

TENANT SUPPORT TRUST

England & Wales · Charity number 1179967

Details

Status Registered

Legal form CIO

Registered 2018-09-18

Register [View on the Charity Commission register](#)

Contact

Address 20a High Street
Sedgley
Dudley
DY3 1RW

Phone 07849806233

Website www.tenantsupporttrust.info

Activities

Objects: FOR THE PUBLIC BENEFIT OF ANYONE WITHIN ENGLAND AND WALES, THE RELIEF OF THOSE IN NEED BECAUSE OF FINANCIAL HARDSHIP, PRINCIPALLY BY WAY OF THE PROVISION OF LEGAL ADVICE AND ASSISTANCE TO PERSONS WHOM ARE TENANTS IN PROPERTIES THAT ARE SUFFERING FROM HOUSING DISREPAIR; PEOPLE WHO, THROUGH LACK OF MEANS, WOULD OTHERWISE BE UNABLE TO OBTAIN SUCH ADVICE AND/OR ASSISTANCE.

Activities: We are primarily an advisory service, providing general support and guidance to those in financial hardship who would otherwise be unable to obtain such assistance. We also provide an advocacy service to assist us in furthering our charitable objectives, whilst also signposting service users to other services where necessary.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** The Prevention Or Relief Of Poverty
- **Who:** The General Public/mankind

Geography

- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2025-04-05	-	-	-	-
2024-04-05	£500	£500	-	-
2023-04-05	£500	£500	-	-
2022-04-05	£500	£500	-	-
2021-04-05	£450	£422	-	-
2020-04-05	£527	£527	-	-

Trustees

Name	Role	Appointed
L ROLLINSON	Chair	2018-08-20
Adam Richards		2023-01-09
C WARD		2018-08-20

TENANT SUPPORT TRUST

England & Wales - Charity number 1179967

Accounts



Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	Day 06	Month 04	Year 2023		Day 05	Month 04	Year 2024

Section A Reference and administration details

Charity name Tenant Support Trust

Other names charity is known by

Registered charity number (if any) 1179967

Charity's principal address 20A High street

Sedgley

Dudley

Postcode DY3 1RW

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Craig Ward	Head of Operations		
2	Leanne Rollinson	Chair		
3	Adam Richardson	Secretary		
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year
Craig ward	
Adam Richardson	
Leanne Rollinson	

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

--

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	Memorandum and articles of association / constitution
How the charity is constituted (eg. trust, association, company)	CIO
Trustee selection methods (eg. appointed by, elected by)	By resolution of current trustees at a properly convened meeting

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

--

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

To offer legal advice and support to those in financial distress who are suffering from issues of disrepair in their rented properties
--

We continue to work upon ways we can reach out to members of the public who would benefit from the services we provide.

This past year we have helped a number of service users by way of providing legal advice and support to allow them to rectify the issues of disrepair they faced in their rented properties.

The trustee's have had due regard to the guidance issued by the charity commission on public benefit

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

Summary of the main achievements of the charity during the year

- Productive networking
- Increased advertising opportunities
- Successful service user outcomes

Section E Financial review

Brief statement of the charity's policy on reserves

The charity does not have an active policy in regards reserves.

Details of any funds materially in deficit

n/a

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

Section F Other optional information

Section G Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)	CW	
Full name(s)	Craig	Ward
Position (eg Secretary, Chair, etc)	Head of operations	

Date 01/06/2025



CHARITY COMMISSION
FOR ENGLAND AND WALES

Tenant Support Trust

No (if any)

Receipts and payments accounts

CC16a

For the period from	Period start date 06/04/2023	To	Period end date 05/04/2024
----------------------------	---------------------------------	-----------	-------------------------------

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
trustee donations	500	-	-	500	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	500	-	-	500	-
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	500	-	-	500	-
A3 Payments					
website	222	-	-	222	-
advertising materials	128	-	-	128	-
stationary	150	-	-	150	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total	500	-	-	500	-
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	500	-	-	500	-
Net of receipts/(payments)	-	-	-	-	-
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	-	-	-	-	-
Cash funds this year end	-	-	-	-	-

