

NEW NEIGHBOURS TOGETHER CIO

England & Wales · Charity number 1179812

Details

Other names NEW NEIGHBOURS TOGETHER

Status Registered

Legal form CIO

Registered 2018-09-05

Register [View on the Charity Commission register](#)

Contact

Address New Neighbours Together CIO
Northbridge House
Elm St
Burnley
BB10 1PD

Phone 07864841729

Email info@nntburnley.org

Website nntburnley.org

Activities

Objects: THE PROMOTION OF SOCIAL INCLUSION FOR THE PUBLIC BENEFIT AMONG PEOPLE WHO ARE ASYLUM SEEKERS AND REFUGEES, WHO ARE SOCIALLY EXCLUDED ON THE GROUNDS OF THEIR SOCIAL AND ECONOMIC POSITION, BY PROVIDING :1) EDUCATION AND TRAINING IN THE ENGLISH LANGUAGE AND VOCATIONAL SKILLS.2) SOCIAL AND RECREATIONAL FACILITIES AND EVENTS INVOLVING THE LOCAL COMMUNITY.TO RELIEVE POVERTY (OR FINANCIAL HARDSHIP) AMONG ASYLUM SEEKERS, REFUGEES AND THEIR DEPENDANTS LIVING IN BURNLEY AND NEIGHBOURING AREAS BY PROVIDING:INTERPRETING, TRANSLATING, ADVOCACY, HEALTH, HOUSING ADVICE AND EDUCATION.TO ADVANCE THE EDUCATION OF THE PUBLIC IN GENERAL ABOUT THE ISSUES RELATING TO REFUGEES AND THOSE SEEKING ASYLUM.

Activities: We offer radical hospitality to all sanctuary seekers in Burnley, a warm welcome and inclusion in our community, including safe social cafe space, wellbeing activities, sharing quality donated goods, conversational ESOL, an Advice& Advocacy service, a positive move on service for people transitioning to refugee status and encouraging our clients input and ownership of our charity at all levels.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Education/training, Disability, The Prevention Or Relief Of Poverty, Economic/community Development/employment, Human Rights/religious Or Racial Harmony/equality Or Diversity
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Defined Groups

Geography

- Lancashire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£191,346	£136,997	-	-
2024-03-31	£146,034	£125,575	-	-
2023-03-31	£81,999	£73,822	-	-
2022-03-31	£26,431	£22,700	-	-
2021-03-31	£11,569	£10,842	-	-

Trustees

Name	Role	Appointed
Julie Elizabeth Sidhu	Chair	2024-09-03
Maureen Butler		2024-03-11
Rachel Retford		2025-09-22
Susan Heather Ryan		2021-11-01
Teeman Zaki		2025-06-09

NEW NEIGHBOURS TOGETHER CIO

England & Wales - Charity number 1179812

Accounts

New Neighbours **Together**



www.nntburnley.org

**ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31st MARCH 2025**



KM
CHARTERED ACCOUNTANTS

New Neighbours Together CIO

Reference and administrative information

Charity Number	1179812
Charity Status	Foundation Charitable Incorporated Organisation
Trustees	Julie Sidhu Rachel Retford Teeman Zaki Maureen Butler Susan Ryan
Principal office	Northbridge House Elm St Burnley BB10 1PD
Bankers	Santander
Independent Examiner	Mark Heaton FCCA FCIE KM, Chartered Accountants 1 st Floor, Block C, The Wharf Manchester Rd, Burnley BB11 1JG

New Neighbours Together CIO

Trustees Annual Report for the year ended 31st March 2025

The Trustees present their report on the activities of the charity.

OBJECTIVES AND ACTIVITIES

The objects as set out in the constitution are:

The promotion of social inclusion for the public benefit among people who are asylum seekers and refugees, who are socially excluded on the grounds of their social and economic position, by providing:

- 1) education and training in the English language and vocational skills.
- 2) social and recreational facilities and events involving the local community. To relieve poverty (or financial hardship) among asylum seekers, refugees and their dependants living in Burnley and neighbouring areas by providing: interpreting, translating, advocacy, health, housing advice and education.
- 3) To advance the education of the public in general about the issues relating to refugees and those seeking asylum.

INTRODUCTION

New Neighbours Together (NNT) is continuing its work at grassroots level at the forefront of Burnley's response to the growing numbers of Asylum Seekers and Refugees arriving here in our town who are hoping for the opportunity to be allowed to remain, and to rebuild safe, happy lives, becoming full and productive members of our community. Our charity provides the vital targeted services that bridge the gap between being a stranger here, to becoming a full part of our community. We do this by welcoming, giving newcomers a free social place to be, to feel that they belong somewhere, and enabling and empowering them to succeed, We teach them about life here, essential skills – English/ Life skills- like finding work/ adapting to our way of life and we work with them, the council and our partners to encourage the growth of cohesion and integration.

We seek to build a community united in and proud of its diversity and strength, where all have the opportunity to contribute, thrive and prosper. The race riots in summer last year were a real wake up call for us all. Over this year we have increasingly targeted building Unity in Diversity, through increasing our Outreach Work and by establishing our City Of Sanctuary, active town wide group, undertaking specific strands of integration and cohesion work, enabling people with lived experience to take key roles, promoting the growth of a culture of welcome and joint understanding, respect and cohesion amongst Burnley's diverse community.

New Neighbours Together CIO

Trustees Annual Report for the year ended 31st March 2025 (continued)

THIS YEAR – CHALLENGES, CHANGES & RESPONSE

This has been a challenging year in the face of growing needs and numbers of clients, and we have seen our numbers rise by 32%. As changes have occurred, we have demonstrated our ability to adapt swiftly to new circumstances, to maintain a positive impact on the lives and outcomes of our clients and support cohesion and integration in our town. The shocking events of last year in Southport and subsequent riots together with the recently instituted government enquiry have made this work in cohesion & integration a vital service. In addition, NNT has provided some essential services which both benefit our clients and alleviate the burden falling on statutory organisations. Our charity is now well known as first port of call for statutory organisations, and all asylum seekers / refugees, to access or get specialist help. For our clients, NNT is the place where they will find someone who speaks their language/ has the experience and understanding to help them manage their difficulties, can sign post them to help etc, and vitally help them learn English and learn about and prepare for life in our country. In addition, we were proud to be awarded as winners of the Burnley Up & Active Communities Award for small to medium charities in the summer of 2024 for our services to our local community.

