



Charity registration number 1179613

Annual Report 2024- 2025

Year ended 1st May 2025



Trustees annual report

Reference and administrative details

Registered charity name	Pet Foodbank Service
Charity registration number	1179613
Registered office	Unit 21 Ty Verlon Industrial Estate Barry CF63 2BE
The Trustees	Debi Emmett (Chair) Cherise Pridham Kim Sumner Delphine Casey Reed
Bankers	Santander Bank Cardiff Metropolitan University Western Avenue Cardiff CF5 2YN
Webpage	www.petfoodbankservice.co.uk

Message from the Chief Executive Trustee

This year marked our 6th anniversary, a milestone we're incredibly proud of. Despite operating with fewer resources, the demand for our services has continued to rise. Now, more than ever, we must look ahead and safeguard our long-term sustainability.



Debi Emmett

Chief Executive Trustee

About the Pet foodbank Service

Our vision and values

keeping pets at home.

The relief of poverty - With the aim of breaking the poverty cycle of people sharing their human food with their pets, causing the owners to suffer from malnutrition.

The relief of mental anguish of being unable to afford to feed their pet or worse having to give up their companion to a shelter.

Our deep passion for animals comes from years of rescue work. We understand that financial hardships can arise, but we believe pets should stay with their families whenever possible, rather than end up in overcrowded shelters. With many lockdown pets now being surrendered, shelters are struggling, and responsible adoptions have declined. Sadly, not all animals find safe new homes—some are abandoned or face even worse fates. We are committed to ensuring no pet goes hungry and that owners have the support they need to care for their beloved animals.

Need help with pet food?

Please head to our webpage
www.petfoodbankservice.co.uk

Find your nearest outlet then

either attend in person on their open days or
contact the outlet for access to the pet food.



Please note we do not deliver

Structure, Governance and Management

Pet Foodbank Service is an incorporated charity. It is governed by a constitution (CIO).

Methods of Recruitment, Appointment, Induction and Training of New Trustees

All trustees have agreed to continue their role for another 2 years.
The accounts have been approved by the trustees and signed on their behalf by:

Signed

Name: Debi Emmett

Date: 02/03/2025

This year marked our 6th anniversary,
and we are thrilled to celebrate this milestone.

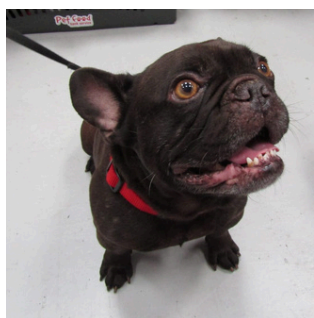


The Nearly Wild Show returned once again, and as always, everyone absolutely loved it. It managed to be both wonderfully entertaining and surprisingly educational at the same time.

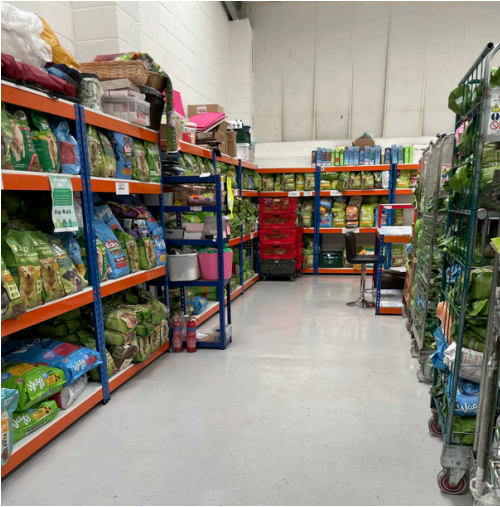
Its a birthday so there
had to be cake!



We couldn't eat cake
without involving
our furry friends
with pup cakes

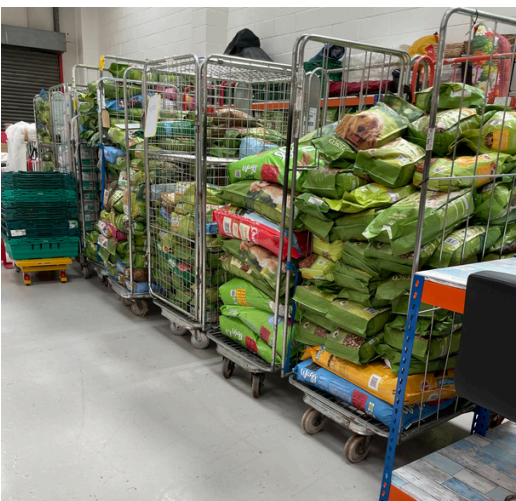
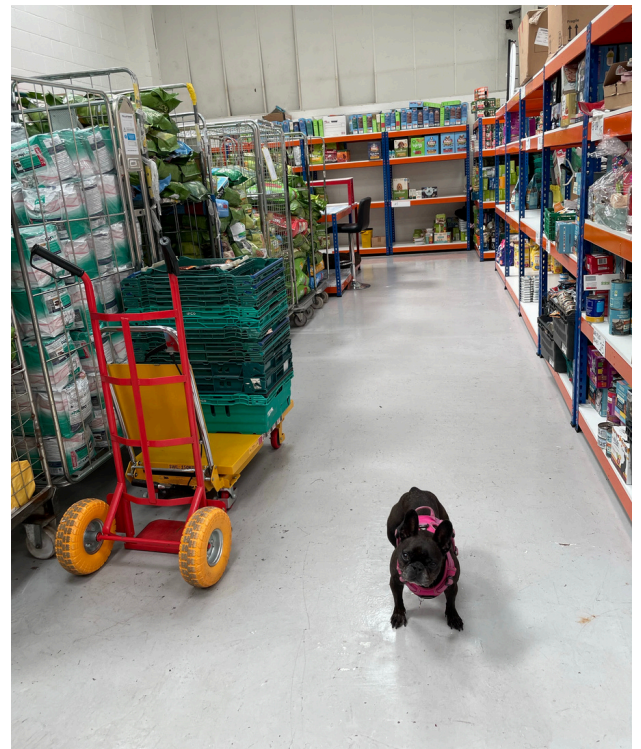


