



ANNUAL REPORT & ACCOUNTS
YEAR ENDED 31ST MARCH 2025



REGISTERED CHARITY No. 1180736

Contents

Trustees' Annual Report	3
Independent Examiner's Report	17
Statement of Financial Activities	18
Statement of Financial Position	19
Notes to the Financial Statements	20
Appendix 1: Case Study – Regular Visitor	28
Appendix 2: Activity Feedback	30
Appendix 3: Case Study – Red Zebra	32
Appendix 4: End of year report	33
Appendix 5: 2024-2025 figures of visitors	37
Appendix 6: Case Study – Volunteer	39

Faversham Umbrella

Trustees' Annual Report

Year ended 31 March 2025

The Trustees present their report and the financial statements of the charity for the year ended 31 March 2025.

Reference and administrative details

Registered Charity Name	Faversham Umbrella
Charity Registration Number	1180736
Principal Office and Registered Office	Umbrella Building, Court Street, Faversham ME13 7AT

The Trustees

Louise Gransden – Chairperson

Hilary Adams – Treasurer

Mary Chippendale – Secretary

John Irwin

James Matthews

Lisa Nissen – resigned 10.24

Independent Examiner

J Mulford
81 Ashford Road
Faversham
ME13 8XW

Staffing

Our current staff are as follows:

Becky Duffy – Centre Manager

Sam Terry – Assistant Manager

Lyn Hopwood – Café Manager (Job Share)

Toni Love – Café Manager (Job Share)

Mirela Tudor – Cleaner

Faversham Umbrella

Trustees' Annual Report

Year ended 31 March 2025

Structure, Governance and Management

Faversham Umbrella is a Charitable Incorporated Organisation (CIO).

The Board of Trustees consists of an effective mix of members with experience of relevance to the overall needs of the Charity. The day-to-day management of the Charity is delegated to the management team. External advice is sought from various agencies to ensure up to date methodologies are employed.

The Chair of Trustees reviews the board every year with the aim of identifying training needs and the board's general effectiveness.

Risk Management

During the year the Trustees have reviewed all major risks which the Charity could suffer and confirm all necessary action has been taken to mitigate.

Mission Statement

Faversham Umbrella is a community organisation that supports and enhances the mental health and emotional wellbeing of all vulnerable people in Faversham and the wider area. We aim to provide support for all in need in a safe and non-judgmental environment. We provide education, recreation, companionship, and support, increasing independence, self-esteem and confidence.

Public benefit

The Trustees have had due regard to the Commission's guidance on public benefit, known as 'the public benefit statement' as shown by the activities of the charity throughout the year.

Overview of Key Activities and Outcomes

Faversham Umbrella has continued to thrive and grow over this financial year 2024-2025. Significantly enhancing our operational efficiency and allowing us to strengthen the services we provide to the local community.

Café

- Provides a warm, safe, non-judgmental environment.
- Offers reasonably priced food,
 - Pay-It-Forward scheme (over £500 worth)
 - Free food parcels for those in desperate need (equating to £284 worth)

Faversham Umbrella

Trustees' Annual Report

Year ended 31 March 2025

- Free soup once a week through winter months (supported by Faversham Foodbank, Totally 112 Free Soups)



- Free kids lunch boxes through the school holidays (A total of 297 provided)



- Partnership with Faversham Foodbank where we distribute food bank vouchers.
- Free volunteer drinks = £3637.20
- 10% Discount for volunteers = £178.72
- Our income has increased since previous financial year with the 2023 kitchen refurbishment having a huge impact on this.
- We have achieved a **5-star Food Hygiene rating** for the first time. A major achievement for our volunteers and staff.
- Over 65% of our attendees visit the Café.


Appendix 1: Case Study – Regular Visitor.

Free Activities – For everyone

- All activities are free and open to everyone to join us.
- Maintained by our dedicated volunteers.
- Aim to develop skills, reduce isolation, and enable signposting to further support.
- Diverse and inclusive schedule continues to attract a broad range of our community.

Appendix 2: Activity Feedback

Example of an activity timetable.

<div><div>FAVERSHAM umbrella</div><div>Telephone: 01795 229143 Email: info@favershamumbrella.org</div></div> <div>ADULT SUMMER TIMETABLE 3rd June - 19th July 2024</div> <div>Activities are free - but a suggested minimum donation of £1.00 a session helps us cover costs Please enrol onto activities with reception - book early to avoid disappointment!</div> <table><tr><th>Tuesday</th><th>Wednesday</th><th>Thursday</th><th>Friday</th></tr><tr><td>Knit and Natter 10:30 - 12:00 Cafe</td><td>Art Class 2* 11:00 - 12:30 Art Rm</td><td>Sewing ** 13:00 - 15:00 Computer Rm</td><td>Club Digital 10:00 - 11:15 Computer Rm</td></tr><tr><td>Table Tennis 1* 10:00 - 11:15 Loft</td><td>Woodwork 1* 13:00 - 15:00 Workshop</td><td>Bingo 13:30 - 14.30 Cafe</td><td>Chess/Scrabble 10:30 - 12:30 Café</td></tr><tr><td>Table Tennis 2* 11:15 - 12:15 Loft</td><td>French Conversation 13:30 - 14:30 Art Rm</td><td></td><td>Singing 11:30 - 12:30 Computer Rm</td></tr><tr><td>Art Class1* 11:00 - 12:30 Art Rm</td><td>Creative Colouring 13:30 - 15:00 Café</td><td></td><td>Meditation* 13:30-14:30 Computer Rm 14th & 28th June 2024 12th July 2024</td></tr><tr><td>Fighting Fitness 13:00 - 14:00 Loft</td><td></td><td></td><td></td></tr></table> <div><div>* These popular sessions are duplicated in response to demand Board/Card Games are always available to play in the Café at anytime. ** Activities can be subject to change. For the latest timetable info please see social media</div><div>Registered Charity No. 1180736</div></div>				Tuesday	Wednesday	Thursday	Friday	Knit and Natter 10:30 - 12:00 Cafe	Art Class 2* 11:00 - 12:30 Art Rm	Sewing ** 13:00 - 15:00 Computer Rm	Club Digital 10:00 - 11:15 Computer Rm	Table Tennis 1* 10:00 - 11:15 Loft	Woodwork 1* 13:00 - 15:00 Workshop	Bingo 13:30 - 14.30 Cafe	Chess/Scrabble 10:30 - 12:30 Café	Table Tennis 2* 11:15 - 12:15 Loft	French Conversation 13:30 - 14:30 Art Rm		Singing 11:30 - 12:30 Computer Rm	Art Class1* 11:00 - 12:30 Art Rm	Creative Colouring 13:30 - 15:00 Café		Meditation* 13:30-14:30 Computer Rm 14th & 28th June 2024 12th July 2024	Fighting Fitness 13:00 - 14:00 Loft			
Tuesday	Wednesday	Thursday	Friday																								
Knit and Natter 10:30 - 12:00 Cafe	Art Class 2* 11:00 - 12:30 Art Rm	Sewing ** 13:00 - 15:00 Computer Rm	Club Digital 10:00 - 11:15 Computer Rm																								
Table Tennis 1* 10:00 - 11:15 Loft	Woodwork 1* 13:00 - 15:00 Workshop	Bingo 13:30 - 14.30 Cafe	Chess/Scrabble 10:30 - 12:30 Café																								
Table Tennis 2* 11:15 - 12:15 Loft	French Conversation 13:30 - 14:30 Art Rm		Singing 11:30 - 12:30 Computer Rm																								
Art Class1* 11:00 - 12:30 Art Rm	Creative Colouring 13:30 - 15:00 Café		Meditation* 13:30-14:30 Computer Rm 14th & 28th June 2024 12th July 2024																								
Fighting Fitness 13:00 - 14:00 Loft																											

Training

- Expanded training program for 2024–2025, targeting those aged 19+.
 - 20 courses
 - 120 attendees
- Offers upskilling, such as Emergency First Aid at Work, which helps other charities reduce their own training costs.