Following on from the Summer Riots caused by the Southport Tragedy last year, we understand our mission and charitable objectives in a much deeper way. We believe that the primary measure of long-term success is achieved when people resettling here successfully, feel and become, contributing, welcomed and accepted members of our community. Therefore targeting, building and supporting cohesion and integration across our whole diverse Burnley community is increasingly a vital strand of our work. Alongside welcome, we also have targeted client empowerment and enablement, to prepare people to successfully transition (if their asylum claims are successful) into employment, economic independence, and becoming part of our town wide community.

The fundamental make up of our client group has moved over recent years from being fairly evenly split between families and single males to a predominance of male clients, men either in families or by single status now make up 86% of our client group, this has necessitated some service design revision and adaptation.

Increasingly, we are being approached by migrants who have entered Britain on various visa types, who run into serious difficulties with issues including circumstances which have pushed them in to destitution with no recourse to public funds.

New Neighbours Together CIO

Trustees Annual Report for the year ended 31st March 2025 (continued)

As our year commenced, our staff team was still relatively new and inexperienced in their roles at a time when demand was growing rapidly. Through one-to-one support/targeted training and working together in an open learning culture, encouraging feedback and involvement in service design and delivery we have learned and grown together, as we have worked together. There has been huge growth in skills and knowledge and ability in our staff team and our volunteer team and in the services we all deliver. It has been hugely valuable to our work that we have 3 staff with lived experience and 1 from a migrant background and that 50% of our volunteers are also our clients – which really helps us target and deliver service actions more effectively.

Four of our Trustees volunteer regularly in our Drop Ins, helping with Welcome Desk services/ Mothers and children's activities/Advice & Advocacy. This gives them open access to clients, and it has built trusting relationships with staff and volunteers too. The ethos of Community, Equality and Co-production is a vital part of our grass-roots identity.

Our Partnership work with both statutory and 3rd sector organisations in Burnley is now developing and increasing It is a vital and integral part of service delivery, and we are continuing to develop this and our Cohesion & integration work through the Burnley wide City of Sanctuary Network we have just set up.

Lastly over the last 6 months we have been working to fill an anticipated funding shortfall for the year 25-26 which we will need to take us through to February 2026. This has been challenging and there have been disappointments on the way, but we have now managed to secure over 90% of the much needed funding going forward.

SERVICES WE PROVIDE

Advice & Advocacy - x2 weekly Drop In Sessions & Appointments X 5 days in office
Housing Needs Team - x 2 weekly Drop In sessions and appointments X 5 days in office

ESOL and Skills for Life - X 3 lessons weekly

Social and Hospitality Free Café space - X 3 times weekly + free lunch weekly

NHS Outreach sessions - Wellbeing/ TB/ |Hepatitis/Vaccination etc Programme

Children & Family Welfare Team - Weekly

Cohesion & Integration - Outreach to schools /local organisations (statutory and voluntary)/ Community Events etc

Welfare Support - Helping people facing destitution through assistance with supermarket shopping vouchers and giving clients access to free good as new clothing and household good and referrals to partner organisations who can also offer help and assistance.

PUBLIC BENEFIT

We confirm that the trustees have had regard to the guidance issued by the Charity Commission on public benefit in undertaking our activities.

New Neighbours Together CIO

Trustees Annual Report for the year ended 31st March 2025 (continued)

FINANCIAL REVIEW

Our end of year accounts show that our charity is in a reasonable position having met all its obligations, despite the challenges of rapid growth and demand in our client group and will enter year 25-26 with a cash balance of £111,392 to carry forward, giving us circa 2 months of funding in reserve. This must be considered against the fact that our Reaching Communities support is in its final year and demand for our services continues to increase in the current political and government policy climate. This will present us with challenges in maintaining our current activity and intervention levels going forward in 2026 and the consequent pressure on our staffing budget will continue as increased client numbers exert their upward demands on our service budgets.

Our charity is based in community and responds to need at grass roots level. We have little or no control over either the numbers of clients arriving, or the changes in the make-up of the client group, which the Home Office relocate to Burnley. This makes planning and delivering the right type and level of services, to effectively support our clients and vitally work with them, and our whole community, to support cohesion and integration, more challenging. Our charity must of necessity, deliver swift service responses and this causes financial uncertainty as budgets, particularly staffing, are continually stretched, going forward.

Our main funding this year again came from Reaching Communities and a service level agreement with Burnley Council, together with smaller funds and donations throughout the year. A pressing task for the year ahead is to secure funding to replace our Reaching Communities grant which completes in 2026. As we go forward into our next year our Charity will be exploring ways of increasing our earned income, including partnership work, building a larger regular small donor base and exploring what other larger funding sources may be available for us to apply to.

In conclusion, as always, our charity would like to close this report by thanking all our funders and supporters, large and small, who have walked the path with us during this year. Together with all these individuals and organisations here in our town, we look forward to building a community which is united in diversity and founded in respect and mutual understanding. A Burnley which is Stronger Together, where all can thrive and all can prosper, as we go forward in partnership, into the next year of being New Neighbours Together, here in Burnley.

New Neighbours Together CIO

Trustees Annual Report for the year ended 31st March 2025 (continued)

STRUCTURE, GOVERNANCE AND MANAGEMENT

The charity is a Foundation Charitable Incorporated Organisation governed by its constitution dated 5th September 2018.

All Trustees must be appointed for a term of 3 years by a resolution passed at a properly convened meeting of the charity trustees.

In selecting individuals for appointment as charity trustees, the existing charity trustees must have regard to the skills, knowledge and experience needed for the effective administration of the CIO.

The trustees assess the risks facing the charity on an ongoing basis.

Trustee changes from the start of the financial year:

Julie Sidhu – appointed 3rd September 2024

Teeman Zaki – appointed 9th June 2025

Huriyah Hussein – resigned 3rd September 2025

Michael Hewitt - resigned 9th September 2025

Rachel Retford - appointed 26th September 2025

Lynn Middleton - resigned 26th September 2025

Approved by the Trustees and signed on their behalf on 01/11/2025 by:

Chair of Trustees: Julie Sidhu _____

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF NEW NEIGHBOURS TOGETHER CIO

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31st March 2025.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

- (1) accounting records were not kept in respect of the charity as required by Section 130 of the Act; or
- (2) the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Mark Heaton FCCA FCIE
KM, Chartered Accountants
1st Floor, Block C, The Wharf
Manchester Rd, Burnley
BB11 1JG

