

RESET COMMUNITIES AND REFUGEES LTD

England & Wales · Charity number 1179799

Details

Other names RESET, RESET UK

Status Registered

Legal form Charitable company

Company number [11081370](#)

Registered 2018-09-04

Register [View on the Charity Commission register](#)

Contact

Address 167-169 Great Portland street
5th Floor
London
W1W 5PF

Phone 020 7459 4507

Email enquiries@resetuk.org

Website www.resetuk.org

Activities

Objects: 4.1. TO PROVIDE RELIEF AMONG REFUGEES, PEOPLE WHO SEEK ASYLUM OR INTERNATIONAL PROTECTION, PEOPLE WHO HAVE BECOME DISPLACED PERSONS, THEIR FAMILIES OR DEPENDANTS WHO ARE IN NEED ('THE BENEFICIARIES'), AND TO PREVENT OR RELIEVE POVERTY AMONG SUCH PERSONS. THIS WILL BE ACHIEVED IN PARTICULAR BUT NOT EXCLUSIVELY BY:4.1.1. WORKING WITH AND PROVIDING SUPPORT TO COMMUNITY GROUPS, INDIVIDUALS, CHARITIES, BUSINESSES, THE PUBLIC SECTOR AND OTHER ORGANISATIONS IN SUCH A WAY THAT NEEDS OF THE BENEFICIARIES CAN BE BETTER MET.4.1.2 SUPPORTING THE BENEFICIARIES WITH THEIR EDUCATION AND TRAINING, DEVELOPING THEIR CAPACITIES, ASSISTING THEM WITH ADAPTING TO A NEW COMMUNITY AND PROTECTING AND PRESERVING THEIR HEALTH4.2. TO PROMOTE SOCIAL INCLUSION FOR THE PUBLIC BENEFIT AMONG PEOPLE WHO SEEK ASYLUM OR INTERNATIONAL PROTECTION OR PEOPLE WHO HAVE BECOME DISPLACED PERSONS, THEIR FAMILIES OR DEPENDANTS WHO ARE SOCIALLY EXCLUDED OR FACING SOCIAL EXCLUSION, BY PROVIDING:4.2.1 ASSISTANCE AND SUPPORT TO HELP THEM ADAPT TO AND SETTLE IN THEIR NEW COMMUNITY;4.2.2 INFORMATION, SUPPORT, ADVICE AND GUIDANCE;4.2.3 EDUCATION TO THE WIDER PUBLIC ABOUT THE ISSUES FACING PEOPLE WHO SEEK ASYLUM OR INTERNATIONAL PROTECTION OR PEOPLE WHO HAVE BECOME DISPLACED PERSONS, THEIR FAMILIES OR DEPENDANTS4.3 THE PROMOTION OF EQUALITY AND DIVERSITY FOR THE PUBLIC BENEFIT BY EDUCATING THE GENERAL PUBLIC ON ISSUES AFFECTING REFUGEES, PEOPLE WHO SEEK ASYLUM OR INTERNATIONAL PROTECTION, PEOPLE WHO HAVE BECOME DISPLACED PERSONS AND FOSTERING UNDERSTANDING AND ENGAGEMENT BETWEEN PEOPLE OF DIVERSE BACKGROUNDS

Activities: We are raising awareness of Community Sponsorship across the country. We are supporting community groups on their journeys towards welcoming refugees into their local areas. We are listening to and gathering the experiences of sponsor groups and sponsored refugees. We are conveying their views to the Home Office in order to shape the development of Community Sponsorship on a national scale.

Classification

- **How:** Makes Grants To Organisations, Provides Advocacy/advice/information, Sponsors Or Undertakes Research, Acts As An Umbrella Or Resource Body
- **What:** General Charitable Purposes, Education/training, The Prevention Or Relief Of Poverty
- **Who:** Other Charities Or Voluntary Bodies, Other Defined Groups, The General Public/mankind

Geography

- Northern Ireland
- Scotland
- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£504,310	£644,845	£230,986	10
2024-03-31	£559,517	£992,600	£371,521	10
2023-03-31	£2,235,562	£1,645,839	£804,604	14
2022-03-31	£883,892	£711,592	£214,881	8
2021-03-31	£394,693	£479,503	-	-

Trustees

Name	Role	Appointed
Eleanor Mary Stacey	Chair	2021-09-27
Dr Shilla Mutamba		2021-09-27
Hilary Janet Adams		2020-02-17
Liam Barry Sloan		2023-05-18
Rachael Helen Chapple		2023-05-18
Richard Gordon Bell		2019-04-03
Timothy Andrew Ambrose Finch		2021-09-27

RESET COMMUNITIES AND REFUGEES LTD

England & Wales - Charity number 1179799

Accounts

RESET COMMUNITIES AND REFUGEES LTD

TRUSTEES' REPORT AND ACCOUNTS

FOR THE YEAR ENDED 31 MARCH 2025

Charity Registration 1179799

Company Registration 11081370

(England and Wales)

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report

Year ended 31 March 2025

	Page
Trustees' annual report	1-8
Independent Examiner's report to the members	9
Statement of financial activities (including income and expenditure account)	10
Balance sheet	11
Cash flow statement	12
Notes to the financial statements	13-20

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report

Year ended 31 March 2025

The trustees present their report and the financial statements of the charity for the year ended 31 March 2025

Reference and administrative details

Registered charity name	Reset Communities and Refugees Ltd
Charity registration number	1179799
Company registration number	11081370
Principal office and registered office	85 Great Portland Street, London, W1W 7LT

The Trustees

Hilary Adams
Richard Bell
Racheal Chapple
Timothy Finch
Paul Morrison
Shilla Mutamba
Liam Sloan
Eleanor Stacey

Independent Examiner

Haines Watts Swindon Limited
Chartered Accountants
Old Station House
Station Approach
Swindon
SN1 3DU

Structure, governance, and management

Reset Communities and Refugees Ltd is a registered charity and is a company limited by guarantee.

The Board of Trustees consists of a mix of professional and experienced lay members relating to the overall needs of the Charity. The day-to-day management of the Charity is delegated to the senior management team. External advice is sought from various agencies to ensure up to date methodology and information. The Chair of Trustees reviews the board every year with the aim of identifying training needs and the board's general effectiveness. Pay and remuneration of key management is reviewed annually by the Board in the light of market rates.

Chief Executive

Dame Sandra Horley (to 23 May 2024)
Jasmine O'Connor (from 16 September 2024)

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report

Year ended 31 March 2025

Trustee Board

The trustee board named above is an effective mix of eight members. The process for recruiting trustees is to identify skills gaps on the board at any one time, then further to advertise or accept word of mouth introductions. This is followed by interview with the Chairperson and attendance at board meeting to meet other trustees. This may or may not culminate in appointment.

Objectives and activities

Reset is the expert national body for community-led welcome of refugees to the UK. We work directly with volunteers, community groups, local authorities, employers, and charities to provide strong welcome and integration support to newcomers. Informed by our experience and the perspectives of newcomers and volunteers, we advocate to key decision-makers, shaping policy and practice to enable more and better welcome. We work in partnership with a host of civil society organisations to inspire volunteers and grow the number of communities who are ready to welcome.

Our charitable objectives are:

- Providing relief to refugees, and preventing or relieving poverty among them, by working with others (e.g., community groups, charities, businesses, individuals) in ways that meet refugees' needs.
- Supporting refugees in key areas necessary to their successful integration in UK communities, including education and training, health, employment, housing, and social connections.
- Educating the wider public about issues that face refugees or asylum seekers in the UK, and thereby promoting equality and diversity for the public benefit.

These objectives for the year ended 31 March 2025 primarily were achieved through our work developing and championing community-led welcome through the Community Sponsorship and the Homes for Ukraine schemes.

Community Sponsorship is a scheme enabling communities across the UK to welcome a refugee family to their local area, supporting them as they rebuild their lives in this country. Community Sponsorship (CS) is a safe and legal resettlement route, which complements other forms of resettlement managed by government and other agencies. Reset champions and supports the development of CS across the UK. This involves working with and through others, as well as directly with local CS groups to provide help and guidance to all those engaged in CS from group-formation through to the completion of formal support and beyond. CS is substantially funded by a grant from the Home Office.

Homes for Ukraine allows people fleeing Ukraine with no family ties to the UK to seek sanctuary through sponsorship by members of the public who can offer them a home, such as a spare room, for at least six months. Reset's Homes for Ukraine matching platform brings together refugees in need and communities offering to help, and our training and support for sponsors has prepared communities to welcome Ukrainians into their homes in the UK. Funding from MHCLG (formerly DLUCH) for the matching service ended in March 2024.

We review our aims, objectives, and activities regularly. This report describes our achievements and the outcomes of our work for the year ended 31 March 2025.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report

Year ended 31 March 2025

Achievements and Performance

Context

Community Sponsorship (CS) has remained the cornerstone of our activity. We have started to evolve our strategy, taking the opportunity to deep dive into our data and research what drives and sustains interest in CS, to help us shape our approach in the future, to attract more diverse groups to take part. We remain focussed on working with our sector colleagues and government partners to drive improvements to community-led welcome.

We also have recognised that we need better and more meaningful input from people with lived experience, and so we have been improving our 'experts by experience' resources and linking with partners who have more established lived experience policies and practice from whom we can learn. We have refreshed and added to our training offer, such as new resources looking at mental health.

We have also successfully completed several smaller multi-year projects this year, including our role in a consortium of 14 European partners as part of the COMET project, and work with Unbound and Shapiro.

Funding from Department of Levelling-up, Housing and Communities (DLUHC) (now Ministry for Housing, Communities and Local Government) for the Homes for Ukraine matching service ended in 2023, so we have been adapting our operations to the funding reality and reshaping the team accordingly. Interest from potential sponsors/hosts has declined as the Ukraine conflict has been overtaken in the news agenda. We have been using funds carried forward from last year to continue to match as many Ukrainians to potential UK hosts as possible, but we have been transparent with potential refugees about the lower numbers of hosts coming forward and reduced chance of securing a match. We began to taper the service in Q4 and closed the service on 31 March 2025. We are proud to have matched many hundreds of Ukrainians to potential hosts in the UK.

Conscious that interim leadership could only take Reset so far, our trustees spent Summer and early Autumn 2024 working with a recruitment agency to select our new Chief Executive, and we are delighted to have Jasmine O'Connor in place. Reset continues to be ably supported by a passionate and dedicated staff team. Two members of the team went on maternity leave during the period, and their roles were covered temporarily by maternity cover.

Update on Community Sponsorship

Community Sponsorship has always been at the heart of what we do. Reset was created in 2018 to support the government scheme and has since supported well over a thousand resettled refugees and the communities that sponsored them through their journey.

In 2024-25 for many this journey began the previous year with groups forming and completing part 1 training to introduce them to Community Sponsorship. Reset provides support and training to groups for the whole of their sponsorship journey, from group inception, to finding housing, to seeking approval from the Home Office and local authority, through to welcoming the family, and – after the first year – the transition away from formal support of the family.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report

Year ended 31 March 2025

Training

Reset now delivers introduction to Community Sponsorship sessions four times per month at varying times, to accommodate interest across communities. Our training and resource offer to groups continues to expand and adapt to needs. This year we held interactive virtual trainings on:

- Introduction to Universal Credit
- Working Effectively with Interpreters
- Trauma Informed Care
- Understanding Gender Based Violence and Supporting Survivors
- Country information sessions on Syria and Afghanistan.

Through our e-learning platform, Learnworlds, self-paced trainings were available to CS groups on:

- Safeguarding essentials
- Healing classrooms: resources for schools
- Three trainings on supporting refugees in school, further and higher education
- Recruiting and welcoming volunteers to your Community Sponsorship groups
- Supporting refugees with disabilities
- Afghanistan culture-corner.

Part 1 training, (planning your application), is now an e-learning with monthly drop-in sessions that follow so that groups can ask questions and reflect on their preparations. Reset has also developed an e-learning on Leading Community Sponsorship groups.

Overall, we continue to receive very positive feedback from those who attend our training, with 95%+ of all attendees commenting that our training is either 'good' or 'excellent'. A few participant comments are highlighted below:

'Our group are still in the process of fund raising and looking to find a house. The training has brought to the fore the needs of a family beyond the purely practical housing and everyday needs. A greater awareness of how our group interact with the family and the sensitivities to be aware of' (Trauma Informed Care training participant, 2025)

'I found the initial Reset training which reminded us that these families were already well able to organise themselves, and that they had already shown great motivation and autonomy in getting themselves to the point of resettlement, incredibly humbling. It made me understand that my own assumptions were only there to be challenged and moulded by the shared experiences of helping the family begin to navigate their lives in a strange land' (Community Sponsorship group member, 2025).

Resources

Reset continued to develop our Experts by Experience work. In September, a welcomed family joined us at the Open Forum Event – Refugees and Asylum Seekers, to speak about their experience of being welcomed through Community Sponsorship. Reset has finalised the production of two animations, which are now embedded within our trainings and will be utilised to demonstrate the support available through the sponsorship journey, encourage training participation and provide foundational knowledge on

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report

Year ended 31 March 2025

trauma. Animations include: An overview of the training provided by Reset, (2) Understanding trauma and its impacts. We have also developed two videos on mental health with an Expert by Experience. One is aimed at groups in understanding the experience of resettlement and the impact on mental health and the other is aimed at refugee families. Furthermore, we collaborated with a Community Sponsorship group to develop a resource on 'Setting and managing the expectations of sponsorship communities' and we are currently collaborating with a cohort of Experts by Experience to review and enhance our Afghanistan Culture Corner e-learning.

Direct Support

As part of our commitment to provide support throughout the Community Sponsorship journey, Reset continues to listen to and advocate for groups welcoming refugees and for families resettling in the UK. We have supported many groups to navigate challenges with housing, cultural differences, and managing expectations.

Pre-arrival advice reached 204 interactions this year. This is lower than the original target due to there being fewer groups in the pre-arrival stage in comparison to the last three years. Some groups have needed less support from Reset due to being repeat sponsors, while lead sponsors have provided more support, as Reset has up-skilled them. Additionally, some of the support we give is in the form of resources, via our training website, and therefore not tracked. Post-arrival interactions have exceeded expectations reaching 439 interactions, as we continue to see groups require significant support once the welcomed families have arrived.

Reset is aware that not every challenge a group is facing can be resolved through the training, resources or advice. Some issues, such as significant disagreements within the group around implementing boundaries, trauma or domestic abuse within the family, require offering more in-depth intervention. We, therefore, offer groups bespoke consultation sessions which they can access whenever a significant issue arises. Each consultation session is tailored specifically to the needs of the group and the family they support. This year we supported groups with cases of domestic abuse, challenges around boundaries, and issues related to Syrian families having their Indefinite Leave to Remain put on hold.

Other

The findings from the house survey show that the majority of families supported by the respondents continue to be housed in the property they first arrived into, however, in most cases the groups no longer support the family financially. The distribution of property types remains in line with our 2019 survey with most properties found through personal connections and private landlords or through estate agents. Groups have commented on the emotional and logistical challenges of the transition at two years, including setting expectations of housing with the family and working with landlords to either extend leases, or find alternatives. Only one family have moved to local authority housing since arriving.

Homes for Ukraine

While the Reset's Homes for Ukraine service has scaled down in 2024-25, and closed at the end of the period, Reset has supported hosts and Ukrainians seeking shelter in the UK. We proposed 194 matches between refugee individuals and their families and prospective hosts, with over a 1000+ advice interactions with hosts and guests.

Staffing changes

We are delighted to have appointed a permanent Chief Executive, Jasmine O'Connor, in September 2024, and a new Communications Manager, Dr Sarah Wishart, in April 2024, substantially improving

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report

Year ended 31 March 2025

our leadership capability. With the end of funding by DLUHC in March 2024 of our Homes for Ukraine matching service, the team was reshaped in the first quarter of the period, unfortunately involving two redundancies. We will continue to review staffing need and, where necessary, reshape the team accordingly.

Plans for the future

We are refreshing our five-year strategic plan, 2025-30, including refining our vision, purpose and values, and have identified five key objectives. In the period we aim to:

1) **Increase the quality and scale of sponsorship**

To welcome more refugees we need our systems to be scalable and yet remain person-centred.

2) **Strengthen collaboration and impact**

Our strong collaboration leads to increased impact and ends unproductive competition in the sector.

3) **Secure key policy changes to grow and improve sponsorship**

To welcome more refugees we need the Government to raise its ambition. We will grow our authority and foster a voice that is listened to.

4) **Shift the narrative**

Community-led welcome has the potential to counter negative narratives and vice versa.

5) **Support our team and organisation's sustainability**

There are external factors beyond our control, we can focus on wellbeing and reflexive management.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report

Year ended 31 March 2025

Financial Review

The accounts are prepared on an accrual basis. The statement of accounts and financial activities are to be found on pages 10 and 11. The deficit for the year was £140,535 (2024 deficit of £433,083) of which a deficit of £144,314 (2024 deficit of £441,073) is restricted funds. The amounts carried forward are £nil (2024 £144,314) of restricted funds and £230,986 (2024 £227,207) unrestricted.

Fundraising

The charity does not carry out significant fundraising activities. Reset does not engage professional fundraising or commercial participators to carry out fundraising activity nor engage in face-to-face or telephone fundraising. Reset's approach to fundraising has taken account of the Code of Fundraising Practice issued by the Fundraising Regulator. Reset has received no complaints about its fundraising activities either during the financial year or subsequently.

Reserves policy

The purpose of the Reserves is firstly to operate as a working balance to help manage the impact of uneven cash flows and, secondly, to provide a contingency to cushion the impact of emerging or unforeseen events or genuine emergencies.

In addition, the Trustees want to ensure that in an unlikely event of the organisation ceasing its operations, Reset has unrestricted reserves for its winding down costs. These would include employee redundancies, liabilities towards suppliers and the legal costs of winding down. Whilst this is the absolute minimum, the Trustees aspire to building additional reserves to protect the organisation from any short-term funding volatility and to enable Reset to be able to fund any short-term but critically important activities. The Trustees have agreed to build and sustain Reset's financial reserves at a level equivalent to three month's operating costs. The present levels of free reserves available to the charity are in line with the target reserve.

Investment policy

Given the current level of funds available to the charity, banking facilities provided by HSBC meet the charity's current requirements for maximising earned interest and instant access.

Risk Management

Reset recognises that working within communities and with refugees fleeing war, conflict, and persecution that effective oversight and mitigation of risk is vital, we maintain a register of risks and controls which are reviewed regularly by Trustees.

