Neo Community Services

England & Wales · Charity number 1181090

Details

Other names	A&A; SERVICES WESTMIDLANDS
Status	Registered
Legal form	CIO
Registered	2018-12-10
Register	View on the Charity Commission register

Contact

Address	Fairgate House 205 Kings Road Birmingham B11 2AA
Phone	0121 271 0334
Email	info@neocommunityservices.co.uk
Website	www.neocommunityservices.co.uk

Activities

Objects: THE RELIEF OF THOSE IN NEED, BY REASON OF YOUTH, AGE, ILL-HEALTH, DISABILITY, FINANCIAL HARDSHIP OR OTHER DISADVANTAGE, IN WALSALL, IN PARTICULAR BY PROVIDING ITEMS AND SERVICES TO INDIVIDUALS IN NEED.

Activities: We help and empower vulnerable and isolated people who require support and advice. We work along side the hospital and provide support to the inpatients and offer support withdeep cleansing services befriending services food bank wide range of domestic supporting homeless installing key safes house sitting. We have referrals sent via the hospital and we meet patients at the hospital

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Classification

- **How:** Makes Grants To Individuals, Makes Grants To Organisations, Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Sponsors Or Undertakes Research, Other Charitable Activities
- **What:** General Charitable Purposes, Education/training, Disability, The Prevention Or Relief Of Poverty, Accommodation/housing, Religious Activities, Human Rights/religious Or Racial Harmony/equality Or Diversity, Other Charitable Purposes
- **Who:** Elderly/old People, People With Disabilities, People Of A Particular Ethnic Or Racial Origin, The General Public/mankind

Geography

- **Area of benefit:** LOCAL
- Throughout England

Finances

Period end	Income	Expenditure	Assets	Employees
2024-10-31	£201,250	£195,719	-	-
2023-10-31	£0	£732,368	£19,486	11
2022-10-31	£294,610	£291,269	-	-
2021-10-31	£174,915	£167,458	-	-
2020-10-31	£166,338	£160,535	-	-

Trustees

Name	Role	Appointed
Jack Nahal		2025-05-13
Tahir javaid		2025-05-13
aftab ali		2025-10-23

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Neo Community Services

England & Wales - Charity number 1181090

Accounts

A&A Services West Midlands

Charity No. 1181090

Company No. CE015862

Trustees' Report and Unaudited Accounts

31 October 2024

A&A Services West Midlands
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A&A Services West Midlands

Trustees Annual Report

A&A Services West Midlands

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the unaudited financial statements of the charity for the year ended 31st October 2024

REFERENCE AND ADMINISTRATIVE DETAILS

Company No. CE015862

Charity No. 1181090

Principal Office

35-37 King Street

Darlaston, Wednesbury

West Midlands

WS10 8DE

Registered Office

35-37 King Street

Darlaston, Wednesbury

West Midlands

WS10 8DE

Directors and Trustees

The Directors of the charitable company are its Trustees for the purposes of charity law.

The following Directors and Trustees served during the year:

Bav chakria

A. Rafiq

However, the Directors and Trustees changed hands on 13 May 2025 and the above outgoing Trustees were not available or contactable at the time of the preparation of these accounts.

New Trustees are:

Jack Nahal

Mohammed Shakeel

Tahir Javaid

Accountants

S I Ahmed & Co

238 Wednesbury Road

Walsall

West Midlands

WS2 9QN

Objectives and activities

The purpose of the charity as set out in its governing document is the relief of those in need, by reason of youth, age, ill-health, disability, financial hardship or other disadvantage in Walsall, in particular by providing items and services to individuals in need.

A&A Services West Midlands

Trustees Annual Report

The charity achieved its objectives in the year by assisting in supporting the local health sector in preventing delayed discharges. This was done through a variety of way: providing cleans to make the home safe and manageable for discharge, also reorganising furniture in their residences to make the home more accessible and to make room for mobility equipment. We are very proud of the number of delayed discharges we have prevented by providing our services within a very quick turnaround period. This work will always be on going as the NHS faces issues on a day to day our service is there to fill in the gaps for any support we can offer to families and individuals.

ACHIEVEMENTS AND PERFORMANCE

The charity was scheduled to achieve its objectives in the year by assisting in supporting the local health sector in preventing delayed discharges. This was done through a variety of ways: providing deep cleans to make the home safe and manageable for discharge, also reorganising furniture in their residences to make the home more accessible and to make room for mobility equipment. We are very proud of the number of delayed discharges we have prevented by providing our services within a very quick turnaround period.

The sourcing and acquisition of specially needed PPE equipment enabled our dedicated Team to perform their work in a safe and effective manner.

There was a 2 year contract with Local authority support them with rapid response service making sure people are staying out hospital with falls and not blocking any beds this has been tough for us but we have managed with an amazing team 24hour service 7 days a week has made our incoming 4 times what they were supposed to be as the local council was in urgent need and as we said yes we worked very hard and achieved this providing a 5 star run service as the NHS/ local authority was so happy

Unfortunately, the outgoing Trustees were unable to provide adequate records to the new Trustees and so comprehensive verifiable achievement results could not be relied upon to support the income figures

PLANS FOR FUTURE PERIODS

Our mission is to provide a social support network people he need support and to fill in the gaps in the local community. We are now CQC reg and working hard to get the paid work in so we can support the free services We will provide regular cleans and one off deep cleans with checked reliable and dedicated staff. The charity will also provide shopping visits for those unable to get out or order online the online system is not for most elderly people as they are not with modern tec

We provide food parcels, not only for the homeless, sofa surfers but also those with low incomes. Our specialty provides delivered food parcels without vouchers only a referral is required, the food parcel is tailored to the individual taking into account their specific requirements whether it is for health reasons, religious or chosen diet.

Recently we had a lot of families use this service as the cost of living has impacted a lot of people

The charity also provides homeless packs, this includes hygiene packs for males and females, snack packs and winter packs.

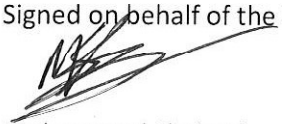
The charity offers befriending services, personal visits and phone calls, activities such as coffee mornings or lunch gatherings, craft, baking, cooking.

The charity supports the local social care sector by providing deep cleans or furniture removal or reorganization of the home to enable quicker and safer discharge from hospitals or respite care. This aids in preventing delayed hospital discharges.

To maintain sustainability and continue to provide the services currently being offered. The charity will continue to also raise funds by grants and holding events, in further support of the services that are provided.

The above report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime as set out in Part 15 of the Companies Act 2006 and in accordance with the Charities SORP (FRS 102).

Signed on behalf of the board



Mohammed Shakeel

Trustee

08.10.25

A&A Services West Midlands
Independent Examiners Report

Independent Examiner's Report to the trustees of A&A Services West Midlands

I report to the charity trustees on my examination of the financial statements of A&A Services West Midlands for the year ended 31 October 2024.

Responsibilities and basis of report

As the charity's trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 ('the 2006 Act.

Having satisfied myself that the financial statements of the Charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's financial statements as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. Due to lack of proper accounting records provided, I am unable to confirm that any material matters have come to my attention in connection with the examination, which otherwise would have caused me to believe:

- accounting records were not kept in accordance with section 386 of the 2006 Act ; or
- the financial statements do not accord with those records; or
- the financial statements do not comply with the accounting requirements under section 396 of the 2006 Act other than any requirement that the financial statements give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I do have concerns and have come across matters in connection with the examination to which attention should be drawn in this report, specifically with regard to lack of accounting records provided, in order to enable a proper understanding of the financial statements to be reached.

Syed Imtiaz Ahmed FAIA, FMAAT
S I Ahmed & Co
238 Wednesbury Road
Walsall
West Midlands

WS2 9QN
09 October 2025

A&A Services West Midlands
Statement of Financial Activities
for the year ended 31 October 2024

	Notes	Unrestricted funds 2024 £	Total funds 2024 £	Total funds 2023 £
Income and endowments from:				
Donations and legacies	4	(1)	(1)	517,550
Charitable activities	5	1	1	(91)
Other trading activities	6	201,250	201,250	219,584
Total		201,250	201,250	737,043
Expenditure on:				
Raising funds	7	-	-	9,574
Charitable activities	8	446	446	474,723
Other	9	195,273	195,273	248,071
Total		195,719	195,719	732,368
Net gains on investments		-	-	-
Net income	10	5,531	5,531	4,675
Transfers between funds		-	-	-
Net income before other gains/(losses)		5,531	5,531	4,675
Other gains and losses				
Net movement in funds		5,531	5,531	4,675
Reconciliation of funds:				
Total funds brought forward		19,486	19,486	14,811
Total funds carried forward		25,017	25,017	19,486

A&A Services West Midlands
Summary Income and Expenditure Account
for the year ended 31 October 2024

	2024 £	2023 £
Income	201,250	737,043
Gross income for the year	201,250	737,043
Expenditure	192,163	728,131
Depreciation and charges for impairment of fixed assets	3,556	4,237
Total expenditure for the year	195,719	732,368
Net income before tax for the year	5,531	4,675
Net income for the year	5,531	4,675

A&A Services West Midlands
Balance Sheet
at 31 October 2024

Company No. CE015862	**Notes**	**2024**	**2023**
		£	**£**
Fixed assets			
Tangible assets	12	18,954	22,510
		18,954	22,510
Current assets			
Stocks	13	7,500	7,500
Cash at bank and in hand		12,354	13,052
		19,854	20,552
Creditors: Amount falling due within one year	14	(21,918)	(31,703)
Net current liabilities		(2,064)	(11,151)
Total assets less current liabilities		16,890	11,359
Creditors: Amounts falling due after more than one year	15	8,127	8,127
Net assets excluding pension asset or liability		25,017	19,486
Total net assets		25,017	19,486
The funds of the charity			
Restricted funds	16		
Unrestricted funds	16		
General funds		25,017	19,486
		25,017	19,486
Reserves	16		
Total funds		25,017	19,486

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.
For the year ended 31 October 2024 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.
The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.
The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

Approved by the board on 09 October 2025

And signed on its behalf by:

M. Shakeel
Trustee
09 October 2025

A&A Services West Midlands
Statement of Cash flows
for the year ended 31 October 2024

	2024 £	2023 £
Cash flows from operating activities		
Net income per Statement of Financial Activities	5,531	4,675
Adjustments for:		
Depreciation of property, plant and equipment	3,556	4,237
Increase in stocks	-	(2,500)
(Decrease)/Increase in trade and other payables	(9,785)	16,782
Net cash (used in)/provided by operating activities	(698)	23,194
Net cash used in investing activities	-	(21,850)
Net cash from financing activities	-	-
Net (decrease)/increase in cash and cash equivalents	(698)	1,344
Cash and cash equivalents at the beginning of the year	13,052	11,708
Cash and cash equivalents at the end of the year	12,354	13,052
Components of cash and cash equivalents		
Cash and bank balances	12,354	13,052
	12,354	13,052

1 Accounting policies

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Change in basis of accounting or to previous accounts

There has been no change to the accounting policies (valuation rules and method of accounting) since last year and no changes have been made to accounts for previous years.

Fund accounting

Unrestricted funds	These are available for use at the discretion of the trustees in furtherance of the general objects of the charity.
Designated funds	These are unrestricted funds earmarked by the trustees for particular purposes.
Revaluation funds	These are unrestricted funds which include a revaluation reserve representing the restatement of investment assets at their market values.
Restricted funds	These are available for use subject to restrictions imposed by the donor or through terms of an appeal.

Income

Recognition of income	Income is included in the Statement of Financial Activities (SoFA) when the charity becomes entitled to, and virtually certain to receive, the income and the amount of the income can be measured with sufficient reliability.
Income with related expenditure	Where income has related expenditure the income and related expenditure is reported gross in the SoFA.
Donations and legacies	Voluntary income received by way of grants, donations and gifts is included in the the SoFA when receivable and only when the Charity has unconditional entitlement to the income.
Tax reclaims on donations and gifts	Income from tax reclaims is included in the SoFA at the same time as the gift/donation to which it relates.
Donated services and facilities	These are only included in income (with an equivalent amount in expenditure) where the benefit to the Charity is reasonably quantifiable, measurable and material.
Volunteer help	The value of any volunteer help received is not included in the accounts.
Investment income	This is included in the accounts when receivable.
Gains/(losses) on revaluation of fixed assets	This includes any gain or loss resulting from revaluing investments to market value at the end of the year.
Gains/(losses) on investment assets	This includes any gain or loss on the sale of investments.

Expenditure

Recognition of expenditure	Expenditure is recognised on an accruals basis. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates.
Expenditure on raising funds	These comprise the costs associated with attracting voluntary income, fundraising trading costs and investment management costs.
Expenditure on charitable activities	These comprise the costs incurred by the Charity in the delivery of its activities and services in the furtherance of its objects, including the making of grants and governance costs.
Grants payable	All grant expenditure is accounted for on an actual paid basis plus an accrual for grants that have been approved by the trustees at the end of the year but not yet paid.
Governance costs	These include those costs associated with meeting the constitutional and statutory requirements of the Charity, including any audit/independent examination fees, costs linked to the strategic management of the Charity, together with a share of other administration costs.
Other expenditure	These are support costs not allocated to a particular activity.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Freehold investment property

Investment properties are measured initially at cost and subsequently at fair value at each balance sheet date and are not depreciated. All gains or losses are taken to the Statement of Financial Activities as they arise.

Stocks

Stock is included at the lower of cost or net realisable value. Donated items of stock are recognised at fair value which is the amount the charity would have been willing to pay for the items on the open market.