17/10/2025

**New Neighbours Together CIO
Receipts and Payments Account
For the year ended 31st March 2025**

	General £	Restricted BBC £	Restricted RC £	Restricted SE £	TOTAL £
RECEIPTS					
Grants & contracts:					
Burnley Borough Council	116000				116000
Reaching Communities			60000		60000
Others	1110				1110
	117110	0	60000	0	177110
Donations and earned income	14236				14236
Total	131346	0	56500	0	191346

PAYMENTS

Burnley Borough Council costs		20000			37800
Reaching Communities project costs			46000		46000
Sport England project costs				6012	6012
Unrestricted costs	42274		22711		64985
	42274	20000	68711	6012	136997

Net receipts	89071	-20000	-8711	-6012	54348
Balances brought forward	22321	20000	22711	6012	71043
Balances carried forward	111392	0	14000	0	125392

STATEMENT OF ASSETS AND LIABILITIES

Bank balances	111392	0	14000	0	125392
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Deferred income

Burnley Borough Council					96000
Reaching Communities					14000
Talent Fund					2500
					112500

Approved by the Trustees and signed on their behalf on 01/11 2025 by:

Chair of Trustees: Julie Sidhu _____
New Neighbours Together CIO

Notes to the Financial Statements

1. Basis of preparation

These accounts have been prepared on the Receipts and Payments basis in accordance with the Charities Act 2011.

2. Fund Accounting

- a) Unrestricted funds are those that can be expended at the discretion of the trustees in the furtherance of the objects of the charity
- b) Restricted funds are those that may only be used for specific purposes. Restrictions arise when specified by the donor.

3. Taxation

The charity is not liable to tax on its charitable activities.

The charity is not registered for VAT. Irrecoverable VAT is included in the expense to which it relates.

4. Transactions with trustees

No remuneration nor expenses were paid to trustees, or any persons connected with them during the year or previous year.

5 Analysis of payments

	2025	2024
Staffing	99506	75875
Staffing via Burnley Leisure		8704
Session Costs - Drop-in	14283	10196
Client Wellbeing	6868	13135
Office Costs	14867	3363
Independent Examination	1100	1020
Other costs	373	13282
Total	136997	125575

6 Comparative amounts:

Year ended 31st March 2024

	All funds
Total receipts	146034
Total payments	-125575
Net receipts	20459
Balances bfd	50585
Balances cfd	71044

NEW NEIGHBOURS TOGETHER CIO

England & Wales - Charity number 1179812

Accounts

New Neighbours **Together**



www.nntburnley.org

**ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31st MARCH 2024**



KM
CHARTERED ACCOUNTANTS

New Neighbours Together CIO

Reference and administrative information

Charity Number	1179812
Charity Status	Foundation CIO
Trustees	Julie Sidhu (appointed 03/09/24) Maureen Butler (appointed 11/3/24) Huriyah Hussain Susan Ryan Robert Hewitt Lynn Middleton
Principal office	Northbridge House Elm St Burnley BB10 1PD
Bankers	Santander
Independent Examiner	Mark Heaton FCCA FCIE KM, Chartered Accountants 1 st Floor, Block C, The Wharf Manchester Rd, Burnley BB11 1JG

New Neighbours Together CIO

Trustees Annual Report for the year ended 31st March 2024

The Trustees present their report on the activities of the charity.

OBJECTIVES AND ACTIVITIES

The objects as set out in the constitution are:

The promotion of social inclusion for the public benefit among people who are asylum seekers and refugees, who are socially excluded on the grounds of their social and economic position, by providing:

- 1) education and training in the English language and vocational skills.
- 2) social and recreational facilities and events involving the local community. To relieve poverty (or financial hardship) among asylum seekers, refugees and their dependants living in Burnley and neighbouring areas by providing: interpreting, translating, advocacy, health, housing advice and education.
- 3) To advance the education of the public in general about the issues relating to refugees and those seeking asylum.

Statistics & Reports on key activities

1. Advice&Advocacy

Average figures of 30 client interventions weekly across our 3 opening days up to late 23. Mainly walk ins as appointment system has proved difficult to establish and is not well used by clients.

Individual client records on Advice Pro established.

2. Housing needs Team

Since October 2023 we have seen an average of 25 clients every week helping them find and maintain permanent housing in Burnley and have 26 clients are now being supported by our team in permanent housing.

3. ESOL

Average weekly attendances

Mondays: Working with EMEL TUTORS in partnership ESOL leading to accredited certificate of attainment from Gloucester College, with average attendances of 15 +

Tuesdays: and skills for life - average of 15 Men

Thursdays am: Mixed conversational ESOL - average 15 mixed attendance.

Thursday p.m.: Pre- entry ESOL for Women 10-12 women - with creche

4. Women's Empowerment Course

Enabling refugee women to move forward in life goals and employment

Successfully completed in June 23 – 12 participants and 4 now working as NNT staff or volunteers

5. Social Activities/Hospitality

Since the start of April 2023 we have provided 50 -60 free hot meals weekly on Tuesdays.

Average attendance weekly of 150 enjoying our free café/social space.

Hosted a Refugee week event in partnership with LCC/ BYT and Burnley Leisure

Powerful Womens course field trip to Manchester

Delivered a free puppet theatre show in partnership with Goofus Theatre at St Johns.

Held a Coronation Party.

Joined a free bike project with New Ground

Offered Weekly football sessions in partnership with Burnley Leisure

Commenced a weekly Dance/Sport/Exercise Session for ladies at St Peters Centre in partnership with Burnley Leisure

Commenced a mixed access Multi sports session on Thursday afternoons at St Peters with Burnley Leisure

Held a women and children Christmas celebration.

Held a Project wide + friends and supporters Christmas event with a Magician.

A trip to Frankie & Lolas soft play for preschool children and mums with BYT visit for children and families to BYT theatre performance.

Delivered a HAF Children's Holiday Activity Programme at New Year in partnership with Burnley Leisure for circa 20 children.

6. NHS & Partnership work

We hosted 2 monthly NHS outreach clinics – TB/ Hepatitis and Healthy Lifestyle.

LCC Children & Family Drop-In Session running weekly since November 2023

Hosted a flu and covid vaccination session with GP team.

Hosted visit from Director of Health Inequality for England and NHS Directorate

7. Outreach

Members of the team have delivered the following:-

1 primary school visit

1 visit to Police Community Team

1 visit to Burnley East Primary Care group.

2 churches

LCC Refugee Week Conference Preston

5 more schools sessions teaching year 9 pupils about Asylum Seekers

Presentations to Burnley Bond Holders/ Director of Public Health Lancashire.

8. Evaluation & Focus Groups

Attendance figures recorded for all activities.

Held 3 focus groups with clients to target services to women in ESOL and to men in Health and Wellbeing to tailor the offer appropriately.