“
Umbrella centre is a fully inclusive & accepting space.
The course leader is a perfect person to teach here and he is fully inclusive and accepting of all people and any barriers they have learning 1st Aid. I would recommend him and this centre 100%.
”



Menu of Free Courses at Faversham Umbrella 2024-2025
If you are looking to learn new skills, broaden your awareness, progress in your career, or get a new job, please see what we can offer.
Keep up to date on our social media for future dates.

Courses	This course is designed to:	Date/Time
Food Safety -L2 HACCP certificated <i>Photo ID must be shown at the start of this course</i>	This is an essential qualification for anyone looking to work for volunteers in food preparation in a cafe, restaurant or organisation. It is the legal minimum requirement in order to handle food in the workplace. The course covers food safety hazards, all aspects of temperature control, food handling and storage.	Full Day 1 st Sept 9am-4.30pm TBC Feb 2025 TBC July 2025 Cafe
Food Allergen Awareness and Control in Catering -L2 HACCP certificated <i>Photo ID required</i>	This qualification is designed to provide knowledge and understanding of food allergens and foods that commonly cause intolerances, the importance of effectively communicating information regarding allergenic ingredients to customers, and how staff can minimise the risk of cross contamination.	5 Hours 20 th Nov 9.30am-3pm TBC Mar 2025 Cafe
Emergency First Aid at Work This course is certificated by Qaisafe L3. <i>Photo ID required</i>	This one-day Emergency First Aid at Work (EFAW) course is recommended for those wishing to become nominated emergency first aiders in workplaces. It is a classroom-based course with practical assessments and a short, multiple-choice question paper at the end. Emergency First Aid at Work certificate will be issued upon successful completion, which is valid for 3 years.	Full Day 2 nd October 9am-5pm TBC Feb 2025 TBC July 2025 Hall
Health and Safety -L2 HACCP certificated. <i>Photo ID required</i>	Ensure that all learners are aware of their own safety and the safety of others in any workplace. Even though employers are responsible for providing safe and healthy workplace conditions as well as the right systems and methods for safe activities employees also have a vital part to play.	Full Day TBC Jan 2025 Cafe

Faversham Umbrella

Trustees' Annual Report

Year ended 31 March 2025

Building Rental/Collaborations

We collaborate with several third-party organisations to offer specialised services out of our building to offer a wider variety or direct support to our community:

- **Forward Trust** – Drug and alcohol support.



- **Red Zebra** – Social prescribing and community support.



- **KCC Social Care Community Team** – Care support and advice



- **One You** – NHS driven Health checks and lifestyle advice.



- **We Are With You** – Counselling 1-to-1 client support.



- **Faversham Swimming Club** – Land Training



- **The Arden Theatre** - rehearsal space



All of the above generates sustainable income while broadening community support offerings and developing stronger partnerships.

Appendix 3: Case Study – Red Zebra.

Strategic Partnerships



We have partnered with Meadowfield (SEN) School for life skills training in a professional setting.

- Students use the building on Mondays (closed to the public).
- Grant Funding secured until summer 2025.
- 12 students attend the place setting.
- Students have experienced the following.
 - Tour of Faversham Umbrella and surrounding area for familiarisation

Faversham Umbrella

Trustees' Annual Report

Year ended 31 March 2025

- Utilising public transport and gaining a better understanding of reading bus timetables. Growing confidence of using public transport
- Visiting the local supermarket to purchase ingredients
- Becoming familiar with a working environment and fully functional commercial kitchen
- Basic kitchen safety and hygiene, introduction to utensils and appliances.
- Making basic snacks/sandwiches and drinks
- Learning about money, handling money, and making change
- Increasing customer communication
- Taking customer orders, menu planning, seating arrangement.
- Designing and making invitations and menus
- Managing and running a 'Tuck Shop'
- Events taken place.
 - 11th November - students served Faversham Umbrella volunteers and staff cake and drinks.
 - 18th November - Students invited their parents/carers and Executive Principal
 - 25th November - Students served People and Skills Funding Partners
- Supports EHCH learning alongside Schools and colleges framework for career guidance.
 - The benchmarks are based on the best international practices and are part of the Government's Careers Strategy.



umbrella

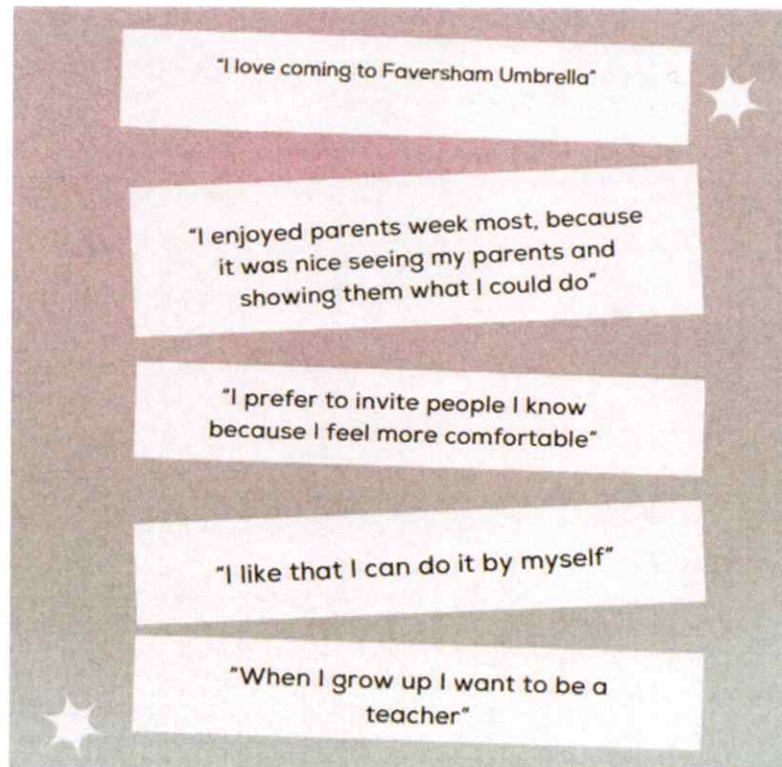
Alignment with Gatsby Benchmarks	
The Umbrella center programme links with the Gatsby Benchmarks - a framework that helps ensure high-quality career guidance in schools	
Below is a table that outlines how learning café skills meets several benchmarks	
Gatsby Benchmark	Café Experience Alignment
1 A stable careers programme	Regular café sessions are part of a structured curriculum designed to build career skills over time
2 Learning from career and labour market information	Students are exposed to real-world employment opportunities in the catering industry and learn about different career paths
3 Addressing the needs of each student	The programme is tailored to meet the individual needs of students based on their EHCPs, providing personalised support and progress tracking
4 Linking curriculum learning to careers	Practical, hands-on experiences in the café reinforce academic learning, particularly in math (handling money) and communication skills (customer service)
5 Encounters with employers and employees	Students interact with café staff and local business professionals, providing them with networking opportunities and an understanding of different roles in hospitality
6 Experiences of workplaces	The café offers a realistic work environment where students practice essential work skills, preparing them for future employment opportunities
7 Encounters with further and higher education	Students learn about the pathways available in hospitality and catering, including vocational training and local college programs
8 Personal guidance	Tutors and café managers offer individualised feedback, career guidance, and advice based on each student's progress, helping them plan their next steps post-education

Faversham Umbrella

Trustees' Annual Report

Year ended 31 March 2025

- Students have loved the process and thrived in their new learning environment.