Key risks identified and managed for this year included:

- Insecurity of the policy commitment to resettlement, and the complexity of current schemes: we continue to engage with government and partners to make the case for streamlined community-led welcome.
- Diversifying income and securing longer term organisational funding to ensure Reset's future: this remains a key priority.
- Staff turnover, recruitment and retention: closely linked with our funding, most staff are on fixed term contracts, which can be challenging when coupled with the complex workload we carry.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report

Year ended 31 March 2025

Public Benefit

Our main activities aim to provide relief to and support refugees in their integration in UK communities, and educate the public about the issues that they face, which we do through empowering communities to welcome refugees. All our activities focus on supporting refugees and empowering volunteers to welcome refugees into communities across the UK, and are undertaken to further our charitable purposes for the public benefit. The charity has paid due regard to the Charity Commission's guidance on public benefit when carrying out its activities.

Sustainability

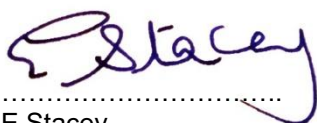
Reset is not subject to Streamlined Energy and Carbon Reporting (SECR) but we are committed to working towards a more sustainable future and tackling the climate emergency. We avoid emissions from travel by working virtually and, when travelling for business is necessary, we use public transport. We do not run an office, reducing the impact of our organisation on the environment and people affected by climate change.

Equality, Diversity and Inclusion

We are committed to achieving equality of opportunity and freedom from unlawful discrimination on the grounds of race, colour, nationality, ethnic origin, gender, gender reassignment, marriage or civil partnership, disability, religion or belief, age or sexual orientation. We have policies in place to address unfair and discriminatory practices and to encourage the full contribution of our diverse communities, but we recognise there is always more we could do and regularly review our policies and practices. We believe that all employees and clients are entitled to be treated with respect and dignity.

Small company provisions

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies exemption.



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E Stacey
Chair

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Independent Examiner's Report

Year ended 31 March 2025

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2025 which are set out on pages 10 to 20.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Martin Gurney FCA
for and on behalf of Haines Watts Swindon Limited
Chartered Accountants
Old Station House
Station Approach
Swindon
SN1 3DU

Date: 28/10/2025

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Statement of Financial Activities
(including income and expenditure account)

Year ended 31 March 2025

		2025		2024	
	Note	Unrestricted funds £	Restricted funds £	Total funds £	Total funds £
Incoming resources					
Incoming resources from generated funds:					
Grants and donations	4	210	500,000	500,210	543,267
Incoming resources from charitable activities:					
Training and support services		4,100	-	4,100	11,250
Other income		-	-	-	5,000
Total incoming resources		<u>4,310</u>	<u>500,000</u>	<u>504,310</u>	<u>559,517</u>
Expenditure					
Expenditure on charitable activities	5	531	644,314	644,845	992,600
Total expenditure		<u>531</u>	<u>644,314</u>	<u>644,845</u>	<u>992,600</u>
Net (expenditure)/income and net movement in funds		<u>3,779</u>	<u>(144,314)</u>	<u>(140,535)</u>	<u>(433,083)</u>
Reconciliation of funds					
Balance brought forward		227,207	144,314	371,521	804,604
Total funds carried forward		<u>230,986</u>	<u>-</u>	<u>230,986</u>	<u>371,527</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 11 form to 18 form part of these financial statements.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Balance Sheet

31 March 2025

		2025	2024
		£	£
Fixed assets			
Tangible fixed assets	9	-	-
Current assets			
Debtors	10	125,301	2,552
Cash at bank and in hand		129,834	424,532
		<u>255,135</u>	<u>427,084</u>
Creditors: amounts falling due within one year	11	24,149	55,563
Net current assets		<u>230,986</u>	<u>371,521</u>
Total assets less current liabilities		<u>230,986</u>	<u>371,521</u>
Funds of the charity			
Restricted funds		-	144,314
Unrestricted funds		230,986	227,207
Total charity funds	12	<u>230,986</u>	<u>371,521</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2025.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2025 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 16 October 2025 and were signed on its behalf by:


E Stacey
Chair

The notes on pages 13 to 20 form part of these financial statements.

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Cash Flow Statement

Year ended 31 March 2025

	2025	2024
	£	£
Net income	(140,535)	(433,083)
Adjustments for:		
(Increase)/Decrease in Debtors	(122,749)	38,007
(Decrease)/Increase in Creditors	(31,414)	(61,289)
Purchase of tangible fixed assets	(727)	(3,088)
Depreciation of tangible fixed assets	727	3,088
Change in cash and cash equivalents in the year	<u>(294,698)</u>	<u>(456,365)</u>
Cash and cash equivalents at the beginning of the year	<u>424,532</u>	<u>880,897</u>
Cash and cash equivalents at the end of the year	<u><u>129,834</u></u>	<u><u>424,532</u></u>

The notes on pages 13 to 20 form part of these financial statements.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements

Year ended 31 March 2025

1. General information

The charity is limited by guarantee. The liability of each member is limited to £1.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011. The charity constitutes a public benefit entity.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities and investment properties measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity and rounded to the nearest £.

Going concern

The Trustees note that the charity is reliant on a single source of income and, having made an assessment of the likelihood of that income continuing and reviewed financial forecasts, consider it is appropriate to prepare the financial statements on a going concern basis.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees to further any of the charity's purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular future project or commitment.

Restricted funds are subjected to restrictions on their expenditure declared by the donor or through the terms of an appeal, and fall into one of two sub-classes: restricted income funds or endowment funds.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses. Any tangible assets carried at revalued amounts are recorded at the fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

An increase in the carrying amount of an asset as a result of a revaluation, is recognised in other recognised gains and losses, unless it reverses a charge for impairment that has previously been recognised as expenditure within the statement of financial activities. A decrease in the carrying amount of an asset as a result of revaluation, is recognised in other recognised gains and losses, except to which it offsets any previous revaluation gain, in which case the loss is shown within other recognised gains and losses on the statement of financial activities.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Computers - 100% straight line

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

For the purposes of impairment testing, when it is not possible to estimate the recoverable amount of an individual asset, an estimate is made of the recoverable amount of the cash-generating unit to which the asset belongs. The cash-generating unit is the smallest identifiable group of assets that includes the asset and generates cash inflows that largely independent of the cash inflows from other assets or groups of assets.

For impairment testing of goodwill, the goodwill acquired in a business combination is, from the acquisition date, allocated to each of the cash-generating units that are expected to benefit from the synergies of the combination, irrespective of whether other assets or liabilities of the charity are assigned to those units.

Debtors and prepayments

Trade and other debtors are recognised at the settlement amount due after any trade discounts. Prepayments are valued at the amount prepaid net of any discounts.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount to settle the obligation can be measured or estimated reliably.

Contingent liabilities

Contingent liabilities are either possible obligations that will probably not require a transfer of economic benefits, or present obligations that may, but probably will not, require a transfer of economic benefits.

It is not appropriate to make provisions for contingent liabilities, but there is a chance that they will result in an obligation in the future. Assessing the amount of liabilities that are not probable is judgemental, so contingent liabilities are disclosed on the basis of the known maximum exposure.

Reset Communities and Refugees Ltd Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

4. Grants and donations

	Unrestricted Funds £	Restricted Funds £	Total funds 2025 £	Total funds 2024 £
Home Office	-	500,000	500,000	499,999
Unbound Philanthropy	-	-	-	20,000
Blue Thread	-	-	-	20,000
Donations	210	-	210	3,268
	<u>210</u>	<u>500,000</u>	<u>500,210</u>	<u>543,267</u>

5. Total Resources Expended

	Basis of Allocation	Charitable Activities	Governance	2025 Total	2024 Total
Direct costs					
Lead Sponsor Growth					
Grants & Partner Funding	Direct	-	-	-	2,000
Training & Supporting	Direct	36,687	-	36,687	155,253
Staffing	Direct	463,846	-	463,846	611,825
Support costs allocated					
Overheads	Usage	82,514	578	83,092	118,328
Consultancy	Trans	29,525	-	29,525	85,783
Marketing & Awareness					
Raising	Usage	30,968	-	30,968	16,323
Depreciation	Usage	727	-	727	3,088
Total resources expended		644,267	578	644,845	992,600

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

6. Net (expenditure)/income

Net (expenditure)/income is stated after charging/(crediting):

	2025	2024
	£	£
Independent examination	1,578	1,560
Depreciation of tangible fixed assets	727	3,088
	<u> </u>	<u> </u>

7. Staff costs

The total staff costs and employee benefits for the reporting year are analysed as follows:

	2025	2024
	£	£
Wages and salaries	414,571	551,029
Social security costs	38,891	50,004
Pension costs	10,384	10,792
	<u>463,846</u>	<u>611,825</u>

The average head count of employees during the year was 9.6 (2024: 10.3). The average number of full-time equivalent employees during the year is analysed as follows:

	2025	2024
	No.	No.
Directors	0.5	1.1
Managers	3.5	1.8
Coordinators	4.6	6.1
Admins	1.0	1.3
	<u>9.6</u>	<u>10.3</u>

No employee received employee benefits exceeding £60,000 during the year (2024: no employee received employee benefits exceeding £60,000).

Key Management Personnel

Key management personnel include all persons that have authority and responsibility for planning, directing and controlling the activities of the charity. The total compensation paid to key management personnel for services provided to the charity was £54,978 (2024 £116,978).

8. Trustee remuneration and expenses

No trustees received any remuneration during the year (2024 Nil). No trustee was reimbursed travel expenses during the year (2024 one trustee was reimbursed for travel amounting to £642).

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

9. Tangible fixed assets

	Plant and machinery £	Total £
Cost		
At 31 Mar 2024	4,200	4,200
Additions	727	727
Disposals	(900)	(900)
	<u>4,027</u>	<u>4,027</u>
Depreciation		
At 1 April 2024	4,200	4,200
Charge for the year	727	727
Disposals	(900)	(900)
At 31 March 2025	<u>4,027</u>	<u>4,027</u>
Carrying amount		
At 31 March 2025	<u>-</u>	<u>-</u>
At 31 March 2024	<u>-</u>	<u>-</u>

10. Debtors

	2025 £	2024 £
Trade debtors	125,301	2,400
Other debtors	-	152
	<u>125,301</u>	<u>2,552</u>

11. Creditors: amounts falling due within one year

	2025 £	2024 £
Trade creditors	10,838	29,731
Accruals	11,315	3,612
Other taxation and social security	1,996	22,220
	<u>24,149</u>	<u>55,563</u>

Reset Communities and Refugees Ltd Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

12 Analysis of charitable funds

	At 1 April 2024	Income	Expenditure	At 31 March 2025
	£	£	£	£
General funds	227,207	4,310	(531)	230,986

Restricted funds

	At 1 April 2024	Income	Expenditure	At 31 March 2025
	£	£	£	£
Home Office	590	500,000	(500,590)	-
Department for Levelling Up, Housing and Communities	99,464	-	(99,464)	-
Stewardship	9,394	-	(9,394)	-
Asylum, Migration and Integration Fund (EU)	12,781	-	(12,781)	-
Welcoming America	22,085	-	(22,085)	-
	<u>144,314</u>	<u>500,000</u>	<u>(644,314)</u>	<u>-</u>

The purpose of each fund is as follows:

Home Office: Funding for capacity building of Community Sponsorship.

Department for Levelling Up, Housing and Communities: Funding a matching service between sponsors and Ukrainian refugees and for the development of training of sponsors

Stewardship: Originally funded by gifts from Ed Shapiro. Funding for the Community Sponsorship Backstop Fund, providing grants for Lead Sponsors in the case of an emergency situation with an arrived refugee family

Asylum, Migration and Integration Fund (EU): Funding for a training role as part of a pan-European project to support the welcome of refugees, funding via project lead Federation of Evangelical Churches in Italy https://en.wikipedia.org/wiki/Federation_of_Evangelical_Churches_in_Italy

Welcoming America: Funding to bring together and share learning on ways in which communities and local authorities can work together to welcome refugees

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2025

13. Analysis of net assets between funds

	Unrestricted Funds £	Restricted Funds £	Total Funds 2025 £
Tangible fixed assets	-	-	-
Current assets	255,135	-	255,135
Creditors less than 1 year	(24,149)	-	(24,149)
Net assets	230,986	-	230,986

14. Related Party Transactions

No related party transactions took place during the year.

15. Share Capital and controlling parties

The company is limited by guarantee and has no share capital. The liability of its members is limited to £1 per member.

RESET COMMUNITIES AND REFUGEES LTD

England & Wales - Charity number 1179799

Accounts

RESET COMMUNITIES AND REFUGEES LTD

TRUSTEES REPORT AND ACCOUNTS

FOR THE YEAR ENDED 31 MARCH 2024

Charity Registration 1179799

Company Registration 11081370

(England and Wales)

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Independent Examiner's Report to the Members

Year ended 31 March 2024

	Page
Trustees' annual report	1-10
Independent Examiner's report to the members	11
Statement of financial activities (including income and expenditure account)	12
Balance sheet	13
Cash flow statement	14
Notes to the financial statements	15-22

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustee's Annual Report

Year ended 31 March 2024

The trustees present their report and the financial statements of the charity for the year ended 31 March 2024

Reference and administrative details

Registered charity name	Reset Communities and Refugees Ltd
Charity registration number	1179799
Company registration number	11081370
Principal office and registered office	85 Great Portland Street, London, W1W 7LT

The Trustees

Hilary Adams
Richard Bell
Paul Butler (resigned 09 February 2024)
Racheal Chapple (appointed 18 May 2023)
Timothy Finch
Mais Haddadin (resigned 30 August 2023)
Paul Morrison (appointed 31 August 2023)
Shilla Mutamba
Liam Sloan (appointed 18 May 2023)
Eleanor Stacey

Independent Examiner

Haines Watts
Chartered Accountants & Registered Auditors
Old Station House
Station Approach
Newport Street
Swindon
SN1 3DU

Structure, governance, and management

Reset Communities and Refugees Ltd is a registered charity and is a company limited by guarantee.

The Board of Trustees consists of a mix of professional and experienced lay members relating to the overall needs of the Charity. The day-to-day management of the Charity is delegated to the senior management team. External advice is sought from various agencies to ensure up to date methodology and information. The Chair of Trustees reviews the board every year with the aim of identifying training needs and the board's general effectiveness. Pay and remuneration of key management is reviewed annually by the Board in the light of market rates.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustee's Annual Report

Year ended 31 March 2024

Chief Executive

Kate Brown (to 30 September 2023)
Dame Sandra Horley (from 23 October 2023)

Trustee Board

The trustee board named above is an effective mix of eight members. The process for recruiting trustees is to identify skills gaps on the board at any one time, then further to advertise or accept word of mouth introductions. This is followed by interview with the Chairperson and attendance at board meeting to meet other trustees. This may or may not culminate in appointment.

Objectives and activities

Reset is the expert national body for community-led welcome of refugees to the UK. We work directly with volunteers, community groups, local authorities, employers, and charities to provide strong welcome and integration support to newcomers. Informed by our experience and the perspectives of newcomers and volunteers, we advocate to key decision-makers, shaping policy and practice to enable more and better welcome. We work in partnership with a host of civil society organisations to inspire volunteers and grow the number of communities who are ready to welcome.

Our charitable objectives are:

- Providing relief to refugees, and preventing or relieving poverty among them, by working with others (e.g., community groups, charities, businesses, individuals) in ways that meet refugees' needs.
- Supporting refugees in key areas necessary to their successful integration in UK communities, including education and training, health, employment, housing, and social connections.
- Educating the wider public about issues that face refugees or asylum seekers in the UK, and thereby promoting equality and diversity for the public benefit.

These objectives primarily are achieved through our work developing and championing community-led welcome through the Community Sponsorship and the Homes for Ukraine schemes.

Community Sponsorship is a scheme enabling citizens and communities across the UK to welcome a refugee family to their local area, supporting them as they rebuild their lives in this country. Community Sponsorship (CS) is a safe and legal resettlement route, which complements other forms of resettlement managed by government and other agencies. Reset champions and supports the development of CS across the UK. This involves working with and through others, as well as directly with local CS groups to provide help and guidance to all those engaged in CS from group-formation through to the completion of formal support and beyond.

Homes for Ukraine allows people who are fleeing Ukraine with no family ties to the UK to seek sanctuary through sponsorship by members of the public who can offer them a home, such as a spare room, for at least six months. Through the visa application process, refugees can identify the sponsor who will welcome them, who might be a friend, colleague, or other connection. Many refugees and sponsors wishing to be involved do not have an existing connection like this. With Reset's key role in bringing refugees and communities together, and experience of training and readying sponsors, we launched our Homes for Ukraine matching service for community-led welcome in March 2022.

We review our aims, objectives, and activities regularly. This report describes our achievements and the outcomes of our work for the year ended 31 March 2024.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustee's Annual Report

Year ended 31 March 2024

Achievements and Performance

Context

In 2023-24 Reset marked 5 years in operation and welcomed the arrival of the 1000th refugee through Community Sponsorship. Working closely with civil society and government partners this year we provided more direct support to sponsoring groups than any year previously. Complementing this direct support we have developed and adapted our growing catalogue of training and self-guided learning tailored made for community sponsorship and Homes for Ukraine. With successive years and with each new sponsorship Reset has grown it's institutional knowledge of the needs, challenges, and opportunities of community-led welcome and evolved the infrastructure of support all along the sponsorship journey.

At the same time, this was a year of reflection on challenges past, present and future. With the introduction of Homes for Ukraine and subsequently the Communities for Afghans project, the community-led welcome landscape has become more complex, making spreading awareness of these processes more complicated. Reset regularly hears from groups, Local Authorities and partner organisations on challenges, including access to affordable housing, long processing times and access to benefits that represent systemic barriers to further sponsorship. The housing crisis in particular has raised serious questions for long-term supporters of community sponsorship about the viability of future sponsorship.

Meanwhile as Russia's war in Ukraine grinds on, we have continued to support Ukrainians seeking sanctuary and those UK families offering to host them. As the news agenda moves on, the number of potential UK hosts has fallen and enquiries from Ukrainians have also reduced. We have nonetheless continued to provide matching services and tailored advice to hosts and Ukrainians still interested in being matched. The UK government closed the Ukrainian Family Scheme in February 2024 and closed the Ukraine Extension Scheme in May 2024, and we expect the services Reset provides under the Homes for Ukraine Scheme to wind down next year. Reset has had to face some difficult decisions on how best to restructure the organisation in this changing context.

As we look ahead to 2024-25, we are therefore refocusing on developing our engagement with both current and new audiences and forming new partnerships to spread the word of Community Sponsorship which is at the heart of our organisational goals.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustee's Annual Report

Year ended 31 March 2024

Update on Community Sponsorship

Community Sponsorship has always been at the heart of what we do. Reset was created in 2018 to support the government scheme and has since supported all 1000 resettled refugees and the communities that sponsored them through their journey.

