

PET FOODBANK SERVICE

England & Wales · Charity number 1179613

Details

Status Registered

Legal form CIO

Registered 2018-08-21

Register [View on the Charity Commission register](#)

Contact

Address Unit 21
Ty Verlon Industrial Estate
Cardiff Road
Barry
South Glamorgan
CF63 2BE

Phone 07871926934

Email info@petfoodbankservice.co.uk

Website petfoodbankservice.co.uk

Activities

Objects: THE RELIEF OF FINANCIAL HARDSHIP AMONGST PEOPLE IN SOUTH WALES AND THE SURROUNDING AREA IN SUCH WAYS AS THE TRUSTEES FROM TIME-TO-TIME THINK FIT, IN PARTICULAR, BUT NOT EXCLUSIVELY BY: A) PROVIDING EMERGENCY FOOD FOR DOGS AND CATS TO INDIVIDUALS AND FAMILIES IN NEED AND/OR FOR DISTRIBUTION BY CHARITIES OR OTHER ORGANISATIONS WORKING TO PREVENT OR RELIEVE POVERTY B) SUCH OTHER MEANS, INCLUDING (BUT NOT LIMITED TO) THE PROVISION OF SUPPORT OR SIGNPOSTING TO RELEVANT INFORMATION AND OTHER ADVISORY SERVICES

Activities: Run pet foodbank sessions

Classification

- **How:** Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Other Charitable Activities
- **What:** General Charitable Purposes, Disability, The Prevention Or Relief Of Poverty, Animals
- **Who:** Children/young People, Elderly/old People, People With Disabilities, People Of A Particular Ethnic Or Racial Origin, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- Throughout Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2025-05-01	£26,878	£29,360	-	-
2024-05-01	£19,823	£36,436	-	-
2023-05-01	£50,675	£34,277	-	-
2022-05-01	£11,840	£25,090	-	-
2021-05-01	£48,396	£23,368	-	-

Trustees

Name	Role	Appointed
DEBI EMMETT	Chair	2018-10-21
Cherise Pridham		2018-10-30
Kim Sumner		2025-03-28

PET FOODBANK SERVICE

England & Wales - Charity number 1179613

Accounts



Charity registration number 1179613

Annual Report 2024- 2025

Year ended 1st May 2025



Trustees annual report

Reference and administrative details

Registered charity name	Pet Foodbank Service
Charity registration number	1179613
Registered office	Unit 21 Ty Verlon Industrial Estate Barry CF63 2BE
The Trustees	Debi Emmett (Chair) Cherise Pridham Kim Sumner Delphine Casey Reed
Bankers	Santander Bank Cardiff Metropolitan University Western Avenue Cardiff CF5 2YN
Webpage	www.petfoodbankservice.co.uk

Message from the Chief Executive Trustee

This year marked our 6th anniversary, a milestone we're incredibly proud of. Despite operating with fewer resources, the demand for our services has continued to rise. Now, more than ever, we must look ahead and safeguard our long-term sustainability.



Debi Emmett

Chief Executive Trustee

About the Pet foodbank Service

Our vision and values

keeping pets at home.

The relief of poverty - With the aim of breaking the poverty cycle of people sharing their human food with their pets, causing the owners to suffer from malnutrition.

The relief of mental anguish of being unable to afford to feed their pet or worse having to give up their companion to a shelter.

Our deep passion for animals comes from years of rescue work. We understand that financial hardships can arise, but we believe pets should stay with their families whenever possible, rather than end up in overcrowded shelters. With many lockdown pets now being surrendered, shelters are struggling, and responsible adoptions have declined. Sadly, not all animals find safe new homes—some are abandoned or face even worse fates. We are committed to ensuring no pet goes hungry and that owners have the support they need to care for their beloved animals.

Need help with pet food?

Please head to our webpage
www.petfoodbankservice.co.uk

Find your nearest outlet then

either attend in person on their open days or
contact the outlet for access to the pet food.



Please note we do not deliver

Structure, Governance and Management

Pet Foodbank Service is an incorporated charity. It is governed by a constitution (CIO).

Methods of Recruitment, Appointment, Induction and Training of New Trustees

All trustees have agreed to continue their role for another 2 years.

The accounts have been approved by the trustees and signed on their behalf by:

Signed

Name: Debi Emmett

Date: 02/03/2025

This year marked our 6th anniversary,
and we are thrilled to celebrate this milestone.

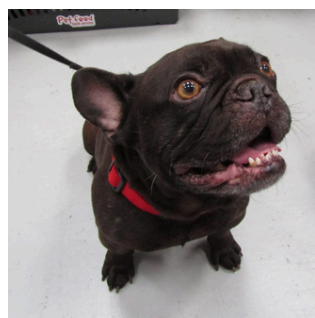


The Nearly Wild Show returned once again, and as always, everyone absolutely loved it. It managed to be both wonderfully entertaining and surprisingly educational at the same time.

Its a birthday so there
had to be cake!



