

# **TRIANGULAR CIO**

## **Annual Report and Accounts**

For the period ended 31<sup>st</sup> March 2021

Charity registration number 1178903

## Triangular C.I.O. – Annual Report and Accounts

### LEGAL & ADMINISTRATIVE INFORMATION

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<b>Trustees</b>	Yonas Kifle Eyob Haile Dr Sirak Hagos
<b>Charity number</b>	1178903
<b>Address</b>	Triangular CIO 273 High Street Gateshead NE8 1EP
<b>Independent examiner</b>	Azets New Garth House Upper Garth Gardens Guisborough TS14 6HA
<b>Bankers</b>	Lloyds Bank

## Triangular C.I.O. – Annual Report and Accounts

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## **TRUSTEES' REPORT**

### ***FOR THE PERIOD ENDED 31<sup>st</sup> MARCH 2021***

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The Trustees present their report and unaudited accounts for the period ended 31<sup>st</sup> March 2021.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's governing document, the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1<sup>st</sup> January 2016).

### **Objectives and activities**

The charity's objectives are:

- to advance the education and training of those granted refugee status, seeking asylum, recent migrants and their dependents in need thereof so as to advance them in life and to assist them to adapt to a new community; and,
- to advance the education of the public in general about the issues relating to refugees, asylum seekers and immigrants.
- to support small refugee and new migrant led groups to form and operate legally helping them to operate effectively so they provide quality and sustainable service to their respective members/beneficiaries.

Our core activities involve Advice, Information and Guidance (AIG) on employment, housing, volunteering, language and signposting as well as supporting groups to put necessary policies and procedures in place and follow relevant regulations that govern small charitable organisations.

In addition to the above core activities, and based on evidence gathered through consulting beneficiaries, over the coming years we will be looking to carry out projects that address digital exclusion, mental health and physical exercise. In the next financial year, activities should have a strong focus on supporting those beneficiaries who have been affected through Covid pandemic and issues arising from the lockdowns.

The charity was founded by former refugees who have built a reputation for successful engagement with refugee communities and delivery of effective and impactful services, based on their own lived experience as refugees transitioning into UK citizens. Triangular was first set up in 2014 by the existing management committee and delivers services across the Tyne and Wear, primarily from its two main offices in Gateshead, Newcastle and Sunderland, through its dedicated team of 20+ volunteers. As the number of beneficiaries grew and the work expanded, the trustees decided to incorporate the organisation in June 2018 for more accountability and transparency.

### **Public Benefit**

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities.

## TRUSTEES' REPORT

**FOR THE PERIOD ENDED 31<sup>st</sup> MARCH 2021**

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### **Achievements and performance**

This financial year we have had five funded and two unfunded projects.

#### **Peer support – funded by National Lottery Community Fund**

Based on a consultation we carried out with the community, we started and successfully completed a project funded by The National Lottery Community Fund that aimed at tackling loneliness and social isolation, improving sense of belonging and confidence by engaging women of refugee and recent migrant background in a regular community activity.

We hosted regular meetings (online during lockdowns) to support refugee/migrant women beneficiaries, offering peer support in order to make new friends to help alleviate loneliness and social isolation, support them through the settlement process and citizenship, retain cultural links through socializing and a shared meal.

This project was deemed relevant, important, and necessary because cultural and language barriers, as well as previous reliance on men, often preclude refugee/migrant women from coming out of the house and forming friendships and meaningful connections.

Service users were given opportunity to seek advice, support or signposting on a variety of issues as required from project workers and volunteers.

65 service users benefited from the project, many of whom reported that the support helped them alleviate their loneliness and meet new people who they now consider friends.

#### **Food delivery for vulnerable people - funded by National Lottery Community Fund**

Finding out that there were many more people who were not taking advantage of the many food delivery initiatives in the area due to language and other barriers, since the lockdown, we started running a pilot scheme to deliver donated food, along with fresh produce purchased from supermarket, supporting many households to continue to stay safe and self-isolate. This was initially funded from our reserve. Thanks to the National Lottery Community Fund, we were able to continue and expand on the project, delivering food packages to the most vulnerable people in our communities whilst providing some regular face to face contact, at a safe distance, and a brief chat, to check everything was okay and making sure they had up to date health information.

35 households have benefitted from this project. Most of the households contain at least 4 individuals receiving repeated support.