In 2023-24 for many this journey began the previous year with groups forming and completing part 1 training to introduce them to Community Sponsorship. The sponsorship process is long with multiple checks on group suitability, Home Office and Local Authority consent, all of which Reset provides direct support to.

Training

We launched our LearnWorlds e-learning platform during the first quarter. Our first course for groups and Lead Sponsors was on safeguarding. This is training that was previously offered online but became self-paced in 2023. It received early praise, with one participant in the first sessions stating it was "better than NHS safeguarding training!" and another "It was useful particularly when applying it to my volunteering in the sponsorship group. As someone with previous experience of safeguarding I would have liked more of that."

Our Core Skills training continues to prove popular amongst CS volunteers and evolves with continuous feedback from volunteers. Training this year included *Arrival Planning*, *Trauma Informed Practice*, *IOM UK Adjustment and Cultural Information Sessions*, *Understanding Gender Based Violence*, *Universal Credit Training*, and *Working Effectively with Interpreters*. One participant in the *Trauma Informed Practice* training commented that "My understanding of trauma and how it may affect people, emotionally and physically has greatly increased."

Overall we continue to receive very positive feedback from those who attend our training, with 95%+ of all attendees commenting that our training is either 'good' or 'excellent'. A few participant comments are highlighted below:

"I really enjoyed the training and appreciated the sharing of resources following the training."

"I really liked that Hannah gave us time to think and make notes and discuss our particular situation. I felt also that it was inclusive and accepting of difference."

"Amina was a great facilitator. Listened to all the questions, comments and answered all our questions. She was very welcoming, and the training content was detailed and informative".

"Excellent training - clear and informative."

"There were a number of things we weren't aware of, and Julia was very supportive in explaining and send links through for us to follow up."

"Thank you - it was really useful and will help us to be as prepared as possible for the family's arrival."

Resources

We also invested more in translating this year, as families being welcomed are becoming more diverse and use a wider range of languages, including Arabic, Dari, Farsi, Pashto, Kurdish Kurmanji, and Somali. Our resources include an introductory guide for refugees, budgeting template, how to obtain a driving license, or *How to rent: The checklist for renting in England*. Other examples include [Nour's experience of life and education in the UK](#), [Resettlement as a single parent](#), and the UK maternity experience.

We also continue to develop our Experts by Experience work. We worked with a welcomed family in London to create several short films, including the experience of starting a new school. The family also

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustee's Annual Report

Year ended 31 March 2024

spoke of their experience of fleeing Syria and being welcomed through CS to the Mancunian Matters newspaper.

Direct Support

We were also pleased to see the launch of the Home Office's Refugee Employability Programme (REP) in September 2023, which gives resettled refugees access to employment support and coaching. Reset has been sharing information about this programme in our communications, as well as including the relevant information on our training website. In the east of England we supported a group to contact their local REP representative, and the family member they sponsor is now attending regular sessions. In London we assisted a group clarify eligibility for a member of their sponsored family, liaising with the Home Office and local REP organisation.

As part of our commitment to provide support throughout the community sponsorship journey, Reset continues to listen to and advocate for groups welcoming refugees and for families resettling in the UK in the pre-arrival stages. Groups have highlighted a desire for more cultural understanding of families and their home countries, so we have been working with the IOM on culture-based films and training resources. We have also responded to groups highlighting issues around domestic violence in families, and the challenges in supporting families experiencing such issues. We have supported many groups to navigate challenges with housing, cultural differences, and managing expectations. We have continued to raise with partners and government the feedback that we hear from families about misleading information they can receive prior to arrival, in some cases being told they would be living in one location rather than where they are actually resettled, and issues around ESOL and void rent payments.

We completed 149 post-arrival site visits with groups and resettled families in 2023-24 which provide critical opportunities to engage with groups on challenges at various stages in the first year of resettlement. The indicators of integration explored at these visits demonstrated how successful community sponsorship is in providing families with tools to access, among other things, healthcare, education, benefits, language acquisition and employment towards a successful independent settlement within the fabric of UK society. The visits also allowed us to signpost volunteers to our resources and identify new resources and training needs.

Engagement

Reset continues to collaborate and partner with the constellation of organisations working in and supporting community sponsorship as well as the broader refugee supporting community in the UK. For Refugee Week 2023 we worked with the Diocese of London to create films to promote Community Sponsorship and to ran an online event for volunteers in their network on Community Sponsorship. We have also collaborated with the Church of England's CS Steering Group to hold an online event, focusing on CS through the lens of compassion, the key theme for 2023's Refugee Week. We created a film with the [Hillsong Croydon group and family](#), highlighting the 1000th welcome, and to provide new and prospective volunteers impressions of what community-led welcome can look like. We participated in a Prince's Trust event to explain more about CS and how volunteers could become involved. We also attended the Caritas Portsmouth event on 'Welcoming the Stranger', also as part of Refugee Week.

In 2023-24 we also hosted a Scotland networking event, aimed at bringing the CS groups in Scotland together. We shared the resettlement experience of the South Downs Refugee Project group, as they have reflected on how their group first formed in 2020, and now as they soon come to the one-year mark of welcoming. We also partnered with the Jo Cox Foundation and hosted a Folkestone picnic as part of The Great Get Together, and our Media Lead was invited to speak on CS at the Folkestone Mosque.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustee's Annual Report

Year ended 31 March 2024

We continue to engage with SMPs and LAs and other government stakeholders. Through a memorandum of understanding to promote Community Sponsorship (CS) in the East Midlands, we will be looking to co-host five promotional events with East Midlands SMP starting in the fall of 2024.

Our CommuniTeas campaign wrapped up in April 2023, with a brilliant final event in Glasgow City Chamber attended by partner organisations, CS groups and welcomed families. It was a celebratory occasion to spotlight CS. And throughout the campaign, we were pleased to have given families a platform to share their stories. We have two new Lead Sponsors and a new Community Sponsorship group from the campaign. We are also speaking to other organisations who have become aware of Reset and our work through this campaign and are interested in understanding how they too can become involved in Community Sponsorship.

We were invited to participate on the immigration panel at the Labour Party Conference, in which we highlighted Community Sponsorship. Our comments were picked up by other organisations, including the think tank British Future, particularly in relation to the discussion around having an organised and planned welcome of refugees by communities. We were also pleased to see Community Sponsorship mentioned as a safe and legal route at the Conservative Party Conference.

Given the global scope and potential of community sponsorship, Reset has also continued to focus on engaging with international partners and sharing best practices. A key highlight in 2023-24 for Reset was attending the Global Sponsorship Gathering November 2023 in Lisbon, Portugal. We were invited to facilitate workshops on trauma-informed practice, and implementing a monitoring and evaluation framework.

Community Sponsorship highlights in numbers:

- 31 families welcomed to the UK by local communities
- 102 new or updated training materials for groups
- 39 core skills sessions delivered
- 504 interactions and advice given to groups, pre-arrival
- 914 interactions and advice given to groups, post-arrival

Homes for Ukraine

While the Homes for Ukraine scheme diminished in scale in 2023-24, Reset has maintained its support for hosts and Ukrainians seeking shelter in the UK.

We migrated to our own in-house matching system this year. Although we can now match faster, the number of available hosts has reduced. This means that our focus has moved to matching more relationally rather than focusing on the speed of matches. At any one time, we now have 10-15 hosts available, which affect our matching rates. We have also audited our host data, meaning that matches are happening faster than before, and fewer matches expire.

We have found that new hosts are requesting more specific requirements of potential guests, which we carefully check to ensure they do not break our guidelines.

During the year, we have improved our required e-learning for hosts, moving from a recorded webinar to modular training, making it easier for hosts to navigate through each subject. And we have expanded our training offer. In February and March 2024 we collaborated with Refugee Educate UK to provide training on the transition to the UK school system including Supporting Refugee Children in School and Supporting Refugee Students in Further Education. During the school session, participants explored an overview of the education system in Ukraine, cultural considerations around education, challenges and

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustee's Annual Report

Year ended 31 March 2024

barriers to accessing and thriving at school, and navigating key transition points in education. We have now adapted these training courses into e-learning.

Reset has also partnered with the organisation, Refugee Host Support, to offer 50 registered hosts membership to their services (for hosts matched through us), most notably counselling and mediation support.

We continue to deliver training for local authorities. We worked with Migration Yorkshire on a new suite of training for hosts in that region, and delivered sessions. Apart from our standard training on 'planning for the end of hosting', we also developed a new session focusing on host wellbeing. We also worked with the North East SMP, who commissioned us to deliver two sessions for Local Authority and VCS staff working on the Homes for Ukraine scheme on trauma informed support. These sessions were very well received. We also delivered our 'Trauma Informed Support' training session to staff members at Kent County Council, as well as staff members of other Voluntary and Community Sector (VCS) organisations they work with.

We were delighted to have participated in Radio Four's 'You and Yours' programme in May 2023 to discuss the training and support that Reset offers hosts for helping their guests move into private housing.

We continue to see themes in our Homes for Ukraine inbox including questions from refugees about eligibility, access to educational funding, housing support after hosting, and extending the programme.

In February 2024, the Government announced changes to the Homes for Ukraine scheme, which meant we needed to update the resources on our Homes for Ukraine website, in English and Ukrainian, to match the new government policy.

At the end of 2023, we combined our Homes for Ukraine and our Community Sponsorship newsletters. The combined newsletter now reaches over 3,200 recipients, and includes updates on Homes for Ukraine and training and resources for the scheme, but also includes other Reset activities.

Homes for Ukraine matching service in numbers:

- 1537 refugee individuals or families were proposed a sponsor
- 24 local authorities were supported with training
- 572 hosts were trained
- 18 new or updated resources, including more lived experience
- 3272 interactions and advice given to hosts or guest

Staffing changes

We bid farewell to our Chief Executive, Kate Brown, and our interim Director of Strategy and Organisational Change, Emma Harrison, during the year, but also welcomed Dame Sandra Horley as our interim Chief Executive from October 2023. We have also been taking the opportunity to review how we deliver our communications and public affairs activity, and work to develop that team is ongoing. With the end of the DLUHC funding in 2024 for the Homes for Ukraine scheme, Reset will continue to shape the team within the funding available to match capacity to the work we need to deliver.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustee's Annual Report

Year ended 31 March 2024

Plans for the future

We have a five-year strategic plan in place for the period 2023-28, with four key objectives. In the period we will:

1) **Inspire people to get involved in community-led welcome of refugees**

We will grow support for community-led welcome among volunteers, organisations, business, and decision-makers, through campaigning, coalition-building, and spreading stories of welcome.

In the next two years we plan to focus on public engagement campaigning and strengthening our supporter journey, to draw new people and organisations into community-led welcome.

2) **Enable strong integration outcomes for refugees**

We will build prepared, welcoming communities through training and support services that are based on the needs of refugees and our learning about what works.

In the next two years we plan to focus on incorporating learning from our Homes for Ukraine matching service and Neighbours for Newcomers programme.

3) **Secure and improve pathways for welcome**

We will develop practice, and advocate for policy, that makes community-led welcome available to more refugees and is accessible to all UK communities who want to welcome.

In the next two years we will focus on working with experts nationally and internationally to develop detailed thinking on the future of sponsorship policy in the UK, and advocate for community-led welcome to parliamentarians, future potential parliamentarians and stakeholders. We will also identify key policy issues that matter to those with lived experience and enable change through internal and external advocacy.

4) **Build Reset's organisational resilience**

We will strengthen Reset to effectively deliver our objectives, focusing on resilience across income, governance, and staffing.

In the next year we will continue to focus on strengthening our governance processes; our remote cross-team patterns of working; communication and our HR processes; and we will further develop and implement a plan for financial diversification.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustee's Annual Report

Year ended 31 March 2024

Financial Review

The accounts are prepared on an accrual basis. The statement of accounts and financial activities are to be found on pages 15 and 16. The deficit for the year was £433,083 (2023 surplus of £589,723) of which a deficit of £441,073 (2023 surplus of £397,635) is restricted funds. The amounts carried forward are £144,314 (2023 £585,387) on restricted funds and £227,207 (2023 £219,217) unrestricted.

Fundraising

The charity does not carry out significant fundraising activities. Reset does not engage professional fundraising or commercial participators to carry out fundraising activity nor engage in face-to-face or telephone fundraising. Reset's approach to fundraising has taken account of the Code of Fundraising Practice issued by the Fundraising Regulator. Reset has received no complaints about its fundraising activities either during the financial year or subsequently.

Reserves policy

The purpose of the Reserves is firstly to operate as a working balance to help manage the impact of uneven cash flows and, secondly, to provide a contingency to cushion the impact of emerging or unforeseen events or genuine emergencies.

In addition, the Trustees want to ensure that in an unlikely event of the organisation ceasing its operations, Reset has enough unrestricted reserves for its winding down costs. These would include employee redundancies, liabilities towards suppliers and the legal costs of winding down. Whilst this is the absolute minimum, the Trustees aspire to building additional reserves to protect the organisation from any short-term funding volatility and to enable Reset to be able to fund any short-term but critically important activities. The Trustees have agreed to build and sustain Reset's financial reserves at a level equivalent to three month's operating costs. The present levels of free reserves available to the Charity are in line with the target reserve.

Investment policy

Given the current level of funds available to the charity, banking facilities provided by HSBC meet the charity's current requirements for maximising earned interest and instant access.

Risk Management

Reset recognises that working within communities and with refugees fleeing war, conflict, and persecution that effective oversight and mitigation of risk is vital, we maintain a register of risks and controls which are reviewed regularly by Trustees.

Key risks identified and managed for this year included:

- Staff turnover, recruitment and retention: closely linked with our need for funding, most of the staff are on fixed term contracts which is challenging when coupled with the complex workload we carry. We have invested in staff wellbeing and offered a substantial training budget to aid staff retention.
- Information management: we have further developed our new database system to help us better track and manage relationships with community sponsorship groups and stakeholders.
- Diversifying income and securing longer term organisational funding to ensure Reset's future: this remains a key concern.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustee's Annual Report

Year ended 31 March 2024

Public Benefit

Our main activities aim to provide relief to and support refugees in their integration in UK communities, and educate the public about the issues that they face, which we do through empowering communities to welcome refugees. All our activities focus on supporting refugees and empowering volunteers to welcome refugees into communities across the UK, and are undertaken to further our charitable purposes for the public benefit. The Charity has had due regard to the Charity Commission's guidance on public benefit when carrying out its activities.

Sustainability

Reset is not subject to Streamlined Energy and Carbon Reporting (SECR) but we are committed to working towards a more sustainable future and tackling the climate emergency. We avoid emissions from travel by working virtually and, when travelling for business is necessary, we use public transport. We do not run an office, reducing the impact of our organisation on the environment and people affected by climate change.

Equality, Diversity and Inclusion

We are committed to achieving equality of opportunity and freedom from unlawful discrimination on the grounds of race, colour, nationality, ethnic origin, gender, gender reassignment, marriage or civil partnership, disability, religion or belief, age or sexual orientation. We have policies in place to address unfair and discriminatory practices and to encourage the full contribution of our diverse communities, but we recognise there is still much work to do which we are prioritising in the coming year. We believe that all employees and clients are entitled to be treated with respect and dignity.

Small company provisions

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies exemption.



.....
E Stacey
Chair

811012024

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Independent Examiner's Report

Year ended 31 March 2024

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2024 which are set out on pages 12 to 22.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

 ACA.

Susan Plumb ACA (Senior Statutory Auditor)
for and on behalf of Haines Watts
Chartered Accountants & Statutory Auditors
Old Station House
Station Approach
Swindon
Wiltshire
SN1 3DU

Date: 9/10/2024.....

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Statement of Financial Activities
(including income and expenditure account)

Year ended 31 March 2024

		2024		2023	
	Note	Unrestricted funds £	Restricted funds £	Total funds £	Total funds £
Incoming resources					
Incoming resources from generated funds:					
Grants and donations	4	23,268	519,999	543,267	2,172,074
Incoming resources from charitable activities:					
Training and support services		11,250	-	11,250	58,488
Other income		5,000	-	5,000	5,000
Total incoming resources		<u>39,518</u>	<u>519,999</u>	<u>559,517</u>	<u>2,235,562</u>
Expenditure					
Expenditure on raising funds:					
Fundraising		-	-	-	-
Expenditure on charitable activities	5	31,528	961,072	992,600	1,645,839
Total expenditure		<u>31,528</u>	<u>961,072</u>	<u>992,600</u>	<u>1,645,839</u>
Net (expenditure)/income and net movement in funds		<u>7,990</u>	<u>(441,073)</u>	<u>(433,083)</u>	<u>589,723</u>
Reconciliation of funds					
Balance brought forward		219,217	585,387	804,604	214,881
Total funds carried forward		<u>227,207</u>	<u>144,314</u>	<u>371,521</u>	<u>804,604</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 11 form to 18 form part of these financial statements.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Balance Sheet

31 March 2024

		2024	2023
		£	£
Fixed assets			
Tangible fixed assets	9	-	-
Current assets			
Debtors	10	2,552	40,559
Cash at bank and in hand		424,532	880,897
		<u>427,084</u>	<u>921,456</u>
Creditors: amounts falling due within one year	11	55,563	116,852
Net current assets		<u>371,521</u>	<u>804,604</u>
Total assets less current liabilities		<u>371,521</u>	<u>804,604</u>
Funds of the charity			
Restricted funds		144,314	585,387
Unrestricted funds		227,207	219,217
Total charity funds	12	<u>371,521</u>	<u>804,604</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 December 2022.


The members have not required the company to obtain an audit of its financial statements for the year ended 31 December 2022 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 08 October 2024 and were signed on its behalf by:


.....
E Stacey
Chair

The notes on pages 18 to 25 form part of these financial statements.

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Cash Flow Statement

Year ended 31 March 2024

	2024	2023
	£	£
Net income	(433,083)	589,723
Adjustments for:		
(Increase)/Decrease in Debtors	38,007	(39,619)
(Decrease)/Increase in Creditors	(61,289)	(128,843)
Purchase of tangible fixed assets	(3,088)	(18,162)
Depreciation of tangible fixed assets	3,088	18,162
Change in cash and cash equivalents in the year	(456,365)	421,261
Cash and cash equivalents at the beginning of the year	880,897	459,636
Cash and cash equivalents at the end of the year	<u>424,532</u>	<u>880,897</u>

The notes on pages 18 to 25 form part of these financial statements.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements

Year ended 31 March 2024

1. General information

The charity is limited by guarantee. The liability of each member is limited to £1.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011. The charity constitutes a public benefit entity.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities and investment properties measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity and rounded to the nearest £.

Going concern

The Trustees note that the charity is reliant on a single source of income and, having made an assessment of the likelihood of that income continuing and reviewed financial forecasts, consider it is appropriate to prepare the financial statements on a going concern basis.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees to further any of the charity's purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular future project or commitment.