Behind the Scenes

An incredible amount of work has been undertaken behind the scenes to streamline our operations and improve Health & Safety systems. We have;

- Upgraded management strategies and administrative processes, which has been essential for sustaining emotional well-being in a high-needs environment.
- Work experience and Work Placements
 - Secondary school work experience support for a week period
 - Canterbury College - supporting students on EHCP's over a longer period of months, 1 day a week.
 - Canterbury Christ Church University Supporting Occupational Therapy students over a period of months full time.
 - We featured on Escape to the Country aired on BBC One on Monday 10th February 2025 at 3pm. Series 25 Episode 31 – Kent.

Community Engagement and Partnerships

Faversham Umbrella founded and chaired the **Faversham Community Networking Group (FCNG)**, promoting inter-agency collaboration, and play a key role in the **Swale Voluntary Alliance**, leading a 9-organisation consortium.

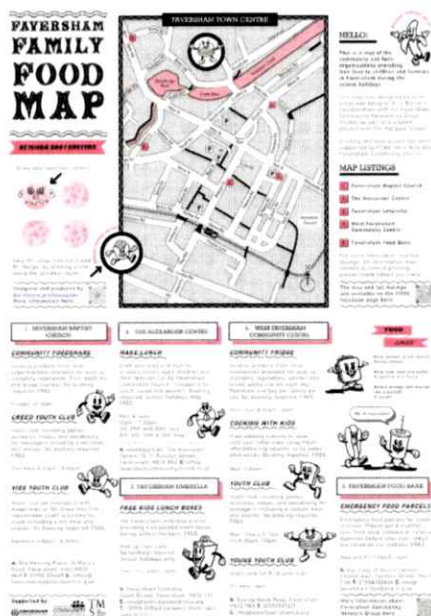


Faversham Community Networking highlights are;

- As of 31st October 2024, FCNG had 100 contacts, and 67 organisations involved and communicating
- Monthly meetings held
- Group events
 - Swale Borough Council Roadshow
 - Chatty Bench
- Group Projects
 - Cost of Living Funding to support organisations who run 'warm spaces'
 - Family Food map - Student project listing all the free food available in Faversham through school holidays
 - Volunteer badges - Faversham Town Council funding to provide all volunteers across Faversham with a volunteer Thank you badge
 - Z-fold leaflet – group project to build and supply a z-fold leaflet out to local employees and businesses displaying the offer of support available



Appendix 4: End of year report



Faversham Umbrella

Trustees' Annual Report

Year ended 31 March 2025

Our Impact

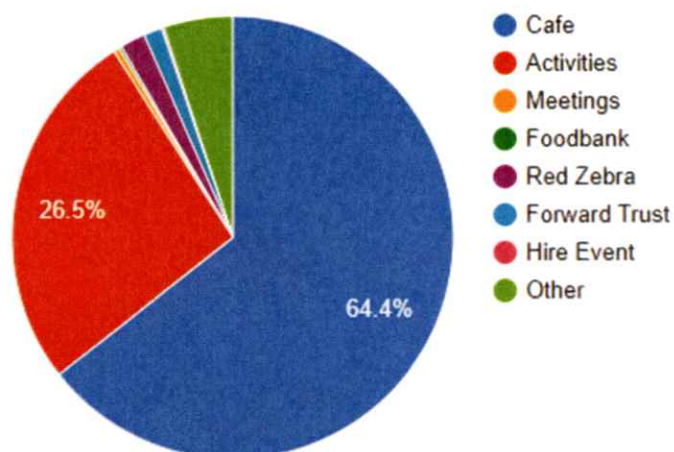
Our digital visitor tracking system provides accurate insights into service usage and the quantitative number of individuals we connect with.

Visitor and Provider Engagement

Service	Number of uses over period
Cafe	4052
Activities	1666
Service User Meetings	26
Foodbank	14
Red Zebra	116
Forward Trust	85
Room Hire Event	11
Other	318
Total =	6288

- We have connected with over 6000 individuals in a 12 month period
- We have over 4000 individuals we know by name
- 64% of our visitors come for our Café
- 27% of our visitors join our activities

Engagement Composition: 01-04-2024 to 31-03-2025



Faversham Umbrella

Trustees' Annual Report

Year ended 31 March 2025

Additional insights have been gathered from case studies contributed by visitors, volunteers, and our partner organisations, as seen through this report and appendix's

Appendix 5: 2024-2025 figures of visitors

Learning and Development

We ensure we continually utilise our connections to gain feedback and suggestions for further development. We do this in several different ways;

- Occupational Therapists Placements – Learnings sought from their perspective and introduction to new approaches.
- Volunteer Voice and Feedback

Volunteer involvement is central to our success. In January 2024, we conducted a feedback session that shaped our direction for the year. We continue to maintain this and use this as a basis for development and need. We continued this in January 2025 and gathered an overview of how we help others and support our local community. The outcome is as the blow diagram. This is an excellent snapshot from our volunteers of the variety of work we carry out.



Faversham Umbrella

Trustees' Annual Report

Year ended 31 March 2025

Challenges

Our largest challenge remains our **Grade II listed building**:

- Inaccessible to those with mobility issues (no lift; 4 floors). Restricting usage of certain parts of the building.
- Maintenance and upkeep

As a result of this we have initiated a **5-year strategic plan** to investigate improving accessibility and modernising facilities.

Evolving with Purpose/ Our 2025 Goals

Faversham Umbrella is committed to growth, adaptability, and collaboration. In 2024, Trustees and management established a long-term strategy plan focused on:

- Increase sustainability through increased café and rental income.
- Maintain free activities for all, to engage with the local community and try and reach those most vulnerable.
- Maintain reasonable priced food through the current avenues, whilst looking at new opportunities and support through grant funding.
- Greater networking across sectors, strengthening partnerships and community networks. Through empowering the FCNG and SVA collaborations and supporting other local not-for-profit organisations This has brought Faversham Umbrella to the forefront in wider circles including the Integrated Care Partnership, Swale Borough Council and other statutory groups. Throughout the year we will seek to build on these relationships to ensure that we can offer the best support to our visitors.
- Partnership and collaboration are key to our operation, and we continue to encourage third party organisations and groups to use our building as a venue to meet clients.
- Facility improvements - Complete feasibility assessment and implementation of building upgrades.
- Continue upskilling programs - increase volunteer capacity and our work with placement students. Offering life skills and commercial premises experience.
- Training opportunities for those less fortunate due to lack of education and learning challenges to join and enhance their employability. Whilst supporting other micro community groups in offering free training for their volunteers.

Faversham Umbrella

Trustees' Annual Report

Year ended 31 March 2025

- Continued reflection and feedback integration.

We aim not only to enhance our own services but to uplift and support the broader community ecosystem throughout the local area.

Volunteers

Everything we do would not be possible without our dedicated team of amazing volunteers.

- We have a team of over 25 volunteers.
- Volunteers represent a wide spectrum of needs and backgrounds.
- Create a welcoming, empathetic environment through shared lived experience.
- Continuous development through training and feedback loops.
- Our volunteers are significant across the whole running of the charity including;
 - Support and delivering our activities
 - Operating the kitchen
 - Befriending
 - Admin
 - Receptionist
 - Social Media and Website updates

Appendix 6: Case Study – Volunteer

THANK YOU

Television BBC1 Appearance

Faversham Umbrella was honoured to appear on Escape to the Country being interviewed with a couple who were looking at purchasing a house in the local area. Escape to the Country Series 25 Episode 31 – KENT. What an achievement!

