

REGISTERED COMPANY NUMBER: 06227115 (England and Wales)
REGISTERED CHARITY NUMBER: 1180756

**Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 30 April 2021
for
Wishing Well Project**

Banks Sheridan
Datum House
Electra Way
Crewe
Cheshire
CW1 6ZF

Wishing Well Project

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for the year ended 30 April 2021**

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Wishing Well Project
Report of the Trustees
for the year ended 30 April 2021

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 30 April 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Purpose of this Annual Report

This Annual Report serves to demonstrate the impact of services developed and delivered and the financial performance of The Wishing Well during the period of 1st May 2020 - 30th April 2021.

Our Mission

To improve the health and wellbeing of local people.

To provide holistic services for all areas of the community, acknowledging that any situation or crisis can be made up by multifactorial circumstances, Wishing Well offers support to the most vulnerable members of our society.

To achieve our mission, we have set out 5 key aims:

- Improve the health and wellbeing of our communities
- Reduce health inequalities
- Provide opportunities for people to live well and for longer
- Remove barriers to participation in health and wellbeing activities
- Reach out to support those most vulnerable

Ensuring our work delivers our aims

The Board of Trustees together with the Chief Executive Officer meet on a monthly basis to set tasks and review progress against previous tasks set. Operational management is delegated to the Chief Executive Officer who seeks to deliver upon the aims and objectives of the charity. The Board of Trustees provide appropriate levels of support and scrutiny to ensure that staff performance is maintained and the health and wellbeing of the organisation is sustained.

Individual trustees take on the responsibility of overseeing key pillars of the organisation that align to their specific skills and experience. For example: Director of Finance, Director of Community Development, Director of Business Development. Trustees are able to provide the Chief Executive Officer and senior members of the operational team with direct support to help the charity achieve its mission.

Every month the Chief Executive Officer provides an accompanying Board Paper to support discussions at the related Board meeting. This paper has specific updates on critical matters: Health & Safety, Data Protection, Safeguarding and Finance. The Chief Executive Officer automatically raises any incidences of breach in any of these areas at the earliest opportunity.

How our activities deliver public benefit

The Wishing Well exists to support those most vulnerable and/or those experiencing crises. During 2020/21, we reached approximately 3500 people through our range of health and wellbeing services across our four locations and extended outreach provision.

All of our charitable activities aim to improve the health and wellbeing of local people. Our provision focusses on providing activities that aim to tackle at least one but usually a collection of the following:

- Loneliness and social isolation

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Report of the Trustees for the year ended 30 April 2021

- Poverty
- Depression and anxiety
- Substance misuse
- Physical inactivity
- Homelessness
- Unemployment
- Crime and anti-social behaviour
- Family and domestic unrest

Who used and benefitted from our services?

The Wishing Well is an inclusive organisation that reaches many people from all sectors of the community. However, our key focus is to support those who are most vulnerable. Our operational structure allows us to focus our skills and resources to deliver maximum impact by delivering targeted initiatives for children, families and older people. In addition to this, we have a specific service for adults with learning disabilities and/or autism.

However, the impact of our work goes far beyond those who directly benefit from our services. Through our community outreach programmes we provide respite and support to carers and family members and relieve some of life's stress. Although our direct reach is approximately 2000 people a week, indirectly The Wishing Well is having an impact of approximately 3600 people through our work.

The main areas of our charitable activities support children and families as we aim to provide services that allow parents and children to enjoy moments together, build bonds and improve family wellbeing. We believe it is so important that children are provided with the best possible start in life and our sessions and courses aim to give parents, carers and siblings the opportunity to build stronger relationships.

The Wishing Well continues to consult with local people and partners from the public, private and voluntary sector to develop appropriate services that will improve the lives of those we reach. We are responsive to change and adapt our services to ensure they are accessible for all.

Finance Review

Like many businesses during the 2020/21 financial year, The Wishing Well's traditional income streams were disrupted by the pandemic. Whilst the focus as a charity was deliver impact and a response to COVID19, it was also to ensure that the business remained viable and, in some way, sustainable. Due to the impact on the trading arm of the charitable business, The Wishing Well had to seek external funding to offset the damage to its finances. What was thought to have been for an initial three month period, in reality, became the financial model for the whole financial year.

Principal Funding Sources

In the years prior to 2020/21 The Wishing Well was able to develop a stronger trading arm through the performance of the Eagle Bridge Café, Pickmere Bistro and Meal Delivery service. As well as this, with a growing supported adult's service and broadened room hire offer, this allowed The Wishing Well to take significant strides in building our own sustainability with less reliance on external funding. The pandemic affected the trading arms of The Wishing Well and the sustainable financial model of the organisation was compromised. Therefore, The Wishing Well sought to adopt a financial strategy that was reliant on external funding. During the financial year 2020/21 The Wishing Well secured the following contracts to deliver services:

The National Lottery: £98,460

The Wishing Well were awarded funding to deliver COVID response and recovery services to the local community. The funding allowed the charity to deliver its key core services and not have to reduce or furlough staff. The initial funding of £60,000 was awarded and then topped up throughout the year as the pandemic continued beyond the initial timeline.