Trade and other debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other short-term highly liquid investments with original maturities of three months or less and bank overdrafts. In the statement of financial position, bank overdrafts are shown within borrowings or current liabilities. In the Statement of Cash Flows, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand and form an integral part of the company's cash management.

Trade and other creditors

Short term creditors are measured at the transaction price. Other creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Research and development

Expenditure on research and development is written off in the year in which it is incurred.

Foreign currencies

Monetary assets and liabilities denominated in currencies other than the functional currency of the charity are translated at the rates of exchange prevailing at the end of the reporting period.
Transactions in currencies other than the functional currency of the charity are recorded at the rate of exchange on the date that the transaction occurred.
All exchange differences are are taken into account in arriving at net income/expenditure.

Leased assets

Where the charity enters into a lease which entails taking substantially all the risks and rewards of ownership of an asset, the lease is treated as a finance lease.
Leases which do not transfer substantially all the risks and rewards of ownership to charity are classified as operating leases.
Assets held under finance leases are initially recognised as assets of the charity at their fair value at the inception of the lease or, if lower, at the present value of the minimum lease payments. The corresponding liability to the lessor is included in the balance sheet date as a finance lease obligation.
Lease payments are apportioned between finance expenses and reduction of the lease obligation so as to achieve a constant rate of interest on the remaining balance of the liability. Finance expenses are recognised immediately, unless they are directly attributable to qualifying assets, in which case they are capitalised in accordance with the charity's policy on borrowing costs.
Assets held under finance leases are depreciated in the same way as owned assets.

Operating lease payments are recognised as an expense on a straight-line basis over the lease term.
In the event that lease incentives are received to enter into operating leases, such incentives are recognised as a liability. The aggregate benefit of incentives is recognised as a reduction of rental expense on a straight-line basis.

Pension costs

The charity operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the company pays fixed contributions into a separate entity. Once the contributions have been paid the company has no further payments obligations. The contributions are recognised as expenses when they fall due. Amounts not paid are shown in accruals in the balance sheet.
The assets of the plan are held separately from the company in independently administered funds.

Receipt of donated goods, facilities and services

All donated goods, facilities and services received are recognised within incoming resources and expenditure at an estimate of the value to the charity.

2 **Company status**

The company is a private company limited by guarantee and consequently does not have share capital.

3 Statement of Financial Activities - prior year

	Unrestricted funds 2023	Total funds 2023
	£	£
Income and endowments from:		
Donations and legacies	517,550	517,550
Charitable activities	(91)	(91)
Other trading activities	219,584	219,584
Total	737,043	737,043
Expenditure on:		
Raising funds	9,574	9,574
Charitable activities	474,723	474,723
Other	248,071	248,071
Total	732,368	732,368
Net income	4,675	4,675
Net income before other gains/(losses)	4,675	4,675
Other gains and losses:		
Net movement in funds	4,675	4,675
Reconciliation of funds:		
Total funds brought forward	14,811	14,811
Total funds carried forward	19,486	19,486

4 Income from donations and legacies

	Unrestricted	Total 2024	Total 2023
	£	£	£
Grants received	(1)	(1)	517,550
	(1)	(1)	517,550

5 Income from charitable activities

	Unrestricted	Total 2024	Total 2023
	£	£	£
Cleaning Services	1	1	-
Donations of food	-	-	(91)
	1	1	(91)

6 Income from other trading activities

	Unrestricted	Total 2024	Total 2023
	£	£	£
Domestic cleaning services	201,250	201,250	219,584
	201,250	201,250	219,584

7 Expenditure on raising funds

	Total 2024	Total 2023
	£	£
Costs of generating voluntary income		
Grants received	-	99
Fundraising trading costs		
Domestic cleaning services	-	9,475
	-	9,574

8 Expenditure on charitable activities

	Unrestricted	Total 2024	Total 2023
	£	£	£
Expenditure on charitable activities			
Cleaning Services	-	-	242,561
Donations of clothes and shoes	446	446	64,337
Donations of furniture and household goods	-	-	167,026
Grants made	-	-	799
Governance costs			
	446	446	474,723

9 Other expenditure

	Unrestricted	Total 2024	Total 2023
	£	£	£
Employee costs	178,557	178,557	162,754
Motor and travel costs	-	-	15,243
Premises costs	12,000	12,000	48,217
Amortisation, depreciation, impairment, profit/loss on disposal of fixed assets	3,556	3,556	4,237
General administrative costs	20	20	11,569
Legal and professional costs	1,140	1,140	6,051
	195,273	195,273	248,071

10 Net income before transfers

	2024	2023
	£	£
This is stated after charging:		
Depreciation of owned fixed assets	3,556	4,237

11 Staff costs

	2024	2023
Salaries and wages	171,538	139,703
Social security costs	5,121	3,932
Pension costs	1,666	449
	178,325	144,084

No employee received emoluments in excess of £60,000.

12 Tangible fixed assets

	£	£	£
Cost or revaluation			
At 1 November 2023	4,500	23,741	28,241
At 31 October 2024	4,500	23,741	28,241
Depreciation and impairment			
At 1 November 2023	900	4,831	5,731
Depreciation charge for the year	720	2,836	3,556
At 31 October 2024	1,620	7,667	9,287
Net book values			
At 31 October 2024	2,880	16,074	18,954
At 31 October 2023	3,600	18,910	22,510

13 Stocks

	2024	2023
	£	£
Finished goods	7,500	7,500
	7,500	7,500

14 **Creditors:**

amounts falling due within one year

	2024	2023
	£	£
Bank loans and overdrafts	16,000	16,000
Other taxes and social security	43,359	17,315
Other creditors	(48,969)	-
Deferred income	11,528	(1,612)
	21,918	31,703

15 **Creditors:**

amounts falling due after more than one year

	2024	2023
	£	£
Other creditors	(8,127)	(8,127)
	(8,127)	(8,127)

16 **Movement in funds**

	At 1 November 2023	Incoming resources (including other gains/losses)	Resources expended	At 31 October 2024
		£	£	£
Restricted funds:				
Unrestricted funds:				
General funds	19,486	201,250	(195,719)	25,017
Total funds	19,486	201,250	(195,719)	25,017

17 **Analysis of net assets between funds**

	Unrestricted funds	Total
	£	£
Fixed assets	18,954	18,954
Net current assets	(2,064)	(2,064)
Creditors due in more than one year and provisions	8,127	8,127
	25,017	25,017

18 Reconciliation of net debt

	At 1 November 2023	Cash flows	At 31 October 2024
	£	£	£
Cash and cash equivalents	13,052	(698)	12,354
	13,052	(698)	12,354
Bank loans	(16,000)	-	(16,000)
	(16,000)	-	(16,000)
Net debt	(2,948)	(698)	(3,646)

19 Commitments

Operating lease commitments

Annual commitments under non-cancellable operating leases are as follows:

	2024 Land and buildings	2024 Other	2023 Land and buildings	2023 Other
	£	£	£	£
Operating leases with expiry date:				

Pension commitments

	2024	2023
	£	£
The pension cost charge to the company amounted to:	1,666	449

20 Related party disclosures

Controlling party

The company is limited by guarantee and has no share capital; thus no single party controls the company.

A&A Services West Midlands
Detailed Statement of Financial Activities
for the year ended 31 October 2024

	Unrestricted funds 2024 £	Total funds 2024 £	Total funds 2023 £
Income and endowments from:			
Donations and legacies			
Grants received	(1)	(1)	517,550
	(1)	(1)	517,550
Charitable activities			
Cleaning Services	1	1	-
Donations of food	-	-	(91)
	1	1	(91)
Other trading activities			
Domestic cleaning services	201,250	201,250	219,584
	201,250	201,250	219,584
Total income and endowments	201,250	201,250	737,043
Expenditure on:			
Costs of generating donations and legacies			
Grants received	-	-	99
	-	-	99
Costs of other trading activities			
Domestic cleaning services	-	-	9,475
	-	-	9,475
Total of expenditure on raising funds	-	-	9,574
Charitable activities			
Cleaning Services	-	-	242,561
Donations of clothes and shoes	446	446	64,337
Donations of furniture and household goods	-	-	167,026
Grants made	-	-	799
	446	446	474,723
Total of expenditure on charitable activities	446	446	474,723
Employee costs			
Salaries/wages	171,538	171,538	139,703
Employer's NIC	5,121	5,121	3,932
Pension costs	1,666	1,666	449
Temporary staff	232	232	18,670
	178,557	178,557	162,754
Vehicles - General costs	-	-	8,571
Vehicles - Leasing and hire costs	-	-	1,581

Travel and subsistence	-	-	5,091
	-	-	15,243
Premises costs			
Rent	12,000	12,000	30,196
Rates	-	-	4,462
Light, heat and power	-	-	5,153
Premises insurances	-	-	2,645
Premises repairs and maintenance	-	-	5,761
	12,000	12,000	48,217
General administrative costs, including depreciation and amortisation			
Depreciation of	3,556	3,556	4,237
Postage and couriers	20	20	222
Stationery and printing	-	-	548
Subscriptions	-	-	4,215
Telephone, fax and broadband	-	-	6,584
	3,576	3,576	15,806
Legal and professional costs			
Accountancy and bookkeeping	1,140	1,140	4,860
Consultancy fees	-	-	330
Other legal and professional costs	-	-	861
	1,140	1,140	6,051
Total of expenditure of other costs	195,273	195,273	248,071
Total expenditure	195,719	195,719	732,368
Net gains on investments	-	-	-
Net income	5,531	5,531	4,675
Net income before other gains/(losses)	5,531	5,531	4,675
Other Gains	-	-	-
Net movement in funds	5,531	5,531	4,675
Reconciliation of funds:			
Total funds brought forward	19,486	19,486	14,811
Total funds carried forward	25,017	25,017	19,486

Neo Community Services

England & Wales - Charity number 1181090

Accounts

A&A Services West Midlands

Charity No. 1181090

Company No. CE015862

Trustees' Report and Unaudited Accounts

31 October 2023

A&A Services West Midlands
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A&A Services West Midlands

Trustees Annual Report

A&A Services West Midlands

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the unaudited financial statements of the charity for the year ended 31st October 2023

REFERENCE AND ADMINISTRATIVE DETAILS

Company No. CE015862

Charity No. 1181090

Principal Office

1 Church Street

Darlaston

West Midlands

WS10 8DS

Registered Office

1 Church Street

Darlaston

West Midlands

WS10 8DS

Directors and Trustees

The Directors of the charitable company are its Trustees for the purposes of charity law.

The following Directors and Trustees served during the year:

Bav chakria

A. Rafiq

Accountants

S I Ahmed & Co

238 Wednesbury Road

Walsall

West Midlands

WS2 9QN

Objectives and activities

The purpose of the charity as set out in its governing document is the relief of those in need, by reason of youth, age, ill-health, disability, financial hardship or other disadvantage in Walsall, in particular by providing items and services to individuals in need.

A&A Services West Midlands

Trustees Annual Report

Our charity achieved its objectives in the year by assisting in supporting the local health sector in preventing delayed discharges. This was done through a variety of way: providing cleans to make the home safe and manageable for discharge, also reorganising furniture in their residences to make the home more accessible and to make room for mobility equipment. We are very proud of the number of delayed discharges we have prevented by providing our services within a very quick turnaround period. This work will always be on going as the NHS faces issues on a day to day our service is there to fill in the gaps for any support we can offer to families and people .

ACHIEVEMENTS AND PERFORMANCE

Our charity achieved its objectives in the year by assisting in supporting the local health sector in preventing delayed discharges. This was done through a variety of ways: providing deep cleans to make the home safe and manageable for discharge, also reorganising furniture in their residences to make the home more accessible and to make room for mobility equipment. We are very proud of the number of delayed discharges we have prevented by providing our services within a very quick turnaround period.

The sourcing and acquisition of specially needed PPE equipment enabled our dedicated Team to perform their work in a safe and effective manner.

We have had a 2 year contract with Local authority support them with rapid response service making sure people are staying out hospital with falls and not blocking any beds this has been tough for us but we have managed with an amazing team 24hour service 7 days a week has made our incoming 4 times what they were supposed to be as the local council was in urgent need and as we said yes we worked very hard and achieved this providing a 5 star run service as the NHS/ local authority was so happy

Additionally, during the year the following activities were also achieved:

1. Over 2850 food parcels delivered
2. Over 11000 befriending calls were conducted.
3. Over 100,000 hours of outreach work was conducted.
4. More than 300 people were taken for hospital appointment
5. 300 Deep cleans were conducted in residential houses and flats
6. 9000 hours of cleaning were conducted
7. 4300 hours of shopping calls were made
8. community rapid calls 430000

PLANS FOR FUTURE PERIODS

Our mission is to provide a social support network people he need support and to fill in the gaps in the local community. We are now CQC reg and working hard to get the paid work in so we can support the free services We will provide regular cleans and one off deep cleans with checked reliable and dedicated staff. The charity will also provide shopping visits for those unable to get out or order online the online system is not for most elderly people as they are not with modern tec

We provide food parcels, not only for the homeless, sofa surfers but also those with low incomes. Our specialty provides delivered food parcels without vouchers only a referral is required, the food parcel is tailored to the individual taking into account their specific requirements whether it is for health reasons, religious or chosen diet.

Recently we had a lot of families use this service as the cost of living has impacted a lot of people

The charity also provides homeless packs, this includes hygiene packs for males and females, snack packs and winter packs.

The charity offers befriending services, personal visits and phone calls, activities such as coffee mornings or lunch gatherings, craft, baking, cooking.

The charity supports the local social care sector by providing deep cleans or furniture removal or reorganization of the home to enable quicker and safer discharge from hospitals or respite care. This aids in preventing delayed hospital discharges.