Restricted funds are subjected to restrictions on their expenditure declared by the donor or through the terms of an appeal, and fall into one of two sub-classes: restricted income funds or endowment funds.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses. Any tangible assets carried at revalued amounts are recorded at the fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

An increase in the carrying amount of an asset as a result of a revaluation, is recognised in other recognised gains and losses, unless it reverses a charge for impairment that has previously been recognised as expenditure within the statement of financial activities. A decrease in the carrying amount of an asset as a result of revaluation, is recognised in other recognised gains and losses, except to which it offsets any previous revaluation gain, in which case the loss is shown within other recognised gains and losses on the statement of financial activities.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Computers - 100% straight line

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

For the purposes of impairment testing, when it is not possible to estimate the recoverable amount of an individual asset, an estimate is made of the recoverable amount of the cash-generating unit to which the asset belongs. The cash-generating unit is the smallest identifiable group of assets that includes the asset and generates cash inflows that largely independent of the cash inflows from other assets or groups of assets.

For impairment testing of goodwill, the goodwill acquired in a business combination is, from the acquisition date, allocated to each of the cash-generating units that are expected to benefit from the synergies of the combination, irrespective of whether other assets or liabilities of the charity are assigned to those units.

Debtors and prepayments

Trade and other debtors are recognised at the settlement amount due after any trade discounts. Prepayments are valued at the amount prepaid net of any discounts.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount to settle the obligation can be measured or estimated reliably.

Contingent liabilities

Contingent liabilities are either possible obligations that will probably not require a transfer of economic benefits, or present obligations that may, but probably will not, require a transfer of economic benefits.

It is not appropriate to make provisions for contingent liabilities, but there is a chance that they will result in an obligation in the future. Assessing the amount of liabilities that are not probable is judgemental, so contingent liabilities are disclosed on the basis of the known maximum exposure.

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

4. Grants and donations

	Unrestricted Funds £	Restricted Funds £	Total funds 2024 £	Total funds 2023 £
Home Office	-	499,999	499,999	499,918
Department for Levelling Up Housing and Communities	-	-	-	1,260,000
Unbound Philanthropy	-	20,000	20,000	30,000
Blue Thread	20,000	-	20,000	80,000
Asylum, Migration and Integration Fund (EU)	-	-	-	21,654
Stewardship	-	-	-	-
Welcoming America	-	-	-	70,000
Talent Beyond Boundaries	-	-	-	56,600
Donations	3,268	-	3,268	153,902
	<u>23,268</u>	<u>519,999</u>	<u>543,267</u>	<u>2,172,074</u>

5. Total Resources Expended

		Basis of Allocation	Charitable Governance Activities	2024 Total	2023 Total
Direct costs					
Lead Sponsor Growth					
Grants & Partner Funding	Direct	2,000	-	2,000	79,500
Training & Supporting	Direct	155,253	-	155,253	109,651
Staffing	Direct	611,825	-	611,825	693,953
Support costs allocated					
Overheads	Usage	117,633	695	118,328	90,211
Consultancy	Trans	85,783	-	85,783	628,202
Marketing & Awareness					
Raising	Usage	16,323	-	16,323	35,234
Depreciation	Usage	3,088	-	3,088	9,088
Total resources expended		<u>991,905</u>	<u>695</u>	<u>992,600</u>	<u>1,645,839</u>

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

6. Net (expenditure)/income

Net (expenditure)/income is stated after charging/(crediting):

	2024	2023
	£	£
Auditors' remuneration	-	5,700
Independent examination	1,560	-
Depreciation of tangible fixed assets	<u>3,088</u>	<u>9,088</u>

7. Staff costs

The total staff costs and employee benefits for the reporting year are analysed as follows:

	2024	2023
	£	£
Wages and salaries	551,029	613,743
Social security costs	50,004	66,773
Pension costs	10,792	13,437
	<u>611,825</u>	<u>693,953</u>

The average head count of employees during the year was 10.4 (2023: 14.4). The average number of full-time equivalent employees during the year is analysed as follows:

	2024 No.	2023 No.
Directors	1.1	1.6
Manager	1.8	3.1
Coordinators	4.8	6.9
Communications	1.3	1.9
Admin	1.3	0.9
	<u>10.3</u>	<u>14.4</u>

During the year £35,250 was paid under compromise agreements.

No employee received employee benefits exceeding £60,000 during the year (2023: one employee received employee benefits between £70,000 - £79,999).

Key Management Personnel

Key management personnel include all persons that have authority and responsibility for planning, directing and controlling the activities of the charity. The total compensation paid to key management personnel for services provided to the charity was £116,978 (2023 £147,643).

8. Trustee remuneration and expenses

No trustees received any remuneration during the year (2023 Nil). One trustee was reimbursed travel expenses during the year amounting to £642 (2023 two trustees were reimbursed for travel amounting to £298).

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

9. Tangible fixed assets

	Plant and machinery £	Total £
Cost		
At 31 Mar 2023	18,162	18,162
Additions	3,088	3,088
Disposals	(17,050)	(17,050)
	<u>4,200</u>	<u>4,200</u>
Depreciation		
At 1 April 2023	18,162	18,162
Charge for the year	3,088	3,088
Disposals	(17,050)	(17,050)
At 31 March 2024	<u>4,200</u>	<u>4,200</u>
Carrying amount		
At 31 March 2024	<u>-</u>	<u>-</u>
At 31 March 2023	<u>-</u>	<u>-</u>

10. Debtors

	2024	2023
	£	£
Trade debtors	2,400	40,559
Other debtors	152	-
	<u>2,552</u>	<u>40,559</u>

11. Creditors: amounts falling due within one year

	2024	2023
	£	£
Trade creditors	29,731	77,787
Accruals	3,612	18,428
Other taxation and social security	22,220	20,637
	<u>55,563</u>	<u>116,852</u>

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

12 Analysis of charitable funds

	At 1 April 2023	Income	Expenditure	At 31 March 2024
	£	£	£	£
General funds	219,217	39,518	(31,528)	227,207
Restricted funds				
	At 1 April 2023	Income	Expenditure	At 31 March 2024
	£	£	£	£
Home Office	-	499,999	(499,409)	590
Department for Levelling Up, Housing and Communities	521,100	-	(421,636)	99,464
Unbound Philanthropy	10,296	20,000	(30,296)	-
Stewardship	11,394	-	(2,000)	9,394
Asylum, Migration and Integration Fund (EU)	20,452	-	(7,671)	12,781
Welcoming America	22,145	-	(60)	22,085
	<u>585,387</u>	<u>519,999</u>	<u>(961,072)</u>	<u>144,314</u>

The purpose of each fund is as follows:

Home Office: Funding for capacity building of Community Sponsorship.

Department for Levelling Up, Housing and Communities: Funding a matching service between sponsors and Ukrainian refugees and for the development of training of sponsors

Unbound Philanthropy: Funding to accelerate the impact of community-led welcome of refugees

Stewardship: Originally funded by gifts from Ed Shapiro. Funding for the Community Sponsorship Backstop Fund, providing grants for Lead Sponsors in the case of an emergency situation with an arrived refugee family

Asylum, Migration and Integration Fund (EU): Funding for a training role as part of a pan-European project to support the welcome of refugees, funding via project lead Federation of Evangelical Churches in Italy https://en.wikipedia.org/wiki/Federation_of_Evangelical_Churches_in_Italy

Welcoming America: Funding to bring together and share learning on ways in which communities and local authorities can work together to welcome refugees

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2024

13. Analysis of net assets between funds

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Tangible fixed assets	-	-	-
Current assets	227,207	199,877	427,084
Creditors less than 1 year	-	(55,563)	(55,563)
Net assets	227,207	144,314	371,521

14. Related Party Transactions

No related party transactions took place during the year.

15. Share Capital and controlling parties

The company is limited by guarantee and has no share capital. The liability of its members is limited to £1 per member.

RESET COMMUNITIES AND REFUGEES LTD

England & Wales - Charity number 1179799

Accounts

RESET COMMUNITIES AND REFUGEES LTD

TRUSTEES REPORT AND ACCOUNTS

FOR THE YEAR ENDED 31 MARCH 2023

Charity Registration 1179799

Company Registration 11081370

(England and Wales)

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Financial Statements

Year ended 31 March 2023

	Page
Trustees' annual report (incorporating the director's report)	1-14
Auditor's report to the members	15
Statement of financial activities (including income and expenditure account)	18
Balance sheet	19
Cash flow statement	20
Notes to the financial statements	21-28

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2023

The trustees present their report and the financial statements of the charity for the year ended 31 March 2023

Reference and administrative details

Registered charity name	Reset Communities and Refugees Ltd
Charity registration number	1179799
Company registration number	11081370
Principal office and registered Office	85 Great Portland Street, First Floor, London, W1W 7LT

The Trustees

Hilary Adams

Richard Bell

Paul Butler

Racheal Chapple (appointed 18 May 2023)

Timothy Finch

Helen Griffiths (resigned April 2022)

Mais Haddadin (resigned April 2023)

Shilla Mutamba

Liam Sloan (appointed 18 May 2023)

Eleanor Stacey

AUDITOR

Haines Watts
Chartered Accountants & Registered Auditors
Old Station House
Statio Approach
Newport Street
Swindon
SN1 3DU

Structure, governance, and management

Reset Communities and Refugees Ltd is a registered charity and is a company limited by guarantee.

The Board of Trustees consists of a mix of professional and experienced lay members relating to the overall needs of the Charity. The day-to-day management of the Charity is delegated to the senior management team. External advice is sought from various agencies to ensure up to date methodology and information. The Chair of Trustees reviews the board every year with the aim of identifying training

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2023

needs and the board's general effectiveness. Pay and remuneration of key management is reviewed annually by the Board in the light of market rates.

Chief Executive

Kate Brown

Trustee Board

The trustee board named above is an effective mix of seven members.

The process for recruiting trustees is to identify skills gaps on the board at any one time, then further to advertise or accept word of mouth introductions. This is followed by interview with the Chairperson and attendance at board meeting to meet other trustees. This may or may not culminate in appointment.

Objectives and activities

Reset is the expert national body for community-led welcome. We work directly with volunteers, community groups, local authorities, employers, and charities to prepare them to provide strong welcome and integration support to newcomers. Informed by our experience and the perspectives of newcomers and volunteers, we advocate to key decision-makers, shaping policy and practice to enable more and better welcome. We work in partnership with a host of civil society organisations to inspire volunteers and grow the number of communities who are ready to welcome.

Our charitable objectives are:

- Providing relief to refugees, and preventing or relieving poverty among them, by working with others (e.g., community groups, charities, businesses, individuals) in ways that meet refugees' needs.
- Supporting refugees in key areas necessary to their successful integration in UK communities, including education and training, health, employment, housing, and social connections.
- Educating the wider public about issues that face refugees or asylum seekers in the UK, and thereby promoting equality and diversity for the public benefit.

These objectives are achieved through our work developing and championing community-led welcome through the Community Sponsorship scheme, Neighbours for Newcomers, and the Homes for Ukraine scheme.

Community Sponsorship is a scheme enabling citizens and communities across the UK to welcome a refugee family to their local area, supporting them as they rebuild their lives in this country. Community Sponsorship is a safe and legal resettlement route, which complements other forms of resettlement managed by government and other agencies. Reset champions and supports the development of Community Sponsorship (CS) across the UK. This involves working with and through others, as well as directly with Community Sponsorship groups to provide help and guidance to all those engaged in CS from group-formation through to the completion of formal support and beyond.

Neighbours for Newcomers is a project to welcome refugee nurses developed in partnership with Talent Beyond Boundaries, the Department of Health and Social Care, NHS England, and NHS Improvement. Drawing on everything we have learnt from Community Sponsorship, we offer training and support for Neighbours for Newcomers volunteers, who act as a source of local knowledge and connect the nurses into their new communities.

Homes for Ukraine allows people who are fleeing Ukraine to seek sanctuary and who have no family ties to the UK to be sponsored by members of the public who can offer them a home, such as a spare

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2023

room, for at least six months. Through the visa application process, refugees can identify the sponsor who will welcome them, who might be a friend, colleague, or other connection. Many refugees and sponsors wishing to be involved do not have an existing connection like this. With Reset's key role in bringing refugees and communities together, and experience of training and readying sponsors, we launched our Homes for Ukraine matching service for community welcome in March 2022.

We review our aims, objectives, and activities regularly. This report describes our achievements and the outcomes of our work for the year ended 31 March 2023.

Achievements and Performance

Context

This last year has been turbulent, providing both opportunities to increase and enhance community-led welcome, and significant challenge and change. As always, external factors played a big role in our ability to operate effectively.

The removal of all Covid restrictions enabled community groups to accelerate their plans to welcome people through our flagship programme, Community Sponsorship. However, the increasing press coverage and government focus on Afghan refugees living in hotels, and the hostile political rhetoric on migration, meant that we saw little progress in our support to the Home Office to make the policy framework of the scheme more accessible to new communities.

We also saw the launch of the Homes for Ukraine scheme, which changed the face of community-led welcome in the UK, increasing the number of refugees welcomed through community-led welcome from below a 1000, to over 100,000 in just a few months. Reset launched our matching scheme which has enabled thousands of people to host refugees in their own homes.

From the starting point of a small organisation, this saw us undergo significant change at speed, including become a front-line support organisation for refugees contacting our matching service, and rapidly increasing staff size. Through all of this we continued to operate as a remote organisation, which enables good flexibility for our team but brings challenges of communication and team building which we continue learn to mitigate.

Community Sponsorship

This year has been the most successful to date with 59 families welcomed; we are truly in awe of all the communities which made this happen. In a year where Homes for Ukraine dominated the headlines and offered incentives for people to sponsor refugees it is particularly impressive that so many groups welcomed refugees through Community Sponsorship (CS).

Throughout the year we have continued to support groups in a variety of ways including providing expert advice and training. Our work starts before groups form through encouraging individuals to find out more about CS. We then support them through the process from forming a group to supporting refugees when they arrive. Our training enables communities to feel prepared for the arrival of the refugee they are supporting, and we continually review our programme of support to ensure we are meeting the community needs and where we see a gap, we work to fill it.

An independent evaluation of the data we collected in post-arrival support visits with 15 refugee families found that:

- All families in the sample were in safe, secure, and affordable housing on their arrival.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2023

- All adults and children in the sample were registered with the GP within the first few weeks of arrival
- Half of the families were registered with a dentist within the first three months, and this increased to all but one family by the end of a year
- By the end of a year half of the adults in the sample were able to book their own GP appointments
- Within the first three months after arrival nearly half of the refugees reported using local leisure/culture facilities, this increased to 80% after the first year
- Nearly 75% of refugee adults reported having friends with similar backgrounds within the first three months, increasing to 85% after a year
- Within the first three months 12% reported building social networks with people from different backgrounds, increasing to 85% after six months.

Trauma informed care training

In November 2022, Reset identified a need to enhance resources and support to groups on mental health, on understanding trauma and trauma informed care.

We developed a two-hour interactive training: *Trauma Informed Care: Supporting Refugee Families*. The sessions aimed to ensure a clear understanding of trauma, to clarify the impacts of trauma on the body, brain, and memory and to demonstrate how these impacts may present in the behaviour and wellbeing of refugee families. It also aimed to demonstrate the value of building trust, a sense of safety and enabling choice through a strength-based approach.

The sessions booked up swiftly and were well received by participants. Feedback concluded that 90% of learners have found the sessions to be excellent. While 70% strongly agreed that they felt more prepared to welcome and support a refugee family. Feedback has included:

'It was excellent, very informative and immediately helpful'.

'All my expectations were met and exceeded thank you'.

'I think the training was excellent in the time frame and got the important issues over'.

In April 2023, the session was adapted for the Home for Ukraine programme and delivered as a webinar, entitled: *Hosting: A trauma Informed Approach*, reaching approximately 60 hosts. Feedback was also very positive and included the following:

'Well-presented and covered issues that I, as a host, have been dealing with'

'It has actually helped me understand my daughter better, which is a complete bonus'.

Reset staff have also been trained on Trauma Informed Care in the context of facilitating Post Arrival Support Visits, focus groups and interviewing refugees.

Going forward the training will be provided for interested Community Sponsorship groups and Hosts on a bi-monthly basis. Feedback will be monitored so that the training can be adapted to meet the evolving context of Community-led Welcome and the needs of communities and refugees.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2023

Alongside these training sessions resources on mental health have been developed and made available to Community Sponsorship groups via the Reset training website: <https://training-resetuk.org/category/mental-health/>

Community Sponsorship highlights in numbers:

- 59 families welcomed to communities across the UK.
- 49 core skills sessions delivered, including on topics such as benefits, boundaries, transition planning, gender-based violence and managing volunteers
- 79 core training sessions delivered (Part 1 and Part 2, which are a mandatory part of the Home Office process for CS)
- 131 post-arrival support meetings with groups and families

Bridport Community Sponsorship group

The Bridport Community Sponsorship group welcomed Suzan, Shams and their two daughters, Josfin and Hanaa, to the Dorset market town in February 2022. The group began during the height of the Covid-19 pandemic, during which time they also registered as a charity.

After months of work and preparation by the group, the family's arrival day came. Their travel to the UK from Egypt went smoothly and they were greeted at the airport by Barry and Julie from the team. Despite the considerable amount of adjustment needed, Shams, Suzan, Josfin and Hanaa settled into their new home and town very quickly. One year later, the family are enjoying life in Bridport and are very active members of the local community.

Straight after arriving to the UK, Suzan and Shams were determined to get into employment and open to obtaining work and volunteering experiences. Shams is now working as a cleaner at the local primary school, while Suzan is working for a food takeaway service. They are both undertaking voluntary roles at their local church and a charity shop. Suzan and Shams have made a considerable amount of progress with ESOL over the last year. They have been working hard to learn English through a combination of formal classes and sessions run by the group, and their progress has been supported by their work and volunteering experiences.

Hanaa and Josfin settled into their new school very quickly and have made several friends. Suzan and Shams recently attended a parents evening at the school, which was very positive. Hanaa and Josfin also love doing activities outside of the classroom, for example, Hanaa had a role in the local pantomime at the start of the year. Suzan and Shams were delighted to see Hanaa be part of it.

The family have aspired to be as self-sufficient as possible. They have worked closely with the group to gain independence and they are now comfortable doing most essential tasks by themselves, such as booking medical appointments. After passing one year since their arrival, the family are feeling happy and settled in Bridport. Along with the group, they have made several connections and relationships with people in the local community. Looking ahead, the family are excited to continue living in Bridport, and exploring more of the UK and beyond.