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CEC Business Recovery: £42,910

Cheshire East Council issued a number of business recovery grants throughout the year to support businesses who's trading performance had been affected by the pandemic. Due to the closure and interruption in service to the café and bistro, The Wishing Well were eligible for this business support funding. Funding was used to support general running costs of the charity.

Cheshire Community Foundation: £30,800

The Cheshire Community Foundation have been long term supporters and advocates of The Wishing Well. Throughout 2020/21 the charities worked together to develop and deliver community services that would support those most vulnerable. CCF provided a number of funding opportunities and The Wishing Well were well placed to deliver services that met demand.

Key Fund: £24,300

The Key Fund recognized the work done by The Wishing Well in the early months of the pandemic and wanted to ensure that this was sustained into the winter months of 2021. Funding was awarded to ensure that general running costs and overheads of the charity were supported so there could be focus on delivering the key core services.

Steve Morgan Foundation: £19,560

The Wishing Well received very early and prompt support from the Steve Morgan Foundation during the opening weeks of the pandemic. This funding was crucial to offset the initial damage to The Wishing Well's finances and provided a lifeline for the charity to begin its work in supporting its local community. It was the first time The Wishing Well had worked with Steve Morgan and it was the start of an excellent partnership during the most testing of times.

Bill Holmes: £10,000

Long term supporter and advocate Bill Holmes was the first individual who stepped forward and made a cash donation to The Wishing Well at the start of the pandemic. Bill's funding allowed The Wishing Well to cover staffing costs and ensure that Wishing Well jobs were secured in the opening weeks of the pandemic. As well as this, Bill provided ongoing support to throughout the year and facilitated fundraising events through his business Radius Payments Solutions. Bill also authorised his colleagues to join The Wishing Well team during the spring and summer months of the pandemic to meet the increased demand on services.

Sport England: £9,630

Sport England awarded The Wishing Well funding to support the deliver of physical activity provision for children, families and older people during the pandemic. Although delivery was interrupted in the early moments of the pandemic, the organisation showed initiative and innovation to ensure that sessions could be delivered safely with COVID secure measures in place. The funding specifically aims to tackle physical inactivity and The Wishing Well delivered on this mission to get people moving more during the pandemic.

Equilibrium Foundation: £7,545

Our key partners at Equilibrium provided two grants to The Wishing Well during the response to COVID-19. Equilibrium provided funding through their winter fuel scheme and The Wishing Well used this to cover staffing costs relating to its response to the pandemic.

Investment Policy

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The financial statement for this period shows a surplus has been generated. Typically, any surplus is reinvested into the Reserves of the business to offset risks associated with losing contracts or failure to secure appropriate levels of external funding. The Board of Trustees are liaising with our accountants to assess the best options available for longer term investment. This is a recommendation that has been identified and will be taken forward as a priority in the next business year.

Reserves Policy

The Wishing Well has experienced substantial growth in recent years and the Trustees recognize that the Reserves held are appropriate for a charity of this size. As a medium sized charity our aim is to hold reserves at between 3 - 6 months of operating expenditure. This would indicate that our typical reserves policy should be between £150,000 - £300,000.

The Board are aware that the current reliance on external funding is not a sustainable financial model. The Wishing Well is now realigning its financial model to that of a social enterprise that is more reliant on the self-income through trading performance.

Governance & Structure

The organisation is a charitable company limited by guarantee, incorporated on 25 April 2007 and registered as a charity on 19 November 2018. The company was established under a Memorandum of Association which sets out the objects and powers of the organisation. The amendments made under the Articles of Association aligned the company to charitable status. The organisation began trade as charitable company on 1 May 2019. In the event of the company being wound up the Directors are required to contribute to £1 to proceedings.

Risk Management

The Board of Trustees delegate key roles and responsibilities to the Chief Executive Officer.

However, critical areas of the business require Board intervention where necessary and upon the request of the Chief Executive Officer.

These critical areas are identified as:

- Health & Safety
- Safeguarding
- Data Protection
- Finance
- Health & Wellbeing

These areas always carry an elevated aspect of risk. This is due to the association it could have on the reputational, economic or wellbeing of the organisation and/or the people it serves. The Chief Executive must elevate any concerns or incidences that may appear to breach any of the associated policies relating to health and safety, safeguarding, data protection and finance. In addition to this, the Chief Executive Officer reports on these items directly at monthly Board meetings.

Organisational Structure

The Wishing Well has a Board of Trustees made up of 6 Directors. These Directors meet on a monthly basis and are responsible for the strategic direction of the organisation and the policies held within the charity.

The Board of Trustees delegate day to day management of the charity to the Chief Executive Officer who is managed by the Chair of the Board. Regular meetings are held between the Chair and the Chief Executive Officer to share insight and information as well as building a close link between the operational team and the Board of Directors.

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The Chief Executive is responsible for delivering upon the Board's strategy and objectives. They are responsible for developing a structure that will be assessed upon the result and performance of service delivery.

The Chief Executive has built a senior leadership team with a key focus on the 4 core services that The Wishing Well delivers upon: Older People provision, Children and Families provision, Education and Supported Adults. In addition to this, the organisation holds a vibrant catering function, manages four facilities or venues of delivery and has a promising physical activity offer.

The Board of Trustees hold the Chief Executive Officer to account and provide challenge, support and scrutiny in line with the best interests of the organisation.

