

DOG ASSISTANCE IN DISABILITY

England & Wales · Charity number 1178719

Details

Other names	DOG A.I.D., Independence Dogs
Status	Registered
Legal form	CIO
Registered	2018-06-11
Register	View on the Charity Commission register

Contact

Address	The Roy Fletcher Centre 17 Cross Hill Shrewsbury Shropshire SY1 1JE
Phone	01743588469
Email	admin@dogaid.org.uk
Website	www.dogaid.org.uk

Activities

Objects: THE TRAINING AND INSTRUCTION OF DOGS TO ACT AS EFFICIENT AND SAFE COMPANIONS AND ASSISTANCE DOGS FOR PEOPLE WITH PHYSICAL DISABILITIES. TO TRAIN AND EDUCATE PEOPLE WITH PHYSICAL DISABILITIES IN THE PROPER SAFE USE OF THEIR OWN DOGS; AS ASSISTANTS AND COMPANIONS AND TO PROVIDE SUCH ADDITIONAL DOG TRAINING RELATED SERVICES AND FACILITIES FOR THE RELIEF OF PEOPLE WITH PHYSICAL DISABILITIES AS THE ORGANISATION SHALL FROM TIME TO TIME DEEM FIT.

Activities: Dog A.I.D. (Assistance in Disability) empowers physically disabled people throughout the UK to train their own pet dogs, supported by professional dog trainers as volunteers, to qualify as Assistance Dogs. Our highly skilled volunteers develop the training to meet individual needs. Dog A.I.D. partnerships build independence, wellbeing and confidence, reduce isolation and need for constant care.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information, Other Charitable Activities
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, Disability, Animals
- **Who:** People With Disabilities

Geography

- Northern Ireland
- Scotland
- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£191,805	£191,046	-	-
2024-03-31	£186,055	£156,880	-	-
2023-03-31	£107,502	£142,960	-	-
2022-03-31	£134,636	£131,482	-	-
2021-03-31	£139,400	£115,924	-	-

Trustees

Name	Role	Appointed
Andrew Binks		2021-02-15
Elizabeth Patricia Drury		2024-08-19
Fran Murtaugh		2023-09-30
Gillian Helen Kirkman		2023-02-03
Hazel Shields		2024-07-01
ISOBEL MICHAEL		2018-06-07
Louise Doran		2024-08-30
Rhiannon Moore		2025-09-16

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Accounts

Dog Assistance In Disability

Annual Report and Unaudited Accounts

for the year ending 31 March 2025

Charity Registration number 1178719

Registered Address

From 1 September 2025:

The Roy Fletcher Centre
17 Cross Hill
Shrewsbury
SY1 1JE

Formerly:

Early World House,
7 Darwin Court,
Oxon Business Park
Shrewsbury
SY3 5AL

Bankers

CAF Bank Ltd	Lloyds Bank plc
25 Kings Hill Avenue	25 Gresham Street
West Malling	London
Kent	EC2V 7HN
ME19 4JQ	

Independent Examiner

TCA (Shrewsbury) LLP
Third Floor
21 St Mary's Street
Shrewsbury
SY1 1ED

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For the year ending 31 March 2025

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For the year ending 31 March 2025

Trustees' Report

The Trustees of Dog Assistance In Disability (Dog A.I.D.) are pleased to present their report and accounts for the year ended 31 March 2025.

Vision and mission

Our vision is that physically Disabled people throughout the UK will be supported to train their own pet dog as an Assistance Dog, helping them to become more independent.

Dog A.I.D.'s mission is to empower physically Disabled people to become more independent through training their own Assistance Dog in partnership with our skilled volunteer trainers.

Our Values

Openness, Fairness, Enablement, Respect, Excellence, Integrity

How we deliver our work

Dog A.I.D. supports physically Disabled people (our "clients") to train their own pet dog to become an accredited Assistance Dog. We work in partnership with our U.K. wide network of professional dog trainers who generously volunteer their time and expertise to our charity. Volunteers are matched with a client and then coach them to train their own pet dog using positive, rewards-based techniques. The dog is trained to carry out tasks which will empower their owner to live more independently, working through three progressive levels of assessment before undertaking a public access test. This enables the client and their dog to access public spaces which permit Assistance Dogs.

Dog A.I.D. is a member of Assistance Dogs UK (ADUK), a coalition of charities that work to the highest international standards of Assistance Dog and guide dog training and welfare. Dog A.I.D. is also accredited by Assistance Dogs International (ADI) within whose framework we work. This provides assurance that we are providing the highest standards of training and support to our clients and ensures the welfare of their dogs whilst they are training and working as an accredited Assistance Dog on our programme.

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For the year ending 31 March 2025

Our activities in 2024/25

2024/25 has been challenging as the charity worked towards the goals set out in the 2023-2026 strategic plan adopted in 2023.

There continues to be demand for Dog A.I.D.s life changing services as we currently have 253 potential clients on our register of interest.

Our strategic plan identified four key areas of focus:

- Developing and supporting our people.
- Growing and strengthening our Dog A.I.D. community.
- Developing our organisational resilience.
- Raising awareness and income.

Developing and supporting our people

In August 2024 the Board appointed Elizabeth Drury and Louise Doran as Trustees. Louise brings significant experience with assistance dog and animal welfare organisations, and is currently a senior manager for a large animal welfare charity. Elizabeth is an experienced communication, fundraising and policy professional, working for a national charity as Head of Policy and Communications.

In September 2024 our Chair of Trustees Paul Miles resigned and was succeeded by Louise Doran. The Board have thanked Paul for his energy and direction in his role as Chair of Trustees

In September 2024 the charity recruited two key members of staff to fill the role of Programme Support Officer and a new role of Training Officer.

In September 2025, Rob Moore completed his two three-year terms as an elected Client Representative Trustee, with thanks from the Board for his support and commitment to the charity.

We continue to focus on the recruitment and retention of skilled and experienced dog trainers. In the year we have:

- Launched our peer mentoring programme. This programme has been developed by our new training advisor and is aimed at supporting qualified dog trainers who are early in their careers and want to gain volunteering experience in the Assistance Dog sector. Our peer mentoring programme provides a structured package of online training and peer support aimed at developing skills in training Assistance Dog tasks and gaining familiarity with the Dog A.I.D. programme. Our first cohort have successfully completed this programme and are now volunteering with the charity.
- Continued to offer a programme of continuing professional development activities to volunteer dog trainers including a programme of webinars from industry respected professionals, mandatory training in safeguarding and EDI (Equity, Diversity and

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Inclusion), and online peer support sessions facilitated by our experienced training advisor.

- Improved our channels of communication and engagement with trainers by providing monthly email communications bulletins, setting up a dedicated WhatsApp channel so that trainers can access “real-time” support from our team and reinstituting our Trainer of the Month programme which recognises the contribution that our volunteer trainers make to our charity.
- Developing online training resources for volunteers including “How to” guides and videos on task training and information on disabilities and conditions that our clients experience to support trainers in adapting their coaching to meet individual needs.

There are currently 63 (2024: 95) dog trainers volunteering with Dog A.I.D. Having anticipated in the strategic plan that recruitment of volunteer dog trainers was the limiting factor in our growth aspirations it has transpired that client partnerships in training has been the limiting factor this year.

Growing and strengthening our community

As of March 2025, we have 52 (2024: 74) partnerships in training, 91 (2024: 99) qualified partnerships and 15 (2024: 22) applications in progress. In this financial year we had 3 (2024: 35) Level 1 passes, 18 (2024: 25) Level 2 passes and 19 (2024: 18) Level 3 (fully qualified) passes. In addition 72 (2024: 49) annual assessments were completed.

These numbers indicate that it is proving very challenging to meet our strategic goal of doubling the number of client and dog partnerships we work with by the end of 2026. There are a number of contributory factors:

- Whilst we do have a demand for our services not all expressions of interest complete the applications process – for example the client does not meet the disability criteria, the dog is unsuitable or the prospective client changes their mind.
- In the year we have updated relevant policies and processes to improve efficiency. Examples being dog retirement policies, dog vaccination policies, robust processes to follow up on annual vet reports and annual assessments. This has resulted in greater client retirements than anticipated.

In addition to facilitating training and support for our clients, our staff team have been continuing to provide wrap around support to enable them to fully engage with the programme and supporting them for success. This has included:

- Availability of our training advisor to provide 1-2-1 support and advice for clients as they navigate their training journey.
- Peer facilitation of a clients only Facebook group where clients can find social connection and peer support.
- Engagement of our community in coproducing standardisation notes for assessments
- The development of training resources for clients for use outside of their volunteer led training sessions.

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- A client social day where clients had the opportunity to meet their peers, trustees and staff members and contribute to the filming of a pro bono film promoting Dog A.I.D.

Over the year, we have had growing client engagement with community fundraising which has included clients leading on our attendance at Northeast Dog Fest, delivering talks about the charity in their community and holding fundraisers at garden centres and other community locations.

Developing our organisational resilience

The charity has continued its programme of updating and developing relevant policies and formalising its processes to enhance operational efficiency. This has included a review of dog welfare policies relating to vaccinations and dog retirement age to support adherence to our ADI accreditation framework.

We have continued to work with ADUK and Assistance Dog partner charities on funded project to develop a Common Outcomes Framework for measuring outcomes and demonstrating impact across the Assistance Dog sector. Our CEO has been part of a working group to pilot this framework to ensure its efficacy for smaller organisations working with owner-trained partnerships. This framework will be rolled out by the charity in 2026.