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds			-	-
		-	-	-
		-	-	-
	Total cash funds	-	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
c. ward	CRAIG WARD	01/06/2025

TENANT SUPPORT TRUST

England & Wales - Charity number 1179967

Accounts



Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	Day 06	Month 04	Year 2022		Day 05	Month 04	Year 2023

Section A Reference and administration details

Charity name Tenant Support Trust

Other names charity is known by

Registered charity number (if any) 1179967

Charity's principal address 20A High street

Sedgley

Dudley

Postcode DY3 1RW

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Craig Ward	Head of Operations		
2	Leanne Rollinson	Chair		
3	Adam Richardson	Secretary		
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year
Craig ward	
Adam Richardson	09/01/2023
Leanne Rollinson	

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

--

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	Memorandum and articles of association / constitution
How the charity is constituted (eg. trust, association, company)	CIO
Trustee selection methods (eg. appointed by, elected by)	By resolution of current trustees at a properly convened meeting

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

--

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

To offer legal advice and support to those in financial distress who are suffering from issues of disrepair in their rented properties

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

We continue to work upon ways we can reach out to members of the public who would benefit from the services we provide.

We have also put increased efforts into advertising.

This past year we have helped a number of service users by way of providing legal advice and support to allow them to rectify the issues of disrepair they faced in their rented properties.

The trustee's have had due regard to the guidance issued by the charity commission on public benefit

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

Summary of the main achievements of the charity during the year

- Productive networking
- Increased advertising opportunities
- Successful service user outcomes

Section E Financial review

Brief statement of the charity's policy on reserves

The charity does not have an active policy in regards reserves.

Details of any funds materially in deficit

n/a

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

Section F Other optional information

Section G Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)	CW	
Full name(s)	Craig	Ward
Position (eg Secretary, Chair, etc)	Head of operations	

Date 01/06/2025



CHARITY COMMISSION
FOR ENGLAND AND WALES

Tenant Support Trust

No (if any)

Receipts and payments accounts

CC16a

For the period from	Period start date 06/04/2023	To	Period end date 05/04/2024
----------------------------	---------------------------------	-----------	-------------------------------

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
trustee donations	500	-	-	500	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	500	-	-	500	-
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	500	-	-	500	-
A3 Payments					
website	222	-	-	222	-
advertising materials	128	-	-	128	-
stationary	150	-	-	150	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total	500	-	-	500	-
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	500	-	-	500	-
Net of receipts/(payments)	-	-	-	-	-
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	-	-	-	-	-
Cash funds this year end	-	-	-	-	-

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds			-	-
		-	-	-
		-	-	-
	Total cash funds	-	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
c. ward	CRAIG WARD	01/06/2025

TENANT SUPPORT TRUST

England & Wales - Charity number 1179967

Accounts



Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	Day 06	Month 04	Year 2020		Day 05	Month 04	Year 2021

Section A Reference and administration details

Charity name Tenant Support Trust

Other names charity is known by

Registered charity number (if any) 1179967

Charity's principal address
 20A High street
 Sedgley
 Dudley
Postcode DY3 1RW

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Craig Ward	Head of Operations		
2	Leanne Rollinson	Chair		
3	Adam Richardson	Secretary		
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year
Craig ward	

Adam Richardson	09/01/2023
Leanne Rollinson	

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

--

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document <small>(eg. trust deed, constitution)</small>	Memorandum and articles of association / constitution
How the charity is constituted <small>(eg. trust, association, company)</small>	CIO
Trustee selection methods <small>(eg. appointed by, elected by)</small>	By resolution of current trustees at a properly convened meeting

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

<p style="font-size: small; margin: 0;">You may choose to include additional information, where relevant, about:</p> <ul style="list-style-type: none"> <input type="checkbox"/> policies and procedures adopted for the induction and training of trustees; <input type="checkbox"/> the charity's organisational structure and any wider network with which the charity works; <input type="checkbox"/> relationship with any related parties; <input type="checkbox"/> trustees' consideration of major risks and the system and procedures to manage them.

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

To offer legal advice and support to those in financial distress who are suffering from issues of disrepair in their rented properties

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

Having struggled through COVID to maintain the efficacy of the charity for various reasons, we are now back in a position of being back to full operational capacity.