Key Outputs Delivered in 2020/21

54,047 Fresh, hot meals delivered to older people
6,625 Phone calls received at Jubilee House to provide information, guidance & advice
2,935 Friendship phone calls made to vulnerable older people
948 Medical interventions carried out (inc. prescription pick up & hearing aid drop off)
1251 Learners reached during
824 Telephone calls made to vulnerable families
593 Visits to vulnerable older people
830 Education packs sent out for remote learning
431 Christmas care packages for older people
416 Social activities for supported adults
413 Visits to vulnerable families
452 Free food parcels for children during school holiday periods
501 Zoom sessions with supported adults
425 Care/activity packages sent out to supported adults
211 Christmas gift packages for children
203 Christmas eve boxes for children
162 Shopping trips carried out
120 Visits to our supported adults drop in sessions
93 Physical activity sessions delivered during the pandemic
65 Emergency food parcels sent out to vulnerable people
15 learners became volunteers during 2020

Factors Influencing Performance

At the beginning of March 2020, The Wishing Well started to understand the concerns surrounding COVID19. However, like most, we were not prepared for what ultimately turned into a global pandemic. As things were, plans were already in place to refurbish both Jubilee House and The George's Community Centre in 2020. The damage caused by the flood in February 2020 accelerated the need to invest in Jubilee House and a major exercise also took place at the George's Community Centre in the summer months of 2020.

The Wishing Well quickly engaged with our partners within the NHS and efficiently enforced a COVID secure policy that aimed to reduce the risk of prevalence of the virus. As a team we had to adjust to new measures that limited contact, increased social distancing, improved hand and personal hygiene and promoted new ways of productive working.

The Wishing Well invested in hygiene stations and appropriate levels of Personal Protective Equipment. As well as this we used signage and floor markings to support colleagues and volunteers using the facilities. We engaged with colleagues and encouraged social distancing, working from home where appropriate and the need to maintain and/or develop excellent hygiene standards.

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Some of the measures in place required significant behaviour change - which, as with any change - can take some time to adjust to. Social distancing was and remains an uncomfortable practice and one that we still need to remind ourselves to be disciplined with. Our COVID secure policy, procedures and practices were highly commended by our health and safety audit carried out by Ellis Whitham in September 2020.

As an additional measure, when some contact-based services returned in the summer months, we invested in thermometers and carried out health screening questionnaires and temperature checks upon entry to our facilities. These measures are still in place to lower the risk and protect employees and volunteers still operating on site.

In addition to this, working practices and behaviour had to change too. Longer meetings were no longer held and where possible shorter discussions with key actions points raised becoming the norm. We identified that this could indeed be a positive taken from COVID where productivity levels can increase. We also had to pause team meetings, limit one to ones and group discussions and, for a period, Board meetings were held remotely.

When on site tasks at Jubilee House, Pickmere and the Café were completed and cleared down, we actively encouraged people to get off site and where possible work from home. We acknowledge that for some people this disruption and change in work pattern has been uncomfortable and distressing. We continue to support individuals to ensure their wellbeing is our priority.

Whilst delivering our response to COVID19, we can be pleased with the agility, resilience and adaptability the organisation and our people have shown to the pandemic. It has been a challenging year and tested everyone in different ways but the team has shone through during these most difficult times and can be very proud of our collective response.

Support for Older People

In March 2020, those over 70 or clinically vulnerable were instructed to shield and self-isolate until the end of June 2020. The majority of our guests and friends who attended our lunch clubs, day care provision and afternoon tea events were informed that they must self-isolate during this period. Furthermore, most of our meal delivery customers were also instructed to shield.

On the 16th March, The Wishing Well suspended all contact-based services for older people. Our day care clubs in Crewe, Nantwich, Sandbach and Alsager closed for an initial three-month period, in line with the Government timeline for shielding. As well as this, our Lunch Clubs held at Jubilee House and The George's Community Centre closed. In line with Government guidance, The Wishing Well Café at Eagle Bridge and Bistro Pickmere Independent Living Centre also shut its doors.

Our attention and resources were focused on the four key areas below by way of our response to provide community support to those most vulnerable during the pandemic:

Meal Delivery Service

Pre COVID-19 The Wishing Well was delivering approximately 100 meals a day to south Cheshire residents. The majority of these residents were older people living with a health condition. Within days of the decision to suspend the majority of services, due to our focus on promoting our meals, we had increased our delivery by 50%. At its peak in the opening weeks of the UK lockdown, our meals service reached 210 people a day.

Telephone Befriending

The Wishing Well had a phone befriending service several years ago which ceased due to funding and sustainability issues. When we suspended activities, we knew that many people would struggle with loneliness and social isolation. The befriending service was brought back in to initially support those who attended our courses, day care provision and lunch clubs. It quickly grew, becoming a vital service for many vulnerable people.

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Shopping & Medical Pick Ups

The early days of the pandemic caused high levels of anxiety and panic within our communities. Many people did not want to go out to the shop or local pharmacy. In the opening weeks of the pandemic we supported hundreds of local people by completing shopping trips and medical pick-ups. As online shopping services became more readily available, this service became a little less vital but we do still support those most vulnerable.