#### **Training volunteers with lived experience to help others – funded by the Barrow Cadbury Trust Covid 19 Support Fund.**

This project enabled us to re-engage 2 experienced sessional project workers from refugee backgrounds to work intensively with community champions from various Refugee Community Organizations (RCOs). These community champions were supported to work among their own respective communities to deliver direct support to around 160 refugees and asylum seekers affected by the crisis in the Tyneside region. The work involved reconnecting with volunteers and help them identify beneficiaries most in need, deliver virtual drop-in sessions via zoom and WhatsApp to support service users with issues related to c19 with particular focus on employability, such as updating CVs and helping them apply for jobs, help with form filling and benefits, but also arranging mock interviews and helping with building confidence.



## TRUSTEES' REPORT

**FOR THE PERIOD ENDED 31<sup>st</sup> MARCH 2021**

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### **Befrienders Project – funded by the Power for Change Covid 19 Community Led Organisations Recovery Scheme (CCLORS)**

This project enabled our charity to manage an increasing volunteer intake, ensuring they were properly inducted and trained for the tasks required, and properly supervised. This ensured a more efficient delivery of the service for our clients, and safer environment for the volunteers and clients.

The volunteers who needed this support were our new intake of befrienders for vulnerable people. The trained befrienders managed to reach about 120 people from diverse refugee communities in Gateshead and Newcastle primarily addressing the isolation and loneliness and associated mental health problems caused by the pandemic.

### **Lloyds Infrastructure Fund**

There are 35 Refugee Community Organisations (RCOs) and 5 new migrant (East Europeans etc) led community groups in the northeast that Triangular currently works with. The total membership and beneficiaries of these organisations are estimated to be over 10000.

RCOs often act as a first point of contact for refugees and migrants, providing advice and reassurance for people who may have arrived in the UK under traumatic circumstances, and without sufficient understanding of the language and culture here. They also provide a voice for refugees and asylum seekers with the receiving community, local authorities, and other local service providers. They are often led by well educated, well-meaning and dedicated volunteers but mostly lack the capacity to run an efficient organisation in the UK.

Since Feb 2021, funded by the Lloyds Foundation, the charity has started an exciting capacity building programme supporting RCOs with quality assurance of organisational standard and support with putting in place appropriate and necessary policies and procedures.

### **Drop-in Session Gateshead and Newcastle (unfunded and volunteer led)**

This service is the most popular service where people with a variety of needs (i.e., housing, immigration, education, language, volunteering etc) are addressed in a culturally appropriate manner. It is led by trustees and qualified/experienced volunteers within the community. At least 20 people are served each week (some repeat clients) on a first come first serve basis. We often turn people down due to lack of capacity.

### **Tailored Community Exercises Tyneside (unfunded and volunteer led)**

Following the March 2020 government lockdown measures and social distancing restrictions on movement, all activities and sports centres were forced to close, leaving most of our beneficiaries without regular exercise.

Wishing to improve the levels of fitness of our service users staying safe indoors and helping and encouraging them to keep active while they remain in their homes in line with guidance, we started an online physical exercise project by using technology on phones, tablets, laptops or computers - all run and managed by volunteers.

We estimate more than 100 people have benefited from this project. Service users are reporting that this has been hugely beneficial, not only on their physical health but also on their mental health as well. They also say that it has introduced them to a digital world where they are able to continue to attend other sporting and non-sporting activities.

## TRUSTEES' REPORT

**FOR THE PERIOD ENDED 31<sup>st</sup> MARCH 2021**

### Financial review

It is the policy of the charity that unrestricted funds which have not been designated for a specific use, should be maintained at a level which balances our objectives to develop and support services with our need to remain financially stable.

A minimum level of free reserves (those unrestricted reserves which are not designated or tied up in fixed assets) is defined as at least 25% of restricted turnover. Based on this financial year's restricted income of £65232, we require a minimum of £16308. The free reserves are currently 22% - £14450. In the next 2 years, we aim to increase the reserves through donations and seeking revenue grants.

The board of trustees will regularly review the operation of this policy.

### ADDED SOCIAL VALUE

We calculate the added social value of our work to estimate the value of our project work. We have employed the HACT Social Value Calculator (<https://www.hact.org.uk/value-calculator>) and adhered strictly to the guidance.

