a variety of activities including selling merchandise, donations, grants and events. Overall income is a little higher than 2020 but still much lower than 2019 due to Covid limiting the events the charity was able to hold. However, 2021 saw some great fundraising initiatives including the continued production of popular sweatshirts, t-shirts and bags and also jumble-in-a-box at various places around Falmouth.

2021 charitable costs were much higher than 2020 (£15.7K vs £8.7K) as we are now helping two families. We also continue paying for a growing number of wonderful activities for the wider refugee community (especially the children). The charity made a couple of donations to other refugee charities, at the trustee's discretion.

At the end of 2021 the charity held £27,720. This money has been divided into four funds -

- money to continue the support Family 1 at a decreasing level for 2022
- Money to support Family 2 for a further 18 months
- Money earmarked for activities for the wider community
- The balance of the funds

The Charity continues to fundraise as it plans to make further applications to welcome refugee families as well as reaching out to a wider community of refugees now settled in Cornwall.

Public benefit

Through this work the charity has made a significant difference to the life of this family with young children, who were displaced by the war in Syria and were living in unstable circumstances that made them vulnerable. We have also supported other refugee families in the area, enabling their children to access a wide range of play and educational opportunities. In addition, the charity has had an impact on the wider community by raising awareness of the plight of refugees, galvanising support, bringing a broad range of people from the local community together and providing volunteer opportunities.

Structure, governance and management

The charity is a Charitable Incorporated Organisation (CIO) and was constituted on 13 December 2018. It is governed by a constitution with a memorandum and articles of association.

Trustees are elected from the membership and are appointed on a three year basis. Each year one third of trustees are required to stand down (normally the longest-serving trustees, otherwise drawn by lot). Trustees can stand for re-election. There is a minimum of five and a maximum of twelve trustees.

We were able to continue to provide online training and development for Trustees and new volunteers, including safeguarding training and cultural awareness training. Trustees and other volunteers also participated in online meetings with other Community Sponsorship groups on developing exit strategies and the impact of the pandemic.

As the charity develops and new trustees are appointed they will receive an induction with the Chair and Vice Chair as well as any specialist training or development that might be required e.g. safeguarding, equality and diversity training. All trustees have a copy of 'The Essential Trustee' and the policies and procedures of the charity.

The trustees, whilst retaining full legal responsibility for the operation of the charity, can also co-opt other members to join the board to bring specialist knowledge or skills. During the period covered by this report the trustees co-opted 10 people to support their decision-making with expertise in ESOL provision, Syrian culture and language, housing, communications, health services and governance.

The charity participates in local and national refugee networks, taking advantage of events, resources and training provided as required.

Volunteers

Volunteers are central to the work of the charity. The charity has no paid employees and its befriending, ESOL teaching and other family support is all provided by volunteers.

The trustees declare that they have approved the trustees' report (including directors' report) above.

Signed on behalf of the charity's trustees:

Name and position in organisation: Jude Munden, Chair

Date: 9th June 2022

Profit and Loss

Falmouth and Penryn Welcome Refugee Families For the year ended 31 December 2021

2021

Turnover

Charitable Fund Raising Activities	9,799.70
Donations and legacies	5,997.17
GoCardless Income	2,041.76
Merchandise Income	1,986.05
Total Turnover	19,824.68

Cost of Sales

Cost of Goods Sold	2,149.94
Direct Expenses	98.23
Esol Expenses	391.93
Event costs	2,301.06
Family Arrival Expenses	4,410.79
Family Expenses	4,201.23
Family Rent	720.00
Forest School and Other funded activities	3,539.35
Grants to Refugees	1,523.00
shopify fees	78.82
Total Cost of Sales	19,414.35

Gross Profit

410.33

Administrative Costs

Bank Fees	65.63
Charitable and Political Donations	2,027.00
General Expenses	65.40
Insurance	151.20
IT Software and Consumables	263.27
Legal Expenses	52.80
Staff Training	1,341.40
Telephone & Internet	50.00
Translation and Interpretation	820.00
Travel - National	167.53
Volunteer Recruitment Events	450.20
Total Administrative Costs	5,454.43

Operating Profit

(5,044.10)

Profit on Ordinary Activities Before Taxation

(5,044.10)

Profit after Taxation

(5,044.10)

I have reviewed this Profit and Loss and I am satisfied it represents a true and fair reflection of the transactions in the year.
Lisa Walker MAAT



Balance Sheet

Falmouth and Penryn Welcome Refugee Families As at 31 December 2021

31 DEC 2021

Current Assets

Cash at bank and in hand

Activities for Refugees Account	1,578
Family 1 Account	2,109
Family 2 Account	5,666
Main Account	18,335
Petty Cash	31
Total Cash at bank and in hand	27,719

Emergency Loans to Refugee Families	1,775
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Total Current Assets	29,494
-----------------------------	---------------

Creditors: amounts falling due within one year

Accounts Payable	2,214
Rounding	(18)
Total Creditors: amounts falling due within one year	2,196

Net Current Assets (Liabilities)	27,298
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Total Assets less Current Liabilities	27,298
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Net Assets	27,298
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Capital and Reserves

