



Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	Day 06	Month 04	Year 2020		Day 05	Month 04	Year 2021

Section A Reference and administration details

Charity name

Tenant Support Trust

Other names charity is known by

Registered charity number (if any)

1179967

Charity's principal address

20A High street	
Sedgley	
Dudley	
Postcode	DY3 1RW

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Craig Ward	Head of Operations		
2	Leanne Rollinson	Chair		
3	David Haly	Secretary		
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Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year
Craig ward	
David Haly	

	Leanne Rollinson	
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Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

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Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	Memorandum and articles of association / constitution
How the charity is constituted (eg. trust, association, company)	CIO
Trustee selection methods (eg. appointed by, elected by)	By resolution of current trustees at a properly convened meeting

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- ☐ policies and procedures adopted for the induction and training of trustees;
- ☐ the charity's organisational structure and any wider network with which the charity works;
- ☐ relationship with any related parties;
- ☐ trustees' consideration of major risks and the system and procedures to manage them.

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Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

To offer legal advice and support to those in financial distress who are suffering from issues of disrepair in their rented properties

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

Having struggled through COVID to maintain the efficacy of the charity for various reasons, we are now back in a position of being back to full operational capacity.

We have continued to enlarge our outreach operations by seeking to affiliate ourselves with local authorities and other third sector organisations with a view to working with these groups to ensure we meet our public benefit objectives.

We continue to work upon ways we can reach out to members of the public who would benefit from the services we provide. One way we have achieved this is by facilitating a full makeover of our website in order to make it more accessible and efficient.

We have helped a number of service users by way of providing legal advice and support to allow them to rectify the issues of disrepair they faced in their rented properties.

The trustee's have had due regard to the guidance issued by the charity commission on public benefit

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- ☐ policy on grantmaking;
- ☐ policy programme related investment;
- ☐ contribution made by volunteers.

Section D

Achievements and performance

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Achievements and performance

Summary of the main achievements of the charity during the year

- Returning to full operational capacity
- Revamp of the charity's website
- Successful leafleting campaign
- Productive networking

Section E

Financial review

Brief statement of the charity's policy on reserves

The charity does not have an active policy in regards reserves.

Details of any funds materially in deficit

n/a

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- ☐ the charity's principal sources of funds (including any fundraising);
- ☐ how expenditure has supported the key objectives of the charity;
- ☐ investment policy and objectives including any ethical investment policy adopted.

Section F**Other optional information****Section G****Declaration**

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)	CW	
Full name(s)	Craig	Ward
Position (eg Secretary, Chair, etc)	Head of operations	
Date	01/06/2022	