To maintain sustainability and continue to provide the services currently being offered. The charity will continue to also raise funds by grants and holding events, in further support of the services that are provided.

The above report has been prepared in accordance with the provisions applicable to companies subject to the small companies regime as set out in Part 15 of the Companies Act 2006 and in accordance with the Charities SORP (FRS 102).

Signed on behalf of the board

A. Rafiq

Trustee

14.04.25

Independent Examiner's Report to the trustees of A&A Services West Midlands

I report to the charity trustees on my examination of the financial statements of A&A Services West Midlands for the year ended 31 October 2023.

Responsibilities and basis of report

As the charity's trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 ('the 2006 Act.

Having satisfied myself that the financial statements of the Charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's financial statements as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

As the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of FAIA, FMAAT, which is one of the listed bodies.

I have completed my examination. I can confirm that no material matters have come to my attention in connection with the examination giving me cause to believe:

- accounting records were not kept in accordance with section 386 of the 2006 Act ; or
- the financial statements do not accord with those records; or
- the financial statements do not comply with the accounting requirements under section 396 of the 2006 Act other than any requirement that the financial statements give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

Syed I Ahmed FAIA, FMAAT
S I Ahmed & Co
238 Wednesbury Road
Walsall
West Midlands

WS2 9QN
14 April 2025

A&A Services West Midlands
Statement of Financial Activities

for the year ended 31 October 2023

	Notes	Unrestricted funds 2023 £	Total funds 2023 £	Total funds 2022 £
Income and endowments from:				
Donations and legacies	4	517,550	517,550	238,871
Charitable activities	5	(91)	(91)	(1,336)
Other trading activities	6	219,584	219,584	57,075
Total		737,043	737,043	294,610
Expenditure on:				
Raising funds	7	9,574	9,574	23,222
Charitable activities	8	474,723	474,723	46,319
Other	9	248,071	248,071	221,728
Total		732,368	732,368	291,269
Net gains on investments		-	-	-
Net income	10	4,675	4,675	3,341
Transfers between funds		-	-	-
Net income before other gains/(losses)		4,675	4,675	3,341
Other gains and losses				
Net movement in funds		4,675	4,675	3,341
Reconciliation of funds:				
Total funds brought forward		14,811	14,811	11,470
Total funds carried forward		19,486	19,486	14,811

A&A Services West Midlands
Summary Income and Expenditure Account
for the year ended 31 October 2023

	2023 £	2022 £
Income	737,043	294,610
Gross income for the year	737,043	294,610
Expenditure	728,131	290,405
Depreciation and charges for impairment of fixed assets	4,237	864
Total expenditure for the year	732,368	291,269
Net income before tax for the year	4,675	3,341
Net income for the year	4,675	3,341

A&A Services West Midlands
Balance Sheet

at 31 October 2023

Company No. CE015862	**Notes**	**2023**	**2022**
		£	**£**
Fixed assets			
Tangible assets	12	22,510	4,897
		22,510	4,897
Current assets			
Stocks	13	7,500	5,000
Cash at bank and in hand		13,052	11,708
		20,552	16,708
Creditors: Amount falling due within one year	14	(31,703)	(14,921)
Net current (liabilities)/assets		(11,151)	1,787
Total assets less current liabilities		11,359	6,684
Creditors: Amounts falling due after more than one year	15	8,127	8,127
Net assets excluding pension asset or liability		19,486	14,811
Total net assets		19,486	14,811
The funds of the charity			
Restricted funds	16		
Unrestricted funds	16		
General funds		19,486	14,811
		19,486	14,811
Reserves	16		
Total funds		19,486	14,811

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.
For the year ended 31 October 2023 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.
The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.
The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

Approved by the board on 14 April 2025

And signed on its behalf by:

A. Rafiq
Trustee
14 April 2025

A&A Services West Midlands
Statement of Cash flows
for the year ended 31 October 2023

	2023 £	2022 £
Cash flows from operating activities		
Net income per Statement of Financial Activities	4,675	3,341
Adjustments for:		
Depreciation of property, plant and equipment	4,237	864
(Increase)/Decrease in stocks	(2,500)	4,000
Increase/(Decrease) in trade and other payables	16,782	(2,553)
Net cash provided by operating activities	23,194	5,652
Cash flows from investing activities		
Payments for property, plant and equipment	(21,850)	(2,191)
Net cash used in investing activities	(21,850)	(2,191)
Net cash from financing activities	-	-
Net increase in cash and cash equivalents	1,344	3,461
Cash and cash equivalents at the beginning of the year	11,708	8,247
Cash and cash equivalents at the end of the year	13,052	11,708
Components of cash and cash equivalents		
Cash and bank balances	13,052	11,708
	13,052	11,708

A&A Services West Midlands
Notes to the Accounts

for the year ended 31 October 2023

1 Accounting policies

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Change in basis of accounting or to previous accounts

There has been no change to the accounting policies (valuation rules and method of accounting) since last year and no changes have been made to accounts for previous years.

Fund accounting

Unrestricted funds	These are available for use at the discretion of the trustees in furtherance of the general objects of the charity.
Designated funds	These are unrestricted funds earmarked by the trustees for particular purposes.
Revaluation funds	These are unrestricted funds which include a revaluation reserve representing the restatement of investment assets at their market values.
Restricted funds	These are available for use subject to restrictions imposed by the donor or through terms of an appeal.

Income

Recognition of income	Income is included in the Statement of Financial Activities (SoFA) when the charity becomes entitled to, and virtually certain to receive, the income and the amount of the income can be measured with sufficient reliability.
Income with related expenditure	Where income has related expenditure the income and related expenditure is reported gross in the SoFA.
Donations and legacies	Voluntary income received by way of grants, donations and gifts is included in the the SoFA when receivable and only when the Charity has unconditional entitlement to the income.
Tax reclaims on donations and gifts	Income from tax reclaims is included in the SoFA at the same time as the gift/donation to which it relates.
Donated services and facilities	These are only included in income (with an equivalent amount in expenditure) where the benefit to the Charity is reasonably quantifiable, measurable and material.
Volunteer help	The value of any volunteer help received is not included in the accounts.
Investment income	This is included in the accounts when receivable.
Gains/(losses) on revaluation of fixed assets	This includes any gain or loss resulting from revaluing investments to market value at the end of the year.
Gains/(losses) on investment assets	This includes any gain or loss on the sale of investments.

Expenditure

Recognition of expenditure	Expenditure is recognised on an accruals basis. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates.
Expenditure on raising funds	These comprise the costs associated with attracting voluntary income, fundraising trading costs and investment management costs.
Expenditure on charitable activities	These comprise the costs incurred by the Charity in the delivery of its activities and services in the furtherance of its objects, including the making of grants and governance costs.
Grants payable	All grant expenditure is accounted for on an actual paid basis plus an accrual for grants that have been approved by the trustees at the end of the year but not yet paid.
Governance costs	These include those costs associated with meeting the constitutional and statutory requirements of the Charity, including any audit/independent examination fees, costs linked to the strategic management of the Charity, together with a share of other administration costs.
Other expenditure	These are support costs not allocated to a particular activity.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Freehold investment property

Investment properties are measured initially at cost and subsequently at fair value at each balance sheet date and are not depreciated. All gains or losses are taken to the Statement of Financial Activities as they arise.

Stocks

Stock is included at the lower of cost or net realisable value. Donated items of stock are recognised at fair value which is the amount the charity would have been willing to pay for the items on the open market.

Trade and other debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other short-term highly liquid investments with original maturities of three months or less and bank overdrafts. In the statement of financial position, bank overdrafts are shown within borrowings or current liabilities. In the Statement of Cash Flows, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand and form an integral part of the company's cash management.

Trade and other creditors

Short term creditors are measured at the transaction price. Other creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Research and development

Expenditure on research and development is written off in the year in which it is incurred.

Foreign currencies

Monetary assets and liabilities denominated in currencies other than the functional currency of the charity are translated at the rates of exchange prevailing at the end of the reporting period.
Transactions in currencies other than the functional currency of the charity are recorded at the rate of exchange on the date that the transaction occurred.
All exchange differences are are taken into account in arriving at net income/expenditure.

Leased assets

Where the charity enters into a lease which entails taking substantially all the risks and rewards of ownership of an asset, the lease is treated as a finance lease.
Leases which do not transfer substantially all the risks and rewards of ownership to charity are classified as operating leases.
Assets held under finance leases are initially recognised as assets of the charity at their fair value at the inception of the lease or, if lower, at the present value of the minimum lease payments. The corresponding liability to the lessor is included in the balance sheet date as a finance lease obligation.
Lease payments are apportioned between finance expenses and reduction of the lease obligation so as to achieve a constant rate of interest on the remaining balance of the liability. Finance expenses are recognised immediately, unless they are directly attributable to qualifying assets, in which case they are capitalised in accordance with the charity's policy on borrowing costs.
Assets held under finance leases are depreciated in the same way as owned assets.

Operating lease payments are recognised as an expense on a straight-line basis over the lease term.
In the event that lease incentives are received to enter into operating leases, such incentives are recognised as a liability. The aggregate benefit of incentives is recognised as a reduction of rental expense on a straight-line basis.

Pension costs

The charity operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the company pays fixed contributions into a separate entity. Once the contributions have been paid the company has no further payments obligations. The contributions are recognised as expenses when they fall due. Amounts not paid are shown in accruals in the balance sheet. The assets of the plan are held separately from the company in independently administered funds.

Receipt of donated goods, facilities and services

All donated goods, facilities and services received are recognised within incoming resources and expenditure at an estimate of the value to the charity.

2 Company status

The company is a private company limited by guarantee and consequently does not have share capital.

3 Statement of Financial Activities - prior year

	Unrestricted funds 2022	Restricted funds 2022	Total funds 2022
	£	£	£
Income and endowments from:			
Donations and legacies	147,483	91,388	238,871
Charitable activities	(1,336)	-	(1,336)
Other trading activities	57,075	-	57,075
Total	203,222	91,388	294,610
Expenditure on:			
Raising funds	23,222	-	23,222
Charitable activities	46,319	-	46,319
Other	130,340	91,388	221,728
Total	199,881	91,388	291,269
Net income	3,341	-	3,341
Net income before other gains/(losses)	3,341	-	3,341
Other gains and losses:			
Net movement in funds	3,341	-	3,341
Reconciliation of funds:			
Total funds brought forward	11,470	-	11,470
Total funds carried forward	14,811	-	14,811

4 Income from donations and legacies

	Unrestricted	Total 2023	Total 2022
	£	£	£
Grants received	517,550	517,550	119,335
Covid-19 Response Community fund	-	-	119,536
	517,550	517,550	238,871

5 Income from charitable activities

	Unrestricted	Total 2023	Total 2022
	£	£	£
Cleaning Services	-	-	(2)
Donations of food	(91)	(91)	(1,334)
	(91)	(91)	(1,336)

6 Income from other trading activities

	Unrestricted	Total 2023	Total 2022
	£	£	£
Domestic cleaning services	219,584	219,584	57,075
	219,584	219,584	57,075

7 Expenditure on raising funds

	Unrestricted	Total 2023	Total 2022
	£	£	£
Costs of generating voluntary income			
Grants received	99	99	2,854
Fundraising trading costs			
Domestic cleaning services	9,475	9,475	19,031
	-	-	1,337
	9,574	9,574	23,222

8 Expenditure on charitable activities

	Unrestricted	Total 2023	Total 2022
	£	£	£
Expenditure on charitable activities			
Cleaning Services	242,561	242,561	4,224
Donations of clothes and shoes	64,337	64,337	20,947
Donations of food	-	-	3,226
Donations of furniture and household goods	167,026	167,026	17,021
Grants made	799	799	901
Governance costs			
	474,723	474,723	46,319

9 Other expenditure

	Unrestricted	Total 2023	Total 2022
	£	£	£
Employee costs	162,754	162,754	174,415
Motor and travel costs	15,243	15,243	6,912
Premises costs	48,217	48,217	32,752
Amortisation, depreciation, impairment, profit/loss on disposal of fixed assets	4,237	4,237	864
General administrative costs	11,569	11,569	3,011
Legal and professional costs	6,051	6,051	3,774
	248,071	248,071	221,728

10 Net income before transfers

	2023	2022
This is stated after charging:	£	£
Depreciation of owned fixed assets	4,237	864

11 Staff costs

	2023	2022
Salaries and wages	139,703	138,604
Social security costs	3,932	-
Pension costs	449	664
	144,084	139,268

No employee received emoluments in excess of £60,000.