The Bridport Community Sponsorship group have an excellent team led by Barry and Julie. Compared to some other Community Sponsorship groups, they have operated with a relatively smaller core team. This is something they found to be effective. As the group have now ended their first year of

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2023

formal support, the group plan to step back where they can. However, they will continue to provide some ESOL and employment support, as well as being available to support Josfin's transition to secondary school in September. Following the group's experience with Community Sponsorship, the charity is considering future plans to support more refugees in the local area.

Homes for Ukraine

The Ukraine Sponsorship scheme was the most popular route into the UK for Ukrainians, and the UK public response to the scheme was overwhelming with tens of thousands of UK citizens registering their interest in hosting Ukrainian guests. As a result of the popularity of the scheme, when Reset launched its matching service at the end of the last financial year, we faced huge demand from the outset and pressure to begin matching as many people as possible as quickly as possible. We began matching hosts and guests manually but moved the process to an online portal in June 2022. Matching via the portal, developed on behalf of Reset by partner organisation Social Finance, aimed to be quicker and enable us to increase the numbers of matches made per day whilst retaining experienced staff involvement in finalising the matches between sponsors and guests. The numbers of hosts registering peaked in September 2022 and continued to decline across the financial year.

Homes for Ukraine matching service in numbers

- 1185 refugee individuals or families matched with hosts
- 25 local authorities and five VCS organisations have commissioned 68 trainings for a total of 2,288 sponsors and staff members.
- 3,974 potential sponsors trained through Reset's required matching webinars for hosts using the portal
- 452 sponsors trained through Reset's universal trainings, open to sponsors matching with a Ukrainian through any route

Reset's Homes for Ukraine matching service operated based on several key principles: refugee choice, safety, host preparedness, and community connection. We prioritised refugee choice through providing them with an option of two prospective hosts to choose from, and the opportunity to decline matches up to five times. We also worked to ensure Ukrainian guests had access to sufficient information to make informed decisions. This involved presenting them with hosts' profiles, while removing identifiable details and providing information on the services and locations available. We encouraged direct communication between both parties to gauge compatibility and provided guidance on questions to ask during the first conversation. After a prospective host and guest agreed to a match, they proceeded with the UK Government's visa application process independently of Reset. In an independent evaluation of our matching service, 63% of Ukrainian refugees interviewed felt they were definitely "given enough information to select the most appropriate host for them and their family", while 27% said they were somewhat "given enough information".

"We sent an application for my 89-year-old mother and me. She is a person with a disability, and she cant move by herself. And we also wanted to take our dog with us. So, we understood that it would be difficult for us to find sponsors. But Reset helped us." - Guest

To prioritise the safety of both prospective hosts and guests during the matching process we closely monitored the matching platform, removed any inappropriate or fraudulent profiles, provided training to prospective hosts on appropriate expectations and behaviour for hosting, and assessed the suitability of each match. We also offered guidance to guests and hosts for their introductory calls and provided

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2023

advice and guidance on issues raised by hosts and guests. Reset relied on local authority checks to ensure the safety of their matches before and after arrival. Local authorities were responsible for safeguarding and vetting procedures before guests arrived in the UK. Most hosts (92%) and guests (92%) reported feeling safe during and after being matched by Reset. They cited our professionalism, the formality of the platform and direct contact that they had with Reset staff as factors that helped them to feel safe using the service.

To prepare hosts for hosting, Reset delivered a compulsory one-hour training session for hosts and developed a wealth of online blogs and resources. These resources provided information to help hosts decide if hosting is right for them, what to do when their guests arrive and what to expect from hosting. Both hosts and guests reported that hosts were well prepared for their guests' arrival. Hosts overwhelmingly felt well prepared, with 90% saying they felt they were given enough advice to be adequately prepared for hosting their guest. The level of satisfaction with the advice and guidance provided by Reset was higher than average across the whole Homes for Ukraine scheme, where the ONS found that 52% of hosts found that the information provided by the Department for Levelling Up, Housing and Communities was 'quite useful' (ONS data: Experiences of Homes for Ukraine scheme sponsors - follow-up, UK: 21 to 28 November 2022).

Reset provided host training for partner organisations and contributed to developing additional training materials for the sector. We encouraged hosts to explore networks and amenities in their local area so that they were ready to introduce their guests to these services when they arrived. Of the guests surveyed for our independent evaluation, 71% said that their hosts definitely "helped them to integrate into the community and access services", and 18% said their hosts "somewhat helped them".

"My sponsor helped me. However, I want to try to do everything by myself: meeting with the council, Job Centre. I just ask my sponsor to show me the place on the map, and I go there alone. My sponsor introduced me to her relatives and friends." - Guest

Through our experience of running the Homes for Ukraine matching service we have learnt a huge amount about matching refugees and sponsors in a naming-based sponsorship policy. We learnt that matching is challenging; we were not able to meet the demand from those who registered with us. Effective matching needs to be based on really understanding the needs of individual sponsors and refugees and on supporting effective communication and relationship-building between the two. We are working to build on our learning from matching, developing our service in ways including greater and longer-term communication and training for hosts and refugees, greater systematisation of our internal processes, and exploring ways in which the service could be used for matching other cohorts of refugees.

Finding safety – Homes for Ukraine

Applying to Homes for Ukraine through Reset was the best decision says Dmytro from Kyiv. After the war started in Ukraine, he started looking for a way out to safety.

"Before Reset I spent more than two weeks and sent over 100 emails and messages to different people and organisations, but I couldn't find anyone to sponsor me. After I applied to Reset, I got a response in a couple of days – 2 hosts ready to discuss my situation. And because of the very clear information they provide about what to expect from host and what host expects from you it was easy to make a decision."

Dmytro says that the way the process was structured made the whole process much easier. "Reset provided a list of questions to ask the host – and vice versa. That was very helpful. Someone from

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2023

Reset was always in touch with me to help me with any questions or concerns. They reassured me I didn't have to choose the first host – I felt like they were a supportive family around me.”

When Sean and Shahidul, a gay couple in their fifties, decided that they wanted to offer a home to someone from Ukraine they weren't sure where to start. But, says, Sean once they registered with Reset's Home for Ukraine scheme, that all changed.

“We felt supported all the way through” said, Sean, “From the first contact to the initial webinar and training, and throughout the matching process, we had really good quality conversations with Reset team members that helped us to set our expectations and prepare. Reset staff posed questions that we hadn't even thought of. It meant that we went into this process with our eyes open.”

Sean describes the initial Zoom call they had with Dmytro, who ultimately came to live with him and Shahidul at their South London home, and the preparation and support they were all given.

“We were advised that none of us should make any decision while we were on the call” he said, “That meant that we could focus properly on the conversation, and on Dmytro, and he on us. It took the pressure off, meaning that we could relax and get to know each other. It made space for us all to make the right decision.”

Sean also comments on the speed and quality of the response from the Reset team when he and Shahidul had questions about the process. “They were always there,” he said, “And their support was bolstered by expertise, for example being able to advise on how trauma might have affected any potential guest, and signposting to high quality resources.”

The advice and support from Reset has been so good, says Sean, that he's recommended it to others considering hosting.

Nine months on from his arrival Dmytro is working as a Special Effects Coordinator for a visual effects company, as well as continuing his studies in Ukraine remotely, and has moved into a flat in East London that he shares with flatmates. He says none of this would have been possible without the help and support of Sean and Shahidul. “They are my family.”

Neighbours for Newcomers

During the year, the Neighbours for Newcomers programme has seen nurses and neighbours building relationships in a whole range of ways: over shared meals, volunteering together, and sharing cultural experiences including attending charity events, celebrating Eid and the Jubilee, visiting art galleries, and trying cream teas. Volunteers supported nurses with their English practice, setting up weekly drop-in sessions in person and online to practice role plays. The nurses have turned to volunteers for information, from emergency dentists to what to do after a break in as well as serious issues around discrimination and racism. We've seen groups go on bike rides, play computer games, do DIY, help source furniture for new homes, secure free gym memberships and second-hand bikes as well as simply chatting over coffee.

“I joined Neighbours for Newcomers to support a cohort of nurses in Camberwell, where I live. What Reset does with this simple, yet effective programme, is brilliant on so many fronts: being a volunteer helped me with my personal sense of achievement and mental health. It gave me also an invaluable insight into the plight of a group of refugees, who are first and foremost individuals with dreams,

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2023

aspirations, and the desire to a better life, and who are willing through great sacrifices to come and work for the NHS and be of service to the very same community I live in and care about. I hope that by accompanying them these first few months of their life in the UK they have felt welcomed and appreciated and know we consider them an invaluable part of our community.” Volunteer Neighbour, Camberwell

“In every single step she [a N4N volunteer] always offered to help me finding a house, going with me to see the flats, sending for me some websites to find some furniture in a good price. She also advised me how should I talk with my landlord and to be confident.” Refugee Nurse, Colchester

“The team are familiar and friendly, they make me feel that am between my family and a friend, they help you to the maximum, they listen to us and try their best to help.” Refugee Nurse, Cambridge

Neighbours for Newcomers highlights in numbers:

- 44 refugee nurses welcomed across 11 NHS Trusts, bringing the total of nurses welcomed by neighbours to over 100
- 35 new volunteers recruited and trained, and over 100 volunteers supported
- 205 1:1 interaction with NHS Trusts to provide support and information (Including Zoom sessions, calls, and emails)
- 2195 interactions between Neighbours for Newcomers and volunteers (including on the phone, messaging and on-line) to support volunteer groups as they welcome and support nurses.
- 1345 interactions between Neighbours for Newcomers and nurses (including zoom, on the phone, and emails) to provide information, get feedback and provide support

Public Engagement

To meet our strategic ambition of growing community-led welcome across our programmes, we created a public engagement team. In their first year, the team created and ran a campaign 'CommuniTeas' to get people together, via a tea party, to learn about ways to welcome refugees.

We set the goal of delivering 15 new Community Sponsorship groups through the campaign. However, as the tea parties progressed, we learnt a huge amount and our goal became a wider one of awareness raising of forms of community-led welcome and of Reset. We learned that many community organisations need more funding and awareness to be able to consider Community Sponsorship.

It is a big ask to go into a community, put on a tea party, and expect attendees to start Community Sponsorship groups. What worked better was identifying local organisations, then supporting that organisation to run a tea party: those organisations brought the connections and the local knowledge and Reset team members brought expert understanding of Community Sponsorship. This partnership seemed to work well.

In the end we supported 28 community tea parties, secured local media coverage and raised the profile of Community Sponsorship and Reset.

Alongside this local awareness raising work, we refreshed our branding to reflect our focus on multiple forms of community-led welcome, and to make it easier to access information about all three schemes through our website. We were proud to work with a small refugee and women led digital and brand agency on this project.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2023

Learning from our programmatic work, and in consultation with our partners, we launched a report on the future of sponsorship which captured our learning from across CS, Homes for Ukraine, and Neighbours for Newcomers. We used this discussion paper to stimulate individual conversations and roundtable discussions with a broad range of decision-makers, from civil servants to partners in the refugee and housing sectors, to parliamentarians. We found that there was significant stakeholder appetite to engage in proactive future thinking about the community-led welcome of refugees.

Core to our approach is narrative change around refugee welcome. To increase focus on this objective we have increased our capacity around media outreach. Over the last year we have appeared in outlets as diverse as Now Magazine and You & Yours on BBC Radio Four. As well as commenting on the effectiveness of schemes like Homes for Ukraine we have invested in supporting communities to share their experience of welcoming refugees and, most importantly, ensuring refugees can talk about making the UK their home. Safeguarding and informed consent are at the heart of our approach when working with experts by experience.

We continue to use and develop digital tools and channels to increase engagement with potential sponsors. Our busiest month on Twitter over the last year was in March 2023 with our big push on CommuniTeas. We made small investments in tactical advertising spend to push a film to promote the campaign which led to a reach of 135,000. On Facebook we also saw a spike in activity around the CommuniTeas campaign with targeted advertising helping us to grow our reach by over 300% to 258,000.

We are getting around 30,000 visits a month to our website - up from 15,000 a month a year ago - and the busiest pages after the main landing page of the website are the 'about' and 'join in' pages which people naturally navigate to after that. Interestingly the story about 'Why you should rent your property to a refugee family' has become consistently one of the most visited pages and is the result of Google searches on that topic.

The power of resettlement in bringing hope

When the conflict escalated in her Kurdish area of Aleppo, Ghazala knew that she and her young daughter were in real danger and had to flee. Her husband had already gone to Lebanon to find work and after escaping Syria they joined him there. That was the start of eight years of hardship, living in one small mouldy room and eking out a living in a country already hosting around one and a half million Syrian refugees.

While volunteering at Caritas Lebanon, Ghazala learned about the possibility of resettlement and wondered if there was any chance her family might be eligible. She said: "I was telling myself, 'Why not me? Why not my family? Why wouldn't I have that chance, the same chance other people have?'"

However, when she approached the UNHCR to ask about how to apply she was told that it wasn't their decision as to who was selected, it was down to individual countries deciding how many families they would take. Ghazala said she nearly lost hope at this point.

"In front of people I am always happy," she said. "I try to be in the best shape possible but in reality, we were really struggling."

Then came the call she hardly dared hope for. In September 2019 she was told that her family were eligible for Community Sponsorship in the UK. They were matched with Bermondsey Welcomes Refugees and Ghazala says she and her family "won the lottery".

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2023

After the tiny space that they had lived in for years in Lebanon, the flat in London was a revelation. "They showed us the house," she said. "That was a really unforgettable part. The children had bigger spaces than they did in Lebanon, they had their own beds, stories, and toys. It was lovely to see that."

But, says Ghazala, the support was not just in the form of a home. It was wrap-around support which meant they were able to put down roots and settle very quickly.

"The group had found places for the children in a school close our house and registered us with a GP, they knew where we could go shopping for familiar food, they showed us the sights of London, and helped us to get to know our area very well. Their support was wonderful."

Two years on from their arrival Ghazala and her family say that they feel like they have been able to rebuild their lives thanks to the support they have received. Both she and her husband are working in jobs they enjoy, and both her girls are happy and doing well at school. Now Ghazala says she wants to see the same opportunity given to others which is why she has started talking to the media about her experience of being welcomed.

"Community sponsorship is a wonderful thing. It means that families like mine get the support they need to start again here in the UK. I would like to see many more people given the same chance that we have had."

Plans for the future

Following the success of Homes for Ukraine, we believe that there is even greater scope for community-led welcome in the UK. We have a five-year strategic plan in place for the period 2023-28, with four key objectives. In the period we will:

1) Inspire people to get involved in community-led welcome of refugees

We will grow support for community-led welcome among volunteers, organisations, business, and decision-makers, through campaigning, coalition-building, and spreading stories of welcome.

In the next two years we plan to focus on public engagement campaigning and strengthening our supporter journey, to draw new people and organisations into community-led welcome

2) Enable strong integration outcomes for refugees

We will build prepared, welcoming communities through training and support services that are based on the needs of refugees and our learning about what works.

In the next two years we plan to focus on developing our Homes for Ukraine matching service, incorporating learning and readying it for use with other cohorts. We also plan to extend our Neighbours for Newcomers programme, welcoming more refugees arriving to work in the UK.

3) Secure and improve pathways for welcome

We will develop practice, and advocate for policy, that makes community-led welcome available to more refugees and is accessible to all UK communities who want to welcome.

In the next two years we will focus on working with experts nationally and internationally to develop detailed thinking on the future of sponsorship policy in the UK, and advocate for community-led welcome to parliamentarians, future potential parliamentarians and stakeholders. We will also identify

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2023

key policy issues that matter to those with lived experience and enable change through internal and external advocacy.

4) **Build Reset's organisational resilience**

We will strengthen Reset to effectively deliver our objectives, focusing on resilience across income, governance, and staff well-being.

In the next two years we will focus on strengthening our governance processes, our remote cross-team patterns of working and communication and our HR processes and we will develop and implement a focused plan for financial diversification.

Financial Review

This year has been a highly successful year in terms of attracting new funds. We have delivered against our objectives and KPIs and been able to agree with the Department for Levelling Up, Communities and Housing to carry over funds for Homes for Ukraine, hence the significant restricted fund being carried forward.

The accounts are prepared on an accrual basis. The statement of accounts and financial activities are to be found on pages 18 and 19. The surplus for the year was £589,723 (2022 surplus of £ 172,300) of which £397,635 (2022 £150,300) is restricted funds. The amounts carried forward are £585,387 (2022 £187,752) on restricted funds and £219,217 (2022 £27,129) unrestricted.

Fundraising

The charity does not carry out significant fundraising activities. Reset does not engage professional fundraising or commercial participators to carry out fundraising activity nor engage in face-to-face or telephone fundraising. Reset's approach to fundraising has taken account of the Code of Fundraising Practice issued by the Fundraising Regulator. Reset has received no complaints about its fundraising activities either during the financial year or subsequently.

Reserves policy

The purpose of the Reserves is firstly to operate as a working balance to help manage the impact of uneven cash flows and, secondly, to provide a contingency to cushion the impact of emerging or unforeseen events or genuine emergencies.

In addition, the Trustees want to ensure that in an unlikely event of the organisation ceasing its operations, Reset has enough unrestricted reserves for its winding down costs. These would include employee redundancies, liabilities towards suppliers and the legal costs of winding down. Whilst this is the absolute minimum, the Trustees aspire to building additional reserves to protect the organisation from any short-term funding volatility and to enable Reset to be able to fund any short-term but critically important activities. The Trustees have agreed to build and sustain Reset's financial reserves at a level equivalent to three month's operating costs. The present levels of free reserves available to the Charity are in line with the target reserve.

Investment policy

Given the current level of funds available to the charity, banking facilities provided by HSBC meet the charity's current requirements for maximising earned interest.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2023

Risk Management

Reset recognises that working within communities and with refugees fleeing war, conflict, and persecution that effective oversight and mitigation of risk is vital, we maintain a register of risks and controls which are reviewed regularly by Trustees.

Key risks identified and managed for this year included:

- Data security and management due to the Homes for Ukraine scheme and increased volume of sponsorship. This was mitigated by hiring an external expert to help us redevelop our Contact Management System.
- Diversifying income and securing longer term organisational funding to ensure Reset's future; this continues to be a key priority for the management team.
- Staff recruitment and retention: closely linked with our need for funding, most of the staff are on fixed term contracts which is challenging when coupled with the complex workload we carry. We have invested in various tools to support well-being and offer a substantial training budget to help staff retention.

Public Benefit

Our main activities aim to provide relief to and support refugees in their integration in UK communities, and educate the public about the issues that they face, which we do through empowering communities to welcome refugees. All our activities focus on supporting refugees and empowering volunteers to welcome refugees into communities across the UK, and are undertaken to further our charitable purposes for the public benefit. The Charity has had due regard to the Charity Commission's guidance on public benefit when carrying out its activities.