We couldn't eat cake
without involving
our furry friends
with pup cakes

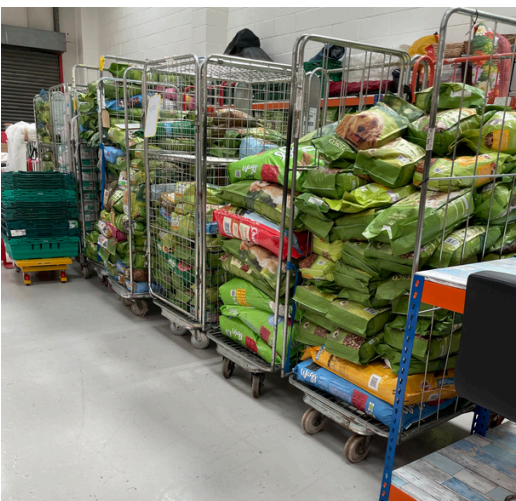
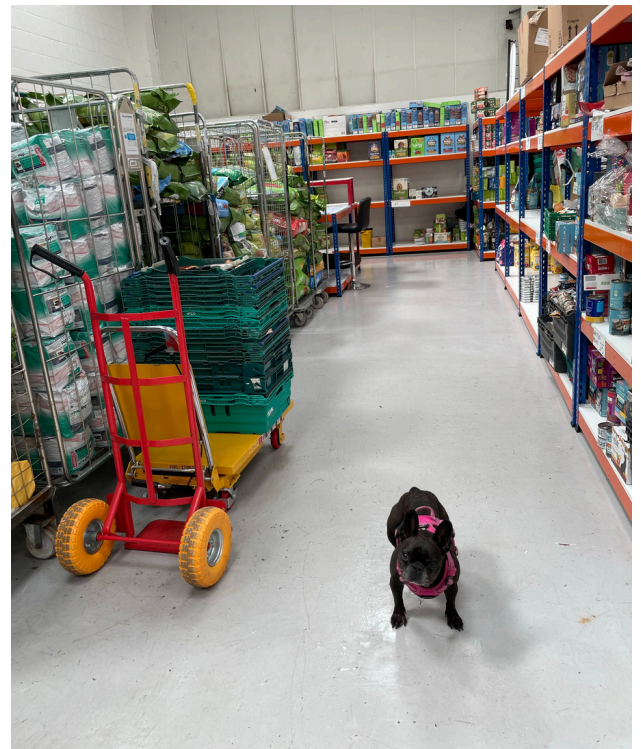


Pet food donations



We could barely keep up with the generous amount of pet food being donated, and we even had to bring in extra volunteers just to stay on top of it all.

Thanks to everyone's generosity, we were able to supply even more outlets, though it did create a few challenges with delivery logistics. Since none of our volunteers were willing to drive the van, we could only take on new outlets that were able to collect directly from the warehouse. In the end, that actually worked out much better for us and kept everything running smoothly.



We purchased roll cages to help us rotate the larger bags of dog food more efficiently and to make it easier to move pet food from the van to the shelves.

Volunteering

Our wonderful volunteers generously dedicated an incredible 1,491 hours of their time to support their community. We also had corporate volunteers via Neighbourly, which included staff from Admiral and Johnston's. Our volunteers had some incredible fun along the way.



The Pet Food Bank Service, has been a godsend for someone like me. Being chronically ill and disabled, meeting people in an atmosphere that is welcoming and understanding is almost impossible. They welcomed me with opened arms and accept I can't do huge amount sometimes, but I'm welcome none the less. I've made more friends since I started volunteering than I have in the last 5 years of being alone and isolated. Every one of all abilities is welcomed. I feel a huge sense of achievement if I've done something to help others, and this allows me to do so in a non-judgemental way. My own mental health has hugely improved because I'm not stuck at home alone , I feel I can give back , in my small way and the scope of things I can achieve are growing , giving me my pride, self-esteem and feeling of worth I've been missing a very long time.



Recycling



This year we have diverted 5.9 ton of clothes, pet and household items from landfill.

We currently recycle the following:

- Plastic bottles
- Cans
- Cardboard
- Paper
- Soft plastics
- Wood
- Scrap metal
- Clothes and fabrics
- Small electrical items
- Coffee grounds
- Unwanted, short dated or out of date pet food



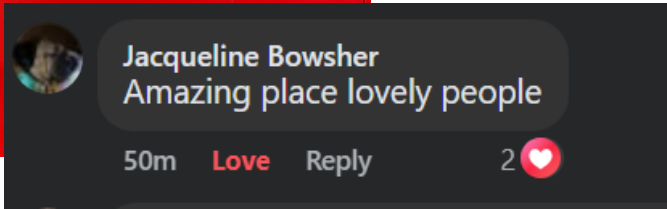
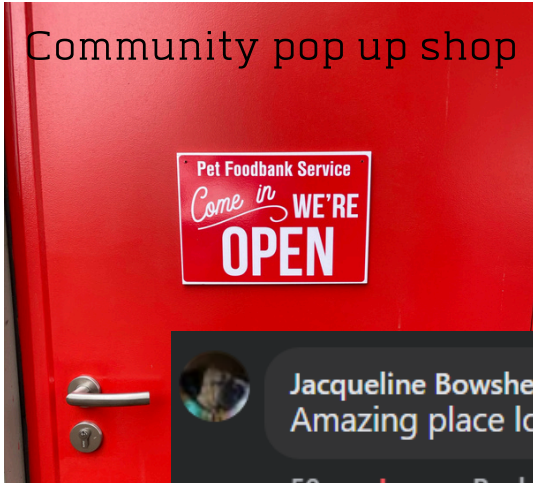
Gifting items we couldn't sell via our ever expanding free pile, items which might need a clean, a stitch or upcycling, anything to keep them out of landfill.



To reduce our carbon footprint, we always aim to combine deliveries and collections on the same route whenever possible.

We continue to look for ways to increase our recycling and reduce our carbon footprint.