Thank you to our Funders and Supporters

Faversham Umbrella is not statutorily funded and relies on fundraising, grant funding and local financial support to open its doors. We would like to say thank you to the following groups/organisations and individuals for making this happen;

Fundraising

- Shipwright Arms - Have held Quiz nights with all proceeds going to Faversham Umbrella – Thank you
- Trees for Life – attended Free training (Emergency first aid at Work) and donated to show their appreciation - Thank you

Faversham Umbrella

Trustees' Annual Report

Year ended 31 March 2025

- Red Zebra – Supported Open Gardens and donated proceeds from refreshments – Thank you
- Sheldwich Church Group – Funds raised from their group donated to Faversham Umbrella – Thank you
- Volunteer – Held a music fundraiser with friends and family – Thank you
- Cosgrove – Local eatery donates a percentage of every special they sell each month and held a raffle – Thank you
- Local Scouts Group – Carried out a bag packing day for donations at our local Tesco store – Thank you
- Faversham Mayors Charity of the Year – We were one of the Faversham Town Councils designated Chairty of the year – Thank you
- Boughton's Golf Club – We were one of the designated Chairty of the year – Thank you
- Furlongs – Donations from regular Quiz nights – Thank you
- Faversham Mission Brass Band – Held one of their musical evenings in aid of Faversham Umbrella – Thank you
- Queen Eliabeth School – Donations from their Dance show - Thank you
- Just Giving Page – Raises some small donations monthly – Thank you
- Building Donations – We encourage our visitors and activity attendees to donate where possible – Thank you

Local Support

- We have several regular donors who support Faversham Umbrella monthly through direct debits into our bank account and topping up our Pay-It-Forward scheme. They would like to remain anonymous, but we are eternally grateful for their ongoing support.
- Cedar Bookkeeping – Managing our Payroll and Pensions for free as their 'Giving back' support to the local community – Thank you

Grant Funding

- Swale Borough Council – Support from the People and Skills Grant to fund Meadowfield School partnership, Free training programme for all and our Club Digital Activity. Second grant to support upgrading of our premises to include upgraded security system and new furniture – Thank you
 - Faversham Town Council – Support with upgrading our Café furniture, supporting our utility bills and Free school meals – Thank you
 - National Lottery – Year 3 of 5 year Grant to support for staff overheads – Thank you
 - Phillip Foundation – Support for overheads - Thank you
-

Faversham Umbrella

Trustees' Annual Report

Year ended 31 March 2025

- Kent Community Foundation – Overhead support – Thank you
- Benstead Charities – Staffing costs – Thank you
- Co-op Stores – One of the local stores dedicated charities - Thank you
- Neighbourly – Gallagher Community Fund supporting overheads – Thank you
- Members Grant – Local Councillors grant to support overheads – Thank you

Thank you to all our funders, volunteers, partner organisations, and community members who make Faversham Umbrella what it is—a safe, welcoming, and empowering space for everyone.

Reserves Policy

The purpose of the Reserves are firstly to operate as a working balance to help manage the impact of uneven cash flows and secondly, to provide a contingency to cushion the impact of emerging or unforeseen events or genuine emergencies. In general, a robust level of reserve should be maintained and take account of operational and financial issues facing Faversham Umbrella. A well-run charity with a prudent approach to setting its budget will each year consider its' reserves. In assessing the level of Faversham Umbrella reserves, account has been taken of the risks facing the Charity, in terms of any known significant expenditure requirements and contingency for any unforeseen expenditure requirements.

A period of 9 months reserves has been agreed with a preference for 12 months as the Charity grows.

Investment Policy

This policy will be re-considered by the trustees as the funds grow. At this point in time, we are not in a position to invest.

Financial Review

The accounts are prepared on an accrual basis. The statement of accounts and financial activities are to be found on pages 18 to 27. The surplus for the year was £12,621 (2024 £8,398) of which £(9,979) (2024 £3,976) is restricted funds. The amounts carried forward are £356,504 (2024 £366,483) on restricted funds and £79,775 (2024 £57,175) unrestricted.



L Gransden
Chair of Trustees 2025

Faversham Umbrella

Independent Examiner's Report

Year ended 31 March 2025

Independent Examiner's Report to the Trustees of Faversham Umbrella

I report to the trustees on my examination of the accounts of the above charity for the year ended 31 March 2025 which are set out on pages 18 to 27.

Responsibilities and basis of report

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in any material respect:

1. the accounting records were not kept in accordance with section 130 of the Charities Act; or
2. the accounts did not accord with the accounting records; or
3. the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a "true and Fair" view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed



John Mulford
Institute of Chartered Accountants of Scotland
81 Ashford Road
Faversham
ME13 8XW

Date 22/10/2025

Faversham Umbrella

Statement of Financial Activities (including income and expenditure account)

Year ended 31 March 2025

		Unrestricted funds	2025 Restricted funds	Total funds	2024
	Note	£	£	£	£
Income					
Grants and donations	4	15,579	53,452	69,031	119,857
Fund raising		3,045	-	3,045	3,514
Investment income	5	1,197	-	1,197	1,233
Other income	6	<u>51,900</u>	<u>600</u>	<u>52,500</u>	<u>27,362</u>
Total income		<u>71,721</u>	<u>54,052</u>	<u>125,773</u>	<u>151,966</u>
Expenditure					
Expenditure on raising funds:					
Fund raising		137	-	137	193
Expenditure on charitable activities	7	<u>48,984</u>	<u>64,031</u>	<u>113,015</u>	<u>143,375</u>
Total expenditure		<u>49,121</u>	<u>64,031</u>	<u>113,152</u>	<u>143,568</u>
Net (expenditure)/income and net movement in funds		22,600	(9,979)	12,621	8,398
Transfer between funds		-	-	-	-
Total funds brought forward		<u>57,175</u>	<u>366,483</u>	<u>423,658</u>	<u>415,260</u>
Total funds carried forward		<u>79,775</u>	<u>356,504</u>	<u>436,279</u>	<u>423,658</u>

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

The notes on pages 20 to 27 form part of these financial statements.

Faversham Umbrella

Statement of Financial Position

Year ended 31 March 2025

		2025	2024
		£	£
Fixed assets			
Tangible fixed assets	11	350,000	350,000
Current assets			
Debtors	12	795	-
Cash at bank and in hand		96,324	88,342
		<u>97,119</u>	<u>88,342</u>
Creditors: amounts falling due within one year		10,840	14,684
Net current assets		<u>86,279</u>	<u>73,658</u>
Total assets less current liabilities		<u>436,279</u>	<u>423,658</u>
Funds of the charity			
Restricted funds		356,504	366,483
Unrestricted funds		79,775	57,175
Total charity funds	13	<u>436,279</u>	<u>423,658</u>

The financial statements were approved and authorised for issue by the Board of Trustees on and signed on its behalf by



.....
L Gransden – Chair of Trustees

Date 18/10/ 2025

The notes on pages 20 to 27 form part of these financial statements.

Faversham Umbrella

Notes to the Financial Statements

Year ended 31 March 2025

1. General information

The charity is a charitable incorporated organisation registered in England and Wales. The address of the registered office is 17 Tanners Street, Faversham, ME13 7JP.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011. The charity constitutes a public benefit entity.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities and investment properties measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity and rounded to the nearest £.

Disclosure exemptions

The entity satisfies the criteria of being a qualifying entity as defined in FRS 102. As such, advantage has been taken of the exemption of including a cash flow statement.

Going concern

There are no material uncertainties about the charity's ability to continue.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees to further any of the charity's purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular future project or commitment.

Restricted funds are subjected to restrictions on their expenditure declared by the donor or through the terms of an appeal and fall into one of two sub-classes: restricted income funds or endowment funds.