Current Year Earnings	(5,044)
Retained Earnings	32,342
Total Capital and Reserves	27,298

FALMOUTH AND PENRYN WELCOME REFUGEE FAMILIES

England & Wales - Charity number 1181196

Accounts



**Trustees' Annual Report (including Directors' report) and Annual
Financial Statements up to end December 2020**

Falmouth and Penryn Welcome Refugee Families

Charity number: 1181196

Falmouth and Penryn Welcome Refugee Families

Report of the Trustees for the year ended 31 December 2020

Administrative Information

Charity Name: Falmouth and Penryn Welcome Refugee Families
Charity registration number: 1181196
Registered office: PO Box 25, Jubilee Wharf, Commercial Road,
Penryn, Cornwall, TR10 8FG

Trustees

Trish Coleman (up to 15 June 2020)
Linda Coles (from 15 June 2020)
Caroline Cox (from 15 June 2020)
Jill Dunn (up to 15 June 2020)
Jayne Howard (up to 15 June 2020)
Elaine Johnson (from 15 June 2020)
Rufus Maurice
Jude Munden
Hannah Stephens
Bea Shrewsbury
Glyn Winchester (from 15 June 2020)
Tamara Young

Officers

Chair	Jude Munden
Vice-chair	Jayne Howard (up to 15 June 2020) Caroline Cox (from 15 June 2020)
Treasurer	Tamara Young
Secretary	Bea Shrewsbury

Note: From March 2021 the role of Treasurer was taken over by Bea Shrewsbury and the role of Secretary was taken over by Jayne Howard.

Purpose

The objects of the charity as set out in its constitution are:

- the relief or prevention of poverty and the preservation and protection of health amongst those granted refugee status or who have been granted asylum by the Home Office and who reside or wish to reside in Falmouth and Penryn;
- to advance the education and training of those granted refugee status or who have been granted asylum by the Home Office and their dependents who reside or wish to reside in Falmouth and Penryn and are in need thereof so as to assist them to adapt within a new community.

The purpose of the charity is to sponsor and welcome one or more refugee families into the local area and support them as they rebuild their lives.

Activities

The first Syrian family to be welcomed by the charity arrived in early December 2019 and the primary focus of our activities in 2020 was to help the family to settle in the local area.

Our initial activities (prior to the Covid pandemic) included:

- Support with accessing education, ESOL, health services, benefits and orientation to the local area
- Establishing relationships between volunteers and the family to support them with child care, access to local facilities, shopping
- Provision of ESOL services to the family by volunteers
- Providing access to opportunities for the children to engage in non-school activities, such as forest schools and music workshops
- Liaising between and providing support to the school and family to ensure the best experience for the children
- Liaison with health services and support to the family to access specialist services as required
- Fundraising to ensure a robust financial position in preparation for the arrival of a second family

As the Covid pandemic hit in early March 2020 this had a massive impact on the way in which the charity was able to carry out its functions. Our support was provided remotely and there were additional challenges in enabling all family members to access online services – whether for health, education, adult education, work, benefits and leisure. Our teams worked tirelessly to overcome these challenges and learn and share new skills.

For ESOL provision, with the introduction of the first lockdown restrictions, we immediately switched to online lessons. One of our teachers researched Zoom as a platform and quickly trained our other teachers in its use. Our students' laptop provision was checked and updated when necessary. When Covid restrictions were eased, we took advantage of these and operated distanced, face to face lessons outdoors when weather permitted. Another Covid knock-on effect was that lockdown meant that our students had few opportunities to get out and practise their language skills but conversations were also offered on Zoom.

A team of volunteers worked to give online tuition to the children when their school was closed during the pandemic. Regular sessions were held on Zoom to teach phonics, literacy and maths. When schools reopened the team liaised with the school to ensure an early return for the children when only vulnerable children and the children of key workers were at school. This

assisted the children in learning more English in a smaller peer group than normal.

Fundraising events were also put on hold; however the charity continued to attract donations and our income was £18,476 for the year. This was a significant decrease from £35,922 in the previous year.

We provided training and support to volunteers and although we were not actively recruiting during this period, we continued to add to our volunteers as more people became aware of our work.

Alongside our work to support the family we also worked on an application to resettle a second family, which involved finding accommodation with a sympathetic landlord, assisting the landlord with fitting out the property, further liaison with public services and submitting an application (which was successful) to the Home Office to welcome a second refugee family.

In carrying out its activities, the trustees have had regard to the guidance issued by the Charity Commission on public benefit.

Achievements

Our key achievement during this period was being able to support a refugee family to resettle in a new country, despite the massive challenges provided by the Covid pandemic.

Specific achievements include:

- Setting up effective remote learning, (remotely!) with a family who spoke no English and had few IT skills
- Continuing to support volunteers when they were isolating
- Adapting communication methods quickly
- Running Summer activities for the wider refugee community, including two skate workshops and a 3-day music summer school supported by <https://musicabilitycic.uk>
- When the children returned to full time school, teachers remarked that the children had made good progress in their home learning.
- The team has supported the family to gain an understanding of school life in the UK, and the different expectations on parents being involved in school life in the UK.