Finances

Unfortunately, grant funding has become increasingly scarce, with far greater competition for every opportunity as the cost of living crisis continues to impact communities and charities alike. In light of this, the trustees have made the decision to focus on developing our own more reliable revenue streams. This will include expanding our community pop-up shop and increasing our online sales through platforms such as eBay (www.ebay.co.uk/usr/petfoodbank) and Vinted (www.vinted.co.uk/member/268756093)



- 
goosey14
 ★★★★★
 lovely thanks will keep peggy (the terrier) nice and warm
- 
greatvibes55
 ★★★★★
 Excellent seller highly recommend thank you so much this harness is perfect for my rescue dog absolutely love it 📸📸📸
- + **As described, speedy delivery, great seller communication. Hoping it stops my dog being a mud monster 😊**
 Red Trespaus full dog raincoat size medium ([#376847168586](#))
- + **Thrilled. At last a harness that fits my boy. Thankyou.**
 Blue Julius- K9 IDC power dog harness size S/Mini ([#376847256948](#))

Pet Foodbank Service

Year ended 1 May 2025

Receipts and payments accounts

	Unrestricted funds	Restricted funds	Total 2025	Total 2024
Receipts				
Grants	£300.00	£1,250.00	£1,550.00	£9,150.00
Donations	£7,926.41		£7,926.41	£2,956.00
Fundraising	£100.70		£100.70	£262.00
Other				£572.00
Sales & raffles	£15,489.26		£15,489.26	£6,884.00
Paypal	£1,812.50		£1,812.50	
Total receipts	£25,628.87	£1,250.00	£26,878.87	£19,824.00
Payments				
Pet food expenses	£495.59		£495.59	£638.00
Other charitable purchases	£350.03		£350.03	£1,376.00
PPs and other office costs	£613.89		£613.89	£2,476.00
Repairs and maintenance				£2,272.00
Vehicle tax & Insurance	£482.00		£482.00	£1,303.00
Other Vehicle expenses	£1,740.46		£1,740.46	£1376.00
Volunteer expenses	£5.05		£5.05	£208.00
Office & other equipment	£2,154.63		£2,154.63	£4,708.00
Utilities	£4,619.32		£4,619.32	£3,001.00
Rent	£17,650.00	£1,250.00	£18,900.00	£178.00
Paypal into bank account				
Total payments	£28,110.97	£1,250.00	£29,360.97	£36,436.00
Net receipts / (payments)	-£2,482.10	£0.00	-£2,482.10	-£16,613.00
Transfers between funds	£0.00	£0.00	£0.00	£0.00
Cash funds brought forward	£8,056.00	£0.00	£8,056.00	£24,669.00
Cash funds carried forward	£5,573.90	£0.00	£5,573.90	£8,056.00

Pet Foodbank Service

Year ended 1 May 2025

Statement of assets and liabilities

Assets	Total 2025	Total 2024
Bank and cash balances:	£4,519	£8,056
Paypal		
	<u>£4,519</u>	<u>£8,056</u>


Representing the balance on the following accounts:

	Total	Total
Unrestricted funds	£4,519	£8,056
Restricted funds	£1,054	
	<u>£5,573</u>	<u>£8,056</u>

We confirm that the receipts and payments account and the statement of assets and liabilities are a true reflection of the charity's activities and position for the year ended 1 May 2025.

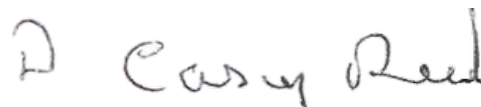
These accounts were approved by the trustees on 20/02/2025 and signed on their behalf by:

Sign



Trustee D Emmett

Sign



Trustee D Casey Reed

Independent Examiner's Report to the Trustees of Pet Foodbank Service

Our impact



By working together with food banks as our outlets we have been able to:

Expand to 31 outlets spread across South Wales.

Distributed 157,168 pet meals through these outlets.

1,491 hours volunteered

Recycled 5.9 tonne of items destined for landfill

Created a pet-friendly venue that welcomes volunteers and the public to bring their dogs.



We were delighted to host Hope Rescue, who offered free vet checks and dog-care advice, something our service users truly appreciated. Because the appointments were spaced out, dogs who are a little less comfortable around others, and who often struggle in busy vet settings, were able to attend calmly and stress-free



Pet food all created up, ready to be loaded onto the van and delivered.

Our goals for 2025 - 2026

Our objectives for the financial year 2024 - 2025 are largely unchanged:

- Enhance the visibility of our charity.
- Organize regular pop-up shops.
- Generate funds for a permanent home for the pet food bank.
- Expand our outlets to offer improved coverage of South Wales.

We would like to thank the following for continuing to support us with pet food donations and for all of their support during 2024 - 2025



When charities work together, we can make a bigger impact, helping more people and pets than we ever could alone.

A big thank you to all those listed below for their generous grants, essential for our continued operations:

Newydd housing grant
Jenour
The Bergman Lehane Trust

We would like to thank the following for their generous donations:

Admiral
Regal mutt

A huge thank you to our wonderful community for supporting us through your donations and your purchases at our community pop-up shop.

Your kindness makes a real difference to people and pets across South Wales. Your unwavering support is what keeps us going and growing!

PET FOODBANK SERVICE

England & Wales - Charity number 1179613

Accounts

Pet Food bank service

Charity registration number 1179613

Annual Report 2023- 2024

Year ended 1st May 2024



Trustees annual report

Reference and administrative details

Registered charity name	Pet Foodbank Service
Charity registration number	1179613
Registered office	Unit 21 Ty Verlon Industrial Estate Barry CF63 2BE
The Trustees	Debi Emmett (Chair) Cherise Pridham Delphine Casey Reed
Bankers	Santander Bank Cardiff Metropolitan University Western Avenue Cardiff CF5 2YN
Webpage	www.petfoodbankservice.co.uk

Message from the Chief Executive Trustee

This year marked our 5th anniversary, where we initiated our community pop-up shops and expanded our outlets. While we've been operating with fewer resources, the demand for our services has grown significantly. Now, more than ever, we must focus on the future and ensure our long-term sustainability.