#### Outcomes included in HACT calculation

Outcome	No of people	value	calc.
Moving from unemployment to full-time employment	2	£14,433	28,866.00
Moving from unemployment to self-employment	1	£11,588	11,587.76
Moving from unemployment to a part-time job	4	£1,229	4,914.70
Satisfied are you with your job security?	0	£12,034	0.00
Volunteers at least once per month for at least two months	34	£3,249	110,459.73
Attends local and voluntary groups at least once per month for at least two months	65	£1,773	115,227.89
Employment training at employment or job centre	15	£807	12,106.88
If you have recently moved from unemployment to employment, how many children do you have aged between 11-15?	4	£1,700	6,799.75
SOCIAL GROUP- at least once a week for at least two months	40	£1,850	73,984.61
Active in a TENNANTS GROUP	0	£8,116	0.00
FOOTBALL- Regular participation (at least once a week) for at least two months	0	£3,101	0.00
KEEP FIT , at least once per week	15	£1,670	25,048.58
WALKING, at least 1 p.w.	0	£5,281	0.00
DANCE, at least 1 p.w.	15	£3,052	45,773.71
Frequent MODERATE EXERCISE	0	£4,179	0.00
Frequent MILD EXERCISE	0	£3,537	0.00
GARDENING- Regular participation (at least once a week) for at least two months	0	£1,411	0.00
HOBBIES- Regular rehearsed/performed dance, singing, painting/drawing/sculpting, photography, crafts, book club or similar, at least once a week for at least two months	0	£1,515	0.00
			<b>434,769.62</b>

Overall, we have identified a social value of £434,769.62 for an investment of £80,432 - a Social Return on Investment of 5.4:1 for every pound invested in Triangular's projects.



## TRUSTEES' REPORT FOR THE PERIOD ENDED 31<sup>st</sup> MARCH 2021

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### Structure, governance and management

The charity is a Charitable Incorporated Organisation (CIO) governed by its constitution and registered with the Charity Commission on 22<sup>nd</sup> June 2018.

The trustees are jointly and severally responsible for the overall governance and strategic direction of the charity, its financial health, the probity of its activities and developing the organisation's aims, objectives, and goals in accordance with the governing document, legal and regulatory guidelines.

The charity is currently governed by three unrelated trustees with a combined community and voluntary sector experience of 40 years between them. The trustees bring in a vast knowledge and lived experiences to support the organisation and its beneficiaries. They have both academic and years of professional experience in some key areas such as managing and running voluntary and community organisations, teaching and training, research skills, safeguarding children and vulnerable adults. The trustees seek professional advice when required.

#### Our trustees

Dr Sirak Hagos:

Dr. Hagos, accountant by profession in East Africa, he obtained PGCE and MBA here in the UK, and a PhD programme on Refugee Entrepreneurship. Dr Hagos worked as a supply teacher for four years; worked for the Home Office and Courts (as a freelance interpreter) for 3 years; worked for the North of England Refugee Service facilitating Quality Assurance Systems for Refugee Organisations (QASRO) course for 3 years. He has more than 20 years of experience of community development work as a volunteer in various capacities including board member of Tyneside LINK; Regional Refugee Forum NE; British Refugee Council; Culture Connect; and Action Foundation.

Eyob Haile:

Experienced businessman who arrived in the UK as an asylum seeker in 2004, Mr Haile has been a safeguarding officer for a number of refugee and migrant led community groups over the last 8 years. Arriving in the UK with no English, and then working in low skilled jobs for many years, he has qualities that only a lived experience could bring to empathise with our client group. Mr Haile's passion lies with helping new and emerging communities integrate into the wider society through labour market integration and self-employment. He volunteers to help newcomers enter employment and start small businesses.

Yonas Kifle:

Originally from a refugee background, Mr Kifle has been involved with supporting refugees and asylum seekers in the north east for 10 years, as a treasurer and vice Chair of the Eritrean Community and chair of Ethiopian community. Mr. Kifle has an extensive knowledge and expertise in working with migrants, refugees and asylum seekers, and network with many leaders of refugee community organisations in the region. Anti-modern slavery champion, Mr Kifle has a passion to eradicate modern slavery and forced labour that are unfortunately affecting the communities we serve. Challenging stereotypes and traditional practices and educating volunteers from various communities, Mr Kifle believes the affected communities should be empowered to tackle modern slavery, human trafficking and forced labour.

The trustees are all former refugees. They have first-hand experience of the difficulties faced by refugees (cultural, economic, linguistic) and the barriers these raise in terms of employability and economic security. They have been involved in setting up numerous companies and charities to support our client base, and are aware of the pitfalls and dangers, and understand the sources of cultural misunderstanding that occur.

The trustees' report was approved by the Board of Trustees.



Dr S Hagos

Trustee

Dated: 27<sup>th</sup> May 2021



## INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF TRIANGULAR CIO

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I report to the trustees on my examination of the financial statements of Triangular CIO (the charity) for the period ended 31<sup>st</sup> March 2021.