Guidance & Advice

COVID-19 has proven to be one of the most challenging and anxious times our community has ever faced. The Wishing Well has worked with several other local and regional organisations to ensure we can provide appropriate guidance and advice to local people. Through our services we have always tried to support local people in a way that reassures them, offers support and reduces stress and anxiety.

Supported Adults

Our supported adults service has continued throughout the pandemic. It is possibly the area which has had to make the most adaptations to ensure we can continue to deliver a high-quality service for our guests. After an initial period of planning and consultation, the supported adults service was the last contact-based service that we had to move to remote based in late March. We consulted with parents, carers and the young people themselves to design an appropriate programme that would provide every one with the support they need.

The service transformed into a remote based programme of activities ranging from Zoom calls, activity pack and picnic drop offs to regular phone calls and email discussions. Week by week we were able to keep in contact with the team whilst ensuring every one remained safe and well.

As with many Wishing Well services, our Supported Adults programme is hugely reliant on social interaction, social experiences and getting together to have a good time and make memories. During the early summer months, following a review and thorough risk assessment of the service, we were able to start moving towards bringing the supported adults programme back to a limited contact-based service.

Significant changes were made to ensure we could provide every individual with a safe and suitable space to return to The Wishing Well. We designated our George's Community Centre as our Supported Adults Hub and it effectively became "their space". The service finally passed the risk assessment in July and we were able to tentatively and COVID securely bring provision back on a 3 hour a day basis.

The late summer weeks provided good weather and plenty of safe opportunities to get out in the sunshine as the team enjoyed trips out into Queen's Park and other community spaces. We were able to carefully plan for day trips out and provide some brief moments of normality as the team enjoyed meals out, birthday celebrations and led walks through the woodland areas of Crewe.

The autumn period provided new challenges as the weather changes meant that the team had to find new ways to keep safe within the indoor space at The George's Community Centre. Until, unfortunately, again we had to adapt to deliver a remote-based service as lockdown restrictions came back in November and December.

As with all of our services, our number one priority has been the health, safety and wellbeing of our people. The resilience and character of our Supported Adults and the Supported Adults team has been remarkable as delivery plans have changed often and almost always at relatively short notice.

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Report of the Trustees for the year ended 30 April 2021

The key success has been that the Supported Adults service has been able to continue throughout the pandemic. We have been overwhelmed by the feedback received as we have tried every method to ensure that the programme of activities has kept people engaged, motivated and inspired. We know that when the time is right, the service will be in a strong place to move forwards with a range of health and wellbeing initiatives.

Education

Our education service has been significantly disrupted by the COVID19 pandemic. One of our most popular services that typically reaches approximately 1000 people every year has had to show significant resilience due to funding cuts and the transformation of the delivery team. However, this service has adapted to ensure we can continue to reach vulnerable learners who have valued the content that we have been able to deliver.

In particular, many of the people we reached through the telephone befriending service were Wishing Well learners. Many of these people were experiencing levels of distress and anxiety and these phone calls provided many people with a level of comfort during this challenging time.

Prior to the lockdown restrictions, the service was experiencing a period of real growth as new tutors joined the team with new courses being delivered reaching new learners. Furthermore, the service was experiencing a change behind the scenes as a new curriculum was being devised and phased into implementation to increase learning standards and service performance.

The lockdown measures forced the courses and sessions to be suspended and effectively cancelled upon instruction from our commissioners at Cheshire East Council. This provided two initial problems for The Wishing Well as we were unable to deliver the courses that we know improves the health and wellbeing of the learners, whilst also losing the income from the contract.

To add additional challenge, The Wishing Well also lost funding for the academic year 2020/21 which placed the service in a vulnerable position. However, the service bounced back significantly securing major funding from Cheshire Community Foundation, The National Lottery and Redrow to sustain the service. Furthermore, some of this funding allowed us to purchase key IT equipment that enabled the service to pursue online learning opportunities.

Come the summer months, the service was almost set to return to some contact-based provision. However, there remained some concerns on the number of learners we could reach and the type of courses we could deliver. Unfortunately, the risks proved too high and the risk assessments were not passed.

The service was able to make significant strides in securing a new curriculum with a specific wellness plan and focus on improving learner wellbeing. This curriculum built upon the early foundations of The Wishing Well education offer that set about to improve skills, confidence and wellbeing.

By the autumn and winter months The Wishing Well was able to roll out Zoom Training and provide tutors with the tools to deliver courses online. This, coupled with a new Wishing Well YouTube channel ensured that the courses could be provided to people at home. This new resource may well be the medium to longer term plan for Wishing Well courses as we develop activity packs and learning kits for local residents.

This development culminated in a range of quizzes and activity booklets being sent out to some 525 people during the Christmas 2020 period.

Physical Activity

Our physical activity interventions have also been disrupted due to the pandemic. However, at times throughout 2020 we were able to deliver or host the delivery of many hours of activity for children and older people.

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Report of the Trustees for the year ended 30 April 2021

Having been identified as a key factor in improving public health and wellbeing, The Wishing Well prioritised physical activity as a key service back in 2017. Within every service we aim to have some aspect of physical activity whether this is boccia or bowls activities within our day care provision, OTAGO (seated chair exercises) for older people, led walks and swimming with our support adults or sport and play activities within our youth clubs. In addition to this, we host community groups and clubs to deliver specific activities such as gymnastics, dance and judo.