12 Tangible fixed assets

	£	£	£
Cost or revaluation			
At 1 November 2022	-	6,391	6,391
Additions	4,500	17,350	21,850
At 31 October 2023	4,500	23,741	28,241
Depreciation and impairment			
At 1 November 2022	-	1,494	1,494
Depreciation charge for the year	900	3,337	4,237
At 31 October 2023	900	4,831	5,731
Net book values			
At 31 October 2023	3,600	18,910	22,510
At 31 October 2022	-	4,897	4,897

13 **Stocks**

	2023	2022
	£	£
Finished goods	7,500	5,000
	7,500	5,000

Carrying value analysed by activities	2023	2022
	£	£
Domestic cleaning services	7,500	5,000
	7,500	5,000

14 **Creditors:**
amounts falling due within one year

	2023	2022
	£	£
Bank loans and overdrafts	16,000	16,000
Other taxes and social security	17,315	533
Deferred income	(1,612)	(1,612)
	31,703	14,921

15 **Creditors:**
amounts falling due after more than one year

	2023	2022
	£	£
Other creditors	(8,127)	(8,127)
	(8,127)	(8,127)

16 **Movement in funds**

	At 1 November 2022	Incoming resources (including other gains/losses)	Resources expended	At 31 October 2023
		£	£	£
Restricted funds:				
Unrestricted funds:				
General funds	14,811	737,043	(732,368)	19,486
Total funds	14,811	737,043	(732,368)	19,486

17 **Analysis of net assets between funds**

	Unrestricted funds	Total
	£	£
Fixed assets	22,510	22,510
Net current assets	(11,151)	(11,151)
Creditors due in more than one year and provisions	8,127	8,127
	19,486	19,486

18 Reconciliation of net debt

	At 1 November 2022	Cash flows	At 31 October 2023
	£	£	£
Cash and cash equivalents	11,708	1,344	13,052
	11,708	1,344	13,052
Bank loans	(16,000)	-	(16,000)
	(16,000)	-	(16,000)
Net debt	(4,292)	1,344	(2,948)

19 Commitments

Operating lease commitments

Annual commitments under non-cancellable operating leases are as follows:

	2023 Land and buildings	2023 Other	2022 Land and buildings	2022 Other
	£	£	£	£
Operating leases with expiry date:				

Pension commitments

	2023	2022
	£	£
The pension cost charge to the company amounted to:	449	664

20 Related party disclosures

Controlling party

The company is limited by guarantee and has no share capital; thus no single party controls the company.

A&A Services West Midlands
Detailed Statement of Financial Activities
for the year ended 31 October 2023

	Unrestricted funds 2023 £	Total funds 2023 £	Total funds 2022 £
Income and endowments from:			
Donations and legacies			
Grants received	517,550	517,550	119,335
Covid-19 Response Community fund	-	-	119,536
	517,550	517,550	238,871
Charitable activities			
Cleaning Services	-	-	(2)
Donations of food	(91)	(91)	(1,334)
	(91)	(91)	(1,336)
Other trading activities			
Domestic cleaning services	219,584	219,584	57,075
	219,584	219,584	57,075
Total income and endowments	737,043	737,043	294,610
Expenditure on:			
Costs of generating donations and legacies			
Grants received	99	99	2,854
	99	99	2,854
Costs of other trading activities			
Domestic cleaning services	9,475	9,475	19,031
	-	-	1,337
	9,475	9,475	20,368
Total of expenditure on raising funds	9,574	9,574	23,222
Charitable activities			
Cleaning Services	242,561	242,561	4,224
Donations of clothes and shoes	64,337	64,337	20,947
Donations of food	-	-	3,226
Donations of furniture and household goods	167,026	167,026	17,021
Grants made	799	799	901
	474,723	474,723	46,319
Total of expenditure on charitable activities	474,723	474,723	46,319
Employee costs			
Salaries/wages	139,703	139,703	138,604
Employer's NIC	3,932	3,932	-
Pension costs	449	449	664

Temporary staff	18,670	18,670	35,147
	162,754	162,754	174,415
Motor and travel costs			
Vehicles - General costs	8,571	8,571	-
Vehicles - Leasing and hire costs	1,581	1,581	65
Vehicles - Repairs and maintenance	-	-	435
Travel and subsistence	5,091	5,091	6,412
	15,243	15,243	6,912
Premises costs			
Rent	30,196	30,196	26,697
Rates	4,462	4,462	-
Light, heat and power	5,153	5,153	2,535
Premises insurances	2,645	2,645	1,172
Premises repairs and maintenance	5,761	5,761	2,348
	48,217	48,217	32,752
General administrative costs, including depreciation and amortisation			
Depreciation of	4,237	4,237	864
Postage and couriers	222	222	141
Software, IT support and related costs	-	-	30
Stationery and printing	548	548	327
Subscriptions	4,215	4,215	1,385
Telephone, fax and broadband	6,584	6,584	1,128
	15,806	15,806	3,875
Legal and professional costs			
Accountancy and bookkeeping	4,860	4,860	3,774
Consultancy fees	330	330	-
Other legal and professional costs	861	861	-
	6,051	6,051	3,774
Total of expenditure of other costs	248,071	248,071	221,728
Total expenditure	732,368	732,368	291,269
Net gains on investments	-	-	-
Net income	4,675	4,675	3,341
Net income before other gains/(losses)	4,675	4,675	3,341
Other Gains	-	-	-
Net movement in funds	4,675	4,675	3,341

Reconciliation of funds:			
Total funds brought forward	14,811	14,811	11,470
Total funds carried forward	19,486	19,486	14,811

Neo Community Services

England & Wales - Charity number 1181090

Accounts

A&A Services West Midlands

Charity No. 1181090

Company No. CE015862

Trustees' Report and Unaudited Accounts

31 October 2022

A&A Services West Midlands
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A&A Services West Midlands

Trustees Annual Report

A&A Services West Midlands

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the unaudited financial statements of the charity for the year ended 31 October 2022.

REFERENCE AND ADMINISTRATIVE DETAILS

Company No. CE015862

Charity No. 1181090

Principal Office

1 Church Street

Darlaston

West Midlands

WS10 8DS

Registered Office

1 Church Street

Darlaston

West Midlands

WS10 8DS

Directors and Trustees

The Directors of the charitable company are its Trustees for the purposes of charity law.

The following Directors and Trustees served during the year:

Z. Ansar

A. Rafiq

A. Thyara (Resigned 15.11.21)

Accountants

S I Ahmed & Co

238 Wednesbury Road

Walsall

West Midlands

WS2 9QN

Objectives and activities

The purpose of the charity as set out in its governing document is the relief of those in need, by reason of youth, age, ill-health, disability, financial hardship or other disadvantage in Walsall, in particular by providing items and services to individuals in need.

A&A Services West Midlands

Trustees Annual Report

Our charity achieved its objectives in the year by assisting in supporting the local health sector in preventing delayed discharges. This was done through a variety of way: providing cleans to make the home safe and manageable for discharge, also reorganising furniture in their residences to make the home more accessible and to make room for mobility equipment. We are very proud of the number of delayed discharges we have prevented by providing our services within a very quick turn around period.

ACHIEVEMENTS AND PERFORMANCE

Our charity achieved its objectives in the year by assisting in supporting the local health sector in preventing delayed discharges. This was done through a variety of ways: providing deep cleans to make the home safe and manageable for discharge, also reorganising furniture in their residences to make the home more accessible and to make room for mobility equipment. We are very proud of the number of delayed discharges we have prevented by providing our services within a very quick turn around period.

The sourcing and acquisition of specially needed PPE equipment enabled our dedicated Team to perform their work in a safe and effective manner.

We have also developed our Under Veil project which offers peer and social support to the LGBTQ+ BAME community which faces alienation, discrimination, bullying and violence from both without and within the BAME community.

Additionally, during the year the following activities were also achieved:

1. Over 375 food parcels delivered
2. Over 600 befriending calls were conducted.
3. Over 90,000 hours of outreach work was conducted.
4. More than 75 people were taken for hospital appointment
5. 90 Deep cleans were conducted in residential houses and flats

6. 900 hours of cleaning were conducted
7. 1300 hours of shopping calls were made

A&A Services West Midlands

Trustees Annual Report

PLANS FOR FUTURE PERIODS

Our mission is to provide a social support network to a secluded sector within the LGBTQ+ and BAME community through our Under Veil project. The vision is to introduce, deliver and expand our services beyond the needs of just our immediate beneficiaries in order to promote a sense of social cohesion in an ever-changing society.

As a charity we aim to qualify as CQC registered within the year which will allow us to offer a developed and extended service to our clientele, branching out into domiciliary care.

We will provide regular cleans and one off deep cleans with checked reliable and dedicated staff. The charity will also provide shopping visits for those unable to get out or order online.

We provide food parcels, not only for the homeless, sofa surfers but also those with low incomes. Our specialty provides delivered food parcels without vouchers only a referral is required, the food parcel is tailored to the individual taking into account their specific requirements whether it is for health reasons, religious or chosen diet.

The charity also provides homeless packs, this includes hygiene packs for males and females, snack packs and winter packs.

The charity offers befriending services, personal visits and phone calls, activities such as coffee mornings or lunch gatherings, craft, baking, cooking.

The charity supports the local social care sector by providing deep cleans or furniture removal or reorganization of the home to enable quicker and safer discharge from hospitals or respite care. This aids in preventing delayed hospital discharges.

The charity provides peer to peer social support for the BAME LGBTQI+ community, especially those who have found themselves lonely and isolated from their network due to their sexuality or gender preference.

To maintain sustainability and continue to provide the services currently being offered. The charity will continue to also raise funds by grants and holding events, in further support of the services that are provided.

The above report has been prepared in accordance with the provisions applicable to companies subject to the small companies regime as set out in Part 15 of the Companies Act 2006 and in accordance with the Charities SORP (FRS 102).

Signed on behalf of the board

A. Rafiq

Trustee

31st August 2022

A&A Services West Midlands
Independent Examiners Report

Independent Examiner's Report to the trustees of A&A Services West Midlands

I report to the charity trustees on my examination of the financial statements of A&A Services West Midlands for the year ended 31 October 2022 which comprise the Statement of Financial Activities, the Summary Income and Expenditure Account, the Balance Sheet, the Statement of Cash Flows and the related notes.

Responsibilities and basis of report

As the trustees of the charity (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 ('the 2006 Act.

Having satisfied myself that the financial statements of the charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's financial statements as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

As the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of FAIA, FMAAT. FCPA .

I have completed my examination. I can confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that:

- accounting records were not kept in accordance with section 386 of the 2006 Act ; or
- the financial statements do not accord with those records; or
- the financial statements do not comply with the accounting requirements under section 396 of the 2006 Act other than any requirement that the financial statements give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the financial statements have not been prepared in accordance with the Charities SORP (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

Syed Imtiaz Ahmed
FAIA, FMAAT. FCPA
S I Ahmed & Co
238 Wednesbury Road
Walsall
West Midlands

WS2 9QN
31 August 2023

A&A Services West Midlands
Statement of Financial Activities

for the year ended 31 October 2022

	Notes	Unrestricted funds 2022 £	Restricted funds 2022 £	Total funds 2022 £	Total funds 2021 £
Income and endowments from:					
Donations and legacies	4	147,483	91,388	238,871	95,699
Charitable activities	5	(1,336)	-	(1,336)	(2,671)
Other trading activities	6	57,075	-	57,075	78,513
Other	7	-	-	-	3,374
Total		203,222	91,388	294,610	174,915
Expenditure on:					
Raising funds	8	23,222	-	23,222	10,903
Charitable activities	9	46,319	-	46,319	47,705
Other	10	130,340	91,388	221,728	108,850
Total		199,881	91,388	291,269	167,458
Net gains on investments		-	-	-	-
Net income	11	3,341	-	3,341	7,457
Transfers between funds		-	-	-	-
Net income before other gains/(losses)		3,341	-	3,341	7,457
Other gains and losses					
Net movement in funds		3,341	-	3,341	7,457
Reconciliation of funds:					
Total funds brought forward		11,470	-	11,470	4,013
Total funds carried forward		14,811	-	14,811	11,470

A&A Services West Midlands
Summary Income and Expenditure Account
for the year ended 31 October 2022

	2022 £	2021 £
Income	294,610	174,915
Gross income for the year	294,610	174,915
Expenditure	290,405	166,828
Depreciation and charges for impairment of fixed assets	864	630
Total expenditure for the year	291,269	167,458
Net income before tax for the year	3,341	7,457
Net income for the year	3,341	7,457

A&A Services West Midlands
Balance Sheet

at 31 October 2022

Company No. CE015862	**Notes**	**2022**	**2021**
		£	**£**
Fixed assets			
Tangible assets	14	4,897	3,570
		4,897	3,570
Current assets			
Stocks	15	5,000	9,000
Cash at bank and in hand		11,708	8,247
		16,708	17,247
Creditors: Amount falling due within one year	16	(14,921)	(17,474)
Net current assets/(liabilities)		1,787	(227)
Total assets less current liabilities		6,684	3,343
Creditors: Amounts falling due after more than one year	17	8,127	8,127
Net assets excluding pension asset or liability		14,811	11,470
Total net assets		14,811	11,470
The funds of the charity			
Restricted funds	18		
Unrestricted funds	18		
General funds		14,811	11,470
		14,811	11,470
Reserves	18		
Total funds		14,811	11,470

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.
For the year ended 31 October 2022 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.
The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.
The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

Approved by the board on 31 August 2023

And signed on its behalf by:

A. Rafiq
Trustee
31 August 2023

A&A Services West Midlands
Statement of Cash flows
for the year ended 31 October 2022

	2022 £	2021 £
Cash flows from operating activities		
Net income per Statement of Financial Activities	3,341	7,457
Adjustments for:		
Depreciation of property, plant and equipment	864	630
Decrease/(Increase) in stocks	4,000	(9,000)
Decrease in trade and other payables	(2,553)	(1,622)
Net cash provided by/(used in) operating activities	5,652	(5,909)
Cash flows from investing activities		
Payments for property, plant and equipment	(2,191)	(4,200)
Net cash used in investing activities	(2,191)	(826)
Net cash from financing activities	-	-
Net increase/(decrease) in cash and cash equivalents	3,461	(6,735)
Cash and cash equivalents at the beginning of the year	8,247	14,982
Cash and cash equivalents at the end of the year	11,708	8,247
Components of cash and cash equivalents		
Cash and bank balances	11,708	8,247
	11,708	8,247

1 Accounting policies

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Change in basis of accounting or to previous accounts

There has been no change to the accounting policies (valuation rules and method of accounting) since last year and no changes have been made to accounts for previous years.