Faversham Umbrella

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- ☐ income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable, and its amount can be measured reliably.
- ☐ legacy income is recognised when receipt is probable, and entitlement is established.
- ☐ income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- ☐ income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- ☐ expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- ☐ expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- ☐ other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible assets

Tangible assets are initially recorded at cost and subsequently stated at cost less any accumulated depreciation and impairment losses. Any tangible assets carried at revalued amounts are recorded at the fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Faversham Umbrella

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

3. Accounting policies *(continued)*

Tangible assets *(continued)*

An increase in the carrying amount of an asset as a result of a revaluation, is recognised in other recognised gains and losses, unless it reverses a charge for impairment that has previously been recognised as expenditure within the statement of financial activities. A decrease in the carrying amount of an asset as a result of revaluation, is recognised in other recognised gains and losses, except to which it offsets any previous revaluation gain, in which case the loss is shown within other recognised gains and losses on the statement of financial activities.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Freehold property	- 0% straight line
Equipment	- 100% straight line

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

For the purposes of impairment testing, when it is not possible to estimate the recoverable amount of an individual asset, an estimate is made of the recoverable amount of the cash-generating unit to which the asset belongs. The cash-generating unit is the smallest identifiable group of assets that includes the asset and generates cash inflows that largely independent of the cash inflows from other assets or groups of assets.

For impairment testing of goodwill, the goodwill acquired in a business combination is, from the acquisition date, allocated to each of the cash-generating units that are expected to benefit from the synergies of the combination, irrespective of whether other assets or liabilities of the charity are assigned to those units.

Debtors and prepayments

Trade and other debtors are recognised at the settlement amount due after any trade discounts. Prepayments are valued at the amount prepaid net of any discounts.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount to settle the obligation can be measured or estimated reliably.

Faversham Umbrella

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

4. Grants and donations

	Unrestricted Funds	Restricted funds	Total Funds 2025	2024
	£	£	£	£
Kent Community Foundation	-	5,000	5,000	3,000
Faversham Town Council	-	6,700	6,700	7,508
Swale Council	-	6,044	6,044	7,400
Swale Council - Meadowfields	-	10,128	10,128	-
Swale Council – Training	-	8,580	8,580	-
Philip PCP Foundation	-	5,000	5,000	-
Bensted Charities	-	1,000	1,000	437
FCC Communities	-	-	-	45,441
COL Lottery	-	-	-	34,963
Lottery Community Fund	-	11,000	11,000	14,937
Rotary Faversham	-	-	-	500
Tesco groundwork	-	-	-	375
Gunpowder WI	-	-	-	225
Coop	1,279	-	1,279	827
Gallagher Neighbourly Fund	1,000	-	1,000	-
Council members grant	350	-	350	-
Donations	12,950	-	12,950	4,244
	<u>15,579</u>	<u>53,452</u>	<u>69,031</u>	<u>119,857</u>

5. Investment income

	Unrestricted Funds	Total Funds 2025	2024
	£	£	£
Bank interest	<u>1,197</u>	<u>1,197</u>	<u>1,233</u>

6. Other income

	Unrestricted Funds	Total Funds 2025	2024
	£	£	£
Room hire	22,397	22,397	11,392
Cafe	19,284	19,284	12,538
Miscellaneous	10,819	10,819	3,432
	<u>52,500</u>	<u>52,500</u>	<u>27,362</u>

Faversham Umbrella

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

7. Total Resources Expended

	Basis of Allocation	Charitable Activities	Governance	2025 Total	2024
Direct costs					
Staff costs	Direct	57,225	-	57,225	54,527
Insurance	Direct	3,661	-	3,661	2,776
Utilities		5,018	-	5,018	4,683
Building maintenance	Direct	6,732	-	6,732	59,921
Meadowfields costs	Direct	9,054	-	9,054	-
Training	Direct	6,772	-	6,772	-
Cafe	Direct	8,721	-	8,721	4,265
Support costs allocated					
Comms, stationery & travel	Usage	2,172	-	2,172	1,561
Other costs	Trans	7,946	-	7,946	11,323
Professional fees	Usage	2,750	-	2,750	-
HR services	Usage	2,964	-	2,964	4,512
Depreciation	Usage	-	-	-	-
Total resources expended		113,015	-	113,015	143,568

8. Net (expenditure)/income

Net (expenditure)/income is stated after charging/(crediting):

	2025	2024
	£	£
Depreciation of tangible fixed assets	-	-

Faversham Umbrella

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

9. Staff costs

The total staff costs and employee benefits for the reporting year are analysed as follows:

	2025	2024
Wages and salaries	53,075	50,348
Social security costs	3,359	3,144
Pension costs	791	1,035
	<u>57,225</u>	<u>54,527</u>

The average head count of employees during the year was 3. The average number of full-time equivalent employees during the year is analysed as follows:

	2025 No.	2024 No.
Centre staff	2	2
	<u>2</u>	<u>2</u>

No employee received employee benefits of more than £60,000 (2024 nil) during the Year.

Key Management Personnel

Key management personnel include all persons that have authority and responsibility for planning, directing and controlling the activities of the charity. The total compensation paid to key management personnel for services provided to the charity was £nil .

10. Trustee remuneration and expenses

No trustees received any remuneration during the year (2024 nil). No expenses were reimbursed to trustees during the year (2024 nil).

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity during the year or previous period.

Faversham Umbrella

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

11. Tangible fixed assets

	Freehold property £	Plant and machinery £	Total £
Cost			
Brought forward	350,000	2,711	352,711
Additions	-	-	-
At 31 March 2025	<u>350,000</u>	<u>2,711</u>	<u>352,711</u>
Depreciation			
Brought forward	-	2,711	2,711
Charge for year	-	-	-
At 31 March 2025	<u>-</u>	<u>2,711</u>	<u>2,711</u>
Net written down value			
At 31 March 2025	<u>350,000</u>	<u>-</u>	<u>350,000</u>
Net written down value			
At 31 March 2024	<u>350,000</u>	<u>-</u>	<u>350,000</u>

12. Debtors

	2025	2024
	£	£
Other debtors	795	-
	<u>795</u>	<u>-</u>

13 Analysis of charitable funds

Unrestricted funds		
General funds	2025	2024
At 1.4.24	57,175	53,183
Income	71,721	41,078
Expenditure	(49,121)	(36,656)
Transfer between funds	-	(430)
	<u>79,775</u>	<u>57,175</u>

Faversham Umbrella

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

13. Analysis of charitable funds *(continued)*

Restricted funds

	At 1.4.24	Income	Expendi ture	Tran sfer	At 31.3.25
	£		£	£	£
Building	350,000	-	-	-	350,000
Kent Community Foundation	3,497	5,000	(8,497)	-	-
Faversham town council	-	6,700	(5,712)	-	988
Queenborough Fisheries Trust	2,804		(2,804)	-	-
Philips PCP Foundation	-	5,000	(5,000)	-	-
Bensted Charities	-	1,000	(1,000)	-	-
Lottery Community Fund	7,469	11,000	(18,469)	-	-
Swale Council	2,713	6,044	(4,755)	-	4,002
Swale Council -Meadowfields	-	10,128	(9,796)	-	332
Swale Council – Training	-	8,580	(7,998)	-	582
Faversham Networking group	-	600	-	-	600
	<u>366,483</u>	<u>54,052</u>	<u>(64,031)</u>	<u>-</u>	<u>356,504</u>

The purpose of restricted funds is as follows:

Building which shows the valuation of the property we own.
 Kent Community Foundation to fund staff and overheads
 Faversham Town council to fund Youth project
 Fisheries Trust for Food in Crisis Project
 Bensted Charities to assist with training
 Lottery Community Fund to fund staff costs
 FCC Communities to fund kitchen refurbishment
 Swale Council to fund infrastructure
 Swale Council
 Swale Council

14. Analysis of net assets between funds

	Unrestricted Funds	Restricted Funds	Total Funds 2025
	£	£	£
Current assets	90,615	6,504	97,119
Creditors less than 1 year	(10,840)	-	(10,840)
Net assets	<u>79,775</u>	<u>6,504</u>	<u>86,279</u>