Crucial to the ongoing delivery of sessions was the need to ensure our facilities were COVID secure and passed the appropriate risk assessments. In the early periods of the first lockdown and aligning to Government guidance we were unable to deliver or host the delivery of organised sport and physical activity. As we moved out of lockdown and into the summer months, we were able to cautiously bring back some interventions. Some of these informal sessions such as led walks and boccia for our supported adults were able to come back safely.

In August we were able to open our doors at the George's Community Centre for gymnastics, judo and a new dance provision. In addition to this we were also tentatively able to bring back OTAGO sessions for older people. The sessions were well attended and we were particularly pleased to see people adhering to the new COVID measures in place whilst enjoying the activities being delivered.

Throughout the later summer and autumn months the physical activity provision was able to continue and we the service was bolstered by funding support provided by Sport England that aimed to get people moving more during the pandemic.

However, by November, our provision was disrupted again as the country moved into a second national lockdown. Unfortunately, our services had to pause and the judo, gymnastic and dance clubs also had to close their classes.

Although sessions and activities briefly returned in December, increasing anxiety in the community and the ongoing disruption meant that some sessions and clubs were affected and participation numbers were low. By the end of the year, and in line with Government guidelines, physical activity provision was again suspended until further notice.

Our plans for 2021 are to ensure we have a programme in place to reach inactive people in the community. We know the impact of lockdown will have a negative impact on the health and wellbeing of so many people that we reach. By providing a range of opportunities to get active, The Wishing Well can play a key role in activating the local community.

Acknowledgements

The Wishing Well is an established provider of health and wellbeing services in south Cheshire. Working in partnership and alongside many other individuals, groups and organisations to improve public health and wellbeing.

The Wishing Well would like to express their thanks and gratitude to all those who have supported the charity through donations, fundraising and/or support in kind.

Active Cheshire
Alcoholics Anonymous
ALDI
Arriva
ASDA Foundation
British Red Cross
Chance Changing Lives
Cheshire Buddies
Cheshire Centre For Independent Living
Cheshire Community Foundation
Cheshire Connect
Cheshire Constabulary
Cheshire East Community Voluntary Service
Cheshire East Council
Cheshire Fire Service

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Report of the Trustees for the year ended 30 April 2021

Cheshire Police Crime Commissioner
Custom Powders
Equilibrium Foundation
High Sheriff of Cheshire
Lord Lieutenant of Cheshire
Morrison's
NHS Cheshire Clinical Commissioning Group
Radius Payments Solutions
Slimming World
South Cheshire Chamber of Commerce
South Cheshire CLASP
Sport England
Steve Morgan Foundation
Swansway Group
TESCO
The Guinness Partnership
The National Lottery
Weight Watchers UK

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

06227115 (England and Wales)

Registered Charity number

1180756

Registered office

Jubilee House
St Pauls Street
Crewe
Cheshire
CW1 2QA

Trustees

R Weilding
A Roberts
E Leigh
E Haworth
P Sandland
T Robins

Independent Examiner

Banks Sheridan
Datum House
Electra Way
Crewe
Cheshire
CW1 6ZF

Wishing Well Project
Report of the Trustees
for the year ended 30 April 2021

Approved by order of the board of trustees on and signed on its behalf by:

.....
R Weilding - Trustee

**Independent Examiner's Report to the Trustees of
Wishing Well Project**

Independent examiner's report to the trustees of Wishing Well Project ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 30 April 2021.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of ACCA which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

P Sammons

P Sammons

ACCA

Banks Sheridan

Datum House

Electra Way

Crewe

Cheshire

CW1 6ZF

Date: 28/01/2022

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Statement of Financial Activities for the year ended 30 April 2021

		Unrestricted fund £	Restricted fund £	2021 Total funds £	2020 Total funds £
	Notes				
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	83,528	193,505	277,033	51,981
Charitable activities	3				
Meal provision		260,908	-	260,908	156,818
Elderly care / day care / lunchclub		681	6,700	7,381	96,121
Pickmere bistro		30,783	-	30,783	69,658
Eagle bridge cafe		1,665	-	1,665	47,220
Room hire / cleaning		6,118	-	6,118	30,917
Young person support		7,628	91,442	99,070	93,667
Life long learning / education		8,854	-	8,854	51,644
Children and families		-	-	-	53,690
Total		<u>400,165</u>	<u>291,647</u>	<u>691,812</u>	<u>651,716</u>
EXPENDITURE ON					
Charitable activities	4				
Charitable activities		341,453	261,961	603,414	640,821
NET INCOME		<u>58,712</u>	<u>29,686</u>	<u>88,398</u>	<u>10,895</u>
RECONCILIATION OF FUNDS					
Total funds brought forward		127,662	66,927	194,589	183,694
TOTAL FUNDS CARRIED FORWARD		<u><u>186,374</u></u>	<u><u>96,613</u></u>	<u><u>282,987</u></u>	<u><u>194,589</u></u>