Sustainability

Reset is not subject to Streamlined Energy and Carbon Reporting (SECR) but we are committed to working towards a more sustainable future and tackling the climate emergency. We avoid emissions from travel by working virtually and, when travelling for business is necessary, we use public transport. We do not run an office, reducing the impact of our organisation on the environment and people affected by climate change.

Equality, Diversity and Inclusion

We are committed to achieving equality of opportunity and freedom from unlawful discrimination on the grounds of race, colour, nationality, ethnic origin, gender, gender reassignment, marriage or civil partnership, disability, religion or belief, age or sexual orientation. We have policies in place to address unfair and discriminatory practices and to encourage the full contribution of our diverse communities, but we recognise there is still much work to do which we are prioritising in the coming year. We believe that all employees and clients are entitled to be treated with respect and dignity.

Small company provisions

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies exemption.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2023

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Reset Communities and Refugees Ltd for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland"

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.



R Bell
Chair

Date 17 October 2023

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Auditor's Report to the Members of Reset Communities and Refugees Ltd

Year ended 31 March 2023

Opinion

We have audited the financial statements of Reset Communities and Refugees Ltd (the 'charitable company') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Statement of Financial Position, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Comparative Figures

The comparative figures are unaudited.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Auditor's Report to the Members of Reset Communities and Refugees Ltd

Year ended 31 March 2023

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

We obtained an understanding of the legal and regulatory framework applicable to both the charity itself and the environment in which it operates. We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our sector experience and through discussion with the trustees and other management. The most significant were identified as the Companies Act 2006, Charity SORP (FRS102) and Charities Act.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Auditor's Report to the Members of Reset Communities and Refugees Ltd

Year ended 31 March 2023

We considered the extent of compliance with those laws and regulations as part of our procedures on the related financial statements. Our audit procedures included:

- making enquires of trustees and management as to where they consider there to be a susceptibility to fraud and whether they have any knowledge or suspicion of fraud;
- obtaining an understanding of the internal controls established to mitigate risks related to fraud or non-compliance with laws and regulations;
- assessing the risk of management override including identifying and testing journal entries;
- challenging the assumptions and judgements made by management in its significant accounting estimates.

Despite the audit being planned and conducted in accordance with ISAs (UK) there remains an unavoidable risk that material misstatements in the financial statements may not be detected owing to inherent limitations of the audit, and that by their very nature, any such instances of fraud or irregularity likely involve collusion, forgery, intentional misrepresentations, or the override of internal controls.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Susan Plumb ACA (Senior Statutory Auditor)
for and on behalf of Haines Watts
Chartered Accountants & Statutory Auditors
Old Station House
Station Approach
Swindon
Wiltshire
SN1 3DU

Date: 31/10/2023

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Statement of Financial Activities
(including income and expenditure account)

Year ended 31 March 2023

		2023			2022
	Note	Unrestricted funds £	Restricted funds £	Total funds £	Total funds £
Incoming resources					
Incoming resources from generated funds:					
Grants and donations	4	210,502	1,961,572	2,172,074	846,992
Incoming resources from charitable activities:					
Training and support services		50,788	7,700	58,488	36,900
Other income		5,000	-	5,000	
Total incoming resources		<u>266,290</u>	<u>1,969,272</u>	<u>2,235,562</u>	<u>883,892</u>
Expenditure					
Expenditure on raising funds:					
Fundraising		-	-	-	-
Expenditure on charitable activities	5	74,202	1,571,637	1,645,839	711,592
Total expenditure		<u>74,202</u>	<u>1,571,637</u>	<u>1,645,839</u>	<u>711,592</u>
Net (expenditure)/income and net movement in funds		<u>192,088</u>	<u>397,635</u>	<u>589,723</u>	<u>172,300</u>
Reconciliation of funds					
Balance brought forward		27,129	187,752	214,881	42,581
Total funds carried forward		<u>219,217</u>	<u>585,387</u>	<u>804,604</u>	<u>214,881</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 11 form to 18 form part of these financial statements.

Reset Communities and Refugees Ltd Company Limited by Guarantee

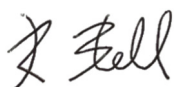
Balance Sheet

31 March 2023

		2023	2022
		£	£
Fixed assets			
Tangible fixed assets	9	-	-
Current assets			
Debtors	10	40,559	940
Cash at bank and in hand		880,897	459,636
		<u>921,456</u>	<u>460,576</u>
Creditors: amounts falling due within one year	11	<u>116,852</u>	<u>245,695</u>
Net current assets		<u>804,604</u>	<u>214,881</u>
Total assets less current liabilities		<u>804,604</u>	<u>214,881</u>
Funds of the charity			
Restricted funds		585,387	187,752
Unrestricted funds		219,217	27,129
Total charity funds	12	<u>804,604</u>	<u>214,881</u>

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime

The financial statements were approved and authorised for issue by the Board of Trustees on 17 October 2023 and signed on its behalf by



.....
R Bell – Chair

The notes on pages 11 to 18 form part of these financial statements.

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Cash Flow Statement

Year ended 31 March 2023

	2023	2022
	£	£
Net income	589,723	172,300
Adjustments for:		
(Increase)/Decrease in Debtors	(39,619)	(940)
(Decrease)/Increase in Creditors	(128,843)	221,832
Purchase of tangible fixed assets	(18,162)	(9,074)
Depreciation of tangible fixed assets	18,162	9,074
Change in cash and cash equivalents in the year	421,261	393,192
Cash and cash equivalents at the beginning of the year	459,636	66,444
Cash and cash equivalents at the end of the year	<u>880,897</u>	<u>459,636</u>

The notes on pages 11 to 18 form part of these financial statements.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements

Year ended 31 March 2023

1. General information

The charity is limited by guarantee. The liability of each member is limited to £1.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011. The charity constitutes a public benefit entity.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities and investment properties measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity and rounded to the nearest £.

Going concern

The Trustees are satisfied that Reset has security of income and adequate risk management, with measures that could be taken to mitigate the impact of adverse conditions. There are therefore no concerns over the ability of the charity to continue as a going concern.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees to further any of the charity's purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular future project or commitment.

Restricted funds are subjected to restrictions on their expenditure declared by the donor or through the terms of an appeal, and fall into one of two sub-classes: restricted income funds or endowment funds.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2023

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses. Any tangible assets carried at revalued amounts are recorded at the fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2023

An increase in the carrying amount of an asset as a result of a revaluation, is recognised in other recognised gains and losses, unless it reverses a charge for impairment that has previously been recognised as expenditure within the statement of financial activities. A decrease in the carrying amount of an asset as a result of revaluation, is recognised in other recognised gains and losses, except to which it offsets any previous revaluation gain, in which case the loss is shown within other recognised gains and losses on the statement of financial activities.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Computers - 100% straight line

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

For the purposes of impairment testing, when it is not possible to estimate the recoverable amount of an individual asset, an estimate is made of the recoverable amount of the cash-generating unit to which the asset belongs. The cash-generating unit is the smallest identifiable group of assets that includes the asset and generates cash inflows that largely independent of the cash inflows from other assets or groups of assets.

For impairment testing of goodwill, the goodwill acquired in a business combination is, from the acquisition date, allocated to each of the cash-generating units that are expected to benefit from the synergies of the combination, irrespective of whether other assets or liabilities of the charity are assigned to those units.

Debtors and prepayments

Trade and other debtors are recognised at the settlement amount due after any trade discounts. Prepayments are valued at the amount prepaid net of any discounts.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount to settle the obligation can be measured or estimated reliably.

Contingent liabilities

Contingent liabilities are either possible obligations that will probably not require a transfer of economic benefits, or present obligations that may, but probably will not, require a transfer of economic benefits.

It is not appropriate to make provisions for contingent liabilities, but there is a chance that they will result in an obligation in the future. Assessing the amount of liabilities that are not probable is judgemental, so contingent liabilities are disclosed on the basis of the known maximum exposure.

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2023

4. Grants and donations

	Unrestricted Funds £	Restricted Funds £	Total funds 2023 £	Total funds 2022 £
Home Office	-	499,918	499,918	684,848
Department for Levelling Up Housing and Communities	-	1,260,000	1,260,000	-
Unbound Philanthropy	-	30,000	30,000	70,000
Blue Thread	-	80,000	80,000	-
Asylum, Migration and Integration Fund (EU)	-	21,654	21,654	-
Stewardship	-	-	-	20,144
Welcoming America	-	70,000	70,000	-
Talent Beyond Boundaries	56,600	-	56,600	-
Greater London Authority Donations	-	-	-	50,000
	153,902	-	153,902	22,000
	<u>210,502</u>	<u>1,961,572</u>	<u>2,172,074</u>	<u>846,992</u>

5. Total Resources Expended

		Basis of Allocation	Charitable Governance Activities	2023 Total	2022 Total
Direct costs					
Lead Sponsor Growth					
Grants & Partner Funding	Direct	79,500	-	79,500	-
Training & Supporting	Direct	109,651	-	109,651	90,482
Staffing	Direct	693,953	-	693,953	290,707
Support costs allocated					
Overheads	Usage	89,284	927	90,211	33,416
Consultancy	Trans	628,202	-	628,202	227,064
Marketing & Awareness					
Raising	Usage	35,234	-	35,234	69,204
Depreciation	Usage	9,088	-	9,088	719
Total resources expended		<u>1644,912</u>	<u>927</u>	<u>1,645,839</u>	<u>711,592</u>

Reset Communities and Refugees Ltd Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2023

6. Net (expenditure)/income

Net (expenditure)/income is stated after charging/(crediting):

	2023	2022
	£	£
Auditors' remuneration	5,700	-
Independent examination	-	1,500
Depreciation of tangible fixed assets	9,088	719
	<u>9,088</u>	<u>719</u>

7. Staff costs

The total staff costs and employee benefits for the reporting year are analysed as follows:

	2023	2022
	£	£
Wages and salaries	613,743	263,099
Social security costs	66,773	20,692
Pension costs	13,437	6,916
	<u>693,953</u>	<u>290,707</u>

The average head count of employees during the year was 14.4 (2022: 5). The average number of full-time equivalent employees during the year is analysed as follows:

	2023 No.	2022 No.
Directors	1.6	1.2
Manager	3.1	1
Coordinators	6.9	3
Communications	1.9	2
Admin	0.9	0.5
	<u>14.4</u>	<u>7.7</u>

One employee received employee benefits between £70,000 - £79,999 during the year (2022: No employee earned more than £60,000).

Key Management Personnel

Key management personnel include all persons that have authority and responsibility for planning, directing and controlling the activities of the charity. The total compensation paid to key management personnel for services provided to the charity was £147,643 (2022 £83,254).

8. Trustee remuneration and expenses

No trustees received any remuneration during the year (2022 Nil). Two trustees were reimbursed travel expenses during the year amounting to £298 (2022 Nil).

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2023

9. Tangible fixed assets

	Plant and machinery £	Total £
Cost		
At 1 Apr 2022 and 31 Mar 2023	9,074	9,074
Additions	9,088	9,088
	<u>18,162</u>	<u>18,162</u>
Depreciation		
At 1 April 2022	9,074	9,074
Charge for the year	9,088	9,088
At 31 March 2023	<u>18,162</u>	<u>18,162</u>
Carrying amount		
At 31 March 2023	<u>-</u>	<u>-</u>
At 31 March 2022	<u>-</u>	<u>-</u>

10. Debtors

	2023	2022
	£	£
Trade debtors	40,559	-
Other debtors	-	940
	<u>40,559</u>	<u>940</u>

11. Creditors: amounts falling due within one year

	2023	2022
	£	£
Trade creditors	77,787	12,716
Accruals	18,428	221,278
Other taxation and social security	20,637	11,701
	<u>116,852</u>	<u>245,695</u>

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2023

12 Analysis of charitable funds

	At 1 April 2022	Income	Expenditure	At 31 March 2023
	£	£	£	£
General funds	<u>27,129</u>	<u>266,290</u>	<u>(74,202)</u>	<u>219,217</u>
Restricted funds				
	At 1 April 2022	Income	Expenditure	At 31 March 2023
	£	£	£	£
Home Office	-	499,918	(499,918)	-
Department for Levelling Up, Housing and Communities	124,379	1,343,700	(946,979)	521,100
Unbound Philanthropy	229	34,000	(23,933)	10,296
Greater London Authority	50,000	-	(50,000)	-
Stewardship	13,144	-	(1,750)	11,394
Asylum, Migration and Integration Fund (EU)	-	21,654	(1,202)	20,452
Welcoming America	-	70,000	(47,855)	22,145
	<u>187,752</u>	<u>1,969,272</u>	<u>(1,571,637)</u>	<u>585,387</u>

The purpose of each fund is as follows:

Home Office: Funding for capacity building of Community Sponsorship.

Department for Levelling Up, Housing and Communities: Funding a matching service between sponsors and Ukrainian refugees and for the development of training of sponsors

Unbound Philanthropy: Funding to accelerate the impact of community-led welcome of refugees

Greater London Authority: Funding for the development of organisations to support welcome of refugees in the London area.

Stewardship: Originally funded by gifts from Ed Shapiro. Funding for the Community Sponsorship Backstop Fund, providing grants for Lead Sponsors in the case of an emergency situation with an arrived refugee family

Asylum, Migration and Integration Fund (EU): Funding for a training role as part of a pan-European project to support the welcome of refugees, funding via project lead Federation of Evangelical Churches in Italy

Welcoming America: Funding to bring together and share learning on ways in which communities and local authorities can work together to welcome refugees

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2023

13. Analysis of net assets between funds

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Tangible fixed assets	-	-	-
Current assets	335,069	585,387	921,456
Creditors less than 1 year	(116,852)	-	(116,852)
Net assets	219,217	585,387	804,604

14. Related Party Transactions

No related party transactions took place during the year.

15. Share Capital and controlling parties

The company is limited by guarantee and has no share capital. The liability of its members is limited to £1 per member.

RESET COMMUNITIES AND REFUGEES LTD

England & Wales - Charity number 1179799

Accounts

RESET COMMUNITIES AND REFUGEES LTD

TRUSTEES REPORT AND ACCOUNTS

FOR THE YEAR ENDED 31 MARCH 2022

Charity Registration 1179799

Company Registration 11081370

(England and Wales)

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Financial Statements

Year ended 31 March 2022

	Page
Trustees' annual report (incorporating the director's report)	1-6
Independent examiner's report to the members	7
Statement of financial activities (including income and expenditure account)	8
Balance sheet	9
Cash flow statement	10
Notes to the financial statements	11-18

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2022

The trustees present their report and the financial statements of the charity for the year ended 31 March 2022

Reference and administrative details

Registered charity name	Reset Communities and Refugees Ltd
Charity registration number	1179799
Company registration number	11081370
Principal office and registered Office	85 Great Portland Street, First Floor, London, W1W 7LT

The Trustees

Christopher Clements – resigned 20 March 2022

Helen Griffiths – resigned 7 April 2022

Mais Haddadin

Paul Butler

Richard Bell

Hilary Adams

Timothy Finch – appointed 21 September 2021

Eleanor Stacey – appointed 21 September 2021

Shilla Mutamba – appointed 21 September 2021

Independent Examiner

Chaweevan Williams FCCA
Verdant Accountants Limited
167 Clarence Avenue
New Malden
Surrey
KT3 3TX

Structure, governance and management

Reset Communities and Refugees Ltd is a registered charity and is a company limited by guarantee.

The Board of Trustees consists of a mix of professional and experienced lay members relating to the overall needs of the Charity. The day to day management of the Charity is delegated to the senior management team. External advice is sought from various agencies to ensure up to date methodology and information. The Chair of Trustees reviews the board every year with the aim of identifying training needs and the board's general effectiveness.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2022

Trustee Board

The trustee board named above is an effective mix of nine members.

The process for recruiting trustees is to identify skills gaps on the board at any one time, then further to advertise or accept word of mouth introductions. This is followed by interview with the Chairperson and attendance at board meeting to meet other trustees. This may or may not culminate in appointment.

Objectives and activities

Reset is the expert national body for community led welcome. We work directly with volunteers, community groups, local authorities, employers and charities to prepare them to provide strong welcome and integration support to newcomers. Informed by our experience and the perspectives of newcomers and volunteers, we advocate to key decision-makers, shaping policy and practice to enable more and better welcome. We work in partnership with a host of civil society organisations to inspire volunteers and grow the number of communities who are ready to welcome.

Our objectives focus on:

- Providing relief to refugees, and preventing or relieving poverty among them, by working with others (eg, community groups, charities, businesses, individuals) in ways that meet refugees' needs;
- Supporting refugees in key areas necessary to their successful integration in UK communities, including education and training, health, employment, housing and social connections.
- Educating the wider public about issues that face refugees or asylum seekers in the UK, and thereby promoting equality and diversity for the public benefit.

These objectives are achieved through our work developing and championing community led welcome through the Community Sponsorship scheme, Neighbours for Newcomers and most recently through the Homes for Ukraine scheme.

Community Sponsorship is a scheme enabling citizens and communities across the UK to welcome a refugee family to their local area, supporting them as they rebuild their lives in this country. Community Sponsorship is a safe and legal resettlement route, which complements other forms of resettlement managed by government and other agencies. Reset champions and supports the development of Community Sponsorship (CS) across the UK. This involves working with and through others, as well as directly with Community Sponsorship groups to provide help and guidance to all those engaged in CS from group-formation through to the completion of formal support and beyond.

Neighbours for Newcomers is a project to welcome refugee nurses developed in partnership with Talent Beyond Boundaries, the Department of Health and Social Care, NHS England and NHS Improvement. Drawing on everything we have learnt from Community Sponsorship, we offer training and support for Neighbours for Newcomers volunteers, who act as a source of local knowledge and connect the nurses into their new communities.

Homes for Ukraine allows people who are fleeing Ukraine to seek sanctuary and who have no family ties to the UK to be sponsored by members of the public who can offer them a home, such as a spare room, for at least 6 months. Through the visa application process, refugees can identify the sponsor who will welcome them, who might be a friend, colleague or other connection. Many refugees and sponsors wishing to be involved do not have an existing connection like this. With Reset's key role in bringing refugees and communities together, and experience of training and readying sponsors, we launched our Homes for Ukraine matching service for community welcome in March 2022.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2022

We review our aims, objectives and activities regularly. This report describes our achievements and the outcomes of our work for the year ended 31 March 2022.

Achievements and Performance

Context

This period has seen significant landscape change, with both opportunity and challenge for Reset and community welcome, including:

- Various levels of Covid restrictions remained in place throughout 2021. This context, the positive reception of our online services, and the move to a dispersed workforce, saw Reset staff and services remain remote and largely online through this financial year.
- The government's New Plan for Immigration consultation phase, which was one of intense activity for the refugee sector, and drew strong responses from Community Sponsorship groups. Reset's publication of our organisational response was warmly welcomed by groups and colleagues, as a signal that Reset and Community Sponsorship stands alongside the broader refugee sector in concern about the proposed treatment of people seeking asylum.
- The evacuation of Kabul, which led to a significant peak in enquiries at Reset about community welcome of refugees and the launch of relocation and resettlement schemes for those fleeing Afghanistan.
- The start of the conflict in Ukraine and the launch of the Homes for Ukraine scheme, a new form of sponsorship, and huge public interest in welcoming those fleeing Ukraine into their homes and communities.