Pet food donations



We could barely keep up with the generous amount of pet food being donated, and we even had to bring in extra volunteers just to stay on top of it all.

Thanks to everyone's generosity, we were able to supply even more outlets, though it did create a few challenges with delivery logistics. Since none of our volunteers were willing to drive the van, we could only take on new outlets that were able to collect directly from the warehouse. In the end, that actually worked out much better for us and kept everything running smoothly.



We purchased roll cages to help us rotate the larger bags of dog food more efficiently and to make it easier to move pet food from the van to the shelves.

Volunteering

Our wonderful volunteers generously dedicated an incredible 1,491 hours of their time to support their community. We also had corporate volunteers via Neighbourly, which included staff from Admiral and Johnston's. Our volunteers had some incredible fun along the way.



The Pet Food Bank Service, has been a godsend for someone like me. Being chronically ill and disabled, meeting people in an atmosphere that is welcoming and understanding is almost impossible. They welcomed me with opened arms and accept I can't do huge amount sometimes, but I'm welcome none the less. I've made more friends since I started volunteering than I have in the last 5 years of being alone and isolated. Every one of all abilities is welcomed. I feel a huge sense of achievement if I've done something to help others, and this allows me to do so in a non-judgemental way. My own mental health has hugely improved because I'm not stuck at home alone , I feel I can give back , in my small way and the scope of things I can achieve are growing , giving me my pride, self-esteem and feeling of worth I've been missing a very long time.



Recycling



This year we have diverted 5.9 ton of clothes, pet and household items from landfill.

We currently recycle the following:

- Plastic bottles
- Cans
- Cardboard
- Paper
- Soft plastics
- Wood
- Scrap metal
- Clothes and fabrics
- Small electrical items
- Coffee grounds
- Unwanted, short dated or out of date pet food



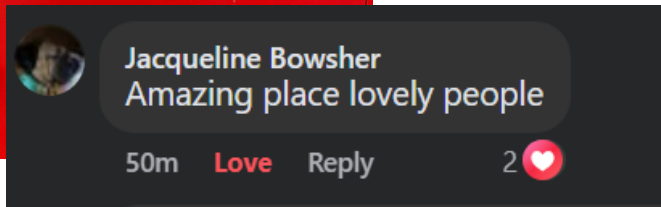
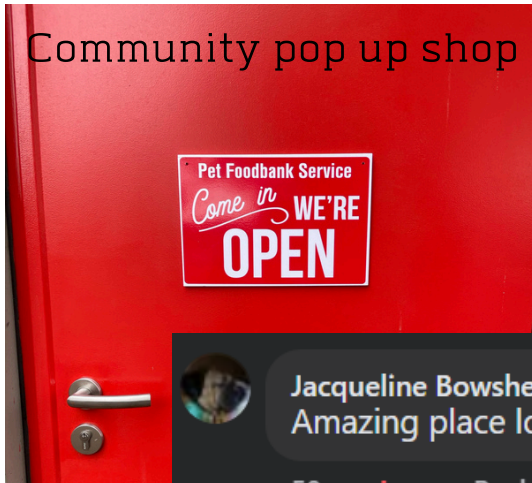
Gifting items we couldn't sell via our ever expanding free pile, items which might need a clean, a stitch or upcycling, anything to keep them out of landfill.

To reduce our carbon footprint, we always aim to combine deliveries and collections on the same route whenever possible.

We continue to look for ways to increase our recycling and reduce our carbon footprint.