The charities policy on Free Reserves is set out in Note 6 to these accounts. At 31 March 2025 actual Free Reserves exceeded the aspirational Free Reserves; however since that date actual Free Reserves have fallen below the aspirational level. In addition to seeking funding through the usual channels, the charity is cognisant of its options for re-branding and re-launching, downsizing or merger to secure its longer term future.

The Board has closely monitored its Free Reserves and also determined the minimum value below which it may not be able to meet its financial obligations. Following the AGM on the 15th September 2025 it launched a six-week emergency appeal on 1 October 2025 with a target of £100,000 to support its financial stability. This was later extended to close on the 15 January 2026. Thus far this appeal has raised in excess of £80,000. The Board is now finalising detailed plans for the future of the charity.

Raising awareness and income

Dog A.I.D. would like to extend its thanks and gratitude to our community supporters who work tirelessly to raise awareness and income for the charity. These include our clients who arrange and attend fundraising events across the U.K., members of the public who are inspired to support our life-changing work.

In addition, the charity extends its appreciation to all providers of grants – both restricted and unrestricted. However, in common with the rest of the charity sector funding from these sources is becoming more challenging.

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In 2024 the charity was awarded corporate support by Reech Media Group Limited to the value of £10,000 (excl VAT) to be taken as name and branding consultancy. This work included a new awareness film for the charity, website guidance, branding review and preparatory work on branding. The rebranding work has not yet been rolled out.

Statement of Public Benefit

The Trustees confirm that they have complied with the duty in the Charities Act 2011 to have due regard to public benefit guidance published by the Charity Commission in setting objectives and planning activities.

Dog A.I.D. supports physically Disabled people throughout the UK to train their pets to qualify as Assistance Dogs, enabling them to live more independent lives by helping with many practical tasks, supporting them emotionally and physically, reducing isolation and care needs. By focusing on the existing pet/owner bond, long-term outcomes include:

- increased independence
- increased social interaction and self-confidence
- improved mental wellbeing
- reduction in social isolation or reliance on family members or health services
- increased opportunities, with many of our clients being able to return to work, supported by their qualified Assistance Dog

We also see reduced reliance on emergency medical interventions, carers, friends, and family over many years. Many clients, and often their carers, can also return to work.

Financial Review

In the year Dog A.I.D. generated an overall surplus of £759 (2023/24 surplus £29,175) and this comprises:

- a surplus on restricted funds of £36,858 (2023/24 a surplus of £4,292), and
- a deficit on unrestricted funds of £36,099 (2023/24 surplus £24,883).

Total income was £191,805 (2023/24 £186,055) and this includes £140,350 (2023/24 £115,334) of grants and £nil (2023/24 £30,195) of legacies.

Total expenditure was £191,046 (2023/24 £156,880) and this includes £130,060 (2023/24 £103,796) of employment costs.

At the year-end, total reserves, which includes the market value of investments held, are £182,381 (2023/24: £174,887), of these £685 (2023/24: £52,099) are Designated Funds, £82,141 (2023/24: £45,283) are Restricted Funds and £99,555 (2023/24: £77,505) are Free Reserves.

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Structure, Governance and Management

The trustees meet regularly and are responsible for:

- setting the strategic direction of Dog A.I.D. and its strategic plan;
- agreeing a set of policies for Dog A.I.D. to operate within;
- recruitment of trustees and senior staff
- approval of the annual budget and monitoring progress against that budget;
- approval of the Annual Report and Accounts; and
- managing risk.

A number of trustees are involved in the day to day operation of the charity. All staff have written job descriptions and their performance is monitored against these and their targets.

Dog A.I.D. is established under a constitution dated 7th June 2018 as a Charitable Incorporated Organisation (CIO). The constitution requires that there are not less than three and not more than ten trustees. Previously Dog Assistance In Disability was a registered charity (registration number 1098619).

Client and Trainer representative trustees are elected at the AGM. Other trustees are appointed through open recruitment for identified skills and experience needed by the Board of Trustees.

The trustees serving during the year and to date are:

Trustee name	Office (if any)	Dates acted (if not for whole year)	Representative
Louise Doran	Chair	Appointed 30 August 2024 Appointed as Chair on 15 September 2024	
Isobel Michael	Deputy Chair		
Andrew Binks	Treasurer		
Gillian Helen Kirkman			Client Representative
Paul Miles		Resigned as Chair on 15 September 2024 Resigned 16 September 2024	
Fran Murtaugh			Trainer Representative
Hazel Shields		Appointed 1 July 2024	
Elizabeth Drury		Appointed 19 August 2024	
Robert Moore		Resigned 15 September 2025	Client Representative
Rhiannon Moore		Appointed 16 September 2025	Client Representative

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Dog A.I.D is an accredited member of Assistance Dogs UK (charity number 1119538) and accredited by Assistance Dogs International (a not for profit organisation registered in the United States).

From 1 April 2021 the trustees committed the charity to being a Real Living Wage employer.

Risk management

The trustees maintain a Risk Register as part of their Business Continuity and Risk Plan. This register includes:

- Reputational risk;
- Operational risk;
- Finance risk;
- Legislation / Compliance risk
- Employment risk
- External risk; and
- Governance risk

The Trustees declare that they have approved the annual report and accounts.

Signed on behalf of the trustees

Signature



Name

Andrew Binks

Louise Doran

Position

Treasurer

Chair of Trustees

Date

16 January 2026

16 January 2026

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For the year ending 31 March 2025

Independent Examiners Report for the year ended 31 March 2025

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31 March 2025.

This report is made solely to the charity's trustees, as a body, in accordance with section 145 of the charities Act 2011 and regulations made under section 145 of that Act. My work has been undertaken so that I might state to the charity's trustees those matters I am required to state to them in an Independent Examiners Report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for my work or for this report.

Responsibilities and basis of report

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent Examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Act; or
- the accounts did not accord with the accounting records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

C Moelwyn Williams

Mrs C L Moelwyn-Williams BSc FCA

TCA (Shrewsbury) LLP
Third Floor, 21 St Mary's Street
Shrewsbury
Shropshire
SY1 1ED

Date - *19th January 2026*

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Receipt and Payments Account to 31 March 2025

	Notes	Unrestricted Funds	Restricted Funds	Total £	2023/24 Total
<u>Income</u>					
Charitable Trust and Foundation Grants		40,430	99,920	140,350	115,334
Community Fundraising		13,262	-	13,262	16,853
Donations		15,925	-	15,925	11,579
Corporate Support		1,488	-	1,488	2,474
Donated Services		-	12,000	12,000	-
Legacies		-	-	-	30,195
Charitable Activities		5,640	-	5,640	6,785
Trading Activities		939	-	939	1,800
Other		2,201	-	2,201	1,035
Total Income		79,885	111,920	191,805	186,055
<u>Expenditure</u>					
Employment Costs	2	77,490	52,570	130,060	103,796
Office Support Costs		15,900	12,272	18,172	15,643
Donated Consultancy Costs		-	12,000	12,000	-
IT Costs		4,015	1,016	5,031	5,441
Premises Costs		9,277	2,033	11,310	13,246
Goods for Resale		-	-	-	-
Client Delivery Costs		9,139	5,171	14,310	16,950
Fundraising and Events		163	-	163	1,804
Trustee Expenses	3	-	-	-	-
Total Expenditure		115,984	75,062	191,046	156,880
Net Income less Expenditure		-36,099	36,858	759	29,175
Cash balance at 1 April 2024	4	66,939	45,283	112,222	83,047
Cash balance at 31 March 2025		30,840	82,141	112,981	112,222
Investments	5	69,400	-	69,400	62,665
Reserves at 31 March 2025	6, 7	100,240	82,141	182,381	174,887

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Notes to the Accounts

1. Basis of Accounting

These accounts have been prepared on a cash receipts and payments basis other than Investments which are shown at market value and Corporate Support where the value of the support can be readily identified and is included in appropriate classifications in both Income and Expenditure.

Restricted Funds arise where the donor stipulates what the funds are to be spent on. In the event that they are not spent as stipulated they may be returned to the donor.

Designated Funds arise where the Trustees decide to ring-fence funds for a specific purpose. In the event that they are not spent as specified they will be re-designated as unrestricted.

2. Employment Costs

	31 March 2025	31 March 2024	Average 2024/25
No of Employees	5	4	4.58
Full Time Equivalents	4.7	3.4	4.18

No employee was paid in excess of £60,000.

Fundraising costs are estimated at £14,770 (2023/24: £11,359) and are reported in Employment Costs.

3. Trustee expenses

Trustees are not remunerated for their services and are reimbursed for expenses incurred as trustees.

A number of Trustees are also volunteer trainers or clients. The following expenses have been incurred:

	31 March 2025	31 March 2024
As Trustee only	-	-
As Trustee and trainer/client	31	306
As volunteer trainer only	-	648
Total costs included in Client Delivery Costs	31	954

There were no transactions with related parties.