Community Sponsorship

In this reporting period, Reset provided advice and support to groups at all stages of the Community Sponsorship (CS) process, from forming a group through to supporting refugees when they arrive. Highlights of our work included:

- Delivering 74 mandatory training sessions delivered to groups across the UK;
- Delivering 29 workshops to help groups navigate the CS process and submit a strong application to welcome a refugee family;
- 38 Core Skills training sessions delivered – sessions on arrival planning, transition planning, safeguarding, benefits, family and culture, building volunteer teams and ESOL planning.
- 54 group applications checked prior to the group submitting to the Home Office.
- 559 interactions with Group members (in-person, on the phone, on-line) workshops) aiming to prepare Group members to navigate the application process and submit a strong application to welcome a family;
- 260 interactions with groups having welcomed refugee families in the previous 24 months, to provide post-arrival support;

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2022

- 161 1:1 interactions with Local Authority or Strategic Migration Partnership members working on CS to provide support and information (including in-person, on the phone and on-line);
- 33 new or updated resources added to the Reset Training website;
- Launched our new stories-based website, showcasing positive stories of welcome through Community Sponsorship; and our new training website, making it easier for Community Sponsorship groups to access vital resources and track their progress.
- Completed and evaluated our Communities for Refugees volunteer recruitment campaign, which ran Oct 2020-April 2021, which resulted in the formation of 43 new Community Sponsorship groups
- Administered the Community Sponsorship Backstop Fund. With funding generously provided by the Shapiro Foundation to unlock the potential of the UK CS scheme, the Backstop fund provides access to grants to Lead Sponsors (the organisations supporting and taking the legal responsibility for CS groups). Lead Sponsors registering cases with the Backstop Fund can access small grants in the case of unforeseen events taking place once a refugee family arrives. 17 Lead Sponsors were registered with the Backstop Fund during this year, covering 30 welcomed families.
- Partnered with British Red Cross and the VOICES Network to carry out a second phase of research with refugees resettled through Community Sponsorship into their experience of arriving in the UK, with a special focus on the experience of women and older people.
- Progressed our Experts by Experience platform by interviewing groups and families to create advisory resources for our training website.

Following an open tendering process, we were delighted to be awarded the contract by the Home Office to continue as the UK's Community Sponsorship support organisation until 2024, with potential to extend to 2025. This means we will continue to train, connect, support and advise all Community Sponsorship groups and those working on the programme in England, Northern Ireland, Scotland and Wales.

Neighbours for Newcomers

In the reporting period Reset, through the Neighbours for Newcomers programme, gave support and advice to volunteers and refugee nurses arriving to work in the NHS – some highlights of this include:

- Recruiting of 135 volunteers across 25 UK towns and cities;
- Volunteers have welcomed a total of 53 refugee nurses across 14 NHS Trusts - 26 nurses into 7 NHS Trusts in Dewsbury, Great Yarmouth, Hillingdon, North London, Norwich, Oldham and Portsmouth in October, and a further 27 into the 7 Trust areas in Bristol, Cambridge, Chorley, Doncaster, Preston, South London and Warrington.
- Developed and delivered training sessions to 150 volunteers;
- 24 volunteer groups formed to support nurses from 25 NHS Trusts
- 45 1:1 interactions with NHS Trusts to provide support and information (Including Zoom sessions, calls and emails)
- 405 interactions between Neighbours for Newcomers and volunteers (including on the phone, messaging and on-line) to support volunteer groups as they welcome and support nurses.
- 95 interactions between Neighbours for Newcomers and nurses (including zoom, on the phone, and emails) to provide information, get feedback and provide support;
- Completed research into the Neighbours for Newcomers programme to understand and evaluate the support being offered and accepted and to look for learning opportunities.

Homes for Ukraine

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2022

We launched our Homes for Ukraine matching service in late March 2022, and began work to process applications, pilot matching between refugees and sponsors and develop our training and support.

Plans for the future

We have a dynamic strategic and operational programme for both the short and longer terms. We will:

- continue providing high quality training and support to sponsors across the schemes we work on;
- find appropriate and meaningful ways for refugees to have their voices and experienced shared and incorporated into community led welcome and its development;
- share our learning on what works in community-led welcome;
- share stories of welcome by communities, and increase public awareness and understanding of all forms of community-led welcome;
- work with partners and officials to shape the policy future of community-led welcome.

Financial Review

The accounts are prepared on an accrual basis. The statement of accounts and financial activities are to be found on pages 7 to 8. The surplus for the year was £ 172,300 (2021 deficit £84,540) of which £150,300 (2021 £84,540) is restricted funds. The amounts carried forward are £187,752 (2021 £37,452) on restricted funds and £27,129 (2021 £5,129) on unrestricted.

Reserves policy

The purpose of the Reserves are firstly to operate as a working balance to help manage the impact of uneven cash flows and secondly, to provide a contingency to cushion the impact of emerging or unforeseen events or genuine emergencies. In general, a robust level of reserve should be maintained.

Investment policy

Given the current level of funds available to the charity, banking facilities provided by HSBC meet the charity's current requirements for maximising earned interest.

Risk Management

Reset maintains a register of risks and controls, which are reviewed regularly by Trustees. Key risks identified and managed for this year included:

- Scale of Community Sponsorship: During the period the policy and process of the scheme made it challenging to realise our ambitions and commitments for scale;
 - Security of longer term organisational funding: Reset's long term future depends on sustainable
-

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2022

- financial support, ideally from diverse sources, and growth of our reserves
- Staff overstretch: As a small team working in a dynamic and complex sector, with an extensive work programme, there is a risk of burnout and exhaustion amongst our staff, which needs to be carefully monitored, and wellbeing measures constantly in place and reviewed.
 - Rapid service development under Homes for Ukraine: launching an ambitious new service into an entirely new programme and evolving policy and practice landscape required significant assessment of financial, legal and reputational risks.

Small company provisions

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies exemption.

Richard Bell

R Bell
Interim Chair

Date 9 November 2022

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Independent Examiner's Report to the Members of Reset Communities and Refugees Ltd

Year ended 31 March 2022

Independent Examiner's Report to the Trustees of Reset Communities and Refugees Ltd Limited

The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of ACCA which is one of the listed bodies.

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2022 which are set out on pages 8 to 18.

Responsibilities and basis of report

As the charity trustees of Reset Communities and Refugees Ltd you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act'). I report in respect of my examination of Reset Communities and Refugees Ltd's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Signed

Chaweevan Williams FCCA
Verdant Accountants Limited
167 Clarence Avenue
New Malden
Surrey
KT3 3TX

Date: 22 November 2022

Date

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Statement of Financial Activities
(including income and expenditure account)

Year ended 31 March 2022

		2022			2021
	Note	Unrestricted funds £	Restricted funds £	Total funds £	Total funds £
Incoming resources					
Incoming resources from generated funds:					
Grants and donations	4	22,000	824,992	846,992	394,963
Incoming resources from charitable activities:					
Training		-	36,900	36,900	-
Total incoming resources		<u>22,000</u>	<u>861,892</u>	<u>883,892</u>	<u>394,963</u>
Expenditure					
Expenditure on raising funds:					
Fund raising		-	-	-	-
Expenditure on charitable activities	5	-	711,592	711,592	479,503
Total expenditure		<u>-</u>	<u>711,592</u>	<u>711,592</u>	<u>479,503</u>
Net (expenditure)/income and net movement in funds		<u>22,000</u>	<u>150,300</u>	<u>172,300</u>	<u>(84,540)</u>
Reconciliation of funds					
Balance brought forward		5,129	37,452	42,581	127,121
Total funds carried forward		<u>27,129</u>	<u>187,752</u>	<u>214,881</u>	<u>42,581</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 11 form to 18 form part of these financial statements.

Reset Communities and Refugees Ltd Company Limited by Guarantee

Balance Sheet

31 March 2022

		2022	2021
		£	£
Fixed assets			
Tangible fixed assets	9	-	-
Current assets			
Debtors	10	940	-
Cash at bank and in hand		459,636	66,444
		<u>460,576</u>	<u>66,444</u>
Creditors: amounts falling due within one year	11	245,695	23,863
Net current assets		<u>214,881</u>	<u>42,581</u>
Total assets less current liabilities		<u>214,881</u>	<u>42,581</u>
Funds of the charity			
Restricted funds		187,752	37,452
Unrestricted funds		27,129	5,129
Total charity funds	12	<u>214,881</u>	<u>42,581</u>

For the year ending 31st March 2022 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit of its accounts in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime

The financial statements were approved and authorised for issue by the Board of Trustees on 9 November 2022 and signed on its behalf by

Richard Bell

.....
R Bell – Interim Chair

The notes on pages 11 to 18 form part of these financial statements.

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Cash Flow Statement

Year ended 31 March 2022

	2022	2021
	£	£
Net income	172,300	(84,540)
Adjustments for:		
(increase)/Decrease in Debtors	(940)	450
(Decrease)/Increase in Creditors	221,832	(8,748)
Change in cash and cash equivalents in the year	393,192	(92,838)
Cash and cash equivalents at the beginning of the year	66,444	159,282
Cash and cash equivalents at the end of the year	<u>459,636</u>	<u>66,444</u>

The notes on pages 11 to 18 form part of these financial statements.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements

Year ended 31 March 2022

1. General information

The charity is limited by guarantee. The liability of each member is limited to £1.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011. The charity constitutes a public benefit entity.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities and investment properties measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity and rounded to the nearest £.

Going concern

The COVID-19 viral pandemic is one of the most significant economic events for the UK with unprecedented levels of uncertainty of outcomes. It is therefore difficult to evaluate all of the potential implications on the charity's operations, funding, suppliers and wider economy. The Trustees' view on the impact of COVID-19 is that, given the measures that could be undertaken to mitigate the current adverse conditions and the current resources available, they can continue to adopt the going concern basis in preparing the financial statements.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees to further any of the charity's purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular future project or commitment.

Restricted funds are subjected to restrictions on their expenditure declared by the donor or through the terms of an appeal, and fall into one of two sub-classes: restricted income funds or endowment funds.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses. Any tangible assets carried at revalued amounts are recorded at the fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

An increase in the carrying amount of an asset as a result of a revaluation, is recognised in other recognised gains and losses, unless it reverses a charge for impairment that has previously been recognised as expenditure within the statement of financial activities. A decrease in the carrying amount of an asset as a result of revaluation, is recognised in other recognised gains and losses, except to which it offsets any previous revaluation gain, in which case the loss is shown within other recognised gains and losses on the statement of financial activities.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Computers - 100% straight line

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

For the purposes of impairment testing, when it is not possible to estimate the recoverable amount of an individual asset, an estimate is made of the recoverable amount of the cash-generating unit to which the asset belongs. The cash-generating unit is the smallest identifiable group of assets that includes the asset and generates cash inflows that largely independent of the cash inflows from other assets or groups of assets.

For impairment testing of goodwill, the goodwill acquired in a business combination is, from the acquisition date, allocated to each of the cash-generating units that are expected to benefit from the synergies of the combination, irrespective of whether other assets or liabilities of the charity are assigned to those units.

Debtors and prepayments

Trade and other debtors are recognised at the settlement amount due after any trade discounts. Prepayments are valued at the amount prepaid net of any discounts.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount to settle the obligation can be measured or estimated reliably.

Contingent liabilities

Contingent liabilities are either possible obligations that will probably not require a transfer of economic benefits, or present obligations that may, but probably will not, require a transfer of economic benefits.

It is not appropriate to make provisions for contingent liabilities, but there is a chance that they will result in an obligation in the future. Assessing the amount of liabilities that are not probable is judgemental, so contingent liabilities are disclosed on the basis of the known maximum exposure.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

4. Grants and donations

	Unrestricted Funds £	Restricted Funds £	Total funds 2022 £	Total funds 2021 £
Home Office	-	684,848	684,848	374,913
Unbound Philanthropy	-	70,000	70,000	20,000
Stewardship	-	20,144	20,144	-
Greater London Authority	-	50,000	50,000	-
Donations	22,000	-	22,000	50
	<u>22,000</u>	<u>824,992</u>	<u>846,992</u>	<u>394,963</u>

5. Total Resources Expended

	Basis of Allocation	Charitable Activities	Governance	2022 Total	2021 Total
Direct costs					
Partner Funding	Direct	-	-	-	114,771
Training & Supporting	Direct	90,482	-	90,482	54,512
Staffing	Direct	290,707	-	290,707	247,039
Support costs allocated					
Overheads	Usage	32,330	1,086	33,416	21,319
Freelance & Consultancy	Trans	227,064	-	227,064	21,332
Marketing & Awareness					
Raising	Usage	69,204	-	69,204	13,832
Depreciation	Usage	719	-	719	6,698
Total resources expended		<u>710,506</u>	<u>1.086</u>	<u>711,592</u>	<u>479,503</u>

6. Net (expenditure)/income

Net (expenditure)/income is stated after charging/(crediting):

	2022 £	2021 £
Depreciation of tangible fixed assets	<u>719</u>	<u>6,698</u>

Reset Communities and Refugees Ltd Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

7. Staff costs

The total staff costs and employee benefits for the reporting year are analysed as follows:

	2022	2021
	£	£
Wages and salaries	263,099	212,989
Social security costs	20,692	22,560
Pension costs	6,916	6,435
	<u>290,707</u>	<u>241,984</u>

The average head count of employees during the year was 5 (2021: 5). The average number of full-time equivalent employees during the year is analysed as follows:

	2022	2021
	No.	No.
Directors	1.2	1.2
Manager	1	1
Coordinators	3	2
Communications	2	1
Admin	0.5	-
	<u>7.7</u>	<u>5.2</u>

No employee received employee benefits of more than £60,000 during the year (2021: Nil).

Key Management Personnel

Key management personnel include all persons that have authority and responsibility for planning, directing and controlling the activities of the charity. The total compensation paid to key management personnel for services provided to the charity was £nil (2021 £nil).

8. Trustee remuneration and expenses

No trustees received any remuneration during the year (2021 Nil). No expenses were reimbursed to trustees during the year (2021 Nil).

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

9. Tangible fixed assets

	Plant and machinery £	Total £
Cost		
At 1 Apr 2021 and 31 Mar 2022	8,355	8,355
Additions	719	719
	<u>9,074</u>	<u>9,074</u>
Depreciation		
At 1 April 2021	8,355	8,355
Charge for the year	719	719
At 31 March 2022	<u>9,074</u>	<u>9,074</u>
Carrying amount		
At 31 March 2022	<u>-</u>	<u>-</u>
At 31 March 2021	<u>-</u>	<u>-</u>

10. Debtors

	2022	2021
	£	£
Other debtors	940	-
	<u>-</u>	<u>-</u>

11. Creditors: amounts falling due within one year

	2022	2021
	£	£
Trade creditors	12,716	17,340
Accruals	221,278	-
Other taxation and social security	11,701	6,523
	<u>245,695</u>	<u>23,863</u>

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

12 Analysis of charitable funds

	At 1 April 2021	Income	Expenditure	At 31 March 2022
	£	£	£	£
General funds	5,129	22,000	(-)	27,129

Restricted funds

	At 1 April 2021	Income	Expenditure	At 31 March 2022
	£	£	£	£
Home Office	-	384,848	(384,848)	-
Homes for Ukraine	-	330,000	(205,621)	124,379
Unbound Philanthropy Greater London Authority	37,452	40,000	(77,223)	229
Neighbours for Newcomers	-	50,000	-	50,000
Stewardship	-	36,900	(36,900)	-
	-	20,144	(7,000)	13,144
	<u>37,452</u>	<u>861,892</u>	<u>(711,592)</u>	<u>187,752</u>

The purpose of each fund is as follows:

Home Office: Funding for capacity building of community sponsorship.

Homes for Ukraine: Funding to pilot a matching service between sponsors and Ukrainian refugees and for the development of training of sponsors

Unbound Philanthropy: Funding to accelerate the impact of community-led welcome of refugees.

Greater London Authority: Funding for the development of organisations to support welcome of refugees in the London area.

Neighbours for Newcomers:

Funding to train and support volunteers to provide community-led welcome to refugee health-professional arriving into work in UK NHS Trusts.

Stewardship: Funding for the Community Sponsorship Backstop Fund, providing grants for Lead Sponsors in the case of an emergency situation with an arrived refugee family.

13. Analysis of net assets between funds

	Unrestricted Funds	Restricted Funds	Total Funds 2022
	£	£	£
Tangible fixed assets	-	-	-
Current assets	27,129	433,447	460,576
Creditors less than 1 year	-	(245,695)	(245,695)
Net assets	<u>27,129</u>	<u>187,752</u>	<u>214,881</u>

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

14. Related Party Transactions

No related party transactions took place during the year.

15. Share Capital and controlling parties

The company is limited by guarantee and has no share capital. The liability of its members is limited to £1 per member.

16. Contingent Liabilities £300,000 (2021 £Nil)

Restricted Grant Funds Received : Department for Levelling Up, Housing and Communities
Prior to the year end, a total value of £300,000 was received as a Restricted Grant, specifically to fund costs associated with the Homes For Ukraine service. That grant was intended to fund costs commencing in March and running through into the new financial year.

As is common with such grants, this grant funder requires satisfactory progress against a number of deliverables, and accordingly the grant contains a number of conditions which mean that the funds received may be repayable to the funder in whole or in part in the event that the funder may be unsatisfied with progress.

The management of Reset believes that the likelihood of any requirement to repay the funds is negligible based on the progress of the project to date. Accordingly no provision for repayment has been made within the financial statements and the potential liability is considered to be a contingent liability only.