### Responsibilities and basis of report

As the trustees of the charity, you are responsible for the preparation of the financial statements in accordance with the requirements of the Charities Act 2011 (the 2011 Act)

I report in respect of my examination of the charity's financial statements carried out under section 145 of the 2011 Act. In carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

### Independent examiner's statement

Your attention is drawn to the fact that the charity has prepared financial statements in accordance with Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has now been withdrawn.

I understand that this has been done in order for the financial statements to provide a true and fair view in accordance with Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 130 of the 2011 Act; or
- 2 the financial statements do not accord with those records; or
- 3 the financial statements do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.



J Gresham  
Azets  
New Garth House  
Upper Garth Gardens  
Guisborough  
TS14 6HA

Dated: 27<sup>th</sup> May 2021

Triangular C.I.O. – Annual Report and Accounts

**STATEMENT OF FINANCIAL ACTIVITIES  
INCLUDING INCOME AND EXPENDITURE ACCOUNT  
FOR THE PERIOD ENDED 31<sup>st</sup> MARCH 2021**

	Notes	Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2021 £	Total 2020 £
<b><u>Income from:</u></b>					
Donations and legacies		10,000	-	10,000	-
Charitable activities	2	5,000	65,232	70,232	9,940
<b>Total income</b>		<b>15,000</b>	<b>65,232</b>	<b>80,232</b>	<b>9,940</b>
<b><u>Expenditure on:</u></b>					
Charitable activities	3	(6,250)	(43,700)	(49,950)	(6,925)
Other		-	(830)	(830)	(900)
		<b>(6,250)</b>	<b>(44,530)</b>	<b>(50,780)</b>	<b>(7,825)</b>
<b>Net (outgoing)/incoming resources before transfers</b>		<b>8,750</b>	<b>20,702</b>	<b>29,452</b>	<b>2,115</b>
Gross transfers between funds		(418)	418	-	-
<b>Net income/(expenditure) for the year / Net movement in funds</b>		<b>8,332</b>	<b>21,120</b>	<b>29,452</b>	<b>2,115</b>
Fund balances at 1st April 2020		6,118	8,945	15,063	12,948
<b>Fund balances at 31st March 2021</b>		<b>14,450</b>	<b>30,065</b>	<b>44,515</b>	<b>15,063</b>

The statement of financial activities includes all gains and losses recognised in the period.

All income and expenditure derive from continuing activities.

# Triangular C.I.O. – Annual Report and Accounts

## **BALANCE SHEET** **AS AT 31<sup>st</sup> MARCH 2021**

	Notes	2021 £	£	2020 £	£
<b>Current assets</b>					
Cash at bank and in hand		<u>54,490</u>		<u>15,663</u>	
		54,490		15,663	
<b>Creditors: amounts falling due within one year</b>	6	<u>(650)</u>		<u>(600)</u>	
Net current assets			53,840		15,063
<b>Creditors: amounts falling due after more than one year</b>	7		(9,325)		-
<b>Net assets</b>			<u>44,515</u>		<u>15,063</u>
<b>Income funds</b>					
Unrestricted funds - general	8		14,450		6,118
Restricted funds	8		<u>30,065</u>		<u>8,945</u>
			<u>44,515</u>		<u>15,063</u>

Approved by the Trustees: 27<sup>th</sup> May 2021

Dr S Hagos  
Trustee





## NOTES TO THE FINANCIAL STATEMENTS - *FOR THE PERIOD ENDED 31<sup>st</sup> MARCH 2021*

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### 1. Accounting policies

#### Charity information

Triangular CIO is a Charitable Incorporated Organisation governed by its constitution.

#### Basis of preparation

The accounts have been prepared in accordance with the charity's governing document, the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The charity is a Public Benefit Entity as defined by FRS 102.

The charity has taken advantage of the provisions in the SORP for charities applying FRS 102 Update Bulletin 1 not to prepare a Statement of Cash Flows.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention, modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

The charity constitutes a public benefit entity as defined by FRS 102.

#### Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

#### Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

## NOTES TO THE FINANCIAL STATEMENTS - FOR THE PERIOD ENDED 31<sup>st</sup> MARCH 2021

### 1. Accounting policies

#### Income

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that the income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation unless performance conditions require deferral of the amount. Any income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Grants receivable are shown gross and are recognised in the SOFA to the extent that they relate to the period up to the year end. Where funding has been given for a period that spans the year end, the amount that relates to the following period is deferred and carried forward.