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4. Investments

	31 March 2025		31 March 2024	
	Market Value	Cost	Market Value	Cost
M&G Equities Investment Fund for Charities	69,400	53,000	62,655	53,000
	<u> </u>	<u> </u>	<u> </u>	<u> </u>

5. Restricted Funds

Movements in Restricted Funds over the year are:

	31 March 2024	Receipts	Payments	£ 31 March 2025
Client partnerships in specified areas	21,650	23,950	20,325	25,275
Specific staff roles	9,780	56,225	39,359	26,646
Trainer workshops	5,957	-	-	5,957
Client workshops	6,896	-	3,378	3,518
Name and Brand Consultancy	-	12,000	12,000	-
CRM / IT	-	19,745	-	19,745
Other	1,000	-	-	1,000
Total	<u>45,283</u>	<u>111,920</u>	<u>75,062</u>	<u>82,141</u>

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6. Free Reserves

The charity holds Free Reserves to provide stability and as a precaution against unexpected fluctuations in incomes and expenditures and to maintain financial resilience.

The charity aims to hold a minimum of 6 months of operating costs plus any additional contractual obligations, a provision for investment valuation fluctuations and a provision for contingent liabilities as Free Reserves. Under this policy the charity aspires to hold a minimum of Free Reserves at 31 March 2025 of £85,000. In 2025/26 the charity has been holding less than these aspirational Free Reserves.

In addition the charity has a residual balance of £685 (2023/24: £2,932) from a designated fund in respect of an undertaking arising on receipt of a legacy.

Free Reserves are:

	31 March 2025	£ 31 March 2024
Unrestricted Funds shown above	100,240	129,604
Less: Designated Funds	685	52,099
Free Reserves	<u>99,555</u>	<u>77,505</u>

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England & Wales - Charity number 1178719

Accounts

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for the year ending 31 March 2024

Charity Registration number 1178719

Registered Address

Early World House,
7 Darwin Court,
Clayton Way,
Oxon Business Park
Bicton Heath
Shrewsbury
SY3 5AL

Bankers

CAF Bank Ltd	Lloyds Bank plc
25 Kings Hill Avenue	25 Gresham Street
West Malling	London
Kent	EC2V 7HN
ME19 4JQ	

Independent Examiner

TCA (Shrewsbury) LLP
Third Floor
21 St Mary's Street
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SY1 1ED

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For the year ending 31 March 2024

Trustees' Report

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Vision and mission

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Our activities in 2023/34

2023/24 has been a year of huge change within Dog A.I.D. as the charity focuses on putting in place the solid foundations needed for planned growth of our charity. Demand for Dog A.I.D.'s life-changing services has been increasing year on year; we currently have 497 on our register of interest.

The Board of Trustees worked with client representatives, staff members and volunteer trainers over several strategic planning sessions throughout Spring/Summer 2023 to develop the charity's next three-year strategy. The focus of this strategy is growth to meet demand from physically Disabled people across the U.K. wanting to train their own pet dog to become an accredited Assistance Dog. Dog A.I.D. has set itself the ambitious goal of doubling the number of client and dog partnerships we work with by the end of 2026. In working towards meeting our goal, we have identified **four key areas of focus** for our 2023-2026 strategy. To achieve the biggest impact, we will concentrate our resources in the following areas:

- Developing and supporting our people.
- Growing and strengthening our Dog A.I.D. community.
- Developing our organisational resilience.
- Raising awareness and income.

Developing and supporting our people:

Towards the end of the strategic planning process in June 2023, Dog A.I.D. recruited a new Chair of Trustees, Paul Miles. The Board will be accountable for the delivery of Dog A.I.D.'s strategy. During the development of the strategy, it was identified that the recruitment of a charity CEO was crucial to our ability to implement the plan and drive the charity's development. Following an open, competitive recruitment process Dog A.I.D. recruited its new CEO, Belinda (Bee) Johnson, in October 2023 with her appointment coinciding with the launch of the strategic plan.

We couldn't deliver our incredible work without the contribution of our skilled and experienced volunteer dog trainers. To double our number of Assistance Dog partnerships, we will need to increase our numbers of volunteer trainers significantly. Therefore, our primary area of focus in Year One of our strategy has been the recruitment of volunteers and putting in place mechanisms to support their long-term retention. In line with our strategic goal of "developing and supporting our people" we have:

- Developed a relationship with the Institute of Modern Dog Trainers (IMDT) who are promoting our volunteering opportunities to their members.
- Developed a relationship with the Professional Association of Canine Trainers (PACT), networking with trainers at their 2023 conference, producing a podcast in partnership with them and being selected as their practical demo partner for their 2024 conference, DogX.

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- Been a charity partner at the Association of Pet Behaviour Counsellor's (APBC) Conference, enabling us to network with, and recruit, volunteers whose values align with our own.
- Delivered monthly volunteer trainer recruitment information sessions for trainers wanting to find out more about our opportunities.
- Developed our CPD offer for volunteers including webinars by industry-noted professionals, hosting online drop-in sessions on task training and relaunching our online Charity Learning Consortium (CLC) platform in partnership with ADUK.
- Dedicated our Training and Volunteer Officer to providing 1-2-1 support for volunteer trainers including developing our induction offer for new trainers joining us to give them the best start to their volunteering journey with Dog A.I.D. and increase the likelihood of long-term retention.
- Developed video and written resources on training common Assistance Dog tasks to support our volunteers when working with Assistance Dog partnerships.
- Launched our first volunteer trainer survey to use insights and feedback from our volunteers to improve their experience with Dog A.I.D.

There are currently 95 dog trainers volunteering with Dog A.I.D.

Growing and strengthening our Dog A.I.D. community:

We have been developing the support that we provide to Assistance Dog partnerships. As of March 2024, we have 74 partnerships in training, 99 qualified partnerships and 22 applications in progress. In this financial year we had 35 Level 1 passes, 25 Level 2 passes and 18 Level 3 (fully qualified) passes.

We developed and delivered two training workshops in Telford in July and October 2023 for our qualified Assistance Dog partnerships. These workshops were delivered by our Dog A.I.D. staff team and with the generous support of volunteer trainers. These workshops enabled our partnerships to refresh their skills, prepare for annual assessments and gain peer support from other members of our community.

Over the year, the charity has created more opportunities for members of the Dog A.I.D. community to come together to gain valuable peer support from other clients, make new friendships, keep informed of developments within the charity, and engage with staff and volunteers. Dog A.I.D. clients have benefitted from:

- Opportunities for social interactions including online quizzes and client "coffee and chat sessions".
- The creation of new communications channels including a monthly news bulletin and relaunched an exclusive client Facebook page moderated and facilitated by client volunteers.
- The launch of our first client survey to obtain feedback from clients to inform our service development.

Dog Assistance In Disability Annual Report and Unaudited Accounts

For the year ending 31 March 2024

- The development of resources for task training and supporting clients in preparing for assessments to maximise their chances of success.
- The delivery of our AGM in September 2023 during which feedback from the client survey and an overview of the 2023-26 strategy was presented.

Developing our organisational resilience:

Year One of the implementation of Dog A.I.D.'s strategy has been very much one of consolidation and planning. Since being in post, the CEO has undertaken a review of ways of working within Dog A.I.D. with an update of relevant policies and processes in order to maximise efficiencies, vital to the success of growing the charity.

Dog A.I.D.'s CEO has been representing the charity as part of an ADUK project to develop a Commons Outcome Framework for ADUK's coalition of Assistance Dog organisations. This project provides a valuable opportunity for Dog A.I.D. to better evaluate and demonstrate the positive impact of its work which will support the engagement of external stakeholders. It will also enable Assistance Dog organisations to report on outcomes consistently and collectively through ADUK.

Raising awareness and income:

Dog A.I.D. has submitted a successful funding application to the Pets Foundation for a substantial multi-year grant. We're incredibly grateful to the Foundation for their ongoing support which enables us to sustain the work undertaken to grow and develop our volunteer network during a previous grant period. The generous funding provided by Pets Foundation is enabling the charity to invest in two much-needed new team members to develop projects supporting our volunteer trainers and Assistance Dog partnerships.

Dog A.I.D. would like to extend its thanks and gratitude to our community supporters who work tirelessly to raise awareness and income for the charity. These include our clients who arrange and attend fundraising events across the U.K., members of the public who are inspired to support our life-changing work and for the generous support provided by corporate partners, Natural Instinct and Verso Lounges.

Statement of Public Benefit

The Trustees confirm that they have complied with the duty in the Charities Act 2011 to have due regard to public benefit guidance published by the Charity Commission in setting objectives and planning activities.

Dog A.I.D. supports physically Disabled people throughout the UK to train their pets to qualify as Assistance Dogs, enabling them to live more independent lives by helping with many practical tasks, supporting them emotionally and physically, reducing isolation and care needs. By focusing on the existing pet/owner bond, long-term outcomes include:

- increased independence

Dog Assistance In Disability Annual Report and Unaudited Accounts

For the year ending 31 March 2024

- increased social interaction and self-confidence
- improved mental wellbeing
- reduction in social isolation or reliance on family members or health services
- increased opportunities, with many of our clients being able to return to work, supported by their qualified Assistance Dog

We also see reduced reliance on emergency medical interventions, carers, friends, and family over many years. Many clients, and often their carers, can also return to work.

Financial Review

In the year Dog A.I.D. generated an overall surplus of £29,175 (2022/23 deficit £35,458) and this comprises:

- a surplus on unrestricted funds of £24,883 (2022/23 a surplus of £2,227), and
- a surplus on restricted funds of £4,292 (2022/23 a deficit of £37,685).

Total income was £186,055 (2022/23 £107,502) and this includes £115,334 (2022/23 £51,548) of grants and £30,195 (2022/23 £20,532) of legacies.

Total expenditure was £156,880 (2022/23 £142,960) and this includes £103,796 (2022/23 £84,387) of employment costs.