A further 2 focus groups have been held and services adjusted as per feedback.

1X Evaluation of Powerful Womens Course

2X Overall client evaluation of services 1 more x overall client satisfaction survey

Started a Journal of Client Testimonials

1 X men's evaluation of Tuesday ESOL lesson

1x Google questionnaire for football participants

Our results demonstrate consistently high levels of satisfaction across the range of our services running at a consistent average of 90%+

PUBLIC BENEFIT

We confirm that the trustees have had regard to the guidance issued by the Charity Commission on public benefit in undertaking our activities.

ACHIEVEMENTS OF THE CHARITY

The last year has seen continuing growth and expansion of our services in response to the huge growth in client numbers and the challenges in coping with changing acute client needs following the Home Office decision to fast track many outstanding asylum claims. Last year's report concluded with the sentence 'many challenges lie ahead but this has been a year to remember' and in many ways this sums up our current report – but it is perhaps the size and scale of everything that has proved the greatest challenge.

Our client base has doubled in size and is now approaching circa 700 registrations – asylum seekers and refugees - massively increasing client demand for help and assistance. This was our first year of working with Reaching Communities funding, which allowed us some freedom to swiftly develop and adapt our service response, increasing our Drop Ins to 3 from 2 per week, and to obtain office premises where clients could also be seen by appointment. However, we needed to take further action in order to effectively respond to the unforeseen increased numbers of clients week on week, and the permanent housing availability crisis for single male refugees (previously placed in Burnley as asylum seekers having gained leave to remain in the Fast Track initiative late 2023). We targeted and increased our local partnership work and were successful in obtaining a grant from Burnley Council allowing us to increase our services and staffing establishment and set up a specialist 'Help to find Housing' team, taking direct referrals from them.

As this year draws to a close we now have 5 members of staff providing an establishment of just over 3 whole time equivalents – 3 of whom we are proud to say are former clients, with lived experience of asylum, who are in management positions, helping to guide and develop our services. In addition we have continued to maintain and train our dedicated volunteer team, recruiting many from our client base, to help deliver our services effectively both in cost and perceived client satisfaction levels. This has been our busiest year on record. Everyone has worked extremely hard together as we have continued our mission based in our shared values of Welcome & Inclusion, Justice & Equity, Empowerment & Opportunity. We have targeted training and development across the board from trustees to staff to volunteers as we seek to constantly improve and develop the effectiveness of our services. In addition we are proud to report that our Volunteer Donations Manager won the Burnley Volunteer of the year Award in 2023. This year has truly been a team effort and our work in Burnley is now being recognised locally and further afield as the Third Sector 'Go to' organisation for all things asylum & refugee related in our town.

FINANCIAL REVIEW

Our end of year accounts show that our charity is in a reasonable position having met all its obligations despite the challenges of rapid growth and demand in our client group and has built up an unrestricted funding balance of £22,321 to carry forward giving us 2 months + of funding in reserve. This must be balanced against the fact that demand continues to increase at an unforeseen rate for our services and this will present us with challenges in maintaining our current activity and intervention levels going forward. Our staffing budget will continue to grow as increased client numbers exert their upward demands on our service budgets.

Our charity is based in community and responds to need at grass roots level. We have little or no control over either the numbers of clients arriving or the changes in the make up of the client group which the Home Office relocate to Burnley. This makes planning and delivering the right type and level of services, on a consistent continuous

basis, difficult and causes financial uncertainty as budgets, particularly staffing, are stretched, going forward.

Our main funding comes from Reaching Communities and Burnley Council together with smaller funds and donations throughout the year and we are building up our community partnership work to support and improve both services and outcomes for our clients. As we go forward into our next year our Charity will be exploring ways of increasing our earned income and building a larger regular small donor base as well as exploring what other larger funding sources may be available for us to apply to.

In conclusion, as always, our charity would like to close this report by thanking all our funders and supporters, large and small, who have walked the path with us during this year. Together with all these individuals and organisations here in our community in our town of Burnley, we look forward to continuing to work with them to build a culture of welcome and unity founded in respect and mutual understanding as we move into the next year of being New Neighbours Together here in Burnley.

STRUCTURE, GOVERNANCE AND MANAGEMENT

The charity is a Foundation Charitable Incorporated Organisation governed by its constitution dated 5th September 2018.

All Trustees must be appointed for a term of 3 years by a resolution passed at a properly convened meeting of the charity trustees.

In selecting individuals for appointment as charity trustees, the existing charity trustees must have regard to the skills, knowledge and experience needed for the effective administration of the CIO.

The trustees assess the risks facing the charity on an ongoing basis.

Trustee changes since 1st April 2023 to date

Kristen Smith (resigned 02/02/24)

Julie Sidhu (appointed 03/09/24)

Maureen Butler (appointed 11/3/24)

Approved by the Trustees and signed on their behalf on 6th January 2025 by:

Trustee



Chair of Trustees

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF NEW NEIGHBOURS TOGETHER CIO

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31st March 2024.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

- (1) accounting records were not kept in respect of the charity as required by Section 130 of the Act; or
- (2) the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Mark Heaton FCCA FCIE
KM, Chartered Accountants
1st Floor, Block C, The Wharf
Manchester Rd, Burnley
BB11 1JG

6th January 2025

**New Neighbours Together CIO
Receipts and Payments Account
For the year ended 31st March 2024**

	General £	Restricted BBC £	Restricted RC £	Restricted SE £	TOTAL £
RECEIPTS					
GRANTS:					
Burnley Borough Council		57800			57800
Reaching Communities			56500		56500
Sport England				14716	14716
Others	5500				5500
	5500	57800	56500	14716	134516
Donations and earned income	11518				11518
Total	17018	57800	56500	14716	146034

PAYMENTS

Burnley Borough Council costs		37800			37800
Reaching Communities project costs			64268		64268
Sport England project costs				8704	8704
Unrestricted fund	14803				14803
					0
	14803	37800	64268	8704	125575

Net receipts	2215	20000	-7768	6012	20459
Balances brought forward	20106		30479		50585
Balances carried forward	22321	20000	22711	6012	71043

STATEMENT OF ASSETS AND LIABILITIES

Bank balances	22321	20000	22711	6012	71043
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Creditors

Reaching Communities		1878			1878
Sport England				6012	6012
Unrestricted	1020				1020
	1020	1878	0	6012	8910

Debtor

	270				270
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Approved by the Trustees and signed on their behalf on 6th January 2025 by:

Trustee



Chair of Trustees

New Neighbours Together CIO

Notes to the Financial Statements

1. Basis of preparation

These accounts have been prepared on the Receipts and Payments basis in accordance with the Charities Act 2011.