The notes form part of these financial statements

Wishing Well Project

Statement of Financial Position **30 April 2021**

	Notes	Unrestricted fund £	Restricted fund £	2021 Total funds £	2020 Total funds £
FIXED ASSETS					
Tangible assets	10	14,480	-	14,480	16,740
CURRENT ASSETS					
Debtors	11	45,005	8,954	53,959	20,972
Cash at bank and in hand		140,782	87,660	228,442	199,447
		<u>185,787</u>	<u>96,614</u>	<u>282,401</u>	<u>220,419</u>
CREDITORS					
Amounts falling due within one year	12	(13,894)	-	(13,894)	(42,570)
NET CURRENT ASSETS		<u>171,893</u>	<u>96,614</u>	<u>268,507</u>	<u>177,849</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>186,373</u>	<u>96,614</u>	<u>282,987</u>	<u>194,589</u>
NET ASSETS		<u>186,373</u>	<u>96,614</u>	<u>282,987</u>	<u>194,589</u>
FUNDS	13				
Unrestricted funds				186,373	127,662
Restricted funds				96,614	66,927
TOTAL FUNDS				<u>282,987</u>	<u>194,589</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 30 April 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 30 April 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The notes form part of these financial statements

Wishing Well Project

Statement of Financial Position - continued
30 April 2021

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on
and were signed on its behalf by:

.....
R Weilding - Trustee

The notes form part of these financial statements

Wishing Well Project

**Statement of Cash Flows
for the year ended 30 April 2021**

	Notes	2021 £	2020 £
Cash flows from operating activities			
Cash generated from operations	1	32,818	76,164
Net cash provided by operating activities		<u>32,818</u>	<u>76,164</u>
Cash flows from investing activities			
Purchase of tangible fixed assets		<u>(3,823)</u>	<u>(10,262)</u>
Net cash used in investing activities		<u>(3,823)</u>	<u>(10,262)</u>
Change in cash and cash equivalents in the reporting period		<u>28,995</u>	<u>65,902</u>
Cash and cash equivalents at the beginning of the reporting period		<u>199,447</u>	<u>133,545</u>
Cash and cash equivalents at the end of the reporting period		<u><u>228,442</u></u>	<u><u>199,447</u></u>

The notes form part of these financial statements

Wishing Well Project

**Notes to the Statement of Cash Flows
for the year ended 30 April 2021**

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES		
	2021	2020
	£	£
Net income for the reporting period (as per the Statement of Financial Activities)	88,398	10,895
Adjustments for:		
Depreciation charges	6,084	6,888
(Increase)/decrease in debtors	(32,987)	43,082
(Decrease)/increase in creditors	(28,677)	15,299
	<u>32,818</u>	<u>76,164</u>
Net cash provided by operations	<u><u>32,818</u></u>	<u><u>76,164</u></u>

2. ANALYSIS OF CHANGES IN NET FUNDS			
	At 1.5.20	Cash flow	At 30.4.21
	£	£	£
Net cash			
Cash at bank and in hand	199,447	28,995	228,442
	<u>199,447</u>	<u>28,995</u>	<u>228,442</u>
	<u>199,447</u>	<u>28,995</u>	<u>228,442</u>
Total	<u><u>199,447</u></u>	<u><u>28,995</u></u>	<u><u>228,442</u></u>

The notes form part of these financial statements

Wishing Well Project

Notes to the Financial Statements for the year ended 30 April 2021

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements have been prepared on the assumption that the company is able to carry on as a going concern, which the Trustees consider appropriate.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2015) - (Charities SORP (FRS102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Companies Act 2006.

The Trustees regularly monitor the projected income against expected expenditure and are reasonably confident that funds will be in place to ensure the running of the organisation beyond February 2022.

Wishing Well Project meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s). The principal accounting policies adopted in the preparation of the financial statements are set out below.

The presentational currency of the financial statements is the Pound Sterling (£). Monetary amounts in these financial statements are rounded to the nearest £.

Going concern

The Trustees consider that the level of unrestricted funds is sufficient to meet the working capital requirements of the company.

The effect on the company of the ongoing COVID-19 outbreak is uncertain.

After due consideration of the above the trustees are not aware of any other uncertainties regarding the company's ability to continue as a going concern and after reviewing the company's post year end income documentation and forecasts, the trustees are satisfied that the company has adequate resources to continue in operational existence for the foreseeable future. The company therefore continues to adopt the going concern basis in preparing its financial statements.

Critical accounting judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates, and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectation of future events that are believed to be reasonable under the circumstances.

The judgements (apart from those involving estimations) that management has made in the process of applying the entity's accounting policies and that have the most significant effect on the amounts recognised in the financial statements are as follows:

Estimated useful lives and residual values of fixed assets

Depreciation of tangible fixed assets has been based on estimated useful lives and residual values deemed appropriate by the trustees. Estimated useful lives and residual values are reviewed annually and revised as appropriate. Revisions take into account estimated useful lives used by other companies operating in the sector and actual assets lives and residual values, as evidenced by disposals during the current and prior accounting periods.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Wishing Well Project

Notes to the Financial Statements - continued for the year ended 30 April 2021

1. ACCOUNTING POLICIES - continued

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Allocation and apportionment of costs

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office costs, governance costs, and administrative payroll costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out. Where support costs cannot be directly attributed to particular headings they have been allocated to expenditure on charitable activities on a basis consistent with use of the resources.

Tangible fixed assets

Tangible fixed assets are stated at historical cost less accumulated depreciation and accumulated impairment losses. Cost includes costs directly attributable to making the asset capable of operating as intended.