Fund accounting

Unrestricted funds	These are available for use at the discretion of the trustees in furtherance of the general objects of the charity.
Designated funds	These are unrestricted funds earmarked by the trustees for particular purposes.
Revaluation funds	These are unrestricted funds which include a revaluation reserve representing the restatement of investment assets at their market values.
Restricted funds	These are available for use subject to restrictions imposed by the donor or through terms of an appeal.

Income

Recognition of income	Income is included in the Statement of Financial Activities (SoFA) when the charity becomes entitled to, and virtually certain to receive, the income and the amount of the income can be measured with sufficient reliability.
Income with related expenditure	Where income has related expenditure the income and related expenditure is reported gross in the SoFA.
Donations and legacies	Voluntary income received by way of grants, donations and gifts is included in the the SoFA when receivable and only when the Charity has unconditional entitlement to the income.
Tax reclaims on donations and gifts	Income from tax reclaims is included in the SoFA at the same time as the gift/donation to which it relates.
Donated services and facilities	These are only included in income (with an equivalent amount in expenditure) where the benefit to the Charity is reasonably quantifiable, measurable and material.
Volunteer help	The value of any volunteer help received is not included in the accounts.
Investment income	This is included in the accounts when receivable.
Gains/(losses) on revaluation of fixed assets	This includes any gain or loss resulting from revaluing investments to market value at the end of the year.
Gains/(losses) on investment assets	This includes any gain or loss on the sale of investments.

Expenditure

Recognition of expenditure	Expenditure is recognised on an accruals basis. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates.
Expenditure on raising funds	These comprise the costs associated with attracting voluntary income, fundraising trading costs and investment management costs.
Expenditure on charitable activities	These comprise the costs incurred by the Charity in the delivery of its activities and services in the furtherance of its objects, including the making of grants and governance costs.
Grants payable	All grant expenditure is accounted for on an actual paid basis plus an accrual for grants that have been approved by the trustees at the end of the year but not yet paid.
Governance costs	These include those costs associated with meeting the constitutional and statutory requirements of the Charity, including any audit/independent examination fees, costs linked to the strategic management of the Charity, together with a share of other administration costs.
Other expenditure	These are support costs not allocated to a particular activity.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Freehold investment property

Investment properties are measured initially at cost and subsequently at fair value at each balance sheet date and are not depreciated. All gains or losses are taken to the Statement of Financial Activities as they arise.

Stocks

Stock is included at the lower of cost or net realisable value. Donated items of stock are recognised at fair value which is the amount the charity would have been willing to pay for the items on the open market.

Trade and other debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other short-term highly liquid investments with original maturities of three months or less and bank overdrafts. In the statement of financial position, bank overdrafts are shown within borrowings or current liabilities. In the Statement of Cash Flows, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand and form an integral part of the company's cash management.

Trade and other creditors

Short term creditors are measured at the transaction price. Other creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Research and development

Expenditure on research and development is written off in the year in which it is incurred.

Foreign currencies

Monetary assets and liabilities denominated in currencies other than the functional currency of the charity are translated at the rates of exchange prevailing at the end of the reporting period.
Transactions in currencies other than the functional currency of the charity are recorded at the rate of exchange on the date that the transaction occurred.
All exchange differences are are taken into account in arriving at net income/expenditure.

Leased assets

Where the charity enters into a lease which entails taking substantially all the risks and rewards of ownership of an asset, the lease is treated as a finance lease.
Leases which do not transfer substantially all the risks and rewards of ownership to charity are classified as operating leases.
Assets held under finance leases are initially recognised as assets of the charity at their fair value at the inception of the lease or, if lower, at the present value of the minimum lease payments. The corresponding liability to the lessor is included in the balance sheet date as a finance lease obligation.
Lease payments are apportioned between finance expenses and reduction of the lease obligation so as to achieve a constant rate of interest on the remaining balance of the liability. Finance expenses are recognised immediately, unless they are directly attributable to qualifying assets, in which case they are capitalised in accordance with the charity's policy on borrowing costs.
Assets held under finance leases are depreciated in the same way as owned assets.

Operating lease payments are recognised as an expense on a straight-line basis over the lease term.
In the event that lease incentives are received to enter into operating leases, such incentives are recognised as a liability. The aggregate benefit of incentives is recognised as a reduction of rental expense on a straight-line basis.

Pension costs

The charity operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the company pays fixed contributions into a separate entity. Once the contributions have been paid the company has no further payments obligations. The contributions are recognised as expenses when they fall due. Amounts not paid are shown in accruals in the balance sheet. The assets of the plan are held separately from the company in independently administered funds.

Receipt of donated goods, facilities and services

All donated goods, facilities and services received are recognised within incoming resources and expenditure at an estimate of the value to the charity.

2 Company status

The company is a private company limited by guarantee and consequently does not have share capital.

3 Statement of Financial Activities - prior year

	Unrestricted funds 2021	Total funds 2021
	£	£
Income and endowments from:		
Donations and legacies	95,699	95,699
Charitable activities	(2,671)	(2,671)
Other trading activities	78,513	78,513
Other	3,374	3,374
Total	174,915	174,915
Expenditure on:		
Raising funds	10,903	10,903
Charitable activities	47,705	47,705
Other	108,850	108,850
Total	167,458	167,458
Net income	7,457	7,457
Net income before other gains/(losses)	7,457	7,457
Other gains and losses:		
Net movement in funds	7,457	7,457
Reconciliation of funds:		
Total funds brought forward	4,013	4,013
Total funds carried forward	11,470	11,470

4 Income from donations and legacies

	Unrestricted	Restricted	Total 2022	Total 2021
	£	£	£	£
Grants received	119,335	-	119,335	89,124
Covid-19 Response Community fund	28,148	91,388	119,536	6,575
	147,483	91,388	238,871	95,699

5 Income from charitable activities

	Unrestricted	Total 2022	Total 2021
	£	£	£
Cleaning Services	(2)	(2)	(2)
Donations of food	(1,334)	(1,334)	(2,669)
	(1,336)	(1,336)	(2,671)

6 Income from other trading activities

	Unrestricted	Total 2022	Total 2021
	£	£	£
Domestic cleaning services	57,075	57,075	78,513
	57,075	57,075	78,513

7 Other income

	Total 2022	Total 2021
	£	£
Council grants	-	3,374
	-	3,374

8 Expenditure on raising funds

	Unrestricted	Total 2022	Total 2021
	£	£	£
Costs of generating voluntary income			
Grants received	2,854	2,854	10,093
Fundraising trading costs			
Domestic cleaning services	19,031	19,031	810
	1,337	1,337	-
	23,222	23,222	10,903

9 Expenditure on charitable activities

	Unrestricted	Total 2022	Total 2021
	£	£	£
Expenditure on charitable activities			
Cleaning Services	4,224	4,224	6,690
Donations of clothes and shoes	20,947	20,947	5,559
Donations of food	3,226	3,226	-
Donations of furniture and household goods	17,021	17,021	34,237
Grants made	901	901	1,219
Governance costs			
	46,319	46,319	47,705

10 Other expenditure

	Unrestricted	Restricted	Total 2022	Total 2021
	£	£	£	£
Employee costs	96,492	77,923	174,415	78,938
Motor and travel costs	6,912	-	6,912	3,401
Premises costs	19,287	13,465	32,752	20,405
Amortisation, depreciation, impairment, profit/loss on disposal of fixed assets	864	-	864	630
General administrative costs	3,011	-	3,011	1,624
Legal and professional costs	3,774	-	3,774	3,852
	130,340	91,388	221,728	108,850

11 Net income before transfers

	2022	2021
	£	£
This is stated after charging:		
Depreciation of owned fixed assets	864	630

12 Trustee remuneration and expenses

	2022 Number	2021 Number
Number of trustees paid expenses	-	1

13 Staff costs

	2022	2021
Salaries and wages	138,604	67,671
Pension costs	664	-
	139,268	67,671

No employee received emoluments in excess of £60,000.

14 **Tangible fixed assets**

	£	£
Cost or revaluation		
At 1 November 2021	4,200	4,200
Additions	2,191	2,191
At 31 October 2022	6,391	6,391
Depreciation and impairment		
At 1 November 2021	630	630
Depreciation charge for the year	864	864
At 31 October 2022	1,494	1,494
Net book values		
At 31 October 2022	4,897	4,897
At 31 October 2021	3,570	3,570

15 **Stocks**

	2022	2021
	£	£
Finished goods	5,000	9,000
	5,000	9,000

Carrying value analysed by activities	2022	2021
	£	£
Cleaning Services	5,000	9,000
	5,000	9,000

16 **Creditors:**
amounts falling due within one year

	2022	2021
	£	£
Bank loans and overdrafts	16,000	16,000
Other taxes and social security	533	114
Deferred income	(1,612)	1,360
	14,921	17,474

17 **Creditors:**
amounts falling due after more than one year

	2022	2021
	£	£
Other creditors	(8,127)	(8,127)
	(8,127)	(8,127)

18 Movement in funds

	At 1 November 2021	Incoming resources (including other gains/losses)	Resources expended	At 31 October 2022
	£	£	£	£
Restricted funds:				
Restricted income funds:				
Lottery funding	-	91,388	(91,388)	-
Total	-	91,388	(91,388)	-
Unrestricted funds:				
General funds	11,470	203,222	(199,881)	14,811
Total funds	11,470	294,610	(291,269)	14,811

Purposes and restrictions in relation to the funds:
Restricted funds:
Lottery funding — Staff wages, volunteer expenses, office admin costs

19 Analysis of net assets between funds

	Unrestricted funds	Restricted funds	Total
	£	£	£
Fixed assets	4,897	-	4,897
Net current assets	1,787	-	1,787
Creditors due in more than one year and provisions	-	8,127	8,127
	6,684	8,127	14,811

20 Reconciliation of net debt

	At 1 November 2021	Cash flows	At 31 October 2022
	£	£	£
Cash and cash equivalents	8,247	3,461	11,708
	8,247	3,461	11,708
Bank loans	(16,000)	-	(16,000)
	(16,000)	-	(16,000)
Net debt	(7,753)	3,461	(4,292)

21 Commitments

Operating lease commitments

Annual commitments under non-cancellable operating leases are as follows:

	2022 Land and buildings £	2022 Other £	2021 Land and buildings £	2021 Other £
Operating leases with expiry date:				

Pension commitments

	2022 £	2021 £
The pension cost charge to the company amounted to:	664	-

22 Related party disclosures

Controlling party

The company is limited by guarantee and has no share capital; thus no single party controls the company.

A&A Services West Midlands
Detailed Statement of Financial Activities
for the year ended 31 October 2022

	Unrestricted funds 2022 £	Restricted funds 2022 £	Total funds 2022 £	Total funds 2021 £
Income and endowments from:				
Donations and legacies				
Grants received	119,335	-	119,335	89,124
Covid-19 Response Community fund	28,148	91,388	119,536	6,575
	147,483	91,388	238,871	95,699
Charitable activities				
Cleaning Services	(2)	-	(2)	(2)
Donations of food	(1,334)	-	(1,334)	(2,669)
	(1,336)	-	(1,336)	(2,671)
Other trading activities				
Domestic cleaning services	57,075	-	57,075	78,513
	57,075	-	57,075	78,513
Other				
Council grants	-	-	-	3,374
	-	-	-	3,374
Total income and endowments	203,222	91,388	294,610	174,915
Expenditure on:				
Costs of generating donations and legacies				
Grants received	2,854	-	2,854	10,093
	2,854	-	2,854	10,093
Costs of other trading activities				
Domestic cleaning services	19,031	-	19,031	810
	1,337	-	1,337	-
	20,368	-	20,368	810
Total of expenditure on raising funds	23,222	-	23,222	10,903
Charitable activities				
Cleaning Services	4,224	-	4,224	6,690
Donations of clothes and shoes	20,947	-	20,947	5,559
Donations of food	3,226	-	3,226	-
Donations of furniture and household goods	17,021	-	17,021	34,237
Grants made	901	-	901	1,219
	46,319	-	46,319	47,705
Total of expenditure on charitable activities	46,319	-	46,319	47,705

A&A Services West Midlands
Detailed Statement of Financial Activities

Employee costs				
Salaries/wages	60,681	77,923	138,604	67,671
Pension costs	664	-	664	-
Temporary staff	35,147	-	35,147	11,267
	96,492	77,923	174,415	78,938
Motor and travel costs				
Vehicles - Leasing and hire costs	65	-	65	581
Vehicles - Repairs and maintenance	435	-	435	-
Travel and subsistence	6,412	-	6,412	2,820
	6,912	-	6,912	3,401
Premises costs				
Rent	13,232	13,465	26,697	14,137
Light, heat and power	2,535	-	2,535	-
Premises insurances	1,172	-	1,172	417
Premises repairs and maintenance	2,348	-	2,348	5,851
	19,287	13,465	32,752	20,405
General administrative costs, including depreciation and amortisation				
Depreciation of	864	-	864	630
Postage and couriers	141	-	141	41
Software, IT support and related costs	30	-	30	132
Stationery and printing	327	-	327	308
Subscriptions	1,385	-	1,385	240
Telephone, fax and broadband	1,128	-	1,128	903
	3,875	-	3,875	2,254
Legal and professional costs				
Accountancy and bookkeeping	3,774	-	3,774	3,800
Other legal and professional costs	-	-	-	52
	3,774	-	3,774	3,852
Total of expenditure of other costs	130,340	91,388	221,728	108,850
Total expenditure	199,881	91,388	291,269	167,458
Net gains on investments	-	-	-	-
Net income	3,341	-	3,341	7,457
Net income before other gains/(losses)	3,341	-	3,341	7,457
Other Gains	-	-	-	-
Net movement in funds	3,341	-	3,341	7,457

A&A Services West Midlands
Detailed Statement of Financial Activities

Reconciliation of funds:				
Total funds brought forward	11,470	-	11,470	4,013
Total funds carried forward	14,811	-	14,811	11,470

Neo Community Services

England & Wales - Charity number 1181090

Accounts

A&A Services West Midlands

Charity No. 1181090

Company No. CE015862

Trustees' Report and Unaudited Accounts

31 October 2021

A&A Services West Midlands
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A&A Services West Midlands

The trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the unaudited financial statements of the charity for the year ended 31 October 2021.