Public benefit

Through this work the charity has made a significant difference to the life of this family with young children, who were displaced by the war in Syria and were living in unstable circumstances that made them vulnerable. We have also supported other refugee families in the area, enabling their children to access a wide range of play and educational opportunities. In addition, the charity has had an impact on the wider community by raising awareness of the plight of refugees, galvanising support, bringing a broad range of people from the local community together and providing volunteer opportunities.

Structure, governance and management

The charity is a Charitable Incorporated Organisation (CIO) and was constituted on 13 December 2018. It is governed by a constitution with a memorandum and articles of association.

Trustees are elected from the membership and are appointed on a three year basis. Each year one third of trustees are required to stand down (normally the longest-serving trustees, otherwise drawn by lot). Trustees can stand for re-election. There is a minimum of five and a maximum of twelve trustees.

We were able to continue to provide online training and development for Trustees and new volunteers, including safeguarding training and cultural awareness training. Trustees and other

volunteers also participated in online meetings with other Community Sponsorship groups on developing exit strategies and the impact of the pandemic.

As the charity develops and new trustees are appointed they will receive an induction with the Chair and Vice Chair as well as any specialist training or development that might be required e.g. safeguarding, equality and diversity training. All trustees have a copy of 'The Essential Trustee' and the policies and procedures of the charity.

The trustees, whilst retaining full legal responsibility for the operation of the charity, can also co-opt other members to join the board to bring specialist knowledge or skills. During the period covered by this report the trustees co-opted 10 people to support their decision-making with expertise in ESOL provision, Syrian culture and language, housing, communications, health services and governance.

The charity participates in local and national refugee networks, taking advantage of events, resources and training provided as required.

Volunteers

Volunteers are central to the work of the charity. The charity has no paid employees and its befriending, ESOL teaching and other family support is all provided by volunteers.

Financial review

See the Annual Financial Statements that follow for details of income and expenditure during this period. Trustees approved the opening of separate accounts, all in the name of the charity, to enable clearer management and understanding of budgets to support each family and to deliver on wider objectives.

Falmouth and Penryn Welcome Refugee Families

Balance Sheet Comparison

As of December 31, 2020

	TOTAL	
	AS OF DEC 31, 2020	AS OF DEC 31, 2019 (PY)
Fixed Asset		
Total Fixed Asset		
Cash at bank and in hand		
Current Account	21,179.52	21,660.57
Family 1 Account	155.11	6,733.50
Family 2 account	9,000.00	0.00
Original Account - no longer used	0.00	0.00
Petty Cash	12.00	0.00
Total Cash at bank and in hand	£30,346.63	£28,394.07
Current Assets		
Cash Control	0.00	0.00
Free school meal loan	0.00	0.00
Lilyann Loan	1,495.60	0.00
Total Current Assets	£1,495.60	£0.00
NET CURRENT ASSETS	£31,842.23	£28,394.07
Creditors: amounts falling due within one year		
Current Liabilities		
Accruals	0.00	0.00
Suspense	0.00	0.00
Total Current Liabilities	£0.00	£0.00
Total Creditors: amounts falling due within one year	£0.00	£0.00
NET CURRENT ASSETS (LIABILITIES)	£31,842.23	£28,394.07
TOTAL ASSETS LESS CURRENT LIABILITIES	£31,842.23	£28,394.07
TOTAL NET ASSETS (LIABILITIES)	£31,842.23	£28,394.07
Capital and Reserves		
Retained Earnings	28,394.07	1,260.80
Profit for the year	3,448.16	27,133.27
Total Capital and Reserves	£31,842.23	£28,394.07

Falmouth and Penryn Welcome Refugee Families Profit and Loss

		2020	2019
Total			
Income			
Events		3,762.73	6,303.80
Donations and legacies		5,296.91	25,923.48
Gift Aid and Grants		4,685.15	3,695.65
Merchandise Sales		3,964.11	0.00
Other income		768.00	0.00
Total Income	£	18,476.90	£ 35,922.93
Cost of Sales			
Cost of sales (Event expenses)		3,034.27	1,145.12
Total Cost of Sales	£	3,034.27	£ 1,145.12
Gross Profit	£	15,442.63	£ 34,777.81
Expenses			
Advertising/Promotional		0.00	200.00
Charitable activities		7,078.83	4,103.57
Interpretation and translation		1,332.40	750.00
Office/General Administrative Expenses		936.53	425.74
Training		376.20	904.43
Charitable Donations		1,970.51	0.00
Repairs and Maintenance		0.00	0.00
Bad Debt		300.00	
Total Expenses	£	11,994.47	£ 6,383.74
Net Operating Income	£	3,448.16	£ 28,394.07
Net Income	£	3,448.16	£ 28,394.07

The Financial statements have been independently examined and verified by Nicola Elsworth ACA a practicing member of the Institute of Chartered Accountants in England and Wales

The trustees declare that they have approved the Trustees' Annual Report and Annual Financial Statements

Signed on behalf of the charity's trustees:

Name and position in organisation: Jude Munden, Chair

Date: 9th September 2021