Depreciation is provided at the following annual rates so as to write off their cost less residual amounts over their estimated useful economic lives. Assets are also reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the assets carrying amount exceeds its recoverable amount.

Plant & machinery	- 25% on reducing balance
Fixture & fittings	- 25% on reducing balance
Motor vehicles	- 25% on reducing balance
Computer equipment	- 33% on cost

The residual values and useful lives of assets are reviewed and adjusted if appropriate at each statement of financial position date.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Wishing Well Project

Notes to the Financial Statements - continued for the year ended 30 April 2021

1. ACCOUNTING POLICIES - continued

Debtors and creditors

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Cash at Bank and in Hand

Cash at bank and in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

Creditors and provision

Creditors and provisions are recognised where the company has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Financial instruments

The company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transactions value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

2. DONATIONS AND LEGACIES

	2021	2020
	£	£
Donations	24,878	51,981
Grants	252,155	-
	<u>277,033</u>	<u>51,981</u>

Grants received, included in the above, are as follows:

	2021	2020
	£	£
Cheshire East Business Grant	31,010	-
OTAGO	4,622	-
Short Breaks Funding	14,327	-
The Equilibrium foundation	7,546	-
Steve Morgan Funding Grant	19,560	-
Children and family funding	9,630	-
Connected Communities Fund	30,800	-
Cheshire East Business Grant	11,900	-
The National Lottery Community Fund	98,460	-
Key fund	24,300	-
	<u>252,155</u>	<u>-</u>

Wishing Well Project

Notes to the Financial Statements - continued for the year ended 30 April 2021

3. INCOME FROM CHARITABLE ACTIVITIES

		2021	2020
	Activity	£	£
Charitable activities	Meal provision	260,908	156,818
Charitable activities	Elderly care / day care / lunchclub	7,381	96,121
Charitable activities	Pickmere bistro	30,783	69,658
Charitable activities	Eagle bridge cafe	1,665	47,220
Charitable activities	Room hire / cleaning	6,118	30,917
Charitable activities	Young person support	99,070	93,667
Charitable activities	Life long learning / education	8,854	51,644
Charitable activities	Children and families	-	53,690
		<u>414,779</u>	<u>599,735</u>

4. CHARITABLE ACTIVITIES COSTS

	Direct Costs	Support costs (see note 5)	Totals
	£	£	£
Charitable activities	<u>549,434</u>	<u>53,980</u>	<u>603,414</u>

5. SUPPORT COSTS

	Governance costs
	£
Charitable activities	<u>53,980</u>

6. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2021	2020
	£	£
Depreciation - owned assets	6,083	6,888
Hire of plant and machinery	<u>2,229</u>	<u>1,716</u>

Wishing Well Project

Notes to the Financial Statements - continued for the year ended 30 April 2021

7. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 30 April 2021 nor for the year ended 30 April 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 30 April 2021 nor for the year ended 30 April 2020.

8. STAFF COSTS

	2021 £	2020 £
Wages and salaries	337,604	355,311
Social security costs	15,277	12,055
Other pension costs	3,384	4,470
	<u>356,265</u>	<u>371,836</u>

The average monthly number of employees during the year was as follows:

	2021	2020
Employee	<u>23</u>	<u>24</u>

No employee received remuneration of more than £60,000.

None of the trustees were remunerated or received any other benefits during the year.

None of the trustees incurred, or were reimbursed any expenses during the year.

The total amount of employee benefits by the Company's key management personnel was £66,603 (2020: £62,942). No benefits in kind are received by the any members of the management team.

9. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted fund £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	30,509	21,472	51,981
Charitable activities			
Meal provision	156,818	-	156,818
Elderly care / day care / lunchclub	91,500	4,621	96,121
Pickmere bistro	69,658	-	69,658
Eagle bridge cafe	47,220	-	47,220
Room hire / cleaning	30,917	-	30,917
Young person support	-	93,667	93,667
Life long learning / education	-	51,644	51,644
Children and families	-	53,690	53,690
Total	<u>426,622</u>	<u>225,094</u>	<u>651,716</u>

Wishing Well Project

**Notes to the Financial Statements - continued
for the year ended 30 April 2021**

9. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted fund £	Restricted fund £	Total funds £
EXPENDITURE ON			
Charitable activities			
Charitable activities	482,654	158,167	640,821
	<hr/>	<hr/>	<hr/>
NET INCOME/(EXPENDITURE)	(56,032)	66,927	10,895
	<hr/>	<hr/>	<hr/>
RECONCILIATION OF FUNDS			
Total funds brought forward	183,694	-	183,694
	<hr/>	<hr/>	<hr/>
TOTAL FUNDS CARRIED FORWARD	<u>127,662</u>	<u>66,927</u>	<u>194,589</u>

10. TANGIBLE FIXED ASSETS

	Plant and machinery £	Fixtures and fittings £	Motor vehicles £	Computer equipment £	Totals £
COST					
At 1 May 2020	11,152	10,544	21,448	11,303	54,447
Additions	372	-	3,451	-	3,823
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
At 30 April 2021	11,524	10,544	24,899	11,303	58,270
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
DEPRECIATION					
At 1 May 2020	8,075	4,488	17,481	7,663	37,707
Charge for year	862	1,514	1,854	1,853	6,083
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
At 30 April 2021	8,937	6,002	19,335	9,516	43,790
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
NET BOOK VALUE					
At 30 April 2021	<u>2,587</u>	<u>4,542</u>	<u>5,564</u>	<u>1,787</u>	<u>14,480</u>
At 30 April 2020	<u>3,077</u>	<u>6,056</u>	<u>3,967</u>	<u>3,640</u>	<u>16,740</u>