REFERENCE AND ADMINISTRATIVE DETAILS

Company No. CE015862

Charity No. 1181090

Principal Office

1 Church Street
Darlaston
Walsall
West Midlands
WS10 8DS

Registered Office

1 Church Street
Darlaston
Walsall
West Midlands
WS10 8DS

Directors and Trustees

The Directors of the charitable company are its Trustees for the purposes of charity law.
The following Directors and Trustees served during the year:

Z. Ansar
A. Rafiq
A. Thyara

Accountants

S I Ahmed & Co
238 Wednesbury Road
Walsall
West Midlands
WS2 9QN

Bankers
Wise Payments Ltd
Tea Building
Floor 6
Shoreditch High Street
UK

OBJECTIVES AND ACTIVITIES

The purpose of the charity as set out in its governing document is the relief of those in need, by reason of youth, age, ill-health, disability, financial hardship or other disadvantage in Walsall, in particular by providing items and services to individuals in need.

ACHIEVEMENTS AND PERFORMANCE

Our charity achieved its objectives in the year by assisting in supporting the local health sector in preventing delayed discharges. This was done through a variety of way: providing deep cleans to make the home safe and manageable for discharge, also reorganising furniture in their residences to make the home more accessible and to make room for mobility equipment. We are very proud of the number of delayed discharges we have prevented by providing our services within a very quick turn around period.

The sourcing and acquisition of specially needed PPE equipment enabled our dedicated Team to perform their work in a safe and effective manner.
We have also developed our Under Veil project which offers peer and social support to the LGBTQ+ BAME community which faces alienation, discrimination, bullying and violence from both without and within the BAME community.

A large charity must include an explanation when material fundraising activities are undertaken, details of the performance achieved against fundraising objectives set ...

A large charity must provide an explanation when material investments are held, details of investment performance achieved against objectives set ...

A large charity must provide an explanation of any material expenditure occurred to raise income in the future...

A large charity must provide commentary on those significant positive and negative factors within and outside the charity's control which are relevant to the achievement of its objectives ...

PLANS FOR FUTURE PERIODS

Our mission is to provide a social support network to a secluded sector within the LGBTQ+ and BAME community through our Under Veil project. The vision is to introduce, deliver and expand our services beyond the needs of just our immediate beneficiaries in order to promote a sense of social cohesion in an ever-changing society.
As a charity we aim to qualify as CQC registered within the year which will allow us to offer a developed and extended service to our clientele, branching out into domiciliary care.
We will provide regular cleans and one off deep cleans with checked reliable and dedicated staff. The charity will also provide shopping visits for those unable to get out or order online.
We provide food parcels, not only for the homeless, sofa surfers but also those with low incomes. Our specialty provides delivered food parcels without vouchers only a referral is required, the food parcel is tailored to the individual taking into account their specific requirements whether it is for health reasons, religious or chosen diet.
The charity also provides homeless packs, this includes hygiene packs for males and females, snack packs and winter packs.
The charity offers befriending services, personal visits and phone calls, activities such as coffee mornings or lunch gatherings, craft, baking, cooking.
The charity supports the local social care sector by providing deep cleans or furniture removal or reorganization of the home to enable quicker and safer discharge from hospitals or respite care. This aids in preventing delayed hospital discharges.
The charity provides peer to peer social support for the BAME LGBTQI+ community, especially those who have found themselves lonely and isolated from their network due to their sexuality or gender preference.
To maintain sustainability and continue to provide the services currently being offered. The charity will continue to also raise funds by grants and holding events, in further support of the services that are provided.

A large charity's report should explain the trustees perspective of the future direction of the charity...

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006. The Trustees are also responsible for safeguarding the assets of the charity and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

The above report has been prepared in accordance with the provisions applicable to companies subject to the small companies regime as set out in Part 15 of the Companies Act 2006 and in accordance with the Charities SORP (FRS 102).

Signed on behalf of the board

A. Rafiq
Trustee
29 July 2022

A&A Services West Midlands
Statement of Financial Activities
for the year ended 31 October 2021

	Notes	Unrestricted funds 2021 £	Total funds 2021 £	Total funds 2020 £
Income and endowments from:				
Donations and legacies	4	95,699	95,699	120,325
Charitable activities	5	(2,671)	(2,671)	(1)
Other trading activities	6	78,513	78,513	36,042
Other	7	3,374	3,374	9,972
Total		174,915	174,915	166,338
Expenditure on:				
Raising funds	8	10,903	10,903	13,567
Charitable activities	9	47,705	47,705	78,149
Other	10	108,850	108,850	68,819
Total		167,458	167,458	160,535
Net gains on investments		-	-	-
Net income	11	7,457	7,457	5,803
Transfers between funds		-	-	-
Net income before other gains/(losses)		7,457	7,457	5,803
Other gains and losses				
Net movement in funds		7,457	7,457	5,803
Reconciliation of funds:				
Total funds brought forward		4,013	4,013	(1,790)
Total funds carried forward		11,470	11,470	4,013

A&A Services West Midlands
Summary Income and Expenditure Account
for the year ended 31 October 2021

	2021 £	2020 £
Income	174,915	166,338
Gross income for the year	174,915	166,338
Expenditure	166,828	160,535
Depreciation and charges for impairment of fixed assets	630	-
Total expenditure for the year	167,458	160,535
Net income before tax for the year	7,457	5,803
Net income for the year	7,457	5,803

A&A Services West Midlands
Balance Sheet

at 31 October 2021

Company No. CE015862	**Notes**	**2021**	**2020**
		£	**£**
Fixed assets			
Tangible assets	14	3,570	-
		3,570	-
Current assets			
Stocks	15	9,000	-
Cash at bank and in hand		8,247	14,982
		17,247	14,982
Creditors: Amount falling due within one year	16	(17,474)	(19,146)
Net current liabilities		(227)	(4,164)
Total assets less current liabilities		3,343	(4,164)
Creditors: Amounts falling due after more than one year	17	8,127	8,177
Net assets excluding pension asset or liability		11,470	4,013
Total net assets		11,470	4,013
The funds of the charity			
Restricted funds	18		
Unrestricted funds	18		
General funds		11,470	4,013
		11,470	4,013
Reserves	18		
Total funds		11,470	4,013

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.
For the year ended 31 October 2021 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.
The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.
The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

Approved by the board on 29 July 2022

And signed on its behalf by:

A. Rafiq
Trustee
29 July 2022

A&A Services West Midlands
Statement of Cash flows
for the year ended 31 October 2021

	2021 £	2020 £
Cash flows from operating activities		
Net income per Statement of Financial Activities	7,457	5,803
Adjustments for:		
Depreciation of property, plant and equipment	630	-
Dividends, interest and rents from investments	(3,374)	(9,972)
Increase in stocks	(9,000)	-
Decrease in trade and other payables	(1,622)	(6,831)
Net cash used in operating activities	(5,909)	(11,000)
Cash flows from investing activities		
Payments for property, plant and equipment	(4,200)	-
Dividends, interest and rents from investments	3,374	9,972
Net cash (used in)/from investing activities	(826)	9,972
Net cash from financing activities	-	16,000
Net (decrease)/increase in cash and cash equivalents	(6,735)	14,972
Cash and cash equivalents at the beginning of the year	14,982	10
Cash and cash equivalents at the end of the year	8,247	14,982
Components of cash and cash equivalents		
Cash and bank balances	8,247	14,982
	8,247	14,982

1 Accounting policies

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Change in basis of accounting or to previous accounts

There has been no change to the accounting policies (valuation rules and method of accounting) since last year and no changes have been made to accounts for previous years.

Fund accounting

Unrestricted funds	These are available for use at the discretion of the trustees in furtherance of the general objects of the charity.
Designated funds	These are unrestricted funds earmarked by the trustees for particular purposes.
Revaluation funds	These are unrestricted funds which include a revaluation reserve representing the restatement of investment assets at their market values.
Restricted funds	These are available for use subject to restrictions imposed by the donor or through terms of an appeal.

Income

Recognition of income	Income is included in the Statement of Financial Activities (SoFA) when the charity becomes entitled to, and virtually certain to receive, the income and the amount of the income can be measured with sufficient reliability.
Income with related expenditure	Where income has related expenditure the income and related expenditure is reported gross in the SoFA.
Donations and legacies	Voluntary income received by way of grants, donations and gifts is included in the the SoFA when receivable and only when the Charity has unconditional entitlement to the income.
Tax reclaims on donations and gifts	Income from tax reclaims is included in the SoFA at the same time as the gift/donation to which it relates.
Donated services and facilities	These are only included in income (with an equivalent amount in expenditure) where the benefit to the Charity is reasonably quantifiable, measurable and material.
Volunteer help	The value of any volunteer help received is not included in the accounts.
Investment income	This is included in the accounts when receivable.
Gains/(losses) on revaluation of fixed assets	This includes any gain or loss resulting from revaluing investments to market value at the end of the year.
Gains/(losses) on investment assets	This includes any gain or loss on the sale of investments.

Expenditure

Recognition of expenditure	Expenditure is recognised on an accruals basis. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates.
Expenditure on raising funds	These comprise the costs associated with attracting voluntary income, fundraising trading costs and investment management costs.
Expenditure on charitable activities	These comprise the costs incurred by the Charity in the delivery of its activities and services in the furtherance of its objects, including the making of grants and governance costs.
Grants payable	All grant expenditure is accounted for on an actual paid basis plus an accrual for grants that have been approved by the trustees at the end of the year but not yet paid.
Governance costs	These include those costs associated with meeting the constitutional and statutory requirements of the Charity, including any audit/independent examination fees, costs linked to the strategic management of the Charity, together with a share of other administration costs.
Other expenditure	These are support costs not allocated to a particular activity.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Freehold investment property

Investment properties are measured initially at cost and subsequently at fair value at each balance sheet date and are not depreciated. All gains or losses are taken to the Statement of Financial Activities as they arise.

Stocks

Stock is included at the lower of cost or net realisable value. Donated items of stock are recognised at fair value which is the amount the charity would have been willing to pay for the items on the open market.

Trade and other debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other short-term highly liquid investments with original maturities of three months or less and bank overdrafts. In the statement of financial position, bank overdrafts are shown within borrowings or current liabilities. In the Statement of Cash Flows, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand and form an integral part of the company's cash management.

Trade and other creditors

Short term creditors are measured at the transaction price. Other creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Research and development

Expenditure on research and development is written off in the year in which it is incurred.

Foreign currencies

Monetary assets and liabilities denominated in currencies other than the functional currency of the charity are translated at the rates of exchange prevailing at the end of the reporting period.
Transactions in currencies other than the functional currency of the charity are recorded at the rate of exchange on the date that the transaction occurred.
All exchange differences are are taken into account in arriving at net income/expenditure.

Leased assets

Where the charity enters into a lease which entails taking substantially all the risks and rewards of ownership of an asset, the lease is treated as a finance lease.
Leases which do not transfer substantially all the risks and rewards of ownership to charity are classified as operating leases.
Assets held under finance leases are initially recognised as assets of the charity at their fair value at the inception of the lease or, if lower, at the present value of the minimum lease payments. The corresponding liability to the lessor is included in the balance sheet date as a finance lease obligation.
Lease payments are apportioned between finance expenses and reduction of the lease obligation so as to achieve a constant rate of interest on the remaining balance of the liability. Finance expenses are recognised immediately, unless they are directly attributable to qualifying assets, in which case they are capitalised in accordance with the charity's policy on borrowing costs.
Assets held under finance leases are depreciated in the same way as owned assets.

Operating lease payments are recognised as an expense on a straight-line basis over the lease term.
In the event that lease incentives are received to enter into operating leases, such incentives are recognised as a liability. The aggregate benefit of incentives is recognised as a reduction of rental expense on a straight-line basis.

Pension costs

The charity operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the company pays fixed contributions into a separate entity. Once the contributions have been paid the company has no further payments obligations. The contributions are recognised as expenses when they fall due. Amounts not paid are shown in accruals in the balance sheet. The assets of the plan are held separately from the company in independently administered funds.

Receipt of donated goods, facilities and services

All donated goods, facilities and services received are recognised within incoming resources and expenditure at an estimate of the value to the charity.

2 **Company status**

The company is a private company limited by guarantee and consequently does not have share capital.