2. Fund Accounting

- a) Unrestricted funds are those that can be expended at the discretion of the trustees in the furtherance of the objects of the charity
- b) Restricted funds are those that may only be used for specific purposes. Restrictions arise when specified by the donor.

3. Taxation

The charity is not liable to tax on its charitable activities.

The charity is not registered for VAT. Irrecoverable VAT is included in the expense to which it relates.

4. Transactions with trustees

No remuneration nor expenses were paid to trustees, or any persons connected with them during the year or previous year.

5 Analysis of payments

Staffing	75875
Staffing via Burnley	
Leisure	8704
Session Costs - Drop-in	10196
Client Wellbeing	5240
Welfare	7895
Office Costs	3363
Other costs	14302
Total	125575

6 Comparative amounts:

Year ended 31st March
2023

	All funds
Total receipts	93835
Total payments	-70771
Net receipts	23064
Balances bfd	27521
Balances cfd	50585

NEW NEIGHBOURS TOGETHER CIO

England & Wales - Charity number 1179812

Accounts



NEIGHBOURS TOGETHER CIO

Trustees Annual Report 2022-23

This has been a year of momentous changes for our work and our charity. We started it as an organisation with one part time manager, and a team of committed and skilled volunteers serving a client base of circa 200, opening two days a week to provide help and support to all asylum seekers and refugees arriving here in Burnley. We had begun a huge change process over the previous year in response to the growing numbers of clients approaching us for help but as this reporting year commenced, the sudden and unexpected resignation of our manager, with no obvious replacement, and client demand growing week on week caused the Board to immediately come together to review the serious position we found ourselves in. Following a thorough evaluation of our options and the immediacy of the need for strong service leadership to take the charity forward the Chair of the Board agreed to step down into the Chief Executive Officer position and our Treasurer was voted in as Chair of Trustees with immediate effect.

As Spring 2022 moved on we were amazed to learn that we had been awarded the Queens Award for Volunteers in her Platinum Jubilee Year. This was a wonderful honour and one we will forever treasure as we move forward.

There was a pressing need to obtain immediate bridging and substantial longer term funding. We were successful through the next months in obtaining smaller short term grants which enabled us to get through to December 2022, when we were granted Long Term Funding payable over 3 years by Reaching Communities. Two other part time members of staff were recruited providing operational support and managing our hospitality and welcoming service. The hospitality appointment was filled by a former client, who had volunteered for us for several year after she gained leave to remain. Our Charity was very proud to welcome her into the management team.

The demographics of our client base shifted from predominantly families to single adults (mainly men) over this year. We had to swiftly adapt our services offer, to meet varying needs as single adult numbers grew throughout the year, and by the end of this year our client base was circa 350. Our charity has provided ESOL/Sport+ Leisure Activities/ Wellbeing support activities/ free café social space and Welfare needs support throughout the year whilst also delivering work with our women around empowerment and helping them adapt successfully to life here in England. Our charity has also been very committed to (reflecting our mission and values) to recruiting and developing client volunteers. Alongside ongoing client evaluation of services this helped ensure that we were offering the services that people wanted and which helped them rebuild safe and happy lives here in Burnley.

Another significant change on receipt of our 1st payment from Reaching Communities was the decision to increase from 2 to 3 days of Drop In services and rent office premises to ensure we could properly support service needs and all our statutory and legal obligations.

Our sessional Drop In costs dramatically increased owing to the cost of living rises which hit the whole of the UK in late 2022. We paid 50% more for our Drop In premises rental to cover both the extra day and the cost of heating price rises. Food and supplies costs all increased. More of our clients and client volunteers have needed support with bus fares as their available incomes have been so stretched by increased costs in the shops etc. in addition more of our refugee clients have come to us for help as they were struggling to put food on the table due to increased fuel and general prices. It was a hard year for many people.

Throughout the year we developed our partnership work promoting mental and physical wellbeing, with other local organisations, sharing our ethos and values. In addition, as part of our development plan, we commenced a period of targeted training for trustees/staff and volunteers as part of our Reaching Communities agreement. We moved to an individualised client based bespoke IT system to facilitate our Advice & Advocacy services, ensure confidentiality and enabling better report production which guides our work going forward.

This has been a significant year in our history. We have all worked hard, learned a great deal and made positive progress across all areas within the Charity. We work as united team sharing the same mission and values and valuing every team member for the unique contribution they bring. We have moved from a really small organisation to an aspiring medium size charity, recognised across Burnley as 'the go to' 3rd sector organisation for all things asylum and refugee related.

Our charity would like to close this report by thanking all our funders large and small for their support this year. Burnley Borough Council have supported our charity since it was set up, not just financially, but in so many ways. Reaching Communities for believing in us and giving us the financial means to develop and grow our services and Calico, the Arts Council, Allen Lane Foundation, ICB Lancs & Cumbria, New Philanthropy Capital, Burnley United Reform and Mount Zion Churches. In addition, all those people who donate generously to our giving page and local donors who have contributed so many goods in kind to clothe people, help them furnish and set up homes. Working together in Burnley we are a truly a community of welcome.

Many challenges lie ahead but this has been a year to remember.

Co authored by: Ruth Haygarth CEO

Michael Hewitt Chair of Trustees



New Neighbours Together

(Regd Charity No.1179812)

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2023

	2022	2023
INCOME		
Grants Received		
General	40,580.00	5,000.00
Specific	5,000.00	5,712.00
Lutney Borough Council	257,100.00	53,000.00
Other Income		
Donations	7,500.00	4,700.00
Crack Onions		2,000.00
Services to Primary Youth		2,000.00
Survey Income		100.00
Total Income	432,180.00	284,412.00
EXPENDITURE		
Employment Cost		2,000.00
Management Fees		5,212.00
Salaries	167,711.57	52,112.00
Pension Costs	140.17	0.00
Salary Income		
Office Costs	5,793.51	4,000.00
Rents	230.00	0.00
Materials	310.00	157.77
Subscriptions	300.00	100.00
Travel Costs	2015.00	870.00
Other	850.51	1,000.00
Total Expenditure	172,490.25	64,249.77
Surplus of Income	259,689.75	220,162.23

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New Neighbours Together

(Reg'd Charity No.1179812)