Wishing Well Project

**Notes to the Financial Statements - continued
for the year ended 30 April 2021**

11. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021 £	2020 £
Trade debtors	53,959	20,224
Prepayments	-	748
	<u>53,959</u>	<u>20,972</u>

12. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021 £	2020 £
Trade creditors	2,341	159
Social security and other taxes	2,944	8,302
Other creditors	-	26,573
Accrued expenses	8,609	7,536
	<u>13,894</u>	<u>42,570</u>

13. MOVEMENT IN FUNDS

	At 1.5.20 £	Net movement in funds £	At 30.4.21 £
Unrestricted funds			
General fund	127,662	58,711	186,373
Restricted funds			
Restricted	66,927	29,687	96,614
	<u>194,589</u>	<u>88,398</u>	<u>282,987</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	400,165	(341,454)	58,711
Restricted funds			
Restricted	291,647	(261,960)	29,687
	<u>691,812</u>	<u>(603,414)</u>	<u>88,398</u>

Wishing Well Project

Notes to the Financial Statements - continued
for the year ended 30 April 2021

13. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.5.19 £	Net movement in funds £	At 30.4.20 £
Unrestricted funds			
General fund	183,694	(56,032)	127,662
Restricted funds			
Restricted	-	66,927	66,927
TOTAL FUNDS	<u>183,694</u>	<u>10,895</u>	<u>194,589</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	426,622	(482,654)	(56,032)
Restricted funds			
Restricted	225,094	(158,167)	66,927
TOTAL FUNDS	<u>651,716</u>	<u>(640,821)</u>	<u>10,895</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.5.19 £	Net movement in funds £	At 30.4.21 £
Unrestricted funds			
General fund	183,694	2,679	186,373
Restricted funds			
Restricted	-	96,614	96,614
TOTAL FUNDS	<u>183,694</u>	<u>99,293</u>	<u>282,987</u>

Wishing Well Project

Notes to the Financial Statements - continued for the year ended 30 April 2021

13. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	826,787	(824,108)	2,679
Restricted funds			
Restricted	516,741	(420,127)	96,614
TOTAL FUNDS	<u>1,343,528</u>	<u>(1,244,235)</u>	<u>99,293</u>

14. EMPLOYEE BENEFIT OBLIGATIONS

The company operates a defined contributions pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund. The pension cost charge represents contributions payable by the company to the fund and amounted to £3,383 (2020 -£4,470). Contributions totalling £NIL (2020 - £1,491) were payable to the fund at the balance sheet date and are included in creditors.

15. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 30 April 2021.

16. MOVEMENT IN DEFERRED INCOME

	2021 £	2020 £
Brought forward	25,082	2,963
Resources deferred during the year	-	25,082
Amounts released from previous years	(25,082)	(2,963)
Deferred income as at 30 April 2021	<u>-</u>	<u>25,082</u>

Creditors includes £ NIL (2020 - £ 25,082) of income which has been deferred into the following year due to the timing of the company's entitlement to the income.

Wishing Well Project

Detailed Statement of Financial Activities for the year ended 30 April 2021

	2021 £	2020 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	24,878	51,981
Grants	252,155	-
	<hr/> 277,033	<hr/> 51,981
Charitable activities		
Charitable activities	414,779	599,735
	<hr/>	<hr/>
Total incoming resources	691,812	651,716
EXPENDITURE		
Charitable activities		
Wages	318,820	332,918
Social security	15,277	12,055
Pensions	3,384	4,470
Hire of plant and machinery	2,229	1,716
Postage and stationery	4,035	4,026
Sundries	5,470	3,154
Bank charges	605	1,871
Computer consumables	3,408	-
Repairs & renewals	7,559	6,104
Advertising	255	-
Motor	2,640	2,857
Cleaning & waste disposal	12,711	18,331
Subscriptions	3,410	-
Purchases	163,547	161,541
Plant and machinery	862	1,026
Fixtures and fittings	1,514	2,019
Motor vehicles	1,855	1,323
Computer equipment	1,853	2,520
	<hr/> 549,434	<hr/> 555,931
Support costs		
Governance costs		
Wages	18,784	22,393
Insurance	5,290	3,343
Telephone	3,545	10,219
Accountancy fees	2,381	2,400
Carried forward	30,000	38,355

This page does not form part of the statutory financial statements

Wishing Well Project

Detailed Statement of Financial Activities for the year ended 30 April 2021

	2021 £	2020 £
Governance costs		
Brought forward	30,000	38,355
Legal fees	680	35
Volunteer expenses	2,320	30,170
Premises expenses	20,980	16,330
	<u>53,980</u>	<u>84,890</u>
Total resources expended	<u>603,414</u>	<u>640,821</u>
Net income	<u><u>88,398</u></u>	<u><u>10,895</u></u>

This page does not form part of the statutory financial statements