3 Statement of Financial Activities - prior year

	Unrestricted funds 2020	Restricted funds 2020	Total funds 2020
	£	£	£
Income and endowments from:			
Donations and legacies	75,325	45,000	120,325
Charitable activities	(1)	-	(1)
Other trading activities	36,042	-	36,042
Other	9,972	-	9,972
Total	121,338	45,000	166,338
Expenditure on:			
Raising funds	13,567	-	13,567
Charitable activities	33,149	45,000	78,149
Other	68,819	-	68,819
Total	115,535	45,000	160,535
Net income	5,803	-	5,803
Net income before other gains/(losses)	5,803	-	5,803
Other gains and losses:			
Net movement in funds	5,803	-	5,803
Reconciliation of funds:			
Total funds brought forward	(1,790)	-	(1,790)
Total funds carried forward	4,013	-	4,013

4 Income from donations and legacies

	Unrestricted	Total 2021	Total 2020
	£	£	£
Grants received	89,124	89,124	75,325
Covid-19 Response Community fund	6,575	6,575	45,000
	95,699	95,699	120,325

5 Income from charitable activities

	Unrestricted	Total 2021	Total 2020
	£	£	£
Cleaning Services	(2)	(2)	(1)
Donations of food	(2,669)	(2,669)	-
	(2,671)	(2,671)	(1)

6 Income from other trading activities

	Unrestricted	Total 2021	Total 2020
	£	£	£
Domestic cleaning services	78,513	78,513	36,042
	78,513	78,513	36,042

7 Other income

	Unrestricted	Total 2021	Total 2020
	£	£	£
Council grants	3,374	3,374	9,972
	3,374	3,374	9,972

8 Expenditure on raising funds

	Unrestricted	Total 2021	Total 2020
	£	£	£
Costs of generating voluntary income			
Grants received	10,093	10,093	-
Fundraising trading costs			
Domestic cleaning services	810	810	2,635
	-	-	10,932
	10,903	10,903	13,567

9 Expenditure on charitable activities

	Unrestricted	Total 2021	Total 2020
	£	£	£
Expenditure on charitable activities			
Cleaning Services	6,690	6,690	3,268
Donations of clothes and shoes	5,559	5,559	6,138
Donations of food	-	-	19,916
Donations of furniture and household goods	34,237	34,237	48,827
Grants made	1,219	1,219	-
Governance costs			
	47,705	47,705	78,149

10 Other expenditure

	Unrestricted	Total 2021	Total 2020
	£	£	£
Employee costs	78,938	78,938	43,308
Motor and travel costs	3,401	3,401	2,143
Premises costs	20,405	20,405	13,242
Amortisation, depreciation, impairment, profit/loss on disposal of fixed assets	630	630	-
General administrative costs	1,624	1,624	6,170
Legal and professional costs	3,852	3,852	3,956
	108,850	108,850	68,819

11 Net income before transfers

	2021	2020
This is stated after charging:	£	£
Depreciation of owned fixed assets	630	-

12 Trustee remuneration and expenses

	2021 Number	2020 Number
Number of trustees paid expenses	1	-

13 Staff costs

	2021	2020
Salaries and wages	67,671	23,406
	67,671	23,406

No employee received emoluments in excess of £60,000.

14 Tangible fixed assets

	£	£
Cost or revaluation		
Additions	4,200	4,200
At 31 October 2021	4,200	4,200
Depreciation and impairment		
Depreciation charge for the year	630	630
At 31 October 2021	630	630
Net book values		
At 31 October 2021	3,570	3,570

15 **Stocks**

	2021	2020
	£	£
Finished goods	9,000	-
	9,000	-

Carrying value analysed by activities	2021	2020
	£	£
Donations of furniture and household goods	9,000	-
	9,000	-

16 **Creditors:**
amounts falling due within one year

	2021	2020
	£	£
Bank loans and overdrafts	16,000	16,000
Other taxes and social security	114	1,346
Deferred income	1,360	1,800
	17,474	19,146

17 **Creditors:**
amounts falling due after more than one year

	2021	2020
	£	£
Other creditors	(8,127)	(8,177)
	(8,127)	(8,177)

18 **Movement in funds**

	At 1 November 2020	Incoming resources (including other gains/losses)	Resources expended	At 31 October 2021
		£	£	£
Restricted funds:				
Unrestricted funds:				
General funds	4,013	174,915	(167,458)	11,470
Total funds	4,013	174,915	(167,458)	11,470

19 Analysis of net assets between funds

	Unrestricted funds	Restricted funds	Total
	£	£	£
Fixed assets	3,570	-	3,570
Net current assets	(227)	-	(227)
Creditors due in more than one year and provisions	-	8,127	8,127
	3,343	8,127	11,470

20 Reconciliation of net debt

	At 1 November 2020	Cash flows	At 31 October 2021
	£	£	£
Cash and cash equivalents	14,982	(6,735)	8,247
	14,982	(6,735)	8,247
Bank loans	(16,000)	-	(16,000)
	(16,000)	-	(16,000)
Net debt	(1,018)	(6,735)	(7,753)

21 Related party disclosures

Controlling party

The company is limited by guarantee and has no share capital; thus no single party controls the company.

A&A Services West Midlands
Detailed Statement of Financial Activities

for the year ended 31 October 2021

	Unrestricted funds 2021 £	Total funds 2021 £	Total funds 2020 £
Income and endowments from:			
Donations and legacies			
Grants received	89,124	89,124	75,325
Covid-19 Response Community fund	6,575	6,575	45,000
	95,699	95,699	120,325
Charitable activities			
Cleaning Services	(2)	(2)	(1)
Donations of food	(2,669)	(2,669)	-
	(2,671)	(2,671)	(1)
Other trading activities			
Domestic cleaning services	78,513	78,513	36,042
	78,513	78,513	36,042
Other			
Council grants	3,374	3,374	9,972
	3,374	3,374	9,972
Total income and endowments	174,915	174,915	166,338
Expenditure on:			
Costs of generating donations and legacies			
Grants received	10,093	10,093	-
	10,093	10,093	-
Costs of other trading activities			
Domestic cleaning services	810	810	2,635
	-	-	10,932
	810	810	13,567
Total of expenditure on raising funds	10,903	10,903	13,567
Charitable activities			
Cleaning Services	6,690	6,690	3,268
Donations of clothes and shoes	5,559	5,559	6,138
Donations of food	-	-	19,916
Donations of furniture and household goods	34,237	34,237	48,827
Grants made	1,219	1,219	-
	47,705	47,705	78,149
Total of expenditure on charitable activities	47,705	47,705	78,149

A&A Services West Midlands
Detailed Statement of Financial Activities

Employee costs			
Salaries/wages	67,671	67,671	23,406
Temporary staff	11,267	11,267	19,902
	78,938	78,938	43,308
Motor and travel costs			
Vehicles - Leasing and hire costs	581	581	692
Vehicles - Repairs and maintenance	-	-	1,183
Travel and subsistence	2,820	2,820	268
	3,401	3,401	2,143
Premises costs			
Rent	14,137	14,137	12,832
Premises insurances	417	417	174
Premises repairs and maintenance	5,851	5,851	236
	20,405	20,405	13,242
General administrative costs, including depreciation and amortisation			
Depreciation of	630	630	-
Bank charges	-	-	56
Postage and couriers	41	41	7
Software, IT support and related costs	132	132	2,488
Stationery and printing	308	308	1,047
Subscriptions	240	240	49
Telephone, fax and broadband	903	903	2,523
	2,254	2,254	6,170
Legal and professional costs			
Accountancy and bookkeeping	3,800	3,800	3,800
Other legal and professional costs	52	52	156
	3,852	3,852	3,956
Total of expenditure of other costs	108,850	108,850	68,819
Total expenditure	167,458	167,458	160,535
Net gains on investments	-	-	-
Net income	7,457	7,457	5,803
Net income before other gains/(losses)	7,457	7,457	5,803
Other Gains	-	-	-
Net movement in funds	7,457	7,457	5,803
Reconciliation of funds:			

Total funds brought forward	4,013	4,013	(1,790)
Total funds carried forward	11,470	11,470	4,013

Neo Community Services

England & Wales - Charity number 1181090

Accounts

A&A Services West Midlands

Charity No. 1181090

Company No. CE015862

Trustees' Report and Unaudited Accounts

31 October 2020

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A&A Services West Midlands

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the unaudited financial statements of the charity for the year ended 31 October 2020.

REFERENCE AND ADMINISTRATIVE DETAILS

Company No. CE015862

Charity No. 1181090

Principal Office

The Old Foundry
Unit 7
Bath Street
Walsall
WS1 3BZ
Registered Office

The Old Foundry, Unit 7
Bath Street
Walsall
West Midlands
WS1 3BZ

Directors and Trustees
The Directors of the charitable company are its Trustees for the purposes of charity law.
The following Directors and Trustees served during the year:

Z. Ansar
A. Rafiq
A. Thyara

Accountants

S I Ahmed & Co
238 Wednesbury Road
Walsall
West Midlands
WS2 9QN

OBJECTIVES AND ACTIVITIES

The purpose of the charity as set out in its governing document is the relief of those in need, by reason of youth, age, ill-health, disability, financial hardship or other disadvantage in Walsall, in particular by providing items and services to individuals in need.

Our charity achieved its objectives in the year by assisting in supporting the local health sector in preventing delayed discharges. This was done through a variety of way: providing cleans to make the home safe and manageable for discharge, also reorganising furniture in their residences to make the home more accessible and to make room for mobility equipment. We are very proud of the number of delayed discharges we have prevented by providing our services within a very quick turn around period.

ACHIEVEMENTS AND PERFORMANCE

Our charity achieved its objectives in the year by assisting in supporting the local health sector in preventing delayed discharges. This was done through a variety of way: providing deep cleans to make the home safe and manageable for discharge, also reorganising furniture in their residences to make the home more accessible and to make room for mobility equipment. We are very proud of the number of delayed discharges we have prevented by providing our services within a very quick turn around period.

The sourcing and acquisition of specially needed PPE equipment enabled our dedicated Team to perform their work in a safe and effective manner.

More specifically, In 2020 we provided:
700 hours of shopping calls
51 hours of general cleans
27 hours supporting to fill forms in
8 hours furniture removable
13.5 hours other services miscellaneous
9 hours of pet care
2000 befriending services
100 hours rubbish removal
400 hours handyman services
5078 hours deep cleans
£4040 food parcels

PLANS FOR FUTURE PERIODS

We will provide regular cleans and one off deep cleans with checked reliable and dedicated staff. The charity will also provide shopping visits for those unable to get out or order online.

we provide food parcels, not only for the homeless, sofa surfers but also those with low incomes. Our specialty provides delivered food parcels without vouchers only a referral is required, the food parcel is tailored to the individual taking into account their specific requirements whether it is for health reasons, religious or chosen diet.

The charity also provides homeless packs, this includes hygiene packs for males and females, snack packs and winter packs.

The charity offers befriending services, personal visits and phone calls, activities such as coffee mornings or lunch gatherings, craft, baking, cooking.

The charity supports the local social care sector by providing deep cleans or furniture removal or reorganization of the home to enable quicker and safer discharge from hospitals or respite care. This aids in preventing delayed hospital discharges.

The charity provides peer to peer social support for the BAME LGBTQI+ community, especially those who have found themselves lonely and isolated from their network due to their sexuality or gender preference.

To maintain sustainability and continue to provide the services currently being offered. The charity will continue to also raise funds by grants and holding events, in further support of the services that are provided.

The above report has been prepared in accordance with the provisions applicable to companies subject to the small companies regime as set out in Part 15 of the Companies Act 2006 and in accordance with the Charities SORP (FRS 102).

Signed on behalf of the board

A. Rafiq
Trustee
13 July 2021

Independent Examiner's Report to the trustees of A&A Services West Midlands

I report to the charity trustees on my examination of the accounts of A&A Services West Midlands for the year ended 31 October 2020 which comprise the Statement of Financial Activities, the Summary Income and Expenditure Account, the Balance Sheet, the Statement of Cash Flows and the related notes.

Responsibilities and basis of report

As the trustees of the charity (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act.

Having satisfied myself that the accounts of the charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I can confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that:

- accounting records were not kept in accordance with section 386 of the 2006 Act ; or
- the accounts do not accord with those records; or
- the accounts do not comply with the accounting requirements under section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the accounts have not been prepared in accordance with the Charities SORP (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Syed I Ahmed
FMAAT, FAIA, FCPA, MCIPP
S I Ahmed & Co
238 Wednesbury Road
Walsall
West Midlands

WS2 9QN
13 July 2021

A&A Services West Midlands
Statement of Financial Activities

for the year ended 31 October 2020

	Notes	Unrestricted funds 2020 £	Restricted funds 2020 £	Total funds 2020 £	Total funds 2019 £
Income and endowments from:					
Donations and legacies	4	75,325	45,000	120,325	16,447
Charitable activities	5	(1)	-	(1)	1
Other trading activities	6	36,042	-	36,042	6,876
Other	7	9,972	-	9,972	-
Total		121,338	45,000	166,338	23,324
Expenditure on:					
Raising funds	8	13,567	-	13,567	5,933
Charitable activities	9	33,149	45,000	78,149	4,245
Other	10	68,819	-	68,819	14,936
Total		115,535	45,000	160,535	25,114
Net gains on investments		-	-	-	-
Net income/(expenditure)		5,803	-	5,803	(1,790)
Transfers between funds		-	-	-	-
Net income/(expenditure) before other gains/(losses)		5,803	-	5,803	(1,790)
Other gains and losses					
Net movement in funds		5,803	-	5,803	(1,790)
Reconciliation of funds:					
Total funds brought forward		(1,790)	-	(1,790)	-
Total funds carried forward		4,013	-	4,013	(1,790)

A&A Services West Midlands
Summary Income and Expenditure Account
for the year ended 31 October 2020

	2020 £	2019 £
Income	166,338	23,324
Gross income for the year	166,338	23,324
Expenditure	160,535	25,114
Total expenditure for the year	160,535	25,114
Net income/(expenditure) before tax for the year	5,803	(1,790)
Net income /(expenditure)for the year	5,803	(1,790)

A&A Services West Midlands
Balance Sheet

at 31 October 2020

Company No. CE015862	Notes	2020	2019
		£	£
Current assets			
Cash at bank and in hand		14,982	10
		14,982	10
Creditors: Amount falling due within one year	12	(19,146)	(1,800)
Net current liabilities		(4,164)	(1,790)
Total assets less current liabilities		(4,164)	(1,790)
Creditors: Amounts falling due after more than one year	13	8,177	-
Net assets/(liabilities) excluding pension asset or liability		4,013	(1,790)
Total net assets/(liabilities)		4,013	(1,790)
The funds of the charity			
Restricted funds	14		
Unrestricted funds	14		
General funds		4,013	(1,790)
		4,013	(1,790)
Reserves	14		
Total funds		4,013	(1,790)

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.
For the year ended 31 October 2020 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.
The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.
The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

Approved by the board on 13 July 2021

And signed on its behalf by:

A. Rafiq
Trustee
13 July 2021

A&A Services West Midlands
Statement of Cash flows
for the year ended 31 October 2020

	2020 £	2019 £
Cash flows from operating activities		
Net income/(expenditure) per Statement of Financial Activities	5,803	(1,790)
Adjustments for:		
Dividends, interest and rents from investments	(9,972)	-
(Decrease)/Increase in trade and other payables	(6,831)	1,800
Net cash (used in)/provided by operating activities	(11,000)	10
Cash flows from investing activities		
Dividends, interest and rents from investments	9,972	-
Net cash from investing activities	9,972	-
Cash flows from financing activities		
Repayment of borrowings	16,000	-
Net cash from financing activities	16,000	-
Net increase in cash and cash equivalents	14,972	10
Cash and cash equivalents at the beginning of the year	10	-
Cash and cash equivalents at the end of the year	14,982	10
Components of cash and cash equivalents		
Cash and bank balances	14,982	10
	14,982	10

1 Accounting policies

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Change in basis of accounting or to previous accounts

There has been no change to the accounting policies (valuation rules and method of accounting) since last year and no changes have been made to accounts for previous years.