INCOME & EXPENDITURE ACCOUNT - Y/E 31 March 2023

	2022/23	2021/22
INCOME		
<i>Grants Received</i>		
General	40580.00	5328.00
Specific	5500.00	5712.00
Burnley Borough Council	25710.00	5300.00
<i>Other Income</i>		
Donations	7563.92	4735.90
Local Giving	2644.76	2685.49
Services to Burnley Youth Theatre		2500.00
Sundry Income		169.80
Total INCOME	81998.68	26431.19
EXPENDITURE		
<i>Employment Cost</i>		
Management Fees		3900.00
Salaries	45771.57	5712.00
Pension Costs	100.17	0.00
<i>Establishment</i>		
Office Costs	9788.51	4932.14
Rents	300.00	0.00
Insurances	360.05	157.77
Subscriptions	369.99	155.00
<i>Operational Costs</i>		
Drop Ins	2615.88	886.84
Travel	533.51	1944.89
Welfare	5273.66	3947.85
Outings	1722.50	0.00
Volunteer Costs	1622.30	0.00
Wellbeing	3308.51	0.00
Sundries	2054.95	1063.20
Total EXPENDITURE	73821.60	22699.69
SURPLUS of INCOME	8177.08	3731.50

New Neighbours Together
 (Reg'd Charity No.1179812)
BALANCE SHEET as at 31 March 2023

	2022/23	2021/22
Current Assets		
Current Account	50332.44	27512.04
Cash in Hand	<u>252.19</u> 50584.63	<u>8.51</u> 27520.55
Current Liabilities		
HMRC Creditor (PAYE/NI)	4478.51	1427.51
Lottery Grant C/Fwd	<u>26000.00</u> 30478.51	<u>14164.00</u> 15591.51
NET ASSETS	20106.12	11929.04
Represented by:		
Balance B/Fwd	11929.04	8197.54
Surplus of Income This Year	8177.08	3731.50
SURPLUS C/Fwd	20106.12	11929.04

New Neighbours Together

(Regd. Charity No.1179812)

Audit Report to the Trustees & Officers

SCOPE OF REVIEW

I have reviewed the Financial Statements set out in Pages 1 – 4 of this report, comprising the Statement of Income and Expenditure for the Year Ended 31 March 2023, and the Balance Sheet as at 31 March 2023 of New Neighbours Together.

The Trustees and Officers of the Registered Charity are responsible for the Financial Statements and have determined that the Accounting Policies are consistent with the Charity's Financial Controls Policy.

I have reviewed the Financial Statements, along with information and explanations given to me, in order to express an opinion on them to the Trustees and Officers of New Neighbours Together

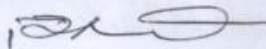
No opinion is expressed as to whether the accounting policies are appropriate.

REVIEW OPINION

In my opinion the Financial Statements :

- a) Present fairly, the Financial Position of New Neighbours Together as at the 31 March 2023, and the results of its operations for the year then ended.
- b) Comply with the Requirements of the Management Controls Policy.

I have not verified the accuracy or completeness of the accounting records, or information and explanations that have been given to me and I do not, therefore, express any opinion on the Financial Information



Peter F Nuttall, ACMA,CGMA

Honorary Auditor

Dated : 29 July 2023

New Neighbours Together

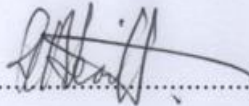
(Regd Charity No.1179812)

Statement by Officers

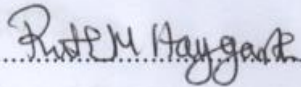
In the opinion of the Trustees and Officers of New Neighbours Together –

- a) The accompanying financial report presents fairly the financial position of New Neighbours Together as at 31 March 2023.
- b) The operations of the organisation have been carried out in accordance with the Rules and Regulations of the Charity.
- c) At the date of this Statement there are reasonable grounds to believe that the Charity will be able to pay its debts as and when they fall due.

Signed on behalf of the Officers of New Neighbours Together



..... Treasurer



..... Chief Executive
Project Manager Officer

Dated :

New Neighbours Together

(Regd. Charity No.1179812)

Audit Report to the Trustees & Officers

SCOPE OF REVIEW

I have reviewed the Financial Statements set out in Pages 1 – 4 of this report, comprising the Statement of Income and Expenditure for the Year Ended 31 March 2023, and the Balance Sheet as at 31 March 2023 of New Neighbours Together.

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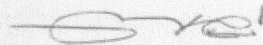
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- a) Present fairly, the Financial Position of New Neighbours Together as at the 31 March 2023, and the results of its operations for the year then ended.
- b) Comply with the Requirements of the Management Controls Policy.

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Peter F Nuttall, ACMA,CGMA

Honorary Auditor

Dated : 29 July 2023

NEW NEIGHBOURS TOGETHER CIO

England & Wales - Charity number 1179812

Accounts



Chair of Trustees Annual Report for Charity Commission

April 2021 – March 2022

Introduction

In writing this report I am conscious that our charity has been moving through a time of enormous changes, partly in response to the effects of the covid pandemic, as it has sought to respond effectively to the increasing numbers and needs of sanctuary seekers here in Burnley. It has been quite a year. However, in a departure from the formality of a report such as this, I am dealing first with something truly wonderful which happened to us, which actually began during the year I am reporting on, but actually completed at the beginning of June this year 22-23.

Last October, we learned to our amazement that we had been nominated to receive the Queens Award for Voluntary Service, and in due course we were visited by an inspector etc, and then life settled down again into the busy but eventful routine of NNT. In May 22 we were astounded to discover we had won this prestigious award in our Queen's Platinum Jubilee year. So there were great celebrations all round and I would like to pay tribute to our fabulous team of committed, compassionate and hardworking volunteers and record how honoured NNT is to have received this.

Report on the year

From April 22 lockdowns were still in effect, but being gradually lifted and we continued our work much as we detailed it in our last annual report. To our best knowledge Burnley in the summer of 2021 was home to 200+ Asylum Seekers and Refugees. This number included 25 resettled Syrian families and we have always worked with local partners to provide additional support measures to enrich their lives and experience of living here. A great deal of our work, however, was generated by providing a comprehensive support package for people arriving via the asylum-seeking route throughout their journey to a decision on their claims. People are either given 'Leave to Remain' and 'Refugee Status' or become 'Failed' asylum claimants. Single adult 'Failed' claimants are evicted and financial support is terminated. However, of those with children under 18 years, many continue to live here, still housed by Serco and supported by the Home Office under the Destitution Rules. All of these groups continued to access NNT services across the range of need, depending on individual circumstances and people's own choices.