We have continued to enlarge our outreach operations by seeking to affiliate ourselves with local authorities and other third sector organisations with a view to working with these groups to ensure we meet our public benefit objectives.

We continue to work upon ways we can reach out to members of the public who would benefit from the services we provide. One way we have achieved this is by facilitating a full makeover of our website in order to make it more accessible and efficient.

We have also put increased efforts into advertising.

This past year we have helped a number of service users by way of providing legal advice and support to allow them to rectify the issues of disrepair they faced in their rented properties.

The trustee's have had due regard to the guidance issued by the charity commission on public benefit

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

Section D

Achievements and performance

Summary of the main achievements of the charity during the year

- Productive networking
- Increase in web traffic
- Increased advertising opportunities

Brief statement of the charity's policy on reserves

The charity does not have an active policy in regards reserves.

Details of any funds materially in deficit

n/a

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

Empty box for optional information.

Section F Other optional information

Empty box for Section F optional information.

Section G Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)	CW	
Full name(s)	Craig	Ward
Position (eg Secretary, Chair, etc)	Head of operations	
Date	02/02/2023	



CHARITY COMMISSION
FOR ENGLAND AND WALES

Tenant Support Trust

No (if any)

Receipts and payments accounts

CC16a

For the period from	Period start date 06/04/2021	To	Period end date 05/04/2022
---------------------	---------------------------------	----	-------------------------------

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
trustee donations	500	-	-	500	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	500	-	-	500	-
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	500	-	-	500	-
A3 Payments					
website	222	-	-	222	-
advertising materials	128	-	-	128	-
stationary	150	-	-	150	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total	500	-	-	500	-
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	500	-	-	500	-
Net of receipts/(payments)	-	-	-	-	-
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	-	-	-	-	-
Cash funds this year end	-	-	-	-	-

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	residual monies from donations	28	-	-
		-	-	-
		-	-	-
	Total cash funds	28	-	-
(agree balances with receipts and payments account(s))		Agreement Error	OK	OK

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
c. ward	CRAIG WARD	02/02/2023

TENANT SUPPORT TRUST

England & Wales - Charity number 1179967

Accounts



Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	Day 06	Month 04	Year 2020		Day 05	Month 04	Year 2021

Section A Reference and administration details

Charity name Tenant Support Trust

Other names charity is known by

Registered charity number (if any) 1179967

Charity's principal address
 20A High street
 Sedgley
 Dudley
Postcode DY3 1RW

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Craig Ward	Head of Operations		
2	Leanne Rollinson	Chair		
3	David Haly	Secretary		
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year
Craig ward	
David Haly	

Leanne Rollinson	
------------------	--

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

--

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	Memorandum and articles of association / constitution
How the charity is constituted (eg. trust, association, company)	CIO
Trustee selection methods (eg. appointed by, elected by)	By resolution of current trustees at a properly convened meeting

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

--

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

To offer legal advice and support to those in financial distress who are suffering from issues of disrepair in their rented properties

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

Having struggled through COVID to maintain the efficacy of the charity for various reasons, we are now back in a position of being back to full operational capacity.

We have continued to enlarge our outreach operations by seeking to affiliate ourselves with local authorities and other third sector organisations with a view to working with these groups to ensure we meet our public benefit objectives.

We continue to work upon ways we can reach out to members of the public who would benefit from the services we provide. One way we have achieved this is by facilitating a full makeover of our website in order to make it more accessible and efficient.

We have helped a number of service users by way of providing legal advice and support to allow them to rectify the issues of disrepair they faced in their rented properties.

The trustee's have had due regard to the guidance issued by the charity commission on public benefit

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

Section D

Achievements and performance

Section D

Achievements and performance

Summary of the main achievements of the charity during the year

- Returning to full operational capacity
- Revamp of the charity's website
- Successful leafleting campaign
- Productive networking

Section E

Financial review

Brief statement of the charity's policy on reserves

The charity does not have an active policy in regards reserves.

Details of any funds materially in deficit

n/a

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

Section F Other optional information

Section G Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)	CW	
Full name(s)	Craig	Ward
Position (eg Secretary, Chair, etc)	Head of operations	
Date	01/06/2022	