



Charity registration number 1179613

Annual Report 2023- 2024

Year ended 1st May 2024



Trustees annual report

Reference and administrative details

Registered charity name	Pet Foodbank Service
Charity registration number	1179613
Registered office	Unit 21 Ty Verlon Industrial Estate Barry CF63 2BE
The Trustees	Debi Emmett (Chair) Cherise Pridham Delphine Casey Reed
Bankers	Santander Bank Cardiff Metropolitan University Western Avenue Cardiff CF5 2YN
Webpage	www.petfoodbankservice.co.uk

Message from the Chief Executive Trustee

This year marked our 5th anniversary, where we initiated our community pop-up shops and expanded our outlets. While we've been operating with fewer resources, the demand for our services has grown significantly. Now, more than ever, we must focus on the future and ensure our long-term sustainability.



Debi Emmett

Chief Executive Trustee

About the Pet foodbank Service

Our vision and values

keeping pets at home.

The relief of poverty - With the aim of breaking the poverty cycle of people sharing their human food with their pets, causing the owners to suffer from malnutrition.

The relief of mental anguish of being unable to afford to feed their pet or worse having to give up their companion to a shelter.

Our deep passion for animals comes from years of rescue work. We understand that financial hardships can arise, but we believe pets should stay with their families whenever possible, rather than end up in overcrowded shelters. With many lockdown pets now being surrendered, shelters are struggling, and responsible adoptions have declined. Sadly, not all animals find safe new homes—some are abandoned or face even worse fates. We are committed to ensuring no pet goes hungry and that owners have the support they need to care for their beloved animals.

Need help with pet food?

Please head to our webpage
www.petfoodbankservice.co.uk

Find your nearest outlet then

either attend in person on their open days or
contact the outlet for access to the pet food.



Structure, Governance and Management

Pet Foodbank Service is an incorporated charity. It is governed by a constitution (CIO).

Methods of Recruitment, Appointment, Induction and Training of New Trustees

All trustees have agreed to continue their role for another 2 years.
The accounts have been approved by the trustees and signed on their behalf by:

Signed

Name.....Debi Emmett

Date.....19/02/2025.....

This year marks our 5th anniversary,
and we are thrilled to celebrate this milestone.



Our volunteers who helped make our day extra special.

Birthday cake was a must-have!



We couldn't forget about our
furry VIPs, so we arranged for
doggy cake and pup cupcakes
to be specially made.



We also served hot dogs, popcorn, and cotton floss.

We made some new friends.



The Nearly Wild Show graciously brought some of their pets for us to meet and discover more about.



Some of the bravest individuals among us personally encountered the pets.



This free show captivated audiences of all ages. The Nearly Wild team provided engaging and informative insights about animals and responsible care, answering numerous questions in a clear and accessible way.

Volunteering opportunities



The amazing women from Ace - Action in Ely and Caerau, who are one of our outlets, generously volunteered to assist us for the day. This way, they could both help us and gain insight into our operations and the process of providing them with pet food.

We have been able to offer corporate volunteer days via Neighbourly.

Our volunteers have been expanding their comfort zones and attending events in our communities. They every much enjoyed their days out and engaging the local community.



Here's what our volunteers have to say about volunteering for us

Kim

"I really enjoy volunteering for PFBS. I have met lovely volunteers (who I now consider as friends) in addition to feeling that I am helping other people who may be struggling. I have also met a lot of lovely customer through the pop up shop and hearing some of their stories makes me far more appreciative of what I have got I would highly recommend getting involved."

Sue

"Volunteering!! Most definitely. Have made new friends with laughter along the way as well as giving to your community. The pop up shop gives us the opportunity to meet customers and some of their four legged companions here at the PFBS."

Karen

"It's the social interaction with likeminded, friendly volunteer colleagues, while doing something positive to help provide for those who are going through a difficult time. I fully recommend volunteering to anyone who lives alone."

Our first step towards financial independence

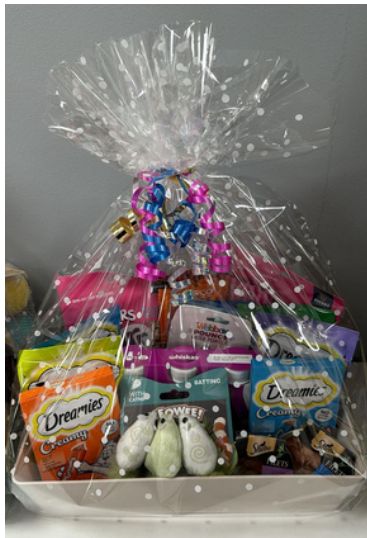
Community pop-up shop



We have been able to support our community members facing poverty with dignity by offering new and second-hand pet and household items at lower prices than typical charity shops. This initiative helps cover the Pet Foodbank Service's costs, increases awareness of our work, and promotes a circular community economy.

People have come to us in need of affordable essential pet safety items such as leads, collars or pet carriers to safely transport their pets to the vet.

Raffles



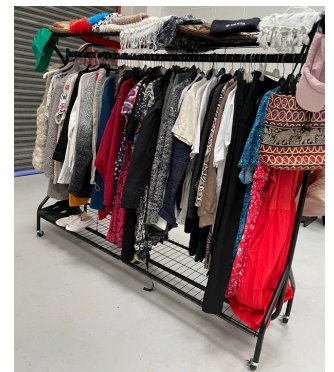
we have also been able to start doing raffles during our community pop up shops, helping us to raise even more much needed funds.