Since the summer of 2020 there had been a marked increase in Asylum Seekers particularly single young men, being housed by Serco, on behalf of the Home Office in Burnley, and this gathered pace in 2021. Their support needs were pressing and apart from the 'Migrant Help Line', (accessed by phone/email/webchat, - there was now no official help available to this growing group of vulnerable, socially isolated people whose first language was not English, and who did not understand process. In addition, asylum seekers were living on incomes set below the level of Universal Credit, in poor/problematic housing and deprived areas of our town. Our workload greatly increased, mainly by in response to the suffering and distress this situation generated.

During lockdown restrictions we ran appointment based socially distanced sessions for advice and help/clothing/food and household goods, doorstep deliveries of necessary items etc. However, the increased work load made it obvious to us that we had reached a stage when for the first time in our history we needed to employ a manager to take things forward. We did our research and contacted various organisations to

discuss options. We were successful in November 2021, in obtaining a year's sponsorship for a p.t fixed term management position and we commenced this at the start of December 2021. We also obtained a grant to undertake project wide wellbeing work in October to run for 9months, funded by the CCG, aimed at remedial work with our clients who had suffered a great deal from isolation and loneliness during the lockdowns.

Over the year we have:

Worked hard to develop the depth and range of our services to meet the needs our clients have identified to us in focus groups and one to one sessions.

- Set up dedicated office space, acquired necessary IT equipment and internet access to provide a more professional and efficient response to client's problems and issues, running twice weekly A&A Services. We also offered an emergency out of hours phone line
- Revised many of our processes and converted all our paper files to cloud storage.
- Negotiated and acquired 3yrs service agreement with LCC to commence at the beginning of the financial year April 22 which will allow us to employ more staff on fixed term p.t. contracts
- Re-established our wellbeing initiatives including delivering family fun days/ local trips /TB Screening Clinic. We have reconnected with our old clients and got to know many new ones, as we have shared social café space, ESOL lessons and children's activities, a badminton and sports group for men and a women's group visiting a local farm at lambing time, a trip to a forest etc and all our usual activities. Working with Calico we offered a weekly Digital Inclusion service every Tuesday.
- Recruited new skilled volunteers, delivered (our previously monthly) volunteer team meetings 4 times around the lockdown restrictions and refocused volunteer roles prior to targeting training based around the concept of radical hospitality and welcome'.
- Targeted development of partnership working with other local charities such as Pennine Lancashire Community Farm and Burnley Youth Theatre, addressing wellbeing issues and submitting partnership bids for funding.
- Half of our Trustee Board completed training on roles and responsibilities.
- Established a Senior Management Team reporting in via the Chair and to our Quarterly Board Meetings held on Microsoft Teams.
- Began work on developing a Communications strategy and increasing our Media outreach through targeted development of the website established the year before.
- In addition, we revised the NNT Organisational/ Management and Board Structure for implementation from April 22 in the new financial year.

In Conclusion

I am writing this report a few months into the next reporting year and NNT has continued with the pace of change and the primacy of welcoming, caring for and helping growing numbers of sanctuary seekers as they struggle to rebuild and re-establish shattered lives. As I look back, I can see that all the things we accomplished last year, put us in a good place to go forward into this year to continue and develop our work. Overall 21-22 was a good year for NNT. I would like to record the absolute privilege that it has been to chair this charity since it was first set up and to pay tribute again to the amazing team of people I have worked with every week, and to thank them for all they do, which makes NNT what it is today – the Go to Charity for sanctuary seekers in Burnley.

Ruth Haygarth

Chair of Trustees to March 31st 2022



Treasurers Finance Report for year ending 31st March 2022

The charity has had a very successful year. We have met all our increased running costs, thanks to the hard work of the management team, who have raised sufficient funds to cover our outgoings and still have a surplus income of £3731.50 compared to £726.79 from the previous year. NNT is also in the position of carrying forward £27,520.55 cash in hand, (over 3 times the opening balance in April 2021), against liabilities of £15591.51, for specific purpose grants received.

Annual Income rose from £11,569.00 to £26431.00, more than doubled over the last year, and hopefully it's a trend that will continue. For the first time we worked in paid partnership with another organisation, which proved to be a very efficient way of bringing in significant amounts of money, so we must continue to look for more of these opportunities.

Facing significant rising numbers of clients and increased number seeking help with problems and issues, we obtained a grant of over £19,000.00 to employ a p.t.fixed term Manager to give stability and overall leadership in our People Services. In addition, a grant of £5000 to run a wellbeing project, aimed at mitigating the damaging effects covid and the lockdowns had exerted on our clients.

We have invested well over £3,000.00 in Internet Access, equipment and IT costs to upgrade our Advice & Advocacy service and ensure GDPR compliance. The welfare of our client is always at the forefront of our objectives, to which we spent nearly £4,000 with much needed wellbeing effects.

To summarise we have had a good year, and are in a much better position at the start of this year than last, in terms of funding. This gives NNT a good platform from which to establish a stronger management structure, which will meet the expansion of service needs, building on and driving the delivery of essential help and support to our clients.

Michael Hewitt

Trustee & NNT Treasurer. April 21- March 22

New Neighbours Together

(Regd Charity No.1179812)

NNT FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2022

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New Neighbours Together

(Reg'd Charity No.1179812)

INCOME & EXPENDITURE ACCOUNT - Y/E 31 March 2022

	2021/22	2020/21
<i>INCOME</i>		
<i>Grants Received</i>		
General	10628.00	7725.00
Specific- Calico	5712.00	
Donations	4735.90	2460.00
Local Giving	2685.49	1384.09
Services to Burnley Youth Theatre	2500.00	
Sundry Income	169.80	0.00
Total INCOME	26431.19	11569.09

EXPENDITURE

Employment Cost

Management Fees	3900.00	0.00
Salaries	5712.00	0.00

Other Costs

Drop Ins	886.84	313.65
Travel	1944.89	1175.51
Tel/ Stationery	1635.53	318.16
Welfare	3947.85	7142.91
Outings	0.00	0.00
Sundries	1063.20	980.37
Internet Access	466.01	522.94
IT Costs	2830.60	0.00
Insurances	157.77	157.77
Subscriptions	155.00	230.99

Total EXPENDITURE

22699.69	10842.30
-----------------	-----------------

SURPLUS of INCOME

3731.50	726.79
----------------	---------------

New Neighbours Together
 (Reg'd Charity No.1179812)
BALANCE SHEET as at 31 March 2022

	2021/22	2020/21
<i>Current Assets</i>		
Current Account	27512.04	#####
Cash in Hand	8.51	73.56
	27520.55	#####
<i>Current Liabilities</i>		
Accruals	1427.51	87.30
Calico Grant C/Fwd	14164.00	0.00
	15591.51	87.30
NET ASSETS	11929.04	#####
Represented by:		
Balance B/Fwd	8197.54	#####
Surplus of Income This Year	3731.50	726.79
SURPLUS C/Fwd	11929.04	#####

New Neighbours Together CIO

(Regd Charity No.1179812)

Statement by Officers

In the opinion of the Trustees and Officers of New Neighbours Together –

- a) The accompanying financial report presents fairly the financial position of New Neighbours Together as at 31March 2022.
- b) The operations of the organisation have been carried out in accordance with the Rules and Regulations of the Charity.
- c) At the date of this Statement there are reasonable grounds to believe that the Charity will be able to pay its debts as and when they fall due.