At the year-end, total reserves, which includes the market value of investments held, are £174,887 (2022/23 £143,129), of these £52,099 (2022/23 £4,841) are Designated Funds, £45,283 (2022/23 £40,991) are Restricted Funds and £77,505 (2022/23 £97,297) are Free Reserves.

Structure, Governance and Management

The trustees meet regularly and are responsible for:

- setting the strategic direction of Dog A.I.D. and its strategic plan;
- agreeing a set of policies for Dog A.I.D. to operate within;
- recruitment of trustees and senior staff
- approval of the annual budget and monitoring progress against that budget;
- approval of the Annual Report and Accounts; and
- managing risk.

A number of trustees are involved in the day to day operation of the charity. All staff have written job descriptions and their performance is monitored against these and their targets.

Dog Assistance In Disability Annual Report and Unaudited Accounts

For the year ending 31 March 2024

Dog A.I.D. is established under a constitution dated 7th June 2018 as a Charitable Incorporated Organisation (CIO). The constitution requires that there are not less than three and not more than ten trustees. Previously Dog Assistance In Disability was a registered charity (registration number 1098619).

Client and Trainer representative trustees are elected at the AGM. Other trustees are appointed through open recruitment for identified skills and experience needed by the Board of Trustees.

The trustees serving during the year and to date are:

Trustee name	Office (if any)	Dates acted if not for whole year	Representative
Belinda Johnson	Secretary	Resigned 18 August 2023	
Isobel Michael	Deputy Chair		
Robert Moore			Client Representative
Lynn Stacey		Resigned 30 September 2023	Trainer Representative
Jonathan Attenborough		Resigned 30 September 2023	
Andrew Binks	Treasurer		
Gillian Helen Kirkman			Client Representative
Paul Miles		Appointed 1 June 2023 Resigned as Chair on 15 September 2024 Resigned 16 September 2024	
Fran Murtaugh		Appointed 30 September 2023	Trainer Representative
Hazel Shields		Appointed 1 July 2024	
Elizabeth Drury		Appointed 19 August 2024	
Louise Doran	Chair	Appointed 30 August 2024 Appointed as Chair on 15 September 2024	

Dog A.I.D is an accredited member of Assistance Dogs UK (charity number 1119538) and accredited by Assistance Dogs International (a not for profit organisation registered in the United States).

From 1 April 2021 the trustees committed the charity to being a Real Living Wage employer.

Dog Assistance In Disability
Annual Report and Unaudited Accounts
For the year ending 31 March 2024

Risk management

The trustees maintain a Risk Register as part of their Business Continuity and Risk Plan.
This register includes:

- Reputational risk;
- Operational risk;
- Finance risk;
- Legislation / Compliance risk
- Employment risk
- External risk; and
- Governance risk

The Trustees declare that they have approved the annual report and accounts.

Signed on behalf of the trustees

Signature		
Name	Andrew Binks	Paul Miles
Position	Treasurer	Chair of Trustees
Date	15 September 2024	15 September 2024

Dog Assistance In Disability
Annual Report and Unaudited Accounts
For the year ending 31 March 2024

Independent Examiners Report for the year ended 31 March 2024

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31 March 2024.

This report is made solely to the charity's trustees, as a body, in accordance with section 145 of the charities Act 2011 and regulations made under section 145 of that Act. My work has been undertaken so that I might state to the charity's trustees those matters I am required to state to them in an Independent Examiners Report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for my work or for this report.

Responsibilities and basis of report

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent Examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Act; or
- the accounts did not accord with the accounting records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

C Moelwyn-Williams

Mrs C L Moelwyn-Williams BSc FCA

TCA (Shrewsbury) LLP
Third Floor, 21 St Mary's Street
Shrewsbury
Shropshire
SY1 1ED

Date - 17th September 2024

Dog Assistance In Disability Annual Report and Unaudited Accounts

For the year ending 31 March 2024

Receipt and Payments Account to 31 March 2024

	Notes	Unrestricted Funds	Restricted Funds	Total	£ 2022/23 Total
<u>Income</u>					
Charitable Trust and Foundation Grants		55,200	60,134	115,334	51,548
Community Fundraising		16,853	-	16,853	14,809
Donations		11,579	-	11,579	5,059
Corporate Support		2,474	-	2,474	3,551
Legacies		30,195	-	30,195	20,532
Charitable Activities		6,785	-	6,785	8,613
Trading Activities		1,800	-	1,800	2,908
Other		1,035	-	1,035	482
Total Income		125,921	60,134	186,055	107,502
<u>Expenditure</u>					
Employment Costs	2	64,851	38,945	103,796	84,387
Office Support Costs		11,845	3,798	15,643	18,001
IT Costs		3,524	1,917	5,441	4,918
Premises Costs		11,503	1,743	13,246	11,460
Goods for Resale		-	-	-	1,340
Client Delivery Costs		7,511	9,439	16,950	21,777
Fundraising and Events		1,804	-	1,804	1,062
Trustee Expenses	3	-	-	-	15
Total Expenditure		101,038	55,842	156,880	142,960
Net Income less Expenditure		24,883	4,292	29,175	-35,458
Cash balance at 1 April 2023	4	42,056	40,991	83,047	118,505
Cash balance at 31 March 2024		66,939	45,283	112,222	83,047
Investments	5	62,665	-	62,665	60,082
Reserves at 31 March 2024	6, 7	129,604	45,283	174,887	143,129

Dog Assistance In Disability
Annual Report and Unaudited Accounts
For the year ending 31 March 2024

Notes to the Accounts

1. Basis of Accounting

These accounts have been prepared on a cash receipts and payments basis other than Investments which are shown at market value.

Restricted Funds arise where the donor stipulates what the funds are to be spent on. In the event that they are not spent as stipulated they may be returned to the donor.

Designated Funds arise where the Trustees decide to ring-fence funds for a specific purpose. In the event that they are not spent as specified they will be re-designated as unrestricted.

2. Employment Costs

	31 March 2024	31 March 2023	Average 2023/24
No of Employees	4	5	4.4
Full Time Equivalents	3.4	3.9	3.5

No employee was paid in excess of £60,000.

Fundraising costs are estimated at £11,359 (2022/23 £9,541) and are reported in Employment Costs.

3. Trustee expenses

Trustees are not remunerated for their services and are reimbursed for expenses incurred as trustees.

A number of Trustees are also volunteer trainers or clients. The following expenses have been incurred:

	31 March 2024	31 March 2023
As Trustee only	-	15
As Trustee and trainer/client	306	947
As volunteer trainer only	648	1,364
Total costs included in Client Delivery Costs	954	2,311

There were no transactions with related parties.

Dog Assistance In Disability
Annual Report and Unaudited Accounts
For the year ending 31 March 2024

4. Investments

	31 March 2024		31 March 2023	
	Market Value	Cost	Market Value	Cost
M&G Equities Investment Fund for Charities	62,665	53,000	60,082	53,000
	<u><u> </u></u>	<u><u> </u></u>	<u><u> </u></u>	<u><u> </u></u>

£

5. Restricted Funds

At the year-end Restricted Funds were held for the following purposes:

	31 March 2024	31 March 2023
Client partnerships in specified areas	21,650	11,529
Remote delivery	-	1,045
Specific staff roles	9,780	6,834
Trainer workshops	5,957	11,313
Client workshops	6,896	9,270
Other	1,000	1,000
Total	<u><u>45,283</u></u>	<u><u>40,991</u></u>

£

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2024

6. Free Reserves

Following the adoption of a strategic plan to double over three years the number of clients in training partnerships, the Trustees have reviewed their policy on Free Reserves.

The charity now aims to hold, as free reserves, a minimum of 6 months of operating costs; this includes ongoing contractual obligations and a provision for investment valuation fluctuations; to provide stability and as a precaution against unexpected fluctuations in incomes and expenditures and to maintain financial resilience. Under this policy the charity aspires to hold a minimum of Free Reserves at 31 March 2024 of £78,000

In 2023/24 the charity experienced growth in its unrestricted income from the kind support from Charitable Trusts and Foundations and the receipt of a substantial legacy.

At 31 March 2024 the charity has created a designated fund of £49,167 to invest in resources required to support its strategic plan growth aspirations to meet demand from physically Disabled people across the UK ahead of building new and growing income streams through our Fundraising Strategy. In addition the charity has classified £2,932 (2022/23 £4,841) as a designated fund in respect of an undertaking arising on receipt of a legacy.

Free Reserves are:

	31 March 2024	£ 31 March 2023
Unrestricted Funds shown above	129,604	102,138
Less: Designated Funds	52,099	4,841
Free Reserves	<u>77,505</u>	<u>97,297</u>

DOG ASSISTANCE IN DISABILITY

England & Wales - Charity number 1178719

Accounts

Dog Assistance In Disability

Annual Report and Unaudited Accounts

for the year ending 31 March 2023

Charity Registration number 1178719

Registered Address

Early World House,
7 Darwin Court,
Clayton Way,
Oxon Business Park
Bicton Heath
Shrewsbury
SY3 5AL

Bankers

CAF Bank Ltd	Lloyds Bank plc
25 Kings Hill Avenue	25 Gresham Street
West Malling	London
Kent	EC2V 7HN
ME19 4JQ	

Independent Examiner

TCA (Shrewsbury) LLP
Third Floor
21 St Mary's Street
Shrewsbury
SY1 1ED

Patrons

Roger Jefcoate CBE DL
Steve Leonard BVSc, PGCertSAM, MRCVS
Sandra Fraser

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2023

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Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2023

Trustees' Report

The Trustees of Dog Assistance In Disability (Dog A.I.D.) are pleased to present their report and accounts for the year ended 31 March 2023.