15. Related Party Transactions

No related party transactions took place during the year or previous period

Faversham Umbrella

Appendices

Year ended 31 March 2025

Appendix 1: Case Study – Regular Visitor

Case study – Café User

Name: Café User	Date study 17/1/25
completed by: Sam Terry	
Background (Family history, do they have a partner/ did they have a partner? Previous jobs, anything in the past)	
I came over from Ireland when I was 15, I went into service in a large household doing laundry, sewing, childcare, cleaning and general housekeeping. I was also a carer for over 30 years.	
Current physical condition (mobility, do they require assistance/use a walking aid or did they suffer with it in the past?)	
No. I try and walk as much as possible.	
Current cognitive condition (memory deficits or did they suffer from them in the past? How you perceive and make sense of the environment around you)	
No.	
Spiritual (are they religious? Are they currently practicing?)	
I believe in God but do not follow a religion.	
Neuro- behavioral – does their mental condition affect their navigation of the building (e.g. are they able to mobilise but cannot remember where things are/ understand the signs around the building)	
I understand the signs around the building but my reading and writing are very limited.	
Psychological (do they have/ had any mental health conditions e.g. anxiety or depression?)	
I try and look at things as positively as possible. I don't worry about things I can't change, God will make things right.	
Environment	

Faversham Umbrella

Appendices

Year ended 31 March 2025

Social support (do they live alone? Do they have children that they are in contact with? Who do they see and how often?)
I live with my daughter and her partner.
Social and economic (what is their financial situation? Are they unemployed/ retired? How are they paying their bills?)
I'm retired
Cultural and values (what do they hold dear to them? E.g. independence, what do they like to do and why? Are there any routines that they like to stick with and why?)
I value my independence and my friends - they are very important to me. My routine involves coming to Umbrella every day that they are open, for me it is like my second home and I would come here every day if it was open.
Natural environment (any environment that they use the most e.g. their house, the center. Description of those environments, any hazards/ disability access/ any environmental changes that have been made for each environment. How do they get home from the center?)
I walk to the Umbrella and back most of the time, occasionally I get the bus here.
Occupation- activities and tasks that are significant to the person that they keep doing
I like walking, I watch what I eat and drink and like to take care of myself
How have their occupations changed over time? (Are they able to still do them if not why? How have they changed over time?)
No change
How can the center help in making these occupations more accessible?
N/a
Why do they come to Faversham Umbrella and why do they stay?
'Its my home and its my family'. I trust everyone here and my friends come here. I don't want to sit on my own at home all day. I would be lost without Umbrella.

How did they hear about the Faversham Umbrella?
I just walked in one day and that was that

Appendix 2: Activity Feedback

January – February 2025

Club Digital

Reasons for attending

Meet people/socialise
Learn and develop skills
To learn how to better write CVs and talk during interviews.
Learn to use Windows!
Job search and learn skills

Art

Reasons for attending

Meet people/ socialise
Improve my wellbeing
Learn & Develop skills

Liked most

Getting along with others.
Camaraderie
This is a super course with nice people.

Bingo

Reasons for attending

Meet people/socialise
Follow my hobbies
Learn & Develop skills
Win prize!
To be able to play bingo with reduced sight
To have fun & meet new people

Meditation

Reasons for attending

Meet people/ socialise
Learn & Develop skills
To learn to relax and keep calm

Fighting Fitness

Reasons for attending

Meet people/socialise
Build confidence
Improve my wellbeing
Learn & develop skills

Comments

Helps to structure my week and something to look forward to.
It give me more confidence and taking part with other people

Liked most

It's fun and a good workout in a good atmosphere
We all work as a group learning new moves all the time.
Good instruction, brilliant group
Good fun.

Woodwork

Reasons for attending

Meet people/socialise
Build confidence
Improve my wellbeing
Learn & Develop skills

Liked most

Fine joinery
Guidance and skill development
Getting out of the house.
Gives me a purpose and good for my wellbeing.

Sewing

Reasons for attending

Meet people/socialise
Follow my hobbies
Improve my wellbeing
Learn & develop skills
To pass on my skills
To learn and improve my sewing

What I like

Our leader is an expert, very patient and fun teacher.
I am learning and improving my sewing skills and finishing fun creative projects.
The sewing group gives me the opportunity to use the facilities (large cutting table) which I don't have a home and meeting like-minded people and socialise.
I learned so much from Jos and others that it has changed my sewing "career".

Liked most

The challenge of it.
The participants' friendliness and the building itself.
Meeting others who like to sew and learning useful tips and new ideas from Jos – invaluable!

Faversham Umbrella

Appendices

Year ended 31 March 2025

Table Tennis

Reasons for attending

Meeting
people/socialise
Build confidence
Improve my wellbeing
Learn & develop skills
Keeping active and fit
Good health
Improve fitness

Liked most

Friendly place
Meeting people and
improving my table
tennis skills
Physical activity and
meeting other people
Teresa (and winning)!
Sessions are fun and
enjoyable
Friendly and welcoming
Keeping mobile and
chatting
Change to meet friendly
people
Very relaxing and
competitive

Knit & Natter

Reasons for attending

Meet people/socialise
Build confidence
To help with my inner
anxiety and leave
session without
ruminating.

Liked most

The group of ladies
company and class at
ease
Social aspect
Friendly group

British Sign Language

Reasons for attending

Learn & Develop skills

What they wanted to learn

Just thought it would be
interesting
A language that will
assist my future career
I'd like to be able to
broaden my means of
communicating with
people
Basic communication
skills

Appendix 3: Case Study – Red Zebra.

Red Zebra Client Case Study - Mental health support

Client in early 60s self referred having learnt of the social prescribing service via Faversham Umbrella. Emotionally struggling with breakdown of long marriage, health concerns & resulting diminishing independence & recent bereavements – found it very difficult to talk without crying & active thoughts around suicide.

Support from local mental health practitioner & referral for NHS Talking Therapies (assessed for CBT & ultimately 16 sessions offered). Mental health crisis numbers provided. Client spoke increasingly about difficulties of traumatic childhood.

Initially looked at practical advice & information around the marriage breakdown & gently explored thoughts around coercive control from husband (client denied). Solicitor secured.

Used a local 'chatty bench' event to introduce to specialist mental health befriending service. This has proved enormously beneficial with regular, weekly calls from a student in mental health. Also explored other local community venues & client signed up for 6 week course at the local community gardens which was thoroughly enjoyed. Client described it as "a magical place where for a couple of hours you can forget everything that's bad & causing you pain". Client also attending the Umbrella most days of the week & has made some strong links/friendships with others that go. Also actively attending some of the courses provided by NHS Recovery College.

Supported client for 5 months & although case now closed, see client regularly at the Umbrella making a future self referral easy if needed. This relationship worked because of the client's willingness to engage, to push the boundaries in trying new things & to accept the support & kindness from those around. Being able to give the time to listen & consistent support was crucial in developing trust between the social prescriber & the client.

Appendix 4: End of year report



ACTIVITIES / INITIATIVES / PROGRESS REPORT

1 November 2023 – 31 October 2024

FCNG Membership (1 November 2023 – 31 October 2024)

Date	No of Contacts	No of organisations
1 November 2023	51	34
31 October 2024	100	67

Some organisations have more than one representative – enabling them to share attendance at FCNG meetings and to share information more effectively within their own organisations.

FCNG Contact List

The FCNG contact list enables organisations to build links with other local community organisations and stakeholders in Faversham and the surrounding areas.

The number of contacts within the FCNG list has increased over the last year. A significant amount of time has been spent on putting the contact list in order, checking contact details, regularly updating.

There are currently four direct health care related organisations listed on the contact list, and 10 individual contacts with NHS email addresses. FCNG will focus on improving engagement with the health service organisations over the coming months.

In the summer, we began the process of exploring options and gaining permissions from FCNG members to share contact email addresses between themselves. It has taken longer than expected to get organisations to respond and continues to be a 'work in progress'.