Finances

Unfortunately, grant funding has become increasingly scarce, with far greater competition for every opportunity as the cost of living crisis continues to impact communities and charities alike. In light of this, the trustees have made the decision to focus on developing our own more reliable revenue streams. This will include expanding our community pop-up shop and increasing our online sales through platforms such as eBay (www.ebay.co.uk/usr/petfoodbank) and Vinted (www.vinted.co.uk/member/268756093)



goosey14



lovely thanks will keep peggy (the terrier) nice and warm



greatvibes55



Excellent seller highly recommend thank you so much this harness is perfect for my rescue dog absolutely love it ❤️🐶🐾



As described, speedy delivery, great seller communication. Hoping it stops my dog being a mud monster 🤔

Red Trespaas full dog raincoat size medium ([#376847168586](http://www.ebay.co.uk/itm/376847168586))



Thrilled. At last a harness that fits my boy. Thankyou.

Blue Julius- K9 IDC power dog harness size S/Mini ([#376847256948](http://www.ebay.co.uk/itm/376847256948))

Pet Foodbank Service

Year ended 1 May 2025

Receipts and payments accounts

	Unrestricted funds	Restricted funds	Total 2025	Total 2024
Receipts				
Grants	£300.00	£1,250.00	£1,550.00	£9,150.00
Donations	£7,926.41		£7,926.41	£2,956.00
Fundraising	£100.70		£100.70	£262.00
Other				£572.00
Sales & raffles	£15,489.26		£15,489.26	£6,884.00
Paypal	£1,812.50		£1,812.50	
Total receipts	£25,628.87	£1,250.00	£26,878.87	£19,824.00
Payments				
Pet food expenses	£495.59		£495.59	£638.00
Other charitable purchases	£350.03		£350.03	£1,376.00
PPs and other office costs	£613.89		£613.89	£2,476.00
Repairs and maintenance				£2,272.00
Vehicle tax & Insurance	£482.00		£482.00	£1,303.00
Other Vehicle expenses	£1,740.46		£1,740.46	£1376.00
Volunteer expenses	£5.05		£5.05	£208.00
Office & other equipment	£2,154.63		£2,154.63	£4,708.00
Utilities	£4,619.32		£4,619.32	£3,001.00
Rent	£17,650.00	£1,250.00	£18,900.00	£178.00
Paypal into bank account				
Total payments	£28,110.97	£1,250.00	£29,360.97	£36,436.00
Net receipts / (payments)	-£2,482.10	£0.00	-£2,482.10	-£16,613.00
Transfers between funds	£0.00	£0.00	£0.00	£0.00
Cash funds brought forward	£8,056.00	£0.00	£8,056.00	£24,669.00
Cash funds carried forward	£5,573.90	£0.00	£5,573.90	£8,056.00

Pet Foodbank Service

Year ended 1 May 2025

Statement of assets and liabilities

Assets	Total 2025	Total 2024
Bank and cash balances: Paypal	£4,519	£8,056
	<u>£4,519</u>	<u>£8,056</u>

Representing the balance on the following accounts:

	Total	Total
Unrestricted funds	£4,519	£8,056
Restricted funds	£1,054	
	<u>£5,573</u>	<u>£8,056</u>

We confirm that the receipts and payments account and the statement of assets and liabilities are a true reflection of the charity's activities and position for the year ended 1 May 2025.

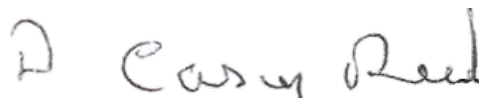
These accounts were approved by the trustees on 20/02/2025 and signed on their behalf by:

Sign



Trustee D Emmett

Sign



Trustee D Casey Reed

Independent Examiner's Report to the Trustees of Pet Foodbank Service

Our impact



By working together with food banks as our outlets we have been able to:

Expand to 31 outlets spread across South Wales.

Distributed 157,168 pet meals through these outlets.

1,491 hours volunteered

Recycled 5.9 tonne of items destined for landfill

Created a pet-friendly venue that welcomes volunteers and the public to bring their dogs.



We were delighted to host Hope Rescue, who offered free vet checks and dog-care advice, something our service users truly appreciated. Because the appointments were spaced out, dogs who are a little less comfortable around others, and who often struggle in busy vet settings, were able to attend calmly and stress-free



Pet food all created up, ready to be loaded onto the van and delivered.

Our goals for 2025 - 2026

Our objectives for the financial year 2024 - 2025 are largely unchanged:

- Enhance the visibility of our charity.
- Organize regular pop-up shops.
- Generate funds for a permanent home for the pet food bank.
- Expand our outlets to offer improved coverage of South Wales.

We would like to thank the following for continuing to support us with pet food donations and for all of their support during 2024 - 2025



When charities work together, we can make a bigger impact, helping more people and pets than we ever could alone.

A big thank you to all those listed below for their generous grants, essential for our continued operations:

Newydd housing grant
Jenour
The Bergman Lehane Trust

We would like to thank the following for their generous donations:

Admiral
Regal mutt

A huge thank you to our wonderful community for supporting us through your donations and your purchases at our community pop-up shop.

Your kindness makes a real difference to people and pets across South Wales.
Your unwavering support is what keeps us going and growing!