#### Expenditure

All expenditure is accounted for on an accruals basis and has been classified under the headings that aggregate all costs related to the category.

### 2 Income from charitable activities

	Unrestricted funds	Restricted funds	Total	Total
	2021	2021	2021	2020
	£	£	£	£
Big Lottery - Awards for All	-	-	-	9,940
Big Lottery - Sports England	-	6,700	6,700	-
Big Lottery - Community Fund	-	9,932	9,932	-
Barrow Cadburys	-	9,300	9,300	-
Power to Change	-	9,300	9,300	-
Lloyds Bank Community Foundation	-	30,000	30,000	-
Gateshead Council	5,000	-	5,000	-
	<u>5,000</u>	<u>65,232</u>	<u>70,232</u>	<u>9,940</u>

**NOTES TO THE FINANCIAL STATEMENTS - FOR THE PERIOD ENDED 31<sup>st</sup> MARCH 2020**
**3 Expenditure on charitable activities**

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £	Total 2020 £
<b>Charitable activities:</b>				
Catering	-	(1,680)	(1,680)	(440)
Food distribution	-	(8,060)	(8,060)	-
Coaching costs	-	(2,500)	(2,500)	(250)
Office / general admin	(5,000)	-	(5,000)	-
Pitch hire	-	-	-	(2,070)
Rental of venues	-	(1,300)	(1,300)	(2,400)
Training	(600)	(980)	(1,580)	-
Sessional workers	(650)	(26,970)	(27,620)	(865)
Volunteer expenses	-	(2,210)	(2,210)	(900)
	<u>(6,250)</u>	<u>(43,700)</u>	<u>(49,950)</u>	<u>(6,925)</u>
<b>Other:</b>				
Accountancy fee	-	(830)	(830)	(900)
	<u>-</u>	<u>(830)</u>	<u>(830)</u>	<u>(900)</u>
<b>Total expenditure</b>	<u>(6,250)</u>	<u>(44,530)</u>	<u>(50,780)</u>	<u>(7,825)</u>



**NOTES TO THE FINANCIAL STATEMENTS - FOR THE PERIOD ENDED 31<sup>st</sup> MARCH 2020**

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**4 Trustees**

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

**5 Employees**

There were no employees during the year. All staff are sessional workers and volunteers.

**6 Creditors: amounts falling due within one year**

	2021 £	2020 £
Amounts falling due within one year:		
Accruals and deferred income	650	600
	<u>650</u>	<u>600</u>

**7 Creditors: amounts falling due after more than one year**

	2021 £	2020 £
Amounts falling due after more than one year:		
Bounceback loan	9,325	-
	<u>9,325</u>	<u>-</u>

**NOTES TO THE FINANCIAL STATEMENTS - FOR THE PERIOD ENDED 31<sup>st</sup> MARCH 2020**

**8 Movement in funds**

The income funds of the charity include restricted funds comprising the following unexpended balances of grants held for specific purposes.

	Balance at 1.4.2020	Incoming resources	Resources expended	Transfers	Balance at 31.3.2021 Total
	£	£	£	£	£
<b>Unrestricted funds</b>					
General funds	6,118	15,000	(6,250)	(418)	14,450
	<u>6,118</u>	<u>15,000</u>	<u>(6,250)</u>	<u>(418)</u>	<u>14,450</u>
<b>Restricted funds</b>					
Sport England	90	6,700	(6,700)	-	90
Awards for All	5,975	-	(6,095)	120	-
Heritage Fund	2,880	-	-	-	2,880
Community Fund	-	9,932	(10,230)	298	-
Barrow Cadburys	-	9,300	(7,530)	-	1,770
Power to Change	-	9,300	(8,175)	-	1,125
Lloyds Bank Community Foundation	-	30,000	(5,800)	-	24,200
	<u>8,945</u>	<u>65,232</u>	<u>(44,530)</u>	<u>418</u>	<u>30,065</u>
<b>Total funds</b>	<u>15,063</u>	<u>80,232</u>	<u>(50,780)</u>	<u>-</u>	<u>44,515</u>

**9 Analysis of net assets between funds**

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £	Total 2020 £
<b>Fund balances at 31st March 2020 are represented by:</b>				
Tangible assets	-	-	-	-
Current assets/(liabilities)	14,450	30,065	44,515	15,063
	<u>14,450</u>	<u>30,065</u>	<u>44,515</u>	<u>15,063</u>

**10 Related party transactions**

There were no disclosable related party transactions during the year (2020 – none).