What our customers say:



"I have recently bought a travel cot and a high chair from a previous pop up shop and couldn't be more happier with them, you really are an amazing charity that has helped so many people during these tough financial times, you really are amazing 😊"



"Absolutely amazing ladies thank you so much from all of those I help and my own zoo"

Recycling



This year we have diverted 3.8 ton of clothes, pet and household items from landfill.

We offer items for free to keep them out of landfill—sometimes, all they need is a wash or a few stitches. One teddy in particular caught a young boy's eye. He was sad that no one wanted it, so he took it to his Nan for some emergency repairs. Now, that teddy has a loving home, a wonderful backstory, and has even traveled with the boy to Paris!

We currently recycle the following:

- Plastic bottles
- Cans
- Cardboard
- Paper
- Soft plastics
- Wood
- Scrap metal
- Clothes and fabrics
- Small electrical items
- Coffee grounds
- Unwanted, short dated or out of date pet food

To reduce our carbon footprint, we always aim to combine deliveries and collections on the same route whenever possible.

We are always looking for ways to increase our recycling and reduce our carbon footprint.

Pet Foodbank Service

Year ended 1 May 2024

Receipts and payments accounts

	Unrestricted funds	Restricted funds	Total 2024	Total 2022
Receipts				
Grants	6,400	2,750	9,150	31,547
Donations	2,956		2,956	15,128
Fundraising	262		262	1,398
Other	572		572	1,602
Sales & raffles	6,884		6,884	
Total receipts	<u>17,073</u>	<u>2,750</u>	<u>19,823</u>	<u>50,675</u>
Payments				
Wages				4,719
Pet food expenses	638		638	405
Other charitable purchases	1,376		1,376	2,929
PPs and other office costs	2,476		2,476	3,106
Repairs and maintenance	1,589	683	2,272	
Vehicle tax & Insurance	803	500	1,303	586
Other Vehicle expenses	1,376		1,376	1,874
Volunteer expenses	208		208	302
Office and other equipment	4,708		4,708	4,138
Utilities	3,001		3,001	1,278
Rent		18,900	18,900	13,213
Paypal & other bank charges	178		178	2,266
Total payments	<u>16,353</u>	<u>20,083</u>	<u>36,436</u>	<u>34,817</u>
Net receipts / (payments)	720	(17,333)	(16,613)	15,858
Transfers between funds				
Cash funds brought forward	7,335	17,333	24,669	8,811
Cash funds carried forward	<u>8,055</u>	<u>0</u>	<u>8,056</u>	<u>24,669</u>

Pet Foodbank Service

Year ended 1 May 2024

Statement of assets and liabilities

Assets	Total 2024	Total 2023
Bank and cash balances:	7,863	23,864
Paypal	193	804
	8,056	24,669

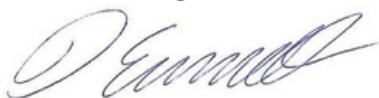
Representing the balance on the following accounts:

	Total	Total
Unrestricted funds	8,056	6,835
Restricted funds	0	17,833
	8,056	24,669

We confirm that the receipts and payments account and the statement of assets and liabilities are a true reflection of the charity's activities and position for the year ended 1 May 2024.

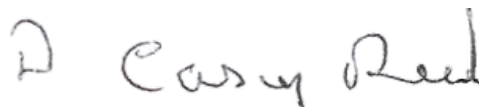
These accounts were approved by the trustees on 20/02/2025 and signed on their behalf by:

Sign



Trustee D Emmett

Sign



Trustee D Casey Reed



Independent Examiner's Report to the Trustees of Pet Foodbank Service

I report to the charity trustees on my examination of the accounts of the charity for the year ended 1 May 2024 which are set out on the receipts and payments account.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

[I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Paul Simon Brown

Paul Simon Brown FCIE DChA

2 Ger y mynydd,
Hirwaun
Aberdare
CF44 9RD

20th February 2025

Our impact



By working together with food banks as our outlets we have been able to:

Expand to 25 outlets spread across South Wales.

Distributed 63,168 pet meals through these outlets.

Provide 2,041 dog treats and 560 Cat treats allowing pet owners to reward their pets with dignity.

148,060 pet meals distributed since 2018.

119 hours volunteered

Recycled 3.8 tonne of items destined for landfill

Create a pet-friendly venue that welcomes volunteers and the public to bring their dogs.



Pet food all created up, ready to be loaded onto the van and delivered.

Our goals for 2024 - 2025

Our objectives for the financial year 2024 - 2025 are largely unchanged:

- Secure a consistent source of dry cat food.
- Recruit additional volunteers to assist with the workload.
- Enhance the visibility of our charity.
- Organize regular pop-up shops.
- Generate funds for a permanent home for the pet food bank.
- Expand our outlets to offer improved coverage of South Wales.

We would like to thank the following for continuing to support us with pet food donations and for all of their support during 2023 - 2024



When charities work together, we can make a bigger impact— helping more people and pets than we ever could alone.

A big thank you to all those listed below for their generous grants, essential for our continued operations.

Animal rescue foundation

Audrey Lamb Trust

Lush charity pot

Mary Homfray

Prosperity law llp

Mr Leslie Bergman

Jenour foundation

A big thank you to our amazing backers and generous donors.
Your contributions truly impact our community and help pets in South Wales.
Your incredible support is the key to our success!