Debi Emmett

Chief Executive Trustee

About the Pet foodbank Service

Our vision and values

keeping pets at home.

The relief of poverty - With the aim of breaking the poverty cycle of people sharing their human food with their pets, causing the owners to suffer from malnutrition.

The relief of mental anguish of being unable to afford to feed their pet or worse having to give up their companion to a shelter.

Our deep passion for animals comes from years of rescue work. We understand that financial hardships can arise, but we believe pets should stay with their families whenever possible, rather than end up in overcrowded shelters. With many lockdown pets now being surrendered, shelters are struggling, and responsible adoptions have declined. Sadly, not all animals find safe new homes—some are abandoned or face even worse fates. We are committed to ensuring no pet goes hungry and that owners have the support they need to care for their beloved animals.

Need help with pet food?

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Find your nearest outlet then

**either attend in person on their open days or
contact the outlet for access to the pet food.**



Structure, Governance and Management

Pet Foodbank Service is an incorporated charity. It is governed by a constitution (CIO).

Methods of Recruitment, Appointment, Induction and Training of New Trustees

All trustees have agreed to continue their role for another 2 years.

The accounts have been approved by the trustees and signed on their behalf by:

Signed.....

Name..... Debi Emmett.....

Date.....19/02/2025.....

This year marks our 5th anniversary,
and we are thrilled to celebrate this milestone.



Our volunteers who helped make our day extra special.

Birthday cake was a must-have!



We couldn't forget about our furry VIPs, so we arranged for doggy cake and pup cupcakes to be specially made.



We also served hot dogs, popcorn, and cotton floss.

We made some new friends.



The Nearly Wild Show graciously brought some of their pets for us to meet and discover more about.



Some of the bravest individuals among us personally encountered the pets.



This free show captivated audiences of all ages. The Nearly Wild team provided engaging and informative insights about animals and responsible care, answering numerous questions in a clear and accessible way.

Volunteering opportunities



The amazing women from Ace - Action in Ely and Caerau, who are one of our outlets, generously volunteered to assist us for the day. This way, they could both help us and gain insight into our operations and the process of providing them with pet food.

We have been able to offer corporate volunteer days via Neighbourly.

Our volunteers have been expanding their comfort zones and attending events in our communities. They every much enjoyed their days out and engaging the local community.



Here's what our volunteers have to say about volunteering for us

Kim

"I really enjoy volunteering for PFBS. I have met lovely volunteers (who I now consider as friends) in addition to feeling that I am helping other people who may be struggling. I have also met a lot of lovely customer through the pop up shop and hearing some of their stories makes me far more appreciative of what I have got I would highly recommend getting involved."

Sue

"Volunteering!! Most definitely. Have made new friends with laughter along the way as well as giving to your community. The pop up shop gives us the opportunity to meet customers and some of their four legged companions here at the PFBS."

Karen

"It's the social interaction with likeminded, friendly volunteer colleagues, while doing something positive to help provide for those who are going through a difficult time. I fully recommend volunteering to anyone who lives alone."

Our first step towards financial independence

Community pop-up shop



We have been able to support our community members facing poverty with dignity by offering new and second-hand pet and household items at lower prices than typical charity shops. This initiative helps cover the Pet Foodbank Service's costs, increases awareness of our work, and promotes a circular community economy.

People have come to us in need of affordable essential pet safety items such as leads, collars or pet carriers to safely transport their pets to the vet.

Raffles



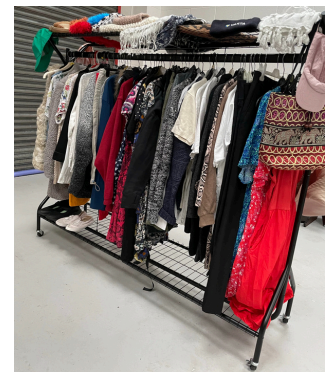
we have also been able to start doing raffles during our community pop up shops, helping us to raise even more much needed funds.



What our customers say:



"I have recently bought a travel cot and a high chair from a previous pop up shop and couldn't be more happier with them, you really are an amazing charity that has helped so many people during these tough financial times, you really are amazing 😊"



"Absolutely amazing ladies thank you so much from all of those I help and my own zoo"

Recycling



This year we have diverted 3.8 ton of clothes, pet and household items from landfill.

We offer items for free to keep them out of landfill—sometimes, all they need is a wash or a few stitches. One teddy in particular caught a young boy's eye. He was sad that no one wanted it, so he took it to his Nan for some emergency repairs. Now, that teddy has a loving home, a wonderful backstory, and has even traveled with the boy to Paris!

We currently recycle the following:

- Plastic bottles
- Cans
- Cardboard
- Paper
- Soft plastics
- Wood
- Scrap metal
- Clothes and fabrics
- Small electrical items
- Coffee grounds
- Unwanted, short dated or out of date pet food

To reduce our carbon footprint, we always aim to combine deliveries and collections on the same route whenever possible.

We are always looking for ways to increase our recycling and reduce our carbon footprint.