17. SOFA comparatives

	Unrestricted funds £	Restricted funds £	Total funds £
Income			
Grants and donations	50	394,913	394,963
		<u>-</u>	
Total income	<u>50</u>	<u>394,913</u>	<u>394,963</u>
Expenditure			
Expenditure on raising funds:			
Fund raising	-	-	-
Expenditure on charitable activities	50	479,453	479,503
	<u>-</u>	<u>479,453</u>	<u>479,503</u>
Total expenditure	<u>-</u>	<u>479,453</u>	<u>479,503</u>
Net (expenditure)/income and net movement in funds	-	(84,540)	(84,540)
Reconciliation of funds			
Balance brought forward	<u>5,129</u>	<u>121,992</u>	<u>127,121</u>
Total funds carried forward	<u>5,129</u>	<u>37,452</u>	<u>42,581</u>

RESET COMMUNITIES AND REFUGEES LTD

England & Wales - Charity number 1179799

Accounts

RESET COMMUNITIES AND REFUGEES LTD

TRUSTEES REPORT AND ACCOUNTS

FOR THE YEAR ENDED 31 MARCH 2021

Charity Registration 1179799

Company Registration 11081370

(England and Wales)

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Financial Statements

Year ended 31 March 2021

	Page
Trustees' annual report (incorporating the director's report)	1-5
Independent examiner's report to the members	6
Statement of financial activities (including income and expenditure account)	7
Balance sheet	8
Notes to the financial statements	9-16

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2021

The trustees present their report and the financial statements of the charity for the year ended 31 March 2021

Reference and administrative details

Registered charity name	Reset Communities and Refugees Ltd
Charity registration number	1179799
Company registration number	11081370
Principal office and registered office	85 Great Portland Street, First Floor, London, W1W 7LT

The Trustees

Christopher Clements

Helen Griffiths

Mais Haddadin

Paul Butler

Richard Bell

Hilary Adams

Catherine Weston resigned 23 December 2020

Independent Examiner

Chaweevan Williams FCCA

Verdant Accountants Limited

167 Clarence Avenue

New Malden

Surrey

KT3 3TX

Structure, governance and management

Reset Communities and Refugees Ltd is a registered charity and is a company limited by guarantee.

The Board of Trustees consists of a mix of professional and experienced lay members relating to the overall needs of the Charity. The day to day management of the Charity is delegated to the senior management team. External advice is sought from various agencies to ensure up to date methodology and information.

The Chair of Trustees reviews the board every year with the aim of identifying training needs and the board's general effectiveness.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2021

Trustee Board

The trustee board named above is an effective mix of six members.

The process for recruiting trustees is to identify skills gaps on the board at any one time, then further to advertise or accept word of mouth introductions. This is followed by interview with the Chairperson and attendance at board meeting to meet other trustees. This may or may not culminate in appointment.

Objectives and activities

Community Sponsorship is a scheme enabling citizens and communities across the UK to welcome a refugee family to their local area, supporting them as they rebuild their lives in this country. Community Sponsorship is a safe and legal resettlement route, which complements other forms of resettlement managed by government and other agencies.

Reset's core aim is to champion and support the development of Community Sponsorship (CS) across the UK. This involves working with and through others, as well as directly with Community Sponsorship groups (groups) to provide help and guidance to all those engaged in CS from group-formation through to the completion of formal support and beyond.

Our core objectives include:

- Providing relief to refugees, and preventing or relieving poverty among them, by working with others (eg, community groups, charities, businesses, individuals) in ways that meet refugees' needs;
- Supporting refugees in key areas necessary to their successful integration in UK communities, including education and training, health, employment, housing and social connections.
- Educating the wider public about issues that face refugees or asylum seekers in the UK, and thereby promoting equality and diversity for the public benefit.

These objectives are achieved through our work developing and championing the Community Sponsorship scheme.

We review our aims, objectives and activities regularly. This report describes our achievements and the outcomes of our work for the year ended 31 March 2021.

Achievements and Performance

Context

In common with other industries and sectors, the Covid-19 pandemic has had very significant implications for Community Sponsorship, most notably an extended pause in resettlement arrivals, but also uncertainty and change in the policy landscape. Nevertheless, Reset performed very strongly through the year and we have seen excellent progress and outcomes in our key areas of work.

Training and Support to Groups

In this reporting period, Reset provided advice and support to groups at all stages of the Community Sponsorship (CS) process, from forming a groups through to supporting refugees when they arrive. Highlights of our work included:

- Delivering 54 training sessions to groups across the UK;
-

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2021

- Delivering 21 workshops to help groups navigate the CS process and submit a strong application to welcome a refugee family;
- Meeting 339 times with groups members to provide additional application advice;
- Meeting 117 times groups having welcomed refugee families in the previous 24 months, to provide post-arrival support; and
- Meeting 92 times with Local Authority or Strategic Migration Partnership members working on CS to provide support and information.

Collaboration and Awareness Raising

In this reporting period, Reset has focused on facilitating and encouraging connections and collaboration between organisations, individuals and other bodies working to further CS. Due to the pandemic, this was almost exclusively online, and we were pleased to see strong participation in this context also. In particular, we:

- Convened 18 networking/peer support events for CS groups from across the UK;
- Convened 3 meetings of the Lead Sponsor Network to provide targeted advice and networking opportunities for organisations fulfilling this specific and important function; and
- Convened a high-level Policy Roundtable event with key experts and decision-makers to discuss development and future possibilities for the CS scheme.

This year we also developed and deployed an awareness-raising campaign, aiming to increase public understanding of the scheme and encourage participation and formation of new groups. The *Communities for Refugees* campaign ran for 6 months (Oct-Mar), with around 40 potential new groups forming as a result.

Research and Evaluation

We continued to seek ways of improving CS through better understanding its characteristics and functioning. Our partnership with the University of Birmingham aiming systematically to evaluate the CS scheme yielded its most recent report in June 2020.

We engaged King's College London to undertake a dedicated research project examining the power dynamics within CS relationships; the report was published at the end of March 2021.

We contributed to Home Office research and evaluation work, providing advice on survey work being undertaken internally and externally through Ipsos MORI.

We took part in international learning and evaluation sessions convened by UNHCR, and by partners in countries including Germany, Portugal and Canada.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2021

Plans for the future

We have developed a dynamic strategic and operational programme for both the short and longer terms. We will:

- continue providing high quality training and support to sponsors the whole way through their experience, and will further increase our support offer to groups and families in the period after arrival;
- further enhance connections and networking between groups and others in the CS movement to ensure best practice is heard and shared;
- find appropriate and meaningful ways for refugees to have their voices and experienced shared and incorporated into the CS scheme and its development;
- continue working with partners and officials to improve the existing Community Sponsorship process to make it more streamlined and accessible to diverse volunteers;
- continue to work closely with officials and partners to secure a sustainable place for CS within the emerging UK resettlement policy landscape; and
- we will work to increase public awareness and understanding of the scheme, and encourage more people to take part and provide welcome to a refugee family.

We will also work to explore possibilities for CS to become the basis of more creative and flexible community-welcoming approaches to refugee resettlement. In doing so, we will be open to partnering with a range of other expert and committed organisations and individuals, including from outside the immediate CS sector.

Financial Review

The accounts are prepared on an accrual basis. The statement of accounts and financial activities are to be found on pages 7 to 8. The deficit for the year was £84,540 (2020 surplus £53,965) of which £84,540 (2020 £52,201) is restricted funds. The amounts carried forward are £37,452 (2020 £121,992) on restricted funds and £5,129 (2020 £5,129) on unrestricted.

Reserves policy

The purpose of the Reserves are firstly to operate as a working balance to help manage the impact of uneven cash flows and secondly, to provide a contingency to cushion the impact of emerging or unforeseen events or genuine emergencies. In general, a robust level of reserve should be maintained.

Investment policy

Given the current level of funds available to the charity, banking facilities provided by HSBC meet the charity's current requirements for maximising earned interest.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Trustees' Annual Report (Incorporating the Director's Report)

Year ended 31 March 2021

Risk Management

Reset maintains a register of risks and controls, which are reviewed regularly by Trustees. Key risks identified and managed for this year included:

- Scale of Community Sponsorship: To date, growth in the scheme (measured by number of Groups, applications and families arrived) has been slow; securing its long term future will require more dynamic growth indicators.
- Security of longer term organisational funding: Reset's long term future depends on sustainable financial support, ideally from diverse sources.
- Staff overstretch: As a small team working in a dynamic and complex sector, with an extensive work programme, there is a risk of burnout and exhaustion amongst our staff, which needs to be carefully monitored, and wellbeing measures constantly in place and reviewed.
- Covid-19: As the pandemic continues to evolve, we can expect further consequences for resettlement which will require flexibility and innovation, as well as strength, perseverance and commitment in order to overcome.

Small company provisions

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies exemption.



H Adams
Trustee

Date 4.10.21

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Independent Examiner's Report to the Members of Reset Communities and Refugees Ltd

Year ended 31 March 2021

Independent Examiner's Report to the Trustees of Reset Communities and Refugees Ltd Limited

The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of ACCA which is one of the listed bodies.

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2021 which are set out on pages 7 to 16.

Responsibilities and basis of report

As the charity trustees of Reset Communities and Refugees Ltd you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act'). I report in respect of my examination of Reset Communities and Refugees Ltd's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Signed

Chaweevan Williams FCCA
Verdant Accountants Limited
167 Clarence Avenue
New Malden
Surrey
KT3 3TX

Date 7.10.2021

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Statement of Financial Activities
(including income and expenditure account)

Year ended 31 March 2021

		2021		2020	
	Note	Unrestricted funds £	Restricted funds £	Total funds £	Total funds £
Income					
Grants and donations	4	50	394,913	394,963	784,547
Total income		<u>50</u>	<u>394,913</u>	<u>394,963</u>	<u>784,547</u>
Expenditure					
Expenditure on raising funds:					
Fund raising		-	-	-	-
Expenditure on charitable activities	5	50	479,453	479,503	730,582
Total expenditure		<u>50</u>	<u>479,453</u>	<u>479,503</u>	<u>730,582</u>
Net (expenditure)/income and net movement in funds		<u>-</u>	<u>(84,540)</u>	<u>(84,540)</u>	<u>53,965</u>
Reconciliation of funds					
Assets transferred pre charity		-	-	-	73,156
Balance brought forward		5,129	121,992	127,121	-
Total funds carried forward		<u>5,129</u>	<u>37,452</u>	<u>42,581</u>	<u>127,121</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 9 to 16 form part of these financial statements.

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Balance Sheet

31 March 2021

		2021	2020
		£	£
Fixed assets			
Tangible fixed assets	9	-	-
Current assets			
Debtors	10	-	450
Cash at bank and in hand		66,444	159,282
		<u>66,444</u>	<u>159,732</u>
Creditors: amounts falling due within one year	11	23,863	32,611
Net current assets		<u>42,581</u>	<u>127,121</u>
Total assets less current liabilities		<u>42,581</u>	<u>127,121</u>
Funds of the charity			
Restricted funds		37,452	121,992
Unrestricted funds		5,129	5,129
Total charity funds	12	<u>42,581</u>	<u>127,121</u>

The financial statements were approved and authorised for issue by the Board of Trustees on and signed on its behalf by



.....
H Adams - Trustee

4.10.21

The notes on pages 9 to 16 form part of these financial statements.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements

Year ended 31 March 2021

1. General information

The charity is limited by guarantee. The liability of each member is limited to £1.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011. The charity constitutes a public benefit entity.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities and investment properties measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity and rounded to the nearest £.

Disclosure exemptions

The entity satisfies the criteria of being a qualifying entity as defined in FRS 102. As such, advantage has been taken of the exemption of including a cash flow statement.

Going concern

The COVID-19 viral pandemic is one of the most significant economic events for the UK with unprecedented levels of uncertainty of outcomes. It is therefore difficult to evaluate all of the potential implications on the charity's operations, funding, suppliers and wider economy. The Trustees' view on the impact of COVID-19 is that, given the measures that could be undertaken to mitigate the current adverse conditions and the current resources available, they can continue to adopt the going concern basis in preparing the financial statements.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees to further any of the charity's purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular future project or commitment.

Restricted funds are subjected to restrictions on their expenditure declared by the donor or through the terms of an appeal, and fall into one of two sub-classes: restricted income funds or endowment funds.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses. Any tangible assets carried at revalued amounts are recorded at the fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Reset Communities and Refugees Ltd

Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

3. Accounting policies *(continued)*

Tangible assets *(continued)*

An increase in the carrying amount of an asset as a result of a revaluation, is recognised in other recognised gains and losses, unless it reverses a charge for impairment that has previously been recognised as expenditure within the statement of financial activities. A decrease in the carrying amount of an asset as a result of revaluation, is recognised in other recognised gains and losses, except to which it offsets any previous revaluation gain, in which case the loss is shown within other recognised gains and losses on the statement of financial activities.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Computers - 100% straight line

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

For the purposes of impairment testing, when it is not possible to estimate the recoverable amount of an individual asset, an estimate is made of the recoverable amount of the cash-generating unit to which the asset belongs. The cash-generating unit is the smallest identifiable group of assets that includes the asset and generates cash inflows that largely independent of the cash inflows from other assets or groups of assets.

For impairment testing of goodwill, the goodwill acquired in a business combination is, from the acquisition date, allocated to each of the cash-generating units that are expected to benefit from the synergies of the combination, irrespective of whether other assets or liabilities of the charity are assigned to those units.

Debtors and prepayments

Trade and other debtors are recognised at the settlement amount due after any trade discounts. Prepayments are valued at the amount prepaid net of any discounts.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount to settle the obligation can be measured or estimated reliably.

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

4. Grants and donations

	Unrestricted Funds £	Restricted Funds £	Total funds 2021 £	Total funds 2020 £
Home Office	-	374,913	374,913	546,000
Unbound Philanthropy	-	20,000	20,000	40,000
Stewardship	-	-	-	196,783
Donations	50	-	50	1,764
	<u>50</u>	<u>394,913</u>	<u>394,963</u>	<u>784,547</u>

5. Total Resources Expended

	Basis of Allocation	Charitable Governance Activities		2021 Total	2020 Total
Direct costs					
Partner Funding	Direct	114,771	-	114,771	259,638
Training & Supporting	Direct	54,512	-	54,512	32,743
Staffing	Direct	247,039	-	247,039	281,918
Support costs allocated					
Overheads	Usage	21,319	-	21,319	62,359
Freelance & Consultancy	Trans	21,332	-	21,332	38,644
Marketing & Awareness					
Raising	Usage	13,832	-	13,832	53,623
Depreciation	Usage	6,698	-	6,698	1,657
Total resources expended		<u>479,503</u>	-	<u>479,503</u>	<u>730,582</u>

6. Net (expenditure)/income

Net (expenditure)/income is stated after charging/(crediting):

	2021	2020
	£	£
Depreciation of tangible fixed assets	<u>6,698</u>	<u>1,657</u>

Reset Communities and Refugees Ltd Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

7. Staff costs

The total staff costs and employee benefits for the reporting year are analysed as follows:

	2021	2020
	£	£
Wages and salaries	212,989	247,908
Social security costs	22,560	25,181
Pension costs	6,435	5,997
	<u>241,984</u>	<u>279,086</u>

The average head count of employees during the year was 5 (2020: 5). The average number of full-time equivalent employees during the year is analysed as follows:

	2021 No.	2020 No.
Directors	1.2	1.2
Manager	1	1
Coordinator	2	2
Communications	1	1
	<u>5.2</u>	<u>5.2</u>

No employee received employee benefits of more than £60,000 during the year (2020: Nil).

Key Management Personnel

Key management personnel include all persons that have authority and responsibility for planning, directing and controlling the activities of the charity. The total compensation paid to key management personnel for services provided to the charity was £nil (2020 £nil).

8. Trustee remuneration and expenses

No trustees received any remuneration during the year (2020 Nil). No expenses were reimbursed to trustees during the year (2020 Nil).

During the year payments were made to one organisation in which a Reset trustee has an interest:

- Social Finance, where Chris Clements is a Director, for provision of consultancy services to provide a report on the routes to family reunification within the existing UK immigration system

Trustees were mindful of and followed the guidance set out in CC11, section 4 in agreeing these payments. Trustees were satisfied that it was in the best interests of the charity.

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

9. Tangible fixed assets

	Plant and machinery £	Total £
Cost		
At 1 Apr 2020 and 31 Mar 2021	1,657	1,657
Additions	6,698	6,698
	<u>8,355</u>	<u>8,355</u>
Depreciation		
At 1 April 2020	1,657	1,657
Charge for the year	6,698	6,698
At 31 March 2021	<u>8,355</u>	<u>8,355</u>
Carrying amount		
At 31 March 2021	<u>-</u>	<u>-</u>
At 31 March 2020	<u>-</u>	<u>-</u>

10. Debtors

	2021	2020
	£	£
Other debtors	-	450
	<u>-</u>	<u>450</u>

11. Creditors: amounts falling due within one year

	2021	2020
	£	£
Trade creditors	17,340	26,572
Other taxation and social security	6,523	6,039
	<u>23,863</u>	<u>32,611</u>

Reset Communities and Refugees Ltd Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

12 Analysis of charitable funds

	At 1 April 2020	Income Expenditure		At 31 March 2021
	£	£	£	£
General funds	5,129	50	(50)	5,129
Restricted funds				
	At 1 April 2020	Income Expenditure		At 31 March 2021
	£	£	£	£
Home Office	-	374,913	(374,913)	-
Unbound Philanthropy	25,209	20,000	(7,757)	37,452
Stewardship	96,783	-	(96,783)	-
	<u>121,992</u>	<u>394,913</u>	<u>(479,453)</u>	<u>37,452</u>

The purpose of each fund is as follows:

Home Office: Funding for capacity building of community sponsorship.

Unbound Philanthropy: Funding for support to accelerate the impact of refugee community sponsorship.

Stewardship: Originally funded by gifts from Ed Shapiro and Barrie Landry. Funding for the 'New Homes Fund', for creation of new supported lodging and foster care placements for unaccompanied young refugees, in line with Reset's charitable objectives.

13. Analysis of net assets between funds

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £
Tangible fixed assets	-	-	-
Current assets	5,129	61,315	66,444
Creditors less than 1 year	-	(23,863)	(23,863)
Net assets	<u>5,129</u>	<u>37,452</u>	<u>42,581</u>

14. Related Party Transactions

No related party transactions took place during the year.

15. Share Capital and controlling parties

The company is limited by guarantee and has no share capital. The liability of its members is limited to £1 per member.

Reset Communities and Refugees Ltd
Company Limited by Guarantee

Notes to the Financial Statements *(continued)*

Year ended 31 March 2021

16. SOFA comparatives

	Unrestricted funds £	Restricted funds £	Total funds £
Income			
Grants and donations	1,764	782,783	784,547
	<u> </u>	<u> </u>	<u> </u>
Total income	<u>1,764</u>	<u>782,783</u>	<u>784,547</u>
Expenditure			
Expenditure on raising funds:			
Fund raising	-	-	-
Expenditure on charitable activities	-	730,582	730,582
	<u> </u>	<u> </u>	<u> </u>
Total expenditure	<u>-</u>	<u>730,582</u>	<u>730,582</u>
Net (expenditure)/income and net movement in funds	1,764	52,201	53,965
Reconciliation of funds			
Assets transferred pre charity	<u>3,365</u>	<u>69,791</u>	<u>73,156</u>
Total funds carried forward	<u>5,129</u>	<u>121,992</u>	<u>127,121</u>