Fund accounting

Unrestricted funds	These are available for use at the discretion of the trustees in furtherance of the general objects of the charity.
Designated funds	These are unrestricted funds earmarked by the trustees for particular purposes.
Revaluation funds	These are unrestricted funds which include a revaluation reserve representing the restatement of investment assets at their market values.
Restricted funds	These are available for use subject to restrictions imposed by the donor or through terms of an appeal.

Income

Recognition of income	Income is included in the Statement of Financial Activities (SoFA) when the charity becomes entitled to, and virtually certain to receive, the income and the amount of the income can be measured with sufficient reliability.
Income with related expenditure	Where income has related expenditure the income and related expenditure is reported gross in the SoFA.
Donations and legacies	Voluntary income received by way of grants, donations and gifts is included in the the SoFA when receivable and only when the Charity has unconditional entitlement to the income.
Tax reclaims on donations and gifts	Income from tax reclaims is included in the SoFA at the same time as the gift/donation to which it relates.
Donated services and facilities	These are only included in income (with an equivalent amount in expenditure) where the benefit to the Charity is reasonably quantifiable, measurable and material.
Volunteer help	The value of any volunteer help received is not included in the accounts.
Investment income	This is included in the accounts when receivable.
Gains/(losses) on revaluation of fixed assets	This includes any gain or loss resulting from revaluing investments to market value at the end of the year.
Gains/(losses) on investment assets	This includes any gain or loss on the sale of investments.

Expenditure

Recognition of expenditure	Expenditure is recognised on an accruals basis. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates.
Expenditure on raising funds	These comprise the costs associated with attracting voluntary income, fundraising trading costs and investment management costs.
Expenditure on charitable activities	These comprise the costs incurred by the Charity in the delivery of its activities and services in the furtherance of its objects, including the making of grants and governance costs.
Grants payable	All grant expenditure is accounted for on an actual paid basis plus an accrual for grants that have been approved by the trustees at the end of the year but not yet paid.
Governance costs	These include those costs associated with meeting the constitutional and statutory requirements of the Charity, including any audit/independent examination fees, costs linked to the strategic management of the Charity, together with a share of other administration costs.
Other expenditure	These are support costs not allocated to a particular activity.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Freehold investment property

Investment properties are measured initially at cost and subsequently at fair value at each balance sheet date and are not depreciated. All gains or losses are taken to the Statement of Financial Activities as they arise.

Stocks

Stock is included at the lower of cost or net realisable value. Donated items of stock are recognised at fair value which is the amount the charity would have been willing to pay for the items on the open market.

Trade and other debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other short-term highly liquid investments with original maturities of three months or less and bank overdrafts. In the statement of financial position, bank overdrafts are shown within borrowings or current liabilities. In the Statement of Cash Flows, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand and form an integral part of the company's cash management.

Trade and other creditors

Short term creditors are measured at the transaction price. Other creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Research and development

Expenditure on research and development is written off in the year in which it is incurred.

Foreign currencies

Monetary assets and liabilities denominated in currencies other than the functional currency of the charity are translated at the rates of exchange prevailing at the end of the reporting period.
Transactions in currencies other than the functional currency of the charity are recorded at the rate of exchange on the date that the transaction occurred.
All exchange differences are are taken into account in arriving at net income/expenditure.

Leased assets

Where the charity enters into a lease which entails taking substantially all the risks and rewards of ownership of an asset, the lease is treated as a finance lease.
Leases which do not transfer substantially all the risks and rewards of ownership to charity are classified as operating leases.
Assets held under finance leases are initially recognised as assets of the charity at their fair value at the inception of the lease or, if lower, at the present value of the minimum lease payments. The corresponding liability to the lessor is included in the balance sheet date as a finance lease obligation.
Lease payments are apportioned between finance expenses and reduction of the lease obligation so as to achieve a constant rate of interest on the remaining balance of the liability. Finance expenses are recognised immediately, unless they are directly attributable to qualifying assets, in which case they are capitalised in accordance with the charity's policy on borrowing costs.
Assets held under finance leases are depreciated in the same way as owned assets.

Operating lease payments are recognised as an expense on a straight-line basis over the lease term.
In the event that lease incentives are received to enter into operating leases, such incentives are recognised as a liability. The aggregate benefit of incentives is recognised as a reduction of rental expense on a straight-line basis.

Pension costs

The charity operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the company pays fixed contributions into a separate entity. Once the contributions have been paid the company has no further payments obligations. The contributions are recognised as expenses when they fall due. Amounts not paid are shown in accruals in the balance sheet. The assets of the plan are held separately from the company in independently administered funds.

Receipt of donated goods, facilities and services

All donated goods, facilities and services received are recognised within incoming resources and expenditure at an estimate of the value to the charity.

2 Company status

The company is a private company limited by guarantee and consequently does not have share capital.

3 Statement of Financial Activities - prior year

	Unrestricted funds 2019	Total funds 2019
	£	£
Income and endowments from:		
Donations and legacies	16,447	16,447
Charitable activities	1	1
Other trading activities	6,876	6,876
Total	23,324	23,324
Expenditure on:		
Raising funds	5,933	5,933
Charitable activities	4,245	4,245
Other	14,936	14,936
Total	25,114	25,114
Net income	(1,790)	(1,790)
Net income before other gains/(losses)	(1,790)	(1,790)
Other gains and losses:		
Net movement in funds	(1,790)	(1,790)
Reconciliation of funds:		
Total funds carried forward	(1,790)	(1,790)

4 Income from donations and legacies

	Unrestricted	Restricted	Total 2020	Total 2019
	£	£	£	£
Grants received	75,325	-	75,325	16,447
Covid-19 Response Community fund	-	45,000	45,000	-
	75,325	45,000	120,325	16,447

5 Income from charitable activities

	Unrestricted	Total 2020	Total 2019
	£	£	£
Cleaning Services	(1)	(1)	1
	(1)	(1)	1

6 Income from other trading activities

	Unrestricted	Total 2020	Total 2019
	£	£	£
	36,042	36,042	6,876
	36,042	36,042	6,876

7 Other income

	Unrestricted	Total 2020	Total 2019
	£	£	£
	9,972	9,972	-
	9,972	9,972	-

8 Expenditure on raising funds

	Unrestricted	Total 2020	Total 2019
	£	£	£
Fundraising trading costs			
Domestic cleaning services	2,635	2,635	5,933
	10,932	10,932	-
	13,567	13,567	5,933

9 Expenditure on charitable activities

	Unrestricted	Restricted	Total 2020	Total 2019
	£	£	£	£
Expenditure on charitable activities				
Cleaning Services	3,268	-	3,268	2,334
Donations of clothes and shoes	6,138	-	6,138	615
Donations of food	19,916	-	19,916	1,155
Donations of furniture and household goods	3,827	45,000	48,827	141
Governance costs				
	33,149	45,000	78,149	4,245

10 Other expenditure

	Unrestricted	Total 2020	Total 2019
	£	£	£
Employee costs	43,308	43,308	8,592
Motor and travel costs	2,143	2,143	81
Premises costs	13,242	13,242	3,316
General administrative costs	6,170	6,170	1,004
Legal and professional costs	3,956	3,956	1,943
	68,819	68,819	14,936

11 Staff costs

Salaries and wages	23,406	-
	23,406	-

No employee received emoluments in excess of £60,000.

12 Creditors:
amounts falling due within one year

	2020	2019
	£	£
Bank loans and overdrafts	16,000	-
Other taxes and social security	1,346	-
Accruals and deferred income	1,800	1,800
	19,146	1,800

13 Creditors:
amounts falling due after more than one year

	2020	2019
	£	£
Other creditors	(8,177)	-
	(8,177)	-

14 Movement in funds

	At 1 November 2019	Incoming resources (including other gains/losses)	Resources expended	At 31 October 2020
		£	£	£
Restricted funds:				
Restricted income funds:				
	-	45,000	(45,000)	-
Total	-	45,000	(45,000)	-
Unrestricted funds:				
General funds	(1,790)	121,338	(115,535)	4,013
Revaluation Reserves:				
Total funds	(1,790)	166,338	(160,535)	4,013

15 Analysis of net assets between funds

	Unrestricted funds	Restricted funds	Total
	£	£	£
Net current assets	(4,164)	-	(4,164)
Creditors due in more than one year and provisions	-	8,177	8,177
	(4,164)	8,177	4,013

16 Reconciliation of net debt

	At 1 November 2019	Cash flows	At 31 October 2020
	£	£	£
Cash and cash equivalents	10	14,972	14,982
	10	14,972	14,982
Bank loans	-	(16,000)	(16,000)
	-	(16,000)	(16,000)
Net debt	10	(1,028)	(1,018)

17 Related party disclosures

Controlling party

The company is limited by guarantee and has no share capital; thus no single party controls the company.

A&A Services West Midlands
Detailed Statement of Financial Activities
for the year ended 31 October 2020

	Unrestricted funds 2020 £	Restricted funds 2020 £	Total funds 2020 £	Total funds 2019 £
Income and endowments from:				
Donations and legacies				
Grants received	75,325	-	75,325	16,447
Covid-19 Response Community fund	-	45,000	45,000	-
	75,325	45,000	120,325	16,447
Charitable activities				
Cleaning Services	(1)	-	(1)	1
	(1)	-	(1)	1
Other trading activities				
	36,042	-	36,042	6,876
	36,042	-	36,042	6,876
Other				
	9,972	-	9,972	-
	9,972	-	9,972	-
Total income and endowments	121,338	45,000	166,338	23,324
Expenditure on:				
Costs of other trading activities				
Domestic cleaning services	2,635	-	2,635	5,933
	10,932	-	10,932	-
	13,567	-	13,567	5,933
Total of expenditure on raising funds	13,567	-	13,567	5,933
Charitable activities				
Cleaning Services	3,268	-	3,268	2,334
Donations of clothes and shoes	6,138	-	6,138	615
Donations of food	19,916	-	19,916	1,155
Donations of furniture and household goods	3,827	45,000	48,827	141
	33,149	45,000	78,149	4,245
Total of expenditure on charitable activities	33,149	45,000	78,149	4,245
Employee costs				
Salaries/wages	23,406	-	23,406	-
Temporary staff	19,902	-	19,902	8,592
	43,308	-	43,308	8,592
Motor and travel costs				
Vehicles - Leasing and hire costs	692	-	692	-

Vehicles - Repairs and maintenance	1,183	-	1,183	-
Travel and subsistence	268	-	268	81
	2,143	-	2,143	81
Premises costs				
Rent	12,832	-	12,832	3,016
Premises insurances	174	-	174	-
Premises repairs and maintenance	236	-	236	300
	13,242	-	13,242	3,316
General administrative costs, including depreciation and amortisation				
Bank charges	56	-	56	107
Postage and couriers	7	-	7	3
Software, IT support and related costs	2,488	-	2,488	339
Stationery and printing	1,047	-	1,047	509
Subscriptions	49	-	49	-
Telephone, fax and broadband	2,523	-	2,523	46
	6,170	-	6,170	1,004
Legal and professional costs				
Accountancy and bookkeeping	3,800	-	3,800	1,800
Consultancy fees	-	-	-	143
Other legal and professional costs	156	-	156	-
	3,956	-	3,956	1,943
Total of expenditure of other costs	68,819	-	68,819	14,936
Total expenditure	115,535	45,000	160,535	25,114
Net gains on investments	-	-	-	-
Net income/(expenditure)	5,803	-	5,803	(1,790)
Net income/(expenditure) before other gains/(losses)	5,803	-	5,803	(1,790)
Other Gains	-	-	-	-
Net movement in funds	5,803	-	5,803	(1,790)
Reconciliation of funds:				
Total funds brought forward		(1,790)	(1,790)	-
Total funds carried forward		4,013	4,013	(1,790)