Pet Foodbank Service

Year ended 1 May 2024

Receipts and payments accounts

	Unrestricted funds	Restricted funds	Total 2024	Total 2022
Receipts				
Grants	6,400	2,750	9,150	31,547
Donations	2,956		2,956	15,128
Fundraising	262		262	1,398
Other	572		572	1,602
Sales & raffles	6,884		6,884	
Total receipts	<u>17,073</u>	<u>2,750</u>	<u>19,823</u>	<u>50,675</u>
Payments				
Wages				4,719
Pet food expenses	638		638	405
Other charitable purchases	1,376		1,376	2,929
PPs and other office costs	2,476		2,476	3,106
Repairs and maintenance	1,589	683	2,272	
Vehicle tax & Insurance	803	500	1,303	586
Other Vehicle expenses	1,376		1,376	1,874
Volunteer expenses	208		208	302
Office and other equipment	4,708		4,708	4,138
Utilities	3,001		3,001	1,278
Rent		18,900	18,900	13,213
Paypal & other bank charges	178		178	2,266
Total payments	<u>16,353</u>	<u>20,083</u>	<u>36,436</u>	<u>34,817</u>
Net receipts / (payments)	720	(17,333)	(16,613)	15,858
Transfers between funds				
Cash funds brought forward	7,335	17,333	24,669	8,811
Cash funds carried forward	<u>8,055</u>	<u>0</u>	<u>8,056</u>	<u>24,669</u>

Pet Foodbank Service

Year ended 1 May 2024

Statement of assets and liabilities

Assets	Total 2024	Total 2023
Bank and cash balances:	7,863	23,864
Paypal	193	804
	<u>8,056</u>	<u>24,669</u>

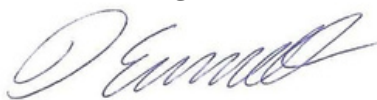
Representing the balance on the following accounts:

	Total	Total
Unrestricted funds	8,056	6,835
Restricted funds	0	17,833
	<u>8,056</u>	<u>24,669</u>

We confirm that the receipts and payments account and the statement of assets and liabilities are a true reflection of the charity's activities and position for the year ended 1 May 2024.

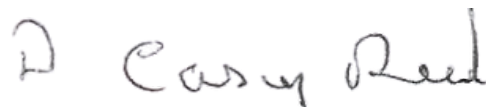
These accounts were approved by the trustees on 20/02/2025 and signed on their behalf by:

Sign



Trustee D Emmett

Sign



Trustee D Casey Reed



Independent Examiner's Report to the Trustees of Pet Foodbank Service

I report to the charity trustees on my examination of the accounts of the charity for the year ended 1 May 2024 which are set out on the receipts and payments account.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

[I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

P S Brown

Paul Simon Brown FCIE DChA

2 Ger y mynydd,
Hirwaun
Aberdare
CF44 9RD

20th February 2025

Our impact



By working together with food banks as our outlets we have been able to:

Expand to 25 outlets spread across South Wales.

Distributed 63,168 pet meals through these outlets.

Provide 2,041 dog treats and 560 Cat treats allowing pet owners to reward their pets with dignity.

148,060 pet meals distributed since 2018.

119 hours volunteered

Recycled 3.8 tonne of items destined for landfill

Create a pet-friendly venue that welcomes volunteers and the public to bring their dogs.



Pet food all created up, ready to be loaded onto the van and delivered.

Our goals for 2024 - 2025

Our objectives for the financial year 2024 - 2025 are largely unchanged:

- Secure a consistent source of dry cat food.
- Recruit additional volunteers to assist with the workload.
- Enhance the visibility of our charity.
- Organize regular pop-up shops.
- Generate funds for a permanent home for the pet food bank.
- Expand our outlets to offer improved coverage of South Wales.

We would like to thank the following for continuing to support us with pet food donations and for all of their support during 2023 - 2024



When charities work together, we can make a bigger impact— helping more people and pets than we ever could alone.

A big thank you to all those listed below for their generous grants, essential for our continued operations.

Animal rescue foundation

Audrey Lamb Trust

Lush charity pot

Mary Homfray

Prosperity law llp

Mr Leslie Bergman

Jenour foundation

A big thank you to our amazing backers and generous donors.
Your contributions truly impact our community and help pets in South Wales.
Your incredible support is the key to our success!

PET FOODBANK SERVICE

England & Wales - Charity number 1179613

Accounts



Charity registration number 1179613

Annual Report 2022- 2023

Year ended 1st May 2023



Trustees annual report

Reference and administrative details

Registered charity name	Pet Foodbank Service
Charity registration number	1179613
Registered office	Unit 21 Ty Verlon Industrial Estate Barry CF63 2BE
The Trustees	Debi Emmett (Chair) Cherise Pridham Delphine Casey Reed
Bankers	Santander Bank Cardiff Metropolitan University Western Avenue Cardiff CF5 2YN
Webpage	www.petfoodbankservice.co.uk

Message from the Chief Executive Trustee

We launched our biggest campaign yet to raise funds to purchase a warehouse as renting would have been expensive versus purchasing, plus it would have been year-on-year fundraising. Unfortunately, the financial turmoil of 2022 and 2023 changed grant-making trusts into a quicksand of changing priorities, with grantors now trying to help a greater number of charities with smaller one or two-thousand-pound grants rather than their usual larger grants to fewer charities. This made applying for large capital grants nearly impossible, and we struggled and would never have raised enough funds to complete our purchase. So a battle plan was drawn up where we would rent a warehouse for three years, giving us the following advantages:

- Instant capacity building boost we needed to keep up with demand for our services enabling us to expand and add more outlets.
- Capacity for larger donations
- Start a volunteering program, with the space for volunteers, who have provided 108 hours in just the first six months
- Space for a comfort station for visitors and volunteers
- A venue to hold events and meetings
- Giving us three years to fundraise towards our own home, when hopefully financial conditions changed.



Debi Emmett

Chief Executive Trustee

About the Pet foodbank Service

Our vision and values

keeping pets at home.