FCNG Meetings

FCNG meets once a month and attendance is good. An agenda is produced in advance and all meetings are minuted. All organisations and individuals on the FCNG contact list receive a copy of the minutes. Any member of FCNG is welcome to suggest agenda items in

Faversham Umbrella

Appendices

Year ended 31 March 2025

advance or to raise matters under 'Any Other Business'. In January 2024 a new, regular agenda item was added to the monthly meetings. FCNG 'Information Share' enables organisations to give a brief presentation to highlight their services and facilities, and to share what they do with other members of the group. This has proved a popular agenda item and has resulted in a number of organisations building new contacts/relationships. Organisations are increasingly co-operating and sharing information with each other for local projects.

Winter Cost of Living Awareness Project (December 2023 – March 2024)

Faversham Town Council (FTC) awarded £1,500 grant funding to FCNG in December 2023.

£1,000 was allocated to local organisations to support delivery of free food/meals to vulnerable members of the local community during the festive period. The remaining £500 was used to support local organisations providing warm spaces - to assist those organisations with rising costs in heating their buildings. Warm spaces offer people, struggling with food bills and loneliness, places to meet, have a warm drink and a chat.

FTC supported FCNG by producing and covering the cost of posters and flyers to promote the project. Social media was also used by FCNG organisations to promote the project.

The Winter Cost of Living Awareness Project funding was hugely beneficial to the local organisation recipients who work with the most vulnerable members of the local community. It provided additional opportunities for organisations to identify and explore further means of support for vulnerable people.

Z-Fold Leaflet

The z-fold leaflet was developed to enable people to have information on FCNG support services and advice available within the local community, within one leaflet. 25 organisations participated and provided information. The leaflet/wallet card was very well received by the local community, community & voluntary organisations, local health services and businesses. In summer 2024, the Loneliness & Isolation Sub-Group undertook an exercise to personally deliver leaflets to local businesses. This proved very successful and enabled FCNG to make useful connections and engage with local businesses. FTC was very supportive of the project – agreeing to assist with designing the leaflet and covering all the costs of production. The proposal is to update and reprint the leaflet and FCNG is currently exploring sources of funding to be able to do this.

New FCNG Logo

In April/May 2024 a new FCNG logo was agreed. The old logo was very similar to the KCC Helping Hands logo and the change was agreed to avoid any confusion moving forward. The launch of the new logo coincided with the launch of the FCNG z-fold leaflet, to gain as much awareness as possible. Branded items featuring the new logo (eg: pop-up banner, events tablecloth, notepads etc) have been purchased to increase recognition for FCNG.

Faversham Umbrella

Appendices

Year ended 31 March 2025

Volunteer Badges

A specific 2024 Faversham volunteer badge was awarded to local volunteers to recognise and acknowledge the value of their volunteering. Members of FCNG were asked how many volunteers they worked with and this identified around 630 volunteers within the group. FCNG is aware that there are probably more people carrying out voluntary activities in Faversham, but acknowledge that 630 within the FCNG organisations is impressive. FTC supported the project – agreeing to cover the cost of the badges, and The Mayor of Faversham awarded the badges to many of the local organisations personally, resulting in positive promotion for FCNG and increasing local community awareness of FCNG support/advice services.

Promotion (ongoing)

Promotional articles have appeared in local publications (FTC News, 'Open Faversham', Social Media etc). FCNG featured in the summer 'Open Faversham' brochure (distributed to all residents within Faversham). FCNG was given a small strap line on the front page of the brochure. It was offered to FCNG free of charge due to the publisher's view of the "great work" being completed by the group.

Group Events (ongoing)

One Swale Roadshows – FCNG Co-ordinator is working with Swale Borough Council (SBC) and Swale CVS to deliver a series of roadshows in Faversham, offering the local community opportunities to access advice and support in a 'one-stop-shop' environment. Five roadshows were delivered in Faversham in 2024:

- 16 January 2024
- 13 February 2024
- 26 March 2024
- 25 June 2024
- 22 October 2024

Take up by the local community to the Faversham Roadshows was slow to start, but attendance figures steadily improved through the year. Different venues were tested as were different approaches to the events. FCNG manned a collaborative stand at the October roadshow outside of the venue (within the market footprint). This enabled FCNG to engage with the public, using the same approach as for the Chatty Bench events, and to signpost people into the roadshow for further support and advice.

SBC is currently considering future One Swale Roadshow events across the borough beyond March 2025.

Chatty Bench Days – Chatty Bench events were organised by FCNG to coincide with Mental Health Awareness Week (May 2024) and Loneliness Awareness Week (June 2024). The FCNG Loneliness & Isolation Sub-Group has taken the lead for delivery of chatty bench events in Loneliness Awareness Week. FCNG will continue to deliver chatty bench events in Mental Health Awareness Week.

Faversham Umbrella

Appendices

Year ended 31 March 2025

Family Food Map

FCNG supported and assisted a student project to produce a 'Family Food Map' detailing free food and food-related activities in Faversham during the school summer holidays 2024. The Family Food Map had a positive effect (eg: Faversham Umbrella gave out over 200 lunchboxes during the summer). Moving forward, Faversham Umbrella is working with the founder of the Food Map to enable FCNG to update and maintain it as an ongoing project moving forward..

Resources Portfolio

FCNG is developing a Resources Portfolio – to create a 'bank' of what resources FCNG organisations need, and what skills and experience already exists within the group. A number of potential 'matches' between organisations has been identified and work is currently underway to clarify what, how and when support can be given. The next step will be to link up those organisations needing support with those able to provide support over the coming months.

Faversham Town Council (FTC) Website - Community Organisations Page

FCNG members are regularly encouraged to add their organisations to this page, which is hosted by FTC. There is a specific section for FCNG and having a presence on this page increases opportunities for members of the local community to find and access local support services. FCNG continues to encourage organisations to participate but is aware that some organisations don't have the resources to enter/update their details. Recently the FCNG Co-ordinator has been given access as an administrator to the webpage (by FTC) and can now enter details on behalf of organisations.

FTC Community Grant Funding 2024

The FCNG application to the FTC Community Grant Fund (for provision of professional suicide awareness/prevention and mental health crisis training) was unsuccessful. FTC assured FCNG that this was not a reflection on the value or importance of FCNG's work, but rather the result of an extremely competitive process and Councillors were unable to fund all deserving projects due to the exceptionally high number of strong applications received.

Training

(Suicide Awareness/Prevention and Mental Health Crisis) - Potential sources of funding to enable delivery of vital suicide awareness/prevention and mental health crisis training for FCNG organisations are being explored.

Testimonials

As part of the SEK funding process, SEK requested a number of testimonials for monitoring purposes. Three organisations provided testimonials:

- Faversham Town Council
- Red Zebra
- Faversham Healthy Futures.