Signed on behalf of the Officers of New Neighbours Together

Michael Hewitt

..... Treasurer

Ruth Haygarth

..... Chief Executive

Dated : 27/7/22

New Neighbours Together

(Regd. Charity No.1179812)

Audit Report to the Trustees & Officers

SCOPE OF REVIEW

I have reviewed the Financial Statements set out in Pages 1 – 4 of this report, comprising the Statement of Income and Expenditure for the Year Ended 31 March 2022, and the Balance Sheet as at 31 March 2022 of **New Neighbours Together**.

The Trustees and Officers of the Registered Charity are responsible for the Financial Statements and have determined that the Accounting Policies are consistent with the Charity's Financial Controls Policy.

I have reviewed the Financial Statements, along with information and explanations given to me, in order to express an opinion on them to the Trustees and Officers of **New Neighbours Together**

No opinion is expressed as to whether the accounting policies are appropriate.

REVIEW OPINION

In my opinion the Financial Statements :

- a) Present fairly, the Financial Position of New Neighbours Together as at the 31 March 2022, and the results of its operations for the year then ended.
- b) Comply with the Requirements of the Management Controls Policy.

I have not verified the accuracy or completeness of the accounting records, or information and explanations that have been given to me and I do not, therefore, express any opinion on the Financial Information

Peter F Nuttall, **ACMA,CGMA**

Honorary Auditor

NEW NEIGHBOURS TOGETHER CIO

England & Wales - Charity number 1179812

Accounts

CHAIR'S AGM REPORT 2020-2021

INTRODUCTION

I am writing this report after a prolonged period of leave of absence due to pressing family issues which have meant that the whole of the reporting year April 2020 - March 2021 NNT I was absent and NNT had an acting chair who has since resigned and moved out of the area. This means that I have been back in post only for 3 + months from 27th August 2021. This report will therefore fall into two sections. The first section will be a report compiled from information passed to me via documents from Susan Bains, our Acting Chair, during my absence, and the last section will be my reflection on our work now and then - looking to the future and how work accomplished then, is now informing and progressing the ongoing work of our charity.

Section 1

Our Board continued to meet regularly via Zoom to plan and direct all our work and manage our finances during the year and we are pleased to report the following.

1. During the year despite Covid, NNT continued to stay connected with people and provide care and support to all our new neighbours using methods such as via whats app - video and written messaging and as follows
2. We filled in essential/ necessary forms for people on their doorsteps maintaining social distancing
3. We distributed School Uniform vouchers at the start of the new school year to families with school age children.
4. We distributed Winter Care packs - vitamins, honey and Covid info in different languages through our doorstep delivery service.
5. We delivered Christmas presents for children, supermarket vouchers to families and single asylum seekers for extra seasonal food.
6. At Easter we sent out a Covid vaccines survey and started to develop and establish our website using £2,225 funding from the Burnley Community Champions Fund together with chocolate easter bunnies for children
7. Between Lockdowns we ran appointment-based Advice & Advocacy Sessions and concurrently appointments for clients to come in and select clothing/bedding/towels and necessary items from our donated goods store. Heavy items were transported in volunteers' cars to people's doors.

8. Through our Local Giving page, we raised funds to help us to provide internet access through the purchase of dongles and equipment for children and young people who could not attend school or college.
9. We developed a Welcome to Burnley Guide in Arabic and English for new Arrivals coming via the refugee resettlement programme and for future use with clients coming to our town.
10. From February 2021 we noticed that there was a marked increase in new asylum seekers arriving in Burnley due to the Home Office Policy 'Operation Oak' emptying the hotels which had provided temporary accommodation during the pandemic. This continued unabated and indeed has picked up speed as the year has moved on. A lot of these moves have seen new people arriving alone in taxis, dropped off with their key and belongings outside their accommodation. Many were left with no money because things like Aspen cards had not arrived or did not work - not knowing the area, who to turn to or how to access help. It has been a difficult and demanding time for all concerned.

Despite all the challenges NNT has continued to provide a welcome and support to all sanctuary seekers arriving in our town. We have reviewed and reorganised many of our policies and paperwork and retained and grown our volunteer team - through initiatives such as establishing free online messaging on Whats App. Our volunteer team now numbering 30+. In addition, we have established a website to publicise our work and availability to people. We feel we have emerged stronger and more organised than before and ready to continue and develop our services to all seeking asylum and refuge in Burnley.

Compiled From: Reports by Susan Bains - Acting Chair until August 26th, 2021.

Section 2

Firstly, I would like to express my personal and NNT's profound thanks to Susan Bains for taking over temporarily and steering our charity through the difficult and troubled times of Covid lockdowns and at the same time renewing and developing our work and commitment to those we serve. In addition my thanks are also due to our volunteer team and Board who kept our services going because of their incredible dedication and hard work throughout all the difficulties the pandemic threw up.

As mentioned in Susan's report, numbers arriving, seeking Asylum, in Burnley and surrounding areas has grown substantially and we now have over 200 people on our books - a rise of 30+ on 12 months ago. This has meant that our Board has undertaken a review of service needs and investigated means of securing future resourcing to fund ongoing development and increasing workloads.

A Development Programme is now underway to 'futureproof' NNT's ability to continue to respond effectively. This will of course be the subject of the next set

of reports for the 21-22 AGM. We are confident we will meet the challenges and look forward to what lies ahead. Our confidence is based in the quality and commitment of our amazing management and volunteer teams and the support knowledge and expertise of our Trustee Board, underpinning and driving the work forward into the future with the support of many local organisations/churches and individuals. Together we move forward as 'Good Neighbours' to welcome and support our 'New Neighbours' within our midst.

Ruth Haygarth: Chair of Trustees NNT

November 2021

New Neighbours Together

(Regd Charity No.1179812)

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

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