Vision and mission

Our vision is that physically disabled people throughout the UK will be supported to train their own pet dog as an Assistance Dog, helping them to become more independent. Dog A.I.D.'s mission is to enable life-changing independence, confidence and resilience for physically disabled people through the effective training of Assistance Dogs in partnership with our skilled volunteer trainers.

Dog A.I.D. is a member of Assistance Dogs UK (ADUK), a coalition of charities that work to the highest international standards of assistance dog and guide dog training and welfare. Dog A.I.D is also accredited by Assistance Dogs International.

Achievements in 2022/23

We recruit and train professional dog trainers as volunteers, match them with local disabled people as clients and they provide training centred on positive reward-based Assistance Dog training techniques. Our volunteer trainers work with clients in their own homes, all of which needs monitoring to maintain our quality standards.

In April 2022, we held our first in person client workshop, since the pandemic, in Telford. The workshop was a one night residential for twelve clients, giving them the chance to meet and chat with other clients and share stories, advice and gain valuable peer support. We were also very lucky to have six of our amazing trainers volunteer to join us, giving up their Easter weekend to be there with us, helping our clients progress and gain valuable skills.

In September 2022, we held a 'Dog A.I.D. Showcase' day. This was an event to highlight Dog A.I.D., we invited people to come and meet our clients and trainers and see some of our dogs working, demonstrating their skills. The event was held at Stoke Mandeville in Aylesbury.

In January 2023, we held another client workshop for clients in training, focussing on specific tasks. We looked at tasks such as the emergency stop, pushing buttons and a long stay amongst others.

We have launched with the assistance of ADUK, a Charity Learning Consortium to enhance staff and trainer CPD opportunities. This platform has a huge number of training pathways which are available to our staff and volunteers.

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2023

We have also launched, in conjunction with ADI, the issue of digital ID cards to staff, volunteers and clients. These will, in time, become as widely recognized as the yellow ID booklet currently is.

Dog A.I.D. have recruited four new members of staff, during 2022/23, to focus on the recruitment and development of volunteer trainers and to enable the administration team to meet the growing needs of the Charity.

At 31 March 2023, the Dog A.I.D. team was supporting 83 Assistance Dog partnerships in training, in addition to the 108 qualified partnerships and a further 24 potential partnerships in the application stage, currently being assessed. During the financial year, 27 new partnerships started training and 18 partnerships became fully qualified as registered Assistance Dogs with Dog A.I.D. 17 partnerships passed Level 1 and 30 partnerships passed Level 2.

At 31 March 2023, there were 81 Dog A.I.D. volunteer trainers.

Future Plans

Dog A.I.D. has seen a surge in the demand for our services, with over 700 people across the UK registering their interest in training their own Assistance Dog, supported by a professional dog trainer as a volunteer. We are building our capacity to recruit and support more volunteers and match them with local clients for tailored training partnerships.

We will continue to recruit volunteer trainers by raising our profile and attending appropriate events; amongst others, the Dog Fest festivals. We are launching a regular online 'drop-in' session for potential trainers to be able to chat to us and be guided through the application process.

We will also be holding events for professional dog trainers interested in volunteering with Dog A.I.D. across the UK, both online and in person.

The charity is continuing this year with face-to-face workshops and activities for both in training and qualified clients in addition to ongoing training in clients own homes.

The trustees are also updating our strategic plan to direct the focus of the charity in the longer term.

Dog Assistance In Disability

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For the year ending 31 March 2023

Statement of Public Benefit

The Trustees confirm that they have complied with the duty in the Charities Act 2011 to have due regard to public benefit guidance published by the Charity Commission in setting objectives and planning activities.

Dog A.I.D. supports physically disabled people throughout the UK to train their pets to qualify as Assistance Dogs, enabling them to live more independent lives by helping with many practical tasks, supporting them emotionally and physically, reducing isolation and care needs. By focusing on the existing pet/owner bond, long-term outcomes include:

- increased independence
- increased social interaction and self-confidence
- improved psycho-social wellbeing
- reduction in social isolation or reliance on family members or health services
- increased opportunities, with many of our clients being able to return to work, supported by their qualified Assistance Dog

We also see reduced reliance on emergency medical interventions, carers, friends, and family over many years. Many clients, and often their carers, can also return to work.

Supporters

We are very grateful to everyone who kindly supports life-changing Assistance Dog partnerships through Dog A.I.D. Thank you to the following organisations for their support during the 2022/23 financial year and to all those who would like to remain anonymous or give as individuals, through fundraising and/or volunteering.

29th May 1961 Charitable Trust
Albert Hunt Trust
Bruce Wake Charity
CB&HH Taylor 1984 Trust
Charles Brotherton Trust
Childwick Trust
David Brooke Charity
D'Oyly Carte Charitable Trust
Dumbreck Charity
Edgar E Lawley Foundation
Edward Cadbury Charitable Trust
Eyre Family Foundation
The Forrester Family Trust
Friends of Wessex Assisting Dogs
Hawthorne Charitable Trust

Joseph Hopkins & Henry James Sayer Charity
Kendrick and Sylvia Edwards Charitable Trust
King/Cullimore Charitable Trust
Lady Forester Trust
Magic Little Grants
Pamela Barlow Charitable Trust
RHS Spurgin Charitable Trust
Sir James Reckitt Charity
Spurrell Charitable Trust
Tesco Bags of Help
The Blakemore Foundation
Thomas J Horne Memorial Trust
Travers Smith Foundation
Woodroffe Benton Foundation
Wynn Foundation

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2023

Financial Review

In the year Dog A.I.D. generated an overall deficit of £35,458 (2021/22 surplus £3,154) and this comprises:

- a surplus on unrestricted funds of £2,227 (2021/22 a surplus of £6,210), and
- a deficit on restricted funds of £37,685 (2021/22 a deficit of £3,056).

Total income was £107,502 (2021/22 £134,636) and this includes £51,548 (2021/22 £88,400) of grants.

Total expenditure was £142,960 (2021/22 £131,482) and this includes £84,387 (2021/22 £81,696) of employment costs.

At the year-end, free reserves, which includes the market value of investments held, was £97,297 (2021/22 £93,289) a further £40,991 held as restricted funds and £4,841 as designated funds (2021/22 £78,676 and £7,054 respectively),

Structure, Governance and Management

The trustees meet regularly and are responsible for:

- setting the strategic direction of Dog A.I.D. and its strategic plan;
- agreeing a set of policies for Dog A.I.D. to operate within;
- recruitment of trustees and senior staff
- approval of the annual budget and monitoring progress against that budget;
- approval of the Annual Report and Accounts; and
- managing risk.

A number of trustees are involved in the day to day operation of the charity. All staff have written job descriptions and their performance is monitored against these and their targets.

Dog A.I.D. is established under a constitution dated 7th June 2018 as a Charitable Incorporated Organisation (CIO). The constitution requires that there are not less than three and not more than ten trustees. Previously Dog Assistance In Disability was a registered charity (registration number 1098619).

Client and Trainer representative trustees are elected at the AGM. Other trustees are appointed through open recruitment for identified skills and experience needed by the Board of Trustees.

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2023

The trustees serving during the year and to date are:

Trustee name	Office (if any)	Dates acted if not for whole year	Representative
Belinda Johnson	Secretary		
Teresa Court		Resigned 23 July 2022	Client Representative
Isobel Michael	Deputy Chair		
Robert Moore		Reappointed 23 July 2022	Client Representative
Debbie Broomfield	Co-Chair	Resigned 7 January 2023	
Lynn Stacey	Co-Chair	Stood down as Co-Chair 7 January 2023	Trainer Representative
Jonathan Attenborough			
Andrew Binks	Treasurer		
Mitch Payne		Resigned 23 July 2022	
Jill Doran		Appointed 23 July 2022 Resigned 7 September 2022	Client Representative
Gillian Helen Kirkman		Appointed 3 February 2023	Client Representative
Paul Miles		Appointed 1 June 2023	

Dog A.I.D is an accredited member of Assistance Dogs UK (charity number 1119538) and accredited by Assistance Dogs International (a not for profit organisation registered in the United States).

From 1 April 2021 the trustees committed the charity to being a Real Living Wage employer.

Risk management

The trustees maintain a Risk Register as part of their Business Continuity and Risk Plan.

This register includes:

- Reputational risk;
- Legislation and Compliance risk;
- External risks;
- Operational risks;
- Employment risks;
- Finance risks;
- Business / Supplier risks; and
- Governance risk

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2023

The Trustees declare that they have approved the annual report and accounts.

Signed on behalf of the trustees

Signature



Name

Andrew Binks

Isobel Michael

Position

Treasurer

Trustee

Date

12 July 2023

12 July 2023

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2023

Independent Examiners Report for the year ended 31 March 2023

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31 March 2023.

This report is made solely to the charity's trustees, as a body, in accordance with section 145 of the charities Act 2011 and regulations made under section 145 of that Act. My work has been undertaken so that I might state to the charity's trustees those matters I am required to state to them in an Independent Examiners Report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for my work or for this report.