The relief of poverty - With the aim of breaking the poverty cycle of people sharing their human food with their pets, causing the owners to suffer from malnutrition.

The relief of mental anguish of being unable to afford to feed their pet or worse having to give up their companion to a shelter.

We are passionate about pets and have worked in animal rescue for many years, we understand that sometimes people can suffer a financial crisis.

We believe every pet should stay with their family and not have to go into animal rescue centres through no fault of their own.

Due to people giving up lockdown pets the shelters are full and it is difficult for them to find room for more pets in a time where responsible people aren't currently adopting due to uncertain times. Also, not everyone responsibly re-home their animals, a great many will simply be dumped or worse.

We firmly believe no pet should go hungry, nor should their owners go without food to provide for their pets.



**THINKING OF
GIVING UP
YOUR PET?**

Need help with pet food? Live in South Wales?
Please see our list of friendly non-judgemental outlets at:
www.petfoodbankservice.co.uk

**Pet Food
bank service**

You don't need to be on benefits to receive help

The advertisement features a brown background with a white dog and an orange cat. The text is in a mix of bold and regular fonts, with the main headline in large, bold, black letters. The Pet Food Bank Service logo is in the top right corner, and the website URL is in the middle. A decorative leaf graphic is in the bottom left corner.

This year we had rent a warehouse

From struggling with 2 shipping containers, to moving into a 2,000 square foot warehouse.



We have the capability to accept large deliveries on pallets now.



Our goals for 2023 - 2024

So our goals for the financial year 2023 - 2024 remain all most the same:

- Find a regular supply of cat food.
- Find more volunteers to help with the work load.
- Raise our charities profile.
- Run pop up shops.
- Raise funds for a Permanent home for the pet foodbank.
- Add more outlets, to provide better coverage of South Wales.



We provide pet items as well as pet food to people in need.

Structure, Governance and Management

Pet Foodbank Service is an incorporated charity. It is governed by a constitution (CIO).

Methods of Recruitment, Appointment, Induction and Training of New Trustees

All trustees have agreed to continue their role for another 2 years.

The accounts have been approved by the trustees and signed on their behalf by:

Signed.....

Name..... Debi Emmett.....

Date.....10/02/2024.....

Pet Foodbank Service

Year ended 1 May 2023

Receipts and payments accounts

	Unrestricted funds	Restricted funds	Total 2023	Total 2022
Receipts				
Grants	£1,000	£30,546.50	£31,546.50	£9,800.00
Donations	£15,127.57		£15,127.57	£1,299.24
Fundraising	£1,398.31		£1,398.31	£741.57
Other (sale of equipment)	£2,602.12		£2,602.12	£0.00
Total receipts	<u>£20,128.00</u>	<u>£30,546.50</u>	<u>£50,674.50</u>	<u>£11,840.81</u>
Payments				
Wages	£4,719.00		£4,719.00	£8,047.00
Pet food expenses	£405.02		£405.02	£332.48
Other charitable purchases	£2,928.87		£2,928.87	£819.27
PPs and other office costs	£3,106.37		£3,106.37	£2,435.35
Repairs and maintenance	£0.00		£0.00	£56.68
Vehicle tax & Insurance	£585.99		£585.99	£891.44
Other Vehicle expenses	£1,873.80		£1,873.80	£2,689.35
Volunteer expenses	£302.45		£302.45	£1,098.08
Office and other equipment	£4,137.87		£4,137.87	£8,720.73
Utilities	£1,278.48		£1,278.48	£0.00
Rent	£0.00	£13,213.18	£13,213.18	£0.00
Paypal & other bank charges	£1,725.74		£1,725.74	£0.00
Total payments	<u>£21,063.59</u>	<u>£13,213.18</u>	<u>£34,276.77</u>	<u>£25,090.38</u>
Net receipts / (payments)	£935.59	£17,333.32	£16,397.73	£-13,249.57
Transfers between funds	£0.00	£0.00	£0.00	£0.00
Cash funds brought forward	£8,810.87	£0.00	£8,810.87	£22,060.44
Cash funds carried forward	<u>£7,875.28</u>	<u>£17,333.32</u>	<u>£25,208.60</u>	<u>£8,810.87</u>

Pet Foodbank Service

Year ended 1 May 2023

Statement of assets and liabilities

Assets	Total 2023	Total 2022
Bank and cash balances:		
Santander	£23,864.39	£8,810.87
Amounts due from / (to) trustee	£804.21	
	<u>£24,668.60</u>	<u>£8,810.87</u>

Representing the balance on the following accounts:

	Total	Total
Unrestricted funds	£6,835.28	£8,810.87
Restricted funds	£17,833.32	£0.00
	<u>£24,668.60</u>	<u>£8,810.87</u>

We confirm that the receipts and payments account and the statement of assets and liabilities are a true reflection of the charity's activities and position for the year ended 1 May 2023.

These accounts were approved by the trustees on 10/02/2024 and signed on their behalf by:

Sign

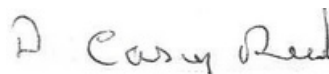


Trustee

Print

D Emmett

Sign



Trustee

Print

D Casey Reed



Independent Examiner's Report to the Trustees of Pet Foodbank Service

I report to the charity trustees on my examination of the accounts of the charity for the year ended 1 May 2023 which are set out on the receipts and payments account.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

[I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

P S Brown

Paul Simon Brown FCIE DChA

2 Ger y mynydd,
Hirwaun
Aberdare
CF44 9RD

5th February 2024

Our impact

We play a supportive role in relation to human food banks by supplying:

23 outlets across South Wales. (Our outlets consist of independent foodbanks and baby banks).