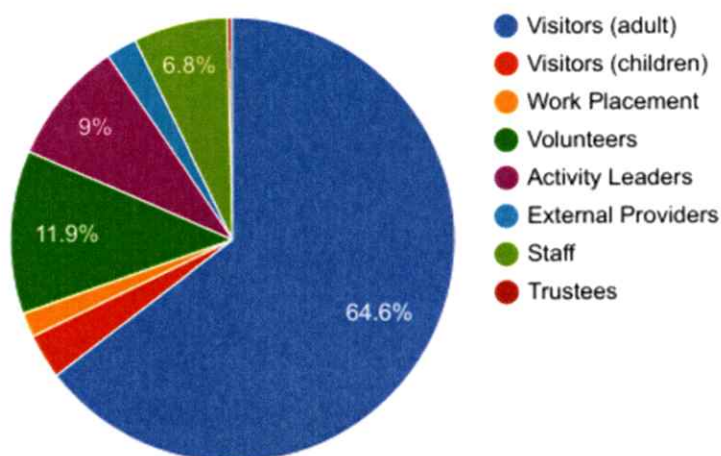
Faversham Umbrella

Appendices

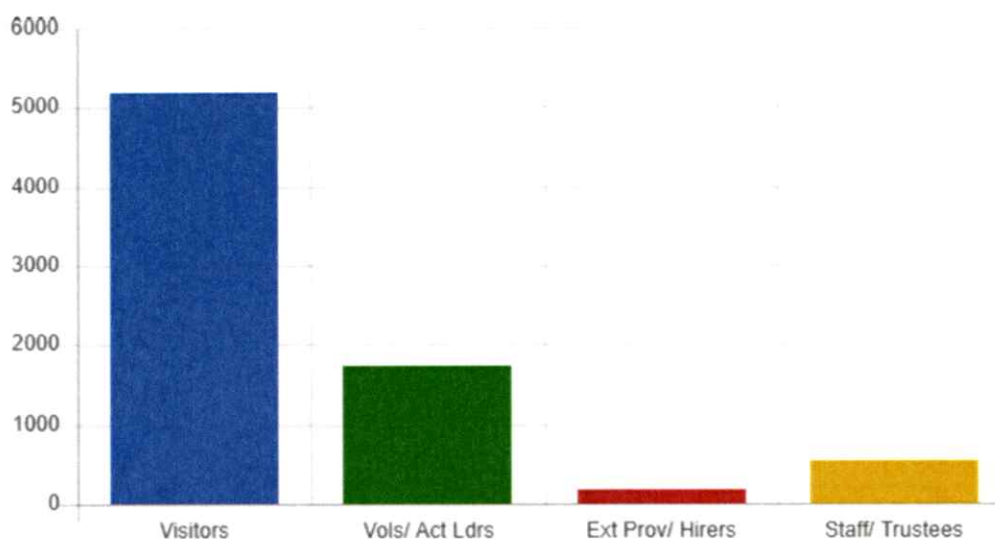
Year ended 31 March 2025

Appendix 5: 2024-2025 figures of visitors

Attendance Composition: 01-04-2024 to 31-03-2025



Attendance Numbers: 01-04-2024 to 31-03-2025



Explanatory Notes:

Visitors = Registered and Unregistered Adults and Children

Vols/ Act Ldrs = Work Placements, Volunteers and Activity Leaders

Ext Prov/ Hirers = External Providers and Hirers

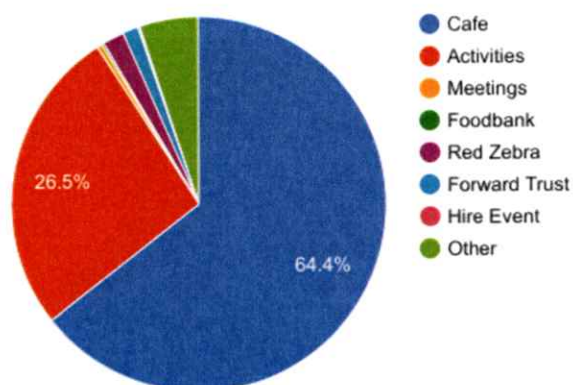
Staff/ Trustees = Employees and Trustees

Faversham Umbrella

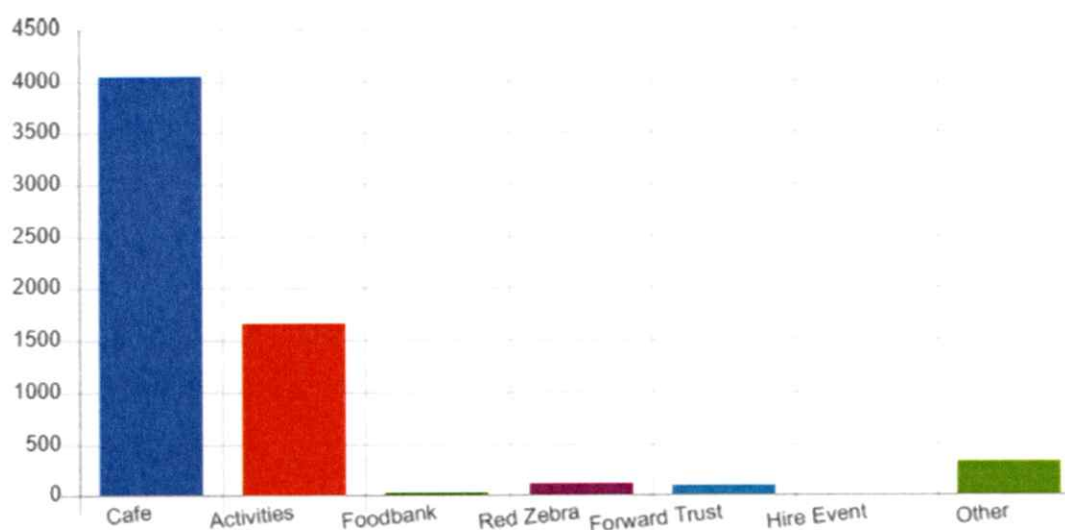
Appendices

Year ended 31 March 2025

Engagement Composition: 01-04-2024 to 31-03-2025



Engagement Numbers: 01-04-2024 to 31-03-2025



Explanatory Notes:

Cafe = cafe-only visitors (adults and children) and registered users and providers

Activities = single-activity visitors (adults and children) and registered users and providers taking part in activities

Foodbank = users accessing the Foodbank service

Red Zebra = users meeting with Red Zebra

Forward Trust = users meeting with Forward Trust

Hire Event = users attending an event staged by a room hirer

Other = other engagement not listed

Faversham Umbrella

Appendices

Year ended 31 March 2025

Appendix 6: Case Study – Volunteer

Case study - Volunteer

Name:	Date study completed: 24th January 25
Person Volunteer	
Background (Family history, do they have a partner/ did they have a partner? Previous jobs, anything in the past) Single	
Current physical condition (mobility, do they require assistance/use a walking aid or did they suffer with it in the past?) Disabled. Use electric wheelchair permanently	
Current cognitive condition (memory deficits or did they suffer from them in the past? How you perceive and make sense of the environment around you) Dyslexic	
Spiritual (are they religious? Are they currently practicing?) N/A	
Neuro- behavioral – does their mental condition affect their navigation of the building (e.g. are they able to mobilise but cannot remember where things are/ understand the signs around the building) N/A	
Psychological (do they have/ had any mental health conditions e.g. anxiety or depression?) Anxiety/ dyslexic	
Environment	
Social support (do they live alone? Do they have children that they are in contact with? Who do they see and how often?) Lives alone but has 3.5hrs of care a day	
Social and economic (what is their financial situation? Are they unemployed/ retired? How are they paying their bills?) Unemployed and on disability benefits	
Cultural and values (what do they hold dear to them? E.g. independence, what do they like to do and why? Are there any routines that they like to stick with and why?) My independence. I like volunteering and have my roles within that role that I love	
Natural environment (any environment that they use the most e.g. their house, the center. Description of those environments, any hazards/ disability access/ any environmental changes that have been made for each environment. How do they get home from the center?) I can only access the ground floor at Faversham Umbrella due to their being no lift in the building	

Faversham Umbrella

Appendices

Year ended 31 March 2025

Occupation- activities and tasks that are significant to the person that they keep doing. Receptionist, foodbank issuer, poster designer, slideshow of activities, book people onto courses
How has their occupations changed over time? (Are they able to still do them or not why? How have they changed over time?) I have gained more responsibilities since being at Umbrella for 6 years
How can the center help in making these occupations more accessible? Better disabled access to make my role more confidential and private
Why do they come to Faversham Umbrella and why do they stay? Umbrella is my safe space. Where I feel most myself. I love the responsibilities I have as a volunteer and the trust others put in me to be able to do my role. Faversham Umbrella feels like home, even more so now than when I started 6 years ago
How did they hear about the Faversham Umbrella? Through a friend who also volunteers here