Responsibilities and basis of report

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent Examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Act; or
- the accounts did not accord with the accounting records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

C Moelwyn-Williams

Mrs C L Moelwyn-Williams BSc FCA

TCA (Shrewsbury) LLP
Third Floor, 21 St Mary's Street
Shrewsbury
Shropshire
SY1 1ED

Date - *13th July 2023*

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2023

Receipt and Payments Account to 31 March 2023

	Notes	Unrestricted Funds	Restricted Funds	Total	£ 2021/22 Total
<u>Income</u>					
Charitable Trust and Foundation Grants		25,300	26,248	51,548	88,400
Community Fundraising		14,809	-	14,809	16,168
Donations		5,059	-	5,059	3,495
Corporate Support		3,551	-	3,551	575
Legacies		20,532	-	20,532	9,422
Charitable Activities		8,613	-	8,613	11,033
Trading Activities		2,908	-	2,908	4,854
Other		482	-	482	689
Total Income		81,254	26,248	107,502	134,636
<u>Expenditure</u>					
Employment Costs	2	42,354	42,033	84,387	81,696
Office Support Costs		11,670	6,331	18,001	16,011
IT Costs		3,330	1,588	4,918	5,513
Premises Costs		11,460	-	11,460	11,234
Goods for Resale		1,340	-	1,340	-
Client Delivery Costs		8,041	13,736	21,777	16,809
Fundraising and Events		817	245	1,062	219
Trustee Expenses	3	15	-	15	-
Total Expenditure		79,027	63,933	142,960	131,482
Net Income less Expenditure		2,227	-37,685	-35,458	3,154
Cash balance at 1 April 2022	4	39,829	78,676	118,505	115,351
Cash balance at 31 March 2023		42,056	40,991	83,047	118,505
Investments	5	60,082		60,082	60,513
Reserves at 31 March 2023	6, 7	102,138	40,991	143,129	179,018

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2023

Notes to the Accounts

1. Basis of Accounting

These accounts have been prepared on a cash receipts and payments basis other than Investments which are shown at market value.

Restricted Funds arise where the donor stipulates what the funds are to be spent on. In the event that they are not spent as stipulated they may be returned to the donor.

Designated Funds arise where the Trustees decide to ring-fence funds for a specific purpose. In the event that they are not spent as specified they will be re-designated as unrestricted.

2. Employment Costs

	31 March 2023	31 March 2022	Average 2022/23
No of Employees	5	2	4.5
Full Time Equivalents	3.9	1.6	3.6

No employee was paid in excess of £60,000.

Fundraising costs are estimated at £9,541 (2021/22 £10,921) and are reported in Employment Costs.

3. Trustee expenses

Trustees are not remunerated for their services and are reimbursed for expenses incurred as trustees.

A number of Trustees are also volunteer trainers or clients. The following expenses have been incurred:

	31 March 2023	31 March 2022
As Trustee only	15	-
As Trustee and trainer/client	947	-
As volunteer trainer only	1,364	573
Total costs included in Client Delivery Costs	2,311	573

There were no transactions with related parties.

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2023

4. Investments

	31 March 2023		31 March 2022		£
	Market Value	Cost	Market Value	Cost	
M&G Equities Investment Fund for Charities	60,082	53,000	60,513	53,000	

5. Restricted Funds

At the year-end Restricted Funds were held for the following purposes:

	31 March 2023	31 March 2022	£
Client partnerships in specified areas	11,529	13,413	
Remote delivery	1,045	7,842	
Specific staff roles	6,834	44,085	
Trainer workshops	11,313	7,384	
Client workshops	9,270	4,952	
Other	1,000	1,000	
Total	40,991	78,676	

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2023

6. Free Reserves

The charity aims to hold as free reserves a minimum nine months of operating costs plus any contractual obligations longer than nine months and a provision for investment valuation fluctuations, to provide stability and as a precaution against an unexpected decline in income.

Restricted and designated funds and their expenditure are excluded from this definition of reserves because they are held separately. Given that the value of investments can fluctuate because of market volatility it is also appropriate to hold a provision against this risk.

The charity has classified £4,841 (2021/22 £7,054) as Designated Funds in respect of an undertaking arising on receipt of a legacy. As a consequence its Free Reserves are:

	31 March 2023	£ 31 March 2022
Unrestricted Funds shown above	102,138	100,343
Less: Designated Funds	4,841	7,054
Free Reserves	<u>97,297</u>	<u>93,289</u>

Under the reserves policy the charity aspires to hold a minimum Free Reserves at 31 March 2023 of £104,679 (2022 £100,438).

DOG ASSISTANCE IN DISABILITY

England & Wales - Charity number 1178719

Accounts

Dog Assistance In Disability

Annual Report and Unaudited Accounts

for the year ending 31 March 2022

Charity Registration number 1178719

Registered Address

Early World House,
7 Darwin Court,
Clayton Way,
Oxon Business Park
Bicton Heath
Shrewsbury
SY3 5AL

Bankers

CAF Bank Ltd	Lloyds Bank plc
25 Kings Hill Avenue	25 Gresham Street
West Malling	London
Kent	EC2V 7HN
ME19 4JQ	

Independent Examiner

TCA (Shrewsbury) LLP
Third Floor
21 St Mary's Street
Shrewsbury
SY1 1ED

Patrons

Roger Jefcoate CBE DL
Steve Leonard BVSc, PGCertSAM, MRCVS
Sandra Fraser

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2022

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Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2022

Trustees' Report

The Trustees of Dog Assistance In Disability (Dog A.I.D.) are pleased to present their report and accounts for the year ended 31 March 2022.

Vision and mission

Our vision is that physically disabled people throughout the UK will be supported to train their own pet dog as an Assistance Dog, helping them to become more independent. Dog A.I.D.'s mission is to enable life-changing independence, confidence and resilience for physically disabled people through the effective training of Assistance Dogs in partnership with our skilled volunteer trainers.

Dog A.I.D. is a member of Assistance Dogs UK (ADUK), a coalition of charities that work to the highest international standards of assistance dog and guide dog training and welfare. Dog A.I.D. is also accredited by Assistance Dogs International.

Achievements in 2021/22

Dog A.I.D. continued supporting partnerships throughout the Covid-19 crisis, adapting to provide support and training online during lockdowns. We safely restarted face-to-face training and assessing during the year and continued to provide online training and workshops. The training takes up to two years with both dog and disabled owner (our 'client') receiving specialist education from our network of skilled volunteer trainers to achieve fully qualified Assistance Dog status through three distinct levels.

At 31 March 2022, the Dog A.I.D. team was supporting 107 Assistance Dog partnerships in training, in addition to the 111 qualified partnerships. During the financial year, 32 new partnerships started training and 29 partnerships became fully qualified as registered Assistance Dogs with Dog A.I.D. 41 partnerships passed Level 1 and 32 partnerships passed Level 2.

We recruit and train professional dog trainers as volunteers, match them with local disabled people as clients and they provide training centred on positive reward-based Assistance Dog training techniques. Our volunteer trainers work with clients in their own homes, all of which needs monitoring to maintain our quality standards.

At 31 March 2022, there were 95 Dog A.I.D. volunteer trainers, 12 of whom joined the charity during the financial year.

Following the disruption to our services during the Covid pandemic, the charity launched the Pawsitive Future Appeal to support Dog A.I.D. to bounce back in 2022.

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2022

Future Plans

Dog A.I.D. has seen a surge in the demand for our services, with over 350 people across the UK registering their interest in training their own Assistance Dog, supported by a professional dog trainer as a volunteer. We are building our capacity to recruit and support more volunteers and match them with local clients for tailored training partnerships.

With funding from the Pets at Home Foundation, Dog A.I.D. recruited a new Volunteer Manager in 2022/23. The charity also needs to secure funding for a Training Manager role to ensure the effective delivery and development of Dog A.I.D. training services. The charity has restarted face-to-face workshops and activities, and we have planned a programme of workshops for clients and trainers. The Volunteer Manager will be holding events for professional dog trainers interested in volunteering with Dog A.I.D. across the UK, including Scotland, Wales and Devon, and an online event for Northern Ireland.

Statement of Public Benefit

The Trustees confirm that they have complied with the duty in the Charities Act 2011 to have due regard to public benefit guidance published by the Charity Commission in setting objectives and planning activities.

Dog A.I.D. supports physically disabled people throughout the UK to train their pets to qualify as Assistance Dogs, enabling them to live more independent lives by helping with many practical tasks, supporting them emotionally and physically, reducing isolation and care needs. By focusing on the existing pet/owner bond, long-term outcomes include:

- increased independence
- increased social interaction and self-confidence
- improved psycho-social wellbeing
- reduction in social isolation or reliance on family members or health services
- increased opportunities, with many of our clients being able to return to work, supported by their qualified Assistance Dog

We also see reduced reliance on emergency medical interventions, carers, friends, and family over many years. Many clients, and often their carers, can also return to work.

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2022

Supporters

We are very grateful to everyone who kindly supports life-changing Assistance Dog partnerships through Dog A.I.D. Thank you to the following organisations for their support during the 2021/22 financial year and to all those who would like to remain anonymous or give as individuals, through fundraising and/or volunteering.