We have provided 63,168 Pet meals this year distributed via these outlets.

We provided 2,041 Dog treats affording pet owners the dignity of being able to reward their pets.

560 Cat treats

119 volunteer hours

Created a pet friendly venue where volunteers and members of the public are encouraged to bring their dogs.



We are proud to have provided 148,060 pet meals provided since we began in 2018.

Our opening day

We held an open day and put on a little spread, to welcome in both Vip's and the general public to see our new home and to find out what we do and to get the community involved.



Jayne Hutt attended our opening day.



Cardiff dogs home sent a few lovely volunteers with the homes dogs who were looking for homes. With the aim of hopefully finding their new families.



It's hard to see why these cuties are waiting for homes. But by working together we are trying to keep pets at home where they belong and help the less fortunate dogs find their forever homes.





Now that we had a venue where people could bring their dogs, people loved that we are dog friendly and we love meeting new doggy friends



Plenty of new friends were made on our open day.

We would like to thank the following for donation pet food and for all of their support during 2022 - 2023



A huge shout out to our incredible backers and generous donors - you truly make a difference in our world and to pets across South Wales! Your fantastic support is the reason for our success!

PET FOODBANK SERVICE

England & Wales - Charity number 1179613

Accounts

Pet Food bank service

Charity registration number 1179613

Annual Report 2021- 2022

Year ended 1st May 2022



www.petfoodbankservice.co.uk

Trustees annual report

Reference and administrative details

Registered charity name Pet Foodbank Service

Charity registration number 1179613

Registered office 67 Wheatley Road
Ely
Cardiff
CF5 4LU

The Trustees Debi Emmett (Chair)
Cherise Pridham
Delphine Casey Reed

Bankers Santander Bank
Cardiff Metropolitan University
Western Avenue
Cardiff
CF5 2YN

Webpage www.petfoodbankservice.co.uk



Message from the Chief Executive Trustee

I'd like to take this chance to address last year's abysmal and late accounts.

It was a manic year due to Covid and I had prioritized getting the pet food to the outlets and helping as many people as I could, the accounts were not deemed a priority and they should have been. Although I can account for every penny it the information wasn't correctly correlated and the data should have been better recorded.

Also I had forgotten to inform the account that I had prepaid my credit card to allow the charity to purchase a shipping container unseen due to lockdown and to utilize the credit cards protection should any problems arise. Unfortunately, the card declined due to an unusual purchase, so I had to use the charity's debit card.

Also I completely under estimated how long it would take to find an account (1 month) and how long (3 months) that it would take them to complete the accounts.

So to rectify this and to reassure every one that in future the accounts will be spot on, I have put in place the following:

- Attended a finance course (and will be attending a further finance course shortly).
- Have set a practise of monthly updates and reviews of our accounts to ensure they are always up to date.
- Implemented a no receipt no payment protocol.
- A fixed assets policy
- A reserves policy
- A Managing funds and keeping them safe policy.

With regards of not meeting last year's objects of finding a dry cat food supplier and a venue it is due to Covid and the Cost of living crisis both of which have pushed the charity into trying to provide as many pet meals as possible to meet massively rising demands.



Debi Emmett
Chief Execative Trustee



About the Pet foodbank Service

Our vision and values

The relief of poverty - With the aim of breaking the poverty cycle of people sharing their human food with their pets, causing the owners to suffer from malnutrition.

The relief of mental anguish of being unable to afford to feed their pet or worse having to give up their companion to a shelter.

We are passionate about pets and have worked in animal rescue for many years, we understand that sometimes people can suffer a financial crisis.

We believe every pet should stay with their family and not have to go into animal rescue centres through no fault of their own.

Due to people giving up lockdown pets the shelters are full and it is difficult for them to find room for more pets in a time where responsible people aren't currently adopting due to uncertain times. Also, not everyone responsibly re-home their animals, a great many will simply be dumped or worse.

We firmly believe no pet should go hungry, nor should their owners go without food to provide for their pets.



About the Pet foodbank service



“ We say no to hungry pets and no to rehoming pets due to poverty ”

The Pet foodbank service currently has outlets in Cardiff, Newport, Swansea, Merthyr, Bargoed and Gilfach Goch

We provide pet food and pet items for:

- Homeless
- Vulnerable people
- Elderly aged 50 and over
- Victims of abuse
- People in a financial crisis or poverty
- Victims of natural disasters
- Furloughed workers
- People waiting for universal credit
- Humanitarian aid



 PETFOODBANKSERVICE.CO.UK

 WWW.FACEBOOK.COM/PETFOODBANKSERVICE

 TWITTER.COM/PETSFOODBANK

 INSTAGRAM.COM/PETFOODBANKSERVICE/

I'm often asked why did I decide to start a pet foodbank, you might think the answer is because there is a need for this type of help, but that's not why.

I was chatting with a friend who was a fellow dog rescuer/animal lover, and the conversation turned to old pets having to be put in shelters because some older people were facing the heat/eating problems and they were feeding their pets before themselves, which is terrible enough, but my friend explained that older pets were staying in shelters for too long as everyone wanted puppies, some would even end their days there. Which got me thinking about those poor older pets, who have had their cosy life and their person or people are taken away from them through no fault of their own. It just didn't seem fair or right! Nor was it fair that people had to give up their beloved companions, sometimes their only friend.

So this is why the pet foodbank service was born. I quickly realized that this problem was not only being faced by pensioners alone. So the decision was made to help as many pet owners keep their pets as possible.