Arnold Clark Charitable Fund
Chapman Charitable Trust
Charles Brotherton Trust
Chichester District Access Group
Childwick Trust
David Brooke Charity
Dumbreck Charity
Friarsgate Trust
George A Moore Foundation
Hawthorne Charitable Trust
James Cowper Kreston
Marsh Charitable Trust

Millenium Stadium Charitable Trust
Persula Foundation
Pets at Home Foundation
PF Charitable Trust
Roger & Douglas Turner Charitable Trust
Roger and Jean Jefcoate Trust
Shropshire Masonic Charitable Association
Sir Jules Thorn Charitable Trust
Souter Charitable Trust
Spurrell Charitable Trust
Thomas J Horne Memorial Trust

Financial Review

In the year Dog A.I.D. generated an overall surplus of £3,154 (2020/21 £23,476) and this comprises:

- a surplus on unrestricted funds of £6,210 (2020/21 a deficit of £50,241), and
- a deficit on restricted funds of £3,056 (2020/21 a surplus of £73,717).

Total income was £134,636 (2020/21 £139,400) and this includes £88,400 (2020/21 £98,460) of grants.

Total expenditure was £131,482 (2020/21 £115,924) and this includes £81,696 (2020/21 £80,129) of employment costs.

At the year-end, free reserves, which includes the market value of investments held, was £93,288 (2020/21 £79,158) a further £78,676 held as restricted funds and £7,054 as designated funds (2020/21 £89,927 and £nil respectively),

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2022

Structure, Governance and Management

The trustees meet regularly and are responsible for:

- setting the strategic direction of Dog A.I.D. and its strategic plan;
- agreeing a set of policies for Dog A.I.D. to operate within;
- recruitment of trustees and senior staff
- approval of the annual budget and monitoring progress against that budget;
- approval of the Annual Report and Accounts; and
- managing risk.

A number of trustees are involved in the day to day operation of the charity. All staff have written job descriptions and their performance is monitored against these and their targets.

Dog A.I.D. is established under a constitution dated 7th June 2018 as a Charitable Incorporated Organisation (CIO). The constitution requires that there are not less than three and not more than ten trustees. Previously Dog Assistance In Disability was a registered charity (registration number 1098619).

Client and Trainer representative trustees are elected at the AGM. Other trustees are appointed through open recruitment for identified skills and experience needed by the Board of Trustees.

The trustees serving for the year and to date are:

Trustee name	Office (if any)	Dates acted if not for whole year	Representative
Belinda Johnson	Chair to 6/8/2021 and Secretary from 6/8/2021		
Teresa Court		Resigned 23 July 2022	Client Representative
Isobel Michael			
Robert Moore		Reappointed 23 July 2022	Client Representative
Debbie Broomfield	Co-Chair from 6/8/2021		
Lynn Stacey	Co-Chair from 6/8/2021		Trainer Representative
Jonathan Attenborough			
Andrew Binks	Treasurer		

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2022

Trustee name	Office (if any)	Dates acted if not for whole year	Representative
Mitch Payne		Appointed 30/4/2021 Resigned 23 July 2022	
Jill Doran		Appointed 23 July 2022 Resigned 7 September 2022	Client Representative

Dog A.I.D is an accredited member of Assistance Dogs UK (charity number 1119538) and accredited by Assistance Dogs International (a not for profit organisation registered in the United States).

From 1 April 2021 the trustees committed the charity to being a Real Living Wage employer.

Risk management

The trustees maintain a Risk Register as part of their Business Continuity and Risk Plan. This register includes:

- Reputational risk;
- Legislation and Compliance risk;
- External risks;
- Operational risks;
- Employment risks;
- Finance risks;
- Business / Supplier risks; and
- Governance risk

The Trustees declare that they have approved the annual report and accounts.

Signed on behalf of the trustees

Signature



Name

Andrew Binks

Isobel Michael

Position

Treasurer

Trustee

Date

4 November 2022

4 November 2022

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2022

Independent Examiners Report for the year ended 31 March 2022

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31 March 2022.

This report is made solely to the charity's trustees, as a body, in accordance with section 145 of the charities Act 2011 and regulations made under section 145 of that Act. My work has been undertaken so that I might state to the charity's trustees those matters I am required to state to them in an Independent Examiners Report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for my work or for this report.

Responsibilities and basis of report

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the Charities Act 2011 ("the Act").

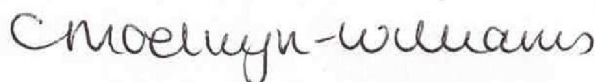
I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent Examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Act; or
- the accounts did not accord with the accounting records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Mrs C L Moelwyn-Williams BSc FCA

TCA (Shrewsbury) LLP
Third Floor, 21 St Mary's Street
Shrewsbury
Shropshire
SY1 1ED

Date - 8th November 2022

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2022

Receipt and Payments Account to 31 March 2022

	Notes	Unrestricted Funds	Restricted Funds	Total	£ 2020/21 Total
Income					
Charitable Trust and Foundation Grants		39,800	48,600	88,400	98,460
Community Fundraising		16,168	-	16,168	12,606
Furlough Gov't Grants		-	-	-	11,689
Donations		3,495	-	3,495	486
Corporate Support		575	-	575	593
Legacies		9,422	-	9,422	4,428
Charitable Activities		11,033	-	11,033	8,202
Trading Activities		4,854	-	4,854	2,133
Other		689	-	689	803
Total Income		86,036	48,600	134,636	139,400
Expenditure					
Employment Costs	2	45,169	36,527	81,696	80,129
Office Support Costs		10,814	5,197	16,011	12,827
IT Costs		5,166	347	5,513	2,901
Premises Costs		11,234	-	11,234	9,372
Goods for Resale		-	-	-	776
Client Delivery Costs		7,224	9,585	16,809	8,609
Fundraising and Events		219	-	219	828
Trustee Expenses	3	-	-	-	482
Total Expenditure		79,826	51,656	131,482	115,924
Net Income less Expenditure		6,210	-3,056	3,154	23,476
Restated cash balance at 1 April 2021	4	33,619	81,732	115,351	91,875
Cash Balance at 31 March 2022		39,829	78,676	118,505	115,351
Investments	5	60,513	-	60,513	53,734
Reserves at 31 March 2022	6, 7	100,342	78,676	179,018	169,085

Dog Assistance In Disability
Annual Report and Unaudited Accounts
For the year ending 31 March 2022

Notes to the Accounts

1. Basis of Accounting

These accounts have been prepared on a cash receipts and payments basis other than Investments which are shown at market value.

Restricted Funds arise where the donor stipulates what the funds are to be spent on. In the event that they are not spent as stipulated they may be returned to the donor.

Designated funds arise where the Trustees decide to ring-fence funds for a specific purpose. In the event that they are not spent as specified they will be re-designated as unrestricted.

2. Employment Costs

At 31 March 2022 Dog A.I.D. had two employees (1.6 full time equivalents). No employee was paid in excess of £60,000.

Fundraising costs are estimated at £10,921; of this £9,261 is reported in Employment Costs and £1,660 is reported in Client Delivery Costs

3. Trustee expenses

Trustees are not remunerated for their services and are reimbursed for expenses incurred as trustees.

Trustees may also undertake volunteer trainer roles where they are reimbursed for expenses incurred as a trainer and are included in Client Delivery Costs

	31 March 2022
Trainer expenses reimbursed	<u>573</u>

There were no transactions with related parties.

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2022

4. Transfers between funds / Cash balances at 1 April 2021

A review of Restricted Funds identified that one fund had been incorrectly classified as restricted in the prior year and should be shown as Designated Funds. The classification of cash balance held at 1 April 2021 has been restated to reflect this change.

	Unrestricted Funds	Restricted Funds	£ Total
Previously reported cash balance at 1 April 2021	25,424	89,927	115,351
Reclassification of funds	8,195	(8,195)	-
Restated cash balance at 1 April 2021	33,619	81,732	115,351

5. Investments

	31 March 2022 Market Value	Cost	31 March 2021 Market Value	£ Cost
M&G Equities Investment Fund for Charities	60,513	53,000	53,734	53,000

6. Restricted Funds

At the year-end Restricted Funds were held for the following purposes:

	31 March 2022	31 March 2021	£
Client partnerships in specified areas	13,413	14,013	
Remote delivery	7,842	9,509	
Specific staff roles	44,085	45,000	
Client or trainer workshops	12,336	12,210	
Other	1,000	1,000	
Total	78,676	81,732	

Dog Assistance In Disability

Annual Report and Unaudited Accounts

For the year ending 31 March 2022

7. Free Reserves

The charity aims to hold as free reserves a minimum nine months of operating costs plus any contractual obligations longer than nine months and a provision for investment valuation fluctuations, to provide stability and as a precaution against an unexpected decline in income.

Restricted and designated funds and their expenditure are excluded from this definition of reserves because they are held separately. Given that the value of investments can fluctuate because of market volatility it is also appropriate to hold a provision against this risk.

The charity has classified £7,054 as Designated Funds in respect of an undertaking arising on receipt of a legacy. As a consequence its Free Reserves are:

	£
	31 March 2022
Unrestricted Funds shown above	100,343
Less: Designated Funds	7,054
Free Reserves	<u>93,289</u>

Under the reserves policy the charity aspires to hold a minimum Free Reserves of £100,438.

DOG ASSISTANCE IN DISABILITY

England & Wales - Charity number 1178719

Accounts

Trustees' Annual Report for the period

From 1 April 2020 To 31 March 2021

Charity name: Dog Assistance in Disability

Charity registration number: 1178719

Objectives and Activities

Summary of the purposes of the charity as set out in its governing document

The training and instruction of dogs to act as efficient and safe companions and assistance dogs for people with physical disabilities. To train and educate people with physical disabilities in the proper safe use of dogs; as assistants and companions and to provide such additional dog training related services and facilities for the relief of people with physical disabilities as the organisation shall from time to time deem fit.

Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.

Dog A.I.D. enables people with physical disabilities to improve their quality of life by providing volunteer trainers to help them to train their own pet dogs to be a safe and sociable companion, leading to training tasks to help the client with everyday life, with the ultimate goal of achieving assistance dog status and greater levels of independence.

Dog A.I.D. trains volunteers and supports people with physical disabilities to develop quality assured Assistance Dog partnerships. Training takes up to two years, with both dog and owner receiving specialist education from our network of trainers and attain fully qualified Assistance Dog status through three distinct stages.

Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit

The Trustees confirm that they have complied with the duty in Section 4 guidance on public benefit.

Additional information

Contribution made by volunteers

Dog A.I.D.'s work would not be possible without the contribution of volunteers - as trainers, assessors, trustees and helping with fundraising and support. Over 100 volunteer dog trainers supported Dog A.I.D. clients in 2020/21.

Fundraising by volunteers was limited in the year due to Covid 19 restrictions.

Achievements and Performance

Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.

At 31 March 2021 the charity supported 107 fully trained assistance dogs.

We are grateful for the support of the following trusts and foundations, among other kind supporters. Thank you all.

Alchemy Charitable Trust
Douglas Arter Foundation
Charles Brotherton Trust
Cantiacorum Foundation
The Childwick Trust
Clarion Welsby Family Foundation
The D'Oyly Carte Charitable Trust
Eveson Charitable Trust
Thomas Farr Charity
Haramstead Trust
Hawthorne Charitable Trust
The Hemby Trust
The Thomas J Horne Memorial Trust
The Albert Hunt Trust
Edgar E Lawley Foundation
Marsh Christian Trust
Masonic Charitable Foundation
National Lottery Awards for All
Thomas Roberts Trust
Spurrell Charitable Trust
Tesco Bags of Help
Roger and Douglas Turner Charitable Trust
The Woodroffe Benton Foundation

Many thanks to our Patron, Roger Jefcoate CBE DL, who works tirelessly on Dog A.I.D.'s behalf, and also our corporate supporter Natural Instinct, which continues to support our work in many ways.

The Trustees are also very grateful to our staff team whose dedication and hard work makes such a difference to support people with physical disabilities and our volunteers.

In April 2021 our longstanding trustee, Sandra Fraser retired and has kindly agreed to become a Patron. She has our heartfelt thanks for her years of tireless support and leadership.

Financial Review

Review of the charity's financial position at the end of the period

In the year the charity generated an overall surplus of receipts less payments of £23,476 (there was a surplus on Restricted Funds of £73,717 and a deficit on Unrestricted Funds of £50,241).

Both receipts and payments were reduced by the impact of Covid restrictions:

- no face-to-face training with its clients,
- limited merchandise sales,
- no fundraising events.

The charity made limited use of the Covid-19 furlough scheme, a total of £11,689 received and is disclosed as government grants.

Statement explaining the policy for holding reserves stating why they are held

The charity aims to hold a minimum six months of operating costs plus property lease expenditure for the unexpired portion of the office lease, as free reserves to provide stability and as a precaution against an unexpected decline in income.

Amount of reserves held

The level of free reserves at the end of the financial year stood at £79,158, being £25,424 cash and £53,734 Charifund investment (2020: £111,790).

The balance of Restricted Funds is greater than normal because:

- Covid-19 restrictions curtailed some activities, and
- Funding for planned expenditure in 2021/22 was received before the financial year end.

Additional information

The charity's principal sources of funds (including any fundraising)

Dog A.I.D's principal sources of funding are grants from Charitable Trusts and Foundations. The charity's community fundraising activities have been affected by the Covid-19 crisis during 2020/21.

A description of the principal risks facing the charity

The trustees maintain a Risk Register as part of their Business Continuity and Risk Plan.

Other

In 2020 the trustees renewed and signed a five year lease for the charities office with a three year break clause.

The Transfer of £5,290 between Restricted and Unrestricted Funds reflects certain transactions in 2019/20 that were not

reported as restricted funds in that year. These are:

	£
Donations and Legacies	9,000
Less:	
Employment Costs	10,000
Client Delivery Costs	4,290
Net	<u>5,290</u>

From 1 April 2021, the trustees committed the charity to becoming a Real Living Wage employer and updated salaries to reflect this.

Structure, Governance and Management

Type of governing document

Constitution dated 7th June 2018

How is the charity constituted?

Charitable Incorporated Organisation (CIO)

Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees

Client and Trainer representatives are elected at the Annual General meeting.

Other trustees are appointed through open recruitment for identified skills and experience needed by the Board of Trustees.

Additional information

Policies and procedures adopted for the induction and training of trustees.

Training for trustees on legal duties, responsibilities and liabilities of trustees and induction on the charities governance policies and procedures is provided.

In addition, an experienced trustee is appointed as a mentor for new trustees covering their legal duties, responsibilities and liabilities as trustees and induction on the charities governance policies and procedures.

The charity's organisational structure and any wider network with which the charity works

Dog A.I.D is an accredited member of Assistance Dogs UK.

Reference and Administrative details

Charity name	Dog Assistance in Disability
Other name the charity uses	Dog A.I.D.
Registered charity number	1178719
Charity's principal address	Early World House, 7 Darwin Court, Clayton Way, Oxon Business Park Bicton Heath Shrewsbury SY3 5AL

Names of the charity trustees who manage the charity				
	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Belinda Johnson	Chair from 18/2/2021 to 6/8/2021 and Secretary from 6/8/2021	Appointed 18/2/2021	
2	Sandra Fraser		Resigned 18/2/2021	
3	Caroline Lewis	Treasurer (resigned 14/11/2020)	Resigned 31/7/2021	
4	Margaret Russell	Secretary	Resigned 15/2/2021	
5	Teresa Court			Client Representative
6	Isobel Michael			
7	Robert Moore			Client Representative
8	Debbie Broomfield	Co-Chair from 6/8/2021	Appointed 24/10/2020	
9	Lynn Stacey	Co-Chair from 6/8/2021	Appointed 24/11/2020	Trainer Representative
10	Jonathan Attenborough	Treasurer from 14/11/2020 to 15/2/2020	Appointed 14/11/2020	

Names of the charity trustees who manage the charity				
	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
11	Andrew Binks	Treasurer	Appointed 15/2/2021	
12	Mitch Payne		Appointed 30/4/2021	
13	Ema Davies		Resigned 5/8/2020	
14	Amanda Devlin		Resigned 12/7/2020	

Declarations

The trustees declare that they have approved the trustees' report above.		
Signed on behalf of the charity's trustees		
Signature(s)		
Full name(s)	Debbie Broomfield	Andrew Binks
Position (eg Secretary, Chair, etc)	Co-Chair	Treasurer
Date	7/1/2021	7/1/2021



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name
Dog Assistance in Disability

No (if any)
1178719

CC16a

Receipts and payments accounts

For the period from	Period start date 01-Apr-20	To	Period end date 31-Mar-21
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Donations and legacies	29,211	83,460	-	112,671	216,639
Government Grants	11,689	-	-	11,689	-
Charitable Activities	7,677	-	-	7,677	12,639
Other Trading Activities	2,658	-	-	2,658	9,305
Fundraising and Events	3,902	-	-	3,902	7,274
Other	803	-	-	803	4,125
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	55,940	83,460	-	139,400	249,982
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	55,940	83,460	-	139,400	249,982
A3 Payments					
Employment Costs	77,252	2,878	-	80,130	84,928
Office Support Costs	13,273	2,454	-	15,727	18,521
Premises Costs	9,372	-	-	9,372	12,929
Purchase of Goods for Resale	1,696	-	-	1,696	10,099
Client Delivery Costs	3,278	4,411	-	7,689	34,125
Fundraising and Events	828	-	-	828	16,986
Trustee expenses	482	-	-	482	1,550
	-	-	-	-	-
	-	-	-	-	-
Sub total	106,181	9,743	-	115,924	179,138
A4 Asset and investment purchases, (see table)					
Charifund	-	-	-	-	40,000
	-	-	-	-	-
Sub total	-	-	-	-	40,000
Total payments	106,181	9,743	-	115,924	219,138
Net of receipts/(payments)	- 50,241	73,717	-	23,476	30,844
A5 Transfers between funds	5,290	- 5,290	-	-	-
A6 Cash funds last year end	70,375	21,500	-	91,875	61,032
Cash funds this year end	25,424	89,927	-	115,351	91,876

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Bank	25,312	89,927	-
	Cash and PayPal	112	-	-
		-	-	-
	Total cash funds	25,424	89,927	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets	Charifund	Unrestricted	53,000	53,734
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities	NI and PAYE due to HMRC	Unrestricted	2,502	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	Debbie Broomfield	07/01/2022
	Andrew Binks	07/01/2022



Section A

Independent Examiner's Report

Report to the trustees/
members of

Charity Name
Dog Assistance in Disability

On accounts for the year
ended

31 March 2021

Charity no
(if any)

1178719

Set out on pages

1 - 8

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the period ended 31 March 2021.

Responsibilities and
basis of report

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:

Jane Tweedie

Date:

21 January 2022

Name:

Jane Tweedie

Relevant professional
qualification(s) or body
(if any):

BSc FCA DChA

Address:

WR Partners

Shrewsbury

Section B**Disclosure**

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here details of any items that the examiner wishes to disclose.