Our outlets

We started with 4 outlets and added another 4,

Ace in Cardiff

Bargoed hub in Bargoed

Gilfach Goch Community Association in Gilfach goch

Loaves and Fishes in Merthyr.



**We aren't called
to sit back and let God;
we are called
to step up and let God
work through us.**

Expanding our storage



We purchased a shipping container



It was full as soon as we built it



Hope rescue contacted us to donate their unwanted excess pet food and pet items



We had to purchase another shipping container as food as arriving faster than we could redistribute it!

Our goals for 2022 - 2023



Cat treats kindly donated by Lillys



2,500 tins of dog food kindly donated by Butchers.

Our plans from 2020 - 2021 were simple find a regular supply of cat food, a premise's to call home and raise our profile.

To be fair none of this was achievable this year due to the cost of living crisis need for our service shot up and our workload became unsustainable and pet food was coming in faster than one person could process it and redistribute it. Sadly s during the summer heat wave resulted in us having to turn down 3 large donation due to a lack of storage as the food could not be stored in the shipping containers as they reached 45 degrees, all of the stock had to be stored at a Trustees house.

So our goals for the financial year 2022 - 2023 remain all most the same:

Find a regular supply of cat food

A premises

Volunteers to help with the work load

Raise our charities profile.



Structure, Governance and Management

Pet Foodbank Service is an incorporated charity. It is governed by a constitution (CIO).

Methods of Recruitment, Appointment, Induction and Training of New Trustees

All trustees have agreed to continue their role for another 2 years.

The accounts have been approved by the trustees and signed on their behalf by:

Signed.....

Name..... Debi Emmett.....

Date.....06/03/2021.....

Pet Foodbank Service

Year ended 1 May 2022

Receipts and payments accounts

Receipts	Unrestricted funds	Restricted funds	Total 2022	Total 2021
Grants	£9,800.00	£0.00	£9,800.00	£47,194.00
Donations	£1,299.24	£0.00	£1,299.24	£1,175.00
Fundraising	£741.57	£0.00	£741.57	£0.00
Total receipts	<u>£11,840.81</u>	<u>£0.00</u>	<u>£11,840.81</u>	<u>£48,369.00</u>
Payments				
Wages	£8,047.00		£8,047.00	£1,000
Pet food expenses	£332.48		£332.48	£250.00
Other charitable purchases	£819.27		£819.27	£84.00
PPs and other office costs	£2,435.35		£2,435.35	£571.00
Repairs and maintenance	£56.68		£56.68	£172.00
Vehicle tax & Insurance	£891.44		£891.44	£806.00
Other Vehicle expenses	£2,689.35		£2,689.35	£762.00
Volunteer expenses	£1,098.08		£1,098.08	£145.00
Office and other equipment	£8,720.73		£8,720.73	£3,841.00
Van purchase	£0.00		£0.00	£15,737.00
Total payments	<u>£25,090.38</u>	<u>£0.00</u>	£25,090.38	<u>£23,368.00</u>
Net receipts / (payments)	-£13,249.57	£0.00	£13,249.57	£25,001.00
Transfers between funds	£0.00	£0.00	£0.00	£0.00
Cash funds brought forward	£22,060.44	£0.00	£23,745.00	£1,256.00
Cash funds carried forward	<u>£8,810.87</u>	<u>£0.00</u>	£8,810.87	<u>£23,745.00</u>

Pet Foodbank Service

Year ended 1 May 2022

Statement of assets and liabilities

Assets	Total 2022	Total 2021
Bank and cash balances:		
Santander	£8,810.87	£16,054.00
Amounts due from / (to) trustee	-	£7,691.00
	<u>£8,810.87</u>	<u>£16,054.00</u>

Representing the balance on the following accounts:

	Total	Total
	£2,201.00	£2,020.00
Unrestricted funds	£8,810.87	£23,495.00
Restricted funds	-	£250.00
	<u>£8,810.87</u>	<u>£23,745.00</u>

We confirm that the receipts and payments account and the statement of assets and liabilities are a true reflection of the charity's activities and position for the year ended 1 May 2022.

These accounts were approved by the trustees on 06/03/2023 and signed on their behalf by:

Sign

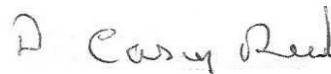


Trustee

Print

D Emmett

Sign



Trustee

Print

D Casey Reed

Our impact

16,494

Pet meals in total

13,724

Dog meals

2,492

Cat meals

302

Other animals meals

2,833

Dog treats

362

Cat treats

970

Collars / leads

298

Blankets

218

Coats

94

Toys

67

Pet beds

Publicity

Article on Wales online

Article in the Scottish sun

Article on Team dogs
web page

Article in the Scottish
mirror

Article in the People's
Friend issue 7914



Notable events



May

Llanrumney Hall's May open day

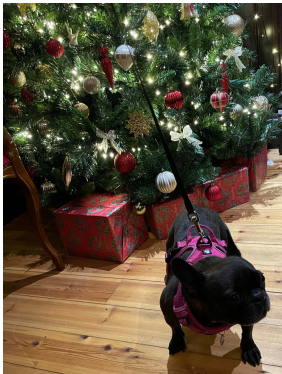
Wvca grant

August

We hit the 50,000 pet meals mark

Our 4th birthday

2,500 tins of dog food from winning with Butchers



December

Christmas fayres at Barry and Llanrumney hall

Collection day at Tesco's

Storage container



February

Zooplus's charity of the month



April

Pudding and the pa's charity of the month

We would like to thank the following for all of
their support during
2020 - 2021



PUDDING AND THE PA



Thank you to all of our supporters and all of our donators, we couldn't do it without you.